



Multnomah County Oregon

## Board of Commissioners & Agenda

connecting citizens with information and services

### BOARD OF COMMISSIONERS

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#### **ANY QUESTIONS? CALL BOARD**

**CLERK DEB BOGSTAD @ (503) 988-3277**

Email: [deborah.l.bogstad@co.multnomah.or.us](mailto:deborah.l.bogstad@co.multnomah.or.us)

**INDIVIDUALS WITH DISABILITIES PLEASE  
CALL THE BOARD CLERK AT (503) 988-3277,  
OR MULTNOMAH COUNTY TDD PHONE  
(503) 988-5040, FOR INFORMATION ON  
AVAILABLE SERVICES AND ACCESSIBILITY.**

**MAY 8, 9 & 10, 2001**

### BOARD MEETINGS

#### FASTLOOK AGENDA ITEMS OF INTEREST

Pg. 2	9:30 a.m. & 1:30 p.m. Tuesday Budget Deliberations: AM - Central CBAC Report and DLS; PM - DSCD
Pgs 3 & 4	1:30 p.m. Wednesday Service Districts Budget Hearings and Budget Deliberations: Auditor & NOND
Pg. 5	9:30 a.m. Thursday Opportunity for Public Comment on Non-Agenda Matters
Pg. 6	10:15 a.m. Thursday Ordinance Reading
Pg. 7	10:40 a.m. Thursday Board Briefings
Pg. 7	6:00 p.m. Thursday Public Hearing & Testimony on the County Budget
Pg. 8	<b>Updated 2001-2002 County Budget Deliberations Schedule</b>

Thursday meetings of the Multnomah County Board of Commissioners are cable-cast live and taped and may be seen by Cable subscribers in Multnomah County at the following times:

Thursday, 9:30 AM, (LIVE) Channel 30

Friday, 11:00 PM, Channel 30

Saturday, 10:00 AM, Channel 30

(Saturday Playback for East County Only)

Sunday, 11:00 AM, Channel 30

Produced through Multnomah Community  
Television

Tuesday, May 8, 2001 - 9:30 AM  
Multnomah Building, First Floor Commissioners Boardroom 100  
501 SE Hawthorne Boulevard, Portland

## **AM BUDGET DELIBERATIONS**

1. **CENTRAL CITIZEN BUDGET ADVISORY COMMITTEE REPORT**  
Presentation by Chair M'Lou Christ

2. **DEPARTMENT OF LIBRARY SERVICES**

- I. Introduction by Ginnie Cooper, Library Director
  - II. CBAC Report by Terry McCall, Library Board Chair
  - III. Keeping our Commitment – Year 4 of the Library Levy
    - a. Expenditures & Revenues
    - b. FTE Changes
    - c. Delivering Library Services
      - ◆ Overview – how are we doing?
      - ◆ Highlights
        - Book Budget
        - Teen Initiative
      - ◆ Implementing the Plan
        - LIBROS
        - Services to Children
      - ◆ Buildings
  - IV. Issues & Challenges
    - a. The Fifth Year and Beyond
    - b. Meeting Students Needs
    - c. East County Agenda
  - V. Questions
- 

Tuesday, May 8, 2001 - 1:30 PM  
Multnomah Building, First Floor Commissioners Boardroom 100  
501 SE Hawthorne Boulevard, Portland

## **PM BUDGET DELIBERATIONS**

3. **DEPARTMENT OF SUSTAINABLE COMMUNITY DEVELOPMENT**

- I. Mike Oswald, DSCD Interim Director
  - Department Overview
  - Significant DSCD Activities during FY2001

- Board Resolution  
Capital Process Resolution  
Fleet Audit  
Animal Control Task Force Recommendations  
Program changes
- II. Tom Doyle, Chair, DSCD CBAC - Presentation
- III. FY 2002 Challenges:  
Peter Wilcox – Assistant Director, Housing Program  
Harold Lasley – Transportation Director  
Dan Brown – Facilities & Property Management Director
- IV. Board Questions
- 

Wednesday, May 9, 2001 - 1:30 PM  
Multnomah Building, First Floor Commissioners Boardroom 100  
501 SE Hawthorne Boulevard, Portland

## **BUDGET HEARING**

4. **SERVICE DISTRICTS**  
Presentation by Tom Hansell

(Recess as the Board of County Commissioners and convene as the Budget Committee for **DUNTHORPE RIVERDALE SANITARY SERVICE DISTRICT NO. 1**)

R-1 Appointment of Gay Richardson to Serve a Three Year Term as a Budget Committee Member

R-2 Appointments of Budget Committee Chair and Secretary

R-3 PUBLIC HEARING to Consider and Approve the 2001-2002 Dunthorpe Riverdale Sanitary Service District No. 1 Proposed Budget for Submittal to the Tax Supervising and Conservation Commission

(Recess as the Budget Committee for Dunthorpe Riverdale Sanitary Service District No. 1 and convene as the Budget Committee for **MID COUNTY STREET LIGHTING SERVICE DISTRICT NO. 14**)

R-4 Appointment of Paula Watari to Serve a Three Year Term as a Budget Committee Member

R-5 Appointments of Budget Committee Chair and Secretary

R-6 PUBLIC HEARING to Consider and Approve the 2001-2002 Mid County Street Lighting Service District No. 14 Proposed Budget for Submittal to the Tax Supervising and Conservation Commission

(Recess as the Budget Committee for Mid County Street Lighting Service District No. 14 and reconvene as the Board of County Commissioners)

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Wednesday, May 9, 2001 - 1:40 PM  
Multnomah Building, First Floor Commissioners Boardroom 100  
501 SE Hawthorne Boulevard, Portland

## **BUDGET DELIBERATIONS**

### **5. NON-DEPARTMENTAL**

<b>Agency</b>	<b>Name</b>	<b>Time</b>
Non-Departmental CBAC	John Mulvey	1:40-1:55
Commission on Children, Families, and Community	Jim Clay, Commission Members	1:55-2:25
Watermaster, District 20	Juno Pandian	2:25-2:30
County Attorney	Tom Sponsler	2:30-2:40
Public Affairs Office	Gina Mattioda	2:40-2:50
Citizen Involvement Committee	John Legry, committee members	2:50-3:00
<i>Short Break</i>		<i>3:00 - 3:10</i>
Auditor's Office	Suzanne Flynn	3:10-3:20
RACC	David Hudson/Cindy Chittenden	3:20-3:25
MHRC/ONI	Amalia Alarcon-Gaddie	3:25-3:30
OSU Extension	Paul Sunderlund	3:30-3:40
Elders in Action	Becky Wehrli	3:40-3:50
Questions/follow-up items	Budget Office	3:50-4:00



Thursday, May 10, 2001 - 9:30 AM  
Multnomah Building, First Floor Commissioners Boardroom 100  
501 SE Hawthorne Boulevard, Portland

## **REGULAR MEETING**

### **CONSENT CALENDAR - 9:30 AM**

#### **DISTRICT ATTORNEY'S OFFICE**

- C-1 Amendment 5 to Intergovernmental Revenue Agreement 4600001483 with the City of Portland Police Bureau, Extending Funding for 3 FTE Deputy District Attorneys from the Portland Police Bureau Local Law Enforcement Block Grant

#### **SHERIFF'S OFFICE**

- C-2 Intergovernmental Revenue Agreement 0111028 with the United States Marshals Service, for the Housing, Safekeeping and Subsistence of Federal Prisoners at the Multnomah County Detention Center Facility

#### **DEPARTMENT OF COMMUNITY AND FAMILY SERVICES**

- C-3 Intergovernmental Revenue Agreement 0110886 with the State of Oregon Office of Medical Assistance, to Allow for Medicaid Administrative Claiming for the County's "Federal Financial Participation" Option

#### **DEPARTMENT OF SUSTAINABLE COMMUNITY DEVELOPMENT**

- C-4 Wallace Medical Concern Sublease of 120 Square Feet of Office Space and Shared Use of Exam Rooms, Reception Area and Other Common Areas within the Rockwood Neighborhood Health Access Clinic Building at 800 SE 181st Avenue

#### **DEPARTMENT OF HEALTH**

- C-5 Renewal and Amendment 1 to Intergovernmental Agreement 4600001790 with Oregon Health Sciences University, Providing Comprehensive Case Management Services for Low-Income Persons Living with HIV/AIDS

- C-6 Renewal of Intergovernmental Agreement 4600001799 with Oregon Health Sciences University, Providing Dental Services for Low-Income Persons Living with HIV/AIDS at the Russell Street Dental Clinic

**REGULAR AGENDA - 9:30 AM**

**PUBLIC COMMENT - 9:30 AM**

Opportunity for Public Comment on Non-Agenda Matters. Testimony Limited to Three Minutes Per Person.

**DEPARTMENT OF SUPPORT SERVICES - 9:30 AM**

- R-1 Connecting Multnomah County's Affirmative Action Plan to a Diverse Workforce. Presented by Cecilia Johnson and Staff.
- R-2 RESOLUTION Authorizing the County to Amend October 1, 1998 Lease Agreement and to Provide Funds to the Children's Land Trust, Formerly Known as the Regional Children's Campus Inc. (RCC), for Reimbursement of Certain Development Costs

**SHERIFF'S OFFICE - 9:55 AM**

- R-3 RESOLUTION Directing the Finance Division to Redirect Bond Money to the Wapato Project

**DEPARTMENT OF HEALTH - 10:00 AM**

- R-4 NOTICE OF INTENT to Apply for Grant Funding through the Substance Abuse and Mental Health Services Administration's Build Healthy Community Programs to Support the County's Behavioral Health Integration Project
- R-5 NOTICE OF INTENT to Respond to the Ryan White Care Act Title III HIV Planning and Capacity Building Grant Program Request for Proposals
- R-6 First Reading of an ORDINANCE Amending MCC §§ 21.501, 21.503 and 21.999 Relating to Smoke-Free Workplaces

**AGING AND DISABILITY SERVICES DEPARTMENT - 10:25 AM**

- R-7 NOTICE OF INTENT to Respond to a Request for Proposals from the Federal Office of Victims of Crime for a Crime Victims with Disabilities Coordinated Response Project Grant

**DEPARTMENT OF SUSTAINABLE COMMUNITY DEVELOPMENT - 10:30 AM**

- R-8 RESOLUTION Authorizing Grant of Easement to City of Portland for Public Street and Walkway [Hollywood Library Mixed-Use Project]

**NON-DEPARTMENTAL - 10:35 AM**

- R-9 Second Reading and Possible Adoption of an ORDINANCE Amending Multnomah County Code §§ 3.301 and 3.306 Relating to the Citizen Budget Advisory Committee (CBAC) for the Department of Aging and Disability Services
- R-10 Budget Modification CFS 49 Requesting \$10,000 from General Fund Contingency for the Brentwood-Darlington Community Center

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Thursday, May 10, 2001 - 10:40 AM  
(OR IMMEDIATELY FOLLOWING REGULAR AGENDA)  
Multnomah Building, First Floor Commissioners Boardroom 100  
501 SE Hawthorne Boulevard, Portland

**BOARD BRIEFINGS**

- B-1 Mental Health Risk Analysis. Presented by Dave Boyer and Jim Gaynor.
- B-2 Update on Implementation of Animal Control Task Force Recommendations. Presented by Gary Hendel.

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Thursday, May 10, 2001 - 6:00 PM  
Midland Branch Library, Large Meeting Room  
805 SE 122nd Avenue, Portland

**PUBLIC HEARING**

- PH-1 Opportunity for Public Input on the 2001-2002 Multnomah County Budget. Testimony Limited to Three Minutes Per Person.

**2001-2002 Multnomah County Budget Deliberations Schedule**  
**\*All sessions to be held in the Multnomah Building,**  
**Commissioners Boardroom 100, 501 SE Hawthorne**  
**Boulevard, except as noted\***

Thur, April 26, 2001	9:30 to noon	Executive Budget Overview, Presentation to Board and Regular Board Meeting
Tue, May 1, 2001	9:00 to 3:00 p.m.	Board Budget Work Session on Issues
Thur, May 3, 2001	9:30 to noon	Executive Budget Message and Board Approval of Budget for Transmission to Tax Supervising and Conservation Commission, Regular Board Meeting
Tue, May 8, 2001	9:30 to noon	<b>Central Citizen Budget Advisory Committee Report &amp; Department of Library Services Budget Hearing</b>
Tue, May 8, 2001	1:30 to 4:00 p.m.	<b>Department of Sustainable Community Development Budget Hearing</b>
Wed, May 9, 2001	1:30 to 4:00 p.m.	<b>Non-Departmental and Special Service Districts Budget Hearings</b>
*Thur, May 10, 2001	<b>6:00 to 8:00 p.m.</b>	<b>Public Hearing and Testimony on the Multnomah County Budget, Midland Branch Library, 805 SE 122nd Avenue, Portland</b>
Tue, May 15, 2001	9:30 to noon	Public Affairs Office Legislative Update discussion, followed by <b>Department of Aging and Disability Services Budget Hearing</b>

## **2001-2002 Multnomah County Budget Deliberations Schedule**

**\*All sessions to be in held in the Multnomah Building,  
Commissioners Boardroom 100, 501 SE Hawthorne  
Boulevard, except as noted\***

<b>Tue, May 15, 2001</b>	<b>2:30 to 4:00 p.m.</b>	<b>Mental Health System Briefing</b>
<b>Wed, May 16, 2001</b>	<b>9:30 to noon</b>	<b>Health Department Budget Hearing</b>
<b>Wed, May 16, 2001</b>	<b>1:30 to 4:00 p.m.</b>	<b>Department of Community and Family Services Budget Hearing</b>
<b>*Thur, May 17, 2001</b>	<b>6:00 to 8:00 p.m.</b>	<b>Public Hearing and Testimony on the Multnomah County Budget, North Portland Branch Library, 512 N Killingsworth, Portland</b>
<b>Tue, May 22, 2001</b>	<b>9:30 to noon</b>	<b>District Attorney's Office Budget Hearing and Mental Health Council Briefing</b>
<b>Tue, May 22, 2001</b>	<b>1:30 to 4:00 p.m.</b>	<b>Department of Juvenile and Adult Community Justice Budget Hearing</b>
<b>Wed, May 23, 2001</b>	<b>9:30 to noon</b>	<b>Sheriff's Office Budget Hearing</b>
<b>Wed, May 23, 2001</b>	<b>1:30 to 3:00 p.m.</b>	<b>Department of Support Services Budget Hearing</b>
<b>*Wed, May 23, 2001</b>	<b>6:00 to 8:00 p.m.</b>	<b>Public Hearing and Testimony on the Multnomah County Budget, Gresham Branch Library, 385 NW Miller, Gresham</b>
<b>Tue, May 29, 2001</b>	<b>9:30 to noon</b>	<b>Capital Program Budget Hearing</b>

**2001-2002 Multnomah County Budget Deliberations Schedule**  
**\*All sessions to be in held in the Multnomah Building,**  
**Commissioners Boardroom 100, 501 SE Hawthorne**  
**Boulevard, except as noted\***

Tue, May 29, 2001	1:30 to 4:00 p.m.	Discussion, Follow-up Info, Review Budget Amendments Work Session
Wed, May 30, 2001	9:30 to noon	Discussion, Follow-up Info, Review Budget Amendments Work Session
Wed, May 30, 2001	1:30 to 4:00 p.m.	Discussion, Follow-up Info, Review Budget Amendments Work Session
Tue, June 5, 2001	9:30 to noon	Discussion, Follow-up Info, Review Budget Amendments Work Session
Tue, June 5, 2001	1:30 to 4:00 p.m.	Discussion, Follow-up Info, Review Budget Amendments Work Session
Wed, June 6, 2001	9:30 to noon	Discussion, Follow-up Info, Review Budget Amendments Work Session
Thur, June 7, 2001	1:30 to 3:00 p.m.	<b>Tax Supervising and Conservation Commission Public Hearing and Testimony on Multnomah County Budget</b> (quorum of BCC to attend)
Thur, June 7, 2001	6:00 to 8:00 p.m.	<b>Public Hearing and Testimony on the Multnomah County Budget</b>
Thur, June 14, 2001	9:30 to noon	<b>Public Hearing and Testimony and Adoption of Budget and Amendments and Regular Board Meeting</b>

MEETING DATE: May 9, 2001  
AGENDA NO: R-1 thru R-3  
ESTIMATED START TIME: 1:30 PM  
LOCATION: Boardroom 100

(Above Space for Board Clerk's Use ONLY)

**AGENDA PLACEMENT FORM**

**SUBJECT:** The Board of County Commissioners Sitting as the Budget Committee for the Dunthorpe-Riverdale Sanitary Service District No.1 Regarding Appointments to the Budget Committee and Acceptance and Approval of Fiscal Year 2001-2002 Budget

**BOARD BRIEFING:** DATE REQUESTED: \_\_\_\_\_  
REQUESTED BY: \_\_\_\_\_  
AMOUNT OF TIME NEEDED: \_\_\_\_\_

**REGULAR MEETING:** DATE REQUESTED: May 9, 2001  
AMOUNT OF TIME NEEDED: 5 minutes

**DEPARTMENT:** DSCD **DIVISION:** Transportation  
**CONTACT:** Tom Hansell **TELEPHONE #:** (503) 988-5050, ext 29833  
**BLDG/ROOM #:** #425/Yeon

**PERSON(S) MAKING PRESENTATION:** Harold Lasley, Tom Hansell, and Randall Shannon

**ACTION REQUESTED:**

☐ INFORMATIONAL ONLY ☐ POLICY DIRECTION ☒ APPROVAL ☐ OTHER

**SUGGESTED AGENDA TITLE:**

Appointments of Budget Committee Member, Chair and Secretary and Public Hearing to Consider and Approve the 2001-2002 Dunthorpe-Riverdale Sanitary Service District No. 1 Proposed Budget for Submittal to the Tax Supervising and Conservation Commission

**SIGNATURES REQUIRED:**

**ELECTED OFFICIAL:** \_\_\_\_\_  
(OR)  
**DEPARTMENT MANAGER:** Michael Oswald

**ALL ACCOMPANYING DOCUMENTS MUST HAVE REQUIRED SIGNATURES**

Any Questions: Call the Board Clerk @ (503) 988-3277 or email  
deborah.l.bogstad@co.multnomah.or.us



Transportation Division  
1600 SE 190th Avenue  
Portland, Oregon 97233  
(503) 988-5050 phone  
(503) 988-3321 fax

## **SUPPLEMENTAL STAFF REPORT**

TO: Board of County Commissioners

FROM: Harold Lasley, PE, Transportation Director

DATE: April 27, 2001

REQUESTED PLACEMENT DATE: May 9, 2001

SUBJECT: Approval of the FY 2002 Budget for the Dunthorpe-Riverdale Sanitary Service District No. 1

### **1. Recommendation/Action Requested:**

Convene as the governing body of the Dunthorpe-Riverdale Sanitary Service District No. 1 to:

- Appoint Gay Richardson to serve a three-year term as a budget committee member;
- Select budget committee chair and secretary from presiding members;
- Hear budget message;
- Hear and consider any testimony presented by the public about the budget; and
- Vote and approve on the budget

### **2. Background/Analysis:**

Multnomah County's Service Districts have been created under the provisions of the Oregon Revised Statutes Chapter 451 to provide construction and operation of sanitary sewer systems and to provide street lighting in particular areas of the County. The Multnomah County Board of Commissioners serves as the governing body of each district. The budget committee for each district consists of the members of the Board and residents of the district appointed by the Board for terms of three years.

The annual budget for each district is prepared under the direction of a budget officer designated by the Board. Harold Lasley from DSCD is serving as the Budget Officer for the district. The budget committee reviews the annual budget and approves it, either as submitted by the budget officer or with revisions requested by the committee.



**2. Background/Analysis: (continued)**

These procedures fulfill the requirements of Oregon's Local Budget Law (ORS 294), which provides specific methods for obtaining public review and comment on the financial and administrative policies of the districts.

Multnomah County's Department of Sustainable Community Development and Department of Support Services provide administrative and financial services, respectively, to the district. The district is, however, a separate and independent financial entity. Expenses incurred, such as administration and engineering review provided by the Department of Sustainable Community Development, are met with revenue from sewer user charges, connection fees and/or assessments to real property within the sanitary sewer service district.

This district was formed in the middle 1960's and by 1970 had removed a significant source of pollution from the Willamette River. Its 560 clients are mainly located in unincorporated Multnomah County with a few customers in northern Clackamas County and the City of Portland. District growth has stabilized due to substantial completion of municipal annexations.

The City of Portland's Bureau of Environmental Services maintains the district's lines and treats the sewage flow at Portland's Tryon Creek Treatment Plant. It also provides design and engineering services for construction, reconstruction and/or improvement of the district's facilities.

**3. Financial Impact:**

The district has requested a total budget of \$769,944 for FY 2002. This requested budget is \$336,600 or 29.7% decrease from the current year adopted budget. This fluctuation is the reflection of both a capital program designed to reconstruct three pump stations in the district and the district funds balance that was built up in expectation of this capital program. At the completion of the current year \$510,000 capital program the district is planning at \$380,000 in FY 2002 and \$300,000 in FY 2003. With the completion of these projects, all three pump stations owned by the district will be updated to current standards.

The revenues necessary to support the operations of the district are collected through user fees and special assessments collected through the property tax system. The district's current assessment is \$39.00 per property per month. The maintenance and treatment costs passed to the district from the City of Portland continue show increases. Projections for FY 2002 of \$252,000 for these contract charges will exceed the planned FY 2002 revenues estimates from district user fees and special assessments. To address the deficit the district will later this year propose a ten percent (10%) increase in this rate, to \$42.90. This rate increase is not shown in the requested FY 2002 requested budget.

4. **Legal Issues:**

The district is a separate legal entity. Because of its size, it requires a budget committee. The actions requested of the Board of County Commissioners and District Budget Committee are consistent in meeting the requirements of Tax Supervising Conservation Commission and statewide local budget law.

5. **Controversial Issues:**

N/A

6. **Link to Current County Policies:**

The budget complies with Oregon Budget Law.

7. **Citizen Participation:**

Published notice of public hearing on Budget Committee Meeting.

8. **Other Government Participation:**

N/A



# Multnomah County

## Service Districts' Budgets

**Fiscal Year 2001-2002**

**Mid-County Street Lighting Service District No. 14 - Proposed**  
**Dunthorpe-Riverdale Sanitary Service District No. 1 - Proposed**

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# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

## Introduction

Multnomah County's Service Districts have been created under the provisions of the Oregon Revised Statutes, Chapter 451 to provide construction and operation of sanitary sewer systems and to provide street lighting in particular areas of the County. The Multnomah County Board of Commissioners serves as the governing body of each district. The budget committee for each district consists of the members of the Board and residents of the district appointed by the Board for terms of three years.

The annual budget for each district is prepared under the direction of a budget officer designated by the Board. The budget committee reviews the annual budget and approves it, either as submitted by the budget officer or with revisions requested by the committee.

These procedures fulfill the requirements of Oregon's Local Budget Law (ORS 294), which provides specific methods for obtaining public review and comment on the financial and administrative policies of the districts.

## Explanation of the Budget Document

This document consists of a detailed schedule of the resources and requirements of each of the two districts in Multnomah County.

Preceding the financial information for each district is a brief budget message, which discusses special items pertaining to the individual district, including any major changes in either resources or requirements.

## Service Districts' Financial Policies

Multnomah County's Department of Sustainable Community Development and Department of Support Services provides administrative and financial services, respectively, to the two districts. Each district is, however, a separate and independent financial entity. Expenses incurred, such as administration and engineering provided by the Department of Sustainable Community Development, are met with revenue from sewer user charges, connection fees and/or assessments to real property within the street lighting or sanitary sewer service district.

For the purposes of countywide financial reporting, each district is treated as an Enterprise Fund and accounted for on the accrual basis of accounting. This practice conforms to generally accepted accounting principles (GAAP). Under the accrual basis of accounting, all revenues are recorded at the time they are earned and expenditures are recorded at the time they are incurred. Budgets and comparative historical cost summaries are prepared using these bases. This practice conforms to Oregon's Local Budget Law.

### Summary of Service Districts' Requirements

<u>SERVICE DISTRICT</u>	<u>ACTUAL 98-99</u>	<u>ACTUAL 99-00</u>	<u>BUDGET 00-01</u>	<u>PROPOSED 01-02</u>
Dunthorpe-Riverdale Service District No.	1,026,350	1,142,335	1,133,000	769,944
Mid-County Service District No. 14	<u>1,051,342</u>	<u>1,063,835</u>	<u>1,056,000</u>	<u>1,059,400</u>
TOTAL	<u>2,077,692</u>	<u>2,206,170</u>	<u>2,189,000</u>	<u>1,829,344</u>

### Summary of Administrative Reimbursements (Charges By Multnomah County to Service Districts)

<u>SERVICE DISTRICT</u>	<u>ACTUAL 98-99</u>	<u>ACTUAL 99-00</u>	<u>BUDGET 00-01</u>	<u>PROPOSED 01-02</u>
Dunthorpe-Riverdale Service District No.	6,865	10,103	10,000	10,000
Mid-County Service District No. 14	14,163	28,585	20,000	30,000
TOTAL	<u>21,028</u>	<u>38,688</u>	<u>30,000</u>	<u>40,000</u>

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

<b>DUNTHORPE-RIVERDALE SANITARY SERVICE DISTRICT NO. 1</b> <b>Budget Committee Approval</b>	
<b>The following members of the budget committee for the Dunthorpe-Riverdale Sanitary Service District No. 1 met on May 9, 2001 and approved the proposed budget for Fiscal Year 2001-2002:</b>	
<b>Chairperson</b>	
<i>Signed copy on file at District office</i>	

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

## **Budget Message — Dunthorpe-Riverdale Sanitary Service District No. 1**

This district was formed in the middle 1960's and by 1970 had removed a significant source of pollution from the Willamette River. Its 560 clients are mainly located in unincorporated Multnomah County with a few customers in northern Clackamas County and the City of Portland. District growth has stabilized due to substantial completion of municipal annexations.

The City of Portland's Bureau of Environmental Services maintains the district's lines and treats the sewage flow at Portland's Tryon Creek Treatment Plant. It also provides design and engineering services for construction, reconstruction and/or improvement of the district's facilities.

For the past few years, the City has been planning several projects to reconstruct three pump stations in the District. The District has carried over funds in prior years' budget in anticipation of the City starting construction. Based on information provided by the City, the District is expecting pump station reconstruction costs to be \$510,000 in fiscal year 2000-2001. The City of Portland projects additional capital costs of \$380,000 in fiscal year 2001-2002 and \$300,000 in fiscal year 2002-2003. With the completion of these projects all of the pump stations owned by the District will be updated to current standards.

The current service charge is \$39.00 per month. For fiscal year 2001-2002, the District will propose a ten percent increase in this rate, to \$42.90. This increase matches the ten percent treatment cost increase projected by Portland. The unappropriated ending fund balance is intended to fund the anticipated capital projects and depreciation of the District's facilities.



# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

FORM  
LB-20

## RESOURCES

General  
Fund

Dunthorpe-Riverdale District No. 1  
(Name of Municipal Corporation)

	Historical Data			RESOURCE DESCRIPTION	Budget for Next Year 2001 - 2002		
	Actual		Adopted Budget This Year 2000-2001		Proposed By Budget Officer	Approved By Budget Committee	Adopted By Governing Body
	Second Preceding Year 1998-1999	First Preceding Year 1999-2000					
				Beginning Fund Balance			
1.				1. Available Cash on Hand * (cash basis), or			
2.	\$729,724	\$830,832	\$850,000	2. Net Working Capital* (accrual basis)	\$496,944		
3.				3. Previously levied taxes estimated to be received			
4.	\$43,838	\$54,699	\$25,000	4. Interest	\$15,000		
5.				5. OTHER RESOURCES			
6.	\$10,000	\$8,605	\$10,000	6. Connection fee contributions	\$10,000		
7.	\$242,788	\$248,199	\$248,000	7. Sewer user assessments	\$248,000		
8.				8.			
9.				9.			
10.				10.			
11.				11.			
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22.				22.			
23.				23.			
24.				24.			
25.				25.			
26.				26.			
27.				27.			
28.				28.			
29.	\$1,026,350	\$1,142,335	\$1,133,000	29. Total resources, except taxes to be levied	\$769,944	\$0	\$0
30.				30. Taxes necessary to balance			
31.				31. Taxes collected in year levied			
32.	\$1,026,350	\$1,142,335	\$1,133,000	32. TOTAL RESOURCES	\$769,944	\$0	\$0

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

FORM  
LB-30

**EXPENDITURE SUMMARY**  
**BY FUND, ORGANIZATIONAL UNIT OR PROGRAM**  
General

Dunthorpe-Riverdale District No. 1

Name of Organizational Unit—Fund				Name of Municipal Corporation		
HISTORICAL DATA				Budget for Next Year 2001 - 2002		
Actual		Adopted Budget This Year 2000 - 2001	EXPENDITURE DESCRIPTION	Proposed By Budget Officer	Approved By Budget Committee	Adopted By Governing Body
Second Preceding Year 1998 - 1999	First Preceding Year 1999 - 2000					
			PERSONAL SERVICES			
1.			1.			
2.			2.			
3.			3.			
4.			4.			
5.			5.			
6.			6.			
7.			7. TOTAL PERSONAL SERVICES			
			MATERIALS AND SERVICES			
8.	\$186,620	\$203,322	8. Sewer system maintenance and sewage disposal expenses (service charges by Portland)	\$252,000		
9.	\$6,865	\$10,103	9. Administrative costs (service reimbursements to county general and road funds)	\$10,000		
10.	\$2,198	\$150	10. Other district expenses	\$3,000		
11.			11.			
12.			12.			
13.			13.			
14.	\$195,683	\$213,575	14. TOTAL MATERIAL AND SERVICES	\$265,000	\$0	\$0
			CAPITAL OUTLAY			
15.	\$0	\$0	15. Pump stations' reconstruction costs (engineering and construction service charges by Portland)	\$380,000		
16.			16.			
17.			17.			
18.			18.			
19.			19.			
20.			20.			
21.	\$0	\$0	21. TOTAL CAPITAL OUTLAY	\$380,000	\$0	\$0
			TRANSFERRED TO OTHER FUNDS			
22.			22.			
23.			23.			
24.			24.			
25.		\$40,000	25. General Operating Contingency	\$40,000		
26.	\$0	\$40,000	26. TOTAL TRANSFERS & CONTINGENCIES	\$40,000		
27.	\$195,683	\$213,575	27. TOTAL EXPENDITURES	\$685,000		
28.	\$830,667	\$928,760	28. UNAPPROPRIATED ENDING FUND BALANCE	\$84,944		
29.	\$1,026,350	\$1,142,335	29. TOTAL	\$769,944	\$0	\$0

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

<b>MID-COUNTY STREET LIGHTING SERVICE DISTRICT NO. 14</b> <b>Budget Committee Approval</b>	
<b>The following members of the budget committee for the Mid-County Street Lighting Service District met on May 9, 2001 and approved the proposed budget for Fiscal Year 2001-2002:</b>	
<b>Chairperson</b>	
<i>Signed copy on file at District office</i>	

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

## **Budget Message — Mid-County Street Lighting Service District No. 14**

This county service district (originally known as Tulip Acres Lighting District when formed in 1967) now includes most of the unincorporated urban area of Multnomah County as well as the cities of Fairview, Maywood Park and Troutdale. District growth has stabilized due to the substantial completion of municipal annexations. However, the District continues to experience mild increases in growth because of urban development.

Portland General Electric (PGE) provides energy and maintenance services for the District. The county's Department of Sustainable Community Development's Transportation Division provides illumination engineering and design.

The District has been evaluating the schedule for replacement of existing lighting equipment. An inventory of District assets has located approximately fifteen percent of the District's equipment is past or near its life expectancy. Budgeted capital outlay for light pole and fixture replacement in fiscal year 2001-2002 is \$450,000.

The district's current assessment is \$35.00 per property per year. For fiscal year 2001-2002, the District proposes no change in this rate. An unappropriated ending fund balance is intended to fund the replacement of the depreciated District's facilities.

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

FORM  
LB-20

## RESOURCES

General  
Fund

Mid-County District No. 14  
(Name of Municipal Corporation)

	Historical Data			RESOURCE DESCRIPTION	Budget for Next Year 2001 - 2002		
	Actual		Adopted Budget This Year 2000 - 2001		Proposed By Budget Officer	Approved By Budget Committee 5/3/00	Adopted By Governing Body
	Second Preceding Year 1998 - 1999	First Preceding Year 1999 - 2000					
				Beginning Fund Balance			
1.				1. Available Cash on Hand * (cash basis), or			
2.	\$824,168	\$826,956	\$825,000	2. Net Working Capital* (accrual basis)	\$828,900		
3.	\$5,382	\$4,620	\$5,000	3. Previously levied taxes estimated to be received	\$0		
4.	\$45,437	\$49,639	\$45,000	4. Interest	\$45,500		
5.				5. OTHER RESOURCES			
6.	\$176,355	\$182,421	\$180,000	6. Assessments	\$185,000		
7.	\$0	\$199	\$1,000	7. Sundry	\$0		
8.				8.			
9.				9.			
10.				10.			
11.				11.			
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23.				23.			
24.				24.			
25.				25.			
26.				26.			
27.				27.			
28.				28.			
29.	\$1,051,342	\$1,063,835	\$1,056,000	29. Total resources, except taxes to be levied	\$1,059,400	\$0	\$0
30.				30. Taxes necessary to balance			
31.				31. Taxes collected in year levied			
32.	\$1,051,342	\$1,063,835	\$1,056,000	32. TOTAL RESOURCES	\$1,059,400	\$0	\$0

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

FORM  
LB-30

## EXPENDITURE SUMMARY BY FUND, ORGANIZATIONAL UNIT OR PROGRAM

General

Mid-County District No. 14

Name of Organizational Unit—Fund

Name of Municipal Corporation

	HISTORICAL DATA			EXPENDITURE DESCRIPTION	Budget for Next Year 2001 - 2002		
	Actual		Adopted Budget This Year 2000 - 2001		Proposed By Budget Officer	Approved By Budget Committee 5/3/00	Adopted By Governing Body
	Second Preceding Year 1998 - 1999	First Preceding Year 1999 - 2000					
				PERSONAL SERVICES			
1.				1.			
2.				2.			
3.				3.			
4.				4.			
5.				5.			
6.				6.			
7.				7. TOTAL PERSONAL SERVICES			
				MATERIALS AND SERVICES			
8.	\$184,264	\$185,650	\$190,000	8. Energy, maintenance and rental expenses (service charges by Portland General Electric)	\$240,000		
9.	\$14,163	\$28,585	\$20,000	9. Administrative costs (service reimbursements to county general and road funds)	\$30,000		
10.	\$26,088	\$180	\$25,000	10. Other Expenses	\$25,000		
11.				11.			
12.				12.			
13.				13.			
14.	\$224,515	\$214,415	\$235,000	14. TOTAL MATERIAL AND SERVICES	\$295,000		\$0
				CAPITAL OUTLAY			
15.	\$0	\$12,807	\$150,000	15. Equipment replacements	\$450,000		
16.				16.			
17.				17.			
18.				18.			
19.				19.			
20.				20.			
21.	\$0	\$12,807	\$150,000	21. TOTAL CAPITAL OUTLAY	\$450,000	\$0	\$0
				TRANSFERRED TO OTHER FUNDS			
22.				22.			
23.				23.			
24.				24.			
25.		\$0	\$25,000	25. General Operating Contingency	\$25,000		
26.	\$0	\$0	\$25,000	26. TOTAL TRANSFERS & CONTINGENCIES	\$25,000		
27.	\$224,515	\$227,222	\$410,000	27. TOTAL EXPENDITURES	\$770,000		
28.	\$826,827	\$837,336	\$646,000	28. UNAPPROPRIATED ENDING FUND BALANCE	\$289,400		
29.	\$1,051,342	\$1,064,558	\$1,056,000	29. TOTAL	\$1,059,400	\$0	\$0



# MULTNOMAH COUNTY OREGON

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## DEPARTMENT OF SUPPORT SERVICES BUDGET & QUALITY DIVISION

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BUDGET  
EVALUATION & RESEARCH

PHONE: 503 988-3883  
FAX: 503-988-3292

MULTNOMAH BUILDING  
501 SE HAWTHORNE BLVD  
4TH FLOOR  
P.O. BOX 14700  
PORTLAND, OREGON 97293-0700

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Tax Supervising and Conservation Commission  
1021 SW 5<sup>th</sup> Avenue, Suite 1500  
Portland, OR 97204

### Commission Members:

On May 9, 2001 at 1:30 p.m. in the Board Room of the Multnomah Building, 501 SW Hawthorne, the Budget Committee was regularly convened to hear the budget of the Dunthorpe Riverdale Sanitary Service District No. 1.

The Budget Committee approved the attached budget.

### Approved:

### Dunthorpe Riverdale Sanitary Service District No. 1

Chair

Secretary

AN EQUAL OPPORTUNITY EMPLOYER

MEETING DATE: May 9, 2001  
AGENDA NO: R-4 thru R-6  
ESTIMATED START TIME: 1:35 PM  
LOCATION: Boardroom 100

(Above Space for Board Clerk's Use ONLY)

**AGENDA PLACEMENT FORM**

**SUBJECT:** The Board of County Commissioners Sitting as the Budget Committee for the Mid-County Street Lighting Service District No. 14 Regarding Appointments to the Budget Committee and Acceptance and Approval of Fiscal Year 2001-2002 Budget

**BOARD BRIEFING:**                      **DATE REQUESTED:** \_\_\_\_\_  
   **REQUESTED BY:** \_\_\_\_\_  
   **AMOUNT OF TIME NEEDED:** \_\_\_\_\_

**REGULAR MEETING:**                      **DATE REQUESTED:** May 9, 2001  
   **AMOUNT OF TIME NEEDED:** 5 minutes

**DEPARTMENT:** DSCD                      **DIVISION:** Transportation  
**CONTACT:** Tom Hansell                      **TELEPHONE #:** (503) 988-5050, ext 29833  
   **BLDG/ROOM #:** #425/Yeon

**PERSON(S) MAKING PRESENTATION:** Harold Lasley, Tom Hansell, and Randall Shannon

**ACTION REQUESTED:**

☐ INFORMATIONAL ONLY    ☐ POLICY DIRECTION    ☒ APPROVAL    ☐ OTHER

**SUGGESTED AGENDA TITLE:**

Appointments of Budget Committee Member, Chair and Secretary and Public Hearing to Consider and Approve the 2001-2002 Mid-County Street Lighting Service District No. 14 Proposed Budget for Submittal to the Tax Supervising and Conservation Commission

**SIGNATURES REQUIRED:**

**ELECTED OFFICIAL:** \_\_\_\_\_  
(OR)  
**DEPARTMENT MANAGER:** Michael Oswald

**ALL ACCOMPANYING DOCUMENTS MUST HAVE REQUIRED SIGNATURES**

Any Questions: Call the Board Clerk @ (503) 988-3277 or email  
[deborah.l.bogstad@co.multnomah.or.us](mailto:deborah.l.bogstad@co.multnomah.or.us)





**Department of Sustainable Community Development**  
**MULTNOMAH COUNTY OREGON**

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Transportation Division  
1600 SE 190th Avenue  
Portland, Oregon 97233  
(503) 988-5050 phone  
(503) 988-3321 fax

**SUPPLEMENTAL STAFF REPORT**

TO: Board of County Commissioners

FROM: Harold Lasley, PE, Transportation Director

DATE: April 27, 2001

REQUESTED PLACEMENT DATE: May 9, 2001

SUBJECT: Approval of the FY 2002 Budget for the Mid-County Street Lighting Service District No. 14

**1. Recommendation/Action Requested:**

Convene as the governing body of the Mid-County Street Lighting Service District No. 14 to:

- Appoint Paula Watari to serve a three-year term as a budget committee member;
- Select budget committee chair and secretary from presiding members;
- Hear budget message;
- Hear and consider any testimony presented by the public about the budget; and
- Vote and approve on the budget

**2. Background/Analysis:**

Multnomah County's Service Districts have been created under the provisions of the Oregon Revised Statutes Chapter 451 to provide construction and operation of sanitary sewer systems and to provide street lighting in particular areas of the County. The Multnomah County Board of Commissioners serves as the governing body of each district. The budget committee for each district consists of the members of the Board of County Commissioners and residents of the district appointed by the Board for terms of three years.

The annual budget for each district is prepared under the direction of a budget officer designated by the Board. Harold Lasley from DSCD is serving as the Budget Officer for the district. The budget committee reviews the annual budget and approves it, either as submitted by the budget officer or with revisions requested by the committee.

**2. Background/Analysis: (continued)**

These procedures fulfill the requirements of Oregon's Local Budget Law (ORS 294), which provides specific methods for obtaining public review and comment on the financial and administrative policies of the districts.

Multnomah County's Department of Sustainable Community Development and Department of Support Services provides administrative and financial services, respectively, to the district. The district is, however, a separate and independent financial entity. Expenses incurred, such as administration and engineering provided by the Department of Sustainable Community Development, are met with revenue from fees and/or assessments to real property within the street lighting service district.

**3. Financial Impact:**

The district has requested a total budget of \$1,059,000 for FY 2002. This requested budget is \$3,400 or .3% over the current year adopted budget. It should be noted that \$356,600 will shift from an unappropriated current year fund balance of \$646,000. This requested increase to the operations will support rising energy costs and the planned capital program for light pole and fixture replacement. The district has been evaluating the schedule for replacement of existing lighting equipment. An inventory of district assets has located approximately fifteen percent of the district equipment is past or near its life expectancy. The lighting design and project management services performed by Transportation will increase to meet the district's capital program. The shift of unappropriate funds to meet capital and utility requirements of the district increases the operational budget 87.8% over their current year budget.

The revenues necessary to support the operations of the district are collected through user fees and special assessments collected through the property tax system. The district's current assessment is \$35.00 per property per year. For FY 2002, the District proposes no change in this rate.

**4. Legal Issues:**

The district is a separate legal entity. Because of its size, it requires a budget committee. The actions requested of the Board of County Commissioners and District Budget Committee are consistent in meeting the requirements of Tax Supervising Conservation Commission and statewide local budget law.

**5. Controversial Issues:**

N/A

6. **Link to Current County Policies:**

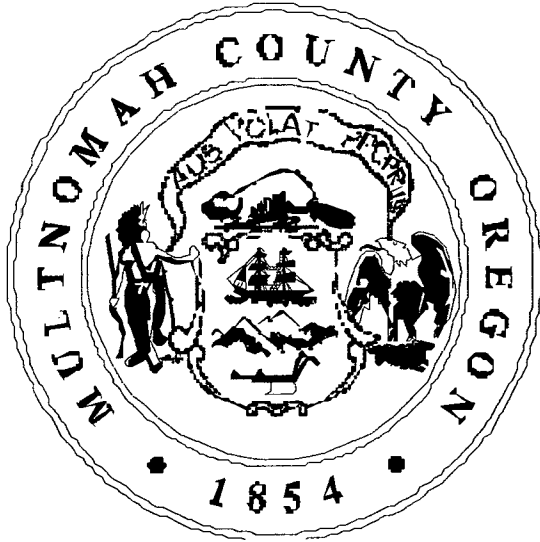
The budget complies with Oregon Budget Law.

7. **Citizen Participation:**

Published notice of public hearing on Budget Committee Meeting.

8. **Other Government Participation:**

NA



# Multnomah County

## Service Districts' Budgets Fiscal Year 2001-2002

**Mid-County Street Lighting Service District No. 14 - Proposed**  
**Dunthorpe-Riverdale Sanitary Service District No. 1 - Proposed**

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# **MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002**

## **Introduction**

Multnomah County's Service Districts have been created under the provisions of the Oregon Revised Statutes, Chapter 451 to provide construction and operation of sanitary sewer systems and to provide street lighting in particular areas of the County. The Multnomah County Board of Commissioners serves as the governing body of each district. The budget committee for each district consists of the members of the Board and residents of the district appointed by the Board for terms of three years.

The annual budget for each district is prepared under the direction of a budget officer designated by the Board. The budget committee reviews the annual budget and approves it, either as submitted by the budget officer or with revisions requested by the committee.

These procedures fulfill the requirements of Oregon's Local Budget Law (ORS 294), which provides specific methods for obtaining public review and comment on the financial and administrative policies of the districts.

## **Explanation of the Budget Document**

This document consists of a detailed schedule of the resources and requirements of each of the two districts in Multnomah County.

Preceding the financial information for each district is a brief budget message, which discusses special items pertaining to the individual district, including any major changes in either resources or requirements.

## **Service Districts' Financial Policies**

Multnomah County's Department of Sustainable Community Development and Department of Support Services provides administrative and financial services, respectively, to the two districts. Each district is, however, a separate and independent financial entity. Expenses incurred, such as administration and engineering provided by the Department of Sustainable Community Development, are met with revenue from sewer user charges, connection fees and/or assessments to real property within the street lighting or sanitary sewer service district.

For the purposes of countywide financial reporting, each district is treated as an Enterprise Fund and accounted for on the accrual basis of accounting. This practice conforms to generally accepted accounting principles (GAAP). Under the accrual basis of accounting, all revenues are recorded at the time they are earned and expenditures are recorded at the time they are incurred. Budgets and comparative historical cost summaries are prepared using these bases. This practice conforms to Oregon's Local Budget Law.

### Summary of Service Districts' Requirements

<u>SERVICE DISTRICT</u>	<u>ACTUAL 98-99</u>	<u>ACTUAL 99-00</u>	<u>BUDGET 00-01</u>	<u>PROPOSED 01-02</u>
Dunthorpe-Riverdale Service District No.	1,026,350	1,142,335	1,133,000	769,944
Mid-County Service District No. 14	<u>1,051,342</u>	<u>1,063,835</u>	<u>1,056,000</u>	<u>1,059,400</u>
TOTAL	<u>2,077,692</u>	<u>2,206,170</u>	<u>2,189,000</u>	<u>1,829,344</u>

### Summary of Administrative Reimbursements (Charges By Multnomah County to Service Districts)

<u>SERVICE DISTRICT</u>	<u>ACTUAL 98-99</u>	<u>ACTUAL 99-00</u>	<u>BUDGET 00-01</u>	<u>PROPOSED 01-02</u>
Dunthorpe-Riverdale Service District No.	6,865	10,103	10,000	10,000
Mid-County Service District No. 14	14,163	28,585	20,000	30,000
TOTAL	<u>21,028</u>	<u>38,688</u>	<u>30,000</u>	<u>40,000</u>

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

<b>DUNTHORPE-RIVERDALE SANITARY SERVICE DISTRICT NO. 1</b> <b>Budget Committee Approval</b>	
<b>The following members of the budget committee for the Dunthorpe-Riverdale Sanitary Service District No. 1 met on May 9, 2001 and approved the proposed budget for Fiscal Year 2001-2002:</b>	
<b>Chairperson</b>	
<i>Signed copy on file at District office</i>	



# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

## **Budget Message — Dunthorpe-Riverdale Sanitary Service District No. 1**

This district was formed in the middle 1960's and by 1970 had removed a significant source of pollution from the Willamette River. Its 560 clients are mainly located in unincorporated Multnomah County with a few customers in northern Clackamas County and the City of Portland. District growth has stabilized due to substantial completion of municipal annexations.

The City of Portland's Bureau of Environmental Services maintains the district's lines and treats the sewage flow at Portland's Tryon Creek Treatment Plant. It also provides design and engineering services for construction, reconstruction and/or improvement of the district's facilities.

For the past few years, the City has been planning several projects to reconstruct three pump stations in the District. The District has carried over funds in prior years' budget in anticipation of the City starting construction. Based on information provided by the City, the District is expecting pump station reconstruction costs to be \$510,000 in fiscal year 2000-2001. The City of Portland projects additional capital costs of \$380,000 in fiscal year 2001-2002 and \$300,000 in fiscal year 2002-2003. With the completion of these projects all of the pump stations owned by the District will be updated to current standards.

The current service charge is \$39.00 per month. For fiscal year 2001-2002, the District will propose a ten percent increase in this rate, to \$42.90. This increase matches the ten percent treatment cost increase projected by Portland. The unappropriated ending fund balance is intended to fund the anticipated capital projects and depreciation of the District's facilities.

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

## RESOURCES

FORM  
LB-20

General  
Fund

Dunthorpe-Riverdale District No. 1  
(Name of Municipal Corporation)

	Historical Data			RESOURCE DESCRIPTION	Budget for Next Year 2001 - 2002		
	Actual		Adopted Budget This Year 2000-2001		Proposed By Budget Officer	Approved By Budget Committee	Adopted By Governing Body
	Second Preceding Year 1998-1999	First Preceding Year 1999-2000					
				Beginning Fund Balance			
1.				1. Available Cash on Hand * (cash basis), or			
2.	\$729,724	\$830,832	\$850,000	2. Net Working Capital* (accrual basis)	\$496,944		
3.				3. Previously levied taxes estimated to be received			
4.	\$43,838	\$54,699	\$25,000	4. Interest	\$15,000		
5.				5. OTHER RESOURCES			
6.	\$10,000	\$8,605	\$10,000	6. Connection fee contributions	\$10,000		
7.	\$242,788	\$248,199	\$248,000	7. Sewer user assessments	\$248,000		
8.				8.			
9.				9.			
10.				10.			
11.				11.			
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23.				23.			
24.				24.			
25.				25.			
26.				26.			
27.				27.			
28.				28.			
29.	\$1,026,350	\$1,142,335	\$1,133,000	29. Total resources, except taxes to be levied	\$769,944	\$0	\$0
30.				30. Taxes necessary to balance			
31.				31. Taxes collected in year levied			
32.	\$1,026,350	\$1,142,335	\$1,133,000	32. TOTAL RESOURCES	\$769,944	\$0	\$0

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

FORM  
LB-30

EXPENDITURE SUMMARY  
BY FUND, ORGANIZATIONAL UNIT OR PROGRAM  
General

Dunthorpe-Riverdale District No. 1

Name of Organizational Unit—Fund				Name of Municipal Corporation		
HISTORICAL DATA				Budget for Next Year 2001 - 2002		
Actual		Adopted Budget This Year 2000 - 2001	EXPENDITURE DESCRIPTION	Proposed By Budget Officer	Approved By Budget Committee	Adopted By Governing Body
Second Preceding Year 1998 - 1999	First Preceding Year 1999 - 2000					
			PERSONAL SERVICES			
1.			1.			
2.			2.			
3.			3.			
4.			4.			
5.			5.			
6.			6.			
7.			7. TOTAL PERSONAL SERVICES			
			MATERIALS AND SERVICES			
8.	\$186,620	\$203,322	8. Sewer system maintenance and sewage disposal expenses (service charges by Portland)	\$252,000		
9.	\$6,865	\$10,103	9. Administrative costs (service reimbursements to county general and road funds)	\$10,000		
10.	\$2,198	\$150	10. Other district expenses	\$3,000		
11.			11.			
12.			12.			
13.			13.			
14.	\$195,683	\$213,575	14. TOTAL MATERIAL AND SERVICES	\$265,000	\$0	\$0
			CAPITAL OUTLAY			
15.	\$0	\$0	15. Pump stations' reconstruction costs (engineering and construction service charges by Portland)	\$380,000		
16.			16.			
17.			17.			
18.			18.			
19.			19.			
20.			20.			
21.	\$0	\$0	21. TOTAL CAPITAL OUTLAY	\$380,000	\$0	\$0
			TRANSFERRED TO OTHER FUNDS			
22.			22.			
23.			23.			
24.			24.			
25.		\$40,000	25. General Operating Contingency	\$40,000		
26.	\$0	\$0	26. TOTAL TRANSFERS & CONTINGENCIES	\$40,000		
27.	\$195,683	\$213,575	27. TOTAL EXPENDITURES	\$685,000		
28.	\$830,667	\$928,760	28. UNAPPROPRIATED ENDING FUND BALANCE	\$84,944		
29.	\$1,026,350	\$1,142,335	29. TOTAL	\$769,944	\$0	\$0

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

<b>MID-COUNTY STREET LIGHTING SERVICE DISTRICT NO. 14</b> <b>Budget Committee Approval</b>	
<b>The following members of the budget committee for the Mid-County Street Lighting Service District met on May 9, 2001 and approved the proposed budget for Fiscal Year 2001-2002:</b>	
<b>Chairperson</b>	
<i>Signed copy on file at District office</i>	

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

## **Budget Message — Mid-County Street Lighting Service District No. 14**

This county service district (originally known as Tulip Acres Lighting District when formed in 1967) now includes most of the unincorporated urban area of Multnomah County as well as the cities of Fairview, Maywood Park and Troutdale. District growth has stabilized due to the substantial completion of municipal annexations. However, the District continues to experience mild increases in growth because of urban development.

