

**Minutes of the Board of Commissioners
Multnomah Building, Board Room 100
501 SE Hawthorne Blvd., Portland, Oregon
Thursday, June 28, 2018**

REGULAR MEETING

Chair Deborah Kafoury called the meeting to order at 9:37 a.m. with Vice-Chair Lori Stegmann and Commissioners Jessica Vega Pederson, Loretta Smith and Sharon Meieran present.

Also attending were Jenny M. Madkour, County Attorney and Marina Baker, Board Clerk.

Chair Kafoury: GOOD MORNING. WELCOME TO MULTNOMAH COUNTY. THIS IS OUR REGULARLY SCHEDULED BOARD MEETING

CONSENT AGENDA

- C.1 BUDGET MODIFICATION # DCJ-19-18: Reclassifies a 0.75 FTE Program Communications Coordinator to a Business Process Consultant.
- C.2 NOTICE OF INTENT to apply for up to \$499,999 from the Office of Adolescent Health Teen Pregnancy Prevention Tier 1 Grant Program
- C.3 NOTICE OF INTENT to apply to up to \$375,000 from the Teen Pregnancy Prevention Tier 2 funding opportunity.
- C.4 Appointments of Brendan Gallagher & Bethel Sishu to Library Advisory Board
- C.5 NOTICE OF INTENT to submit a grant application to Government Alliance for Social Inclusion (GARE) for up to \$15,000

MAY I HAVE A MOTION ON THE CONSENT CALENDAR? COMMISSIONER SMITH MOVES, COMMISSIONER VEGA PEDERSON SECONDS APPROVAL OF THE CONSENT CALENDAR. ALL THOSE IN FAVOR VOTE AYE. THE CONSENT CALENDAR IS APPROVED.

PUBLIC COMMENT

Opportunity for Public Comment on non-agenda matters. Testimony limited to three minutes per person. This is a time for the Board to hear public testimony, not for Board deliberation. Fill out a speaker form available at the back of the Board Room and give it to the Board Clerk. Unless otherwise recognized by the presiding officer, testimony is taken in the order the forms are submitted.

Chair Kafoury: DO WE HAVE PUBLIC COMMENT THIS MORNING?

Board Clerk: YES, MADAM CHAIR. FOR NON-AGENDA FIVE PEOPLE SIGNED UP. PLEASE COME FORWARD WHEN I CALL YOUR NAME. I WILL READ THE BASKETBALL COMMENT. TON FOR BASKETBALL COMMENT ON NON-AGENDA MATTER, TESTIMONY LIMITED TO THREE PEOPLE PER PERSON. THIS IS THE TIME TO HEAR PUBLIC TESTIMONY. [READS NAMES]

Jeremy Makum: GOOD MORNING. EXCUSE ME, GOOD MORNING COMMISSIONER AND CHAIR MEMBERS, I AM JEREMY MARKUM, I AM AN EMPLOYEE OF AMERICAN MEDICAL RESPONSE AND A VETERAN DURING THE EOS CONFLICT AM HE REPRESENT THE VETERANS IN MULTNOMAH COUNTY AND CLACKAMAS COUNTY AS WELL AS THE FINEST INDIVIDUALS I HAVE HAD THE PLEASURE OF WORKING ALONGSIDE. I WORK AT THE MULTNOMAH COUNTY AND CLACKAMAS COUNTY IN A NON-9-1-1 SETTING, AND I AM HERE TO SUPPORT MY BROTHERS AND SISTERS AS A REPRESENTATIVE FOR AMERICAN MEDICAL RESPONSE. I WOULD APPRECIATE YOUR TIME AND ATTENTION ON THIS IMPORTANT MATTER THAT YOU WILL BE PRESENTED HERE SHORTLY AND I WOULD ASK EVERYONE TO TAKE TODAY'S BROADCAST, EXCUSE ME, EVERYONE IN ATTENDANCE AS WELL AS THE BROADCAST TO PLEASE TAKE HEART TO THEIR CONCERNS. THANK YOU.

Chair Kafoury: I THINK BRUCE WANTS YOU TO START THE PLEDGE OF ALLEGIANCE.

Bruce Broussard: HE WANTED TO TAKE CHARGE.

All: I PLEDGE ALLEGIANCE TO THE FLAG OF THE UNITED STATES OF AMERICA AND TO THE REPUBLIC FOR WHICH IT STANDS, ONE NATION UNDER GOD, INDIVISIBLE, WITH LIBERTY AND JUSTICE FOR ALL.

Chair Kafoury: THANK YOU VERY MUCH FOR YOUR TIME. APPRECIATE IT.

Bruce Broussard: GOOD MORNING CHAIR KAFOURY AND COMMISSIONERS. APPRECIATE VERY MUCH THE OPPORTUNITY TO BE BEFORE YOU. JEREMY DID AN EXCELLENT JOB, FORMER MARINE, AND MANY MARINES AND ALSO SERVICEMEN ARE BEING HIRED BY THE GROUPS THAT CAN BEING REPRESENTED HERE TODAY. I WANT TO REMIND FOLKS WE HAVE THE FOURTH OF JULY COMING AND I WANT TO MAKE SURE THAT WE AT LEAST IDENTIFY THAT BEFORE THE NEXT MEETING BECAUSE THE 4TH IS RIGHT BEFORE THE MEETING. SO I WOULD HOPE THAT PEOPLE WILL [INAUDIBLE] THE FOURTH OF JULY BECAUSE THAT'S AN IMPORTANT TIME IN OUR PERIOD AND IN THIS COUNTRY. IT WAS THE REVOLUTION, IF YOU WILL, AND I WOULD REMIND FOLKS THAT WE WERE ALL TOGETHER AT THAT POINT IN TIME. ALL FOLKS, ALL AMERICANS, IF YOU WILL, FIGHTING FOR THIS COUNTRY AT THAT POINT IN TIME. AFRICAN-AMERICANS, I MEAN, ANYBODY AND EVERYBODY WAS THERE. AND THEN UNFORTUNATELY, AS YOU KNOW, AFTERWARDS WE HAD THE CIVIL WAR AND WE HAD THIS ISSUE, BUT WE ARE STILL TOGETHER.

AND I JUST WANT TO MAKE SURE THAT WE RECOGNIZE THAT FACT. I REALIZE THAT WE HAVE OUR OWN OPINION, AND THAT'S FINE. BUT I SERVE, I SERVED MY TIME IN THE MARINE CORPS AND ALSO THE ARMY NATIONAL GUARD AS AN OFFICER, AND LIKE I SAID, I THINK THAT ALL OF, THANK ALL THOSE GUYS FOR SERVING. I AM FOCUSING ON SENIORS AND VETERANS AND MEETING WITH YOUR STAFFERS DURING THE WEEK, AND TALKING TO THEM ABOUT THAT AND SEEING WHAT WE CAN DO AS ONE WOULD SAY TO HELP, IF YOU WILL, THE REACHING OUT TO THE VETS AND SENIORS BECAUSE I HAPPEN TO BE A SENIOR, ALSO, FOR TOO SO THANK YOU FOR GIVING ME THIS OPPORTUNITY. THANK YOU.

Chair Kafoury: THANK YOU. GOOD MORNING.

Lightning: GOOD MORNING. I AM LIGHTNING. I REPRESENT LIGHTNING SUPER CREATIVITY WATCHDOG. ONE OF THE CONCERNS I HAVE HAD ON THESE FORECLOSURES, EITHER MULTNOMAH COUNTY FOR TAX REASONS OR THE CITY OF PORTLAND FOR THEIR VULTURE NUISANCE LIENS AND ALSO CODE VIOLATIONS, WHICH THEY SEEM TO LIKE TO TAKE ADVANTAGE OF THE PEOPLE THAT NEED THE MOST ASSISTANCE. AGAIN I AM GLAD YOU CAUGHT THAT ISSUE ON THE 79-YEAR-OLD TRANSFERRING THE PROPERTY FOR \$5. AGAIN, FROM A MULTNOMAH COUNTY HEALTH DEPARTMENT YOU NEED TO MAKE IT CLEAR TO EVERY TITLE COMPANY IN MULTNOMAH COUNTY THAT IF YOU EVER SEE A SENIOR CITIZEN TRANSFERRING A PROPERTY FOR \$5 ASSESSED VALUE AT \$400,000, THEY NEED TO CALL LAW ENFORCEMENT IMMEDIATELY AND DO NOT TRANSFER THAT DEED.

IN MULTNOMAH COUNTY YOU LET HER DOWN, AND I AM GOING TO WATCH THIS VERY CLOSE ON WHAT YOUR ACTIONS WERE UP TO THAT POINT AND WHY YOU ARE STEPPING IN RIGHT NOW TO COVER THE FACT THAT YOU LET HER DOWN. AGAIN, I AM WATCHING THE CITY OF PORTLAND ON THEIR FORECLOSURES, HOW THEY TREAT THE SENIOR CITIZENS, AND OTHER PEOPLE IN THE COMMUNITIES. AND UNDERSTAND THAT THEY DON'T HAVE TO FORECLOSE ON THEIR PROPERTIES. IT'S AT THEIR DISCRETION ON NUISANCE LIENS. THEIR DISCRETION ON CODE VIOLATIONS. THEY DO NOT HAVE TO FORECLOSE ON THEM. ISSUE NUMBER ONE FOR MULTNOMAH COUNTY, I WANT TO MAKE SURE THAT YOU ADDRESS THE TRANSPORTATION OF ANYBODY IN A MENTAL HEALTH CRISIS TO THE UNITY CENTER. NOT JUST THINK ABOUT IT, NOT JUST WONDER HOW IT WILL BE DONE BUT ALSO CREATING SOME TO MAKE SURE THAT THEY ARE TRANSPORTED IN A REASONABLE MANNER WITHOUT ANY POLICE CONTACT, WITHOUT ANY POLICE CONTACT. AGAIN, I WANT MULTNOMAH COUNTY TO LOOK AT THIS VERY CLOSE, BEGIN TO FUND THAT, AND UNDERSTAND THE UNITY CENTER WAS FUNDED BY THE RANDALL GROUP. I HAPPEN TO DO BUSINESS WITH THE RANDALL GROUP AND I HAVE A LOT OF RESPECT FOR THE RANDALL GROUP THEMSELVES. SO THAT'S ONE OF THE ISSUES WHY I AM FOCUSING ON THE UNITY CENTER. AND I HOPE THAT YOU WILL ADDRESS THIS ISSUE ON THE

TRANSPORTATION NEEDS AND UNDERSTAND WITH THIS NEW BOND COMING OUT FOR METRO, THE CITY OF PORTLAND, TOTAL VALUE BETWEEN THE TWO BONDS WILL BE APPROXIMATELY 910 MILLION. WE ARE GOING TO CREATE A LOT OF PERMANENT, AFFORDABLE HOUSING UNITS.

Lightning: IF WE BUILD 100 UNITS, SAY 15 UNITS, SPREAD OUT THROUGH THE CITY, WE NEED TO HAVE A TRANSPORTATION MODE TO THE UNITY CENTER, PROVIDED, PAID FOR BY MULTNOMAH COUNTY, PAID FOR BY THE CITY OF PORTLAND, AND NOT JUST LOOK AT SUICIDE RATES FROM THE OPIOID EPIDEMIC THAT YOU HAVE LET DOWN THE CITIZENS IN MULTNOMAH COUNTY. THE CITY OF PORTLAND HAS LET DOWN THE CITIZENS OF MULTNOMAH COUNTY. AND YOU BETTER GET THIS TRANSPORTATION IN LINE TO UNITY CENTER AND QUIT ACTING LIKE IT'S NOT A SERIOUS ISSUE TO YOU. SUICIDE, IT'S VERY SERIOUS, ADDRESS THE ISSUE FOR MENTAL HEALTH CONDITIONS AND MENTAL HEALTH CRISIS FOR PEOPLE THAT NEED TRANSPORTATION TO THOSE CENTERS THAT CAN GET THE HELP THAT THEY NEED. AND THAT'S WHAT YOU SAY TO THE OPIOID ADDICTS. YOUR TIME IS UP. NICE.

Charles BridgeCrane Johnson: GOOD MORNING COMMISSIONERS. FOR THE RECORD I AM CHARLES BRIDGECRANE UNION STRONG JOHNSON. THERE'S BEEN SOME CONTROVERSIAL EVOLUTIONS OF THE PLEDGE OF ALLEGIANCE, BUT IN LIGHT OF THE CURRENT REGIME WE'RE LIVING UNDER IT MAY BE NEEDS TO BE MODIFIED. AND JUSTICE FOR ALL, INCLUDING THAT DUE PROCESS THAT DONALD TRUMP CAN'T TOLERATE VERY MUCH. JUSTICE FOR ALL, DOESN'T SAY ALL AMERICANS, JUST ALL, PEOPLE CROSSING THE BORDER ARE NOT GETTING JUSTICE WHEN THEY ARE PUT IN CAGES REGARDLESS OF WHETHER THEY ARE SEPARATED, CHILDREN AND PARENTS WHO ARE NOT, SO A SHOUT OUT TO OCCUPY ICE PDX, AND IT WILL BUMP AND GRIPED WITH THE HOMELAND SECURITY THIS MORNING.

SO ALL THE DISMAL NEWS COMING OUT OF THE SUPREME COURT, I THINK, ONE IMPORTANT VIEWPOINT ON THIS, IN LIGHT OF THE JANICE CASE IS TO REMEMBER THAT WOMEN'S HEALTH IS THE HEALTH OF OUR SOCIETY. ESPECIALLY THE HEALTH OF WORKING, EMPLOYED WOMEN INVOLVED IN HEALTH CARE, SO WHEN WE, IN MULTNOMAH COUNTY, ARE FUNDING WOMEN'S HEALTH THROUGH VARIOUS AGENCIES WE WANT TO MAKE SURE THAT ALL OF THE PEOPLE WORKING, ESPECIALLY THE WORKING WOMEN, FEEL FULLY FREE AND UNDERSTAND THE BENEFITS OF HAVING UNION REPRESENTATION WHERE THEY ARE WORKING FOR THE COUNTY OR PLANNED PARENTHOOD OR ANYWHERE. UNIONS AND WOMEN AND HEALTH GO HAND IN HAND. IT'S ONE OF THE GREAT REASONS THAT WE HAVE HAD A REDUCTION IN MORTALITY IN OUR COUNTRY. DESPITE THE EFFORTS OF THE PARTY TO KEEP US LAGGING OTHER OECD COUNTRIES. LATER UP ON THE AGENDA WE WILL BE COMING ACROSS OUR FIVE, AND I WANT TO ESSENTIALLY BEG YOU TO THINK MORE DEEPLY ABOUT THE SITUATION WITH THE COMMUNITY INVOLVEMENT COMMITTEE AND THE FACT THAT HOPEFULLY

YOU WILL COME TO BELIEVE THAT A SUSPENSION OR TEMPORARY ELIMINATION OF THE WORK OF THE CIC IS PREMATURE UNTIL AFTER WE HAVE HAD MORE INVOLVEMENT FROM MEDIATORS, MORE CLARITY IN THE REPORT. I THINK THAT IT'S IN THE BEST INTEREST OF THE BOARD AND ALL PEOPLE IN THIS COUNTY FOR THE CIC TO CONTINUE MEETING REGULARLY UNDER THE RECENTLY ELECTED INCOMING LEADERSHIP, TO MAKE SURE THAT THEY ARE SUPPORTED WITH RESOURCES FROM MEDIATORS AND SKILL FACILITATORS SO THAT WE ARE NOT IN A SITUATION OF THINKING THAT THE COUNTY BOARD HAS POWER TO TEMPORARILY SUSPENDED OR TO DISBAND OR PUT AN ABATEMENT WITH THE CIC. THAT COUNTY CHARTER GROUP SHOULD CONTINUE DOING ITS WORK AND WORKING THROUGH ITS DIFFICULTIES LIKE YOU FINE LADIES DID OVER THE PAST FEW MONTHS. LATER.

Board Clerk: WE HAVE ONE MORE PERSON. YU TE.

Yu Te: GOOD MORNING CHAIR AND COMMISSIONERS. I AM GOING TO TRY TO KEEP THIS BRIEF. I WANTED TO THANK ALL OF THE SUPPORTERS THAT CAME OUT HERE ON THE SUPPORT OF THE CIC, AND I WANTED TO LET YOU KNOW THAT THERE IS COFFEE AND DOUGHNUTS IN THE BACK ROOM FOR EVERYONE, NON-SUPPORTERS, ALSO, AND THINK THE USCW ESPECIALLY FOR ENFORCING AND ALSO MY OTHER FRIENDS. WHAT CHARLES JOHNSON SAID ABOUT THE CIC IS IMPORTANT. THERE IS GOING TO BE -- I AM NOT GOING TO GO INTO TOO MUCH. WE WILL SAVE IT FOR LATER BUT I WANT TO SAY THAT.

Chair Kafoury: THIS IS FOR NON-AGENDA ITEMS, THIS PART? I SHOULD HAVE CLARIFIED IT EARLIER, TOO. AND I AM HAPPY TO HEAR IS YOU DURING PUBLIC TESTIMONY ON THIS AGENDA ITEM. IF YOU HAVE OTHER ISSUES, I KNOW THAT ARE GOING ON, TO TALK ABOUT ON THE AGENDA ITEM YOU NEED TO WAIT FOR THE AGENDA.

Yu Te: IT'S ABOUT GOOD GOVERNANCE AND MAKING SURE THAT WE HEAR PEOPLE'S VOICE, AND WHAT WE HAVE ARE PEOPLE THAT ARE ACTIVE IN THE COMMUNITY AND WHO IS VOICES ARE BEING SUPPRESSED AND WHO ARE ON THE CIC, AND SO THE BOARD IS GOING TO BE HEARING OF A CALL TO DISBAND THE CIC, WHICH REPRESENTS A DIVERSITY WITHIN THE ORGANIZATION, AND THEY ARE GOING TO FOCUS ON THE PEOPLE, ON THE PERSONNEL ISSUES, BUT THERE IS ALSO THE PRINCIPLES AT PLAY THAT I HOPE THAT YOU WILL LISTEN TO AS YOU SEE SO WE'RE GOING TO HAVE PEOPLE FOLLOWING THE TWO OR THREE SPEAKERS FOR THE COUNTY ADMINISTRATION, AND WE'RE GOING TO TALK ABOUT THE ISSUES IN THE, AND THE PRINCIPLES. THANK YOU VERY MUCH.

Board Clerk: WE HAVE ONE MORE PERSON, GARY MARSCHKE.

Chair Kafoury: ARE YOU HERE TO TALK ABOUT NON-AGENDA ITEMS?

Gary Marschke: I AM.

Chair Kafoury: GREAT. APPRECIATE YOU COMING THIS MORNING.

Gary Marschke: ALTHOUGH THERE IS PROBABLY NO SUCH THING IN THIS PARTICULAR CONTEXT. SO GOOD MORNING COMMISSIONERS. I AM GARY MARSCHKE, I USED TO BE THE EXECUTIVE DIRECTOR OF THE OFFICE OF COMMUNITY INVOLVEMENT. I CAME HERE TODAY AT NO ONE'S REQUEST TO GIVE YOU MY TOTALLY UNSOLICITED PERSPECTIVE ON PUBLIC PARTICIPATION. GIVEN MY ROGUE REPUTATION YOU MAY CHOOSE TO TAKE IT WITH WHATEVER QUANTITY OF SALT YOU DESIRE. FIRST A LITTLE CONTEXT. I SERVED ON THE COMMUNITY INVOLVEMENT COMMITTEE FOR ALMOST TEN YEARS. ON AND OFF. I EARNED THE REPUTATION AS AN ADVOCATE OF DIVERSITY ON THE COMMITTEE. AFTER FAILED ATTEMPTS TO RALLY THE COMMITTEE I CHOSE A DIFFERENT PATH, AND BEGAN THE DIVERSITY OUTREACH WORKSHOPS BRINGING OTHER DIVERSE ORGANIZATIONS IN TO SHARE WITH US AND OTHERS HOW THEY DO IT. WHILE I GREW TO HOST OVER 100 FOLKS FROM ALL OVER THE REGION IT DID NOT BRING VERY MANY NEW FACES. WE WERE MISSING THE MARK AND THE -- IT WAS AS WHITE BREAD AS PORTLAND'S REPUTATION, AND IT WAS ON A TREADMILL TO KEEP IT THAT WAY SO WHEN I WAS CHOSEN TO BE THE [INAUDIBLE] I CAME WITH A CLEAR AGENDA TO DIVERSIFY THE COMMITTEE. IF I BENT ANY RULES OR SKIRTED ANY PROTOCOLS IN MY 18 MONTHS IT WAS TO MAKE SURE THAT EVERYONE HAD AN EQUAL CHANCE TO BE HEARD IN THE FACE OF MOUNTING RESISTANCE FROM A PRIVILEGED FEW.

IN THE END I AM NOT SURE IF IT WAS A FAILURE OR A SUCCESS. I DO KNOW THAT FIVE DAYS BEFORE THEY WERE ABOUT TO BE REPLACED BY A MAJORITY MINORITY, MY EXECUTIVE COMMITTEE FIRED ME. TWO WEEKS LATER AND JUST BEFORE THE WHOLE CIC WAS ABOUT TO BECOME THE MAJORITY AND MINORITY ALL APPOINTMENTS WERE PULLED FROM THE AGENDA AND EVENTUALLY ALL THE APPOINTEES OF COLOR DROPPED OUT. SINCE THEN THE COMMITTEE HAS BECOME INTO HAS BEENS, ALL LOOKING TO FEED THEIR THIRSTY FOR GRANDEUR. IT IS TIME FOR HOUSECLEANING AND NOT WITHOUT RECOGNIZING THE IRONY THAT I ENCOURAGE YOU TO DO TO THEM WHAT THEY DID TO ME. FIRE THEM. RESET THE COMMITTEE. INSTEAD OF THESE PETTY PEOPLE IN LOT OF WITH THE SOUND OF THEIR VOICES OR SUPPOSED LEGACY, LET THEM BRING IN THE STAFF FOR THE OFFICE OF COMMUNITY INVOLVEMENT, BRING IN FOLKS WITH DIFFERENT PERSPECTIVES, AND A SINCERE DESIRE TO BE A PART OF THE CHANGE IN THE WAY THAT GOVERNMENT DOES BUSINESS WITH THE COMMUNITY. RATHER THAN SOME STALE AND PRIVILEGED FEW DESPERATELY PERPETUATING A TIRED AND ABUSED INSTITUTION, ALLOW THEM TO EMBRACE THE NEW PORTLAND. WITH ALL OF ITS COLOR, CULTURE, AND CONTEXT. AND LET THEM DECIDE WHAT IS RELEVANT. USE THIS OPPORTUNITY TO SHOW US THE MULTNOMAH COUNTY, INCLUSION IS NOT AN ILLUSION. IT'S A VALUE. IT'S A PRACTICE. IT'S WAY

OVERDO IN THE COMMUNITY INVOLVEMENT COMMITTEE. LET THE REAL COMMUNITY IN AND LET THOSE VOICES OF RESILIENCE HELP US TO DO GOVERNMENT BETTER. IT'S WAY OVERDO. THANK YOU.

Chair Kafoury: THANK YOU.

R.1 Ordinance Amending MCC §§ 11.250-11.256 Relating to Vehicle Registration Fee. Presenters: Ian Cannon & Courtney Lords.

Chair Kafoury: COMMISSIONER VEGA PEDERSON MOVES, COMMISSIONER STEGMANN SECONDS APPROVAL OF R1. GOOD MORNING.

Ian Cannon: GOOD MORNING CHAIR KAFOURY AND COMMISSIONERS. I AM IAN CANNON THE DIRECTOR OF THE TRANSPORTATION DIVISION WITHIN THE DEPARTMENT OF COMMUNITY SERVICES. WITH ME IS COURTNEY LORDS, ASSISTANT COUNTY ATTORNEY. WE ARE ASKING YOUR APPROVAL OF THE FIRST READING OF THE ORDINANCE AMENDING THE MULTNOMAH COUNTY CODE RELATING TO THE COUNTY'S VEHICLE REGISTRATION FEE. THIS \$19 PER YEAR VEHICLE FEE WAS ADOPTED IN 2009 TO FUND THE SELLWOOD BRIDGE REPLACEMENT. SINCE THAT TIME THE COUNTY HAS COMPLETED A MAJOR UPDATE TO OUR WILLAMETTE RIVER BRIDGE CAPITAL IMPROVEMENT PLAN, WHICH IN ADDITION TO DESCRIBING THE MAINTENANCE NEEDS OF OUR HISTORIC BRIDGES, REFLECTS OUR REGION'S UNDERSTANDING OF THE HIGH PROBABILITY AND DEVASTATING IMPACTS FROM A CASCADIA SUBDUCTION ZONE EARTHQUAKE. THE TOP PRIORITY IN THIS PLAN IS TO DEVELOP A SEISMICALLY RESISTANT BURNSIDE CROSSING TO ALLOW EMERGENCY RESPONSE, REUNIFICATION AND RECOVERY.

AS WE'VE BEEN ENGAGING WITH THE COMMUNITY AND STAKEHOLDERS ON THE FEASIBILITY PHASE OF THIS EARTHQUAKE READY BURNSIDE BRIDGE PROJECT, WE HAVE CONSISTENTLY RECEIVED THE MESSAGE TO MOVE FORWARD AS QUICKLY AS POSSIBLE. EARLIER THIS YEAR THE OREGON LEGISLATURE PASSED A LAW THAT ALLOWS MULTNOMAH COUNTY TO USE OUR EXISTING VEHICLE REGISTRATION FEE FOR THE COUNTY'S OTHER WILLAMETTE RIVER BRIDGES IN THE CITY OF PORTLAND. IN ADDITION TO THE SELLWOOD BRIDGE. THE AMENDMENT BEFORE YOU WILL MAKE THE COUNTY'S CODE CONSISTENT WITH THE STATE LAW AND ALLOW THE COUNTY TO USE VEHICLE REGISTRATION PROCEEDS TO SUPPORT MOVING FORWARD QUICKLY WITH THE ENVIRONMENTAL PHASE OF THE EARTHQUAKE READY BURNSIDE BRIDGE PROJECT. I DO WANT TO EMPHASIZE THIS AMENDMENT DOES NOT CHANGE THE AMOUNT OF THE FEE WHICH IS \$19 PER VEHICLE PER YEAR. IT DOES NOT CHANGE WHO PAYS THE FEE. THE EXISTING FEE IS GENERATING SUFFICIENT FUNDS TO PAY THE SELLWOOD BRIDGE BONDS OFF ON THE SCHEDULE AND TO SUPPORT THE NEXT PHASE OF THE EARTHQUAKE-READY BURNSIDE BRIDGE PROJECT. AND AT THIS POINT COURTNEY AND I ARE HAPPY TO TAKE ANY QUESTIONS YOU MIGHT HAVE.

Chair Kafoury: DO WE HAVE QUESTIONS OR COMMENTS FROM THE BOARD? COMMISSIONER MEIERAN?

Commissioner Meieran: A QUICK COMMENT. I WANT TO THANK YOU FOR BRINGING THIS BEFORE THE BOARD, AND I AM THE MULTNOMAH COUNTY REPRESENTATIVE ON THE REGIONAL DISASTER PREPAREDNESS ORGANIZATION AND DID CIRCULATE A LETTER TO THAT -- TO THE MEMBERS OF THAT GROUP. WE HAVE HAD 11 JURISDICTIONS SIGN OFF IN FAVOR OF THIS ACTION, WHICH IS REALLY WONDERFUL. I WANTED TO MENTION THAT AND LENGTH MY SUPPORT.

Commissioner Vega Pederson: SO THANK YOU COMMISSIONER MEIERAN FOR PUT THAT GO FORWARD. IT'S GOOD TO KNOW THAT WE ARE HEARING THE MESSAGE ABOUT THE WORK THAT WE ARE DOING AND WE ARE INVOLVING PARTNERS IN THE REGIONAL IMPACT OF THIS WORK. I JUST WANT TO THANK YOU BOTH FOR YOUR ADVOCACY ON THIS CHANGE, AND THIS IS A REALLY CRITICAL PART OF THE WORK THAT WE WANT TO DO TO MOVE THE BURNSIDE BRIDGE PROJECT TO THE NEXT STEP. THANK YOU.

Chair Kafoury: ANY OTHER QUESTIONS OR COMMENTS? ALL THOSE IN FAVOR VOTE AYE. THE FIRST READING IS APPROVED AND THE SECOND READING WILL BE ON THURSDAY, JULY 12. THANK YOU VERY MUCH.

R.2 Approval of FY 2018-19 Community Development Block Grant ("CDBG") Annual Action Plan. Presenters: Rose Bak, Co-Director and Janet Hawkins, Program Specialist Senior, DCHS Youth & Family Services Division.

Chair Kafoury: COMMISSIONER STEGMANN MOVES. COMMISSIONER MEIERAN SECONDS APPROVAL OF R.2.

Rose Bak; GOOD MORNING CHAIR KAFOURY AND COMMISSIONERS. I AM ROSE BAK. I AM THE CO-DIRECTOR OF THE DEPARTMENT OF COUNTY HUMAN SERVICES YOUTH AND FAMILY SERVICES DIVISION. I AM HERE TODAY WITH JANET HAWKINS, THE SENIOR PROGRAM SPECIALIST AND THE DCHS EAST COUNTY LAYMAN TO REQUEST APPROVAL OF OUR 2018-19 ANNUAL ACTION PLAN THAT OUTLINES OUR FUNDING PRIORITIES FOR OUR FEDERAL COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM. MULTNOMAH COUNTY MANAGES THESE FEDERAL FUNDS TO SERVE THE RESIDENTS OF TROUTDALE, WOOD VILLAGE, FAIRVIEW AND UNINCORPORATED AREAS OF THE COUNTY. SINCE ITS CREATION THE COUNTY'S PORTION OF THE CDBG PROGRAM INVESTED IS 4.9 MILLION IN HOUSING, SOCIAL SERVICES AND COMMUNITY DEVELOPMENT PROJECTS THAT HAVE BENEFITED LOW AND MODERATE INDIVIDUALS IN MULTNOMAH COUNTY. DURING THE PAST 34 YEARS OF THE PROGRAM IN COLLABORATION WITH OUR PARTNER JURISDICTIONS WE HAVE FUNDED PUBLIC FACILITIES PROGRAMS AND

IMPROVEMENTS, INCLUDING PARKS, NEIGHBORHOOD LIVABLE IMPROVEMENTS, STREET AND SEWER INFRASTRUCTURE UPGRADES AND HOUSING REHABILITATION AND TRANSITIONAL HOUSING AND SOCIAL SERVICES FOR LOW INCOME FAMILIES. WE ARE HERE AS PART OF OUR FEDERALLY MANDATED ANNUAL REPORT OF OUR SMALL BUT MIGHTY COMMUNITY BLOCK GRANT PROGRAM. AND YOU HAVE HEARD ME USE THAT TERM HERE BEFORE.

Rose Bak; BUT WHAT DO WE KNOW BY THAT? WE MEAN SMALL CHANGES AND GRANT AMOUNTS CAN LEAD TO FAST IMPROVEMENTS AND QUALITY OF LIFE FOR THE PEOPLE IN THE EASTERN PORTIONS OF THE COUNTY. THERE IS A PICTURE HERE OF OUR MOBILE HOME PARK THAT IS LOCATED IN THE CITY OF WOOD VILLAGE. OVER A SPAN OF 20 YEARS, THERE WERE SEVERAL HOUSE FIRES THAT LEFT RESIDENTS DEAD OR SEVERELY INJURED. AS A RESULT OF NOT HAVING SUFFICIENT FIRE HYDRANTS OR WATERLINES. FIRE HYDRANTS ARE A BASIC PUBLIC INFRASTRUCTURE THAT MOST OF US TAKE FOR GRANTED. BUT NOW BECAUSE OF OUR INTERVENTION HERE, WHEN THE NEXT FIRE HAPPENS, CHANCES ARE VERY MUCH REDUCED THAT THE FAMILIES WON'T LOSE EVERYTHING, INCLUDING THEIR LIVES. ANOTHER SMALL CHANGE IS IMPROVEMENTS TO SIDEWALKS AND CURB CUTS. THIS IS A PICTURE OF A PART OF NORTHEAST 7TH STREET IN A NEIGHBORHOOD WITH MANY LOW INCOME HOUSEHOLDS. CHILDREN IN THE NEIGHBORHOOD WHO ATTEND FAIRVIEW ELEMENTARY SCHOOL ARE NOW ABLE WITH THE NEW SIDEWALKS THAT WE PUT IN PLACE TO WALK SAFELY TO SCHOOL AND THEIR PARENTS NO LONGER NEED TO WORRY ABOUT THEM BEING HIT BY A CAR ON THEIR WAY TO SCHOOL.

CURB CUTS IS ANOTHER PROJECT WE'VE DONE THAT ENABLES PEOPLE WITH DISABILITIES TO NAVIGATE THEIR NEIGHBORHOODS EASILY SO THEY CAN GO TO THE STORE AND ENJOY THEMSELVES WITHOUT WORRYING ABOUT ACCESS BARRIERS, AND OUR ADAPT A HOME IMPROVEMENTS ARE ANOTHER EXAMPLE OF WAYS THAT WE CLEAR BARRIERS WITH THINGS LIKE ADDING GRANTS AND SAFETY BARS IN ORDER TO HELP PEOPLE WITH DISABILITIES HAVE A BETTER LIFE AND STAY IN THEIR HOMES AND AVOID HOMELESSNESS. WE UPDATE OUR CONSOLIDATED PLAN EVERY YEARS IN OUR -- EVERY FIVE YEARS AND OUR ANNUAL ACTION PLAN EVERY YEAR. WE CREATED THE 2016-2020 PLAN AS A CONSORTIUM WITH THE CITIES OF PORTLAND AND GRESHAM TO MAKE SURE THAT WE WERE MEETING THE NEEDS OF THE PEOPLE IN THE COMMUNITY SO WE WORK CLOSELY WITH THOSE JURISDICTIONS. THE BOARD OF COUNTY COMMISSIONERS ADOPTED THE NEEDS SHOWN HERE IN MAY 2016, AND A REMINDER OUR FIVE-YEAR GOALS ARE TO REDUCE HOMELESSNESS AND INCREASE HOUSING STABILITY, IMPROVE INFRASTRUCTURE FACILITIES AND ECONOMIC OPPORTUNITIES, ELIMINATE SLUMS AND BLIGHT AND ASSIST WITH URGENT COMMUNITY DEVELOPMENT NEEDS. SO WE'VE BEEN CONDUCTING PLANNING ACTIVITY THIS IS SUPPORT OF THIS PLAN FOR THE LAST SIX MONTHS. IN THE FALL OF 2017 WE SAW INPUT

ABOUT OUR FUNDING PRIORITIES AND CONDUCTED TWO COMMUNITY NEEDS HEARINGS IN COLLABORATION WITH THE CITY OF GRESHAM. AS A SIDE NOTE ONE WAS IN SPANISH AND TRANSLATED INTO ENGLISH FOR PEOPLE WHO NEEDED IT. IT WAS A VERY FASCINATING SESSION FOR EVERYONE. WE CONDUCTED A JOINT APPLICATION WORKSHOP WITH THE CITY OF GRESHAM IN JANUARY OF 2018, AND IN FEBRUARY WE ACCEPTED APPLICATIONS FOR THE FUNDING.

Rose Bak; THE CDBG ADVISORY BOARD, COMPRISED OF REPRESENTATIVES FROM WOOD VILLE ANGLE, TROUTDALE, MAYWOOD PARKS, FAIRVIEW AND DISTRICT 4 MET ON MARCH 22 TO REVIEW THE PROPOSALS AND RECEIVE PUBLIC TESTIMONY. FOLLOWING THE TESTIMONY THEY APPROVED THE ACTION PLAN YOU SEE BEFORE YOU TODAY. HUD NOTIFIED US OF OUR ESTIMATED FUNDS ON MAY 1 OF THIS YEAR, AND A SURPRISING BIT OF GOOD NEWS THEY WERE LARGER THAN ANTICIPATED SO WE WENT BACK TO THE FOLLOWS ADVISORY BOARD AND THEY APPROVED THE GRANT AMOUNTS. SO WITH YOUR APPROVAL OF THE ACTION PLAN TODAY WE WILL SUBMIT THIS PLAN TO THE HUD AS PART OF OUR CONSORTIUM FINISH WITH PORTLAND AND GRESHAM, THE NEXT SLIDE SHOWS THE AMOUNT. AND YOU CAN SEE THAT FOR FY-2018-19. WE HAVE 322,463. THIS IS 7.5% LARGER THAN WE RECEIVED IN THIS BUDGET YEAR. AND THE LOWER LINE ON THE SLIDE SHOW IS THE SET-ASIDE FOR ADMINISTRATION, ADMINISTRATION COSTS ARE CAPPED AT 20% OF THE GRANT, AND WE ARE TAKING 18.7% FOR STAFFING AND ALSO FOR A PORTION OF THE FUNDS WE GIVE TO THE CITY OF PORTLAND TO REIMBURSE THEM FOR THEIR MANAGEMENT OF THE CONSORTIUM. AND WE ARE FOREGOING A CONTINGENCY FUND.

WE NORMALLY SET THE CONTINGENCY ASIDE FOR CONSTRUCTION ISSUES BUT THE PROJECT WE SELECTED HAS INFORMED US IT'S UNLIKELY TO HAVE ANY ISSUES IN THE CONSTRUCTION. ON THE NEXT SLIDE YOU CAN SEE A PICTURE OF THE CITY OF WOOD VILLAGE'S DONALD L. ROBERTSON PARK, A COMMUNITY GATHERING SPACE AND RECREATION AREA FOR THOUSANDS OF NEARBY RESIDENTS. BASEBALL AND SOCCER LESION USED TO BE A REG PART OF THIS PARK UNTIL BUDGET CUTS HAPPENED. LACK OF MAINTENANCE AND USE MADE THE EXISTING IRRIGATION SYSTEM NON-FUNCTIONAL, AND AS A RESULT, THE SPORTS AREAS AND AT THIS TIMES HAD TO BE SUSPENDED BECAUSE THE AREAS WERE UNUSABLE. WE GAVE THEM A SMALL CDBG GRANT TO HIRE A CONSULTANT AND DEVELOP A PLAN FOR RENOVATING THE IRRIGATION TO MAKE THE PARK USEFUL. IT GAVE THE CITY PLAN TO DEVELOP IRRIGATION FOR THE SPORTS AREAS AS WELL AS THE ARBORETUM AND THE GARDENS IN THE COMMUNITY. THE CITY IS READY TO MOVE FORWARD TO EXPAND THE IRRIGATION TO THESE PARK AREAS. EAST MULTNOMAH COUNTY LACKS SOCIAL SERVICE INFRASTRUCTURE THAT'S AVAILABLE IN OTHER AREAS OF THE COUNTY AS WE ALL KNOW. THE CDBG PUBLIC SERVICE PORTION GOES TO PROVIDERS WITH AN EXTENSIVE KNOWLEDGE OF OUR NEEDS IN THE EASTERN AREAS OF THE COUNTY AND HAVE DEMONSTRATED

EXPERIENCE IN MEETING THE NEEDS OF LOW INCOME HOUSEHOLDS. THE SERVICES ARE AVAILABLE TO THOSE WHO HAVE LOW INCOME AND ALSO NEED SOCIAL SERVICES. THE NEXT AREA IS OUR HOUSING REHABILITATION FUNDS. WE USE THOSE FUNDS TO MAKE HOUSES AND APARTMENTS SAFE AND ACCESSIBLE FOR PEOPLE WITH DISABILITIES AND CONDUCT CRITICAL REPAIRS FOR LOW AND MODERATE INCOME HOMEOWNERS.

