

# **ANNOTATED MINUTES**

Monday, May 12, 1997 - 6:30 PM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **BUDGET PUBLIC HEARING**

*Chair Beverly Stein convened the meeting at 6:30 p.m., with Vice-Chair Gary Hansen and Commissioners Sharron Kelley and Tanya Collier present, and Commissioner Dan Saltzman arriving at 6:35 p.m.*

PH-1 1997-98 Multnomah County Budget Overview. Central Citizen Budget Advisory Committee and Citizen Budget Advisory Committees Budget Recommendations Presentation by Jack Pessia, Central CBAC Chair. Opportunity for Public Testimony on the 1997-98 Multnomah County Budget. Testimony Limited to Three Minutes Per Person.

***CHAIR STEIN, DAVE WARREN AND JACK PESSIA  
PRESENTATIONS ON BUDGET MESSAGE;  
BUDGET REVIEW; HEARINGS SCHEDULE; AND  
CITIZEN BUDGET ADVISORY COMMITTEE  
RECOMMENDATIONS AND PRIORITIES.***

***JULIE GENTZ AND LISA NIKUNEN TESTIMONY IN  
SUPPORT OF FUNDING FOR NEW OPTIONS FOR  
WOMEN, RECOVERY FROM PROSTITUTION  
PROGRAM, AND RESPONSE TO QUESTIONS OF  
CHAIR STEIN, COMMISSIONER KELLEY AND  
COMMISSIONER SALTZMAN. SUSAN HATHAWAY  
MARXER TESTIMONY IN CONCERN FOR  
SHORTER HOURS AT CENTRAL LIBRARY AND IN  
SUPPORT OF STABLE, LONG TERM, ADEQUATE  
FUNDING FOR ALL LIBRARY BRANCHES.***

*There being no further business, the meeting was adjourned at 6:57 p.m.*

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Tuesday, May 13, 1997 - 9:30 AM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **ASD BUDGET WORK SESSION**

*Chair Beverly Stein convened the meeting at 9:34 a.m., with Vice-Chair Gary Hansen and Commissioners Sharron Kelley and Tanya Collier present, and Commissioner Dan Saltzman arriving at 9:38 a.m.*

WS-1 Department of Aging Services 1997-98 Budget Overview and Highlights. ASD Citizen Budget Advisory Committee Presentation. Measure 47 and Other Issues. Board Questions and Answers.

**DEPARTMENT DIRECTOR JIM MCCONNELL, CITIZEN BUDGET ADVISORY COMMITTEE VICE-CHAIR ROBERT SMITH, BECKY WEHRLI OF THE PORTLAND METROPOLITAN COMMISSION ON AGING, KATHY GILLETTE, JUNE SCHUMANN, DAVE WARREN AND JOHNNIE WRIGHT RESPONSE TO BOARD QUESTIONS AND DISCUSSION ON ISSUES INCLUDING OLDER AMERICANS ACT FUNDING; MEASURE 47 CUTS; TRANSFER OF STATE DISABILITY SERVICE OFFICE TO COUNTY; MEALS; TRANSPORTATION ACCESS; EAST COUNTY FACILITY SITING; MEDICAID FUNDING; SENIOR INFORMATION AND REFERRAL HELP LINE; AND SENIOR HOUSING.**

**JIM DUNCAN TESTIFIED IN SUPPORT OF FUNDING FOR TRANSPORTATION ACCESS, AFFORDABLE HOUSING AND GRESHAM SENIOR CENTER. ANN JOHNSON TESTIMONY IN SUPPORT OF FUNDING FOR PROGRAM SERVICES, INCLUDING MEALS, NUTRITION, MEDICAL AND MEDICAL TRANSPORTATION FURNISHED BY TRI-MET. DON BALLINGER TESTIMONY REQUESTING INFORMATION ON HOW MUCH OLDER AMERICANS ACT FUNDING THE COUNTY RECEIVES AND WHAT IT IS BEING USED FOR.**

*There being no further business, the meeting was adjourned at 10:55 a.m.*

Tuesday, May 13, 1997 - 1:30 PM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **DCFS BUDGET WORK SESSION**

*Chair Beverly Stein convened the meeting at 1:32 p.m., with Vice-Chair Gary Hansen and Commissioners Sharron Kelley and Dan Saltzman present, and Commissioner Tanya Collier arriving at 9:35 p.m.*

WS-2 Department of Community and Family Services 1997-98 Budget Overview and Highlights. DCFS Citizen Budget Advisory Committee Presentation. Measure 47 and Other Issues. Board Questions and Answers.

**LOLENZO POE, KATHY TINKLE, DEPARTMENT  
BUDGET ADVISORY COMMITTEE CHAIR  
DOUGLAS MONTGOMERY, SUSAN CLARK,  
HOWARD KLINK, IRIS BELL AND FLOYD  
MARTINEZ PRESENTATION AND RESPONSE TO  
BOARD QUESTIONS AND DISCUSSION  
INCLUDING CONTRACTS AND EVALUATION  
REDESIGN; ACCOUNTABILITY; INSPECTIONS;  
MANAGED CARE; DATA BASED MONITORING;  
BENCHMARKS; OUTCOMES; HOUSING SYSTEM  
DESIGN; OREGON HEALTH PLAN; CAPCARE;  
FAIRVIEW CLOSURE; INFORMATION SYSTEMS  
INTEGRATION; OREGON PATHWAYS;  
COMMUNITY BUILDING; SERVICE DELIVERY;  
BUSINESS COLLABORATION; BLOCK GRANT  
RESOURCES; FUNCTIONAL REALIGNMENT;  
FAMILY CENTERS; MENTAL HEALTH SERVICES;  
CRISIS TRIAGE CENTER; AND THE OREGON  
HEALTH PLAN.**

*Commissioner Collier left at 3:30 p.m.*

*There being no further business, the meeting was adjourned at 3:47 p.m.*

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Thursday, May 15, 1997 - 9:30 AM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **REGULAR MEETING**

*Chair Beverly Stein convened the meeting at 9:32 a.m., with Vice-Chair Gary Hansen and Commissioners Sharron Kelley and Tanya Collier present, and Commissioner and Dan Saltzman arriving at 9:33 a.m.*

### **CONSENT CALENDAR**

***UPON MOTION OF COMMISSIONER KELLEY,  
SECONDED BY COMMISSIONER HANSEN, THE  
CONSENT CALENDAR (ITEMS C-1 THROUGH C-8)  
WAS APPROVED, WITH COMMISSIONERS KELLEY,  
HANSEN, COLLIER AND STEIN VOTING AYE.***

### **NON-DEPARTMENTAL**

- C-1 Appointments of Katie Larsell and Alan Ulibarri to the CITIZEN INVOLVEMENT COMMITTEE
- C-2 Re-appointment of Mike Peterson to the HOUSING AND COMMUNITY DEVELOPMENT COMMISSION

### **DEPARTMENT OF SUPPORT SERVICES**

- C-3 Amendment 1 to Intergovernmental Revenue Agreement 500244 with Washington County, Allowing Washington County the Use of Twenty-six Detention Bed Spaces in the Juvenile Justice Complex for the Detention of Washington County Youth

### **DEPARTMENT OF COMMUNITY AND FAMILY SERVICES**

- C-4 Amendment 1 to Intergovernmental Agreement 101477 with the City of Portland, Providing Funding for El Club, a Spanish Language Summer Camp Program

### **DEPARTMENT OF ENVIRONMENTAL SERVICES**

- C-5 ORDER Authorizing Execution of Deed D971482 for Repurchase of Tax Foreclosed Property to Former Owners Joseph M. Cullen and Jeanne M. Cullen

***ORDER 97-93.***

## **SHERIFF'S OFFICE**

- C-6 Renewal of Intergovernmental Agreement 800138 with Metro, to Provide Solid Waste Flow Control and General Investigative Police Services to Metro and Provide a Supervised Inmate Work Crew to Clean Up Illegal Dumpsites within the Jurisdictional Boundaries of Metro
- C-7 Amendment 1 to Intergovernmental Agreement 800877 with the Oregon Department of Transportation, Providing Additional Funding for Traffic Enforcement in the Designated High Crash Corridor #5 on Interstate 205
- C-8 Amendment 1 to Intergovernmental Agreement 800977 with the Port of Portland and Oregon Division of State Lands, Providing Sheriff's Office Law Enforcement Services to Specific Islands in the Columbia River

## **REGULAR AGENDA** **PUBLIC COMMENT**

- R-1 Opportunity for Public Comment on Non-Agenda Matters. Testimony Limited to Three Minutes Per Person.

