

**BEFORE THE BOARD OF COUNTY COMMISSIONER
FOR MULTNOMAH COUNTY, OREGON**

RESOLUTION NO. 2016-092

Approving a Sole-Source Procurement Approval Request for the Department of County Assets on Behalf of the Health Department to Contract with Netsmart, Inc. (formerly Defran, Inc.).

The Multnomah County Board of Commissioners Finds:

- a. The Board, acting as the Multnomah County Public Contract Review Board (PCRB) and pursuant to PCRB Rule 47-0275, must approve sole-source procurements for Services Contracts of \$150,000 or more.
- b. Department of County Assets provides information technology services for all County Departments including the Multnomah County Health Department (Health Department). In 2012, the Mental Health and Addiction Services Division (MHASD) of the Health Department completed a Request For Proposals and implemented a system called "Evolv" in order to consolidate multiple disparate mental health and addictions services computer programs into a single Electronic Health Record (EHR). In addition to the system's core function as an EHR in support of direct clinical services, Evolv was also customized to support Multnomah Mental Health's role as a Managed Care Organization that administrates eligibility, 3rd party provider services, electronic claims, and billing for Oregon Medicaid eligible clients in Multnomah County. In support of Health System Transformation efforts underway, there is a current project to integrate Evolv and an additional system, "Epic," to securely share clinical records electronically between systems to allow for better coordination of primary and mental health care services for citizens serviced by the County Department of Health. Epic is hosted for the Health Department by the Oregon Community Health Information Network (OCHIN).
- c. Netsmart, Inc. is the current vendor that is providing information systems, hosted services and system support for Evolv and the ongoing efforts. The requested procurement term is needed to maintain the system throughout the completion of the current Evolv and Epic Coordination Project. System needs and available technologies will be re-evaluated prior to the expiration of this exemption.
- d. Netsmart's Evolv is unique in the market in its capability as both an EHR and a Managed Care Solution. Evolv supports electronic Medicaid eligibility, authorizations for services, claims, and billings for contract mental health providers servicing clients under the oversight of the County. Services are provided and tracked in Evolv for approximately 40,000 clients per year through many different programs including a 24 hour call center function, Direct Clinical Services, Community Mental Health Program (CMHP) responsibilities, Alcohol and Drug services and Multnomah Mental Health (Risk Accepting Entity for Health Share of Oregon).
- e. Evolv is integrated with the State of Oregon and 3rd party administrator PHTECH to support Multnomah Mental Health as a provider under the Health Share of Oregon

Coordinated Care Organization. Netsmart is the first and only Mental Health EHR provider to integrate with the Epic Physical Health EHR. A Health System Transformation portfolio project (HST - Direct Messaging) will integrate the County's instance of Evolv with the County's Epic EHR (hosted by OCHIN) more directly to enable the secure and timely exchange of critical health information to improve patient privacy, safety, and coordination of care.

- f. Evolv software is specifically built as a mental health care focused electronic health record solution and is customized to uniquely meet the specific needs of multiple County Mental Health and Addictions programs. This system architecture is highly configurable and customizable by in-house staff, resulting in significant reduction in on-going contract development costs.
- g. The Department is requesting an exemption for September 22, 2016 through January 31, 2019 in the amount of \$450,000. The requested amount is based on the amount currently budgeted, and projected costs.

The Multnomah County Board of Commissioners Resolves:

To approve a sole source procurement authorizing the County to contract with Netsmart, Inc.

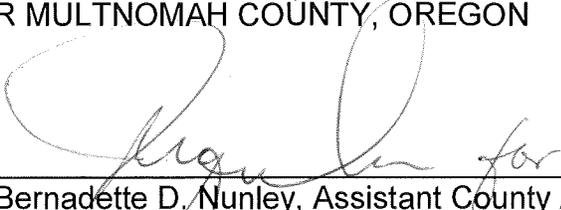
ADOPTED this 15th day of September, 2016.



BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON

Deborah Kafoury, Chair

REVIEWED:
JENNY M. MADKOUR, COUNTY ATTORNEY
FOR MULTNOMAH COUNTY, OREGON

By 
Bernadette D. Nunley, Assistant County Attorney

SUBMITTED BY: Sherry Swackhamer, Director, Department of County Assets.