**Multnomah County**

Department of Community Services
Land Use & Transportation Program
*Code Compliance*

**Code Compliance Program Briefing**
to the
**Board of County Commissioners**

November 16, 2010

# Code Compliance Program Briefing

- Background and Philosophy

- Benefits of Code Compliance

- Operations Summary

- Review of Fiscal Year 2009-10 Activity

# Background and Philosophy

- Current program started in May 2004.

- Program philosophy
  - *Voluntary Compliance*
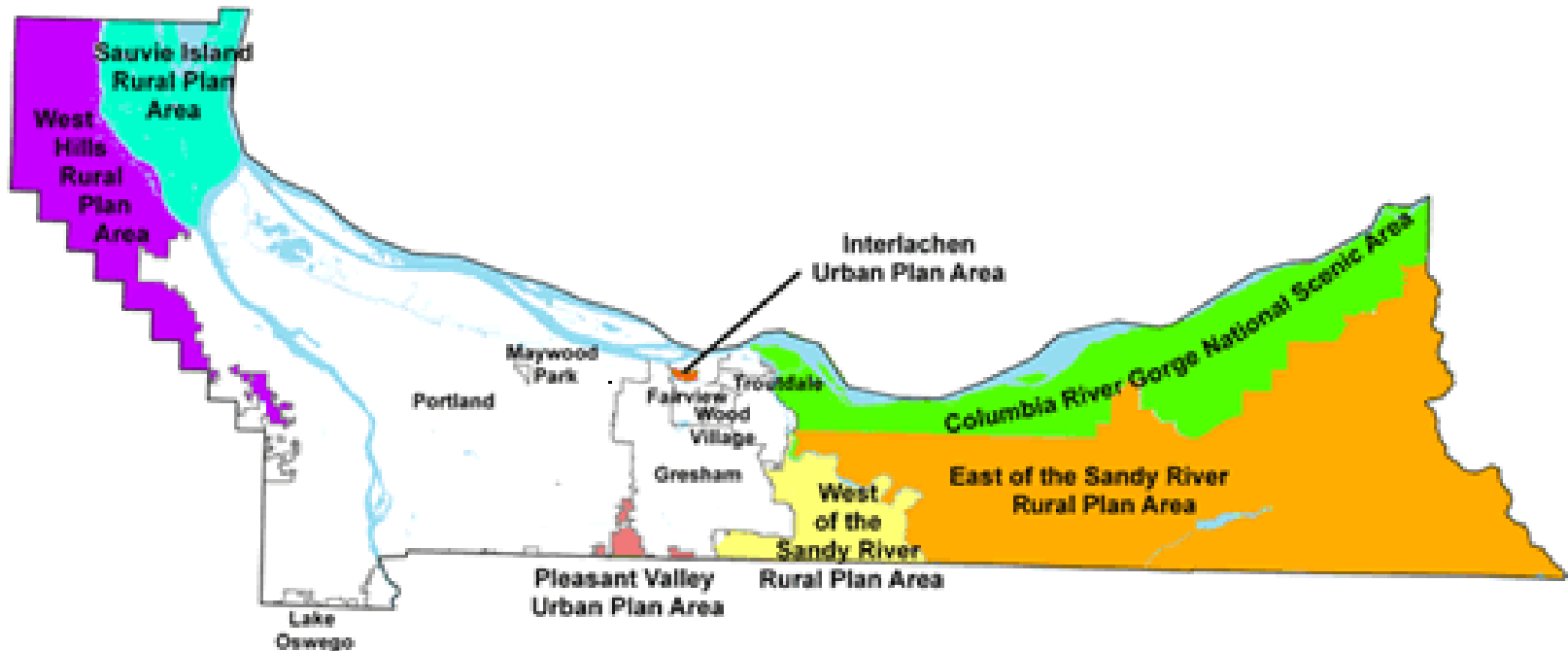  - *Complaint based*
  - *Non-revenue generating*

# Benefits of Code Compliance

**Protect and Preserve our rural lands.**

# Operations Summary-Jurisdiction

- Multnomah County Rural/Urban unincorporated areas
- Multnomah County maintained public right-of-ways

# Operations Summary- Agency Coordination

- Coordination with:
  - ❑ other Multnomah County offices
  - ❑ local City jurisdictions
  - ❑ Columbia River Gorge Commission
  - ❑ State and Federal Agencies

# Operations Summary-
# Case Priority Criteria

- Significant Environmental Impact

- Public Health, Safety and Welfare
  - including Right-of-Way (ROW)

- Property Owner request to resolve a complaint or a violation.