***NO ONE WISHED TO COMMENT.***

*Commissioner Saltzman arrived at 9:33 a.m.*

## **DEPARTMENT OF ENVIRONMENTAL SERVICES**

- R-2 PROCLAMATION Declaring the Week of May 18 through 24, 1997 as NATIONAL PUBLIC WORKS WEEK, and Recognizing the Contributions of All Multnomah County Public Works Employees

**COMMISSIONER COLLIER MOVED AND COMMISSIONER KELLEY SECONDED, APPROVAL OF R-2. JOHN DORST, DENISE DIETRICH, JIM GALLOWAY AND RICK HOLT EXPLANATION AND RESPONSE TO BOARD COMMENTS IN SUPPORT. MR. DORST READ PROCLAMATION AND PRESENTED POSTERS TO BOARD. PROCLAMATION 97-94 UNANIMOUSLY APPROVED.**

- R-3 Board Requested Briefing on Yeon Shops Annex. Presented by Larry Nicholas, Dave Boyer and Dave Warren.

**LARRY NICHOLAS AND DAVE BOYER PRESENTATION AND RESPONSE TO BOARD QUESTIONS AND DISCUSSION ON ISSUES INCLUDING STRATEGIC SPACE PLAN; COST OF NEEDED IMPROVEMENTS TO THE MORRISON BUILDING; OPERATING COSTS OF MORRISON BUILDING; BUILDING LEASE; OPPORTUNITY FOR USE OF ROAD FUNDS FOR EXPENDITURES WHICH CAN BE REIMBURSED WITH CERTIFICATES OF PARTICIPATION FUNDS LATER; PROJECT EXPENDITURES AS OF APRIL 30, 1997, INCLUDING ARCHITECTURAL FIRM, INTERNAL FACILITIES CHARGES, AND ENERGY LOAN; TENANTS FOR THE PROPOSED ANNEX; TOTAL PROJECT COST; PROJECT TIMELINE; RECOMMENDATION SUPPORTING CERTIFICATES OF PARTICIPATION OVER GENERAL OBLIGATION BONDS; LOOKING INTO CO-LOCATION WITH OTHER PARTNERS. STAFF TO PROVIDE WRITTEN RESPONSE AND ADDITIONAL INFORMATION FOR BOARD DISCUSSION ON TUESDAY, JUNE 10, 1997.**

**NON-DEPARTMENTAL**

- R-4 RESOLUTION Requesting a Recommendation from the Sheriff, the District Attorney and County Counsel Regarding the Maximum Number of Inmates that Should be Held in the Multnomah County Detention Center

**COMMISSIONER SALTZMAN MOVED AND COMMISSIONER COLLIER SECONDED, APPROVAL OF R-4. CHAIR STEIN EXPLANATION. RESOLUTION 97-95 UNANIMOUSLY APPROVED.**

- R-5 Multnomah County Workforce Resolution Taskforce Assessment of County's Workforce Services and Recommendations for the County's Role in Workforce Development; Followed by Board Consideration of a RESOLUTION Supporting and Advocating for Recommendations on County's Role in and Linkage to the Community's Workforce Development System. Presented by Melinda Petersen, John Rakowitz, Mimi Maduro and Joanne Fuller.

**COMMISSIONER COLLIER MOVED AND  
COMMISSIONER HANSEN SECONDED, APPROVAL  
OF R-5. MELINDA PETERSEN, JOHN RAKOWITZ,  
MIMI MADURO, JOANNE FULLER  
PRESENTATION, EXPLANATION AND RESPONSE  
TO BOARD QUESTIONS AND COMMENTS IN  
SUPPORT. RESOLUTION 97-96 UNANIMOUSLY  
APPROVED.**

*There being no further business, the meeting was adjourned at 10:50 a.m.*

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Thursday, May 15, 1997 - 11:00 AM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **CITY/COUNTY JOINT MEETING**

*Chair Beverly Stein and Mayor Vera Katz convened the meeting at 11:05 a.m.,  
with County Vice-Chair Gary Hansen and Commissioners Sharron Kelley, Tanya  
Collier and Dan Saltzman, and City Commissioners Gretchen Kafoury, Charlie Hales,  
Erik Sten and Jim Francesconi present.*

JM-1 The Multnomah County Board of Commissioners Will Meet Jointly with the  
Portland City Council to Discuss and Consider a RESOLUTION OF INTENT  
Approving Process for the Evaluation of City-County Consolidation, Including  
Functional Consolidations, the Creation of a Consolidation Task Force, and  
Completion of a Threshold Study.

**CHAIR STEIN AND MAYOR KATZ PRESENTATION.  
COMMISSIONER SALTZMAN MOVED AND  
COMMISSIONER COLLIER SECONDED, APPROVAL  
OF COUNTY RESOLUTION OF INTENT. CITY  
RESOLUTION TITLE READ.**

**KAY DURTSCHI COMMENTS IN SUPPORT OF  
CONSOLIDATION OR COLLABORATION NOW.  
TROUTDALE MAYOR PAUL THALHOFER  
COMMENTS REGARDING THRESHOLD STUDY  
AND RESPONSE TO QUESTIONS OF CHAIR STEIN  
AND COMMISSIONERS COLLIER AND  
FRANCESCONI.**

**BOARD AND COUNCIL DISCUSSION ON FIRST AND SECOND RESOLVE ISSUES, INCLUDING FUNCTIONAL CONSOLIDATION; THRESHOLD STUDY; THRESHOLD TASK FORCE, THRESHOLD STUDY REQUEST FOR PROPOSALS; OPTIONS TO MERGE ALL CITIES OR PORTLAND AND COUNTY; OPTION TO PROCEED; REGIONAL ISSUES; AND TIMELINE FOR REPORT. SAM ADAMS, STAFF TO MAYOR KATZ, EXPLANATION REGARDING REPORT DATE.**

**COMMISSIONER STEN COMMENTS IN SUPPORT OF CONSOLIDATION, ADVISING HE WON'T VOTE IN SUPPORT OF RESOLUTION BECAUSE IT IS TOO MUDDLED, LARGE AND UNCLEAR; THAT A THRESHOLD STUDY IS NOT NECESSARY AND THAT HE WANTS TO SPEND TIME ON TAX REFORM AND OTHER ISSUES. COMMISSIONER KAFOURY COMMENTS IN SUPPORT OF RESOLUTION. COMMISSIONER KELLEY COMMENTS IN OPPOSITION TO RESOLUTION, ADVISING SHE HAS MANY OF THE SAME CONCERNS AS COMMISSIONER STEN; THAT EAST MULTNOMAH COUNTY INEQUITIES HAVE STILL NOT BEEN ADDRESSED; AND THAT SHE FEELS IT IS NOT IN BEST INTEREST OF ALL, OR A GOOD USE OF FUNDS. COMMISSIONER HANSEN COMMENTS IN SUPPORT OF RESOLUTION, ADVISING HE FEELS THE STUDY WILL PROVIDE INSIGHTS AND ANSWER QUESTIONS. COMMISSIONER HALES COMMENTS ADVISING HE RELUCTANTLY SUPPORTS THE RESOLUTION, BUT THAT HE FOUND NO INSTANCES OF CONSOLIDATION SAVING MONEY; THAT HE IS CONCERNED WITH THE COSTS OF THE STUDY; AND THAT HE WILL CONTINUE FOCUSING ON FUNCTIONAL CONSOLIDATION AND MONEY. COMMISSIONER FRANCESCONI COMMENTS IN SUPPORT OF RESOLUTION AND THRESHOLD STUDY, STATING EAST COUNTY SENIORS DON'T CARE WHO, THEY JUST WANT MORE SERVICES PROVIDED; THAT HE IS CONCERNED THERE ARE TOO MANY LAYERS OF GOVERNMENT IN THIS**



