Situation Report

Situation Report Number: 11.25.2020		
Incident Name: COVID-19 MultCo Coordination		
OERS Number: 2020-0279 (COVID)		
EOC: Activated	**Unified Commanders**: Jessica Guernsey, Multnomah County Health Department Kim Toevs, Multnomah County Health Department Chris Voss, Multnomah County Emergency Management Marc Jolin, Joint Office of Homeless Services Mohammad Bader, Department of County Human Services **Deputies:** Jennifer Masotja, Department of County Human Services Lisa Corbly, Multnomah County Emergency Management Alice Busch, Multnomah County Emergency Management Aaron Monnig, Multnomah County Health Department	
Date: 11/25/20	**Time:** 8:55 am	Situation Reports are typically released on Wednesdays at approximately 10:00 am. All posted Situation Reports are archived on the County's website.

To submit updates / actions to this report, email the Multnomah County EOC Situation Unit at eoc.situationunit@multco.us with the subject line: Update for COVID-19 Situation Report.

Multnomah County COVID-19 Emergency Response

Announcements and Featured Media

- On November 13, Governor Kate Brown joined with West Coast governors to issue a travel advisory urging visitors entering Oregon, Washington, or California, or returning home from travel to self-quarantine to slow the spread of the virus. The travel advisories urge against non-essential out-of-state travel, ask people to self-quarantine for 14 days after arriving from another state or country, and encourage residents to stay local.
- On November 18, the Oregon Health Authority (OHA) released its latest COVID-19 Weekly Report. OHA's news release introducing the report notes the data includes a 25% increase in total new COVID-19 cases, setting a new record high, as well as the highest level of hospitalizations yet seen in Oregon during the COVID-19 pandemic.
- On November 19, an Informational Board Briefing on the County's Response to the COVID-19 pandemic was presented to the Multnomah County Board of Commissioners. Presenters included Jessica Guernsey, Public Health Director; Dr. Jennifer Vines, Health Officer; Kim Toevs, Communicable Disease Director; and Chris Voss, Director of Emergency Management.

- On November 20, the Oregon Health Authority announced changes to its reporting of COVID-19 testing data, with a shift from tracking the number of people tested to tracking the number of tests performed. This story was covered by *The Oregonian*/OregonLive and OPB.

COVID-19 testing

For more information about testing sites, who should get tested, and what to expect from your COVID-19 test, see Multnomah County's COVID-19 Testing page.

- **Call your doctor or clinic**: If you have insurance or a regular care provider, contact your doctor's office or clinic to discuss whether you should be tested.
- **If you don't have a doctor**: Call 211 for help finding a clinic. They can help you even if you don't have insurance. You can also call the Health Department's Primary Care Clinics at 503-988-5558 to enroll as a new patient.

Multnomah County community testing

No cost testing by appointment only, for anyone with symptoms or anyone who has had recent close contact with a person with COVID-19. You don't need to be a Multnomah County patient or have health insurance. You can get tested regardless of your immigration status. We will not share your information with law enforcement or immigration officials. We focus on reaching Black, Indigenous, and People of Color communities, people without health insurance, and people without a regular health care provider.

Call 503-988-8939 for an appointment or more information.

Locations and hours

- **Please note:** We will need to turn away walk-ups without appointments when we reach our maximum capacity. We encourage people to call 503-988-8939 in advance to schedule appointments before arriving. We recommend that you arrive in the morning if you are seeking testing without an appointment. We have strived to avoid long waits, but wait times are increasing for people without appointments as we near our daily capacity.
- East County Health Center (parking lot), 600 NE 8th St., Gresham, Mondays and Thursdays, 9:00 am - 3:45 pm
- Immigrant and Refugee Community Organization, 10301 NE Glisan St., Portland, Fridays, 12 pm - 6 pm
- Latino Network, Rockwood Office, 312 SE 165th Ave., Portland, Saturdays, 9:00 am - 3:45 pm

Beginning December 2, Multnomah County REACH (Racial and Ethnic Approaches to Community Health) will partner with Multnomah County Communicable Health Services and Portland Community College (PCC), *Cascade Campus* are teaming up to provide **a new free community COVID-19 test site: 705 N. Killingsworth St. (Parking Lot 1), Portland**. Testing will be available on Wednesdays, 11 am - 6 pm, at PCC Cascade. Call 503-988-8939 for an appointment or more information. This initiative is part of REACH's flu vaccine campaign, launched to empower trusted voices in the Black community to support vaccine education and delivery. The intent is to increase vaccination accessibility for the Black, African American and African immigrant and refugee residents.

Oregon Health and Sciences University (OHSU) community testing

[OHSU testing and vaccination (flu shot) locations and hours](#) (in Portland and Hillsboro). OHSU offers testing for people with symptoms ages 2 months and older, close contacts of someone with COVID-19, and for people in specific risk groups. Testing is walk-in or drive-through only; no appointments. *Please anticipate the possibility of extended wait times and plan accordingly.* Sites may close early. **OHSU recommends you call ahead to make sure you are eligible for testing.** For hours, locations, and to see if you can be tested, [visit the OHSU website](#) or call 833-647-8222.

Epidemiology Data

Although the EOC's Emergency Support Function 8 - Public Health and Medical Section has been fully incorporated into Multnomah County Health Department, the work continues. One of the many important bodies of work is accomplished by the Communicable Disease Epidemiology Team. This team looks at multiple data sources and emerging science related to COVID-19. The information is evaluated and summarized by the team, and combined with an analysis of local, regional, national, and international information which helps inform the County's COVID-19 response strategies.

With a goal of minimizing the impacts and spread of COVID-19, decreasing severe illness, and preventing deaths among the entire community, the County's COVID-19 Emergency Response works to strategically prioritize communities with the greatest needs, using race/ethnicity disparity research, community voice and wisdom, and public health best practice to guide this work.
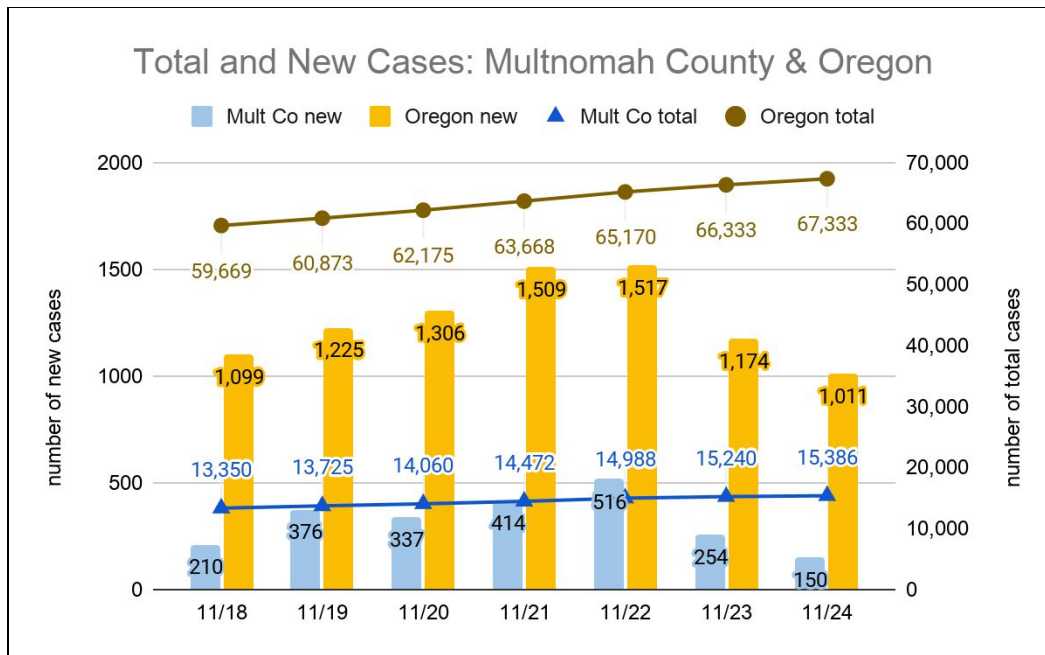
Epidemiology Data

County level epidemiological data for each metro area county is available on the [Regional COVID-19 Data Dashboard](#).

COVID-19 cases and deaths in Multnomah County and in Oregon

There were **1,011 new confirmed and presumptive COVID-19 cases** reported in Oregon on November 24. **One hundred fifty** of these new cases are in Multnomah County. Since the pandemic began, there have been a total of **15,386** confirmed and presumptive COVID-19 cases in Multnomah County and **67,333** cases in Oregon. Multnomah County cases make up **23%** of the state's total. The chart below shows cases over the past week.
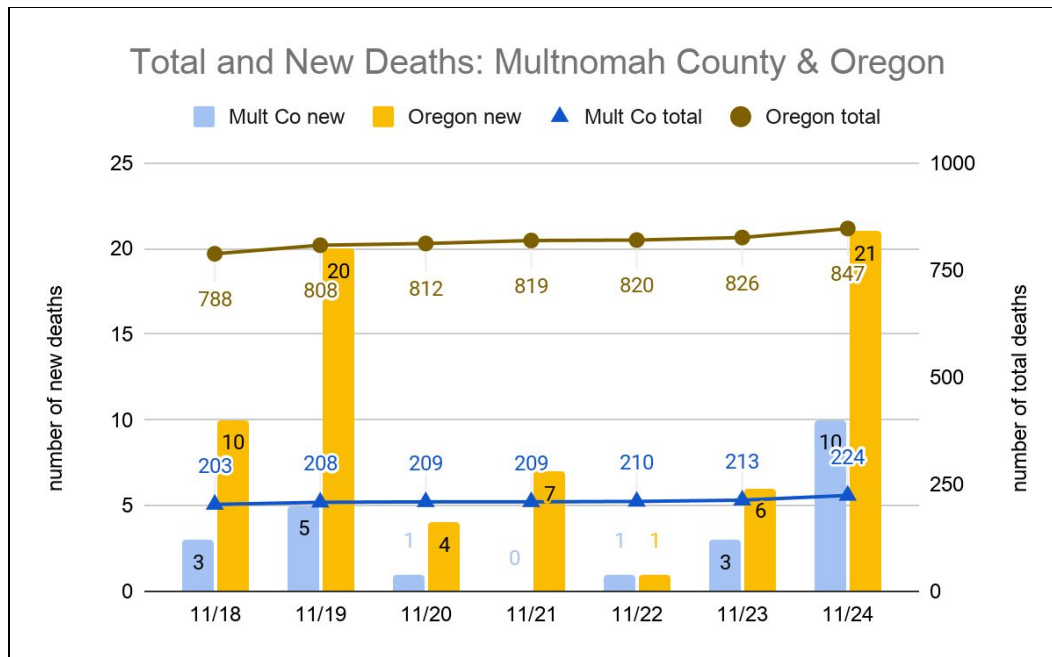
(chart on next page)

Total and New Cases: Multnomah County & Oregon

(Source: Oregon Health Authority)

Note: The right and left vertical axes of this chart have been adjusted to accommodate increases in COVID-19 case counts locally and statewide.

