



Multnomah County Land Use Planning

1600 SE 190th Avenue Portland, OR 97233
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Statistical Snapshot FY 08

Unincorporated Land: 179,050 ac. (61% of total)
 Percentage Farm/Forest: 77%
 Population (2007): 13,438

Cases Processed w/i 120 days (150 legal max.)

FY 06: 91.88%
 FY 07: 88.42%
 FY 08: 75.90%

Customer Flow

		%Change FY 07
Calls:	10,759	-24.8%
Walk-ins:	3,484	-14.6%
Land Use Reviews:	251	10.6%
PF/PA mtgs:	150	-23.9%
Zoning Sign-offs:	178	-23.6%

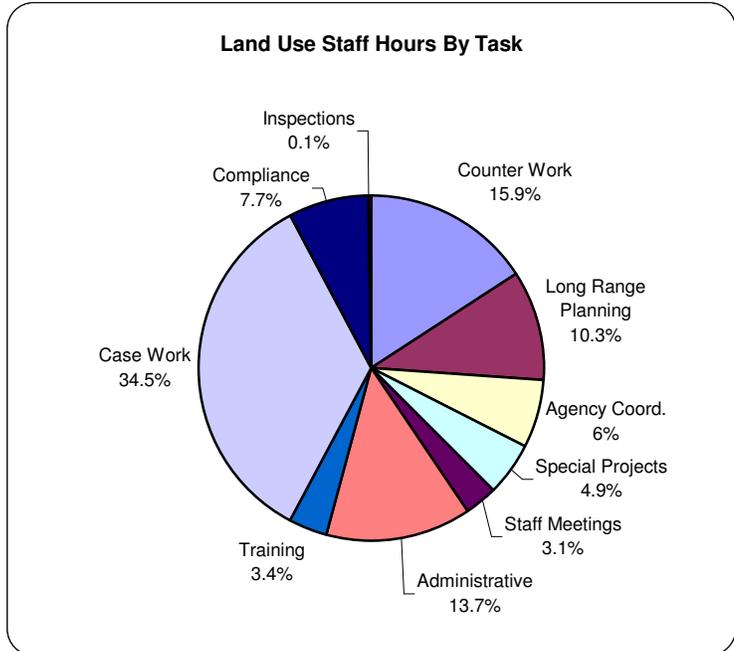
Customer Service Survey

		FY 06*
Wait < 20 min:	93%	95%
Time with Planner:		
<15 min.	29.4%	31.1%
15-30 min.	43.5%	34.4%
30-45 min.	19.8%	24.6%
45+ min.	7.3%	9.8%
Quality of Service: (5 excellent, 1 poor)		
Handouts	4.68	4.57
Courtesy	4.83	4.73
Knowledge	4.70	4.62
Overall	4.72	4.61

Total Surveys: 241

Key Projects (ongoing)

- ◆ Replacement Software
- ◆ Measure 49/Big Look
- ◆ Reserves & Area 93
- ◆ Scenic Area Indicators Project
- ◆ Operational Efficiencies



Common Types of Development	Counts	% Change FY 07
New Dwellings	33	-32.7%
Additions/Remodels	39	-18.8%
Accessory Buildings	11	-47.6%
Farm Buildings	11	0.0%
Commercial/Industrial	4	300.0%
Moorage Placements	3	50.0%
Land Use Compatibility Signoff	42	-31.1%
Other **	40	66.7%

** inc. foundations, walls, drainage structures, etc.

Code Enforcement Support By Land Use Staff

Complaints Closed: 91 -24.2%

Common Permits Issued	Counts	% Change FY 07
Environmental	61	3.4%
Slope Stability/Grading	66	15.8%
Land Division/Adjustments	20	25.0%
Measure 37 Claims	50	13.6%
Variations	11	10.0%
Other	42	2.4%

* No survey data for FY 07