



Multnomah County Oregon

Board of Commissioners & Agenda

connecting citizens with information and services

REVISED

BOARD OF COMMISSIONERS

Ted Wheeler, Chair

501 SE Hawthorne Boulevard, Suite 600
Portland, Or 97214

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MAY 6, 7 & 8, 2008 BOARD MEETINGS FASTLOOK AGENDA ITEMS OF INTEREST

Pg 2	9:00 a.m. Tuesday Executive Session
Pg 2	9:45 a.m. Tuesday Special Meeting
Pg 3	10:00 a.m. Tuesday Health Budget Work Session
Pg 3	1:30 p.m. Tuesday County Human Services Budget Work Session
Pg 3	6:00 p.m. Tuesday Public Budget Hearing
Pg 3	10:00 a.m. Wednesday Wapato Proposal Budget Work Session
Pg 6	10:40 a.m. Thursday Work Session to Discuss Possible Creation of a Fire District in the Warrendale and Dodson Communities
Pg 7	11:10 a.m. Thursday PDC Briefing on Proposed Amendments to Lents Urban Renewal Area
Pg 7	11:40 a.m. Thursday Sustainability Efforts

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Tuesday, May 6, 2008 - 7:30 AM to 9:00 AM
Multnomah Building, Third Floor Conference Room 315
501 SE Hawthorne Boulevard, Portland

LOCAL PUBLIC SAFETY COORDINATING COUNCIL EXECUTIVE COMMITTEE MEETING

A quorum or more of the Multnomah County Board of Commissioners may attend the Local Public Safety Coordinating Council Executive Committee meeting. This meeting is open to the public. For further information contact Carol Wessinger at (503) 988-5217.

Tuesday, May 6, 2008 - 9:00 AM
Multnomah Building, First Floor Commissioners Conference Room 112
501 SE Hawthorne Boulevard, Portland

EXECUTIVE SESSION

- E-1 The Multnomah County Board of Commissioners will meet in Executive Session Pursuant to ORS 192.660(2)(d),(e) and/or (h). Only Representatives of the News Media and Designated Staff are allowed to attend. News Media and All Other Attendees are Specifically Directed Not to Disclose Information that is the Subject of the Session. No Final Decision will be made in the Session. Presented by County Attorney Agnes Sowle. 45 MINUTES REQUESTED.
-

Tuesday, May 6, 2008 - 9:45 AM
Multnomah Building, First Floor Commissioners Boardroom 100
501 SE Hawthorne Boulevard, Portland

SPECIAL MEETING

- SP-1 The Multnomah County Board of Commissioners will meet to Consider Authorization of a Loan to Cascadia Behavioral Healthcare, Inc. Any Action by the Board During this Special Meeting will be Ratified at the May 8, 2008 Regular Board Meeting.

Tuesday, May 6, 2008 - 10:00 AM
Multnomah Building, First Floor Commissioners Boardroom 100
501 SE Hawthorne Boulevard, Portland

BUDGET WORK SESSION

WS-1 Multnomah County 2008-2009 Health and Human Services Budget Work Session. This meeting is open to the public however no public testimony will be taken. 2 HOURS REQUESTED.

- Introductions
- Department of Health and Community Health Council Citizen Budget Advisory Committee Presentations

CABLE PLAYBACK INFO:

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Tuesday, May 6, 2008 - 1:30 PM
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501 SE Hawthorne Boulevard, Portland

BUDGET WORK SESSION

WS-2 Multnomah County 2008-2009 Health and Human Services Budget Work Session. This meeting is open to the public however no public testimony will be taken. 2 HOURS REQUESTED.

- Introductions
- Department of County Human Services and DCHS Citizen Budget Advisory Committee Presentations

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Tuesday, May 6, 2008 - 6:00 PM
Multnomah County East Building, Sharron Kelley Conference Room
600 NE 8th, Gresham

BUDGET HEARING

PH-1 Public Hearing on the 2008-2009 Multnomah County Budget. Testimony is limited to three minutes per person. Fill out a speaker form available in the conference room and turn it into the Board Clerk. The conference room will be open one hour prior to the hearing.