There were **twenty-one new COVID-19 deaths in Oregon** reported on November 24. This marks the state's highest number of COVID-19 deaths on a single day since the outset of the pandemic. **Ten** of these deaths occurred in Multnomah County. A total of **224** people are known to have died of COVID-19 in Multnomah County since the pandemic began. There have been **847** known COVID-19 deaths in Oregon, statewide. Multnomah County deaths make up **26%** of the state's total. The chart below shows deaths over the past week.

(chart on next page)

![Multnomah County logo]

Total and New Deaths: Multnomah County & Oregon

Legend: ■ Mult Co new   ■ Oregon new   ▲ Mult Co total   ● Oregon total

(left axis: number of new deaths, 0–25; right axis: number of total deaths, 0–1000)

Oregon total values: 788, 808, 812, 819, 820, 826, 847

Oregon new values: 10, 20, 4, 7, 1, 6, 21

Mult Co total values: 203, 208, 209, 209, 210, 213, 224

Mult Co new values: 3, 5, 1, 0, 1, 3, 10

Dates: 11/18, 11/19, 11/20, 11/21, 11/22, 11/23, 11/24

(Source: Oregon Health Authority)

Note: The right and left vertical axes of this chart have been adjusted to accommodate increases in COVID-19 deaths locally and statewide.

National and global data about COVID-19 cases and deaths are tracked in the COVID-19 Dashboard, available through Johns Hopkins University's Coronavirus Resource Center.

Race and Ethnicity Impact in Multnomah County
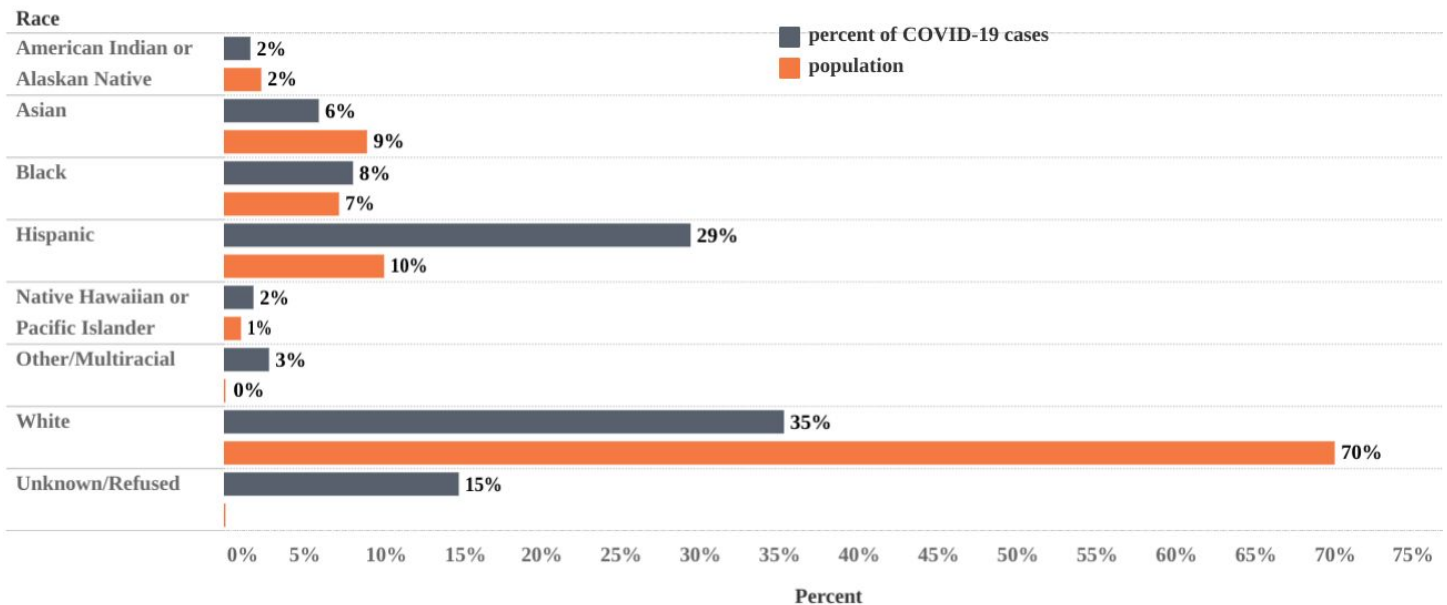
Detailed local data, including demographics (race, sex, age, and housing status) are available in the Regional COVID-19 data dashboard hosted by Multnomah County. The dashboard also contains data on case counts, hospitalizations, symptoms and coexisting conditions, and testing. For statewide data on COVID-19 cases in Oregon by sex, age group, race, and ethnicity, consult the Oregon Health Authority's Demographics and Disease Severity dashboard. National data on racial disparities in the COVID-19 pandemic is updated daily in the COVID-19 Racial Data Tracker, which is a joint project of the COVID-19 Tracking Project at *The Atlantic* and the Center for Antiracist Research.

The charts below show **the percentage of total cumulative cases, deaths, and hospitalizations by race and ethnicity (in gray)**, as of November 22. Each chart also shows **the proportion of Multnomah County's total population by race/ethnicity (in orange)**. Instances where the percentage of cases, deaths, and hospitalizations exceeds the proportion of Multnomah County's total population by race/ethnicity indicate the communities that are most impacted by health inequity from COVID-19. These differences may reflect the inequitable distribution of the risks of being exposed to COVID-19 and the opportunities to access medical care and COVID-19 testing.

(charts on the following pages)
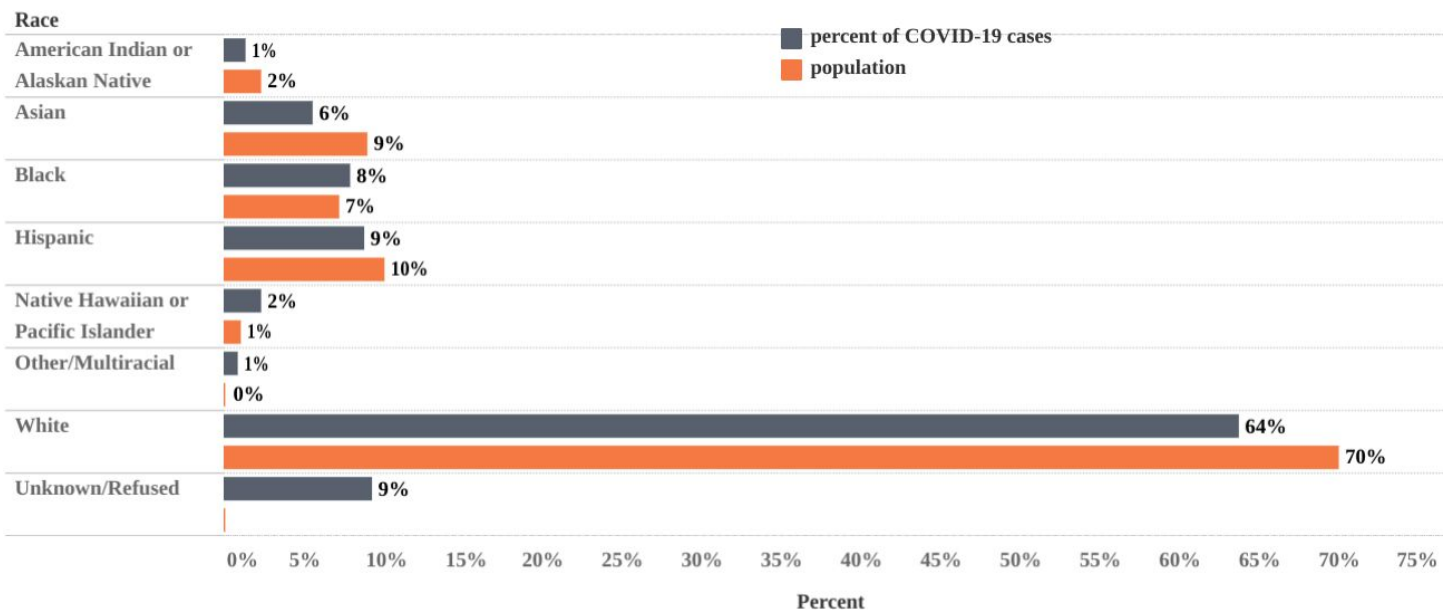
Cases by race/ethnicity and population proportions

