

Multco Align

Multnomah County Board of Commissioners Briefing

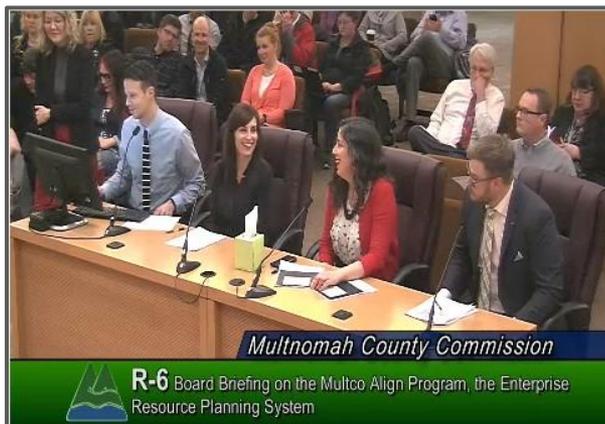
November 8th, 2018

Contents

- **Where did we leave off?**
- **Milestones and Achievements**
- **Testers in Action**
- **Current Program Status**
- **Timeline**
- **Focusing on Readiness & Training**
- **What's next?**
- **How can the Board assist?**
- **Questions**

Board Presentation - March 2018

- Reminder of Multco Align purpose
- Sneak peek of application functionality
- Timeline update
- Program health and budget status
- Focus on go-live date, evaluating alternatives
- Overview of Change Management

