



Department of County Human Services

MULTNOMAH COUNTY OREGON

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Mental Health and Addiction Services Division
Strategic Plan for Crisis System of Care Procurement
October 2012

Background

Crisis services are a critical part of the behavioral health system of care developed and managed by the Mental Health and Addiction Services Division (MHASD). Each service component of the crisis system is important to maintaining its overall strength. MHASD is currently in the process of its procurement for crisis services and, as part of the procurement, must accommodate a 1.6 million dollar reduction.

MHASD obtained a one-year exemption to the procurement in 2011 and conducted community stakeholder meetings in September of that year. Those recommendations will be incorporated into current planning efforts.

Goal

Gather recommendations from a small group of key system partners/stakeholders about how to configure crisis services within the significantly reduced budget. MHASD will use recommendations in developing the procurement for crisis services.

Planning Process

We have three planning sessions scheduled in November. They will be facilitated by Lorena Campbell. The third session is an option based on progress made in the second session. Lorena Campbell facilitated the sessions in 2011 and is familiar with the stakeholders and their concerns.

We plan to invite between 12 – 15 participants. These will include representatives from:

- Portland Police
- Crisis provider agencies
- NAMI
- Consumer/Peer
- Commissioner/Staff
- City of Portland
- Multnomah County Health Department
- Department of Community Justice
- Local Hospitals
- CCO



- Mental Health Community Board
- Judges
- MHASD Staff

The first session will be a historical overview of the system and provide data around the outcomes for the services we are currently purchasing. We will include the results of our investigative information and costs to provide the recommendations made in previous input meetings. Those recommendations include:

- 23 hour observation bed
- 24 hour Urgent Walk In Clinic
- Police drop off (secure)
- Peer workforce development in the crisis system

We will also bring in any new recommendations for consideration.

The second planning session will be one week after the first. In this session, we will walk through all the ideas, suggestions, and comments from first planning session. The outcome should be recommendations for MHASD to guide the procurement process. The third session is option based made on the progress from the second session. .

Invites to participants have been emailed. The planning sessions are scheduled as follows:

Thursday, November 8th, 9:00 am -11:00 am, Lincoln Building, Pine Room
Monday, November 19th, 1:00 pm – 5:00 pm, Lincoln Building, Pine Room
Tuesday, November 27th, 9:00 am- 11:00 am, Lincoln Building, Pine Room

Timeline

November 2012: Request 6 mo. procurement extension which will be necessary if process is delayed. Hold 2 (possibly 3) stakeholder planning sessions – facilitated by Lorena Campbell.

December 2012-February 2013: Develop and write procurement. Final draft developed by 12/31. Finalize RFP in January-February. Regional recommendations.

March 2013: Release procurement for response. Identify scoring panel members.

May 2013: Response due from applicants. Assemble scoring panels. Score responses according to county requirements. Develop draft contract language. RFP due, finalize contract language.

June 2013: Award/announce contracts. Negotiate contracts

July 2013 or as late as September 2013: Services begin. Services to begin Sept. 1 if extension is needed.