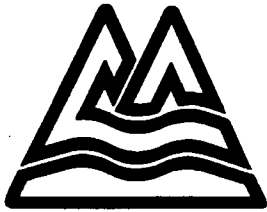
**REGION; AND THAT THE FOCUS SHOULD BE ON TAX REFORM, EDUCATION, AFFORDABLE HOUSING, FAMILY WAGE JOBS AND THE ENVIRONMENT, AND THAT HE HOPES THIS PROCESS HELPS ADDRESS THOSE CONCERNS. COMMISSIONER COLLIER COMMENTS IN SUPPORT OF THE RESOLUTION AND REMINDER TO CONTINUE FOCUS ON GOAL OF BETTER SERVICE DELIVERY AND SAVING MONEY. CHAIR STEIN COMMENTS IN SUPPORT, ADVISING SHE HOPES THIS IS AN INDICATION OF FUTURE COLLABORATION AND SAVINGS; THAT SHE SHARES COMMISSIONER STEN'S INTEREST IN TAX REFORM, AS WELL AS LARGER ISSUES, SUCH AS WHAT FORM OF GOVERNANCE IS APPROPRIATE FOR THE 21ST CENTURY; AND LESS BUREAUCRACY. CHAIR STEIN ADVISED SHE REMAINS OPEN AND WON'T MAKE FINAL DECISION UNTIL STUDY REPORT IN JANUARY. MAYOR KATZ COMMENTS IN SUPPORT, ADVISING IT WAS NEVER HER INTENT TO PASS CITY OF PORTLAND OBLIGATIONS TO EAST COUNTY CITIES OR ANYONE ELSE.**

**RESOLUTION 97-97 APPROVED, WITH COUNTY COMMISSIONERS HANSEN, COLLIER, SALTZMAN, AND CHAIR STEIN, VOTING AYE, AND COUNTY COMMISSIONER KELLEY VOTING NO; AND CITY COMMISSIONERS KAFOURY, HALES, FRANCESCONI, AND MAYOR KATZ VOTING AYE, AND CITY COMMISSIONER STEN VOTING NO.**

*There being no further business, the meeting was adjourned at 12:09 p.m.*

BOARD CLERK FOR MULTNOMAH COUNTY, OREGON

*Deborah L. Bogstad*



## MULTNOMAH COUNTY OREGON

**BOARD CLERK**

OFFICE OF BEVERLY STEIN, COUNTY CHAIR  
1120 SW FIFTH AVENUE, SUITE 1515  
PORTLAND, OREGON 97204  
TELEPHONE • (503) 248-3277  
FAX • (503) 248-3013

**BOARD OF COUNTY COMMISSIONERS**

BEVERLY STEIN •	CHAIR	•248-3308
DAN SALTZMAN •	DISTRICT 1	• 248-5220
GARY HANSEN •	DISTRICT 2	•248-5219
TANYA COLLIER •	DISTRICT 3	•248-5217
SHARRON KELLEY •	DISTRICT 4	•248-5213

# MEETINGS OF THE MULTNOMAH COUNTY BOARD OF COMMISSIONERS

# AGENDA

FOR THE WEEK OF  
MAY 12, 1997 - MAY 16, 1997

Monday, May 12, 1997 - 6:30 PM - Budget Public Hearing .....Page 2

Tuesday, May 13, 1997 - 9:30 AM - ASD Budget Work Session ..... Page 2

Tuesday, May 13, 1997 - 1:30 PM - DCFS Budget Work Session ..... Page 2

Thursday, May 15, 1997 - 9:30 AM - Regular Meeting ..... Page 2

Thursday, May 15, 1997 - 11:00 AM - City/County Joint Meeting ..... Page 4

All meetings this week will be cable-cast live and taped and can be seen by cable subscribers in Multnomah County on Channel 30 at the following times:

Monday, 6:30 PM, live; call for playback day & times, CityNet 30

Tuesday, 9:30 AM live; playback Wednesday, 12:00 AM & Sunday, 8:30 AM, CityNet 30

Tuesday, 1:30 PM live; playback Wednesday, 2:30 AM & Sunday, 11:30 PM, CityNet 30

Thursday, 9:30 AM live; playback Friday, 10:00 PM & Sunday, 1:00 PM, Channel 30

\*\*Monday and Tuesday meetings produced through Portland Cable Access

\*\*Thursday meetings produced through Multnomah Community Television

AN EQUAL OPPORTUNITY EMPLOYER

Monday, May 12, 1997 - 6:30 PM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **BUDGET PUBLIC HEARING**

PH-1      1997-98 Multnomah County Budget Overview. Central Citizen Budget Advisory Committee and Citizen Budget Advisory Committees Budget Recommendations Presentation by Jack Pessia, Central CBAC Chair. Opportunity for Public Testimony on the 1997-98 Multnomah County Budget. Testimony Limited to Three Minutes Per Person.

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Tuesday, May 13, 1997 - 9:30 AM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **ASD BUDGET WORK SESSION**

WS-1      Department of Aging Services 1997-98 Budget Overview and Highlights. ASD Citizen Budget Advisory Committee Presentation. Measure 47 and Other Issues. Board Questions and Answers. 2 HOURS REQUESTED.

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Tuesday, May 13, 1997 - 1:30 PM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **DCFS BUDGET WORK SESSION**

WS-2      Department of Community and Family Services 1997-98 Budget Overview and Highlights. DCFS Citizen Budget Advisory Committee Presentation. Measure 47 and Other Issues. Board Questions and Answers. 2 HOURS REQUESTED.

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Thursday, May 15, 1997 - 9:30 AM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

## **REGULAR MEETING**

### **CONSENT CALENDAR**

## NON-DEPARTMENTAL

- C-1 Appointments of Katie Larsell and Alan Ulibarri to the CITIZEN INVOLVEMENT COMMITTEE
- C-2 Re-appointment of Mike Peterson to the HOUSING AND COMMUNITY DEVELOPMENT COMMISSION

## DEPARTMENT OF SUPPORT SERVICES

- C-3 Amendment 1 to Intergovernmental Revenue Agreement 500244 with Washington County, Allowing Washington County the Use of Twenty-six Detention Bed Spaces in the Juvenile Justice Complex for the Detention of Washington County Youth

## DEPARTMENT OF COMMUNITY AND FAMILY SERVICES

- C-4 Amendment 1 to Intergovernmental Agreement 101477 with the City of Portland, Providing Funding for El Club, a Spanish Language Summer Camp Program

## DEPARTMENT OF ENVIRONMENTAL SERVICES

- C-5 ORDER Authorizing Execution of Deed D971482 for Repurchase of Tax Foreclosed Property to Former Owners Joseph M. Cullen and Jeanne M. Cullen

## SHERIFF'S OFFICE

- C-6 Renewal of Intergovernmental Agreement 800138 with Metro, to Provide Solid Waste Flow Control and General Investigative Police Services to Metro and Provide a Supervised Inmate Work Crew to Clean Up Illegal Dumpsites within the Jurisdictional Boundaries of Metro
- C-7 Amendment 1 to Intergovernmental Agreement 800877 with the Oregon Department of Transportation, Providing Additional Funding for Traffic Enforcement in the Designated High Crash Corridor #5 on Interstate 205
- C-8 Amendment 1 to Intergovernmental Agreement 800977 with the Port of Portland and Oregon Division of State Lands, Providing Sheriff's Office Law Enforcement Services to Specific Islands in the Columbia River

## REGULAR AGENDA

## PUBLIC COMMENT

- R-1 Opportunity for Public Comment on Non-Agenda Matters. Testimony Limited to Three Minutes Per Person.

#### DEPARTMENT OF ENVIRONMENTAL SERVICES

- R-2 PROCLAMATION Declaring the Week of May 18 through 24, 1997 as NATIONAL PUBLIC WORKS WEEK, and Recognizing the Contributions of All Multnomah County Public Works Employees
- R-3 Board Requested Briefing on Yeon Shops Annex. Presented by Larry Nicholas, Dave Boyer and Dave Warren. 15 MINUTES REQUESTED.