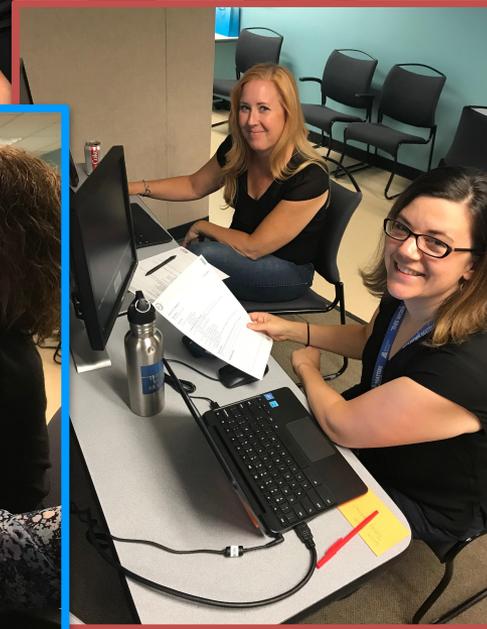
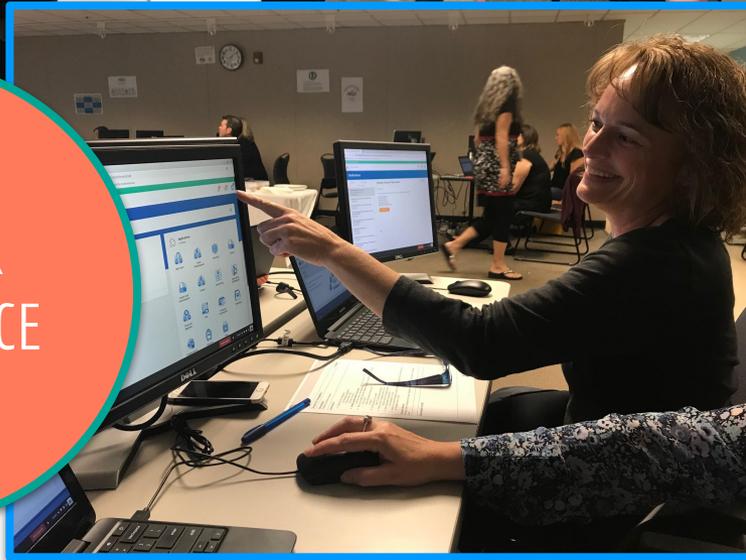
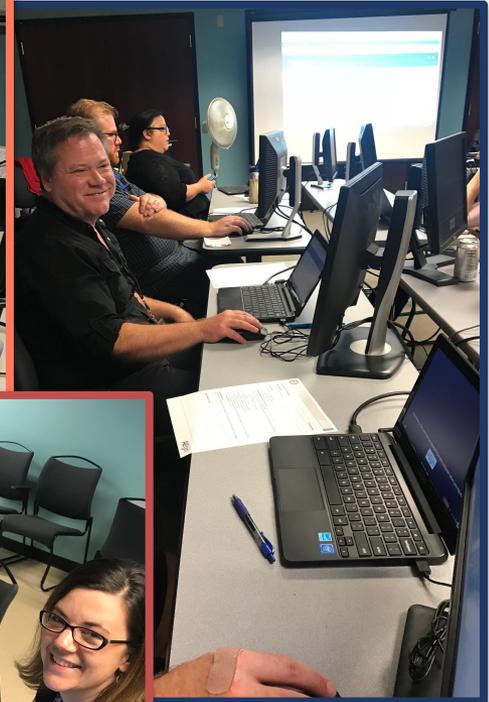
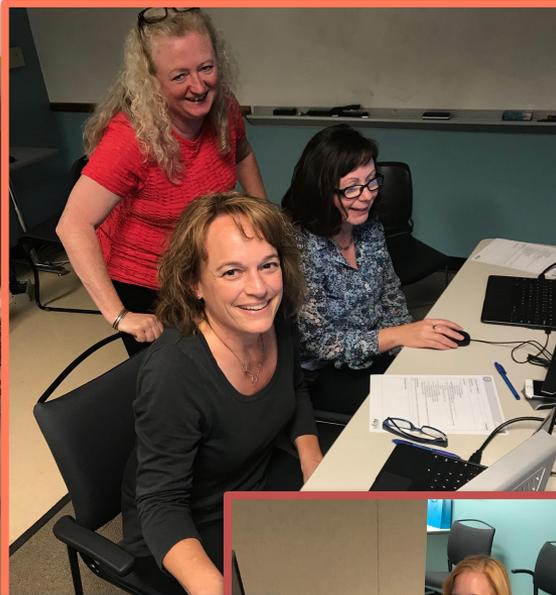
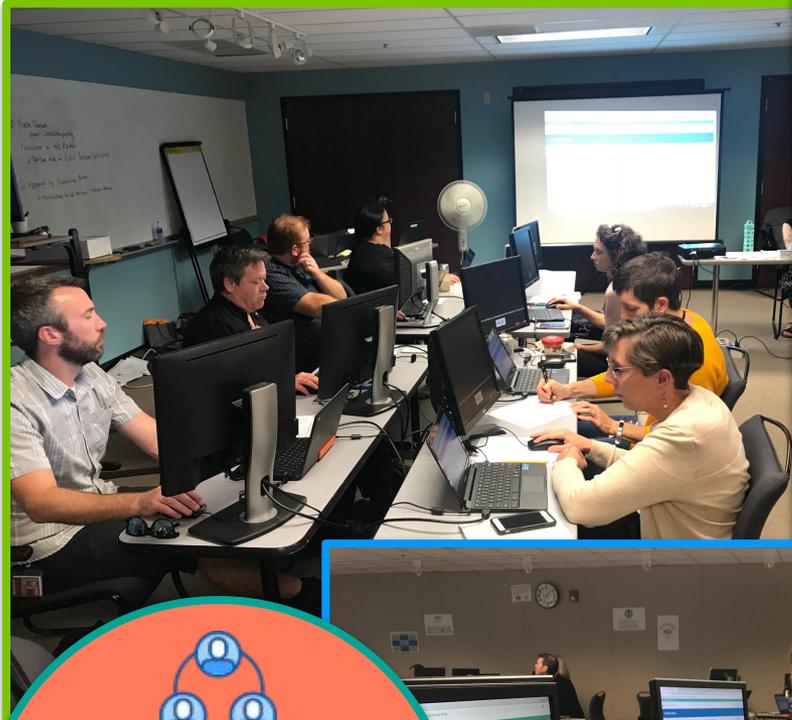


There we are!