Percent of COVID-19 Cases Compared to Multnomah County Population Proportions

Race

Race	percent of COVID-19 cases	population
American Indian or Alaskan Native	2%	2%
Asian	6%	9%
Black	8%	7%
Hispanic	29%	10%
Native Hawaiian or Pacific Islander	2%	1%
Other/Multiracial	3%	0%
White	35%	70%
Unknown/Refused	15%	

Data current as of November 22, 2020 (source: Regional COVID-19 Data Dashboard).
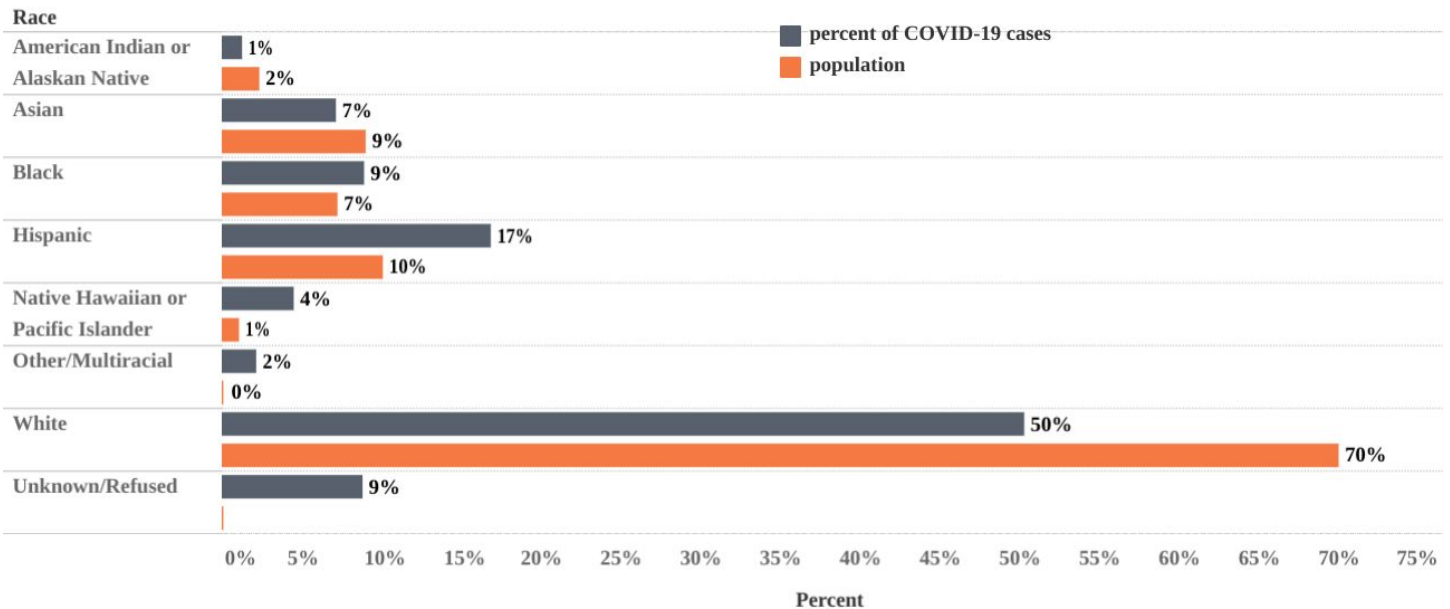
Deaths by race/ethnicity and population proportions

Percent of COVID-19 Deaths Compared to Multnomah County Population Proportions

Race

Race	percent of COVID-19 cases	population
American Indian or Alaskan Native	1%	2%
Asian	6%	9%
Black	8%	7%
Hispanic	9%	10%
Native Hawaiian or Pacific Islander	2%	1%
Other/Multiracial	1%	0%
White	64%	70%
Unknown/Refused	9%	

Data current as of November 22, 2020 (source: Regional COVID-19 Data Dashboard).

Hospitalized cases by race/ethnicity and population proportions

Percent of COVID-19 Hospitalized cases Compared to Multnomah County Population Proportions

Data current as of November 22, 2020 (source: Regional COVID-19 Data Dashboard)

Vaccine

The Communicable Disease Program is focusing on three COVID-related areas of vaccination work. Flu season is upcoming, and as of September, health care providers and retail pharmacies have begun to stock and provide flu vaccine. Flu vaccine is related to COVID-19 in a few ways: Influenza and COVID-19 infection cause overlapping symptoms, so as flu increases, individuals and households may miss more work/school needing to isolate longer than they normally would for flu symptoms, until COVID-19 is ruled out. In addition, hospital capacity may be stretched as individuals become infected with flu in addition to COVID-19.

Assuring that as many people as possible receive the flu vaccine is a priority area of COVID-related work. In addition, planning for COVID-19 vaccine itself is underway. The CDC has recently released planning guidance and information, and Multnomah County will be working closely with OHA, health care systems, and community partners to develop plans based on a variety of scenarios for how and when COVID-19 vaccine may become available. OHA's Interim Draft COVID-19 Vaccination Plan was originally released on October 16, and was updated on November 6. This plan has been submitted to the CDC and will continue to evolve in the coming months.

Statewide Health System Capacity

Hospital Capacity and Usage in Oregon as reported to HOSCAP*		
Overall Capacity	**Available**	**Total Staffed**
Adult ICU Beds	154	694
Adult non-ICU Beds	679	4,449
NICU/PICU Beds	114	392
Pediatric non-ICU Beds	104	326

COVID-19 Details	Patients with Suspected or Confirmed COVID-19	Only Patients with Confirmed COVID-19
Current Hospitalized Patients	534	474
Current Patients in ICU Beds	116	113
Current Patients on Ventilators	45	43

Available Ventilators	733

Data as of November 24, 2020. Source: Oregon COVID-19 Update.

*Note from OHA: *Every hospital in Oregon is asked to submit data twice daily to Oregon's Hospital Capacity Web System (HOSCAP). Data are based on the most recent report from the hospitals, available as of 9:00 am. Hospital staff are asked to enter bed capacity information, by type, as well as the number of patients with suspected or confirmed COVID-19 illness who are currently hospitalized at the time of data entry. These data may conflict with hospitalization status in Orpheus due to case reporting and investigation lags and temporary discrepancies in case classifications.*

Multnomah County Emergency Operations Section Updates

The Multnomah County Emergency Operations Center (EOC) is a temporary incident response framework that operates within the Mission, Vision and Values of Multnomah County. The EOC develops objectives based on guidance and priorities from the Chair and Chief Operating Officer. The EOC provides support to County departments that are operating beyond their normal capacity, and creates surge capability through the incorporation of community volunteers, partner agencies and organizations, as well as staff from across all County departments. The full complement of this combined effort is directed toward helping accomplish the County's incident objectives.

EOC Section: Public Information

The Public Information Section provides accurate, coordinated, timely and accessible information with the primary goal of minimizing the impacts and reducing the spread of COVID-19. This information is disseminated to local governments; media; the private sector; and the community through the Multnomah County COVID-19 website, social media, media outlets, call centers, and direct efforts with culturally specific communities.

Particular attention is paid to the communities most affected by COVID-19 and people who may not receive information through mainstream means. Content and materials are developed for individuals with disabilities and/or access and functional needs, differing levels of literacy, and with particular care being taken to effectively meet the needs of Black, Indigenous, and People of Color communities. The Public Information Section uses an equity lens to create material which is culturally specific to the needs of the many communities represented within the county.

Additionally, the Public Information Section provides materials and translation coordination in response to other emerging issues as they arise, with a focus on the intersection of COVID-19 with other crises. These issues have included, but are not limited to: wildfire, air quality, hot weather, water safety, and vaccinations.

Multnomah County Novel Coronavirus COVID-19 website

- Created Telling Your Employer
- Updated the COVID-19: After You Get Tested (English) toolkit
- Updated the following pages:
  - COVID-19 Guidance
  - Business Reopening Tools
  - If an Employee Tests Positive for COVID-19
  - Restaurants and Food Service COVID-19 Guidance
  - COVID-19 Testing
  - COVID-19: After You Get Tested
  - If You Test Positive for COVID-19
  - Telling Close Contacts
  - Get Help with Isolation and Quarantine
  - Pods for Learning, Childcare and Play

Social media highlights - PLEASE SHARE WIDELY

We share these social media posts to provide the public with accurate, easily-shareable information, and to support the community through the duration of the COVID-19 response. The posts provide guidance to help individuals make informed decisions about their safety, encourage behaviors known to minimize COVID-19 spread, elevate access to resources, and to combat misinformation which erodes trust in public health measures.

- Multnomah County Facebook
  - Testing is the best way to find and slow the spread of the COVID-19 virus. It may take a few days to get the results of your test and to be contacted by public health if you do test positive. The "COVID-19: After You Get Tested" guide spells out the information you need and the steps to take after you get a COVID-19 test, while you wait for results, and if you test positive.
  - Multnomah County renters will receive nearly $600,000 more in federal rent assistance after Board members approved an increase in CARES Act funds for households left struggling by the COVID-19 pandemic.