#### NON-DEPARTMENTAL

- R-4 RESOLUTION Requesting a Recommendation from the Sheriff, the District Attorney and County Counsel Regarding the Maximum Number of Inmates that Should be Held in the Multnomah County Detention Center
- R-5 Multnomah County Workforce Resolution Taskforce Assessment of County's Workforce Services and Recommendations for the County's Role in Workforce Development; Followed by Board Consideration of a RESOLUTION Supporting and Advocating for Recommendations on County's Role in and Linkage to the Community's Workforce Development System. Presented by Melinda Petersen, John Rakowitz, Mimi Maduro and Joanne Fuller. ONE HOUR REQUESTED.

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Thursday, May 15, 1997 - 11:00 AM  
Portland Building, Second Floor Auditorium  
1120 SW Fifth Avenue, Portland

#### CITY/COUNTY JOINT MEETING

- JM-1 The Multnomah County Board of Commissioners Will Meet Jointly with the Portland City Council to Discuss and Consider a RESOLUTION OF INTENT Approving Process for the Evaluation of City-County Consolidation, Including Functional Consolidations, the Creation of a Consolidation Task Force, and Completion of a Threshold Study. ONE HOUR REQUESTED.

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INDIVIDUALS WITH DISABILITIES MAY CALL THE BOARD CLERK AT (503) 248-3277, OR MULTNOMAH COUNTY TDD PHONE (503) 248-5040, FOR INFORMATION ON AVAILABLE SERVICES AND ACCESSIBILITY.

MEETING DATE: May 13, 1997  
AGENDA # : WS-1  
ESTIMATED START TIME: 9:30 AM

(Above Space for Board Clerk's Use ONLY)

## AGENDA PLACEMENT FORM

SUBJECT: ASD 1997-98 Multnomah County Budget Work Session

BOARD BRIEFING:                      DATE REQUESTED: \_\_\_\_\_  
   REQUESTED BY: \_\_\_\_\_  
   AMOUNT OF TIME NEEDED: \_\_\_\_\_

REGULAR MEETING:                      DATE REQUESTED: Tuesday, May 13, 1997  
   AMOUNT OF TIME NEEDED: 2 Hours

DEPARTMENT: Non-Departmental                      DIVISION: Chair Beverly Stein

CONTACT: Dave Warren                      TELEPHONE #: 248-3822  
   BLDG/ROOM #: 106/1410

PERSON(S) MAKING PRESENTATION: Jim McConnell, CBAC Chair, Department Staff

### ACTION REQUESTED:

☒ INFORMATIONAL ONLY    ☐ POLICY DIRECTION    ☐ APPROVAL    ☐ OTHER

### SUGGESTED AGENDA TITLE:

Department of Aging Services 1997-98 Budget Overview and Highlights.  
ASD Citizen Budget Advisory Committee Presentation.  
Measure 47 and Other Issues. Board Questions and Answers.

### SIGNATURES REQUIRED:

ELECTED OFFICIAL: \_\_\_\_\_

*Beverly Stein*

(OR)  
DEPARTMENT  
MANAGER: \_\_\_\_\_

BOARD OF  
COUNTY COMMISSIONERS  
97 MAY - 9 PM 3:55  
MULTNOMAH COUNTY  
OREGON

ALL ACCOMPANYING DOCUMENTS MUST HAVE REQUIRED SIGNATURES  
Any Questions? Call the Board Clerk @ 248-3277

#1

**PLEASE PRINT LEGIBLY!**MEETING DATE 5-13-97

NAME

JIM DUNGAN

ADDRESS

3454 N6 35TH PLACR.

STREET

PORTLAND97212

CITY

ZIP

I WISH TO SPEAK ON AGENDA ITEM NO. WS-1SUPPORT ☒OPPOSE ☐

SUBMIT TO BOARD CLERK

#2

**PLEASE PRINT LEGIBLY!**MEETING DATE 5-13-97

NAME

ANN JOHNSON

ADDRESS

2041 N.W. EVERETT #805

STREET

PORTLAND OR

CITY

ZIP

I WISH TO SPEAK ON AGENDA ITEM NO. \_\_\_\_\_

SUPPORT ☐OPPOSE ☐

SUBMIT TO BOARD CLERK

#3

**PLEASE PRINT LEGIBLY!**MEETING DATE May 13, 1997

NAME

DONALD BALLINGER

ADDRESS

3133 N.E. THOMPSON

STREET

PORTLAND, OR

CITY

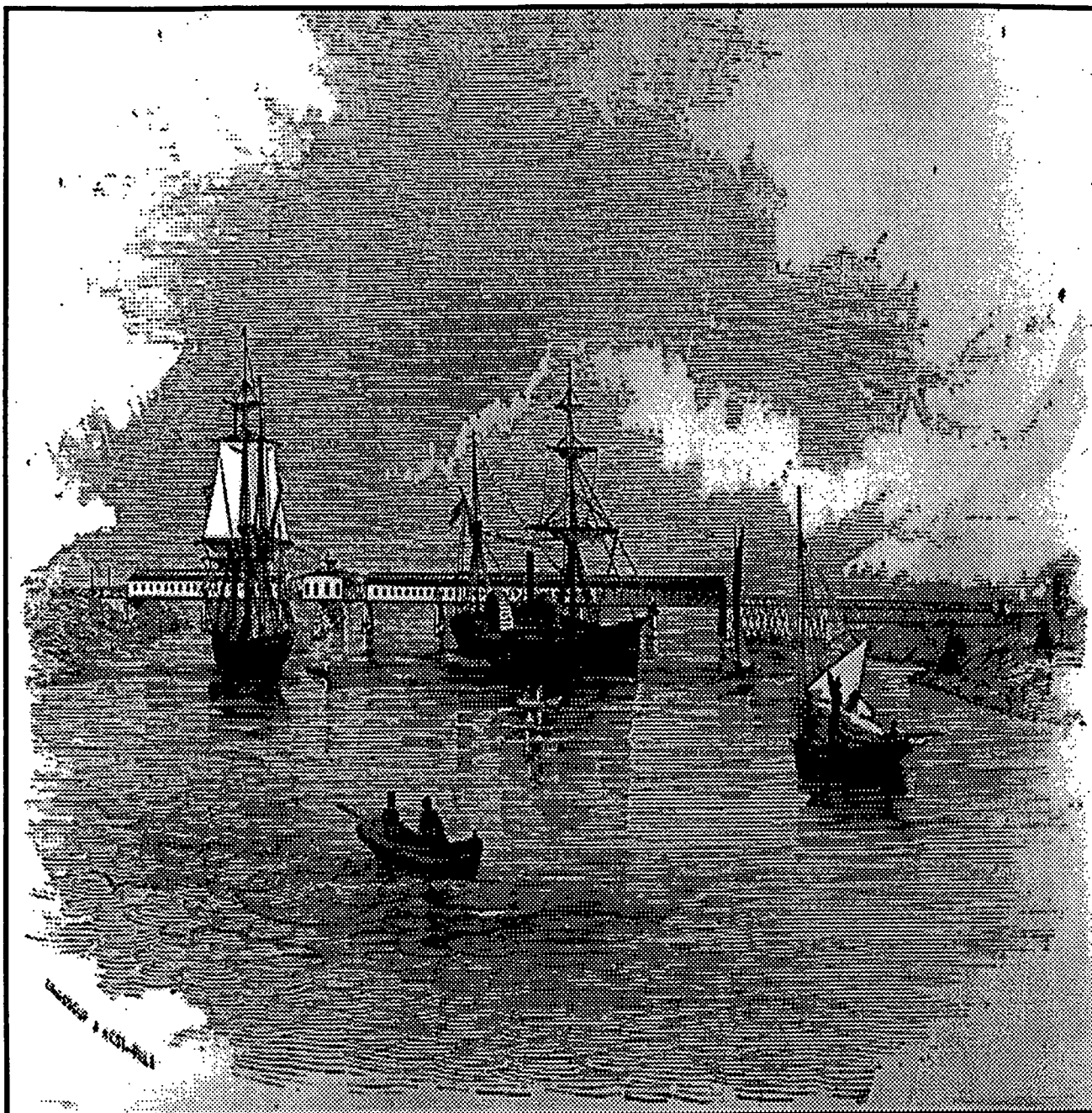
97212

ZIP

I WISH TO SPEAK ON AGENDA ITEM NO. \_\_\_\_\_

SUPPORT ☐OPPOSE ☐

SUBMIT TO BOARD CLERK



*Bridge Across the Willamette, Between Columbia Street, Portland, and Asylum Street, East Portland, Now in Course of Construction*

# Multnomah County

AGING SERVICES

May 13, 1997 - 9:30 a.m.