Milestones and Achievements



Testers in Action

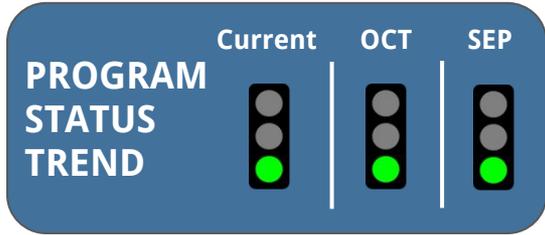


MANAGER
SELF SERVICE
TESTING

Testers in Action



Current Program Status



- TARGETING HIGH RISK ITEMS**
- 1. Payroll History Data Conversion** - team completed one cycle with 100% accuracy, now testing again
 - 2. On-going support for TRIRIGA** - County plans to contract for required services
 - 3. 2019 Benefits Plan configuration** - plans are loaded and ready for testing in November
 - 4. Facilities Space Data Conversion** - Data validation has been finalized and show acceptable variances

WHAT DID TESTERS SAY?

"Regardless of the challenges along the way, my team will work together to get things figured out."
- HR tester

"Be patient, have fun, and don't give up when things don't work as you expected them to. They work, just differently"
- Tester advice

"This is the 4th ERP implementation I've lived through... this has been the most thorough UAT I've experienced."
- Finance Tester