# Case Priority Criteria Categories-
## Significant Environmental Impact

# Case Priority Criteria Categories-
## Public Health, Safety & Welfare

# Case Priority Criteria Categories-
## Right-of-Way & Public Safety

# Case Priority Criteria Categories-
## Owner Request for Resolution

# Fiscal Year Review- Performance Measures

- Number of Cases resolved without enforcement (Goal = 100%).

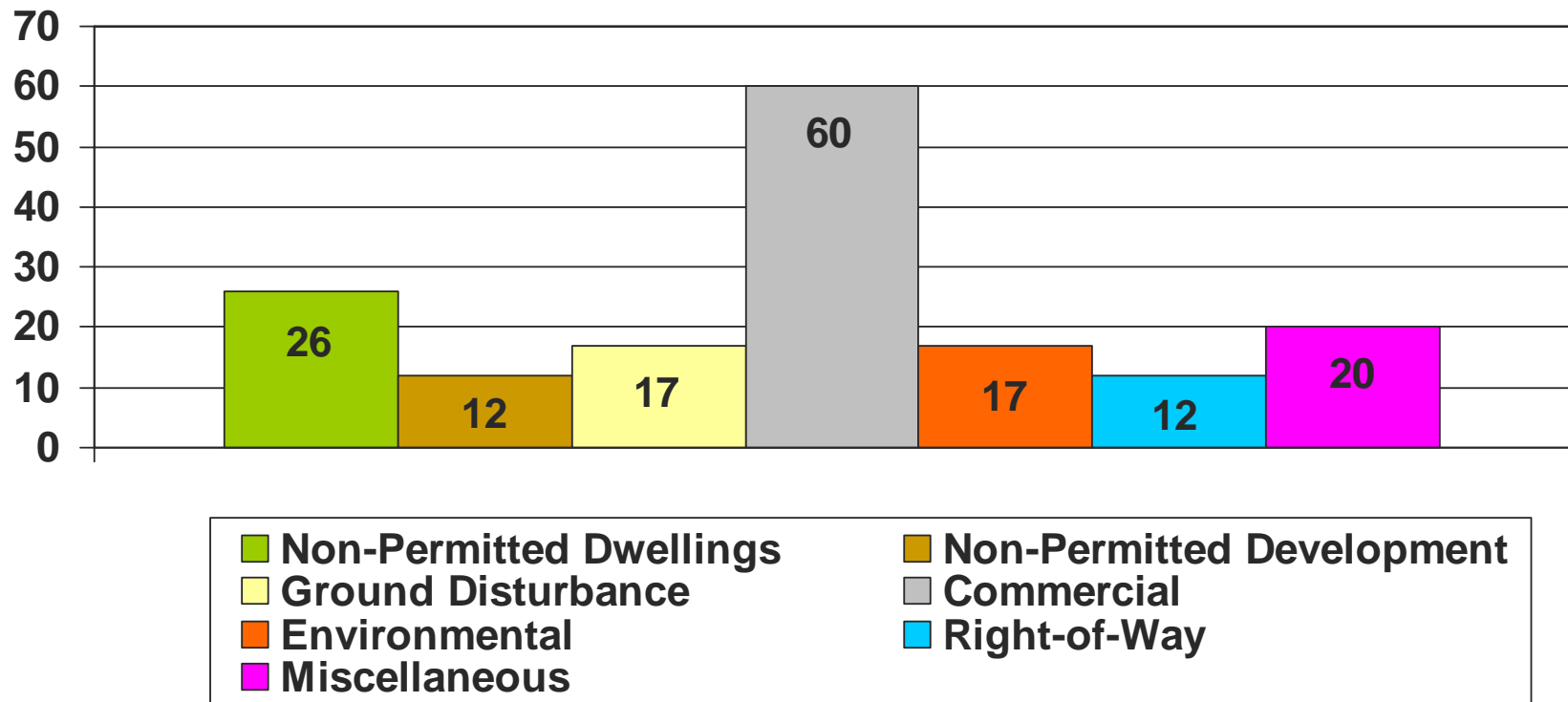   **FY 09-10 = 100% (60 of 60)**
   *FY 08-09 = 99% (71 of 72)*

- Number of Complaints received.

