

**Minutes of the Board of Commissioners  
Multnomah Building, Board Room 100  
501 SE Hawthorne Blvd., Portland, Oregon  
Tuesday, October 27, 2015**

**BOARD BRIEFINGS**

Chair Deborah Kafoury called the meeting to order at 10:06 a.m. with Commissioners Loretta Smith and Diane McKeel. Vice-Chair Jules Bailey and Commissioner Judy Shiprack were excused.

Also attending were Jenny Madkour, County Attorney, and Marina Baker, Assistant Board Clerk.

**B.1 Board Briefing on A Home for Everyone Progress Report. Sponsor: Chair Deborah Kafoury. Presenter: Marc Jolin, A Home For Everyone Initiative Director; Rachael Duke, Home Forward; Sally Erickson, City of Portland Housing Bureau; Shannon Singleton, Executive Director, JOIN.**

Mr. Jolin: GOOD MORNING, CHAIR KAFOURY, COMMISSIONER SMITH, COMMISSIONER MCKEEL. I VERY MUCH APPRECIATE HAVING SOME TIME TO CATCH YOU UP ON THE WORK WE'VE BEEN DOING TODAY. I'M JOINED BY SALLY ERICKSON WHO HEADS HOMELESS PROGRAMS AT THE HOUSING BUREAU AND RACHAEL DUKE WITH HOME FORWARD. THEY ARE GOING TALK A LITTLE BIT ABOUT THE WORK GROUPS THEY HAVE BEEN HELPING LEAD. I'M GOING TAKE US THROUGH A LITTLE BIT OF BACKGROUND, SET THE STAGE WITH SOME DATA ABOUT WHO IS HOMELESS. I'LL TALK A LITTLE BIT ABOUT THE WAY WE'VE BEEN APPROACHING THE WORK AND POLICIES WITH THE DIFFERENT ACTION PLAN AREAS AND SOME OF THE ACCOMPLISHMENTS SO FAR AND WHAT WE'RE LOOKING FORWARD TO IN THE COMING YEAR. SO THE FIRST SLIDE IS JUST SETTING A LITTLE BIT OF CONTEXT. ALL OF US WHO CARE ABOUT THESE ISSUES ARE WELL AWARE OF HOW SIGNIFICANT THE CRISIS THAT IS WE FACE IN OUR COMMUNITY AROUND HOUSING AFFORDABILITY, AROUND HOMELESSNESS. THIS IS JUST A SAMPLING OF SOME OF THE MOST RECENT HEADLINES IN THE PRESS.

IT'S A COMPREHENSIVE ANALYSIS OF EVERYBODY SLEEPING OUTSIDE AND SLEEPING IN OUR SHELTER SYSTEM. WHAT WE KNOW IS THAT HOMELESSNESS IS AN EXPERIENCE THAT TOUCHES PEOPLE ACROSS DEMOGRAPHIC GROUPS, ACROSS COMMUNITIES. IT'S AN INCREDIBLY DIVERSE POPULATION OF PEOPLE WHO STRUGGLE WITH THE EXPERIENCE OF HOMELESSNESS IN OUR COMMUNITY. WE KNOW SOME GROUPS ARE MORE LIKELY TO EXPERIENCE HOMELESSNESS THAN OTHERS. BUT STARTING AT THE HIGHEST LEVEL, OUR POINT IN TIME COUNT IN 2015, JANUARY 20TH I BELIEVE WAS THE TARGET NIGHT, TOLD US THERE WERE 887 INDIVIDUALS UNDUPLICATED WHO WERE SLEEPING OUTSIDE, A TOTAL OF 3,801 INDIVIDUALS EITHER SLEEPING OUTSIDE ON THAT NIGHT OR IN A SHELTER OR TRANSITIONAL HOUSING PROGRAM. HE AND THE LAST, BROADEST DEFINITION OF HOMELESSNESS, INCLUDING EVERYBODY WHO IS ALSO

DOUBLED UP SLEEPING ON A COUCH, OVERCROWDED IN AN APARTMENT, WE DON'T HAVE A PERFECT NUMBER BUT IF WE ESTIMATE THAT WE'RE AT ABOUT 16,344 PEOPLE.

Mr. Jolin: WE KNOW THAT POPULATION DISPROPORTIONATELY TENDS TO BE FAMILIES AND DISPROPORTIONATELY TENDS TO BE PEOPLE OF COLOR. SO LOOKING AT SOME OF THE SPECIFIC DEMOGRAPHICS, THIS IS JUST WITHIN THE HUD HOMELESS POPULATION, WHERE WE HAVE THE BEST DATA, 31% OF THE POPULATION IS WOMEN, 17% ARE IN FAMILIES WITH CHILDREN, 24% OF THE PEOPLE IN OUR POINT IN TIME COUNT ARE AFRICAN-AMERICAN. 7% OF THE POPULATION ARE AFRICAN-AMERICAN, THE LARGEST OVERREPRESENTATION OF COMMUNITIES OF COLOR THAT WE HAVE. COMMUNITY OF COLOR ARE MAKING UP 41% OF THE STREET AND SHELTER POPULATION IN OUR COMMUNITY. WE SAW A SPIKE IN THE PERCENTAGE OF PEOPLE OVER 55 WHO ARE HOMELESS ON THE STREETS AND IN OUR SHELTERS, UP OVER 20%, ABOUT 20% OF THE POPULATION IS OVER 55. ABOUT 7% ARE YOUTH UNDER 24, SOMETIMES THIS RAISES QUESTIONS. OUR HOMELESS YOUTH SYSTEMS SERVES UP TO 24. THIS IS A COUNT TAKEN IN JANUARY WHEN WE DON'T HAVE THE FOLKS TRAVELING THROUGH REPRESENTED. THIS IS A STABLE POPULATION THAT WE HAVE IN OUR COMMUNITY. 12% OF THE PEOPLE COUNTED IN THIS POINT IN TIME COUNT WERE VETERANS.

Commissioner Smith: I HAVE JUST A QUICK QUESTION. WHAT'S THE DEFINITION OF A COMMUNITY OF COLOR, THE 41%? WHO ARE YOU IDENTIFYING IN THAT COUNT? YOU HAVE THE AFRICAN-AMERICAN DESEGREGATED FROM THAT.

Mr. Jolin: SO THEY ARE WITHIN THAT. THE AFRICAN-AMERICAN'S ARE WITHIN THAT COMMUNITIES OF COLOR. WE'RE USING THE HUD DEFINITIONS AND ALSO THE LOCALLY ADOPTED. YOU WOULD HAVE IMMIGRANT COMMUNITIES AND OTHER COMMUNITIES AS WELL, TO THE EXTENT THEY ARE REPORTED ON THE SURVEY FORMS THAT WE USE. SO 41% IS THE TOTAL OF 3,800 PEOPLE WHO WERE COUNTED. I CAN GIVE YOU THE EXACT NUMBERS.

Commissioner Smith: THESE DON'T ADD UP TO 100%.

Mr. Jolin: OH, NO, NO, THEY ARE NOT SUPPOSED TO. THIS IS JUST CALLING OUT SOME OF THE KEY DEMOGRAPHICS. I THINK YOU'VE HEARD THAT THE PERCENTAGE OF AFRICAN-AMERICANS REALLY SPIKED, SO THAT OVERREPRESENTATION WENT UP SIGNIFICANTLY IN THE LAST TWO YEARS, AND REALLY OVER THE LAST FOUR YEARS. SALLY WILL SPEAK TO SPECIFICS ON INDIVIDUALS ON THAT SCORE. SO MOVING FORWARD, THE CHALLENGE OF THE PEOPLE EXPERIENCING HOMELESSNESS, MANY OF YOU ARE FAMILIAR WITH THESE. WE KNOW FROM THE POINT IN TIME COUNT 57% OF THE PEOPLE WE SURVEYED IDENTIFIED THEMSELVES AS HAVING A DISABILITY. 48% OF THE PEOPLE WHO ARE UNSHELTERED ARE CHRONICALLY UNSHELTERED, THEY HAVE BEEN OUT OF HOUSING FOR ALMOST A YEAR AND HAVE A SIGNIFICANT DISABILITY. 36% HAD A COMBINED PSYCHIATRIC, SUBSTANCE AND CHRONIC MEDICAL CONDITION, ALL THREE AT THE SAME TIME. IT'S THAT KIND OF DATA

THAT IS DRIVING WHAT WE SAW IN OUR MOST RECENT DOMICILE UNKNOWN REPORT, THE ONE THAT THE COUNTY DID, WHERE WE HAD 56 PEOPLE WHO PASSED AWAY HOMELESS IN 2014, AND THEIR AVERAGE AGE OF DEATH WAS 45.

Mr. Jolin: RATES OF TRAUMA ARE EXTREMELY HIGH FOR PEOPLE EXPERIENCING HOMELESSNESS. DOMESTIC VIOLENCE IS AN EXPERIENCE THAT 45% OF THE WOMEN WHO WE SURVEYED IN OUR POINT IN TIME COUNT IDENTIFIED AS PART OF THEIR BACKGROUND. 46% OF YOUTH IN SOME STUDIES REPORT DOMESTIC VIOLENCE. ONE IN FOUR WOMEN ARE HOMELESS DUE TO VIOLENCE. THESE NUMBERS VARY BY TYPES OF REPORT AND STUDY BUT IT GIVES YOU A SENSE OF JUST HOW SIGNIFICANT THE EXPERIENCE OF VIOLENCE AND TRAUMA IS FOR PEOPLE WHO ARE HOMELESS. A RECENT REPORT SHOWING THAT 63% OF MEN AND 77% OF WOMEN COMING BACK FROM IRAQ AND AFGHANISTAN ARE SHOWING SIGNS OF PTSD. AND THEN A PHENOMENON I THINK HAS GOTTEN A LOT MORE ATTENTION IN THE HOME SERVICES OVER THE LAST COUPLE OF YEARS, A NUMBER OF PEOPLE ARE EXPERIENCING TRAUMATIC BRAIN INJURY AND IT'S AFFECTING THEIR ABILITY TO BE EFFECTIVE IN THE WORKPLACE, LEADING TO HIGHER RATES OF DRUG AND ALCOHOL ABUSE AND BECOMES A SIGNIFICANT BARRIER FOR FOLKS.

LACK OF INCOME IS A CONSTANTLY BARRIER FOR PEOPLE WHO ARE VERY LOW-INCOME OR HOMELESS IN OUR COMMUNITY. YOU'VE SEEN THESE DATA IN YOUR POVERTY REPORT IN THE LAST MONTH. BUT I THINK IT'S WORTH REMINDING OURSELVES JUST HOW LITTLE THE TANF BENEFIT 1ST FAMILIES. IT'S \$506 FOR A FAMILY OF THREE, THE MAXIMUM. THE REAL-DOLLAR VALUE IS DOWN 30% FROM WHERE IT WAS IN 1996. IT COVERS UNDER 60% OF WHAT IT WOULD COST TO AFFORD A TWO-BEDROOM APARTMENT AND PUTS A FAMILY AT 30% OF THE FEDERAL POVERTY LEVEL. PEOPLE WHO ARE PERMANENTLY DISABLED AND RECEIVING AN SSI BENEFIT ARE GETTING JUST \$733 PER MONTH, 70% OF THE FEDERAL POVERTY LEVEL. AND NOT ENOUGH FOR EVEN A ONE BEDROOM APARTMENT THAT SOMEONE ON DISABILITY CAN AFFORD AT THIS POINT.

