



MULTNOMAH COUNTY AGENDA PLACEMENT REQUEST

(Revised March 2016)

Board Clerk Use Only

Meeting Date: 11/3/16
Agenda Item #: R.1
Est. Start Time: 9:30 am
Date Submitted: 10/13/16

Agenda Title: Ordinance Amending County Ambulance Service Plan and MCC §21.400, Emergency Medical Services

Note: Title should not be more than 2 lines but sufficient to describe the action requested. Title on APR must match title on Ordinance, Resolution, Order or Proclamation.

Requested

Meeting Date: November 3, 2016 **Time Needed:** 60 minutes
Department: Health **Division:** Health Officer / EMS
Contact(s): Darrell Knott, Emergency Medical Services Administrator
Phone: (503)988-8860 **Ext.** 88860 **I/O Address:** 106 / 7

Presenter

Name(s) & Title(s): Dr. Paul Lewis, Health Officer; Darrell Knott, County Emergency Medical Services Administrator

General Information

1. What action are you requesting from the Board?

The County Emergency Medical Services (EMS) Program recommends that the Board adopt amendments to County's Ambulance Service Plan (ASP) and County EMS Code, MCC §21.400 through this proposed Ordinance.

2. Please provide sufficient background information for the Board and the public to understand this issue. Please note which Program Offer this action affects and how it impacts the results.

Program # 40004 – Ambulance Services (EMS Program). The EMS Program has responsibility for EMS planning and EMS system administration.

Background

Multnomah County's franchise agreement (contract) for emergency ambulance services with American Medical Response (AMR) expires in August 2018. Selection of an ambulance provider to serve the County after that time must be done through a competitive request for proposals (RFP) process.

In preparation for the RFP process, the EMS Program reviewed the County's Ambulance Service Plan (ASP) and associated section of County Code, MCC §21.400 (EMS Code). The ASP describes and specifies key features of the County EMS system (e.g., communications, roles of fire agencies, ambulance deployment and staffing, response times, medical direction, etc.). The ASP is filed with the Oregon Health Authority, EMS /

Trauma Division after certification by the Board through adoption of an ordinance. The ASP and EMS Code serve as the basis for constructing an RFP for ambulance services.

The EMS Program's review of the ASP and EMS Code aimed to identify opportunities to modify and improve the EMS system so that people who live, work and visit in the County have continuing access to high-quality emergency prehospital care and ambulance services in the long run. The EMS Program sought to do the following:

1. Identify and understand the strengths of the current system including parts of the system that are working well and are expected to work well in future years (2018-2028).
2. Identify the challenges and opportunities to improve the County EMS system including parts of the system that are not fully effective in the current environment, or are anticipated to face significant challenges in the future. We also looked for opportunities to change the system so that it can provide efficient and effective services in the long run.

The EMS program carried out a series of conversations with leaders of organizations that participate in the EMS system (e.g., as providers, payers, etc.) and with Health Department community partner organizations. The EMS Program also worked with an EMS Planning consulting firm. Following this review, drafts of the amended ASP and EMS Codes were distributed for public comment and a meeting was held to receive oral comments on the draft amendments.

The EMS Program reviewed and considered all comments received on draft documents and recommends adoption of the proposed amended ASP and EMS Code.

3. Explain the fiscal impact (current year and ongoing).

The fiscal impact of executing this action is neutral to the County. The EMS Program costs and services are funded through fees received from users of the EMS system. The ASP, EMS Code, and subsequent procurement process for ambulance service are designed to provide an efficient, effective and sustainable EMS system and ambulance services within the County.

4. Explain any legal and/or policy issues involved.

State statute (ORS 682.062) directs counties to develop ASPs within their jurisdictional borders. ASPs specify how the key features of the EMS system are structured within the county. Examples of key ASP features include methods of communications, roles of fire agencies, ambulance deployment and staffing, response times, and medical direction. Almost all features specified in the ASP are based on legal requirements or policy decisions.

5. Explain any citizen and/or other government participation that has or will take place.

The EMS Program consulted an extensive list of ASP stakeholders through a variety of methods including meetings, focus groups, and written correspondence. A summary of key stakeholders consulted include:

- City of Portland, Bureau of Emergency Communications
- City of Portland, Bureau of Fire, Rescue and Emergency Services
- City of Gresham, Department of Fire and Emergency Communications
- Multnomah County RFPD#14, Corbett Fire
- Cities of Fairview, Troutdale, and Wood Village

- Representatives of hospital clinical systems
- Oregon Health Authority, Public Health Division
- Clackamas County, EMS program
- Washington County, EMS Program
- American Medical Response
- Metro West Ambulance
- Health Department Community Partner Organizations

The EMS Program released drafts of the ASP and Ordinance for public comment and hosted a public meeting for oral comments.

Required Signature

**Elected
Official or
Department
Director:**

Joanne Fuller/s/

Date:

10/13/2016