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Tuesday, May 13 - 12:30 PM Channel 30

Wednesday, May 7, 2008 - 10:00 AM
Multnomah Building, Third Floor Conference Room 315
501 SE Hawthorne Boulevard, Portland

BUDGET WORK SESSION

WS-3 Wapato Proposal for 75 Detention Beds and 50 Secure Treatment Beds. This meeting is open to the public however no public testimony will be taken. Presented by Bill Farver, Christine Kirk, Larry Aab, Scott Taylor, Jacquie Weber and Travis Graves. 75 MINUTES REQUESTED.

Thursday, May 8, 2008 - 9:30 AM
Multnomah Building, First Floor Commissioners Boardroom 100
501 SE Hawthorne Boulevard, Portland

REGULAR MEETING

CONSENT CALENDAR - 9:30 AM
NON-DEPARTMENTAL

- C-1 Appointment of Marcelo Bonta and Mark Fitz to City of Portland/Multnomah County Sustainable Development Commission

DEPARTMENT OF LIBRARY SERVICES

- C-2 Budget Modification LIB-05 Reclassifying a 1.0 FTE Library Position in Support Services Division as Determined by the Class/Comp Unit of Central Human Resources

DEPARTMENT OF COUNTY HUMAN SERVICES

- C-3 Budget Modification DCHS-32 Reclassifying One Administrative Analyst Senior Position to Administrative Services Officer Position in the Aging and Disabilities Services Division, as Determined by Class/Comp Unit of Central Human Resources
- C-4 Budget Modification DCHS-35 Reclassifying a Mental Health Consultant to a Research Evaluation Analyst Senior as Determined by Class/comp Unit of Central Human Resources
- C-5 ORDER Authorizing Designees of the Mental Health Program Director to Direct a Peace Officer to Take an Allegedly Mentally Ill Person into Custody

DEPARTMENT OF COUNTY MANAGEMENT

- C-6 Budget Modification DCM-14 Reclassifying Positions in Assessment & Taxation, Information Technology and Facilities & Property Management as Determined by the Class/Comp Unit of Central Human Resources

REGULAR AGENDA

PUBLIC COMMENT - 9:30 AM

Opportunity for Public Comment on non-agenda matters. Testimony is limited to three minutes per person. Fill out a speaker form available in the Boardroom and turn it into the Board Clerk.

SHERIFF'S OFFICE – 9:30 AM

- R-1 Intergovernmental Revenue Agreement 0709015 with METRO to Provide General Investigative Police Services for Enforcement of METRO Ordinances

DEPARTMENT OF COUNTY HUMAN SERVICES – 9:35 AM

R-2 Public Hearing to Consider and Approve the 2008-09 Consolidated Plan and the Annual Action Plan for the Community Development Block Grant Program

DEPARTMENT OF COMMUNITY SERVICES – 9:45 AM

R-3 NOTICE OF INTENT to Submit Grant Application to the Department of Land Conservation and Development for Urban and Rural Reserves

R-4 RESOLUTION Establishing SE Harris Place as County Road No. 5026

R-5 RESOLUTION Establishing SE 298th Avenue as County Road No. 5027

R-6 RESOLUTION Establishing SE 301st Avenue as County Road No. 5028

DEPARTMENT OF COUNTY MANAGEMENT – 9:55 AM

R-7 Approve Fiscal Year 2008 Supplemental Budget for Submission to Tax Supervising and Conservation Commission

R-8 RESOLUTION Giving Preliminary Approval of Issuance of Tax-Exempt Revenue Bonds (Pacific Northwest College of Art Project), in One or More Series, in an Amount Not to Exceed \$14,000,000; Authorizing Publication of a Notice of Intent to Issue Revenue Bonds; and Authorizing Execution of a Letter of Intent

DEPARTMENT OF HEALTH – 10:15 AM

R-9 First Reading of a Proposed ORDINANCE Amending Multnomah County Code §21.406, Ambulance Staffing

R-10 Presentation of the Building Better Care (Primary Care Renewal) Project. Presented by Vanetta Abdellatif and Susan Kirchoff. 20 MINUTES REQUESTED.