MINIMUM WAGE DOES NOT DO MUCH BETTER FOR FAMILIES. 65% OF MINIMUM WAGE JOBS ARE PART TIME SO MANY FOLKS ARE NOT ABLE TO WORK FULL TIME. THE EFFECTIVE WAGE FOR LOW-INCOME HOUSEHOLDS HAS DECLINED 5.6% OVER A FOUR-YEAR PERIOD. THEN SOME OF THE OTHER BARRIERS THAT FOLKS ARE FACING, YOU KNOW THESE, CRIMINAL JUSTICE INVOLVEMENT BECOMES A SIGNIFICANT BARRIER TO SCREENING INTO APARTMENTS. PAST EVICTIONS AND POOR CREDIT STAND IN THE WAY OF HELPING PEOPLE TO HOUSING. WE HAD A 15% YEAR OVER YEAR RENT INCREASE LAST YEAR IS A SIGNIFICANT BARRIER AS IS THE 3% VACANCY RATE. UNLAWFUL DISCRIMINATION ADDS AN EXTRA LAYER OF DIFFICULTY. THE FAIR HOUSING COUNCIL'S REPORT IN APRIL SHOWED VERY HIGH RATES OF DISPARATE TREATMENT FOR PEOPLE OF COLOR APPLYING FOR HOUSING, DISPARATE TREATMENT FOR PEOPLE WITH DISABILITIES AND FAMILIES WITH CHILDREN, AS WELL.

Mr. Jolin: THIS IS AN IMPORTANT THING TO KEEP IN MIND AS WE DO THE WORK OF TRYING TO ADDRESS HOMELESSNESS. IT'S NOT A STATIC POPULATION. WE THINK SOMETIMES IT'S A GROUP OF PEOPLE OUT THERE, ALWAYS THE SAME GROUP OF PEOPLE. IT REALLY IS NOT. WHEN WE DO OUR SURVEY 33% OF THE PEOPLE WE SURVEYED WERE HOMELESS LESS THAN SIX MONTH, 50% LESS THAN A YEAR, 26% LESS THAN TWO YEARS. NEW PEOPLE ARE BECOMING HOMELESS EVEN AS OTHERS MOVE OUT. WHERE DO PEOPLE WHO ARE HOMELESS COME FROM? THIS IS A QUESTION WE GET FREQUENTLY. WE ASK OURSELVES THIS IN THE POINT IN TIME COUNT. I THINK IT'S HELPFUL FOR YOU PERHAPS AND FOR THE COMMUNITY TO KNOW THE ANSWER TO THIS QUESTION. 80% OF THE PEOPLE WHO ARE HOMELESS IN MULTNOMAH COUNTY HAVE BEEN IN MULTNOMAH COUNTY FOR LONGER THAN TWO YEARS. AND OF THE 20% WHO HAVE NOT BEEN HERE LONGER THAN TWO YEARS, ONLY 12% WERE HOMELESS WHEN THEY CAME TO MULTNOMAH COUNTY. SO 224 OF THOSE 3,801 WE SURVEYED WERE HOMELESS WHEN THEY CAME HERE. A VERY SMALL PERCENTAGE. WHEN WE ASK WHY THEY CAME HERE, 37% CAME HERE FOR FRIENDS AND FAMILY, 16% FOR JOB OPPORTUNITIES. ONLY 13% OF THOSE FOLK ARE IDENTIFYING SERVICES AND RESOURCES AS THE MOTIVATING FACTOR FOR WHY THEY CAME AS HOMELESS PEOPLE TO OUR COMMUNITY.

NOW LET'S FOCUS ON A HOME FOR EVERYONE AND THE APPROACH WE'RE TRYING TO TAKE TO THIS WORK. IT STARTS, I THINK, AS IT HAS TO, WITH A SHARED VISION AND SET OF VALUES. THE SHARED VISION THAT WE HAVE IS THAT NO ONE SHOULD BE HOMELESS. EVERYONE NEEDS A SAFE AND STABLE PLACE TO CALL HOME. THE GUIDING VALUES OF THE WORK ARE THAT WE HAVE TO PRIORITIZE THOSE MOST WHO ARE MOST VULNERABLE. WE HAVE TO PROMOTE RACIAL INEQUITY AND JUSTICE. WE HAVE TO ENGAGE AND INVOLVE THE COMMUNITY AND WE HAVE TO STRENGTHEN SYSTEM CAPACITY AND INCREASE LEVERAGING OPPORTUNITIES. THEN WE NEED A COMPREHENSIVE PLAN. WE HAVE BOTH AN OVERVIEW PLAN CALLED A HOME FOR EVERYONE, THE COMMUNITY PLAN TO END HOMELESSNESS. UNDER THAT WE HAVE ACTION PLANS, SPECIFICALLY IN THE AREAS OF HOUSING, INCOME AND BENEFITS, HEALTH, SURVIVAL AND EMERGENCY SERVICES AND WORKING GROUPS THAT ARE ACTIVE ON HOW TO IMPROVE ACCESS TO SERVICES AND SYSTEMS COORDINATION. WE'LL COME BACK TO THOSE WORK GROUP PLANS AND ACTION PLANS IN A LITTLE BIT.

WITH THE VALUES IN PLACE AND THE PLANS IN PLACE, WE NEED AN IMPLEMENTATION MECHANISM THAT CAN BE EFFECTIVE AND THAT STARTS WITH SHARED GOVERNANCE. YOU SAW THIS SLIDE BEFORE BUT IT'S HELPFUL TO BE REMINDED OF THE STRUCTURE WE'RE WORKING UNDER. WE HAVE AN EXECUTIVE COMMITTEE. THIS IS UNPRECEDENTED FOR OUR COMMUNITY, THAT IS MADE UP OF MULTNOMAH COUNTY, CITY OF PORTLAND, CITY OF GRESHAM, HOME FORWARD, MEYER MEMORIAL TRUST, THE FOUNDATION AND WE WILL SOON ADD A REPRESENTATIVE FROM THE BUSINESS ALLIANCE TO THAT EXECUTIVE COMMITTEE THAT. COMMITTEE MEETS QUARTERLY. IT MEETS AND LOOKS FOR GUIDANCE FROM THE COORDINATING BOARD. THE

COORDINATING BOARD IS APPOINTED BY THE MEMBERS OF THE EXECUTIVE COMMITTEE AND I'LL SHOW YOU THE MEMBERSHIP ROSTER IN A MOMENT, ABOUT 30 PEOPLE REPRESENTING A VERY DIVERSE GROUP OF CONSTITUENTS IN OUR COMMUNITIES, NONPROFIT PROVIDERS, BUSINESS, FAITH, PUBLIC SAFETY, HEALTH CARE, EDUCATION. I'LL COME BACK TO THAT LIST. UNDER THE COORDINATING BOARD WE HAVE OUR STANDING COMMITTEES. THE COORDINATING COMMITTEE TO END HOMELESSNESS IS CALLED THE CAF, THE COMMUNITY ADVISORY FORUM. THEN WE HAVE SYSTEM ADVOCACY GROUPS OVERSEEING, FOR EXAMPLE, THE FAMILY SYSTEM OF CARE AND THE YOUTH SYSTEM. UNDER THAT WE HAVE ACTION GROUPS, HOUSING HEALTH CARE, EMPLOYMENT, VETERANS AND SAFETY OFF THE STREETS, WHICH WE'LL HEAR FROM SHORTLY.

Mr. Jolin: HERE ARE OUR BOARD MEMBERS. I'LL GIVE YOU A MOMENT TO LOOK OVER IT. WE'VE REALLY MADE AN EFFORT TO MAKE SURE THAT WE HAVE VOICES FROM ACROSS THE SPECTRUM OF THE COMMUNITY REPRESENTED ON THE BOARD. WE HAVE FOUR PEOPLE ON THE BOARD WHO HAVE PERSONAL EXPERIENCE WITH HOMELESSNESS AND THE USE OF OUR SERVICES. WE HAVE SEVERAL CULTURALLY SPECIFIC PROVIDERS ON THE BOARD AND AGAIN, SOMEONE FROM THE PORTLAND POLICE BUREAU, SOMEONE FROM THE SCHOOL DISTRICT, AS WELL AS THE PROVIDERS THAT DO THE SERVICE WORK IN OUR COMMUNITY. SO WE HAVE VALUES, A PLAN, A GOVERNING STRUCTURE AND THEN WE'VE GOT DATA. SOME OF THE MOST EXCITING WORK IS TO REALLY DIG DOWN INTO OUR DATA AND DEVELOP A MODEL BASED ON THE BEST INFORMATION WE HAVE ON WHAT THE NEED IS IN OUR COMMUNITY, WHAT WE'RE INVESTING IN AS A COMMUNITY AND WHAT WE'RE ABLE TO ACHIEVE WITH THOSE INVESTMENTS. THE BASIC MODEL YOU'VE HEARD ABOUT BEFORE, I WON'T SPEND A LOT OF TIME ON IT BUT I'M HAPPY TO ANSWER QUESTIONS.

IT'S A FUNDAMENTAL UNDERSTANDING THAT NEW PEOPLE ARE BECOMING HOMELESS EACH YEAR. WE ESTIMATE AROUND 4,600 AND WE'RE ABLE TO HOUSE A CERTAIN NUMBER, LEAVING A CERTAIN A. UNMET NEED. WHEN WE DIG INTO OUR INFLOW AND OUTFLOW NUMBERS, WHAT BECAME CLEAR TO US IS IF WE JUST KEEP DOING WHAT WE'VE BEEN DOING, WE WILL NOT SIGNIFICANTLY REDUCE THE NUMBER OF PEOPLE ON OUR STREETS AND IN OUR SHELTER. JUST BASED ON HOW MANY ARE COMING IN AND HOW MANY ARE COMING OUT. WE HAD A PLANNING GOAL OF REDUCING UNMET NEED BY HALF. IF WE CONTINUE TO DO WHAT WE HAVE BEEN DOING WE WEREN'T GOING TO SEE PROGRESS TOWARDS REDUCTION. WE CAN DO SOME GOOD, IMPROVING THE NUMBER OF PEOPLE WHO ONCE WE'VE HOUSED THEM STAY HOUSED BUT NOT ENOUGH. AND I DIDN'T PUT THE SLIDE IN, YOU'VE SEEN IT BEFORE, BUT IT'S A FAIRLY MODEST DECREASE IN UNMET NEED IF ALL WE DO IS BUMP UP RETENTION BY 10%. WE HAVE TO DO IT BUT THE REAL GAME CHANGER AT LEAST IN THE SHORT-TERM IS TO INCREASE PERMANENT HOUSING PLACEMENTS. TO MOVE FROM A SYSTEM THAT WAS 3,000, TO ONE THAT IS GOING TO DO IN A NEIGHBORHOOD OF 4,350 -- I'LL SHOW YOU THOSE NUMBERS IN A MOMENT -- IF WE CAN SCALE UP OR SYSTEM ACROSS THE BOARD. THIS IS IRRESPECTIVE OF WHO'S BEING HOUSED, ANYBODY THAT'S

HOMELESS. WE CAN ACTUALLY START TO SEE THE UNMET NEED, THE POPULATION ON OUR STREETS AND SHELTERS DECLINE.

