



# MULTNOMAH COUNTY AGENDA PLACEMENT REQUEST

(revised 12/31/09)

### Board Clerk Use Only

Meeting Date:	<u>9/8/11</u>
Agenda Item #:	<u>R.2</u>
Est. Start Time:	<u>10:00 am</u>
Date Submitted:	<u>7/19/11</u>

**Agenda Title:** **Briefing on 211 Info Quarterly Report and Service update.**

*Note: If Ordinance, Resolution, Order or Proclamation, provide exact title. For all other submissions, provide a clearly written title sufficient to describe the action requested.*

<b>Requested Meeting Date:</b>	<u>Sept 8, 2011</u>	<b>Amount of Time Needed:</b>	<u>25 minutes</u>
<b>Department:</b>	<u>Non-Dept.</u>	<b>Division:</b>	<u>District 1</u>
<b>Contact(s):</b>	<u>Beckie Lee</u>		
<b>Phone:</b>	<u>503-988-6796</u>	<b>Ext.</b>	<u>86796</u>
		<b>I/O Address:</b>	<u>503/6<sup>th</sup></u>

**Presenter(s):** Liesl Wendt, CEO 211info, Alison Lord, Community Information Specialist, 211info, Susan Stoltenberg, Director Impact NW

## General Information

**1. What action are you requesting from the Board?**

No action required.

**2. Please provide sufficient background information for the Board and the public to understand this issue. Please note which Program Offer this action affects and how it impacts the results.**

211 Provides a single, easy-to-remember phone number to connect people to health and community services. In Multnomah County alone, 211 receives around 6,000 calls each month for individuals looking for housing, utility support, food, mental health and addiction support, employment, personal needs, and more. Multnomah County provides some funding to 211info to support this service. 211 will brief the board on the scope of the work they do and the data they collect about current needs in the community.

**3. Explain the fiscal impact (current year and ongoing).**

None.

**4. Explain any legal and/or policy issues involved.**

None.

**5. Explain any citizen and/or other government participation that has or will take place.**

211info works in partnership with United Way of the Columbia-Willamette and the city of Portland's Housing Bureau.

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**Required Signature**

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**Elected Official or  
Department/  
Agency Director:**



**Date:** 6/30/11