Rose Bak; SO THIS REALLY KEEPS PEOPLE IN THEIR HOUSING. THE ADAPT A HOME FRONTAL DEMONSTRATED RESULTS AND PRESERVING RESOURCES FOR INDIVIDUALS AT A RISK OF HOMELESSNESS, AND OFTEN IT IS GRANTS ARE ABOUT \$3,500 PER UNIT, SO A SMALL INVESTMENT TO HELP PEOPLE STAY STABLE IN THEIR HOUSING. WE HAVE COMMUNITY PROJECTS INCLUDING PARK IMPROVEMENTS, REHABILITATION SERVICES FOR AN ESTIMATED 41 HOMES AND SOCIAL SERVICES FOR AN ESTIMATED 638 INDIVIDUALS THAT WE CAN FUND THIS YEAR. YOU CAN SEE THE GRANT PROPORTIONS IN THE CHART BY CATEGORY, PUBLIC SERVICES ARE CAPPED AT 15% OF THE GRANT FUNDS, AND AS I MENTIONED PREVIOUSLY ADMINISTRATION IS CAPPED AT 20%. THE REMAINING FUNDS GO FOR HOUSING REHABILITATION AND PUBLIC FACILITIES AND IMPROVEMENT PROJECTS. THE LAST SLIDE SHOWS A PICTURE OF THE PROJECT THAT WE DID IN 2014 WITH THESE FUNDS WHICH ADDED ACCESSIBLE PLAYGROUND OF EQUIPMENT AND RESURFACED THE BASKETBALL COURTS.

THERE IS ALSO A VIEW OF THE SPORTS FIELD IN THE PARK WHERE WE WILL BE FUNDING THE IRRIGATION IMPROVEMENTS. OUR PROGRAM STAFF WORK WITH THE CITIES OF WOOD VILLAGE, TROUTDALE AND [INAUDIBLE] PARK TO ENSURE ALL OUR PROJECTS BENEFIT THE ENTIRE EAST COUNTY COMMUNITY. AS MANY ARE FORCED TO MOVE OUT EAST WE WANT TO MAKE SURE THAT THEY HAVE ACCESS TO THINGS LIKE RECREATIONAL OPPORTUNITIES, OPEN SPACES AND SAFE SIDEWALKS. AND AS WE SAID IN THE BEGINNING THESE EFFORTS MIGHT BE SMALL, BUT THEY ARE VERY IMPACTFUL FOR THE PEOPLE WE SERVE. BEFORE I TAKE QUESTIONS I WANT TO TAKE A MOMENT TO THANK [INAUDIBLE] CLARK FROM COMMISSIONER STEGMANN'S OFFICE WHO SERVED ON OUR BOARD THIS YEAR AND ALSO I WANT TO RECOGNIZE JANET HAWKINS, MY COLLEAGUE. TODAY IS HER LAST DAY. SHE'S RETIRING AFTER OVER 20 YEARS?

Janet Hawkins: 29 YEARS.

Chair Kafoury: WOW!

Rose Bak: I WORK WITH HER IN A VARIETY OF CAPACITIES FOR MOST OF MY CAREER. SHE'S BEEN A TIRELESS ADVOCATE FOR THE PEOPLE WE SERVE SO I WANT TO COMMEMORATE HER GOOD WORK AND OPEN IT TO ANY QUESTIONS THAT YOU MIGHT HAVE.

Chair Kafoury: I WILL START BY SAYING THANK YOU, JANET. THE WORK YOU HAVE DONE IS JUST REALLY HAS MEANT SO MUCH TO THE COUNTY AND TO ALL OF OUR RESIDENTS. WE REALLY ARE GOING TO MISS YOU. I AM GLAD THAT WE HAVE YOUR LAST DAY HERE, THAT YOU GET TO SPEND IT WITH US.

Janet Hawkins: IT'S AMAZING TO BE HERE IN THE LAST DAY AND HAVE BEAUTIFUL ROBERT PARK UP ON THAT SLIDE AND RECOGNIZE HOW VALUABLE THE INPUT AND THE INVOLVEMENT OF THE COMMISSIONERS HAS BEEN. 34 YEARS, 14.9 MILLION, IT'S A GREAT SERVICE YOU ALL HAVE DONE TO MAKING THIS PROGRAM A REALITY.

Chair Kafoury: QUESTIONS OR COMMENTS? COMMISSIONER STEGMANN.

Commissioner Stegmann: I APOLOGIZE, I AM FEELING UNDER THE WEATHER BUT I WANT TO EXPRESS MY GRATITUDE FOR YOUR SERVICE ESPECIALLY IN EAST COUNTY, AND I HOPE THAT IT REALLY MAKES YOU HAPPY WHEN YOU DRIVE AROUND EAST COUNTY AND YOU SEE HOW YOU'VE BEEN ABLE TO TOUCH SO MANY PEOPLE'S LIVES, ESPECIALLY IN WOOD VILLAGE AND THE TREMENDOUS WORK THAT YOU ARE DOING THERE. SO I JUST WANTED TO EXPRESS MY APPRECIATION FOR YOUR COMMITMENT TO MY DISTRICT AND WISH YOU THE BEST IN YOUR RETIREMENT.

Janet Hawkins: THANK YOU, COMMISSIONER.

Commissioner Stegmann: ALSO I WANT TO SAY THE CDBG FUNDS, BEING A PREVIOUS GRESHAM CITY COUNCILOR, WHILE THESE FUNDS ARE NOT HUGE, THEY ARE IMPACTFUL AND REALLY MEANINGFUL BECAUSE AS YOU MAY GUESS, YOU KNOW, MANY OF THE SMALLER CITIES DON'T HAVE THE FUNDING TO DO THESE THINGS. SO I JUST WANTED TO MAKE SURE THAT WE REALIZE HOW IMPORTANT THESE FUNDS ARE TO HELP KEEP PEOPLE IN THEIR HOMES THAT OTHERWISE COULD POTENTIALLY BECOME HOMELESS AND JUST BY PROVIDING PARKS AND REC SERVICES TO SUCH A POPULATION THAT REALLY NEEDS THE SERVICES. SO THANK YOU VERY MUCH FOR THE INFORMATION TODAY.

Commissioner Vega Pederson: THANK YOU. I WANT TO SAY CONGRATULATIONS AND THANK YOU FOR YOUR SERVICE FOR SO MANY YEARS. I APPRECIATE THIS UPDATE. I THINK THAT AS COMMISSIONER STEGMANN SAYS THIS CLOUDS US TO MAKE SURE PEOPLE CAN STAY IN THEIR HOMES AND WE ARE HELPING TO KEEP PEOPLE IN THE PLACE WHERE THEY FEEL THE MOST COMFORTABLE AND CONTINUE TO BE A PART OF THEIR COMMUNITY AS WELL AS MAKING THE INVESTMENTS IN PEOPLE'S HOMES THAT THEY NEED FOR ENERGY EFFICIENCY AND FOR SO MANY OTHER THINGS SO THANK YOU VERY MUCH FOR THE UPDATE.

Chair Kafoury: QUESTIONS OR COMMENTS? I JUST WANT TO HAVE EVERYONE GIVE JANET A BIG ROUND OF APPLAUSE FOR HER 29 YEARS AT THE COUNTY. [APPLAUSE]

Board Clerk: MADAME CHAIR WE HAVE TWO PUBLIC TESTIMONIES. BRENDA JOSE AND MEGAN MCGINNIS.

Chair Kafoury: I AM SORRY. I DIDN'T MEAN TO CUT YOU OFF. PLEASE COME FORWARD.

Brenda Jose: I AM BRENDA JOSE, THE EXECUTIVE DIRECTOR OF UNLIMITED CHOICES, AND I JUST WANT TO THANK ALL OF YOU. WE STARTED UNLIMITED - WE MAKE HOMES AND APARTMENTS ACCESSIBLE FOR LOW INCOME PEOPLE OF DISABILITIES AND TO CRITICAL HOME REPAIR FOR LOW INCOME HOMERS. AND MULTNOMAH COUNTY WAS THE FIRST FUNDER, AND YOU DID THAT 25 YEARS AGO THIS AUGUST. AND YOU ALSO SOLD US THE MONTVILLE LIBRARY, AND THAT IS NOW OUR OFFICE BUILDING, AND YOU GAVE US A VERY NICE PRICE FOR THAT, SO WE APPRECIATE IT VERY MUCH. WE ARE REHABILITATING THE BUILDING. I AM HERE TO SUPPORT THE APPROVAL OF R2. FOR THE CDBG FUNDING. IT HAS BEEN A BLESSING TO ALL THESE PEOPLE, AND WE ARE ABLE TO STABILIZE PEOPLE IN THEIR HOMES AND BOTH ROSE AND JANET ARE A PLEASURE TO WORK WITH. I WILL MISS JANET TERRIBLY. BUT SHE DOES NOT LIVE TOO FAR FROM ME SO I WILL SEE HER ONCE IN A WHILE. AND I WANT TO COMMEND ROSE BAK FOR HER RESOURCEFULNESS AND COMMITMENT TO OUR LOW INCOME CLIENTELE. SHE IS JUST AMAZING. SO THANK YOU VERY MUCH.

Chair Kafoury: THANK YOU. THANKS FOR COMING.

Megan Mcginnis: I AM MEGAN MCGINNIS. I WORK WITH THE COMMUNITY ENERGY PROJECT. WE ARE ONE OF THE NONPROFIT ORGANIZATIONS THAT WORKS WITH JANET. I AM HERE TO SPEAK REALLY IN FAVOR FOR ALL OF OUR COMMUNITY MEMBERS THAT WE DO SERVE. WE ARE -- OUR ORGANIZATION TEACHES WEATHERIZATION WORKSHOPS IN MULTNOMAH COUNTY, AND WE SERVE LOW INCOME COMMUNITIES. WE RECENTLY DID A YEAR END SURVEY FROM ALL OUR PARTICIPANTS. 100% OF THE PARTICIPANTS SAID IT WAS WORTH THEIR TIME TO ATTEND THE WORKSHOPS, AND THAT PERCENTAGE IS OUTSTANDING. IT MEANS THAT WE ARE DOING WHAT WE NEED TO DO. OVER 80% SAID THAT THEY SAVED MONEY. OVER 98% SAID THAT THEIR HOMES WERE MORE COMFORTABLE. AND THAT THEY ARE WANTING TO WORK WITH MORE -- DO MORE WORKSHOPS AND DO IT YOURSELF PROJECTS AT HOME, EVERYTHING LIKE THAT. OVER HALF OF OUR WORKSHOPS, WE'RE TAUGHT IN SPANISH, TRANSLATION AND ALL OF THAT. THIS FUNDING IS HUGEY IMPORTANT. ALTHOUGH IT IS A SMALL AMOUNT THAT 100% IS SOMETHING WORTH NOTING, SO THANK YOU, AND YEAH, I APPRECIATE IT.

Chair Kafoury: THANK YOU BOTH FOR COMING TODAY. ALL THOSE IN FAVOR VOTE AYE. THE PLAN IS APPROVED. THANKS.

R.3 Resolution Awarding an Exclusive Emergency Ambulance Service Contract. Presenters: Paul Lewis & Aaron Monnig.

Chair Kafoury: COMMISSIONER STEGMANN MOVES. COMMISSIONER VEGA PEDERSON SECONDS APPROVAL OF R.3.

Board Clerk: WE HAVE SEVEN PEOPLE TESTIFYING ON THIS ITEM.

Chair Kafoury: GREAT. THANK YOU. I WILL START BY KICKING -- I WANT TO KICK THIS OFF BY THANKING DR. PAUL LEWIS AND YOUR TEAM FOR THEIR WORK OVER THE LAST THREE YEARS TO MEET THE STATUTORY OBLIGATIONS. TO UPDATE THE AMBULANCE SERVICE PLAN. AND COMPETITIVELY BID THE NEXT AMBULANCE SERVICE CONTRACT. YOU HAVE CONDUCTED A PROCESS THAT WILL INCREASE THE QUALITY, EQUITY, AND STABILITY OF OUR AMBULANCE SYSTEM. THAT IS SO VERY IMPORTANT. MEDICAL EMERGENCIES ARE STRESSFUL FOR THE PATIENT, THEIR LOVED ONES, FOR THE PARAMEDICS, AND THE PROVIDERS RESPONSIBLE FOR THEIR CARE. MULTNOMAH COUNTY IS VERY FORTUNATE TO HAVE A STRONG AMBULANCE SERVICE SYSTEM WITH THE PROVIDER WHO HIRES EXCEPTIONAL EMPLOYEES, HAVE UNION-BACKED FAMILY WAGE JOBS. WE KNOW THAT WORKING CONDITIONS CAN BE CHALLENGING. THERE ARE A NUMBER OF PROVISIONS IN THIS CONTRACT WHICH REQUIRE AMR TO WORK WITH PARAMEDICS TO REDUCE THE FATIGUE AND FOSTER SAFE AND FAIR WORKING CONDITIONS. IT IS THE EXPECTATION OF THE COUNTY THAT AMR WILL MANAGE THEIR EMPLOYEES FAIRLY AND EFFECTIVELY.

WE WANTED TO REACH THIS DAY HAVING CONSIDERED COMPETITIVE BIDS FROM SEVERAL SOURCES, BUT UNFORTUNATELY ONLY ONE BID CAME IN TO PROVIDE AMBULANCE SERVICES FOR THIS COUNTY. WITH JUST ONE BID, WE COULD NOT ACHIEVE A COMPETITIVE MARKET PRICE. AMR INITIALLY PROPOSED A RATE THAT WAS 60% GREATER THAN THE CURRENT RATE. A 60% INCREASE WAS SIMPLY NOT ACCEPTABLE. ACCEPTING SUCH AN INCREASE WOULD HAVE MEANT PASSING COSTS ONTO ALL OF US, ONTO THE PUBLIC THROUGH INSURANCE RATE INCREASES, ONTO THE PUBLIC THROUGH OUT-OF-POCKET EXPENSES BY UNINSURED PEOPLE AND WE KNOW THAT UNDER THIS ADMINISTRATION THE NUMBER OF PEOPLE WHO LACK INSURANCE WILL LIKELY ONLY INCREASE. IN THE END I BELIEVE THAT OUR TEAM NEGOTIATED A FAIR RATE WITH A HEALTHY 35% INCREASE, WHICH SHOULD ALLOW MORE THAN ENOUGH FUNDING TO MAINTAINED THE EXCELLENT SERVICE THAT AMR PARAMEDICS PROVIDE TO OUR COMMUNITY EVERY DAY. I BELIEVE THAT THIS IS A FAIR, PRESERVE AS VERY GOOD SYSTEM WE HAVE HAD AND LAYS THE GROUNDWORK FOR A BETTER SYSTEM IN THE YEARS AHEAD. THANK YOU.

Paul Lewis: GOOD MORNING. I AM PAUL LEWIS, THE MULTNOMAH COUNTY HEALTH OFFICER, AND I WILL LET MY TEAM INTRODUCE THEMSELVES.

Alice Goldstein; ALICE GOLDSTEIN, SUPERVISOR FOR MULTNOMAH COUNTY, EMS AND TRI-COUNTY 9-1-1 PROGRAM.

Bernadette Nunley: BERNADETTE, ASSISTANT COUNTY ATTORNEY.

Paul Lewis: THANK YOU FOR HAVING ME. TODAY WE ARE GOING TO SEEK APPROVAL FOR A NEW FIVE-YEAR CONTRACT WITH AMERICAN MEDICAL RESPONSE TO PROVIDE TRANSPORTATION FOR 9-1-1 MEDICAL CALLS IN MULTNOMAH COUNTY. THE COUNTY GRANTS AN EXCLUSIVE CONTRACT FOR EMERGENCY MEDICAL TRANSPORTATION BUT DOES NOT DIRECTLY OPERATE THE SYSTEM NOR DO ANY COUNTY FUNDS GO TOWARDS SUPPORTING THE SYSTEM. THE COUNTY EMS PROGRAM OVERSEES THE CONTRACT AND PROVIDES MEDICAL DIRECTION TO MAKE SURE THAT ALL COUNTY RESIDENTS ARE SERVED BY HIGH QUALITY AND SUSTAINABILITY SYSTEMS THAT FUNCTIONS DURING THE MOST DIFFICULT AS WELL AS THE MOST ROUTINE SITUATIONS.

THE PROCESS TO UPDATE THE COUNTY'S AMBULANCE SERVICE PLAN PREPARE THE RFP REVIEW PROPOSALS AND NEGOTIATE THE CONTRACT HAS INVOLVED TWO YEARS OF WORK, AND HAS INCLUDED CONSULTATION WITH THE WIDE VARIETY OF STAKEHOLDERS INCLUDING THE EMERGENCY DEPARTMENTS, VOLUNTEER MUNICIPAL AND AIRPORT FIRE RESPONSE AGENCIES, FOUR PRIVATE BLARNS COMPANIES THAT INITIALLY EXPRESSED INTEREST AS WELL AS THE TEAMSTER'S UNION THAT REPRESENTS MANY CURRENT AMR EMPLOYEES. THE LENGTHY PROCESS WAS NECESSARY TO FURTHER ENHANCE THE ALREADY HIGH FUNCTIONING EMS SYSTEM. SINCE THE COMPOSITION OF THE BOARD OF COUNTY COMMISSIONERS HAS CHANGED SINCE THE PROCESS BEGAN I WANT TO DESCRIBE THE SYSTEM AND THEN THE PROCESS THAT WAS USED TO LEAD TO THE CURRENT CONTRACT PROPOSAL TO REPLACE THE CONTRACT THAT EXPIRES ON SEPTEMBER 1 OF THIS YEAR. THE CURRENT SYSTEM WAS PUT IN PLACE IN 1995 AND IS NOW BY FAR THE HIGHEST FUNCTIONING SYSTEM IN THE STATE. IT IS SUPPORTED BY FIVE PILLARS WHICH I WILL DESCRIBE TO MAKE SURE THAT WE HAVE HIGH QUALITY CLINICAL OUTCOMES AND ACCOUNTABILITY BY THE PROVIDER. IT WAS DESIGNED TO RUN SUSTAINABLY WITHOUT ANY COUNTY SUBSIDY AND ALSO INCLUDES A GUARANTEED BOND AND THREE WAY LEASES ON THE EQUIPMENT AND VEHICLES SO THAT IN THE UNEXPECTED EVENT OF A FAILURE BY THE PROVIDER, THERE WOULD BE FUNDS AND EQUIPMENT TO TAKE OVER THE SYSTEM. THE CHARACTERISTICS OF THE SYSTEM THAT ARE UNIQUE IN OREGON AND CLOUDS TO BE SO EFFECTIVE INCLUDE THAT THERE IS A SINGLE, CAUSE ME, A SINGLE 9-1-1 CENTER THAT IS THE PORTLAND BUREAU OF COMMUNICATIONS THAT SERVES THE ENTIRE COUNTY, AND THERE IS A SINGLE AMBULANCE

PROVIDER THAT SERVES FOR EMERGENCY 9-1-1 TRANSPORTS, AND THE AMBULANCE PROVIDER SERVES THE COUNTY, NOT JUST THE CITY CENTERS, AND THERE IS ONLY ONE MEDICAL DIRECTOR, NOT FIVE OR SIX, AND THE FIRE DEPARTMENTS CONTRIBUTE BY PROVIDING FIRST RESPONSE CAPABILITIES FOR THE MOST URGENT CALLS.

Paul Lewis: THE ENTIRE SYSTEM FROM A PHONE CALL FOR THE FIELD RESPONSE, THE TRANSPORT AND DEFINITIVE CARE INCLUDES THE PUBLIC, THE BYSTANDERS, DISPATCHERS, FIREFIGHTERS, AND PARAMEDICS, AND EMERGENCY DEPARTMENTS AND HOSPITALS. WE ARE PROUD OF OUR SYSTEM'S OUTCOMES AND OUR ABILITY TO HELP IN THE WORST SITUATIONS. ONE MINOR EXAMPLE OF THAT IS THAT THE CARDIAC ARRESTS ARE VIABLE IN MULTNOMAH COUNTY IS MORE THAN TWICE AS HIGH AS THE NATIONAL AVERAGE, AND I WANT YOU TO THINK ABOUT THAT. THIS IS ESSENTIALLY BEING BROUGHT BACK FROM THE DEAD, AND WE DO TWICE AS WELL AS THE NATIONAL AVERAGE. AND EVERYONE WHO CONTRIBUTES TO THAT OUTCOME DESERVES TO BE PROUD ABOUT THAT. OF COURSE, THERE IS ROOM TO MOVE SINCE CARDIAC ARREST SURVIVAL IS LESS THAN 20%. IN DECEMBER OF 2016, THE BOARD APPROVED THE AMBULANCE SERVICE PLAN. THAT WAS A PLAN THAT WAS MORE THAN 20 YEARS OLD SO IT DID NEED UPDATING. IN OREGON WHEN AN AMBULANCE SERVICE PLAN IS UPDATED THE COUNTY MUST ENTERTAIN BIDS FROM ALL INTERESTED PROVIDERS, AND OUR SETTING, THAT MEANT WE NEEDED A PROPOSAL PROCESS AND WE HAD TO COMPLY WITH ALL OREGON STATUTE AND COUNTY CODE AND COUNTY PROCUREMENT RULES.

IN AUGUST OF 2017 THE RFP WAS RELEASED. FOUR ENTITIES INTENDED THE PRE-PROPOSAL MEETING. ON THE DEADLINE OF FEBRUARY 1 ONLY ONE ENTITY AMERICAN MEDICAL RESPONSE SUBMITTED A PROPOSAL. THE PROPOSAL ENDURED A RIGOROUS EVALUATION BY A PANEL OF EXTERNAL EMS EXPERTS AS WELL AS AN INTERNAL HEALTH EQUITY EXPERT, AND ULTIMATELY AMR RECEIVED A HIGH SCORE FOR THEIR ABILITY TO PERFORM THE REQUESTED WORK. IT HAS SEVERAL IMPORTANT ENHANCEMENTS OVER THE EXISTING CONTACT. THERE ARE NEW RESPONSE TIME REQUIREMENTS FOR THE LOWER PRIORITY CALLS SO THAT IT'S NOT JUST OPEN-ENDED. THERE IS A TIME THAT YOU HAVE TO GET THERE. ARGUABLY MOST IMPORTANTLY BECAUSE THIS IS ABOUT THE PATIENTS, THERE ARE NEW CLINICAL HEALTH OUTCOME REQUIREMENTS FOR STROKE, CARDIAC ARREST AND TRAUMA THOSE ARE THE CONDITIONS FOR WHICH WE ABSOLUTELY DEPENDS ON THE EMS SYSTEM TO SAVE LIVES. THERE WILL BE A PROVISION OF AN ELECTRONIC MEDICAL RECORD USED BY FIRE AGENCIES AND AMRS SO THERE IS A SINGLE RECORD OF SERVICE. THERE IS GOING TO BE ONGOING JOINT TRAINING THAT'S BEEN SUCCESSFUL IN THE PAST BETWEEN FIRE AND AMR AS WELL AS SUPPLY REIMBURSEMENT FOR THINGS THAT THE FIRE DEPARTMENTS USE. I NEED TO CALL OUT THAT EVEN THOUGH WE SAY THE SYSTEM DOESN'T HAVE SUBSIDY, OUR FIRE DEPARTMENTS DO PROVIDE

ADDITIONAL FIRST RESPONSE CAPABILITY AND DO NOT RECEIVE DIRECT REIMBURSEMENT FOR THAT. WE ARE GRATEFUL TO THEM FOR THAT. THERE IS ALSO A FIRST IN THE COUNTRY HEALTH EQUITY REQUIREMENT.

Paul Lewis: WE COULD FIND NO EXAMPLES OF THIS ANYWHERE NOR COULD OUR CONSULTANT, AND THIS HAS THE INTENTION OF CREATING A DIVERSE EMS WORKFORCE, PROVIDING CULTURALLY LINGUISTICALLY RELEVANT CARE AND IMPROVING THE ACCESS TO HISTORICALLY UNDERSERVED COMMUNITIES, AND AGAIN THAT'S SOMETHING THAT I THINK THAT YOU CAN BE VERY PROUD OF AND SOMETHING THAT WILL HOPEFULLY BE REPLICATED BY OTHER AGENCIES AROUND THE COUNTRY. WE HAVE ALSO SIMPLIFIED THE RESPONSE SUBZONES, GRESHAM HAS THEIR OWN ZONE. THEY HAVE A FIRE DISTRICT, THEY ARE EXTRAORDINARILY BUSY AND THEY REALLY WANTED TO BE ABLE TO UNDERSTAND HOW THINGS WERE WORKING IN THEIR AREA. THE CONTRACT ALSO PREPARES US FOR A MORE SOPHISTICATED 9-1-1 TELEPHONE DISPATCH SYSTEM THAT THE CITY OF PORTLAND HAS BUDGETED FOR AND IS PLANNING TO ROLL OUT IN THE NEXT ONE TO TWO YEARS. THERE IS AN INTERNAL AMBULANCE METRIC KNOWN AS UNIT POWER UTILIZATION, OR UHU. IT IS A CRUDE MEASURE OF FIELD EMPLOYEE WORKLOAD.

IT'S THE NUMBER OF TRANSPORTS COMPLETED DIVIDED BY THE NUMBER OF FULLY STAFFED UNIT HOURS. BEGINNING IN 1994 THE COUNTY INCLUDED A REQUIREMENT FOR AMBULANCE SERVICES. IN WRITING THE 2017RFP THE COUNTY INCLUDED THE REQUIREMENT TO ASSURE THAT OUR EVALUATION COMMITTEE COULD COMPARE PROPOSALS SUBMITTED BY DIFFERENT COMPANIES. AS IT TURNED OUT THERE WAS ONLY ONE PROPOSAL AND NO OPPORTUNITY TO MAKE THAT COMPARISON. ULTIMATELY OUR EXTERNAL EVALUATION COMMITTEE RECOMMENDED THAT THE COUNTY REMOVE THE REQUIREMENT IN THE FINAL CONTRACT, AND INSTEAD ADD LANGUAGE MORE SPECIFIC TO MONITORING AND ADDRESSING THE EMPLOYEE WORKLOAD. THEY ALSO HAVE DECIDED THAT THIS TYPE OF METRIC WAS BETTER NEGOTIATED BY THE COMPANY AND ITS WORKFORCE.

OUR NEW AMBULANCE SERVICE CONTRACT INCLUDES LANGUAGE INCLUDING THE REQUIREMENT TO USE REAL-TIME DATA TO MONITOR THE TIMES ON TASK, NOT SIMPLY THE NUMBERS OF TRANSPORTS, THE NUMBER OF HIGH PRIORITY CALLS PER SHIFT, TOTAL MILES DRIVEN AND THE NUMBER OF SHIFTS PER PAY PERIOD. THE CONTRACT REQUIRES A MINIMUM TEN HAD YOUR REST PERIOD AND USE OF FLOAT POOLS TO COVER ADDITIONAL HOURS. FINALLY THE COMMITTEE POINTED OUT THAT THE UHU IS INCLUDED IN THE CONTRACTS. AS A NOTE NEITHER CLARK NOR CLACKAMAS COUNTIES INCLUDE THE REQUIREMENT AS PART OF THEIR CONTRACTS WITH AMR. THE SECOND MAJOR AREA OF CONTRACT NEGOTIATION WAS A PROPOSED AMBULANCE SERVICE RATE. AMR PROPOSED A 60% INCREASE FROM THEIR RATE OF 1,008 TO 1600. AGAIN FOR CAN TEXT THE CHARGES IN CLARK AND CLACKAMAS ARE 1157 AND 1212 RESPECTIVELY. THE MULTNOMAH COUNTY

EMS OFFICE AND RATE REVIEW COMMITTEE FELT THE INCREASE OF THIS WAS NOT JUSTIFIED BY THE PROPOSED SERVICE. THE RATE REVIEW COMMITTEE DID SUGGEST AN INCREASE BECAUSE THERE HAD NOT BEEN AN INCREASE SINCE 2014 BUT NOT ONE OF THIS MAGNITUDE. A NOTE ON AMBULANCE RATES.

Paul Lewis: MEDICARE AND MEDICAID PAY A FIXED AMOUNT REGARDLESS WHAT THE CHARGE IS, IN CONTRAST PRIVATE SSHEs, KAISER, BLUE CROSS, MODA, ETC. PAY THE FULL RATE AS DO THOSE WITHOUT HEALTH INSURANCE. AS A RESULT WE ARE ABLE TO MUTUALLY AGREE ON A FAIR AMBULANCE TRANSPORT RATE ON BEHALF OF THE CITIZENS, TAXPAYERS, AND EMPLOYERS IN THE COUNTY. THE NEGOTIATED RATE IS 1350 WITH AN ANNUAL INCREASE LINKED TO CPI, BUT A MAXIMUM OF 5.5%. I WOULD NOTE THAT IF THE MAXIMUM IS REACHED AT THE END OF THIS CONTRACT PERIOD, THE RATE WILL BE SIMILAR TO WHAT WAS ORIGINALLY PROPOSED. DURING THIS LONG PROCESS THE COUNTY HEARD FROM STAKEHOLDERS, NEARLY ALL OF WHOM HAD DIRECT BUSINESS PROFESSIONAL OR EMPLOYMENT INTEREST IN THE PROCESS. YOUR COUNTY EMS PROGRAM HAD TO BALANCE NOT JUST THESE BUT ALSO THE INTERESTS OF THE RESIDENTS AND THOSE THAT RECEIVE AND PAY FOR THESE SERVICES. THE COUNTY GRANTS AN EXCLUSIVE MONOPOLY FOR EMS TRANSPORTS, AND OUR RESIDENTS DESERVE BOTH HIGH QUALITY BUT ALSO HIGH VALUE FOR SUCH A COSTLY SERVICE. YOU HAD AN EXPERIENCED TEAM WORKING ON THIS, DARRELL [INAUDIBLE], YEARS WITH FIRE AND EIGHT YEARS WITH US.

AND GARY WAS THE HEALTH OFFICER FOR A QUARTER CENTURY AND CREATED THE SYSTEM THAT WE ARE SO PROUD OF TODAY. AND AARON MONNIG OUR CURRENT MANAGER HAS MORE THAN 20 YEARS IN THE PRIVATE AMBULANCE SECTOR BEFORE JOINING US. THIS GROUP OF INDIVIDUALS SPENT DECADES ON THE FRONT LINES DELIVERING THE SERVICE AS WELL AS YEARS AS BUREAUCRATS, ADMINISTERING SUCH SERVICES. THEY KNOW THE SYSTEM. ESPECIALLY OUR SYSTEM, AND THEY KNOW THE INDUSTRY. WE HAD TO BALANCE THE NEEDS OF THE GROUPS THAT HAD INTEREST IN THIS INCLUDING THE PRIVATE OWNERS OF THE AMBULANCE COMPANY, THE REGIONAL AMBULANCE ADMINISTRATION, SIX FIRE DEPARTMENTS, THREE SMALL CITIES WITHOUT FIRE DEPARTMENTS, AND THE UNIONS REPRESENTING FIREFIGHTERS AND PARAMEDICS. WE ALSO NEEDED TO COMPLETE THIS EFFORT WHILE COLLABORATING UNDER THE SUBSTANTIAL CONSTRAINTS OF THE OREGON STATUTES, COUNTY CODE, AND PROCUREMENT RULES. IT OFTEN LIMITED OUR ABILITY TO HAVE MORE MEANINGFUL DIALOGUE BECAUSE OF THE DIFFERENT TIME PERIODS WHERE WE WERE NOT ALLOWED TO DISCUSS THINGS. I AM CONFIDENT THAT THE CONTRACT WE PRESENT TODAY STRIKES THE BEST ACHIEVABLE BALANCE AMONG THE MANY COMPETING INTERESTS AND VALUES. IT WILL HELP TO KEEP OUR RESIDENTS SAFE FOR THE NEXT YEARS BUT ALSO IMPROVE THE QUALITY AND THE HEALTH EQUITY. THANK YOU.

Chair Kafoury: THANK YOU. ARE YOU JUST HERE FOR BACKUP SINGERS? ALL RIGHT. DO WE HAVE QUESTIONS? WE HAVE SEVEN PEOPLE SIGNED UP FOR PUBLIC TESTIMONY OR COMMENT. IF YOU DO WANT TO SIGN UP PLEASE SEE MARINA. DO WE HAVE QUESTIONS FOR THIS TEAM BEFORE WE MOVE TO THE PUBLIC? COMMISSIONER SMITH.

Commissioner Smith: THANK YOU MADAM CHAIR. DR. LEWIS THANK YOU FOR YOUR REPORT AND THANK YOU FOR THE COMPREHENSIVE OVERVIEW OF THE CONTRACT. WHEN IS THIS CONTRACT EXPIRED?

Paul Lewis: LIKE AT MIDNIGHT ON AUGUST 31. SEPTEMBER 1 IS THE START DATE.

Commissioner Smith: WHEN DOES THE CONTRACT END? IS THERE A REAUTHORIZATION?

Paul Lewis: FIVE YEARS, 2023.

Commissioner Smith: I WILL TELL YOU WHAT I AM CONCERNED ABOUT. I AM CONCERNED THAT WE TOOK THE UHU OUT. IT WAS IN THE PRIOR CONTRACT, AND THE ISSUE AROUND, YOU KNOW, HAVING TEN HOURS IN BETWEEN SHIFTS, THAT SOUNDS GREAT AND GOOD, BUT JUST BECAUSE OTHER FOLKS DON'T HAVE THE UHU DOES NOT MEAN THAT WE SHOULD NOT HAVE HAD IT IN OURS. AND I WANT TO KNOW IF THERE IS A WAY TO COME BACK AND HAVE THIS CONVERSATION AND REOPEN IF WE SEE IT IS A CONCERN.

Paul Lewis: I WOULD HAVE TO ASK MY COUNSEL.

Bernadette Nunley: THE CONTRACT IS SET UP WITH PROVISIONS THAT REQUIRE -- THERE IS SPECIFIC WORK REQUIREMENTS IN THE CONTRACT. SO, AND AT THE END OF THE FIVE-YEAR TERM THERE IS THE POSSIBILITY OF RENEWAL, AND THERE IS A DISCUSSION AT THAT POINT AROUND RENEWAL.

Commissioner Smith: SO I AM NOT TALKING ABOUT RENEWAL BUT INSIDE THE FIVE YEARS LET'S SAY SEVEN MONTHS DOWN THE LINE WE NOTICE THAT THERE IS ISSUES AROUND WORKLOAD THAT COULD BE PREVENTED WITH A UHU. IS IT POSSIBLE TO COME BACK AND RENEGOTIATE THAT PIECE AND PUT IT IN THE CONTRACT?

Paul Lewis: THE CONTRACT HAS THE REQUIREMENTS THAT IT DOES, AND IF AMR FAILS TO MEET THE REQUIREMENTS, THEN WE COULD MOVE INTO -- WELL WE WOULD BE IN A BREACH SITUATION WHERE THERE WOULD BE DISCUSSIONS AND AN OPPORTUNITY FOR AMR TO FIX THE -- SO THEY CAN MEET THE REQUIREMENTS. THAT'S AN OPEN NEGOTIATION. WE COULD ALWAYS AMEND THE CONTRACT.

Commissioner Smith: THAT'S WHAT I AM ASKING. CAN IT BE AMENDED IF THERE IS SOME ISSUES THAT COME UP AND IF THOSE WORKLOAD REQUIREMENTS BECOME A BIGGER ISSUE. IT'S MY UNDERSTANDING DR. LEWIS, THAT YOU BELIEVE THAT WITH THIS CURRENT CONTRACT THAT WE HAVE SETTLED SOME OF THOSE WORKLOAD ISSUES.

Paul Lewis: AGAIN NO LEGAL PERSPECTIVE. THERE IS A SECTION IN THE CONTRACT ON WORK SCHEDULES AND FATIGUE MONITORING, SO I TRUST THAT AS THE FOLKS LOOKING OVER THE CONTRACT, THAT WE WILL BE MONITORING THAT. DOES THAT GIVE US THE ABILITY TO WORK ON THAT?

Bernadette Nunley: IF WE NEEDED TO AMEND THE CONTRACT THERE IS THAT.

Commissioner Smith: IF THEY ARE MONITORING IT AND TRYING TO MAKE SURE THAT THE WORKERS ARE SAFE AND KEEP OTHERS SAFE AS WELL AND THAT THERE IS AN OPPORTUNITY TO COME BACK AND SAY THIS IS NOT SUFFICIENT, AND WE NEED TO REDO THIS. THAT'S WHAT I AM JUST TRYING TO GET ON THE RECORD THAT WE COULD DO THIS.

Bernadette Nunley: YES, WE COULD AMEND THE CONTRACT.

Commissioner Smith: OKAY. GREAT. THANK YOU.

Chair Kafoury: OTHER QUESTIONS OR COMMENTS?

Commissioner Meieran: FIRST OF ALL A QUESTION FOR DR. LEWIS. IN TERMS OF THE UHU MEASURE, IS THAT IRRESPECTIVE OF WHAT THE ACUITY OF THE PERSON'S CONDITION OR COMPLAINT IS? SO YOU ARE LOOKING AT THE NUMBER OF TRANSPORTS, WHETHER IT'S A SPRAINED ANKLE VERSUS A HEART ATTACK VERSUS A DIABETIC, YOU KNOW, CATASTROPHE, SOMETHING LIKE THAT?

Paul Lewis: AND AGAIN I HAVE AN EXPERT TEAM, BUT I AM NOT. THE REASON THAT WE SAY IT'S A RELATIVELY CRUDE MEASURE, IT IS A NUMBER OF TIMES THAT A TRANSPORT ACTUALLY HAPPENS DIVIDED BY THE NUMBER OF HOURS THAT THERE ARE AMBULANCES STAFFED, SO PART OF THE REASON THAT YOU CAN'T COMPARE RENO'S NEVADA'S TO OURS IS THAT THEY HAVE A GIANT RURAL COUNTY WITH LONG TRANSPORT TIMES SO THERE IS A LOT MORE HOURS THAT GO INTO THAT. DENSE URBAN AREAS TEND TO HAVE A HIGHER UNIT HOUR UTILIZATION BECAUSE THERE IS MORE TIME. THE THINGS AGAIN TAKING ADVANTAGE OF MODERN TECHNOLOGY AND THE REAL-TIME MONITORING THAT CAN TAKE INTO ACCOUNT THE SEVERITY, WAS IT A MULTIPLE TRAUMA OR MASS CASUALTY VERSUS A LOW ACUITY CALL, WE HOPE AS COMMISSIONER SMITH POINTED OUT THAT WE WILL BE ABLE TO

LOOK AT THIS WITH A BETTER MAGNIFYING GLASS TO UNDERSTAND WHAT'S REALLY GOING ON.

Commissioner Meieran: THANK YOU, THAT'S HELPFUL, AND I AGREE WITH COMMISSIONER SMITH. AS LONG AS THAT'S WHAT WE ARE LOOKING AT AND THAT WE ARE TRYING TO ACTUALLY GO BEYOND THAT CRUDE MEASURE YOU KNOW, I THINK THAT YOU ACCURATELY DESCRIBED IT OF THE UHU WHICH DOES NOT NECESSARILY TAKE THAT ALL OF THE REALITY OF THE SITUATION INTO ACCOUNT. I WAS GOING TO MAKE SOME COMMENTS BUT I DON'T KNOW IN THIS IS JUST A TIME FOR QUESTIONS FIRST.

Chair Kafoury: YOU CAN MAKE COMMENTS NOW OR AFTER PUBLIC TESTIMONY.

Commissioner Meieran: I WILL DO IT AFTER. THANK YOU.

Commissioner Vega Pederson: THANK YOU CHAIR. SO I HAD A QUESTION. I THINK IN LEARNING ABOUT THIS, COMING INTO THIS PROCESS MID STREAM THERE IS SOME CATCHUP WORK IN LEARNING ABOUT THE PROCESS. FOR ME ONE OF THE CORE THINGS IS MAKING SURE THAT WE ARE DOING WHAT WE CAN IN OUR CONTRACT TO ADDRESS WORKER PROTECTIONS AND WORKLOAD ON THOSE THINGS. CAN YOU GO INTO MORE DETAIL ABOUT HOW THE CONTRACT DOES THAT?

Paul Lewis: SO THERE IS AGAIN A LARGER SECTION THAN BEFORE THAT GOES INTO THE RESPONSIBILITY AROUND EMPLOYMENT MATTERS. IT INCLUDES THE THINGS THAT I LISTED IN MY PREVIOUS COMMENTS, BUT ALSO SOME HIGHER LEVEL THINGS THAT -- IT'S REALLY ABOUT PATIENT CARE THAT I WANT TO EMPHASIZE. OUR GOALS IN THE EMS PROGRAM IS THINGS LIKE SURVIVING CARDIAC ARREST. THE PROVIDER HAS THE RESPONSIBILITY TO GET THAT WORK DONE. IT INCLUDES HAVING A COMPETENT, WELL TRAINED, FAIRLY PAID AND WELL RESTED WORKFORCE. AND AGAIN THIS INCLUDES THAT THE PATIENT CARE WON'T BE HAMPERED BY THE EXTENDED SHIFTS, PART-TIME JOBS, AND INVOLUNTARY OVERTIME, AND WE WILL FOLLOW THE PROCEDURES TO MONITOR THE EMPLOYEE FATIGUE AND IMPAIRMENT AT THE BEGINNING AND THROUGHOUT SHIFTS AND USING THE REAL-TIME DATA MONITORING TO FIND OUT HOW MUCH WORK IS ACTUALLY BEING DONE.