NON-DEPARTMENTAL – 10:40AM

R-11 Work Session to Discuss the Possible Creation of a Fire District in the Warrendale and Dodson Communities of East Multnomah County. Presented by Jeff Pricher, Fire Chief/Fire Marshal for Cascade Locks and Kristen West. 30 MINUTES REQUESTED.

- R-12 Briefing by Portland Development Commission on Proposed Amendments to Lents Urban Renewal Area. Presented by Keith Witcosky, Representatives of PDC. 30 MINUTES REQUESTED.
- R-13 Briefing on Sustainability Efforts in County Operations. Presented by Kat West, Molly Chidsey, Karol Collymore, Jon Schrotzberger and Richard Swift. 25 MINUTES REQUESTED.
- R-14 Ratification of County Board of Commissioners Action Following May 6, 2008 Special Meeting to Consider Authorization of a Loan to Cascadia Behavioral Healthcare, Inc.

BOARD COMMENT

Opportunity (as time allows) for Commissioners to provide informational comments to Board and public on non-agenda items of interest or to discuss legislative issues.



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#1

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 5/6/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Corrections Health

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: ~~GE~~ Carol Simmons

ADDRESS: 10801 SE Mill Court

CITY/STATE/ZIP: Portland OR 97216

PHONE: DAYS: 988-3909x224 EVES: 503 257-9835

EMAIL: _____ FAX: _____

SPECIFIC ISSUE: additional FTE for corrections health.

WRITTEN TESTIMONY: Provided.

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.



Testimony from Carol Simmons

Chair Wheeler and Members of the Board of County Commissioners

I would like to introduce our group. I am Carol Simmons a NP and chair of the ONA bargaining unit, Rob Nosse our ONA staff representative for County nurses, and Angela Warnock a CHN working at the Detention Center on the night shift and who is also a member of our bargaining team.

We are here tonight to voice our concerns regarding budget cuts from two years ago that are impacting staffing and patient safety for corrections health.

These nurses perform very specialized care to people presenting with multiple physical and emotional health problems. Two years ago they lost their accreditation a standard which insured that care was appropriate and safe, and the staff was cut by 20 positions. This cut was too much.

Nurses in the remaining positions are overworked and stressed because the care they deliver has been compromised. The corrections health department needs more qualified experienced nurses to work in the jail system. The current staffing level is unsafe and the corrections nurses are concerned about the care inmates are receiving.

Staffing in the jails consists of regular nursing employees, on-call and temporary agency nurses that are used to fill the gap. On-call and agency nurses are not able to deliver the same care. They are not as proficient in the skills needed to do the tasks nor are they as knowledgeable about the type of care necessary for this diverse and medically needy population. This is because they are there temporarily and intermittently.

We understand that this is another very tough budget year. We understand that we need to be fiscally responsible and that Wapato is an albatross that needs to be tackled. That said, we need to also be responsible for a very vulnerable population and dealing with that responsibility requires adequate staffing. We are therefore asking for nursing staff to be increased by 4 FTE in the hopes that this will alleviated

some staffing concerns and provide a safer environment for both nurses and inmates.

#2

WP
2

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
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MEETING DATE: 5/6/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Corrections Health Budget Staffing

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Angela Warnock

ADDRESS: P.O. Box 185

CITY/STATE/ZIP: Gresham OR 97030

PHONE: DAYS: (503) 558-8582 EVES: _____

EMAIL: angwar@hughes.net FAX: _____

SPECIFIC ISSUE: improve Corrections health Staffing - cuts too deep, compromising care/safety of clients.