Mr. Jolin: IF WE STRAIGHTEN THAT INCREASED CAPACITY OVER TIME WE CAN ACTUALLY GO BEYOND WHAT THAT FIRST PLANNING GOAL WITH AS TO REDUCE IT BY 50%, AND GET DOWN TOWARDS FUNCTIONAL ZERO. BUT IT DOES REQUIRE SUSTAINING OUR CURRENT SYSTEM AND THOSE NEW PLACEMENTS AT A HIGHER LEVEL FOR QUITE A WHILE. THAT'S EXPENSIVE AS YOU'VE SEEN IN THE BUDGET PRESENTATIONS. THE INCREMENT OF MOVING FROM ABOUT 3,000 FOR 4,000 IS ABOUT AN \$18 MILLION INCREMENT. THE MUCH MORE COST-EFFECTIVE WAY TO GO OVER TIME IS TO SHIFT TOWARDS A SYSTEM THAT IS ABOUT PREVENTION. YOU'LL SEE THE NEW EFFORT LINE, THE DARK ORANGE LINE -- SORRY. THAT'S YOUR UNMET NEED LINE. THE YELLOW LINE IS THE NEW EFFORT. AGAIN, 15, 16, 17, WE'RE INCREASING OUR PLACEMENT CAPACITY UP TOWARDS 3350 PER YEAR AND WE WILL SUSTAIN THAT FOR SEVERAL YEARS. BUT THAT BLUE LINE SHOWS YOU WHAT HAPPENS IF WE START TO INVEST IN PREVENTION. WE NEED TO DO THAT NOW, AND I'LL TALK ABOUT THAT IN A MOMENT. BUT IF WE CAN'T MOVE OVER TIME TO WHERE WE'RE DOING ANOTHER SEVEN TO 8,000 PREVENTIONS, WE CAN DRAMATICALLY REDUCE THE NUMBER OF PEOPLE WE HAVE TO PLACE EACH YEAR IN PERMANENT HOUSING.

IT IS MUCH LESS EXPENSIVE TO DO EFFECTIVE PREVENTION THAN IT IS TO DO PLACEMENTS. WE CAN'T STOP DOING PLACEMENTS WE'RE NOW BECAUSE WE HAVE A LOT OF UNMET NEED. BUT IF WE GET GOOD AT PREVENTION IT'LL COST LESS TO DO THE 8,000 THAN TO MAINTAIN THE CURRENT NUMBER OF ANNUAL PLACEMENTS. AND AS WE PLAN FOR PERMANENT HOUSING PLACEMENTS FOR MORE PEOPLE WE HAVE TO RECOGNIZE THAT THERE ARE STILL GOING TO BE MANY PEOPLE WHO DO NOT HAVE ACCESS TO PERMANENT HOUSING IN THE IMMEDIATE TERM. AND THAT BECOMES A CONVERSATION ABOUT HOW DO WE CREATE SAFE SLEEPING OPTIONS FOR FOLKS, SAFETY OFF THE STREETS. WE KNOW WE'RE GOING TO NEED AT LEAST 650 ADDITIONAL SHELTER BEDS OR SAFE SLEEPING OPTIONS FOR WOMEN AND PEOPLE WITH DISABILITIES, EACH AS WE PUSH DOWN THE NUMBER OF FOLKS ON OUR STREETS. WHAT THIS LOOKS LIKE NUMERICALLY IS WHAT YOU SEE UP HERE. IN 2015 OUR INITIAL PROJECTION WAS WE NEED TO DO ADD 450 PEOPLE TO MOVE FROM 3,000 TO 3,450 WHO WOULD BE HOUSED. THEN IN 2016, TARGETING THAT 50% REDUCTION, WE WOULD NEED TO MOVE TO A SYSTEM THAT WAS PLACING 3,680 PEOPLE. THE REASON YOU SEE BOXES NEXT TO THOSE FIRST NUMBERS I GAVE YOU, IS THAT IN 2015 WE WERE ACTUALLY ABLE TO EXCEED OUR GOAL AND HOUSE 575 ADDITIONAL PEOPLE. SO 3,575 AS A SYSTEM. WE'RE PROJECTING TO BE ABLE TO HOUSE 750 WITH THE NEW INVESTMENTS THAT WERE MADE FOR THIS YEAR.

Chair Kafoury: AND THAT'S ADDITIONAL.

Mr. Jolin: ABOVE THE 3,000 WE WOULD HAVE OTHERWISE HOUSED. THE INVESTMENTS WILL ALLOW TO US SERVE ANOTHER 750 PEOPLE INTO PERMANENT HOUSING. THE CHALLENGE NUMBER IS THE LAST ONE ON THE

RIGHT. I'LL COME TO THIS AT THE END. BASED ON THE DATA FROM THE POINT IN TIME COUNT AND SERVICE UTILIZATION, WE HAVE HAD TO RECALIBRATE OUR PROJECTIONS IN THE MODEL AND RECOGNIZE THAT INFLOW, WE'RE SEEING MORE PEOPLE COMING IN BECAUSE OF WHAT'S GOING ON IN OUR HOUSING MARKET AND THE RENTS THAT ARE OUT THERE. WE'RE EXPECTING TO SEE MORE PEOPLE BECOMING HOMELESS. IF WE WANT TO CONTINUE TO MEET OUR OBJECTIVES OF REDUCING STREET AND SHELTER HOMELESSNESS, WE HAVE TO EXPAND THE SYSTEM MORE THAN WE THOUGHT. 450 IS THE NUMBER WE'RE LOOKING AT RIGHT NOW FOR THAT.

SO THAT'S THE MODEL WE'VE BEEN WORKING WITH. AND THEN WE PUT OUR ACTION GROUPS TO WORK TO SAY, OKAY, WHAT DOES IT MEAN? HOW DO WE EXPAND THE SYSTEM? WE DON'T JUST DO MORE OF WHAT WE'VE ALWAYS BEEN DOING. WE NEED TO LOOK AT OUR VALUES, WHAT IS WORKING, WHAT ARE THE BEST PRACTICES, WHERE ARE WE GETTING THE MOST EFFECTIVE OUTCOMES. THAT'S WHAT THE ACTION GROUP WAS TASKED WITH DOING. THEIR WORK IN NOVEMBER, DECEMBER AND JANUARY OF THIS PAST YEAR YIELDED A SET OF FINANCIAL RECOMMENDATIONS. THESE WERE THE RECOMMENDATIONS THE BOARD CAME UP WITH FOR FY15-16. WE'RE ALREADY INTO THAT YEAR. IT GIVES US A SENSE OF LONG TERM RENT SUPPORT, VETERANS ASSISTANCE, LONG TERM LOCAL AND SHORT TERM ASSISTANCE, SECTION 8 VOUCHERS, RENT ASSISTANCE. THESE WERE BIG ROLLOUTS AND UNDER THEM ARE VERY SPECIFIC RECOMMENDATIONS, AND A TOTAL OF \$15 MILLION REQUESTS. IT WAS ABOUT WHAT WOULD IT TAKE TO EXPAND THE SYSTEM.

SIMILARLY, EACH OF THOSE GROUPS PROVIDED A SET OF POLICY RECOMMENDATIONS. WHAT ARE THE SYSTEMS CHANGE WE HAD NEED TO MAKE, THE DIRECTIONS WE NEED TO TAKE WITH THESE INVESTMENTS IN ORDER TO ACHIEVE THE OUTCOMES THAT WE HAVE SET FOR OURSELVES AND EACH OF THE FOLKS NEXT TO ME ARE GOING TO TALK A LITTLE ABOUT THEIR WORK GROUPS. I'LL START WITH HOUSING, KEY STRATEGIES, JUST TO GIVE YOU CONTEXT SOME OF THIS DATA IS RECENT INFORMATION ABOUT HOW DIRE THE CIRCUMSTANCES ARE. THERE ARE VERY FEW AFFORDABLE COMMUNITIES ANYMORE FOR PEOPLE WHO ARE LOW-INCOME. RIGHT NOW IF YOU SAW THE STATE OF HOUSING REPORT THE CITY OF PORTLAND PUT OUT THERE ISN'T A NEIGHBORHOOD THAT IS AFFORDABLE TO THE AVERAGE AFRICAN-AMERICAN OR NATIVE AMERICAN HOUSEHOLD, NOT A HOUSEHOLD MAKING 30% OR LESS, BUT TO THE AVERAGE AFRICAN-AMERICAN OR NATIVE AMERICAN HOUSEHOLD.

SO WHAT ARE WE DOING ABOUT IT? THE RECOMMENDATIONS, THERE ARE MANY OF THEM BUT HERE ARE THE BIG ONES. WE NEED TO INCREASE OUR INVESTMENTS IN DEEPLY AFFORDABLE HOUSING. THIS BOARD APPROVED A \$5 MILLION INVESTMENT TO BRING DOWN AFFORDABLE HOUSING. OUR PARTNERS AT HOME FORWARD PUT 200 HOUSING CHOICE VOUCHERS INTO THE FAMILY SYSTEM OF CARE TO HELP CREATE DEEPLY AFFORDABLE OPTIONS FOR FAMILIES. WE'VE GOT TO DECREASE THE COST OF DEVELOPING AFFORDABLE HOUSING AS A CONVERSATION THAT HAS BEEN GOING ON AT

THE CITY SIDE HERE, AS WELL. MEYER MEMORIAL TRUST JUST DID A BIG ANALYSIS OF HOW TO CONTAIN THE COSTS OF AFFORDABLE HOUSING. BOTH THE COUNTY AND THE CITY HAVE NOFA DESIGNED TO STIMULATE INNOVATION IN THAT REGARD. AND A WHOLE HOST OF STRATEGIES. WHAT ARE THE THINGS WE CAN DO TO GET PEOPLE INTO THE UNITS WE CURRENTLY HAVE. THERE'S A SYSTEMS DELIVERY MODEL THAT THE COUNTY HAS BEEN SPEARHEADING AND ONE WE'RE DRIVING THE WHOLE SYSTEM TOWARDS, A WAY OF WORKING WITH PEOPLE THAT CAN BE VERY EFFECTIVE. ADDING INTO THAT MIX THE FLEXIBLE DOLLARS THAT ALLOW PEOPLE TO DO THE FIRST AND LAST MONTH'S RENT, RETENTION SUPPORTS. WITH THE VETS A LOT OF WORK TO SUPPORT LANDLORD IN ORDER TO CREATE OPTIONS FOR THE PEOPLE WE'RE WORKING WITH.

THEN ON INCOME BRIEFLY, THIS WORK GROUP REALLY DID SOME IMPORTANT ASSESSING OF WHAT WE'RE ALREADY DOING, WHAT THE PARTNERSHIPS ARE THAT ARE AVAILABLE IN OUR COMMUNITY, WHAT ARE THE LEVERAGE OPTIONS THAT WE HAVE. I TALKED ABOUT SOME OF THESE INCOME CHALLENGES THAT ARE LISTED HERE SO I WON'T GO OVER THEM AGAIN. ON THE ONE HAND EXPAND ACCESS TO DISABILITY BENEFITS. WE KNOW WE HAVE PEOPLE WHO ARE DISABLED, WHO ARE NOT ABLE TO WORK RIGHT NOW, WHO ARE ENTITLED TO LONG TERM DISABILITY BENEFITS FROM THE FEDERAL GOVERNMENT BUT CAN'T GET THEM BECAUSE OF THE NATURE OF THE PROCESS. THE COUNTY AND CITY HAVE BOTH INVESTED IN BENEFITS RECOVERY AND HAVE SHOWN TREMENDOUS OUTCOMES WITH THAT STRATEGY. THERE IS A NEED TO BETTER ALIGN EMPLOYMENT TRAINING AND HOUSING SUPPORTS.

