

# Multco Align

## Multnomah County Board of Commissioners Briefing

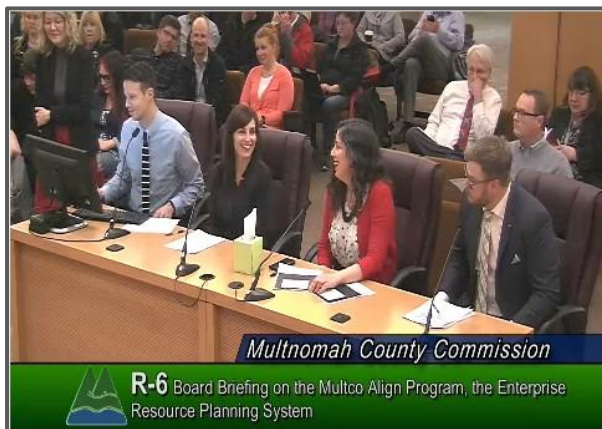
November 8th, 2018

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- **Milestones and Achievements**
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- **Current Program Status**
- **Timeline**
- **Focusing on Readiness & Training**
- **What's next?**
- **How can the Board assist?**
- **Questions**

## *Board Presentation - March 2018*

- Reminder of Multco Align purpose
- Sneak peek of application functionality
- Timeline update
- Program health and budget status
- Focus on go-live date, evaluating alternatives
- Overview of Change Management

