



Project Update

Department of County Assets

Information Technology Division

Purpose of this update

Mid-year briefing regarding IT project status for FY 2014
Board of County Commissioners' funded projects



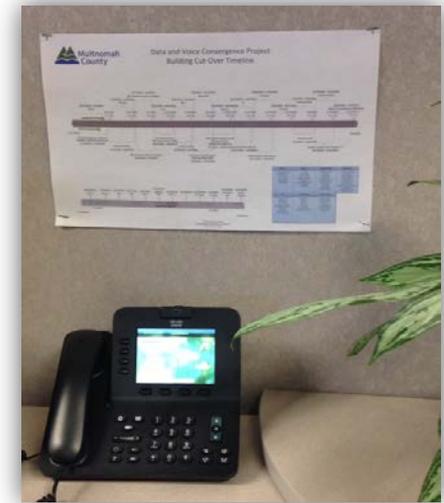
The portfolio

Project	Description
DCA Facilities Information Management System	Plan and implement a facilities information management system.
DCA Network Convergence/VoIP	Network and telecommunications replacement and integration.
DCHS Mental Health Reporting Optimization	Three projects: 1) COMPASS state interface, 2) staff augmentation for additional reporting, 3) 834 File Changes--Phase I
DCJ Document Management System	Store and manage documents in the DCJ Offender Case File.
DCM Budget System	Implement an enterprise budget system.
DCM ERP Analysis	Lifecycle analysis of SAP to include recommendations on ERP strategy for the County.
DCM SAP-related Enhancements	Prioritized projects: 1) eTimesheets, 2) SRM optimization, and 3) performance management implementation.
MCHD/DCHS Healthcare Transformation	Funding to address health information exchange and/or other needs related to health care transformation.
MCHD Health Inspection System	Replacement of legacy health inspection system.



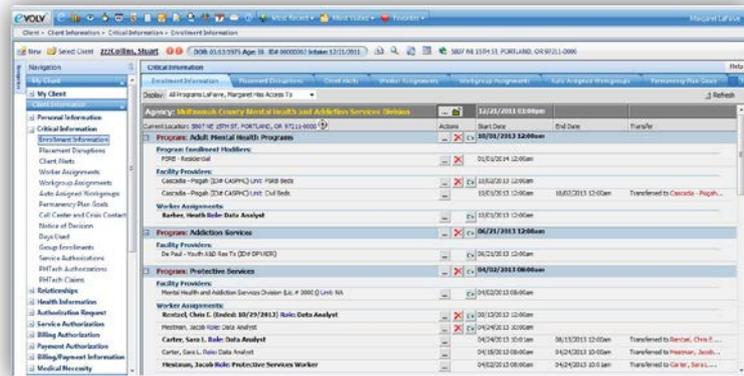
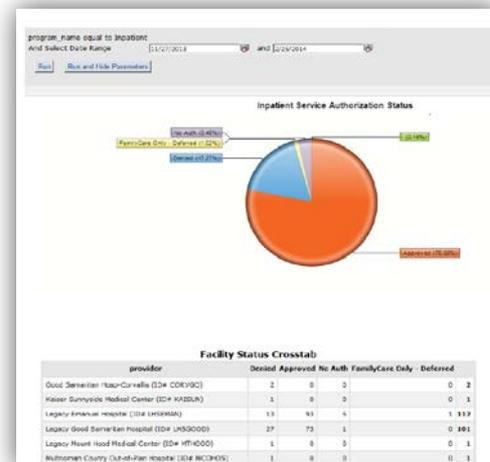
DCA Network Convergence/VoIP

- In process
- 44%, 2,026 devices converted
- 12%, 11 facilities converted
- 2 emergency conversions completed in last 2 months
- Total Budget = \$5.1M; Expected spend thru FY 2014 = \$4.4M



DCHS Mental Health Reporting Optimization

- In process
- Three projects
 - State COMPASS interface
 - Staff augmentation for report creation
 - 834 eligibility file modifications
- Total Budget = \$175K; Expected spend thru FY 2014 = \$75K



DCM County-wide Budget System

- Phase I Go-Live: November, 2013 for FY 2015 budget process
- Phase II scheduled for summer, 2014
- Total Budget = \$1.5M; Expected spend thru FY 2014 = \$1.0M

Multnomah County
Program #7809 - DCA Director's Office 2/27/2014

Department: County Assets **Program Contact:** Sherry Swachtamer
Program Offer Type: Administration **Program Offer Stage:** As Requested
Related Programs:
Program Characteristics: In Target

Executive Summary
 The Department of County Assets (DCA) Director's Office is accountable for leadership in the oversight and management of county assets including information technology, facilities and property management, fleet administration and maintenance, historical records and archive management, distribution services, and the related functions. The Director's Office is also responsible for ensuring department-wide engagement in important county-wide initiatives including Diversity and Equity and the new Wellness Program.

Program Summary
 The Department of County Assets (DCA) aligns the management of specific County assets including information technology, facilities and property management, fleet operations, records, and distribution services. The goals of DCA include managing physical assets and the associated costs to ensure that the County's limited resources are invested where they are needed most. DCA management provides leadership, strategic direction, and operational assessment and accountability to ensure these goals are met.

The organization also includes an administrative services hub providing Human Resources and Administration, Procurement and Contracting, and Budget and Finance services. The hub provides these services to DCA, the Department of County Management (DCM), the Chair's Office, the Board of County Commissioners, and other non-departmental entities. The hub is designed to eliminate duplication of resources and streamline processes through economies of scale across these groups.

