

# Multnomah County Board of Commissioners

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*ERP RFP Project Update*

April 19, 2016

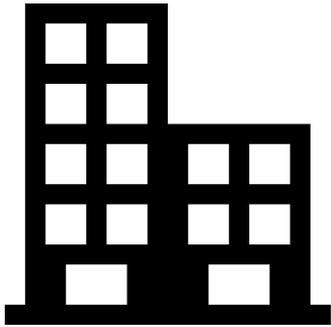
# What is an ERP system again?

Enterprise

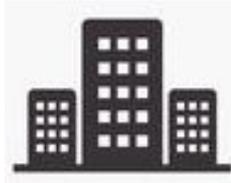
Resource

Planning

Multnomah  
County



Assets



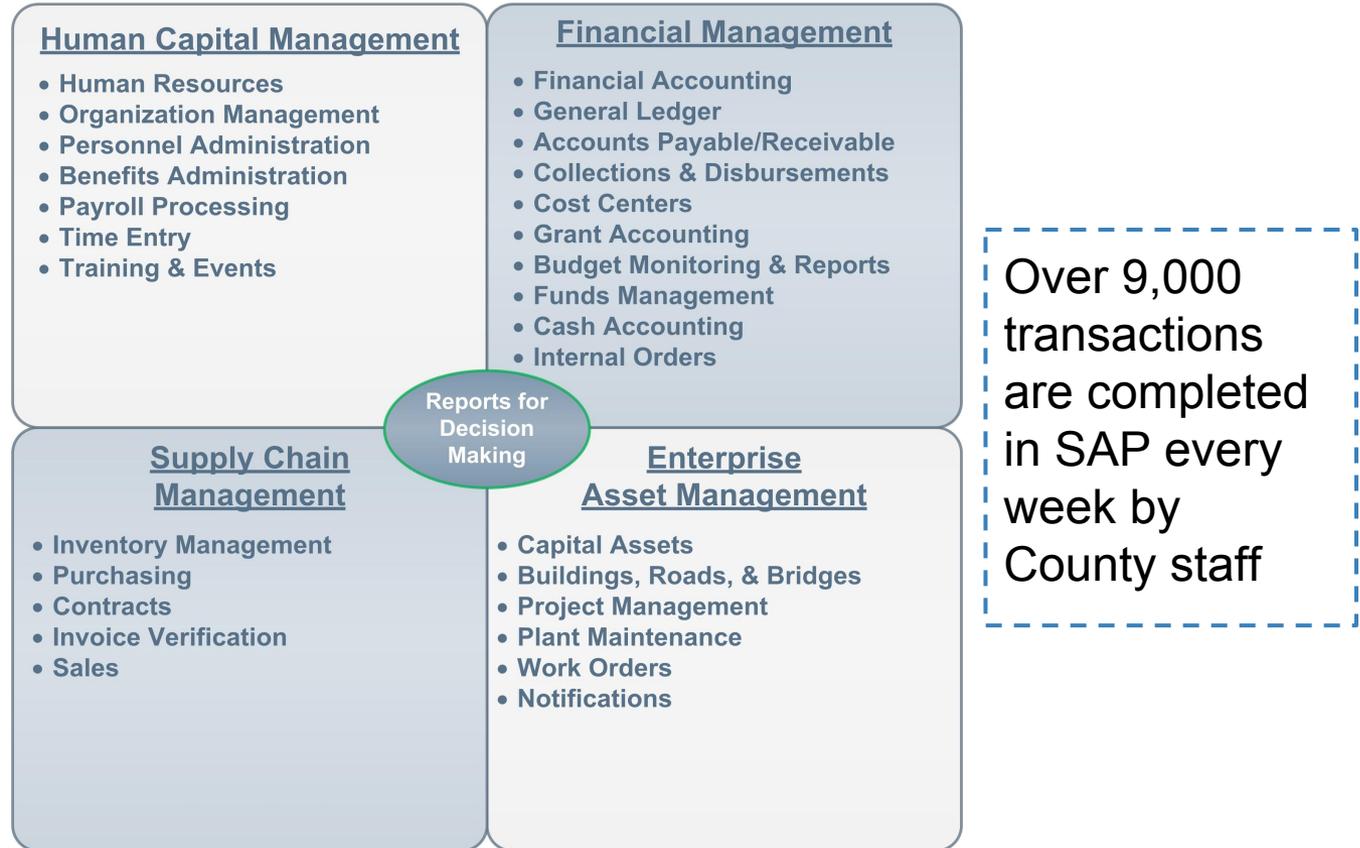
Payroll



County Staff



# SAP is our current ERP system

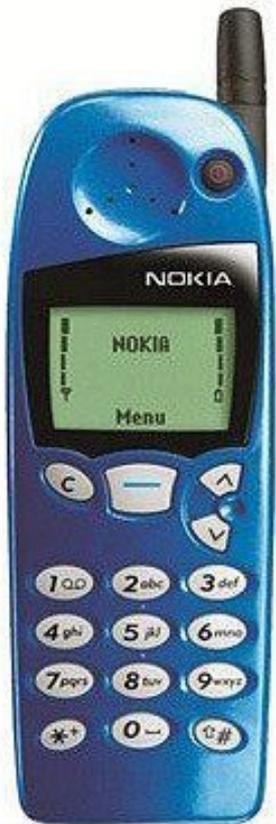


Examples of critical functions are: Payroll, Accounts Payable/Receivable, and Capital Asset Management



# Our ERP Dilemma

## Using a Cell Phone Analogy...



**This represents what County staff use**

- The technology is outdated
- It performs basic tasks
  - Calling
  - Sending text messages (but with lots of clicks)
  - Could be used as a flashlight if you turn it on and shine it over the ground
- Unfavorable contract terms - cannot simply add applications

# Our ERP Dilemma

## Using a Cell Phone Analogy...



**This represents what County staff need**

- The technology is current and consistently updated
- It performs basic tasks
  - Calling, text messages (with a keyboard!), has a flashlight built in
- Complex tasks come standard
  - Camera, web browsing, maps
- A contract that favors the County, not the vendor
- New applications can be added efficiently and cost-effectively

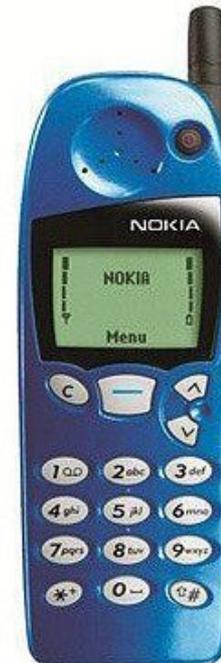
# Our ERP Dilemma

For County staff to do their job effectively and efficiently...