- [Multnomah County Health Department Facebook](#)
  - Shopping for groceries this weekend? [Save some for your neighbors!](#) Overstocking harms our community by leaving less for the sick and elderly, and those who look after you.
  - Making holiday plans to get together? [Make sure everyone is on the same page](#) when it comes to COVID-19 precautions. Need a place to start? Try "I would like to keep our gathering small to protect us all. Can we agree to just your family and mine?" For more guidance on safer celebrations and gatherings, visit [Get Togethers and Gatherings](#).
- [Multnomah County Health Department Twitter](#)
  - If you find out you've recently had [close contact](#) with someone who has COVID-19, you should get tested. Ask your doctor, or go to a [no-cost community test site](#).
- [Multnomah County Emergency Management Facebook](#)
  - Wondering if a COVID-19 vaccine will be safe? Check out [this graphic](#) to learn more about the U.S. Food and Drug Administration three-phase process for testing vaccines.
  - [Indoor family gatherings](#) have been linked to spikes in COVID-19 throughout the year. Don't let your Thanksgiving celebration be one of those spikes — visit [Holiday Celebrations and Small Gatherings](#) for more information.
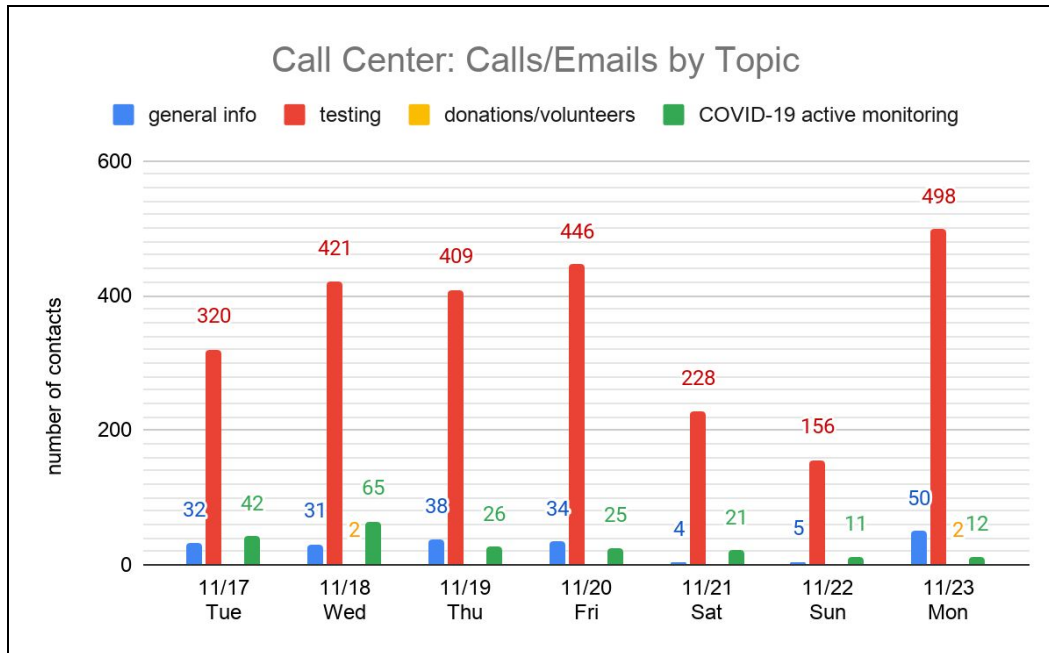
Call Center

The EOC Call Center was established to answer a range of questions and concerns from community members related to COVID-19. Callers are connected directly from the Multnomah County Health Department and occasionally from 211. The Multnomah County emergency response team at the EOC continually updates the Call Center script content based on questions received. The Call Center also provides information regarding the many questions related to testing and assists by supporting Multnomah County Health with active monitoring/contact tracing, as well as by scheduling appointments for the County's low-barrier COVID-19 testing. The Call Center addresses additional public safety concerns as the need arises.
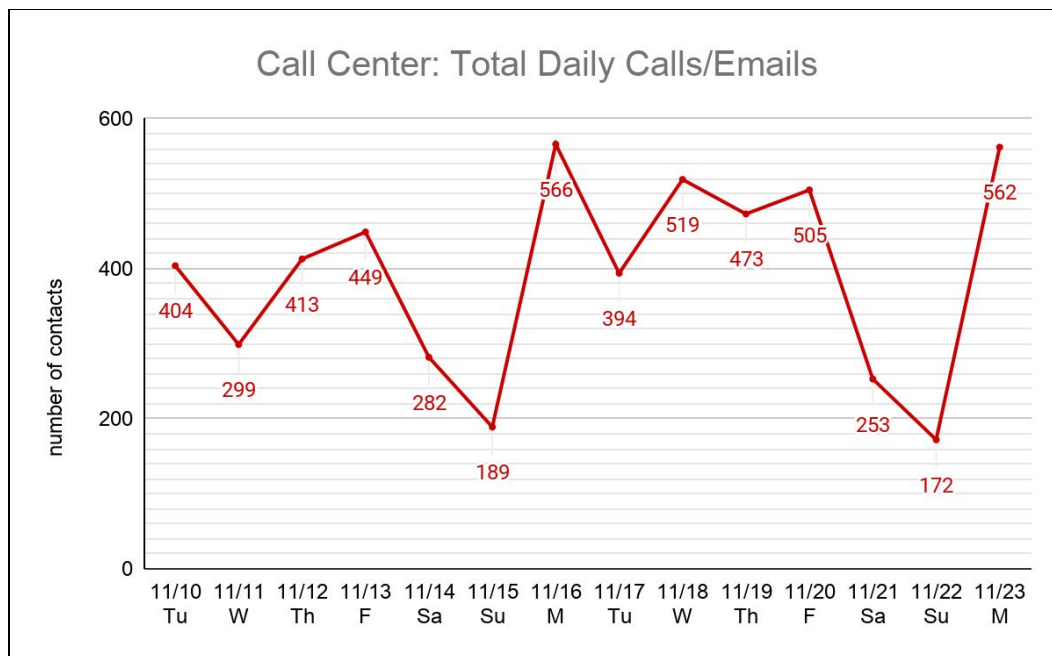
General Updates from the Call Center

- During the week of November 17 - 23, the Call Center experienced a total of 2,878 calls. Eighty-six percent of these calls were from individuals seeking information regarding COVID-19 testing, which accounted for 2,478 calls.
- During the week of November 17 - 23, the Call Center assisted 163 callers in languages other than English. This represented 6% of total call volume.
- The Call Center has begun supplementing Communicable Disease with identifying the wraparound supports people may need to isolate at home.

Daily Metrics: The Call Center tracks how many calls and emails it responds to each day. The first chart below shows the number of calls and emails per day for the past week, broken down by three topic categories. The second chart shows the total number of calls and emails received each day over the past two weeks.

(chart on next page)

Call Center: Calls/Emails by Topic

Legend: general info (blue), testing (red), donations/volunteers (yellow), COVID-19 active monitoring (green)

Date	general info	testing	donations/volunteers	COVID-19 active monitoring
11/17 Tue	32	320		42
11/18 Wed	31	421	2	65
11/19 Thu	38	409		26
11/20 Fri	34	446		25
11/21 Sat	4	228		21
11/22 Sun	5	156		11
11/23 Mon	50	498	2	12

Note: The vertical axis of this chart has been adjusted to accommodate the increase in Call Center volume.

Call Center: Total Daily Calls/Emails

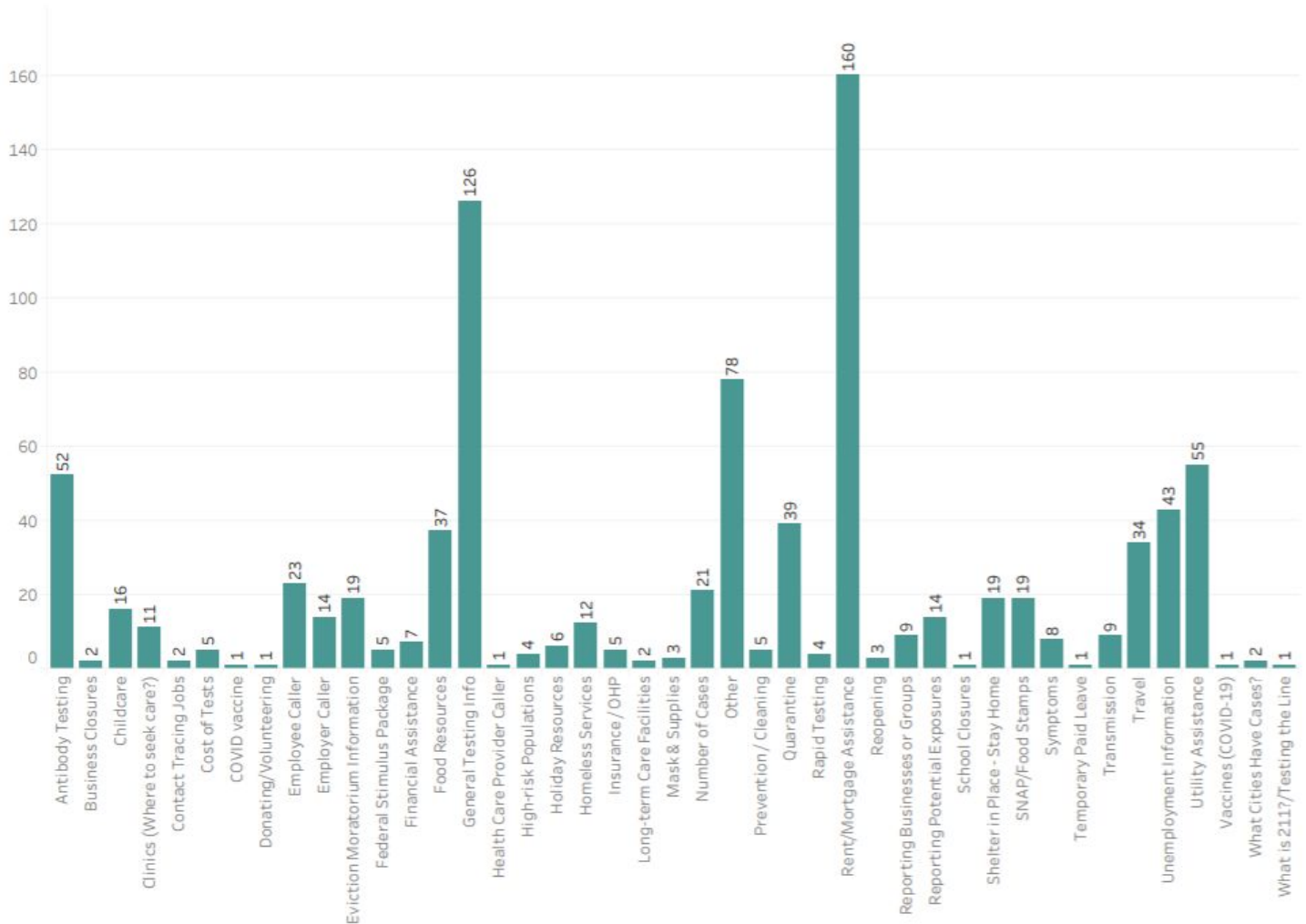| Date	number of contacts
11/10 Tu	404
11/11 W	299
11/12 Th	413
11/13 F	449
11/14 Sa	282
11/15 Su	189
11/16 M	566
11/17 Tu	394
11/18 W	519
11/19 Th	473
11/20 F	505
11/21 Sa	253
11/22 Su	172
11/23 M	562