Portland General Electric (PGE) provides energy and maintenance services for the District. The county's Department of Sustainable Community Development's Transportation Division provides illumination engineering and design.

The District has been evaluating the schedule for replacement of existing lighting equipment. An inventory of District assets has located approximately fifteen percent of the District's equipment is past or near its life expectancy. Budgeted capital outlay for light pole and fixture replacement in fiscal year 2001-2002 is \$450,000.

The district's current assessment is \$35.00 per property per year. For fiscal year 2001-2002, the District proposes no change in this rate. An unappropriated ending fund balance is intended to fund the replacement of the depreciated District's facilities.

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

FORM  
LB-20

## RESOURCES

General  
Fund

Mid-County District No. 14  
(Name of Municipal Corporation)

	Historical Data			RESOURCE DESCRIPTION	Budget for Next Year 2001 - 2002		
	Actual		Adopted Budget This Year 2000 - 2001		Proposed By Budget Officer	Approved By Budget Committee 5/3/00	Adopted By Governing Body
	Second Preceding Year 1998 - 1999	First Preceding Year 1999 - 2000					
				Beginning Fund Balance			
1.				1. Available Cash on Hand * (cash basis), or			
2.	\$824,168	\$826,956	\$825,000	2. Net Working Capital* (accrual basis)	\$828,900		
3.	\$5,382	\$4,620	\$5,000	3. Previously levied taxes estimated to be received	\$0		
4.	\$45,437	\$49,639	\$45,000	4. Interest	\$45,500		
5.				5. OTHER RESOURCES			
6.	\$176,355	\$182,421	\$180,000	6. Assessments	\$185,000		
7.	\$0	\$199	\$1,000	7. Sundry	\$0		
8.				8.			
9.				9.			
10.				10.			
11.				11.			
12.				12.			
13.				13.			
14.				14.			
15.				15.			
16.				16.			
17.				17.			
18.				18.			
19.				19.			
20.				20.			
21.				21.			
22.				22.			
23.				23.			
24.				24.			
25.				25.			
26.				26.			
27.				27.			
28.				28.			
29.	\$1,051,342	\$1,063,835	\$1,056,000	29. Total resources, except taxes to be levied	\$1,059,400	\$0	\$0
30.				30. Taxes necessary to balance			
31.				31. Taxes collected in year levied			
32.	\$1,051,342	\$1,063,835	\$1,056,000	32. TOTAL RESOURCES	\$1,059,400	\$0	\$0

# MULTNOMAH COUNTY SERVICE DISTRICTS' BUDGETS FOR FISCAL YEAR 2001-2002

FORM  
LB-30

## EXPENDITURE SUMMARY BY FUND, ORGANIZATIONAL UNIT OR PROGRAM

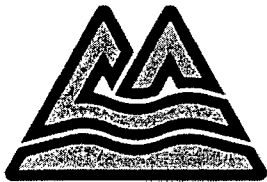
General

Mid-County District No. 14

Name of Organizational Unit—Fund

Name of Municipal Corporation

	HISTORICAL DATA			EXPENDITURE DESCRIPTION	Budget for Next Year 2001 - 2002		
	Actual		Adopted Budget This Year 2000 - 2001		Proposed By Budget Officer	Approved By Budget Committee 5/3/00	Adopted By Governing Body
	Second Preceding Year 1998 - 1999	First Preceding Year 1999 - 2000					
				PERSONAL SERVICES			
1.				1.			
2.				2.			
3.				3.			
4.				4.			
5.				5.			
6.				6.			
7.				TOTAL PERSONAL SERVICES			
				MATERIALS AND SERVICES			
8.	\$184,264	\$185,650	\$190,000	8. Energy, maintenance and rental expenses (service charges by Portland General Electric)	\$240,000		
9.	\$14,163	\$28,585	\$20,000	9. Administrative costs (service reimbursements to county general and road funds)	\$30,000		
10.	\$26,088	\$180	\$25,000	10. Other Expenses	\$25,000		
11.				11.			
12.				12.			
13.				13.			
14.	\$224,515	\$214,415	\$235,000	14. TOTAL MATERIAL AND SERVICES	\$295,000		\$0
				CAPITAL OUTLAY			
15.	\$0	\$12,807	\$150,000	15. Equipment replacements	\$450,000		
16.				16.			
17.				17.			
18.				18.			
19.				19.			
20.				20.			
21.	\$0	\$12,807	\$150,000	21. TOTAL CAPITAL OUTLAY	\$450,000	\$0	\$0
				TRANSFERRED TO OTHER FUNDS			
22.				22.			
23.				23.			
24.				24.			
25.		\$0	\$25,000	25. General Operating Contingency	\$25,000		
26.	\$0	\$0	\$25,000	26. TOTAL TRANSFERS & CONTINGENCIES	\$25,000		
27.	\$224,515	\$227,222	\$410,000	27. TOTAL EXPENDITURES	\$770,000		
28.	\$826,827	\$837,336	\$646,000	28. UNAPPROPRIATED ENDING FUND BALANCE	\$289,400		
29.	\$1,051,342	\$1,064,558	\$1,056,000	29. TOTAL	\$1,059,400	\$0	\$0



# MULTNOMAH COUNTY OREGON

DEPARTMENT OF SUPPORT SERVICES  
BUDGET & QUALITY DIVISION

BUDGET  
EVALUATION & RESEARCH

PHONE: 503 988-3883  
FAX: 503-988-3292

MULTNOMAH BUILDING  
501 SE HAWTHORNE BLVD  
4TH FLOOR  
P.O. BOX 14700  
PORTLAND, OREGON 97293-0700

Tax Supervising and Conservation Commission  
1021 SW 5<sup>th</sup> Avenue, Suite 1500  
Portland, OR 97204

**Commission Members:**

On May 9, 2001 at 1:30 p.m. in the Board Room of the Multnomah Building, 501 SW Hawthorne, the Budget Committee was regularly convened to hear the budget of the Mid County Street Lighting Service District No. 14.

The Budget Committee approved the attached budget.

**Approved:**

**Mid County Street Lighting Service District No. 14**

Chair

Secretary

AN EQUAL OPPORTUNITY EMPLOYER



# Nondepartmental FY 2002 Budget Hearing Agenda for May 9, 2001, 1:30 p.m.

Multnomah Building Boardroom  
501 SE Hawthorne Blvd., Portland

*Prior to the Nondepartmental Budget hearing, Tom Hansell will present the Special Districts budgets for FY 2002.*

Agency	Name	Time
Nondepartmental CBAC	John Mulvey	1:40-1:55
Commission on Children, Families, and Community	Jim Clay, Commission Members	1:55-2:25
Watermaster, District 20	Juno Pandian	2:25-2:30
County Attorney	Tom Sponsler	2:30-2:40
Public Affairs Office	Gina Mattioda	2:40-2:50
Citizen Involvement Committee	John Legry, committee members	2:50-3:00
<b>Short Break</b>		<b>3:00-3:10</b>
Auditor's Office	Suzanne Flynn	3:10-3:20
RACC	David Hudson/Cindy Chittenden	3:20-3:25
MHRC/ONI	Amalia Alarcon-Gaddie	3:25-3:30
OSU Extension	Paul Sunderlund	3:30-3:40
Elders in Action	Becky Wehrli	3:40-3:50
Questions/follow-up items	Budget Office	3:50-4:00

Questions? Please call Julie Neburka at (503) 988-5015, x27351, or send a note to: [julie.z.neburka@co.multnomah.or.us](mailto:julie.z.neburka@co.multnomah.or.us)



MULTNOMAH COUNTY OREGON

# **Public Affairs Office**



**GINA MATTIODA**  
Director

Public Affairs Office

**MULTNOMAH COUNTY OREGON**

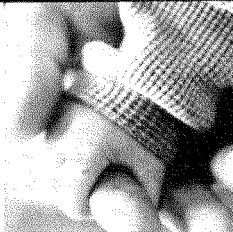
501 SE Hawthorne Blvd., Suite 600  
Portland, Oregon 97214

**(503) 988-5766**

(503) 202-5321 Pager

(503) 988-6801 Fax

[gina.m.mattioda@co.multnomah.or.us](mailto:gina.m.mattioda@co.multnomah.or.us)



# STRONG FAMILIES

The foundation for  
better communities





## COMMUNITY AND FAMILY SERVICE CENTER SYSTEM

The Community and Family Service Centers (CFSC) provide community-based services for individuals, children, and families in Multnomah County.

The CFSC system is organized into six geographic areas to promote service delivery and coordination at the neighborhood level. Culturally specific-services are available countywide, including a center for the Asian/Pacific Islander population, services for the Hispanic community, and Native American services.

Each geographic area has a site that is considered its "hub" for service access. The hubs operate 50 hours per week, including some evening hours, and provide reception, phone, and program services.

The centers emphasize a strength-based approach to promote resiliency and self-sufficiency, leading to strong families and healthy communities throughout the county.

## MISSION

To provide community members with opportunities, support, and services that honor culture, gender, and diversity, and that promote health, stability, resiliency, and self-sufficiency for children, individuals, families and communities.



## **GEOGRAPHIC HUB AGENCIES**

### **East County**

Eastwind Center  
2408 SW Halsey St., Building A  
Troutdale, OR 97060  
503-491-3300

### **Mid County**

FamilyWorks  
4110 NE 122nd Ave., Suite 301  
Portland, OR 97230  
503-256-2330

### **Southeast**

Portland Impact  
4707 SE Hawthorne Blvd.  
Portland, OR 97215  
503-988-6000

### **Northeast**

Self Enhancement, Inc.  
3920 N. Kerby  
Portland, OR 97227  
503-249-1721 x327

### **North Portland**

Peninsula Affiliates, Inc.  
5139 N. Lombard  
Portland, OR 97203  
503-285-9871

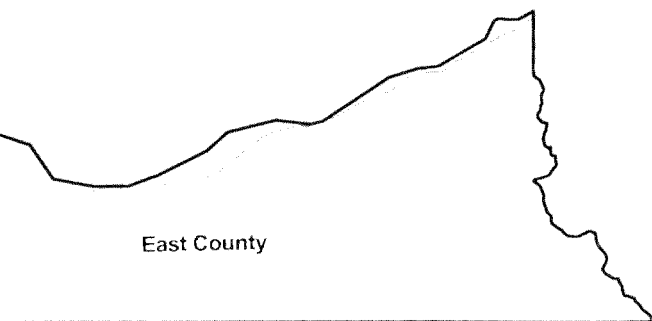
### **West County**

Westside Community Services, Inc.  
7780 SW Capitol Highway  
Portland, OR 97219  
503-246-1663

## SERVICE BOUNDARY DESIGNATIONS

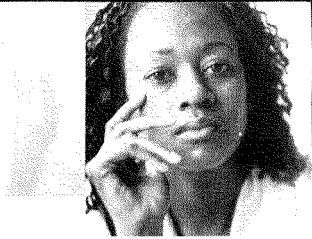


-  Westside Community Services, Inc.
-  Peninsula Affiliates, Inc.
-  Self Enhancement, Inc.
-  Portland Impact
-  FamilyWorks
-  Eastwind Center



East County





## OUR VISION

### OUR VISION

All children, individuals, and families are afforded the opportunity to be contributors in the social, cultural, political, spiritual, and economic life of their communities.

This is accomplished through a philosophical framework that encompasses both a strength-based and self sufficiency focus:

- Strength-based focus: Services will promote resiliency within children, individuals, families, and communities to foster their capacity to manage life challenges and transitions.
- Self sufficiency focus: Services will reduce poverty through the enhancement of social capacity within children, individuals, families, and communities.

### CULTURALLY SPECIFIC SERVICES

#### **Asian/Pacific Islanders – Countywide**

- Asian Family Center  
4424 NE Glisan St.  
Portland, OR 97213  
503-235-9396

#### **Hispanic Services – Countywide**

- Youth Services: Oregon Council for Hispanic Advancement (OCHA)  
503-228-4131
- Core Social Services: Catholic Charities – El Programa Hispano 503-669-8350
- Core Social Services: Oregon Human Development Corporation – Hispanic Access Center 503-236-9670

#### **Native American Services - Countywide**

- Native American Rehabilitation Association (NARA) 503-621-1147

## CULTURALLY SPECIFIC SERVICES



## CORE SERVICES

Core services offered at Community and Family Service Centers include:

- Service access/Information & Referral
- Skill-building
- Parent education and child development
- Case management/Coordination of services
- Emergency & transitional housing services for homeless families
- Alcohol, tobacco & other drug prevention
- Community engagement activities including:
  - Linkages to community resources
  - Involvement with community activities

The design and delivery of core services are flexible to best meet the needs of the community.

Services provided through the system are a critical link to, and a visible means of, addressing Multnomah County Urgent Benchmarks. These are:

- Reducing the number of children living in poverty
- Increasing high school completion
- Reducing juvenile crime

## POPULATIONS SERVED

Services are available to anyone in Multnomah County. Our goal is to achieve the County Benchmarks by serving these priority populations:

- Children from birth to 17 years of age, and their families
- Youth diverted from the Juvenile Court, and their families
- Individuals and families at or below 125% of the Federal Poverty Level
- Homeless families

**CONTACT INFORMATION:**

Department of Community and Family Services  
Division of Community Programs and Partnerships  
421 SW 6th Avenue, Suite 200  
Portland, Oregon 97204  
503-988-3999  
FAX 503-988-3332





Call the **LEADLINE**

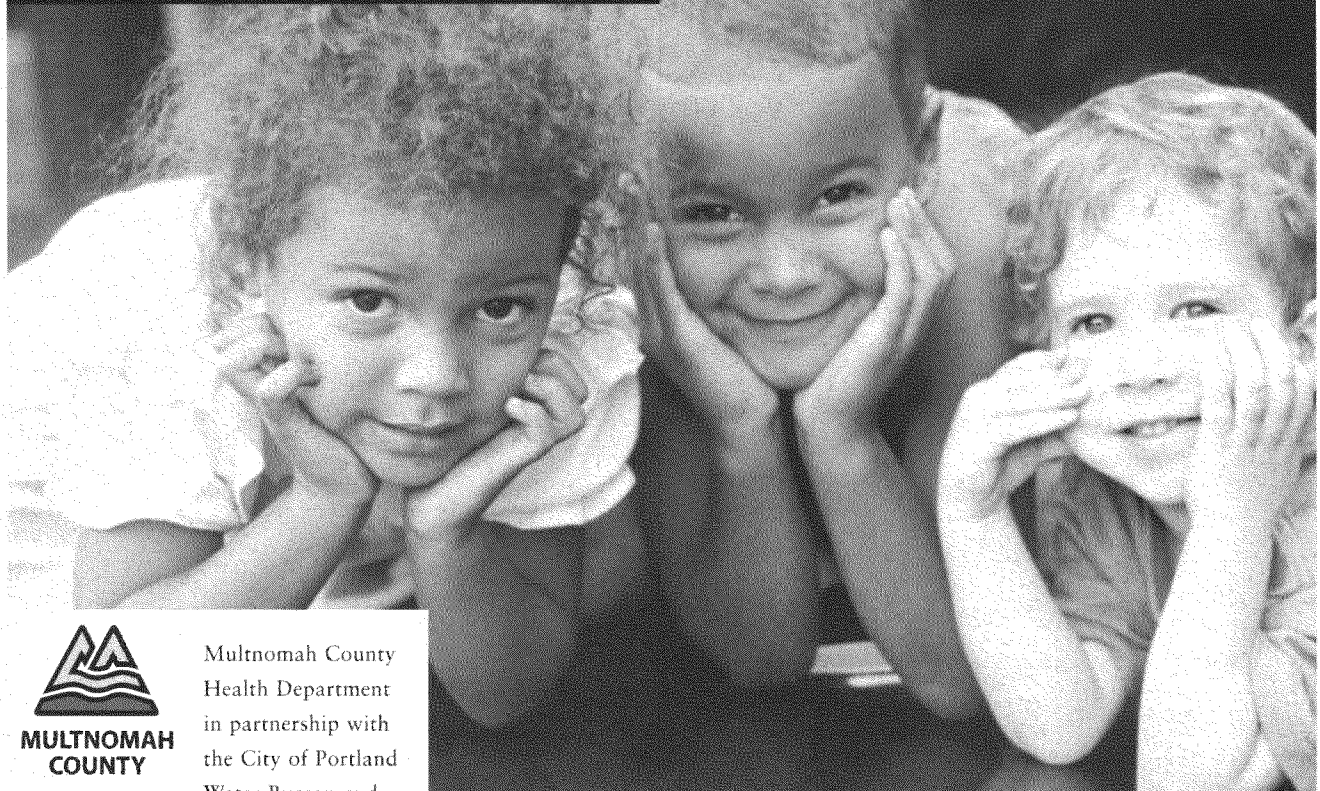
**(503) 988-4000**



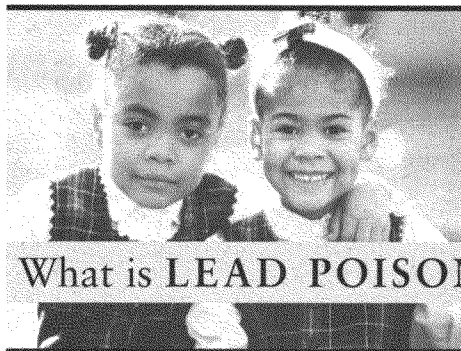
Multnomah County  
Health Department  
in partnership with  
the City of Portland  
Water Bureau and  
Bureau of Housing  
and Community  
Development

**PREVENT CHILDHOOD  
LEAD POISONING**

Call the **LEADLINE**  
**(503) 988-4000**



Call the **LEADLINE**  
**(503) 988-4000**



## What is LEAD POISONING?

**L**ead exposure can affect everyone, but it is especially dangerous for children aged six and younger. The most common way children get lead poisoning is by swallowing household dust and soil containing lead.

### LEAD POISONING CAN CAUSE:

- Brain and nerve damage
- Behavior and learning problems
- Acting out
- Slowed growth
- Headaches
- Low energy

Lead poisoning can and does happen in Multnomah County. We can help you learn where lead can be found, how to control it, and what to do if you or a family member is exposed to lead.

## The LEADLINE

**T**he LeadLine is staffed with people to answer your questions about lead poisoning and prevention. The LeadLine also has information on local lead programs and services, including:

### REDUCING HOME LEAD-BASED PAINT HAZARDS

Help is available to identify, reduce, and control lead hazards in eligible homes. Services may include treatments to reduce lead dust, peeling or chipping lead-based paint, and contact with lead in the soil. Call the LeadLine for more information.



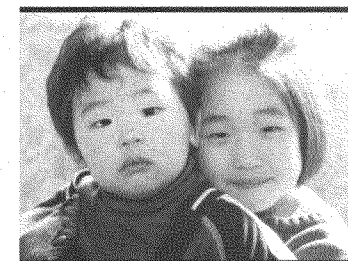
### FREE CHILDHOOD BLOOD LEAD SCREENING

Because the symptoms of lead poisoning aren't obvious, it's important to have your child's blood

lead level tested. The LeadLine can provide information on testing and free lead screening clinics held throughout Multnomah County.

### FREE TAP WATER TESTING

Although the Portland water supply is very low in lead, a house's plumbing may



contain lead that can get into the tap water. Call the LeadLine for information on free water testing.

### INFORMATION FOR HOME REPAIR AND REMODELING

Remodeling and home improvement projects can create a lot of harmful lead dust. The LeadLine can provide do-it-yourselfers and remodelers with suggestions and printed brochures on lead-safe work practices.

**Call the LEADLINE (503) 988-4000**



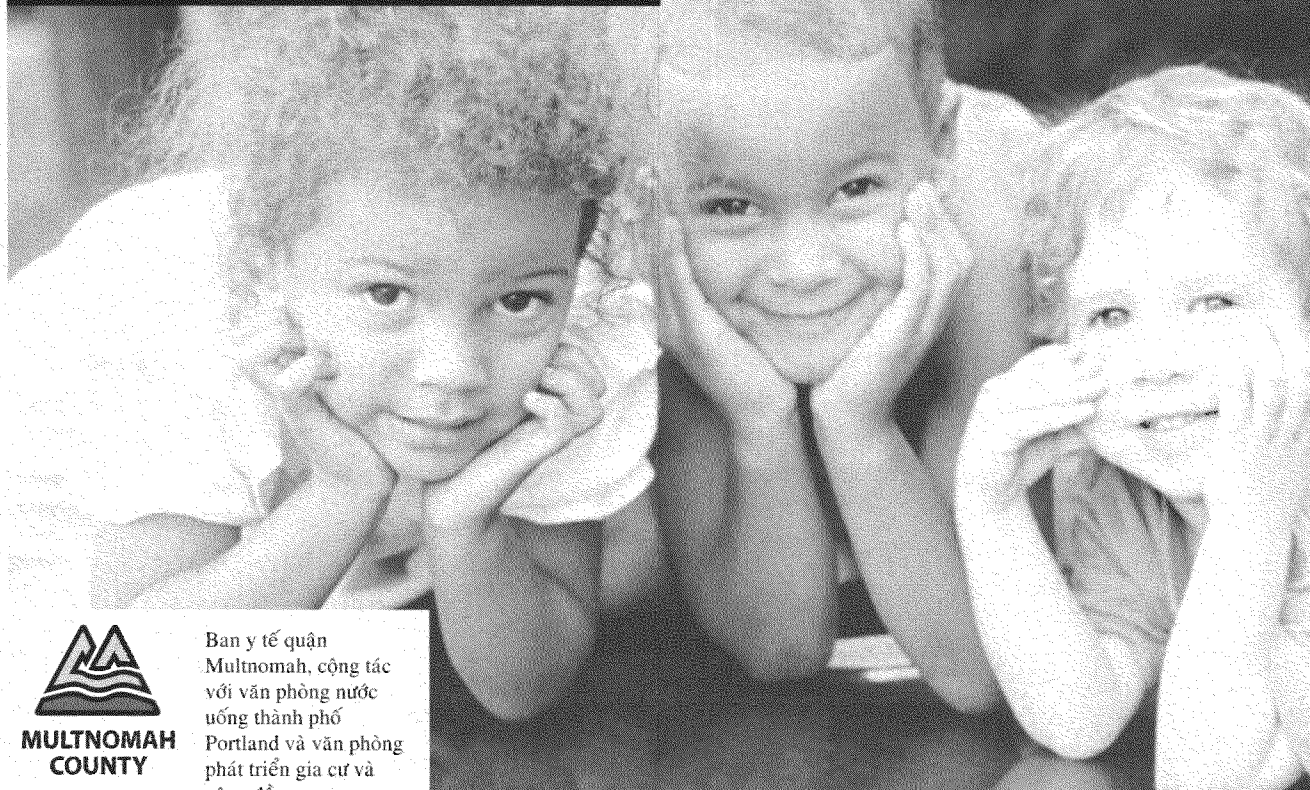


**Gọi đường dây LEADLINE**

**(503) 988-4000**

**Gọi đường dây LEADLINE  
(503) 988-4000**

**PHÒNG NGỪA TRẺ CON  
BỊ NGỘ ĐỘC CHẤT CHÌ**



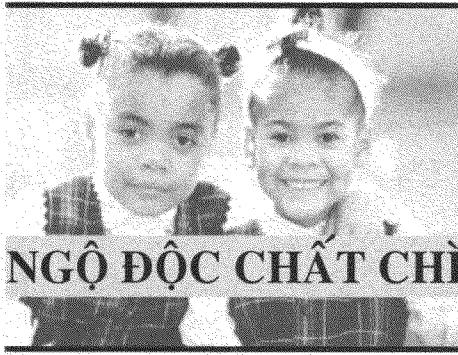
**MULTNOMAH  
COUNTY**



Ban y tế quận  
Multnomah, cộng tác  
với văn phòng nước  
uống thành phố  
Portland và văn phòng  
phát triển gia cư và  
cộng đồng.

(Multnomah County Health  
Department in partnership with  
the City of Portland Water  
Bureau and Bureau of Housing  
and Community Development)  
[Vietnamese]

**Gọi đường dây LEADLINE  
(503) 988-4000**



## NGỘ ĐỘC CHẤT CHÌ là gì?

**Đ**ụng chạm với chất chì có thể gây ảnh hưởng đến mọi người, nhưng đặc biệt nguy hiểm cho các em 6 tuổi trở xuống. Cách thông thường nhất để bị ngộ độc chất chì là nuốt bụi nhà và đất có chất chì.

### NGỘ ĐỘC CHẤT CHÌ CÓ THỂ GÂY:

- Hư thần kinh và não
- Trở ngại về hành vi và học tập
- Bộc lộ xấu tính
- Chậm lớn
- Nhức đầu
- Mất nghị lực

Ngộ độc chất chì có thể và đã xảy ra trong quận Multnomah. Chúng tôi có thể giúp quý vị phát giác nơi nào có chất chì, cách thức kiểm soát, và những gì phải làm nếu quý vị hay người trong gia đình có đụng chạm đến chất chì.

## Đường dây LEADLINE (VỀ CHÌ)

**L**eadline gồm nhiều người có thể trả lời thắc mắc về ngộ độc chất chì và cách phòng ngừa. LeadLine cũng có thông tin trên các chương trình và dịch vụ chất chì địa phương, bao gồm:

### LÀM GIẢM NGUY HẠI VỀ SƠN NHÀ CÓ GỐC CHÌ

Hỗ trợ có sẵn để nhận diện, làm giảm và kiểm soát chất chì trong các nhà đủ điều kiện. Dịch vụ gồm có chữa trị để làm giảm bụi chì, sơn bị tróc hay mảnh vụn có gốc chì, và đụng chạm với chất chì trong đất. Hãy gọi LeadLine để có thêm thông tin.



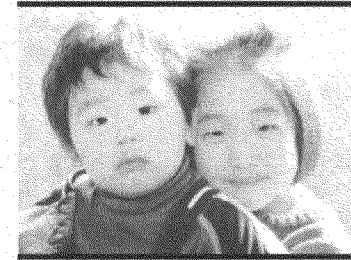
### THỬ NGHIỆM MIỄN PHÍ CHẤT CHÌ TRONG MÁU CHO TRẺ EM

Vì các triệu chứng về bị ngộ độc chất chì không hiển nhiên lắm, điều quan trọng là cho con mình đi thử

nghiệm lượng chì trong máu. LeadLine cung cấp thông tin về thử nghiệm và các bệnh xá có thử nghiệm chất chì miễn phí trong toàn quận Multnomah.

### THỬ NGHIỆM NƯỚC UỐNG MIỄN PHÍ

Mặc dù nước của Portland có chất chì rất thấp, ống nước trong nhà có thể chứa chất chì đi vào trong nước uống. Hãy gọi đường dây LeadLine để có thông tin về thử nghiệm nước uống miễn phí.



### THÔNG TIN VỀ SỬ SANG VÀ TÂN TRANG NHÀ CỬA

Các đề án tân trang và cải tiến nhà cửa có thể tạo nhiều bụi chì nguy hiểm. Đường dây Leadline có thể cung cấp cho những ai tự sửa nhà hay những người sửa nhà bằng các đề nghị và các tập sách in sẵn về thực hành an toàn không bị chất chì.

**Gọi đường dây LEADLINE (503) 988-4000**





**Llame a la LÍNEA  
SOBRE EL PLOMO**

**(503) 988-4000**



**MULTNOMAH  
COUNTY**



El Departamento de Salud  
del Condado de Multnomah  
conjuntamente con la  
Oficina de Agua y la  
Oficina de Desarrollo de la  
Vivienda y la Comunidad  
de la Ciudad de Portland  
(Multnomah County Health  
Department in partnership with  
the City of Portland Water  
Bureau and Bureau of Housing  
and Community Development)  
[Spanish]

**EVITE EL ENVENENAMIENTO POR  
PLOMO DURANTE LA NIÑEZ**

**Llame a la LÍNEA SOBRE  
EL PLOMO (503) 988-4000**



**Llame a la LÍNEA SOBRE  
EL PLOMO (503) 988-4000**





## ¿Qué es el ENVENENAMIENTO POR PLOMO?

La exposición al plomo puede afectar a todos, pero es particularmente peligrosa para los niños de seis años de edad y menores. La manera más común en la que los niños se envenenan por plomo es tragando el polvo en el hogar y tierra que contiene plomo.

### EL ENVENENAMIENTO POR PLOMO PUEDE PROVOCAR:

- Daños al cerebro y al sistema nervioso
- Problemas de comportamiento y de aprendizaje
- Conducta fuera de control
- Crecimiento aminorado
- Dolores de cabeza
- Poca energía

El envenenamiento por plomo ocurre en el Condado de Multnomah. Podemos ayudarle a aprender en qué lugares hay plomo, cómo controlarlo y qué hacer si Ud. o alguno de sus familiares se ve expuesto al plomo.

## LA LÍNEA SOBRE EL PLOMO (LEADLINE)

Llamando a la Línea sobre el Plomo podrá conversar con alguien que contestará las preguntas que tenga sobre el envenenamiento por plomo y su prevención. Allí también le proporcionarán información con respecto a los programas sobre el plomo y servicios afines locales tales como:

### DISMINUCIÓN EN EL HOGAR DE LOS PELIGROS QUE REPRESENTAN LAS PINTURAS CON BASE DE PLOMO

Los hogares que sean elegibles podrán obtener ayuda en la identificación, disminución y control de peligros relacionados con el plomo. Los servicios podrían incluir tratamientos

para disminuir el polvillo de plomo, el pelado o el descascamiento de pintura con base de plomo, y el contacto con el plomo en la tierra. Llame a la Línea sobre el Plomo para obtener mayor información.



### EXPLORACIÓN SELECTIVA GRATUITA DE PLOMO EN LA SANGRE PARA NIÑOS

En vista de que los síntomas del envenenamiento por plomo no son obvios, es importante que el nivel de

plomo en la sangre de sus hijos sea analizado. La LeadLine puede proporcionarle información sobre clínicas que administran pruebas y exploraciones selectivas de plomo

gratuitas en el Condado de Multnomah.



### PRUEBA GRATUITA DEL AGUA DE CAÑO

Si bien el suministro de agua

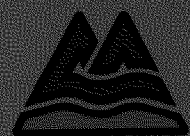
en Portland contiene muy poco plomo, las tuberías de una vivienda podrían contener plomo y éste introducirse en el agua de caño. Llame a la Línea sobre el Plomo para obtener información acerca de pruebas gratuitas del agua.

### INFORMACIÓN SOBRE REPARACIÓN Y REMODELADO DE VIVIENDAS

El remodelado de viviendas y los proyectos de mejoras en las mismas pueden producir abundantes cantidades de polvillo de plomo dañino. La Línea sobre el Plomo puede proporcionar sugerencias y folletos impresos sobre prácticas de trabajo seguras con respecto al plomo a los remodeladores y a las personas

# Llame a la LÍNEA SOBRE EL PLOMO (503) 988-4000





MULTNOMAH  
COUNTY

DEPARTMENT OF  
COMMUNITY  
JUSTICE



MULTNOMAH  
COUNTY

DEPARTMENT OF COMMUNITY JUSTICE

501 SE Hawthorne Blvd  
Portland, OR 97214

2500-1/01



# MULTNOMAH COUNTY DEPARTMENT OF COMMUNITY JUSTICE

## MISSION

Our mission is to enhance community safety and reduce criminal activity by holding youth and adults accountable in a fair and just manner, assisting them to develop skills necessary for success, and effectively using public resources.

## VALUES AND PRINCIPLES

### CHANGE AND REHABILITATION

We believe in people's ability to change and strive to provide opportunities for rehabilitation through the effective use of best practices.

### RESTITUTION TO VICTIMS AND COMMUNITIES

We value restitution to neighborhoods and individual crime victims. Restitution restores those impacted by crime and encourages offenders to take responsibility for the harm they caused.

### STRONG FAMILIES

We value families for their role in strengthening our communities and preventing criminal behavior.

### DIVERSITY

We value and respect diversity within our staff, our clients, and our community.

### PROFESSIONALISM

We value the highest standards of professional behavior, including treating people with respect, promoting effective communication, resolving conflicts peacefully, acting with integrity, taking initiative, and accepting personal responsibility for our organizational culture.

### FINANCIAL ACCOUNTABILITY

We recognize that it is our responsibility to manage our limited time and resources carefully to maximize services provided to the public.

### INVESTING IN EMPLOYEES

We invest in employees through education and training and by providing opportunities for personal and professional growth. We value a balance between professional responsibilities and personal life.

### INFORMATION-BASED DECISIONS

We value information. We are dedicated to continuous improvement and use data and best practices to help guide our decision making.

### COLLABORATIVE RELATIONSHIPS

We believe that in order to enhance public safety we must work collaboratively with our partners, including the judiciary, law enforcement, schools, treatment agencies, and the community.

## IN OUR COMMUNITIES

The Department of Community Justice recognizes that we cannot succeed without the support and participation of the communities we serve. We seek to strengthen our role as partner with citizens, civic groups, law enforcement agencies, crime victims, schools, and other organizations in building healthy communities.

The Department's Community Justice Project works with other organizations and individuals in three pilot site communities to increase public safety through citizen and Department collaboration.

The Department provides volunteer and student intern opportunities and responds to the needs of crime victims by providing assistance, information, and advocacy.

For more information regarding Multnomah County Department of Community Justice or for more brochures, contact 503-988-3701.

## MULTNOMAH COUNTY DEPARTMENT OF COMMUNITY JUSTICE

Elyse Clawson, Director  
501 SE Hawthorne Blvd. Suite 250  
Portland, OR 97214  
503-988-3701  
Fax: 503-988-3990

<http://www.co.multnomah.or.us/dcj/>

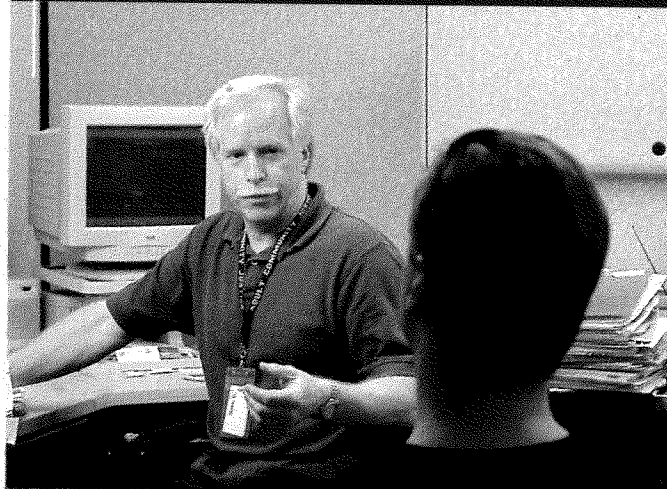
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## FAMILY INTERVENTION STRATEGIC INITIATIVE

The Department of Community Justice recognizes the effect family relationships have on compliance with conditions of parole and probation and on the intergenerational transfer of criminal behavior. For these reasons, DCJ has instituted a family intervention initiative with the goals of:

- identifying and focusing on the families that have the most troubling problems and where criminality is reinforced by the behavior and dynamics of the family;
- intervening in key areas of family functioning that directly affect delinquency and criminal behavior such as family violence, substance abuse, intergenerational criminal behavior within the family, and troubled/potentially violent teen behavior; and
- creating a coordinated plan of services and supervision for families or households in which both an adult and a juvenile have been placed on community supervision.

## TREATMENT SERVICES DIVISION



## DEPARTMENT OF COMMUNITY JUSTICE

### TREATMENT SERVICES DIVISION

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## ADULT SERVICES

The Department of Community Justice (DCJ) works closely with community service providers to develop services that match the treatment needs of individual offenders while maintaining the safety of the community. DCJ recognizes that protecting public safety includes intervening with the underlying causes of criminal behavior to reduce the risk of criminal behavior in the future.

### Contracted Services

- Residential and intensive outpatient alcohol and drug treatment for individuals who are chemically dependent and/or diagnosed with a co-occurring disorder
- Relapse prevention
- Mental health evaluations, consultation, and crisis intervention
- Prescription services
- Mental health case management
- Integrated out-patient services for offenders diagnosed with co-occurring disorders
- Outreach services for offenders who are homeless and suffer from either a mental illness or a co-occurring disorder
- Anger management groups
- Treatment for domestic violence
- Continuing alcohol and drug treatment for individuals completing the inpatient portion of InterChange.

### Secure Treatment

The Department operates InterChange, a secure residential alcohol and drug facility. InterChange is a preferred alternative for men who might otherwise be sentenced to jail, usually for not complying with the conditions of their supervision. Because addiction and criminal behavior are connected, InterChange provides intensive treatment for both problems.

## JUVENILE SERVICES

A 1999 Department of Community Justice study revealed:

- Over three-fourths of youth on probation had used drugs or alcohol.
- 34% reported using drugs or alcohol more than twice a week.
- About one in five were clinically diagnosed as chemically dependent with a co-occurring mental health disorder.

Since best practice research indicates that resources should be concentrated on high-risk youth, the Department has developed two programs targeted at substance abuse by the highest-risk youth on probation.

### Secure Treatment

The Department operates a 15-bed secure treatment unit for high-risk, adjudicated youth with serious substance abuse issues. The unit targets male and female delinquents on probation who have failed to benefit from treatment in the community, including youth with co-occurring disorders. The actual length of stay is clinically determined, but may range from 70–180 days.

### Juvenile Treatment Court

The Department's Juvenile Treatment Court helps high-risk adolescent offenders stay drug and crime-free. In collaboration with the courts, the District Attorney, defense counsel, community treatment providers, and schools, the court focuses on high-risk, adjudicated youth with serious substance abuse issues. Youth report to court twice a month, submit to urinalysis, and attend treatment regularly. This year-long treatment court program links youth to pro-social activities, responsible adult mentors, and other community resources.



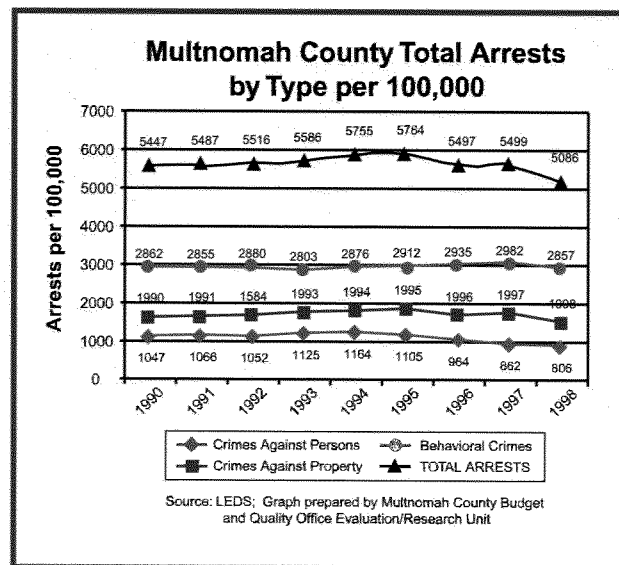
## ACCOUNTABILITY PROGRAMS

Accountability Programs provide a swift and sure response to offenders when they violate conditions of parole or probation. Offenders are required to complete a program and gain the skills to avoid future criminal behavior.

**Community Service** assesses, screens, and places clients to work on supervised work crews and on individual projects at over 100 non-profit and public agencies. The Forest Project requires offenders to participate in a 4 to 10 week residential work experience on Forest Service land, building trails, planting trees, and maintaining campgrounds.

**Day Reporting Center** is a highly structured, non-residential program that requires frequent contact, including curfew monitoring, assessment, intensive case management, mental health services, job readiness and placement, life skills, substance abuse counseling, and other services.

**Local Control Unit:** The 1995 Legislature shifted responsibility from the state to the counties for offenders sentenced to 12 months or less in prison. The Local Control team, in coordination with Multnomah County Sheriff's Office, evaluates and supervises these offenders in jail and as they are released to community programs.



## ADULT COMMUNITY JUSTICE STRATEGIES

- **To protect public safety and control costs:** Focus active case supervision, services and sanction resources on certain targeted populations of offenders.
- **To hold adults accountable, be fair, and reduce recidivism:** Improve the ability of the justice system to provide swift, sure, and appropriate consequences when adults violate the law.
- **To do our work together, more effectively:** Share information with community members, partners, and staff on what works in community-based criminal justice practices and routinely evaluate the extent to which local policies and practices reduce crime.

## ADULT DIVISION



## DEPARTMENT OF COMMUNITY JUSTICE

### ADULT DIVISION

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## SUPERVISION

The Department of Community Justice's Adult Division is charged with monitoring and enforcing conditions set by the courts, and the Board of Parole and Post-Prison Supervision. Offenders are assigned to the office serving his/her neighborhood or to a unit that specializes in serving women offenders, sex offenders, or offenders with mental health issues. Parole and Probation Officers visit offenders at their homes, places of work or other community locations. Offenders may be required to report to their assigned field offices. Staff assess both risk to the community and individual needs of offenders, refer offenders for needed services, administer appropriate consequences for noncompliance, and make arrests when public safety is threatened. The Department has over 10,000 offenders on active supervision.

**Centralized Team Supervision (CTS)** provides a cost-effective way to monitor offenders assessed as low or limited risk to reoffend. Offenders are monitored for compliance with some of the conditions of supervision and referrals are made to appropriate services. There are about 4,000 cases on active supervision at CTS.

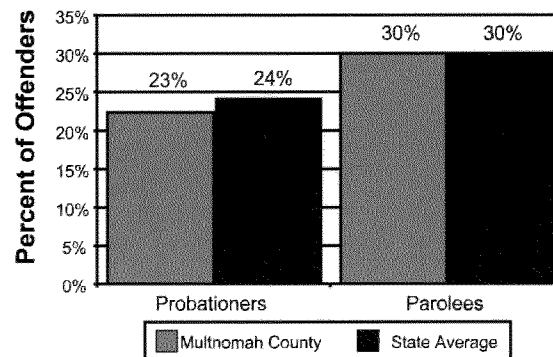
### **Driving Under the Influence of Intoxicants (DUI)**

**Program** provides intense supervision for those offenders with 3 or more DUI convictions within the past 10 years.

**The Domestic Violence Unit**, a collaborative effort with the District Attorney's Office, Portland Police Bureau, the courts, and local treatment providers, provides first time offenders with sentencing alternatives, sanctions, and treatment. The Domestic Violence Unit also has ongoing contact with victims and provides them with resource and referral services.

**The Gang Unit** works with the Oregon Department of Corrections, Portland Police Bureau, District Attorney's Office, and the Oregon Youth Authority to provide intensive supervision and transition support to gang-involved offenders.

## Three Year Recidivism Rates\* for Adults Under Supervision



\* 1997 Cohort data

\* Recidivism is defined as any felony conviction within three years of initial admission to probation or first release to parole/post prison supervision.

## SERVICES

Supervising offenders requires more than just monitoring offenders' activities and behavior to detect violations. It includes providing offenders with opportunities to change behavior through a wide range of treatment, education, and other special case management services.

**The African American Program** provides specialized case management, including treatment, life skills, and job development training geared toward the culturally-specific needs of African American parolees.

**Donald H. Londer Center for Learning** provides training in literacy, basic education, GED preparation, job development, and computer and life skills.

**Transitional Services Unit** supports offenders in their successful transition into the community from jail, prison, or treatment. This includes case management and supervised, drug-free housing.

**Women's Services** offers parenting classes, specialized case management, and housing for female offenders, including those with children. Staff work with community health nurses to provide comprehensive services to all pregnant women on supervision.

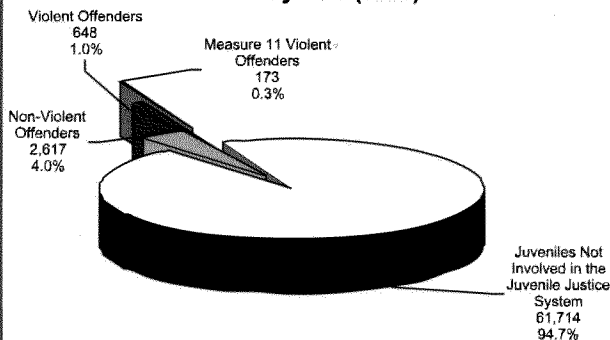
**Pretrial Services** interviews jail inmates, makes release recommendations, and supervises those offenders that are released pending court appearances.

**Pre-Sentence Investigation** prepares reports for sentencing judges on defendants' backgrounds, offenses, and other factors.

**Centralized Intake** identifies offender risk level, completes an initial assessment, and establishes an initial case management plan. Offenders are then transferred to appropriate supervision units and referred to treatment services.

**The Re-Entry Program** identifies and provides intensive pre-release planning, supervision, and surveillance in the community for high-risk violent offenders, special needs offenders, predatory sex offenders, and high-risk gang members returning to the county from state institutions.

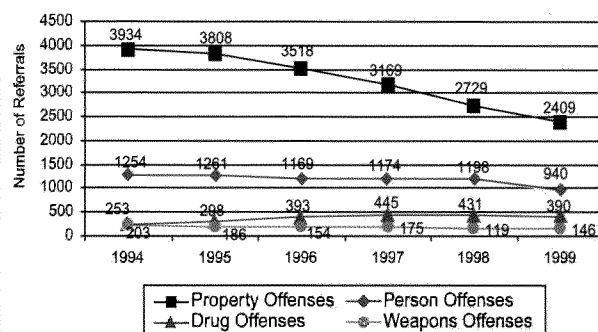
### Most Juveniles are Not Involved in the Juvenile Justice System (1999)



Source: 1999 data from Center for Population Research and Census, Portland State University; JIN database, DA BM11 database.

- Almost 95% of the youth in Multnomah County were not involved with the Multnomah County juvenile justice system in 1999.
- The total of violent offenders and Ballot Measure 11 violent offenders make up less than 2% of all youth in Multnomah County.
- There were a total of 4,833 criminal referrals to the Multnomah County juvenile justice system in 1999; a 27% decrease from 1994.
- Although drug arrests decreased slightly during the last year, they increased 54% from 1994 to 1999.

### Juvenile Crime Trends



## JUVENILE JUSTICE STRATEGIES

The Department recently completed a Recidivism Report on 1998 Juvenile Offenders. The following are a few highlights of that report:

- 67% of youth offenders in 1998 were not referred for another crime during the twelve months following their first referral.
- Over half of all criminal re-offenses were committed by a small number [8%] of juvenile offenders who committed four or more new criminal offenses within the year following their referral.
- Just under three-quarters of these youth who re-offended had their first delinquency referral at age 14 or younger.

Research indicates that the Department must provide services that target high-risk juveniles as well as early intervention services. The Department's five primary strategies address the need for this range of services:

**To prevent juvenile delinquency:** Support at-risk, acting-out, and delinquent youth to complete high school and engage in structured activities after school.

**To prevent and intervene early in juvenile delinquency:** Hold high expectations of young people, promote mutual respect, and improve the skills of youth and adults to respond appropriately at home, in school, and in their neighborhoods.

**To hold youth accountable, be fair, and reduce recidivism:** Improve the ability of the juvenile justice system to provide swift, sure, appropriate, and equitable consequences when youth violate the law.

**To protect public safety and control costs:** Equitably direct specialized resources toward youth at greatest risk of committing violent crime or serious, repetitive crimes.

**To do our work together, more effectively:** Share information with community members, partners, and staff on what works to prevent juvenile crime and routinely evaluate effectiveness.

## JUVENILE DIVISION



## DEPARTMENT OF COMMUNITY JUSTICE

### JUVENILE DIVISION

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## JUVENILE JUSTICE COUNSELING SERVICES

The Department of Community Justice Juvenile Counseling programs protect the community by holding youth accountable for their behavior, supervising them according to their risk and need factors, and providing skill training to build on their strengths.

**Probation Counseling** staff develop case plans for youth, coordinate services with the Oregon Youth Authority, provide educational advocacy, and supervise restitution collection and community service completion. Adjudication counselors conduct pre-hearing assessments and make recommendations to the court for services and sanctions. Specialized probation supervision and services are provided for sex offenders, gang offenders, and girls.

**Accountability programs** include Community Service (work crews complete neighborhood clean-ups, etc.), Project Payback (youth earn a wage that is used to pay restitution to their victims), and Forest Camp (youth perform weekend trail maintenance at a camp in the Columbia River Gorge).

**Turnaround School**, a school run in collaboration with the Department of Community & Family Services, Multnomah Education Service District, Portland Public Schools, and Oregon Youth Authority, serves students who have been expelled, are at risk of expulsion, or are returning from state custody.

**Juvenile Treatment Court**, a collaboration with the Court, District Attorney, defense counsel, community treatment providers, and schools, focuses on high-risk, adjudicated youth with serious substance abuse issues. Youth report to court twice a month, submit to urinalysis, attend treatment regularly, and are linked to pro-social activities and community resources.

