



H.O.P.E.

Multnomah County Sheriff's Office

December 2017

Livability is a Community Priority



Public Safety Collaboration

- Gresham Police's Neighborhood Enforcement Team (NET)
- Portland Police's Neighborhood Response Team (NRT)
- MCSO's Homeless Outreach and Programs Engagement (HOPE)
 - July 2017-December 2017
 - Pilot Program (OTO Funded)



County-wide Collaboration

- Public Safety Responsibilities:
 - Address low level crime from a human services and public health perspective
- Human Services and Public Health Responsibilities:
 - Coordinate with public safety to engage, keep peace and when necessary, provide enforcement
- Outcomes:
 - Newfound capacity to address livability and related subsets
 - Community Trust



H.O.P.E. Team



- 2 Deputy Sheriffs
- Provide consistent and positive interaction with vulnerable individuals, matching need to available services
- HOPE Chain of Command:
 - Chief Deputy Gates
 - Lt Bevens
 - Sgt Jordan
 - Dep Schneider
 - Dep McQueen

Mission of H.O.P.E.

- Building networks with service providers
- Creating trustworthy relationships with vulnerable populations
- Connecting individuals in need with human services
- Teamwork
- Improving individual outcomes
- Reducing tension in the community



Multnomah County Sheriff's Office

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Exemplary service for a safe, livable community

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Executive Statement from Sheriff Michael Reese

August 2017

This week I heard from a handful of Multnomah County residents expressing concern about "jail inmate labor to assist in the Oregon Department of Transportation's sweeps of homeless encampments." In dealing with neighborhood livability issues at the intersection of public spaces and complex social issues such as homelessness, mental health and addiction, I have learned public safety must focus on much more than just responding to crime. Public safety agencies must be dedicated to the principle that, generally, the most effective approach to many crime and disorder problems is to address them from a human services and public health perspective. At the same time, it must be recognized that public safety agencies bring essential capabilities to a coordinated effort: engagement, peacekeeping, understanding and when necessary, enforcement.

The Multnomah County Sheriff's Office (MCSO) appreciates the opportunity to reaffirm our commitment to neighborhood livability; we routinely hear from neighborhood groups that this is a top public safety priority. The Sheriff's Office is entrusted with a dual mission when it comes to neighborhood livability, which encompasses law enforcement and corrections. We are pleased to collaborate with the Joint Office of Homeless Services, Portland Police Bureau, Gresham Police Department, and a myriad of social service providers. By pooling our resources and coordinating our efforts, we become capable of making a significant difference in our community by maintaining the livability of our neighborhoods and connecting homeless persons with services.

To reduce tensions in our community, we strive to inform the public about our efforts. By collaborating with the Joint Office of Homeless Services, law enforcement units such as MCSO's Homeless Outreach and Program Engagement (HOPE) Team, consistently bring a peacekeeping response to community and business complaints and address the human services needs of our community. We will continue to engage individuals in need and match persons to appropriate services.

Our commitment

Case Management Approach

- Complaint-driven
- Comprehensive response plans
 - Based upon location, individual, complaint history, public safety, public health, available services
- Compassionate and respectful engagement



Partnerships

- Weekly conference with partners for situational awareness

- Federal/State

- US Forest Service
- ODOT

- Regional

- METRO
- Port of Portland
- Joint Office of Homeless Services
- Special Districts
- Portland Police
- Bureau of Transportation
- Gresham Police

