

BEFORE THE BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON
ACTING AS THE PUBLIC CONTRACT REVIEW BOARD

ORDER NO. 01-168

Exempting from the Formal Competitive Bid Process the Contract with Crystal Decisions for a Software Package and Annual Maintenance

The Multnomah County Board of Commissioners Finds:

- a. The Board, acting in its capacity as the Multnomah County Public Contract Review Board to review, pursuant to PCRB Rules AR10.140 and AR20.030, a request from the Department of Support Services, Information Services Division, for an exemption to contract with Crystal Decisions for a software package and annual maintenance.
- b. As it appears in the memorandum from Lisa Yeo, the request for exemption is based upon the fact that it has been a generally recognized problem for several years that Multnomah County does not have standard, enterprise-wide software for creating reports from its many data systems. The IBM Mainframe Migration Project (EXODUS) requires a replacement of the IBM reporting software for the Sheriff's SWIS system. The software needed by this project can be leveraged for use county-wide meeting other reporting needs from the Merlin/SAP system, DCJ's juvenile (JIN) and adult (SPIN) systems, the Decision Support System for Justice, DCFS's Crosswalk System, ADS's Integrated Client Management System, the DA's Case Tracking System, and many other departmental systems.
- c. The Information Technology Council (ITC) commissioned a committee of technical staff and system users from most of the County departments to collect and document reporting needs from all departments, review products from several vendors leading the reporting software industry, and develop the basic requirements for an enterprise reporting solution for Multnomah County. Through this process it became clear that only one vendor, Crystal Decisions, currently met all of our mandatory requirements. Crystal met all technical and business requirements, and is the only solution integrated into the .NET application environment required by the SWIS, JIN, SPIN, and other County data systems. Crystal is a certified partner with SAP and through the competitive bid process the County selected SAP. Coincidentally, after vendor demonstrations, Crystal was the preferred choice by users for its powerful yet simple interface in comparison to the other products.
- d. Crystal Decisions has offered Multnomah County an unusually deep discount on its software (51%). The purchase amount is \$650,884.69 for the acquisition of the software package, first year maintenance, initial installation consulting and training.
- e. This exemption request is in accord with the requirements of Multnomah County Public Contract Review Board Administrative Rules AR10.140 and AR20.030.

The Multnomah County Board of Commissioners, Acting as the Public Contract Review Board Orders:

The contract with Crystal Decisions may be exempted from the formal competitive bid process.

ADOPTED this 20th day of December, 2001.




BOARD OF COUNTY COMMISSIONERS FOR
MULTNOMAH COUNTY, OREGON, ACTING
AS THE PUBLIC CONTRACT REVIEW BOARD

Diane M. Linn, Chair

REVIEWED:

THOMAS SPONSLER, COUNTY ATTORNEY
FOR MULTNOMAH COUNTY, OREGON

By _____
John Thomas, Assistant County Attorney