**Day Reporting Center**, a collaboration with Janus Youth Programs, Inc., provides a high level of supervision, structure, and accountability as a sanction for probation violations and for pre-adjudicated youth. Services include skill-building, goal setting, conflict resolution, drug and alcohol education, and community service.

**Diversion** annually offers over 2,000 low-risk and first-time offenders an opportunity to avoid formal juvenile prosecution by completing requirements, such as restitution, community services, anger management, and individual/family counseling.

**Early Intervention Program** provides specialized assessment and counseling for youth under the age of 12 referred for delinquent behavior.

**Gang Resource Intervention Team** supervises gang-involved youth and works with their families. Focusing on violence prevention, intervention, and conflict resolution, the staff work closely with the Department of Adult & Family Services, Office of Services to Children & Families, Portland Housing Authority, and Oregon Youth Authority to provide joint case planning. The Department contracts with local treatment agencies to provide intensive intervention with gang youth.

**School Attendance Initiative (SAI)** assists youth in returning to school by identifying barriers and providing outreach, interventions, and referrals. SAI collaborates with Portland Public Schools, Multnomah Education Service District, East Multnomah County Independent School Districts, Volunteers of America, Inc., and Community and Family Service Centers.

**Sex Offender Unit** coordinates assessment, adjudication, placement, treatment, and community supervision for juvenile sex offenders on probation.

**Skill Development Team** provides training for youth and families referred for delinquent behavior. Group classes include victim impact panels, anger resolution, parenting support, and gender specific groups.

**Domestic Violence Programs** include the Save Our Families program, a multi-family education and support program for families and youth who have assaulted other family members. Group and individual counseling is also offered for youth involved in domestic and dating violence.

## FAMILY COURT SERVICES

Family Court Services provides options for families that want to explore alternatives to dissolution and divorce, assistance to help parents raise their children after dissolution or divorce, and skill building for unmarried parents who are establishing a parenting relationship. Services include conciliation/marriage counseling, parenting education, mediation, and child custody and/or parenting time evaluations.

## CUSTODY SERVICES

Custody Services operates secure and community-based detention options for pre- and post-adjudicated youth. Consistent with the goal of protecting the community, the level of custody is based on an assessment of risk to re-offend or failure to appear in court. Programs include residential treatment for sex offenders, mental health needs and drug and alcohol addiction.

**Custody Services Intake** applies the Risk Assessment Instrument to all youth brought in on detainable charges to determine the appropriate level of custody. They are available on a 24-hour basis to assist families faced with youth delinquency issues.

**Community Detention** ensures that high risk youth are detained while other youth are managed in community-based residential alternatives. In a collaborative effort with Volunteers of America, Inc., a youth's compliance with court-ordered conditions of release is verified through home and school visits, house arrest, and electronic monitoring surveillance.

**Detention Services** maintains a safe, secure, and enriching environment for youth detained by law enforcement or the court. The Donald E. Long Home provides supervision, medical attention, mental health treatment, food, clothing, recreation, and education for youth under age 18. Most youth only stay at the facility for a few days.

**Assessment / Intervention / Treatment / Program**, a collaborative effort with the Department of Community & Family Services, is a 16-bed in-custody program providing assessment, intensive counseling, and skill development for high-risk, violent, and gang-affiliated youth.

**Secure Residential Treatment Program (S RTP)**, a 15-bed secure program, offers behavioral-cognitive treatment to juvenile sex offenders. S RTP works with the Morrison Center and an advisory committee of sex offender treatment practitioners.

**Alcohol and Drug Treatment Unit** is a 15-bed secure program providing intense treatment for youth who have addiction and mental health issues. The program is a collaborative effort with the Morrison Center and community providers.



**Позвоните в LEADLINE**

**(503) 988-4000**

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(503) 988-4000**

**ПРЕДОТВРАТИТЕ  
ОТРАВЛЕНИЕ ДЕТЕЙ  
СВИНЦОМ**



**MULTNOMAH  
COUNTY**



Отдел здравоохранения  
округа Мультнома в  
сотрудничестве со  
Службой водоснабжения  
города Портленда и со  
Службой жилищного  
строительства и развития  
(Multnomah County Health  
Department in partnership with  
the City of Portland Water  
Bureau and Bureau of Housing  
and Community Development)  
[Russian]

**Позвоните в LEADLINE  
(503) 988-4000**





## Что такое ОТРАВЛЕНИЕ СВИНЦОМ ?

**В**оздействие свинца может быть вредоносным для любого человека, однако оно особенно опасно для детей в возрасте шести лет и младше. Чаще всего дети отравляются свинцом, проглотив содержащую свинец бытовую пыль или почву.

### ОТРАВЛЕНИЕ СВИНЦОМ МОЖЕТ ВЫЗВАТЬ:

- повреждение головного мозга и нервной системы
- проблемы с поведением и учебой
- чрезмерно эмоциональное выражение чувств
- замедленный рост
- головные боли
- снижение активности

Отравление свинцом может иметь место и на самом деле случается в округе Малтнома. Мы можем помочь Вам узнать, где может обнаружиться свинец, как контролировать его присутствие и что необходимо делать, если Вы или кто-либо из членов Вашей семьи подвергнется его воздействию.

## Линия LEADLINE

**Н**а телефонной линии экстренной помощи лицам, столкнувшимся с воздействием свинца, работают сотрудники, которые смогут ответить на Ваши вопросы об отравлении свинцом и о том, как его предупредить. Персонал линии также располагает информацией о местных программах и услугах в отношении отравлений свинцом, включая:

### СНИЖЕНИЕ РИСКА ОТРАВЛЕНИЯ БЫТОВОЙ КРАСКОЙ НА СВИНЦОВОЙ ОСНОВЕ

Семьям, нуждающимся в помощи, предоставляется помощь по вопросам выявления, снижения и контроля опасности отравления свинцом. Услуги могут включать работы по снижению содержания свинцовой пыли, соскабливанию или скалыванию

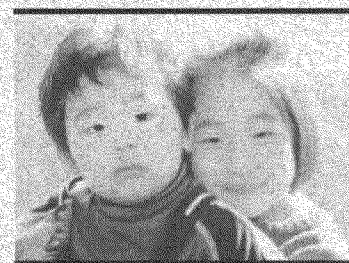
краски на свинцовой основе и по уменьшению контакта со свинцом, содержащимся в почве. За более подробной информацией обращайтесь на линию LeadLine.



### БЕСПЛАТНАЯ ПРОВЕРКА СОДЕРЖАНИЯ СВИНЦА В КРОВИ ДЕТЕЙ

Поскольку симптомы отравления свинцом не являются очевидными, важно проверить кровь Вашего ребенка на содержание в ней свинца. На линии LeadLine Вам могут

предоставить информацию в отношении такой проверки и сообщить координаты клиник, осуществляющих бесплатную проверку содержания свинца в крови по всему округу Малтнома.



### БЕСПЛАТНАЯ ПРОВЕРКА ВОДОПРОВОДНОЙ ВОДЫ

Несмотря на то, что в системе водоснабжения города Портленд содержится очень мало свинца, он

все же может попадать в бытовые трубопроводы и в водопроводную воду. Обратитесь на линию LeadLine, чтобы получить более подробную информацию о бесплатной проверке водопроводной воды.

### ИНФОРМАЦИЯ ПО РЕМОНТУ И ПЕРЕПЛАНИРОВКЕ ЖИЛЬЯ

Проведение перепланировки и усовершенствования жилья может вызвать образование большого количества вредоносной свинцовой пыли. Линия LeadLine может предоставить людям, которые самостоятельно выполняют такого рода работы, соответствующие рекомендации и печатные брошюры с советами о безопасных, с точки зрения возможности отравления свинцом, методах проведения работ.

# Позвоните в LEADLINE (503) 988-4000



MULTNOMAH  
COUNTY

# MULTNOMAH COUNTY

## 2000-2001 Property Tax Information

FOR HELP Call Tax Information at (503) 988-3326 (additional phone numbers on back)

### ACCOUNT NUMBERS

- The account number on the enclosed tax statement is your property ID number.
- It is always important to return the stub of the tax statement with your payment to **ensure** your account is properly credited. Writing the property ID number on your check is an added help.

### LOCAL OPTION AND BOND LEVIES

Your tax districts can request additional taxes for bonds or operations through an election. Within Multnomah County a local option levy for School District 1( Portland Public Schools) passed and is expected to add approximately \$.75 per \$1000 of assessed value.

In compliance with the Americans with Disabilities Act (ADA), the information on this tax statement is available in alternate formats.

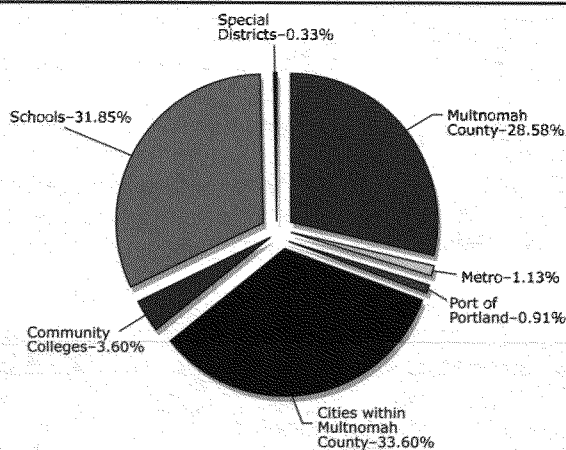
**AT HOME OR AT YOUR LOCAL LIBRARY,** access our web page. For Multnomah County activities, including general property tax information, try our World Wide Web address: **[www.co.multnomah.or.us](http://www.co.multnomah.or.us)** or general property tax information **[www.dor.state.or.us](http://www.dor.state.or.us)**

### VETERANS' DAY

Please remember that all Multnomah County offices, including Assessment and Taxation, will be closed Friday, November 10, 2000.

### Your Government...How your tax dollars are spent

This tax bill comes from Multnomah County as directed by Oregon law. The county is responsible for collecting property taxes that fund a wide variety of local government agencies.



A number of government agencies are funded through your property taxes. These include schools, Metro, Tri-Met, Port of Portland and the cities of Fairview, Gresham, Portland, Troutdale, Wood Village, and portions of Lake Oswego and Milwaukie. Special Districts could include such services as fire patrol; fire, water, sewage and drainage services; and street lighting.

Note: This chart reflects all governments in Multnomah County that receive property taxes. The breakout on your property tax bill will be different because it reflects only the governments that provide services to you.

Governments in the county provide many different services that are financed by several types of public income including property taxes, business income taxes, fees, and state and federal funds.

Service	Multnomah County	Cities	Regional/ Special Districts	Schools
Water/ Sewer/ Solid Waste		X	X	
Fire, Rescue & Emergency	X	X	X	
Parks/ Event Centers & Golf		X	X	
Building Code Enforcement		X		
Cable Regulation	X	X		
Port Operations			X	
Roads & Transportation	X	X	X	
Land Use Planning	X	X	X	
Law Enforcement	X	X	X	
Housing & Community Development	X	X		
Neighborhood Outreach	X	X	X	X
Adult & Juvenile Corrections	X			
District Attorney	X			
Jails	X			
Health Services	X			
Child Welfare Programs	X			
Substance Abuse Treatment	X			
Mental Health Services	X			
Aging & Disability Services	X			
Library	X			
Animal Control	X			
Property Tax Administration	X			
Elections	X			
Education				X

Source: Consolidation Threshold Study, 1998





## MULTNOMAH COUNTY – 2000-2001 Property Tax Information

### FOR PERSONAL PROPERTY

(Businesses, Manufactured Structures, Floating Structures)  
The taxes displayed on personal property tax bills include all years, current and delinquent, unless the property ID number has changed. Delinquent tax may be owed on a prior account. Please call (503) 988-3326 if you have questions about the amount due. All delinquent personal property tax and interest and the first one-third installment must be paid by November 15, 2000, or be subject to a tax lien warrant and fees of \$47.00.

### VETERAN'S EXEMPTION

A 40 percent disabled veteran, or the widow or widower of a veteran, may be entitled to a partial exemption on property taxes. The filing period for next year is from January 1, 2001 through April 2, 2001. Please call (503) 988-3349 for details.

### TAXES PAID BY MORTGAGE COMPANIES

If your statement is yellow, this means that a mortgage company or senior citizen deferral program has requested tax information in order to pay your tax bill. If you have any questions regarding who is paying your property tax, contact your mortgage company. If you have recently paid off your loan, changed mortgage companies, or canceled your tax reserves, use this statement to pay your property tax.

### SENIOR CITIZEN DEFERRAL

If you are 62 years or older and meet certain requirements including income, you may be able to defer paying property taxes on your residence. The taxes must be paid with interest when the owner dies, sells the property, moves or changes ownership. Applications for next year can be obtained from the county tax office after January 1, 2001 and must be filed by April 16, 2001. For more information call (503) 988-3326.

### DISABLED DEFERRAL PROGRAM TO BEGIN JANUARY 2001

This program allows any disabled person of any age receiving Social Security Disability benefits to defer property taxes in the same manner as the Senior Citizen Deferral Program. Mark your calendars to call for information **after** January 1, 2001.

### POST-DATED OR TWO-PARTY CHECKS

Any post-dated or two-party checks will be returned to you and not credited to your account. If the return of such checks causes the eventual payment to be made after the due date on the tax bill, the discount will not be allowed, and interest will accumulate on the past-due portion.

### RETURNED CHECKS

If your check is returned from your bank for any reason, a \$25 processing fee will be added to your account and future payments will have to be made in cash or certified funds. If the total amount due, plus the \$25 fee, is not received by the date shown on the front of this tax bill, the discount will not be allowed and interest will accumulate on the past-due portion.

### MAILING ADDRESS

If you have moved, it is your responsibility to notify us. Please call (503) 988-3326 or write to:

Multnomah County  
Division of Assessment and Taxation  
PO Box 2716  
Portland, OR 97208-2716

Failure to make timely payments due to an undeliverable address or mis-delivered mail could result in loss of the discount and accrual of interest.

### APPEAL RIGHTS—Board of Property Tax Appeals

#### Value Appeals:

If you disagree with the VALUE of your property as shown on your statement, you may file an appeal with the Multnomah County Board of Property Tax Appeals. For petition forms and information from the Board of Property Tax Appeals, please call (503) 988-5241.

**What to Appeal:** You are asking for a reduction of the value of your real or personal property that appears on your tax statement.

**When to Appeal:** You must file your petition by January 2, 2001.

#### Penalty Appeals:

If you disagree with a PENALTY assessed to you for late filing of your real or personal property return, you may appeal to the Board of Property Tax Appeals to waive the penalty. You can get the petition forms and information from the Board of Property Tax Appeals. Please call (503) 988-5241 for a form.

**What to Appeal:** You are requesting to have your late filing penalty waived.

**When to Appeal:** You must file your petition by January 2, 2001.

### For More Information

**CALL US!** Office Hours are Monday - Friday 8:00 AM to 5:00 PM. Please have your account number/property ID available.

#### (503) 988-3326

- Tax Payments
- Tax Information
- Property Value - Real & Personal
- Mobile Home Moves
- Senior Citizen Deferrals

#### (503) 988-3367

- Appraisal Information-Real & Personal Property
- Personal Property Ownership Changes

#### (503) 988-3375

- Real Property Ownership Changes
- Divisions
- Consolidations

#### (503) 988-3349

- Veterans' Exemptions
- Other Exemptions

### Change of Address Notice

Multnomah County  
Assessment and Taxation Offices  
Are now located at:  
501 SE Hawthorne Blvd  
Portland OR 97214

**Division of Assessment & Taxation**

501 SE Hawthorne Blvd. Portland, OR 97214

# The Coalition of Community Health Clinics



"supporting member clinics in their efforts to provide low cost or no cost care for low income people who are uninsured or underinsured."



Photo by Linda Kiewer

Coalition clinics are grateful to the continuing support of their volunteers and their partnerships with the Multnomah County Board of Commissioners, the Multnomah County Health Department, Multnomah County Community and Family Services, the Oregon Primary Care Association, the Oregon Health Action Campaign, Northwest Medical Teams, ProCare Pharmacy, and Friends of Public Health.

## For more information, contact:

The Coalition of  
Community Health Clinics  
503.535.3804

## Projects of the Coalition:

In addition to operating their respective clinics, Coalition members partner with one another and the wider medical community to fill common, unmet needs:

*The Specialty Referral Project* provides clients with access to low or no cost specialty care for diagnostic consultation and/or treatment that is beyond the scope of the Coalition's clinics. Over 115 health specialists throughout the Portland metropolitan area volunteer their services through the project. During FY 1998-1999, 507 referrals were provided to people who would not have had access to specialty care otherwise.

*The Prescription Assistance Fund* is a telephone clearinghouse service, which helps pay for prescriptions for people who cannot afford their medications. The Fund currently pays \$50.00 per person, per year, toward the cost of some prescription medications. The Prescription Assistance Fund is administered by Neighborhood Health Clinics, Inc. in partnership with ProCare Pharmacy. In 1999-2000, over 1,600 clients received assistance in filling their prescriptions at a total cost of \$30,900. Without this assistance, many people would face making difficult choices between equally important necessities of basic living. Funding for *The Prescription Assistance Project* is provided by Multnomah County Department of Community and Family Services and Multnomah County Health Department.

## I want to help!

Enclosed is my tax-deductible donation of:

☐ \$25.00

☐ \$50.00

☐ \$100.00

☐ Other \_\_\_\_\_

Please make your check to: Neighborhood Health Clinics, Inc.  
Designating your donation to: The Coalition of Community Health Clinics

4945 NE 7th Avenue  
Portland, OR 97211





## Who we are

The Coalition of Community Health Clinics is a network of private, non-profit (501(C)(3)) community clinics in the Portland metropolitan area that provide care to people who have no access to mainstream healthcare. Clinics represent a large portion of the urban "safety net," assuring quality healthcare services to those unable to receive them in traditional medical settings.

### Members of the Coalition of Community Health Clinics include:

- |   |   |
|---|---|
| 1. NARA Indian Health Clinic<br>2901 E Burnside<br>Portland, OR 97214<br>503.230.9875                                     | 8. The Wallace Medical Concern<br>225 NW Couch<br>Portland, OR 97209<br>503.274.1277                      |
| 2. National College of Naturopathic Medicine<br>049 SW Porter<br>Portland, OR 97201<br>503.255.7355                       | 9. West Burnside Chiropractic Clinic<br>134 W Burnside<br>Portland, OR 97209<br>503.223.2213              |
| 3. Neighborhood Health Clinics, Inc.<br>4945 NE 7th Avenue<br>Portland, OR 97211<br>503.288.5995                          | 10. Adventist Community Healthvan Program<br>10123 SE Market Street<br>Portland, OR 97216<br>503.261.6613 |
| 4. North Portland Nurse Practitioner<br>Community Health Clinic<br>5311 N Vancouver<br>Portland, OR 97217<br>503.284.5239 | 11. Portland Alternative Health Center<br>625 SW 12th<br>Portland, OR 97205<br>503.228.4533               |
| 5. Old Town Clinic<br>219 W Burnside<br>Portland, OR 97209<br>503.241.3836  |   |
| 6. Outside In<br>1236 SW Salmon Street<br>Portland, OR 97205<br>503.223.4121  |   |
| 7. PACS Family Health Center<br>11020 NE Halsey<br>Portland, OR 97220<br>503.252.8500                                     |   |

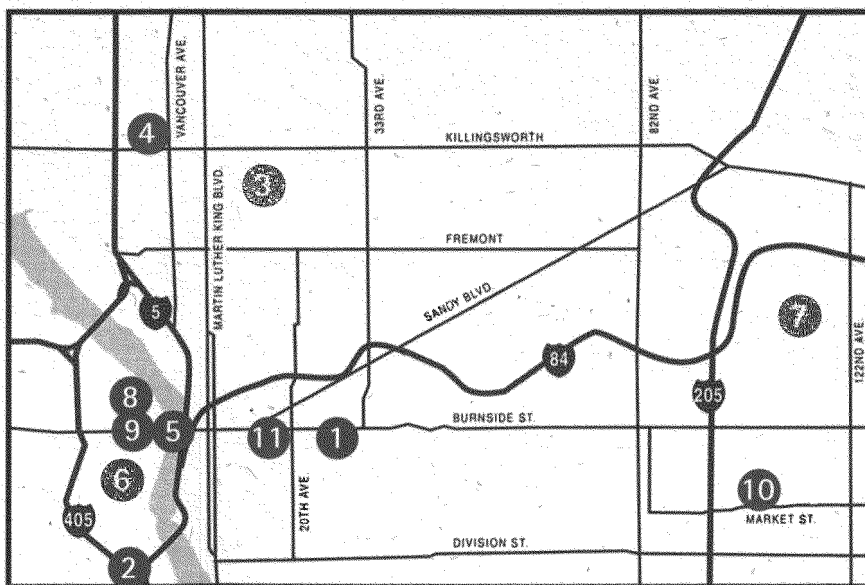


Photo by Stephanie Yao

## Who we serve:

Coalition clinics serve uninsured and underinsured people in the Portland metropolitan area. Coalition clinics care for homeless individuals and families, street youth, the working poor, and other low-income residents. In fiscal year 1999-2000, Coalition clinics provided nearly 41,000 visits. The vast majority of these visits were from people with no insurance.

## Different needs/ different services:

Coalition clinics serve a diverse population of uninsured people in meaningful ways. Allopathic, naturopathic, chiropractic, and acupuncture care is available to those in need. Although clinics provide different services to different populations, they all share a common mission - **assuring quality care to people who need it**. No one is turned away due to their inability to pay for care.

All totalled, Coalition clinics share 127 years experience working with uninsured and underinsured clients. Coalition clinics have both the experience and expertise to serve clients who have not been successful in accessing care in traditional medical settings.



## How You Can Help

The Coalition of Community Health Clinics' ten member clinics are committed to providing quality healthcare services to people with no resources. Coalition clinics are funded through a variety of private and public sources and remain heavily dependent upon the generosity of the community through donations of time, talent and financial support. Today, as public funding for health care decreases, clinics are more reliant than ever on cultivating volunteers and resources. Your support is needed.

Tax deductible donations may be sent to the Coalition's fiscal agent,  
Neighborhood Health Clinics, Inc.  
4945 NE 7th Avenue  
Portland, OR 97211

Interested volunteers should contact individual clinics directly.



# Apply Now!

Applications are taken through the end of October for the following year's Public Health Academy. Teams may include community partners as long as there are at least two MCHD staff on the team.\*\* (If you would like to apply as an individual and be assigned to an existing project team, please request the individual packet; the team application packet is for teams who have a project in mind.) Complete the appropriate application form and return to Valerie Katagiri, Public Health Academy, Office of Planning and Development. You will need approval from your program and division managers for your team to apply. Teams will be notified of their selection. Training will begin with a special two-day intensive session in January.

## For more information,

call Valerie Katagiri at (503) 988-3056 x22794,  
or check out the PHA website at  
[www.co.multnomah.or.us/health/pha/index.htm](http://www.co.multnomah.or.us/health/pha/index.htm)

**\*\* Important Note:** Participants must commit to attending all trainings (or take responsibility for obtaining missed information, if you absolutely cannot attend). Participants are expected to engage in self-study activities and group discussions, and meet together as a team for a minimum of at least five hours/month to move their projects forward.



## Participants in the Public Health Academy will:

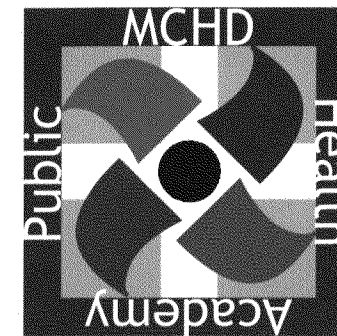
- \* Learn public health theory and practices to help accomplish a practical goal.
- \* Work with colleagues to get an important project completed (if you apply as an individual, we may assign others to work with you on your project, if appropriate).
- \* Participate in monthly trainings that will support Public Health Academy projects (see website or contact Valerie Katagiri for a list of sample projects).
- \* Have some fun.
- \* Celebrate your knowledge and achievements at an end-of-the-year "graduation" (college credit is also available).



**MULTNOMAH  
COUNTY  
Health Department  
Public Health Academy**

For more information, contact:  
Valerie Katagiri, MPH  
Office of Planning & Development  
Phone: (503) 988-3056 x 22794  
Fax: (503) 988-3283

[Valerie.C.Katagiri@co.multnomah.or.us](mailto:Valerie.C.Katagiri@co.multnomah.or.us)  
[www.co.multnomah.or.us/health/pha/index.htm](http://www.co.multnomah.or.us/health/pha/index.htm)



## Develop Your Public Health Expertise

**Do** you have a project that you want to get off the ground, and improve your knowledge of public health principles at the same time?

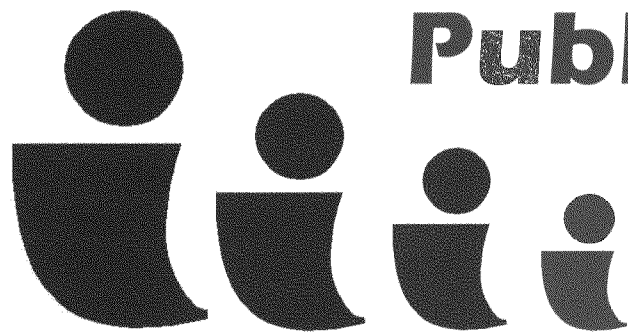
**Have** you thought, "If only I had some help... some additional training... some support..."

**Need** help getting started on your project? Staying on track? Finishing? Understanding what you've done?

**Apply** as a team or individual.

The Multnomah County Health Department Public Health Academy may be your answer.










# Public Health Academy Training Program

## Special 2-Day Intensive Session in January (Required)

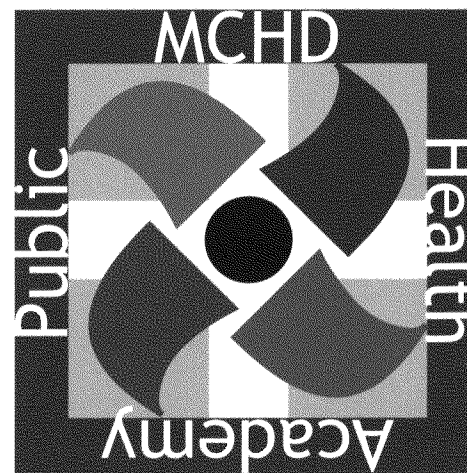
### Public Health Essentials for Project Development

The two day session will focus around three major themes: re-introduction to public health thinking; essentials of epidemiology; and how to effectively analyze health problems and develop practical solutions. You will receive an overview of key public health concepts. What is public health, and what are the implications for how MCHD does its work? You will learn:

-  About the important core public health functions, the determinants of health, and the different approaches we use to improve community health.
-  How leadership and other essential public health skills are vital to our successes.
-  Essentials of epidemiology to help us understand how to address public health concerns.
-  Key epidemiological principles and concepts we use as tools, e.g. trends, rates, and measures of risk.
-  Practical strategies for addressing health issues and how to design interventions and responses to various health problems.

## Other Monthly Training Topics to Support Your Projects

Developing Work Plans  
Quantitative Data: Understanding Statistics  
CDC Facilitated and Self-Study Modules I, II and III  
Qualitative Data  
Measuring Outcomes  
Demographics  
Collaborative Change and Leadership  
Politics of Using Data  
Effective Presentations



## A Short History of the Public Health Academy

The Public Health Academy is the direct result of MCHD Strategic Plan's objective 3.1A: "to increase departmental capacity and to base program decisions on community assessments, health measures, and outcome data." Begun in 1999, the yearlong program of monthly trainings is designed to increase the public health expertise of MCHD employees, especially but not limited to supervisors and managers, by using work projects to support the learning process.

## Select projects that:

Must get done (e.g. you need to meet strategic planning objectives).

You are being paid to do.

You are interested in and committed to complete.



## COUNTY ELECTED OFFICIALS

### Commissioners:

Chair Beverly Stein	503-988-3308
District 1 Diane Linn	503-988-5220
District 2 Serena Cruz	503-988-5219
District 3 Lisa Naito	503-988-5217
District 4 Sharron Kelley	503-988-5213

### Auditor

Suzanne Flynn	503-988-3320
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### District Attorney

Michael Schrunck	503-988-3143
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### Sheriff

Dan Noelle	503-988-4404
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## CITIES WITHIN MULTNOMAH COUNTY

Fairview	503-665-7929
Gresham	503-661-3000
Maywood Park	503-255-9805
Portland	503-823-4000
Troutdale	503-665-5175
Wood Village	503-667-6211

## NON-COUNTY NUMBERS

Americans with Disabilities Act	1-800-358-3117
Airport Information	1-877-739-4636
Cemetery Information	503-988-3622
Children and Family Services (SCF)	503-731-3075
Education Service District	503-255-1841
DEQ (Environmental Quality)	503-229-5696
Emergency (Police, Fire, Medical)	9-1-1
Exposition Center	503-736-5200
Extension Agent (OSU programs)	503-725-2000
Federal Information	1-800-688-9889
Housing Authority of Portland	503-802-8300
Labor and Industries, Bureau of	503-731-4200
Metro Crisis Line	503-215-7082
Metro Regional Government	503-797-1700
DMV (Motor Vehicles)	503-299-9999
Poison Control	503-494-8968
Port of Portland	503-944-7000
Portland Oregon Visitors Assoc.	503-222-2223
Portland Police Non-Emergency	503-823-3333
Portland Public Schools	503-916-2000
Recycling (Metro)	503-234-3000
Social Security Administration	1-800-772-1213
State of Oregon Information	503-378-6500
State Vital Statistics	503-731-4108
Tri-Met	503-238-7433
Unemployment Office	503-731-4139
Utility Locators	503-246-6699



MULTNOMAH  
COUNTY

# Most Requested Phone Numbers



Published by  
Multnomah County  
Information and Referral  
September 2000

## COUNTY GENERAL SERVICES

General Information	503-988-3511
-After 11/15/2000	503-823-4000
-TTY	503-988-5040
Animal Control	503-988-7387
Assessment and Taxation	503-988-3326
Bridges	503-988-3757
District Attorney's Office	503-988-3162
Domestic Partner Registration	503-988-3027
Domestic Violence	
(District Attorney's Office)	503-988-3873
Elections	503-988-3720
Human Resources/ Employment	503-988-5015
Jail Records	503-988-3689
Juvenile Justice	503-988-3460
Library Reference Line	503-988-5234
Marriage License	503-988-3027
Nuisances (Health, Rural)	503-988-3464
Parole and Probation Admin.	503-988-3701
Passports	503-988-4508
Permits (in Public Right of Way)	503-988-3582
Planning/Development/Zoning	503-988-3043
Recorder's Office	503-988-3034
Sheriff's Office	
-Administration	503-988-4300
-Enforcement Division	503-255-3600
Transportation/Roads/Signs	503-988-5050

## COURTS

Accounting	503-988-3269
Administrator's Office	503-988-3957
Arbitration	503-988-3830
Civil Court	503-988-3022
Community Court	503-988-3337
Criminal Court	503-988-3235
Domestic Court	503-988-3943
Family Court	
Services/Mediation	503-988-3189
File Room	503-988-3003
Jury Duty Information	503-988-3170
Juvenile Court Docketing	503-988-3463
Parking Court	503-988-3776
Probate	503-988-3016
Small Claims	503-988-3022
Traffic Court	503-988-3233

## HEALTH AND HUMAN SERVICES (County and Non-County)

Aging/Disability Helpline	503-988-3646
Birth and Death Records	503-988-3745
Child Abuse Hotline	503-731-3100
Child Support Enforcement	503-988-3150
Food Handlers	503-988-5257
Immunizations	503-988-3828
Health Clinic Appointments	503-988-3333
Health Information and Referral	503-988-3816
Human Solutions	
(East County Programs)	503-988-5201
Loaves and Fishes	503-736-6325
Restaurant and Pool Inspections	503-988-3400
SafeNet Health Information	503-988-5858
Teen Health InfoLine	503-988-5800
WIC Nutrition Program	
(Women, Infants, and Children)	503-988-3503

Please visit our website:  
[www.co.multnomah.or.us](http://www.co.multnomah.or.us)

Remember that 10-digit dialing is required  
for local calls after 10/01/2000

MULTNOMAH COUNTY

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Department of

# Community and Family Services





**Lorenzo T. Poe, Jr.**

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## A Message from the Director

### **Shared Strength**

The strength of any organization lies within its membership. At Multnomah County Department of Community and Family Services (DCFS), our members include a vast cross section of talented and committed professional staff, energetic and involved community members, and a rich network of local agencies.

Multnomah County Department of Community and Family Services is in a strong position to help families and communities turn challenges into opportunities. We are prepared to do even more than ever before for our partner agencies and for the people who make up the diverse tapestry of Multnomah County.

### **Shared Values**

Too often, a community becomes aware of the needs of its members when it is too late: after a child has been abused, a family becomes impoverished, a disabled person becomes isolated and disconnected. These tragedies can often be prevented through early identification, intervention, and the involvement of a concerned community.

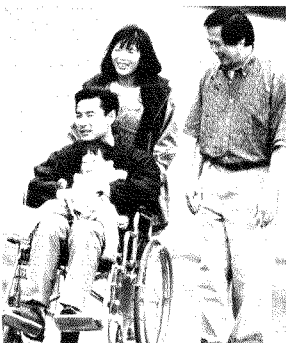
We share the values important to individuals, families and communities:

- Building communities that care for all of their members
- Acknowledging and celebrating our diversity
- Promoting self-sufficiency, integrity and accountability

### **Shared Priorities**

Our challenge is to find innovative approaches to create the vision, programs and community-centered strategies to meet the demands of the future.

It is in all of our best interests to create an environment that advocates for children and families, delivers quality services and trains a new generation of human service leaders. A focus on community-centered strategies and a commitment to collaboration is essential to the vision we all share for Multnomah County.



**MULTNOMAH  
COUNTY**



Department of Community and Family Services  
421 SW Sixth Avenue, Suite 700  
Portland, OR 97204

(503) 988-3691

[www.co.multnomah.or.us/dcfs/](http://www.co.multnomah.or.us/dcfs/)



### **Behavioral Health Division**

Administers the county's mental health and substance abuse services system, including the Medicaid managed care plan (CAAPCare).

### **Community Programs and Partnerships**

Community-based services and support designed to strengthen families and communities, promote high school completion, reduce poverty, and prevent juvenile crime.

### **Developmental Disabilities Services Division**

Information and access to resources for individuals with developmental disabilities and their families, and protective services for those receiving adult case management services.

### **Business Services**

Accountability and responsiveness in the areas of contracting, program evaluation, financial management, and information technology services. Management of Human Resources, purchasing, and facilities.

### **Director's Office**

Leadership and policy development for the department. Guiding principles focus on coordinated, comprehensive, and quality-driven service strategies. The Director's Office coordinates grant development, the county's domestic violence programs, and community building initiatives.



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## **Our Services**



## Director's Office



To provide leadership and organizational support for department employees, inform the public of the department's progress toward meeting stated goals and objectives, and to provide sustained excellence to public services and social service delivery.

Director's Office  
421 SW 6th Avenue, Suite 700  
Portland, OR 97204-1618

TEL: (503) 988-3691  
FAX: (503) 988-3379

[www.co.multnomah.or.us/dcfs/mgmt/](http://www.co.multnomah.or.us/dcfs/mgmt/)

**Our Mission**



## **Director's Office**

### **Department Management**

#### **Policy Development**

- Coordination of the department's comprehensive strategic plan, policies and procedures to ensure that customers obtain the highest quality service and to maximize available resources

#### **Information Services**

- Ensure the delivery of technology services to all programs, activities and functions of the department

#### **Community Building Initiative**

- Build capacity and leadership in the community
- Commitment to comprehensive planning with communities for coordinated service delivery
- Commitment to meet the needs of customers
- Commitment to work with state, school, city and business partners to plan services, remove barriers and leverage resources



**MULTNOMAH  
COUNTY**



## Business Services

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To provide contracting, evaluation, human resource and information services for the department. And to insure financial accountability for public resources managed by the department.

Operations Division  
421 SW 6th Avenue, Suite 700  
Portland, OR 97204-1618

TEL: (503) 988-3691  
FAX: (503) 988-3379

[www.co.multnomah.or.us/dcfs/mgmt/](http://www.co.multnomah.or.us/dcfs/mgmt/)

**Our Mission**

## Business Services

Business Services assures accountability and responsiveness in the areas of contracting, human resources, information and financial services, budgeting, program evaluation and general operations. Responsibilities include:

- Assessments of department performance measures through customer feedback and in-depth program evaluations
- Information technology systems design, maintenance, hardware and software-related support
- Protocol development for consistent program evaluation and on-site assessments
- Human resource recruitment, training, and support
- Internal accounting control and management
- Contract, client and services payments to community providers and clients
- Fiscal compliance reviews
- Budget development and administration
- Financial administration for managed care services within CAAPCare



**MULTNOMAH  
COUNTY**



# Developmental Disabilities Services Division



To promote full inclusion of  
individuals and families with  
developmental disabilities in  
the community.

Developmental Disabilities Services Division  
421 SW 6th Avenue, Suite 400  
Portland, OR 97204-1620

TEL: (503) 988-3658  
FAX: (503) 988-3648  
TDD: (503) 988-3598

[www.co.multnomah.or.us/dcfss/dd/](http://www.co.multnomah.or.us/dcfss/dd/)

**Our Mission**

## **Developmental Disabilities Services Division**

The Developmental Disabilities Services Division (DDSD) supports the needs of people with developmental disabilities by helping them find suitable community services. The division embraces a vision that encompasses a person's changing needs throughout the course of a lifetime. Providing comprehensive services is vital to overcoming barriers and often involves addressing a multitude of issues including housing, training, transportation, recreation, employment and health care.

A commitment to collaboration with other service organizations expands DDSD's capacity to serve more clients, strengthens our visibility and increases our ability to advocate for individuals and families.

### **Adult Services**

- Coordination of community, social and medical services
- Advocacy for inclusion and community support

### **Quality & Training**

- Policy and procedure development for internal staff and contractors

### **Operations & Protective Services**

- Community service and residential and vocational provider contract oversight
- Investigate allegations of abuse and neglect for adults

### **Intake and Children's Services**

- Coordination of support services for children by family consultants at intake



## Behavioral Health Division



To assume leadership in the development of a high quality, cost effective system of behavioral health services in partnership with all relevant stakeholders by maximizing the impact of a combination of federal, state and local resources through sound business practices and optimal stewardship applied within the context of county government.

Behavioral Health Division  
421 SW 6th Avenue, Suite 600  
Portland, OR 97204-1620

TEL: (503) 988-3999  
FAX: (503) 988-3332  
Crisis Line: (503) 215-7082

[www.co.multnomah.or.us/dcfs/bh/](http://www.co.multnomah.or.us/dcfs/bh/)

**Our Mission**

## **Behavioral Health Division**

The Behavioral Health Division seeks to improve the emotional and psychological functioning of adults, adolescents and children with mental illness and emotional and addictive disorders, including alcohol, drugs and gambling. Skilled staff and contractors are responsible for providing a continuum of crisis intervention and treatment services, protective services, and assessment and referrals. A coordinated effort of education and community mobilization succeeds in reducing the harmful consequences that result from alcohol or drug problems. Services include:

### **Alcohol and Drug Services**

- Prevention, intervention, sobering and detoxification
- Outpatient and residential treatment
- Gambling addiction treatment

### **Child and Adolescent Treatment**

- Assessment, diagnosis and crisis intervention
- Family consultations in a wide variety of community and school-based settings

### **Community Mental Health Programs**

- Assessment and involuntary commitment services, including hospital discharge planning
- Protective services and mental health case management

### **Children's Mental Health Contracts**

- Contractual services with community providers
- Crisis services, assessment and treatment

### **Adult Mental Health Contracts**

- Clinic and home-based community treatment
- Acute care inpatient hospital services
- Residential care
- Employment services

### **Managed Care Contracts**

- Administration of CAAPCare (Child, Adolescent and Adult Plan), a mental health managed care organization serving Multnomah County Oregon Health Plan members





## Community Programs and Partnerships Division



To build and maintain strong families and communities through ensuring an array of services and opportunities are available that offer assistance, support, and skill-building to a variety of people at different points throughout their lives.

Community Programs and Partnerships Division  
421 SW 6th Avenue, Suite 500  
Portland, OR 97204-1620

TEL: (503) 988-3999  
FAX: (503) 988-3332

[www.co.multnomah.or.us/dcf/cpp/](http://www.co.multnomah.or.us/dcf/cpp/)

**Our Mission**



## **Community Programs and Partnerships Division**

The Community Programs and Partnerships Division is committed to supporting thriving and resilient children, families and communities throughout Multnomah County. Services are coordinated with community partners to support a broad base of client needs. Services include:

### **Community Services**

- Assistance for families with children to build individual and collective strengths, and for communities to increase capacity in order to respond to life challenges
- Support for low-income families transitioning to living wages and affordable housing

### **Delinquency Prevention**

- Personal, family and community support for young people who experience risks related to juvenile delinquency

### **Domestic Violence Intervention and Prevention**

- Provision of broad service delivery continuum- from prevention to intervention- for victims and survivors of domestic and sexual violence and their children
- Funding for school-based prevention education for children, young people and their families

### **Housing and Public Works**

- Emergency shelter vouchers and rent assistance for homeless and low-income individuals and families
- Management of comprehensive homeless youth services in downtown Portland

### **School-Based Services**

- Services and supports for children, young people and their families to help build assets and promote successful educational achievement

### **Weatherization and Energy Assistance**

- Assistance for low-income people to weatherize their homes to decrease energy use, eliminate health and safety issues, and subsidize energy costs

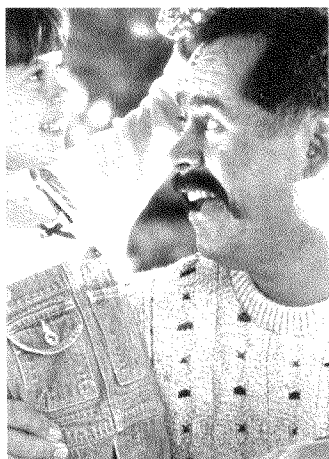




## Our Mission

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To manage public social  
service resources to help  
build communities that  
care for all of their  
members.





Dan Noelle  
Sheriff

MULTNOMAH COUNTY

# Sheriff's Office

501 SE Hawthorne Blvd., Suite 350  
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**Exemplary service for a safe, livable community.**

Now that  
they're  
out  
of  
jail

what's  
next  
?



MULTNOMAH  
COUNTY

Department of  
Community Justice

protecting the community  
through supervision,  
sanctions, and services



Dear Multnomah County residents:

Public safety is a concern to all who live in Multnomah County. Criminal behavior affects everyone and we need to periodically update you on the progress of our community crime reduction efforts.

Fighting crime is a complex challenge. We believe that dangerous and violent offenders should be locked up. We also know that offenders require strict supervision once they are released from state prisons. The Multnomah County Department of Community Justice assumes responsibility for the supervision of 12,000 offenders and focuses on their transition back into the community.

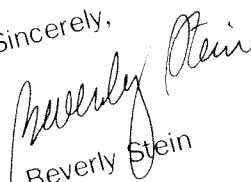
We also play an important role in preventing juvenile crime. The Department of Community Justice works closely with schools, law enforcement, and mental health professionals to intervene early with kids who show signs of delinquent behavior. Youth are held accountable for their actions and learn the necessary steps to redirect their lives through education and counseling.

The department's mission is to maintain the safety of our community, while controlling costs. Our community justice strategies aim for efficiency and effectiveness. We have launched a variety of crime reduction initiatives and established long-term, measurable goals for public safety. Focusing on these goals, while seeking community input and evaluating our progress along the way, is helping to reduce crime.


Multnomah County's government is directly accountable to its citizens. This requires us to communicate with you regarding our actions. By using communication tools, such as this report, we are working to foster community awareness and participation.

The good news is that the overall crime rate is down in Multnomah County. We know that this reduction is due to the commitment and dedication of our community. We will work hard to continue this collaboration with you. We extend an invitation to you to learn more about our community justice strategies.

Sincerely,

  
Beverly Stein  
Chair  
Board of County Commissioners



  
Elyse Clawson  
Director  
Department of Community Justice



# Protecting the community is our #1 goal.



## How does community justice work?

Criminals convicted of the most serious crimes are sentenced by the court to state prison. By law, once their sentences are complete, they are released into post-prison supervision. At this point, Multnomah County's Department of Community Justice steps in to monitor and track their activities. Probation supervision is provided to people convicted of less serious crimes.

In Oregon and nationwide, about 95% of inmates return to the community upon completion of their sentence.

Source: A Proposal for Action: Nation Committee on Community Corrections, 1996.

In 1999, less than 1/3 of the offenders released from prison or placed on probation committed a new crime within 36 months.

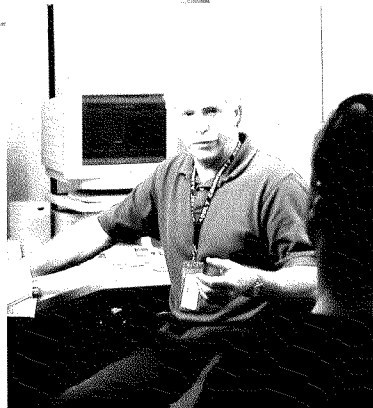
Source: Research Report on Recidivism, Oregon Department of Corrections, March, 1999.

Consistently since 1993, over 2/3 of the youth referred to the Department of Community Justice do not re-offend within the first year.

Source: Annual Performance Report, Department of Community Justice, October 20, 1999.



Offenders under the county's supervision are required to participate in counseling, education, and treatment programs. Parole and probation officers have the authority to send an offender back to jail if any aspect of the supervision agreement is violated. These officers visit offenders' homes, meet with family members, and work with others in the community to monitor conditions of their supervision.



Multnomah County works with community partners to hold offenders accountable, provide skill-building opportunities, and reduce the risk of committing another crime. A shared commitment to prevent juvenile crime exists throughout the entire community.



# Just locking up criminals doesn't reduce crime.

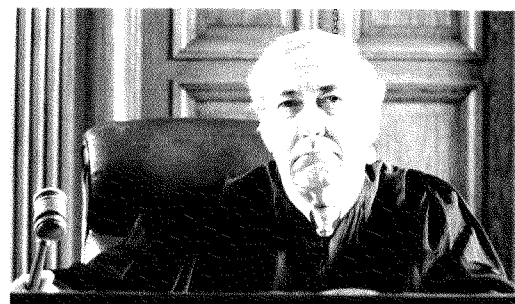
Criminals who pose the greatest threat to the public are held in jail or prison. However, jail or prison time is very expensive for the taxpayer and for non-violent offenders it is not always the most effective approach. The majority of offenders convicted of crimes have not committed violent crimes. Research on the effectiveness of the corrections system shows that punishment combined with treatment and other services produces the greatest reduction in crime. The Department of Community Justice is responsible for offenders who are being supervised in the community on probation or following prison. County officers monitor these offenders to assure that they follow a set of requirements and conditions; officers also use a variety of punishment and treatment interventions in order to reduce the chance that an offender will commit a new crime. This approach is both more effective and more cost-effective than relying on jail or prison as the only response to criminal behavior.

Community service projects, such as the forest work crews in the Columbia River Gorge, are an effective form of punishment for some offenders. Giving back to the community teaches respect for our natural resources while providing cost-effective maintenance and preservation.

Electronic surveillance devices are used for some non-violent offenders who are sentenced to house arrest. This allows them to continue working or attending school, but requires that they remain at home under strict sanctions during the rest of the time. 81% of voters surveyed in Multnomah County approved of sanctions such as house arrest for non-violent offenders.\*

Under the county's supervision, adult offenders are required to search for employment. This often involves preparation courses such as employment readiness training, career counseling, and computer classes.

Research shows that community justice strategies are successful in preventing repeated offenses at a lower cost to taxpayers.



According to a telephone poll, 81% of voters surveyed in Multnomah County support sanctions for nonviolent offenders that include:

- Jail time
- Strict supervision by a parole or probation officer
- Community service accountability programs.\*

76% of voters surveyed in Multnomah County support spending money on prevention programs for non-violent offenders.\*

\*Source: Moore Information  
Public Opinion Research  
December, 1999.

# Breaking the cycle of crime.

Individuals who commit crimes often face serious challenges to improving their lives.

The prison and jail population often suffers from alcohol and drug addiction, mental health problems, or both. In Multnomah County's jails, 75% suffer from drug and/or alcohol addiction. Once released from prison, the likelihood of committing another crime related to addiction is high.

*Source: Annual Performance Report, Department of Community Justice, October 20, 1998.*

Factors such as a lack of education and financial resources contribute to recidivism (recidivism refers to the conviction of a crime following release from jail or prison). Many adults who commit crimes lack the parenting or job search skills needed to avoid a future life of crime.

Research shows community justice strategies that include alcohol and drug treatment represent wise investments with tax dollars.

Every \$1 invested in alcohol and drug treatment saves \$5.60: \$1.43 in criminal justice costs  
\$ .22 in public assistance costs  
\$1.58 in victim costs  
\$2.37 in theft costs

*Source: Societal Outcomes and Cost Savings of Drug and Alcohol Treatment in the State of Oregon, Michael Finigan, Ph.D., February 1996.*

Alcohol and drug treatment reduces the rate of recidivism by 75%.

*\*Source: Societal Outcomes and Cost Savings of Drug and Alcohol Treatment in the State of Oregon, Michael Finigan, Ph.D., February 1996.*

Parenting skills classes offered by the Department of Community Justice help strengthen family relationships and break the cycle of family violence.

Education initiatives, such as the School Attendance Initiative and TurnAround School, focus on violence prevention by intervening early with youth when signs of trouble begin to show.

52% of the prison inmates in Oregon lack a high-school diploma. Classrooms at the Donald H. Londer Center for Learning help adults under the county's supervision complete their high school education.

*Source: Oregon Department of Corrections, 1999.*

94% of voters surveyed in Multnomah County believe education and school completion programs for offenders are worthwhile services.\*

# Crimes leave permanent scars.

The Department of Community Justice works with the district attorney's office, law enforcement, treatment providers, advocacy groups, and the courts to ensure that the rights of crime victims are respected throughout the criminal justice process. Offenders are held accountable to their victims. Requirements for offenders include restitution programs and attending victim panels, anger management classes, and other mental health sessions.

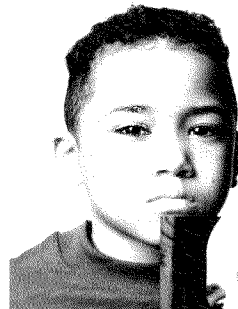
## Suffering in silence: victims of domestic violence.