211 Calls

- There were 577 calls to 211 on Monday, November 23.
- The most common reason people called was to ask about rent/mortgage assistance. Other frequent inquiries were about general testing information, utility assistance, antibody testing, and unemployment information.
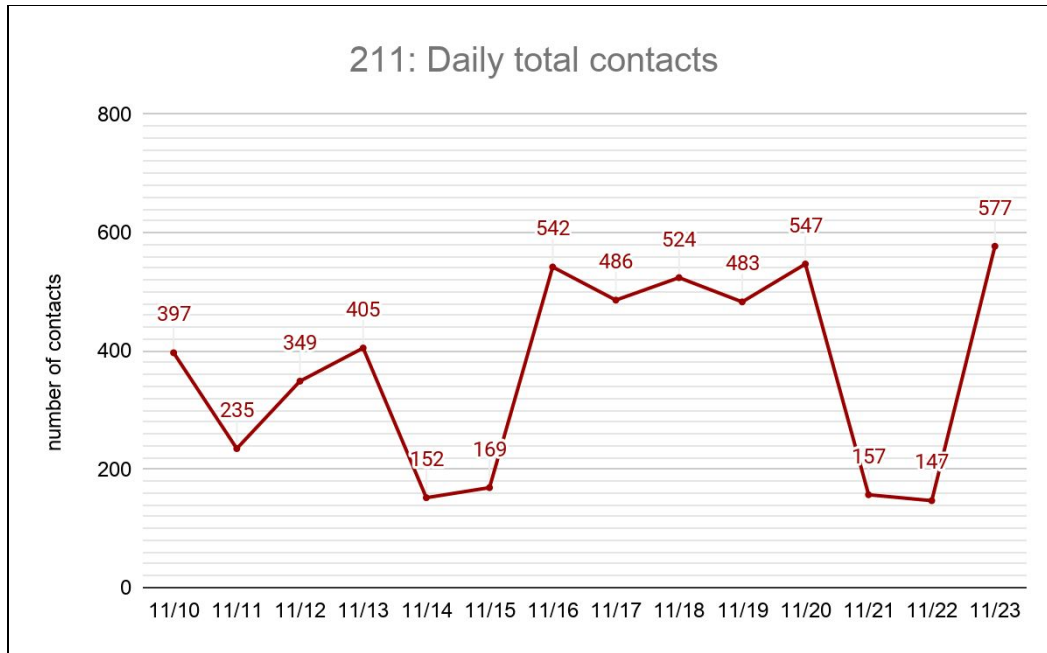
(chart on next page)

Reason for Contact

Data for November 23, 2020.

Aggregated data: The chart below shows the total number of 211 contacts each day, over the last two weeks.

(chart on next page)

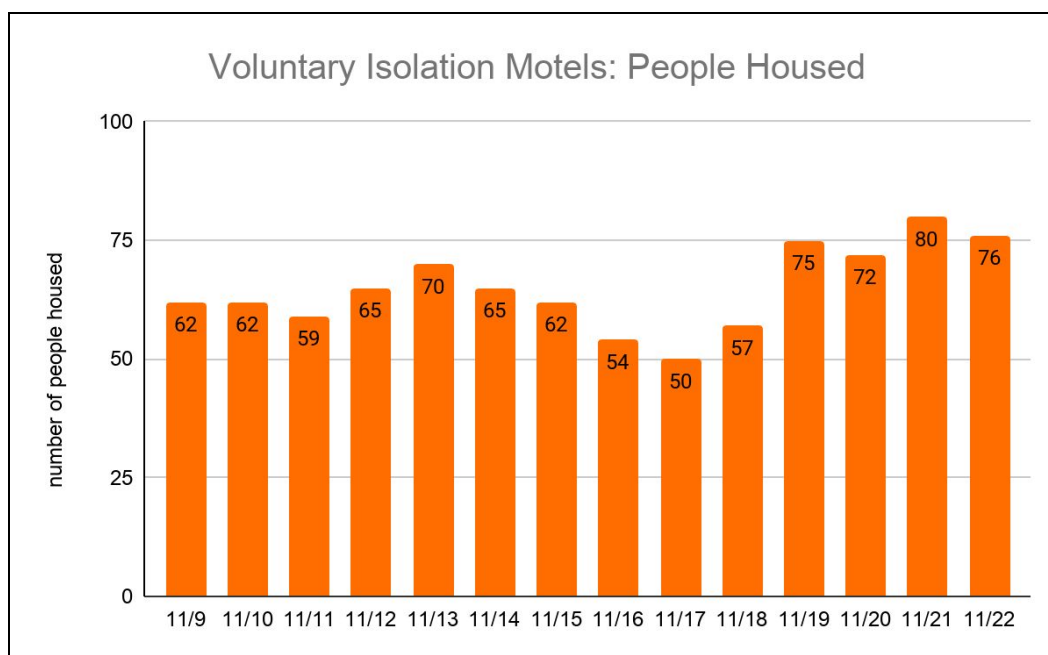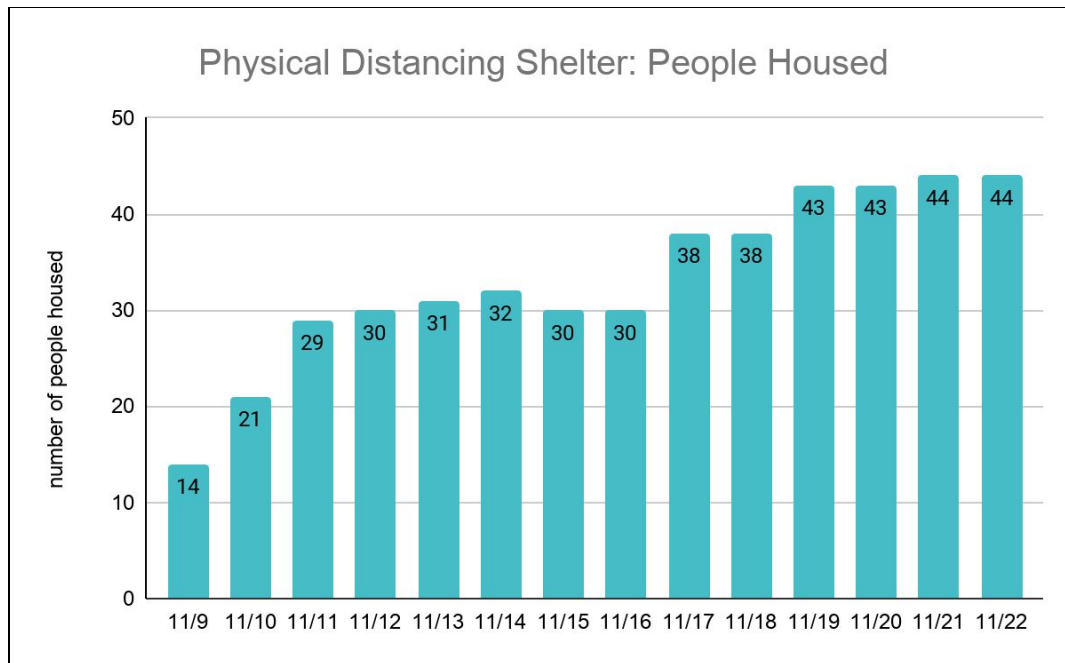**211: Daily total contacts**

COVID-19 Physical Distancing Shelter and Voluntary Isolation Motels

On November 1, a new Physical Distancing Shelter (PDS) was opened with a capacity of 75. Multnomah County's EOC continues to provide logistical support. The County continues to operate two Voluntary Isolation Motels (VIMos) with a capacity of 120. These VIMos are designed to support successful COVID-19 isolation and quarantine. Multiple County departments and divisions are working together to ensure guests and staff have the resources and support needed.

Weekly Metrics: During the week of **Monday, November 16** through **Sunday, November 22**, an average of **40 people** per night in the County's Physical Distancing Shelter and **66 people** per night in the County's Voluntary Isolation Motels. The charts below show the number of people housed in these shelters and motels for each day of the past week.

(charts on next page)

Physical Distancing Shelter: People Housed

number of people housed

Date	People
11/9	14
11/10	21
11/11	29
11/12	30
11/13	31
11/14	32
11/15	30
11/16	30
11/17	38
11/18	38
11/19	43
11/20	43
11/21	44
11/22	44

Voluntary Isolation Motels: People Housed

number of people housed

Date	People
11/9	62
11/10	62
11/11	59
11/12	65
11/13	70
11/14	65
11/15	62
11/16	54
11/17	50
11/18	57
11/19	75
11/20	72
11/21	80
11/22	76

EOC Section: Logistics

The Logistics Section supports the response actions of all other EOC sections. Logistics focuses on procedures for activating, dispatching, distributing, prioritizing, allocating, tracking, and demobilizing resources needed for emergency and disaster operations in service of partners from: government, non-governmental organizations/non-profit, and private industry. For Multnomah County's COVID-19 response, important

Logistics functions include, but are not limited to supporting the EOC, Voluntary Isolation Motels (VIMOs), processing resource requests, and the coordination of donated supplies.

