

**Minutes of the Board of Commissioners
Multnomah Building, Board Room 100
501 SE Hawthorne Blvd., Portland, Oregon
Tuesday, May 28, 2013**

BUDGET WORK SESSION #9

Chair Jeff Cogen called the meeting to order at 9:07 a.m. with Vice-Chair Judy Shiprack and Commissioners Loretta Smith and Diane McKeel present. Commissioner Deborah Kafoury arrived at 9:17 a.m.

Also attending were Jenny Madkour, County Attorney, and Marina Baker, Assistant Board Clerk.

[THE FOLLOWING TEXT IS THE BYPRODUCT OF THE CLOSED CAPTIONING OF THIS PROGRAM.]

BWS 9-a FY 2014 Budget Work Session on Department of County Assets with the CBAC Report. Presenters: Sherry Swackhamer, Director, County Assets, Karyne Kieta, Deputy Director, County Management and Invited Others.

Chair Cogen: GOOD MORNING, EVERYONE. WELCOME TO THE BUDGET WORK SESSION. THE FIRST ONE THE DEPARTMENT OF COUNTY ASSETS SO I WILL TURN IT OVER TO SHERRY.

Ms. Swackhamer: GOOD MORNING, CHAIR COGEN, I AM SHERRY SWACKHAMER, THE DIRECTOR OF COUNTY ASSETS AND THE CHIEF INFORMATION OFFICER. HERE WITH ME TODAY I HAVE JULIE, OUR BUDGET AND FINANCE MANAGER, AND TONY, WHO IS THE SENIOR MANAGER RESPONSIBLE FOR FLEET RECORDS, DISTRIBUTION SERVICE AND STRATEGIC SOURCING, AS WELL AS THE DEPARTMENTAL PROCUREMENT AND CONTRACTING ACTIVITIES. AND JOINING US IN A FEW MINUTES WILL BE MARY BETH, OUR HUMAN RESOURCE MANAGER, AND ALSO, TO MY LEFT IS DAVID, THE CHAIR OF OUR CITIZEN'S BUDGET ADVISORY COMMITTEE. AND HE WILL BE STARTING OFF THE PRESENTATION BY GIVING HIS REPORT.

Chair Cogen: GREAT. GOOD MORNING.

>> GOOD MORNING. I AM DAVE, THE CHAIRPERSON FOR THE DEPARTMENT OF COUNTY MANAGEMENT AND DEPARTMENT OF COUNTY ASSETS. WE HAVE HAD THE OFFERS FOR THE DEPARTMENT OF COUNTY MANAGEMENT AND COUNTY ASSETS, AND THIS MORNING, WE'RE FOCUSING ON COUNTY ASSETS. THIS AFTERNOON I WILL BE BACK FOR COUNTY MANAGEMENT. THIS YEAR WE HAVE SIX COMMITTEE MEMBERS, AND TWO OF OUR MEMBERS WERE ON OUR

SECOND YEAR, AND WE HAD FOUR FIRST-YEAR MEMBERS. EVEN THOUGH WE HAD GREAT MEETINGS WITH THE DEPARTMENT LEADERS, WE'RE STILL LEARNING TO KNOW EXACTLY WHAT TO LOOK AT AND WHAT QUESTIONS TO ASK, AND WE'RE DEVELOPING THE UNDERSTANDING OF COUNTY OPERATIONS BEING THAT WE HAD FOUR FIRST-YEAR MEMBERS. WE MET IN OCTOBER, TO WELCOME THE MEMBERS AND DISCUSS THE BUDGET PROCESS, TO PLAN OUR NEXT STEPS, INCLUDING SCHEDULING MEETINGS AND GUEST SPEAKERS FOR THE MEETINGS. BETWEEN OCTOBER AND APRIL, WE MET ROUGHLY TWICE A MONTH. WE INTERVIEWED THE DEPARTMENT DIRECTORS, SEVERAL PROGRAM MANAGERS, AND WE TOURED THE EMERGENCY CORONATION CENTER AT THE JUVENILE JUSTICE COMPLEX. THE INFORMATION THAT WE GATHERED AND RECEIVED DURING THESE MEETINGS, IN ADDITION TO THE REVIEWING OF THE 2013 AND 2014 PROGRAM OFFERS, IS A BASIS FOR OUR REPORT. I WANT TO GIVE A SPECIAL THANKS TO JULIE, FOR BEING OUR STAFF PERSON, FOR SETTING UP THE MEETINGS AND COORDINATING OUR GUEST SPEAKERS AND JUST, JUST AN EXCELLENT SUPPORT FOR OUR COMMITTEE. WE ALSO MET WITH JOANNE FULLER, SHERRY SWACKHAMER, KARYNE KIETA, DAVE AUSTIN, MICHAEL BOWER, COLLEEN, AND TRAVIS DURING OUR MEETINGS.