WRITTEN TESTIMONY: provided

IF YOU WISH TO ADDRESS THE BOARD:

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Testimony from Angela Warnock

Chair Wheeler and Members of the Board of County Commissioners

I am Angela Warnock a registered nurse that works at the justice center on night shift. I have worked at the jail for 12 years. I have a total of 20 years experience as a registered nurse. I have seen the program wax and wane over the last 12 years.

Since the budget cuts 2 years ago I have watched our medical program get hacked to pieces. Our staffing is unstable and unsafe as a result. At first, we saw the loss of good nurses that were forced to go from full time positions to part time positions. Most of those that did stay on as part time have left. We now depend on temporary agency nursing staff to fill our vacancies that regular staff or on-calls don't volunteer to work.

The agency nurses and on-call nurses are not able to fulfill the full duties of their positions when they work. They are unable to do the inmate's medical request forms or do a full medication pass assignment for medication rounds or start medication protocols like opiate withdrawals. This means that the regular employed nurses have to pick up the slack by doing their own work along with the work of the agency/on-call nurse. Every day is like this.

The staffing crisis that we are in is not on just certain days of the week. It is every day on all shifts that we see this problem. Agency nurses are supposed to be a temporary fix to a short lived staffing absence, not a permanent solution. Some evenings there is just one regular staff person working with 2 agency nurses and an on call nurse for the general housing floors and the regular nurse is the lead who got forced to work a regular floor because there is no one to come in to fill in. This is a frequent occurrence on swing shift.

Or the lead nurse gets forced to do a regular assignment because there is a sick call and they don't back fill the lead position, so there is no one to coordinate the happenings on the shift and assist those with the least experience.

My peers and I have always been proud of the care we give to a clientele of people that most would wish they would fall off the face of

the earth. The reality is that every inmate is a human being and presumed innocent while awaiting trial. Every inmate is either someone's mom or dad or brother or sister. They deserve to receive safe medical care.

I do not feel that at the end of my shift on most days that I have been able to give every medical problem the careful consideration it deserves or needs. I go from one fire to the next, we all do. I hope and pray that at the end of each shift that there isn't something I missed and if there was something I missed, hopefully the next shift will find it and correct it. We all try to do the best we can, but it is not enough anymore. We all feel that every day that we work we are putting the inmates' lives at risk along with our licenses.

The program is on the verge of imploding. We don't want to but, many of us are considering employment elsewhere. It is impacting our home life. I myself have not had so many sleepless nights/days as I have had in the past year from the stress of this job. Even to the point of having to go to the emergency room for chest pain.

Please provide us some additional staff. It is for the safety of your employees and for the safety of people who end up in our jails.



Testimony from Rob Nosse

Chair Wheeler and Members of the Board of County Commissioners

I am Rob Nosse, the Labor Rep for the County Nurses with Oregon Nurses Association. County residents in our jail are some of the most vulnerable that we serve. They often lack jobs on the outside that provide health care. Many inmates have not seen a doctor or provider in a long time. The inmates are doing things to their bodies that require significant medical intervention on the part of your nursing staff to keep them safe while in jail.

Believe it or not, the nurses that are there used to love this work. There is a nursing shortage. They have a lot of work options, but they think what they do at the jail is vital to this community. They want to stick with it, but the care and practice environment has got to improve if they are going to continue to work there.

Try to remember that many of their patients are mentally ill. Unlike a Hospital ER they cannot go on divert or turn people away. They have no control over the number of patients or their level of illness. For example one nurse on day shift one morning recently had 22 alcoholics and heroin withdrawals in which to do vital signs and she was still expected to do her med rounds.

There was another time when the same nurse had a nursing home type patient who was urinating all over himself that required 40 minutes of care, (cleaning and dressing) which meant neglecting 40 other patients on her floor. In a hospital this nurse would have only had 5 patients.

A medical back up can take 30 minutes to an hour, which then makes this nurse late for med rounds and probably means she does not get a lunch break.

There are lots of examples like this.

Unfortunately, earlier this year there was an inmate death that cost the health department a nurse through termination. The inmate's death just magnifies the corrections health current shortfalls. The nurses cannot do their work properly with the staffing so short.