As the COVID-19 pandemic evolves, the Logistics Section has worked diligently to address intersectional crises as they arise, which have included but are not limited to the regional wildfire response, smoke, and air quality issues. As part of these activities, Logistics has provided support to the Multnomah County and City of Portland's Joint Office of Homeless Services, as well as nonprofit partners such as the American Red Cross.

General Updates from the Logistics Section

- The Community Resources Unit is planning a follow up meeting with the Culturally Specific Community Liaison team to draft a framework for recruiting organizations to distribute cloth face coverings to underserved communities with an equity lens (which is the aim of the County's Hub and Spoke project).
- The Shelter Supply Unit and Food Units is working with Shelter staff to improve communication paths to identify issues more quickly to solve challenges as they arise.
- The Logistics team is preparing a trailer to serve as a Disaster Readiness Center.
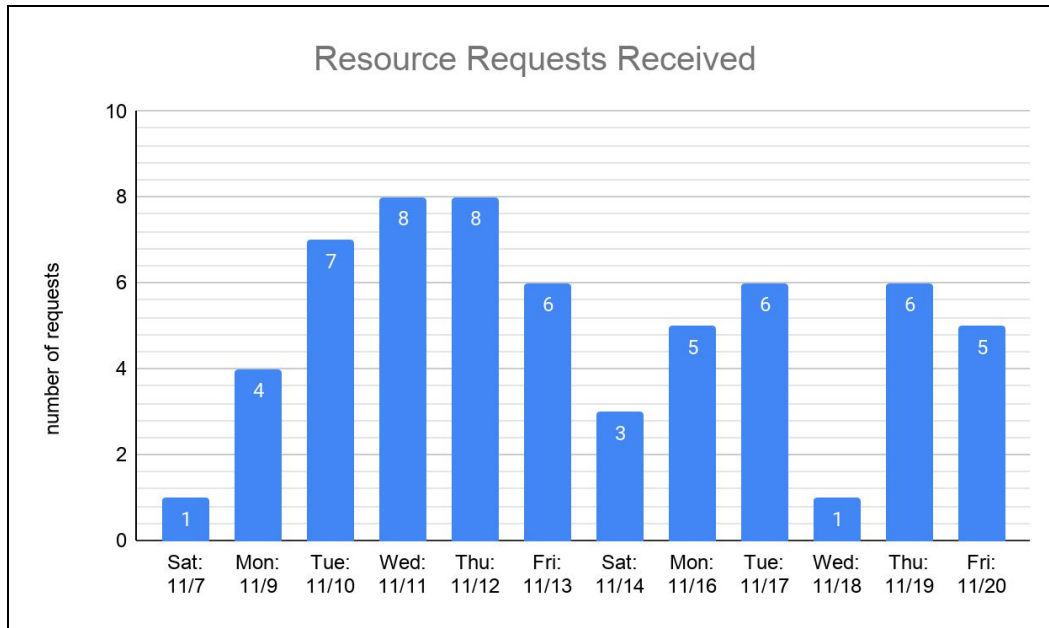
Community Resources Unit

The Community Resources Unit is a group of diverse subject matter experts that represent and advocate for the needs of the communities most impacted by COVID-19. This unit works to minimize the impacts and spread of COVID-19, decrease severe illness, and prevent deaths among the entire community by strategically prioritizing communities with the greatest needs, using race/ethnicity disparity research, community voice and wisdom, and public health best practice. The Community Resource Unit allocates critical supplies and Personal Protective Equipment (PPE) to healthcare and shelter providers, community organizations (such as social service organizations, food pantries, and faith organizations), and organizations the County has contracted with to provide direct services to the community. The Community Resources Unit helps all of these groups navigate the EOC resource request and allocation process.

The Unit has developed the Hub and Spoke Project in collaboration with Unified Command and Culturally Specific Community Liaisons. The goal of this project is to identify specific Community Based Organizations (CBOs) who serve a diverse array of vulnerable communities within the county and to provide them with the appropriate PPE for distribution to those communities. Staff also provide education on proper distribution and appropriate use of PPE as well as updates on best practices and resources so these groups can educate those they serve.The Hub and Spoke Project continues to monitor trends to better understand and meet the needs of specific underrepresented ethnic and cultural communities throughout the county.

You can reach the Community Resources team at communityresources@multco.us, by calling 503-988-8940, or by visiting the [Need Resources? Multnomah County Resource Request Forms](#) page.
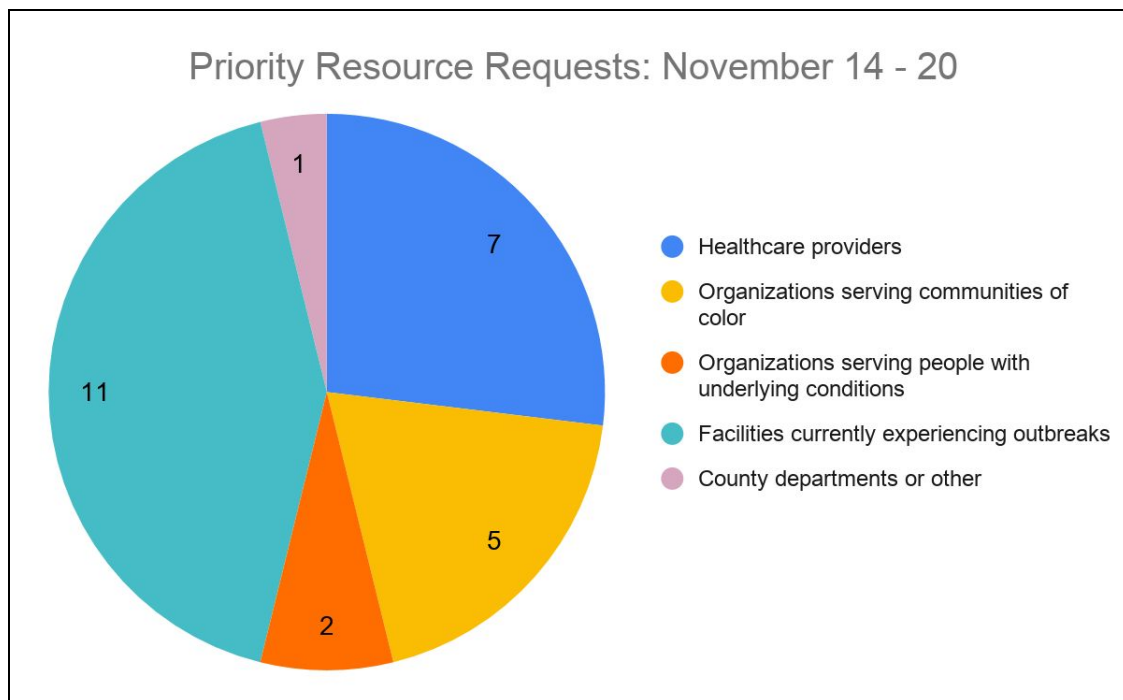
Daily Metrics: The Resource Request Unit tracks how many requests for resources it receives each day. The chart below shows the number of daily requests over the past two weeks.

(chart on next page)

Resource Requests Received

Note: the Community Resource Unit processes requests Mondays-Saturdays.

Weekly Metrics: During the week of **Saturday, November 14** through **Friday, November 20**, the Resource Request Unit processed **26** requests from groups that met the county's priorities to dedicate resources to the populations most impacted by COVID-19. Requests were received from priority groups as indicated in the graph below:

Priority Resource Requests: November 14 - 20

- Healthcare providers
- Organizations serving communities of color
- Organizations serving people with underlying conditions
- Facilities currently experiencing outbreaks
- County departments or other

Note: In the above chart [previous page], healthcare providers and congregate housing sites include those that may specifically serve communities of color or people ages 65+. In other words, if a healthcare provider organization or congregate housing site specifically serves communities of color or people ages 65+, they are categorized as healthcare

providers or congregate housing sites and not counted as an organization serving communities of color or as an organization serving people 65+.

Donations Unit

Cloth Face Covering Donations Project: Multnomah County's Emergency response team at the EOC has developed a re-energized campaign to increase donations of cloth face coverings, with a focus on child-sized face masks which are in the most scarce supply. These face coverings will be distributed to communities that have been the most impacted by COVID-19. The County's aim is to distribute 10,000 child-sized masks to children who are Black, Indigenous and People of Color, immigrants, or refugees, to other children in need, and to childcare providers.