THIS EMPLOYMENT WORK GROUP WAS A LOT OF FOLKS FROM THE WORK SYSTEMS SIDE, THE PROMISES THAT ARE DOING CULTURALLY SPECIFIC EMPLOYMENT TRAINING PROGRAMS. AND ALSO FROM THE HOUSING SIDE, RECOGNIZING FOLKS IN TRAINING PROGRAMS DON'T HAVE ACCESS TO THE RENT ASSISTANCE THEY NEED TO STABILIZE. AND NO SUPPORT TO GET AN INCOME TO SUSTAIN HOUSING ON THEIR OWN THAT. ALIGNMENT NEEDS TO HAPPEN. THERE WAS A DISCUSSION ABOUT SOCIAL ENTERPRISE AND NONTRADITIONAL EMPLOYMENT OPTIONS. THE CITY KITCHEN, DAY LABOR STRATEGIES, SELF-EMPLOYMENT STRATEGIES, ALL OF THOSE SHOW UP I WANT RECOMMENDATIONS OF THE INCOME WORK GROUP. ALL RIGHT. I'M GOING STOP TALKING AND I APPRECIATE YOUR BEARING WITH ME AND TURN IT OVER TO RACHAEL TO TALK A LITTLE ABOUT THE HEALTH GROUP.

Ms. Duke: GOOD MORNING, COMMISSIONER MCKEEL, COMMISSIONER SMITH, AND CHAIR KAFOURY. I'M GOING TO SPEND A FEW MINUTES TALKING ABOUT THE WORK GROUP REAL FOCUSED ON LOOKING AT INTEGRATING THE SYSTEM WE HAVE SET UP TO ADDRESS PEOPLE'S HEALTH CARE NEEDS AND HOW WE WORK IN TERMS OF HOUSING AND HOMELESSNESS TO BRING ALL OF THAT TOGETHER. WE HAD FOUR AREAS UNDER WHICH WE HAD A SERIES OF RECOMMENDATIONS. I'M GOING TALK THROUGH EACH ONE. THE FIRST IS AROUND DISCHARGE PLANNING. THIS WAS CONNECTED BOTH TO MEDICAL CARE AND MENTAL HEALTH. SO WHEN WE THINK ABOUT DISCHARGE



PLANNING FROM THE HOSPITAL, FOLKS COME INTO THE EMERGENCY ROOM OR THEY ARE IN FOR TREATMENT AND SOMETIMES THEY ARE DISCHARGED BUT THERE'S NOWHERE FOR THEM TO GO. SOMETIMES HOSPITALS HAVE ACCESS TO SHORT RECUPERATIVE CARE PROGRAMS. PROJECT ACCESS NOW WORKS ON THIS KIND OF RECUPERATIVE CARE AND FOLKS CAN BE DISCHARGED INTO THAT. SOMETIMES YOU'RE ABLE TO FIND HOUSING, BUT THERE'S NOT ENOUGH BEDS OR RESOURCES. IT'S JUST FIGURING OUT WHAT DO WE DO TO KEEP THAT ENDLESS CYCLE OF IN AND OUT OF THE HOSPITAL SYSTEM. IN ADDITION, THERE'S BEEN A LOT OF TALK THE LAST YEAR ABOUT UNITY AND THE MENTAL HEALTH SERVICES FOLKS WILL BE GETTING FROM THAT IMPACT.

Ms. Duke: WE BASED OPEN STACKS STICKS USING THAT FACILITY COULD BE HOMELESS COULD CONCLUDE THREE TO 4,000 PEOPLE A YEAR. WE WANT TO BE SURE WE'RE ALSO THOUGHTFUL ABOUT THE DISCHARGE PLANNING THAT HAPPENS THERE. WE THINK THIS IS AN OPPORTUNITY WHERE WE CAN LEVERAGE HEALTH CARE RESOURCES AND INTEGRATE THEM WITH HOUSING AND HOMELESS SERVICE RESOURCES TO SUPPORT FOLKS REALLY INTO ACCESSING HOUSING AS THEY COME OUT OF THESE KINDS OF FACILITIES AND MEDICAL FACILITIES. OUR BIG RECOMMENDATION IS REALLY AROUND EXPANDING PERMANENT SUPPORTIVE HOUSING. SUPPORTIVE HOUSING IS HOUSING THAT INTEGRATE HEALTH CARE. A GREAT DEFINITION OF SUPPORTIVE HOUSING IS HOUSING BUT FOR FOLKS WHO NEED SUPPORTIVE HOUSING WOULD NOT BE SUCCESSFUL IN HOUSING BUT FOR THE EXISTENCE OF THE SERVICES THERE, AND WOULD NOT BE SUCCESSFUL IN ACCESSING SERVICES BUT FOR THE EXISTENCE OF HOUSE.

IT'S SET UP FOR FOLKS WHO NEED BOTH HIGHLIGHT SERVICES TO BE SUCCESSFUL IN THAT. WHEN WE THINK THROUGH PERMANENT HOUSING, IT COULD BE SCATTERED SITES, HOPE GRANT IS A RENT ASSISTANCE VOUCH AND ARE SERVICES AND FOLKS CAN TAKE THOSE INTENSIVE SERVICES AND LIVE IN SCATTERED APARTMENTS. SOME OF IT'S MORE SITE BASED WHERE SUBSIDIES ARE INTEGRATED. WE NEED BOTH SITE-BASED AND SCATTERED SITES AND WE NEED MORE OF THEM. SO WE ARE ALSO THINKING THROUGH HAVING ADDITIONAL SUPPORTIVE HOUSING ALSO CONNECTED TO UNITY, BUT ALSO JUST IN GENERAL IN OUR COMMUNITY FOR FOLKS WHO ARE CHRONICALLY HOMELESS, HIGHLY VULNERABLE, HAVE A LOT OF MEDICAL ISSUES AND MENTAL HEALTH ISSUES AND REALLY NEED THAT EXTRA SUPPORT IN ORDER TO BE SUCCESSFUL IN HOUSING. WE WANT THEM TO STAY IN HOUSING. WE WANT TO BE SURE THEY HAVE WHAT THEY NEED.

WHEN I THINK ABOUT THE OVERALL RECOMMENDATIONS, THAT'S ONE OF THE LARGEST RECOMMENDATIONS AND THE MOST EXPENSIVE, FOR SURE. IT IS POSSIBLE TO THINK THROUGH, WHAT DOES IT MEANS TO REINVEST. WE KNOW THERE WAS A STUDY DONE, THE FOLKS LIVING AT BUD CLARK COMMONS, THEIR USE OF MEDICAID WAS REDUCED BY 45% AFTER ONE YEAR OF LIVING AT THAT HOUSING. CAN WE TALK ABOUT DOING THIS WITH OUR COMMUNITY PARTNERS? I'M GOING TO THE FOURTH RECOMMENDATION AND THEN UP TO THE THIRD. THE THIRD IS THE UNDERPINNING OF EVERYTHING.

THE FOURTH RECOMMENDATION IS AROUND EXPANDING MOBILE MENTAL HEALTH OUTREACH. FOR FOLK ON THE TREAT, CASCADIA WAS ABLE TO DO SOME OF THAT THROUGH A HOME FOR EVERYONE IN THE CITY. THERE'S ALSO A NEED TO KEEP PEOPLE HOUSED. MARC TALKED ABOUT REDUCING THE INFLOW INTO HOMELESSNESS. PART OF THAT IS BRINGING THAT MENTAL HEALTH RESOURCE TO PEOPLE WHO ARE IN HOUSING. IF ISSUES ARE NOT ADDRESSED WHILE THEY ARE LIVING IN THAT COMMUNITY, THAT COULD RANGE FROM THINGS AROUND HOARDING AND HOUSEKEEPING TO BEHAVIORS THAT REALLY CAN PUT SOMEBODY AT RISK OF LOSING THEIR HOUSING BECAUSE IT MIGHT IMPACT OTHER PEOPLE IN THE COMMUNITY.

Ms. Duke: HAVING THAT MOBILE MENTAL HEALTH OUTREACH IS SUPER IMPORTANT TO KEEP PEOPLE HOUSED. FINALLY, REALLY IMPROVING HEALTH AND HOUSING ALIGNMENT IS THE UNDERPINNING OF ALL OF THESE RECOMMENDATIONS. WE NEED TO BRING PLAYERS TO THE TABLE WHO WE HAVEN'T ALWAYS TRADITIONALLY INVOLVED IN THESE CONVERSATIONS. THE WORK GROUP WE HAD WAS PRETTY EXPANSIVE IN TERMS OF WHITE INVOLVED. WE ALSO HAD HEALTH CARE PAIRS, HEALTH CARE PROVIDERS, WE HAD FOLKS WHO ARE CONNECTOR ALREADY IN THAT SYSTEM, ORGANIZATIONS LIKE PROJECT ACCESS NOW OR ENTERPRISE PARTNERSHIP FOUNDATION, ALSO AGENCIES THAT HAVE A HISTORY OF CONNECTING DIFFERENT GROUPS TOGETHER. THE IDEA OF HOW DO WE BRING THESE DIFFERENT SYSTEMS TOGETHER TO KIND OF COME UP WITH A SOLUTION THAT WORKS FOR ALL OF US IS REALLY I THINK THE UNDERPINNING OF HOW WE CAN DO BETTER AT THOSE OTHER THREE RECOMMENDATIONS UP THERE ON THAT SCREEN. THAT'S MY BRIEF SYNOPSIS OF THE HEALTH SUPPORT GROUP.

Mr. Jolin: ALL RIGHT. SALLY WILL TALK TO US ABOUT WHAT'S HAPPENING WITH VETERANS. IT'S A GOOD TIME.

Ms. Erickson: IT IS A GOOD TIME. GOOD MORNING, I'M SALLY ERICKSON WITH THE PORTLAND HOUSING BUREAU AND I HAVE BEEN WORKING ON HOUSING HOMELESS VETERANS, LEADING A TERRIFIC GROUP CALLED OPERATION 424 FOR THE LAST COUPLE OF YEARS. WE STARTED BY WANTING TO UTILIZE EVERY SINGLE VETERANS AFFAIRS SUPPORTIVE HOUSING VOUCHER OR VASH SO OUR HOMELESS VETERANS WERE GETTING INTO HOUSING AND USING THIS VALUABLE RAILROADS. SOMETHING THAT HAPPENED FIVE YEARS AGO, THE FEDERAL GOVERNMENT LAUNCHED A STRATEGIC PLAN TO END HOMELESSNESS. THEY HAD TRUMPETED FOR YEARS THE COMMUNITIES NEED TO DO THAT. IT WAS THE FIRST TIME THE FEDERAL GOVERNMENT CAME UP WITH A PLAN AND THEY HAVE BEEN COLLABORATING AMONG THE DIFFERENT DEPARTMENTS, THE DEPARTMENT OF LABOR, EDUCATION, HEALTH AND HUMAN SERVICES, HUD, ET CETERA.

Ms. Erickson: AS PART OF THEIR CLA PLAN THEY SET A GOAL TO END VETERAN HOMELESSNESS BY THE END OF THIS YEAR, END CHRONIC HOMELESSNESS, THEIR GOAL IS TO END THAT BY THE END OF NEXT YEAR, AND ALL OTHER HOMELESSNESS BY THE END OF 2020 TO THE EXTEND THAT WE WILL RELINE

WITH THESE RESOURCES, OUR FEDERAL PARTNERS WILL LAKE A LITTLE BIT MORE. HOPEFULLY GRANTING US SOME FEDERAL FUNDING. WE HAVE BEEN MORE EFFICIENT AT ACQUIRING RESOURCES TO HOUSE VETERAN, IN FACT MORE THAN ANY OTHER SUBPOPULATION. WE'VE BEEN ABLE TO GET NEW FUNDING FOR PERMANENT SUPPORTIVE HOUSING, SHORT-TERM RENT ASSISTANCE, AND SUPPORT OF SERVICES TO GET VETS INTO HOUSING. WE STARTED THIS YEAR LOOKING AT OUR POINT IN TIME COUNT, ABOUT 422 VETS WERE COUNTED EITHER ON THE STREETS OR IN SHELTER OR TRANSITIONAL HOUSING. WE USED THE V.A.'S MULTIPLIER TO DETERMINE HOW MANY VETS WILL EXPERIENCE HOMELESSNESS. WE SET OUR GOAL AND SAID THAT'S HOW MANY VETS WE WANT TO HOUSE, KEPT IT PRETTY SIMPLE.