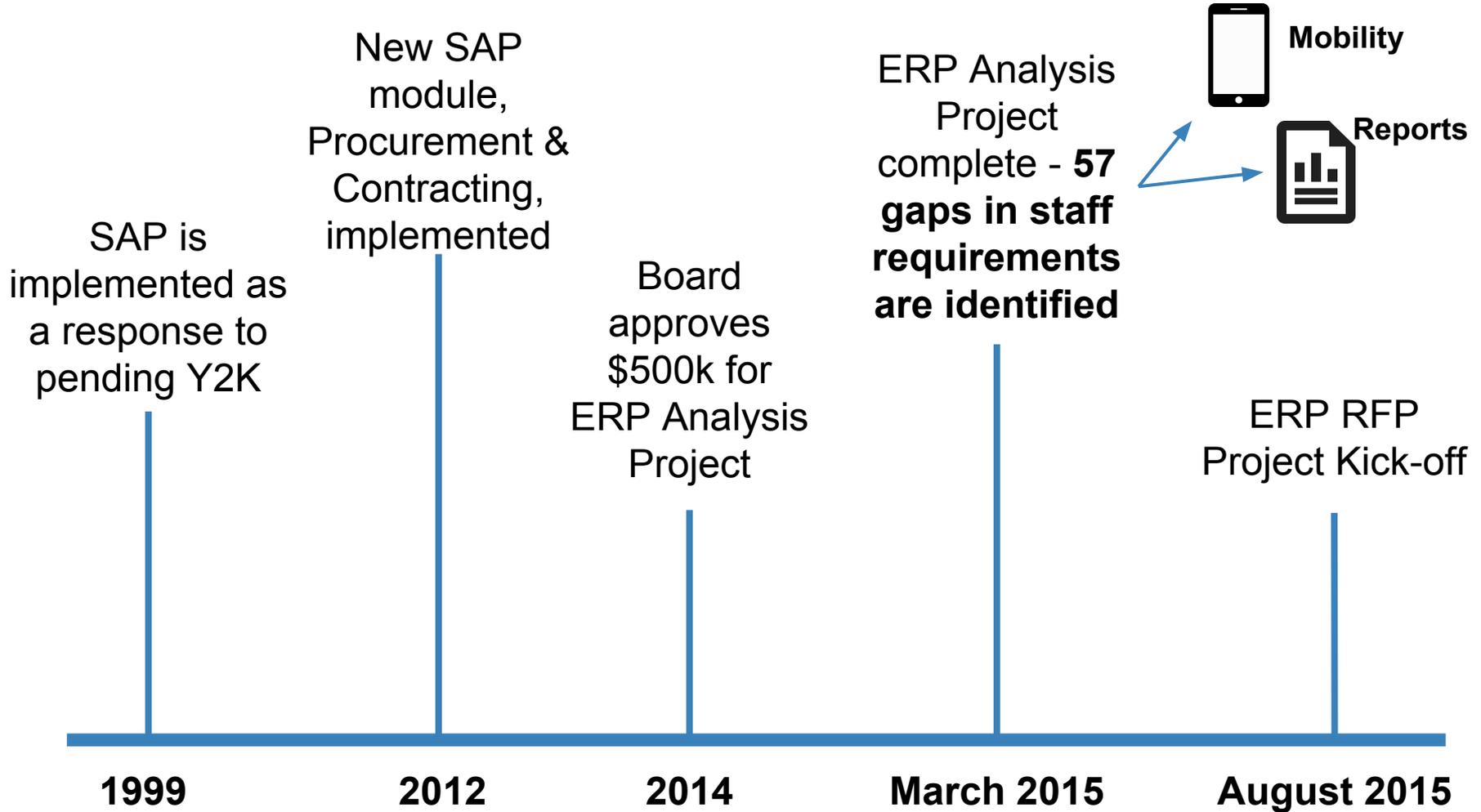
**They need this**



**Not this**



# Timeline of Events



## Two Goals of the RFP

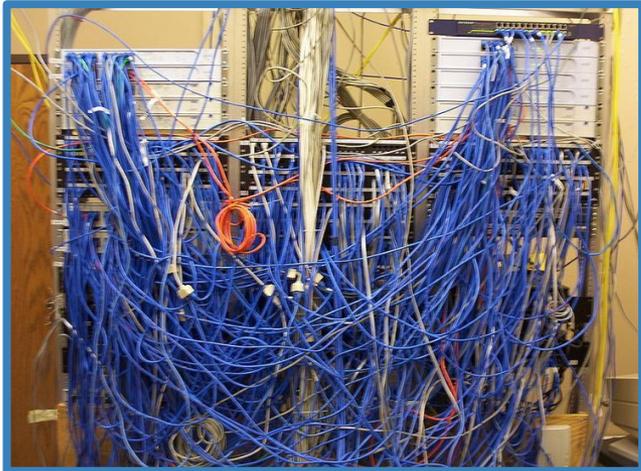
Select an ERP software package that meets the needs of County staff

Select a System Integrator to implement the software package



# What is a System Integrator?

**Definition:** A company with special skills in planning, coordinating, scheduling, testing, implementing, improving and sometimes maintaining a complex IT solution. System integrators bring order to complicated application deployments.