Commissioner Vega Pederson: AND THEN YOU HAD MADE A COMMENT ABOUT HOW WORKING WITHIN THE BOUNDARIES, THE LIMITATIONS OF THE STATE STATUTE AND CODE AND PROCUREMENT AND ALL OF THAT, IT MADE IT HARD TO HAVE IT LIMITED TO THE CONVERSATIONS THAT YOU COULD HAVE. THAT'S OF A CONCERN TO ME ESPECIALLY IF IT'S AROUND THE COUNTY CODE OR THE COUNTY CONTRACTING PROCEDURE THAT WE'RE NOT BEING ABLE TO HAVE LIKE THE MOST FRUITFUL AND BENEFICIAL CONVERSATIONS TO THAT. I DON'T KNOW IF YOU HAVE THE EXAMPLES THAT YOU COULD USE OF WAYS THAT WE COULD LOOK AT THAT AND TRY TO MAKE CHANGES THAT ARE

WITHIN OUR POWER TO CHANGE TO HAVE BETTER CONVERSATIONS, BUT THAT'S SOMETHING THAT I AM INTERESTED IN. I THINK THESE ARE IMPORTANT CONVERSATIONS AND LONG-TERM CONTRACTS THAT ARE -- HAVE HIGH DOLLAR VALUE FOR YOU KNOW, FOR THE CONTRACTOR, ESPECIALLY WHEN WE ARE GETTING ONE RESPONSE BACK. SO I WANTED TO MAKE SURE THAT WE ARE CONSIDERING ALL THE PERSPECTIVES ON THIS AND ALL OF THE VOICES THAT WANT TO GO INTO HAVING, YOU KNOW, THE DISCUSSIONS ABOUT THIS CONTRACT, THESE CONTRACTS.

Paul Lewis: NO, I CAN'T AGREE MORE WHEN WE ARE NOT IN THIS PERIOD. THIS IS ONE OF THE MOST PRODUCTIVE SYSTEMS, RIGHT, BECAUSE IT INCLUDES CITIZENS LEARNING CPR, BYSTANDERS KNOWING WHAT TO DO, THE FIRE DEPARTMENTS, THE AMBULANCE PROVIDER, THE EMERGENCY DEPARTMENTS, THE SO-CALLED ONLINE CONTROL WHERE WE KIND OF KEEP TRACK OF LIKE LIFT ON YOUR PHONE. IT'S WHERE IS ALL OF THE STUFF AND HOW DO WE MAKE SURE THAT PEOPLE ARE BACKING EACH OTHER UP? WE ARE NOW -- WE STARTED WITH ONE, TWO, AND THREE, AND NOW WE'RE UP TO FIVE COUNTIES DEVELOPING THE PARAMEDIC PROTOCOLS TOGETHER. SO THAT PEOPLE ARE DOING THE BEST AND THE HIGHEST QUALITY THINGS, SO NORMALLY THIS IS AN EXTREMELY INTERACTIVE AND COLLABORATIVE SYSTEM. DURING THIS PROCESS, HOWEVER, CERTAIN WALLS COME DOWN, AND I PERSONALLY, SINCE I LIKE THAT PROCESS, FOUND IT VERY FRUSTRATING. BUT AGAIN WE HAD TO FOLLOW A BUNCH OF RULES AND HAD LAWYERS WATCHING US AND PROCUREMENT PEOPLE AT EVERY STEP OF THE WAY. SO AGAIN IT'S -- I AGREE, I THINK THAT AS WE NEAR THE END OF THIS FIVE YEARS, I THINK THAT WE NEED TO THINK ABOUT WHETHER WE WANT TO DO ANOTHER RFP PROCESS AND WHAT PROCESS IS GOING TO HELP US TO IMPROVE QUALITY, EQUITY, AND VALUE.

Commissioner Vega Pederson: AND I HAVE COMMENTS BUT I WILL WAIT UNTIL AFTER PUBLIC COMMENT.

Commissioner Stegmann: THANK YOU CHAIR. I THINK THAT WE ARE ALL ASKING SIMILAR QUESTIONS, BUT I WANT TO MAKE SURE THAT I HAVE A GOOD UNDERSTANDING. IT SOUNDS LIKE THE OTHER MEASUREMENTS REGARDING THE UHU ARE IN THE CONTRACT ACTUALLY ADDRESS KIND OF YOUR WORDS THE UHU IS A CRUDE MEASUREMENT AND THERE WERE OTHER MORE SPECIFIC WAYS TO MEASURE FATIGUE AND NUMBER OF CALLS AND REST PERIODS, SO I JUST WANT TO MAKE SURE THAT IF THAT'S THE CASE, THAT'S WHAT IT SOUNDS LIKE, THEN I GUESS THAT I AM UNCLEAR AS TO WHY THIS IS SUCH AN ISSUE FOR THE TEAMSTERS. IF, IN FACT, WE ARE ACTUALLY GOING ABOVE AND BEYOND THIS CRUDE MEASUREMENT, AND EXCEEDING THE UHU, IS THAT A FAIR STATEMENT? IT SOUNDS LIKE UHU IS JUST A MEASUREMENT, BUT IT DOES NOT REALLY DRILL DOWN INTO LIKE -- I APPRECIATE WHAT DR. MEIERAN SAID IS THAT LIKE, YOU KNOW, THE ACUITY, IT'S ONE THING TO TREAT SOMEBODY FOR A SPRAINED ANKLE. ANOTHER IF THEY HAVE, YOU

KNOW, BEEN SHOT. AND SO, YOU KNOW, ALL THINGS ARE NOT EQUAL. SO MY MAIN CONCERN IS MAKING SURE THAT OUR PARAMEDICS ARE RECEIVING AND ENTITLED TO THE REST BREAKS AND THE RESPITE THAT THEY NEED IN BETWEEN CALLS DURING THEIR SHIFTS. I WANT TO MAKE SURE THAT THE PROVISIONS ARE IN THE CONTRACT, AND IT SOUNDS LIKE THAT THEY ARE, SO I THINK THAT WE ARE REALLY TALKING ABOUT THE SEMANTICS, ABOUT SOME ARE CALLING IT, THE MEASUREMENT SAYING UHU IS WHATEVER THE STANDARD WHILE WE HAVE COME BACK AND SAID WELL, WE ACTUALLY THINK THAT THESE THREE OR FOUR OTHERS ARE A BETTER WAY TO MEASURE ARE THE MEASUREMENTS EQUAL OR BETTER THAN THE UHU?

Paul Lewis; SPEAKING GENERALLY, I THINK THAT THE COUNTY EMS PROGRAM HAS AS THE PRIMARY FOCUS THE SAFETY OF THE RESIDENTS OF THE COUNTY AND THE QUALITY OF THE CARE THAT THEY RECEIVE. IT IS AN ENTIRE SYSTEM, AND WE ARE THE GLUE THAT HELPS THE CITY, THE COUNTY,, AND THE HOSPITALS, WE ARE THE GLUE THAT HOLDS, AND WE ARE THE ONES THAT MONITOR AND REPORT ON THAT, SO I WOULD SAY THAT'S OUR GOAL. THOSE ARE THE DETAILS ARE BEST KNOWN BY THE PROVIDER AND THE EMPLOYEES. I AM JUST NOT SURE THAT THE COUNTY IS CAPABLE OF, OR APPROPRIATE TO DO THAT. THAT NEEDS TO BE NEGOTIATED BY THE PEOPLE DOING THE WORK AND EMPLOYING THEM.

Commissioner Stegmann: SO IT SOUNDS LIKE THIS IS AN ISSUE BETWEEN AMR AND THE TEAMSTERS.

Paul Lewis: AGAIN IT SEEMS THAT THEY ARE THE ONES THAT ARE BEST IN POSITION FOR THAT KIND OF DETAIL. WE CAN MONITOR THESE OTHER THINGS. WE TAKE COMPLAINTS. WE ARE THE COMPLAINT DEPARTMENT. WE WILL, AND AGAIN WE INVESTIGATE ALL THE COMPLAINTS THAT WE RECEIVE. AND AGAIN I THINK THAT AS WE MOVE TOWARD MORE SOPHISTICATED MONITORING, WE WILL BE ABLE TO UNDERSTAND WHAT THOSE COMPLAINTS MEAN AND WHETHER THE AMR IS MEETING THE REQUIREMENTS.

Commissioner Stegmann: AND I THINK THAT GOES BACK TO COMMISSIONER SMITH'S COMMENT THAT YES WE WILL HAVE THE ABILITY TO GO BACK IF WE SEE SOME RED FLAGS, CORRECT?

Paul Lewis: CORRECT.

Commissioner Stegmann: THANK YOU.

Commissioner Smith: MADAM CHAIR, CAN I HAVE A FEW SECONDS. I RESPECTFULLY DISAGREE WITH YOU, DR. LEWIS. OUR RESPONSIBILITY DOESN'T END AND BEGIN WITH AMR. HIGH QUALITY PATIENT CARE BEGINS WITH THE WORKER WHO IS DELIVERING THAT CARE. IF WE SET UP A FRAMEWORK THAT WILL HELP THEM TO GIVE THAT CARE MORE

APPROPRIATELY IN A SAFER CONTEXT, WE DO HAVE THAT RESPONSIBILITY. LET ME TAKE YOU BACK FOR A SECOND. WHEN WE DO INFRASTRUCTURE PROJECTS, WE PUT COMMUNITY BENEFIT AGREEMENTS TOGETHER THAT IMPACT THE SUBCONTRACTORS. THIS IS NO DIFFERENT. WE CANNOT TAKE THAT SHORT-SIGHTED LOOK AND SAY, WE'RE DONE. WE DON'T HAVE ANY RESPONSIBILITY, PARTICULARLY SINCE WE HAD THAT RESPONSIBILITY IN THE VERY LONG CONTRACT THAT WE HAD BEFORE THIS ONE. WE WERE TAKING THAT STANCE THAT WE ARE RESPONSIBLE FOR THE WORKERS AND WE CAN ACHIEVE THAT IN THIS CONTRACT AS WELL IF WE HAVE THE POLITICAL WILL. SO I GUESS THAT I WILL TAKE THIS ONE STEP FARTHER. CAN WE ADD AN AMENDMENT TO PUT THE UHU LANGUAGE IN THIS CONTRACT?

Chair Kafoury: THAT'S A QUESTION, I THINK, FOR BRENDA.

Burndette Nunley: THIS CONTRACT HAS BEEN FULLY NEGOTIATED FOR MONTHS NOW. WE ARE BEFORE YOU TODAY TO AWARD THE CONTRACT TO AMR. ANY CHANGES AT THIS POINT WOULD REQUIRE A SIGNATURE NEGOTIATION. THE CONTRACT INCLUDES PROVISIONS THAT DO PROTECT WORKERS. WE HAVE WORKED VERY HARD TO INCLUDE PROVISIONS SO THAT WE DO COVER OUR RESPONSIBILITY TO THE WORKERS SO THAT THEY CAN WORK SAFELY SO THAT PATIENT CARE IS DELIVERED SAFELY. THE UHU DOESN'T HELP US IN THAT REGARD. WE HAVE A BETTER SYSTEM IN THE CONTRACT RIGHT NOW.

Commissioner Smith: IS THIS A MONEY ISSUE? PUTTING THE UHU LANGUAGE, IS IT AN ECONOMIC ISSUE?

Bernadette Nunley: I BELIEVE THAT'S WHERE WE STARTED IN THE NEGOTIATIONS.

Commissioner Smith: SO IT IS A MONEY ISSUE?

Paul Lewis: I THINK TO BE FAIR I THINK WE WERE HANDED A 63% INCREASE. WE KNEW THAT THAT WAS TOO HIGH. THERE WAS NO SUBSTANTIAL INCREASE IN THE SERVICE, AND WE KNEW WE NEEDED TO COME TO A MORE REASONABLE POINT. WE DID. I THINK A NARRATIVE THE AMR WILL TELL IS THAT THIS IS A MONEY ISSUE BUT IT WAS NOT FOR US. WE WERE TRYING TO GET TO A FAIR PRICE, WHICH NOW EXCEEDS SUBSTANTIALLY ANY OTHER RATE IN THE REGION FOR THE LARGEST, ARGUABLY MOST CONVENIENT SYSTEM BECAUSE YOU HAVE ALL THE HOSPITALS, ALL THE PATIENTS, ET CETERA, SO WE THINK THAT THIS IS EXTREMELY GENEROUS, AND WE THOUGHT THAT WE WOULD GET PUSH BACK ON THIS AMOUNT. WE ALL HAVE TO DEAL WITH MEDICAL INFLATION. A 35% INCREASE OVERNIGHT, THAT'S, I MEAN, AGAIN, IT DID NOT HAVE A SUBSTANTIAL JUSTIFICATION.

Commissioner Smith: I THINK YOU WOULD -- YOU SHOULD PROBABLY HAVE A CONVERSATION WITH YOUR PRESIDENT ABOUT THAT OF THE UNITED STATES.

I HEAR WHAT YOU ARE SAYING, YOU KNOW. WORDS HAVE MEANING, AND I KNOW THAT WE CARE ABOUT THE WORKERS AND WHAT I DON'T WANT TO HAPPEN IS TO HAVE THIS IMAGE THAT WE DON'T CARE, THAT OUR CARING STOPS AT AMR. BECAUSE WE CAN ONLY ADMINISTER THE CONTRACT, AND THEY CAN ONLY DO THE JOB THAT THEY DO FOR THE PEOPLE IF THEY ARE IN A HEALTHY POSITION. THAT'S ALL THAT I AM -- I WANT TO RECOGNIZE. OUR POSITION IS MUCH LONGER THAN JUST -- IT DOES NOT STOP AT AMR.

Paul Lewis: AND I DON'T THINK THAT IT'S ABOUT THAT. I THINK IT'S ABOUT OUR SAFETY OF OUR RESIDENTS AND IMPROVING THE QUALITY AND HEALTH EQUITY.

Commissioner Smith: YOU SAID THEY ARE BETTER SUITED TO DEALING WITH THE WORKER ISSUES, AND OUR RESPONSIBILITY STOPPED AT AMR, AND I WANTED TO LET FOLKS KNOW THAT THAT'S NOT THE VALUE AND VISION THAT WE FEEL, AT LEAST THAT I FEEL AS A COMMISSIONER IS OUR RESPONSIBILITY AS WE ARE PUTTING FORWARD THIS CONTRACT, AND I REALLY APPRECIATE YOU, BRENDA, FOR NEGOTIATING THIS. I AM NOT TRYING TO REWORK IT, OR ANYTHING OF THAT NATURE, BUT JUST IN TERMS OF THE INTENT AND HOW WE TALK ABOUT THIS, IT'S IMPORTANT. OUR WORDS HAVE MEANING.

Chair Kafoury: THANK YOU COMMISSIONER. THANK YOU FOR MAKING THAT POINT. FOR THE RECORD.

Commissioner Vega Pederson: I HAD ONE QUESTION I FORGOT TO ASK. YOU TALKED ABOUT THE RATE OF 1350 PLUS CPI INCREASE AT A MAX OF 5.5%. IS THAT THE PERCENTAGE INCREASE PER YEAR OR OVERALL?

Paul Lewis: THERE IS A FORMULA THAT TAKES INTO ACCOUNT TWO KINDS OF CPI, CONSUMER AND MEDICAL CPI AND ACCOUNTS FOR THE FACT THAT THE GOVERNMENT PAYERS, MEDICARE AND MEDICAID DON'T PAY. THE RATE. AND AGAIN, SO IT CALCULATES A PERCENTAGE INCREASE, AND THEN THERE IS A CAP ON THAT TO NOT TO EXCEED THE 5.5%.

Commissioner Vega Pederson: PER YEAR?

Paul Lewis: PER YEAR.

Commissioner Vega Pederson: OKAY.

Chair Kafoury: IF QUESTIONS COME UP DURING THE PUBLIC COMMENT WE CAN HAVE THIS PANEL COME UP AGAIN.

Commissioner Stegmann: DO WE KNOW WHAT BENEFIT THE TEAMSTERS OR AMR WOULD RECEIVE IF WE DID REINSTITUTE THE UHU? I HAD HEARD THAT

THERE WAS A POTENTIAL FOR 12 ADDITIONAL STAFF, AND SO I JUST -- THAT'S THE QUESTION IS -- I AM NOT QUITE UNDERSTANDING WHAT THE STICKING POINT IS ABOUT THE UHU. IT SEEMS LIKE WE ADDRESSED IT. WE HAVE, PERHAPS, EXCEEDED THAT MEASUREMENT, SO I AM NOT UNDERSTANDING, YOU KNOW, WHERE THE DIFFERENCE OF OPINION IS.

Bernadette Nunley: I WANT TO REMIND FOLKS THAT THE INDUSTRY EXPERTS WHO WERE ON OUR PANEL REVIEWING THE PROPOSAL ACTUALLY HELPED US TO CRAFT THE LANGUAGE AROUND WORKFORCE FATIGUE AND STRESS MANAGEMENT AND EMPLOYEE WELLNESS BECAUSE THERE ISN'T REALLY AN INDUSTRY STANDARD AROUND UHU. IT VARIES VASTLY FROM SYSTEM TO SYSTEM, AND SO IT WAS THEIR RECOMMENDATION TO HAVE THIS LANGUAGE IN LIEU OF THE UHU. SO WE WERE ACTUALLY TAKING FEEDBACK FROM PEOPLE WHO ARE VERY WELL VERSED IN THE INDUSTRY ACROSS THE NATION TO MOVE IN THIS DIRECTION.

Commissioner Smith: MADAM CHAIR ONE QUICK COMMENT. I APPRECIATE THAT. I APPRECIATE YOU TALKING TO EXPERTS. ON THAT PARTICULAR TASK FORCE DID YOU HAVE ANY FOLKS FROM THE UNIONS ON THAT TASK FORCE?

Bernadette Nunley: OUR RULES HAVE VERY SPECIFIC EXPECTATIONS ABOUT WHO OUR EVALUATION PANELISTS ARE, AND THEY CANNOT HAVE ANY CONFLICTS OF INTEREST.

Commissioner Smith: I BET THAT I COULD PUT TOGETHER A TASK FORCE, AND THEY DID NOT HAVE ANY UNION FOLKS ON IT, AND I CAN GET THEM TO SAY TOTALLY SOMETHING OPPOSITE FROM WHAT YOU JUST TALKED ABOUT, SO WE HAVE TO PUT THIS IN CONTEXT. UNDERSTANDING WHAT WE HAVE HAD BEFORE AND HAVING FOLKS FROM ACROSS THE COUNTRY WHO MAY NOT UNDERSTAND OR KNOW THE VALUE OR THE VISION OF WHAT WE ARE TRYING TO ACHIEVE, AND IF THEY ARE LOOKING AT A 30,000-FOOT LEVEL AND NOT HERE WHERE WE ARE IN PORTLAND, I THINK THAT THERE CAN BE A, A DIFFERENCE IN INTERPRETATION OF WHAT IS NEEDED. SO ANY TIME THAT PEOPLE WHO ARE PUTTING TOGETHER SOMETHING, THEY CAN PUT TOGETHER A TASK FORCE TO GET THE OUTCOME THAT THEY WANT. I AM VERY CONSCIOUS OF THAT. I DON'T WANT US TO BE CONFUSED BY EXPERTS WHO HAVE NOT DONE THIS WORK.

Chair Kafoury: THANK YOU.

Chair Kafoury: GOOD MORNING.

Dave Tully: I AM DAVE TULLY WITH THE INTERNATIONAL BROTHERHOOD OF TEAMSTERS, TEAMSTERS LOCAL 223, BUSINESS AGENT FOR THE EMS

PROVIDERS HERE IN MULTNOMAH COUNTY. I WOULD LIKE TO SPEAK TO YOU IN REGARDS TO THIS CONTRACT. THIS CONTRACT IS MISSING A VITAL COMPONENT. THE UHU, OR UNIT HOUR UTILIZATION, HAS ALWAYS BEEN A STANDARD IN THE CONTRACT BETWEEN YOUR CURRENT EMS PROVIDER AND MULTNOMAH COUNTY. AMR'S BID ON THE [INAUDIBLE] WAS AWARDED THE CONTRACT AND UPON NEGOTIATIONS WITH THE COUNTY THE PROPOSED AND ULTIMATELY THE COMPLETE UHU WAS TO BE REMOVED. THE COUNTY IS GETTING MUCH BUSIER AS YOU KNOW. IT'S GETTING HARDER TO GET AROUND. THESE PEOPLE STRUGGLE DAILY TO GET TO THESE PEOPLE IN THIS COUNTY THAT YOU ARE NOW CARING FOR, AND THAT MY MEMBERS CARE FOR AM A \$200 APPROXIMATE EFFECT ON A RATE THAT IS IN REALITY VERY FEW PEOPLE PAY IS REALLY WHAT WE ARE TALKING ABOUT HERE TODAY. THIS \$200 TO MITIGATE RISING FATIGUE IS NOT WORTH IT. IS IT WORTH IT TO YOUR FAMILIES?

MEDICARE AND MEDICAID PATIENTS, WHICH MAKE UP 70% APPROXIMATELY OF THE COUNTY PAY LESS THAN THE CURRENT RATE AND THE OUT-OF-POCKET FOR A NEW PATIENT COST IS APPROXIMATELY \$20. 20 FOLKS. 16 NEW POTENTIAL PARAMEDICS INSIDE COUNTY WITH MORE CARS OUT ON THE STREET TO PROVIDE CARE FOR THE PEOPLE THAT LIVE IN THIS COUNTY IS WHAT WE ARE SPEAKING OF. THE AVERAGE PAYMENT THAT YOUR CURRENT PROVIDER RECEIVES FROM THOSE SOURCES IS A TRANSPORTATION COST OF \$465. THERE IS A COMPARISON BETWEEN THIS COUNTY AND OTHER COUNTIES. EUGENE SPRINGFIELD AREA CURRENTLY IS PAYING ROUGHLY \$1,800. NEWBERG, OREGON, \$2,200, CANBY, MOLALLA, 1500 APPROXIMATELY PER TRANSPORT. CLACKAMAS IS OVER 1200. AND IT IS A COMPLETE DIFFERENT SYSTEM. AND THAT IS A MEDIC EMT SYSTEM WHICH YOU ENJOY A TWO-PARAMEDIC SYSTEM. YOU HAVE THE BEST OF THE BEST TAKING CARE OF YOUR FAMILIES AND MINE. THAT'S WHAT I WANT. AT THIS POINT I AM ASKING YOU TO SEND THIS BACK TO THE EMS ADMINISTRATION AND TELL THEM TO PUT IT BACK IN THIS CONTRACT. HELP MY MEMBERSHIP. HELP MY MEMBERS, HELP THIS COMPANY AND HELP THIS COUNTY. THANK YOU.

Chair Kafoury: GOOD MORNING.

Charles Savoie: GOOD MORNING. CHARLES SAVOIE. I HAVE WRITTEN SOMETHING THAT I PLAN TO SPEAK TO, BUT AFTER LISTENING TO EVERYTHING THAT'S BEEN DISCUSSED, I HAVE HAD TO JUST THROW THAT OUT. HERE WE GO. FIRST OFF THE ISSUE IS NOT BETWEEN THE TEAMSTERS AND THE COUNTY OR THE TEAMSTERS AND AMR. THE ISSUE IS BETWEEN THE PEOPLE DOING THE JOB, THE PARAMEDICS DOING THE JOB, AND THE COUNTY AND THE COMPANY. WHAT I AM HEARING IS THAT YOU ARE BEING LED TO BELIEVE THAT THE METRICS THAT ARE GOING TO BE MONITORED, AND THAT'S ALL THAT THEY ARE TALKING ABOUT, MONITORING METRICS ARE THE TYPE THAT ARE GOING TO SOME HOW REDUCE FATIGUE. THEY ARE NOT. THE ISSUE WITH THE FATIGUE IS NOT THE SORT OF FATIGUE DUE TO NOT HAVING MORE

THAN 10 HOURS OFF PER SHIFT. NOT WORKING OVERTIME AND SO FORTH. IT IS THE DAY-TO-DAY PERFORMING OF THE JOB ITSELF. THE UHU PROVIDES A CAP ON HOW FAR THAT CAN GO. IT IS THAT CAP THAT IS THE BENEFIT OF IT. IT REDUCES FATIGUE IN AND OF ITSELF BY PROVIDING A CAP ON HOW MUCH THE PARAMEDICS CAN BE REQUIRED TO DO.

Charles Savoie: THE COUNTY STAFF IS LEADING YOU TO BELIEVE THAT SOME HOW BY MONITORING THESE OTHER THINGS, AND I KEEP REPRESENTING THE WORD MONITOR BECAUSE THAT'S WHAT THEY ARE SAYING, WITHOUT ANY ENFORCEMENT LANGUAGE BEHIND THAT MONITORING, IT'S USELESS, TOTALLY USELESS. THIS IS WHY WHEN THE UHU REQUIREMENT GOT CHANGED THIS TIME WE LOBBIED VERY HARD TO INCLUDE AN ENFORCEMENT TO THAT UHU. AS IT EXISTED BEFORE, THERE WAS NO ENFORCEMENT LANGUAGE. WITHOUT ENFORCEMENT IT IS ALL JUST SMOKE AND MIRRORS. PLEASE, PLEASE, PLEASE LISTEN, RECONSIDER THE PATH THAT YOU ARE GOING ON, AND BELIEVE ME WHEN I SAY THAT THE UHU REQUIREMENT, AS VAGUE AS IT IS, IT INCLUDES A COMPONENT THAT AS IT RISES, FATIGUE RISES. THAT IS HOW IT FUNCTIONS. THAT'S ITS VALUE.

Jessica Mills: THANK YOU. GOOD MORNING CHAIR AND COMMISSIONERS. I AM JESSICA MILLS. I WORK AS A PARAMEDIC IN MULTNOMAH COUNTY. BEFORE THAT I WORKED IN CLARK COUNTY. BEFORE THAT I DID MY PARAMEDIC INTERNSHIP IN CLACKAMAS COUNTY. I CAN TELL YOU THAT CLACKAMAS COUNTY AND CLARK COUNTY ARE VERY DIFFERENT FROM MULTNOMAH, AND I AM GLAD TO WORK HERE. THE UHU DOES ALLOW YOU TO MORE ACCURATELY MONITOR HOUR BY HOUR HOW EACH INDIVIDUAL CAR IS DOING. WE CAN SEND THAT CAR TO A MORE PROTECTED OR LOWER CALL VOLUME POST THAT WILL ALLOW US TO MITIGATE THE CALL AFTER CALL AFTER CALL. EVEN IF IT'S JUST AN ANKLE SPRAIN, CALL AFTER CALL, IT TAKES A TOLL ON YOU. IN CONTRAST WITHOUT UHU IN CLARK YOU COULD BE LEVEL ZERO.

THERE IS NO AMBULANCES AVAILABLE. YOU HAVE 15 MINUTES ONCE YOU GET TO THE HOSPITAL TO OFFLOAD YOUR PATIENT, GET TO REGISTRATION, REGISTER YOUR PATIENT WITH THE HOSPITAL, FIND OUT WHICH ROOM HE'S SUPPOSED TO GO TO, PUT THEN ON THE BED AND WAIT FOR A NURSE OR DOCTOR TO GIVE A REPORT TO AND CLEAN YOUR EQUIPMENT AND MAKE SURE THAT YOU FINISH UP ALL YOUR DOCUMENTATION IN 15 MINUTES. A GOOD DOCUMENTATION TAKES ABOUT 15 TO 20 MINUTES, AND THAT'S TYPING FASTER THAN 60 WORDS PER MINUTE. IN CONTRAST AS WELL NO ONE LIKES TO SIT IN AN AMBULANCE THAT'S MOVING FOR 12 HOURS CONSISTENTLY. THERE IS NOT ENOUGH TIME TO GO TO THE BATHROOM OR EAT. YOU JUST HAVE TO KEEP ON MOVING. AND YOU SHOULD DO THAT WITHOUT BEING DISTRACTED OR FATIGUED. SO AGAIN ANYTHING TO HELP CONTINUE TO MONITOR OUR FATIGUE LEVELS, TO HELP MITIGATE THAT GRIND OF JUST THE BASIC DAY-TO-DAY WORK IS GREATLY APPRECIATED. THANKS FOR YOUR TIME.

Chair Kafoury: THANKS FOR COMING. GOOD MORNING.

Erik Gilmore: GOOD MORNING. I AM ERIK GILMORE. I AM A PARAMEDIC IN MULTNOMAH COUNTY. I'VE BEEN HERE SINCE THE BEGINNING OF THE CONTRACT. I STARTED HERE IN JANUARY OF 1995. I RAN QUITE A FEW CALLS IN THAT AMOUNT OF TIME. I AM ALSO A FORMER SUPERVISOR SO I'VE BEEN ON THE AMR MANAGEMENT SIDE AND I AM STILL WORKING HERE AS A PARAMEDIC TODAY. WE ARE HERE TO TALK ABOUT THE UHUS. WE IN THE FIELD ARE THE BEST JUDGE OF WHAT THESE DO. NO DISRESPECT TO THE COUNTY AND THE BOARD AND STAFF, BUT IMAGINE YOUR HOSPITAL STAFFING BEING SHORT YOU KNOW, AND WHAT YOU DO IN THERE. JESSICA IS RIGHT. WE DO THIS STUFF EVERY DAY.

YOU CAN GO FROM A CARDIAC ARREST TO A TRANSFER. GO TO UNITY, YOU KNOW. IT'S SO UP AND DOWN. THEY SAID IT WAS A CRUDE MEASURE, I AM NOT SURE WHO CAME UP WITH THAT. IT'S NOT CRUDE. IT'S WHAT THE COUNTY HAS BEEN DOING AND WHAT AMR HAS BEEN DOING SINCE 1995 SINCE I STARTED HERE. IT'S KEEP IT GOING. IF IT'S NOT BROKE, WHICH IT IS NOT. YOU ARE ABOUT TO BREAK A SYSTEM RIGHT NOW. LITERALLY. YOU HAVE THE OPPORTUNITY TO, I BELIEVE, ONE OF YOU SAID, THERE IS A FORK IN THE ROAD. TAKE IT. YOU GUYS HAVE GOT TO MAKE THAT DECISION. IT'S AN EASY THING TO DO TO PUT IT BACK IN THERE. AMR IS WILLING TO NEGOTIATE THE UHUS AND THE COUNTY NEEDS TO BE ABLE TO NEGOTIATE THAT, AND YOU GUYS CAN MAKE THAT DECISION FOR US, OKAY. WE ARE HERE DOING THE JOB. NOT THAT GROUP OF PEOPLE YOU GOT, YOU KNOW, LOOKING AT IT, DIFFERENT NUMBERS WANT WE DO THE JOB. WE KNOW WHAT IT TAKES. FATIGUE IS A FACTOR. UHU IS A GOOD MEASURE OF THAT, AND I AM ASKING YOU PLEASE RENEGOTIATE WITH AMR. THEY ARE WILLING TO DO IT. THE QUESTION IS ARE YOU. THANK YOU.

Chair Kafoury: THANK YOU. [APPLAUSE]

Board Clerk: [READS NAMES]

Chair Kafoury: GOOD MORNING.

Carl Lemon: GOOD MORNING COMMISSIONERS. THANKS FOR THE OPPORTUNITY TO SPEAK. THE ONE THING THAT I THINK THAT WE CAN APPRECIATE IN THIS ROOM IS THAT WE ARE NOT HERE TALKING ABOUT QUALITY ISSUES AND SURVIVABILITY AND THAT SORT OF THING.

Chair Kafoury: YOU NEED TO STATE YOUR NAME FOR THE RECORD.

Carl Lemon: CARL LEMON. THE HOSPITAL SURVIVAL RATE, ONE OF THE HIGHEST IN THE COUNTRY, WHY DO YOU FIX WHAT'S NOT BROKEN. THE CURRENT SYSTEM, THE POINT ON THE UHU, WE HAVE HAD SINCE 2005 AND IT

HASN'T HARMED THE SYSTEM. IT HASN'T BEEN A DRAG OR ANYTHING, BUT IT IS A PROTECTION. THE OTHER HALF OF THAT WHEN YOU SPEAK OF MONITORING THE CONTRACT, AND THERE IS ALL THIS FLOWERY LANGUAGE IN THERE, IT'S REALLY ONLY ABOUT A PARAGRAPH, THERE IS NO MECHANISM TO ENFORCE ANY OF THAT. YOU CAN'T CHANGE IT UNTIL FIVE YEARS FROM NOW. THE OTHER THING THIS CURRENT CONTRACT IS NEVER -- IT'S NOT EVEN BEING ENFORCED. IT SAYS -- THE REQUIREMENT IS A MAXIMUM UHU OF.40, AMR BID, A UHU OF.35, WHICH THE COUNTY EMS HAS NEVER ENFORCED RIGHT HERE FROM THEIR OWN PROPOSAL. AND THE PROPOSED UNIT HOUR UTILIZATION IS.35. WHERE IS THE MONITORING, WHAT IS THE COUNTY GOING TO DO TO FIX ANYTHING IF IT IS BROKEN.

MULTNOMAH COUNTY HAS A PURCHASING POLICY PUR8 THAT REQUIRES THAT REQUIRES THAT 25% OF THE PURCHASING DECISIONS GO TO SUSTAINABILITY AND SOCIAL RESPONSIBILITY. MY APOLOGIES I DON'T SPEAK WELL IN THIS TYPE OF SITUATION. WHERE IS THAT WHERE IS THE PROGRESSIVES IN MULTNOMAH COUNTY. ARE YOU GUYS REALLY GOING TO GO WE ARE AS GO AS CLARK COUNTY, WE ARE AS GOOD AS CLACKAMAS COUNTY ON THESE ISSUES. YOU GUYS HAVE STANDARDS, MULTNOMAH COUNTY HAS STANDARDS, THE GOVERNMENT TRIES TO DO MORE FOR THEIR CITIZENS. THERE IS ALL THIS FLOWERY LANGUAGE ON THE COUNTY PURCHASING SUSTAINABLY AND SOCIAL RESPONSIBILITY SITE, THAT IS PRETTY MUCH GLOSSED OVER. IT'S JUST WINDOW DRESSING IGNORED BY COUNTY PURCHASING AND COUNTY EMS, BUT HOPEFULLY NOT BY THE BOARD. SO I JUST URGE YOU, THIS IS IN THE QUALITY OF PATIENT CARE. ANDY LOUER AND MANAGEMENT THOSE GUYS ARE MY FRIENDS, I HAVE UNLIMITED SUPPORT FROM THEM SO I WOULD JUST URGE YOU TO TAKE THIS BACK AND PUT A LITTLE MORE PROTECTION, A LITTLE MORE TEETH IN IT FOR US. THANK YOU.

Alice Boggs: GOOD MORNING. OR GOOD EVENING TO THOSE OF US THAT WORKED LAST NIGHT AND FOUND IT VERY IMPORTANT TO SHOW UP HERE TODAY. MY NAME IS ALICE BOGGS, I'M A PARAMEDIC WITH AMERICAN MEDICAL RESPONSE. HERE IN MULTNOMAH COUNTY AS WELL AS CLACKAMAS COUNTY. I WANT TO START BY TELLING YOU THAT I CAME HERE THIS MORNING AFTER WORKING A 12-HOUR SHIFT LAST NIGHT AND I WILL REPORT BACK TO WORK TONIGHT. I'M FRUSTRATED AND SADDENED THAT I HAVE TO BE HERE THIS MORNING, BUT FEEL THIS ISSUE IS SO IMPORTANT THAT I HAD NO CHOICE BUT TO TELL YOU IN PERSON HOW VITAL IT IS THAT WE MAINTAIN A UHU IN OUR COUNTY CONTRACT, DESPITE IT BEING SUCH A CRUDE MEASUREMENT AS HAS BEEN MENTIONED TODAY. THIS IS NOT AN ISSUE THAT SHOULD BE PLACED SOLELY ON THE COMPANY. THIS IS AND SHOULD CONTINUE TO BE A COUNTY CONCERN. IT'S NOT ONE THAT SHOULD BE NEGOTIATED BETWEEN THE TEAMSTERS AND EMPLOYEES, A UHU SETS THE CEILING THAT WE AS PARAMEDICS IN THIS COUNTY NEED. I UNDERSTAND THAT YOU ARE AWARE OF OTHER COUNTIES OPERATING WITHOUT A UHU. ARE TASKED WITH

ASSISTING CLACKAMAS COUNTY, DUE TO LEVELS AS WELL AS MANAGING OUR OWN AT THE SAME TIME. SIMPLY USING THE EXCUSE THAT OTHER COUNTIES DON'T UTILIZE A UHU AS A FORM OF MEASUREMENT IS WEAK AT BEST. IF THERE IS NO HARM IN ADDING UHU LANGUAGE IN THE COUNTY CONTRACT. I GO TO WORK TO SERVE THE PUBLIC AND PROVIDE THE BEST CARE I CAN AND I ASK THAT YOU DO THE SAME. THANK YOU.

Chair Kafoury: THANK YOU. [APPLAUSE]

Ally Sayer: I'M A RESIDENT OF DISTRICT ONE, I'M HERE TO SPEAK AGAINST THE AMBULANCE CONTRACT AS WRITTEN. CHAIR KAFOURY, I HEAR YOU SAYING YOU FEEL THE BID PROCESS WAS NOT COMPETITIVE BECAUSE AMR WAS THE ONLY BIDDER. THE FACT IS, AMR HAD NO IDEA THAT THEY WOULD BE THE ONLY BIDDER. FIVE YEARS AGO WHEN THE CLACKAMAS COUNTY RFP WAS AWARDED, THEY WERE THE ONLY BIDDER, THEY LOWERED THEIR PRICE BY OVER \$200 A TRANSPORT. WHY DO YOU THINK IT IS THAT AMR'S RATE WAS BID HIGHER IN MULTNOMAH COUNTY AND BID LOWER IN CLACKAMAS? IT'S CERTAINLY ISN'T BECAUSE THEY WERE THE ONLY BIDDER. THEY WERE THE ONLY BIDDER IN BOTH CASES. AND IN BOTH CASES THEY SURELY BELIEVED THAT NONUNION LOW-QUALITY COMPETITORS LIKE METRO WEST WOULD BID AGAINST THEM. THE TRANSPORT RATE WAS BID HIGHER IN MULTNOMAH COUNTY BECAUSE OF REQUIREMENTS THAT SIGNIFICANTLY INCREASE THE COST OF DOING BUSINESS. AS I HAVE SAID IN THE PAST, AMR IS A VERY EFFICIENT COMPANY, AND DOES NOT HAVE ROOM TO CUT COSTS EXCEPT ON THE BACKS OF WORKERS. AND IN THIS CASE, WE SEE THAT THE COUNTY HAS DIRECTED THEM TO DO JUST THAT BY CUTTING STAFFING.