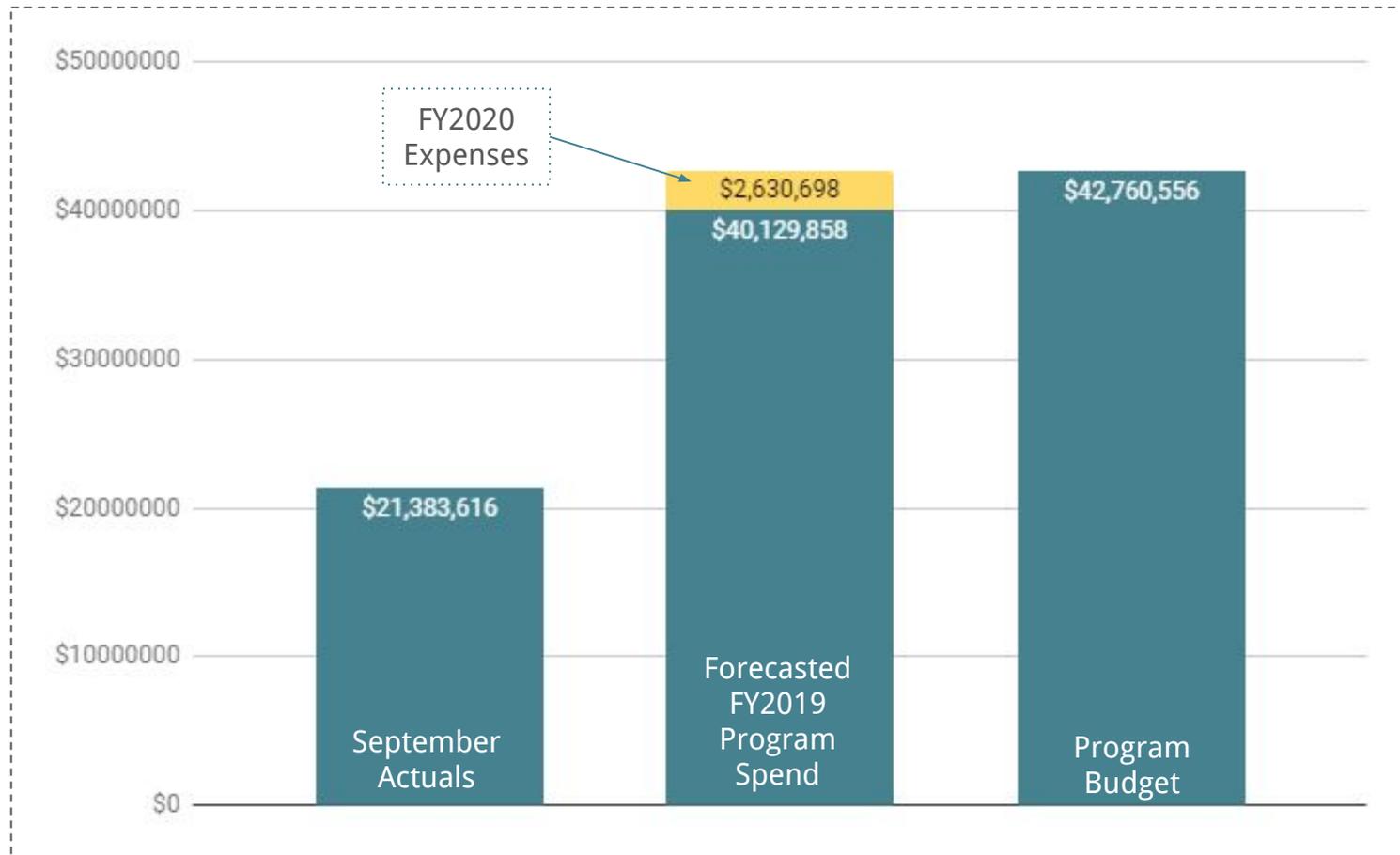


RISKS

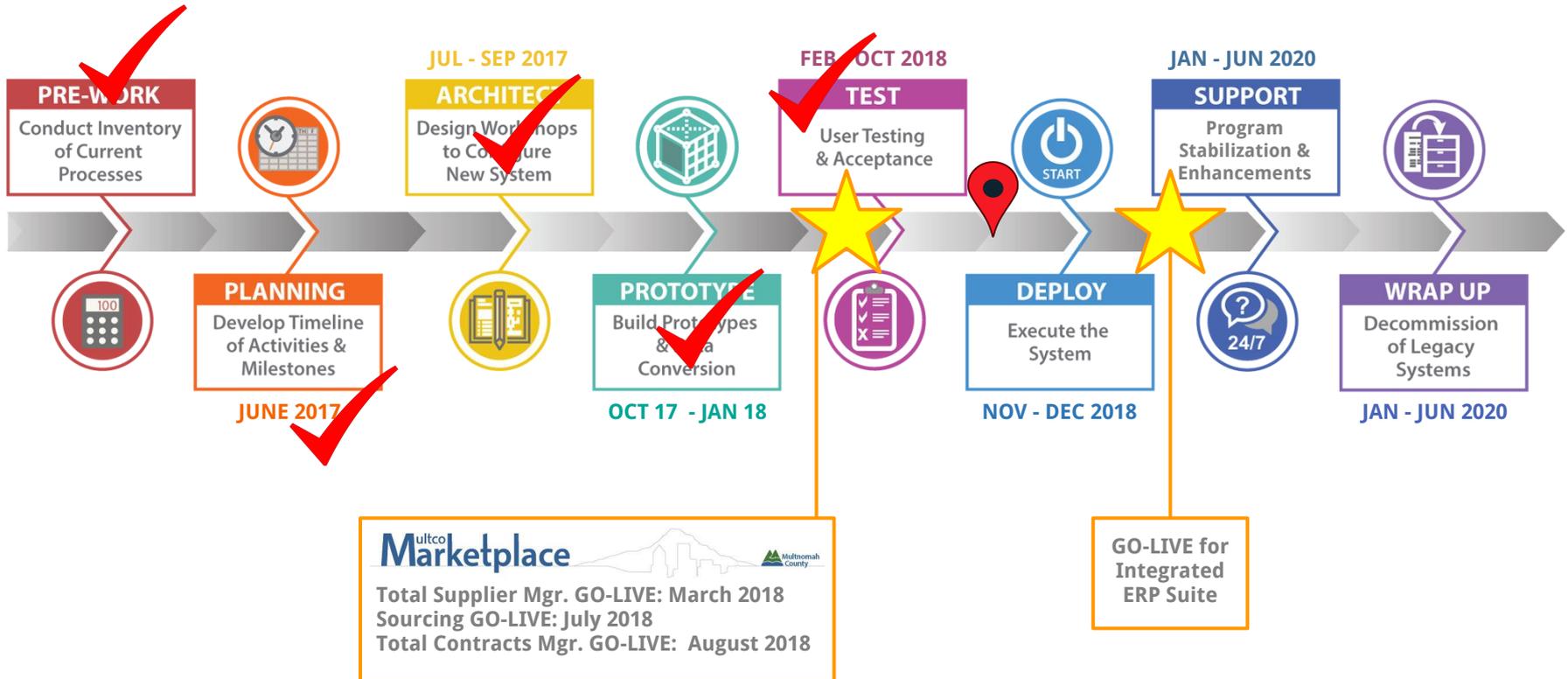
Total Open Risks	
10	
Risk Score	
2	Low
4	Medium
4	High
Risk Status	
0	New
10	In Progress
48	Closed