   **FY 09-10 = 164**
   *FY 08-09 = 106*

# Fiscal Year Review- Complaint Trends

## 164 Total Complaints Received



Legend:
- Non-Permitted Dwellings
- Non-Permitted Development
- Ground Disturbance
- Commercial
- Environmental
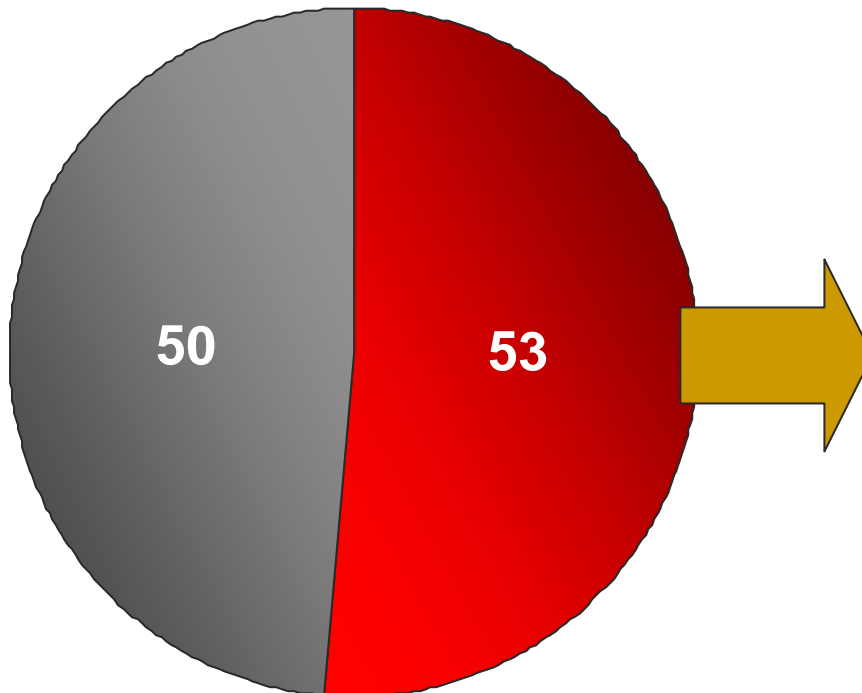- Right-of-Way
- Miscellaneous

# Fiscal Year Review- New Cases

- The 164 complaints received resulted in <u>103</u> new compliance cases being opened.