HOWEVER, YOU ADDRESS REMOVING UHUS IS NOT A BAD THING, THE FACT IT IS LOWERED THE COST OF THE BID BECAUSE AMR WILL NOT BE ADDING ADDITIONAL AMBULANCES TO THE SYSTEM. LIKE THEY'RE GOING TO HAVE TO DO TO MEET THE UHU REQUIREMENTS OF THE RFP. I SUPPORT UNION FAMILY WAGE JOBS, DON'T MISS INTERPRET THIS, BUT IS IT FAIR TO COMPETITORS TO CHANGE THE REQUIREMENTS AFTER BIDS ARE CLOSED? I HEAR YOU SAYING REMOVING UHUS WON'T MATTER BECAUSE YOU'RE ADDING OTHER MONITORS ON WORKLOAD, IF THOSE WERE SUFFICIENT, WHY ARE WE SEEING A SIGNIFICANT COST SAVINGS BY REMOVING UHUS? THAT DOESN'T MAKE SENSE. I ALSO HEAR YOU USING CLACKAMAS COUNTY'S LACK OF UHUS AS REASON WHY WE DON'T NEED THEM IN MULTNOMAH COUNTY. CLACKAMAS AND MULTNOMAH COUNTY ARE SIMPLY NOT COMPARABLE, DR. LEWIS SAID IT BEST, RENO IS A LARGE RURAL AREA, SO IS CLACKAMAS, CLACKAMAS'S WORKLOAD IS LIMITED BY GEOGRAPHY, CLACKAMAS IS 1800 SQUARE MILES COMPARED TO 700 SQUARE MILES FOR MULTNOMAH COUNTY. LARGE SWATHS OF CLACKAMAS ARE RURAL, BUT STILL REQUIRE COVERAGE. FURTHERMORE, CLACKAMAS COUNTY DISPATCHED MANUALLY. THE CLACKAMAS COUNTY DISPATCH PROTOCOLS ALLOW DISCRETION FOR THE DISPATCH TORE BALANCE CALL LOAD BETWEEN UNITS, MEANING A UNIT WHO

HAS GOTTEN THEIR BUTT KICKED TO PUT IT POLITELY CAN HAVE ANOTHER AMBULANCE RUN A CALL IN THEIR STEAD. MULTNOMAH COUNTY USES AUTOMATIC DISPATCHING OF THE CLOSEST AMBULANCE WHICH IS NOT ALLOWING FOR SUCH DISCRETION. IF IT'S ABOUT PATIENT CARE, WHY ARE YOU NEGOTIATING TO LOWER THE PRICE OF AN AMBULANCE TRANSPORT WHICH THE COUNTY DOES NOT HAVE TO PAY? IT IS WRONG TO PRIORITIZE RICH INSURERS LIKE PROVIDENCE AND KAISER WHO HAVE BILLIONS IN CASH RESERVES. OVER THE PEOPLE OF MULTNOMAH COUNTY LIKE ME, AND THE SKILLED PARAMEDIC WORK FORCE THAT SERVES THEM, DO THE RIGHT THING AND RESTORE THE ORIGINAL RFP PRICE AND UHU CONDITIONS. THANK YOU FOR YOUR TIME.

Commissioner Smith: WE THANK YOU, WE LIVE IN DANGEROUS AND PERILOUS TIMES, WHEN FOOLISHLY WE TRUST MBAS MORE THAN ACTUAL SERVICE PROVIDERS. WE TRUST MANAGERS INSTEAD OF DOERS. WE EVEN BUILD POISONED LANGUAGE AGAINST THE DOERS. AND IT NEEDS TO STOP. HERE IN MULTNOMAH COUNTY, AMONG COUNTY EMPLOYEES, WE'RE STILL HAVING SOME FRICTION, BECAUSE THERE'S SOME EMPLOYEES WHO FEEL THEY'RE NOT TRUSTED AND RESPECTED ENOUGH. AND IT'S TIME FOR YOU ALL TO SET AN EXAMPLE BY LISTENING TO THE ACTUAL SERVICE PROVIDING LEVEL WORKERS OF -- IT'S NOT JUST -- THEY'RE REPRESENTED BY LOCAL 223, BUT AS WAS POINTED OUT BY THE FIRST PRESENTER, THEY'RE THE PEOPLE THAT ARE THE ACTUAL EXPERTS. SOMEBODY WHO HAS GOTTEN AN MBA AND MANAGERS FOR AMR, IS AN EXPERT IN IMPROVING PROFITS, NOT SERVICE. PROFITS. UHU WE DO NOT REALLY BENEFIT WHEN WE GET PROVE IT-DRIVEN MEDICAL SERVICE. YOU HAVE A FIDUCIARY RESPONSIBILITY, THAT ALWAYS SHOOTS YOU IN THE BUTT. SO LISTEN TO THESE SERVICE PROVIDERS. REOPEN THIS, GO BACK AND WORK MORE WITH THESE WORKERS TO FIND -- TO GIVE THEM THE UHU THEY'VE TOLD YOU COULD SAVE YOUR LIFE BY HAVING A BETTER PREPARED, BETTER FOCUSED PARAMEDIC TEAM COME TO YOU IN YOUR HOUR OF NEED. WE ALSO NEED TO LOOK AT A DIFFERENT TYPE OF EQUITY. ARE WE GETTING TO A SAD SPACE WHERE THE FIRST RESPONDERS THAT ALWAYS GET THE BEST CONTRACT WITH THE MOST LEISURE TIME ARE THE ONES THAT HAVE THE GUNS? DON'T LET THAT BE THE STANDARD. THINK MORE CLEARLY ABOUT PROVIDING ALL FIRST RESPONDERS WITH CONTRACTS THAT ARE FULL OF WORKER PROTECTIONS. NOT JUST FOR LAW ENFORCEMENT. THANK YOU. [APPLAUSE]

Chair Kafoury: IS THAT ALL THE PUBLIC COMMENT? DO WE HAVE QUESTIONS OR COMMENTS FROM BOARD MEMBERS?

Commissioner Smith: I'D LIKE TO ADD, PUT AN AMENDMENT ON THE FLOOR THAT WE SEND THIS CONTRACT BACK AND PUT UHU LANGUAGE THAT ALSO HAS SOME ENFORCEMENT MECHANISMS IN THEM.

Chair Kafoury: I'M SORRY, I SHOULD NOT HAVE BEEN -- PLEASE, NO CLAPPING. WE NEED YOU TO DO THE FINGERS, OTHERWISE WE'RE GOING TO HAVE -- IT'S GOING TO GET OUT OF CONTROL IN HERE. SO PLEASE DO THIS INSTEAD OF CLAPPING.

Commissioner Vega Pederson: I HAVE SOME QUESTIONS FOR THE FIRST PANEL. CAN WE DEAL WITH THE --

Commissioner Smith: CAN WE DEAL WITH THE AMENDMENT ON THE FLOOR FIRST?

Jenny Madkour: THE MOTION HAS BEEN MADE, I'M NOT HEARING A SECOND YET. SO THERE COULD BE FURTHER DISCUSSION.

Commissioner Smith: NO SECONDS ON THAT?

Jenny Madkour: I HAVEN'T HEARD A SECOND.

Commissioner Smith: JUST WANTED TO MAKE SURE WHAT IT WAS. YOU DIDN'T CLARIFY IT. THANK YOU.

Commissioner Vega Pederson: I HAVE SOME QUESTIONS I'D LIKE FOR THE PANEL.

Chair Kafoury: FIRST PANEL, PLEASE COME BACK UP.

Commissioner Vega Pederson: THE QUESTIONS I HAVE ARE RELATED TO BOTH THE QUESTION OF THE UHU AND ALSO THE LACK OF THE ENFORCEMENT PROVISIONS IN THE CONTRACT. SO IN THE WORK THAT I'VE DONE IN THE LEGISLATURE, WHEN YOU DON'T HAVE WAYS TO ENFORCE WHAT YOU'RE TRYING TO DO, OR PUT BOUNDARIES AROUND WHAT YOU'RE TRYING TO DO, YOU ALWAYS RUN INTO TROUBLE. SO I'M CURIOUS, HISTORICALLY HAVE THERE BEEN OTHER ENFORCEMENT PROVISIONS AND CONTRACTS FOR SOME OF THE WORKING CONDITIONS THAT WE'VE HAD IN THE CONTRACTS, OR THE -- EVEN IF IT'S THE OUTCOME SPACE? WHAT ARE THE ENFORCEMENT MECHANISMS IN THIS CONTRACT?

Paul Lewis: I CAN TAKE THE SIMPLE ONE. THEN I MIGHT ASK FOR -- THERE ARE VARIOUS PENALTY REQUIREMENTS, TYPICALLY BASED ON THINGS LIKE RESPONSE TIME. SO THERE'S A METRIC ON HOW QUICK UNITS HAVE TO RESPOND TO CALLS, AND IF THOSE ARE MET. THERE'S NO PENALTY IF THEY'RE NOT MET, THERE ARE PENALTIES AND THEY'RE PROGRESSIVE, THEY'RE BOTH GLOBAL OVER LONG PERIODS OF TIME, AND FOR SPECIFIC INDIVIDUAL CALLS AS WELL. I'LL LET BERNADETTE ADDRESS GENERAL CONTRACT ENFORCEMENT. I DON'T THINK I CAN ANSWER THAT.

Bernadette Nunley: CERTAINLY. OUR EMS CONTRACT HAS ALWAYS INCLUDED ENFORCEMENT MECHANISMS, TYPICALLY THROUGH TERMINATION PROVISIONS. SO IF THE CONTRACTOR IS IN BREACH OF THE CONTRACT, THEN WE SAY YOU'RE IN BREACH OF THE CONTRACT, AND IF YOU DON'T CURE THE PROBLEM, WE START TERMINATION PROCEEDINGS. AND SO THAT'S IN THIS CONTRACT THAT'S BEEN IN PAST CONTRACTS. THERE IS CERTAINLY ENFORCEMENT.

Commissioner Vega Pederson: IS THE ENFORCEMENT JUST AROUND THE RESPONSE TIMES? WHAT AREA --

Bernadette Nunley: IT COVERS THE ENTIRE CONTRACT. IF ANY TERM OF THE CONTRACT IS IN BREACH, THEN WE LOOK FOR THE CURE. WE SAY, YOU'RE IN BREACH, AND YOU NEED TO CURE THE PROBLEM THAT'S HAPPENING. AND THAT WOULD INCLUDE EVERYTHING IN THE CONTRACT.

Commissioner Vega Pederson: AND HOW IS THE BOARD UPDATED IN TERMS OF THE PROGRESS, OR THE -- WHERE WE'RE AT IN TERMS OF THE CONTRACT AND MAKING SURE THAT AMR IS FOLLOWING THE REQUIREMENTS OF THE CONTRACT?

Bernadette Nunley: DID YOU ASK HOW IS THE BOARD KEPT UPDATED?

Paul Lewis: THERE IS AN ANNUAL WHAT'S CALLED A CONTRACT COMPLIANCE RATE REVIEW PROCESS. THAT'S GOT AN ESTABLISHED COMMITTEE AND IS ALSO AN OPEN MEETING WHERE ALL THESE CONTRACT REQUIREMENTS ARE REVIEWED. WALL STREET BE HAPPY, AGAIN, I AM ALWAYS HAPPY TO MEET WITH YOU INDIVIDUALLY OR AS A COUNCIL.

Commissioner Vega Pederson: I THINK THERE'S A LOT OF INTEREST IN THIS CONTRACT, ESPECIALLY BECAUSE WE'RE MAKING THESE MAJOR CHANGES TO IT. I WOULD FEEL BETTER IF THERE WAS SOMETHING THAT WAS MORE PUBLIC, IF WE WERE BRIEF, LET'S SAY, AND I DON'T KNOW IF SIX MONTHS AFTER THE CONTRACT IS DUE TIME, BUT JUST TO MAKE SURE THAT IN A TIMELY MANNER WE'RE UPDATED IN TERMS OF HOW THIS IS GOING AND HOW THESE CONDITIONS THAT WE PUT IN THE CONTRACT ARE BEING MET.

Paul Lewis: AGAIN, WE'RE -- I'M HAPPY TO COME BACK ANY TIME I'M INVITED. I THINK YOU MIGHT PUT A 12-MONTH MARKER ON THE CALDERAS WELL, BECAUSE THAT'S WHEN THE SELF-ASSESSMENT AROUND EQUITY AND DIVERSITY IS DUE BACK TO US. AGAIN, SEPTEMBER OF '19 WOULD BE A GOOD TIME REPORT BACK ON THAT ASPECT. WE DON'T HAVE ANYTHING TO COMPARE IT TO, SO IT WOULD BE A FIRST-EVER.

Commissioner Smith: MADAM CHAIR? GENERALLY SPEAKING, IT IS EASIER TO CORRECT THE CONTRACT WHILE IT'S OPEN AND YOU CAN CHANGE IT INSTEAD

OF WAITING 12 MONTHS. ANYTHING CAN HAPPEN IN 12 MONTHS, THE BUDGETS CAN CHANGE, THINGS CAN HAPPEN AROUND THE WORLD THAT WILL IMPACT OUR BUDGET. SO FOR ME, I DON'T WANT TO WAIT 12 MONTHS. I DON'T WANT TO WAIT SIX MONTHS. LET'S DO IT NOW. THERE WAS NOTHING WRONG WITH IT. WE SHOULD HAVE BEEN INVOLVED IN THIS IN THE BEGINNING, AND THE WAY THIS WHOLE CONTRACT IS CONSTRUCTED, WITHOUT OUR INPUT ALONG THE WAY, WE COULD HAVE SETTLED THIS DURING THIS WHOLE PROCESS. I KNOW WE'VE HAD SOME CHANGES IN THE HEALTH DEPARTMENT ADMINISTRATION, BUT THIS -- WE GET TO THIS POINT WHERE WE HAVE TO DO THIS PUBLICLY, AND THEY SHOULD HAVE BEEN INVOLVED IN THE PROCESS TO BEGIN WITH. SO FOR ME, WE SHOULD ADD THIS. SEND IT BACK, AND MAKE SURE THAT WE GET THE PROTECTIONS THAT WE NEED FOR THE WORKERS TODAY. BECAUSE ALL THAT'S GOING TO BE IS JUST ANOTHER MEETING TALKING ABOUT WHAT WE DIDN'T DO, AND WE'RE NOT GOING TO DO ANYTHING. THANK YOU.

Paul Lewis: CAN I FOLLOW UP, COMMISSIONER PETERSON, BRIEFLY? OUR REMOTE STAFF IS POINTING OUT THERE ARE 78 SPECIFIC ITEMS THAT ARE MONITORED IN THE CURRENT CONTRACT. I BELIEVE THE LIST IS SLIGHTLY LONGER IN THE PROPOSED CONTRACT. SO AGAIN, THERE'S A GREAT DEAL OF MONITORING THAT GOES ON, AND INTENTION AND DEDICATION TO CONTINUE THAT.

Commissioner Meieran: FIRST OF ALL, I REALLY APPRECIATE COMMISSIONER VEGA PEDERSON'S QUESTION ABOUT HOW THE BOARD IS INFORMED AND IF WE MOVE FORWARD WITH THIS, I THINK WE SHOULD ABSOLUTELY INSIST ON A PUBLIC BRIEFING, MUCH SOONER THAN THE 12 MONTHS. I WOULD SAY AT LEAST SIX MONTHS, THE VERY LEAST SIX MONTHS TO SEE HOW THIS IS GOING, INCLUDING HAVING THE IRCH PUT OF THE WORKERS WHO ARE AFFECTED TO BE ABLE TO COME AND BE PART OF THAT CONVERSATION SO THAT WE KNOW HOW THAT WOULD BE IMPACTING THEM DIRECTLY. SO I DON'T KNOW HOW WE WOULD GO ABOUT INSISTING THAT HAPPENS, BUT --

Paul Lewis: WE YOU CAN INSIST IT.

Commissioner Meieran; I WOULD INSIST. I HAVE A QUESTION IN TERMS OF ENFORCEMENT ON A COUPLE OF LEVELS. FIRST OF ALL, FROM -- WHEN WE SAY THAT THE PENALTY, IF YOU'RE NOT FOLLOWING WHATEVER IT IS THAT WE'RE SAYING TO DO, OR WHAT THE CONTRACT SAYS TO DO IS, TERMINATING AND YET THE AGENCY WHO HAS A CONTRACT IS THE ONLY AGENCY THAT POSSIBLY CAN GIVE -- CAN DO THIS WORK. WHAT DOES THAT REALISTICALLY MEAN? AND SORT OF SECONDARY TO THAT, HOW HAVE WE BEEN ACTUALLY ENFORCING NOT JUST MONITORING THE TERMS, BUT ENFORCING ELEMENTS OF THE CONTRACT TO THIS POINT?

Bernadette Nunley: I UNDERSTAND YOUR QUESTION ABOUT TERMINATION, THAT'S NEVER -- THAT'S NOT AT ALL WHAT THE COUNTY WOULD WANT. AND SO THERE'S A PROCESS. SO WE'VE NEGOTIATED THESE TERMS WITH AMR, SO WE'RE ON AN AGREEMENT AROUND THE TERMS, SO THE BASE ASSUMPTION IS THAT AMR WILL FOLLOW THOSE TERMS. AND THAT'S WHERE WE ARE TO START. SO THEY WILL BE WORKING IN GOOD FAITH TO FOLLOW THOSE TERMS. AND IN THE UNLIKELY SITUATION THAT THERE IS SOME KIND OF BREACH OF A CONTRACT TERM, THEN WE START A PROCESS. WE SAY, YOU'RE IN BREACH, CURE IT. FIX IT. STOP BEING IN BREACH, BASICALLY. AND THAT'S WHERE WE WANT TO STAY. AND THEN WE WOULD EXPECT, AGAIN, THAT AMR WOULD FIX THE PROBLEM. AND SO ANY MOVE TOWARDS TERMINATION COMES AFTER A LOT OF DISCUSSION, A LOT OF WORK, A LOT OF OPPORTUNITY TO DIG INTO WHATEVER IS GOING ON.

Commissioner Meieran: IN TERMS OF HOW WE HAVE BEEN AS PEOPLE HAVE MENTIONED, NOT JUST NECESSARILY MONITORING, BUT ACTUALLY ENFORCING TERMS OF THE CONTRACT, EVEN TO THIS DATE, HOW HAVE WE BEEN DOING THAT?

Bernadette Nunley: I THINK I NEED DR. LEWIS TO SPEAK TO THAT. I'M JUST THINKING OF ANY PENALTY PROVISIONS.

Paul Lewis: I THINK YOU'RE SPEAKING MORE BROADLY. WE DO HAVE THE ESTABLISHED CONTRACT COMPLIANCE RATE REVIEW PROCESS. AND THAT IS WHERE ANYONE AND EVERYONE CAN REVIEW THE -- ALL THE THINGS THAT ARE MONITORED AND PROVIDE INPUT ON THAT TO THE STAFF TO WORK TO MAKE SURE THAT A CONTRACT IS BEING FOLLOWED AS AGREED TO. SO AGAIN, THAT'S THE GENERAL ONE. MORE SPECIFICALLY, THE LITTLE STUFF IS VARIOUS FINES, WHICH I THINK ARE MOSTLY FOR RESPONSE TIME VIOLATIONS. DO YOU HAVE MORE TO ADD?

Commissioner Meieran: FOR THE UHU THAT EXISTS CURRENTLY, IS THERE ENFORCEMENT OF THAT, HAS ANYONE LOOKED AT THAT? HAS THAT HAD ANY IMPACT ON ANYTHING?

Paul Lewis: I BELIEVE IT'S CURRENTLY MONITORED ON A FAIRLY LONG TERM BASIS, QUARTERLY.

Bernadette Nunley: AND FRANKLY, THE NEW CONTRACT ADDRESSES A NEW TECHNOLOGY CALLED FIRST WATCH, WHICH WILL ACTUALLY ALLOW US TO REVIEW IT, BOTH THE PROVIDER AND THE COUNTY TO REVIEW UHU ON A MUCH MORE REAL TIME BASIS, WHICH WE'VE NEVER HAD BEFORE. BUT IT WILL ALSO ALLOW US TO LOOK AT THE QUALITY OF THE ENTIRE EMS SYSTEM IN A WAY WE'VE NEVER SEEN BEFORE. SO WE'RE NOT CURRENTLY MONITORING UHU.

Paul Lewis: THE CONTRACT INVOLVES A GREAT DEAL OF TRANSPARENCY PROVISIONS WITH THE SHARING ESSENTIALLY OF ALL OF THE AMR DATA WITH THE COUNTY EMS ADMINISTRATION IN REAL TIME. SO, AGAIN, THIS INFORMATION IS AVAILABLE, IT CAN BE ON A SHORT-TIME FRAME OR A LONG TIME FRAME, AND AGAIN, I WAS TALKING ABOUT THE ONE-YEAR THING FOR THE SPECIFIC EQUITY ASSESSMENT, BUT AGAIN, WE'RE -- YOU HAVE STAFF AVAILABLE THAT ARE ONE-ON-ONE, TWO-ON-TWO, WHATEVER YOU WANT, WE'RE HAPPY TO KEEP YOU FULLY UPDATED.

Commissioner Meieran: PUBLIC MEETING. AND SO -- THAT'S GREAT. I REALLY DO APPRECIATE -- I THINK WHAT THINGS THAT WE ARE IN THE CONVERSATION WITH THE UHUS AND ALL OF THAT, THAT THERE IS -- I DO WANT TO GET BACK TO SOME OF THE REALLY EXCELLENT THINGS THAT I THINK WILL DRAMATICALLY IMPROVE THE QUALITY OF AN ALREADY EXCEPTIONAL SYSTEM THAT WE HAVE THAT AMR HAS BEEN PROVIDING IN TERMS OF HAVING TRANSPARENCY, THE WAY THAT WE MANAGE DATA, THE ACCOUNTABILITY, LOOKING AT OUTCOMES IS EXTREMELY IMPORTANT. AND AS -- AS AN E.R. DOCTOR I OBVIOUSLY KNOW, I ALWAYS SAY I'M THE FRONT LINE PROVIDER, BUT I'M ACTUALLY NOT. THESE GUYS OUT HERE ARE THE REAL FRONT LINE PROVIDERS. AND I DEEPLY UNDERSTAND THAT WORK, AND I UNDERSTAND A LOT OF HOW IT FEELS TO BE ON THE FRONT LINE AND TRYING TO TALK TO PEOPLE WHO ARE MAKING POLICY DECISION AND THEY JUST DON'T GET IT.

OR THEY'RE NOT ACTING ON IT, AND I HAVE BEEN IN THAT POSITION MYSELF ON MANY, MANY OCCASIONS, WHICH IS PARTLY WHY I RAN FOR THIS POSITION. SO I'VE PAID VERY, VERY CLOSE ATTENTION TO WHAT'S GOING ON WITH THIS CONTRACT, AND I THINK AT THIS POINT THAT THERE ARE PROVISIONS THAT I THINK WILL ENSURE THAT THE WORKLOAD ISSUE IS ADDRESSED, AND THAT THE FATIGUE ISSUE IS ADDRESSED, AND THAT IT WILL BE MONITORED AND ACTED UPON, AND THAT I WILL EXPECT A SIX-MONTH REPORT IN THIS ROOM TO LET US KNOW HOW THAT IS GOING AND HEARING FROM, AGAIN, ALL OF YOU WHO HAVE COME HERE TODAY TO TESTIFY, AND HAVE COME AND TALKED TO ME PERSONALLY TO TESTIFY, AND WHO I SEE IN THE EMERGENCY DEPARTMENT. AND I JUST -- THIS IS A HARD DECISION TO MAKE, BUT I FEEL RIGHT NOW THIS IS THE RIGHT DECISION TO MOVE FORWARD WITH THIS CONTRACT AND I JUST WANT TO THANK YOU ALL FOR YOUR TREMENDOUS WORK AND PAUL AND THE TEAM HERE, I ALSO WANT TO THANK YOU FOR -- I KNOW YOU'VE PUT YOUR HEART AND SOUL AND TIME AND ENERGY INTO WORKING ON THIS, AND DOING EVERYTHING IN YOUR POWER TO MAKE IT FAIR, AND I REALLY APPRECIATE ALL OF YOUR WORK AS WELL. THANK YOU.

Commissioner Smith: MADAM CHAIR? WORKER PROTECTIONS ARE UNDER ATTACK RIGHT NOW. IF ANY OF YOU SAW THE SUPREME COURT DECISION YESTERDAY, YOU KNOW WHAT I'M TALKING ABOUT. AND WE HAVE TO

PROTECT THE WORKERS AT THE LEVEL THAT WE CAN PROTECT THEM THAT WE HAVE PROTECTED THEM BEFORE IN THE PAST. AND TO COME UP WITH A NEW MEASUREMENT AND HOPE THAT'S GOING TO BE ENOUGH IS PROBABLY IN MY MIND AND MANY OF THE FOLKS WHO DO THE WORK, IT'S NOT ACCEPTABLE. SO I THINK THAT AS WE DO THESE CONTRACTS, THAT THESE KINDS OF CONCERNS SHOULD HAVE BEEN ADDRESSED. IT WAS VERY CLEAR TO ME AS I LISTENED TO THE CONVERSATION THAT THIS WAS A VERY DELIBERATE ATTEMPT TO MAKE SURE THAT IT WASN'T IN. IT WAS IN THE CONTRACT BEFORE, SO YOU HAD TO MAKE A VERY CONSCIOUS DECISION TO TAKE THIS OUT AND AWAY -- IN A WAY THAT IT WOULD NOT IMPACT DOLLARS. I ASKED YOU, DR. LEWIS, IS THIS A MONEY ISSUE, YOU SAY NO.

IF IT'S NOT A MONEY ISSUE, THEN THIS IS SOMETHING THAT CAN CERTAINLY BE PUT BACK INTO THE CONTRACT. AGAIN, I THINK THIS IS BEING MADE TOO HARD, AND WE CAN DO SOME THINGS TO MAKE THIS LANGUAGE FIT IN THE CONTRACT THAT WE HAVE RIGHT NOW. IT IS SO SIMPLE TO SEND THIS BACK, PUT THE LANGUAGE IN, IT'S A QUICK FIX, WE'RE NOT ASKING YOU TO REDO THE ENTIRE CONTRACT. BUT EVEN IF WE DO COME BACK SIX MONTHS FROM NOW, THEY'RE NOT GOING TO REVOKE IT. IT'S JUST A WASTE OF TIME. SO TO SLAP SOMEBODY'S HAND IN SIX MONTHS OR A YEAR IS PROBABLY NOT GOING TO GIVE ANY KIND OF SOLACE TO THE FOLKS WHO HAVE TO DO THE WORK. I THINK WE JUST NEED TO DO IT RIGHT NOW. IF IT'S NOT A MONEY ISSUE, SEND IT BACK, GIVE IT TO US, WE'RE HERE THIS SUMMER, LET'S DO IT.

Commissioner Vega Pederson: SO THIS IS A REALLY INTERESTING QUESTION. IT REALLY -- THERE'S A LOT OF THINGS TO CONSIDER WITH THIS CONTRACT. FIRST OF ALL, REALLY THE ROLE OF THE COUNTY I THINK PRIMARILY IS IN THE OUTCOMES OF THE PUBLIC RECEIVING CARE. BUT WE ALSO VERY MUCH HAVE TO REMEMBER OUR COUNTY VALUES THAT WE HAVE. AND ALL OF US HAVE IN TERMS OF WORKERS' PROTECTIONS AND WORK CONDITIONS, AND MAKING SURE THAT THOSE ARE UPHELD IN THE WORK THAT WE DO, WHETHER IT'S DIRECTLY WITH OUR EMPLOYEES OR WITH THE CONTRACTS THAT WE HAVE. AND WE HAVE THIS RESPONSIBILITY AS THE COUNTY OF MANAGING THIS CONTRACT AND HAVING TO BE RESPONSIBLE FOR SETTING THE RATES, WHICH WHILE IT DOESN'T NECESSARILY COME OUT RIGHT OUT OF OUR COUNTY BUDGET, IT DOES GIVE US RESPONSIBILITY OF RESETTING RATES THAT HAVE IMPACT ON THE LARGER HEALTH CARE COSTS THAT WE ALL HAVE AN INTEREST IN BENDING THE COST CURVE, THE HEALTH CARE COSTS, BECAUSE WE KNOW RISING HEALTH CARE COSTS ARE SOMETHING THAT'S IMPACTING EVERYBODY'S POCKETBOOKS. WHETHER OR NOT NITS OUR BUDGET, THAT'S A RESPONSIBILITY WE HAVE, AND IT IS A FACTOR, AND MAKING THIS DECISION AND LOOKING AT THE CONTRACTS THAT WE'RE SETTING. SO I REALLY THINK THAT THERE HAS BEEN A LOT OF HARD WORK, AND CONSIDERATION AND NEGOTIATION IN PUTTING THIS. I KNOW THIS HAS BEEN OVER A YEAR-LONG PROCESS PUTTING THIS IN PLACE, AND I APPRECIATE THAT WORK. I AM A LITTLE FRUSTRATED, LIKE WITH DR. LEWIS

WITH THE PROCESS AND HOW WE'RE NOT ABLE TO HAVE THAT OPEN DIALOGUE BEFORE THIS POINT IN LOOKING AT ALL THE ISSUES ON THE TABLE. AND I DON'T KNOW WHAT HAPPENED IN PREVIOUS CONTRACTS, BUT I THINK ABSOLUTELY THAT WITH GOING FORWARD AS A BOARD MEMBER I WANT TO MAKE SURE THAT WE ARE FULFILLING THE DUTIES OF MAKING SURE THE CONDITIONS OF THE CONTRACT ARE KEPT. AND THAT'S WHAT I'M GOING TO BE PAYING ATTENTION TO AS WE MOVE FORWARD WITH THIS.

Commissioner Stegmann: THANK YOU, CHAIR. FOR ME I REALLY WANT TO THANK EVERYONE WHO CAME AND TESTIFIED, BECAUSE THIS IS A VERY DIFFICULT DECISION. I COMPLETELY CAN SIMILAR PAL EUTHANIZE WITH OUR PARAMEDICS AND THE WORKLOAD AND THE TREMENDOUS WORK THAT THEY DO TO SERVE OUR COMMUNITY. BUT WITH THAT BEING SAID, WE NEGOTIATED A CONTRACT WITH AMR. WE DID NOT NEGOTIATE A CONTRACT WITH THE TEAMSTERS. I LIKEN IT TO, WE HAVE MANY CAPITAL PROJECTS GOING ON, WE HIRE A GENERAL CONTRACTOR, AND THAT GENERAL CONTRACTOR BIDS OUT THOSE JOBS, THE SMALLER SUBCONTRACTORS. WE DON'T CONTRACT DIRECTLY WITH THOSE SUBS. WE CAN PUT MARKERS DOWN SAYING WE WANT CERTAIN LEVELS OF MINORITY-OWNED BUSINESS AND WOMEN, AND WE DO, BUT WE DO NOT GO IN AND WE DO NOT MICROMANAGE THOSE INDIVIDUAL SUBCONTRACTORS.

I DO BELIEVE THAT THE UHU ISSUE IS A MONEY -- A MATTER OF MONEY, BECAUSE CLEARLY AMR DID NEGOTIATE THAT OUT, IF THEY DIDN'T APPROVE OF THAT, THEN THEY WOULD NOT HAVE APPROVED THIS CONTRACT GOING FORWARD. SO IT'S CLEAR THAT PATIENT CARE AND SAFETY ARE PRIORITIES FOR EVERYONE HERE. AND WE HAVE STRIVED TO BUILD THE MECHANICS OF A CONTRACT THAT WILL MEET THOSE GOALS WHILE KEEPING OUR OBLIGATION TO MANAGE COSTS FOR EVERYONE BUT ESPECIALLY FOR THOSE WHO ARE NOT INSURED. AND IT'S IMPORTANT THAT WE BALANCE THE NEEDS OF OUR DEDICATED PARAMEDICS SO THAT THEY HAVE A CHANCE TO REGROUP AND DECOMPRESS IN BETWEEN CALLS. I HAVE READ THE PROVISIONS IN THE CONTRACT THAT WILL MONITOR FATIGUE, AND I TRUST THAT AMR AND THE TEAMSTERS WILL CONTINUE TO WORK COLLABORATIVELY IN THEIR LABOR NEGOTIATIONS TO MAKE SURE THOSE PROTECTIONS REMAIN IN PLACE. THIS HAS BEEN A LONG AND CHALLENGING PROCESS. I SO COMMITMENT THAT EVERYONE INVOLVED HAS SHOWN TO REMAIN FOCUSED ON OUR COLLECTIVE GOALS, I BELIEVE THAT WE HAVE THE PIECES IN PLACE TO SUPPORT THE FINALIZATION OF THIS CONTRACT. WHILE AT THE SAME TIME ENABLING HIGH-QUALITY CARE FOR PATIENTS AND PROTECTIONS FOR STAFF.

Commissioner Smith: ONE LAST, I'LL JUST SAY THIS AND I WON'T SAY ANYTHING ELSE. IF WE DEPEND ORDER COMPANIES TO DO THE RIGHT THING, WE WOULDN'T NEED LABOR UNIONS TO DO THAT, RIGHT? [APPLAUSE] I JUST WANT TO BE CLEAR, WE HAD THIS IN THERE BEFORE. THIS IS NOT A NEW

ANIMAL IN OUR CONTRACT. WE HAD IT BEFORE. SO TO MINIMIZE AND MARGINALIZE THE IMPORTANCE OF THIS IS JUST WRONG. AND HE SAID IT WASN'T A MONEY ISSUE. AND IF WE CAN PUT THIS IN WITHOUT HAVING TO COME BACK SIX MONTHS TO A YEAR, WE SHOULD JUST DO IT NOW.

Chair Kafoury: I WANT TO THANK YOU FOR THE HARD WORK YOU'VE PUT INTO THIS, ESPECIALLY, YOU, DR. LEWIS, YOU'VE BEEN -- YOU'VE HAD SOME SERIOUS UP AND DOWNS, AND I WANT TO THANK YOU TRULY FOR THE WORK YOU'VE DONE. I KNOW THERE'S A LOT IN THIS CONTRACT AND IT'S LONG, THERE ARE SOME REALLY GREAT THINGS WITH THE EQUITY PROVISIONS, WHICH FIRST IN THE NATION THAT I THINK THOSE ARE INCREDIBLY IMPORTANT AND HIGHLIGHT THE VALUES OF OUR COUNTY AND OF THIS BOARD. BUT I THINK TODAY THE TESTIMONY HAS REALLY BEEN FOCUSED ON THE WORK FORCE AND I JUST WANT TO BE CLEAR THAT WE BELIEVE IN WORKER PROTECTIONS, MULTNOMAH COUNTY HAS A LONG TRACK RECORD OF STANDING UP FOR WORKERS' RIGHTS, BOTH FOR OUR OWN EMPLOYEES AND FOR THE EMPLOYEES WITH THOSE ORGANIZATIONS THAT WE CONTRACT WITH.

AND WE WILL CONTINUE TO MONITOR, AND THAT IS REALLY -- IT'S NOT JUST THE LANGUAGE THAT YOU'RE USING, WE'RE USING, IT'S THE VALUES THAT WE HAVE. WE DO, WE HAVE A TRACK RECORD OF MONITORING AND MAKING SURE THAT PEOPLE ABIDE BY THE VALUES THAT WE'VE SET AS A COUNTY. AND I THINK WE'VE HAD SOME REALLY GOOD COMMENTS FROM BOARD MEMBERS TODAY. I WANT TO JUST GO ON RECORD AS SAYING THAT WE WILL COME BACK IN MARCH OF 2019, WHICH WILL BE IN SIX MONTHS FROM SEPTEMBER WHEN THE CONTRACT STARTS, ISN'T IT? YES? THANK YOU. RIGHT. WE'LL COME BACK IN MARCH OF 2019 WITH A PUBLIC CONVERSATION ABOUT THE NEW CONTRACT, AND HOW IT'S WORKING. AND WITH THAT, WE'LL TAKE A VOTE. ALL THOSE IN FAVOR VOTE AYE. [CHORUS OF AYES] OPPOSED?

Commissioner Smith: AYE.

Chair Kafoury: THE RESOLUTION IS ADOPTED.

R.4 Overview of Multnomah County Mental Health System Analysis Report.
Presenter: Bevin Croft, HSRI.

Chair Kafoury: WE STILL HAVE TWO VERY LONG AGENDA ITEMS IN FRONT OF US, SO IF WE COULD TAKE OUR CONVERSATIONS INTO THE HALLWAY, EVEN IN THE BACK OF THE ROOM WE CAN HEAR EVERYTHING UP HERE. SO IF YOU COULD PLEASE TAKE YOUR CONVERSATIONS OUTSIDE. ALL RIGHT. DID MARINA READ THE OPENING?

Board Clerk: YES.

Chair Kafoury: YOU'RE UP.

Commissioner Meieran: I WOULD LIKE TO WELCOME BEVIN CROFT, WHO IS THE LEAD RESEARCHER ON THIS PROJECT THAT HAS BEEN ACCOMPLISHED BY HUMAN SERVICES RESEARCH INSTITUTE OR HSRI, BEFORE BEVIN GETS UNDERWAY WITH THAT PRESENTATION, I WANT TO SAY I AM SO THRILLED ABOUT HAVING THIS BRIEFING THIS MORNING, AND FOR HSRI TO SHARE THE WORK THAT HAS BEEN DONE OVER THE PAST SIX MONTHS. BEVIN IS GOING TO WALK US THROUGH AN OVERVIEW OF THE RESEARCH PROCESS, KEY FINDINGS AND RECOMMENDATIONS FOR NEXT STEPS IN TERMS OF THE DEEP SYSTEMS REVIEW OF HOW MENTAL HEALTH SERVICES ARE PROVIDED THROUGHOUT MULTNOMAH COUNTY. WE'RE GOING TO HAVE TIME FOR QUESTIONS FOR COMMISSIONERS, I KNOW THIS IS A LONG MEETING TODAY. BUT THIS IS SUPER IMPORTANT. AT THE END -- I ALSO WANT TO STRESS THIS IS NOT OUR ONLY OPPORTUNITY TO LEARN ABOUT AND ENGAGE WITH THIS WORK. THIS IS THE BEGINNING. MY OFFICE IS HAPPY TO ARRANGE FOR FUTURE BRIEFINGS, MEETINGS, OR CONVERSATIONS ABOUT THE WORK, SO THIS MORNING IS NOT YOUR ONLY CHANCE. AND EVEN THOUGH BEVIN USUALLY IS ON THE EAST SIDE OF THE COUNTRY, SHE IS STILL READILY AVAILABLE BY TECHNOLOGY THINGS LIKE PHONES. SO WE ARE HOSTING ANOTHER PRESENTATION THIS EVENING AT 6:00 P.M., SO IF YOU'RE INCLINED COULD COME BACK, BEVIN WILL BE THERE TO SHARE DURING THAT EVENT, WHICH IS A COMMUNITY OUTREACH EVENT, AND SO WITH THAT, I WILL HAND THIS OVER TO BEVIN. THANK YOU FOR BEING HERE.

Bevin Croft: THANK YOU. GOOD MORNING. WELCOME.

Chair Kafoury: THANKS FOR COMING.

Bevin Croft: MY NAME IS BEVIN CROFT, I AM A RESEARCH ASSOCIATE WITH THE HUMAN SERVICES RESEARCH INSTITUTE. HSRI IS A NONPROFIT ORGANIZATION, IT'S BEEN AROUND ABOUT 40 YEARS, AND WE HAVE OFFICES IN TUALATIN AND IN CAMBRIDGE, MASSACHUSETTS, I HAPPEN TO BE LOCATED IN THE CAMBRIDGE OFFICE WITH THE REST OF THE BEHAVIORAL HEALTH TEAM. AND ACROSS A NUMBER OF DIFFERENT HUMAN SERVICES AREAS, WE HAVE 40-YEAR HISTORY OF WORKING WITH STATES, COUNTIES, AND OTHER LOCAL AND FEDERAL SYSTEMS ON RESEARCH EVALUATION AND SYSTEMS PLANNING. SO TODAY I'LL BE WALKING YOU -- DO MY BEST TO WALK YOU THROUGH THE REPORT WHICH TOTALS 130 PAGES. SO I'LL GIVE A CONDENSED VERSION. I'LL SPEND A LITTLE TIME ON THE APPROACH, AND THEN I'VE PULLED OUT A FEW FINDINGS THAT I THINK WILL BE OF INTEREST, AND THAT SORT OF RELATE TO SOME OF THE CENTRAL THEMES. BUT THERE ARE A LOT OF OTHER FINDINGS. SO I WILL ONLY BE ABLE TO GET TO A FEW. THEN I'LL MOVE AS QUICKLY AS I CAN TO OUR RECOMMENDATIONS FOCUSING SPECIFICALLY ON OUR THREE PRIORITY RECOMMENDATIONS. WE'LL BE HAPPY TO ANSWER QUESTIONS AFTER THAT. SO OUR OVERARCHING GOAL

WITH THIS PROJECT WAS -- IS TO SUPPORT THE COUNTY IN IMPROVING AND ENHANCING ITS CAPACITY TO MEET THE MENTAL HEALTH RELATED NEEDS OF THE COMMUNITY. THE STUDY HAD FOUR AIMS, THE FIRST WAS TO DEVELOP A DETAILED INVENTORY OF ALL THE SERVICES PROVIDED BY THE COUNTY, AND ITS PARTNERS RECOGNIZING THAT MENTAL HEALTH SERVICES AND ISSUES ARE TAKEN UP BY A NUMBER OF DIFFERENT AGENCIES WITHIN THE COUNTY. THE SECOND AIM WAS AROUND LOOKING AT CONNECTIONS BETWEEN MENTAL HEALTH SERVICES AND ALSO BETWEEN SYSTEMS.