### *A Multnomah County story.*

Joanna is a 4-year-old who witnessed her father abuse her mother for years. Domestic violence taught her that abuse is a normal part of everyday life. She also learned to adapt to conflict, rage, and chaos in the home. At day-care, she reflected her fear and confusion by hurting the other children.

Joanna's father spent time in jail, and once he was released, he entered Multnomah County's Department of Community Justice supervision program. Because he was arrested on assault charges, he was monitored closely by his probation officer. He was required to report on a weekly basis, search for employment, attend parenting skills classes, visit domestic violence victims panels, participate in counseling and anger management therapy, and remain alcohol and drug-free.

His probation officer knew the family needed help, too. In therapy, Joanna worked through the fear, anger, and confusion that accompanies children who grow up around domestic violence. She learned how to get along with others. Her mother received victim counseling, resources to improve her parenting skills, and advice and encouragement.



Domestic violence affects 1 in every 7 women in

Multnomah County.

Source: Report on Domestic Violence in Multnomah County, February, 2000.

95% of Multnomah County residents surveyed believe that supervision of and counseling for domestic violence offenders is an important strategy to preventing further abuse.\*

In a survey of Multnomah County residents, 94% felt counseling and advocacy for victims of domestic violence was an important service.\*

Research shows that children who are exposed to domestic violence in the home may exhibit psychological or behavioral problems as a result of witnessing abuse.

Source: Kolbo, J.R., Blasey, E.H., & Engleman, D. (1996). Children who witness domestic violence: A review of empirical literature. *Journal of Interpersonal Violence*, 11 (2), 201-205.

# Hope inspires change,

Kids get into trouble for many reasons. Experts in Multnomah County tackle the causes of juvenile crime.

Youth who enter the Department of Community Justice are held accountable for their actions.

The range of crimes committed by juveniles is broad and penalties vary. Alternative school settings, community service work crews, and mental health treatment can be successful in diverting destructive behavior. More serious offenses may require detention, secure sex offender treatment, or alcohol and drug treatment.

In each case, juvenile probation officers and counselors work with the family and school to improve behavior and intervene early to change these behaviors. Discipline, responsibility, and pride empower youth with a sense of hope for the future.

The key to preventing juvenile crime is identifying kids who exhibit destructive behavior. Early intervention can keep kids from entering the juvenile justice system.

## James

As a 14-year-old, James regularly skipped school, and instead, drank alcohol, smoked marijuana, and burglarized homes with older kids.

After spending time in a juvenile detention center, he was strictly monitored by a probation officer. Throughout his probation, he and his family were forced to deal with their serious problems. Life at home had always been chaotic for James: his parents were frequent drug users, and often neglected him. James had grown up alone and unsupervised.

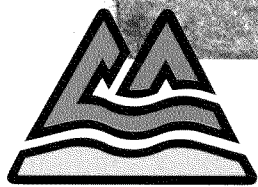
He was required to attend school, complete homework assignments, undergo alcohol and drug treatment, and participate in mental health sessions. His parents were mandated to enter treatment, or risk losing custody of their child.

James responded well to the structured environment and comprehensive treatment of his probation. He set goals for the first time. He learned to modify his behavior and recognize his past mistakes. His parents found help from a network of resources. As a result, he was allowed to stay with his family. Two years later, James has continued to stay away from drugs and criminal activity. He now attends alternative high school classes at Portland Community College and plans to pursue a music degree when he goes to college.

95% of voters surveyed in Multnomah County support early intervention and counseling programs for juveniles as a means to prevent them from committing a serious crime.\*

\*Source: Moore Information Public Opinion Research December 1999

# change protects the community.



## **MULTNOMAH COUNTY**

**For more information or to learn  
how to volunteer:**

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**[www.co.multnomah.or.us/dcj/](http://www.co.multnomah.or.us/dcj/)**

Multnomah County is an equal  
opportunity employer.

Our mission is to enhance community safety and reduce criminal activity by holding youth and adults accountable in a fair and just manner and assisting them to develop skills necessary for success through the effective use of public resources.



# ¿Qué sucederá ahora que han salido de la cárcel?



MULTNOMAH  
COUNTY

El Departamento de  
Justicia en la Comunidad

protege a la comunidad  
mediante supervisión,  
sanciones y servicios.





Estimados residentes del Condado de Multnomah:

La seguridad pública atañe a todas las personas que viven en el Condado de Multnomah. La delincuencia afecta a todos por lo que tenemos que actualizarlos, de forma periódica, acerca del progreso de nuestros esfuerzos por disminuir la delincuencia en nuestra comunidad.

La lucha contra la delincuencia es una tarea difícil y compleja. A nuestro parecer, los delincuentes peligrosos y violentos deben ser encarcelados. Sabemos además que los delincuentes requieren de una supervisión estricta una vez que se les ha puesto en libertad de las prisiones estatales. El Departamento de Justicia en la Comunidad del Condado de Multnomah asume la responsabilidad de supervisar a 12,000 delincuentes y se centra en la transición de su reincorporación a la comunidad.

Por otra parte, desempeñamos un papel importante en la prevención de la delincuencia juvenil. El Departamento de Justicia en la Comunidad trabaja de forma conjunta con las escuelas, fuerzas del orden, y profesionales en el campo de la salud mental a fin de intervenir de forma temprana con aquellos menores que muestran señas de comportamiento delictivo. Los jóvenes son responsables de sus acciones y aprenden los pasos necesarios para cambiar el rumbo de sus vidas a través de educación y consejería.

La misión del departamento consiste en preservar la seguridad en nuestra comunidad, controlando costos al mismo tiempo. Nuestras estrategias para lograr justicia en nuestra comunidad buscan la eficiencia y la eficacia. Hemos lanzado diversas iniciativas para disminuir la delincuencia y hemos fijado metas de seguridad pública mensurables de largo plazo. El centrarnos en estas metas y el recibir sugerencias de la comunidad así como el evaluar nuestro progreso periódicamente está ayudando a disminuir la delincuencia.

El gobierno del Condado de Multnomah es directamente responsable ante sus ciudadanos. Ello exige que nos comuniquemos con Uds. en lo referente a nuestras acciones. El uso de instrumentos de comunicación, tal como este reporte, refleja nuestra labor por fomentar la toma de conciencia y la participación de la comunidad.

La buena nueva es que la tasa de delincuencia en general ha disminuido en el Condado de Multnomah. Sabemos que esta reducción se debe al compromiso y a la dedicación de nuestra comunidad. Trabajaremos arduamente para continuar esta colaboración con Uds. Los invitamos a que se informen más acerca de nuestras estrategias de justicia en la comunidad.

Les saluda muy atentamente,

Beverly Stein  
Presidente  
Board of County Commissioners  
(Junta de Comisionados del Condado)



Elyse Clawson  
Directora  
Department of Community Justice  
(Departamento de Justicia en la Comunidad  
del Condado de Multnomah)



# Cómo descontinuar el ciclo delictivo.

Para las personas que cometen delitos, el mejorar sus vidas es, por lo general, una empresa difícil.

Con frecuencia, la población de las prisiones y de las cárceles padece de adicción al alcohol o las drogas, problemas mentales o ambos. En las cárceles del Condado de Multnomah, el 75% de reos padece de adicción a drogas o al alcohol. Una vez que se les pone en libertad, la probabilidad de que cometan otro delito relacionado con dicha adicción es considerable.

*Fuente: Annual Performance Report, Departamento de Justicia en la Comunidad, 20 de octubre de 1998.*

Factores tales como la falta de educación y de recursos financieros contribuyen a la reincidencia (por reincidencia se entiende la condena por un crimen cometido posteriormente a la puesta en libertad de una cárcel o prisión). Muchas de las personas adultas que cometen delitos carecen de la atención de los padres o de las destrezas para buscar trabajo que se necesita para evitar una vida delictiva en el futuro.

El 52% de los reos en Oregon no se recibió de la escuela secundaria. Las clases en el Donald H. Londer Center for Learning (Centro de Aprendizaje Donald H. Londer) ayudan a los adultos bajo la supervisión del condado a completar sus estudios de secundaria. Fuente: Departamento Penitenciario de Oregon, 1999.

El 94% de los votantes encuestados en el Condado de Multnomah cree que los programas educativos y de terminación de la escuela para los delincuentes son servicios que valen la pena.\*

Las investigaciones realizadas demuestran que las estrategias de justicia en la comunidad que incluyen tratamientos para problemas de alcohol y de drogas representan una inversión sensata de los dólares tributarios.

Con cada \$1 que se invierte en el tratamiento de problemas de alcohol y drogas se ahorra \$5.60:

- \$1.43 en costos de justicia penal
- \$ .22 en costos de asistencia pública
- \$1.58 en costos relacionados con la víctima
- \$2.37 en costos relacionados con robos

*Fuente: Societal Outcomes and Cost Savings of Drug and Alcohol Treatment in the State of Oregon, Michael Finigan, Ph.D., Febrero de 1996.*

El tratamiento de problemas de alcohol y de drogas reduce la tasa de reincidencia en un 75%.

*\*Fuente: Societal Outcomes and Cost Savings of Drug and Alcohol Treatment in the State of Oregon, Michael Finigan, Ph.D., Febrero de 1996.*

Las clases de crianza para padres que ofrece el Departamento de Justicia en la Comunidad ayudan a reforzar las relaciones familiares y a descontinuar el ciclo de violencia familiar.

Las iniciativas escolares, tal como la School Attendance Initiative (Iniciativa de Asistencia a la Escuela) y TurnAround School y (Escuela de Cambio de Rumbo), se centran en la prevención de la violencia interviniendo de forma temprana con los jóvenes cuando empiezan a mostrar éstos signos de problemas.



# Los delitos lo marcan a uno para toda la vida.

El Departamento de Justicia en la Comunidad trabaja de forma conjunta con la oficina del fiscal del distrito, las fuerzas del orden, proveedores de tratamientos, grupos defensores, y los tribunales para asegurar que los derechos de las víctimas de delitos sean respetados durante el proceso de justicia penal. Los delincuentes son responsables ante sus víctimas. Entre los requisitos para delincuentes se encuentran: programas de restitución y asistencia a paneles de víctimas, clases de control de la ira, y otras sesiones que favorecen la salud mental.

## Sufrimiento en silencio: víctimas de la violencia doméstica.

### *Relatos del Condado de Multnomah.*

Juana es una niña de 4 años de edad que vio a su padre maltratar a su madre durante años. La violencia doméstica le enseñó que el maltrato es un aspecto normal de la vida cotidiana. Aprendió también a adaptarse al conflicto, a la ira y al caos en el hogar. En la guardería para niños a la que asistía, reflejaba su miedo y su confusión lastimando a otros niños.

El padre de Juana pasó tiempo en la cárcel, y una vez que fue puesto en libertad, pasó al programa de supervisión del Departamento de Justicia en la Comunidad del Condado de Multnomah. Como se le detuvo bajo el cargo de tentativa de agresión, el funcionario de libertad condicional que se le asignó lo vigilaba de cerca. El papá tenía que reportarse ante el funcionario semanalmente, buscar trabajo, asistir a clases de crianza para padres, asistir a paneles compuestos por víctimas de la violencia doméstica, participar en sesiones de consejería y terapia de control de la ira, y no consumir alcohol ni drogas.

El funcionario de libertad condicional sabía que la familia también necesitaba a ayuda. En su terapia, Juana aprendió a vencer el miedo, la ira y la confusión que acompañan a los niños que se crían rodeados de violencia doméstica. Aprendió a llevarse bien con otras personas. Su madre recibió consejería para víctimas, recursos para mejorar su habilidad como madre, así como sugerencias y aliento.



La violencia doméstica afecta a 1 de cada 7 mujeres en el Condado de Multnomah.

Fuente: Domestic Violence in Multnomah County (Reporte sobre la Violencia Doméstica en el Condado de Multnomah), Febrero del 2000.

El 95% de los residentes del Condado de Multnomah

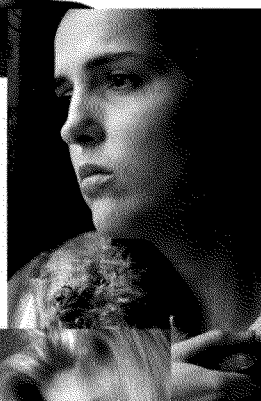
encuestados cree que la supervisión de infractores de violencia doméstica y que la consejería para los mismos es una estrategia importante para prevenir mayor maltrato.\*

En una encuesta a los residentes del Condado de Multnomah, el 94% de los participantes opinó que la consejería y el apoyo a las víctimas de la violencia doméstica era un servicio importante.\*

Las investigaciones demuestran que los niños que están expuestos a la violencia doméstica en sus hogares pueden

mostrar problemas psicológicos o de comportamiento como resultado de ser testigos del maltrato.

Fuente: Kolbo, J.R., Blakeley, E.H., & Engleman, D. (1996). Children who witness domestic violence: A review of empirical literature. *Journal of Interpersonal Violence*, 11 (2), 281-293.



# La protección de la comunidad es nuestra meta #1.

## ¿Cómo funciona la justicia en la comunidad?

Los delincuentes sentenciados por delitos graves son enviados por el tribunal a prisiones estatales a cumplir su condena. Por ley, una vez que cumplen dicha condena, se les debe poner en libertad supervisada. Es en este punto que el Departamento de Justicia en la Comunidad del Condado de Multnomah se encarga de vigilar y seguir sus actividades. Las personas que han cometido delitos menos graves son objeto de supervisión probatoria.

Bajo la supervisión del condado, los delincuentes deben participar en programas de consejería, educación y tratamiento. Los funcionarios a cargo de la libertad condicional (parole) y de la libertad vigilada (probation) cuentan con la autoridad para devolver al delincuente a prisión si cualquier aspecto del acuerdo de supervisión es quebrantado. Estos funcionarios visitan las viviendas de los delincuentes, se reúnen con los miembros de la familia, y trabajan con otras personas de la comunidad para seguir de cerca las condiciones de su supervisión.

El Condado de Multnomah, en colaboración con socios de la comunidad, hace que los delincuentes se hagan responsables de sus acciones, les brinda oportunidades para que adquieran destrezas, y disminuye el riesgo de que cometan otro delito. En la comunidad se comparte el compromiso de prevención de la delincuencia juvenil.

En Oregon y en los Estados Unidos, el 95% aproximadamente de presos regresa a la comunidad tras haber cumplido su condena.

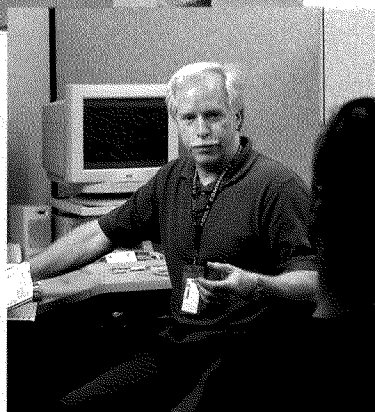
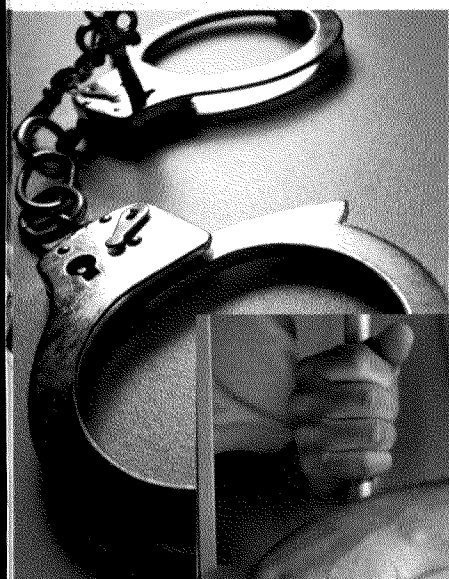
Fuente: A Proposal for Action. Nation Committee on Community Corrections, 1993.

En 1999, menos de la tercera parte de delincuentes puestos en libertad o colocados en libertad vigilada cometieron otro delito dentro de los 36 meses posteriores.

Fuente: Research Report on Recidivism. Departamento Penitenciario de Oregon. Marzo de 1999.

Sistemáticamente desde 1993, más de las 2/3 partes de los jóvenes derivados al Departamento de Justicia en la Comunidad no vuelven a delinquir dentro de su primer año en libertad.

Fuente: Annual Performance Report. Departamento de Justicia en la Comunidad. 20 de octubre de 1998.



# No basta con encarcelar a delincuentes para disminuir la delincuencia.

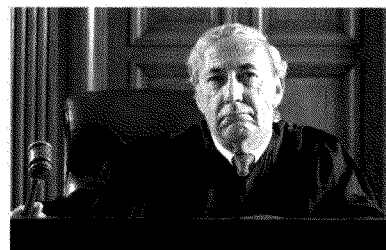
Los delincuentes de mayor amenaza al público están en la cárcel o en prisión. Sin embargo, el tiempo que pasan en la cárcel o en prisión es muy costoso para el contribuyente, y para los delincuentes no violentos no resulta siempre el proceder más efectivo. La mayoría de los delincuentes que han sido condenados no han cometido delitos violentos. Las investigaciones realizadas en cuanto a la eficacia del sistema penitenciario demuestran que mediante una combinación de castigo con tratamiento y otros servicios se obtiene la mayor reducción de la delincuencia. El Departamento de Justicia en la Comunidad es responsable de los delincuentes que están bajo supervisión en la comunidad, en libertad vigilada, o tras haber salido libres. Funcionarios del condado vigilan a estos delincuentes a fin de asegurar que cumplan con un conjunto de requisitos y condiciones; por otra parte, los funcionarios utilizan una variedad de castigos e intervenciones de tratamiento encaminados a disminuir la posibilidad de que el delincuente cometa otro delito. Este proceder es al mismo tiempo más eficaz y más eficiente en función de los costos que depender de la cárcel o de la prisión como la única solución al comportamiento delictivo.

Los proyectos de servicio de la comunidad tal como los grupos de trabajo forestal en la garganta del río Columbia son una forma de castigo efectiva para ciertos delincuentes. Su aportación a la comunidad les enseña a respetar nuestros recursos naturales, brindando al mismo tiempo mantenimiento y preservación eficientes en función de los costos.

Se utilizan dispositivos de vigilancia electrónicos con algunos de los delincuentes no violentos que son condenados a arresto domiciliario. Ello les permite seguir trabajando o asistiendo a la escuela, pero requiere que permanezcan en casa bajo sanciones estrictas el resto del tiempo. El 81% de los votantes encuestados en el Condado de Multnomah estuvo de acuerdo con sanciones tal como el arresto domiciliario para los delincuentes no violentos.\*

Bajo la supervisión del condado, los delincuentes adultos tienen que buscar empleo. Frecuentemente ello conlleva cursos preparatorios tales como capacitación para prepararlos para el mundo laboral, consejería laboral y clases de computación.

Las investigaciones demuestran que las estrategias de justicia en la comunidad tienen éxito en la prevención de delitos repetidos a un costo menor para los contribuyentes.



Según una encuesta telefónica, el 81% de los votantes encuestados


en el Condado de Multnomah apoya sanciones para los delincuentes no violentos tales como:

- Tiempo en la cárcel
- Supervisión estricta a manos de un funcionario de libertad condicional o vigilada
- Programas de servicio comunitario para delincuentes.\*


El 76% de los votantes encuestados en el Condado de Multnomah apoya la asignación de fondos a programas de prevención para los delincuentes no violentos.\*

\*Fuente: Moore Information Public Opinion Research. Diciembre de 1999.

# La esperanza inspira cambios.

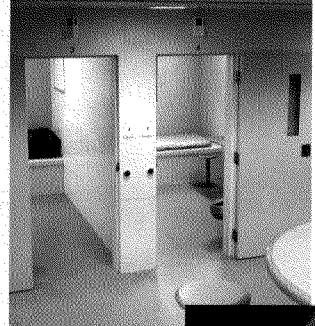


Los menores se meten en líos por muchas razones. Los expertos del Condado de Multnomah County abordan las causas de la delincuencia juvenil.



Los jóvenes que entran al Departamento de Justicia en la Comunidad son responsables de sus acciones.


La gama de delitos cometidos por jóvenes es amplia y los castigos varían. Entornos educativos alternativos, grupos de trabajo de servicio comunitario, y tratamiento para la salud mental pueden ser la llave del éxito en apartar un comportamiento destructivo. Las ofensas de mayor gravedad podrían requerir detención, tratamientos seguros para delincuentes sexuales, o tratamientos para problemas de alcohol y drogas.



En cada caso, los funcionarios a cargo de jóvenes en libertad vigilada y los consejeros trabajan con la familia y la escuela para mejorar el comportamiento e intervenir de forma temprana para cambiar estos tipos de conducta. La disciplina, la responsabilidad y el orgullo facultan a los jóvenes con un sentimiento de esperanza en el futuro.

La clave para prevenir la delincuencia juvenil está en identificar a los menores que muestran un comportamiento destructivo. La intervención temprana puede evitar que los jóvenes entren al sistema de justicia juvenil.

## Jaime



A los 14 años, Jaime solía faltar a la escuela, y se dedicaba a tomar bebidas alcohólicas, fumar marihuana, y a robar viviendas con muchachos mayores que él.

Después de pasar cierto tiempo en el centro de detención juvenil, un oficial de libertad vigilada lo vigilaba estrictamente. Durante su libertad vigilada, él y su familia se vieron obligados a lidiar con problemas graves. La vida en casa había sido siempre caótica para Jaime: sus padres consumían drogas con regularidad, y lo desatendían. Jaime tuvo que criarse por su cuenta sin supervisión alguna.

Se le exigió que asistiera a la escuela, terminara las tareas escolares, se sometiera a un tratamiento para problemas de alcohol y drogas, y participara en sesiones de salud mental. Los tribunales asignaron por mandato que los padres se sometieran a un tratamiento o de lo contrario perderían la custodia de su hijo.

Jaime respondió bien al entorno estructurado y al tratamiento completo de su libertad vigilada. Se fijó metas por primera vez. Aprendió a modificar su comportamiento y a reconocer los errores que había cometido en el pasado. Sus padres encontraron ayuda mediante una red de recursos. Como resultado, a Jaime se le permitió permanecer con su familia. Dos años más tarde, Jaime sigue sin consumir drogas y sin cometer delitos. Asiste actualmente a clases de escuela secundaria en el Portland Community College y tiene planeado seguir música en la universidad.

El 93% de los votantes encuestados en el

Condado de Multnomah apoya la intervención temprana y los programas de consejería para jóvenes a fin de prevenir que cometan delitos graves.\*

\*Fuente: Moore Information  
Public Opinion Research.  
Diciembre de 1999

# El cambio protege a la comunidad.



Nuestra misión consiste en mejorar la seguridad en la comunidad y en disminuir la delincuencia haciendo que los jóvenes y los adultos se hagan responsables de sus acciones de forma equitativa y justa, y ayudándolos a desarrollar las destrezas necesarias para alcanzar el éxito a través del uso efectivo de recursos públicos.



## **MULTNOMAH COUNTY**

**Para obtener mayor información  
o averiguar cómo convertirse en  
voluntario comuníquese con el  
Departamento de Justicia en la  
Comunidad:**

**Department of Community Justice  
501 S.E. Hawthorne Boulevard  
Portland, Oregon 97214**

**(503) 988-3701**

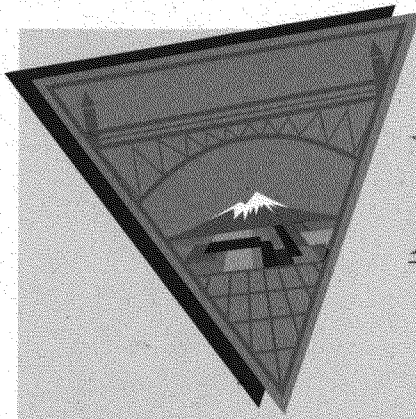
**(503) 988-3990 fax**

**(503) 248-3561 TTY (teletipo)**

**[www.co.multnomah.or.us/dcj/](http://www.co.multnomah.or.us/dcj/)**

El Condado de Multnomah es un  
empleador que apoya la igualdad  
de oportunidades.





# M.C.T. TRANS

Multnomah County Transportation Division Newsletter

spring 2001

## County surveyor uses old grid to serve developers and property owners

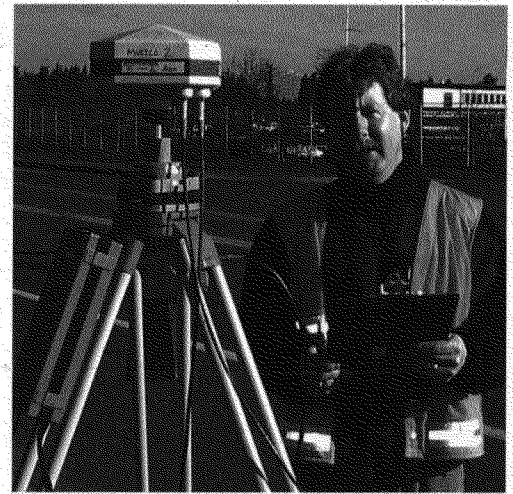
If you've ever purchased a home or business, you may have wondered whose job it is to make sure the property lines are accurate. Welcome to the intriguing world of the County Surveyor. When it comes to map making, the County Surveyor is part detective, part judge, and part draftsman.

County Surveyor Bob Hovden leads a group of surveyors and office staff that assist property owners, developers, and the county's Transportation Division. Property owners visit the surveyor's office to obtain a copy of their property's plat or map. Developers use the surveyor to review and approve plans to subdivide property. Transportation engineers work

with the office on construction and right-of-way studies.

County surveyors provide services that are mandated by the state. In Multnomah County, the surveyor was elected until 1968. After the county voted for Home Rule, the surveyor became an appointed position within the Transportation Division. About 60 percent of Oregon counties still elect their surveyor.

The surveyor's art is based on a grid system the federal government created after independence to establish land ownership. In the Pacific Northwest, the General Land Office set a zero north/south line in the 1850s called the



*Scott Okell uses a global positioning system receiver to complete a survey.*

Willamette Meridian. The meridian runs from the northern California border to Washington's Puget Sound and passes through Multnomah County near its border with Washington County.

The Land Office marked the meridian with wood and stone markers and divided land into six-mile squares away from the meridian. Each square or township was then divided into 36 sections. Many of Multnomah County's major streets, such as Division Street and Stark Street, run along these old section lines.

The lines on maps we use today are based on physical markers surveyors have set in the landscape. Oregon pioneers used landforms such as unusual trees or rocks as markers, before wood and stone columns were introduced. Today these corner markers are concrete or steel columns topped by a brass medallion. One of the county surveyor's jobs is to maintain the county's 2,000 plus markers, which can be displaced by construction or erosion. "The steel is magnetic, so we

**See Surveyor page 3**

## Kings of the Road

The sixty employees who maintain Multnomah County's 345 centerline miles of roads have a busy job, no matter what the season. Here are some of their achievements in the past year:

Lane miles * of asphalt chip sealing	25
Lane miles of street sweeping	4500
Miles of striping line painted	2500
Number of catch basins cleaned	1216
Cubic yards of debris collected from catch basins	129
Sumps (drainage reservoirs) repaired or replaced	20
Miles of roadside ditches cleaned	33
Cubic yards of debris collected from ditch cleaning	2300
Miles of roadside mowed	777

\*A lane mile refers to a single lane. A one-mile length of a two-lane road equals two lane miles.



# County effort will improve fish passage through culverts

It's pretty unusual to see migrating salmon on a Multnomah County road. But quite a few salmon pass beneath them. Many streams travel under rural county roads in culverts. While fish are able to pass through many of these concrete or steel pipes, a few county culverts are impassable for migrating and resident fish. With several local fish species listed as endangered, the county has begun a program to fix the problem culverts.

The Endangered Species Act requires the county to take steps to preserve endangered fish species. For the Transportation Division, this means using some road maintenance funds to protect fish.

There are about 150 culverts in Multnomah County's road system that could possibly be used by fish. Of these, 44 need repairs or stream realignment to create better passage for fish.

Some common reasons why fish cannot pass through culverts include:

- Height difference or steep steps between stream and outfall pipe
- Water pollution
- Nearby construction
- Failed restoration attempts

The goals of the county's culvert project are to:

- Inventory problem culverts
- Evaluate stream habitat to be recovered by each individual culvert
- Determine the best fix and repair cost for each problem culvert
- Using set criteria, prioritize the order of culverts to be repaired or replaced
- Begin culvert repairs or replacement

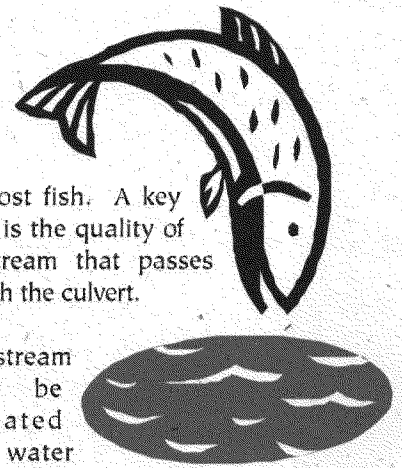
Making a culvert fish-friendly can be very expensive. The county estimates it would cost about \$17 million to fix the 44 problem culverts. One of the first tasks has been to choose which culverts will help

the most fish. A key factor is the quality of the stream that passes through the culvert.

Each stream will be evaluated for water

temperature, vegetation and shade cover, channel characteristics and flow, bank erosion, development buffer zone, and presence of fish species. The more positive environmental qualities present for fish, the higher the stream's score. Streams that have endangered fish species present are top priority.

The county is pursuing grants and other funds to replace or fix the problem culverts. In coming years, ensuring a safe trip for salmon and other fish will be an increasing focus for the Transportation Division.



### New department name focuses on sustainability

Multnomah County's Transportation Division is part of a department that has a new name: Sustainable Community Development. The department was formerly known as Environmental Services. The change reflects a new mission and program focus.

The department will work to provide services and increase livability while sustaining the natural resources it uses and protects. The department's other divisions include Animal Control; Emergency Management; Facilities and Property Management; County Fleet, Records, Electronics and Distribution; and Land Use Planning.

The Elections and Assessment and Taxation divisions have been transferred to the county's Department of Support Services. Phone numbers for all divisions remain the same.

## Planning effort focuses on Pleasant Valley

A quiet rural area south of Gresham is the focus of a planning process that will have a large impact on East County. The Pleasant Valley Concept Plan will guide the creation of a land-use master plan for 1,500 acres south of Gresham and east of Portland. The area straddles the border between Multnomah and Clackamas counties and is expected to be a major focus of future development.

In 1998 the Metro Council voted to bring Pleasant Valley inside the urban growth boundary. At that time Gresham and Portland agreed that most of the area in Multnomah County eventually would be annexed and served by Gresham.

Before annexation and development can take place, a concept plan and comprehensive plan must be adopted. The plans will address land use, natural resource/watershed protection, transportation, and public infrastructure. Multnomah County is working in conjunction with Gresham, Portland, Happy

Valley, Clackamas County and Metro to create the concept plan.

The concept plan will be developed by a project steering committee by March 2002. The committee includes residents from the study area, citizens, and representatives from participating local governments and interest groups.

There are several ways to learn about the project or make your views known. The project web site at <http://www.ci.gresham.or.us/departments/cedd/lrp/pleasantvalley/index.htm> includes a project overview, schedule, maps, and self-guided tours of the project area. Community forums were held in February and March. The Steering Committee will meet on April 12 and, a Community Design Charrette is scheduled for May 15-19. The public is invited to the design charrette and can also attend steering committee meetings.

For information, contact Ed Abrahamson at (503) 988-5050, Ext. 29620.



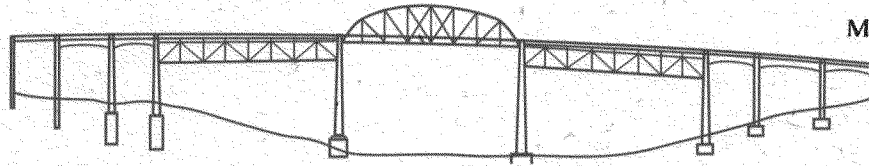
# 2001 will be busy year for bridge projects

The current year will be a busy one for repairs and other projects on the county's Willamette River bridges. Here is a brief rundown.

**Sauvie Island Bridge** – This bridge, built in 1950, was not designed to carry today's heavy trucks. The county lacks funds to replace the bridge but is exploring ways to keep the bridge open to trucks. A special permit program has been introduced for over-weight trucks that allows trucks to use the bridge if requirements are met for weight distribution and slower speeds.

This summer the county will begin an experimental program to strengthen the steel beams that support the concrete deck on the truss spans. Gauges will be attached to the strengthened beams and to other beams to measure any improvement in strength. The county will also monitor the strengthened beams for durability over time.

The pilot project is funded by a \$54,000 federal grant. The experiment will help shed light on a long-term solution for the bridge.



Sauvie Island Bridge

**Broadway Bridge** – Sidewalks will be replaced on portions of the NW Broadway ramp where concrete is deteriorating. Streetlights on the ramp will be relocated to improve bicycle and pedestrian access. Historic lights will be added on the bridge to illuminate sidewalks and roadway lighting will be improved. This project began in November 2000 and will be completed in May 2001.

**Morrison Bridge** – The driving surface on the eastside ramps leading to the bridge is rutted and will be ground and overlayed with a new layer of microsilica concrete. The work will take place in six stages, each lasting about eight weeks. The project began in February 2001 and ends in October 2001.

Construction will require up to eight-week closures of ramps leading to and from I-5 and I-84 and to Water Ave. and Martin Luther King, Jr. Blvd. Often, one lane will be closed in each direction. The bridge will remain open in both directions at all times to motorists, buses and pedestrians.

## Public/private partnerships help bridge funding

Anyone who has visited East Multnomah County recently knows that a lot of growth is occurring in urban areas. "Residential growth came first," notes Multnomah County transportation planner Ed Abrahamson. "And now commercial development is hot on its heels."

Large retail and commercial developments have followed residential growth in Gresham, Fairview, Troutdale and Wood Village. Development brings jobs, goods and services to East County. But growth also increases traffic at a time when public transportation budgets are flat. Partnerships between the county and private developers are one way to bridge the funding gap.

Commercial developments that increase traffic can be assessed a portion of the cost to improve roads or ensure public safety. The assessment is based on the



amount of new traffic a development generates. In order to build a new store in Wood Village, Wal-Mart agreed to construct frontage improvements on Sandy Blvd., including a traffic signal, turn lanes and road widening.

Public roads built with private funds are still built to the county's high standards. For example, a developer's plans for their property must be balanced with the county's need to ensure safety for pedestrians, bicyclists, and through traffic.

Public/private partnerships also help the county create the local match often needed to leverage state and federal transportation funds for large transportation projects.

"When government transportation budgets are strapped, partnerships with developers are one tool we have to help keep pace with development," notes Abrahamson.

**Surveyor:** continued from page 1  
can find the corner if it's been buried," Hovden explains.

Field surveys are required for each of the subdivision and condominium plats the office reviews. A single subdivision can result in hundreds of individual land parcels. Due to recent growth, Multnomah County's surveyors have approved more subdivisions than almost any Oregon county in recent years.

Surveys are usually made before a property purchase, when dividing a parcel of land for sale, when adjusting existing parcel boundaries, or before construction.

For a small fee, residents can obtain a copy of their property's survey. Eventually, residents will be able to view plats on the Internet. The Surveyor's Office is scanning images and building databases to prepare for an online conversion. Staff is also working with global positioning systems (GPS) to ensure that the county's grid conforms to the world's longitude and latitude lines.

Map-making technology may change, but it's a sure bet that the County Surveyor will be there to serve property owners and developers in the future.

# Let's Talk!

If you see a problem on a county road that needs the service of the Transportation Division – CALL US! Your ability to notice potential hazards can help us prevent big hassles if you let us know quickly.

Call us to report problems caused by bad weather, potholes or road settlement, broken traffic signals, erosion on the right-of-way, illegal dumping of oil or grease in storm drains, damaged or missing signs, or any other problem or hazard you see.

Call the division at (503) 988-5050, Monday through Friday between 8:00 a.m. and 4:30 p.m. to share any concern or question. To report emergency road conditions or traffic signal outages after office hours, call 9-1-1. Crews are on call 24 hours a day and will respond immediately to emergencies, even on weekends, evenings and holidays.

For more information, visit the Transportation Division website at [www.co.multnomah.or.us/trans/](http://www.co.multnomah.or.us/trans/)

## Board of County Commissioners

Interim Chair	Bill Farver
Interim District 1	Pauline Anderson
District 2	Serena Cruz
District 3	Lisa Naito
District 4	Lonnie Roberts

## West of Sandy River Plan Task Force Meetings

A citizen task force made up of area residents is working with Multnomah County to develop a transportation and land use plan for the rural area of Multnomah County between the Sandy River and the Gresham and Troutdale city limits.

The Task Force has been meeting monthly to develop a vision, goals, and recommendations to address transportation and land use planning needs, and to update Multnomah County's Comprehensive Framework Plan and be consistent with state and regional planning rules. The past several meetings have focused on land use planning issues including farm and forest uses as well as identifying new zoning for the Orient and Pleasant Home rural communities. In February the Task Force began addressing environmental issues to comply with state and regional rules.

If you have questions about the planning process or would like to be added to the mailing list to receive task force agendas and minutes, please call April Siebenaler at (503) 988-5050 Ext. 29637, or Chuck Beasley at (503) 988-3043 Ext. 22610.

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MULTNOMAH COUNTY TRANSPORTATION DIVISION

# NOTICIAS DEL PROYECTO



**Centro de Programas de Salud y Servicios Especializados  
Para Ancianos y Personas con Impedimentos del Condado Este**

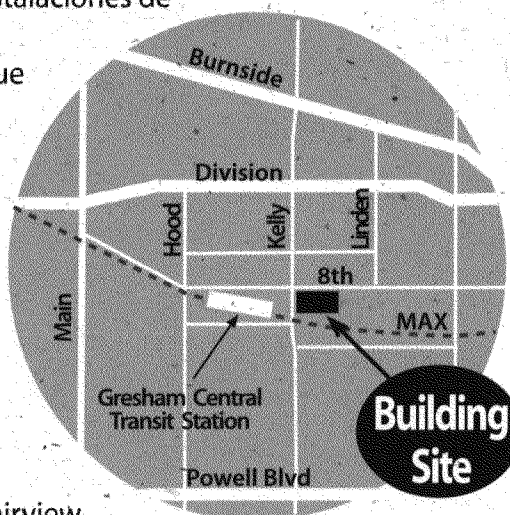
## Las Nuevas Instalaciones Servirán a la Creciente Población de Personas Ancianas y con Impedimentos del Condado del Este.

El nuevo Centro de Programas de Salud y Servicios Especializados Para Ancianos y Personas con Impedimentos del Condado Este es el resultado de varios años de duro trabajo por parte de los defensores locales de los ancianos, personas con impedimentos y residentes de la comunidad. El edificio ha sido diseñado para servir las necesidades a largo plazo de una zona del condado que está creciendo rápidamente. Actualmente los servicios están ubicados en dos edificios distintos. Uno, no tiene espacio suficiente y el otro tiene problemas estructurales. Las nuevas instalaciones de 86,000 pies cuadrados, combinarán los servicios centralizados en un edificio que es propiedad del Condado.

Hubo un proceso de un año para seleccionar el sitio en el cruce de las calles NE 8<sup>th</sup> y NE Kelley, cerca de la estación Central de autobuses de Gresham, donde llegan nueve líneas diferentes de autobuses y la línea de ferrocarril de MAX. El acceso al transporte público ha sido muy importante ya que las instalaciones servirán a los residentes de Gresham, Fairview, Troutdale, Wood Village, y la zona rural del Condado Este.

El edificio hospedará nuevos programas proveídos por el Condado, organizaciones no gubernamentales y organizaciones privadas de la comunidad. Estos programas incluyen una clínica para la vista, clínica dental y programas que servirán a las personas con incapacidades. Si los recursos lo permiten, el Condado y sus asociados ofrecerán programas por las noches y en horas no tradicionales para aumentar el acceso al público.

Las instalaciones han sido diseñadas para atender las necesidades de diferentes grupos, incluyendo los ancianos, personas con impedimentos, mujeres embarazadas y jóvenes.



### **Mensaje de la Comisionada Sharron Kelley**

*Este nuevo edificio responde a las necesidades de una población en aumento y al crecimiento del número de personas ancianas en el condado Este. Es una mejora muy grande de las instalaciones actuales de los servicios del condado.*



*El Departamento de Salud y el Departamento de Servicios para la Vejez y las Personas con Impedimentos van a conseguir un nivel superior en la coordinación de servicios, debido a las opiniones de la comunidad y a muchas reuniones que se hicieron el año pasado. Es también muy emocionante poder construir este nuevo edificio en una parte de Gresham, donde ya existen medios de transportación que son fácilmente accesibles.*

*¡Espero impaciente la apertura de este proyecto del siglo 21 y les invito a todos ustedes a dar la bienvenida a este nuevo vecino!*

*Sharron*  
Comisionada  
Sharron Kelley  
Distrito 4





## **Residentes del edificio (indicado en la casilla)**

Los residentes del nuevo edificio, que será el primero de este tipo en el Condado Este incluyen:

### **Servicios para los ancianos**

- Multnomah County East Aging Services Office (EASO)
- YWCA Senior District Center
- Loaves and Fishes senior lunch (comidas para ancianos) y Meals on Wheels
- EASO, Gresham Seniors United, Loaves and Fishes, YWCA (centros de actividades para ancianos)

### **Servicios para personas con incapacidades**

- Multnomah County East Disability Services Office
- Programas de consejería de trabajo
- Independent Living Resources: referidos, consejería, y instrucción de habilidades para personas con impedimentos

### **Departamento de Salud del Condado de Multnomah**

- Clínica de cuidados primarios
- Equipo de Salud del Barrio
- Clínica de la vista a través del departamento de Optometría del Pacific University College
- Clínica Dental
- Programa de Nutrición WIC (para mujeres, bebés y niños)

## **El Centro servirá a diversos grupos con distintas necesidades**

El Centro de Programas de Salud y Servicios Especializados Para Ancianos y Personas con Impedimentos del Condado Este han establecido nuevos estándares para la participación de la Comunidad. Asociados públicos y privados exploraron las necesidades de la Comunidad con grupos locales, buscaron la opinión de los potenciales clientes, y coordinaron el diseño del espacio con tres grupos locales. El nuevo Centro de Servicios, será un lugar amistoso donde las personas puedan participar en programas y actividades que satisfagan las necesidades y intereses individuales.

Las características del edificio incluyen:

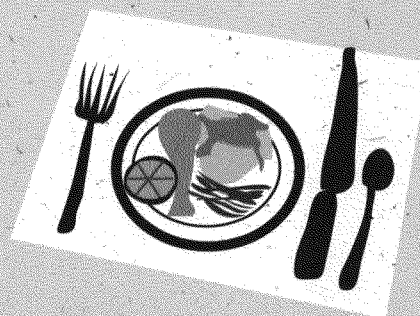
- Sala comunitaria y sala de conferencias que se compartirá con programas de la comunidad (como grupos de apoyo y el programa de empleo One Stop del Condado Este)
- Centro de recursos Multiculturales con espacio para trabajar y reunirse y una red de computadoras para acceder todo tipo de información
- Espacios para la exposición de arte local y artefactos históricos
- Espacio para una tienda de optometría, tienda de regalos para ancianos y puesto de venta de comidas
- Una plaza pública enfrente de la estación de autobuses
- Un centro de actividades de 10.000 pies cuadrados que compartirán los diferentes programas

## **La Ciudad y el Condado contribuyen fondos para abrir una cocina**

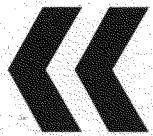
La Ciudad de Gresham y el Condado de Multnomah han aprobado \$171,905 en fondos federales para el desarrollo de comunidades para ayudar con la instalación de una cocina profesional y unas puertas automáticas para el nuevo Centro de Programas de Salud y Servicios Especializados Para Ancianos y Personas con Impedimentos del Condado Este.

Esta cocina proveerá más de 200 comidas repartidas a domicilio y entre 50 y 100 comidas que se ofrecerán diariamente en el centro de actividades para ancianos. Diferentes programas también utilizarán la cocina para acontecimientos especiales comunitarios.

Damos las gracias a los comités de asesoría "CDBG" del Condado de Multnomah, al Consejo Municipal de la Ciudad de Gresham, y a los comisionados del Condado de Multnomah, que juntos, representan a los ciudadanos de Fairview, Troutdale, Wood Village, Maywood Park, Gresham, y el Condado de Multnomah.







## El Arte en las instalaciones será un reflejo del Condado Este

**El arte creará  
un sitio donde  
se estimulen  
todos los  
sentidos y  
donde se  
pueda  
translucir la  
identidad de  
la comunidad**

En este nuevo edificio, un uno por ciento del presupuesto del proyecto se reservará para el arte público. De acuerdo con Peggy Kendellen, directora de arte público del Concilio Regional de Arte y Cultura (RACC), el artista o artistas elegidos buscarán sitios potenciales, tanto dentro como fuera del edificio, para crear un ambiente artístico que se complemente con la arquitectura y que sea agradable para el público.

Kendellen predice, "El arte creará un sitio donde se estimulen todos los sentidos y donde se pueda translucir la identidad de la comunidad."

Un comité de artistas y de consejeros de arte del Condado del Este está trabajando para seleccionar entre las 72 propuestas recibidas. Los participantes incluidos son:

- Lori Kellow, Ankrom Moisan Architects
- Valerie Otani, artista; presidente
- Nancy Conrath, Gresham Arts Committee
- Efrain Diaz-Horna, County Aging and Disability Services
- Rae Mahaffey, artista
- Lillian Pitt, artista de Gresham
- Linda Yoshida, dueña de una galería de arte en Troutdale
- Cyrus Yamin, Multnomah County

Los artistas y trabajos de arte se seleccionarán en el verano del 2000.



## Centro de Actividades para ancianos —

### *Un sitio para pasarlo bien*

Al hablar de un centro de actividades, los ancianos quieren: un sitio donde siempre se aprenda y se crezca; un sitio para compartir una comida; donde se pueda trabajar como voluntario; aprender un lenguaje o cómo utilizar una computadora; donde se pueda jugar a las cartas con los amigos; poder juntarse en algún grupo de apoyo; hacer ejercicio; estar en contacto con la comunidad; ¡Y divertirse!

Éstas fueron algunas de las prioridades de los ancianos del Condado Este que respondieron a una encuesta reciente para identificar las necesidades y preferencias de este grupo.

Los que respondieron indicaron que la dificultad con el transporte es la razón principal por la cual los ancianos no utilizan los servicios.

Los resultados de la encuesta fueron utilizados por el condado y sus asociados para diseñar el centro de actividades y planear sus programas. La encuesta fue patrocinada por el East County Senior Coalition, Loaves and Fishes, YWCA's East Senior Services Office y el East Aging Service Office del Condado.

*Ésta es la vista del Centro de Programas de Salud y Servicios Especializados Para Ancianos y Personas con Impedimentos del Condado Este desde el garage de Tri-Met en la calle NE 8th en el centro de Gresham. El edificio de tres pisos tendrá tres entradas, incluyendo la entrada cubierta que se ve a la izquierda.*

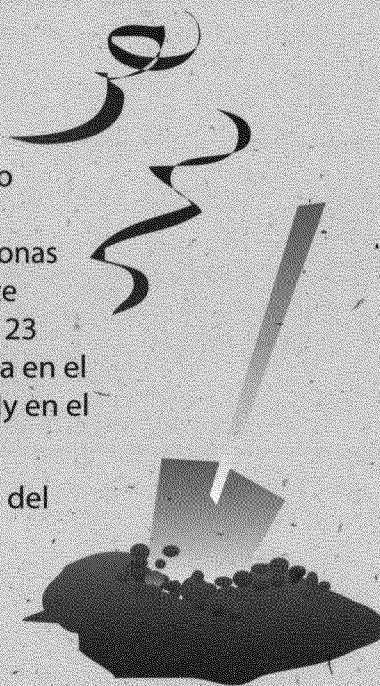


# Ceremonia de Iniciación del Proyecto para el día 23 de Agosto

El público está invitado a la ceremonia de Iniciación e Inauguración del diseño del Centro de Programas de Salud y Servicios Especializados Para Ancianos y Personas con Impedimentos del Condado Este esta ceremonia se celebrará el día 23 de Agosto de 10 a 11 de la mañana en el cruce de las calles NE 8th y NE Kelly en el centro de Gresham.

Se podrán ver los dibujos y copias del proyecto y habrán refrescos, actuaciones, y una ceremonia de dedicación con los oficiales elegidos y los residentes del condado del Este.

Para más información llame al (503) 736-6800.



Para más información sobre el Centro de Programas de Salud y Servicios Especializados Para Ancianos y Personas con Impedimentos del Condado Este puede llamar a la oficina de Relaciones Públicas del Condado de Multnomah al (503) 736-6800.

## Miembros de la mesa directiva del condado

<b>Presidente</b>	<b>Beverly Stein</b>
<b>Distrito 1</b>	<b>Diane Linn</b>
<b>Distrito 2</b>	<b>Serena Cruz</b>
<b>Distrito 3</b>	<b>Lisa Naito</b>
<b>Distrito 4</b>	<b>Sharron Kelley</b>

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421 SW Sixth Avenue, Suite 1045  
Portland, Oregon 97204



M786





MULTNOMAH  
COUNTY

# MULTNOMAH COUNTY

## 2000-2001 Property Tax Information

FOR HELP Call Tax Information at (503) 988-3326 (additional phone numbers on back)

### ACCOUNT NUMBERS

- The account number on the enclosed tax statement is your property ID number.
- It is always important to return the stub of the tax statement with your payment to **ensure** your account is properly credited. Writing the property ID number on your check is an added help.

### LOCAL OPTION AND BOND LEVIES

Your tax districts can request additional taxes for bonds or operations through an election. Within Multnomah County a local option levy for School District 1( Portland Public Schools) passed and is expected to add approximately \$.75 per \$1000 of assessed value.

In compliance with the Americans with Disabilities Act (ADA), the information on this tax statement is available in alternate formats.