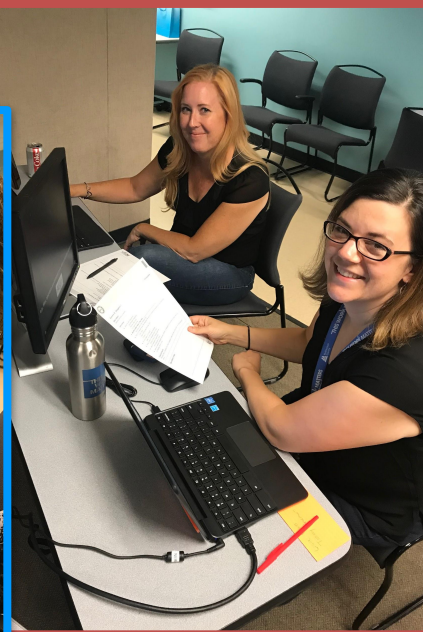
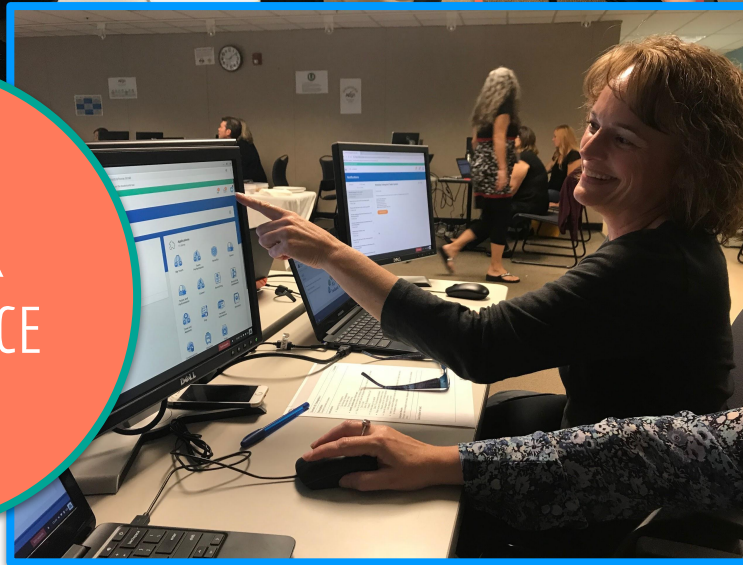
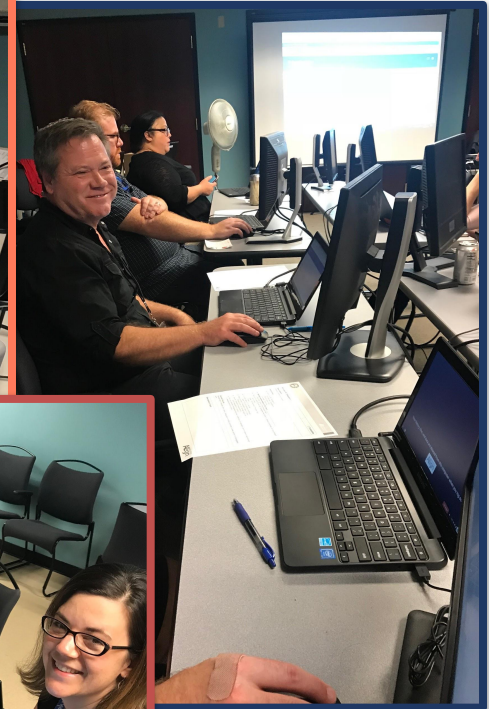
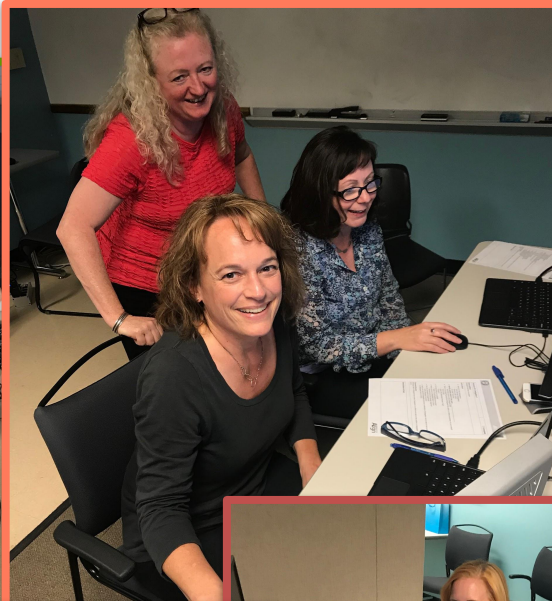
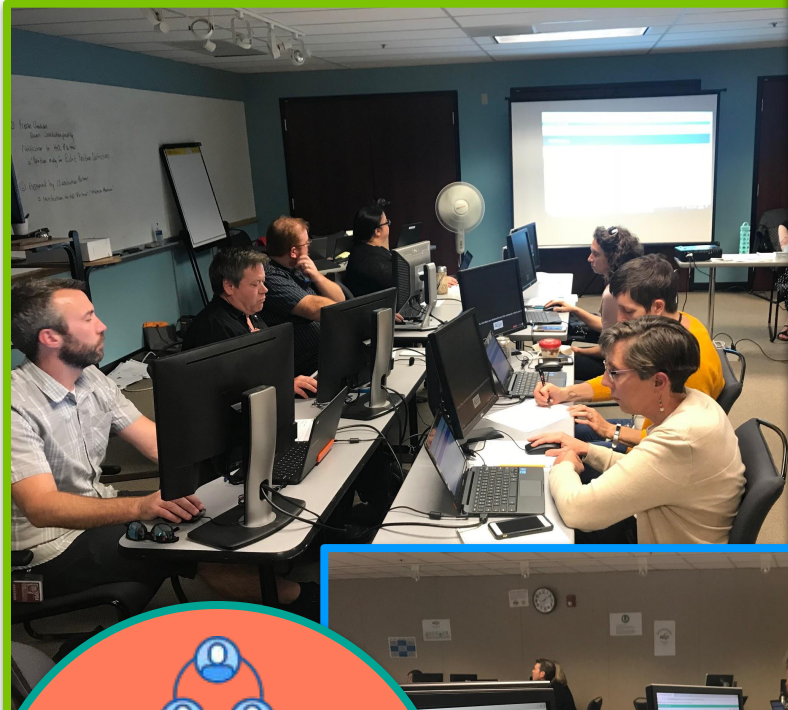


There we are!

