

Recommending Adoption of)
Benchmarks for Multnomah) RESOLUTION 94 - 28
County Government

WHEREAS, benchmarks development and refinement is a continuous cycle involving clarifying a common vision, defining desired results [benchmarks], agreeing on strategies to achieve results, defining program and budget priorities, establishing performance measures and reporting on progress towards those results;

NOW, THEREFORE BE IT RESOLVED that the Board of County Commissioners hereby:

1. Adopts Benchmarks for Multnomah County as presented in Attachment A;
2. Adopts Urgent Benchmarks for Multnomah County as presented in Attachment B;

DATED THIS 17th day of February, 1994.



LAURENCE KRESSEL
MULTNOMAH COUNTY COUNSEL

By

BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON

Beverly Stein, Chair

| 2/8/94 | MATRIX OF BENCHMARKS BY COUNTY DEPARTMENTS | | | | | | | | | |
|--------------------------------|--|--------|-------|---------------------|-------|-------|-----|-------|---------|-------|
| Multnomah County Benchmarks | County Departments With Related Responsibilities | | | | | | | | | |
| | CHILDREN & FAMILIES | HEALTH | AGING | JUVENILE JUSTICE | MC SO | D C C | D A | D E S | LIBRARY | OTHER |

| | | | | | | | | | | |
|--|---|---|---|---|---|---|--|--|--|--|
| Teen pregnancy - Pregnancy rate per 1,000 females ages 10 - 17 [by ethnicity] | ✓ | ✓ | | ✓ | | | | | | |
| Prenatal Care - Percentage of babies whose mothers received adequate prenatal care beginning in the first trimester. | ✓ | ✓ | | ✓ | ✓ | ✓ | | | | |
| Drug -Free Babies - Percentage of infants whose mothers did not use illicit drugs, alcohol or tobacco during pregnancy. | ✓ | ✓ | | ✓ | ✓ | ✓ | | | | |
| Immunization - Percent of two year olds adequately immunized. | ✓ | ✓ | | ✓ | | | | | | |
| Health Care Access/ Economic - Percentage of population with economic access to health care [by ethnicity] | ✓ | ✓ | ✓ | | | | | | | |
| Health Care Access / Geographic - Percent of citizens who have geographic access to basic health care | ✓ | ✓ | ✓ | | | | | | | |
| Teenagers' Sexually transmitted diseases - rate per 1,000 population ages 10 - 19. | ✓ | ✓ | | ✓ | | | | | | |

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|--|---|---|---|---|---|---|---|--|--|--|
| HIV and AIDS - annual percentage/ number of HIV cases with an early diagnosis. | ✓ | ✓ | | ✓ | ✓ | | | | | |
| Sexually transmitted disease - rate for adults 20 to 44 years old. | ✓ | ✓ | | | | | | | | |
| TB - incidence of tuberculosis per 1,000 population | ✓ | ✓ | | ✓ | | | | | | |
| Hepatitis - Incidence of hepatitis B per 1,000 population. | ✓ | ✓ | | ✓ | | | | | | |
| Care of elderly -Percentage of elderly living independently or with adequate support. | | ✓ | ✓ | | | | | | | |
| Mental Health Care Access - Percentage of population with access to public or private treatment for mental or emotional problems [by children or adults] | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | | |
| Mental Illness - Percentage living in housing of their choice with adequate support. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Mental Illness - Percentage of citizens with mental illness who are employed. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Mental Illness - Percentage of citizens with mental illness living above poverty. | ✓ | ✓ | ✓ | ✓ | | | | | | |

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|---|---|---|---|---|--|--|--|---|--|--|
| Developmental Disabilities - Percentage living in community housing of their choice with adequate support. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Developmental Disabilities - Percentage of citizens with developmental disabilities who are employed. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Developmental Disabilities - Percentage of citizens with developmental disabilities living above poverty. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Physical Disabilities - Percentage living independently with adequate support. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Physical Disabilities - Percentage of citizens with physical disabilities who are employed. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Physical Disabilities - Percentage of citizens with physical living above poverty. | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Access to Facilities - Percentage of public buildings and facilities accessible to Oregonians with physical disabilities. | ✓ | | ✓ | | | | | ✓ | | |

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|---|---|---|---|---|---|---|---|---|---|--|
| Homelessness - Number of citizens who were homeless at some time in the last year. [by children and adults] | ✓ | ✓ | ✓ | ✓ | ✓ | | | ✓ | | |
| Housing - percentage of home owners and renters below median income spending less than 30 percent of their household income on housing and utilities.[by ethnicity] | ✓ | | ✓ | | | | | | | |
| Tax Foreclosures - Number of tax foreclosures per 1,000 homes. [by owner occupied v. rental] | ✓ | ✓ | ✓ | | | | | ✓ | | |
| Child Care Quality - percentage of child care facilities which meet established basic standards. | ✓ | ✓ | | | | | | | | |
| Child Care Availability - no. of identified child care slots available for every 100 children under age 13. | ✓ | | | | | | | | | |
| Child Abuse - Number of children abused or neglected per 1,000 persons under 18. [by ethnicity] | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| Spousal abuse - domestic violence calls per 1,000 households. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | |
| Elder abuse - rate per 1,000 in elderly population. | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | | ✓ | |