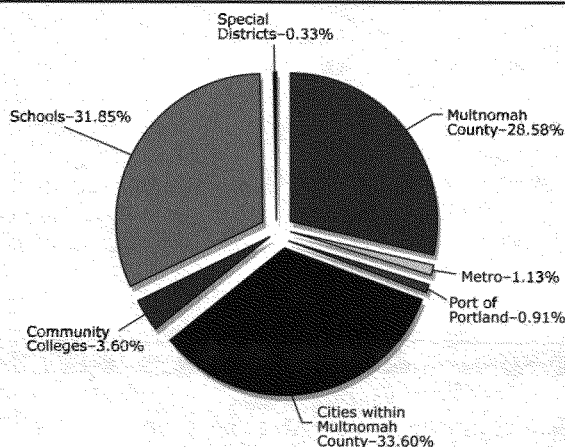
**AT HOME OR AT YOUR LOCAL LIBRARY,** access our web page. For Multnomah County activities, including general property tax information, try our World Wide Web address: [www.co.multnomah.or.us](http://www.co.multnomah.or.us) or general property tax information [www.dor.state.or.us](http://www.dor.state.or.us)

### VETERANS' DAY

Please remember that all Multnomah County offices, including Assessment and Taxation, will be closed Friday, November 10, 2000.

### Your Government...How your tax dollars are spent

This tax bill comes from Multnomah County as directed by Oregon law. The county is responsible for collecting property taxes that fund a wide variety of local government agencies.



A number of government agencies are funded through your property taxes. These include schools, Metro, Tri-Met, Port of Portland and the cities of Fairview, Gresham, Portland, Troutdale, Wood Village, and portions of Lake Oswego and Milwaukie. Special Districts could include such services as fire patrol; fire, water, sewage and drainage services; and street lighting.

Note: This chart reflects all governments in Multnomah County that receive property taxes. The breakout on your property tax bill will be different because it reflects only the governments that provide services to you.

Governments in the county provide many different services that are financed by several types of public income including property taxes, business income taxes, fees, and state and federal funds.

Service	Multnomah County	Cities	Regional/ Special Districts	Schools
Water/ Sewer/ Solid Waste		X	X	
Fire, Rescue & Emergency	X	X	X	
Parks/ Event Centers & Golf		X	X	
Building Code Enforcement		X		
Cable Regulation	X	X		
Port Operations			X	
Roads & Transportation	X	X	X	
Land Use Planning	X	X	X	
Law Enforcement	X	X	X	
Housing & Community Development	X	X		
Neighborhood Outreach	X	X	X	X
Adult & Juvenile Corrections	X			
District Attorney	X			
Jails	X			
Health Services	X			
Child Welfare Programs	X			
Substance Abuse Treatment	X			
Mental Health Services	X			
Aging & Disability Services	X			
Library	X			
Animal Control	X			
Property Tax Administration	X			
Elections	X			
Education				X

Source: Consolidation Threshold Study, 1998





## MULTNOMAH COUNTY – 2000-2001 Property Tax Information

### FOR PERSONAL PROPERTY

(Businesses, Manufactured Structures, Floating Structures)  
The taxes displayed on personal property tax bills include all years, current and delinquent, unless the property ID number has changed. Delinquent tax may be owed on a prior account. Please call (503) 988-3326 if you have questions about the amount due. All delinquent personal property tax and interest and the first one-third installment must be paid by November 15, 2000, or be subject to a tax lien warrant and fees of \$47.00.

### VETERAN'S EXEMPTION

A 40 percent disabled veteran, or the widow or widower of a veteran, may be entitled to a partial exemption on property taxes. The filing period for next year is from January 1, 2001 through April 2, 2001. Please call (503) 988-3349 for details.

### TAXES PAID BY MORTGAGE COMPANIES

If your statement is yellow, this means that a mortgage company or senior citizen deferral program has requested tax information in order to pay your tax bill. If you have any questions regarding who is paying your property tax, contact your mortgage company. If you have recently paid off your loan, changed mortgage companies, or canceled your tax reserves, use this statement to pay your property tax.

### SENIOR CITIZEN DEFERRAL

If you are 62 years or older and meet certain requirements including income, you may be able to defer paying property taxes on your residence. The taxes must be paid with interest when the owner dies, sells the property, moves or changes ownership. Application for next year can be obtained from the county tax office after January 1, 2001 and must be filed by April 16, 2001. For more information call (503) 988-3326.

### DISABLED DEFERRAL PROGRAM TO BEGIN JANUARY 2001

This program allows any disabled person of any age receiving Social Security Disability benefits to defer property taxes in the same manner as the Senior Citizen Deferral Program. Mark your calendars to call for information **after** January 1, 2001.

### POST-DATED OR TWO-PARTY CHECKS

Any post-dated or two-party checks will be returned to you and not credited to your account. If the return of such checks causes the eventual payment to be made after the due date on the tax bill, the discount will not be allowed, and interest will accumulate on the past-due portion.

### RETURNED CHECKS

If your check is returned from your bank for any reason, a \$25 processing fee will be added to your account and future payments will have to be made in cash or certified funds. If the total amount due, plus the \$25 fee, is not received by the date shown on the front of this tax bill, the discount will not be allowed and interest will accumulate on the past-due portion.

### MAILING ADDRESS

If you have moved, it is your responsibility to notify us. Please call (503) 988-3326 or write to:

Multnomah County  
Division of Assessment and Taxation  
PO Box 2716  
Portland, OR 97208-2716

Failure to make timely payments due to an undeliverable address or mis-delivered mail could result in loss of the discount and accrual of interest.

### APPEAL RIGHTS—Board of Property Tax Appeals

#### Value Appeals:

If you disagree with the VALUE of your property as shown on your statement, you may file an appeal with the Multnomah County Board of Property Tax Appeals. For petition forms and information from the Board of Property Tax Appeals, please call (503) 988-5241.

**What to Appeal:** You are asking for a reduction of the value of your real or personal property that appears on your tax statement.

**When to Appeal:** You must file your petition by January 2, 2001.

#### Penalty Appeals:

If you disagree with a PENALTY assessed to you for late filing of your real or personal property return, you may appeal to the Board of Property Tax Appeals to waive the penalty. You can get the petition forms and information from the Board of Property Tax Appeals. Please call (503) 988-5241 for a form.

**What to Appeal:** You are requesting to have your late filing penalty waived.

**When to Appeal:** You must file your petition by January 2, 2001.

### For More Information

**CALL US!** Office Hours are Monday - Friday 8:00 AM to 5:00 PM. Please have your account number/property ID available.

#### (503) 988-3326

- Tax Payments
- Tax Information
- Property Value - Real & Personal
- Mobile Home Moves
- Senior Citizen Deferrals

#### (503) 988-3367

- Appraisal Information-Real & Personal Property
- Personal Property Ownership Changes

#### (503) 988-3375

- Real Property Ownership Changes
- Divisions
- Consolidations

#### (503) 988-3349

- Veterans' Exemptions
- Other Exemptions

### Change of Address Notice

Multnomah County  
Assessment and Taxation Offices  
Are now located at:  
501 SE Hawthorne Blvd  
Portland OR 97214

**Division of Assessment & Taxation**

501 SE Hawthorne Blvd. Portland, OR 97214



# Memorandum

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## MULTNOMAH COUNTY OREGON

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Date: April 27, 2001

To: Gina Mattioda, Director, Public Affairs Office

From: Michael Pullen, Public Affairs Coordinator

Re: Decals for County Contractors

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I wanted to update you on the status of our efforts to increase recognition of the county's role in funding local social service agencies. The board asked us to take on this project last year. Our office designed a project to address the board's request, proposed it to the Operating Council, and worked out final details with the contracts office in the Department of Support Services, which agreed to administer and pay for the program.

### **Background to Board Request**

The county contracts with many community-based agencies and schools to provide social services. Contracting helps ensure that services match community needs and are delivered closer to communities. One side effect of contracting is that the county's role as program funder and monitor is not clear to the general public. The board's goal is to help program clients and other residents understand the county's role so that residents better understand how their tax dollars are spent.

### **Project and Status**

The Public Affairs Office designed an easy, low-cost way to increase the county's visibility as a funder of social service agencies and schools. A window decal with the words "Funded in Part by Multnomah County" and the county's logo was designed and will be distributed to contractors by the county's central contracts office. The mailing will include a letter from the County Chair and a county logo sheet (on disk and hard copy) that can be used to insert the logo in brochures and other graphic projects. Agencies that meet the following criteria will receive a mailing:

- Agencies and schools that receive \$50,000 or more in a fiscal year from Multnomah County to provide social services to clients. Funds must pass through the operating budget of a county department. About 200 agencies and schools meet these criteria.

The Department of Support Services will administer the program (pay for decals and logo sheets, identify contractors to receive them, and handle distribution). Displaying the decal is voluntary. However, after our first mailing we will ask the County Attorney to review the idea of including a requirement to use the county logo in future contracts. The first mailing will take place this spring.



## MULTNOMAH COUNTY OREGON

**BOARD OF COUNTY COMMISSIONERS**

501 SE Hawthorne, Suite 600  
PORTLAND, OREGON 97214  
(503) 988-3308  
(503) 988-5440 (FAX)

**BILL FARVER • CHAIR**

**PAULINE ANDERSON • DISTRICT 1 COMMISSIONER**

**SERENA CRUZ • DISTRICT 2 COMMISSIONER**

**LISA NAITO • DISTRICT 3 COMMISSIONER**

**LONNIE ROBERTS • DISTRICT 4 COMMISSIONER**

### Sample Letter re County Decals/Logo Sheet

Date

Agency Director

Agency

Address

City State Zip

Dear Mr./Ms. \_\_\_\_\_:

Multnomah County has contracted with your community-based agency or school to provide services to clients. We believe that contracting with organizations like yours helps ensure that services match community needs and that providers truly know their community. At the same time, the county would like to make sure that clients and other residents understand the county's role as a program funder and monitor.

With that goal in mind, the Board of County Commissioners has asked the county's Public Affairs Office to look for ways to increase the county's visibility as a program funder. Showing residents how their tax dollars are spent is important because it improves accountability and confidence in public services.

We have identified two easy, low-cost ways for contract agencies to recognize the county's role as a funder. The enclosed window decal with the county's name and logo can be displayed in a public area at your agency. We have also enclosed a sheet of camera-ready copies of the county logo, and an electronic version on diskette, for you to use on your letterhead, newsletter or brochures.

Displaying the county logo is voluntary on your part. But we appreciate your help in making public the county's role as a program funder. If you have any questions about these materials or need more of them, please contact the county's Contract Office at 503-988-5429.

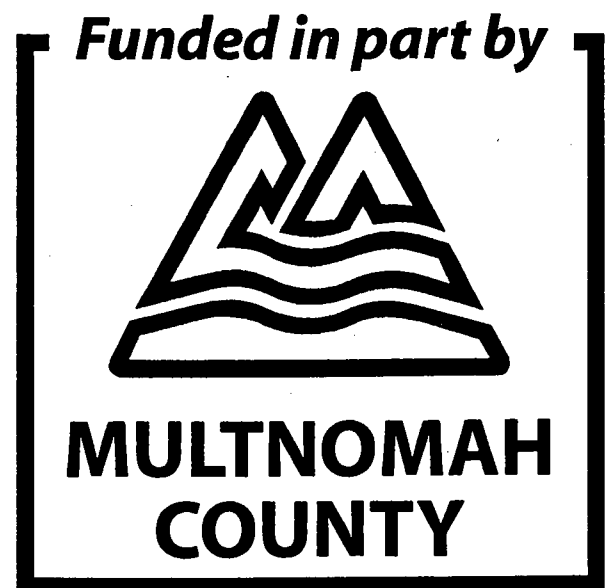
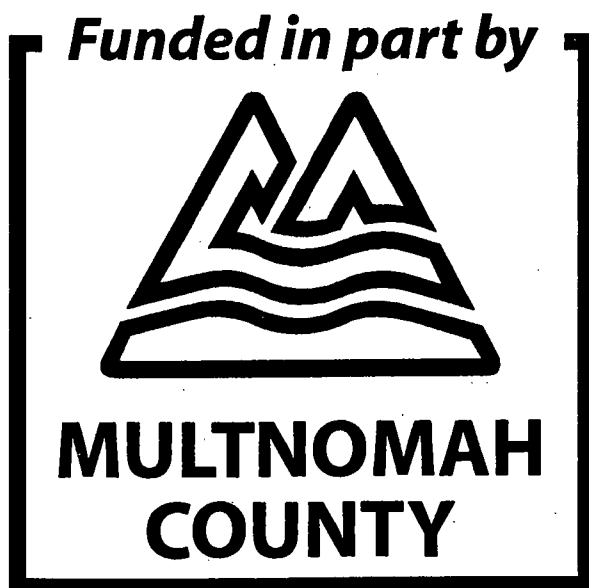
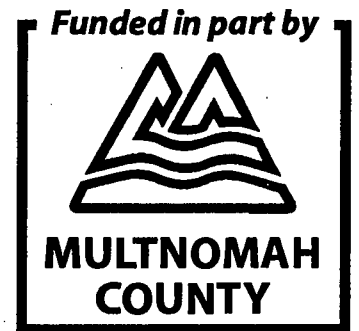
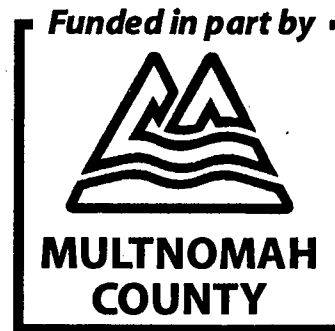
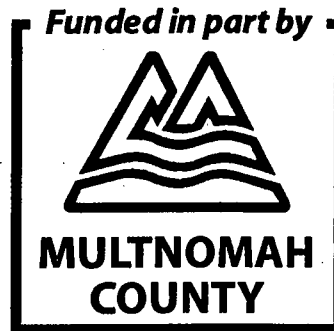
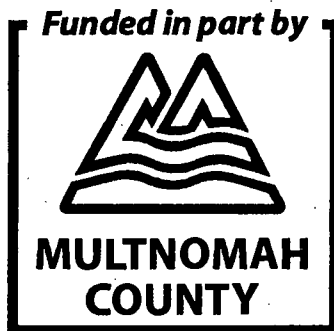
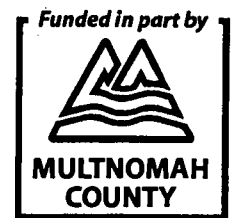
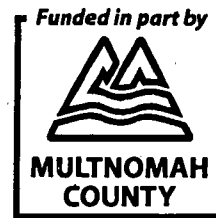
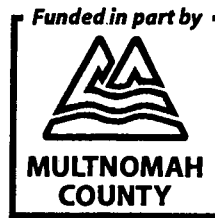
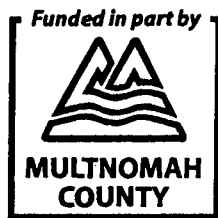
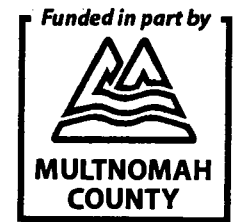
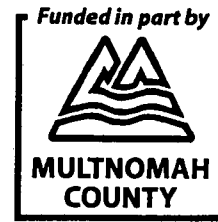
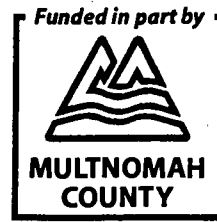
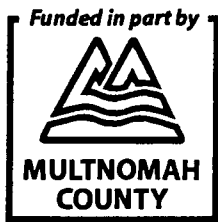
Sincerely,

Bill Farver  
Interim County Chair  
Enc: 3

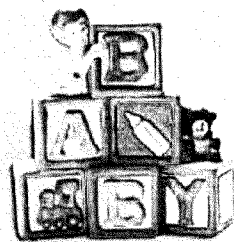
***Funded in part by***



**MULTNOMAH  
COUNTY**

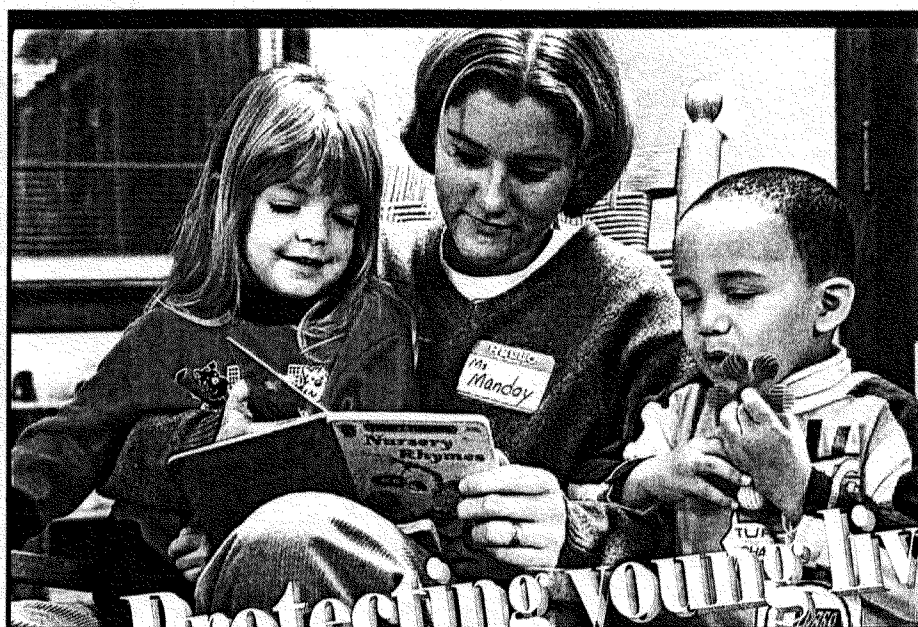


Multnomah County logotype incorporates the logo and name of Multnomah County's trade name. The logotype is derived from the typeface Myriad Bold. The logo form should always be presented in black. For information on a three-color version please contact the Multnomah County Public Affairs Office.



# Multnomah CourtCare

A project of  
MULTNOMAH BAR ASSOCIATION



Protecting young lives

"CourtCare" is a collaborative project designed to protect young children from the difficulties that can occur in courthouse confrontations. Partners in this effort are Multnomah Bar Association, Volunteers of America Oregon and Multnomah County.

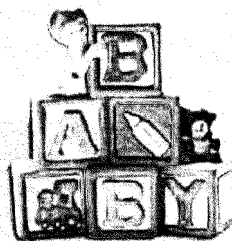


**MULTNOMAH COUNTY**  
A partner in funding for CourtCare



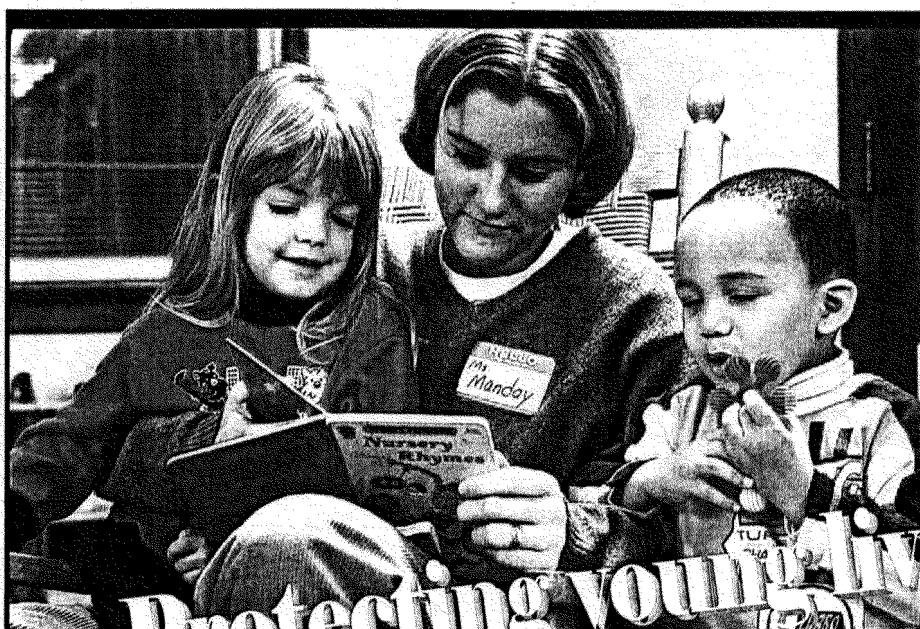
Volunteers of America  
Oregon





# Multnomah CourtCare

A project of  
MULTNOMAH BAR ASSOCIATION



Protecting young lives

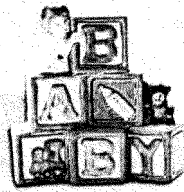
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**MULTNOMAH COUNTY**  
A partner in funding for CourtCare



Volunteers of America  
Oregon



# Multnomah CourtCare

A project of  
MULTNOMAH BAR ASSOCIATION

## A Proposal for Funding

January, 2001

### Proposal:

This is a proposal to fund a portion of a three-year demonstration project to benefit young children who accompany parents involved in court actions. This is a unique solution to a community problem that is not now being addressed. A negative courthouse experience can be traumatic to young children and leave lasting emotional scars. Imagine a four-year old witnessing court arguments between parents involving domestic violence or custody issues. This project will protect these children and is

based upon a model that has been successfully developed in a few other communities. Your support of this project is respectfully requested.

### Contents

Proposal	1
The need	2
Collaboration	2
Service expertise	2
Other funding sources	3
Long term prospects	3
About the service	

The judicial system is intimidating for most adults. This is particularly true in major metropolitan areas such as Portland, where individuals face the daunting task of dealing with courts and government in a bustling, multi-story structure in the heart of downtown. For many adults, their "day in the courthouse" necessitates bringing along young children, as other child care options are unavailable. This picture is worsened when court appearance stems from domestic violence or child custody issues. Parents must choose between having their child in court, where they may see and hear extremely hurtful things, or permitting the child to roam the courthouse halls unescorted. Neither of these choices is satisfactory. Since this serious problem has existed for some time, the Multnomah Bar Association elected to initiate an effort to develop an alternative that would serve children, parents and the courts.

"Follow-up hearings for restraining order applications are very traumatic for children. Sometimes it gets very verbal and violent and children hear it all. Kids hear the parents yelling names at each other and accusing one another of things."

- Anecdote from Portland State University Study

The Multnomah CourtCare Advisory Board has worked for several years to develop Multnomah CourtCare, a drop-in child care program to be located at the downtown county courthouse. The program has received some initial funding from Multnomah County and the Multnomah Bar Association, but is seeking additional partners to support its start-up phase. The Advisory Board presents this proposal for your consideration for funding.

This is a joint project of the Multnomah Bar Association, Volunteers of America Oregon and Multnomah County. Volunteers of America Oregon is the managing agent for this project and is making this request on behalf of the collaborators. Volunteers of America Oregon is a fully accredited 501 (c) (3) nonprofit charity duly registered with the State of Oregon. The agency has



**MULTNOMAH COUNTY**  
A partner in funding for CourtCare



Volunteers  
of America  
Oregon



Multnomah  
**CourtCare**

been delivering human services in the Portland area for more than 104 years. The agency has built a series of successful children's programs in our community and was selected for this project by Multnomah County through a competitive process.

### **The need:**

Each day in the Multnomah County Courthouse small children witness inappropriate adult conflict and other troubling scenes. A negative experience may be traumatic to young children and leave lasting emotional scars and a poor impression of our legal system. Restless and frightened young children can also be a distraction to parents, judges and court personnel. These disruptions can affect parents' access to legal services. Some parents have no available child care or cannot afford child care and are compelled to bring their young children with them during court appearances. It is important that we find a way to remove young children from the court setting for their sake and for the sake of parents who are seeking a fair legal process without undue distractions.

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"I have seen children witness parents being handcuffed, yelled at by judges, demeaned by court procedures, and been present when information, not appropriate [was] discussed."

- Anecdote from Portland State University Study

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For many years judges, attorneys and child advocates have recognized the numerous problems related to having young children in a courthouse environment. To date there has been no solution for this difficult situation in Multnomah County. In 1995 the Multnomah Bar Association (MBA) assembled an ad hoc group of professionals and volunteers to examine the feasibility of providing child care for children brought to the downtown county courthouse. The CourtCare Advisory Board has worked diligently to fulfill its charge. A suitable location has now been identified in the courthouse and an excellent child care provider has been selected as part of the development team. Portland State University assisted the project by completing initial demographic studies that helped to define the scope of the problem.

### **Collaboration:**

Since no single public or private agency can adequately address this complex issue, a unique collaboration has been developed that includes multiple funders and multiple program partners. The Multnomah Bar Association (MBA) has initiated this project and is providing financial support. A volunteer CourtCare Advisory Board was created to lead efforts in research and design. A list of Advisory Board members is attached. The Advisory Board includes representation from the MBA, Multnomah County, court administration, attorneys, judges, court referees and the Sheriff's Office. The Board solicited interest from nonprofit agencies in the private sector to deliver the child care program and Multnomah County selected Volunteers of America Oregon as the provider.

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"We have had children who have had an outburst in the middle of a hearing, which has happened in numerous hearings. We have had children try to run up to the judge. Running around the table happens all the time. Running underneath, crawling underneath and knocking off the microphone..."

- Anecdote from Portland State University Study

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Multnomah County has committed \$85,000 to remodel a jury room in the courthouse that will be the proposed child care facility and a challenge grant of \$25,000 to help with program funding in the first year.

### **Expertise of the lead service provider:**

Volunteers of America Oregon has been selected as the child care service provider because:

1. Volunteers of America Oregon has a long and successful history of providing child care services to families in stress and families at lower income levels. Volunteers of America

Oregon currently operates an Early Head Start program, a Family Nursery program, a Parenting program and a fully accredited child care program.

2. Volunteers of America Oregon has numerous staff at its multiple facilities who will be very helpful in designing a program that addresses the needs of children and their parents. Volunteers of America Oregon will use its significant expertise to create a program that can effectively care for children in this unusual "drop-in" center in the courthouse. They will also interact with the parents who may have significant parenting issues that can be addressed by other programs offered by Volunteers of America Oregon or through referrals to other agencies in the community providing specialized services.

"Court experiences teach children distrust, and instill a disrespect for the law. They are conditioned to believe that laws are harmful and meant to be broken. This early display of distrust for the law is a bad start to get off to, and bodes ill for their futures."  
- Anecdote from Portland State University Study
3. Volunteers of America Oregon will draw upon the expertise and experience of other affiliates of Volunteers of America who are successfully delivering this service in other communities. They have gained important programmatic knowledge and insights from these contacts.
4. Volunteers of America Oregon has made its own commitment to support the project. The agency is providing significant leadership and support to the CourtCare Advisory Board through fund raising and program planning and implementation.

### **Other funding sources:**


The CourtCare Advisory Board believes this project is an important initiative for children and families in our community. It has built a broad coalition of public and private supporters and has designed a diverse fund-raising program that includes support from a variety of sources. We already have specific commitments of financial and in-kind support from the Multnomah Bar Association, Multnomah County and Volunteers of America Oregon. The fund development plan includes solicitation of support from the legal community, private foundations, corporations and individuals. We are pleased to note that we already have received significant support from area law firms. In addition to county funding, we have reasonable expectation of state funding in the next biennial budget. We are excited about the results of these fund raising efforts, and now respectfully request your support of this important project.

### **Long term prospects:**

CourtCare will use the next three years as a demonstration period. We are confident that start-up support from the private sector will be leveraged in the long term through significant county, state and federal support. It is expected that some portion of the funding will always come through the private sector.

If CourtCare can be demonstrated to be an effective program, it would be the hope and intention of the CourtCare Advisory Board to encourage development of similar programs in other counties throughout the State of Oregon.

### **About the service:**

 Volunteers of America Oregon will provide a fully-staffed and certified child care center in a room in the courthouse that will be open during court hours. The center will provide an opportunity for children to remain in a supervised, structured and pleasant environment, away from potentially distressing events of the courtroom. The drop-in center will provide

constructive and enriching children's activities for the duration of the parent's involvement in the courts.

**Referrals:** Families will be referred to CourtCare by attorneys, police, judges, court security and court personnel. CourtCare will accept children who are ambulatory through age five. CourtCare will briefly interview caregivers to determine relationships to the children and to identify any referrals that might be appropriate for the family depending upon the circumstances. CourtCare services are not available for children of courthouse staff.

Due to space limitations, CourtCare can accept up to six children at any one time. Children will only be released to parents/guardians who sign them into the program. CourtCare is working closely with the Sheriff's Office to address safety and security at each step of the process.

CourtCare will provide a safe, supportive environment with age-appropriate toys, games, and books. Occasionally, movies will be shown and arts and crafts activities offered. Snacks, including juice and crackers, will be provided. Due to the changing nature of the children receiving the service, the staff must be extremely flexible in their approach to the children and a wide variety of activities and materials are needed to provide for a diverse range of ages.

One of the most important services provided to the child and family is the opportunity to be linked with other needed services in the community. During the one or two hours we have a child, staff will have a good opportunity to inform the family members about other services they can access in the community. There will be a parent's resource area in which parents/guardians can pick up brochures from area services, including Volunteers of America Oregon. Parents/guardians will also have the opportunity to talk with staff about these resources and linkages.

To assure there is competent and sufficient supervision of the children while the center is open, the program will have a full time site supervisor/program director with a minimum of two years training or experience in early childhood development and/or a child development certificate or associate degree. Two other child care staff will be assigned to the program, ensuring there will always be a minimum of two staff in the center. CourtCare staff are supervised on a regular and on-going basis by the Volunteers of America Oregon service provider organization through onsite visits and telephone contact. Volunteers will be recruited and utilized to assist in the program, but volunteers will not replace supervision of the children by CourtCare paid staff.

### **The measurable outcomes/benefits of the project will be:**

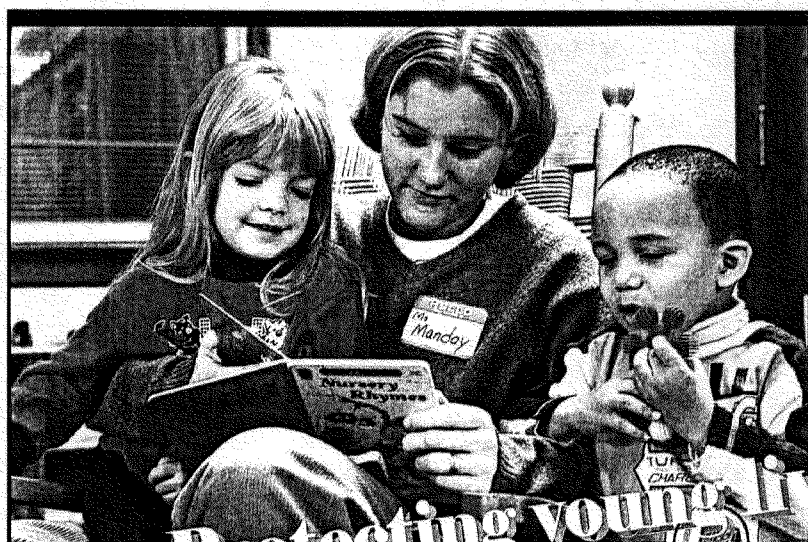
- Provide a comfortable, friendly waiting area in the courthouse for children whose parents are involved in court actions.
- Allow parents or caregivers full, unimpeded access to justice through the court system.
- Reduce courtroom disruption resulting from the presence of young children.
- Reduce the number of unsupervised children in public areas of the courthouse.
- Protect young children from exposure to disturbing scenes in hallways and courtrooms.
- Maintain a positive view of the judicial system for young, impressionable children.
- Give parents access to information and referral to community services that may address problems the family or children are experiencing.

1. **Usage of the facility:** By taking advantage of this child care service, children will be removed from negative experiences in the courthouse. It is expected that the facility will achieve at least 50% capacity after six months. The facility will serve six children at a time, but we anticipate that each child will be in the facility an average of one to

two hours. Preliminary projections suggest we will care for an average of 15 children per day. This would indicate monthly averages of 312 children and yearly totals of 3,750 children. Average daily/monthly and annual capacity figures will be adjusted as we are able to determine a fair estimate of the average time each child will spend in the child care facility. If the average period is less than one hour, the program capacity will increase. Demographic data about children and caregivers will be collected to measure usage and assure participation by diverse populations.

2. **Courthouse atmosphere:** As we are able to provide an alternative for child care in the courthouse, it is expected that the court environment will improve and thus more parents will experience full, unimpeded access to the judicial system. The project will interview a selection of judges, attorneys and bailiffs prior to program implementation. This will give us a baseline perception of the court environment against which we will measure results of the program.
  - Interviews will be repeated at six months and at one year to develop a measurement of perceived improvement that results from implementation of this project.
3. Prior to program implementation, interviews will be conducted with a selected group of twenty parents whose children have accompanied their parents to the courts.
  - Following implementation of the program, interviews will be conducted with twenty parents who take advantage of the CourtCare program. Interviews will be conducted at six months and one year.
4. CourtCare staff will periodically survey agencies to which referrals are made to determine if the parents take advantage of any referrals they were given by CourtCare staff. CourtCare staff will use this information to guide them in making effective referrals. A semi-annual report will be prepared to document these surveys.
5. The program will maintain detailed data for the use of the facility and track the numbers that must be turned away, and the ages of the children who are turned away.

The above measurements will enable the CourtCare to determine if the program is achieving its proposed outcomes and is of measurable benefit to children, parents and court officers and staff.



Protecting young lives



### Budget Projections: Multnomah CourtCare

Budget Items	First Year Expenses	Three Year Expenses
Salaries	\$61,650	\$184,950
Overtime		
Fringe Benefits	15,400	46,200
Volunteers		
<b>Total Personnel Costs</b>	<b>77,050</b>	<b>231,150</b>
Professional Services	10,500	10,500
(Fund Raising)	(First year only)	
Printing	450	1,350
Utilities		
Telephone		
Equipment Rental		
Space Usage/Rental		
Repairs		
Postage		
Supplies	2,500	7,500
Food & Snacks	3,000	9,000
Education / Training	2,500	7,500
Mileage	1,000	3,000
Insurance	500	1,500
Data Processing		
Dues / Subscriptions		
Overhead	17,000	51,000
<b>Total Material &amp; Svc.</b>	<b>37,450</b>	<b>91,350</b>
Equipment	6,500	19,500
Facility Remodeling		
<b>Total Capital Outlay</b>	<b>6,500</b>	<b>19,500</b>
<b>Total Expenses</b>	<b>\$121,000</b>	<b>342,000</b>
<b>Operations Revenues</b>		
Multnomah County	\$ 25,000	\$75,000
Multnomah Bar Association	10,000	30,000
Young Lawyers Bar Assoc.	1,500	4,500
Legal Community gifts	25,000	75,000
Public/Corporate campaign	10,000	30,000
Foundations	60,000	180,000
Campaign Shrinkage	(\$10,000)	(\$30,000)
<b>Total Projected Revenues</b>	<b>\$121,500</b>	<b>\$364,500</b>

### Annual Expenses for year two and beyond:

	<u>Annual Expenses</u>
Personnel	\$ 77,050
Materials and Services:	26,950
<u>Capital Outlay</u>	<u>500</u>
<b>Total Annual Expenses</b>	<b>\$104,500</b>

# Script Outline

## Multnomah County: A Guide to County Government and Services

The following script was written to accompany a slide show describing Multnomah County services and organization. The slide show was designed for general audiences such as service clubs and neighborhood associations. It can be revised for audiences with specific interests. The goal of the slide show is to make the county a more visible government to county residents.

The speaker script is in italics. Text that appears on slides is not italicized. The slide show presentation takes 15 to 25 minutes to present.

---

*Slide: Multnomah County: A Guide to County Government and Services (text slide)*

*"We're here to share with you what services your county provides and show how we use tax dollars to provide quality, customer-focused services."*

---

*Slide: Multnomah County Facts (text slide)*

- Incorporated in 1854, created from parts of Clackamas and Washington counties
- Oregon's smallest (470 sq. miles) and most populous (660,000 in 2000) county, *home to 20% of the state's population.*

*"The county delivers a wide spectrum of services, including many things you might not expect. Many of these include opportunities for volunteers if you are interested. Here are some of the things we do:"*

---

*Slide: What We Do (photos and text)*

- *Maintain roads and bridges*
  - *Operate health clinics*
  - *Prosecute crimes*
  - *Conduct elections*
  - *Care for lost animals*
  - *Provide mental health services*
  - *House inmates*
  - *Operate libraries*
  - *Arrange care for the elderly*
-

Slide: Vision: (text slide)

*"The county's vision is to:"*

- Increase people's sense of personal opportunity and success
  - Increase people's sense of safety and security
  - Provide excellent quality, customer-focused service at a good value for the tax dollar
  - Provide an excellent place to work for employees
- 

Slide: Commissioner Districts (BCC district map with 4 districts)

*"The county is governed by a five-member Board of Commissioners, which has legislative and budget authority for all county functions. Four commissioners are elected by voters in individual districts. The County Chair is elected countywide.*

*The current commissioners are: (show photos)*

*Pauline Anderson, representing District 1 on an interim basis until this year's election.*

*District 1 covers the westside and Inner Southeast Portland*

*Serena Cruz, representing District 2, with North and Northeast Portland*

*Lisa Naito, representing District 3 in Southeast Portland*

*Lonnie Roberts, representing District 4 in East County*

*Bill Farver is the Interim County Chair until the new Chair is elected later this year.*

*Terms of office are four years. Commissioners cannot seek a full third term in office due to term limits."*

---

Slide: Other Elected Officials (show photos)

*"Other elected officials are:*

- Sheriff Dan Noelle
- District Attorney Michael Schrunk
- Auditor Suzanne Flynn

*These individuals are responsible for the operations in their functional areas, which we will describe in a moment.*

Optional: (photo of courthouse)

*An interesting note about the county's connection to the justice system:  
Although the State of Oregon operates the courts system, state law  
requires counties to provide facilities for courts."*

---

*Slide: County Chair (Chair and department organizational chart)*

*"The Chair of the Board also serves as the county's Chief Executive Officer and is responsible for administrative management of seven departments that provide the majority of county services, and several offices that support county departments.*

*Departments include:*

- *Aging and Disability Services*
- *Community and Family Services*
- *Sustainable Community Development*
- *Health*
- *Community Justice*
- *Libraries*
- *Support Services*

*Smaller offices that assist these departments include the:*

- *County Attorney*
  - *Public Affairs Office*
  - *Citizen Involvement Committee"*
- 

*Slide: Community & Family Services (program photos)*

*"Community and Family Services include:*

- *Alcohol and drug screening, assessment, and prevention services*
- *Skill building programs that help clients leave poverty (such as Portland Impact's programs at Richmond Place in SE Portland)*
- *Affordable housing, such as this facility that was built on land donated by the county. The county also funds services for homeless youth and families, such as the YWCA's family shelter in North Portland.*
- *Services for people with developmental disabilities*
- *Hospital and outpatient mental health services*
- *Family centers, which offer programs for youth and families in schools and neighborhoods.*

*Do you know how many people received alcohol and drug treatment through Multnomah County in 1999? 15,240 received treatment and 2027 received prevention services.*

---

*Slide: Health (program and generic photos)*

*"The Health Department provides services to protect the public health and assist the medically underserved. Health Department programs include:*

- *Primary health care and dental services in clinics, schools and correctional facilities*
- *Home visits to high risk families, such as drug-affected babies and teenage parents*
- *Prevention and treatment of communicable diseases, like tuberculosis and HIV*
- *Inspections of restaurants, businesses & public services*

*Did you know that the Health Department has:*

*(slide)*

- *47,000 primary care clients*
- *97,000 primary care visits*
- *Provides 17,000 people with Women, Infants & Children (WIC) services each month*

*Do you know how many county residents do not have health insurance?*

*(slide)*

*62,000, or about 10% of the county*

*Or how many do not have dental insurance?*

*250,000, or 38% of the county*

*Slide: Community Justice (program and generic photos)*

*Community Justice promotes public safety by working to reduce repeat criminal offenses by juvenile delinquents and adults. The department uses a mix of supervision, services, and sanctions. Programs include:*

- *Residential and secure detention facilities for youth (2 slides)*
- *Working with youth on probation and in gangs and advising courts of child abuse and neglect cases*
- *Monitoring offenders on parole (2 slides)*
- *Services to address substance abuse, mental health, housing, employment, child custody, marriage and reconciliation, basic living skills*
- *Alternatives to jail (community service, forest project, etc.)*

*Is the juvenile crime rate in the county going up or down? (wait for audience response)*  
*Actually, rates have gone down for person offenses, property offenses and weapons offenses. The rate for drug offenses is up, primarily due to greater enforcement.*

*How many adults on parole or probation does the county supervise, on average? About 11,000.*

*How many families receive child custody mediation from the county each year? 1,400, on average. (Note: This involves planning custody or visitation with minor children. Parents are helped to discuss arrangements for their children and assisted in reaching a mutually acceptable plan, if possible. There is no charge.)*

---

*Slide: Aging and Disability Services (program and generic photos)*

*Aging and Disability Services assists older adults and persons with disabilities to live as independently as possible with a range of accessible, quality services that meet their diverse needs. Specific programs include:*

- *Information and referral, and the Gatekeepers program to assist isolated seniors*
- *Adult care home regulation and licensing*
- *Court directed public guardianship and conservatorship*
- *Case management, nutrition, transportation, and in-home services to promote independent living in the community*
- *Nine District Senior Centers*

*The county contracts with local agencies, such as Loaves and Fishes, to provide some of these services. (2 slides)*

*How many meals are provided through the county to elderly and disabled residents each year? More than 400,000.*

---

*Slide: Sustainable Community Development (program photos)*

*The Department of Sustainable Community Development manages a unique variety of services used by the public and county employees, including:*

- *Animal control:*  
*This division licenses more than 66,000 dogs and cats and handles 25,000 animal complaints a year.*
  - *Transportation:*  
*The county owns and maintains more than 300 miles of roads and bridges, including Larch Mountain Road in East County (1 slide) and the Hawthorne Bridge, which reopened in 1999 with a new paint job, sidewalks and deck. (3 slides)*
  - *Land use planning*
  - *Emergency management*
  - *Facilities and property management, including the county courthouse*
  - *Maintain county vehicle fleet, records, electronics, and mail*
-



*Slide: Support Services (program photos)*

*The Department of Support Services serves the public and supports all county departments with these essential functions:*

*To the public:*

- *Assessment and Taxation*
- *Elections*

*To county departments:*

- *Finance*
  - *Budget and quality*
  - *Risk management*
  - *Labor relations and affirmative action*
  - *Information systems*
  - *Employee services*
- 

*Slide: Library (program photos)*

*Each year county libraries loan 1.6 million books, tapes, CDs, and other materials to the public through Central Library, 14 neighborhood branches, and outreach services. (3 slides)*

*Multnomah County Library is the oldest public library west of the Mississippi (slide).*

*Each year the Library Reference Desk answers more than 700,000 questions from the public. (slide)*

*The Library circulated items nearly 10 million times in a year. Our Library circulates more items per resident than almost any Library in the country. (slide)*

---

*Slide: Sheriff's Office (program photos)*

*"Three County offices are directed by elected officials with special areas of expertise. These offices are the Sheriff, District Attorney and Auditor.*

*"As cities in the county have grown and annexed unincorporated land, the public safety role of the County Sheriff's Office has changed. Sheriff programs now focus on:*

- *Operating five corrections facilities with 2073 beds. Each year the Sheriff's Office books more than 42,000 inmates. (2 slides)*
- *Providing law enforcement in unincorporated areas and some East County cities. Sheriff deputies patrol 62 percent of the county but serve a population of just 28,000.*

- *Special investigations involving violent crimes, child abuse, vice, drugs ,and illegal dumpsites*
  - *River patrol (rescues, fire fighting, law enforcement)*
  - *Inmate work crews. Sheriff deputies supervise inmate work crews that provide more than 100,000 hours of community service to local governments and non-profit groups (2 slides). (note status after FY 2001/2002 budget approved)*
- 

*Slide: District Attorney's Office (program photos)*

*The District Attorney's Office is responsible for the following:*

- *Review and prosecute all misdemeanor cases in District Court. Misdemeanors include DUII cases, traffic crimes, and animal control citations. To give you an idea of the volume of cases the DA handles, more than 3,700 Driving Under the Influence cases are opened in an average year (1999).*
- *Review and prosecute all felony cases in Circuit Court. Felony prosecutions involve such crimes as rape, homicide, arson, and robbery.*
- *The new system of Community Courts, where offenders who have plead guilty to misdemeanor crimes are sentenced to community service in their neighborhood and connected to social services.*
- *Family Justice: (1 slide)*
  - *Domestic violence unit*
  - *Victim's assistance*
  - *Child abuse team*

*(2 slides) The District Attorney's Office also works closely with the County Medical Examiner's office. Of 5700 deaths in Multnomah County in 1999, the county Medical Examiner investigated more than half.*

*(Note: Medical Examiner investigates deaths that occur outside of hospitals and nursing homes. May involve filling out a form or a site investigation.)*

---

*Slide: Auditor's Office (program photos)*

*The Auditor's Office:*

- *Conducts independent audits of county operations to promote effective and efficient use of taxpayer dollars.*
- *Provides management assistance to county officials.*
- *Tracks the status of all recommendations made in its audits and reports to county.*

- *Work with the Portland-Multnomah Progress Board, a joint city-county effort to measure 85 signs of community well being (from teen pregnancy rates to high school graduation).*
- Many audit recommendations result in financial savings.

*The Auditor's Office is important because the county is a large organization:*

- *County employs more than 4,000 people and contracts with community-based agencies to provide many services at the neighborhood level.*
- *County's Fiscal Year 2000/2001 budget was \$859 million.*

- *Slide: Our national reputation (text slide)*

*"The county has a reputation as a leader in setting good government practices, including:"*

- Winner of 1999 Oregon Quality Award
- Performance audits
- Use of benchmarks
- Citizen involvement

- *Slide: County Benchmarks (text slide)*

*Benchmarks are selected with assistance from the community to set measurable goals we can all agree on. They provide a tool for measuring our progress in reaching concrete goals.*

*The county has three long-term benchmarks:*

- Increase high school completion
- Reduce number of children in poverty
- Reduce crime

- *Slide: For More Information (text slide)*

*"If you want to get involved in county government, make your voice heard, or find the answer to a question, there are a number of ways to do so, including:"*

- Call us at 503-823-4000
- Contact your County Commissioner
- Visit our web site at [www.co.multnomah.or.us](http://www.co.multnomah.or.us)

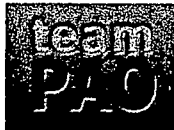
- Citizen Involvement Committee at 503-988-3450.

*Some ways you can get involved include:*

- *Citizen Budget Advisory Committees*
- *County Advisory Boards and Commissions*
- *Volunteer for County Programs*  
*(like the Library and Animal Control: Contact the county department directly)*
- *Attend Public Hearings and Community Meetings*

*Now, are there any questions?*

*- END -*



## Public Affairs Office Strategic Plan 2000 - 2001

### Project

Oct Nov Dec Jan 2001 Feb Mar Apr May Jun Jul Aug Sep Oct

#### **Coordinated Consistant Communication**

- Media training

#### **Community Relations**

- Update policy
- Publish and release siting policy

#### **Legislative Agenda**

- Legislative orientation video
- Template with consistent look for legislative issues

#### **Invisible Government**

- Internal/external consistant Multnomah County look with ads
- Logo-Decal in place

#### **New Public Affairs Office Brochure**

- Development
- Publish

#### **PAO MINT Site Enhancement**

#### **Project Summary**

- April
- July
- October
- January

•All

•Gina

•Althea

•Barb

•Kevin

•Mike

•Stephanie

## **Estimated Contract Costs**

### **July - December 2000**

**Estimated Contract Costs** are based on the number of hours Public Affairs Office staff worked on each project. This is only a sample of the various PAO projects during the July to December 2000 time frame. Dollar amounts were arrived at by number of hours multiplied by the mid-range charge (\$35.00/\$200.00 per hour) as quoted from local full service public relations firm.

#### **Legislative Training Objectives:**

- Inform county stakeholders of the Oregon legislative process
- Inform county stakeholders of how they fit, and the overall county role in the Oregon legislature
- Inform county stakeholders of Multnomah County's legislative agenda

**Description:** Two 3 hour training sessions available to all county employees. December training was located at Central Library and January training was held at The Multnomah Building. A total of 107 county employees took part in these trainings.

**Estimated Contract Cost:**    7,425.00  
                                      1,320.00 graphics  
                                      \$8,745.00

#### **Temporary Booking Facility**

**Objectives:** Good government benchmark as relates to siting and public involvement.

**Description:** Full public involvement process including development and distribution of informational materials via direct mailings; newspaper advertisements; stakeholder contact; public meeting; collection and collating public comments along with concerns.

**Estimated Contract Cost:**    9,625.00  
                                      440.00 graphics  
                                      \$10,065.00



**Children's Receiving Center (process to date)**

**Objectives:** Good government benchmark as relates to siting and public involvement.

**Description:** Full public involvement process including development and distribution of informational materials via direct mailings; newspaper advertisements; stakeholder contact; public meeting; collection and collating public comments along with concerns.

**Estimated Contract Costs:** 3,327.50  
2,970.00 graphics  
\$6,297.50

**Brentwood-Darlington Outreach Office**

**Objectives:** Good government benchmark as relates to siting and public involvement.

**Description:** Full public involvement process including development and distribution of informational materials via direct mailings; newspaper advertisements; stakeholder contact; public meeting; collection and collating public comments along with concerns.

**Estimated Contract Costs:** \$6,242.50

**The Multnomah Building Grand Opening**

**Objective:** To publicly recognize employees by welcoming them to the new work site; to encourage community involvement by familiarizing them with location; and to reach out to immediate neighbors to formulate good working relationships.

**Description:** Coordinate fund raising activities to cover cost of opening; contact local merchants and neighborhood groups; coordinate invitations; coordinate arrangements for food, entertainment and decorations; prepare program; advise and coordinate media; clean-up and follow-up for additional information.

**Estimated Contract Costs:** 20,185.00  
2,420.00 graphics  
\$22,605.00

**East County ADS/HD Ground Breaking**

**Objective:** Good government benchmark as relates to public involvement; strengthen relationships with cities located in service area; assure outreach to multi-lingual, multi-ethnic population.

**Description:** Participate on county project committee beginning immediately after site selection; maintain public contact list; advise on citizen volunteer assignments; prepare and distribute project update newsletter in multi-languages; prepare and distribute invitation to groundbreaking and design unveiling ceremony; develop program for groundbreaking, provide talking

points for program; prepare and distribute press release regarding event; coordinate equipment, sanitation facilities, sound system, food and decorations for event; arrange for necessary permits and traffic control for day of event; host event.

**Estimated Contract Costs:** 7,425.00  
1,750.00 graphics  
\$9,175.00

### **Rockwood Health Center Grand Opening**

**Objective:** Good government benchmark as relates to siting and public involvement.

**Description:** Full public involvement process including development and distribution of informational materials via direct mailings; newspaper advertisements; stakeholder contact; public meeting; collection and collating public comments along with concerns; assist with logistics for grand opening event; write and distribute press release regarding event; coordinate media contact at event.