Bevin Croft: CONNECTIONS IN TERMS OF HANDOFFS AND IN TERMS OF COMMUNICATION COLLABORATION. OUR THIRD AIM LOOKED AT PROVIDING A DETAILED PICTURE OF HOW FUNDING AND REIMBURSEMENT FLOWS THROUGH THE SYSTEMS AND FINALLY WE LOOK TO IDENTIFY GAPS IN TERMS OF SERVICES, IN TERMS OF CONNECTIONS, AND IN TERMS OF OTHER AREAS THAT THE SYSTEM IS NOT ADEQUATELY MEETING THE NEEDS OF THE COMMUNITY. SO WITH THIS WORK THAT WE DO WITH A NUMBER OF JUST DIFFERENT JURISDICTIONS AROUND THE COUNTRY, IT CAN ALWAYS BE CHALLENGING AND HARD TO SORT OF LAY BARE SOME OF THE ISSUES AND PROBLEMS WITH THE SYSTEM. AND HAVE IT ALL PULL TOGETHER AND PRESENTED IN A PUBLIC REPORT. SO I WANT TO RECOGNIZE THAT, AND REITERATE THAT REALLY THE SPIRIT OF THIS AND OUR INTENSION HERE IS TO FURTHER THE CONVERSATION AND TO MOVE THINGS FORWARD. SO THAT'S THE SPIRIT UNDER WHICH WE CONDUCTED THIS WORK. WE RELIED ON FOUR PRIMARY SOURCES FOR THE WORK. THE FIRST WAS A FAIRLY IN DEPTH DETAILED DOCUMENT REVIEW, WHERE WE GATHERED AND SYNTHESIZED PAST ASSESSMENTS AT THE LOCAL LEVEL, STATE LEVEL, OTHER MATERIALS THAT HAVE BEEN WRITTEN RELATED TO MENTAL HEALTH IN THE PAST 10 YEARS OR SO. APPENDIX D IN THE REPORT LISTS THOSE MATERIALS THAT WE REVIEWED.

WE CONDUCTED 75 INTERVIEWS WITH 139 STAKEHOLDERS WHO HAVE IN-DEPTH KNOWLEDGE OF THE SYSTEM, THAT INCLUDES ADMINISTRATORS AT AGENCIES, PROVIDERS, ADVOCATES, AND CRITICALLY SERVICE USERS AS WELL. 31 OF THE INTERVIEWEES THAT WE SPOKE WITH REPRESENTED A LIVED EXPERIENCE POSITION, SO THEY WERE PEOPLE WHO HAD THEIR OWN PERM LIVED EXPERIENCE OF RECEIVING MENTAL HEALTH SERVICES, BEING IN THE MENTAL HEALTH SYSTEM OR HAVING A LOVED ONE IN THE MENTAL HEALTH SYSTEM. AND 20 OF THEM WERE PEOPLE WHO WERE NOT AFFILIATED WITH ONE ORGANIZATION OR ANOTHER, THEY WERE REALLY SPEAKING TO US TO TELL US ABOUT THEIR EXPERIENCE OF SERVICE USERS. APPENDIX B ARTICULATES THE COMMUNITY VISION WE GATHERED FROM THAT PROCESS. AND FINALLY WE LOOKED AT AGGREGATED DATA BECAUSE OF THE TIME AND RESOURCES FOR THIS PROJECT, WE RELIED ON AGGREGATED DATA, WE DIDN'T HAVE THE TIME TO DO A DEEP DIVE INTO -- INTO PRIMARY DATA ANALYSIS, SO WE RELIED ON THE HEALTH DEPARTMENT, A HEALTH SHARE, OREGON STATE HOSPITAL AND OTHER ENTITIES TO PROVIDE US

QUANTITATIVE DATA. IN TERMS OF SCOPE, WE WERE LOOKING AT THE PUBLICLY FUNDED SYSTEM SO THE POPULATION OF FOCUS IS PEOPLE OF ALL AGES WHO RELY ON PUBLIC FUNDS FOR THEIR MENTAL HEALTH SERVICES. SO THAT'S PEOPLE ON MEDICAID, PEOPLE WHO ARE UNINSURED, AND PEOPLE WHO ARE UNDERINSURED AND CAN'T OTHERWISE AFFORD MENTAL HEALTH SERVICES. THIS WAS A MENTAL HEALTH FOCUS REPORT, NOT SUBSTANCE USE DISORDER OR ADDICTIONS FOCUSED REPORT.

Bevin Croft: SO PEOPLE WHO HAD A SUBSTANCE USE DISORDER BUT NOT A MENTAL HEALTH ISSUE WERE NOT INCLUDED IN THE POPULATION OF FOCUS. HOWEVER, PEOPLE WITH COOCCURRING PROBLEMS WERE VERY MUCH INCLUDED AS A POPULATION OF FOCUS. AND THE SERVICES ARE FOR THAT POPULATION. GEOGRAPHICALLY THE PROJECT WAS LIMITED TO MULTNOMAH COUNTY BUT WE RECOGNIZE MANY OF THE ISSUES THAT CAME UP WERE STATE ISSUES, FEDERAL ISSUES, AND ALSO THAT THERE ARE A LOT OF REGIONAL COLLABORATIONS GOING ON NOT TRI-COUNTY AREA WITH WASHINGTON AND CLACKAMAS. WE ALSO DID COVER IN-DEPTH FEDERAL PAYERS, LIKE VETERANS HEALTH AND MEDICARE, NOT IN DEPTH, AND WE COLLECTED DATA DURING THE PERIOD OF DECEMBER 2017 TO MAY OF '18. SO A LITTLE MORE ABOUT OUR UNDERLYING PRINCIPLES BEFORE I GO INTO THE FINDINGS. WHEN WE'RE DOING THESE TYPES OF ANALYSES, THE GENERAL IDEA IS TO LOOK AT WHAT IS AND TO COMPARE IT TO WHAT SHOULD BE.

AND FOR US, THE STARTING POINT THAT WE USE FOR WHAT SHOULD BE IS PRINCIPLES OF A GOOD AND MODERN BEHAVIORAL HEALTH SYSTEM THAT ARE LAID OUT IN A 2011 SAMSA PAPER THAT WE SEE A SEMINAL, IN THAT PAPER, MODERN SYSTEM IS DEFINED AS ONE THAT IS -- HAS SERVICES THAT ARE CULTURALLY RELEVANT, TRAUMA-INFORMED, PERSON-CENTERED, RECOVERY ORIENTED AND INTEGRATED WITH PHYSICAL HEALTH SERVICES, AND THAT SERVICES SHOULD SPAN A CONTINUUM FROM COMMUNITY EDUCATION, AWARENESS, PREVENTION, ALL THE WAY THROUGH TO MORE INTENSIVE SERVICES FOR PEOPLE WITH INTENSIVE NEEDS. ANOTHER UNDERLYING PRINCIPLE IN OUR WORK IS THE NOTHING ABOUT US WITHOUT US MANTRA OF THE CONSUMER SURVIVOR EXPATIENT MOVEMENT AND THE DISABILITY RIGHTS MOVEMENT, WHICH HOLDS THAT PEOPLE WITH LIVED EXPERIENCE PERSPECTIVE SHOULD BE PRIORITIZED AND HELD UP AT EVERY POINT ALONG THE WAY. WE TRY TO REALLY LIVE THAT IN ALL THAT WE DO AND PROMOTE THAT IN OUR WORK, A PERSON WITH LIVED EXPERIENCE WAS A CORE MEMBER OF OUR RESEARCH TEAM, AND ALSO AS I DESCRIBED, WE REALLY WORKED TO REACH OUT TO PEOPLE WITH LIVED EXPERIENCE. IT LOOKS AT THE FACT THAT HEALTH OUTCOMES, INCLUDING BEHAVIORAL HEALTH, MENTAL HEALTH OUTCOMES ARE ATTRIBUTABLE TO A WHOLE RANGE OF FACTORS THAN MEDICAL CARE ONLY ACCOUNTS FOR BETWEEN 10-20% OF HEALTH OUTCOMES. SO THINGS LIKE EMPLOYMENT, HOUSING, COMMUNITY INCLUSION, MATTER WHEN WE'RE TALKING ABOUT MENTAL HEALTH AND MENTAL HEALTH SYSTEMS. AND FINALLY WE TAKE A

POPULATION HEALTH LENS, WHICH LOOKS AT THE HEALTH AND WELL-BEING OF THE WHOLE POPULATION, NOT JUST PEOPLE WHO HAVE BEEN DIAGNOSED WITH A MENTAL HEALTH PROBLEM. SO SELECTED FINDINGS, FOR CONTACTS, IT'S IMPORTANT TO FIRST LAY OUT THE SYSTEM, SO THIS IS THE GRAPHIC WE CREATED TO DO THAT. WE CAN THINK ABOUT THE SYSTEM AS HAVING THREE LEVELS.

Bevin Croft: THE FIRST IS FUNDING, SO THERE ARE THREE PRIMARY FUNDING SOURCES FOR MENTAL HEALTH SERVICES IN THE COUNTY. MEDICAID, WHICH IS THE LARGEST, AS WELL AS COUNTY GENERAL REVENUE FUNDS, AND STATE FUNDS. MEDICAID COMPRISES 56% OF THE 93.4 MILLION DOLLAR SERVICE BUDGET FOR MHASD AND PHYSICAL HEALTH PLANS PAID AN ADDITIONAL \$5.6 MILLION OR SO IN SERVICES. SO AT THE SECOND LEVEL, THERE ARE THE ENTITIES THAT MANAGE AND ADMINISTER THE FUNDING, AND THEY OVERSEE THE COST AND QUALITY OF SERVICES AND ARE RESPONSIBLE FOR OUTCOMES. SO COORDINATED CARE ORGANIZATIONS, CCOS WERE CREATED AS PART OF A LARGE SCALE MEDICAID HEALTH CARE REFORM IN THE STATE IN 2012. THIS HEALTH SHARE OF OREGON, AND HEALTH SHARE OVERSEES DIFFERENT PHYSICAL BEHAVIORAL AND DENTAL HEALTH PLANS FOR PEOPLE ON MEDICAID. AND THEY DELEGATE THE RISK AND THE MANAGEMENT OF THE SERVICES TO THOSE DIFFERENT PLANS. SO -- AND THESE PLANS ARE SOMETIMES CALLED RISK ACCEPTING ENTITIES BECAUSE THEY BEAR THE RISK FOR A POPULATION. IN THE CASE OF MULTNOMAH COUNTY, HEALTH SHARE HAS THREE DIFFERENT PHYSICAL HEALTH PLANS THEY DELEGATE RISK TO, AND THEN BEHAVIORAL HEALTH IS TELL DELEGATED TO MHASD AT THE COUNTY.

SO THAT'S SORT OF HOW THE RISK ACCEPTING ENTITIES PIECEWORKS. AND THEN FINALLY THE SERVICES, THE PHYSICAL HEALTH PLANS PAY FOR EMERGENCY SERVICES, INCLUDING EMERGENCY AND NONEMERGENCY MEDICAL TRANSPORT RELATED TO A MENTAL HEALTH ISSUE, FOR PEOPLE ON MEDICAID AS WELL AS EMERGENCY DEPARTMENT, AND THAT INCLUDES UNITY. AND PHYSICAL HEALTH PLANS ALSO PAY FOR SOME OUTPATIENT MENTAL HEALTH DELIVERED BY PHYSICIANS, MOSTLY IN PRIMARY HEALTH SETTINGS. BUT THE BULK OF SPECIALTY MENTAL HEALTH SERVICES ARE PAIRED FOR THROUGH THE BEHAVIORAL HEALTH RAE, MEDICAID, AND MHASD ALSO MANAGES THOSE SPECIALTY MENTAL HEALTH SERVICES FOR PEOPLE WHO ARE NOT ON MEDICAID WHO COULD NOT OTHERWISE AFFORD THEM. MHASD ALSO OVERSEES THE RESPONSE SYSTEM, REGARDLESS OF WHAT THEIR INSURANCE IS. AND THEN THERE ARE A COUPLE OF OTHER SERVICE, STATE HOSPITAL AND SOME ADDITIONAL CRISIS AND WRAP-AROUND SERVICES THAT ARE FUNDED AND OVERSEEN DIRECTLY AT THE STATE LEVEL. SO THAT'S LAYING OUT THE SYSTEM FOR YOU. I THINK IT'S FAIR TO SAY THAT IS A FAIRLY COMPLEX SYSTEM, WHICH GETS TO ONE OF THE MAJOR THEMES THAT WE HEARD FROM STAKEHOLDERS, WHICH WAS, PERHAPS BECAUSE OF THAT COMPLEXITY AND FOR OTHER REASONS, STAKEHOLDERS HAD A LOT TO

SAY ABOUT THE CHALLENGE OF ACCESSING APPROPRIATE MENTAL HEALTH SERVICES. I USE A LOT OF METAPHORS, LOCKED DOORS THAT REQUIRE SECRET COMBINATION, MADISONS, SOMEBODY SAID IT SEEMS LIKE YOU NEED A COMPLEX FLOW CHART TO UNDERSTAND THE SYSTEM, WHICH I GUESS IS WHAT I CREATED IN THE PREVIOUS SLIDE.

Bevin Croft: SO THERE ARE A LOTS OF SERVICE DIRECTORIES, THERE'S A CENTRAL CALL-IN CENTER, THERE ARE WAYS TO GET INFORMATION ABOUT MENTAL HEALTH SERVICES THAT ARE VERY ACCESSIBLE, BUT FOR WHATEVER REASON, STAKEHOLDERS WERE EITHER UNAWARE OF THESE RESOURCES OR DID NOT CONSIDER THEM TO BE EFFECTIVE IN CONNECTING PEOPLE TO ACTUALLY GETTING THE SERVICES THAT THEY NEED. AND I THINK BEYOND ACCESSING INFORMATION OR REFERRALS PEOPLE REALLY WANTED PREDICTABLE PATHWAYS TO GET TO SERVICES. AND A LOT OF STAKEHOLDERS SAID THAT THOSE PATHWAYS WERE NOT -- WERE NOT EVIDENT TO THEM. ANOTHER DYNAMIC HERE THAT WAS VERY IMPORTANT WAS THAT PEOPLE WITH MORE LIMITED SELF-ADVOCACY SKILLS AND PEOPLE WITH VERY COMPLEX NEEDS WERE IN SOME WAYS THE MOST LIKELY TO FALL THROUGH THE CRACKS AND TO NOT BE ABLE TO ACCESS THESE SERVICES. SO ONE SERVICE USER STAKEHOLDER WHO WAS SORT OF DESCRIBING HER EXPERIENCE IN ACCESSING SERVICES SAID I'M TENACIOUS, I'LL SPEAK UP FOR MYSELF, BUT THERE ARE SO MANY PEOPLE WHO DON'T HAVE THESE SKILLS. WHICH BRINGS KNOW THE NEXT SORT OF CORE SEAM THAT WE DISCUSSED IN THE REPORT, WHICH IS AROUND POPULATIONS WHICH COMPLEX AND OFTEN CO OCCURRING NEEDS.

THE SO THESE ARE FOLKS WHO ARE EXPERIENCING HOMELESSNESS, CO OCCURRING SUBSTANCE USE PROBLEMS, FOLKS INVOLVED IN THE JUSTICE SYSTEM, WHO HAVE MEDICAL ISSUES THAT ARE COMPLEX THAT COMPOUND A LOT OF THEIR MENTAL HEALTH ISSUES, AND THEIR ADDICTIONS. PEOPLE WITH COGNITIVE CHALLENGES AS WELL. SO THESE POPULATIONS WERE DESCRIBED AS SQUARE PEGS WHO AREN'T FITTING IN THE ROUND HOLES OF THE SYSTEM. AND ONE OF THE ASPECTS OF THE SYSTEM THAT FOLKS THOUGHT WAS ESPECIALLY CHALLENGING WAS THAT IN MANY WAYS A LOT OF SERVICES ARE APPOINTMENT-BASED. PEOPLE WHO DON'T HAVE AN ADDRESS, DON'T HAVE VOICEMAIL, CAN'T CALL FOR AN APPOINTMENT AND WAIT TO HEAR BACK IN ANOTHER WEEK. PEOPLE WHO AREN'T SORT OF ORGANIZED IN THAT WAY AREN'T GOING TO GET THE OUTPATIENT APPOINTMENTS. AND THEY ALSO DESCRIBE SERVICES, PROVIDERS THAT MIGHT HAVE POLICIES WHERE THEY DISCHARGE PEOPLE WHO ARE ACTING UP, OR WHO DON'T SHOW UP FOR APPOINTMENTS. AGAIN, FOLKS WITH THESE COMPLEX NEEDS ARE MOST LIKELY TO BE IN THAT BOAT. THERE ARE SOME EXCEPTIONS AND THERE ARE GREAT SERVICES TARGETED TO THESE POPULATIONS, TRI-COUNTY 9-1-1, PORTLAND POLICE BUREAU'S BEHAVIORAL HEALTH UNIT, STREET OUTREACH SERVICES, AND THE COUNTY FUNDS 350 ASSERTIVE COMMUNITY TREATMENT SLOTS FOR PEOPLE ON MEDICAID, AND

THAT SERVICE MODEL IS AN EVIDENCE-BASED PRACTICE DESIGNED SPECIFICALLY TO ADDRESS THESE ISSUES. BUT PEOPLE, STAKEHOLDERS DESCRIBE THESE SERVICES AS INADEQUATE SUPPLY, PARTICULARLY ACT FOR PEOPLE NOT ON MEDICAID, DIALECT CO BEHAVIORAL THERAPY, WHICH IS A SERVICE SPECIFICALLY FOR PEOPLE WITH A PERSONALITY DISORDER, WAS DESCRIBED AS VERY NEEDED AND NOT SUFFICIENTLY AVAILABLE.

Bevin Croft: SO IN SUM THERE'S RELATIVELY ADEQUATE CAPACITY TO ENGAGE WITH PEOPLE SORT OF ON A -- AND THAT'S THE OTHER THING, THE TRI-COUNTY 9-1-1 AND SOME OF THESE OTHER OUTREACH SERVICES ARE TIME LIMITED, THEY'RE NOT GOING TO NECESSARILY GIVE PEOPLE SUPPORT OVER THE LONG TERM. SO THERE ARE SOME SHORT-TERM SOLUTIONS, BUT NOT ADEQUATE CAPACITY TO ADDRESS PEOPLE WITH SOME PRETTY LONG-TERM NEEDS IN A LONG-TERM BASIS IN THE COMMUNITY. SO RELATED TO THIS, I MENTIONED HOMELESSNESS IS ONE OF THOSE FACTORS, HOUSING IS SOMETHING THAT CAME UP AGAIN AND AGAIN AND AGAIN, I'M SURE THAT IT COMES UP A LOT. IT'S A SIGNIFICANT CHALLENGE.

THROUGH THE HOMELESS SERVICES SYSTEM, IN FISCAL YEAR '17, THERE WERE 81 892 PEOPLE RECEIVED MENTAL ILLNESS HOUSING SUPPORT SERVICES, THAT'S GREAT, BUT STAKEHOLDERS ALSO DESCRIBED REMAINING UNMET NEEDS IN PARTICULAR ISSUES AROUND MENTAL HEALTH SUPPORTS IN SHELTERS WAS A MAJOR PIECE. PEOPLE WHO HAD EXPERIENCE WITH SHELTERS, THEY DESCRIBED THEM AS A DEFAULT MENTAL HEALTH SYSTEM FOR PEOPLE WHO FAILED OUT OF THE APPOINTMENT-BASED SYSTEM. SO REALLY LOOKING AT THAT PIECE. AND WE'RE AWARE THERE ARE INITIATIVES UNDERWAY AND WE JUST REALLY RECOMMEND THOSE CONTINUING BECAUSE THAT'S A KEY AREA. THE OTHER PIECE OF HOUSING IS IT'S SIMPLY UNAFFORDABLE TO LIVE IN MULTNOMAH COUNTY IF YOU'RE ON DISABILITY INCOME. AND AFFORDABLE HOUSING IS SCARCE, WHICH I'M SURE YOU ALL KNOW. FROM QUALITATIVE AND QUANTITATIVE DATA WE IDENTIFIED A NUMBER OF ISSUES RELATED TO EQUITY UNTIL TERMS OF RACE, ETHNICITY, ALSO LANGUAGE, GENDER IDENTITY, SEXUAL ORIENTATION.

AND WE SEE IN THE QUANTITATIVE DATA THIS IS THE PENETRATION RATES FOR PEOPLE, THIS IS PEOPLE WHO ACCESS MENTAL HEALTH SERVICES, DIVIDED BY THE NUMBER -- MEDICAID FUNDED MENTAL HEALTH SERVICES DIVIDED BY THE NUMBER OF MEDICAID ENROLLEES, IF YOU LOOK ACROSS THE DIFFERENT GROUPS, WE SEE THAT ASIAN AND HISPANICS ARE UNDERREPRESENTED IN THE MENTAL HEALTH SYSTEM. COMPARED TO WHITES, AMERICAN INDIAN, ALASKA NATIVES ARE OVERREPRESENTED. MANY STAKEHOLDERS INCLUDING STAKEHOLDERS OF COLOR SERVICE USERS, DESCRIBED THE SYSTEM ITSELF AS WHITE. AND THAT WAS A COMMON THEME IN THE QUALITATIVE INTERVIEWS. AND SERVICE USERS OF COLOR WHO WE SPOKE WITH REALLY HAD A LOT TO SAY ABOUT EXPERIENCING A LOT OF THE CHALLENGES THAT I DESCRIBED EARLIER AROUND THE APPOINTMENT-BASED

SYSTEM AND ISSUES WITH TRAUMA-INFORMED SERVICES, THROUGH A RACE LENS, AND EXPERIENCING THEM AS RACISM. IT WAS A POWERFUL TO HEAR, AND VERY CONCERNING. ANOTHER QUANTITATIVE PIECE OF DATA IS THAT IT'S VERY DIFFICULT FOR A PERSON OF COLOR TO SEE A CLINICIAN WHO IS ALSO -- WHO COMES FROM A SIMILAR BACKGROUND. THAT WAS A CHALLENGE. THOSE CULTURAL RESPONSIVENESS ISSUES ARE HIGHLY RELATED TO WORK FORCE ISSUES, WHICH WAS ANOTHER MAJOR THEME IN OUR FINDINGS. SO RECRUITING AND RETAINING A HIGH QUALITY WORK FORCE IS EXTREMELY CHALLENGING IN THE MENTAL HEALTH SYSTEM, PARTICULARLY FOR COMMUNITY-BASED PROVIDERS.

Bevin Croft: SO IN MANY WAYS THE AGENCIES THAT ARE TASKED WITH SUPPORTING PEOPLE WITH THE MOST COMPLEX NEEDS IN THE COMMUNITY ARE THE ONES THAT ARE HAVING THE HARDEST TIME RECRUITING AND RETAINING SKILLED HIGHLY TRAINED CLINICIANS. TURNOVER RATES WERE REPORTED BETWEEN 40 AND 60% FOR THESE AGENCIES THAT MAKES IT VERY DIFFICULT TO HAVE HIGH-QUALITY TRAINING, TO BE ABLE TO IMPLEMENT EVIDENCE-BASED PRACTICE WITH FIDELITY. WE HEARD STORIES OF MANY EXPERIENCED CLINICIANS LEAVING FOR HIGHER PAYING JOBS AT HEALTH SYSTEMS, SO THE RESULT OF THIS IS SORT OF THAT LOWER PAID, LESS EXPERIENCED WORKERS ARE PROVIDING DIRECT CARE TO PEOPLE WHO ARE HARDEST TO ENGAGE AND SERVE. AND THE DYNAMIC IS REALLY COMPOUNDED IN TERMS OF RETAINING AND RECRUITING PEOPLE OF COLOR. BECAUSE THEY'RE IN HIGHER DEMAND AND ARE LIKELY TO BE RECRUITED BY THE HIGHER PAYING JOBS AS WELL. ONE LAST SLIDE ON FINDINGS, THE STAKEHOLDERS HAD A LOT TO SAY JUST ABOUT THE SYSTEM STRUCTURE ITSELF, WHICH AGAIN, IS IN MANY WAYS A STATE ISSUE BUT IMPORTANT TO UNDERSTAND.

BECAUSE THERE ARE SO MANY DIFFERENT ENTITIES OVERSEEING SERVICES, BECAUSE THE RISK ACCEPTING ENTITIES FOR PHYSICAL HEALTH IS DIFFERENT THAN BEHAVIORAL HEALTH, STAKEHOLDERS WERE REALLY CONFUSED, BUT ALSO CONCERNED THAT THERE ISN'T ANY SINGLE ENTITY IN THE COUNTY WHO IS OVERSEEING THE WELL-BEING OF THE ENTIRE POPULATION AND THE BIG PICTURE. FOR ME WHEN I WAS IN HEALTH POLICY SCHOOL WAS WHEN A LOT OF THIS INTEGRATION WAS HAPPENING IN OREGON, AND I REALLY WAS VERY EXCITED. EVERYBODY WAS VERY EXCITED ABOUT THE INTEGRATION THAT WAS HAPPENING, IT'S -- BUT ONE STAKEHOLDER WITH CONSIDERABLE EXPERTISE DESCRIBED THIS INTEGRATION AS BRILLIANT IDEA THAT HASN'T BEEN REALIZED. AND I THINK THAT'S IMPORTANT TO RECOGNIZE. THIS BIFURCATION OF THE HEAD AND THE BODY WHEN WE'RE THINKING ABOUT HOW WE ORGANIZE AND FINANCING SERVICES IS A REAL BARRIER IN A LOT OF WAYS. SO WE KNOW THAT THERE ARE SOME INITIATIVES TO REEXAMINE THESE ISSUES AND URGE THAT THE COUNTY BE THERE AT THE TABLE AND HAVING A SAY. SO BOTTOM LINE WITH THE FINDINGS WAS JUST REALLY THAT MULTNOMAH COUNTY'S MENTAL

HEALTH SYSTEM IS IN MANY WAYS GOOD AND MODERN, BUT CAN STAKEHOLDERS DON'T EXPERIENCE THE SYSTEM IN THIS WAY. AND ALTHOUGH MANY PEOPLE ARE RECEIVING EXCELLENT SERVICES, THERE ARE MANY MORE WHO COULD CLEARLY BENEFIT AND AREN'T ACCESSING THEM. AND ALSO THE STAKEHOLDERS JUST DON'T KNOW WHICH ENTITY OR WHICH ENTITY IN WHICH AND WHICH ROLE IS ACCOUNTABLE FOR THE SYSTEM AS A WHOLE. AND FOR THE P COMMUNITY. AND THEY ALSO FELT IN THE DARK ABOUT SORT OF WHETHER AND HOW DATA AND ADMINISTRATION WAS BEING USED TO SUPPORT HIGH-QUALITY, ACCESSIBLE, EFFECTIVE SYSTEM.

Bevin Croft: SO THAT'S REALLY WHAT INFORMED OUR PRIORITY RECOMMENDATIONS, BRIEFLY BEFORE I GO INTO THOSE, WE HAVE -- I HAVEN'T COUNTED, BUT NOR EACH OF THOSE BULLETS PROBABLY TWO TO FOUR SUB RECOMMENDATIONS IN EACH OF THESE AREAS, SO THERE'S LOTS AND LOTS OF RECOMMENDATIONS RELATED TO ENHANCING OR CONTINUING THE UNFORTUNATES, BECAUSE WE RECOGNIZE THERE'S ALREADY A LOT OF EXCELLENT WORK BEING DONE IN THESE AREAS, A LOT OF THESE PROBLEMS ARE NOT NEWS TO PEOPLE IN THE SYSTEM. BUT WE OFFERED THREE PRIORITY RECOMMENDATIONS THAT BASED ON OUR ASSESSMENT WILL SUPPORT SYSTEM IMPROVEMENTS MOVING FORWARD. THE FIRST WAS AROUND ADDRESSING -- CREATING A SHARED VISION IN THE CONTEXT OF THIS COMPLEX SYSTEM. SO THAT ALL STAKEHOLDERS ARE ON THE SAME PAGE. AND THAT VISION NEEDS TO BE ONE THAT CAN BE TRANSLATED INTO ACTION. AND SOME SUB RECOMMENDATIONS ARE AROUND ADDRESSING THIS INFORMATION GAP THAT I DESCRIBED, SERVICE AVAILABILITY AND ISSUES WITH ACCESS, WORKING WITH THE COMMUNITY TO REALLY SAY, OKAY, WHAT ARE THE OUTCOMES THAT WE CARE ABOUT, WHAT'S THE PURPOSE OF A GOOD AND MODERN SYSTEM?

AND THEN ESTABLISHING DATA POINTS AND BENCHMARKS SO THE PUBLIC CAN REALLY SEE WHETHER AND HOW THE SYSTEM IS EFFECTIVE IN REACHING THOSE GOALS. TAKING A CLOSER LOOK AT THE TRAUMA-INFORMED NATURE OF THE SYSTEM, AND WE GET INTO THAT IN MORE DETAIL IN THE REPORT. AND ALSO PARTNERING WITH DIFFERENT PROVIDER AGENCIES TO REALLY LOOK AT WHAT ARE THESE DIFFERENT AGENCIES GOOD AT, WHAT IS THEIR ORGANIZATIONAL CAPACITY, AND HOW CAN THEIR STRENGTH AND SPECIALTIES BE ALIGNED WITH COMMUNITY NEEDS? THAT'S COMING FROM FEEDBACK WE HEARD FROM QUITE A NUMBER OF PROVIDER AGENCIES. OUR SECOND PRIORITY RECOMMENDATION IS -- COMES OUT OF THE FACT THAT CAN STAKEHOLDERS WERE CONCERNED THE LIVED EXPERIENCE PERSPECTIVE WAS NOT FULLY REPRESENTED. AT THE TOP LEVELS OF LEADERSHIP. AND WE KNOW FROM OTHER STATES AND LARGE COUNTIES AND FROM SAMSA, THAT IT'S BEST PRACTICE TO HAVE A PERSON AT LEAST ONE PERSON WITH PERSONAL LIVERED EXPERIENCE AT THE TOP LEVEL OF LEADERSHIP IN A MENTAL HEALTH SYSTEM. SO WE RECOMMEND THE ESTABLISHMENT OF A LIVED EXPERIENCE DIRECTOR LEVEL POSITION.

THAT POSITION COULD SPEARHEAD THE EFFORTS I MENTIONED EARLIER ABOUT ESTABLISHING A SHARED VISION.

Bevin Croft: COULD WORK WITH LOCAL ADVOCACY GROUPS AND PEER-RUN ORGANIZATIONS TO STRENGTHEN THEIR PRESENCE AND VOICE AND ALIGN THEIR GOALS TO EDUCATE STAKEHOLDERS ABOUT THE COMPLEXITY OF THE SYSTEM, SUPPORT COLLABORATION WITH STAKEHOLDERS, LEE ACE WITH OTHER SYSTEMS TO MAKE SURE THEY ARE REPRESENT THAN THE LIVED EXPERIENCE PERSPECTIVE AND TO SUPPORT ENHANCEMENTS TO THE PEER SUPPORT WORK FORCE, WHICH WAS SO HIGHLY VALUED BY THE STAKEHOLDERS WE SPOKE WITH. AND OUR FINAL PRIORITY RECOMMENDATION IS RELATED TO DATA. THIS IS A DATA RICH SYSTEM, THERE ARE A LOT OF DATA IN THE SYSTEM, BUT IT'S PRETTY CHALLENGING TO PULL IT ALL TOGETHER. AND SO WE HAVE RECOMMENDATIONS TARGETED TO REALLY THINKING ABOUT INTEGRATING THE DATA TO IDENTIFY OPPORTUNITIES, TO EXPAND CAPACITY FOR SERVICES, TO PROVIDE NEEDED CLARITY AND TRANSPARENCY THROUGH A RANGE OF DIFFERENT STAKEHOLDERS, AND TO INFORM SYSTEM PLANNING MOVING FORWARD.

THEREFORE, THAT IS WHAT I HAVE. IN ADDITION, JUST TO REITERATE, I HOPE WE MADE IT CLEAR THAT THERE IS CHALLENGES HERE, BUT THERE ARE ALSO CONSIDERABLE RESOURCES HERE. THE TALENT, PASSION, AND COMMITMENT OF THE STAFF BLEW US AWAY THAT WE SPOKE WITH, THE STAKEHOLDERS WE SPOKE WITH, THE ADVOCATES, THERE ARE PEOPLE HERE WHO CARE DEEPLY ABOUT MENTAL HEALTH ISSUES IN THIS COMMUNITY, AND WE REALLY HOPE THAT THROUGH THIS WORK AND WITH THIS REPORT, WE ARE SUPPORTING THOSE ONGOING EFFORTS, AND FURTHERING THE CONVERSATION. THAT WAS REALLY OUR GOAL. THEREFORE, WE HOPE IT IS USEFUL. THANK YOU.

Chair Kafoury: ALL RIGHT. THANK YOU. ARE THERE ANY QUESTIONS OR COMMENTS?

Commissioner Smith: THANK YOU FOR THE REPORT AND THANK YOU FOR ENSURING THAT SERVICE DELIVERY IS CULTURALLY APPROPRIATE. IN ADDITION, REACHES MANY OF OUR MOST VULNERABLE COUNTY RESIDENTS. I KNOW WE CAN AND WE WILL DO BETTER REPORT AND ANALYSIS SUCH AS THIS ARE HERE, AND I AM CONFIDENT IT'S GOING TO HELP GUIDE US AND HELP US WITH BECOMING ONE OF THE BEST MENTAL HEALTH PROVIDERS IN THE COUNTRY. THANK YOU.

Commissioner Vega Pederson: I WANTED TO THANK COMMISSIONER MEIERAN FOR YOUR WORK. MULTNOMAH COUNTY IS REALLY IMPORTANT, THERE'S A LOT OF WORK TO DO, I THINK WE CAN BE PROUD OF THE STEPS WE'RE TAKING, BUT WE'RE WORKING WITHIN THE LARGER ECOSYSTEM OF CARE THAT'S TRUDGING DOWN THE PATH TRYING TO ALIGN PHYSICAL, MEANT, AND

DENTAL HEALTH, AND THIS IS IMPORTANT. AND I ESPECIALLY APPRECIATE THE WILL INSIGHTS YOU GAVE INTO BOTH THE NEED FOR CULTURALLY SPECIFIC AND RESPONSIVE CARE AND ALSO THE CARE THAT ARE NEEDED FOR THOSE WHO ARE EXPERIENCING HOMELESSNESS AS WELL. SOME OF THE TOUGHEST CASES I THINK IN TERMS OF HOW TO GIVE APPROPRIATE CARE AND LOOK FORWARD TO WORKING MORE ON THOSE ISSUES.

Commissioner Stegmann: THANK YOU DOCTOR FOR BRINGING THIS INFORMATION FORWARD. A LOT OF THIS, WE KNOW INTUITIVELY AND OFTEN WE HAVE TO GO PROVE IT. THEREFORE, YOU HAVE DONE THAT, SO I DO APPRECIATE THAT. HOWEVER, IT IS IMPORTANT WORK, BECAUSE WE HAVE TO KNOW WHERE WE ARE IF WE WANT TO MOVE FORWARD. THEREFORE, I JUST WANT TO THANK YOU FOR THE INFORMATION AND THANK COMMISSIONER MEIERAN FOR TAKING THIS INITIATIVE.

Commissioner Meieran: I WANT TO THANK YOU TO THE CHAIR AND MY COLLEAGUES FOR REALLY BEING SO SUPPORTIVE IN LOOKING AT THIS SYSTEM AS A WHOLE, BECAUSE IT DOES TOUCH PRETTY MUCH EVERYTHING THAT WE DO AT THE COUNTY. AND RIGHT NOW ESPECIALLY AS COMMISSIONER VEGA PEDERSON ALLUDED TO, THERE IS A WHOLE LARGER SYSTEM SORT OF TRENCHING -- I DON'T KNOW IF IT'S TRUDGE BE FORWARD, IT'S JUST TURNING AROUND, AND ESPECIALLY WITH WHAT IS HAPPENING AT THE FEDERAL LEVEL RIGHT NOW WHERE I WAKE UP FEELING SICK EVERY SINGLE MORNING, YOU JUST THINK OF THE SORT OF THE BUMPER STICKER SLOGAN, THINK GLOBALLY, BUT WE CAN ACT LOCALLY TO MAKE AN IMPACT ON THE SYSTEM, ESPECIALLY NOW. SO YOU HAVE DONE TREMENDOUS WORK ON THIS PROJECT. I JUST CAN'T EVEN TELL YOU HOW FORTUNATE I PERSONALLY FEEL AND THAT WE ARE TO HAVE YOUR EXPERTISE, YOUR PERSPECTIVE, HAVING WORKED IN SO MANY OTHER JURISDICTIONS TO BRING THAT TO BEAR DURING THIS PROCESS. IT'S SO IMPORTANT.

AND OBVIOUSLY I HAVE A LOT OF THOUGHTS ON THIS. I WILL ENUMERATE THEM LATER AT THE MORE SO AT THE EVENT THIS EVENING AND AS WE MOVE FURTHER ON, BUT JUST WANTED TO HIGHLIGHT YOUR -- I APPRECIATE YOUR BRINGING UP HOW WORK FORCE IS SUCH A MAJOR THEME. THE PEOPLE DOING THIS REALLY INTENSE AND ALWAYS IMPORTANT WORK FROM PEERS AND NAVIGATORS, TO CASE MANAGERS, TO PROVIDERS, AND COORDINATORS, AND CLINICIANS, THIS IS FUNDAMENTALS OF THE QUALITY OF CARE THAT PEOPLE ARE GETTING. WHEN THEY HAVE A TURNOVER, THE RAPID TURNOVER THAT WE'RE SEEING, WHICH IS SHOCKING, PEOPLE DON'T HAVE THE SAME EXPERIENCE OF CARE, IT DIRECTLY IMPACTS THE EXPERIENCE THEY HAVE AND THE SERVICE THAT THEY RECEIVE. AND CONTINUITY OF CARE IS SO IMPORTANT TO OUTCOMES AND POSITIVE CLIENT OUTCOMES, AND SO MUCH MORE. IT ALSO IS IMPORTANT TO OUR WORK FORCE ITSELF. WHEN YOU ARE SEVERELY UNDERPAID AND OVERWORKED, THERE'S ABSOLUTELY NO WAY THAT YOU CAN KEEP DOING THIS JOB WHEN

YOU YOURSELF ARE SUFFERING TRAUMA AND STRESS FROM IT AS WELL. SO THIS IS SOMETHING THAT IS IMPORTANT TO ACKNOWLEDGE, ALSO THE FACT THAT WE ALL KNOW WHICH CAME UP, VIRTUALLY EVERYONE WHO WAS SPOKEN WITH IN TERMS OF THIS STUDY WHICH IS HOW IMPORTANT HOUSING IS IN THIS CONVERSATION.

Commissioner Meieran: WE CAN'T EVEN HAVE THE CONVERSATION WITHOUT TALKING ABOUT HOUSING. AND THAT NEED. WHICH I KNOW WILL BE AN ONGOING CONVERSATION, AN IN-DEPTH CONVERSATION FOR NOW AND YEARS TO COME. AND BEVIN, YOU SPOKE ABOUT THIS PRETTY CLEARLY, I WANT TO EMPHASIZE HOW STRIKING IT WAS TO ME IN THE REPORT, BECAUSE THIS IS SOMETHING THAT I PERSONALLY HAVE EXPERIENCED, AND I WONDERED ABOUT AND WHAT I BROUGHT ONE OF THE REASONS I WANTED A STUDY LIKE THIS AND COME FROM SORT OF AN OUTSIDE THIRD PARTY SOURCE IS THAT DEGREE OF DISCONNECT BETWEEN THE AIMS AND WHAT WE'RE REALLY DOING IN TERMS OF THE MENTAL HEALTH SERVICES THAT WE'RE PROVIDING AT THE COUNTY AND HOW PEOPLE ACTUALLY USING AND EXPERIENCING AND USING THE SYSTEM AND WORKING IN IT ACTUALLY EXPERIENCE THE SYSTEM. THAT'S A HUGE DEAL.