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|--|---|---|---|---|---|---|---|---|---|--|--|
| Student Alcohol Use - Percentage of students free of involvement with alcohol in the previous month. [at 8th & 11th grades] | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Student Drug Use - Percentage of students free of involvement with illicit drugs in the previous month. [at 8th & 11th grades] | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Adult Drug abuse - Percentage of adults who use illegal drugs. | ✓ | ✓ | | ✓ | | ✓ | ✓ | ✓ | ✓ | | |
| Drug Treatment - percentage of people seeking alcohol or drug treatment who receive it. | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Hate crimes - per 1,000 population. | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Sense of Safety - percentage of citizens who feel safe and secure from crime. | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Violent Crime - crimes against people per 1,000 population. [by juveniles and adults] | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Property Crimes - crimes against property per 1,000 population. [by juveniles and adults] | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Firearm Injuries - firearm injury rate per 1,000 population. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |

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|--|---|---|--|---|---|---|---|---|--|--|
| Weapons Permits - number of concealed weapons permits issued per 1,000 population [by male /female] | | | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Weapons Seized in Schools - number of weapons seized in public schools [by high school or below] | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Diversion Programs - percentage of diverted offenders who commit any offense within one year after completing the diversion program. [by juveniles and adults] | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Recidivism - Percentage of felons who commit new felonies within three years of re-entry into the community. [by juveniles and adults] | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Drugs & Crime -rate of arrestees who have one or more drugs in their system at time of arrest. | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Offender drug treatment - percentage of offenders needing drug and alcohol treatment who receive it. | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Community Policing - No. of communities involved in a community-based strategic plan for law enforcement. | | | | | ✓ | ✓ | ✓ | ✓ | | |

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|--|---|---|---|---|---|---|---|---|---|---|
| Victimization: victimization rates for hate crimes, rape , domestic violence and juvenile coerced theft [by ethnicity] | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| Community Preparedness - percentage of residences, institutions and businesses which are prepared for an emergency by being able to sustain themselves for 72 hours. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Emergency Losses - Property and person loss due to emergency/ disasters : number of lives lost per 1,000 ; dollar value of loss as a percentage of structure / property exposed. | | | | | ✓ | | | | | ✓ |
| Emergency Services Preparedness - Percentage of emergency service agencies (defined by ORS 401) with emergency plans and emergency response procedures in place that are regularly exercised and updated per federal standards. | | | | | ✓ | | | | | ✓ |
| Animal control - Reported incidents of personal injuries from dangerous dogs per 1,000 population. | | ✓ | | | ✓ | | ✓ | ✓ | | |
| Family Wage Jobs - Average annual payroll per worker. | ✓ | | ✓ | | | | | | ✓ | ✓ |

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|---|---|---|---|---|--|---|---|---|---|---|
| Poverty - percentages of citizens with incomes above 100% of the Federal poverty level.[by ethnicity] | ✓ | | ✓ | | | | | | ✓ | ✓ |
| Children in Poverty - percentage of children living above poverty. [by ethnicity] | ✓ | ✓ | | ✓ | | | | | ✓ | ✓ |
| Child Support - Percentage of Court ordered child support paid to single parent families. | ✓ | | | ✓ | | ✓ | ✓ | | ✓ | |
| Family Wage Jobs - Average annual payroll per worker. | ✓ | | ✓ | | | | | | ✓ | ✓ |
| Income - percentages of citizens with incomes above 125% of the Federal poverty level. | ✓ | | ✓ | | | | | | ✓ | ✓ |
| High school completion - completed high school or an equivalent program [by ethnicity] | ✓ | | | ✓ | | | | | ✓ | |
| Workforce Readiness - percentage of people who leave post-secondary programs possessing skill sets to match work force needs. | ✓ | | | ✓ | | | | ✓ | ✓ | |
| Early Childhood Development - Percentage of children entering kindergarten meeting specific developmental standards for their age. | ✓ | ✓ | | ✓ | | | | | ✓ | |

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|---|---|---|---|---|---|---|--|---|---|---|
| Readiness to Learn - Percent of children having contact with a public library before starting kindergarten. | ✓ | ✓ | | | | | | | ✓ | |
| Childrens' Library Use - Percentage of children who have library cards and have used them within the last six months. [by selected grades - 1st, 6th and 11th] | ✓ | | | | | | | | ✓ | |
| Library Use - Books Borrowed per capita. | ✓ | | ✓ | ✓ | ✓ | ✓ | | | ✓ | |
| Adult Literacy - Percentage of adults with english literacy skills [detailed by prose literacy, document literacy, and quantitative literacy] | ✓ | ✓ | | ✓ | ✓ | ✓ | | | ✓ | |
| Water Quality - number of days per year our rivers and streams meet government in-stream water quality standards. | | | | | | | | ✓ | | |
| Recycling & Solid Waste - pounds of solid waste landfilled per capita per year. | | | | | | | | ✓ | | |
| Open Spaces - Acres of parks and protected green spaces per 1,000 population. | | | | | | | | ✓ | | ✓ |