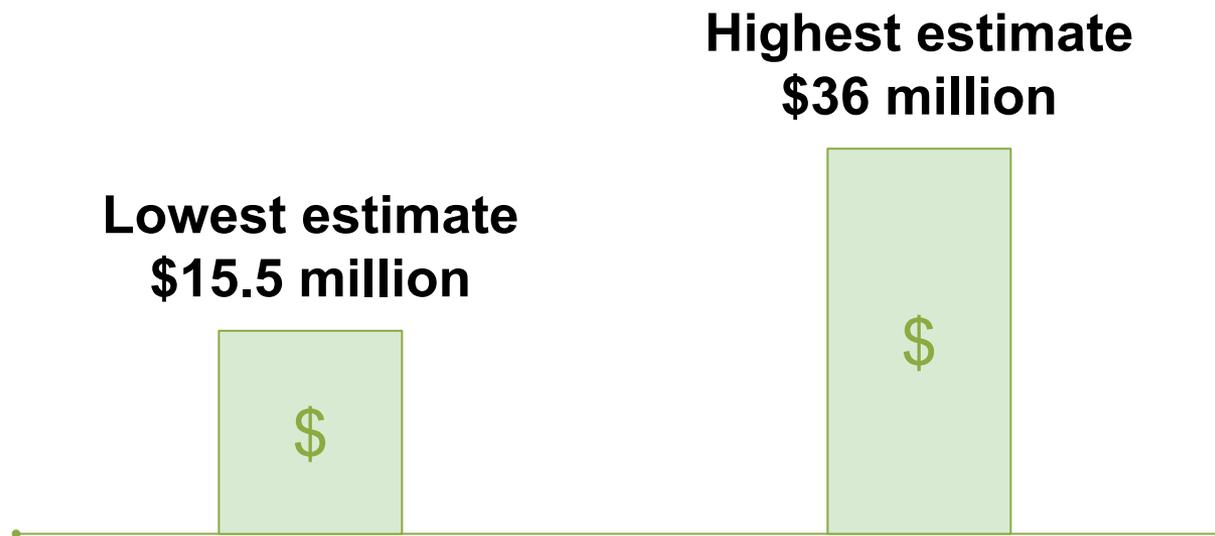
# Recent Activities

- RFP was released on November 20, 2015
- Received 12 proposals from vendors of all sizes
- Onsite software demos completed on March 3, 2016
- First round of System Integrator evaluations completed on March 28, 2016
- Participation by all County departments has been a priority since the onset of the project

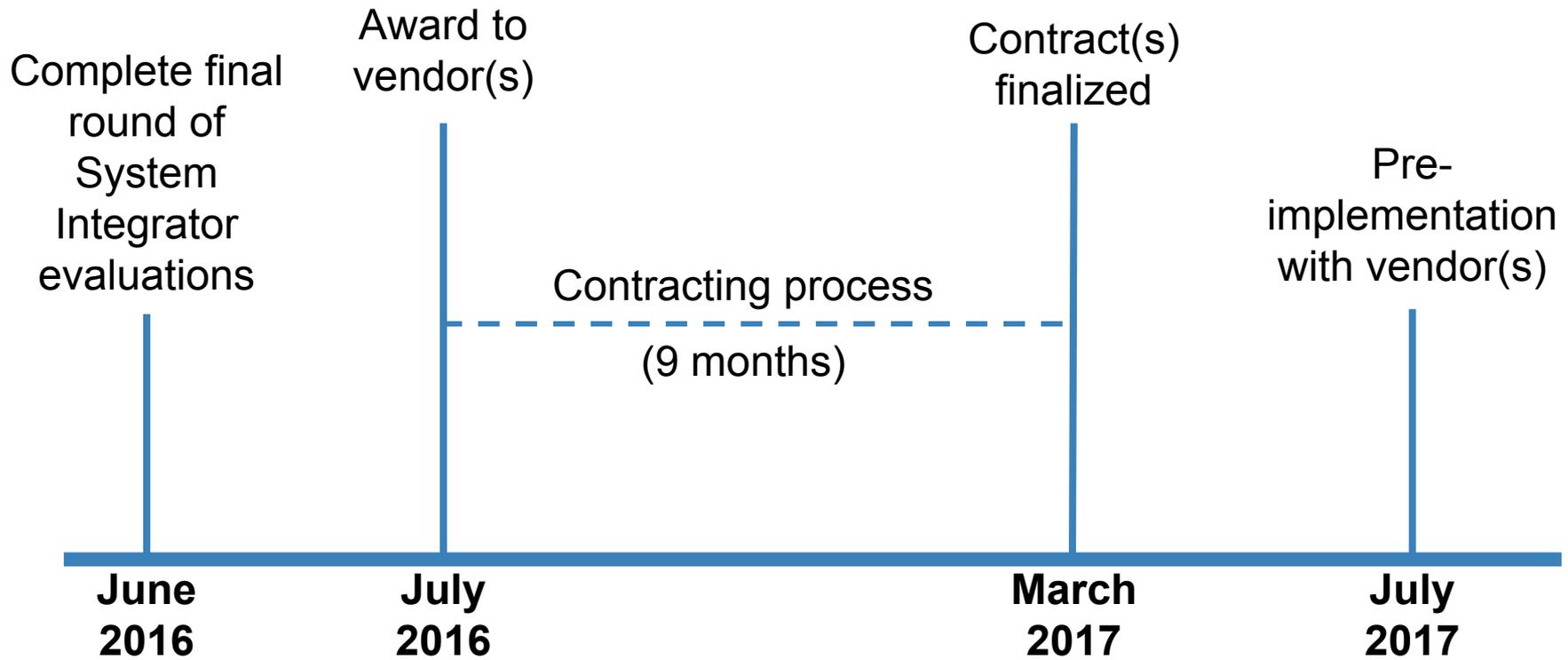


## 5 Year Cost Estimates - from RFP

- Initial, high-level, proposed, non-negotiated costs
- Expect that these numbers will change through remaining evaluations and contract negotiations
- Does not include cost offsets for products, licensing, or services to be decommissioned
- Does not include internal costs: additions and backfills