- Child size face coverings are 6-by-6 inch and 7-by-7 inch.
- Cloth masks in unused and good condition, with two layers of tightly woven fabric (such as cotton or flannel) can be dropped off at:
  - Multnomah Building, 501 SE Hawthorne Blvd. (use the loading dock on SE 6th Ave.), 9:00 am to 3:00 pm Mondays and Wednesdays, or 10:00 am to 12:00 noon on Saturdays
- During the week of **November 16 - 22**, the public responded to this call for donations by contributing **270 cloth face coverings** (including 25 adult size and 245 child size).
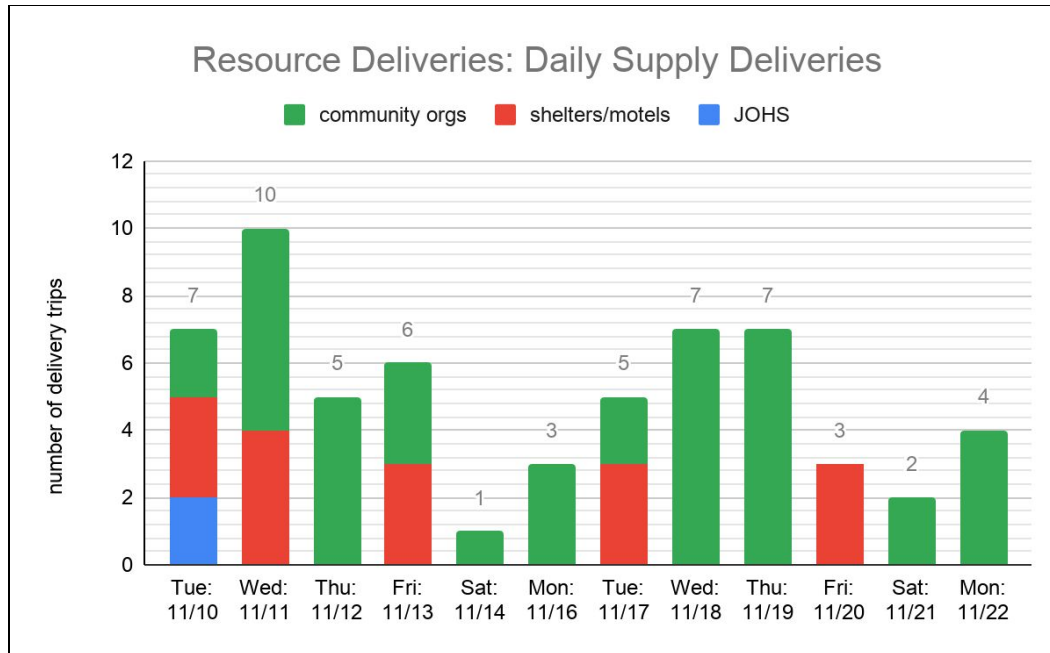
Shelter Supply Unit

The Shelter Supply Unit works closely with the Mass Care and Shelter section to ensure that shelter guests have what they need for a comfortable stay. With the help of other Logistic Section units, they directly support nearly 300 staff and residents in these facilities with supplies, laundry, snacks, meals, medical assistance, and other services as requested. The Shelter Supply Unit strives to provide for the well-being of shelter residents by providing items such as comfort kits, clothing as needed, and entertainment options. The EOC is currently working to support the JOHS in building the capacity needed to successfully incorporate this work.

Resource Deliveries

The Logistics Section provides transportation for numerous response functions, including delivering supplies to community partners. The chart below shows the number of daily trips delivering resources to community organizations, County-run Voluntary Isolation Motels (VIMo), and emergency shelters run by the City of Portland and Multnomah County's Joint Office of Homeless Services. The chart does not represent the quantity of supplies included in these deliveries, so a single delivery could include small or large quantities of resources.

(chart on next page)

Resource Deliveries: Daily Supply Deliveries

Note: Logistics operates Monday-Saturday, with on-call deliveries made on Sundays.

Weekly metrics: Each week, the Logistics Section tracks the number of items that it delivers and picks up. The table below shows these deliveries by week for the current month.

Items delivered	Oct 3-9	Oct 10-16	Oct 17-23	Oct 24-30	Oct 31 - Nov 6	Nov 7 - 13	Nov 14 - 20
8-24 oz hand sanitizer	855	600	1,000	1,414	0	106	750
Gallon hand sanitizer	91	32	0	183	65	124	3
Cloth face coverings	3,950	370	0	144	250	300	400
Commercial face coverings	0	8,864	15,000	4,200	2,800	18,500	15,580
KN95 masks	27,940	87,880	2,300	1,220	700	15,995	18,800
N95 masks	0	400	0	50	0	2,050	0
Gowns/Suits	20	1,000	0	350	50	6,330	0
Gloves	300	0	0	3,000	1,000	5,000	400
Face shields	289	430	100	60	20	445	160
Procedure masks	100	3,350	0	750	50	975	1,000

EOC Section: Administration

The Administration Section provides targeted support to create an inclusive, positive, productive and healthy work environment across all response operations, that is responsive to the changing conditions of the COVID-19 response. Functions include the recruitment, training and onboarding of staff and volunteers; equity and inclusion support; and human resources and labor relations consultation.
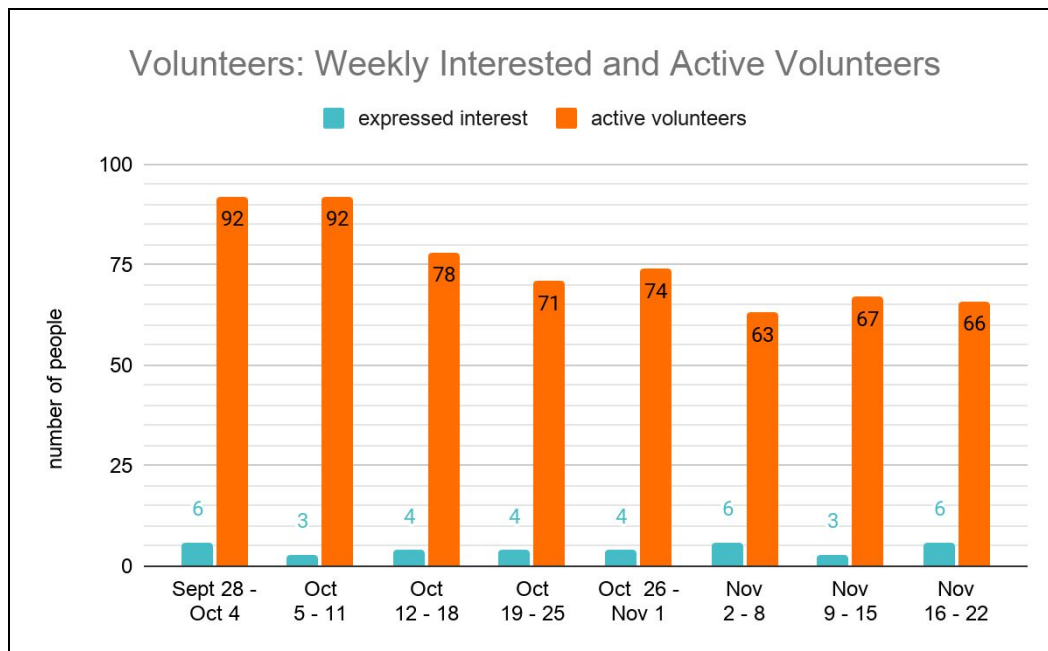
General Updates from the Administration Section

- Updating EOC staffing processes to meet the evolving needs of the County's Response as this incident continues to evolve
- Disseminating an updated interest form to recruit EOC staff
- Identifying and connecting with potential staff for additional Severe Weather Shelters to refresh training to include potential impacts of COVID-19
- Streamlining donations processes
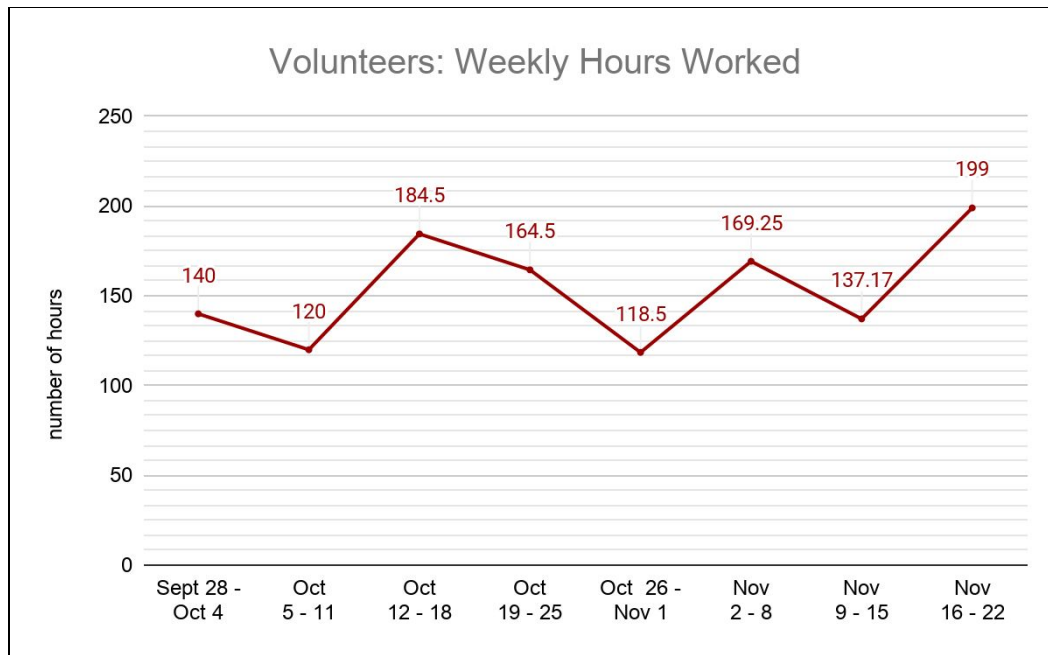- Continue to recruit and onboard volunteers

Volunteers

The Volunteer Program of Multnomah County's COVID-19 emergency response works to recruit, screen, onboard and support volunteers for the Joint Office of Homeless Services' Emergency Physical Distancing Shelters and for other emergency response functions. The Volunteer Program bolsters and sustains the community response to COVID-19 in Multnomah County through promoting, organizing, and supporting safe volunteer activities and works closely with the City of Portland and other County Departments to prioritize support for historically underserved communities.

Weekly Metrics: The Volunteer Program tracks how many individuals complete an interest form to express interest in volunteering, the number of active volunteers, and the number of volunteer hours worked each week. The charts below show these metrics each week for the past several weeks.