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|--|--|---|---|--|---|--|--|---|--|---|
| Land Use Planning - Percent of rural lands that are included within a current, approved Rural Area Plan (R.A.P.) | | | | | | | | ✓ | | ✓ |
| Community Design - percentage of population that lives within one-half mile walk of all of the following: park/open space; transit service; elementary school; neighborhood commercial mode; bike path. | | | | | | | | ✓ | | ✓ |
| Proximity of Home to Work - Percentage of people who commute [one-way] within 30 minutes between where they live and work. | | | | | | | | ✓ | | ✓ |
| Transportation Alternatives - percentage of people who commute to and from work and use multiple modes of transportation for commuting. | | | | | | | | ✓ | | ✓ |
| Infrastructure Investment - Real per capita outlays for public infrastructure. | | | | | | | | ✓ | | ✓ |
| Clean Streets - percentage of streets rated acceptably clean. | | | | | | | | ✓ | | |
| Streamlined Permits/Licenses - Percent of permits/licenses issued within target time period or less | | ✓ | ✓ | | ✓ | | | ✓ | | |

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|---|---|---|---|---|---|---|---|---|---|---|---|
| Sense of Community in Neighborhoods - Percentage of people who feels a sense of community in their neighborhood | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Civic Participation - Percent of eligible citizens who vote. | | | | | | | | | ✓ | | ✓ |
| Taxes - total taxes per \$1,000 income. | | | | | | | | | | | ✓ |
| Cost of Govt. - per capita cost of government. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Financial Capacity & Performance - Multnomah county's general obligation bond rating | | | | | | | | | | | ✓ |
| Citizen Satisfaction - Percentage of citizens who are satisfied that County services are necessary, responsive and cost-effective. [by type of service] | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Knowledge of Govt. - Percentage of citizens who understand the Oregon governmental system. | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Citizen involvement - Percentage of citizens who volunteer at least 50 hours per year to civic, community or non-profit activities. [by age and ethnicity] | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

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| Govt. Responsiveness - percent of citizen volunteers in a governmental advisory capacity who are satisfied that their recommendations were carefully and respectfully considered. | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| County Workforce and Contractor Diversity - Percent of minorities and women presently employed by the County or its contracted service providers versus percent presently available within the local labor market. | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Govt. Accountability - Percentage of agencies that employ results-oriented performance measures. | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

MULTNOMAH COUNTY'S URGENT BENCHMARKS

Children & Families

- ◆ **Reduce Teen Pregnancy**
Pregnancy rate per 1,000 females ages 10 - 17[by ethnicity]
- ◆ **Increase Percentage of Drug - Free Babies**
Percentage of infants whose mothers did not use illicit drugs, alcohol or tobacco during pregnancy.
- ◆ **Reduce Domestic Abuse**
 - a. Child Abuse- Number of children abused or neglected per 1,000 persons under 18. [by ethnicity]
 - b. Spousal Abuse - Spouse or domestic abused per 1,000 persons [by ethnicity]
 - c. Elderly Abuse - Elder abuse per 1,000 persons [by ethnicity]
- ◆ **Reduce Student Alcohol & Drug Use**
 - a. Percentage of students free of involvement with alcohol in the previous month.
 - b. Percentage of students free of involvement with illicit drugs in the previous month.
[both of the above measured at 8th and 11th grades]

Public Safety

- ◆ **Reduce Violent Crime**
Crimes against people [by juveniles and adults]
- ◆ **Increase Success of Diversion Programs**
Percentage of diverted offenders who commit any offense within one year after completing the diversion program. [by juveniles and adults]
- ◆ **Reduce Recidivism**
Percentage of felons who commit new felonies within three years of re-entry into the community.
[by juveniles and adults]

Access to Services

- ◆ **Increase Drug Treatment Services**
Percentage of people seeking alcohol or drug treatment who receive it.
- ◆ **Increase Health Care Services**
Percentage of population with economic access to health care [by ethnicity]
- ◆ **Increase Mental Health Care Services**
Percentage of population with access to public or private treatment for mental or emotional problems
[by children and adults]

MULTNOMAH COUNTY'S URGENT BENCHMARKS [CONTINUED]

Good Government

◆ **Increase County Workforce and Contractor Diversity**

Percent of minorities and women presently employed by the County or its contracted service providers versus percent presently available within the local labor market.

◆ **Increase County Government Accountability & Responsiveness**

- a. Citizen Satisfaction- Percentage of citizens who are satisfied that County services are necessary, responsive and cost-effective. [by type of service]
- b. Government Responsiveness -percent of citizen volunteers in a governmental advisory capacity who are satisfied that their recommendations were carefully and respectfully considered.
- c. Cost of Government - per capita cost of government.