AND THAT'S SOMETHING THAT WE NEED TO BE AWARE OF AND CONTINUE TO WORK ON AND ADDRESS AS WE MOVE FORWARD. AND IN TERMS OF MOVING FORWARD, BECAUSE THIS IS A CULMINATION OF ONE PROCESS, BUT IT'S REALLY THE LAUNCH PAD FOR THE REAL WORK, WHICH IS TO PUT THIS INTO ACTION IN SOME WAY, IN THE SHORT-TERM I WILL BE WORKING ALONG WITH OTHERS TO IDENTIFY AND ADVOCATE FOR SOME KEY SHARED STATE LEGISLATIVE PRIORITIES, BECAUSE AS COMMISSIONER VEGA PEDERSON MENTIONED, AGAIN, THERE IS SO MUCH INTERACTION AND INTERRELATIONSHIP AND INTERCONNECTION BETWEEN WHAT'S HAPPENING AT THE FEDERAL AND THE STATE LEVEL AND ALL THESE DIFFERENT SYSTEMS, AND WHAT HAPPENS AT THE COUNTY. SO SUPER IMPORTANT. I ALSO PLAN TO CONVENE A WORK GROUP TO EXPLORE POTENTIAL OPTIONS TO ADDRESS WORK FORCE NEEDS, AND WORK WITH THE COUNTY STAFF TO DISCUSS ELEVATING THE ROLE OF LIVED EXPERIENCE IN LEADERSHIP AS WELL AS IMPROVEMENTS IN DATA INTEGRATION.

AND THEN LONGER-TERM I AM FIRMLY COMMITTED TO WORKING WITH THE COMMUNITY INSTITUTIONAL AND ORGANIZATIONAL PARTNERS, ADVOCATES, AND OTHERS TO DEVELOP AND ACT ON A TRUE SHARED PERSON-CENTERED HOLISTIC VISION OF HOW WE CAN BE PROVIDING MENTAL HEALTH CARE TO PEOPLE IN OUR COMMUNITY. SO AGAIN, I WANT TO THANK BEVIN SO MUCH FOR DOING THIS WORK. THE CHAIR, AND YOUR OFFICE WHO HAVE BEEN JUST SO PRESENT DURING THE PROCESS. THE HEALTH DEPARTMENT PARTICULARLY, WENDY, DAVID, I DON'T KNOW IF YOU'RE NATURAL HERE STILL, VANETTA, AND EBONY, WHO JUST HAVE BEEN REAL PARTNERS AND HAVE BEEN WORKING TO DO THIS. AND THEN THE COUNTLESS PROVIDERS,

ADVOCATES, CONSUMERS, PEERS, FAMILY MEMBERS, OTHER SUPPORTS, FRIENDS, PARTNERS WHO HAVE CONTRIBUTED TO THIS RESEARCH AND THIS PROJECT. AND THEY DON'T REALLY PUT THEMSELVES IN MY TALKING POINTS, BUT MY AMAZING, AMAZING STAFF WHO, YOU KNOW, PARTICULARLY SHANNON, WHO HAS DONE SO MUCH WORK AND IS DOING WORK SPECIFICALLY ON MENTAL HEALTH, THAT'S WHY SHE'S THERE IN MY OFFICE, DOING THIS WORK, AND RENEE, AND KATY, THANK YOU SO MUCH FOR ALL THE WORK YOU'VE DONE. THANK YOU TO EVERYONE, AND I'M LOOKING FORWARD TO MOVING THE WORK FORWARD.

Bevin Croft: AND COME TONIGHT IF YOU CAN.

Chair Kafoury: THANK YOU FOR YOUR WORDS AND YOUR WORK HERE TODAY. I THINK IT'S UNMISTAKABLE THE PASSION THAT YOU BRING TO THIS ISSUE, COMMISSIONER, AND I AM SO THANKFUL THAT YOU ARE HERE IN THIS ROLE AND ABLE TO TAKE THE LEAD ON THIS REALLY NECESSARY PROJECT THAT YOU'VE TAKEN ON. AND AS YOU CAN SEE FROM THE -- YOU DIDN'T COUNT, BUT MANY, MANY, MANY RECOMMENDATIONS MOVING FORWARD. WE LOOK FORWARD TO YOUR WORK ON THIS. I AM REALLY ALSO STRUCK BY THE AMOUNT OF PUBLIC INVOLVEMENT YOU HAD IN THIS REPORT, THE NUMEROUS STAKEHOLDER MEETINGS YOU HAD. AND I THINK THAT'S EVIDENT IN THE OUTCOMES THAT YOU'VE REALLY HIGHLIGHTED HOW THE SIGNIFICANT BARRIERS FOR PEOPLE OF COLOR, PEOPLE WHO ARE HOMELESS, AND PEOPLE WHO HAVE TOUCHED OUR CRIMINAL JUSTICE SYSTEM.

AND I KNOW THAT WILL BE A BIG PART OF YOUR WORK MOVING FORWARD IS MAKING SURE THOSE FOLKS WHO HAVE THE LEAST ABILITY TO ACCESS SERVICES ACTUALLY HAVE THE MOST ABILITY TO ACCESS SERVICES, BECAUSE THEY NEED IT THE MOST. MY MOM USED TO SAY WHEN SHE WAS HERE AT THE COUNTY THAT THEY HAD -- SHE COUNTED ONCE THAT THERE WERE SEVEN LAYERS OF BUREAUCRACY BETWEEN THE DOLLAR FROM THE FEDERAL GOVERNMENT AND THEN THE PERSON WHO WAS TRYING TO GET THE SERVICES. WHILE I DO BELIEVE THINGS HAVE CHANGED, AND I THINK THERE ARE A LOT OF THINGS THAT HAVEN'T CHANGED. SO AGAIN, I'M JUST SO EXCITED THAT YOU'RE HERE TAKING ON THIS PROJECT, AND THAT YOU'VE GOT HSRI BEHIND YOU, AND YOU'VE GOT THIS WHOLE BOARD. AND THE COMMUNITY. IF YOU TALK TO PEOPLE OUT THERE IN THE PUBLIC ABOUT WHAT IS THEIR CONCERNS, IT'S MENTAL HEALTH CARE AND PEOPLE WHO HAVE MENTAL HEALTH ISSUES. THAT IS RIGHT UP THERE WITH SOME OF THE TOP THINGS THAT WE'RE LOOKING AT. SO WE'LL LOOK FORWARD TO OUR NEXT STEPS AND THANK YOU FOR COMING.

R.5 Resolution Directing Review of County Community Involvement Process & Temporarily Suspending Ongoing Community Involvement Committee Operations. Presenters: Jenny Madkour, Travis Graves & Marissa Madrigal.

Chair Kafoury: COMMISSIONER STEGMANN MOVED AND COMMISSIONER VEGA PEDERSON SECONDED, APPROVAL OF R.5. IT'S BEEN A LONG MORNING. I WANT TO APPRECIATE EVERYONE STAYING WITH US. OUR MEETINGS HAVE GOTTEN RATHER LONG LATELY AND I THINK IT'S BECAUSE WE HAVE A LOT OF IMPORTANT WORK TO DO. I'M GOING TO START WITH SOME OPENING REMARKS. . ABOUT THIS DIFFICULT BUT IMPORTANT AGENDA ITEM. ANYONE WHO COMES TO MULTNOMAH COUNTY OR WHO WAS PRESENT IN THIS PACKED BOARDROOM ON TUESDAY NIGHT CELEBRATING OUR AMAZING COUNTY VOLUNTEERS KNOWS THAT COMMUNITY INVOLVEMENT IS CENTRAL TO THE COUNTY'S MISSION AND TO OUR WORK. OUR GOAL AND FOCUS OF THIS RESOLUTION IS ALL ABOUT REBUILDING A FOUNDATION OF MULTNOMAH COUNTY'S COMMUNITY INVOLVEMENT COMMITTEE IN A WAY THAT PUTS OUR COMMUNITY VALUES AT THE FOREFRONT OF THIS WORK. MULTNOMAH COUNTY IS A PLACE WHERE WE STRIVE TO TREAT PEOPLE WITH DIGNITY AND RESPECT, WHERE WE DO OUR WORK IN A WAY THAT IS FREE FROM BULLYING AND HARASSMENT. WHERE WE ARE ABLE TO FOCUS NOT INWARD, BUT OUTWARD ON THE COMMUNITY, AND ON THE DIFFICULT CHALLENGING WORK ITSELF. TO ACHIEVE THAT, WE SOMETIMES NEED TO REBUILD.

THE POPULATION OF MULTNOMAH COUNTY HAS UNDERGONE SIGNIFICANT DEMOGRAPHIC CHANGES. COMMUNITY NEED AND PRIORITIES HAVE SHIFTED AND EVOLVED. AND WE HAVE A RESPONSIBILITY TO EVOLVE WITH THEM. THIS RESOLUTION WILL ESTABLISH A WORK GROUP TASKED WITH REVIEWING THE SECTION OF COUNTY CODE PERTAINING TO COMMUNITY INVOLVEMENT AND BRINGING THE BOARD -- TO THE BOARD RECOMMENDED CHANGES. IT WILL DESIGN A PROCESS FOR COMMUNITY INPUT ON THE REVIEW OF THE COUNTY'S COMMUNITY INVOLVEMENT PROCESS AND THE COMMUNITY INVOLVEMENT COMMITTEE'S ROLE AND SCOPE OF WORK. IT WILL REVIEW THE COMMUNITY INVOLVEMENT PROCESS OF NEIGHBORING AND SIMILAR JURISDICTIONS AND IDENTIFY THE BEST PRACTICES THAT CAN INFORM MULTNOMAH COUNTY'S POLICY AND PROGRAMS. THIS GROUP WILL DEVELOP TOOLS FOR THE SUCCESSFUL AND EFFECTIVE OPERATION OF THE COMMUNITY INVOLVEMENT COMMITTEE, INCLUDING AN ANNUAL WORK PLAN CALENDAR, TRAINING, AND OPERATIONAL POLICIES AND PROCEDURES. AND THEN PRESENT TO THE BOARD A RECOMMENDATION FOR COMMUNITY INVOLVEMENT, COMMUNITY MEMBER APPOINTMENT AND AN ON-BOARDING PROCESS. WE NEED TO TAKE THE TIME TO BUILD A THOUGHTFUL FOUNDATION FOR THE FUTURE OF THE CIC THAT WILL RESULT IN MEANINGFUL COMMUNITY INVOLVEMENT. AND I BELIEVE THESE ACTIONS WILL DO THAT. LET ME BE CLEAR -- THIS IS NOT ABOUT THE INDEPENDENCE OF THIS GROUP. THIS IS ABOUT A COMMITTEE THAT CAN'T EVEN REACH A QUORUM UNDER ITS OWN BYLAW AND WHOSE INTERPERSONAL CHALLENGES HAVE LED TO SERIOUS COMPLAINTS. WE CANNOT IGNORE THIS ISSUE. OUR COMMUNITY AND OUR STAFF AND OUR VOLUNTEERS DESERVE BETTER. I'VE INVITED OUR COUNTY ATTORNEY, OUR CHIEF OPERATING OFFICER, AND THE

CHIEF HUMAN RESOURCES OFFICER TO SHED SOME LIGHT ON THE DECISION BEFORE US TODAY. THANK YOU FOR COMING.

Marissa Madrigal: THANK YOU. CHAIR, COMMISSIONERS, MY NAME IS MARRISA MADRIGAL. I'M THE CHIEF OPERATING OFFICER. THIS RESOLUTION IS BEFORE YOU TODAY BECAUSE IN YOUR AUTHORITY AS THE APPOINTING BODY OF THE CIC, YOU FUNCTION AS A DE FACTO HIRING MANAGER FOR THE MEMBERS OF THE CIC. THROUGH YOUR APPOINTMENT AUTHORITY YOU HIRE VOLUNTEERS AS DEPARTMENT OFFICIALS ON THE CIC AND TO PREFORM CERTAIN DUTIES. THOSE DUTIES INCLUDE FUNCTION CRITICAL TO THE OPERATIONS OF MULTNOMAH COUNTY, INCLUDING NOMINATIONS OF COMMUNITY MEMBERS TO OUR VARIOUS COMMUNITY BUDGET ADVISORY COMMITTEES AS WELL AS SUPERVISION OF MULTNOMAH COUNTY STAFF AND THE OFFICE OF COMMUNITY INVOLVEMENT AS IT PERTAINS TO THE WORK OF THE CIC.

YOUR AUTHORITY OVER THESE APPOINTMENTS OF THESE OFFICIALS IS ANALOGOUS TO ANY COUNTY MANAGERS AUTHORITY AND CRITICALLY INCLUDES THE RESPONSIBILITY TO ENSURE THAT THE APPOINTEES ARE PERFORMING THE FUNCTIONS REQUIRED OF THE POSITION AND FOLLOWING ALL APPLICABLE COUNTY RULES AND POLICIES. UNFORTUNATELY, IT HAS BECOME CLEAR THAT INTRA-CA CONFLICTS HAS RESULTED IN TROUBLESOME BEHAVIOR TOWARDS STAFF AND THE CIC'S INABILITY TO PERFORM DUTIES AS REQUIRED BY THE CODE. AS YOU KNOW FROM THE APRIL 12TH BOARD BRIEFING, THESE ISSUES ARE NOT NEW BUT THAT DOESN'T MAKE THEM ANY EASIER TO MANAGE. THE OFFICIALS HAVE BEEN THE SUBJECT OF COMPLAINTS OF INAPPROPRIATE WORKPLACE BEHAVIOR TOWARD OTHER OFFICIALS AND COUNTY STAFF. IN MAY, THOSE COMPLAINTS WERE FORMALIZED WHEN COUNTY STAFF SUBMITTED COMPLAINTS TO MY OFFICE UNDER THE INTERIM PROCESS TO RESPOND TO PROTECTED CLASS COMPLAINTS.

BECAUSE OF THE SERIOUSNESS OF THE COMPLAINTS, MY OFFICE RETAINED AN OUTSIDE INVESTIGATOR TO DETERMINE WHETHER DISRESPECTFUL WORKPLACE CONDUCT HAS OCCURRED. THAT INVESTIGATION IS IN PROGRESS. FURTHER, THE FUNCTION RESULTED IN THE CIC'S INABILITY TO MEET QUORUM REQUIREMENTS AT A STUDENT MEETING OR ATTEMPTING TO PASS BYLAW AMENDMENTS OR FULL SLATE OF OFFICERS LEAVING THE PUBLIC WITHOUT THE COMMUNITY REPRESENTATION GUARANTEED TO THEM BY THE COUNTY CHARTER. THEREFORE, THIS RESOLUTION REQUESTS THAT IN YOUR AUTHORITY AS THE APPOINTING BODY OF THE CIC, YOU RESCIND THE APPOINTMENTS. THIS ACTION PREVENTS FURTHER HARM TO EMPLOYEES AND VOLUNTEERS WHILE THE INVESTIGATION IS COMPLETED AND CHANGES TO CODE CAN BE MADE TO PROTECT EMPLOYEES AND VOLUNTEERS FROM DISRESPECTFUL AND HARMFUL BEHAVIOR. WHILE THESE DECISIONS ARE NEVER EASY, WE BELIEVE THIS ACTION IS NECESSARY TO ENSURE A SAFE AND RESPECTFUL WORKPLACE FOR COUNTY EMPLOYEES

AND VOLUNTEERS INTERACTING WITH THE CIC. SHOULD YOU FIND AT SOME POINT YOU'D LIKE TO REINSTATE ALL, HOWEVER, THE CIC'S CURRENT INABILITY TO PERFORM INABILITY. I'M GOING TO TURN THINGS OVER TO OUR CHIEF HUMAN RESOURCES OFFICER TO DISCUSS THIS.

Travis Graves: GOOD MORNING, CHAIR, COMMISSIONERS.

Chair Kafoury: GOOD MORNING OR AFTERNOON.

Travis Graves: AFTERNOON NOW. I'M TRAVIS GRAVES. OUR VALUES AND OUR RULES AND OUR VALUES OF THE COUNTY SET OUT REALLY CLEAR EXPECTATIONS THAT ALL COUNTY EMPLOYEES AND VOLUNTEERS CAN EXPECT A WORKPLACE THAT'S RESPECTFUL AND SAFE. AND ONE FREE FROM DISCRIMINATION AND ANY TYPE OF RETALIATION. THESE RULES LAYOUT PROCESS FOR BRINGING FORTH COMPLAINTS AND HUMAN RESOURCES PROMPTLY INVESTIGATING. WE'VE RECEIVED COMPLAINTS FROM STAFF CONCERNING THEIR TREATMENT AS Y EMPLOYEES. WE'RE FOLLOWING THE INTERIM PROCESS TO PROTECT CLASS COMPLAINTS THAT HAVE ENGAGED IN OUTSIDE -- WE KEEP PERSONNEL ISSUES CONFIDENTIAL AND TO PROTECT THE INTEGRITY, WOULDN'T BE APPROPRIATE FOR ME TO SHARE ANY ADDITIONAL DETAILS AT THIS TIME. HOWEVER, I WOULD BE HAPPY TO BRIEF INDIVIDUAL BOARD MEMBERS, IF YOU WOULD LIKE, WHEN THE INVESTIGATION IS COMPLETE. FROM AN HR PERSPECTIVE, WE'LL CONTINUE TO SUPPORT THE OCI STAFF MEMBERS AND WE'RE AVAILABLE TO ASSIST AND PROVIDE INPUT AS NEEDED IF THIS WORK GROUP IS CREATED IF YOU DECIDE TODAY TO PASS THIS RESOLUTION.

Jenny Madkour: GOOD MORNING, CHAIR AND COMMISSIONERS. JENNY MADKOUR, YOUR LEGAL ATTORNEY. I'M HERE TO ANSWER QUESTIONS ABOUT THE PROCESSOR THE AUTHORITY OF THE COUNTY BOARD. I'D LIKE TO JUST GO OVER A QUICK SUMMARY SO THAT -- I'VE HAD OPPORTUNITY ON TALK TO MOST OF YOU AND YOUR STAFF. JUST TO GIVE THOSE WATCHING IN THE AUDIENCE AND OTHERS AN IDEA OF WHY WE'RE HERE AND WHAT THIS PROCESS IS ABOUT FROM A LEGAL LENS. SO THE CASE LAW SUPPORTS THE COMMON SENSE NOTION THAT IF YOU HAVE AUTHORITY TO APPOINT YOUR ADVISORS, YOU ALSO HAVE THE INHERENT AUTHORITY TO REMOVE THOSE APPOINTMENTS WHEN IT'S NO LONGER DEEMED TO BE IN THE BEST INTEREST OF THE COUNTY OR FOR ANY OTHER REASON SO LONG AS IT'S A LAW FULL REASON. SO, FOR EXAMPLE, IF YOU FIND THAT INDIVIDUALS -- A GROUP IS NOT COMPLETING DUTIES AS REQUIRED BY CODE OR ENGAGING IN BEHAVIOR YOU DO NOT FEEL IS REPRESENTATIVE OF YOUR OWN VALUES OR THE VALUES OF THIS BOARD OR MULTNOMAH COUNTY. THOSE WOULD BE PROPER BASES TO RESCIND THE APPOINTMENT. INAPPROPRIATE CONSIDERATIONS WOULD BE BECAUSE SOMEONE DOESN'T FIT A PARTICULAR CLASS REQUIREMENT, FOR EXAMPLE, HYPOTHETICALLY, WE DON'T WANT ANY WOMEN ON THE BOARD. WE DON'T WANT PEOPLE WHO LOOK A CERTAIN WAY ON A BOARD. ALL OF

THOSE WOULD BE IMPERMISSIBLE CONSIDERATIONS. SO I WANT TO POINT OUT THAT AS THE BOARD OF COUNTY COMMISSIONERS, THE CURRENT CIC, THEY ARE YOUR ADVISORS AND YOU HAVE THE AUTHORITY TO CHOOSE YOUR ADVISORS. NOW, WHY THIS RESOLUTION?

Jenny Madkour: WHEN WE'RE TALKING ABOUT THE BOARD MEMBERS, THEY WERE APPOINTED BY RESOLUTION AND IT IS MY RECOMMENDATION THAT WHERE THEY ARE APPOINTED THROUGH A PUBLIC PROCESS, THAT WE WILL FOLLOW THAT SAME PROCESS IF WE ARE DECIDING TO RESCIND AN APPOINTMENT. IT GIVES AN OPPORTUNITY FOR PEOPLE TO GIVE PUBLIC TESTIMONY, TO GIVE YOU ADDITIONAL INFORMATION WHICH YOU MAY CHOOSE TO CONSIDER IN YOUR VERY IMPORTANT DECISION. I WOULD JUST CLOSE WITH MY STATEMENTS HERE TO SAY THAT THERE ARE MANY NUANCES IN THE ROLE OF A CITIZEN INVOLVEMENT, COMMUNITY INVOLVEMENT AND CIVIC INVOLVEMENT IN MULTNOMAH COUNTY. THE LEGAL OPINIONS THAT I'VE GIVEN REGARDING THE BOARD'S AUTHORITY ARE BASED ON MY EXPERIENCE, BASED ON THE READING OF THE CODE AND ARE BASED ON ALSO COMMON SENSE NOTIONS THAT WHERE WE HAVE DIFFICULT DECISIONS, THE BOARD SHOULD BE MAKING THEM IN PUBLIC MEETINGS AS YOU ARE DOING TODAY.

Chair Kafoury: THANK YOU. I KNOW YOU SAID --

Board Clerk: I BELIEVE WE HAVE 17.

Chair Kafoury: WE CAN HEAR THE PUBLIC COMMENT AND THEN IF PEOPLE HAVE OTHER QUESTIONS FOR THIS PANEL, WE CAN HAVE THEM BACK UP AGAIN.

Commissioner Smith: YES, THANK YOU, MADAM CHAIR. AND I JUST WANT TO MAKE CLEAR, THIS IS JUST YOUR INTERPRETATION OF THE CODE AND I JUST KIND OF WANT TO CORRECT SOMETHING THAT YOU SAID. YOU SAID WE APPOINTED BY RESOLUTION WHICH WAS IDENTIFIED BY THE CHARTER THAT THAT IS OUR ROLE AND OUR AUTHORITY IS THE CHAIR APPOINTS AND THE BOARD APPROVES. AND THAT'S IN THE CHARTER. SO WE DID A RESOLUTION TO DO WHAT THE CHARTER SET TO DO. I WANT TO MAKE THAT CLEAR THIS IS ONLY YOUR INTERPRETATION. THERE'S SEVERAL INTERPRETATIONS OF WHAT THIS LOOKS LIKE.

Jenny Madkour; COMMISSIONER SMITH, I CANNOT SPEAK TO OTHER PEOPLE'S INTERPRETATIONS. BUT, YES, I AM PROPOSING MY LEGAL OPINION AS THE COUNTY ATTORNEY AND CHIEF LEGAL ADVISOR OF THE COUNTY. OUR COUNTY CODE WHICH IS APPROVED BY THE BOARD OF COUNTY COMMISSIONERS STATES THE CIC MEMBERS ARE APPOINTED BY THE BOARD.

Commissioner Smith: RIGHT, THEY ARE. AND THAT IS THE COUNTY CODE. IT GOES BACK TO THE CHARTER WHICH THE CHARTER SAYS THAT PUT INTO CODE THAT THE CHAIR HAS TO APPOINT AND THE BOARD OF COUNTY

COMMISSIONERS THAT'S IN THE CHARTER. AND THE BOARD OF COUNTY COMMISSIONERS APPROVE THAT. SO I WANT TO BE VERY CLEAR WHEN WE TALKED ON APRIL 12TH, YOU TOLD ME THAT THERE WAS NO AUTHORITY GIVEN TO THE BOARD OR THE CHAIR OR LANGUAGE IN THE CHARTER THAT WOULD ALLOW US TO TERMINATE SOMEONE. SOMEONE ALONG THE ROAD WE HAVE UPPED THE ANTE NOT ONLY TO TERMINATE TWO PEOPLE BUT AN ENTIRE BOARD. SO AS WE'RE TALKING ABOUT THIS AS OFFICIALS AND AS AN ADVISOR. YOU ARE AN ADVISOR TO THE BOARD AND YOU ARE GIVING US YOUR BEST INTERPRETATION. WE NEED TO BE CAREFUL ABOUT THIS SOLUTION TO A VOLUNTEER GROUP.

AS I LOOK THROUGH THE CHARTER, I DIDN'T SEE LANGUAGE WHERE WE HAVE THE AUTHORITY TO TERMINATE ANYBODY WE'VE APPOINTED. AND AFTER TALKING TO YOU IN THE HISTORY OF MULTNOMAH COUNTY, WE HAVE NEVER TERMINATED CIC. AND I WON'T GO INTO THE OTHER BOARD. BUT BECAUSE THE CIC SPECIFICALLY IS IDENTIFIED IN THE CHARTER, WE HAVE NEVER TERMINATED BY RESOLUTION. I THINK, AS A BOARD, THAT WE HAVE TO UNITE PEOPLE. WE HAVE TO MAKE SURE THAT WE GIVE THEM OPPORTUNITIES TO MEDIATE. THAT CAN BE ANOTHER WAY TO DEAL WITH THE SITUATION. I THINK DIPLOMACY IS IN ORDER. AND I WANT TO MAKE CLEAR NO ONE, NO ONE, HAS BEEN CITED OR SUBSTANTIATED AS BEING THE HARASSER OF ANYONE ON THE CIC BOARD. YOU ARE LOOKING INTO IT. IF YOU WOULD HAVE COME WITH THIS VERY DRAMATIC SOLUTION AFTER AN INVESTIGATION WAS DONE, I COULD SEE YOUR REASONING BEHIND THIS. THERE HAS BEEN NO INVESTIGATION, NO CONCLUSION,

NO SUBSTANTIATION OF THIS. SO IT IS LIKELY THAT THESE FOLK S WILL FEEL LIKE THEY ARE BEING RETALIATED AGAINST. THEY ARE OLDER ADULTS THAT ARE VERY ACCOMPLISHED, VERY SAVVY. AND THEY SHOULD NOT HAVE TO TAKE THE BRUNT THAT YOU BELIEVE TWO PEOPLE HAVE DONE TO STAFF. THEY HAVEN'T DONE ANYTHING. WE'RE GOING TO THROW THE BABY OUT WITH THE BATH WATER. IN MY OPINION, WE NEED TO APPOINT THREE MORE PEOPLE. WE HAVEN'T DONE OUR JOB AS IDENTIFIED IN THE CHARTER TO APPOINT NEW PEOPLE TO THIS BOARD. IF YOU APPOINT IT TO THREE MORE PEOPLE, WE WOULD HAVE QUORUM. FOR ME, I THINK WE'RE OVERREACHING OUR AUTHORITY. THIS IS A TOTAL -- THIS APPEARS TO ME THIS IS A TOTAL ADMINISTRATIVE OVERREACH ON OUR BEHALF. AND WHAT YOU ARE ASKING US TO DO, IT SEEMS TO ME THAT IT'S VERY EXTREME.

Commissioner Meieran: CAN I JUST ASK A CLARIFYING QUESTION? IN TERMS OF WHAT COMMISSIONER SMITH WAS ALLUDING TO SAYING THE CHARTER IS WHAT GIVES US THE AUTHORITY TO APPOINT MEMBERS. AND SO WHICH WE DO BY RESOLUTION AND WHAT YOU HAVE STATED AND WHICH IS MY UNDERSTANDING ALSO FROM BACK IN THE DAY AS A LAWYER IS THAT IF THERE'S NO SPECIFIC LANGUAGE THAT SAYS HOW TO RESCIND THAT APPOINTMENT, YOU DO IT BY THE SAME TYPE OF WAY THAT YOU DO IT TO

APPOINT MEMBERS. BUT THAT IS A VERY TYPICAL USUAL -- THAT WAY OF INTERPRETING IN LEGAL PRACTICE.

Jenny Madkour: I WOULD AGREE WITH THAT, COMMISSIONER.

Commissioner Meieran: THANK YOU.

Jenny Madkour: I WOULD ALSO ADD THAT WE HAVE CASE LAW -- SUBSTANTIAL CASE LAW THAT SUPPORTS THE NOTION. AND I'LL JUST QUOTE HERE. THAT INHERENT IN THE AUTHORITY TO APPOINT IS THE AUTHORITY TO RESCIND AN APPOINTMENT. AND THIS IS PARTICULARLY TRUE WHERE THE BOARD IS APPOINTING ITS OWN ADVISORS. SO THAT'S THE CASE LAW. AND THESE OPINIONS THAT I'M GIVING, I WOULD SAY THESE ARE BASED ON MY BACKBONE AND NOT MY WISH BONE. I AM NOT INTERPRETING THE CODE AS I WOULD LIKE IT TO BE. THESE OPINIONS ARE GIVEN AND CONSISTENT OVER TIME. THEY ARE DURABLE AND PUT FORWARD IN THE BEST INTEREST OF THE COUNTY AND THE CITIZENS OF MULTNOMAH COUNTY FOR THE LONG RUN AND NOT JUST FOR THE WHIM OF A PARTICULAR SITUATION OR PARTICULAR OUTCOME. THESE OPINIONS MAY NOT BE POPULAR AND I FULLY UNDERSTAND THEY ARE NOT EASY FOR THIS BOARD OF COUNTY COMMISSIONERS BECAUSE THIS IS A DIFFICULT DECISION.

Commissioner Smith: I CAN APPRECIATE THAT, JENNY. THAT WAS GREAT. I THINK WHAT THE INTERPRETATION THAT WAS GIVEN WAS YOU CANNOT CHANGE A CODE OR ORDINANCE WITH THE RESOLUTION. YOU CANNOT CHANGE THE CHARTER WITH A RESOLUTION. IF YOU DO SO, YOU HAVE TO CHANGE IT WITH THE ORDINANCE AND IT HAS TO BE READ TWO TIMES. JUST BECAUSE YOU DISAGREE WITH PEOPLE AND YOU HAVE A DIFFERENT OPINION DOES NOT MEAN THAT WE HAVE TO TOTALLY SAY I'M GOING TO GET RID OF YOU. YOU HAVE TO BE VERY DIPLOMATIC AND NOT MARGINALIZE PEOPLE AND NOT TAKE AWAY A PERSON'S VOICE OR AN ENTIRE GROUP'S VOICE. AND I'M CONCERNED WAY DOWN THE ROAD THAT THIS ACTION TODAY IS TAKING AWAY A VOICE OF AN ENTIRE GROUP THAT MAKES UP OLDER FOLKS IN OUR COMMUNITY, PROTECTED CLASS PEOPLE. THEY ARE NOT GIVEN AN OPPORTUNITY TO HAVE DUE PROCESS, FREEDOM OF SPEECH. THEY ARE NOT ABLE TO HAVE THEIR CIVIL RIGHTS PROTECTED AND IT IS NOT RESOLUTION TO RESOLUTION. IT IS NOT APPLES TO APPLES. THIS IS A RESOLUTION TO AMEND A CHARTER. I WOULD MUCH RATHER HAVE THIS ISSUE RIGHT HERE. THESE KINDS OF ISSUES ARE TAKING PLACE IN CHARTER REVIEW. THE NEXT CHARTER REVIEW IS IN 2022. THIS CAN BE BROUGHT UP IF THERE IS NOT CLEAR LANGUAGE THAT TELLS US HOW WE CAN TERMINATE SOMEONE FROM THE CIC. SO WE'RE PLANNING TO DO THE WORK OF THE CHARTER REVIEW COMMITTEE AND THAT'S NOT WHAT WE DO. SO WE DON'T HAVE CLEAR AUTHORITY. THIS IS NOT CLEAR AUTHORITY, YOUR INTERPRETATION OF WHAT'S HAPPENING TODAY. THIS WAS POLICY THAT WAS GIVEN TO YOU AND YOU DRAFTED AN OPINION THAT WAS NOT APPLES TO APPLES. YOU TOLD ME

ABOUT SOMEONE WHO WAS A VOLUNTEER SHERIFF. IT HAD NOTHING TO DO WITH CIC MEMBERS. SO I WANT TO BE CLEAR, THERE IS NOT A CLEAR LINE TO THIS. WE WOULD BE ESTABLISHING THIS WITH THIS RESOLUTION THAT WILL NOT HAVE ANY TEETH TO CHANGE OR MODIFY THE CHARTER OUTSIDE OF CHARTER REVIEW.

Chair Kafoury: MARINA, COULD YOU READ THE PUBLIC COMMENT, PLEASE.

Board Clerk: YES, MADAM CHAIR. I'LL CALL FOUR PEOPLE UP AT A TIME. ALICIA, JO ANNE, RUSSELL AND MICHAEL.

Chair Kafoury: YOU CAN BEGIN, MA'AM.

Alicia Morrenz: GOOD MORNING, COMMISSIONERS. I'M ALICIA MORRENZ. I'M THE SECRETARY FOR SOUTHWEST HILLS RESIDENTIAL LEAGUE, AMERICAN UNITED FOR PALESTINIAN HUMAN RIGHTS. IT'S UNFAIR TO US, MYSELF, FAMILY AND MANY OF MY FRIENDS WHY IT WOULD BE OF ANY BENEFIT TO TEMPORARY SUES SPENT THE COMMITTEE OPERATIONS. IS THIS A TYPE OF QUESTION OF BUDGET OR PRIORITIES? THIS WAS VOTED IN BY THE VOTERS AND THE PEOPLE WANT AND NEED THIS. IT'S BASICALLY THE ONLY VOICE IMMIGRANTS AND REFUGEES CAN ADD TO OUR COMMUNITY. THEY DIDN'T HAVE A VENUE FOR INPUT BEFORE. SO WHY SHOULD WE SILENCE THEM NOW? THEIR FEELINGS AND INPUT MATTERS. I REALIZE YOUR EXPECTATIONS WERE NOT MET. HOWEVER, WE BELIEVE IT IS INCUMBENT UPON YOU AS OUR VOTED REPRESENTATIVES TO INSTATE A NEW BOARD IF YOU ARE GOING TO DISBANDED US, WHICH I HOPE YOU DON'T DO FOR CIC AS SOON AS POSSIBLE FOR THE BENEFIT OF MINORITIES AND IMMIGRANTS. WOULD BE DESIRABLE TO CONSIDER MEDIATION OR REVIEW OF THE REPRESENTATIVES. AND ENCOURAGE THOSE WHO ARE TACTFUL AND REPLACING THOSE WHO MAY BE INSULTING OR ABRASIVE TO WORK WITH. I'M SURE THIS SERVED AS A WAKE-UP CALL. FINALLY, I WOULD LIKE TO OFFER MY SERVICES AND THANK YOU FOR OPENING WITH THE PLEDGE OF ALLEGIANCE. NO MODIFICATION NECESSARY. IT'S A CLASSIC AND HEART WARMING TO BEGIN WITH GOD'S NAME AND THE CREED UNITES US ALL DENOTING WE ASK FOR HIS HELP IN KEEPING OUR COUNTRY UNITED. THANK YOU AND GOD BLESS.

Chair Kafoury: THANK YOU. GOOD AFTERNOON.

Joanne Burke: GOOD AFTERNOON, CHAIR AND COMMISSIONERS. THANK YOU FOR THE OPPORTUNITY TO SPEAK IN SUPPORT OF THIS RESOLUTION. MY NAME IS JOANNE BURKE. I'M 60 YEARS OLD AND CONSTITUENT OF DISTRICT 2. I VOLUNTEER WITH THE COUNTY AS ADULT LITERACY TUTOR. I'VE NEVER ATTENDED A CIC MEETING BUT I WORK WITH DANNY AND BRENDA AND KNOW THE CIC MEMBERS WHO ARE ALSO MEMBERS OF THE CENTRAL CBAC. I AM FIERCELY PROUD OF THE WORK OF THE CBACS. OUR MEETINGS ARE PRODUCTIVE, COOPERATIVE, RESPECTFUL AND, HONESTLY, FUN. IF YOU ARE

GOING TO VOLUNTEER FOR SOMETHING, IT SHOULDN'T BE PAINFUL. CONFLICT, POLITICKING AND POWER PLAYS ARE SO FOREIGN TO MY EXPERIENCE HERE OR ANYWHERE THAT I FIND IT BAFFLING THAT THE CIC DOESN'T SEEM TO BE ABLE TO GO MORE THAN TWO YEARS WITHOUT BLOWING UP. I THINK IT'S DEFINITELY TIME TO REVIEW THE PROCESS OF WHAT THE CIC IS AND HOW IT SHOULD BE STRUCTURED. I JUST WANT TO MAKE TWO ADDITIONAL QUICK POINTS AND ONE REQUEST, ACTUALLY. FIRST, I WANT TO POINT OUT THE STAFF WHEN I'VE WORKED WITH THEM HAS BEEN HELPFUL, PROFESSIONAL AND A JOY TO WORK WITH. AND SECOND, MY EXPERIENCE OF THIS COUNTY GOVERNMENT IS ONE OF TOTAL COMMITMENT TO EQUITY AND INCLUSION TO SAFETY AND BELONGING. AND I SEE TODAY'S RESOLUTION AS AN EMBODIMENT OF THAT COMMITMENT. I STRONGLY SUPPORT OVER HAULING THE CIC TO BECOME MISSION FOCUSED AND SELF LESS AS CBACS INVOLVED. AND FINALLY, MY REQUEST IS THAT IF THIS RESOLUTION IS SIGNED, THAT THE BOARD IN THE ABSENCE EMPOWER THE STAFF TO CONTINUE TO RECRUIT AND APPOINT MEMBERS FOR EMPTY SPACES IN THE CBACS. WE NEED TO CONTINUE OUR WORK.

Chair Kafoury: THANK YOU. GO AHEAD.

Russell Lum: GOOD AFTERNOON. MY NAME IS RUSSELL LUM. I'M NOT HERE TO SPEAK FOR MYSELF BUT TO READ FROM A STATEMENT SUBMITTED BY BERNADINO WHO COULD NOT BE HERE TODAY. I, BEING THE NEWLY ELECTED CHAIR FOR THE CIC, THINK TAKING THE ACTION TO PRESENT A RESOLUTION TO DISMISS THE ENTIRE CIC MEMBERS IS VERY WRONG. MISGUIDED, AGAINST THE WISHES OF THE PEOPLE. COMMUNITY MEMBERS, VOTERS ARE NOW AWARE OF THE CLEAR OBSTRUCTION AND OVERREACH BY THE OFFICE OF COMMUNITY INVOLVEMENT STAFF AND COUNTY ATTORNEY MISS INTERPRETATIONS PREVENTED CIC FROM MEETING AND WORKING TOGETHER. THE CHAIR AND OCI STAFF TOOK ACTIONS A FEW MONTHS AGO IN APRIL 2018 AT A BOCC MEETING ATTEMPTING WITHOUT SUCCESS TO OUST TWO MEMBERS AND MADE AN ATTEMPT TO RUIN REPUTATIONS WITHOUT THE BOCC BEING FULLY INFORMED. THIS IS NOT GOOD GOVERNANCE.

IT IS QUITE EVIDENT THAT YOU ONLY GET INFORMED BY THE OCI STAFF. AND THE COUNTY ATTORNEY MAKES LEGAL MIS-INTERPRETATIONS AND AT NO TIME DID BOCC LIST TONE LEADERSHIP TO OBTAIN A FULL PICTURE YET MOVE FORWARD AS FULLY BEING INFORMED AND FAILED IN YOUR EFFORTS TO REMOVE TWO CIC MEMBERS. I WORKED TEN YEARS FOR MULTNOMAH COUNTY. 1999- 1999-2009. ONLY ONE COMMISSIONER REACHED OUT TO OBTAIN INFORMATION FROM CIC MEMBERS. I FORWARD A LETTER DATED JUNE 4, 2018 FROM A REPUTABLE ATTORNEY THAT PROVIDED THE CIC AN INDEPENDENT LEGAL OPINION AND SENT IT TO ALL OF YOUR OFFICES. A SECOND ATTORNEY BOTH THE JUNE 4 LETTER AND THE COUNTY ATTORNEY'S ABUTLE OPINION LETTER DATED JUNE 18TH. AND THAT SECOND ATTORNEY REVIEWED COUNTY CHARTER, COUNTY CODE AND CIC BYLAWS AND AGREED

WITH THE FIRST INDEPENDENT LEGAL OPINION LETTER DATED JUNE 4. INDEPENDENT LEGAL OPINIONS HAVE CONFIRMED THE COUNTY ATTORNEY AND OCI STAFF OPINIONS HAVE BEEN IMPROPERLY REASONED. I STRONGLY THINK THE REASONING FAILURES OF OCI STAFF AND COUNTY ATTORNEY IS REFLECTIVE OF VERY STRONG STAFF BIAS.

