



MULTNOMAH COUNTY AGENDA PLACEMENT REQUEST

(Revised: 6/9/2014)

Board Clerk Use Only

Meeting Date: 1/29/15
Agenda Item #: R.5
Est. Start Time: 10:10 am
Date Submitted: 1/21/15

Agenda Title: **Community Services Division Housing Assistance for Vulnerable Families**

Note: Title should not be more than 2 lines but be sufficient to describe the action requested.

Requested January 29, 2015 **Time Needed:** 15
Department: Non Departmental **Division:** Auditor's Office
Contact(s): Judy Rosenberger
Phone: 83320 **Ext.** **I/O Address:** 503/601

Presenter Name(s) & Title(s): Steve March, Multnomah County Auditor, Fran Davison Performance Auditor, Marc Rose Performance Auditor, Liesl Wendt Department Director Department of County Human Services and Mary Li Director, Community Services Division

General Information

1. What action are you requesting from the Board?

.Board Briefing

2. Please provide sufficient background information for the Board and the public to understand this issue. Please note which Program Offer this action affects and how it impacts the results.

The Multnomah County Auditor's Office performed a review of Community Services programs and focused on those that provide housing assistance to homeless and low-income households, primarily families. Our objectives were to identify programs offering housing assistance, describe the barriers to service, and gain an understanding of the impact of programs on vulnerable and homeless families

The Community Services Division offers an array of programs that provide housing assistance to homeless and low-income households. During our review, we found the following:

- Many programs appear to be innovative implementations of best practices.
- The portfolio of services is complex and program costs and system performance are not transparent.
- Data could be used more effectively for decision- making.
- Great demand and limited capacity limits the number of people who can access and receive services from these programs.

3. Explain the fiscal impact (current year and ongoing). N/A

N/A

4. Explain any legal and/or policy issues involved. N/A

N/A

5. Explain any citizen and/or other government participation that has or will take place.

N/A

Required Signature

**Elected
Official or
Department**

Director: Steve March /s/ **Date:** January 21, 2015

Note: Please submit electronically. Insert names of your approvers followed by /s/ - we no longer use actual signatures. Please insert date approved.