Budget  
1997-98

Packet #1 - Presentation



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**AGING SERVICES DEPARTMENT  
FY1997 BUDGET HEARING**

**TUESDAY, MAY 13  
9:30 A.M. - 11:30 A.M.**

**AGENDA**

**1. DEPARTMENT OVERVIEW**

**9:30** Jim McConnell, Department Director

- A. Introductions
- B. Budget Highlights
  - 1. Measure 47 Response
  - 2. DSO Transfer - Action Plan

**2. CBAC PRESENTATION FROM PORTLAND/  
MULTNOMAH COMMISSION ON AGING**

**9:45** Robert Smith, Sr. Advocate

**3. ISSUES AND OPPORTUNITIES**

**10:00**

- A. Funding for Meals and Transportation
- B. East County Development
- C. West side Service location
- D. District Centers

Jim McConnell, Director  
June Schumann, Community Access Mgr.  
Johnnie Wright, West/Southeast LTC Manager  
Jim McConnell, Director

**4. QUESTIONS AND ANSWERS WITH THE BOARD**

**10:45**

**Aging Services Department Staff in Attendance:**

Jim McConnell, Director  
Jean DeMaster, Adult Care Home Manager  
Kathy Gillette, Admin. Serv. Officer  
Rosanne Costanzo, Program Dev. Staff

Holly Berman, Public Guardian  
June Schumann, Community Access Mgr.  
Johnnie Wright, West/Southeast LTC Manager

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**Measure 47 Response**

Portland Multnomah Commission on Aging (PMCOA), ASD management and staff, and ASD contractors participated in a process to determine what items should be cut in the FY1998 budget. Cuts were made both to administrative expenses and to program areas. The emphasis among all groups was to maintain core programs and services, including District Center Case Management and focal point access; nutrition programs, especially home-delivered meals; transportation; protective services, including delivery through the Public Guardian and Adult Care Home Licensing programs; and Medicaid risk and protective services. These programs are targeted to those who are most frail and have the fewest resources

Cuts identified are primarily in areas funded with County General Funds. Federal Older American Act funds are expected to remain about the same as FY1997; Federal Medicaid funds will likely increase due to increased caseloads. Decisions made by the Oregon legislature may necessitate later cuts in ASD's budget. Generally, federal funds can not substitute for County General funds where cuts have been made.

Major cuts include the elimination of financial support for information and referral in the nine district centers. That function will be moved to the ASD Senior Helpline, where it should be more efficient to operate. Funds were also cut in nutrition programs; funds cut are primarily County funds added in the prior year in order to offset Federal cuts, particularly in USDA funds.

Two new endeavors added in FY1995 were also cut. The Intergenerational project, which included a .5 FTE and contract funds, and the Adult Care Home activities program, which also include a .5 FTE, were cut. While both programs showed promise in reaching elders via new programs, core programs were considered more essential in reaching the most vulnerable seniors.

Other areas that will be cut in FY1998 are:

- One Data Supervisor in Administrative Services
- An ASD manager position
- Savings in administrative materials and services costs, including professional services, supplies, and facilities costs
- Savings in administrative personnel costs due to turnover and reduced temporary costs

## **Aging Services Department**

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- Small cuts in transportation; transportation to be targeted to those unable to pay
- Cuts in ethnic program areas, including meals, outreach and administrative costs

### **DSO Transfer**

The transfer of State Disability Services offices includes the following tasks for the remainder of FY1997:

#### May:

Area Plan (State contract with Senior and Disabled Services) submitted and approved by SDSD  
Review contracts and leases for transfer to Multnomah County  
Plan and authorize telecommunications changes  
Inventory State equipment to be transferred to Multnomah County  
DSO employees receive individual information regarding County pay and seniority  
Presentations by Employee Services on benefits, payroll, etc.

#### June:

Order stationary, business cards, new office signage, etc.  
Training on County and ASD procedures  
Payroll and Benefits enroll DSO employees  
Leases, contracts etc. completed  
Prepare new Purchase Orders, etc. for new offices  
Distribute client notices regarding phone and other changes  
Welcoming event for DSO and ASD employees

#### July:

Training for DSO employees re: County payroll system  
Phone numbers and extensions changed  
Continued training regarding County administrative procedures  
Budget and Management Information training for DSO managers and staff  
Trouble shooting regarding transfer

#### Ongoing:

Evaluation of transfer process for clients and employees

**Congregate and Home Delivered Meals**

In FY1997, ASD received fewer Older American Act funds, and fewer USDA funds for meal programs. The Board of County Commissioners restored \$117,000 of funding using County General Funds. Faced with cuts due to Ballot Measure 47, ASD cut these County funds. However, restoration of meals for seniors is one of the highest priorities for restoration.

Meals are provided at congregate centers located throughout the community, and as home-delivered meals to home-bound seniors. For many seniors, this is their primary meal of the day. Nutrition is a critical component for maintaining independence in the community.

Loaves and Fishes currently funds over \$300,000 in meal subsidies, as well as providing thousands of hours of volunteer time to support meal sites. It is unlikely that further cuts can be offset by donations or absorbed by Loaves and Fishes. Currently, Loaves and Fishes supplements Federal and County funding by funding nearly a third of the meals through private fundraising.

**Chair's Recommendation**

*Provide \$66,000 so that ASD will be able to fund about 17,000 meals to the elderly.*

## **Transportation for Seniors**

ASD has reduced funding for transportation by \$15,000. Transportation funds are used for rides for seniors to meal sites, doctor's appointments and other needs. ASD works with Tri-Met to provide these rides. Tri-Met reports that they are subsidizing the rides by as much as \$12 per ride. These are "door-to-door rides" which take seniors from home to locations in the community. For frail seniors, riding Tri-Met's regularly scheduled routes may not be possible, due to the distance to bus stops, waiting time, or other factors. For seniors with little or no access to any other transportation, these rides enable them to remain in their own homes, while still being able to utilize services in the community at large.

An alternative is to rely on volunteers; this resource is not likely to be available in numbers sufficient enough to replace the lost funding.

### **Chair's Recommendation**

*Fund \$7,500 of the anticipated cut, thereby reducing the number of rides cut from 6,000 to 3,000.*

### **East County Development**

Aging Services Department operates programs serving the elderly in East County out of two facilities in Gresham.

One of these facilities, the Gresham Neighborhood Center, is on a short path to closure or expensive renovation based on the results of 1996 and 1997 inspections by structural engineers. The engineers found progressive cracks in the roof trusses. The City of Gresham will allow occupancy only until January 1999.

This building houses senior nutrition services, senior activity programs, and Health Department programs. Although temporary measures will be taken to insure safe occupancy, they are short-term.

Five blocks away, at the second facility, ASD operates the East district office providing access, outreach, case management, and elderly protective services. This district office was newly established last spring to provide support for the growing number of elderly residents in East County. The aging programs are located in two separate facilities because there was not an affordable site that was large enough to house the full complement of core programs.

ASD vision is to create a service center in a facility large enough to collocate the social service staff, meal program, and activities. This approach would create an integrated service site that offers easy access to core services for the elderly and persons with disabilities.

Approximately 18,000 - 20,000 sq. feet are needed to house senior service staff offices, a nutrition program, and activities space. Consolidation of programs presently situated at two separate locations would help increase efficient use of staffing and facility resources, and most importantly, raise visibility of County presence in East County.

The option to renovate Gresham Neighborhood Center has serious limitations, since the scope of repairs required and the cost will likely exceed the benefit.

The option to lease or build a new facility should be considered. This facility should be a full service community center for all generations. Approximate space needed is:

- ▶ Senior social service staff offices and meeting rooms - 10,000 sq. ft
- ▶ Nutrition program, including kitchen, storage, dining area, office - 4,800 sq. ft
- ▶ Activity Space: in addition to sharing portions of the above space - 5,000 sq. ft

### **West Branch Relocation**

The West Branch of ASD, located at 1430 SW Broadway, is faced with the prospect of losing its space effective December 31, 1997. The building has changed ownership, and the new owner has already increased rent costs about 20%.