Russell Lum: OCI STAFF HAS NOT SUPPORTED GOOD CIC OPERATIONS BUT RATHER APPEARS DESIGNED TO OBSCURE THE FACTS THAT RESIDENTS, VOTERS OF MULTNOMAH COUNTY WHO CREATED THIS COMMITTEE DESIGNED AN AMENDMENT TO OVERSEE ITS OWN STAFF TO HELP WITH COMMITTEE WORK. BUT NOT BE SUPERVISED BY OTHERS AND GO AGAINST THE WISHES OF COMMUNITY MEMBERS IN MULTNOMAH COUNTY. THE OBSTRUCTION OVERREACH AND BUREAUCRATIC BULLYING BY STAFF BEGAN ABOUT A YEAR AGO. AND IT WAS UNKNOWN TO NEW CIC MEMBERS TO PREVENT THE CIC FROM WORKING EFFECTIVELY AS IT HAS THE LAST 35 YEARS. I'LL STOP THERE.

Chair Kafoury: THANK YOU. GOOD AFTERNOON.

Michael Sneethen: I'M GOING TO CONTINUE READING THAT LETTER. THE DISRUPTION DUE TO OCI EXECUTIVE DIRECTOR IN 2016 AND ALLOWED THE WINDOW OF OPPORTUNITY FOR THE NEW OCI EXECUTIVE DIRECTOR TO USURP THE AUTONOMY. THE CIC CHAIR WAS JUDY HADLEY FROM 2016 TO DECEMBER 26TH, 2017. JUDY HADLEY BECAME COMPLACENT AND ALLOWED THE EXECUTIVE DIRECTOR TO RUN SEPARATE AND BE SUPERVISED BY BOCC KAFOURY. FURTHERMORE, OCI STAFFING PROCESSES HAVE BEEN ADMINISTRATIVELY WARPED AND SKEWED SINCE THE EXECUTIVE DIRECTOR INTERVIEWS. I, PERSONALLY, SCREENED AND SCORED MORE THAN 90 APPLICATIONS. WHICH WERE SUBVERTED IN HIRING AND TRAINING PROCESS AGAINST THAT CHARTER AMENDMENT FINAL AND MOST IMPORTANT DIRECTIVE AUTHORITY.

I HAVE BEEN A DIRECTOR OF PROGRAMS WITH MORE THAN 45 STAFF UNDER MY SUPERVISION. THE CIC IS VERY CAPABLE OF ALL THAT NEEDS TO BE DONE SO LONG AS OUR EFFORTS ARE UNIMPEDED BY BUREAUCRATIC OVERREACH AND ADMINISTRATIVE BULLYING TO KEEP THE WATCH DOG COMMITTEE IN LINE WITH STAFF AND NOTIONS OF WHAT IT SHOULD DO. IN CLOSING, THE COUNTY HAS FAILED MISERABLY IN SUPPORTING THE AUTONOMOUS WORK THE CIC HAS DONE FOR 35 YEARS AND WHICH THE CIC WANTS TO DO AGAIN REPAIRING THE DAMAGE DONE BY THE PREVIOUS ADMINISTRATORS BEGINNING IN 2016 AND RESTORING THE CREDIBILITY HAS BEEN MET WITH BREATH-TAKING OBSTRUCTION. ATTEMPTS TO REORGANIZE HAS BEEN MET WITH ROADBLOCKS CANCELLING RETREATS AND CIC MEETINGS WITHOUT CONSULTING WITH CIC LEADERSHIP. FINALLY, THERE'S CLEARLY ACTIONS BEING TAKEN FOR MONTHS NOW THAT IS PERCEIVED AS OVERREACH AND OBSTRUCTION IN FOREST BY OCI STAFF THAT PREVENTS THE CIC OF

PERFORMING WORK IN THE BEST INTEREST OF THE RESIDENTS OF MULTNOMAH COUNTY THAT VOTED THE CIC INTO THE CHARTER. I STRONGLY THINK THE WATCH DOGS ARE STANDING ON SOLID GROUND AND PREPARED TO TAKE A STRONG POSITION TO MAINTAIN WHAT IS IN THE BEST INTEREST OF ALL COMMUNITY MEMBERS. I AM NOW PUTTING YOU ON NOTICE THAT THE RESOLUTION TO DISMISS THE ENTIRE CIC MEMBERSHIP GOES AGAINST THE CHARTER AND WILL BE MET WITH STRONG RESISTANCE AS WELL AS LEGAL ACTIONS AGAINST THE ENTIRE BOCC. RESPECTFULLY, BERNARDINO GUERRERO.

Chair Kafoury: THANK YOU. THANKS FOR COMING.

Board Clerk: [READS NAMES]

Greg Anderson: MY NAME IS GREG ANDERSON. I URGE YOU TO PROTECT WHAT THE CITIZENS CREATED. MOST EASILY SEEN IN THE CHARTER AMENDMENT OF 1984 AND IT'S FOUR CLEAR UNAMBIGUOUS SENTENCES. THE MULTNOMAH COUNTY CITIZEN INVOLVEMENT COMMITTEE HAS OPERATED FOR OVER THREE DECADES BRINGING TOGETHER A WIDE RANGE OF PERSPECTIVES ON ISSUES FACING THE COUNTY AND ITS RESIDENTS. SINCE ITS FOUNDING CIC HAS OPERATED IN COMPLIANCE WITH THE COUNTY CHARTER AND COUNTY CODES. RECENT CHANGES, HOWEVER, TO THE CIC FUNCTIONS WERE IMPOSED. IN VIOLATION OF THE CHARTER. AND THESE CHANGES HAVE ESSENTIALLY REMOVED MUCH OF THE AUTONOMY WHICH IS PREVIOUSLY ALLOWED THE CIC TO OPERATE AS A WATCH DOG FOR THE PEOPLE AND THE CITIZEN PARTNER WITH THE BOARD OF COMMISSIONERS.

AND IT'S DONE SO OUTSIDE OF THE DIRECT CONTROL OF OTHER ENTITIES AS MANDATED IN SENTENCE NUMBER 4 OF THE CHARTER AMENDMENT PERTINENT. I DID NOT KNOW WHAT A MESS I WAS INHERITING WHEN I TOOK THE GAVEL IN OCTOBER OF 2017. THE PREVIOUS CHAIR TOLD ME WHEN I MADE A REMARK ABOUT THE MISSTATEMENTS COMING FROM STAFF WHICH I DID NOT WANT TO CONTRADICT IN A PUBLIC MEETING THAT SHE HAD HAD A PRIVATE CONVERSATION WITH THE EXECUTIVE DIRECTOR AND THE EXECUTIVE DIRECTOR PERSUADED HER THAT THE VOLUNTEER COMMITTEE DOES NOT HAVE THE SKILLS OR TRAINING TO SUPERVISE STAFF. AND IT WOULD BE THE CHAIR'S CHIEF OF STAFF. SHE FURTHER INFORMED ME SHE WAS IN FULL CONCURRENCE WITH THAT AND PERSUADED THAT'S THE WAY IT HAD TO BE. THAT WAS NEVER SHARED WITH THE CIC. THE CIC NEVER VOTED ON IT. IT WAS REMARKABLE AND BREATHTAKING. I FEEL SORRY FOR THOSE WHO COULD NOT COME AND SPEAK TODAY BECAUSE OF THE LAST-MINUTE NOTICE AND NATURE LAST FRIDAY AT 4:30 WE WERE MADE AWARE OF THIS RESOLUTION. AND MY THANKS TO THOSE IN THE AUDIENCE WHO HAVE STAYED THROUGH AN EXCEPTIONALLY-LONG MEETING. THOSE TWO FACTORS HAVE SERVED TO REDUCE THE AMOUNT OF CITIZEN FEEDBACK AND SUCH. THREE BUSINESS DAYS OR FIVE DAYS IN TOTAL NOTICE FOR SUCH A

SERIOUS PROPOSAL IS SORT OF BREATHTAKING IN ITSELF. I COULDN'T BELIEVE HONESTLY THAT THIS EFFORT IS A POWER GRAB AND CONTINUES THE POWER GRAB THAT HAS BEEN IN AFFECT SINCE SEPTEMBER 26, 2017 WHEN I WAS NOTIFIED THAT THE CHAIR HAD PREVIOUS CHAIR HAD CONQUERED WITH STAFF BEING SUPERVISED OUTSIDE THE ORGANIZATION. THE OBSTRUCTION SINCE HAS BEEN BREATHTAKING. I PREFER YOU TO READ THE REPORT WHICH DOCUMENTS THE PROOF I COULDN'T SAY LACK OF SUPPORT -- PREVIOUS LACK OF SUPPORT FROM MULTNOMAH COUNTY.

Chair Kafoury: THANK YOU. GOOD AFTERNOON.

Teresa Rayford: FOR THE RECORD, TERESA RAYFORD. FOUNDER OF NON-PROFIT ORGANIZATION THAT FOCUSES ON SOCIAL JUSTICE, COMMUNITY ENGAGEMENT, CIVIC ENGAGEMENT. WHEN I GOT THE INFORMATION ABOUT THE CIC BEING ON THE CHOPPING BLOCK AND PROMOTER OF CIVIC ENGAGEMENT, IT HURT BECAUSE WE KNEW THAT VOTERS THAT -- WORKED HARD TO GET IT THERE. WE DIDN'T START HAVING RACISM IN AMERICA WHEN TRUMP BECAME THE PRESIDENT. THIS HAS BEEN A PROBLEM FOR MANY CENTURIES, DECADES, GENERATIONS IN THIS COMMUNITY. AND THE EFFORTS OF PEOPLE TO CHANGE THAT BY BUILDING THE COMMUNITY CHARTERS AND THE COMMUNITY BOARDS THAT WE HAVE THAT HAVE DIRECT ENGAGEMENT AND OVERSIGHT FROM THE COMMUNITY AND NOT THE CHAIR AND NOT THE BOARD OF THE COMMISSIONERS, THAT'S SOMETHING THAT'S DYNAMIC AND INNOVATIVE. WE SHOULDN'T BE MOVING BACKWARDS WHEN WE TALK ABOUT ENGAGEMENT OF COMMUNITY.

AND BOARDS LIKE THIS WHEN THEIR DEMANDS ARE MADE WITH AUDITS FROM THE MULTNOMAH COUNTY THAT ASKED FOR RECOMMENDATIONS TO MAKE THEIR JOB AND THEIR COMMUNICATION SKILLS TO BE ACCOUNTABLE TO COMMUNITY WHEN THEY ARE ASKING FOR YOU TO FOLLOW UP ON THOSE RECOMMENDATIONS AND THEY GET NO INFORMATION AND NO RESOURCES. OF COURSE, WE'RE GOING TO FIND OURSELVES UNDER MINING THEIR VALUES AND COMMITMENT TO VOLUNTEERISM. AND WHEN WE SAY THAT WE'RE GOING TO EQUATE THEIR VALUES WITH THIS BOARD AND THIS COUNTY, THAT'S RIDICULOUS TO ME. SO I'M JUST SAYING TO HOLD COMMUNITY TO THE SAME STANDARD THAT WE'VE TRIED TO HOLD YOU 20 AND SAY WE SHOULD SUSPEND THEM AND WE HAVEN'T SUSPENDED YOU ALL IS LUDICROUS. STEP BACK, THINK ABOUT WHAT YOU ARE DOING. YOU ARE NOT UNDER MINING THE ABILITIES OF PORTLANDERS FROM REACHING THE GOALS BY SITTING UP HERE AND SUSPENDING THIS BOARD. YOU ARE UNDERMINING YOUR OWN VALUE TO US AS ELECTED LEADERS. YOU NEED TO THINK ABOUT WHAT YOU ARE TRYING TO DO AND BE MORE EFFECTIVE IN YOUR LEADERSHIP AND FIND INNOVATIVE WAYS TO FOLLOW UP ON THE RECOMMENDATIONS THEY'VE BEEN ASKING FOR SINCE 2004 SO THEY CAN MAKE THEIR COMMITMENT MORE FIRM. IF THEY CAN GET MORE VALUE OUT OF THE TIME THEY ARE SPENDING AS VOLUNTEERS SO THEY CAN FOLLOW UP

OBJECTIVELY, EFFICIENTLY, PRODUCTIVELY THAT THEY ARE SERVING IN THE DISTRICTS THAT YOU GUYS COMMISSION OVER. THANK YOU.

Chair Kafoury: THANK YOU. YOU ARE UP.

Marc Coller: HI. MY NAME IS MARK COLLER. JUST SO YOU ARE AWARE OF THAT. DURING THIS PAST YEAR OR SO, I'VE BEEN WORKING CLOSELY WITH A NUMBER OF ORGANIZATIONS OF PEOPLE IN THIS DISTRICT. AND OVER AND OVER AGAIN, I HAVE HEARD FROM THEM ONE OF THE MAIN THINGS THEY NEED IS THEIR OWN VOICE TO BE ABLE TO BE HEARD TO THIS COMMISSION. I'VE MET SEVERAL OF THE PEOPLE ON THE CIC WORKING HARD TO REALLY BE ADVOCATES FOR THE PEOPLE IN OUR DISTRICT. AND I ALSO HAVE BEEN MANY YEARS IN THE CORPORATE HR SIDE OF THINGS. SO I UNDERSTAND THE CHAIR SAID THIS IS A COMMITTEE WHO IS LOOKING INTO THE CHARGES. YOU HAVE CHARGES, AND YOU HAVE TOOLS TO USE TO INVESTIGATE. IT DOES SEEM FROM WHAT EVERYBODY HAS BEEN SAYING ALREADY THAT BECAUSE OF SUBSTANTIATED CHARGES TO ELIMINATE AN ENTIRE COMMITTEE BECAUSE OF SOME CLAIMS FROM INDIVIDUALS DOESN'T SEEM TO FOLLOW THE KINDS OF PROCESS THAT ANY ORGANIZATION SHOULD FOLLOW.

CERTAINLY IN MY YEARS IN HR, WE WOULD NEVER DISBAND AN ENTIRE ORGANIZATION. OR WHATEVER ISSUES. PLUS, A LOT OF THESE PEOPLE YOU ARE DEALING WITH ARE NOT PROFESSIONALS IN TERMS OF UNDERSTANDING SOME OF THE ORGANIZATIONAL CHALLENGES. I WOULD ALSO SUGGEST YOU THINK ABOUT FOLLOWING THROUGH WITH THE INVESTIGATION, OF COURSE. THOSE ALLEGATIONS ARE SUBSTANTIAL. IF INDIVIDUALS ARE FOUND TO BE IN VIOLATION OF WHAT YOUR CHARTER AND HUMAN RESOURCE PROCESSES DEMAND, THEY SHOULD BE. TO ELIMINATE AN ORGANIZATION THAT HAS A TREMENDOUS AMOUNT OF SUPPORT IN THIS COMMUNITY. A COMMUNITY THAT DOESN'T FEEL LIKE THEY HAVE ENOUGH ACCESS AND ENOUGH SUPPORT TO REPRESENT TO THIS COMMISSION, I THINK IT WOULD BE WRONG FOR YOU TO DO THAT. AND THE CONSEQUENCES WOULD NOT SERVE THE BEST INTEREST OF THE PEOPLE IN THE COUNTY. THANK YOU.

Chair Kafoury: THANK YOU.

Tyra Black: GOOD AFTERNOON, CHAIR AND COMMISSIONERS. I'M TYRA BLACK. THANK YOU FOR THE OPPORTUNITY TO ADDRESS THIS MATTER BEFORE YOU TODAY. AS A CAREER PUBLIC SERVANT ACTIVELY SERVING IN ROLES THROUGHOUT THE MUNICIPALITY INCLUDING MULTNOMAH COUNTY, I HOLD IN HIGH REGARD THE FUNCTION OF OUR GOVERNING BODIES AND ALL WHO SERVE AND SUPPORT THEM. OVER THE COURSE OF MY TENURE I'VE HAD THE PLEASURE OF ESTABLISHING MANY HIGH-QUALITY WORKING RELATIONSHIPS ACROSS COMMITTEE BOARDS AND DEPARTMENTS AND THESE RICH AND VARIED INTERACTIONS HAVE PROVEN TO BE CONSISTENTLY EXCEPTIONALLY POSITIVE EXPERIENCES. IN STAR CONTRACT TO WHAT I OBSERVED IN THE

LAST CIC MEETING WHERE EVEN AS A TRAINED MEDIATOR I WAS TAKEN ABACK BY THE INTENSITY OF THE TOXICITY PERMEATING THE SPACE. KEY OBSERVATIONS I MADE INCLUDED THE SILENCING AND SUPPRESSION OF WOMEN'S VOICES AND THOSE WHO SUPPORT THEM. POWER CONSOLIDATION, PROCEDURAL ANTICS VIA THE ELECTIONS PROCESS. AND OVERALL CONTENTIOUS CLIMATE AND ANTAGONISTIC WORK ENVIRONMENT. I TAKE GREAT PRIDE IN OUR COMMITTEE'S AND BOARDS SUBSTANTIVE CONTRIBUTIONS TOWARD MOVING THE COUNTY'S EXTENSIVE WORKFORCE AND RACIAL EQUITY WORK FORWARD.

Tyra Black: SO MUCH SO THAT IF I EVER EXPERIENCED, WITNESSED OR EVEN LEARNED OF ACTIONS THAT UNDERMINE THE CRITICAL WORK, I'D BE AMONG THE FIRST TO RAISE THE CONCERNS. I'VE BECOME ALARMED WHEN IT APPEARS THAT RACE AND CITIZENSHIP STATUS ARE INVOKED. DELEGITIMIZES THE INTEGRITY OF GRIEVANCES. AS WITH THE CONDITION OF THE POLITICAL LANDSCAPE VIA HIGHLY-CHARGED RODERICK AND FALSE EQUIVALENCIES SUCH AS COUNTY TAKEOVER, AKIN TO THE GOVERNMENT GOVERNMENT TAKEOVER RODERICK IN THE AFFORDABLE CARE DEBATE AND THE COMPARISON TO ICE. IT IS THE VALUES OUTLINED IN THE WORKFORCE EQUITY PLAN. THE FIVE-PIECE FRAMEWORK AND THE COMMUNITY INVOLVEMENT BEST PRACTICES THAT FORM THE BASIS OF MY SUPPORT OF THE CIC. I THANK YOU FOR YOUR THOUGHTFUL DELIBERATION.

Chair Kafoury: THANK YOU.

Alicia Gideon: ALICIA GIDDEON. I'M READING THE TESTIMONY OF KATHLEEN TODD WHO IS THE EXECUTIVE DIRECTOR OF THE OFFICE OF CITIZEN INVOLVEMENT FROM 2002 TO 2014. ALICIA GIDDEON. I'M KATHLEEN TODD. I SERVE THE COUNTY FOR 20 YEARS AS THE OFFICE OF CITIZEN INVOLVEMENT. THERE HAVE BEEN TWO EXECUTIVE DIRECTORS SINCE I RETIRED IN 2014. IT CONTINUES TO BE DIFFICULT TO COME BACK AND VOICE COMMENTS AFTER THE SATISFYING YEARS OF POSITIVE AND SUCCESSFUL COLLABORATION I ENJOYED WITH MULTIPLE CIC CHAIRS, COUNTY CHAIRS, COMMISSIONERS AND FELLOW EMPLOYEES. THE PRESENT RESOLUTION APPEARS REASONABLE ON ITS SURFACE. IF YOU HAVE NO KNOWLEDGE AT ALL OF THE TERM OIL OF THE RECENT PAST. KNOWLEDGE OF THOSE EVENTS LEADS TO THE INESCAPABLE REALIZATION THAT RESPONSIBILITY FOR THE CURRENT SITUATION RESTS WITH ALL THREE PARTIES AND ALL SHOULD SHARE RESPONSIBILITY FOR WORKING THROUGH TO A SOLUTION. THIS MEANS BOCC, OCI AND CIC. THE HISTORIC TEAMWORK AND PARTNERSHIP HAVE BEEN NOTABLY ABSENT DURING THE PAST TWO YEARS. I WANTED TO OFFER THREE BITS OF ADVICE. FIRST, EVERYONE NEEDS TO COMMUNICATE FACE-TO-FACE OPENLY AND FREQUENTLY. WHAT IS CRITICALLY MISSING IS THE DEEP PARTNERSHIP AMONG THE BOARD, THE CIC AND ITS STAFF. THE RELATIONSHIP THAT IS THE ESSENCE OF LONG LEGACY OF SUCCESS AND THE ELEMENT THAT NEEDS TO BE RESTORED. ONLY RECENTLY HAS IT BEEN

ANYTHING OTHER THAN A TRUE PARTNERSHIP AND THE RECENT DEVELOPMENT OF INTERACTIONS IS EXTREMELY REGRETTABLE AND MOST OBSTRUCTIVE TO ENDEAVORS. SECONDLY, A RENEWED UNDERSTANDING IS NEEDED OF THE VERY SPECIAL MEANING OF INDEPENDENCE AS IT RELATES TO THE CIC AND ITS OFFICE. A MEANING WHICH HAS BEEN LOST. INDEPENDENCE IS NOT ASKED OPERATING WITHIN A COMMON FRAMEWORK. FINALLY, CURRENTLY, THERE ARE THREE ACTORS WHERE THERE SHOULD BE TWO. THE BOCC AND THE CIC AND ITS OFFICE ON THE OTHER. AS ESTABLISHED BY THE VOTERS IN 1984 DURING MCCOY'S ADMINISTRATION. I ENTRUST YOU TO HOLD TRUE THE ENABLING ORDINANCES AND JOIN AS THE BOCC WITH YOUR PARTNERS IN THE CIC TO WORK TOGETHER IN EFFORTS TO RESTORE AND PROLONG THE CIC'S SERVICES TO THE CITIZENS OF MULTNOMAH COUNTY WHO ARE AT THE HEART OF ALL THAT TRANSPIRES WITHIN THIS BUILDING. THANK YOU.

Chair Kafoury: THANK YOU.

Leah Gibbs: HELLO. LEAH GIBBS. I'M THE MOTHER OF TWO YOUNG SONS. I JUST GOT OFF AN OVERNIGHT SHIFT AND I'M ON 30 HOURS WITH NO SLEEP BECAUSE I THOUGHT IT WAS IMPORTANT TO SHOW UP HERE. I'M STRONGLY OPPOSED TO THE DISBANDING AND THE ADULTS THAT MAKE UP THE BOCC AND THE COMMITTEE SHOULD BE ABLE TO SIT DOWN IN A ROOM AND WORK OUT THEIR DIFFERENCES AND COME TO AN AGREEMENT ABOUT HOW TO MOVE FORWARD. IF THERE ARE THOSE THAT FEEL THEY CANNOT ACT IN THIS FASHION, IT SEEMS THE ONUS WOULD BE ON THOSE PEOPLE TO RESIGN AND FIND ANOTHER MEANINGFUL WAY TO ENGAGE IN THE COMMUNITY AND POTENTIALLY THAT WOULD INVOLVE SOMETHING WHERE THEY DON'T HAVE TO DEAL WITH CONFLICTS. MAYBE THERE ARE THOSE THAT ARE CONFLICT AVERSE. I HAVE WORKED WITH AND HAVE TREMENDOUS RESPECT AND I AM CONCERNED WE HAVE AN ISSUE WITH MISTAKING CONFLICT FOR AN TIM DECELERATION.

I'VE NEVER HEARD OF AN INCIDENT OF HIM BEING ANYTHING OTHER THAN PATIENT, KIND AND RATIONAL. I'M CERTAIN EVERY PERSON IN THIS ROOM, MYSELF INCLUDED HAVE HAD MOMENTS OF PASSION THAT CAN BE CONSTRUED AS INTIMIDATING. THERE'S A PENDING INVESTIGATION THAT HAS NOT BEEN SETTLED AND IT SEEMS A BIT HYPOCRITICAL AND LOST IN HERE THAT THERE ARE MEMBERS OF THIS COMMISSION THAT HAVE RECENTLY BEEN SEEN AND/OR CALLED OUT IN PUBLIC FOR THEIR MISTREATMENT OF OTHER COMMISSIONERS OR THEIR STAFF AND TO GO FORWARD WITH SOMETHING WITHOUT SUBSTANTIATION SEEMS RIDICULOUS. I'VE READ COMMUNICATIONS AND DOCUMENTATION REGARDING THIS MATTER AND THOUGH I DON'T HAVE INTIMATE KNOWLEDGE, I'M LIKELY AS FAMILIAR AS SOMEONE IN MY POSITION COULD BE WITH THIS ISSUE. REGARDING THE ROLE OF THIS VOLUNTEER-BASED OVERSIGHT COMMITTEE. IT'S CLEAR WHEN THIS ORGANIZATION WAS ESTABLISHED IN THE COUNTY CHARTER THAT THIS WAS

A DESIGNED TO BE AN INDEPENDENT BODY WHOSE ROLE IS TO ACT IN THE INTEREST OF THE PULMONARY OF OUR COUNTY WITHOUT CONFLICT OF INTEREST AND WITHOUT SUBMISSION TO THE WILL OF THE BOARD. THIS IS PROBLEMATIC AND IN MY VIEW SHOULD BE ACTIVELY CHALLENGED WITH BITTER. YOU CAN PUT TOGETHER A TASK FORCE TO GET WHATEVER OUTCOME YOU WANT. AND I HAVE SERIOUS CONCERNS THAT WE'RE SETTING OURSELVES UP FOR A COMMITTEE FULL OF APPOINTEES THAT ARE LESS ACCOUNTABLE TO THE CITIZENS OF OUR COUNTY AND MORE ACCOUNTABLE TO THE BOARD AND THE COMMISSIONERS. ONE OF THE CONCERNS I'VE HEARD IS THE CIC IS NOT AT 15 MEMBER LIMIT AS STATED IN THE CHARTER AND COME TO MY ATTENTION THE CIC ESTABLISHED A ROLE. THIS SEEMS LIKE A REASONABLE RULE BASED ON NOT HAVING COUNTY EMPLOYEES. I HAVE ANOTHER THING BUT I'LL SUBMIT IT IN WRITING.

Chair Kafoury: YOU CAN TURN IT IN. WE'LL GET IT. THANK YOU.

Edna Bonds Fitzsimmons: HELLO. I'M EDNA BONDS FITZSIMMONS. I'M A VOLUNTEER IN PORTLAND AND, YOU KNOW, SOME PEOPLE VOLUNTEER FOR DIFFERENT REASONS. SOME PEOPLE ARE BORED, SOME PEOPLE ARE CURIOUS. IT'S VERY PASSIONATE ABOUT ISSUES. AND THEY HAVE AN OPPORTUNITY AND THEY GO OVER AND THEY'LL DO THIS. AND I'M SURE ALL OF YOU HAVE VOLUNTEERED SOMEWHERE AT SOME POINT. AND YOU GET A LOT OF DIFFERENT PEOPLE. FROM DIFFERENT CULTURES. KIND OF OUTSIDE YOUR NORM. DIFFERENT WAYS OF COMMUNICATING. HEARING ABOUT THIS PLAN OR ANY DISCUSSION OF DISBANDING, I WASN'T SURPRISED. THIS IS WHAT I'VE GROWN TO EXPECT IN THIS POLITICAL CLIMATE. PEOPLE ARE NOT REMEMBERING WHY THEY GOT INTO THE SYSTEM, HOW THEY GOT INTO THE SYSTEM, WHO PUT THEM THERE AND FEELING I HAVE THE POWER.

AND WE CAN BRUSH THIS UNDER THE TABLE. AND THIS ISSUE, WE'RE TRYING NOT TO HAVE IT BRUSHED UNDER THE TABLE. IT IS SO DISAPPOINTING THE TREATMENT GIVEN TO PEOPLE VOLUNTEERING THEIR TIME BY PEOPLE WHO ARE PAID. THESE PEOPLE HAVE JOBS, THEY HAVE FAMILIES. TO NOT EVEN GIVE THEM A MEETING WHERE EVERYONE IS SITTING DOWN IS WRONG. BUT I'M SEEING THAT ALL THE TIME. I SEE IT OUT IN WASHINGTON D.C. BUT I'M REALLY DISAPPOINTED TO SEE IT HERE IN PORTLAND. AND I'M DISAPPOINTED WITH THE REFLECTION OF THE COMMITTEE AND OF THE BOARD AND THE COMMITTEE NOT FEELING EVEN TO GIVE THEM AN OPPORTUNITY TO SPEAK. TO SIT DOWN AND MEET WITH EARNEST AND HARD WORKING VOLUNTEERS AND WORKED. AND PROBABLY PUT YOU INTO OFFICE. BUT TO THINK THAT IN THIS ERA OF MAKE AMERICA GREAT THAT THIS CAN BE PULLED. I THINK IT CAN BE A DIFFICULT BALANCE TO WORK WITH. WE ALL NEED TO UNDERSTAND THE DEMOCRATIC PROCESS. AND I THINK WE'RE MISSING -- WELL, I GUESS THAT'S IT, HUH? OKAY. GOOD BREATH. YOUR TURN.

Chair Kafoury: THANK YOU. GOOD AFTERNOON.

Mary Saint Savage: GOOD AFTERNOON. MY NAME IS MARY SAINT SAVAGE. I'M AN ALASKA NATIVE. I'VE LIVED IN PORTLAND FOR SEVEN YEARS. I'VE A MASTER'S IN SOCIAL WORK AND I'M OKAY WITH CONFLICT AND LEANING IN TO HARD CONVERSATIONS. I'M ALSO ON THE DC HSHGS H CBAC. VERY ACTIVE IN THE COMMUNITY. I'M CURRENT MEMBER OF THE CIC AND AS MUCH AS I AM UNCOMFORTABLE FOR ME TO SPEAK ON THIS ISSUE, I FEEL COMPELLED TO SPEAK UP TO HELP THE COMMUNITY MOVE FORWARD. MEDIATION WILL NOT WORK. THE DAMAGE IS DONE AND OUR HORRIBLE EXPERIENCE ARE REAL. AS SOMEONE HAS CALLED US ON SOCIAL MEDIA. WE ARE REAL PEOPLE WITH REAL EXPERIENCES AND HAVE PASSION TO HELP THE COMMUNITY. IN THE YEAR I'VE BEEN ON, WE HAVE NOT DONE ONE THING, THAT'S A LOT OF WASTE. AND FOR EVERYONE THAT WANTS TO SAY WE NEED TO SAVE THE CIC, WE DO. WE NEED TO SAVE IT FROM NOT DOING NOTHING.

WE NEED TO START FOCUSING ON THE WORK AND THE VOICES OF ALL COMMUNITY MEMBERS. WE HAVEN'T DONE THAT. ONLY ABOUT MAINTENANCE AND WORKING ON THE PAST. NOW I LOST MY SPEECH. BUT YOU HAVE TO MOVE DOWN THE ROAD AND MAINTAIN AS YOU GO. BUT WE HAVE MEMBERS NOT ONLY SILENCING WOMEN AND OTHER MEMBERS THAT HAVE EXHIBITING BULLYING BEHAVIOR. THEY HAVE WANT TODAY FOCUS ON AND FOCUSING ON THE PAST. NOBODY ON THE COMMITTEE WANTED THE CIC TO COME TO THIS. WE WANT TO STAY ON AND USE OUR SKILLS TO HELP MAKE SURE ALL COMMUNITY VOICE IS BEING HEARD WHEN IT COMES TO DECISIONS MADE BY YOU, THE COMMISSIONERS. BUT THE TRUTH IS WE ARE IN A SITUATION THAT CAN'T MOVE FORWARD YIELDING MEMBERS YIELDING POWER. THE MEDIATOR WILL NOT WORK WITH US AND MEMBERS ARE REFUSING TO GO BY CHARTER CODE AND BYLAWS. SEEMS THAT WE CANNOT MOVE FORWARD. I HOPE THE CIC CAN BE RESTARTED WITH MORE DIVERSITY AND CAN ACTUALLY SERVE THE COMMUNITY. THE CIC IS SUPPOSED TO GO FORWARD IN -- FORWARD NOMINATIONS TO THE BOARD FOR CONSIDERATION AND HAVE NOT DONE THAT. THE BOARD CANNOT APPOINT NEW MEMBERS DOING WHAT IS OUTLINED IN THE CODE. THE CURRENT CIC IS NOT SERVING THE COMMUNITY AND TAKING AWAY SPACE AND VOICES OF THE COMMUNITY. I SUPPORT THE TEMPORARY CAUSE TO TAKE TIME TO BUILD STRONGER FOUNDATION AND SUPPORT A CLEARER VISION. THANK YOU.

Chair Kafoury: THANK YOU. THANKS SO MUCH FOR COMING.

Board Clerk: LAST GROUP [READS NAMES]

Chair Kafoury: YOU ARE UP.

Yu Te; GOOD MORNING, CHAIR AND COMMISSIONERS. GOOD AFTERNOON. THE SYSTEM IS BROKEN.

Chair Kafoury: YOU DO HAVE TO STATE YOUR NAME.

Yu Te: MY NAME IS YU TE. I SERVE ON THE CIC. THE SYSTEM IS BROKEN FROM THE NATIONAL LEVEL DOWN TO THE LOCAL LEVEL. PROTESTORS THAT OCCUPY FEARING FOR OUR SAFETY AND THE LOCAL COUNTY OFFICIALS ARE BULLYING -- STAFF ARE BULLYING THE VOLUNTEERS AT THE CIC WHICH INCLUDES MYSELF. YOU'VE HEARD LOTS OF TESTIMONY FROM TODAY FROM DIFFERENT PERSPECTIVES. AND I THINK THAT WITHIN THE THREE MINUTES, IT'S REALLY HARD TO SAY EVERYTHING THAT NEEDS TO BE SAID. WITH THE HOPE THAT AFTER THIS WHATEVER THE RESULTS IS WE CONTINUE WITH THE OUTREACH. BUT TO SAY CITIZENS IN THE COMMUNITY HASN'T BEEN DOING THIS WORK, INDIVIDUALS HAVE BEEN INVOLVING, EDUCATING THE CITIZENS AND YOU SEE THE RESULT TODAY WITH THE TURN OUT THAT WE HAVE. THERE HAS BEEN A CHARACTER ATTACK ON MYSELF.

AND IT'S DISAPPOINTING. I HAVE FRIENDS WHO HAVE CAME ON HERE AND BACK IN APRIL AND TODAY. I WISH WE COULD GO BEYOND AND SAY THERE'S ALSO WITH THE CHARACTER OF TAX YOURSELF, THE COUNTY SAYS IT'S BASED ON INCLUSION AND SO FORTH. I THINK THAT THERE IS SUFFOCATION. THERE'S A LOT OF MISLEADING INFORMATION. AND I'LL JUST SAY THIS: FABRICATION. AND IT'S REALLY HARD TO GET THROUGH WHEN WE'RE VOLUNTEERS AND TRYING TO DEFEND OURSELVES AND DON'T HAVE THE SAME VOICE AS PEOPLE THAT ARE EMPLOYEES. AND THEY SEE THINGS ABOUT US. SO WHEN WE HAVE SUPPORTERS WHO CALL IN AND WRITE AND GET REPLIES BACK AND THE LIES ARE REPEATED AT THEM. THAT HURTS. THERE'S A TIME AND PLACE TO CORRECT THAT. THE CASE LAW THAT JENNY MADKOUR THAT TALKED ABOUT AND THE REFERENCES TO THE COUNTY CHARTER. I'VE BEEN MEETING WITH PEOPLE TO READ THE COUNTY CHARTER AND RECOMMENDED PEOPLE TO DO THAT AS WELL.

THE COUNTY CHARTER IS THE MOST READABLE OF ALL OF OUR STATE STATUTES AND SO FORTH. THE REFERENCES TO THE INDEPENDENCE OF THE COMMITTEE IS ON HERE. IT'S WITHIN THE STRUCTURE. THERE IS 3.70 TALKS ABOUT THE ADVISORY BOARDS AND COMMISSIONS THEY APPOINT TO ADVISE THEM. THIS IS WHERE THE CITIZEN INVOLVEMENT COMMITTEE IS DIFFERENT. WE'RE STATED, WE'RE CREATED BY THE CITIZENS AND SECTION 3.75. AN ENTIRELY DIFFERENT SECTION. WE WEREN'T CREATED TO BE ADVISORY IES TO THE BOARD OF COMMISSIONERS. WE'RE ADVISORY IES TO THE OCI. AND WE HAVE SUBSECTION 4 IS THE CITIZEN'S COMMITTEE SHALL HAVE THE AUTHORITY TO HIRE AND FIRE. WHAT'S THE ISSUE HERE IS PEOPLE WHO ARE STAFF ARE AFRAID FOR THEIR JOB THAT'S UNDERSTANDABLE. BUT THEY HAVEN'T BEEN SERVING OUR NEEDS WHICH INCLUDES IMMIGRANTS AND THIS IS NOT AN OPPORTUNIST STATING THIS. THIS IS IMMIGRANTS WHOSE VOICES ARE BEING STIFLED AND PEOPLE MAKING FALSE ACCUSATIONS AT US. IF YOU VOTE FOR THIS EVEN TEMPORARILY BY YOU GUYS.

Chair Kafoury: CAN YOU FINISH?

Yu Te: I THANK YOU FOR THE TIME.

Margaret Black: GOOD AFTERNOON, COMMISSIONERS. MARGARET BLACK. I'M A CONSTITUENT OF DISTRICT ONE. MATH TEACHER AT LEWISON PARK COLLEGE. TODAY I'M COMING AS A CITIZEN. VERY CONCERNED ABOUT THIS RESOLUTION. FROM LISTENING TO THE TESTIMONY GIVEN TODAY, SOUNDS LIKE THE JUSTIFICATION FOR THIS IS PRIMARY INTRA-COMMITTEE CONFLICT COMBINED WITH QUESTIONS ABOUT THE MISSION, VISION, SCOPE ADMINISTRATION SUPPORT AND FUNCTIONALITY OF THE CIC. QUESTIONS YOU'D HOPE TO HAVE ANSWERED BY THE WORKING GROUP YOU PROPOSED. AS A CITIZEN, I'M REALLY CONCERNED AND CONFUSED ABOUT WHY THIS IS NECESSARY. EVEN IF SUCH A WORK IS CONVENED TO TRY TO ANSWER THESE QUESTIONS AND MAKE RECOMMENDATIONS TO THE BOARD OR THE CIC OR OCI. I'M WONDERING HOW THIS DOESN'T UNDERMINE THE OUTCOME OF THE COUNTY MEETING ON APRIL 12TH WHERE MY UNDERSTANDING, I WANT TO ENCOURAGE THE INVESTIGATION THAT THEY BROUGHT UP TO CONTINUE AND THAT THE OUTCOMES OF THAT DETERMINE WHAT HAPPENS NEXT. I DON'T THINK THIS IS NECESSARY.

I KNOW THAT I'VE BEEN ACCUSED OF HARASSMENT AS AN ORGANIZER IN VARIOUS FORMS AND ESPECIALLY INSIDE THE BUILDING COMMITTEES WHEN WHAT HAS BEEN MEANT IS I SAID SOMETHING THAT PEOPLE DISAGREED WITH BY CHALLENGING OPINIONS, ACTIONS AND PRIVILEGES. REALLY IMPORTANT WE DON'T ORIENT OURSELVES. PORTLAND POLITE IS REAL. DIGNITY AND RESPECT ARE GREAT BUT NOT AT THE COST OF HONEST CONVERSATIONS THAT MIGHT MAKE PEOPLE UNCOMFORTABLE. THE CIC IS IN A DIFFICULT PERIOD RIGHT NOW. I'M REMINDED OF THE NO PAIN, NO GAIN. IT SOUNDS LIKE THIS IS AN OPPORTUNITY FOR GROWTH. I KNOW MANY OF YOU ARE MOTHERS, IF NOT ALL OF YOU. I AM AS WELL. OUR KIDS GO TO SCHOOL TOGETHER. WHEN OUR KIDS CAN'T GET ALONG, WE DON'T KILL THEM AND START OVER. AND NOR SHOULD WE WITH THIS COMMITTEE. I'M VERY, VERY CONCERNED THIS RESOLUTION WASN'T PUBLICIZED UNTIL FRIDAY AT 4:30 P.M. WONDERING WHERE THE CITIZEN ENGAGEMENT IS TO DISBAND THE CITIZEN COMMITTEE. IF THEY VOTED TO INSTALL, ONLY THE CITIZENS SHOULD DISBAND IT. FOR THE COUNTY TO HAVE THE ABILITY TO DISBAND IT GOES AGAINST THE WILL OF THE CITIZENS WHO VOTED TO CONVENE IT. I SUPPORT ON-GOING MEDIATION FOR THE MEMBERS OF THE CIC. THANK YOU.