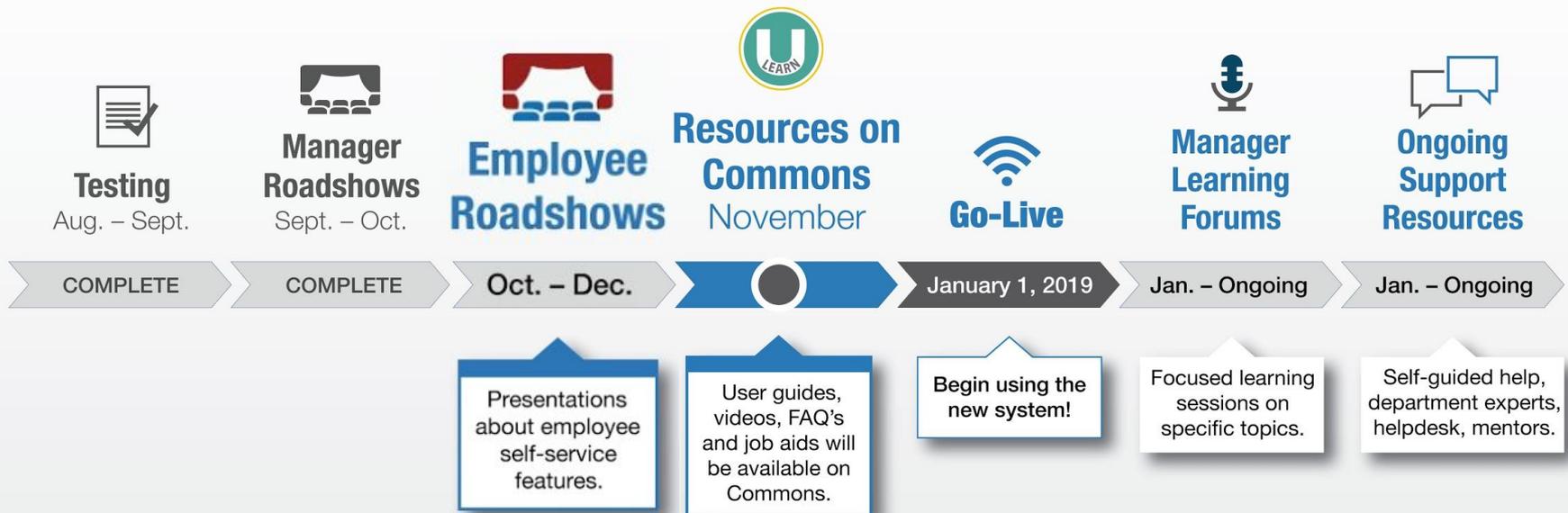
Budget Update



Timeline



Training Path for Employees



Organizational Readiness

- Checklists, checklists, checklists!



- Departmental outreach through roadshows & testing
- Change Liaison network
- Resources readily available online and in Departments
- Tiered support network in place

Between now and Go-Live

- Training and Change Management
- Configure the live environments
- Execute freeze/blackout activities
- Convert data
- Migrate integrations and reports
- Perform catch up transactions
- Prep support teams
- Pray it doesn't snow!

Help Convey These Messages

Everything will be OK

- There will be challenges, frustrations, and adjustments at go-live, but when the dust settles, Multnomah County operations will be in a better place.

Get out there and learn

- There are several ways to prepare yourself for go-live, make sure you are participating!

We're in this together

- Support will be available to you if or when you need it.

Promote a patient environment

- Staff will learn the systems at different paces, allow the process to happen in the time it takes.

Thank you!



Questions?