OUR GOAL HAS BEEN TO HOUSE 61 VETS OR VETERAN HOUSEHOLDS, A LOT OF VETS ARE PART OF A COUPLE OR THEY HAVE KIDS. WE HAVE BEEN ACHIEVING THAT, I'VE BEEN HITTING OUR GOAL EVERY SINGLE MONTH. AS RENT ARE GOING UP FINDING AVAILABLE UNITS. WE'VE BEEN HOUSING THOUSANDS OF HOMELESS PEOPLE EVERY YEAR. THE ABILITY TO COMPLETELY ELIMINATE HOMELESSNESS, AS WE SEE IT TODAY, IT'S NOT TRIPLING OUR EFFORT, IT'S JUST A LITTLE MORE TO GET THERE. IT'S ABOUT AFFORDABLE HOUSING AND FOR SOME PEOPLE CONNECTING THEM WITH SOME SUPPORTIVE SERVICES OR EMPLOYMENT OR BENEFITS. THERE ARE A LOT OF DETAILS IN THE HOUSING MARKET LIKE THIS TO GET PEOPLE HOUSED. FOR EXAMPLE, THE VASH VOUCHERS ONLY PAY FOR RENT ASSISTANCE, THEY DON'T PAY FOR FIRST AND LAST MONTH'S RENT OR AN APPLICATION FEE. THE CITY, THE COUNTY, HOME FORWARD AND UNITED WAY PLACED THOSE PEOPLE INTO HOUSING. SOME OF THE OTHER RECOMMENDATIONS THAT CAME OUT OF OUR WORK GROUP TO RECRUIT AND RETAIN NEW LANDLORDS. JOIN GOT AN ADDITIONAL 14 UNITS, THEY ARE APPROACHING LANDLORDS AND I THOUGHT THAT WAS TERRIFIC. SAYING, WOULD YOU SET ASIDE, WOULD YOU HAVE A PREFERENCE FOR VETS COMING OUT OF HOMELESSNESS TO HAVE RENT ASSISTANCE, WE JUST NEED UNITS.

LAST WEEK WE HAD ABOUT 80 WITH A VASH VOUCHER IN HAND, THEY HAD RENT ASSISTANCE AND A SOCIAL WORKER. THEY JUST NEEDED A PLACE TO MOVE IN. THEY NEED TO MAKE IT AVAILABLE TO VETS THAT MAY NOT HAVE PERFECT CREDIT MAY HAVE SOME EVICTIONS IN THEIR BACKGROUND. THERE'S A LOT OF COMPETITION FOR AVAILABLE UNITS. THAT'S SOMETHING WE'VE DONE. THE V.A. AND HOME FORWARD WORKING TOGETHER LIKE NEVER BEFORE REALLY FOCUSED ON THIS GOAL. WE'VE BEEN MAKING INVESTMENTS FROM OUR JURISDICTIONS TO MAKE THIS SUCCESSFUL THE FLEXIBLE FUNDING I MENTIONED. AND THEN LOOKING AT OUR ON A MONTH BASIS AND WORKING CLOSELY WITH THE V.A. TO MAKE SURE WE'RE REACHING OUR GOAL. WE'VE MADE SOME RECOMMENDATIONS FOR NEXT YEAR TO KEEP SOME OF THE INVESTMENTS THAT WE'VE MADE, KEEPING THAT FLEXIBLE RENT ASSISTANCE FUND, OUR LANDLORD RESPONSE TEAM AND EXPANDING A FEW OTHERS THAT ARE SUCCESSFUL NOW. I THINK I'LL STOP THERE.

Mr. Jolin: GREAT, THANK YOU. AS I SAID, EVEN AS WE'RE HELPING PEOPLE GET

INTO HOUSING WE KNOW THAT THERE ARE PEOPLE WHO DON'T HAVE HOUSING WHO WE'RE NOT ABLE TO SERVE IMMEDIATELY. THERE'S A NEED FOR A PLAN FOR A SAFE PLACE PEOPLE CAN SLEEP AND BE.

Ms. Singleton: THANK YOU. I WANT TO START BY SAYING THAT FOR THIS WORK GROUP WE WERE INTENTIONALLY BROAD IN DEFINING WHAT SAFETY OFF THE STREETS MEANT. YOU'LL SEE A FACILITY-BASED SHELTER, ENGAGEMENT WITH THE PROGRAM AT MOBILE MENTAL HEALTH THAT RACHEL MENTIONED. WE ALSO LOOKED AT OPTIONS THAT ARE CURRENTLY EXISTING IN OUR COMMUNITY, SITES LIKE TIGONE VILLAGE AND RIGHT 2 DREAM 2. AND OUR SHELTERS WHICH WE NOW KNOW ARE YEAR-ROUND, WHICH IS FABULOUS. ONE OF THE THINGS THAT CAME FROM THIS GROUP WAS THE SERVICE CONNECTION. THERE HAS BEEN A LOT OF SERVICE CONNECTION FOR FOLKS LIKE RIGHT 2 DREAM 2 OR DIGNITY VILLAGE. THEY DON'T HAVE ACCESS TO SERVICES IN THE SAME WAY. THIS GROUP REALLY WANTED TO SEE SOME INTENTION SERVICE DOCKS TO SITES LIKE THAT. SO MAKING SURE THEY HAVE THAT SERVICE CONNECTION.

THE OTHER PIECE WAS REALLY LOOKING AROUND THE EXPANDED OPTIONS. SOME OF WHAT HAPPENED FOR THE SAFETY OFF THE STREETS ACTION PLAN IS VERY MUCH DEPENDENT ON WHAT HAPPENS IN THE HOUSING. IF MORE UNITS ARE ON THE GROUND, THE LESS SAFETY OFF THE STREETS OPTIONS THAT WE NEED AND EVERYTHING IS LISTED AS SCALABLE. WE LOOKED AT DIFFERENT MODELS, FACILITY BASED SHELTERS THAT MIGHT BE GENDER SPECIFIC. BUT ALSO POINTING OUT ARE COUPLES ARE NOT WELL SERVED BY OUR SYSTEM IF THEY HAVE CHILDREN UNDER 18. AND LOOKING AT CAMP AREAS THAT PROVIDE SOME SAFETY, AGAIN, THAT SERVICE CONNECTION. I'M ALSO LOOKING AT A MODEL OUT OF SAN FRANCISCO THAT'S CALLED A RECEPTION CENTER, WHICH IS AN INVITATION TYPE OF SHELTER WHERE OUTREACH WORKERS, THERE MAY BE A CAMP WHERE THERE'S SOME LIVABILITY ISSUES HAPPENING. OUTREACH WORKERS ARE ABLE TO OFFER SELF-HELP FOR HARD OF HEARING INSIDE TO THE ENTIRE CAMP. WHAT'S AMAZE BEING THAT, FOLKS TITLED DIFFICULT TO SERVE OR SERVICE RESISTANT HAVE BEEN COMING IN TO SHELTER AND CONNECTING WITH US FOR HOUSING AND PLACEMENT SUPPORT.

Commissioner McKeel: SO WHO FUNDS THE SAN FRANCISCO RECEPTION CENTER?

Mr. Jolin: THE CITY AND COUNTY ARE UNITED IN SAN FRANCISCO AND I BELIEVE IT IS A PUBLICLY FUNDED EFFORT DOWN THERE. SO NOW A LITTLE BIT OUTCOME INFORMATION, AND THIS IS ALL VERY HIGH LEVEL. LOOKING AT THE SYSTEM AS A WHOLE AGAIN IN 2014, 2015 AND THAT FISCAL YEAR, WE WERE ACTUALLY ABLE TO HELP OVER 3,500 PEOPLE MOVE INTO HOUSING. THAT WAS A 17% INCREASE OVER THE PREVIOUS YEARS AND THAT WAS IN NO SMALL PART BECAUSE OF THIS BOARD AND THE CITY BOTH PUTTING ADDITIONAL RESOURCES IN AT THE END OF LAST FISCAL, 680 FAMILIES WERE MOVED INTO PERMANENT HOUSING. 1600 HOUSEHOLDS WITHOUT CHILDREN,

THE RETENTION RATE WAS 75% OVER 12 MONTHS ACROSS THE SYSTEM. IT VARIES BY DIFFERENT SYSTEMS AND POPULATIONS.

Mr. Jolin: WE MADE A TREMENDOUS AMOUNT OF PROGRESS TOWARD ENDING VETERAN HOMELESSNESS AND ARE EXPECTING TO FINISH THAT WORK IN THE FIRST HALF OF THIS FISCAL YEAR. NOW BRIEFLY WHAT WE'RE LOOKING FORWARD TO IN 2015-16 AND THE CURRENT FISCAL YEAR, BECAUSE OF THE INVESTMENTS THAT YOU MADE AND THAT THE CITY MADE, WE ARE GOING TO BE ABLE FOR, HOMELESS FAMILIES, TO HAVE YEAR-ROUND SHELTER WITH THE CAPACITY OF 130 PEOPLE AND IT WILL CONTINUE TO BE NO TURN-AWAY. THERE WILL BE 248 ADDITIONAL FAMILIES PLACED AND RETAINED IN HOUSING IN PART BECAUSE OF HOME FORWARD'S COMMITMENT OF THE SECTION 8 VOUCHERS. SO A TOGETHER OF 180 YOUTH HOUSEHOLDS THAT WILL ACCESS PERMANENT HOUSING.

Chair Kafoury: THE WAY WE DO OUR BUDGET HERE AT MULTNOMAH COUNTY WE REFER TO IT BY ONE-YEAR. SO IT WOULD BE FY 16. THESE ARE THE FY 16 DOLLARS THAT WE PUT IN.

Mr. Jolin: THESE ARE OUTCOMES THIS NEW MONEY THIS YEAR ARE SET UP TO ACHIEVE BASED ON WHERE THE RESOURCES HAVE GONE. THEN FOR DISABLED ADULTS THERE WAS AN INVESTMENT IN MORE BENEFITS RECOVERY, WE EXPECT AN ADDITIONAL 75 PEOPLE TO RECEIVE DISABILITY BENEFITS. IN TERMS OF THE STREET ENGAGEMENT TEAM, SEVERE DISABLED FOLKS GETTING INTO PERMANENT HOUSING AND RECEIVING THE MOBILE MENTAL HEALTH SUPPORTS THEY NEED. FOR WOMEN WE HAVE 125 YEAR-ROUND EMERGENCY SHELTER BEDS. IT'LL NOW BE YEAR-ROUND, IT WAS WINTER-ONLY. THERE WILL BE ENOUGH MONEY IN THAT SHELTER BUDGET TO ACCOUNT FOR SOME ADDITIONAL SPECIFIC PLACEMENT RESOURCES FOR WOMEN. AGAIN, IN THE FAMILY MEMBERS AND ELSEWHERE AND YOUTH, THERE WILL BE MANY WOMEN BEING HOUSED. FOR VETERANS, SHANNON DIDN'T MENTION THIS, NOR DID SALLY, BUT ON NOVEMBER 1ST WE'RE EXPECTING A SHELTER SPECIFICALLY FOR VETERANS TO SERVE 22 PEOPLE IN A CHURCH THAT IS DOWNTOWN. AND THEN THIS 180 ADDITIONAL HOUSING PLACEMENTS AND RETENTIONS, WE'RE LEVERAGING MANY MORE THAN THAT BUT IN TERMS OF THE A. MONEY WE USE A KIND OF METRIC PER PLACE. THEN THERE WAS 130,000 THAT IS SPECIFICALLY SET ASIDE FOR EAST COUNTY, CURRENTLY BEING PROGRAMMED THROUGH THE GRESHAM HOMELESS ACTION TEAM AND COUNTY HUMAN SERVICES. THEN THERE WAS THE INVESTMENT IN ACQUIRING 125 ADDITIONAL UNITS FOR HOUSEHOLDS THAT THAT ARE HOMELESS OR AT RISK OF HOMELESSNESS.