Chair Kafoury: THANK YOU. YOU ARE UP.

Charles BridgeCrane Johnson: NOT YET. GOOD AFTERNOON. OH YEAH 1:15. IT'S A VERY GOOD AFTERNOON. SO FIRST THING I WANT TO MENTION IS DUE DILIGENCE AND DUE PROCESS EARLIER. I DISSED THE PRESIDENT ABOUT HIS CRAPPY VIEWS AND I'M SAD TO SEE YOU ADOPTING SIMILAR VIEWS. IF YOU ARE GOING TO SUSPEND THE CIC YOU NEED TO USE THE BEST PUBLIC

PROCESS WHICH IS TWO READINGS ON ORDINANCE WITH BETTER PUBLIC NOTICE. SO YOU SHOULD VOTE AGAINST YOURSELVES RIGHT NOW SOLELY BASED ON THAT PRINCIPLE THAT YOU SHOULD BE MOVING AN ORDINANCE PROCESS, NOT AN EMERGENCY PROCESS AND BETTER PUBLIC INPUT. OTHER REASONS YOU SHOULDN'T SINK TO THE LEVEL OF TRUMPISM IS THAT IT'S INTERESTING WE DIDN'T GET INTO THE DEPTH OF COUNTY ATTORNEY MADKOUR'S DECISION ABOUT YOU ARE MAGICALLY EMPIRED TO FIRE IF YOU HIRE. GOVERNOR KATE BROWN APPOINTS JUDGES.

THE GOVERNOR CANNOT REMOVE JUDGES. THE PRESIDENT RONALD REAGAN APPOINTED JUSTICE KENNEDY TO THE SUPREME COURT. NO PRESIDENT CAN REMOVE JUSTICE KENNEDY FROM THE SUPREME COURT. SO DON'T THINK YOU HAVE A NICE TIGHT LEGAL OPINION THAT SAYS THERE'S NO PROCESS FOR REMOVAL SO WE'VE GOT THE POWER. YOU DON'T. IT'S INTERESTING THAT I WAS GLAD ANOTHER PERSON CAME AND SPOKE WITH HER POSITION ABOUT WE ARE DEADLOCKED SITUATION WHERE SOME PEOPLE THINK THE COMMITTEE IS STUCK WITH QUORUM PROBLEMS WHERE THE COMMITTEE IS NOT DOING WORK TO GET NEW PEOPLE IN. BUT REALLY, WE NEED TO GO BACK TO THE CHARTER 3.75 PARAGRAPH 4 AND THE FACT THAT PREVIOUS COUNTY COMMISSIONS MADE THIS MESS BY NOT PROPERLY CONSTRUING THAT TO SAY CIC IS NOT SUPPOSE TODAY WORK WITH OCI OR ANYTHING LIKE THAT. THE COUNTY IS SUPPOSED TO POINT ENOUGH FULL TIME EQUIVALENT THE CIC CAN HIRE TWO STAFFERS TO FACILITATE ITS WORK. THAT'S REALLY WHERE YOU NEED TO GO. DOESN'T NEED TO BE CONNECTION BETWEEN OCI AND CIC. THAT'S CRAP WE PULLED OUT OF ORDINANCES UNRELATED TO THE CHARTER. CHARTER 3.75 PARAGRAPH 4. YOU MUST ADDRESS THE CHARTER INDEPENDENTLY FUND TWO PEOPLE WHO ARE TOTALLY UNCONNECTED TO CHAIR KAFOURY. EVERY ONE OF THE PEOPLE ON CIC RIGHT NOW IS A GOOD VOLUNTEER. SOME FEELINGS HAVE BEEN HURT. THEY ARE ALL GOOD PEOPLE. THANK YOU.

Chair Kafoury: DO WE HAVE ANY OTHER --

Board Clerk: THIS IS THE LAST.

Chair Kafoury: OKAY. GREAT.

Lightning: YES. MY NAME IS LIGHTNING. I REPRESENT LIGHTNING SUPER WATCH DOG. YOU KNOW, IT'S INTERESTING AT THE CITY OF PORTLAND, THEY HAD A SIMILAR ISSUE. IT WAS ON THE -- IF SOMEBODY WENT INTO YOUR PROPERTY AND DID DAMAGE, DO YOU HAVE A RIGHT TO GO TO LAW ENFORCEMENT AND ASK FOR MONEY? WELL, IN THE CHARTER ITSELF, THERE WAS WHAT WAS CALLED A MORAL AND FAIR CLAUSE. AND IT STATED THAT THE CITY HAS A RIGHT TO BE MORAL OR FAIR ON THE SITUATION. THE CITY TOOK IT UPON THEMSELVES NOT TO FOLLOW THE CHARTER AND ABSOLUTELY NOT EVEN HAVE A MEETING AND NOT ALLOW THE PEOPLE TO

COME FORWARD WITH THEIR DAMAGES. NOW, AGAIN, ON THIS SITUATION, YOU CAN LOOK BACK AT THE CHARTER BUT THERE'S A TIME THAT WHEN YOU WERE ELECTED AND TOOK AN OATH AND YOU SAID I'M GOING TO DO CERTAIN THINGS BASED UPON THE CHARTER, BASED UPON THE CONSTITUTION. AND IT COMES BACK AT A CERTAIN TIME, YOU HAVE TO SIT BACK AND ASK YOURSELF WHAT IS MORAL AND FAIR IN THIS SITUATION? YOU HAVE GOOD PEOPLE SITTING UP HERE SAYING THEY HAVE THEIR CHARACTER ASSASSINATED. YOU HAVE NOT EVEN FOLLOWED THROUGH WITH THE INVESTIGATION. YOU ARE NOT FOLLOWING THE CHARTER. WHEN YOU SIT BACK, ARE YOU GOING TO DO THE MORAL AND FAIR THING ON THIS SITUATION? DOES THAT MEAN ANYTHING TO YOU SITTING UP THERE? TO BE MORAL AND FAIR. LET'S LOOK AT IMMIGRATION. DOES THAT MEAN ANYTHING WHEN YOU ARE LOOKING AT THE CHILDREN TO SAY TO YOURSELVES WHAT'S MORAL AND FAIR? OR DOES IT MEAN SOMETHING TO LOOK AT THE POWER OF THE PRESIDENT TO SIT THERE AND SAY AS THE PRESIDENT I HAVE THE POWER TO DO WHAT I WANT TO DO PERTAINING TO THE SECURITY OF THE UNITED STATES? AND GUESS WHAT, I DON'T CARE WHAT YOU SAY. THAT'S BASICALLY WHAT YOU ARE GOING TO VOTE TODAY. YOU ARE GOING TO VOTE IN THE SAME WAY THAT PRESIDENT TRUMP WILL THINK ABOUT IMMIGRATION AND THE CHILDREN AND THE SECURITY OF THE UNITED STATES. BUT HE HAS TO SIT BACK AT NIGHT ALSO WHAT IS MORAL AND FAIR. WHAT IS THE RIGHT THING TO DO? WHAT DOES HUMANITY MEAN? GOOD PEOPLE SITTING ACROSS FROM YOU SAYING I FEEL I HAVE BEEN MISTREATED. NOW, WHAT ARE YOU AS AN ELECTED OFFICIAL GOING TO DO FOR ME? YOU JUST WANT TO REMOVE THEM OUT? PUSH THEM TO THE SIDE. WHAT DO YOU THINK PRESIDENT TRUMP DOES? WHAT DO YOU THINK HE DOES? IS THAT WHAT YOU WANT TO DO TODAY? AND WHEN PEOPLE SAY TRUMP, HE NEEDS TO LOOK IN THE MIRROR SOME DAY AND SAY WHAT'S HUMANITY? WHAT'S HUMANITARIAN MEAN? WHAT DO THE PEOPLE MEAN THAT I'M SITTING HERE TRYING TO ALSO PROTECT THEIR INTEREST. THANK YOU.

Chair Kafoury: THANK YOU.

Board Clerk: THAT'S IT, MADAM CHAIR.

Chair Kafoury: ALL RIGHT. THAT'S ALL THE FOLKS FOR PUBLIC COMMENT. DO WE HAVE BOARD COMMENTS/QUESTIONS?

Commissioner Meieran: THANK YOU, CHAIR.

Commissioner Vega Pederson; I HAVE AN AMENDMENT. I'D LIKE TO PROTECT THE AMENDMENT. AMENDMENT.

Commissioner Meieran: SECOND.

Chair Kafoury: COMMISSIONER VEGA PEDERSON HAS AN AMENDMENT.
Commissioner Meieran Seconds.

Jessica Vega Pederson: I WOULD LIKE TO OFFER AN AMENDMENT TO DO TWO THINGS TO IMPROVE THIS RESOLUTION. FIRST, I'VE HEARD PEOPLE TALKED TO THIS IS DISSOLVING THIS COMMITTEE AND I DON'T THINK THAT'S THE INTENTION. IT'S DEFINITELY NOT MY INTENTION. SO I WANT TO MAKE SURE WE HAVE A CLEAR TIME LINE ON WHAT THIS WOULD DO AND WHEN THE WORKING PROPOSED WOULD NEED TO BE COMPLETED BY. SO THE FIRST AMENDMENT WOULD ASK THE TIME LINE WOULD BE SET FROM THE WORK GROUP TO ASK THEY UPDATE THE BOARD BY FEBRUARY 2019 AND THAT WOULD BE INSERTED IN THE FIRST LINE OF THE SECTION. SO BY FEBRUARY 2019, THE BOARD DIRECTS THE OFFICE OF COMMUNITY INVOLVEMENT TOO AND I HAVE THAT LANGUAGE. THIS IS THE MOST UPDATED COPY YOU CAN SEE. AND SECOND, ONE OF THE THINGS THAT'S BEEN CLEAR TO ME IS WE NEED TO DO A BETTER JOB OF ONBOARDING AND SET MEMBER'S EXPECTATIONS NOT ONLY ABOUT THE ROLES AND RESPONSIBILITY BUT ALSO HOW TO WORK WITH DIVERSE GROUP OF INDIVIDUALS AND SET EXPECTATIONS ABOUT RESPECT FOR DIVERSITY POINTS. SO TO THAT END, I'D LIKE TO ADD THEY DEVELOPED MEMBER EXPECTATIONS IN ADDITION TO THE CALENDAR TRAINING AND THINGS OUTLINED IN SECTION D. DO YOU NEED A COPY?

Jenny Madkour; I HAVE IT. THANK YOU.

Chair Kafoury: WE'RE GOING TO DISCUSS BOTH OF THEM AT THE SAME TIME. SO IF YOU HAD COMMENTS ABOUT THE ISSUE.

Commissioner Meieran: I HAVE COMMENTS ABOUT THE ISSUES. AND I KNOW IT'S REALLY LATE. I THINK THIS WARRANTS THOUGHTFUL COMMENTS. WE'VE HEARD THOUGHTFUL TESTIMONY AND THIS IS A REALLY PROFOUND ISSUE. AND I'M NOT -- SADDENS ME WE'RE HAVING TO MAKE THIS DECISION TODAY. I RECOGNIZE THE IMPORTANCE OF THIS COMMITTEE AS HELPING THE BOARD AND HEARING THE VOICE OF COMMUNITY. I RECOGNIZE THE HISTORICAL CONTEXT AND I CARE VERY MUCH ABOUT THE PEOPLE WHO ARE ON THIS COMMITTEE WHO HAVE DEDICATED TIME AND ENERGY TO DOING THIS IMPORTANT WORK. SO TO GUIDE ME, I HAVE SPENT LITERALLY HOURS AND HOURS INVESTIGATING. I REVIEWED THE HISTORY OF THE CIC INCLUDING WHAT MR. ANDERSON PUT TOGETHER. I REVIEWED THE RELEVANT CHARTER AND COUNTY CODE PASSAGES. I REVIEWED ALL OF THEM FROM STAFF. I HAVE LISTENED TO MULTIPLE RECORDINGS OF THE MEETING. THANK YOU FOR THE COMMITTEE MEMBERS BEING THERE. I HAVE LISTEN TO MULTIPLE RECORDINGS. I HAVE REVIEWED OUR ATTORNEY'S OPINION AND THE OPINION TO MR. ANDERSON. AND AN OUTSIDE SET OF MEDIATORS JUST SPEAKING TO THE IDEA OF MEDIATION. THIS IS NOT JUST COME UP. THIS HAS GONE THROUGH A TREMENDOUS PROCESS AND WE HAVE MEDIATORS THAT WROTE

A LETTER SAYING THIS CAN'T BE ADDRESSED THROUGH MEDIATION. WHAT HAPPENED HERE IS TOO DEEP AND TOO MUCH.

Commissioner Meieran: AND I HAVE REACHED OUT AND SPOKEN PERSONALLY - I DON'T KNOW IF ANYONE ELSE HAS DONE THIS -- TO EVERY MEMBER OF THE CIC WHO HAS BEEN AVAILABLE TO SPEAK WITH ME. ONE PERSON WAS OUT OF TOWN AND SENT ME A GREAT EMAIL AND RESPONSE WITH THEIR FEEDBACK. AND I EXCHANGED VOICEMAILS. I'M NOT SURE OTHERS ON OTHER SIDES HAVE SPOKEN PERSONALLY WITH EACH PERSON ON EACH, SORT OF, SIDE OF THIS. AND A COUPLE THINGS HAVE BEEN CLEAR AS I'VE BEEN DOING THIS RESEARCH. FIRST OF ALL, EVERY SINGLE PERSON WHO SIGNED UP TO BE ON THIS COMMITTEE SIGNED UP FOR A REALLY GREAT REASON. THAT HAS COME OUT TODAY AND THAT HAS COME OUT ALONG THIS WHOLE PROCESS. EVERY SINGLE PERSON IS DEDICATED, THOUGHTFUL, WANTS TO HELP THEIR COMMUNITY AND WANTS TO SERVE ON THE COMMITTEE AND THE WAY THAT THEY UNDERSTAND THAT COMMITTEE'S ROLE.

I HAD POWERFUL CONVERSATIONS WITH PRETTY MUCH EVERY SINGLE PERSON THAT I SPOKE WITH. AND REALLY, I DIDN'T SPEAK WITH THEM. I REALLY JUST LISTENED BECAUSE THAT WAS MY PURPOSE IN CALLING THEM. I WAS IMPRESSED BY EACH PERSON'S INSIGHTS INTO THIS WHOLE PROCESS. AND TO THE OTHER PEOPLE ON THE COMMITTEE, EVERYONE WHEN I SPOKE WITH THEM INDIVIDUALLY, THERE ISN'T NAME CALLING AT ALL. THE OTHER MEMBERS OF THE COMMITTEE, WE HAVE DISAGREED MAYBE. BUT I KNOW THEY ARE DOING THIS FOR THE BEST INTENTIONS AS WELL. SOMEWHERE ALONG THE WAY DURING A PROCESS AND THINGS GOT CONFUSED. THERE MIGHT HAVE BEEN A TIME WHEN DISAGREEMENTS COULD HAVE BEEN MEDIATED, FACILITATED AND COULD HAVE BEEN RESOLVED. BUT TOO MUCH HAS HAPPENED IN THE INTERIM. PEOPLE HAVE BEEN TRULY TRAUMATIZED AND TRULY BEEN HURT IN THIS PROCESS. AND IT'S SO IMPORTANT, I'M GLAD WE ARE MAKING THIS AMENDMENT TO ADD ON A PROCESS TO HAVE REALLY CLEAR GUIDELINES. I KNOW WE DIDN'T DO THIS RIGHT.

BUT WE NEED TO DO IT RIGHT AND NEED TO PAUSE SO WE CAN DO IT RIGHT. BUT TO PROTECT THE CIC WHICH IS WHAT I SEE ON ALL OF THESE CARDS HERE TODAY. THAT'S WHAT WE NEED TO DO. SO I WANT TO TAKE A STEP BACK JUST TO POINT OUT IN TERMS OF THE PEOPLE I TALKED TO, WE TALK ABOUT SUPPRESSION THE VOICES A LOT HERE. AND PEOPLE FEEL THEIR VOICES ARE BEING SUPPRESSED. BUT THERE'S A VERY DIVERSE ARRAY OF VOICES ON THIS COMMITTEE WHO JUST FELT UNCOMFORTABLE SPEAKING TODAY. THEIR VOICES ARE NO LESS VALID THAN THE ONES WHO -- I'M HAPPY BUT YOU FEEL OTHERS FELT COMFORTABLE AND ABLE TO COME AND SPEAK AND HAVE THEIR SUPPORTERS COME AND SPEAK. SOME PEOPLE DON'T FEEL COMFORTABLE. IT'S NOT THAT THEY ARE SHY. THIS JUST MIGHT BE A DIFFICULT PUBLIC SITUATION GIVEN SOME OF THE TRAUMA THAT I THINK THEY HAVE EXPERIENCED AND CAME OUT LOUD AND CLEAR. ONE OF MY

MOTTOS IS SPEAK YOUR MIND EVEN WHEN YOUR VOICE SHAKES. MY VOICE IS SHAKING A LITTLE RIGHT NOW. PEOPLE WHO SPOKE TO ME, THEIR VOICES SHOOK AND WEREN'T ABLE TO SPEAK FOR THEMSELVES.

Commissioner Meieran: I FEEL IT'S MY OBLIGATION TO SAY IT'S THEIR PERSPECTIVE IS EQUALLY AS VALID AS EVERYONE WHO IS ABLE TO COME OUT AND SPEAK. NOT MORE VALID, NOT LESS VALID. AND THAT IS WHERE IT IS HERE. WE HAVE TO DO A RESET. IT'S BECAUSE EVERYONE'S VOICE IS VALID AND THEY CAN'T BE RECONCILED AT THIS POINT. WITH A LOT OF EFFORT AND ENERGY ON SOME WONDERFUL PEOPLE WHO ARE TRYING EVERYONE TO DO THE RIGHT THING. IT IS ABOUT GOOD GOVERNMENTS, IT IS ABOUT STANDING UP FOR EVERYONE AND WE NEED TO DO THE RIGHT THING HERE TODAY AND DO THIS RESET, TAKE A PAUSE SO THIS CIC CAN BE THE VOICE IT IS SUPPOSED TO BE AND MEANT TO BE AND REPRESENTATIVE OF THE COMMUNITY WE SERVE. SO THOSE ARE MY THOUGHTS. THANKS.

Chair Kafoury: THANK YOU. COMMISSIONER SMITH.

Commissioner Smith: THANK YOU, MADAM CHAIR AND COMMISSIONER FOR YOUR WORDS. I WAS THINKING ABOUT A COUPLE THINGS. I'VE BEEN TRAUMATIZED ON THIS BOARD. AND I HAVEN'T ASKED FOR ANYONE'S RESIGNATION ONCE. I'M BEEN TRAUMATIZED ON THIS BOARD MANY A TIME. I LISTENED TO JOE WALSH, OOIFB LISTENED TO LIGHTNING. MR. JOHNSON. EVERY WEEK, THEY ARE VERY PASSIONATE ABOUT THEIR VIEWS. SOMETIMES THEIR VOICES ARE RAISED. SOMETIMES THEY SAY WORDS THAT WE WOULDN'T SAY AT THE DINNER TABLE. AND THEY COME BACK EVERY WEEK AND GUESS WHAT? WHEN THEY ARE NOT HERE, I'M WONDERING WHERE IS JOE? IS HE OKAY? SO WE CANNOT GO FROM 0 TO 100 JUST BECAUSE PEOPLE DISAGREE WITH US. I LISTENED TO THE FOLKS WHO COME AND TESTIFY AND TELL US ABOUT DIFFERENT THINGS THAT ARE GOING ON IN THE COMMUNITY. DO I AGREE WITH EVERYTHING THEY SAY? NOPE.

CAN I APPRECIATE THEIR COMMITMENT AND THEIR DEDICATION FOR COMING HERE? I HAVE NOT ONE TIME SUGGESTED THAT THIS BOARD REMOVE ANY OF OUR PEOPLE WHO COME AND TESTIFY BEFORE US. THEY ARE VERY PASSIONATE FOLKS. SOMETIMES IT HURTS. AND I THINK WE'RE OVERREACHING BY SAYING WE'VE DONE THE SAME THING. I CAN TELL YOU PERSONALLY, I DON'T KNOW IF YOU ALL HAVE EXPERIENCED ANY TRAUMA SITTING UP HERE ON THIS BOARD, BUT I HAVE. MY COLLEAGUES, PEOPLE SITTING OUT IN FRONT OF ME. BUT THAT COMES WITH THE SAUSAGE MAKING OF BEING A PUBLIC SERVANT. THAT COMES WITH IT. YOU KNOW THAT GOING IN. MANY OF THE FOLKS ON THIS CIC BOARD THEY HAVE SERVED IN MANY CAPACITIES WITH GREAT DISTINCTION. AND THEY HAVE BEEN OFFERED THEIR TIME AND ENERGY TO HELP MAKE US BETTER. SOMETIMES WE'RE INSIDE THE SILO OF A BOARD AND DEPARTMENT HEADS AND OWN THEM WE'RE GOING BY THIS LEGAL THEME. SOMEONE TALKED ABOUT THE MORAL

AND ETHICAL THING TO DO. AND THAT BOILS DOWN TO THE RIGHT THING TO DO. I'VE BEEN THROUGH A LOT OF STUFF HERE ON THIS BOARD. BUT THIS ONE RIGHT HERE, IT HAS TO BE ONE OF THE WORST DAYS I'VE EXPERIENCED HERE IF WE APPROVE THIS.

Commissioner Smith: I LOVE MY JOB. I LOVE MULTNOMAH COUNTY. I LOVE THE WORK THAT WE DO. I LOVE THE PEOPLE THAT WE HELP BECAUSE WE HELP THE MOST VULNERABLE IN OUR COMMUNITY. AND WE TRY TO IDENTIFY POLICIES AND RESOURCES. I CAN THINK OF 9 MILLION THINGS THAT WE DO GOOD HERE. IF WE WERE NOT HERE, THE QUALITY OF LIFE THAT PEOPLE HAVE IN THIS COMMUNITY WOULD BE ZERO. SO I APPLAUD ALL OF YOU FOR HELPING US GET BUDGETS THAT MAKE SENSE THAT HAVE AN EQUITY LENS AND MAKE SURE THAT WE HAVE RESOURCES THAT GIVE PEOPLE ACCESS TO AFFORDABLE HEALTHCARE. AND WE DO A NUMBER OF THINGS THAT I DIDN'T KNOW WE DID. THIS SEEMS SO MINUTE IN THE BIGGER SCHEME OF THINGS THAT WE WOULD TAKE OUR TIME TO DRILL DOWN INTO THIS. THAT'S NOT OUR JOB. THE JOB OF DRILLING DOWN INTO THIS ISSUE THAT WE HAVE BEFORE US WHICH NEEDS TO HAVE SOME SORT OF SOLUTION OR WORKING TOWARDS A SOLUTION, THAT IS A CHARTER REVIEW COMMITTEE. HAD A CHANCE TO DO THIS IN 2016 AND THEY CHOSE NOT TO. TO SAY THAT WE ARE NEUTRAL, WE'RE NOT NEUTRAL.

IF WE PASS THIS, WE'RE TAKING A SIDE. WE'RE SAYING THAT THOSE ALLEGATIONS ARE TRUE. BUT WE HAVEN'T DONE OUR JOB. WE HAVEN'T APPOINTED THOSE THREE NEW PEOPLE. THAT'S IN THE CHARTER. SO WHEN WE DON'T DO OUR JOB, WE ARE HYPOCRITES. WHEN WE'RE TRYING TO SAY THIS IS WHAT YOU NEED TO DO AND WE'RE ACTING LIKE BIG BROTHER. THAT'S NOT OUR JOB, YA'LL. THAT'S NOT OUR JOB. WHY WOULD I SET UP ANOTHER COMMITTEE, HAVE ANOTHER EXITY TO GO OVER THIS AGAIN AND AGAIN? MEDIATION MEDIATION, FACILITATION AND CONFLICT RESOLUTION ARE THREE THINGS THAT ARE DIFFERENT. I APPRECIATE THE YOUNG LADY THAT CAME AND TALKED ABOUT MEDIATION. YOU MAY BE TOTALLY CORRECT. BUT MEDIATION IS TOTALLY SEPARATE FROM CONFLICT RESOLUTION. THAT REQUIRES A WHOLE DIFFERENT SET OF SKILLS. AND UNTIL WE HAVE A CONVERSATION AMONGST OURSELVES AND SAY LOOK OUTSIDE OURSELVES. IF ONE PERSON UP HERE GOT ACCUSED, PROSECUTED WITHOUT HAVING DUE PROCESS, EVERYONE WOULD BE SCREAMING TO THE HIGH HEAVENS. WE WOULDN'T ALLOW IT. I WOULDN'T ALLOW SOMEONE TO DO THAT TO SHARON OR JESSICA OR LAURIE OR DEBRA. I WOULDN'T ALLOW IT. I'D BE THE FIRST ONE STICKING UP FOR THEIR RIGHTS REGARDLESS IF WE DISAGREE. IF WE COULD CHANGE A CHARTER OR AN ORDINANCE WITH A RESOLUTION, WE WOULD HAVE CHANGED CAMPAIGN FINANCE REFORM. AND WE CAN'T. WE CAN'T PICK AND CHOOSE WHEN WE WANT TO PICK ON A VOLUNTEER BOARD. THAT IS NOT WHO WE ARE. AND I KNOW THAT'S NOT WHO THESE FOLKS ARE. I WILL NOT BE SUPPORTING THIS. THIS DOES NOT APPEAR TO BE THE RIGHT THING. WE ARE LIKELY RETALIATING AGAINST THESE FOLKS. WE CAME HERE

AND TABLED IT AND COME BACK AND UPPED THE ANTE AND SAID YOU ARE ALL GONE. SO MADAM CHAIR, THANK YOU FOR ALLOWING ME TO HAVE MY SAY.

Chair Kafoury: ANYBODY ELSE?

Commissioner Stegmann: THANK YOU, CHAIR. I APPRECIATE EVERYBODY THAT CAME AND TESTIFIED TODAY AND THOSE OF YOU THAT HAVE CONTACTED MY OFFICE. I KNOW THAT I DON'T AND THIS BOARD DOES NOT TAKE THESE DECISIONS LIGHTLY. AND THAT'S WHY OUR BOARD OPTED TO GET MORE TIME FOR THE SITUATION. WE OWE IT TO THE RESIDENTS TO PROVIDE CLEAR GUIDELINES IN COMMUNITY INVOLVEMENT AND THE IMPORTANT ROLE OF THE CIC IS ONE I BELIEVE WE SHOULD ADDRESS AND REVISIT AS NECESSARY. I AM IN SUPPORT OF THIS RESOLUTION FOR SEVERAL REASONS. BUT FIRST, LET ME STATE THIS IS NOT ABOUT CHOOSING SIDES. AND NOT ABOUT BEING RIGHT OR WRONG. IT IS ABOUT PROVIDING A SAFE WELCOMING ENVIRONMENT FOR ALL VOLUNTEERS AND EMPLOYEES AND EQUIPPING THEM WITH CLEAR PURPOSE TO ENABLE SUCCESS. I WANT TO EXPRESS MY DEEP GRATITUDE TO ALL OF THE CIC MEMBERS AS WELL AS THE HUNDREDS OF OTHER VOLUNTEERS THAT HELP MULTNOMAH COUNTY CARRY OUT ITS MISSION TO SERVE THE MOST VULNERABLE.

I KNOW THAT I RELY ON THE WORK THAT YOU DO. THE RECOMMENDATIONS YOU BRING FORTH AND THE DEDICATION YOU BRING TO THIS ROLE. AFTER REVIEWING THE CHARTER AND CODE READING MANY EMAILS, LISTENING TO AUDIO RECORDINGS OF THE MEETINGS AND MEETING WITH INDIVIDUALS, I'VE COME TO THE CONCLUSION THAT THE CODE SECTIONS ARE NOT EXPLICIT ENOUGH AND THIS IS PRUDENT TO ADDRESS THAT LACK OF CLARITY. COUPLED WITH THE VARIOUS INDIVIDUAL INTERPRETATIONS OF THE DIRECTION, THE PURPOSE AND THE AUTHORITY OF THE CIC HAS RESULTED IN A DYSFUNCTIONAL COMMITTEE THAT I DO NOT BELIEVE CAN RECOVER. SO IT IS MY OPINION IT IS IN THE BEST INTEREST OF THE COUNTY AND THE CIC MEMBERS TO HAVE A FRESH START. THIS WILL LAY THE FOUNDATION FOR THE CIC TO GINA NEW WITH A THOUGHTFUL PROCESS TO ENSURE SUCCESS.

Commissioner Vega Pederson: THANK YOU, CHAIR. SO I APPRECIATE WHO CAME WHO TESTIFIED TODAY IN APRIL WHO HAS REACHED OUT TO MY OFFICE. I'VE HAD THE OPPORTUNITY ON MEET WITH EVERYBODY WHO REACHED OUT TO ME AND REACHED OUT ABOUT THIS ISSUE AND I'VE APPRECIATED THEIR TIME IN DOING THAT. I'VE LISTENED TO SOME OF THE MEETINGS AND REVIEWED THINGS THAT HAVE BEEN SENT TO ME AND I GUESS I AGREE WITH COMMISSIONER STEGMANN. RIGHT NOW, THE CIC IS A MESS. IT IS A DYSFUNCTIONAL COMMITTEE. IT'S NOT SERVING THE PUBLIC AND NOT SERVING THE COMMUNITY OF MULTNOMAH COUNTY WELL. I'VE BEEN HERE FOR A YEAR AND-A-HALF. I THINK I'VE HAD AN OPPORTUNITY TO MEET WITH THE CIC ONCE. HAVEN'T HEARD ABOUT REPORTS BECAUSE THERE'S BEEN SO

MUCH INTERNAL CHAOS THAT'S BEEN HAPPENING. AND THAT'S NOT SOMETHING THAT SHOULD BE. THE CIC IS A REALLY IMPORTANT PART OF THE MULTNOMAH COUNTY GOVERNMENT. IT WAS VOTED ON TO BECOME PART OF THE CHARTER TO HAVE THE OFFICE OF COMMUNITY INVOLVEMENT. IT SAYS CITIZEN'S INVOLVEMENT. THAT'S SOMETHING THAT SHOULD BE UPDATED IN OUR CHARTER. BUT IT WAS CREATED BY THE WILL OF THE PEOPLE. THE WILL OF THE PEOPLE WAS NOT TO HAVE AN INTERNAL DIVISIVENESS THAT PREVENTS IT FROM DOING THE DUTY AND THE PERSPECTIVE TO ADVISE THE BOARD AND TO WORK WITH THE DEPARTMENTS, WORK WITH THE COMMISSION ON WHAT WE'RE DOING AND MAKE SURE WE'RE DOING THE JOB. I'VE HEARD A LOT ABOUT IT'S ADVISORY OR WATCH DOG. IT SHOULD BE BOTH; RIGHT? IT DOESN'T NEED TO BE ONE OR THE OTHER. THAT INVOLVES THE PUBLIC.

Commissioner Vega Pederson: AND HASN'T BEEN ABLE TO DO THAT. THIS IS A TOUGH DECISION THAT WE'RE MAKING TODAY. BUT I THINK THAT IN ORDER TO BEST SERVE OUR COMMUNITY, WE HAVE TO HAVE A FUNCTIONING PLAN. THIS ISN'T THE FIRST TIME IT HAPPENED. WE WERE IN A SIMILAR SITUATION WHICH TELLS ME IT'S NOT NECESSARILY ABOUT WHO IS THERE AT A CERTAIN POINT IN TIME. HOW IT'S SET AND YOU HAPPEN ESTABLISHED. AND CONTINUING ALONG WITHOUT TAKING THE TIME TO EXAMINE WHY THIS HASN'T BEEN ABLE TO FUNCTION WELL AND TAKING THE NEEDED STEPS BY PUTTING IN THE POLICIES AND EXPECTATIONS IS DOING DISSERVICE TO ALL OF THE VOLUNTEERS PUTTING IN THEIR TIME TO THIS COMMUNITY AND DOES A DISSERVICE TO THE MULTNOMAH COUNTY PUBLIC. EMPLOYEES AND BOARD MEMBERS HAVE RAISED CONCERNS ABOUT HOSTILE WORK ENVIRONMENT. WE'VE HAD PROFESSIONAL MEDIATIONS COME IN TO TRY TO RESOLVE THE ISSUES. WE HAVE TRIED THAT. THE MEDIATOR'S OPINIONS IS THIS GROUP WILL NOT BE ABLE TO FUNCTION TOGETHER AGAIN. AND SEVERAL MEMBERS HAVE ALSO SAID THEY CAN NO LONGER ENGAGE IN THE MEETINGS AND NOT ABLE TO FILL THEIR ROLES. AND I HEARD PEOPLE TODAY SAYING PEOPLE ARE LYING. PEOPLE'S EXPERIENCES, THE IMPACTS THEY ARE FEELING ARE REAL. AND WHATEVER ANYBODY'S INTENTION IS, THE IMPACTS ARE WHAT WE HAVE TO LISTEN TO AND WHAT WE HAVE TO BELIEVE. SO AS COMMISSIONERS, WE HAVE THE RESPONSIBILITY. WE HAVE THE AUTHORITY AND RESPONSIBILITY TO ENSURE THE EMPLOYEES AND VOLUNTEERS HAVE A SAFE ENVIRONMENT WHICH TO WORK. AND I FEEL CONFIDENT THIS IS THE ONLY WAY WE CAN GO FORWARD.

Chair Kafoury: I ALSO WANT TO THANK EVERYONE WHO CAME TODAY WHO SAT THROUGH ALL THE OTHER AGENDA ITEMS TODAY. AND I WANT TO THANK OUR PRESENTERS AND MY STAFF AND THE MEMBERS OF THE CIC. I DO WANT TO THANK MY STAFF WHO HAVE SPENT HUNDREDS OF HOURS TALKING WITH CIC MEMBERS. WHO ARE CONCERNED IN CALLING FOR US TO TAKE SOME ACTION. IN THIS BOARD ROOM WE HAVE HAD DIFFICULT AND UNCOMFORTABLE CONVERSATIONS. AND WHEN MAKING DECISIONS IN THE SPACE OF EMOTION

AND OPINION, I AIM FOR THE PATH THAT IS CLOSEST TO OUR ORGANIZATIONAL VALUES OF SAFETY, TRUST AND BELONGINGS. THIS SETS IN MOTION DIRECTIVES. AND I AM CONFIDENT THAT THE ACTIONS WE TAKE TODAY WILL RESULT IN INVOLVEMENT PROCESS MORE CLOSELY REFLECTING WHAT OUR COMMUNITY NEEDS AND WANTS. ALL IN FAVOR OF CONSIDERING THE AMENDMENT VOTE AYE.

Chair Kafoury: OPPOSED?

Commissioner Smith: MADAM CHAIR, I AM OPPOSED TO IT. BUT I WANTED TO GET CLEAR THAT YU TE ACKNOWLEDGED HE FELT LIKE HE WAS HARASSED. ARE WE GOING TO TAKE HIS CLAIMS SERIOUSLY AS WE TOOK FOR OTHER CLAIMS? UNLESS WE DO THAT, WE'RE BEING DISINGENUOUS WITH US ABOUT OUR WORKFORCE EQUITY. AND I WAS TOLD HE COULDN'T BECAUSE IT WOULD BE CONSIDERED RETALIATION. BUT I WANT TO GET VERY CLEAR THAT SOMEBODY TAKES DOWN THE COMPLAINT AND INVESTIGATES THAT AS SERIOUSLY AS YOU ARE INVESTIGATING THE OTHERS. BECAUSE IF WE DON'T, WE'RE NOT DOING OURSELVES A SERVICE AND YES, I AM OPPOSED OF THIS RESOLUTION.

Chair Kafoury: COMMISSIONER SMITH, ARE YOU OPPOSING THE AMENDMENT? YOU CAN VOTE YES ON THE AMENDMENT BUT VOTE NO ON THE MOTION AS AMENDED.

Commissioner Smith: NO. I DON'T LIKE ANY OF IT. I THINK IT NEEDS TO BE REFERRED TO THE CHARTER REVIEW COMMITTEE.

Chair Kafoury: SO COMMISSIONER SMITH VOTES NAY. THE MOTION PASSES.

Chair Kafoury: ALL IN FAVOR OF THE MATTER AS AMENDED VOTE AYE.

Chair Kafoury: OPPOSED?

Commissioner Smith: AYE.

Chair Kafoury: THE RESOLUTION AS AMENDED IS ADOPTED.

BOARD COMMENT

BC.1 Opportunity as time allows, for the Commissioners to provide comment on non-agenda items.

Chair Kafoury: NOW, WE'VE COME TO THE TIME ON OUR AGENDA FOR NON-AGENDA ITEMS FOR THE BOARD. COMMISSIONER STEGMANN.

Commissioner Stegmann: THANK YOU, CHAIR. I HAVE A FEW BRIEF COMMENTS. WE ARE IN A PERIOD OF HISTORY THAT WILL BE REMEMBERED AND IT WILL

SHAPE OUR FUTURE IN THIS WORLD. THERE ARE THOUSANDS OF CHILDREN SEPARATED FROM THEIR FAMILIES. TODAY, THERE ARE PARENTS WHO ARE DETAINED AND DO NOT KNOW WHERE THEIR CHILDREN ARE. THERE ARE HUMAN BEINGS --

Chair Kafoury: PLEASE. WE STILL ARE IN OUR BOARD MEETING. IF YOU HAVE CONVERSATIONS, TAKE THEM OUT INTO THE HALLWAY UNTIL WE FINISH OUR BOARD MEETING. AND WE'RE HAPPY TO HAVE MORE CONVERSATION.

Commissioner Stegmann: PARENTS WHO ARE DETAINED AND NOT KNOW WHERE THEIR CHILDREN ARE. AND THIS MORNING, SEVERAL OFFICERS CLEARED OUT PROTESTORS AT THE ICE FACILITY RIGHT HERE IN PORTLAND. I IMPORE YOU TO NOT LOSE YOUR VOICE. YOU MUST CONTINUE TO SPEAK UP EVEN IF YOU DON'T KNOW WHERE TO START. YOU HAVE THE RIGHT TO FREE SPEECH. THE RIGHT TO ASSEMBLE AND THE RIGHT TO CHANGE WHAT IS WRONG. THAT IS DEMOCRACY AND THAT IS WHAT OUR COUNTRY IS MADE OF. THERE ARE MANY WAYS TO BE HEARD, COMMUNITY EVENTS TO SUPPORT AND I URGE YOU TO FIND YOUR VOICE AND KEEPS SPEAKING OUT. THIS IS NOT NORMAL. BUT IT IS A PIVOTAL MOMENT AND YOU NEED TO BE PART OF IT. THANK YOU.

Chair Kafoury: THANK YOU. ANYBODY ELSE HAVE ANYTHING? ALL RIGHT. SEEING NO FURTHER BUSINESS, WE'RE ADJOURNED.

ADJOURNMENT – 1:53 p.m.

[CAPTIONS PROVIDED BY LNS CAPTIONING AND MAY INCLUDE INACCURATE WORDS OR PHRASES DUE TO SOUND QUALITY, OTHER TECHNICAL DIFFICULTIES AND/OR SOFTWARE ERRORS.]

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Submitted by:
Marina Baker, Board Clerk and
Taja Nelson, Assistant Board Clerk
Board of County Commissioners
Multnomah County, Oregon