We approached the Health Department asking for 4 more additional nurses, 4 FTE, to help address the work load and the stress in the system due to the cuts that were made two years ago -- 3 for MCDC and 1 for MCIJ. Our request was not taken up. We are asking you to consider this request.

Perhaps, with the possibility of closure on the 8th floor of the Detention Center and maybe the 7th floor too those 4 more nurses could be left at MCDC, and thus fulfill our request and stabilize the program and keep things working. If that does not happen you have actually just made the situation worse by reducing the nursing staff by 4 more people. As I am sure you know there are two FTE of nursing provided for in the 8th floor offer and in the 7th floor closure offers.

#3

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 5/4/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Corrections Health

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Bob Nasse

ADDRESS: 1712 SE 47th Ave

CITY/STATE/ZIP: Portland OR 97215

PHONE: DAYS: 503 293-0011

EVES: 235-9889

EMAIL: nasse@oregonm.org

FAX: 503 293-0011

SPECIFIC ISSUE: additional FTE for corrections health

WRITTEN TESTIMONY: provided

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#4

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 5/6/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: General

FOR: AGAINST: THE ABOVE AGENDA ITEM

NAME: Michael D Eagan

ADDRESS: _____

CITY/STATE/ZIP: OR 97233

PHONE: _____ DAYS: 255-6393 EVES: _____

EMAIL: Wmwan.Eagan@multnomah.com FAX: (503) 255-6393

SPECIFIC ISSUE: _____

WRITTEN TESTIMONY: Attached

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

May 6, 2008

TESTIMONY OF

MICHAEL EAGAN

GOOD EVENING, CHAIR WHEELER AND COMMISIONERS. AS YOU KNOW, MY NAME IS MICHAEL EAGAN. FIRST, I WANT TO COMPLIMENT ALL OF YOU FOR THE EXTRAORDINARY WORK YOU HAVE DONE TO DATE IN THE FACE OF STRUCTURAL DEFICITS CREATED BY PREVIOUS STATE LAWS. AND STILL FINANCIAL PRESSURES ABOUND.

YOU'RE AWARE THAT I'M USUALLY PUSHING SENIOR & PERSONS WITH DISABILITIES ISSUES. TONIGHT I'M GOING TO TALK TO YOU ABOUT MENTAL ILLNESS, ADDICTION, TREATMENT AND WAPITO (AND THE IMPACT OF EACH ON COUNTY REVENUES). AGAIN, I THANK YOU CHAIR WHEELER BECAUSE YOUR FIRST PRIORITY AS ALWAYS, REMAINS PROTECTING THE COUNTY'S MOST VULNERABLE CITIZENS.

GETTING DOWN TO BUSINESS – HOW DO WE DEAL WITH THE MONEY PROBLEMS? THE COUNTY SPENDS MOST OF ITS INCOME ON PEOPLE. MENTAL ILLNESS & ADDICTION ARE ENTERWOVEN AND ALSO

GREATLY IMPACT SERVICES TO CHILDREN & FAMILIES. WITH WAPITO OPEN AND CONTAINING A MENTAL HEALTH TREATMENT UNIT THE COUNTY WILL ULTIMATELY SAVE LOTS OF MONEY. INCIDENTALLY, SENIORS & PERSONS WITH DISABILITIES ALSO FACE MAJOR STRUGGLES WITH MENTAL ILLNESS AND ADDICTION. FINALLY, YOU AS INDIVIDUALS & AS A BOARD OF COMMISSIONERS ALWAYS HEAR THIS FROM ME: "IT ALWAYS COMES DOWN TO REVENUE OR INCOME. UNLESS WE CAN GET THE PEOPLE OF OREGON TO CHANGE THE LAWS AND OUR ELECTED REPRESENTATIVES IN SALEM TO REFORM THE STATE REVENUE STRUCTURE, YOU'LL JUST KEEP PUSHING THE BOULDER UP THAT HILL -TO NO AVAIL!" LET ME WORK WITH YOU & THE REST OF YOUR SUPPORTERS TO ACCOMPLISH THESE TASKS. THANK YOU.