# Milestones and Achievements

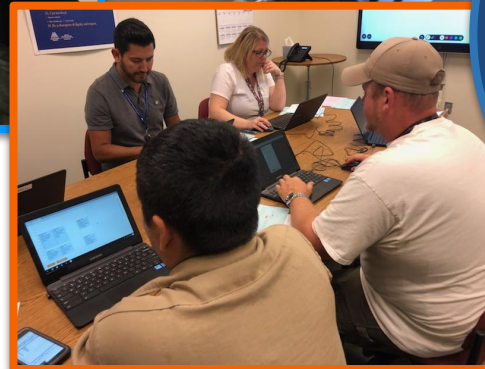
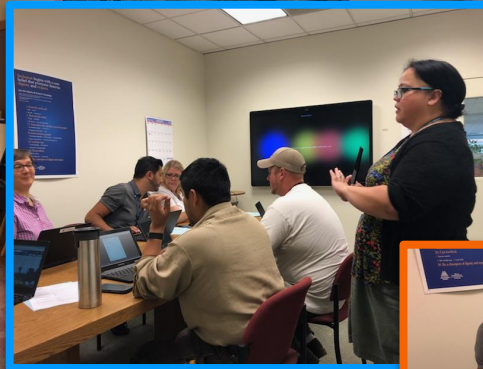


# Testers in Action



MANAGER  
SELF SERVICE  
TESTING

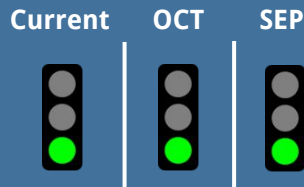
# Testers in Action



  
TIME  
ENTRY  
TESTING

# Current Program Status

## PROGRAM STATUS TREND



## TARGETING HIGH RISK ITEMS

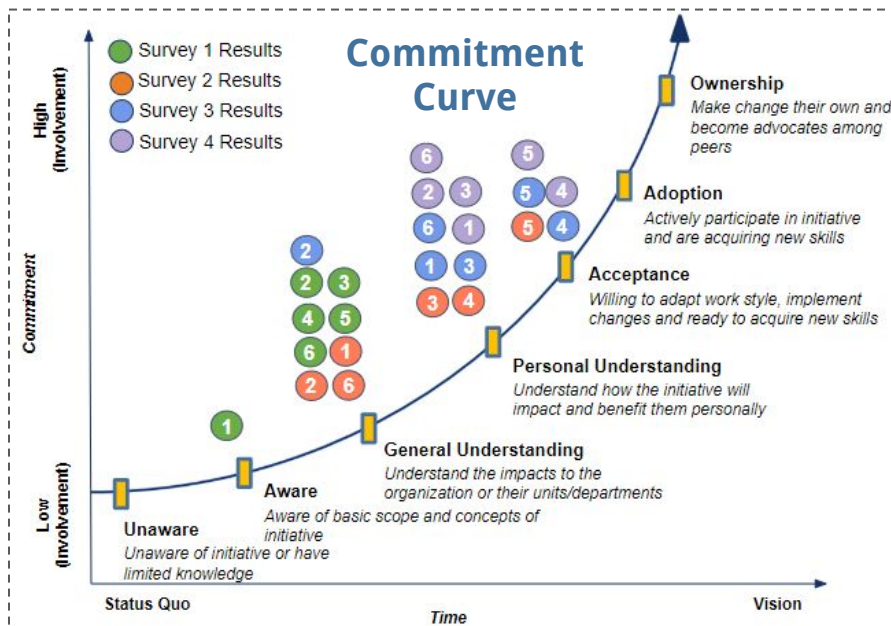
- 1. Payroll History Data Conversion** - team completed one cycle with 100% accuracy, now testing again
- 2. On-going support for TRIRIGA** - County plans to contract for required services
- 3. 2019 Benefits Plan configuration** - plans are loaded and ready for testing in November
- 4. Facilities Space Data Conversion** - Data validation has been finalized and show acceptable variances