# Next Steps - RFP Related



**New project funding for the implementation will be requested for Fiscal Year 2018**

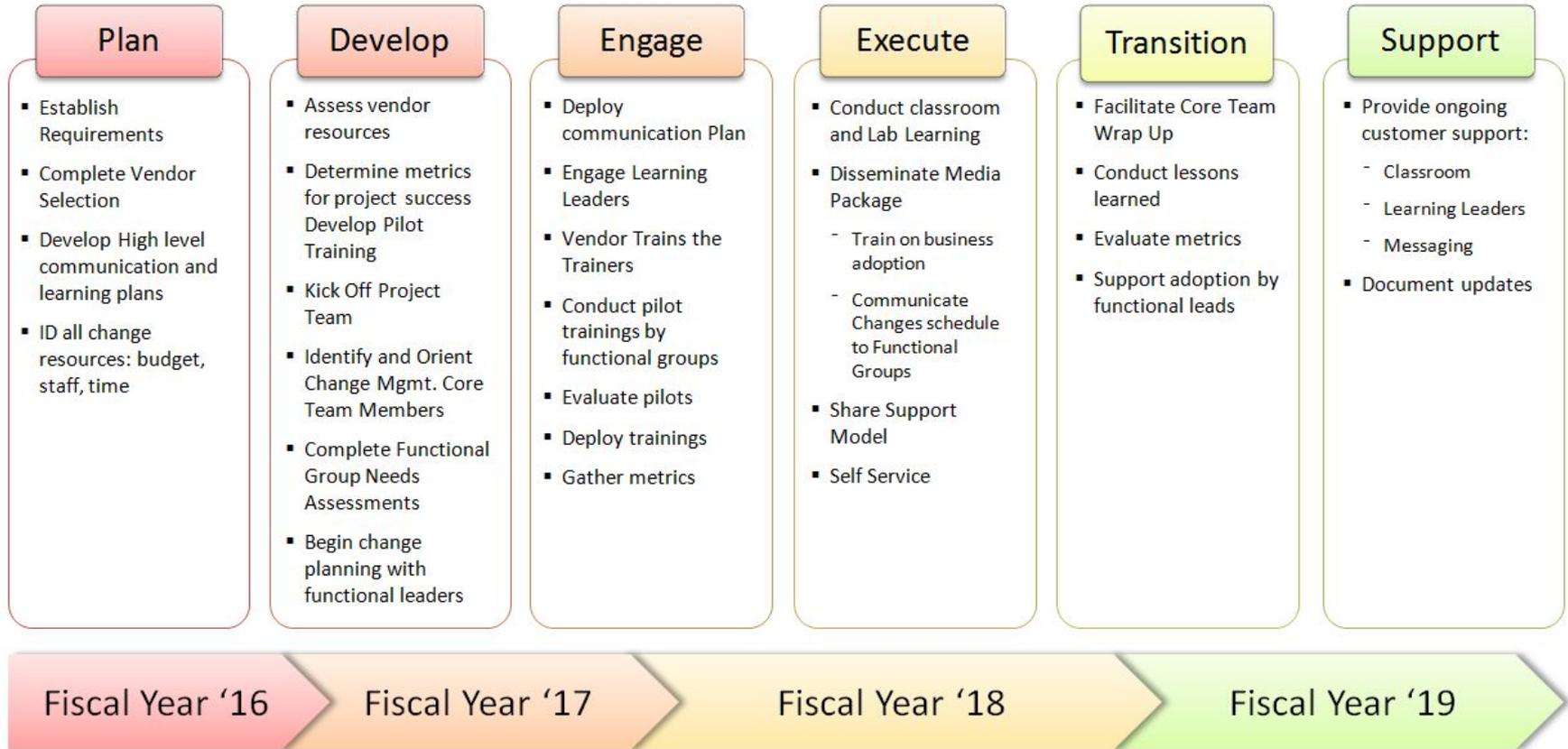


## Next Steps - Resource Related

- Development of initial Change Readiness and Implementation Plans: Spring 2016
- Begin change and implementation planning: Fall 2016
- Develop and execute training and support programs: Fall 2016 - Summer 2017. Ongoing training built throughout the project.
- Prioritize existing funding to prepare for change management, perform implementation planning and preparation, and analyze and cleanse data throughout FY 2017.



# Draft Change Management Plan



**QUESTIONS?**