>> WE ARE IMPRESSED WITH THE COUNTY EMPLOYEES THAT WE MET. THE IMPROVEMENT FOR CURRENT PROCESSES AND PROCEDURES THAT THEY ALL SEEM TO BE VERY GENERALLY INVOLVED IN. ADDITIONALLY, WE SUPPORT THE MODERNIZATION OF THE COUNTY'S TECHNICAL INFRASTRUCTURE AND SUPPORT GREATER WORKFORCE EFFICIENCY FOR THE FUTURE. WE VIEW THE PROPOSED BUDGET OFFERS EACH YEAR TO GRASP GREATER, A GREATER UNDERSTANDING OF THE OPERATIONS OF THE COUNTY, AND HOW THEY MAY HAVE CHANGED YEAR OVER YEAR. OUR MAIN FOCUS IS NEW PROGRAM OFFERS, ONES THAT ARE OUT OF TARGET, OR ONE-TIME REQUESTS FOR THE FUNDS. SO, WE HAVE FOUR RECOMMENDATIONS FROM, FROM OUR COMMITTEE, AND THE FIRST ONE FOCUSES ON PROGRAM OFFER NO. 78013B, AND THIS IS THE I.T. CAPITAL REPLACEMENT. IT WAS A ONE-TIME ONLY REQUEST THAT SHERRY PRESENTED. IT OFFERS FUNDING FOR LARGE TECHNOLOGY PLATFORMS AND APPLICATIONS, BASICALLY, SETS ASIDE MONEY TO OPERATE AS A FUND TO PROVIDE ADVANCED FUNDING TO ACCELERATE LARGE PROJECTS AND ENSURE TIME LIMITATIONS OF NEW SYSTEMS. SHE WOULD PROBABLY SAY \$5 MILLION IS WHAT SHE NEEDED. AN ACCOUNTANT WOULD SAY THEY NEED \$5. BUT, I SEE THAT IN THE PROPOSED BUDGET, THERE IS A MILLION DOLLARS SET ASIDE FOR THIS TYPE OF FUNDING, AND OUR COMMITTEE WAS IN SUPPORT OF DEVELOPING A FUND TO HELP INCREASE THE COUNTY'S TECHNOLOGY. SCOTT AND ROBERT ARE I.T. GUYS AND EVALUATE WHAT CAN AND CANNOT GO ONTO THE CLOUD. WHEN WE SPOKE WITH SHERRY DURING A MEETING OR TWO, WE TALKED ABOUT THE CLOUD TECHNOLOGY, AND WE FELT THAT SHE HAD A VERY GOOD HANDLE ON THIS. BOTH OF THESE PEOPLE WORK WITH ENTITIES, AND THOSE

ENTITIES, SOMETIMES, DON'T KNOW WHERE TO BEGIN WITH CLOUD TECHNOLOGY. SO, OUR, OUR I.T. COMMITTEE MEMBERS BELIEVE THAT MULTNOMAH COUNTY IS REALLY AHEAD OF THE CURVE IN THIS RECORD. CONGRATULATIONS TO SHERRY AND HER TEAM. ONE OF THE INTERESTING ITEMS THAT, THAT WE LOOKED AT, AS PROGRAM OFFERS 78029 AND 78031, FLEET REPLACEMENT AND, AND, AND IN TALKING ABOUT FLEET REPLACEMENT, THERE IS A LOT OF VEHICLES, 700 VEHICLES IN THE FLEET, AND 81 BEYOND THE REPLACEMENT DATES, AND IT'S, IT'S A LARGE NUMBER. TRYING TO KEEP THE VEHICLES ON A REPLACEMENT SCHEDULE. WE TALKED ABOUT RIGHT SIZING THE FLEET, GETTING AN AUTOMATED RESERVATION SYSTEM. I KNOW THAT THERE'S BEEN A LOT OF DISCUSSION AND, AND A LOT OF MEETINGS ABOUT HOW DO WE IMPROVE THE EFFICIENCY OF OUR FLEET WITHOUT SPENDING A LOT OF MONEY. AS WE REVIEW THE PROGRAM OFFERS, IT SEEMS LIKE WHEN YOU RUN THEM DOWN YOU GET MORE AND MORE QUESTIONS, AND SO AS WE ARE WRITING THESE THINGS, WE HAVE MET WITH THE, THE COUNTY EMPLOYEES, BUT WE GENERATE MORE QUESTIONS, SEEMS LIKE, ONCE WE WRITE THEM DOWN THAN WHAT WE HAD AT THE BEGINNING. BUT, WE WERE INITIALLY AGAINST THE ADDITIONAL FUND REPLACEMENT BECAUSE IN LOOKING AT 78029 FLEET VEHICLE REPLACEMENT, IT LOOKS LIKE THERE IS \$4.6 MILLION FOR VEHICLE REPLACEMENT. THERE IS A GAP REPLACEMENT OF ANOTHER \$1.2 MILLION FOR, FOR THE REPLACING OF VEHICLES. WE'RE NOT SURE WHAT THE AVERAGE PRICE OF, OF A REPLACEMENT FOR A VEHICLE IS, IT IS PROBABLY ALL OVER THE BOARD. AND WE'RE NOT SURE, EVEN IF THE DOLLARS ARE BUDGETED, THIS \$4.6 MILLION. I THINK THAT THERE WAS \$4.1 MILLION IN THE BUDGET LAST YEAR FOR THE VEHICLE REPLACEMENT. OBVIOUSLY, IT'S A BUDGET NUMBER. WE DON'T KNOW IF THESE, THESE NUMBERS ARE, ARE, VEHICLES ARE IN PLACE, OBVIOUSLY, THEY ARE NOT. THE BUDGET WAS PROBABLY SQUEEZED DOWN FOR THE LIMITATIONS, BUT WE WERE KIND OF INTERESTED IN -- IT'S ABOUT \$6 FOR THE VEHICLE REPLACEMENT, AND SOME OF THIS IS SPREAD OVER A PERIOD OF TIME, TWO OR THREE YEARS AND, AND WE JUST WANT TO MAKE SURE THAT THE COUNTY DOES ALL THAT THEY CAN TO, TO IMPROVE THE EFFICIENCY OF HOW THE VEHICLES ARE USED. AND RIGHT SIZE FLEET. PROGRAM 78026, THE I.T. SAP APPLICATIONS, WE LOOKED AT THIS TOWARDS THE END, AND JUST FELT THAT THERE WAS A LOT OF PROJECTS ON THIS PROGRAM THAT WERE INITIATIVES FOR MANY YEARS. THESE INITIATIVES PROVIDE EFFICIENCIES, AND IF THESE INITIATIVES PROVIDE EFFICIENCIES, BENEFITS, OR COST SAVINGS, THEY SHOULD BE FUNDED AND COMPLETED. IF NOT, THE INITIATIVES SHOULD BE REEVALUATED, AND MAYBE REDESIGNED OR DROPPED. WE UNDERSTAND THAT THERE IS, THERE IS VARIOUS PHASES FOR, FOR PROGRAMS. PROGRAMS CAN TAKE TWO OR THREE OR FOUR YEARS TO COMPLETE. SOME OF THE ITEMS THAT, THAT WE WOULD LIKE TO, TO MAYBE WORK WITH SHERRY ON OR GET A BETTER UNDERSTANDING ON THROUGH THE NEXT FISCAL YEAR, WOULD BE LIKE THE EMPLOYEE SELF SERVICE OR ELECTRONIC

