

BEFORE THE BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON

PROCLAMATION NO. 99-234

Recognition of County Employees and Partners for Receiving the 1999 Oregon Quality Award for Performance Excellence

The Multnomah County Board of Commissioners Finds:

- a. Multnomah County initiated the RESULTS program in 1994 to strengthen accountability and productivity through continuous quality improvement in all areas of County service.
- b. The Oregon Quality Award is based on the national Malcolm Baldrige Award, and is a rigorous assessment of organizational excellence for private and public sectors in the State of Oregon.
- c. The County recently completed an extensive assessment of its services using the Oregon Quality Award criteria.
- d. The County has received notice that it has demonstrated its commitment to performance excellence and achievements in improving services.
- e. The County will receive the distinguished Oregon Quality Award for 1999, and will be publicly honored on December 15 at a Ceremony.
- f. The Oregon Quality Award marks a significant milestone in implementation of the RESULTS initiative, and affirms the County's progress in achieving the RESULTS vision of excellence customer service, good value for tax dollars and providing an excellent place to work.

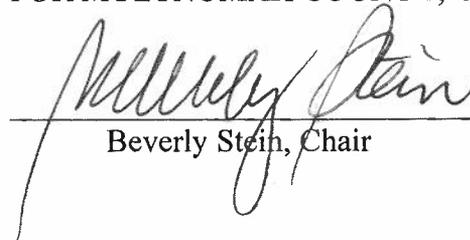
The Multnomah County Board of Commissioners Proclaims:

Recognition of County employees and partners for their commitment to providing excellent services to the community, as evidenced by the County's receipt of the Oregon Quality Award.

Adopted this 2nd day of December, 1999.



BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON


Beverly Stein, Chair