Mr. Jolin: ALL OF THAT TOTALS WILL HOPEFULLY GET US TO THAT EXPANDED SYSTEM CAPACITY THAT I MENTION THE. NOW I JUST WANT TO CLOSE BRIEFLY WITH A KIND OF STATE OF EMERGENCY. THE MAYOR OF PORTLAND DECLARED A STATE OF EMERGENCY A FEW WEEKS BACK. FROM THE PERSPECTIVE OF A HOME FOR EVERYONE, THE SENT OF URGENCY IS REALLY CALLED OUT IN THE NUMBERS THAT WE ARE SEEING. THERE WAS AN INCREASE OF 26 HUNDRED PEOPLE IN THE LAST YEAR. WE SAW OUR NEWEST

POINT IN TIME COUNTS. BECAUSE THOSE NUMBERINGS WERE UP WE HAD TO ASSUME THAT WE WERE GOING SEE A SIGNIFICANT NUMBER OF NEWLY HOMELESS PEOPLE IN OUR COMMUNITY IN THE COMING YEAR, AND WE WERE GOING TO NEED TO STEP UP THOSE EFFORTS. THE FACT THAT RENTS HAD INCREASED 30% OVER FIVE YEARS, 50% BY SOME COUNTS JUST IN THE LAST YEAR, AND VACANCY RATES ARE STILL AT 3%, TELLS US THIS IS NOT A SITUATION THAT'S GOING GET BETTER ANYTIME SOON. THAT'S WHERE THAT SENSE OF URGENCY THAT WE ARE IN A CRISIS IS COMING FROM, AND WHY THERE'S A NEED TO STEP UP THAT SYSTEM EXPANSION THAT WE HAVE BEEN HOPING THAT WE WOULD BE ABLE TO DO.

JUST LIKE WE HAD MADE RECOMMENDATIONS FOR THE CURRENT FISCAL YEAR, THE FY16 FISCAL YEAR, THE ACTION PLANS AND THE WORK GROUPS MADE RECOMMENDATIONS FOR THE 17-YEAR. THEY WERE ORIGINALLY TAILORED TOWARDS THAT 900 ADDITIONAL HOUSING PLACEMENTS AND 10% IMPROVEMENT IN RETENTION THAT I SHOWED YOU ON THE SLIDE EARLIER. WITH THESE NEW INFLOW NUMBERS, WE NEED TO DO RECALIBRATE ALL OF THAT. SO NOW THE GOALS, IF YOU WANT TO HIT OUR PLANNING GOAL OF 50% REDUCTION WE NEED TO SCALE UP BY 1,350 ADDITIONAL PLACEMENTS ABOVE THE 3,000 WE WERE DOING TWO YEARS AGO. SO THAT PUTS US AT 4,350. WE NEED AS THAT GRAPH I HE SHOWED YOU, TO START UNTIL E VESTING IN A WAY WE HAD NOT BEFORE. WE HAD PROJECTED A THOUSAND RETENTIONS. WE STILL NEED THE ADDITIONAL SAFETY OFF THE STREETS OPTIONS. AND WE STILL NEED TO FIND ADDITIONAL UNITS. WE NEED TO BE ADDING TO THE UNIT IN THE COMMUTE THAT ARE AVAILABLE TO HOMES PEOPLE AND PICTURE PERFECT AT RESCUE AT HOMELESSNESS. THEY ARE TIED TO THE RESOURCE REQUEST. THE WAY WE BUDGET THESE, WE HAD ORIGINALLY BEEN LOOKING AT ABOUT \$9 MILLION IN ADDITIONAL SERVICES, HOUSING PLACEMENT, RETENTION, SUPPORT SERVICES AROUND ECONOMIC OPPORTUNITY AND DISABILITY BENEFITS. JUST APPLYING THE CHANGE RIGHT BETWEEN THE 900 AND THE 1350 THAT, GOES UP TO ABOUT \$12.5 MILLION.

WE BUDGET PREVENTIONS AT ABOUT \$2,500 PER PREVENTION, JUST FROM OUR DATA. THAT IS ON AVERAGE AND SOME PEEKS NEED IMPORTANT AND THEN WE CALCULATE ROUGHLY THAT WITH \$5 MILLION OF ONGOING OPERATING SUPPORT WE CAN PROBABLY GET TO ABOUT THAT 650 SAFETY OPTIONS FOR PEOPLE OFF THE STREET. THEY MAY NOT ALL BE TRADITIONAL FACILITY-BASED SHELTER, WE MAY HAVE TO LOOK AT SOME CREATIVE MODELS. BUT WITH THAT RESOURCE WE CAN START TO GET AT THAT 650 NUMBER AND THEY WANT 10 MILLION FOR DEVELOPMENT IS AN ESTIMATE OF WHAT WE NEED TO GET THOSE RENTS DOWN AND HAVE THEM BE AFFORDABLE ENOUGH. THAT'S HOW FROM THE A HOME FOR EVERYONE PERSPECTIVE WE GOT INTO THE \$30 MILLION RANGE, THAT NUMBER THAT YOU'VE HEARD, THE RECOMMENDATIONS SORT OF ROLL UP INTO THAT. AND THAT'S WHERE WE SIT TODAY. RIGHT NOW THE WORK GROUPS HAVE BEEN MEETING, LOOKING AT THE RECOMMENDATIONS, THE BOARD WILL THEN TAKE THOSE RECOMMENDATION AND RANK THEM AND PRIORITIZE AND THAT WILL GO UP TO THE EXECUTE COMMITTEE FOR THEIR RECOMMENDATION. WHATEVER THEY DECIDE TO DO WITH THEIR REP HIV BODIES HERE AT THE

CITY AND IN GRESHAM, THEY GOVERNOR BLANCO THE CONVERSATIONS GOING FORWARD. THAT'S WHERE WE STAND. HAPPY TO ANSWER QUESTIONS.

Chair Kafoury: QUESTIONS FROM THE BOARD?

Commissioner Smith: THANK YOU. OF THIS NEW \$5 MILLION YOU'RE TALKING ABOUT, WHO WOULD BE OPERATING THOSE SERVICES?

Mr. Jolin: THAT HASN'T BEEN DETERMINED. SO WE HAVE SOME EXISTING SHELTER PROVIDERS IN OUR COMMUNITY. WE'RE HAVING AN INFORMATIONAL MEETING ON THE 3RD OF NOVEMBER INVITING PEOPLE WHO ARE INTERESTING IN HELPING PROVIDE SHELTER COME FORWARD. DEFINITELY HAVE THE FEELERS OUT AND OPENING THE DOORS TO ANYBODY WHO WANT TO COME AND HELPING PART OF THE SHELTERING PROCESS. IT'S A LOT OF SHELTER TO ADD. WE KNOW WE HAVE PARTS OF THE CITY WHERE WE DON'T HAVE SHELTER. EAST COUNTY THERE'S A DISCUSSION AROUND WANTING SHELTER, AS WELL. RIGHT NOW YOU'RE LOOKING FORWARD TO NEXT FISCAL YEAR IN ANY EVENT. AND THERE IS SHORT-TERM WHAT WE CAN GET OPEN NOW CONVERSATION GOING ON BUT THIS \$5 MILLION IS REALLY ABOUT AN INVESTMENT IN EXPANDING CAPACITY LONGER TERM. SO WE HAVE A LITTLE BIT OF TERM.

Commissioner Smith: WE'RE TALKING ABOUT FOR NEXT YEAR'S BUDGET? OR ARE YOU GOING COME BEFORE US AND ASK FOR MONEY LIKE RIGHT NOW?

Mr. Jolin: I DON'T HAVE ANY PLANS TO COME AND ASK YOU FOR ANYTHING RIGHT NOW. I KNOW THERE IS A DESIRE TO TRY TO OPEN SHELTERS STILL IN THIS FISCAL, CERTAINLY ON THE CITY SIDE. THEY ARE HAVING THOSE DISCUSSIONS AND I THINK WE'RE HOPING THAT THE COUNTY'S A PARTNER IN THAT CONVERSATION AND CERTAINLY IN TERMS OF POTENTIAL SITES AND ALL OF THOSE THINGS. SO THERE'S THE SHORT-TERM BUT REALLY, WE'RE ALSO LOOKING AT WANTING TO CREATE SOMETHING THAT'S SUSTAINABLE OVER TIME SO A LOT OF WORK IS ORIENTED TOWARDS WHERE DO WE NEED LONGER TERM TO HAVE EXPANDED SHELTER CAPACITY IN YOUR COMMUNITY, AS WELL.

Commissioner Smith: THE LAST QUESTION, THERE ARE SO MANY DIFFERENT NUMBERS AND PERCENTAGES ROLLING AROUND IN MY HEAD AND INCREASES OF DIFFERENT DEMOGRAPHICS EXPERIENCING A LOT OF HOMELESSNESS, PARTICULARLY AFRICAN-AMERICANS. ALL THESE SYSTEMS DON'T TALK TO EACH OTHER. WHEN WE GO OUT AND SAY THERE'S 1800 PEOPLE ON THE STREETS, AND THEN WE HAVE THE 36 WHO ARE COUCH-SURFING. AND THE MIDDLE NUMBER, AS WELL. IS THERE ANY WAY WE CAN DOCUMENT OR PUT THESE NAMES IN A DATABASE SO WE KNOW WHO WE'RE SERVING AND WHO WE ARE RESERVING AGAIN? SOMEONE IS GOING TO BE A VICTIM OF DOMESTIC VIOLENCE EVERY SINGLE DAY AND THEY ARE GOING TO NEED A PLACE TO GO. A YOUTH IS GOING TO BE HOMELESS EVERY SINGLE DAY.

Commissioner Smith: I DON'T KNOW HOW WE EVER GET TO POINT WHERE WE CUT IT TO QUICKLY, THOSE ARE VERY AMBITIOUS NUMBERS THAT YOU HAVE AND I APPRECIATE IT. BUT I TRY TO FIGURE OUT HOW DO WE GET EITHER A SYSTEM, LIKE A UNITED WAY OR SOMETHING, TO KEEP THOSE NUMBERS SO THAT WE KNOW EXACTLY WHO WE ARE. YOU GUYS DID AN EXCELLENT JOB ON IDENTIFYING THE VETERANS AND THAT WAS LIKE 466. BUT IS THERE A WAY FOR US, THE BIGGER NUMBER OR THAT AS WE'RE GOING OUT TO DO THIS, WE CAN OPEN THE SHELTER BUT USING SOME OF THE FUNDS THAT YOU'RE IDENTIFYING OF THAT \$30 MILLION TO CREATE A DATABASE THAT WE CAN SEE WHO PEOPLE ARE AND CONNECT TO IT, TO SEE IF WE'RE REHOUSING THE SAME FOLKS OR IF NEW PEOPLE ARE COMING IN. SEEMS LIKE WE HAVE SO MANY DIFFERENT NUMBERS AND PERCENTAGES.