## WHAT DID TESTERS SAY?

"Regardless of the challenges along the way, my team will work together to get things figured out."  
- HR tester

"Be patient, have fun, and don't give up when things don't work as you expected them to. They work, just differently"  
- Tester advice

"This is the 4th ERP implementation I've lived through... this has been the most thorough UAT I've experienced."  
- Finance Tester



## RISKS

### Total Open Risks

10

### Risk Score

2 Low

4 Medium

4 High

0 New

10 In Progress

48 Closed

81

**APPROVED DELIVERABLES TO DATE**

50%

**PROGRAM SPEND TO DATE**

## OVERALL PROGRAM SUMMARY



SCHEDULE



SCOPE



RESOURCES



BUDGET

53  
days

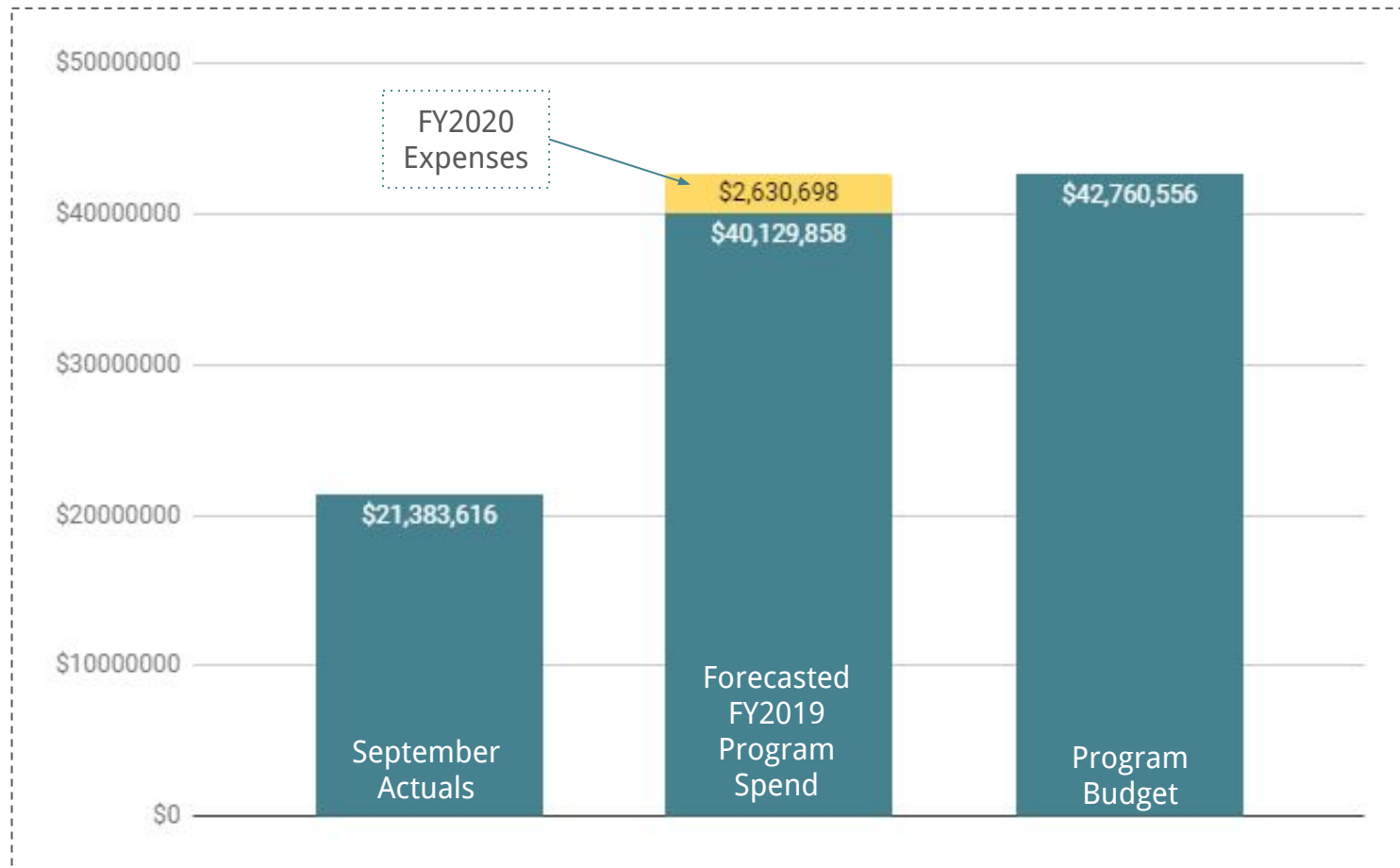
12  
hours

15-ish  
minutes

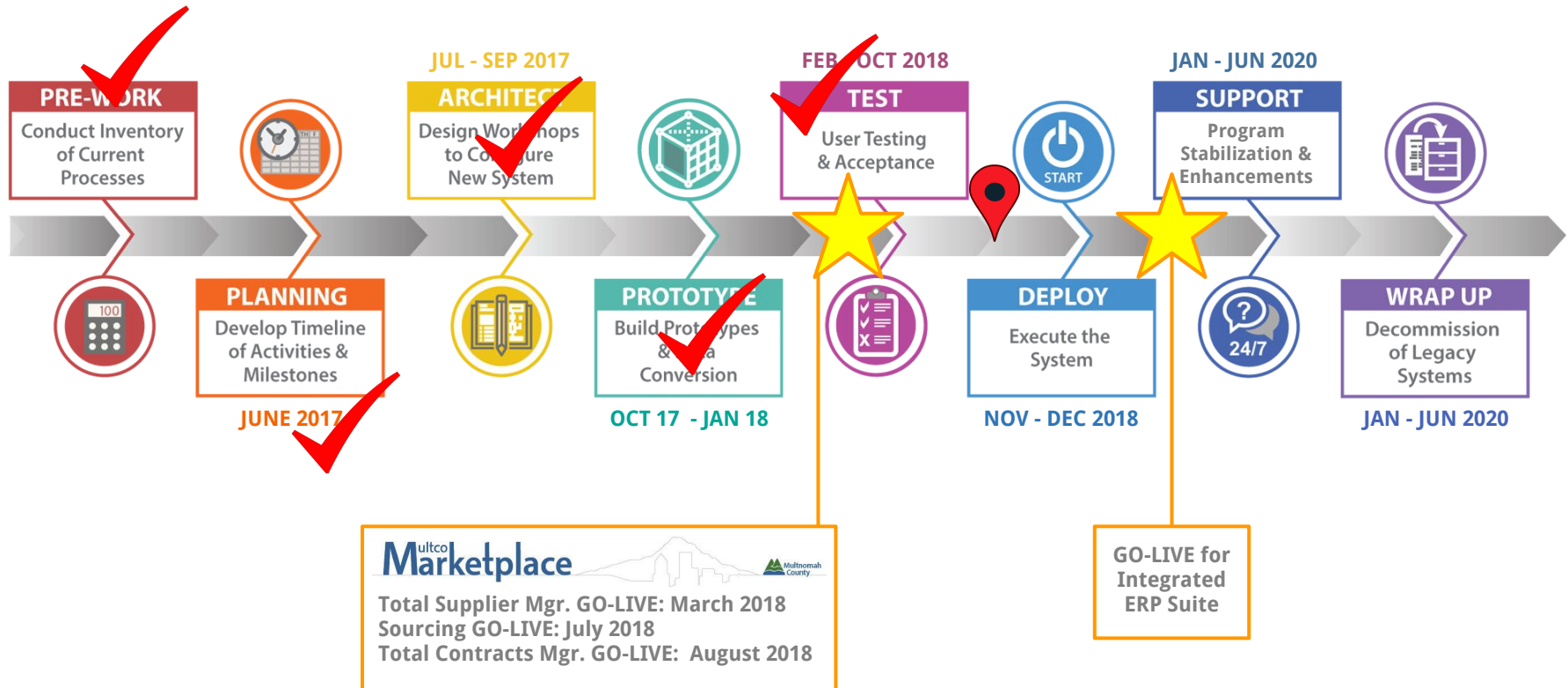
**Countdown to Go-Live!**

**MULTICO**  
**Align**

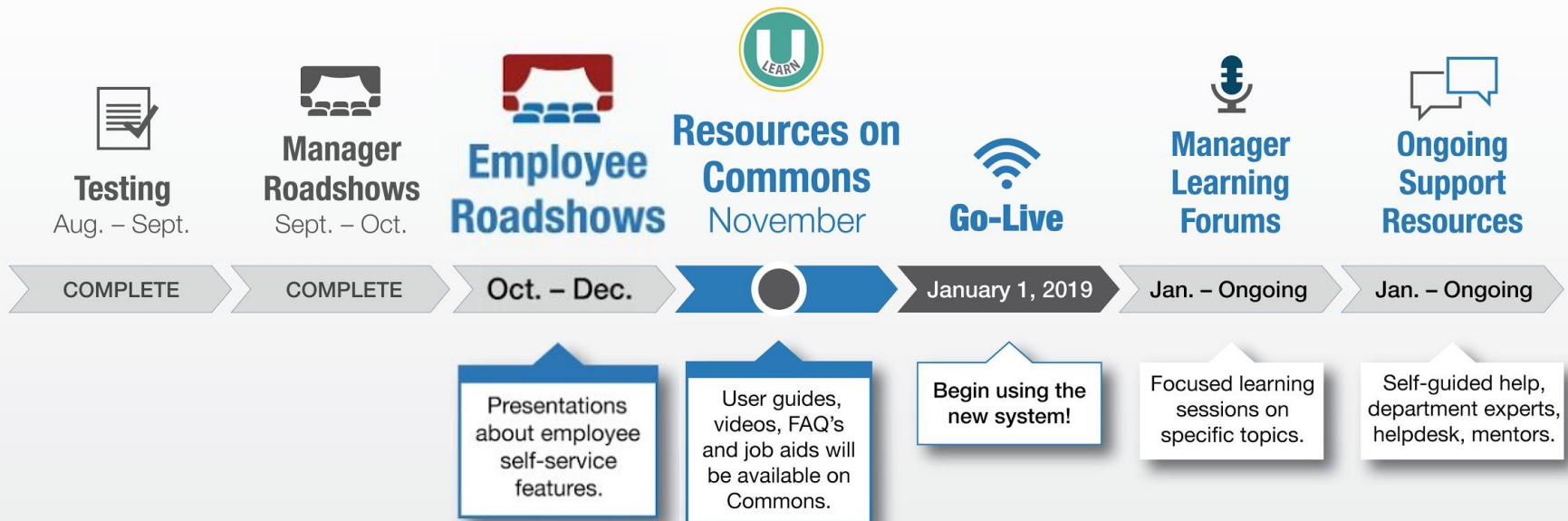
## Budget Update



# Timeline



## Training Path for Employees



## *Organizational Readiness*

- Checklists, checklists, checklists!



- Departmental outreach through roadshows & testing
- Change Liaison network
- Resources readily available online and in Departments
- Tiered support network in place

## *Between now and Go-Live*

- Training and Change Management
- Configure the live environments
- Execute freeze/blackout activities
- Convert data
- Migrate integrations and reports
- Perform catch up transactions
- Prep support teams
- Pray it doesn't snow!

## *Help Convey These Messages*

### **Everything will be OK**

- There will be challenges, frustrations, and adjustments at go-live, but when the dust settles, Multnomah County operations will be in a better place.

### **Get out there and learn**

- There are several ways to prepare yourself for go-live, make sure you are participating!

### **We're in this together**

- Support will be available to you if or when you need it.

### **Promote a patient environment**

- Staff will learn the systems at different paces, allow the process to happen in the time it takes.

# Thank you!



## Questions?