Chose not to speak

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 05/02/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Funding for homeless families,

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Derek Beaudry

ADDRESS: ~~12345~~ 501 NE Hood

CITY/STATE/ZIP: Gresham, OR 97030

PHONE: DAYS: 503-548-0211 EVES: _____

EMAIL: dbeaudry@humansolutions.org FAX: _____

SPECIFIC ISSUE: _____

WRITTEN TESTIMONY: _____

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 05/06/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: 211info Program offer #10009

FOR: AGAINST: THE ABOVE AGENDA ITEM

NAME: Alison Lord

ADDRESS: 548 NE Tillamook St.

CITY/STATE/ZIP: Portland, OR 97212

PHONE: DAYS: 503-416-2601 EVES: 503-680-3430

EMAIL: alison@211info.org FAX: _____

SPECIFIC ISSUE: Funding for "211info" Program offer #10009

WRITTEN TESTIMONY: We are asking for funding from both Multnomah County and the City of Portland this year. If we do not receive this funding, we will be forced to reduce our services and as many as 40,000 calls to 211 will go unanswered. Please include Program offer #10009 titled "211info" in the 2008-2009 final budget and approve its passage.

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.



May 6, 2008

Thank you Commissioners. My name is Alison Lord and I am the Resource Department Manager at 211*info*. I am here today to request that you include program offer #10009, titled "211*info*" in the 2008-2009 final budget and approve its passage.

As the Resource Department Manager, my staff and I work extremely hard to maintain a quality database of community agencies and programs serving the wide variety of health and human service needs in our community. We have over 4,000 program records, which include resources for utility assistance, food boxes, low-cost health clinics, mental health services, culturally specific programs and many more. The accuracy and integrity of the program records in our database is essential to serving our community in an effective, efficient and compassionate manner. We produce both the Community Services Directory each year which is a printed guide book to health and human services in our county, as well as publish our entire database in a searchable format on our website. Thousands of people every month, including other service providers, government staff, teachers and county residents, rely on our database to provide them with up to date information on services they are seeking.

I have also had many years of experience as an information and referral specialist. Just yesterday I was covering the phones so our call center staff could have a meeting, and during that time I received a call from a woman whose adult son was in need of mental health services. I asked her to tell me a little bit more of her story so I would best know where to direct her. She explained that her son has been on and off his meds for a number of years. He has recently stabilized, and she was looking for support services to help him continue his road to recovery.

A short time ago, he was cut from a community mental health program he was participating in due to the program ending. Before she called us at 211*info*, she had already been turned down by her family doctor, and two community agencies who told her they are at capacity. I did a search for her in our database and was able to find two other agencies that may be able to help her son maintain his current medication.

The caller then asked me what she was supposed to do if these agencies could not help her....here at 211*info* we are often faced with the reality of shrinking social services and growing community needs, and it is part of our job to help our callers creatively problem solve if they would like to .



I first validated how much this caller clearly cared about her son, and wanted him to stay healthy and stabilized. I commended her on her courage and perseverance in trying to access help in a complicated web of services. I empathized with her fear and anger. We talked about other possible options for her son, such as moving to another city with other family members to try and get the services he needs. At the end of the call, she thanked me for listening and told me she would first call the referrals I provided for her and then take it from there. I invited her to call us back anytime for further support.

We are asking for funding from both Multnomah County and the City of Portland this year. If we do not receive this funding, we will be forced to reduce our services and as many as 40,000 calls to 211, much like the call I had yesterday, will go unanswered. Again, I am asking you to please include Program Offer #10009, titled "211info", in the 2008-2009 final budget and approve its passage. Thank You.

Alison Lord
Resource Department Manager
211info
621 SW Alder, Suite 810
Portland, OR 97205
503.416.2601
alison@211info.org

#6

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 5.6.08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: 211info (program offer #10009)

FOR: X AGAINST: _____ THE ABOVE AGENDA ITEM.