This branch serves Long Term Care clients on the west side, and collaborates with the three west side District Centers and other providers.

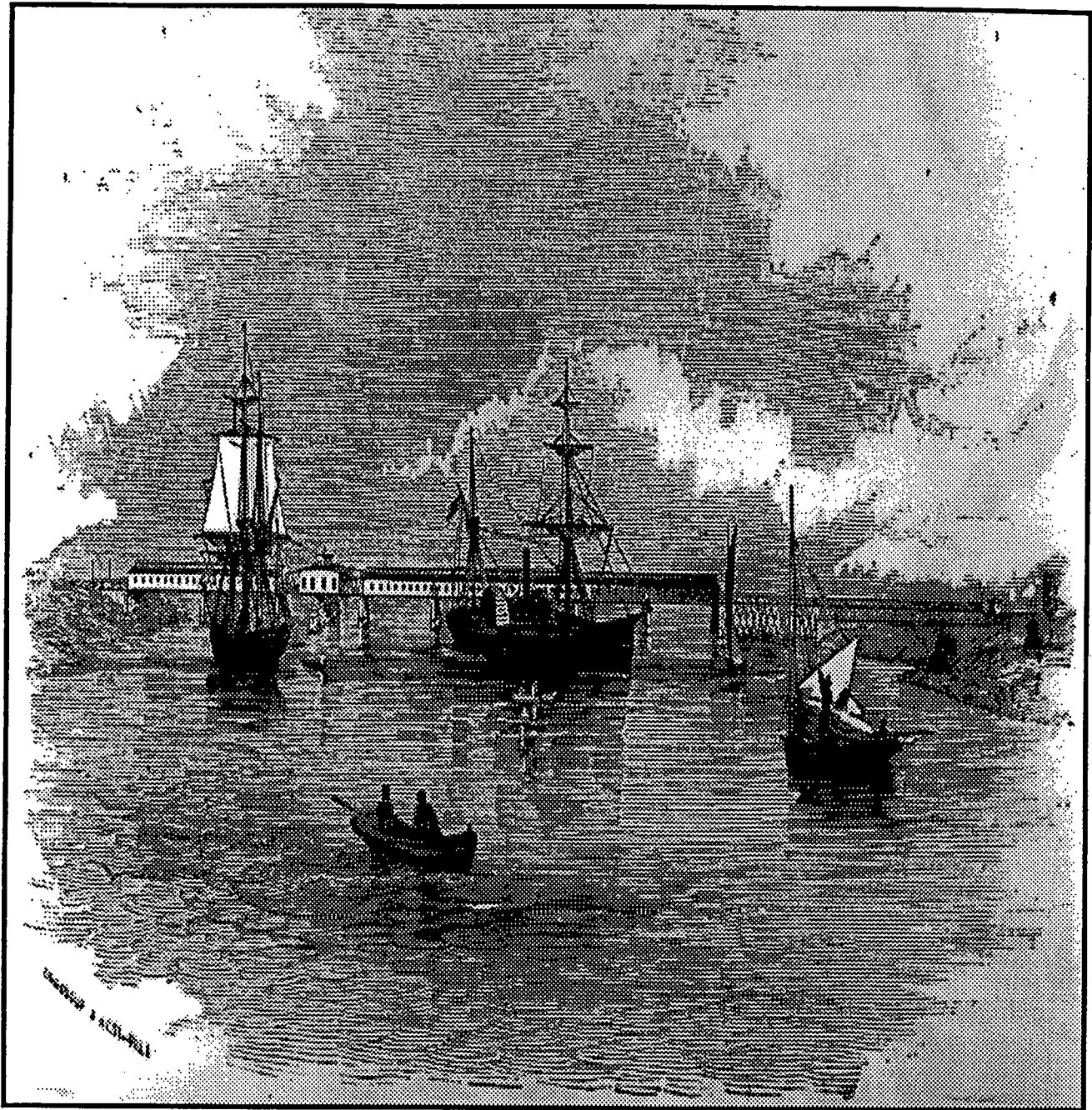
Three alternatives have been identified:

1. Negotiate with the owner for a continued lease of the space; however, the owner would like to rent the entire building to one tenant; ASD occupies one floor of the two story building.
2. Continue work with West Side providers to find space in which multiple providers could develop a co-located Senior Service Center. This is ASD's long-term vision. However, suitable space has not been identified during the past two years, and the eight months remaining is probably insufficient time to develop such a location.
3. Work with Facilities Management to locate space in downtown or on the west side. This does not address the long-term vision of ASD to co-locate with community providers, and it would likely be disruptive to clients.

**District Senior Service Centers**

ASD has reduced funding for District Centers by \$228,000. \$40,000 of the cuts are in City of Portland funds. These District Center funds are used primarily for localized Information and Referral, District Center operations, and community education. Also, included in this funding is scheduling older people for door-to-door transportation and other services. ASD has transferred \$25,000 of this money to its 24-hour Senior Helpline to enhance its capacity to respond to the expected increase in calls. ASD is not convinced that the enhanced capacity at the Senior Helpline and the reduced District Center capacity will be sufficient to meet all the needs of the frail Seniors who depend on scheduling and other support functions. ASD is looking for new ways to match some Federal funds to lessen the impact of the cuts. Matching is generally done with County general funds being used as the local match. Finding local "matching" funds is made more difficult by the cuts in County funds, and will not make up even half of the cuts.





*Bridge Across the Willamette. Between Columbia Street, Portland, and Asylum Street, East Portland. Now in Course of Construction*

# Multnomah County

AGING SERVICES

June 3, 1997

Budget  
1997-98

Packet #9 - Follow-up Information

**Aging Services Department**  
Response to Board Questions from May 13, 1997

1. Gresham Neighborhood Center – What can we do to provide access while the building is unsafe? What are plans for a temporary location if the building has to be evacuated?

a) High priority for Winter 97-98: Prepare for possible temporary closure of building due to snow or ice accumulation on the roof.

A committee has generated a list of about ten temporary sites that could serve as a preparation and distribution point for approximately 150-200 home delivered meals for homebound elderly and persons with disabilities. Evaluation of the sites will occur over the next four months. The key facility requirements are that the kitchen be large enough to handle the volume of food, have adequate parking close to the kitchen for volunteer drivers loading meals and supplies, and be located in the Gresham area or east of Gresham. Proximity to Gresham is important due to time commitments of volunteer drivers, compounded by additional driving time during ice or snow days. The senior center and congregate meal program will close during snow/ice-day temporary closures. **Minimal budget impact** if emergency kitchen site is donated.

b) Temporary location, as of January 1999, to house the senior center and meal program;

Renovation of the current building, construction of a new building, or modifying a leased facility will take longer than the time available between now and January 1999. The task of locating a suitable temporary facility to house these two programs is being handled by a work group representing affected programs and the East County Senior Coalition. ASD staff is consulting with Facility Management to explore available buildings. The key facility and site criteria are as follows:

- adequate kitchen and gathering space that can be used as is, or requires only modest renovation;
- located in Gresham or east of Gresham for optimum easy access for East County residents;
- sufficient parking for seniors to easily access facility;
- proximity of loading area and parking close to kitchen for supplies and home delivery pick-up.

**Budget impact:** None for FY 97-98. Increased lease costs in FY98-99 for the nutrition site and senior center from \$4.20/sq. ft. to an estimated \$12.00/sq. ft. Additional costs for one-time-only expenses for moving and site modifications.

- Nutrition Program and senior center 9,800 sq. ft
- Social service staff offices and meeting rooms  
(if opportunity to collocate) 10,000 sq. ft

c) Long-term Facility Replacement

It is critical to begin County planning for long-term facility replacement; this should include current health and aging departments as well as identification of other potential partners; agreement on a planning process; and implementation of the plan resulting in a permanent facility that meets community, client, and program needs.