(additional chart on next page)

Volunteers: Weekly Hours Worked

As of November 22, 2020, a total of **968** individuals have completed the volunteer interest form. A total of **135 people** have volunteered their time with the EOC during the COVID-19 response, and active volunteers have worked a total of **7,999.62 hours**. Using the County's job class compensation guide as a metric, the value represented by this donated labor is **$192,000.64**.

EOC Section: Liaisons

The Liaison Officers support 22 sector representatives across 20 sectors. Their work fosters community connection and information sharing, offering spaces to problem solve, share resources, and discuss community experiences. A critical component of this work is the maintenance of a close connection with the County's Communicable Disease team to ensure this outreach is data driven. The Liaison Officers identify and track trends within the sectors and elevate these trends to the County's Emergency Response leadership team. This interconnectivity informs outreach efforts, public messaging, and policy development.

The Sector Representatives use their subject-matter expertise to act as a critical link between the County's COVID-19 Emergency Response mission and the County's diverse communities. They answer sector-specific questions, ensure understanding of local and state guidelines as it pertains to their sector, and manage communication and information sharing between sector organizations and the Multnomah County Emergency Operations Center. More than 8,500 people actively participate in the liaison program and help spread accurate information throughout our community and beyond.

Updates from the Liaison Section

- On November 20, Oregon OSHA (Occupational Safety and Health Association) held a Facebook Live to answer questions about their temporary rule addressing COVID-19 in all workplaces. Additional

information is available in "Temporary Rule Addressing The COVID-19 Workplace Risks" Questions And Answers.
- On November 20, the Oregon Health Authority released Updated Reopening Guidance for Youth Programs.
- On December 1, the Oregon Latino Health Network will host a webinar "COVID-19 Impact on Latino Health: addressing historical inequities and creating solutions." Experts will share This webinar will highlight inequities that impact the health and well-being of Latinos and will include actionable and community solutions-based approaches that can improve the health of Latinos.
- On December 4, the Oregon Health Authority's Healthcare-Associated Infections Program will host a webinar focused on "Responding to COVID-19 During Influenza Season."
- During the State's Two Week Freeze, the Oregon Department of Human Services encourages application for resources, including food assistance, through online and phone portals.
- Many Oregon families are eligible for food benefits through WIC (Special Supplemental Nutrition for Women, Infants, and Children) and may not know it. Families with children under the age of five, or pregnant women may qualify. To learn more, fill out the online interest form and a WIC representative will be in touch soon.

Trends and Themes from the Liaison Officers
- On November 17, the Liaison team held a community building meeting for sector representatives to discuss potential strategies to empower people to ask others to wear a face covering and follow COVID-19 safety guidance. Ideas covered included role playing and a thought experiment in which people are asked to identify which three contacts would be the first they would need to tell if they tested positive for COVID-19, and to imagine how this would impact their close contacts.
- The Liaison Officers are partnering with Public Information Officers and Epidemiology staff to develop young adult outreach. The goal is to create age specific messaging campaigns and to encourage young adult engagement through peer to peer relationships.
- Liaison Officers are fielding many questions regarding the Governor's Freeze Order, seeking information on the impacts on the event industry, residential services providers, organizations planning to serve the houseless population on Thanksgiving, and youth programs. Resources include:
    - Oregon Statewide Freeze Guidance
    - COVID-19 Webinars for Group Living Facilities
    - Statewide Reopening Guidance - Youth Programs
    - Faith Based and Community Groups COVID-19 Guidance

Local Updates

Media and Announcements
- On November 19, *The Oregonian/*OregonLive reported on a new "initiative from Oregon Health & Science University and Self Enhancement, Inc. [which] will use saliva testing and wastewater screening to detect early signs of COVID-19 outbreaks in four outer east Portland neighborhoods."
- On November 20, KATU reported, "Providence says it plans to stage temporary morgues at two of their hospitals as Oregon continues to see a spike in coronavirus cases."

State of Oregon and Regional Updates

Media and Announcements

- On November 19, the *Willamette Week* reported on the impact the COVID-19 pandemic is having on Oregon's hospitality industry. The article notes, "This week, the [Oregon Office of Economic Analysis] agency released its 2020 Economic and Revenue Forecast, which found that revenue for food and beverage establishments is down by more than 50%. The state's entire leisure and hospitality sector will have shed 50,000 jobs this year, far more than any other field."
- On November 20, *The Oregonian*/OregonLive reported, "The Oregon Restaurant & Lodging Association is asking a federal judge to block the governor's "two-week freeze" that prohibits indoor and outdoor dining in restaurants in response to a rising number of coronavirus cases."
- On November 20, KGW reported on enforcement options related to Governor Brown's Executive Order declaring a Temporary Freeze to Address Surge in COVID-19 Cases in Oregon. The article notes, "For the next two weeks in Oregon, and four weeks in Multnomah County, residents are banned from eating out at restaurants and going to the gym, among other restrictions. Social gatherings in our homes are also limited to no more than six people. Violators could face up to 30 days in jail, $1,250 in fines or both."

National and International Updates

Media and Announcements

- On November 18, the Associated Press reported, "Conditions inside the nation's hospitals are deteriorating by the day as the coronavirus rages across the U.S. at an unrelenting pace and the confirmed death toll surpasses 250,000."
- On November 18, the Associated Press reported on the FDA's emergency approval of a prescription at-home COVID-19 test. The article notes, "[The drug developer] Lucira said it expects the test to cost $50 and to be available nationwide by next spring."
- On November 19, *Time* reported on the third wave of the COVID outbreak in the US. The article notes, "As Americans' reactions to the pandemic become increasingly divorced from the reality of it, public-health officials may be facing their biggest challenge yet: forcing the public to face how bad things still are, and how much worse they may become."
- On November 19, *The Oregonian*/OregonLive reported on the upcoming expiration of the CARES Act, likely to impact 70,000 Oregonians and 12 million people nationwide who currently receive unemployment insurance. The article notes, "The looming cutoff comes as Oregon and the rest of the nation face a sharp uptick in coronavirus infections, which is threatening the nascent economic recovery as people hunker down and states restore shutdown measures that lapsed in the spring."
- On November 20, CNN reported, " Most coronavirus infections are spread by people who have no symptoms, the US Centers for Disease Control and Prevention said in newly updated guidance."

- On November 21, the [Associated Press reported](link) on the FDA's approval of an experimental drug intended to reduce hospitalizations and prevent worsening of symptoms of COVID-19 in higher risk patients. The article notes, "[Drug developer] Regeneron said that initial doses will be made available to roughly 300,000 patients through a federal government allocation program."
- On November 22, [The Hill reported](link) on the impending expiration of federal economic relief programs and the potential widespread impacts. The article notes, "Nearly a third of all households (32.9 percent) said they were behind on housing payments and rated the chances of eviction or foreclosure within two months as somewhat or very likely. Some 25.9 percent expected a household earner to lose employer income in the coming month, and 12 percent said they didn't have enough to eat. [One analysis] found that absent a moratorium, as many as 6.4 million evictions filed in recent months could take effect on Jan. 1."
- On November 23, the [Associated Press reported](link) on large numbers of Americans traveling for the Thanksgiving holiday, despite public health officials urging them to stay home. The article notes, "[T]he 3 million [people] who went through U.S. airport checkpoints from Friday through Sunday marked the biggest crowds since mid-March, when the COVID-19 crisis took hold in the United States.
- On November 23, the [Associated Press reported](link), "Drugmaker AstraZeneca said Monday that late-stage trials showed its COVID-19 vaccine is highly effective, buoying the prospects of a relatively cheap, easy-to-store product that may become the vaccine of choice for the developing world."
- On November 23, Governor Kate Brown joined US Senators Ron Wyden and Jeff Merkley to issue a [statement](link) accompanying the legislators' recent [letter](link) urging Congressional action on COVID-19 relief.

Stay Informed, Get Involved

COVID-19 Response

- **Local response**: the [Multnomah County COVID-19 website](link) is regularly updated with new information and guidance. Topics covered include:
  - [Daily Living](link)
  - [Reopening & Guidance](link)
  - [Symptoms, Testing & Care](link)
  - [Outbreak Summary](link), including the [Regional COVID-19 Data Dashboard](link)
  - [Get or Give Help During COVID-19](link)
  - [What's open — and what is closed — at MultCo during COVID-19](link)
  - [Discrimination, stigma and COVID-19](link)
- **State response**: [Oregon Health Authority COVID-19 website](link)
- **National response**: [CDC website](link)

Media

For media inquiries related to COVID-19 please **contact Julie Sullivan-Springhetti**, Multnomah County Public Information Media Coordinator at: **503-502-2741**.

Check out our list of trusted sources for current regional and national COVID-19 information.

Activated Call Centers

Call Center	Phone Number	Email	Hours
211 Call Center	211	help@211info.org	Seven days a week, 8:00 am - 11:00 pm
Mental Health Call Center	503-988-4888 Toll-free: 800-716-9769 TTY: 711		Open 24 hours a day, seven days a week
Aging & Disabilities Resource Connection	503-988-3646	adrc@multco.us	Information and assistance to older people, people with disabilities, and caregivers, open 24 hours a day, seven days a week
City County Information and Referral	503-823-4000		Mondays-Fridays, 8:00 am - 5:00 pm

Help and Resources

- **Having symptoms?**
  - C19Oregon.com is an online triage tool that helps public health officials track COVID-19 cases and allows community members to check their symptoms and receive guidance.

More questions?

- Consult the Multnomah County COVID-19 FAQs.
- Call 211.
- Still can't find the answer you're looking for? Submit questions about the novel coronavirus to Multnomah County.

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Date of Next Situation Report	Wednesday, 12/2/20

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