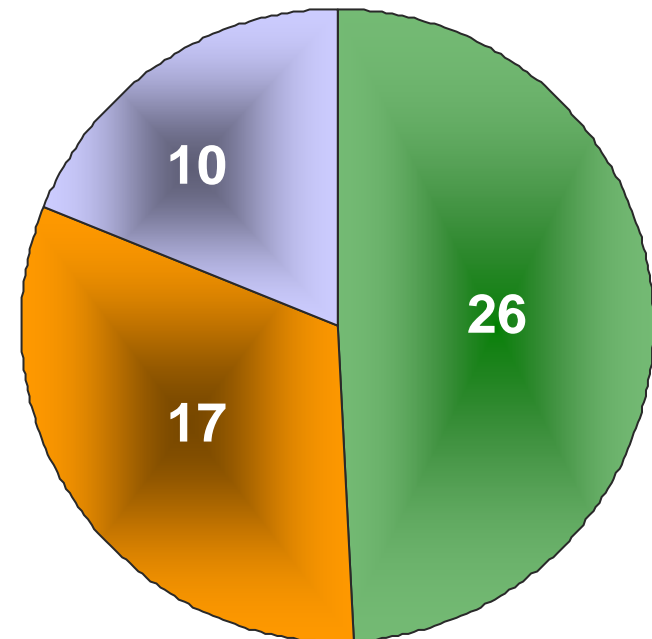  - ❑ 94 – Land Use Complaint cases

  - ❑  9 – Right-of-Way cases

# Fiscal Year Review-
## New Case Criteria Breakdown
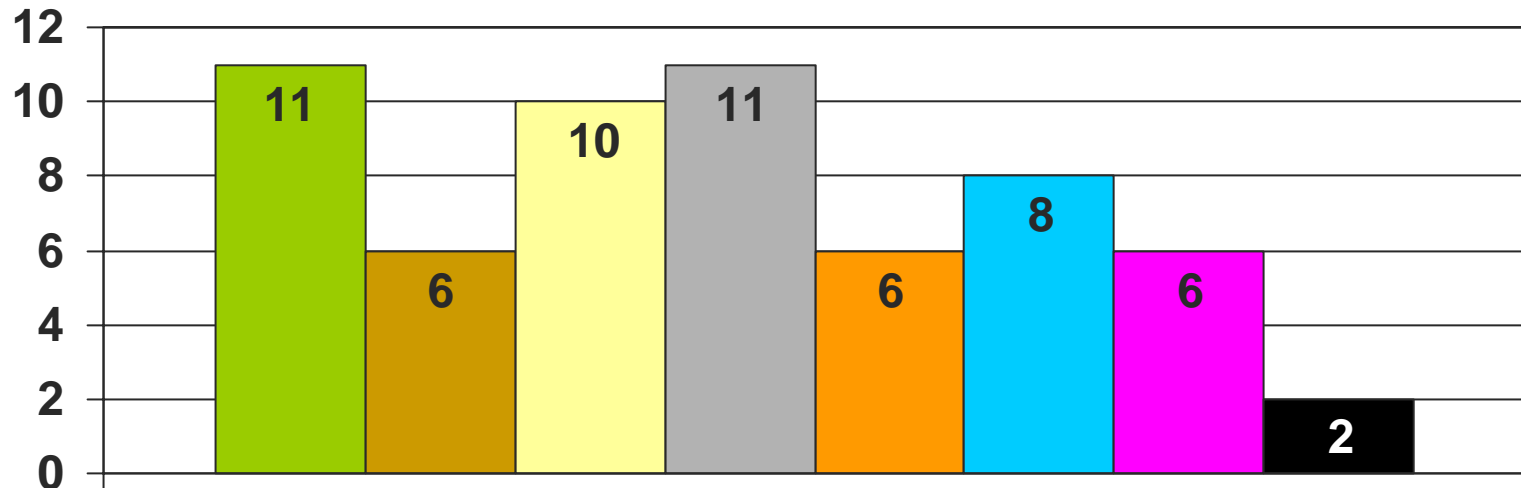
New Case Categories



Types of Priority Cases



50 | 53

26

17

10

**■ Active Priority Cases**
**■ Non-Priority Cases**

**■ Environmental**
**■ Safety/Welfare/ROW**
**■ Owner Request**

# Fiscal Year Review-
# Closed Cases

**60 – Total Closed Cases**



Legend:
- Non-Permitted Dwellings
- Non-Permitted Development
- Ground Disturbance