2. Describe Senior Center cuts and explain the potential impact of a Medicaid link after the Legislature is done.

ASD cut \$228,000 from the District Center budget of \$1.6 million. This was in response to Ballot Measure 47 cuts in County and City revenues. The City reduction for ASD is \$62,000 (14%). The allocation for FY97-98 is \$376,633.

ASD will allocate some of the District Center funding cut to increase the capacity of the Senior Helpline. The rest of the District Center cuts will eliminate ASD payment for "localized information and referral" at the District Centers. This service was able to respond to Senior needs by using local neighborhood resources and building on the natural support system available to the Senior. With that service gone, the Senior Helpline will become a service of last resort for people in need, and will refer callers to the more formal service systems to address needs.

One element of local I and R that will be lost with the cut is scheduling door-to-door rides for medical and other appointments for Seniors who could not do these functions. We have not yet worked out how that function will be continued.

An indirect impact of these cuts on the District Centers is the reduction in their capacity to be a viable community-based organization. Some of them are already very small. ASD has proposed to the District Centers the possibility that they might pick up a new role as Case Management Aides for ASD Medicaid clients. This would be a new function, and would not serve the people that the District Centers now serve. It would be limited to Medicaid-eligible clients only. The idea is to reduce the workload of ASD Case Managers. ASD would pay a fee to the organizations for this purpose. The potential for funding this relies on the Legislature funding proposed caseload growth in the 97-99 State budget.

This is not an answer for the cuts. It is one of several proposals to try to keep the partnership between the County and the District Centers organizations viable and strong, and continue to serve seniors.

3. Forward reports from last year's discussions about cooperation between the Senior Help Line and the Library Telephone Reference Line.

a) Attached is a plan for cooperative arrangements between Aging Services Department's Senior Helpline and the Library's Reference Line.

b) Senior Helpline and Reference Line staff have shared information about the mission, capabilities, and operations of the two programs. As a result, staff has become more knowledgeable about the types of calls best handled by each program and how to help callers access the appropriate resource. Field visits and further cross-training are pending.

c) Senior Helpline and Aging Services MIS staff have met with a Library website specialist to begin work designed to enhance Aging Services' Internet presence. The goal is to ensure that the most current and useful aging information is readily available not only to Reference Line staff but to all county staff and to the public.

4. Propose a budget note for the Board about future review and status of the Aging RESULTS position once DSO staff are up to speed.

The RESULTS coordinator position was added in FY1997. This decision was made by ASD Management, and was funded 80% by Medicaid funds due to the significant percentage of ASD staff who are funded solely or in part by Medicaid funds. ASD Management believed this position could positively impact staff development, ultimately benefiting quality client service. Tasks for the RESULTS position for FY1997 included coordinating the Oregon Quality Initiative Assessment; ASD staff participation in the assessment, including questionnaires and focus groups; implementation workplan for items identified by the assessment; staff to the ASD RESULTS steering committee; and training and coordination of quality initiatives. For FY1998, work will include training for the 137 new staff coming to ASD from the transfer of State of Oregon Disability Services Offices in RESULTS topics and various quality initiatives, as well as implementation of the Quality Assessment workplan. Following completion of the work, ASD Management will review the need for a full-time position dedicated to RESULTS, as well as other priorities for the use of Medicaid funds towards client needs.

5. Report on the allocation of Older Americans Act funding.

ASD receives Older Americans Act funds from the Federal Government, allocated through the State, in three major areas: III-B for social services, III-C1 for congregate meals, and III-C2 for Home-delivered meals. The Older Americans Act allows States to transfer up to 20% of III-C1 funds to III-B at the State's discretion (as well as allowing transfer of up to 30% from III-C1 to III-C2). In turn, the State allows the local Area Agency on Aging to do the same, or even more than 20%, as long as the amount transferred Statewide is at or below 20%. By far the majority of AAAs in the country switch funds from III-C1 to III-B to operate a balanced system of services for clients.

Each year, ASD transfers III-C1 money to III-B to meet the needs of all ASD programs. (This was specifically approved by PMCOA each year for a number of years; PMCOA then decided this was an administrative detail that they did not need to specifically approve each year.) ASD has proposed to do the same again in the 97-98 budget. The amount is tentatively set at 20%, or about \$154,000. This will change between now and the end of the 1997-98 fiscal year. Because ASD will not know the exact allocation of Federal funds until well into the fiscal year (the proposed budget is prepared using a planning allocation), the percentage transferred can vary considerably during the year.

MULTNOMAH COUNTY  
**LIBRARY**

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Ginnie Cooper, Director of Libraries

**RECEIVED**

OCT 22 1996

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OFFICE

**MEMORANDUM**

TO: Dan Saltzman, Commissioner  
FROM: Ginnie Cooper *Ginnie*  
DATE: October 23, 1996  
SUBJECT: Reference Line and Senior Helpline

During the budget hearings for the Department of Aging Services, you ask that department and the Library to explore cooperation between the Senior Helpline service offered by Aging Services and Reference Line provided by the library. The attached brief report outlines the similarities and differences in the two services, and suggests cooperative activities.

The cross-training has been begun, and is a real benefit of your having raised the questions you did at the budget discussion. Staff of both departments are providing improved service to those who call.

Jim McConnell and staff from aging services cooperated on preparation of this report. If you have questions, please talk with either me or Mr. McConnell.

cc: Jim McConnell  
Director, Aging Services

Beverly Stein  
Chair

## REFERENCE LINE & SENIOR HELPLINE INFORMATION

**How can the Library's REFERENCE LINE and Aging Services' SENIOR HELPLINE effectively cooperate to better serve the public?**

We believe that the best way to back up Reference Line and Senior Helpline services will be the training and resource sharing outlined in the document done by staff from both departments. Plans for on-line access to the resources of both departments will be valuable.

### **Reference Line: an overview**

Reference Line, the Library's telephone ready reference service, provides answers to reference 55 hours per week. Reference Line has six telephone stations staffed by 12.5 Library Assistants. The number of people working each hour on the Reference Line phones varies from two to six depending on the volume of calls. The lowest call volume occurs on Thursday evenings from 5:30 - 8:00 p.m., so only two people are scheduled on Reference Line. During weekday mornings from 10 a.m. to noon the highest call volume occurs and six people are regularly scheduled. Each call or question is limited to three to five minutes time. If questions require more time or expertise than Reference Line staff can provide, they are referred to subject specialists for follow-up.

More than 2,000 calls are handled by Reference Line each week. Reference Line uses an automatic call distribution (ACD) system which can hold up to four callers in a queue, waiting for the first available line. Even with the ACD, on an average between 200 and 300 callers receive busy signals per week.

### **Senior Helpline: an overview**

Senior Helpline, Aging Services Department's central access point for people needing information and assistance to seniors; friends, neighbors or relatives of seniors; and Gatekeepers, agencies or other professionals concerned about a senior. During weekdays from 8 a.m. to 5 p.m., Senior Helpline is staffed by a receptionist who is trained to answer brief inquiries or to route simple referrals to other appropriate agencies, and a .8 FTE information and assistance specialist who is trained to handle more complex calls (e.g., requests for assistance in obtaining Medicaid or housing, requests for immediate intervention in serious abuse or self-neglect cases., etc.). The more complex calls can take from 15 to 30 minutes or more to resolve. After hours and on weekends, the Senior Helpline is forwarded to the Metro Crisis Protocol services where trained staff screen calls for urgency and page an Aging Services Division on-call worker if immediate intervention is required. The 24-hour Access program is staffed by a full-time coordinator, four contracted on-call workers, and

three Aging Services Division management consultants.

The daytime Senior Helpline answers an average of 692 calls per month; the 24-hour Access program receives about 320 calls per month, of which about 100 require involvement by an on-call worker.

#### **Do questions asked by callers to both services overlap?**

Some of the questions received by each department overlap. Some of Senior Helpline's questions are simple requests for factual information readily available from the Library. Reference Line could answer these questions using resources made available by Senior Helpline, transferring calls to Senior Helpline when appropriate.

Cross-training to make Reference Line and Senior Helpline staff aware of other available resources is in the County's best interest. Such training should emphasize gaining knowledge of available resources and referring callers to the best source for an answer. The Library will benefit from the knowledge of resources available through Senior Helpline and Senior Helpline staff, with increased knowledge of the Library's resources, will transfer appropriate calls more often. Library and Aging Services staff are working together to provide this cross-training.