Additionally, the department includes the county-wide Strategic Sourcing initiative. Strategic Sourcing moves the county to an industry standard practice of commodity planning and sourcing with "just in time" purchasing and direct shipment of office supplies and similar commodities. A county-wide "Strategic Sourcing Council" provides county-wide governance and decision making.

Budget Year	Department	Document Number	Document Name (Old Name, Renewal Name)	Document Type	Document Stage
2015	78 - County Assets	7800-01	DCA Director's Office	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-01-01	DCA Director's Office	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-10	Facilities Debt Service and Capital Asset Mgmt	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-11	Facilities Operations and Maintenance	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-12	Facilities Support to Management	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-13	Facilities Capital Operation Costs	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-14	Facilities Capital Investment Program	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-15	Facilities Capital Asset Program Review	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-16	Facilities Building Materials and Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-17	Facilities Vehicle Fleet Through	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-18	Facilities Lease Management	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-19	Facilities Planning, Sourcing and Projects	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-20	Facilities Engineering	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-21	Facilities Downtown Courthouse	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-22	Columbia River Boat House and Portage Building	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-23	Internal Services Renovation	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-24	IT Continuity of Operations	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-25	Bank	Program Offer	Program Offer/Department Standby
2015	78 - County Assets	7800-26	IT Services & Investment Projects	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-27	IT Planning, Projects & Portfolio Management	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-28	IT Help Desk Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-29	IT Telecommunications Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-30	IT Facilities Services Expense Management	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-31	IT Network Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-32	IT Database Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-33	IT Asset Replacement	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-34	IT Health & Human Services Application Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-35	IT Public Works Application Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-36	IT General Government Application Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-37	IT Data & Reporting Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-38	IT CRM Application Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-39	IT Enterprise and Web Application Services	Program Offer	Program Offer/Budget Office Review
2015	78 - County Assets	7800-40	IT Library Application Services	Program Offer	Program Offer/Budget Office Review



DCM ERP* Analysis

- Steering committee and project team organized
- Vendor selected
- Procurement complete and contracting in process
- Goal: Analysis underway in April, 2014
- Total Budget = \$500K

*Enterprise Resource Planning



DCM SAP-related Enhancements

- Three Projects
 - SRM optimization, \$215K, in-process
 - e-Timesheets, \$345K, in-process
 - Performance Management*, \$330K, scheduled start July, 2014
- Total Budget = \$890K, Expected spend thru FY 2014 = \$215K

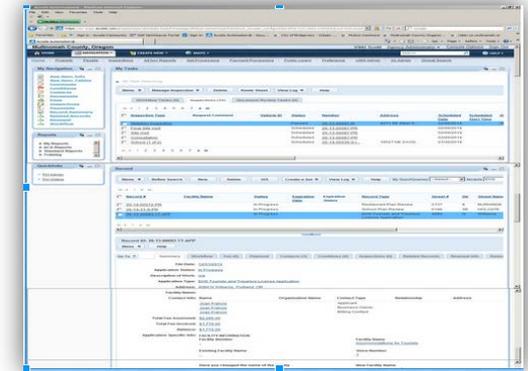
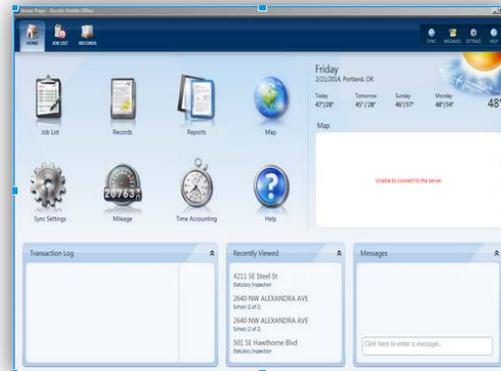
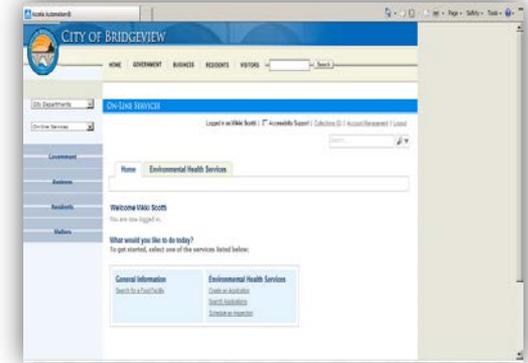


*Vendor selected integrates to non-SAP solutions



MCHD Health Inspection System

- Project in process
- Go-live: scheduled for May, 2014
- Funded through MCHD re-prioritization of projects and resources
- Total Budget = \$579K*, Expected spend thru FY 2014 = \$579K



*\$120K from BCC; \$459K from MCHD



DCJ Document Management System

- Pilot cancelled due to problems with vendor and the technology
- New vendor selected and contracting in process
- Total Budget = \$540K, Expected spend thru FY 2014 = \$55K

DCA Facilities Management System, \$500K

- Business process analysis and re-engineering underway
- Outcome will guide system requirements

MCHD/DCHS Healthcare Transformation, \$400K

- Dollars identified for health care transformation
- MCHD/DCHS Reporting Project in analysis phase
- Phase II and III of 834 Eligibility modifications in queue



Summary

- Projects are in various stages
- Significant progress in the last 6-8 months
- Next update at the Capital Presentation in April



Questions?