**Estimated Contract Costs:** 6,160.00  
6,380.00  
\$12,540.00

### **Merlin Celebration**

**Objective:** Employee recognition

**Description:** Countywide celebration to commemorate the successful implementation of the Multnomah Enterprise Linked Information Network. Coordinate fundraising to secure funds to provide celebration for all employees. Design and distribute invitation and reminder; arrange for 3 separate sites for celebrations; develop program for each site; provide talking points for program; coordinate equipment, sound system, food and decorations for events; arrange for volunteers to staff events; set-up and clean-up.

**Estimated Contract Costs:** 10,257.50  
1,520.00  
\$11,777.50

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# Multnomah County Auditor's Office

## Audit Results & Budget FY01-02

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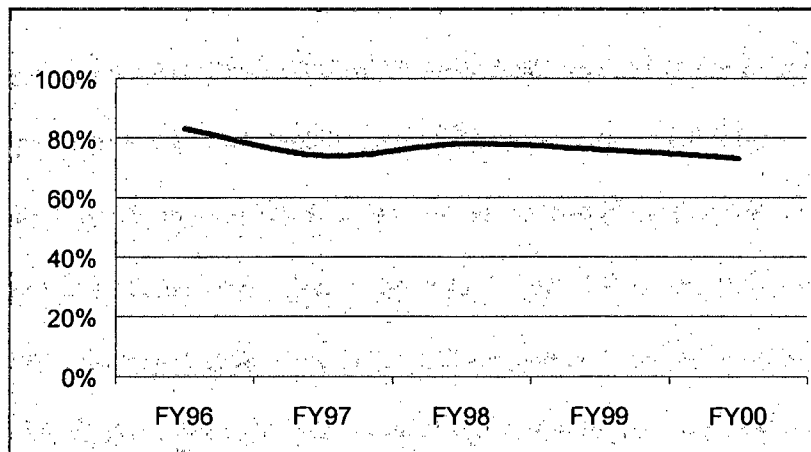
*The Auditor's Office mission is to ensure that County government is honest, efficient, effective, equitable and fully accountable.*

### Results FY00-01

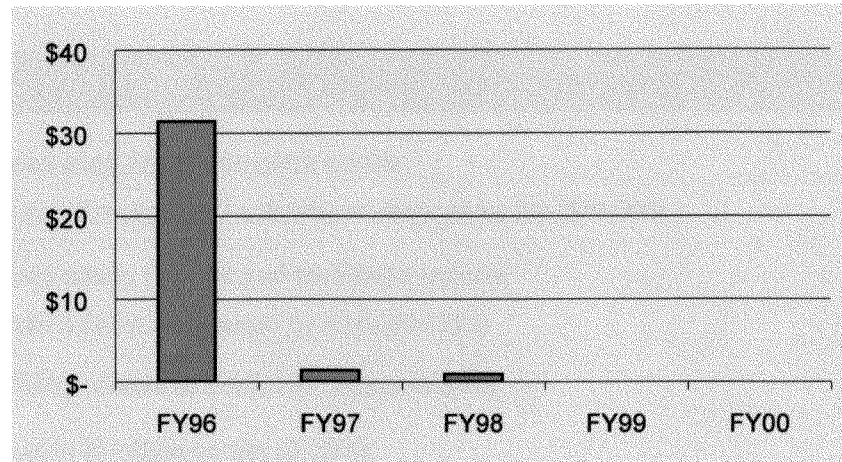
- 1) Completed five full reports and five reports to management.
- 2) Issued first Service Efforts and Accomplishments Report for Multnomah County.
- 3) Conducted first Multnomah County Citizen Survey.

### Trends

**% of Recommendations Being Implemented**

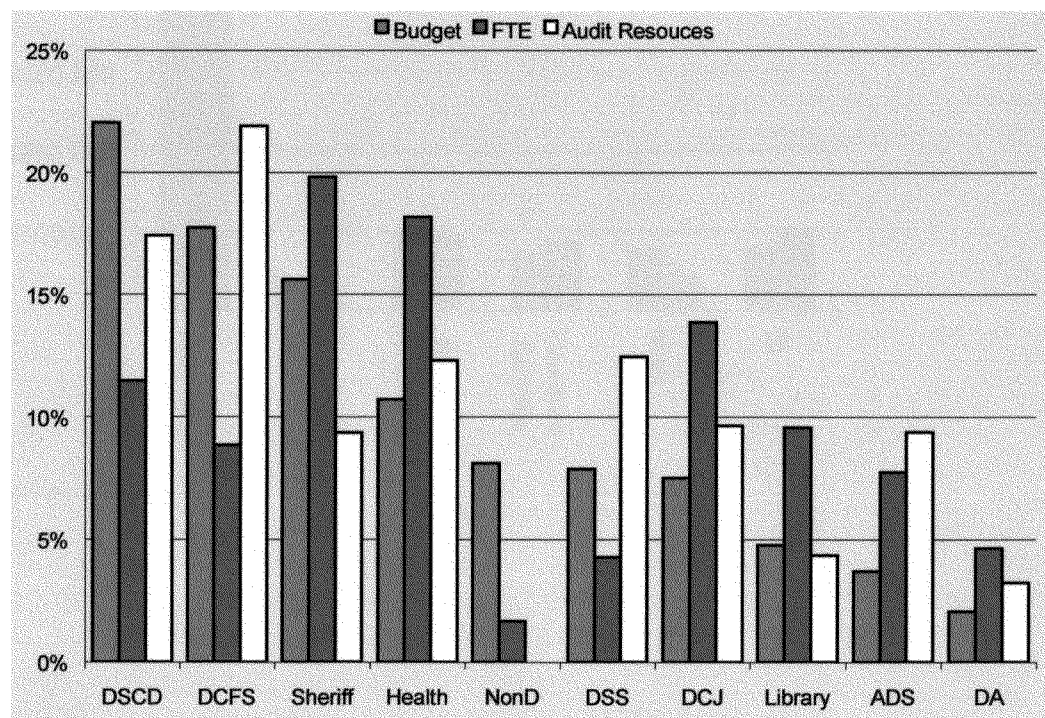


### Financial benefit of recommendations per dollar spent



### Audit Coverage

% of Total Budget & FTE (FY00-01) compared to % of Audit Resources by Department



## Impact of Budget FY01-02

**1) Reduced capacity to complete audits**

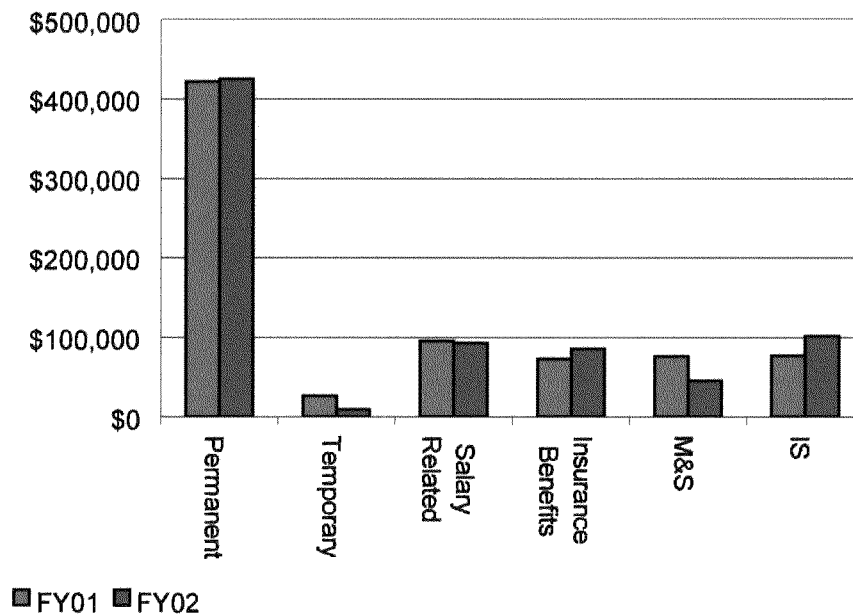
Temporary Employees (Audit Interns) reduced by 2/3 (\$16,905)

**2) Reduced ability to print and distribute reports**

Materials & Services reduced by 40% (\$30,322)

**3) Potentially unable to continue Citizen Survey**

**4) Eliminated in-office copier (\$1,500)**





OFFICE OF  
MULTNOMAH COUNTY ATTORNEY

THOMAS SPONSER  
*County Attorney*

SANDRA N. DUFFY  
GERALD H. ITKIN  
*Deputies*

501 SE. HAWTHORNE, SUITE 500  
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MATTHEW O. RYAN  
KATHRYN A. SHORT  
AGNES SOWLE  
JOHN S. THOMAS  
JACQUELINE A. WEBER  
*Assistants*

**MULTNOMAH COUNTY BOARD OF COMMISSIONERS  
BUDGET PRESENTATION  
May 9, 2001**

**The proposed 2001-2002 County Attorney budget preserves the progress made in recent fiscal years. We continue to increase direct service hours for our clients. The cost of each hour is still about \$85.**

**The budget this year does not permit Add Packages. Most of our budget is for personnel services (81%). To meet the required 7% budget cut, the only option we had was to reduce those personnel services. To cut the required \$143,693 amount, we had to reduce our FTE by at least 1.2. I chose to reduce the time of eight lawyers rather than cut whole positions. This would mean a loss of at least 2000 direct legal services hours for the next fiscal year.**

**The Chair's recommended budget does not include this cut. It restores \$140,000. We hope that you will approve the recommendation. It will permit us to maintain at least the current level of legal services for county clients.**

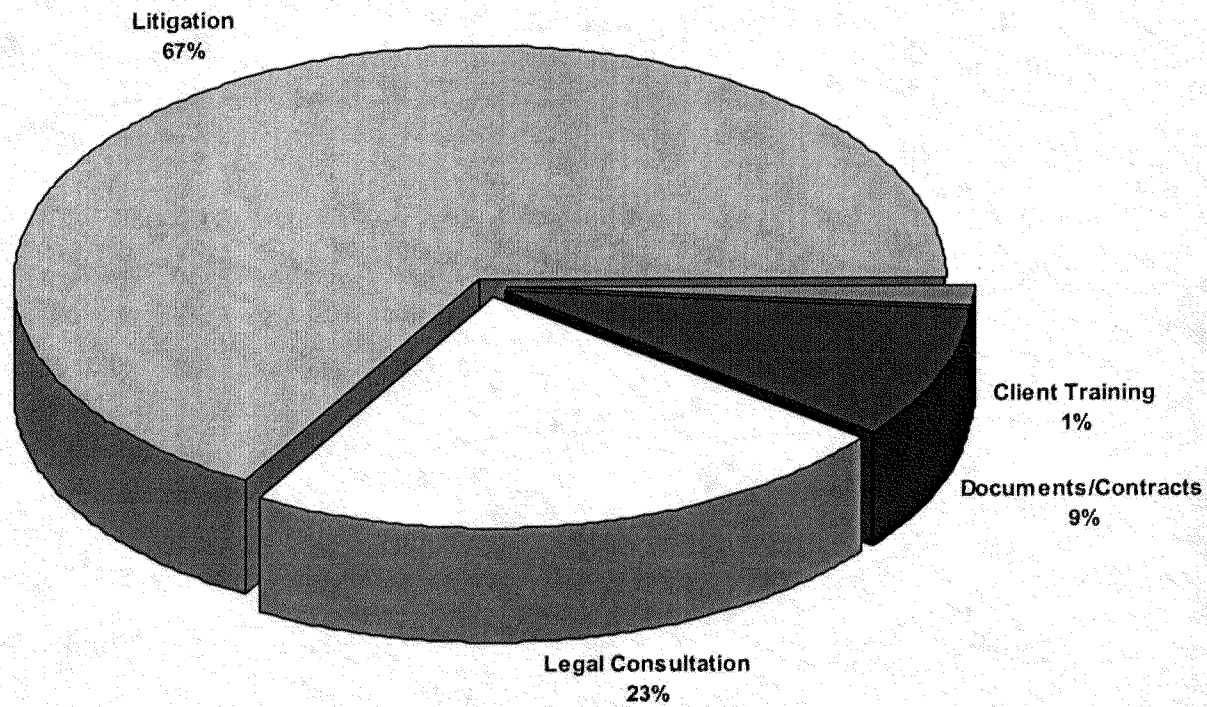
**Thomas Sponsler  
County Attorney**



# All Time by Work Type

4/9/01 6:26 am

7/1/00 through 3/31/01

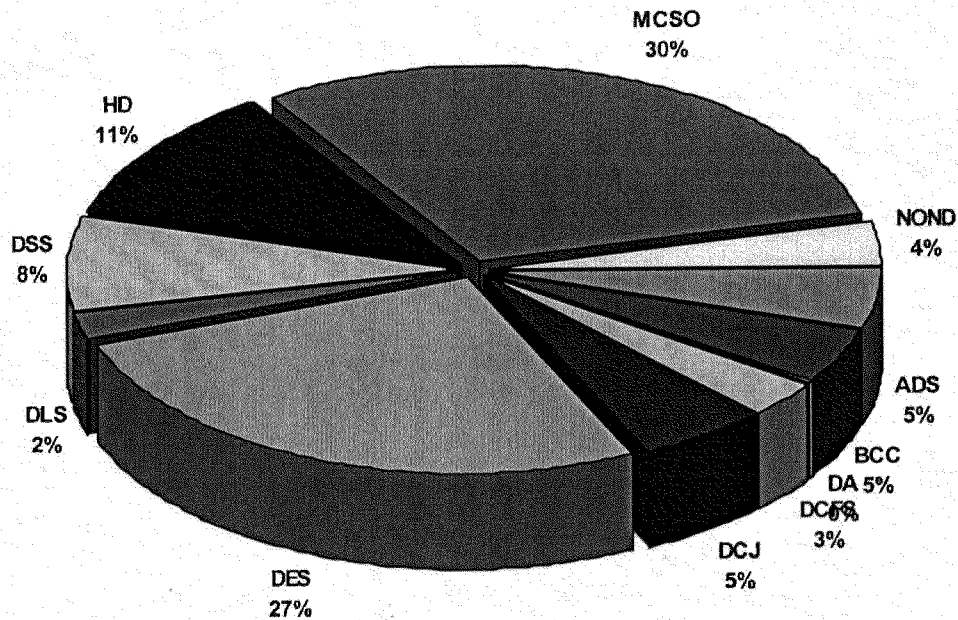


Work Type	Hours
Litigation	9,616.50
Legal Consultation	4,272.80
Documents/Contracts	2,027.00
Client Training	204.50
	16,120.80

# All Time by Department

4/9/01 6:26 am

7/1/00 through 3/31/01



Department	Hours
Sheriff's Office	4,486.60
Environmental Services	4,090.80
Health	1,846.40
Support Services	1,450.10
Community Justice	883.60
Board of Commissioners	816.50
Aging Services	782.80
Community & Family Services	675.30
Non-Departmental	596.20
Library	431.90
District Attorney's Office	60.60
	<b>16,120.80</b>

CLIENT:		CONTACT:
BOARD OF COMMISSIONERS		<u>Tom Sponsler</u>
CHAIR'S OFFICE		<u>Tom Sponsler</u>
SHERIFF'S OFFICE		<u>Jacquie Weber</u>
AUDITOR'S OFFICE		<u>Tom Sponsler</u>
AGING & DISABILITY SERVICES		<u>Patrick Henry</u>
COMMUNITY & FAMILY SERVICES		<u>Katie Gaetjens</u>
SUSTAINABLE COMMUNITY DEVELOPMENT		
TRANSPORTATION		<u>Matt Ryan</u>
FACILITIES & PROPERTY MANAGEMENT		<u>John Thomas</u>
LAND USE PLANNING		<u>Sandy Duffy</u>
FREDS (Fleet, Records, Electronics & Distribution)		<u>Matt Ryan</u>
EMERGENCY MANAGEMENT		<u>Matt Ryan</u>
ANIMAL CONTROL		<u>Matt Ryan</u>
HEALTH		<u>Katie Gaetjens</u>
COMMUNITY JUSTICE		
ADULT		<u>Jacquie Weber</u>
JUVENILE		<u>Patrick Henry</u>
LIBRARY		<u>Matt Ryan</u>
SUPPORT SERVICES		
HUMAN RESOURCE OPERATIONS	Human Resources	<u>Agnes Sowle</u>
	Labor Relations	<u>Kathy Short</u>
	Affirmative Action	<u>Kathy Short</u>
INFORMATION SERVICES		<u>John Thomas</u>
COMMUNITY BUSINESS OPERATIONS	Elections	<u>Tom Sponsler</u>
	Assessment	<u>John Thomas</u>
FINANCIAL OPERATIONS	Finance	<u>Sandy Duffy</u>
	Taxation	<u>John Thomas</u>
	Budget & Evaluation	<u>Sandy Duffy</u>

OFFICE OF COUNTY ATTORNEY



To provide effective legal advice and representation to prevent or reduce county liability and assist in achieving county goals.

OBJECTIVES

To draft legal documents and provide legal opinions in response to client requests in a timely manner.

To determine the county's legal liability when claims are filed and to efficiently and effectively resolve the claims through settlement or litigation.

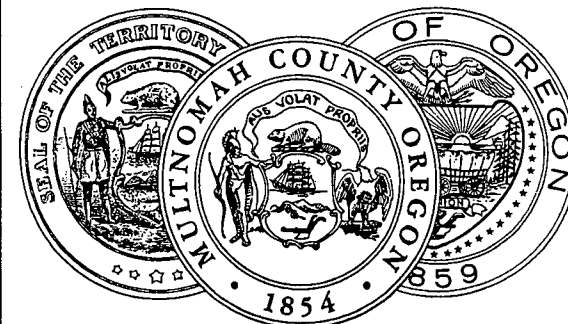
To assist the county in developing an effective, cost efficient risk management function that emphasizes prevention of liability, as well as vigorous defense against claims.

To continuously upgrade practice skills of staff and meet professional standards for continuing legal education.

To establish an office environment that maximizes the ability of staff to respond professionally and efficiently to all requests and inquiries.

OFFICE OF

The Seal of Multnomah County, Oregon



Allis Volat Propriis She Flies With Her Own Wings  
The Multnomah County seal was first the Oregon Territorial Seal.

MULTNOMAH  
COUNTY ATTORNEY

The Office of the Multnomah County Attorney is the County's legal resource center. The lawyers and staff provide legal services to the Chair's Office, the Board of County Commissioners, the County Sheriff, the County Auditor and County departments and employees on matters ranging from land use to public meetings and records law, real property taxation to inmates' rights. It represents the County in state and federal courts.

## WHAT WE CAN DO FOR YOU

- Defend you if sued for negligence
- Sue for Taxes & Contract Claims
- Advise regarding:
  - Subpoenas
  - Public Record Requests
  - Contracts
  - Concealed Weapon Permits & Felon in Possession of Firearm Petitions
- Draft Ordinances & Resolutions
- Interpret County Code or State Statutes
- Provide legal advice and training in our Areas of Expertise

*Please contact us with your legal issues before they become legal problems!*

## HOW TO CONTACT US

Telephone 503-988-3138  
Fax 503-988-3377

We are located on the fifth floor of the Multnomah Building, corner of Sixth Ave. and Hawthorne Blvd.  
Our mailing address is:

Office of County Attorney  
501 SE Hawthorne Blvd., Suite 500  
Portland, OR 97214

Interoffice: Bldg. 503/Rm. 500  
Intranet: <http://mint/counsel/>

## AREAS OF EXPERTISE

The lawyers and staff of the County Attorney's office are skilled, experienced practitioners, recognized in their fields:

Administrative Law  
Constitutional Law  
Elections Law  
Health Care Law  
Labor and Employment Law  
Land Use Law  
Mental Health Law  
Municipal Law  
Property Tax Law  
Public Safety & Corrections  
Real Estate Acquisitions  
Senior Law  
Tort Law  
Workers' Compensation

## Thomas Sponsler County Attorney

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### Jenny M. Morf

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### Matthew O. Ryan

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### Kathryn A. Short

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### Agnes Sowle

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### John S. Thomas

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### Jacqueline A. Weber

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Email: [marilyn.r.webber@co.multnomah.or.us](mailto:marilyn.r.webber@co.multnomah.or.us)

TO: Board of County Commissioners

May 8, 2001

FM: John Legry, Director, Citizen Involvement Committee (CIC)

RE: 2001-2002 CIC Budget

The Citizen Involvement Committee Budget proposed for fiscal year 2001-2002 severely impacts the committee's ability to accomplish its charter mission to serve as an independent, citizen-managed communications vehicle between the Board and the citizens of Multnomah County. The CIC is the winner of four national awards, three from NACo - CIC, CBACs, and CONDUIT newsletter – and the Civic Mind Award for its website.

The CIC budget has remained flat for a decade. Increases in budget have come primarily through County-mandated costs for Internal Services and Personal Services. The CIC has most commonly asked for maintenance of its baseline budget, which has been almost entirely unchanged for the entire ten years.

The CIC is probably the lowest funded organization in the County. The CIC members themselves have insisted that the Committee not become a cost burden to the County and, most importantly, to the taxpayers whom they represent.

We were asked to take a cut last year and did so. We are operating on the slimmest budget we have had – allowing for the noted increases, which were not of our making – in five years. We were asked to cut further for the coming year.

The amount of this cut is infinitesimal in terms of either the County's shortfall or overall General Fund budget – a "mere" \$8,447. The term "mere" is relative. When a person has two beans a day and is asked to survive on one bean per day, the dietary implication is certain.

In order to make this cut level, the CIC was forced to ante-up 18% of its office space. Our total space costs \$13,000 this year. In submitting our budget for FY 2001-02, we reduced this amount to \$10,000. After our budget was submitted, Facilities Management informed us that the cost of existing space increases to \$19,000 next year. It will still cost \$16,000 under the new formula, even sacrificing the proposed 18%. When the available \$10,000 runs out, will the County send the Sheriff to evict us?

Added to the \$8,447 cut amount, the Internal Services increase for space increases the CIC's financial shortfall to almost \$15,000.

The CIC members themselves will speak to the program loss resulting from the proposed cut amount. Each item they raise is a communications tool to the outside, which the County largely otherwise lacks. The County will also lose in credibility. There is a plus in having an independent Auditor in terms of public perception. This is no less true in the case of an independent citizen-managed Citizen Involvement Committee.

The Board is urgently requested to restore the cut amount and to help us with our space problems. These problems represent more than money, they affect morale, efficiency, effectiveness, and the CIC's chartered public trust.

*ELDER  
FRIENDLY™*  
Means business cares.

# 2001 Certified Business Directory



*Finding  
Friendly  
Faces*



## **Elder Friendly<sup>SM</sup> Certified Business Directory**

Elders In Action is pleased to provide you with this directory of **Elder Friendly Certified Businesses**. Each business has been evaluated by a team of trained older adults and found to meet **Elder Friendly** standards in the areas of phone and physical access, site layout and customer service. While **Elders In Action** is not responsible for individual store operations, if you would like to share a comment about an **Elder Friendly Certified Business** or to find out how you can become involved with the program, please call us in Portland, OR, at (503) 823-5269.

***ELDERS IN ACTION***

### **Elders In Action**

501 SW Washington Street  
Portland, OR 97204-1504

**Phone:** (503) 823-5269

**Fax:** (503) 823-5826

**E-mail:** [volunteer@eldersaction.org](mailto:volunteer@eldersaction.org)

**[www.elderfriendly.com](http://www.elderfriendly.com)**

## **Applebee's Restaurant**

10004 NE Halsey  
Portland, OR 97220  
503-408-8088  
[www.applebee.com](http://www.applebee.com)

1439 NE Halsey  
Portland, OR 97232  
503-284-8040  
[www.applebee.com](http://www.applebee.com)

6325 SW Meadows Road  
Lake Oswego, OR 97035  
503-968-8040  
[www.applebee.com](http://www.applebee.com)

10172 SE 82nd Avenue  
Clackamas, OR 97266  
503-775-7770  
[www.applebee.com](http://www.applebee.com)

4220 NW 185th Avenue  
Beaverton, OR 97007  
503-690-8040  
[www.applebee.com](http://www.applebee.com)

## **Bank of America**

221 NW 21st Avenue  
Portland, OR 97209  
503-279-3200  
[www.bankofamerica.com](http://www.bankofamerica.com)

## **City of Portland Commissioners**

### **Jim Francesconi's Office**

1221 SW 4th Avenue, Room 220

Portland, OR 97204

503-823-3008

[www.ci.portland.or.us](http://www.ci.portland.or.us)

### **Charlie Hales's Office**

1221 SW 4th Avenue, Room 210

Portland, OR 97204

503-823-4682

[www.ci.portland.or.us](http://www.ci.portland.or.us)

### **Dan Saltzman's Office**

1221 SW 4th Avenue, Room 230

Portland, OR 97204

503-823-4151

[www.ci.portland.or.us](http://www.ci.portland.or.us)

### **Erik Sten's Office**

1221 SW 4th Avenue, Room 240

Portland, OR 97204

503-823-3589

[www.ci.portland.or.us](http://www.ci.portland.or.us)

## **Courtyard Fountains**

1545 SE 223rd Ave

Gresham, OR 97030

503-667-4500

[www.courtyardfountains.com](http://www.courtyardfountains.com)

## **Craft Warehouse**

1355 NW 185th Avenue

Aloha, OR 97006

503-645-0603

### **East Side Athletic Club**

9100 SE Sunnyside Road  
Clackamas, OR 97015  
503-659-3846  
[www.eastsideathleticclub.com](http://www.eastsideathleticclub.com)

4606 SE Boardman Avenue  
Milwaukie, OR 97267  
503-659-3845  
[www.eastsideathleticclub.com](http://www.eastsideathleticclub.com)

### **Fabric Depot**

700 SE 122nd Avenue  
Portland, OR 97233  
503-252-7960  
[www.fabricdepot.com](http://www.fabricdepot.com)

### **Fred Meyer**

3805 SE Hawthorne Blvd.  
Portland, OR 97214  
503-872-3303  
[www.fredmeyer.com](http://www.fredmeyer.com)

14700 SE Division Street  
Portland, OR 97236  
503-762-4403  
[www.fredmeyer.com](http://www.fredmeyer.com)

18535 SE Stark Street  
Portland, OR 97233  
503-669-4600  
[www.fredmeyer.com](http://www.fredmeyer.com)

***Fred Meyer, cont.***

5253 SE 82nd Avenue  
Portland, OR 97266  
503-788-2852  
[www.fredmeyer.com](http://www.fredmeyer.com)

8955 SE 82nd Avenue  
Portland, OR 97266  
503-788-2000  
[www.fredmeyer.com](http://www.fredmeyer.com)

7555 SW Barbur Blvd.  
Portland, OR 97219  
503-452-3000  
[www.fredmeyer.com](http://www.fredmeyer.com)

7700 SW Beaverton-Hillsdale Highway  
Portland, OR 97225  
503-292-0731  
[www.fredmeyer.com](http://www.fredmeyer.com)

6615 NE Glisan Street  
Portland, OR 97213  
503-797-6940  
[www.fredmeyer.com](http://www.fredmeyer.com)

7404 N Interstate Avenue  
Portland, OR 97217  
503-286-6751  
[www.fredmeyer.com](http://www.fredmeyer.com)

6850 N Lombard Street  
Portland, OR 97203  
503-240-2700  
[www.fredmeyer.com](http://www.fredmeyer.com)

***Fred Meyer, cont.***

1111 NE 102nd Avenue  
Portland, OR 97220  
503-255-5665  
[www.fredmeyer.com](http://www.fredmeyer.com)

3030 NE Weidler Street  
Portland, OR 97232  
503-280-1300  
[www.fredmeyer.com](http://www.fredmeyer.com)

100 NW 20th Place  
Portland, OR 97209  
503-273-2004  
[www.fredmeyer.com](http://www.fredmeyer.com)

2497 E Burnside Street  
Gresham, OR 97080  
503-669-4200  
[www.fredmeyer.com](http://www.fredmeyer.com)

16301 SE 82nd Drive  
Clackamas, OR 97015  
503-657-1197  
[www.fredmeyer.com](http://www.fredmeyer.com)

1839 Molalla Avenue  
Oregon City, OR 97045  
503-656-6226  
[www.fredmeyer.com](http://www.fredmeyer.com)

14700 SE McLoughlin Blvd.  
Milwaukie, OR 97267  
503-652-4110  
[www.fredmeyer.com](http://www.fredmeyer.com)



***Fred Meyer, cont.***

11425 SW Beaverton-Hillsdale Highway  
Beaverton, OR 97005  
503-526-1800  
[www.fredmeyer.com](http://www.fredmeyer.com)

15995 SW Walker Road  
Beaverton, OR 97006  
503-690-5800  
[www.fredmeyer.com](http://www.fredmeyer.com)

19200 SW Martinazzi Avenue  
Tualatin, OR 97062  
503-691-4200  
[www.fredmeyer.com](http://www.fredmeyer.com)

2200 Baseline Road  
Cornelius, OR 97113  
503-359-3100  
[www.fredmeyer.com](http://www.fredmeyer.com)

23105 SW Tualatin Valley Highway  
Hillsboro, OR 97123  
503-848-4550  
[www.fredmeyer.com](http://www.fredmeyer.com)

11565 SW Pacific Highway  
Tigard, OR 97223  
503-293-7053  
[www.fredmeyer.com](http://www.fredmeyer.com)

**Hearing & Speech Institute**

3515 SW Veterans Hospital Road  
Portland, OR 97201  
503-228-6479

**Hearing & Speech Institute, cont.**

1217 NE Burnside, Bldg. C, Suite 503  
Gresham, OR 97030  
503-669-7061

**Lamb's Garden Home Thriftway**

7410 SW Oleson Road  
Portland, OR 97223  
503-244-9286  
[www.lambsmarket.com](http://www.lambsmarket.com)

**Legacy Health System**

**Legacy Mount Hood Medical Center**

24800 SE Stark Street  
Gresham, OR 97030  
503-674-1122  
[www.legacyhealth.org](http://www.legacyhealth.org)

**Multnomah County Commissioners**

**Diane Linn's Office**

501 SE Hawthorne Blvd., Suite 600  
Portland, OR 97214  
503-988-5220  
[www.co.multnomah.or.us](http://www.co.multnomah.or.us)

**Chair, Beverly Stein's Office**

501 SE Hawthorne Blvd.  
Suite 600  
Portland, OR 97214  
503-988-3308  
[www.co.multnomah.or.us](http://www.co.multnomah.or.us)

## **Multnomah Greyhound Park**

944 NE 223rd Avenue

Wood Village, OR 97024

503-667-7700

[www.multnomahgreyhoundpark.com](http://www.multnomahgreyhoundpark.com)

## **NW Osteopathic Foundation**

1410 SW Morrison, Suite 700

Portland, OR 97205

503-222-7161

[www.nwesteo.org](http://www.nwesteo.org)

## **OHSU Pharmacies**

### **Casey Outpatient**

3375 SW Terwilliger Blvd.

Portland OR, 97201

503-494-3933

[www.ohsu.edu](http://www.ohsu.edu)

### **OHSU Pavilion Outpatient**

3181 SW Sam Jackson Park Road

Physicians Pavilion

Portland, OR 97201

503-494-7570

[www.ohsu.edu](http://www.ohsu.edu)

### **OHSU Doernbecher**

3181 SW Sam Jackson Park Road

7th Floor of Doernbecher Hospital

Portland, OR 97201

503-418-5244

[www.ohsu.edu](http://www.ohsu.edu)

**OHSU Pharmacies, cont.**

OHSU Discharge (Out-Patient)  
9D20C Mark Hatfield Building  
3181 SW Sam Jackson Park Road  
Portland, OR 97201  
503-494-3511  
[www.ohsu.edu](http://www.ohsu.edu)

**Oregon Public Broadcasting**

7140 SW Macadam Avenue  
Portland, OR 97219  
503-244-9900  
[www.opb.org](http://www.opb.org)

**Oregon Zoo**

4001 SW Canyon Road  
Portland, OR 97221  
503-226-1561  
[www.oregonzoo.org](http://www.oregonzoo.org)

**Portland Community College**

Central Portland Workforce  
Training Center  
1626 SE Water Avenue  
Portland, OR 97214  
503-731-6600  
[www.pcc.edu](http://www.pcc.edu)

**SE Center Campus**

2850 SE 82nd Avenue  
Portland, OR 97266  
503-788-6252  
[www.pcc.edu](http://www.pcc.edu)

## **Portland Community College, cont.**

### **Sylvania Campus**

12000 SW 49th Avenue

Portland, OR 97219

503-977-4519

[www.pcc.edu](http://www.pcc.edu)

### **Cascade Campus**

705 N Killingsworth Street

Portland, OR 97217

503-978-5282

[www.pcc.edu](http://www.pcc.edu)

### **Rock Creek Campus**

17705 NW Springville Road

Portland, OR 97229

503-614-7270

[www.pcc.edu](http://www.pcc.edu)

### **Washington County Workforce Training Center**

18624 NW Walker Rd

Beaverton, OR 97006

503-533-2700

[www.pcc.edu](http://www.pcc.edu)

## **Portland General Electric**

### **Beaverton Community Office**

12186 SW Scholls Ferry Road

Beaverton, OR 97005

503-612-3758

[www.pge.com](http://www.pge.com)

**Portland General Electric, cont.**

**Hillsboro Community Office**

1001 SE Tualatin Valley Highway

Hillsboro, OR 97123

503-228-6322

[www.pge.com](http://www.pge.com)

**Portland Nursery**

5050 SE Stark Street

Portland, OR 97215

503-231-5050

[www.portlandnursery.com](http://www.portlandnursery.com)

9000 SE Division Street

Portland, OR 97266

503-788-9000

[www.portlandnursery.com](http://www.portlandnursery.com)

**Portland Parks & Recreation**

**East Portland Community Center**

740 SE 106th Avenue

Portland, OR 97216

503-823-3450

[www.portlandparks.org](http://www.portlandparks.org)

**Southwest Community Center**

6820 SW 45th Avenue

Portland, OR 97219

503-823-2840

[www.portlandparks.org](http://www.portlandparks.org)

**Multnomah Art Center**

7688 SW Capitol Highway

Portland, OR 97219

503-823-2787

[www.portlandparks.org](http://www.portlandparks.org)

***Portland Parks & Recreation, cont.***

**St Johns Community Center**

8427 N Central

Portland, OR 97203

503-823-3192

[www.portlandparks.org](http://www.portlandparks.org)

**Powell's Books**

1005 W Burnside Street

Portland, OR 97209

503-228-0540

[www.powells.com](http://www.powells.com)

**Quality Food Centers, QFC**

5544 E. Burnside

Portland, OR 97215

503-963-8220

[www.qfconline.com](http://www.qfconline.com)

6411 SE Milwaukie Avenue

Portland, OR 97202

503-231-5595

[www.qfconline.com](http://www.qfconline.com)

7525 SW Barnes Road

Portland, OR 97225

503-203-0027

[www.qfconline.com](http://www.qfconline.com)

1835 NE 33rd Avenue

Portland, OR 97212

503-284-9901

[www.qfconline.com](http://www.qfconline.com)



**QFC, cont.**

4756 NW Bethany Blvd.  
Portland, OR 97229  
503-533-0552  
[www.qfconline.com](http://www.qfconline.com)

1901 NE 162nd Avenue  
Vancouver, WA 98684  
360-883-6988  
[www.qfconline.com](http://www.qfconline.com)

**Seattle's Best Coffee**

538 SW 6th Avenue  
Portland, OR 97204  
503-226-2404  
[www.seabest.com](http://www.seabest.com)

**Shari's Restaurants**

9730 N Whitaker Road  
Portland, OR 97217  
503-289-2351  
[www.sharis.com](http://www.sharis.com)

11335 NE Airport Way  
Portland, OR 97220  
503-254-5041  
[www.sharis.com](http://www.sharis.com)

1832 NE 122nd Avenue  
Portland, OR 97230  
503-252-9590  
[www.sharis.com](http://www.sharis.com)

***Shari's Restaurants, cont.***

1453 NE 181st Avenue  
Portland, OR 97230  
503-667-6140  
[www.sharis.com](http://www.sharis.com)

13645 NW Cornell Road  
Portland, OR 97229  
503-646-7862  
[www.sharis.com](http://www.sharis.com)

557 NW Phoenix Drive  
Troutdale, OR 97060  
503-667-9462  
[www.sharis.com](http://www.sharis.com)

1979 E Burnside  
Gresham, OR 97030  
503-661-6644  
[www.sharis.com](http://www.sharis.com)

12082 SE Sunnyside Road  
Clackamas, OR 97015  
503-698-2027  
[www.sharis.com](http://www.sharis.com)

19001 Beaver Creek Road  
Oregon City, OR 97045  
503-650-8837  
[www.sharis.com](http://www.sharis.com)

1926 SE McLoughlin Blvd.  
Oregon City, OR 97045  
503-657-9183  
[www.sharis.com](http://www.sharis.com)

***Shari's Restaurants, cont.***

11030 SE Oak Street  
Milwaukie, OR 97222  
503-652-4035  
[www.sharis.com](http://www.sharis.com)

6035 SW Murray Road  
Beaverton, OR 97005  
503-643-3792  
[www.sharis.com](http://www.sharis.com)

6029 SW 185th Avenue  
Aloha, OR 97007  
503-642-1529  
[www.sharis.com](http://www.sharis.com)

2385 SE Tualatin-Valley Highway  
Hillsboro, OR 97123  
503-681-0824  
[www.sharis.com](http://www.sharis.com)

2185 NW 185th Avenue  
Hillsboro, OR 97124  
503-629-0548  
[www.sharis.com](http://www.sharis.com)

15550 SW 116th Avenue  
King City, OR 97224  
503-598-0414  
[www.sharis.com](http://www.sharis.com)

**Union Bank of California,  
The Private Bank  
Trust Dept. and Branch**

407 SW Broadway  
Portland, OR 97205  
503-225-2955  
[www.uboc.com](http://www.uboc.com)

**Walgreens Drug Stores**

3909 SE Holgate  
Portland, OR 97202  
503-777-1972  
[www.walgreens.com](http://www.walgreens.com)

940 SE 39th Avenue  
Portland, OR 97214  
503-238-5975  
[www.walgreens.com](http://www.walgreens.com)

4325 SE 82nd Avenue  
Portland, OR 97266  
503-777-0098  
[www.walgreens.com](http://www.walgreens.com)

3 NE 82nd Avenue  
Portland, OR 97220  
503-408-0719  
[www.walgreens.com](http://www.walgreens.com)

16200 NE Glisan Street  
Portland, OR 97230  
503-251-8856  
[www.walgreens.com](http://www.walgreens.com)

**Walgreens Drug Stores, cont.**

2103 W Burnside  
Portland, OR 97210  
503-295-6550  
[www.walgreens.com](http://www.walgreens.com)

4285 W Powell Blvd.  
Gresham, OR 97030  
503-492-1090  
[www.walgreens.com](http://www.walgreens.com)

1950 NE Burnside  
Gresham, OR 97030  
503-674-8480  
[www.walgreens.com](http://www.walgreens.com)

1310 Molalla Avenue  
Oregon City, OR 97045  
503-723-8860  
[www.walgreens.com](http://www.walgreens.com)

**West Side Athletic Club**

555 SW Oak Street  
Portland, OR 97204  
503-222-7800  
[www.eastsideathleticclub.com](http://www.eastsideathleticclub.com)

**YMCA Metro**

2831 SW Barbur Blvd.  
Portland, OR 97201  
503-294-3366  
[www.ymca-portland.org](http://www.ymca-portland.org)

**YMCA Sherwood**

23000 SW Pacific Highway

Sherwood, OR 97140

503-625-9622

[www.ymca-portland.org](http://www.ymca-portland.org)

**YMCA Clark County**

11324 NE 51st Circle

Vancouver, WA 98682

360-885-9622

[www.ymca-portland.org](http://www.ymca-portland.org)

***ELDER***  
***FRIENDLY***<sup>™</sup>  
*Means business cares.*



# ELDER FRIENDLY<sup>SM</sup>

*Means Business Cares*



"Being an Elder Friendly associate expands your connection with the business community and expands your volunteer base."

—Jim McConnell  
AAA Director, Portland, OR

March 2001

## Tulsa AAA Appreciates Elder Friendly<sup>SM</sup> Advantage

By Cindy Johnson, Director Tulsa AAA



Cindy Johnson

Tulsa AAA was an active participant in the Oklahoma Business and Aging Leadership Coalition during its existence and became very aware of the misconceptions that businesses have

about the elderly consumer. Older consumers own 77% of the nation's financial assets and are one of the fastest growing segments in the consumer market. However, studies have shown that older consumers are becoming increasingly dissatisfied with the way companies market to them. All types of businesses need to become more aware of how to adapt the products and services they offer to appeal to the growing senior population. The Elder Friendly certification will allow Tulsa AAA to provide a service to businesses and improve awareness of aging issues at the same time.

Indirectly, this program will benefit our agency by building relations with the

business sector of our service area. We hope that by making the business sector more aware of aging issues, that in turn, it will improve the delivery of products and services to seniors.

The staff is excited about this new venture. I want them all to understand the program from its inception. We also feel this program will become nationally recognized and that businesses will be expecting it from all AAAs. We are just so happy that we were able to get on the bandwagon early.

**Note:** Tulsa AAA received its training on the Elder Friendly Business Certification Program in January.

### Inside This Issue

- Timeless Treasures
- Sponsors
- People That Make the Program Work
- Walgreens Gives Green Light
- Program Updates
- Elder Friendly Certified Businesses

# Timeless Treasures Sparks Partnership Opportunities

The Elders in Action (Portland, Oregon) Director of Annual Giving, Beven Blair, was particularly excited about their new Timeless Treasures fund-raising event because "our sponsorship committee members immediately identified certified Elder Friendly businesses to approach about supporting it. The Union Bank of California (Portland operation), the *Elder Friendly Business of the Year 2000*, was thrilled at the opportunity to sign on."

Timeless Treasures, to be held this spring in Portland, will provide guests with an unusual bonus—the opportunity to bring one antique item with them for appraisal. In addition, the evening will include a silent auction, delicious food, and a presentation about Elders in Action.

In addition to the bank, Elders in Action approached Oregon Public Broadcasting (OPB), another certified business, to be

the media sponsor. Again, having an existing relationship made the request much easier. Becky Corcoran, Associate Director of Planned Giving with OPB, says, "We have found new ways to better serve our older listeners and viewers through the Elder Friendly Business Certification process. We are proud of the partnership we have developed with Elders in Action as a result of the certification, and we look forward to continuing our collaborating efforts on future projects." This relationship also led to a closer association between Becky and Elders in Action. She volunteered to serve on the Timeless Treasures steering committee and recently agreed to serve on the Board of Directors.

Events like Timeless Treasures can provide you with great opportunities to create partnerships and stronger relationships with your Elder Friendly certified businesses.

## Sponsors for Elder Friendly<sup>SM</sup> Business Certification

The Elder Friendly Business Certification Program is a win/win proposition for both businesses and Area Agencies on Aging (AAAs). Businesses want to attract the older consumer market, which is the fastest growing segment of the population and possesses half of all discretionary income. AAAs want to ensure good

access for older adults and build relationships with businesses for support of local programs. The Elder Friendly program can put the two together, and Elders in Action can provide the materials you need for approaching potential business sponsors—a video, brochures, directory, and facts on the 50+ market.

## Elder Friendly<sup>SM</sup> Certified Businesses

# ELDER FRIENDLY<sup>SM</sup>

1-877-877-9491

### Shop These Elder Friendly Businesses

#### OREGON

##### Elders in Action

Applebee's Restaurant (5)  
Bank of America  
City of Portland Commissioners (4)  
Courtyard Fountains  
Craft Warehouse  
East Side/West Side Athletic Clubs (3)  
Fabric Depot  
Fred Meyer (26)  
Hearing & Speech Institute (2)  
Lamb's Garden Home Thriftway  
Legacy Mount Hood Medical Center  
Multnomah County Commissioners (2)  
Multnomah Greyhound Park  
NW Osteopathic Foundation  
OHSU Pharmacy (4)  
Oregon Public Broadcasting  
Oregon Zoo  
Portland Community College (6)  
Portland General Electric (2)  
Portland Nursery (2)  
Portland Parks & Recreation (4)  
Powell's Books  
Quality Food Centers (6)  
Seattle's Best Coffee  
Shari's Restaurants (16)  
Union Bank of California (2)  
Walgreens (9)  
YMCA (3)

#### IOWA

##### Hawkeye Valley AAA

Auntie Jane's Bakery  
Barb Boeding, DDS  
Biemann Blackhawk Restaurant  
Big Apple Bagel  
Braun's Fashions  
Broom Factory Restaurant  
Cathy's Hallmark  
Cedar Falls Community Center  
Cedar Falls Public Library  
Centrex Ampride  
Chickasaw Mutual Insurance  
Design Gallery  
Dutcher's Paint & Glass  
Edward Jones Investment  
Elwood, O'Donohoe,  
O'Connor & Stoch  
Eye Care Associates  
Family Dairy Creme  
Faraway Stores, Inc.  
First Citizens National Bank  
Firststar  
Hardees  
Homestead Cooperative  
Hometown TV & Appliances  
Howard Johnson's Express Inn  
Larkin-Martin-Hugeback  
Funeral Home  
Lemstone Books  
Liddles Super Value  
New Hampton Clinic  
Newton's Jewelry

Northern Reflections  
Oster Regent Theatre  
Raleigh Hills Country Club  
Reflections  
Richard's Relics  
Schilling Jewelers  
Schueth Ace Hardware  
Security State Bank  
Seibke Hoyt Jewelers  
Simpson Furniture Co.



*One of the residents at the Elder Friendly certified Courtyard Fountains*

State Bank of Lawler  
Taylor's Veterinary Clinic  
Tom's Family Pharmacy  
Union Planters  
Vern Laures Auto Center  
Vista Optical  
Walden Photo  
Walkers Shoe Store  
World's Window  
Younkers

## People That Make the Program Work

### Volunteer Takes Lead Role

Judy Paxton, a retired Human Resources Manager with the U.S. Army Corps of Engineers, coordinates and assigns volunteers to handle the Elder Friendly evaluations requested by businesses in Portland, Oregon. Judy brings over 30 years of experience in personnel activities, recruitment, and placement.

Judy enthusiastically supports the Elder Friendly program, "I would strongly encourage bringing the Elder Friendly program to other towns. It not only assures that businesses are elder-friendly but also gives volunteers an opportunity to get involved in the evaluations. I think



*Judy Paxton (left) with Becky Wehrli,  
Executive Director of Elders in Action.*

the evaluators really enjoy having the opportunity to visit the various businesses, and they feel good about determining which businesses are elder-friendly."

In addition to these efforts, Judy also serves on the Elder Friendly Advisory Committee and the Elders in Action Board.

### Walgreens Gives Green Light

Ed King, the Director of Communications and Marketing for Walgreens, is endorsing the Elder Friendly Business Certification program. He will write the company's regional directors encouraging them to get the Elder Friendly certification. This should provide a great boost for the program in communities that have these well-known stores.



**The Elder Friendly newsletter is  
published by:**

Elders in Action  
501 SW Washington Street  
Portland, OR 97204-1504  
Phone: 503-823-5269  
Toll free: 1-877-877-9491  
Fax: 503-823-5826

E-mail: [volunteer@eldersaction.org](mailto:volunteer@eldersaction.org)  
Web site: [www.elderfriendly.com](http://www.elderfriendly.com)

Becky Wehrli, Executive Director  
Delanie Delimont, Program Manager  
Stan Hatkoff, Account Manager

## Program Updates

### Elders in Action

#### Portland, Oregon

- Re-certified 60 businesses in '00.
- Developed new Elder Friendly business directory.
- Certified 14 new businesses in '00.
- Trained 16 new volunteers in '00.

### Legacy Link, Inc.

#### Gainesville, Georgia

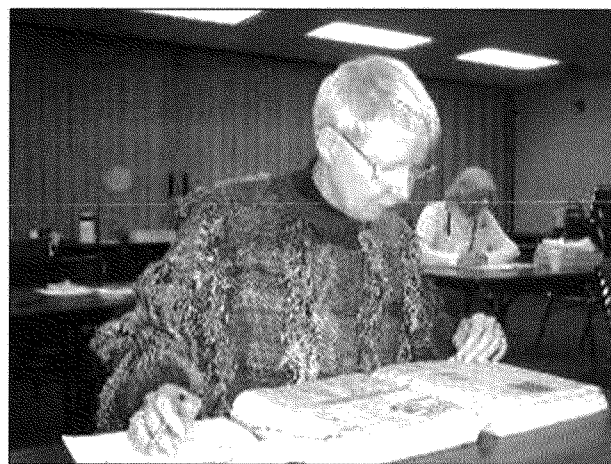
- Held national Elder Friendly training in 9/00.
- Hosted major, volunteer recognition event in 12/00.\*
- Recruited lead volunteer.
- Will participate in business exposition in 3/01.

\*Phil Niekro, a Major League Baseball Hall of Famer and former Atlanta Braves pitcher, was a major draw at the volunteer recognition event. Dianne Styles, RSVP Volunteer Services Director, organized the event. She is responsible for recruiting volunteers for the Elder Friendly Business Certification Program at Legacy Link, Inc. in Gainesville.

### Tulsa AAA

#### Tulsa, Oklahoma

- Held national Elder Friendly training in 1/01.
- Kicked off Elder Friendly program (with media coverage) in 1/01.



Volunteers Dodee Mellum (foreground) and Ginny Gibbons complete their first Elder Friendly evaluations.

### Hawkeye Valley AAA

#### Waterloo, Iowa

- Celebrated first anniversary.
- Certified 49 businesses during the first year of operation.

## The Elder Friendly<sup>SM</sup> Program Package

Embroidered logo polo shirts

Buttons

Business cards

Brochures

Window decals

Stationery

Instructional manual

Templates

Tip sheets for businesses

On-site training

(one and a half days)

Ongoing technical assistance

Recognition in the national newsletter



*You get all this for just \$10,000. Plus, we offer you two payment options:*  
\$1,000 discount for full payment or quarterly payments of \$2,500 spread over two fiscal years.

Contact Elders in Action 1-877-877-9491

May/June 2001

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501 SW Washington Street • Portland, OR 97204-1504

Phone: (503) 823-5269 • Fax: (503) 823-5826 • E-mail: [volunteer@eldersaction.org](mailto:volunteer@eldersaction.org)

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## **One Thousand Advocates Rally on the Capitol Steps "When the Commission Speaks, Government Acts!"**

Elders in Action advocates joined one thousand other seniors and people with disabilities in Salem on April 4<sup>th</sup> to push for full funding of the 2001-2003 Senior and Disability Services Division Budget. The Governor has proposed cutting critical services affecting the quality of life of thousands of Oregonians. The cuts he has recommended include:

- Elimination of Oregon Project Independence affecting 3,700 seniors each month.
- Elimination of Medicaid community-based care services for 5,156 clients.
- Rate deductions for Medicaid clients in nursing homes and community-based facilities causing potential closings of facilities and/or eliminating assisted living as an option for Medicaid clients.
- Elimination of the senior mental health and alcohol and drug abuse services and State Retired and Senior Volunteer Programs.
- Cuts in Special Needs Transportation leaving thousands of Oregonians house bound.