- Commercial
- Environmental
- Right-of-Way
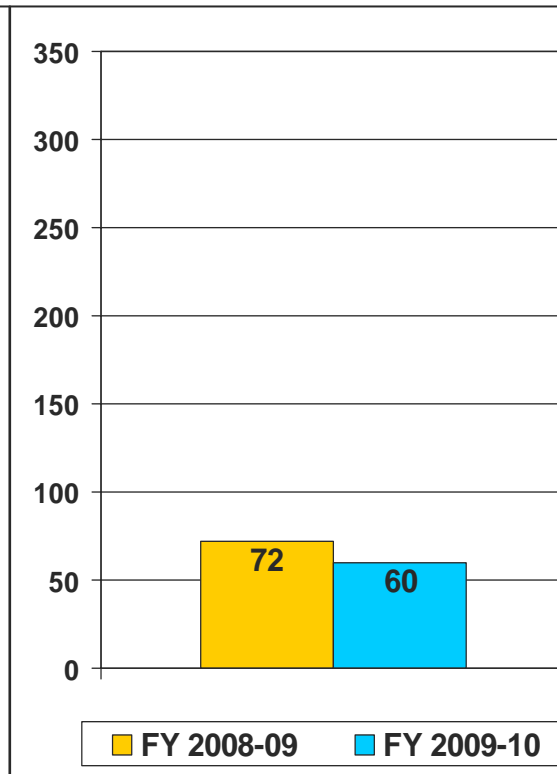- Miscellaneous
- Zoning Violations
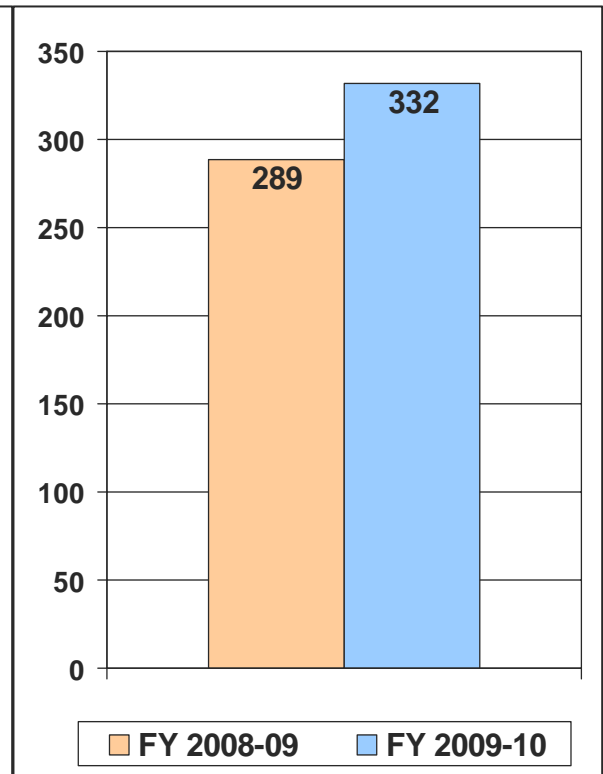
# Fiscal Year Review-
# Case Load Trend



**New Cases**
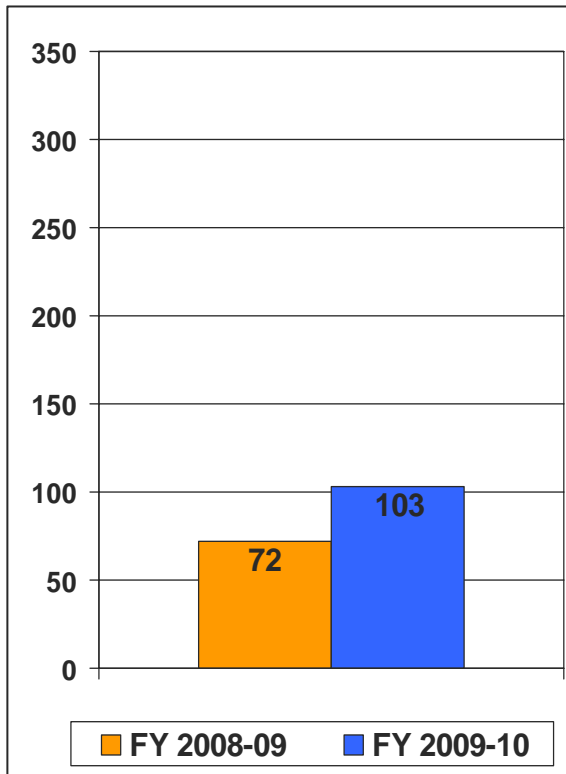
**Closed Cases**

**Total Case Files**

# **Looking Forward**

- Continue with our philosophy of Voluntary Compliance and owner education.

- Continue to address priority cases as they are received.

- Continue to work on the reduction of pending cases.

# *Thank You*