NAME: Emily Sturm

ADDRESS: 4916 NE 21st

CITY/STATE/ZIP: POX, OR 97211

PHONE: DAYS: 608.385.0898 EVES: 608.385.0898

EMAIL: emily@211info.org FAX: _____

SPECIFIC ISSUE: request funding for program offer #10009 titled "211info"

WRITTEN TESTIMONY: We are asking for funding from both Multnomah County and the City of Portland this year. If we do not receive this funding, we will be forced to reduce our services and as many as 40,000 calls to 211 will go unanswered. Please include program offer #10009, titled "211info", in the 2008-2009 final budget and approve its passage.

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.



May 6, 2008

Thank you Commissioners. My name is Emily Sturm and I am an Information and Referral Specialist at 211info.

I would like to request that you include program offer # 10009, titled "211info," in the 2008-2009 final budget and approve its passage.

As an Information and Referral Specialist I have taken hundreds of calls from people in need in our community. I often work the late shift until 8pm and receive calls from individuals with multiple and complex needs. It is important that I am able to effectively identify and prioritize needs in order to offer appropriate referrals and information for social services in our community.

One recent evening, I took a call from a woman with children who was fleeing a domestic violence situation. We often receive these sorts of calls at 211info, where the caller isn't sure where to turn for support in our community-all they know is that they need help. My first step was to make sure that she was in a safe place and didn't need emergency medical or police services. After assessing that she was safe, I was then able to offer her the Portland Women's Crisis Line number to find out information on shelter bed space in the tri-county area, and crisis intervention support specifically around DV and SA support. We also brainstormed other options and resources she could look into such as a DV grant, TANF and food stamps in regards to government assistance. I explained to her the system of local food pantries, and gave her a few near the place she was staying, so she could access some emergency food for her and her children the next morning.

We are asking for funding from both Multnomah County and the City of Portland this year. If we do not receive this funding, we will be forced to reduce our services and as many as 40,000 calls to 211 will go unanswered. Please include Program Offer # 1009, titled "211info," in the 2008-2009 final budget and approve its passage.

Thank You.

Emily Sturm
Information and Referral Specialist
211info
621 SW Alder, Suite 810
Portland, OR 97205
503.416.2611
emily@211info.org

#7

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk

This form is a public record

MEETING DATE: 5/6/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: GENERAL CHAIRS BUDGET

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: CYNTHIA THOMAS

ADDRESS: Metropolitan Family Service

CITY/STATE/ZIP: 1808 SE Belmont, 97214

PHONE: _____ DAYS: _____ EVES: _____

EMAIL: Cynthiat@metfamily.org FAX: _____

SPECIFIC ISSUE: _____

WRITTEN TESTIMONY: _____

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#8

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 05.06.08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Budget

FOR: Y AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Luis Garcia

ADDRESS: 20433 SE Stark

CITY/STATE/ZIP: Gresham OR 97030

PHONE: DAYS: 503 407 2090 EVES: _____

EMAIL: _____ FAX: _____

SPECIFIC ISSUE: support chairs' budget

WRITTEN TESTIMONY: _____

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#9

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 05.06.08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Social SERVICE

FOR: A AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Jorge Nepe - Sanchez

ADDRESS: 194 24 SE Ash St

CITY/STATE/ZIP: Portland, OR, 97233

PHONE: _____ DAYS: _____ EVES: _____

EMAIL: _____ FAX: _____

SPECIFIC ISSUE: _____

WRITTEN TESTIMONY: _____

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#10

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 05/06/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Social service

FOR: ✓ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Magdalena Lepe

ADDRESS: 19424 SE Ash

CITY/STATE/ZIP: Portland OR 97233

PHONE: _____ DAYS: 503-756-6724 EVES: _____

EMAIL: _____

FAX: _____

SPECIFIC ISSUE: _____

WRITTEN TESTIMONY: _____

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#11

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 05/06/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Social Service

FOR: AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: ISMAEL LOPEZ ESCOBEDO