Mr. Jolin: IT'S A GOOD QUESTION. I WILL SAY THIS IS THE FIRST TIME WE'VE TRIED TO PROVIDE NUMBERS THAT ARE REALLY SYSTEMWIDE, BY WHICH I MEAN EVERYBODY AND NOT JUST A SUBPOPULATION. SO THAT WHAT WE'VE DONE ALREADY IS MOVE OUR COMMUNITY TOWARDS AN OPEN HMIS SYSTEM. THAT'S THE HOMELESS MANAGEMENT INFORMATION SYSTEM AND IT IS THE DATABASE THAT YOU'RE TALKING ABOUT. BUT IT'S HISTORICALLY BEEN CLOSE SO THAT DATA IN IT CAN ONLY BE SEEN BY THE PROVIDER WHO PUT IT IN. OBVIOUSLY WITH APPROPRIATE PROTECTIONS FOR PRIVACY WE'RE MOVING TOWARDS A SYSTEM TO ALLOW US TO SEE ACROSS THE SYSTEM AS WHOLE WHO'S BEING SERVED AND TO RUN THE KINDS OF ANALYSIS YOU'RE ASKING FOR. AND THEN ALSO BECAUSE THE CITY AND COUNTY HAVE RUN TO SOME EXTENT THEIR OWN SYSTEMS, THE CITY FOCUSED MORE ON SINGLES, THE COUNTY MORE ON FAMILIES AND YOUTH, THE DATA INPUT HASN'T ALWAYS BEEN WELL ALIGNED. WHEN WE TRY TO RUN REPORTS OR DO ANALYSIS, WE RUN INTO STUMBLING BLOCKS. THE DATA GROUP WE CREATED IS BUSY TRYING TO RESOLVE THOSE TENSIONS AND USING THE SAME METHOD OF INPUT AND SAME DEFINITIONS OF TERMS SO WE'RE ABLE TO SPEAK OF THE SYSTEM, REPORT THE SYSTEM AND PLAN AND SERVE. REGARDLESS IF PEOPLE COME IN THE FAMILY DOOR OR SINGLES DOOR OR YOUTH SIDE, WE'RE TRYING TO SERVE THEM AS THE COMMUNITY. IT'S ONE OF THE HOPES OF A HOME FOR EVERYONE. WE'RE TRYING TO GET BEYOND THOSE TRADITIONAL SILOS THAT HAVE KEPT US FROM BEING ABLE TO SERVE AS EFFECTIVELY AS WE COULD.

Commissioner Smith: I'D LIKE TO DO MORE WITH THAT IF WE COULD.

Mr. Jolin: YEAH, AND I'LL CONTINUE TO PUSH FOR IT. I THINK OUR SUCCESS DEPENDS ON IT. AND THE VETERANS IS A GOOD EXAMPLE. IN SO MANY WAYS WHAT WE'RE DOING WITH THE VETERANS RIGHT NOW IS AN EXAMPLE OF WHERE WE CAN GO. WE CAN DO A BETTER JOB OF IDENTIFYING WHO IT IS WE'RE TRYING TO SERVE, WHAT THEIR NEEDS ARE, THE RIGHT PROVIDE FOR THEM, GET THE RESOURCES OUT AND REALLY LEVERAGE OF FEDERAL DOLLARS AS SALLY WAS SAYING. IT'S BEEN HUGE IMPORTANT TO ADDRESS VETERANS' HOMELESSNESS. IT BECOMES A MODEL FOR HOW WE'RE ABLE TO CONTINUE THIS WORK FOR OTHER POPULATIONS OF OUR COMMUNITY.



Commissioner Smith: THANK YOU FOR PULLING THIS ALL TOGETHER. THIS GIVES ME A LITTLE BIT OF A BAROMETER WHERE TO START AND WHERE TO END. THANK YOU ALL FOR DOING THIS, GREAT.

Ms. Erickson: ONE OTHER THING ABOUT DATA, A LOT OF OUR PROVIDERS ARE SO OVERWHELMED BY THE NEED OF PEOPLE COMING INTO THEIR DOORS WE HAVEN'T HAD A GOOD SENSE OF WHO WE'RE NOT SERVING. EVERYONE WHO IS SERVED, WHO GETS CITY OR COUNTY OR FEDERAL FUNDS, THEY ARE A PART OF THIS DATABASE. WE CAN TRACK HOW MANY FAMILIES, HOW MANY YOUTH, ET CETERA. AND SO DESIGN STRATEGIES TO MEET THOSE NEEDS. BUT WE HAVEN'T BEEN ABLE TO GET TO THE POINT WHERE WE HAVE A SENSE ON AN ONGOING BASIS OF WHO WE'RE NOT SERVING. THAT'S GOING TO TAKE ADDITIONAL INVESTMENT. WE HAVE TO HAVE AN EVALUATOR WHO CAN LOOK AT IT. THAT'S WHAT WE DID WITH THE VETERANS. BECAUSE IT WAS A SMALL GROUP, 690, WE GOT ALL THE VETS TO SIGN RELEASES OF INFORMATION TO BE ADDED TO A NAME REGISTRY. WE HAVE THE NAME OF EVERY SINGLE HOMELESS VETERAN IN THE COMMUNITY AND WE'RE HOUSING THEM OFF OF THIS LIST. IT'S ONE WAY TO APPROACH GETTING TO ZERO FOR DIFFERENT POPULATIONS.

Commissioner Smith: THANK YOU FOR SEPARATING THIS. THIS IS A VERY COMPLICATED ISSUE. I THINK I WAS MORE SO TALKING ABOUT THAT, PARTICULARLY WITH THE TO PUT THEM IN THE SYSTEM, EVEN IF THEY ARE NOT GETTING SERVICES, SO WE KNOW THEY WERE IN OUR SYSTEM AND WHEN. AND TO FOR BACK AND BALANCE THEM DURING PREVIOUS YEARS. THIS IS WHAT I WAS TALKING ABOUT.

Commissioner McKeel: I HAVE A FEW QUESTIONS. FIRST WHAT I'LL START WITH IS WHAT I HEAR OUT IN MY WORLD. THIS IS WHAT I HEAR OUT IN MY WORLD, NOW. IT SEEMS LIKE EVERYBODY UNDERSTANDS THE SEVERITY OF THIS ISSUE. BUT WHEN IT COMES OUT THAT THE CITY'S PUTTING MONEY IN, THE COUNTY IS PUTTING MONEY IN, AND WHEN I'M OUT WITH THE CONSTITUENTS THE ONE QUESTION I GET PRETTY CONSISTENTLY IS, IS THERE A PLAN FOR THIS? THERE IS A SHORT-TERM PLAN AND A LONG TERM PLAN? AND I CAN TALK ABOUT A HOME FOR EVERYONE BEING AN ENTITY THAT'S REALLY WORKING ON THIS. BUT HOW WOULD YOU ANSWER THAT QUESTION IF YOU WERE ASKED?

Mr. Jolin: I WOULD ANSWER IT WITH THIS PRESENTATION. I MEAN, I THINK IN A SENSE WHAT I WAS HOPING COULD BE A TAKE-AWAY FROM THIS, THERE IS A LOT OF INTENTION BEHIND THE WORK WE'RE DOING AS A COMMUNITY AND THERE ARE PLANS. I'LL SHARE ALL THE ACTION PLANS WITH YOU SO YOU HAVE THEM NEXT TIME. BUT THEY ARE REALLY COMPREHENSIVE, THE MOST COMPREHENSIVE AND SYSTEMATIC WORK WE'VE DONE AS A COMMUNITY AROUND THESE ISSUES. TO BE ADDRESS HOUSING, WE NEED TO ADDRESS INCOME, HEALTH, AND MAKE SURE PEOPLE HAVE A SAFE PLACE TO BE IF THEY ARE NOT IN PERMANENT HOUSING. WHAT DOES THAT REALLY MEAN? HOW MANY ARE WE TALKING ABOUT, HOW MUCH RESOURCES DO WE NEED,

WHAT ARE THE BEST STRATEGIES. I THINK WE HAVE MORE OF A PLAN AT THE COMMUNITY LEVEL THAN WE'VE EVER HAD BEFORE. THERE'S BEEN DIFFERENT WORK HAPPENING, DIFFERENT SYSTEMS HAVE DONE REALLY GOOD WORK FOR THEIR SUBPOPULATIONS.

THIS IS REALLY THE FIRST TIME WE'RE DOING IT COMMUNITYWIDE. I THINK THERE ARE STILL AREAS AND OFTEN I THINK IN THE PUBLIC DISCOURSE THERE'S A LOT OF FOCUS ON THE KIND OF CHRONICALLY HOMELESS CAMPERS, THE FOLKS THAT ARE VERY VISIBLE AND IMMEDIATELY IDENTIFY AS BEING HOMELESS. I THINK THERE IS STILL IMPORTANT WORK TO DO AROUND THE STREET ENGAGEMENT PROGRAM. HOW DO WE BETTER CONNECT OUR SOCIAL SERVICE PROVIDERS AND OUR OUTREACH WORKERS WITH OUR PUBLIC SAFETY FOLKS WHO ARE ENGAGING PEOPLE WHO ARE CAMPING? WHAT ARE THE RESOURCES WE NEED TO HAVE IN PLACE TO HELP THAT POPULATION? I THINK WE HAVE IDEAS. IT'S NOT INEXPENSIVE BECAUSE IN MANY CASES YOU'RE TALKING ABOUT PERMANENT SUPPORTIVE HOUSING. YOU'RE GOING TO SPEND A SIGNIFICANT AMOUNT OF THE BUDGET, \$950,000, LOOKING AT 50 PEOPLE TRYING TO GET INSIDE. IT ISN'T EASY WORK AND IT'S NOT INEXPENSIVE WORK, BUT IT'S VERY MUCH WORTH DOING IN THE SENSE THAT HOUSING THOSE FOLKS WE KNOW IS LESS EXPENSIVE THAN HAVING THEM BE OUTSIDE. IT'S MUCH BETTER FOR THOSE FOLKS OUTSIDE TO HAVE A PERMANENT PLACE TO BE. BUILDING OUT THOSE PUBLIC SAFETY SOCIAL SERVICE PARTNERSHIPS, IT'S AN AREA WHERE WE CAN DO MORE WORK. IN SOME EXTENT I IMAGINE THAT THE FACT OF ALL THOSE FOLKS STILL BEING OUTSIDE MAKES PEOPLE THINK WE DON'T HAVE A PLAN OR A STRATEGY.

Commissioner McKeel: THE OTHER QUESTION I HAVE, AGAIN, WHEN I'M OUT IN MY WORLD, I'M HEARING A LOT OF COMPLEXES ARE BEING BOUGHT UP AND THEY ARE BEING REHABILITATED AND THE PEOPLE IN THEM HAVE TO MOVE OUT OH. THERE'S REALLY NO PLACE FOR THEM TO GO. DO THESE PEOPLE ENTER INTO YOUR DATA SYSTEM, AS WELL, OR ENTER INTO YOUR SYSTEM?

Ms. Duke: AT LEAST RECENTLY WITH THE MASS EVICTIONS THERE HAS BEEN A LOT OF COORDINATION BETWEEN ADVOCATES AND ORGANIZERS LIKE COMMUNITY LINES OF TENANTS AND URBAN LEAGUE TO EITHER HELP PEOPLE STAY AND NEGOTIATE WHAT THAT COULD LOOK LIKE, OR PROVIDE RENT SUPPORT AND ADVOCACY FOR RELOCATION. THERE ARE SOME FOLKS TOUCHING THIS SYSTEM AND I THINK IT'S REALLY IMPORTANT, PARTICULARLY IN SOME OF THE BUILDINGS THAT WE'RE SEEING. WE'RE TALKING ABOUT POPULATIONS WITH COORDINATED EFFORTS SO THEY DON'T HIT THE STREETS.