#### **On-line access**

Currently the Library and Aging Services are also cooperating to make Senior Helpline's database available to Library staff. The Library's Community Information Services coordinator is actively seeking input for making Aging Services' WEB page a gateway to useful information that Reference Line staff (and the public) could access.

#### **Should Senior Helpline calls be forwarded to Reference Line?**

The suggestion to forward the Senior Helpline phone to Reference Line after hours or when Senior Helpline's phone is busy was examined. Senior Helpline has an after hours response component via the contract with Metro Crisis Protocol Service (described above). We do have some concerns about the number of additional people who might receive busy signals when calling Reference Line, since between 200 - 300 callers already receive busy signals each week. Also, feedback from Senior Helpline customers indicates that seniors do not react well to recorded messages or automated telephone systems.

October 22, 1996



Board of County Commissioner's Budget Work Session  
Aging Services - May 13, 1997

Answers to Budget Follow-up Questions

**Question 1:** Gresham Neighborhood Center - What can we do to provide access while the building is unsafe? What are plans for temporary location if building has to be evacuated?

**Answer:**

The City of Gresham has said the building is unsafe under given conditions such as snow accumulation or earthquake; however, it is safe to occupy and continues to be safe since the County has installed temporary structural supports as specified by a Structural Engineer and approved by the City of Gresham. Therefore access to the facility is as it always has been during normal weather. Snow or ice accumulation requiring us to temporarily vacate the building are presumed to be rare and of short duration. ASD will address how to handle operations during those periods. The occupancy permit is renewed every 3 months, subject to successfully passing structural inspections, and currently Gresham does not intend to renew it after January 1999.

The County neither owns nor leases any property suitable for a temporary location near the present GNC site. If a temporary location was needed, we would have to solicit the expertise of local Realtors to assist in finding a suitable location. Discussions have taken place between ASD and area schools and churches regarding this possibility with no resolution. If a temporary space needed to be found utilizing a short term lease with suitable kitchen equipment the cost of the lease could be prohibitive.

**Question 6:** Gresham Neighborhood Center - What are the options under consideration for replacing the building, including alternative sites with better access to public transportation? What is the impact of Health ceasing operation at the Gresham Neighborhood Center and the possible relocation with Aging Services at a new facility?

**Answer:**

No specific sites have been identified other than the parking lot we own adjacent to GNC. Options pursued will depend on decisions yet to be made by the Board and Departments regarding Clinic program funding, program co-location, and possible partnerships. Generic options include:

- 1) Replace with new combined Health/ASD building on parking lot, tear down existing building after move. Requires zoning change.
- 2) Replace with new combined Health/ASD building on existing site, leave parking lot alone. Requires 2-year temporary quarters.
- 3) Replace with new combined Health/ASD building on another site in Gresham, to be determined. Downtown Gresham, Rockwood Triangle, Other location brought forward by opportunity or by an advisory Public Involvement Process.
- 4) Search/advertise for lease space

- 5) Any of the above for ASD/Senior Center separately or with other partners.
- 6) Any of the above for ECHC separately or with other partners.

If Health permanently ceases operation entirely or in large part, the facility size needed is reduced accordingly. There is some long-term interest in the City of Gresham in creating a community center at Central City Park, funded by G.O. Bonds. A Senior Center might be a compatible use if the site available is big enough. ASD's East County case staff, currently in leased space at the 501 Building at 501 NE Hood, would like to eventually locate with the Senior Center and meal site to match the configuration of the NE and SE branches in Portland. That lease expires 6-30-98. Funding is a difficult question in any case, since GNC is a paid-for, inexpensive building, but is made more difficult if Health is not included since the Senior Center only pays \$1/year for their space. Alternatives include G.O. Bonds, C.O.P.'s, private lease-purchase arrangements, leases, and for partial funding, grants or partner contributions. Facilities, Health, and ASD will step up activities on GNC planning once key questions of ECHC participation and size are answered in the budget process.

### **Answers to Additional Questions About Gresham Neighborhood Center**

**Question 1a: "How many inches of snow before evacuation is necessary?"**

**Answer:**

The issue is weight, not inches. No specific, measurable amount has been set by Gresham's Building Department. In our discussion of the issue, the following guidelines were brought out:

- **Ice**, very thin coating, or **snow**, light dusting or up to about 1" of powdery snow - **no closure**.
- **Ice**, enough to bend tree limbs and wires noticeably, or **snow**, any heavy, wet snow or any snow over about 1" - **closure until it melts**.
- **Ice** conditions of a nature to cause drain blockage, followed by **rain** - **closure** until the roof is draining normally.
- **No one is to go onto the roof to shovel it off or inspect it.**

If this seems extreme, it is well to remember that some of the roof trusses have split clear through, and are being held up by the temporary columns that allow us to continue occupancy under the temporary occupancy permit. If the 1997-8 Budget includes operations in GNC, Facilities Management will establish an inclement-weather protocol in cooperation with managers in GNC and with the City of Gresham. Based on discussions to date, this is likely to consist of a simple sequence:

1. GNC managers close building if conditions will clearly require closure, and inform Facilities;
2. Facilities authorizes re-entry at the appropriate time;
3. Facilities reports to Gresham.

An alternative sequence would be:

1. GNC managers call Facilities if conditions are suspect;

2. Facilities inspects GNC, using East County-based workers if travel is impaired;
3. Facilities determines whether or not to close building, and when to authorize re-entry;
4. Facilities reports to Gresham.

**Question 6a:** "How much space does Health have at GNC, and is it sufficient?"

**Answer:**

Health has 16,450 square feet out of the building total of 29,510 sf. For current operations this has been sufficient but cramped. If more were available, Health could probably have brought in more for functions designed to serve the Hispanic population.

**Question 6b:** "Does Gresham know the County might have an interest in a community center? Does Gresham have a timeline for proceeding?"

**Answer:**

Myron Johnson, Gresham's Facilities Manager, and Jim Emerson of Multnomah County have established periodic communications. Myron is aware of the County's potential interest in a Senior Center co-located with their community center. We do not know if he has spoken to others in the City. No timeline is established; Gresham is at the early discussion stage and is interested in potential partnerships.

**Question 6c:** "What is an equitable amount for such space? ( Gresham Seniors' space at GNC)."

**Answer:**

Considering the resources of Gresham Seniors, the value of service they provide to the community, and the agreement embodied in their lease, it be argued that their rental rate of \$1/year is an "equitable" amount. "Market rate" for their space is probably \$ 14 -18 per square foot per year, full service, considering their commercial kitchen. For their 13,060 rentable square feet, this would run \$183,000 - 235,000/year.

**Question 6d:** "What are the relative costs of different options?"

**Answer:**

We are reluctant to give estimates due to the large number of variables and the lack of hard data about specific options. For strategic use only, please consider the following to be rough, preliminary figures. They will need to be re-estimated when a direction is selected, prior to establishing a project budget.

Options (see Question 6):

1. New combined Health/ASD building on parking lot ..... \$ 8.0 million  
(includes ASD office from 501 Building, saves  
\$ 66,500/year in lease costs)
2. New combined building on existing site; temp space..... \$ 9.3 million  
(includes ASD office from 501 Building)
3. New combined building on another site (to buy) ..... \$ 9.4 million  
(includes ASD office from 501 Building)

*If Certificates of Participation were used to finance the above capital sums, annual debt service after the first year would be nearly 10% of the total for 20 years; operating costs would be about \$250,000 per year. The total for the first 20 years would be in the \$ 1 - 1.2 million range.*

4. Lease space, including ECHC, Gresham Senior ..... \$ 550,000/year  
Center, and extend ASD lease at 501 Building (first year)  
(inflate by CPI annually between renewals, may  
jump 10 - 20% at renewals if market remains hot.)
5. ASD Branch Office only (501 Building today) ..... Use 15% of above totals  
Senior Center/Mealsite only (GNC today)..... Use 40% of above totals

All ASD/Senior..... Use 55% of above totals

6. ECHC only (GNC today - assume same size)..... Use 45% of above totals

**\*\*Answers provided by Facilities and Property Management Division, and DES Administration.**