*(Continued on page 3)*

## **Elders in Action Celebrates its Volunteers "Volunteers make Elders in Action succeed"**

Friday April 27, 2001 was a wonderful day at the "Elder Friendly" Oregon Zoo. The Skyline Room was filled with activity as all our valuable volunteers were honored for their fantastic service to our agency this past year.

Special favors were given to our honorees who donated 10,998 hours of service to our agency in 2000 valued at \$163,100. **County Commissioner Lonnie Roberts** and **City Commissioner Dan Saltzman** welcomed the volunteers and thanked them for their fine work.

Exceptional Service Awards for 2000 were presented to:

**Marian Keyser-** Volunteer of the Year

**John McDonald-O'Lear-**  
Leadership Award

**Charles Kurtz-** Advocate of the Year  
**Judy Paxton-** Elder Friendly Evaluator  
of the Year

**Illa Busch-** Ombudsman of the Year

*(Continued on page 4)*

## **Board of Directors**

**Joe Anderson**, *President*  
Gresham Police Department

**Jerry Trageser**, *Immediate Past President*  
Retired, American Cancer Society

**John Kleinheinz**, *Vice President* Retired,  
Mooney Chemicals

**Marcia Pry**, *Member*  
Business Advocates

**John Keith**, *Treasurer*  
Retired, IRS

**Jean Mitchell**, *Charter Member*  
Retired, Printing Broker

**Ruth Currie**, *Charter Member* Retired,  
Clinical Social Worker

**Jim Duncan**, *Member*  
Retired, Boeing

**Theresa Enderle**, *Member*  
Fred Meyer

**John McDonald-O'Lear**, *Member*  
Marylhurst University

**Judy Paxton**, *Secretary*  
Retired, U.S. Army Corps of Engineers

**Sue Sakai**, *Member*  
Retired, Good Samaritan Hospital

**Becky Corcoran**, *Member*  
Oregon Public Broadcasting

**Jonathan Harms** *Member*  
Union Bank of California

**Tim Haslach** *Member*  
Schwabe, Williamson & Wyatt

**Jeanne Pulliam** *Member*  
Retired Educator

**Cam Richardson** *Member*  
Retired, Attorney

**Becky Wehrli**, *Executive Director*

## **Ombudsman Services**

Page 2

*"Volunteers make Elders in Action succeed"*

### **Avoid the Pitfalls of Home Repair - Call a Housing Ombudsman**

Now that Spring has arrived in Portland, the thoughts of homeowners everywhere turn to the possibility of beginning home improvement projects or major renovations. To complete these projects most homeowners need to hire a contractor. While many contractors are legitimate and complete the work with little or no problems, there are some contractors out there who are not so legitimate. When a homeowner is unfortunate enough to hire a contractor who is unwilling or unable to complete the work, the result is a frustrating and expensive experience.

However, when things do not go according to plan, all is not lost. There is help out there for the unfortunate homeowner. An Elders in Action Volunteer Housing Ombudsman is just a phone call away - ready and willing to assist!

#### **How can a volunteer Housing Ombudsman help me?**

First and foremost the Volunteer Housing Ombudsman provides the homeowner with a listening ear and emotional support. The volunteer also advocates for the homeowner with the local contractor to try and reach an agreement. If this does not help, a written description of the complaint is provided to the contractor, suggesting a reasonable time for response.

If this still does not satisfy the problem, the Volunteer Housing Ombudsman will assist the homeowner, complete a Statement of Claim and submit it to the Construction Contractors Board (CCB). The Ombudsman remains involved with the case until a final decision is rendered by the CCB.

*(Continued on page 7)*

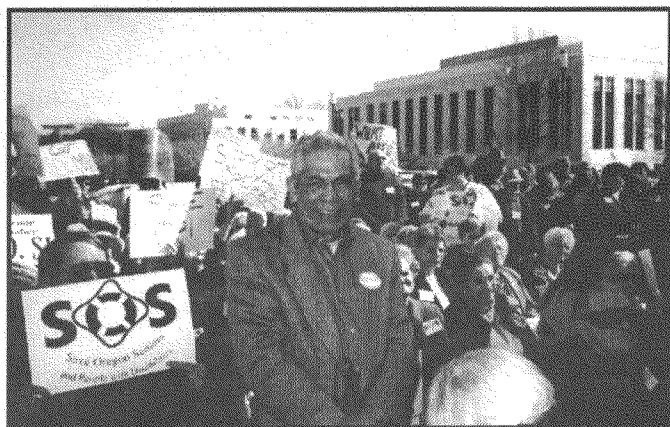


*"Volunteers make Elders in Action succeed"*

**One Thousand Advocates Rally on the Capitol Steps  
"When the Commission Speaks, Government Acts!"**

*(Continued from page 1)*

We can't allow these cuts in services. Real people are involved. Write or call your legislator today!



*Hoa Hoang, Elders in Action Commission member, and 1000 advocates rally on the Capitol steps.*

Affordable Housing Choices for people with all levels of income, especially seniors on a fixed income, has been the number one priority of the Elders in Action Commission for many years. After three years of work by a broad based Committee of Metro, a commitment has been made to build more housing units for people between 0-50% Median Family Income (less than \$27,000 for a family of four).

**HB3400, the Regional Affordable Housing Fund Act**, would provide the Metro area with the funds it needs to help fill the gap of 90,000 units needed by 2017. It is critical to pass HB3400. This measure would affect only the Metro area. We want to urge our legislators to let our local officials solve

a problem that affects the health, safety, and quality of life for thousands of seniors and families in our area.

Other critical legislation the Commission is supporting is:

- **HB3816-** funding for the Oregon Quality Homecare program.
- Legislation to protect and assist Manufactured Homeowners.
- Legislation that will protect seniors from crime and abuse.

The active involvement and presence of our advocates, wearing their "Elders in Action" buttons at public meetings and hearings, really makes a difference.

**If you want to get involved call Elders in Action at 503 823-5269.**

**Upcoming Commission Meetings**

- **May 16, 2001- 12:30-3:00 p.m.**  
First Congregational Church, 1126 SW Park, Portland, OR 97201.
- **June 20, 2001- 12:30-3:00 p.m.**  
Friendly House Community Center 1737 NW 26<sup>th</sup> St., Portland, OR 97209  
City Commissioner Jim Francesconi will discuss the Parks 20/20 Vision Plan.

**Elders in Action Celebrates its Volunteers  
"Volunteers make Elders in Action succeed"**

*(Continued from page 1)*

**Kelly & Jim Lotz-** Community Educators  
of the Year

**Jarvis White-** Computer Instructor  
of the Year

Special service awards were given to: **Jim Duncan, Heather Hayhurst-France, Theresa Flowers, Hoa Hoang, Frances Johnson, Fran Landfair, and Claudia Robertson** for their extra efforts on behalf of Elders in Action this past year.

Becky Wehrli asked all the volunteers to stand and be recognized with a round of applause. She noted that "you have reached thousands of people this past year with the services of Elders in Action and have truly made an impact on the quality of lives of older adults in our community. We could not succeed without you."

The ceremony concluded with the roaring music and comedy of the "Elsie Stuhr Center Performing Chorus" singing songs of the 30's, 40's and more led by David R. Mitchell. The Oregon Zoo donated passes for all volunteers to enjoy the zoo after the brunch.

## March/April 2001 Contributing Friends

Beven Blair

Rose Miller

Vicki Hersen

Gillian Noyes

MarGie Hicks *in memory*  
*of Bob Hicks*

Judy Paxton

Doris Kantor

Marcia Pry

John Kleinheinz

Mona Raser

Warren MacDonald

Sue Sakai

*Thank  
you!*

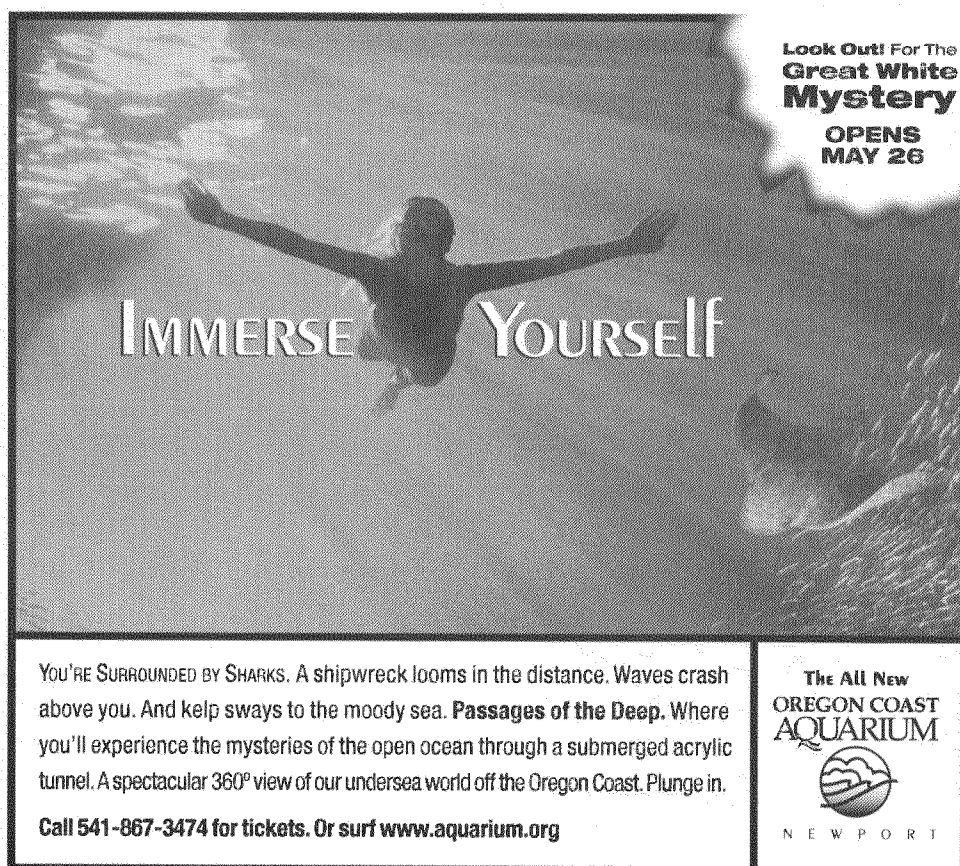
*Elders in Action is a private non-profit organization supported by community contributions. Your gift of any size does make a difference.*

## Message from the Executive Director

As the teachers and students of the Senior Computer Learning Center already know, technology **is** dramatically changing the face of the world we live in.

At a recent conference of the American Society on Aging, I had the opportunity to learn first hand how technology is reshaping aging services. As Boomers begin to care for their aging parents, they increasingly seek out information about aging and health related issues. Web-sites not only put a vast array of information at their fingertips, but creative businesses have integrated a personal touch by offering e-mail and phone consultations, chat rooms and on-line discussion groups lead by experts, interactive on-line service locators, and referral to geriatric assessment and care managers as supports to their information base. An example of one such business is **igrandparents.com**, an innovative e-business that harnesses the power of technology to support and foster a positive relationship of older adults with their distant grandchildren.

With 40% of older adults owning computers, and the 50+ population being the fastest growth segment in Internet usage, aging services are challenged to incorporate technology into their services, or die a slow death.



**Look Out! For The Great White Mystery**  
OPENS MAY 26

**IMMERSE YOURSELF**

You're SURROUNDED BY SHARKS. A shipwreck looms in the distance. Waves crash above you. And kelp sways to the moody sea. **Passages of the Deep.** Where you'll experience the mysteries of the open ocean through a submerged acrylic tunnel. A spectacular 360° view of our undersea world off the Oregon Coast. Plunge in.

Call 541-867-3474 for tickets. Or surf [www.aquarium.org](http://www.aquarium.org)

**THE ALL NEW OREGON COAST AQUARIUM**  
NEWPORT

### Upcoming Board of Directors and Board Committee Meetings

- **Board of Directors**  
Thurs. July 5th,  
3:00-5:00pm
- **Board Executive Comm.**  
Weds. May 9,  
1:30-3:30pm  
Weds. June 13,  
1:30-3:30pm
- **Development Comm.**  
Thurs. May 24,  
4:00-5:30pm  
Thurs. June 28,  
4:00-5:30pm

Above meetings at the office of Elders in Action at 501 SW Washington Street, Portland, Oregon.



## AARP Tips On Caring Conversations With Aging Parents

According to AARP, more and more adult children, especially millions of baby boomers, are being faced with critical issues regarding aging parents. In fact, almost 60 percent of us expect to be a family caregiver at some point in our lives.

AARP says it is important to have family conversations about helping parents remain independent before problems arise. Plans made in advance will help parents maintain their dignity during any transition process.

But how to get started? It's often difficult when families come together because most of us don't know how to begin, what to ask or how to raise sensitive issues without family roles and past history getting in the way.

Here are some tips from experts in communications and aging from the AARP publication, *"Family Conversations That Help Parents Stay Independent."*

- Share your thoughts and plans about your own aging process.
- Be supportive of your parents' opinions and avoid judgments. Avoid role reversals. Ask your parents what they would like, not what you want. Your parents are adults.
- Ask open-ended questions and give parents the opportunity to share.
- Avoid interrogating your parents with too many questions at once.

- Act firmly, but with compassion if you decide you cannot avoid intervening. For example: "Mom, Dad, we can't ignore this any longer. We have to deal with it."
- Involve others such as a doctor or clergy.
- Focus on key points around housing, everyday activities, getting around, health, finances, and paying for care. You probably won't want to discuss all these matters in one conversation, but they are key issues to keep in mind.
- Use the "I" word. State your concerns directly. Example: "I'm feeling concerned that you may fall coming down the stairs." Watch out for hostility and blame. For example: "You don't give us a moment's peace worrying about you."
- Know resources. Many national, state and local resources are available to help you find information, discuss issues knowledgeably, and locate the help your parents need.

To order a copy of the free booklet, *"Family Conversations That Help Parents Stay Independent,"* D17002, write to: AARP Fulfillment, 601 E Street, and NW, WASHINGTON, D.C. 20049. Please include name and the D number and allow four to six weeks for delivery.

*Senior*  
**COMPUTER**  
*Learning Center*  
*at Lloyd Center, Room 2008.*  
*Portland OR 97232*  
*503-823-5269*



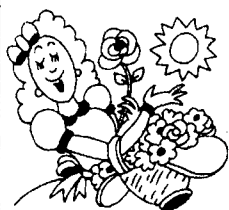
*Seniors Teaching Seniors*

Affiliated  
with  
Elders in Action

E-Mail: [sclc1@JUNO.COM](mailto:sclc1@JUNO.COM) • Web: [www.geocities.com/sclspdx](http://www.geocities.com/sclspdx) • 503 823-5269  
Spring 2001

**PC OPEN LAB - FRIDAYS - 1-3 PM**

**SPRING IS HERE!!**



At least that's what the calendar and weather tell us. Time for vacations, trips, gardens, fun things-like learning to manipulate computers.

Spring classes, Basic 1, 2, and 3 start the beginning week of each month year round. So this spring and summer may be a great time to start mastering computer skills in order to be computer literate by next winter. Just call Senior Computer Learning Center at Elders In Action, 503-283-5269 for information and registration.

And of course if you have taken our courses and want to perfect skills and knowledge, please consider assisting our teaching staff. Most find they learn more when assisting and teaching inclassse. There is always a lead teacher present in case of puzzling questions or situations.

**MORE AND MORE**

Many folks 50+ are investigating opportunities for going into today's workforce. They are finding that at least a basic knowledge of computer skills is usually required. The Computer Center wishes to encourage those folks to come learn the basics in our courses. In some cases, there are agencies who will send trainees to classes and pay their fee, it might be worth investigating this possibility.

For more information, please contact the ABLE (ABILITY BASED ON LONG EXPERIENCE) Coalition at 503-236-1244. They should be able to point you in the right direction. Among agencies involved with us at the present time and sending trainees are AARP, EIA, SMS and FS.

**DOWN THE ROAD A BIT**

After five years, we as a staff have noticed that folks are certainly more aware of the lexicon and terminology of computer technology even before they come to our computer classes.

For that reason, we are considering making available some mini-courses later this year for certain subjects that might not require lengthy sessions to cover the pertinent points of using these programs, i.e. internet questions, word processing, digital photos. scanning, internet applications and others. If there is a particular subject in which you are interested, we'd appreciate your letting us know so that we can consider a minicourse in that area. We would also like to hear from anyone interested in teaching a mini-course. Just call us and leave a message with EIA 503-823-5269.

**SCLC GROWS**

Just to bring past students up to date we now have 5 Apple computers and 12 PC computers, pretty much maximum for our facility. Registrations remained strong throughout the Fall and Winter and are continuing into Spring

A new wrinkle is that our expert technicians have brought us into the cyberworld by making all the internet and email accessible to each computers

**BE ON THE LOOKOUT!!**

One of our teaching staff who feels he doesn't have enough to keep himself occupied is planning a Senior Technology Fair for Fall. *Stay tuned.*

# MEMO

## WHEELCHAIR BRIGADE

It was a refreshing sight! When coming to the Center one morning we found two scooterchairs lined up in front awaiting their owners who were students inside.

There were 12 PC computers being used by new students. The constant click of keyboards was heard. Students were conversing in low voices and totally engrossed in learning computer lessons. Our scooter guests found SCLC very accessible.

Some new students do not know the geography of Lloyd Center and find themselves lost, getting to class late or sometimes not at all. We encourage those who are unfamiliar with Lloyd Center to make a visit to Lloyd Center before classes begin and see exactly where we are (West Wing, Room 2008 top floor.)

It is very easy to park by driving to the northwest parking section behind Nordstroms on the top floor. Handicapped parking is available outside the food court entrance. For those on rolling stock, the entrance is near the food court. We are very accessible via the ramps and then down to the Senior Computer Learning Center.

For all others, drive to the top floor of the mall and enter through the middle doors (the ones with maroon tiles above the entrance), cross over the overpass and take a short turn to the right and there we are - room 2008.

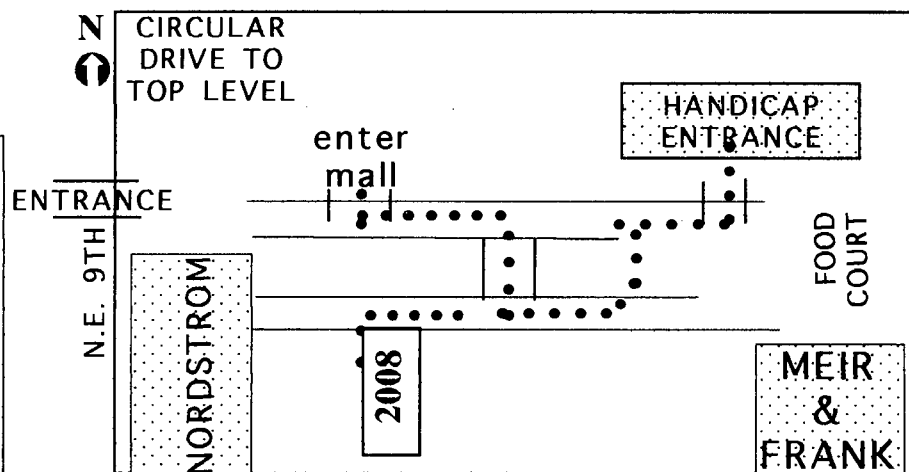
Many are surprised the parking structure is so handy and available. You are encouraged to use it, there is plenty of parking.

Our hats are off to the persevering students who make the extra effort to find us and join us in a new and exciting adventure. BRAVO!

And of course, another BRAVO to all those who share some trepidation at learning this new electronic marvel. The internet awaits and before too many years we may find this medium almost totally necessary to maneuver and cope in the business of everyday living.

Just this week, a senior lady we know was ecstatic because she was able to submit her complicated IRS returns electronically without leaving home!

We now know that 911 paramedics can reach us 4 minutes after they are notified of an emergency. This makes us feel secure if the need occurs. We also appreciate Lloyd Center security staff as well. Thank you to all being there for all of us.



### Lloyd Center Parking garage, top level

#### Directions to SCLC

Enter Lloyd Center BY 9th St. entrance, drive to top level via circular drive and park near middle entrance between Nordstrom and Meier & Frank. Enter mall through doors under maroon tiles. Please note wheelchair ramp.



(Continued from page 2)

### **What exactly does the Construction Contractors Board do?**

The Construction Contractors Board (CCB), located in Salem, is a valuable resource for homeowners. The CCB, an agency of State government, registers construction contractors who perform work in Oregon. It consists of nine appointed members and an office staff directed by an administrator.

To be registered, a contractor must file an application, provide evidence of completion of up to 16 hours of education relative to business practices and laws that affect contractors, pay a fee, provide proof of liability insurance coverage, and post a security bond of up to \$10,000.

The Board resolves claims against registered contractors involving property owners, other contractors, material suppliers, employees, and others.

### **The Best Defense is a Good Offense!**

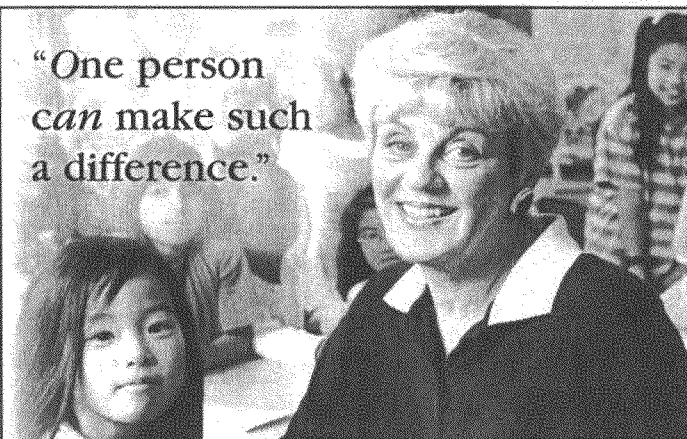
Although it is reassuring to know that agencies such as the CCB exist to protect homeowners from fraudulent contractors, **educating yourself is the first line of defense.** An Elders in Action Volunteer Housing Ombudsman can greatly assist with the education process and help you avoid the problem contractor altogether!

The Housing Ombudsman is a tremendous resource for the homeowner and can assist with ensuring that contractors and/or subcontractors are registered with the CCB. We can also assist with checking references and reviewing contracts. Avoiding remodeling, repair, construction and landscaping problems can save the homeowner thousands of dollars. To contact a Housing Ombudsman call **503-823-5293**.

#### **Upcoming Ombudsman Services/ Medicare Fraud Community Educators Team Meetings**

- May 9, Rose Senior Center, 211 NE 18<sup>th</sup> Street, Portland, OR 97232
- June 13, Rose Senior Center, 211 NE 18<sup>th</sup> Street, Portland, OR 97232

Medicare Fraud Community Educators  
10am-12:30pm  
Ombudsman Services Team  
11:30am-2:00pm



*"One person  
can make such  
a difference."*

"Children are citizens of the future – each one has so much to give. Public television encourages their curiosity and their idealism. By remembering public television in my estate plan, I am leaving a rich legacy."

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7140 SW Macadam Ave. Portland, OR 97219,  
503.293.1911 or visit our website at [www.endowopb.org](http://www.endowopb.org)





## ***Elder Friendly means Business Cares***

### **National News**

- West Cascades Council of Governments headquartered in Albany, Oregon received Elder Friendly Business Certification training. Participating communities include Albany, Corvallis, Sweet Home, Newport and Lebanon, OR. The program will be run from the local senior centers and RSVP programs. If you know an older adult in these communities, encourage them to contact their senior center to volunteer as an Elder Friendly evaluator. It is a fun volunteer opportunity that takes little time, with big dividends for improving access for older adults.
- Visit the Elder Friendly Web Site at **[www.elderfriendly.com](http://www.elderfriendly.com)**. Your input is welcome as we continue to update and improve the site.

### **Local News**

- Two new Walgreen stores located at 12215 SE Powell, Portland, and 13939 SW Pacific Highway, Tigard, have joined the ranks of Elder Friendly certified businesses. Particular items in these stores cited as being Elder Friendly include: a drive-thru pharmacy; wide aisles with good lighting; smaller package sizes; comparison of name brands with house brands for price comparisons; and friendly customer service.

- Congratulations go out to the Office Of Neighborhood Involvement, located in Room 119 of 1211 SW 4<sup>th</sup>, Portland, for receiving an Elder Friendly Business Certification in March. When evaluators visited this site they were impressed with the knowledgeable staff, automatic entry door (This is in the old city hall with large, heavy, historical doors!), and great information available to learn about neighborhood programs. A great place to stop for information.
- We welcome Denny's restaurant located at 105 E. Burnside, Gresham to our family of Elder Friendly Certified Businesses. Our volunteer evaluators found Denny's to have a welcoming and friendly atmosphere that makes customers feel at home. They were also impressed with the wide assortment of chairs and bench seating offered by Denny's.

The new 2001 Elder Friendly Business Directories are in and receiving rave reviews. Stop by the Elders In Action office to pick up a bunch to share with your friends and meeting places.

***ELDER  
FRIENDLY™***

## **New Medicare Fraud Community Educators Graduate**

On March 12<sup>th</sup> nine new volunteers joined the Medicare Fraud Community Education Program. **Lisa Buffington, Danna Vesa, Tino Do, and Larisa Vaynshteyn** from the Immigrant and Refugee Community Organization (IRCO) will share this important information with members of their ethnic communities in specially tailored presentations. This will be a big step in getting the message out to the thousands of Medicare beneficiaries in their own language.



*NEW Medicare Fraud Community Educator volunteers graduate at Elders in Action.*

**George Bieber, Al Anderle, Cele Horner, Donavan Craig, and Hal Nemchick** are new graduates who will be providing community education programs in Multnomah, Clackamas, and Washington Counties. Elders in Action thanked **AARP** for their assistance in recruiting members for this program, and **Bob Spielman**, current Medicare Fraud Community Educator and AARP volunteer, distributed AARP hats and mugs to the graduates.

**A FREE meeting  
in your region.  
Bring a friend.**



# **Plain Talk About Medicare**

**Ask Medicare questions.  
Get answers from experts.**

### ***Portland***

Wednesday, June 6  
9:30 a.m.–11:30 a.m.  
Adventist Medical Center  
Education Center A  
10123 SE Market Street

### ***Salem***

Tuesday, May 15  
9:30 a.m.–11:30 a.m.  
OR 1 p.m.–3 p.m.  
Mid-Willamette Valley  
Senior Service Agency  
3410 Cherry Avenue NE



For information or to request an interpreter  
call OMPRO 1-800-344-4354 or visit [www.ompro.org](http://www.ompro.org).

Sponsored by the Oregon Medicare Education Coalition.

## Timeless Treasures

Elders in Action wishes to thank the generous sponsors of the first annual Timeless Treasures antique appraisal benefit. Look in your July/August 2001 newsletter for highlights and photographs from the Timeless Treasures event held April 20, 2001 at the Portland Art Museum.

### Thank You Timeless Treasure Sponsors



THE  
PRIVATE  
BANK SM

What's on your list today? You'll find it at

**Fred Meyer**



SCHWABE, WILLIAMSON & WYATT  
ATTORNEYS AT LAW



OPB

O'Gallerie

The **PRINT** Shop

## Mailing List Update

In an effort to update our database we have added people to our mailing list who have been volunteers over the years, but not in recent years.

It is our hope that you will be interested in what is happening since Elders in Action went non-profit, including news and updates about our new programs and services.

If you feel you have been added to this mailing list in error, please call Elders in Action at 503-823-5269 to be taken off our newsletter mailing list.

NON-PROFIT ORG

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Portland, OR 97204-1504  
(503) 823-5269

ELDERS IN ACTION



OREGON  
STATE  
UNIVERSITY

PAUL SUNDERLAND

*Chair*

OSU Extension, Multnomah County  
211 SE 80th Avenue  
Portland, Oregon 97215-1597

Phone: 503-725-2050

Fax: 503-725-2020

E-mail: [Paul.Sunderland@orst.edu](mailto:Paul.Sunderland@orst.edu)

Web Site: <http://osu.orst.edu/dept/multco>





**OREGON STATE UNIVERSITY**

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**EXTENSION SERVICE  
SERVICIO DE EXTENSION**

### **Extension is:**

Research-Backed—Educational programs based on unbiased University research findings.

Community-Based—OSU faculty living and working in each Oregon county.

Informally Delivered—Learning and skill building through meetings, workshops, short courses, tours, demonstrations, publications, videos, newsletters, the Web, and news media activities.

Widely Used—More than 2 million face-to-face contacts with Oregonians each year.

Volunteer-Oriented—Some 30,000 trained volunteers extend programs for business, families, and youth.

Broadly Supported—Funding from state government (60%), federal government (20%), counties (17%), and from sales and service fees (3%).

### **La Extensión es:**

Apoyada por investigación—Tiene programas educacionales basados en investigaciones imparciales.

Con base en la comunidad—Tenemos facultad de OSU viviendo y trabajando en cada condado de Oregon.

Presentada informalmente—Ofrecemos aprendizaje y desarrollo de técnicas por medio de juntas, talleres, breves cursos, tours, demostraciones, publicaciones, videos, informes, el Web, y actividades con medios noticieros.

Extensamente usada—Cada año tenemos más de 2 millones de encuentros personales con residentes de Oregon.

Orientada hacia los voluntarios—Alrededor de 30,000 voluntarios entrenados extienden programas hacia negocios, familias, y jóvenes.

Extensamente apoyada—Recibimos fondos del gobierno estatal (60%), gobierno federal (20%), condados (17%), y de ventas y cuotas de servicio.





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## **OSU Extension Service Mission**

We deliver objective, research-based, nonformal education to help Oregonians solve problems, develop leadership and manage resources wisely.

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## **OSU Extension Service Vision**

OSU Extension is the “front door for OSU” and the premier provider of nonformal education that meets the needs of Oregonians and contributes significantly to strong individuals, families and communities; a vibrant economy; and sustainable natural resources.

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## **OSU Extension Service Organization**

- In Oregon since 1911
- Offices and faculty in all 36 Oregon counties
- About 340 faculty (241 FTE) and about 220 support staff
- More than half of our faculty are located off-campus
- More than 1 million Oregonians use the OSU Extension Service each year
- Some 30,000 volunteers contribute more than 2 million hours each year—the equivalent of adding 1,100 full-time employees



## **OSU Extension Service Responds to Local Needs**

- Citizen advisory councils for each county and statewide help determine needs and local programs.
- Extension faculty work closely with local, state and federal agencies to identify problems and develop solutions.
- Extension provides access to the educational and research resources of the University.

## **OSU Extension Service Base Programs**

- Agriculture, including home gardening
- Energy Conservation
- 4-H Youth Development
- Forestry
- Family and Community Development
- Ocean and Coastal Resources

## **OSU Extension Service Statewide Initiatives**

- Public Issues Education
- Water Quality and Management

## **OSU Extension Service Online**

<http://osu.orst.edu/extension/>

# EXTENSION CONNECTION

OSU Extension — The direct connection between Oregonians and the University

## OSU Extension Works For You

We are a team of educators (university professors, instructors, and trained volunteers) who help people identify issues and solve community problems. Our program participants develop the confidence and skills they need to create better, healthier, communities and homes. Since 1916, OSU Extension has provided education to Oregonians. Today we reach Oregonians through individual and group consultations, workshops, telephone help lines, educational bulletins, and websites.

You may know our programs, subjects, or titles

Food and Nutrition Educators Master Food Preservers Home and Commercial Horticulture Parent Educators Master Gardeners Master Woodland Managers Food Safety Small Farm Agriculture Snack Attack - Cooking with Kids 4-H Youth Development Sea Grant/Aquatic Ecosystem Health Incredible Egg Forestry/Christmas Trees Family Financial Management Extension Energy Program Livestock - Beef/Sheep/Swine Field Crops Programs Pyramid Power Money 2000	4-H Latino Mentor Training Wildlife Stewards Master Anglers Expanded Food and Nutrition Education Family Nutrition Education Comer bien para una buena salud! Master Recyclers Water Quality Family and Community Education - (FCE) Study Groups Community Development Family Community Leadership Aging and Gerontology Programs Berry and Fruit Growing Citizen Participation Organization Clean and Healthy Home Tree Fruits and Nuts Peer Mediators Training Oregon Energy Line
--	---

Call or stop by your nearest office for more information

### **Clackamas County OSU Extension**

200 Warner-Milne Road  
Oregon City, OR 97045

☎ (503) 655-8631

FAX: (503) 655-8636

Website: [osu.orst.edu/  
extension/clackamas](http://osu.orst.edu/extension/clackamas)

### **Multnomah County OSU Extension**

211 SE 80th Avenue  
Portland, OR 97215-1597

☎ (503) 725-2000

FAX: (503) 725-2020

Website: [osu.orst.edu/dept/  
multco](http://osu.orst.edu/dept/multco)

**Hispanic Food and  
Nutrition Program Office  
(503) 249-2061**

### **Washington County OSU Extension**

18640 NW Walker Road  
(CAPITAL Center) Suite 1400  
Beaverton, OR 97006-8927

☎ (503) 725-2300

Fax: (503) 725-2100

Website: [osu.orst.edu/  
extension/washington](http://osu.orst.edu/extension/washington)

Call these Metro information phone lines — the hours vary

**Food Safety &  
Preservation Helpline**

☎ (503) 725-2042

**Oregon Energy Line**

☎ 1-800-457-9394

**Master Gardener/  
Home Horticulture Line**

☎ (503) 655-8631 (Clackamas Co.)

☎ (503) 725-2033 (Multnomah Co.)

☎ (503) 725-2300 (Washington Co.)

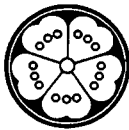
## Our major programs briefly described:



**4-H Youth** programs develop youth potential and leadership ability by increasing practical skills and knowledge in diverse subject areas, including horticulture, animal science, natural resources, expressive arts, home economics, engineering, and community service projects.



**Family and Community Development** programs address critical issues for individuals and families, helping Oregonians become healthy, financially secure, and responsible members of society.



**Home Horticulture**, including the Master Gardener Program, encourages gardening and teaches people to use their soil, water, and time resources to make their environment more livable and enjoyable.



**Agriculture** provides research based education, training and technical assistance to people with agriculturally related needs and interests. Includes large and small acreages.



**Energy** conservation and recycling programs help Oregonians save energy and reduce waste. Includes the Master Recycling Program.



**Sea Grant/Aquatic Ecosystem Health** programs promote the wise use and conservation of marine, coastal, and other aquatic resources through research, education, and communication.



**Forestry** programs assist forest owners, managers, processors, and users in understanding small woodland production, management, and use of all forest lands. Includes the Master Woodland Program.

## **Volunteers: Our Partners in Action!**

**Master Gardeners, Master Food Preservers, Master Recyclers, Family Community Leadership, Food and Nutrition Educators, Parent Educators, 4-H Leaders, Master Woodland Managers, Wildlife Stewards, and Others** are volunteers for Extension Education programs. Specialized training is provided in each of these subject matter areas. Call for information.

OSU Extension volunteers contribute three million dollars worth of education and service to their communities in the three metro counties.



Oregon State University Extension Service offers educational programs, activities, and materials—without regard to race, color, religion, sex, sexual orientation, national origin, age, marital status, disability, and disabled veteran or Vietnam-era veteran status—as required by Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, and Section 504 of the Rehabilitation Act of 1973. Oregon State University Extension Service is an Equal Opportunity Employer.



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211 SE 80th Avenue  
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503-725-2000  
  
Fax  
503-725-2020

## Answers to two Commonly asked Questions about Extension

**Why Extension in an Urban Area?** Many people first relate Extension to the rural sector: agriculture, farm families, use and management of our natural resources. However, Extension is about working with people, not things.

No matter where people live, we have a need for life-long learning. That learning enhances our ability to survive, grow, and cope with the ever increasing changes and demands in our lives, work, and communities.

Extension education is a process of life-long learning that focuses on the practical application of knowledge in "helping people to help themselves." Our programs in Multnomah County are more focused to issues facing human resource development and address both local and statewide benchmarks.

**Why Public Funding for Extension?** Extension provides access to higher education in a way that provides service to many people who wouldn't have access otherwise because of economics or location. It is practical, applied learning, oriented to prevention and self-help. Extension teaches people how to make, save, and/or stretch their resources; how to solve problems; and ultimately build community.

Extension is a direct benefit back to local taxpayers which enables and encourages them to make use of public higher education for their own good and the betterment of their community. For those with limited resources, Extension is a way in which society can help others and strengthen the local community by making practical learning an integral part of human service delivery. The Extension model is grounded in the proverb, "Give someone a fish and you feed them for a day, teach someone how to fish and they will feed themselves for life."

Through the efforts of several thousand well-trained volunteer educators, Extension is able to amplify its efforts that address targeted issues and program demands with a focus to learning and change. Extension works with and through various county/state departments as well as with communities and the region at large to make applied learning an integral part of everything we do.



Agriculture, Home Economics, 4-H Youth, Forestry, Community Development, Energy, and Extension Sea Grant Programs, Oregon State University, United States Department of Agriculture, and Oregon counties cooperating. The Extension Service offers its programs and materials equally to all people.

BUDGET REPORT/REQUEST FY2002  
OREGON STATE UNIVERSITY/MULTNOMAH COUNTY EXTENSION SERVICE

Presented by  
Paul Sunderland, County Extension Director

Congratulations! Your investment in the OSU/Multnomah County Extension Service enabled 284,262 citizens of Multnomah County to receive practical, research-based information that makes a difference in their lives. Every one of our Extension education programs helps the participant develop: critical thinking skills, communication skills, and citizenship skills. Extension education is an informal education program that adds to other forces to build strong, resilient, self-sufficient individuals, families, and communities. Programs are community driven and cut across the full socio-economic spectrum of participants.

Multnomah Extension education programs continue to grow and prosper in three distinct efforts:

1. Youth Development  
Issue: Enhancement of learning that leads to high school completion
2. Family and Community Development  
Issue: Poverty, particularly children in poverty
3. Environmental Stewardship  
Issue: The protection of our soil and water resources.  
Solid waste management and waste reduction.

The dollars you provide to OSU/Multnomah Co. Extension Education Programs are multiplied eight times, bringing new dollars to Multnomah County to meet the life-long, timely, practical learning needs of county citizens. Extension funding is a partnership between County, State, and Federal governments. The County's role as our local funding partner provides office space, support staff funds, and basic program support. As a result of local support, Extension is able to access significant Federal dollars targeted to helping low-income families improve their health through nutrition education.

The Extension 4-H Youth Development program is one of the largest (if not the largest), respected, sustainable youth mentoring programs in Multnomah County. Extension 4-H Youth Development touched the lives of 13,674 youth this past year through the efforts of 305 Extension trained adult volunteer leader/mentors and 260 teachers. We also partner with and provide training to a variety of organizations.

The 4-H program builds customized, community based, positive skill development and learning experiences. These are often in partnership with other community based organizations. Programs such as: **"Hispanic Youth Mentoring and Leadership Project"** in cooperation with Portland Public Schools; **Partnership with the Police Activity League** to incorporate 4-H experiential learning in after school and summer camp activity; to over **70 project and community clubs** led by Extension trained adult volunteer leader/mentors. Extension brings to **SUN Schools** proven, research based curriculum; training; and practical learning opportunities for youth and adults in school enrichment, after-school and community based experiential learning.

The Proposed Current Service Level Budget Request outlines what is needed to sustain present Extension base programs and leverage specially funded programs serving Multnomah County. For those educational programs to be successful it is critical to have adequate office space, support staff and program support to address program needs and aid in serving the needs of our many Extension trained volunteer educators. At the Constraint Level, I identify the significant implications that could occur.

I realize the current fiscal constraints on the County. I felt it most important to share the funding need of our OSU/Multnomah County Extension Service for FY2002.

We appreciate whatever consideration the Board can give to this request. Thank you for your continued investment in the OSU/Multnomah County Extension Service.

February 14, 2001

Julie Neburka, Budget Analyst  
Multnomah County Budget and Quality Office  
Portland, Ore.

Dear Julie:

Enclosed is our budget request and related materials for FY2002 for the Oregon State University/Multnomah County Extension Service. We appreciate the county's continued investment in and support of Cooperative Extension education as an integral part of county services.

I've taken a slightly different approach to the development of this year's budget request and the materials presented. I developed a current service level budget that describes our current OSU/Multnomah County Extension Service operations. I have also developed a budget based on the Constraint Figure provided in your budget letter and its implications.

Our budget includes both Personal Services along with Program Materials and Other Services. The County's investment is in conjunction with investment by the State of Oregon, through Oregon State University; the United States Department of Agriculture; and others in the total operation of Extension education programs serving the people of Multnomah County.

Multnomah County is a critical partner in Extension's fiscal support. It provides a basis for operations, which enables the development and delivery of programs based on needs of the people from our local communities. We continue to use that basis to leverage state, federal, and other funds for professional staff and program enhancement. Currently Extension brings to Multnomah County seven dollars for each dollar invested by the County in educational effort.

We presently have **nine** faculty at the Multnomah Extension Education Center. Additionally, **sixteen** faculty are resided elsewhere but provide educational programs to Multnomah County. We have a staff of over **2000** trained, volunteer educators who work in our communities directly teaching. Those volunteer educators contribute the equivalent of **\$1.7 million** in the form of time and talent "Helping People to Help Themselves".

Extension in Multnomah County is an 85-year partnership between the County, OSU, and USDA in enabling the conduct of locally driven educational programs that link the needs of people with the resources of higher education through OSU to help solve problems and build self-sufficiency. Often that linkage is in partnership with other agencies or organizations. County dollars are used to support the efforts of professional faculty by providing office space, communications, support staff, and program support.

Sincerely,

Paul Sunderland, Chair  
OSU/Multnomah County Extension Service



Agriculture, Home Economics, 4-H Youth, Forestry, Energy, and Extension Sea Grant Programs, Oregon State University, United States Department of Agriculture, and Oregon counties cooperating. The Extension Service offers its programs and materials equally to all people.



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**ISSUES, OPPORTUNITIES AND HIGHLIGHTS  
OF THE  
OSU/MULTNOMAH COUNTY EXTENSION SERVICE  
FOR FY2001**

In 2000, Extension faculty and staff had 61,371 educational contacts in the primary programs of Family and Community Development including Family Nutrition Education programs; 4-H Youth Development; Consumer Horticulture; Energy Conservation and Solid Waste Management. In addition, staff made 85,000 telephone contacts.

Over 2000 active, Extension trained volunteer educators touched another 137,891 citizens with practical, research-based information. Volunteer educational efforts reach into all of the different geographic communities in Multnomah County and many of different ethnic and economic communities. 755 new adult/teen volunteers were trained in a variety of programs. Each volunteer makes a commitment of service on behalf of Extension back into his or her community.

Multnomah County Extension Service hosted 3 Teleconferences; released 67 different news stories; participated in 26 different radio shows; and had 35 different television appearances. 27,270 newsletters were distributed both to volunteers and to the general public within the primary programs.

**YOUTH DEVELOPMENT**

**ISSUE: Enhancement of learning that leads to school completion**

- 13,674 youth participated in OSU/Multnomah County Extension 4-H Youth Development Program.
- 305 Extension trained adult volunteers contributed 22,080 hours to the growth and development of these youth.
- 260 schoolteachers had free access and utilized \$7,000 in educational kits to enhance academic skill development.
- Multnomah County youth participated in over 40 4-H education projects focused to: Family and Consumer Science; Animal Science; Horticultural Science; Expressive Arts; Engineering; Natural Sciences; Leadership and Citizenship Development.
- 2,600 youth and 25 Extension trained Food and Nutrition Education volunteers participated in Extension Family and Community Development programs focused to food as the basis of health.
- 18 schools and 2058 youth were involved in 4-H Science Pursuits. This collaborative program works to strengthen student's interest and learning in science through experiential learning. (see Success Story attached)
- 3 high schools, 11 middle schools, and 1 elementary school engaged 42 teachers and 3023 students in the new 4-H Fish Stewards program. This program has close connection to the 4-H Wildlife Stewards program and is focused to helping students better understand our natural ecosystems. (see Success Story attached)

**FAMILY AND COMMUNITY DEVELOPMENT**

**ISSUE: Poverty, particularly children in poverty**

- 8779 adults living within 125% of poverty, 252 Extension trained volunteers and 4000 youth from Chapter 1 schools participated in OSU/Multnomah County Extension Family Nutrition Program.



- 58% of the participants come from ethnic and racial minorities. \*84% of the families have children 18 years and younger living at home.
- Program delivery is targeted to Food Stamp and WIC recipients. The FNP "hands on" food and nutrition activities help individuals acquire the knowledge and skills necessary for improving their diets and those of their families which most often leads to improvement in family health.
- 2114 educational contacts were made with Hispanics through food and nutrition learning opportunities during 187 classes. Attached are two success stories from this specific educational effort.
- Food Safety in the home is addressed through the Extension Master Food Preserver Program of trained volunteer educators. With major focus to food safety and food security issues 125 Extension trained volunteers conducted 150 workshops reaching over 8000 citizens with food safety information. This was done particularly through regional Farmer's Markets.

## **ENVIRONMENTAL STEWARDSHIP**

### **ISSUE: The protection of our soil and water resources**

- 46,680 education contacts were made with citizens in the Metro area in the area of sustainable gardening.
- Over 1000 Extension trained volunteer "Master Gardener's" gave 32,655 hours of volunteer education service in the form of staffing plant and pest clinics; conducting educational workshops at a variety of events; speaking one-to-one over the phone with citizen inquiries.
- Of the 235 participants in the ten-week Extension Master Gardener training program, 83% indicated their adoption of one or more practices aimed at reducing pesticide use; using alternative pest control practices; improved problem diagnostics.
- 10,000 students from 42 schools assisted by 125 Extension trained adult volunteers participated in the 4-H Wildlife Stewards program. This program is aimed at creating experiential education in natural resources through the use of wildlife habitat sites on school grounds. (see Success Story attached)
- 16,900 educational contacts were made by the Extension Master Recycler Program. Over 200 active Extension trained volunteers focused on recycling and waste reduction education for the home and small business.

OREGON STATE UNIVERSITY EXTENSION SERVICE  
MULTNOMAH COUNTY OFFICE  
Budget Support-Organization chart

Funding Sources  
County  
Federal only  
State, Federal, and other

Chair, Paul Sunderland Office Manager, Carol Ivey

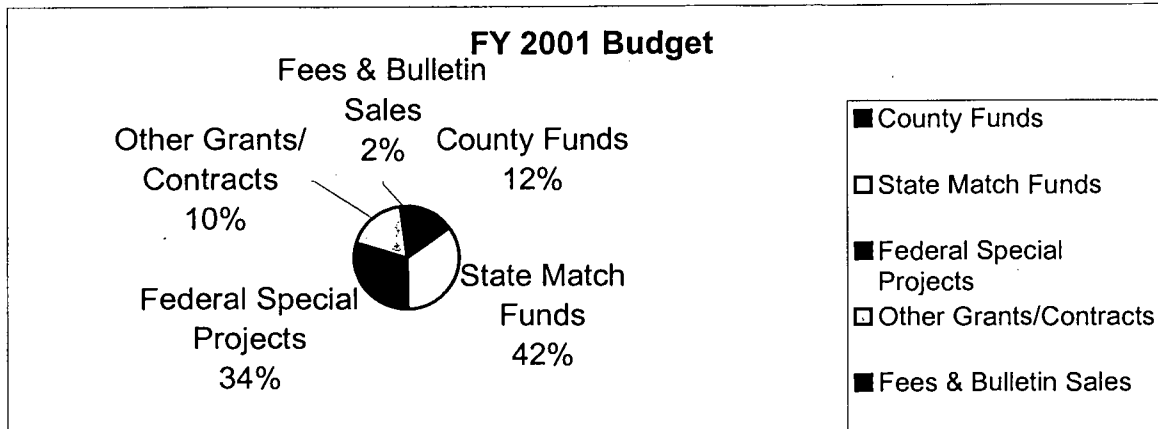
PROGRAM AREAS and AGENTS RESPONSIBLE

Home Economics	Home Horticulture	Commercial Agriculture (at NWREC)	4-H Youth	Nutrition Education	Sea Grant Serves Columbia River Basin (located at Clackamas Co. Ext.)	Energy serves 11 counties (located downtown)	Forestry (value added forest products) (located at Wash. Co. Ext.)
Pat Aune  (Other locations) Marge Braker Terry Hadlock	Jan McNeilan	Hannah Mathers Robert McReynolds Diane Kaufman Richard Regan Robin Roleta (other locations) Mike Gangwer Mike Robotham Steve Morgan	Maureen Hosty Terry Palmer Lynn Wilson	Caroline Cannon Janice Smiley Renee Carr (Field Offices) Lynn Steele Anne Hoisington	Paul Heimowitz	Ted Haskel Waste Reduction Education (TBA- vacant)	Scott Levengood

PROGRAM ASSISTANTS, (PA) NUTRITION ASSISTANTS, (NA) AND VOLUNTEERS

Extension Study Groups (400) Master Food Pres.(102) Food Nutrition Ed (125)	Jordis Yost (PA)  Master Gardeners (850)		4-H Leaders (397) Classroom teachers (273) 4-H Wildlife Stewards(95) Cynthia Rutz (PA) Jennifer Hagen (PA)	Maureen Quinn (NA) Eurelene Reid (NA) Jennifer Hagen (PA) Theresa Fahlgren (PA) (TBA 4 new positions)		Master Recyclers (150)	
Patty Bristow Also office receptionist	Joyce Orr Also office book-keeper		Lee Ila Lewis Z Marsh	Clara Tedrow Carolyn Martin		Cathy Nuno	
Agent Mileage Printing Phone Office	Agent Mileage Printing Phone Office	Agent Mileage Printing Phone Office	Agent Mileage Printing Phone Office	Agent Mileage Printing Phone Office		Agent Mileage Printing Phone	

# OREGON STATE UNIVERSITY/MULTNOMAH COUNTY EXTENSION SERVICE



<b>County Funds</b>	\$ 212,661	12%
Maintain Multnomah Extension Education Center		
Limited Clerical Support		
Program Support		
Travel, Materials, Printing		
Support to NWREC for Ag. programs		
<b>State Funds</b>	\$ 751,750	42%
Agent Salaries		
Urban 4-H Youth Development		
<b>Federal Special Projects</b>	\$ 601,46	34%
Nutrition Education Programs		
EFNEP and OFNP		
Includes salaries		
<b>Fees and Bulletin Sales</b>	\$ 25,050	2%
Masters Program training fees		
4-H Proj. Service fees		
<b>Other Grants/Contracts</b>	\$ 170,700	10%
Energy conservation		
Recycling and Solid Waste Mgt.		
4-H Youth Dev. Enhanced effort to schools & at-risk youth		
<b>TOTAL</b>	<b>\$1,761,628</b>	

County funds which provide for office operations and basic program support function much like a faucet. They enable the flow of resources from State, Federal, and other program funds to the people of Multnomah County.