ADDRESS: 340 7TH St Fairview OR

CITY/STATE/ZIP: 97024

PHONE: DAYS: (503) 841-1453 EVES: _____

EMAIL: _____ FAX: _____

SPECIFIC ISSUE: _____

WRITTEN TESTIMONY: _____

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#12

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 05.06.08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: _____

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Julietta Allezama

ADDRESS: 340 Lincoln st apt #16

CITY/STATE/ZIP: Fairview or 97024

PHONE: DAYS: 503 666 9574 EVES: _____

EMAIL: Julietta. FAX: _____

SPECIFIC ISSUE: SUN service system

WRITTEN TESTIMONY: Quisiera hablar un poco
haccerca de los mucha Beneficios que
tiene el Programa de sun para mi
Familia.

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#13

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 5/14/08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: Prevention & Awareness A+D +Gang

FOR: X AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: LYDIA LOFTIN

ADDRESS: 3193 SW Doyle pl.

CITY/STATE/ZIP: Aloha

PHONE: (503) DAYS: 875-8131 (503) EVES: 875-8131

EMAIL: Lloftin@rap-nw.org FAX: _____

SPECIFIC ISSUE: Prevention on A+D + GANGS

WRITTEN TESTIMONY: We need to provide more prevention as well as Awareness do to our ~~children~~ Youth. The Recovery Association Project can provide those resources we just need the money.

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#14

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: 5-6-08

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: _____

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Bianca Torralba Morales

ADDRESS: 14654 se mill ct

CITY/STATE/ZIP: Portland or 97233

PHONE: DAYS: 503 256-1145 EVES: _____

EMAIL: torralbamo@yahoo.com FAX: _____

SPECIFIC ISSUE: SUN Budget Hearing

WRITTEN TESTIMONY: _____

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#15

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk
This form is a public record

MEETING DATE: [5.6.08]

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: _____

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: CECILIA TORRALBA

ADDRESS: 14654 SE Mill CT PORTLAND OR

CITY/STATE/ZIP: PORTLAND OR 97133

PHONE: _____ DAYS: _____ EVES: _____

EMAIL: tomc-cec29@yahoo.com FAX: _____

SPECIFIC ISSUE: SUN Budget Hearing

WRITTEN TESTIMONY: hola ~~torralba~~ => my name is Cecilia Torralba. And today I came to represent ALL the Students of the centennial school district. Every monday after school I walk from the high school to the middle school to help out ~~at~~ as a mentor for latino group.

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.

#16

MULTNOMAH COUNTY BOARD OF COMMISSIONERS
PUBLIC TESTIMONY SIGN-UP

Please complete this form and return to the Board Clerk

This form is a public record

MEETING DATE: 5/6/07

SUBJECT: Multnomah County 2008-2009 Budget

SPECIFIC BUDGET TOPIC: _____

FOR: _____ AGAINST: _____ THE ABOVE AGENDA ITEM

NAME: Eduardo Zurita (mom is Anita Garcia)

ADDRESS: SUN Program, Hall Elementary

CITY/STATE/ZIP: Contact: Jessica Woodward

PHONE: _____ DAYS: _____ EVES: 503-492-6726, ext. 248

EMAIL: _____ FAX: _____

SPECIFIC ISSUE: El Programa Hispano

WRITTEN TESTIMONY: My name is Eduardo Zurita. I am eleven years old and go to Hall Elementary where I go to the SUN program almost every day after school. Its really fun to stay at SUN because it helps me with my homework and I get excercise. I hope the county passes the budget to keep

IF YOU WISH TO ADDRESS THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Address the County Commissioners from the presenter table microphones. Please limit your comments to **3 minutes**.
3. State your name for the official record.
4. If written documentation is presented, please furnish one copy to the Board Clerk.

Thank you.

IF YOU WISH TO SUBMIT WRITTEN COMMENTS TO THE BOARD:

1. Please complete this form and return to the Board Clerk.
2. Written testimony will be entered into the official record.