Commissioner McKeel: YOU ALSO TALKED ABOUT STRATEGIES, I'M ALL ABOUT PREVENTION. COULD YOU IDENTIFY A FEW OF THOSE PREVENTION STRATEGIES THAT YOU ARE GOING TO LOOK AT.?

Mr. Jolin: I CAN GIVE YOU A FEW AND ALSO TELL YOU WE'VE SPECIFICALLY TASKED THE WORK GROUPS TO SAY IF WE HAVE THIS MANY MONEY FOR PREVENTION WHAT ARE THE BEST STRATEGIES YOU CAN USE. BUT A COUPLE

THAT HAVE SURFACED, WE KNOW THAT THE VERY FLEXIBLE SHORT-TERM RENTAL SYSTEM STRATEGIES ARE SUPER EFFECTIVE FOR HELPING FOLKS. IF SOMEONE IS IN NEED OF A MONTHS RENT OR A COUPLE MONTHS RENT THEY CAN RETAIN THEIR HOUSING. THE DOLLARS ARE REALLY THERE TO COVER A FAMILY THAT'S FACING EVICTION. WE HAVE A NUMBER OF PROVIDERS IN OUR COMMUNITY THAT DO A GREAT JOB OF GETTING THOSE DOLLARS OUT TO THE PEOPLE WHO NEED THEM. THAT'S A PIECE. SOME OF THE PREVENTION CAN ALSO BE THOUGHT OF AS DIVERSION. WHEN SOMEONE GOES INTO A HOSPITAL OR GOES INTO JAIL, IF THEY HAVE GOT A PLACE TO LIVE MAKING SURE THAT WE KNOW THAT, AND ARE HELPING THEM RETAIN THAT HOUSING SO THAT WHEN THEY COME OUT THEY ARE NOT BEING DISCHARGED TO THE STREETS.

SO DOING A BETTER JOB OF ENGAGING FOLKS WHO ARE TOUCHING OUR SYSTEM IN OTHER PLACES AROUND WHAT IS YOUR HOUSING STATUS, IS YOUR HOUSING IN JEOPARDY, CAN WE HELP YOU MAKE SURE YOU DON'T LOSE YOUR HOUSING WHILE YOU ARE IN A TREATMENT PROGRAM? THAT'LL BE A PIECE OF IT. THERE'S ALSO A CONVERSATION ABOUT A TENANT PROTECTION TEAM. SO WE KNOW THAT FOLKS ARE LOSING THEIR HOUSING BECAUSE THE RIGHTS THAT THEY HAVE UNDER LANDLORD TENANT LAW OR THE UNFAIR HOUSING ACT ARE NOT BEING RESPECTED BY A LANDLORD. HAVING SOME LEGAL SUPPORT OF INVESTIGATIVE AND LAWYER TIME THAT CAN BE PUT TOWARDS HELPING PEOPLE WHO HAVE GOTTEN A NOTICE BUT SHOULDN'T HAVE GOTTEN A NOTICE, AND ARE BEING EVICTED FOR UNLAWFUL REASONS. THAT CAN BE PART OF THE PREVENTION STIMULUS PACKAGE, AS WELL, AND HAVE A PRETTY SIGNIFICANT EFFECT. THOSE ARE SOME OF THE AREAS WE'RE LOOKING RIGHT NOW WITH TH RESOURCES. I'M ACTUALLY EXCITED TO HEAR WHAT WORK GROUPS ARE GOING TO COME BACK WITH. I THINK THERE ARE A LOT OF WAYS TO GET AHEAD OF SOME OF THE LOSS OF HOUSING THAT'S HAPPENING.

Commissioner McKeel: I KNOW YOU MENTIONED EMPLOYMENT. BUT CAN YOU TALK A LITTLE BIT ABOUT THAT TRAGEDY, AS WELL, AROUND EMPLOYMENT? BECAUSE YOU KNOW, JOBS ARE IMPORTANT, LONG TERM. IT'S A PREVENTION STRATEGY.

Mr. Jolin: I WILL SAY I THINK THAT THE EMPLOYMENT WORK GROUP WAS REALLY FOCUSED ON PREVENTION IN MANY RESPECTS. AND IT AND IT WAS A RECOGNITION. THERE ARE A NUMBER OF PROVIDERS AROUND THE TABLE WORKING SPECIFICALLY WITH COMMUNITIES OF COLOR AROUND EMPLOYMENT TRAINING PROGRAMS. AND WE'RE FEELING LIKE WE WERE NOT DOING A GOOD JOB OF CONNECTING OUR HOUSING RESOURCES AND OUR STRATEGIES AROUND HOUSING STABILIZATION TO THOSE WORKFORCE STRATEGIES. SO THERE ARE A NUMBER OF DIFFERENT PROGRAMS OPERATING IN BOTH WORLDS ON THE HOUSING AND EMPLOYMENT SIDES THAT THEY FELT WERE PRETTY SILOED. THE RESULT WAS THEY WEREN'T LEVERAGING EACH OTHER. WE WEREN'T FULLY TAKING ADVANTAGE OF HOUSING OR EMPLOYMENT BECAUSE WE WEREN'T CONNECTING THE TWO. A LOT OF THIS WAS ABOUT PUTTING RENT ASSISTANCE DOLLARS OR

EMPLOYMENT SERVICES, DEPENDING ON WHICH PROGRAMS YOU'RE TALKING ABOUT INTO THE MIX IN THOSE EFFORTS.

WE HAVE A RANGE OF PROGRAMS OUT THERE, SOME ENTREPRENEURSHIP PROGRAMS, TRADE TRAINING PROGRAMS THAT ARE WORKING REALLY WELL, CENTRAL CITY CONCERN HAS THEIR SUPPORT EMPLOYMENT PROGRAM, IT DOES A VERY GOOD JOB WORKING WITH THOSE COMING DIRECTLY OUT OF HOMELESSNESS. HOW DO YOU MAKE THE PROGRAMS WE HAVE WORK BETTER? HOW DO YOU EXPAND THE ONES THAT ARE WORKING WELL? AND THEN CONVERSATIONS ABOUT WHAT IS THE ROLE OF MICROENTERPRISE FOR LOW-INCOME HOUSEHOLDS? CAN WE MAKE SMALL GRANTS AND STIMULATE SELF-EMPLOYMENT? WHAT IS THE ROLE OF STREET ROOTS IN OUR COMMUNITY? IT IS VERY MUCH AN INCOME SOURCE FOR A SIGNIFICANT NUMBER OF PEOPLE. THEY'RE ABLE TO SUSTAIN HOUSING WITH WHAT THEY MAKE SELLING THE PAPERS. THEN WE HAVE SOCIAL ENTERPRISES OUT THERE SET UP TO BE JOB TRAINING AND EMPLOYMENT OPPORTUNITIES, WHETHER IT'S A KITCHEN TRAINING PROGRAM OR A SOUP SHOP OR A DOGGIE DAY CARE PROGRAM. REALLY LOOKING AT WHICH OF THOSE PROGRAMS ARE WORKING, HELPING TRANSITION FOLKS INTO PERMANENT EMPLOYMENT OUT IN THE WORKFORCE. CAN WE BUILD OFF OF THAT WORK? THAT WAS WHERE THEY WERE HEADED WITH THEIR CONVERSATIONS AND THE RECOMMENDATIONS THEY MADE.

Commissioner McKeel: SOUNDS LIKE A LOT OF GOOD CONVERSATIONS GOING ON.

Mr. Jolin: I REALLY THINK IT'S PLANNING. I SAY CONVERSATIONS BUT IT'S WHAT ARE THE STRATEGIES, INVESTMENTS WE NEED AND THEY ATTACH DOLLARS TO THEM AND NOW WE NEED TO MAKE THE INVESTMENTS.

Commissioner McKeel: REALIZE LASTLY I'LL TALK ABOUT VETERANS BECAUSE THAT'S WHAT I KNOW. I KNOW SALLY, YOU TALKED ABOUT SEVERAL YEARS AGO THE FEDERAL GOVERNMENT SAID WE'RE GOING HOUSE ALL OF OUR VETERAN BY THIS AMOUNT OF TIME. I THINK THAT IS GREAT THAT THAT GOAL IS MOVING FORWARD AND HOPEFULLY CAN BE USED WITH OTHER SPECIFIC POPULATIONS. I DO GET THAT QUESTION, TOO. BREAKING DOWN THE POPULATIONS AND I SAY YES. I KNOW THAT SEAN FROM MY STAFF COMES TO THE VETERANS SUBCOMMITTEE MEETINGS OR WHATEVER THEY ARE CALLED. ANYWAY, YOU KNOW, JUST CERTAINLY HOPING THAT ALL OF THE VETERANS ARE CONNECTED WITH OUR VETERANS SERVICE OFFICE HERE AT THE COUNTY FOR THEIR SERVICES THAT THEY PROVIDE, AND ALSO OUR TASK FORCE THAT MEETS ONCE A MONTH, WE CONSISTENTLY PROBABLY HAVE ABOUT 25-30 PEOPLE ON THE GROUND WORKING AROUND THAT TASK FORCE. AND SO SOME OF THEM HELPING TO LOOK FOR JOBS AND THINGS. THAT RESOURCE CAN ALWAYS BE ENGAGED AS WELL. BUT THANK YOU FOR ALL OF YOUR WORK. THIS WAS A GREAT PRESENTATION. YOU ANSWERED A LOT OF MY QUESTIONS. YOU ANSWERED A LOT OF THE COMMUNITY'S QUESTIONS, I SHOULD SAY, SO THAT'S GREAT. I CAN GO FORTH WITH ALL OF THESE

ANSWERS. THANK ALL OF YOU VERY MUCH FOR YOUR WORK. IT'S IMPORTANT WORK AND YOU'RE DOING A GREAT JOB.

Chair Kafoury: THANKS, NEWARK PUTTING THIS TOGETHER AND THANK YOU ALL FOR COMING AND SHARING. I THINK IT'S IMPORTANT TO SHOWCASE THAT THIS IS NOT JUST MARC IN HIS CUBICLE WORKING AWAY. THIS IS MARC WITH A WHOLE HUGE TEAM OF PEOPLE FROM NOT JUST GOVERNMENT AND NONPROFITS BUT THE FAITH COMMUNITY, PHILANTHROPY, THERE'S REALLY EVERYONE AT THE TABLE SOMETIMES SEEMINGLY EVEN MORE THAN THAT, RIGHT? I THINK THAT YOU GUYS HAVE DONE SO MUCH WORK AND HAVE EVEN MOVED SO FAR FROM THE ORIGINAL HOW DO WE CUT HOMELESSNESS BY HALF IN TWO YEARS TO GETTING REALLY CONCRETE, SPECIFIC PLANS IN PLACE. I KNOW SOMETIMES PEOPLE GET A LITTLE SHELL-SHOCKED BY THE DOLLAR FIGURES BEHIND THESE. BUT THIS IS REALLY WHAT IT'S GOING TAKE TO MAKE DENT IN OUR COMMUNITY, TO GIVE PEOPLE ACCESS TO SAFE AFFORDABLE HOUSING WHICH REALLY IS ULTIMATELY OUR GOAL. I WANT FOR THANK YOU ALL AND KNOW THAT I SUPPORT YOU 110%. THANK YOU, THANK YOU, FOR ALL OF YOUR WORK.

Mr. Jolin: THANK YOU FOR ALL YOUR SUPPORT, ALL OF YOU, WE REALLY APPRECIATE IT.

**ADJOURNMENT – 11:16 a.m.**

CHAIR KAFOURY: SEEING NO FURTHER BUSINESS, WE ARE ADJOURNED.

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