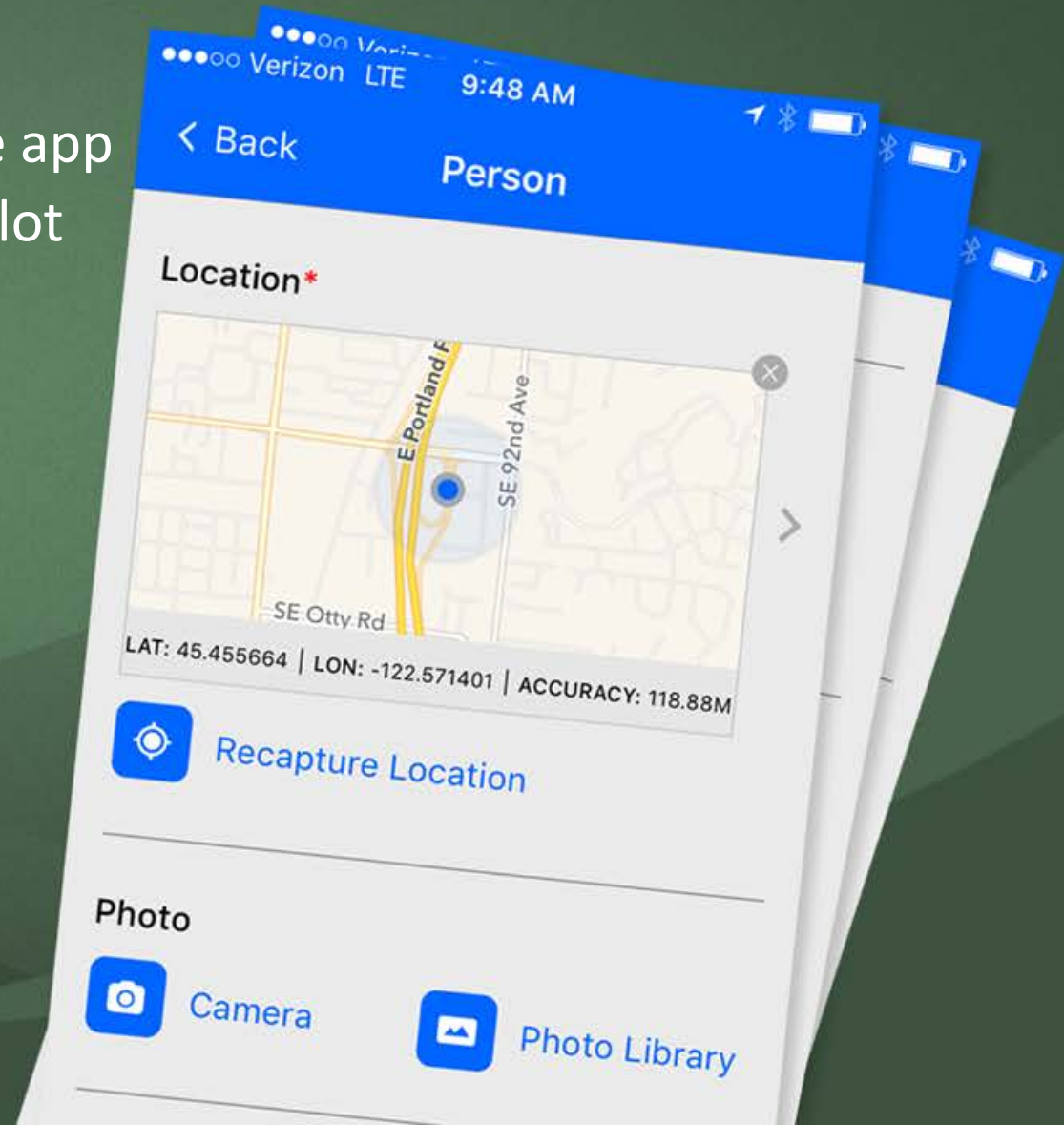
- Services/Community

- All Military Veterans Outreach Organizations
- JOIN
- Transition Projects
- Human Solutions
- Clackamas Service Center
- Faith Community



Tracking H.O.P.E.

- **June – August:**
 - MCSO deputies track contacts using a mobile app
 - 178 unique initial contacts across 3 month pilot
- **September - November:**
 - Lessons learned resulted in development of more robust tracking methods emphasizing case management and outcomes
- **December - 2018:**
 - All initial and follow-up contacts are being recorded, as well service referrals



Examples of Success



Outcomes

- Efficiencies created through member–provider communications
- Respond to requests for assistance as first responders 24/7
- Reduce tension between community members and homeless
- Ensure safety and health of homeless
- Remove dangerous offenders
- Create a safe environment for service providers
- Coordinate cleanup and safekeeping of property



Challenges

- Systemic Issue
- Individual Engagement (multiple contacts)
- Interlinked Case Management
- Limited Liaison Resources
- Pilot Program – One time only funding

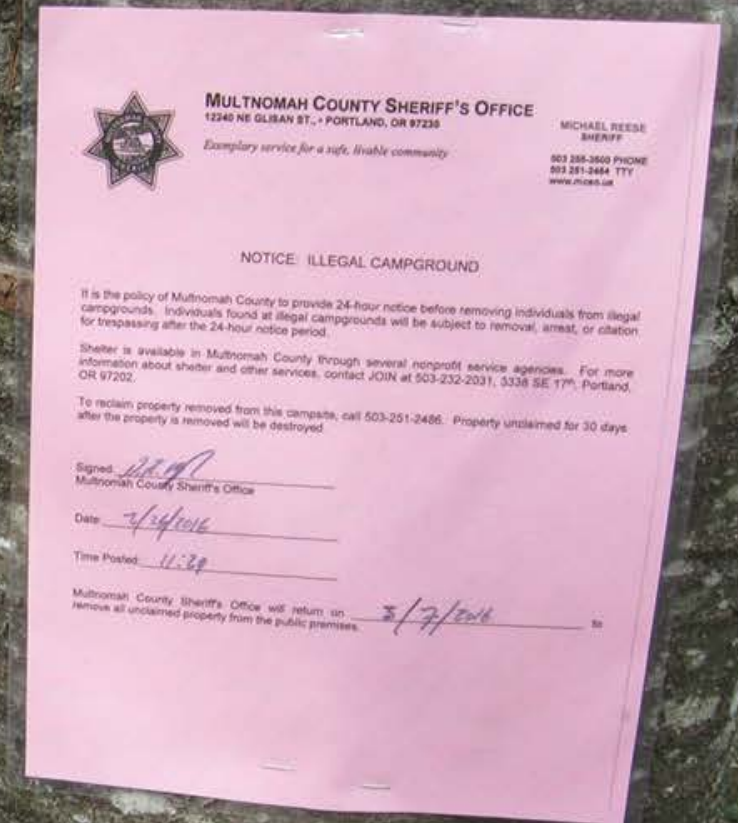




Multnomah
County

Due Process

- Notice:
 - At least 24-hour written notice posted
 - Displayed in conspicuous location
 - Informative
- Safekeeping of Property:
 - Photographed
 - Inventoried
 - Stored for 30 days



Work Crews

- Highly Regulated
- Sentenced Eligible
- Public Works Projects
- Multiple Benefits
 - Reduced Sentencing
 - Workers Compensations
 - Commissary Funds
 - Skill Development
 - Job Recommendation
 - Restorative Justice