**EXPENDITURE OF COUNTY FUNDS FOR FY2002 IN SUPPORT OF  
OREGON STATE UNIVERSITY/MULTNOMAH COUNTY EXTENSION  
SERVICE**

**PROPOSED CONSTRAINT BUDGET**

Salaries for 3FTE support staff:	\$140,697 = 69%
Offsite offices and operations:	20,000 = 10%
Multnomah County Extension Education Center: Operation and Maintenance	32,000 = 15%
Program Development and Delivery:	12,000 = 6%
<b>TOTAL</b>	<b>\$204,697 = 100%</b>

- Under this budget we would close the Multnomah Co. Extension office one day per week. Citizens would have limited access to the resources of Extension. There would be less opportunity to get critical plant disease/pest problem questions answered by Extension Master Gardeners (14,067 people accessed the office last year). There would be less opportunity for over 2000 Extension volunteer educators and schoolteachers working out in their communities to get needed program service and materials. Extension faculty will take on additional clerical work reducing their teaching time in the communities. There will be fewer educational programs reaching out into the county.
- We would reduce service to the 4-H Youth Development program leaving .8 FTE support staff to meet the needs of three faculty, 305 adult volunteer leaders, and 260 teachers all utilizing 4-H Youth Development program materials.
- We would reduce our current contribution to the OSU North Willamette Research and Extension Center for support of Extension Agricultural programs serving Multnomah County. It has been shown that knowledge gained by producers from applied research and Extension education programs impacts the agricultural economy in the county by 2.7 million dollars.
- Extension faculty budgets for program travel, printing, other costs would be reduced by 50% to \$2,000/agent. Our present budget does not cover all program costs. All agents currently supplement their program budgets through grants and program fees used to help offset the total cost at the same time deliver an enhanced educational program. Extension faculty will have less flexibility in meeting community requests for "Right time" learning.

**EXPENDITURE OF COUNTY FUNDS FOR FY2002 IN SUPPORT OF  
OREGON STATE UNIVERSITY/MULTNOMAH COUNTY EXTENSION  
SERVICE**

**PROPOSED BUDGET TO MAINTAIN CURRENT SERVICE**

Salaries for 5FTE:	\$198,046 = 70%
Offsite offices and operations:	24,000 = 8%
Multnomah County Extension Education Center: Operation and Maintenance	37,000 = 14%
Program Development and Delivery:	24,000 = 8%
<b>TOTAL</b>	<b>\$283,046 = 100%</b>

- This budget enables full operation of the Multnomah County Extension Education Center and satellite 4-H Program Office. Citizens can access Extension programs and resources five days a week. Extension trained volunteer educators and schoolteachers are able to get needed program service and materials for conducting Extension education programs out in their communities. Extension faculty have full opportunity to respond to community requests for practical education.
- Enables our Extension 4-H Youth Development program to fully service continually growing demands for program materials and training. We have growing collaborations with SUN Schools, growing numbers of schools particularly interested in 4-H Science programs, and greater interest by communities in the after school 4-H Club program.
- Enables the Extension Master Gardener program to fully operate the Plant/Pest Diagnostic clinic with an aim to help citizens use more cultural rather chemical means of control through better diagnosis of the problem. Provides for a part time assistant for overall program management.
- Multnomah County is able to sustain our commitment to the OSU North Willamette Research and Extension Center for the support of Extension Agricultural programs serving Multnomah County. It has been shown that knowledge gained by producers from applied research and Extension education programs impacts the agricultural economy in the county by 2.7 million dollars.
- Extension faculty budgets for program travel, printing and other costs are conservative and provide a base for program support. Faculty currently supplement their program budgets through grants and program fees used to help offset the total cost and at the same time deliver enhanced educational programs.

## **4-H Youth Development**

Extension's 4-H youth development program helps young people become self-directing, productive members of society.

### **Forestry**

Extension's forestry program addresses stewardship of forest resources and options for sustaining their economic and environmental benefits.

### **Energy**

Extension's energy programs help individuals and businesses improve health and safety, reduce adverse environmental impact, and increase profitability.

## **Family and Community Development**

Extension's family and community development program addresses critical issues that enable individuals and families to become healthy, financially secure, and responsible, caring members of society.

### **Sea Grant**

Extension's Sea Grant program provides coastal and marine education, training, and technical assistance.

### **Agriculture**

Extension's agriculture program focuses on food and fiber production, natural resource management, farm business management/marketing, value-added processing, and community/consumer horticulture.

## **4-H Desarrollo Juvenil**

El programa para desarrollo juvenil, 4-H, le ayuda a la juventud a ser autodirigentes y miembros productivos de la sociedad.

### **Forestal**

El programa forestal de la Extensión trata con la administración de recursos forestales y las opciones para mantener sus beneficios económicos y medioambientales.

### **Energía**

Los programas de energía de la Extensión ayudan a individuos y negocios para mejorar la salud y la seguridad, para reducir el impacto negativo hacia el medioambiente, y para elevar las ganancias.

## **Familia y Desarrollo Comunitario**

El programa de familia y desarrollo comunitario trata con cuestiones claves que capacitan a individuos y familias a ser sanos, económicamente seguros, y miembros responsables y humanitarios de la sociedad.

### **Beca Marina**

El programa de la Beca Marina de la Extensión ofrece educación costal y marina, entrenamiento, y asistencia técnica.

### **Agricultura**

El énfasis del programa de agricultura de la Extensión está en la producción de comida y fibra, mantenimiento de recursos naturales, mantenimiento de negocios agrícolas/mercadeo, procesamiento de comida con valor agregado, y horticultura para comunidades/consumidores.

# **SUCCESS STORIES**



# **Evaluation of the Multnomah Co. Reinvestment Project**

On-site OSU Extension Nutrition Education for Adult and Family Service Clients  
April 25<sup>th</sup>, 2001

Anne Hoisington, Multnomah Co. Extension Faculty

## **On-Site OSU Extension Nutrition Education for TANF/Food Stamp Clients: Multnomah County Reinvestment Project**

### ***Executive Summary***

In 1999, Oregon 'Reinvestment' funds were used to initiate a pilot project to provide an Extension Food and Nutrition Program educator on-site at Adult and Family Service branches in District 2. Since May 2000, over 400 Assessment clients have participated in "Home Skills" nutrition and resource management class. The program is unique in that there are few, if any, on-site nutrition educators at Food Stamp offices in the U.S. Extension nutrition education promotes improved nutrition as well as better food resource management skills, resulting in monthly food-cost savings. (*USDA Economic Research Service, 1994*).

OSU Extension recently conducted a series of focus group sessions with class participants to evaluate whether the education provided has been successful in supporting client self-sufficiency for TANF applicants/recipients. All 19 focus group participants (10 White, 6 Black, and 3 Hispanic) had been and/or were currently Assessment clients. Participants reported that after this one-time class they are now able to stretch their food dollars further through the month through improved skills: making food from scratch, cooking in bulk and freezing leftovers for later, shopping less frequently, and buying no-name brands. Participants described a number of behaviors they've adopted after Home Skills class that improve their health and the health of their family: choosing foods lower in fat and sugar, reading labels to get more fiber, watching serving sizes, and including more vegetables and grains in meals. Improved food safety practices included washing hands before cooking and refrigerating foods quickly.

Participants utilized resources distributed during class or through the mail: recipes, food safety fact sheets, and budget worksheets. Several mentioned using or intending to use other resources they learned about in class, such as WIC, Farmer's Markets, community gardening, and gleaning. Participants related that working/work-search activities made it especially difficult to find time to prepare family meals, but that learning to cook quick healthy meals within time constraints and on a limited budget allowed them to better balance work and family. "Cooking skillet meals gives me more time with kids, for helping with homework and just talking"... "I use a slow-cooker now so I don't have to think about dinner when I cook"... "I found I have more energy (for work) when I'm eating healthy." Focus group participants reported significant ( $p < 0.05$ ) improvements in behaviors such as planning meals ahead, budgeting enough money for food, and choosing healthier foods (table 1), and a greater ability and desire to provide healthy meals for their family (table 2) after having taken Home Skills class.

Acquiring the skills needed to manage household resources and attend to family food and health needs allows clients with full-time work or work-search responsibilities to more successfully engage in those responsibilities, and therefore supports work attachment and work retention. The results of this research clearly show that behavior change can be seen after only one class. Participants agreed that learning to make quick, healthy meals from scratch allowed them to reduce their consumption of expensive convenience foods and still have time to spend with children after a busy day. AFS clients that have participated in Home Skills class have made noteworthy improvements in their ability to provide healthier foods and expand their resources, and are in better control over a significant portion of their lives.

**OREGON FAMILY NUTRITION PROGRAM**  
**HISPANIC OFFICE**  
by Lynn Steele

**SUCCESS STORIES**  
For period 10/99 – 9/2000 (FY 2000)

**Success Story – I**

**Situation.** Chavela and Manuel (not their real names) are a young couple from Mexico. They have two children Sara, age 3 and Juan, age 2. They live in Washington County.

Chavela ran into Leticia (OSU Extension Project Assistant) while at the DIF-Desarrollo Integral de la Familia Office in NE Portland and learned about OSU Extension foods and nutrition programs. Chavela requested classes as soon as possible, as their children had been removed from their care by Services to Children and Families (SCF) due to issues surrounding illness and failure to thrive.

As Chavela started classes, OSU Extension's Hispanic foods and nutrition program was contacted by the family's SCF caseworker. The caseworker encouraged OSU Extension to work with the family, as they had not been able to find any nutrition education programs in Spanish available in Washington County. In addition, one of the requirements of the family (in order for the children to be returned to the home) was they would have to receive basic nutrition and child nutrition information.

**Strategy.** OSU Extension Service in Multnomah County helps meet the needs of limited income Hispanics through the Oregon Family Nutrition Program (OFNP), a community based, hands-on education effort that teaches adults and children how to stretch their food dollars, to provide tasty, low-cost and healthy meals for their families. A series of 6-12 culturally sensitive and literacy appropriate classes are usually provided to families in Spanish. In Chavela and Manuel's case, a series of classes surrounding child nutrition was planned. Lessons, pictorial recipes and hands-on teaching methodologies (food preparation) were used.

**What Happened.** Chavela and Manuel both received 10 foods and nutrition classes during February and March 2000.

**Does It Make a Difference?** By Summer 2000 the couple were reunited with their children, in part due to the foods and nutrition information received. Chavela and Manuel shared they had made the following changes:

- In the area of Food Safety, the couple put soap and clean hand towels in both the kitchen and bathroom. They purchased a step stool (for the bathroom) so their children could safely wash their hands.
- They are comparison shopping, using coupons from the newspaper to cut costs and save money. They now use a shopping list when going to the supermarket.
- Chavela said she learned not to leave foods out of the refrigerator or freezer and to take care of foods right after eating. She also indicated she learned new recipes, how to combine different foods that are healthier for children, and how to read the food label.
- The family now buys more fruits and vegetables, more yogurt and other nutritious foods.
- Chavela said, "Estoy muy agradecida con el programa de nutrición de Servicio de Extension por lo que nos ayudaron." (Translation: I am very grateful for the nutrition program from OSU Extension for all they've done to help us.)

## Success Story - 2

**Situation.** Hispanics move to the United States seeking a better life, at the same time leave behind family, friends and some traditions. One such tradition that some families have left behind, while others attempt to replicate in the U.S. is making Mexican Cheese or "queso fresco". In 1997, an outbreak of salmonella in Yakima, Washington that made 100 people ill, was linked to queso fresco made from unpasteurized milk. Pregnant women in Oregon have also become ill. Washington State health officials addressed the problem by designing the "Abuela Project". The Project, in Washington State, trained 45 educators to make the cheese safely, using pasteurized milk from the store. The educators in turn trained 1,000 others in churches, schools and group settings.

**Strategy.** OSU Extension Multnomah County's Hispanic Office through OFNP received the opportunity to bring this project to the community when the Abuela Project was implemented in the State. Two Hispanic Office volunteers and two staff persons received the Queso Fresco training in May 2000. The volunteers in turn received equipment to be able to make the cheese in their homes, laminated teaching sheets and 12 Proyecto Abuela bags with recipes, rennet tablets, cheese clothes and thermometers (for the 12 persons they would in turn be teaching).

**What Happened.** Forty-seven individuals have received the training (to date) and materials, which is 23 more than anticipated. Thirteen of the 47 were Extension Master Food Preserver volunteers and Staff.

**Does It Make A Difference?** Queso Fresco participants have been very enthusiastic about the class. The Hispanic Office plans to offer the class to at least another seven individuals and will make it a part of our on-going series of classes offered through OFNP.

Some participant comments collected after the class include:

- Thanks for showing us how to make this!
- It seems like a good idea to make our own Mexican cheese, that way we know that it is safe to eat.
- I think that everything is clear.
- I'm going to try and make Queso Fesco.
- I know this project will help the community eat safely.
- Everything was great and thanks for showing us these new safe methods.
- I liked this a lot (2 women) and thank you for giving us this opportunity to learn.
- I will eat the cheese with tortillas.
- Thanks for showing us this.
- Thanks for the presentation.
- Tastes delicious!
- Excellent
- Very good cheese. Thank you!
- I learned a lot.
- Very, very nice – seems easy enough product to make.

### For More Information Contact:

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Portland, OR 97215  
Telephone: (503) 249-2061  
E-Mail: [Lynn.Steele@orst.edu](mailto:Lynn.Steele@orst.edu)

9. I Judith Smith was in the Nutrition Class  
10. With Roosevelt teen parent program 5yrs ago.  
11. I have used the recipes continuously through  
12. out the past 5yrs my 7yr old son enjoys  
13. helping out with preparation to cook.  
14. the recipes are very help full quick and fulfilling.  
15. and helps my son learn ~~from~~ patients.  
16. Graduate Class of 1996. I am currently in college for  
17. the medical field I am a registered nurse as of  
18. last June 8th and exceeding in life for  
19. ~~me~~ and my children  
20.

\*This list is used only for OSU Extension to mail out Newsletter and program information.

Success Story  
by Eirelene Reid

**SUCCESS STORY**  
**4-H Wildlife Stewards Program**  
**"Caring for our Wildlife Heritage One School at a Time"**

The OSU Extension 4-H Youth Program is committed to bringing nature closer to Oregonians, to educate future generations about the importance of protecting Oregon's natural heritage, and to inspire Oregonians to get involved in their communities through the 4-H Wildlife Stewards Program. During lunch breaks, after school, and on weekends, pint-size conservationists are working side-by-side with 4-H Wildlife Stewards to transform 42 small plots of land into wildlife habitats.

4-H Wildlife Stewards are trained volunteers working in partnership with public and private agencies to assist students and teachers in creating, developing, using and sustaining wildlife habitat on school grounds. Planting native trees, shrubs and wildflowers, planning meadows or ponds, and creating murals, sculptures, vegetable gardens and other theme areas, transforms the traditional asphalt school ground into a dynamic "outdoor classroom."

In 1997, OSU Extension Multnomah County 4-H launched the 4-H Wildlife Stewards project. This four year initiative has assisted schools in transforming their school grounds into outdoor classrooms and habitat areas. The project works with forty-two schools in the Portland Metro area, Salem and Corvallis. Participating elementary and secondary schools complete courtyard ponds and plantings; woodland, butterfly, and vegetable gardens; bird and wildflower habitats; and on-site school nurseries.

Students have also created murals, garden banners, and compost bins. Mosaic pathways and paving stones, bird houses, tool sheds and pagodas were built with the assistance of teachers, 4-H Wildlife Stewards, parents and community members. The great work completed by the schools has resulted in a number of awards including a Citation Award from the Presidents Points of Light Service Award Program in 1998.

Creating and maintaining natural outdoor classrooms provides an excellent opportunity to observe, participate, learn, and enjoy a changing, complex environment. Improving our attitudes and behaviors towards our environment begins by establishing an opportunity for regular and positive contact with the natural world.

Studies indicate that school children spend an average of 25% of the school day outside yet, school grounds are seldom designed with learning in mind. Too often school grounds are covered solely by asphalt, concrete, or turf grass, and surrounded by chain link fencing. Typically, school grounds are windswept, treeless deserts that represent a waste of a significant educational resource.

Participating Schools have found that some of the benefits include:

- ☐ a place to learn about the environment as a whole interconnected series of relationships;
- ☐ an opportunity for hands-on learning in all areas of the curriculum;
- ☐ an increase in the diversity of play opportunities and an overall increase in creative play;
- ☐ a reduction in school ground violence among students;
- ☐ an ecologically and aesthetically improved landscape;
- ☐ the creation of a chemical-free landscape;
- ☐ a model for environmental rehabilitation and community building.

By involving parents and community volunteers in these school projects local Oregon communities also benefit. The benefits of community naturalization - citizens working together to create healthier natural areas by planting native trees, shrubs and wildflowers on public landscapes - include:

- ☐ enhancing environmental health by rehabilitating degraded landscapes;
- ☐ providing habitat for native birds, butterflies and other insects;
- ☐ increasing biodiversity by using native plant species;
- ☐ eliminating the need for chemical pesticides, fertilizers and herbicides;

by Maureen Hosty

- ❑ learning first-hand about the natural world and the ecological processes which support it;
- ❑ strengthening community ties by fostering a sense of cooperation and instilling feelings of pride and stewardship;
- ❑ building a sense of individual empowerment - people learn that they can make a difference to the health of their community and the environment.

4-H Extension offers a diverse collection of informative and inspirational resources to begin making positive and exciting changes on Oregon school grounds! The program today serves 42 Wildlife Stewards Member Schools and over 10,000 students. 120 volunteers have completed the 40-hour Wildlife Stewards course and 72 Wildlife Stewards remain active. Wildlife Stewards Member Schools receive curriculum support, access to education kits and supplies such as water quality test kits, training, bi-monthly newsletters, and a minimum of 100 volunteer hours from two Wildlife Stewards volunteers.

Both school personnel and Wildlife Stewards are excited about the program. Twelve Wildlife Stewards member schools responded to a six-month evaluation survey. All 12 schools reported that student awareness and understanding of wildlife needs and issues was greatly increased as direct result of the Wildlife Stewards program. All 12 schools also reported that the quantity and quality of wildlife habitats was greatly increased as a direct result of this program.

Wildlife Stewards volunteers reported significant increases in their personal leadership skills as a direct result of the Wildlife Stewards volunteer training course. On a scale of 1-5 with 5 being high, volunteers on averaged scored a 3.6 when asked to assess if they are capable of making their community a better place to live before taking the course. Following the course, the average score was 4.3. They average score prior to the course for their assessment of their knowledge of their environment and their ability to make good decisions was 3.3. After the course it increased to 4.4. When asked to assess their ability to work as a team in a school to design and implement a wildlife habitat project, volunteers had an average score of 3.1 prior to the course and 4.5 after the course.



## **SUCCESS STORY**

### **4-H Science Pursuits**

Can upper elementary and middle school students develop science skills, make informed decisions and formulate reasonable hypotheses with regard to science and environmental issues such as water quality? The OSU Extension Multnomah County 4-H Youth Program believes the answer is yes. The 4-H Science Pursuits program integrates appropriate science learning environments and instructional materials in partnership with culturally diverse schools, parents, and community members from local communities. 4-H parent and community-trained volunteers are the critical link that makes this all happen. These trained Master Science Educator Volunteers reach new and underrepresented youth audiences with informal science education programs when schools become overwhelmed to do the task alone.

Most educators recognize that a strong investment in high-quality education is essential if we are to prepare our children for productive employment, healthful lifestyles, knowledgeable and contributing citizenship, strong family formation, and other adult responsibilities. Major reforms in organizations that serve children and families, the sum total of institutional response to these problems, has thus far been inadequate. To some extent our shortcomings can be attributed to a lack of essential services. If all children and youth are to flourish as a society we must do a better job of publicly supporting families and communities.

As teachers respond to the demands of educational reform and strive to meet the increasing pressures of educational benchmarks and assessment, a counter reality is occurring: teachers are finding less and less time to utilize innovative teaching techniques in their classroom due to budget cutbacks and crowded classrooms. The result is that while teachers may receive training on new and innovative ways to teach, few are able to implement these strategies in the classroom. Others leave out of frustration. Nowhere is this truer than among science teachers.

The 4-H Science Pursuits pilot program succeeded in recruiting and retaining parent volunteers for science education where many schools have failed. Currently the OSU Extension 4-H Youth Program in collaboration with local school districts and parent groups mobilizes parent and community support for raising youth achievement toward higher math and science skills and increases public understanding for challenging science programs through the Master Science Educators Program. Master Science Educators are trained volunteers who deliver science education programs through the hands-on science projects and promote science competency among culturally diverse youth by inspiring, educating, and connecting communities, schools, and natural science agencies.

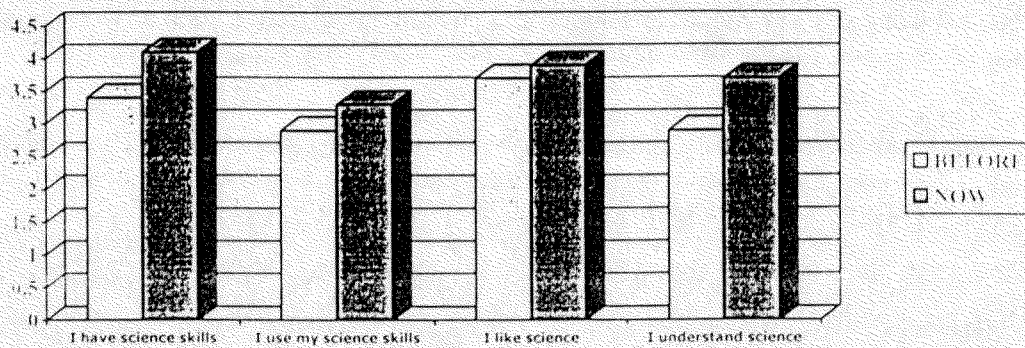
This project improves the quantity and quality of science education through the use of trained Volunteer Master Science Educators. Community and parent volunteers as Master Science Educators serve in a variety of roles, including direct teaching to youth, working in partnership with professional educators and science specialists, helping design appropriate informal science education lesson plans, mobilizing community support for informal science education and evaluating impacts of the new approaches.

Benefits of this effort include 18 schools with more hands-on science programs for 2058 youth, especially minority youth and females delivered by 15 trained Master Science Educators. The project integrates research and education by advancing discovery and understanding of human resource development while at the same time advancing science teaching, training, and learning.

Ten teachers returned evaluations of the program. All 10 teachers scored the program's level of student interest with a 5 on a scale of 1-5 with 5 being high. Six out of 10 teachers strongly agreed that the program improved student science skills and four agreed. 100% of the teachers strongly agreed that they want their tax dollar to continue supporting this type of program.

by Maureen Hosty

Students also evaluated Master Science Educator's programs. One hundred and eighty-three students participated in program evaluations. They reported the following as a direct result of their participation in Master Science Educator's programs. One is "not true of me at all" and five is "very true of me."



## SUCCESS STORY

### 4-H Fish Stewards Program

The survival of salmon is a deep concern to citizens of Oregon. The Oregon Plan - built around voluntary collaboration of fishermen, foresters, conservationists, farmers and fish experts - is typical of Oregon's progressive approach to solving environmental problems. Educating our youth is an additional important step to helping Oregon build a viable and healthy environment. The popular 4-H Fish Stewards Program, continues to help middle school and high school students and teachers to take an active role in learning about the importance of healthy watersheds, the life cycle of the salmon, and how to take steps to improve the quality of water in nearby streams. The program stresses, among its goals, the importance of involving the citizens of Oregon, generally, and school children in particular, in meaningful and interactive ways with our valuable salmon resource.

In the 2000, 3 high schools, 11 middle schools, and one elementary school participated in the 8-week project. Teachers and students received from OSU Extension Multnomah County 4-H: training, curriculum, on-site volunteer support, a cold water aquarium for raising fish eggs to fry and water quality testing equipment. Salmon and trout eggs were provided by Oregon Department of Fish and Wildlife. Students hatched and reared them to the fry stage. The members collected data on a daily basis and monitored water quality in the cold-water aquarium. Students also complete a salmon habitat analysis of the stream where they would be releasing the fish. Streams are analyzed for temperature, pH, dissolved oxygen as well as suitability for salmon fry survival.

From the very first days, the students working in teams monitor the conditions in the tank. Each student is responsible for maintaining a logbook of personal observations. The grade levels, and how the teacher's build and use the 4-H Fish Stewards curriculum, dictate the appropriate types of record keeping. Younger grades will check temperature, and visible filtration and begin to develop essay writing skills...one teacher had her sixth graders drawing pictures of their salmon at different stages from egg to fry. The older grades applying chemistry and math, will, among other things, test the Ph, ammonia levels, dissolved oxygen, and monitor percentages of surviving fish. As their collected data grows, they are able to analyze the daily readings and determine that everything is OK ...or not. When problems occur, which they inevitably do, the students need to determine both the cause and solution.

The program culminates in Field Trips to release the cherished fry into their natural home. By this time, the students feel a growing concern for the welfare of their broods when they leave the tank. What will they eat, and what is the stream really like? Trips are preceded by class discussions of stream ecology. It is in this pre-release period that the 4-H Fish Stewards volunteers focus their school visits.

The 4-H Fish Stewards Project supported 42 teachers and 3023 students this school year.

Some of the comments from the students about this program included:

- I think it is one of these programs that is needed to teach kids
- You get to learn more, faster, and with more enjoyment
- It's great!
- I appreciate this program because it reaches kids about things that they have never heard about before; I think they should continue with this program
- I enjoyed this program

by Maureen Hosty

## Program Impact Sheet 2000

### Pacific Northwest Public Policy Institute

**Situation:** There must be a better way in which citizens can become engaged in meaningful discussion and deliberation about issues pertinent to the "Public". Where citizen's voices can be heard, but where individuals also hold themselves accountable to the actions/consequences that could come of their thoughts as scrutinized by others. Through "forums" or other activity, people come together to discuss issues critical to them. They work to hear and understand each other to find common ground that can lead to problem solving.

**Strategy:** This describes the intent and outcome of National Issues Forums (NIF) and the NIF process of deliberation on issues that require a "public" voice. NIF and its process of public deliberation are outgrowths of research into citizen democracies conducted by the Kettering Foundation. Kettering has provided seed money to a collaboration between the Oregon State University Extension Service and Portland Community College for the development of the Pacific Northwest Public Policy Institute which provides training and continuing education for individuals, agencies, and organizations committed to the NIF process of deliberation.

**What's Happened:** The first summer training Institute was held in 1995 with 32 participants. Since that time a total of 286 individuals have participated in the summer Moderator Training Workshop which is the flagship training event of the PNW-PPI. Forty-nine past participants have come back for further training in subsequent years. Others have sought help and additional information. The 2000 Moderator Training Workshop had 43 participants from four states.

In 2000 the Institute sponsored its fourth Issue Framing Workshop. This reformatted, one-day workshop drew 50 participants. The Institute also established a listserv for electronic communication by participants and plans are being made for the development of a web page.

Since 1995 a known 70 different Issue Forums have been conducted by various participants of the PNW-PPI. Most active has been the PCC Senior Studies Institute which takes a comprehensive, multi-week approach into the study and deliberation of an issue with action steps summarized and shared with appropriate community leaders and policy makers.

In 2000 faculty from PNW-PPI were asked to work with community issues in Ashland, Ore.; Newburg, Ore.; Beaverton, Ore.; Mt. Vernon, Wash.; Seattle, Wash.; Bellevue, Wash. and Portland, Ore. In addition, faculty worked with WSU Cooperative Extension;

with the Farm Foundation-Public Policy Education program; with the developing PSU Center for Public Participation; and with the OSUES Public Issue Education Initiative.

**Does It Make a Difference:** From pre/post Forum surveys conducted there are very strong indicators of broader and deeper understanding of the issues. In some cases participants measurably changed their attitude about the issue and what should be done.

Multnomah County Citizens Involvement Committee is using the NIF process in a variety of different ways. The Portland/Multnomah Progress Board values the NIF process of choice work and deliberation that leads to decision making.

Participants of the summer training Institute have these comments:

A whole new way to stimulate constructive community dialogue on issues affecting our daily lives! A must for anyone who cares about community.

The PNW-PPI Summer Institute was an awesome experience for me. I am probably the most apolitical person who ever attended and am now very involved in several issues (prison reform, Indian environmental rights) because of this conference and the people I met.

The training was invaluable, practical—it gave you a feeling that you could really go out and do forums with groups.

I really enjoyed watching issues surface from the specific choices that are the basis of the deliberative process. I have a much clearer understanding of the process and will use it in my work.

The 2001 Pacific Northwest Public Policy Institute Moderator Training Workshop and Issue Framing Workshop are planned for August 9-11 at Reed College in Portland, Oregon.

**For More Information Contact:**

Paul Sunderland, Chair

OSU/Multnomah County Extension Service

211 SE 80<sup>th</sup>

Portland, Oregon 97215 Telephone: 503-725-2050

# Banana Shake



OREGON STATE UNIVERSITY  
EXTENSION  
SERVICE

CFS 8151S

OSU Extension Hispanic

Office - Phone: 249-2066

Fax: 249-2872

Revised 12-97

## Ingredients:

1 cup skim milk



1 ripe banana, peeled and cut in half



$\frac{1}{3}$  cup low-fat cottage cheese



$\frac{1}{2}$  teaspoons sugar



1 teaspoon vanilla extract



3 or 4 ice cubes



Dash ground nutmeg or 3 drops orange extract

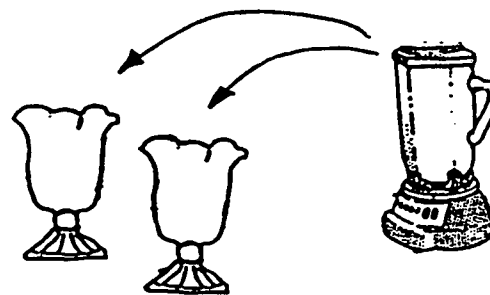


Recipe taken from "Kid's Cookbook" by American Heart Association

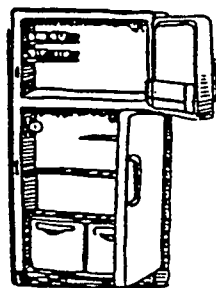
1) Place all ingredients for one shake in blender. Blend for 45 seconds, or until creamy and smooth.



2) Pour in tall glasses.

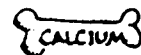


3) Refrigerate leftovers if any and mix again when you are ready to drink it.



Banana Shake is good for:

Potassium and some calcium



Builds bones and teeth.

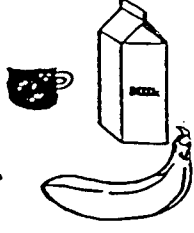



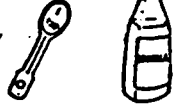


A wonderful snack or breakfast for everyone.

Makes 3-8oz cups.

# Batido de Banana



## Ingredientes:

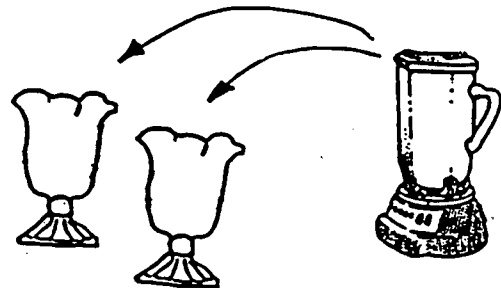
- 1 taza de leche descremada (2%) 
- 1 banana madura, pelada y cortada en pedacitos 
- 1/3 de taza de requesón (cottage cheese) 
- 1 1/2 cucharaditas de azúcar 
- 1 cucharadita de vainilla 
- 3-4 cubitos de hielo 
- una pizca de nuez moscada ó 3 gotas de extracto de naranja. 

Receta tomada de "Kid's Cookbook" de American Heart Association

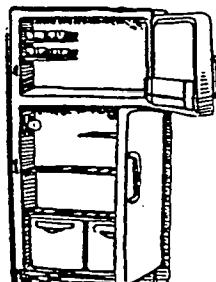
1) Ponga todos los ingredientes en la licuadora y licue por 45 segundos, o hasta que la mezcla se vea uniforme.



2) Sirva en vasos grandes.

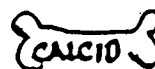


3) Guarde en el refrigerador lo que no se tome y cuando sirva mezcle de nuevo.



El batido de banana nos da:

Potasio y un poco de calcio



Forma los huesos y los dientes.

Delicioso para el desayuno o para la merienda.

Hace 3 vasos de 8 onzas.





OREGON STATE UNIVERSITY  
EXTENSION  
SERVICE

CFS 8150S

OSU Extension Hispan:


Office - Phone: 249-206


Fax: 249-2872


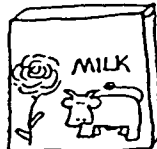
Revised 12-97

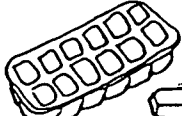
# Anything Smoothie


## Ingredients:


1/2 cup plain or flavored yogurt 

1/2 cup milk 

3 tablespoons nonfat dry milk  

2 ice cubes 

2-3 tablespoons sugar 

1/2 teaspoon vanilla 

2 selections from "anything"  
list below:

5 strawberries

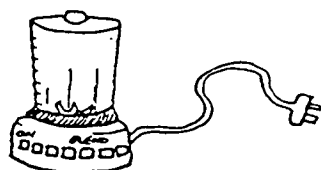
1/2 peach or banana

1/4 cup pineapple chunks

1 tablespoon peanut butter

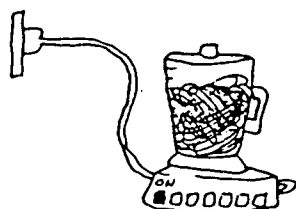
1 tablespoon frozen juice

1/ Put yogurt, milk and nonfat dry milk in a blender.



2/ Add "anything" selections, ice cubes, sugar and vanilla.

3/ Blend on high until smooth.



Recipe from: Oregon Dairy Council

Milk Group foods for:

{CALCIUM}

Builds bones and teeth.

VITAMIN

D







Helps use calcium.

{PROTEIN}

Builds and repairs skin, muscle, blood, bone and brain.

# Licuada a su gusto

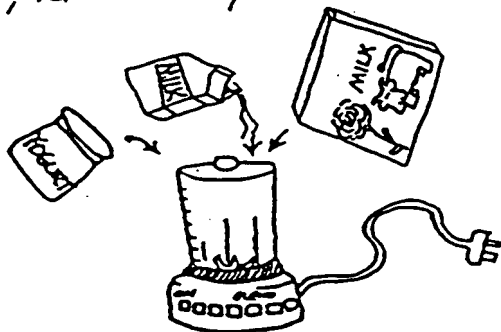
## Ingredientes:

- $\frac{1}{2}$  Taza de yogurt 
- $\frac{1}{2}$  Taza de leche 
- 3 Cucharadas de leche en polvo 
- 2 Cubos de hielo 
- 2 ó 3 Cucharaditas de azúcar 
- $\frac{1}{2}$  Cucharadita de vainilla 

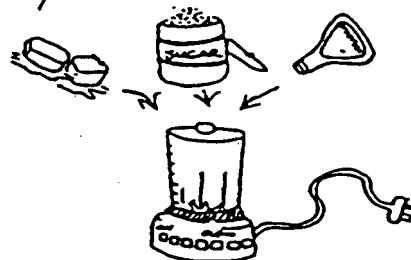
Y escoja dos de los siguientes alimentos:

- 5 fresas
- $\frac{1}{2}$  Durazno o Banana
- $\frac{1}{4}$  Taza de piña en trocitos, enlatada
- 1 Cucharada de crema de cacahuete
- 1 cucharada de jugo congelado

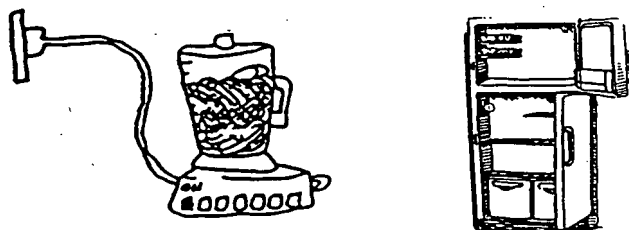
1) En una licuadora ponga el yogurt, la leche y la leche en polvo.



2) Añada los 2 alimentos que escogió de la lista, el hielo, el azúcar y la vainilla.



3) Licue en alta velocidad, hasta que todo esté bien mezclado. Guarde en el refrigerador lo que no se tome.



Licuada a su gusto es bueno para:

**Calcio**

Forma los huesos y los dientes.

**vitamina D**


Ayuda al cuerpo a usar el calcio.

**Proteína**

Forma y repara la piel, músculos sangre, huesos y cerebro.

## MEMORANDUM

TO: Interim Chair Bill Farver  
Interim Commissioner Pauline Anderson  
Commissioner Serena Cruz  
Commissioner Lonnie Roberts

FROM: Commissioner Lisa Naito 

DATE: May 18, 2001

SUBJECT: Response to Budget for Commission on Children, Families and Community  
Proposal to Add Back Key Services for Children and Families

The County faces significant budget reductions that will result in lay-offs of county staff, and painful cuts in services across all departments. As a result, I have been looking more carefully at all budgets for opportunities to improve services, reduce administrative costs, and minimize the loss of critical services. I recognize that the proposed budget for the Commission on Children, Families and Community (CCFC) already reflects reduction, but believe we can make further improvements.

### **Board Responsibility**

The Board of County Commissioners is responsible for the coordinated comprehensive plan for addressing the needs of children and their families, through its local commission on children and families. The Board is also responsible for ensuring that policies and funding are congruent with one another. The budget of the CCFC should be brought into alignment with state-mandated expectations of local commissions. The CCFC budget should be rewritten to prioritize core services and realign staffing to legislated mandates and local priorities.

### **Mission of Commissions on Children and Families**

The Children's Care Team was formed in 1991 to develop systems that better meet the needs of children and their families. I was a legislative member of the Children's Care Team and a proponent of legislation forming the commissions on children and families. They were formed to ensure local planning, integrate funding streams and coordinate services for children and their families.

The goal of local commissions is to support children and their families from prenatal through age 18. The local commission is envisioned to be the leader of comprehensive planning for services. They are charged with bringing together people and organizations to plan and coordinate resources and efforts.

## State Policies

The 1999 legislature passed SB 555 into law. Relevant provisions include:

"...The **main purposes** of a local commission on children and families are to promote wellness for the children and families in the county or region, to mobilize communities and to develop policy and oversee the implementation of a **local coordinated comprehensive plan**.... A local commission shall:

- (a) Inform and involve citizens;
- (b) Identify and map the range of resources in the community;
- (c) Plan, advocate and fund research-based initiatives for children who are 0 to 18 years of age and their families;
- (d) Develop local policies, priorities and measurable outcomes;
- (e) Prioritize activities identified in the local plan and mobilize the community to take action;
- (f) Prioritize the use of non-dedicated resources;
- (g) Monitor implementation of the local plan;
- (h) Monitor progress of and evaluate the outcomes identified in the local plan...." (Section 13. ORS 417.775)

"...The **local coordinated comprehensive plan** shall include:

- (B) **Provisions for a continuum of social supports** at the community level for children from the prenatal stage through 18 years of age and their families, that takes into account areas of need, service overlap, asset building and community strengths...
- (C) **An early childhood system plan**..." (Section 13. ORS 417.775)

State law specifies the role and responsibilities of **county boards of commissioners**. The most relevant sections of SB 555 are included below:

"(3) **Funds payable to implement local coordinated comprehensive plans** shall be paid to the county. The board or boards of county commissioners are **responsible for the expenditure of such funds** subject to county budget and fiscal operating procedures." (Section 11. ORS 417.760)

"(b) ....The county board or boards of commissioners shall be responsible for providing the **level of staff support** detailed in the local plan and shall ensure that funds provided for these purposes are used to carry out the local plan. " (Section 13. ORS 417.775 (5) (b))

## Planning

Planning should be a major focus of the local commission. While several major planning initiatives for children and youth have taken place in recent years, the local commission has not been the lead planning force. The CCFC has been very supportive of the proposed Early Childhood System of Support, involved with homeless youth system planning and coordination, and juvenile services planning. However, it is time for the local commission to take a lead role in implementing these systems plans.

There is currently a need for school-based services planning. The county, cities, and community volunteers all provide services in schools. At the same time, these services are not well coordinated. There are also major unmet needs in the areas of core services among school age children and their families. These needs should be identified and quantified. Resources can be maximized by improving coordination of services, and much work needs to be done to develop a strategic plan for school-age children. The CCFC should take the lead role in planning these school-based efforts.

## **Budget Revisions**

### Staffing Recommendations

Since planning for children and youth is the key mission for the CCFC, the excellent commission staff should be re-deployed to support the planning efforts. I propose aligning CCFC staff as follows:

- ***Poverty Advisory Committee***  
Ensure that 1 FTE professional staff is devoted to the Poverty Advisory Committee. This committee should address major issues, including attracting business and well-paying jobs, housing with particular attention to special needs, integrating services with housing, and energy. Funding for the position is already provided by the Department of Community and Family Services.
- ***Implement State Planning for Children 0 to 18 Years***
  - (a) 1 FTE to coordinate the **Oregon Children's Plan**. This is already covered in the proposed budget through the position that is housed in the County to do this work. The county provides approximately \$160,000 in county general funds to the CCFC, that should cover this position.
  - (b) 1 FTE professional staff for the **Early Childhood Care and Education Council** to implement the Early Childhood Framework plan. This active volunteer committee of the CCFC requires adequate staffing. They are poised to take responsibility for the systems planning and coordination of the Early Childhood Vision, Goals, and Strategies Framework, which entails an immediate need for full-time staffing.
  - (c) 1 FTE devoted to **school-age children and their families** for planning and coordination. The CCFC should be in the position to be the lead planner for this effort to involve schools, state services, county, cities, parents, non-profits and other community groups that support school age children.
  - (d) 1 FTE devoted to **youth-related planning and coordination**, including the **Youth Advisory Board**, to address the following areas:
    - homeless youth system
    - juvenile justice
    - school retention and school-to-work initiatives
    - health and behavioral health services for youth

- (e) 4 FTE for administrative staffing (1 FTE Director, 2 FTE Administrative Secretaries, 1 FTE Finance Coordinator)

- ***Projected Savings***

Current staff could thus be reduced by 3.3 positions. Public affairs and media coverage could be purchased from the county Public Affairs Office for approximately \$35,000. The total results in savings of **\$179,500**.

#### Program Recommendations

The CCFC currently operates two programs, Take the Time and Early Words. I do not believe the CCFC should directly operate programs. I have expressed this concern to CCFC leadership in the past. Operation of direct programs impairs the objectivity of the planning process and diverts staff from the primary mission of the commission, which should be planning and coordination. The CCFC will value its own employees and programs over others in the community.

Specifically, I propose the following:

- ***Early Words***

This early literacy program would be more appropriately placed with the county Library Early Childhood Programs. They have in place many related programs, and this initiative is an excellent fit. We want to help all county residents to form a lifelong connection with books and reading. Our libraries are a focal point for that goal. Separation of Early Words from our existing early childhood programs further exacerbates fragmentation of systems, and we lose opportunities to gain capacity through a coordinated approach.

- ***Take the Time***

I applaud the assets survey and believe that it has lead to some increased awareness of the needs of school-age children. But I also believe that the link of the assets to the parents and communities must be more targeted and strategic. The current marketing approach is ineffective in my view. I recommend that Take the Time be reconfigured as follows:

- (a) Continue to fund the small-grants program, and shift responsibility for the process to Community and Family Services.
- (b) Provide an estimated \$50,000 for materials related to assets used to engage parents, volunteers and the community with school age children.
- (c) With the removal of \$108,000 earmarked from Portland Public Schools for this program, this results in savings of **\$551,939**.

**Total Staffing and Program Reductions = \$731,439**

I propose we reinstate funds that have been cut from the following critical services for children and youth:

Olds Nurse Home Visiting Program in N. Portland (Prenatal and infant nurse home visits)	\$250,000
Connections Program for Young Parents	\$106,000
SKIP Health and Developmental Screenings	\$ 35,000
Portland Early Intervention Program & Multnomah Early Childhood Program	\$147,000
Native American Youth Association (NAYA) (Student retention)	\$ 32,314
Native American Rehabilitation Association (NARA) (Child care for children of parents in residential A&D treatment)	\$ 31,844
OregonCares (Local match for state funds for quality child care initiative, pending legislation)	<u>\$ 50,000</u>
Total	\$652,158

I suggest the balance be put in early childhood prevention programs in alignment with the early childhood planning efforts underway.



# Master Tracking Sheet

## Budget Worksession Follow-Up Questions

No.	Date	Commissioner	Respondent/ Dept	Completed	Question
1	5/1/01	Naito, Farver	Budget Office	Noted	Flag decision points when potential for urban renewal district property to come back on the tax rolls.
2	5/1/01	Cruz	MCSO	5/18/01	Issue paper on Pay to Stay; provide rough draft at MCSO budget session
3	5/1/01	Roberts	DCJ	5/22/01	Describe the issues that keep kids from going to school.
4	5/1/01	Naito	CFS		Historically, how have we funded our other community centers (i.e. Clara Vista, Brentwood Darlington). Who are our other partners? Provide details on the service components, funding capital contribution, other source (city) contributions?
5	5/1/01	Cruz	Chair/Budget		Provide FFP funding and develop language to create placeholder for Clara Vista and Rockwood concurrently if there is additional FFP funding.
6	5/1/01	Andersen	Budget Office	5/04/01	Create MH Council Follow Up session
7	5/1/01	Naito	DA/DCJ		What type of funding can we expect from LLEBG as compared to a national perspective? Additionally, what has the city spent LLEBG funding for in the past (police overtime, equipment, etc...)?
7	5/1/01		DCJ/MCSO/ Evaluation	5/18/01	Pretrial Release issue paper as a result from Chicago visits
9	5/1/01	Andersen	Finance		Describe funding proposal for Mainframe migration
10	5/1/01	Andersen	Finance		Status of bond projects and remaining funding available. Risk ranking
11	5/1/01	Naito	DSCD/Finance	5/29/01	Facilities Finance Committee report (Naito resolution)
12	5/1/01	Cruz	Budget Office	5/16/01	List of items in budget funded by FFP
13	5/1/01	Cruz	MCSO	5/11/01	Report on MCSO implementation of Fleet Audit; in compliance why or why not
1	5/8/01	Naito	Budget	Noted	Lay out budgets by funding source (see state for example)
2	5/8/01	Naito/Farver	Budget	Noted	Levy Planning for Library, Public Safety. Hard data for potential operating levies this fall. Budget Office to prepare information this summer.
3	5/8/01	Cruz	DSCD/ MCSO	5/18/01	Work Crew Proposal Concerns: Is it legal to use MCRC residents for custodial work? Will we have enough time to address significant policy questions during budget process? What will it look like (implementation and operationally).
4	5/8/01	Naito	Depts/ F&PM	Noted	Policy threshold re: bringing leases to bcc under \$50,000. Forward policy matter to BCC even though small amounts as an FYI.
5	5/8/01	Roberts	Library	5/14/01	How does the Library interact with SUN Schools? Library to provide brochure
6	5/8/01	Anderson	Library	5/14/01	Delineate OTO payments in FY 2002.
7	5/8/01	Naito	Library	Noted	Summer project to review county services in schools (prior to Library Levy review)
8	5/8/01	Cruz	DSCD	5/16/01	Follow-up on number of properties available to Tax Title and strategies to fund

					in future. Shortfall?
9	5/8/01	Cruz	DSCD	5/16/01	Additional discussion on our role as developed for mixed used buildings.
10	5/8/01	Anderson	DSCD	Noted	Provide information in advance of capital budget presentation.
11	5/9/01	Naito	DSCD	5/16/01	<b>Amendment:</b> Rail line between Portland and Lake Oswego - \$30,000/year have we been contributing that amount? IGA. What amount have we given? History and status. Possible amendment item.
12	5/9/01	Anderson	CCFC		<b>Amendment:</b> Native American Youth
13	5/9/01	Naito	CBAC	5/15/01	<b>Amendment:</b> CIC restoration \$8,447
14	5/9/01	Cruz	ONI/PAO	5/14/01	Provide a sense of the siting calls, in terms of operations of office.
15	5/9/01	Cruz	Cooperative Extension		<b>Budget Note:</b> Review funding for non-d regarding (extension)agencies and county funding
16	5/15/01	Cruz	ADS/Health/ Budget Office		<b>Amendment:</b> How to fund the MDT Nurses? Total funding; Medicaid match and non-Medicaid match? And split between ADS and Health? Present options.
17	5/15/01	Cruz	ADS/PAO		<b>Budget Note:</b> Keep OPI at the top of our legislative agenda. Help state approach federal government (federal to advocate for a change in Medicaid to recognize OPI for eligibility)
18	5/15/01	Farver	DRM		<b>Budget Note:</b> DRM's to develop county-wide policy paper for bcc consideration over the summer re: state funding for formula issues. (reference ADS equity issue). Consider DHR reorganization as part of the partnership context.
19	5/15/01	Farver	CFS/Mental Health		Clarify differences/costs between today's presentation and prior resolution (Lane County model). Commissioner concerns: Naito: Case management piece; more detail re: contracting out. Variation on theme how gatekeeping is done and how we would contract out. Why is this the best model with cost comparison of a couple of models. Want to see here is the best and why. Cruz- concerns center around where plan doesn't follow resolution case management; cost analysis consistent with resolution (case management function); wants collaborative process utilizing our expertise and the provider networks. Anderson-walk through the plan. Set up meeting at later time to review. Farver-looking for budget specifics and tradeoffs to make it real. Timelines.
20	5/15/01	Farver	MH Dept/ Jim Gaynor		<b>Budget Note-</b> come back with package of budget amendments; come back in a series of meetings over the course of the year. MH Redesign group to return with a group of amendments about the specifics of the system re-design.
21	5/16/01	Cruz	Health		<b>Budget Note—</b> Time frame for reviewing revenues coming into Health Department/Primary care clinics. Include potential cuts, if revenues do not meet projections. Quarterly Status Report. Have a broader issue to capture FFP, fees, etc

[illegible]