TIME SHEETS, AND THIS IS A PHASE 1 PILOT PROGRAM. ALSO, THERE IS THE NEW BUDGETING SYSTEM THAT IS INTEGRATED WITH SAP. IT HAS BEEN A PROGRAM OFFER FOR THE LAST THREE FISCAL YEARS. THERE IS THE HAZMAT 6. IT'S H.R. EMPLOYEE SELF SERVICE AND MANAGER SELF SERVICE PROJECTS. THIS IS, THIS HAS ALSO BEEN ON THE PROGRAM OFFER FOR THE LAST THREE FISCAL YEARS. THERE IS ELECTRONIC TIME SHEETS, AND I KNOW THERE IS VARIOUS PHASES FOR THE PROGRAMS. BUT, WE WOULD LIKE TO, TO GET A BETTER UNDERSTANDING OF THE INITIATIVES, AND IF THEY ARE JUST PROJECTS THAT WILL NEVER BE FUNDED TO REEVALUATE THEM, AND EITHER MOVE THEM FORWARD OR TAKE THEM OFF THE PROGRAM. SO, THOSE ARE OUR RECOMMENDATIONS, FROM OUR COMMITTEE FOR THIS YEAR FOR THE COUNTY, THE DEPARTMENT OF COUNTY OFFICES. I WOULD REALLY LIKE TO, TO SAY WE'RE IMPRESSED WITH THE EMPLOYEES THAT WE MET WITH, WITH THE COUNTY, AND ALL THE HELP THAT JULIE PROVIDED FOR OUR COMMITTEE. GREATLY APPRECIATED.

>> Chair Cogen: THANK YOU VERY MUCH.

>> CHAIR COGEN, I HAVE A QUESTION. THANK YOU FOR YOUR COMMENTS AND THOROUGH LOOK AT DCA'S BUDGET, BUT I WANT TO CLARIFY SOMETHING, AND MAYBE SHERRY, YOU CAN HELP ME WITH THIS. THE \$4.6 MILLION THAT HE WAS TALKING ABOUT IN THE REPLACEMENT FOR THE CARS, IT'S MY UNDERSTANDING THAT THE \$4.6 AND THE \$1.2 MILLION, THERE IS GOING TO BE 33 CARS PER YEAR. IS THAT CORRECT?

>> YES. I'M SORRY. YES. THE \$4.6 IS FOR ONGOING VEHICLE REPLACEMENT, AND THEY ARE ON A SCHEDULE EVERY SEVEN YEARS, SO, THAT IS, THAT, THAT TAKES CARE OF ALL THE CARS, EXCUSE ME, ALL THE VEHICLES THAT WE CURRENTLY KNOW ABOUT THAT NEED TO BE REPLACED OVER THE NEXT SEVEN YEARS. THAT TAKES CARE OF THEIR REPLACEMENT CYCLE SO EVERY YEAR WE COLLECT MONEY ON, YOU KNOW, FOR THAT. WE HAVE A GAP OF \$1.2 MILLION. AND THIS IS FOR, FOR ABOUT, BETWEEN 80 AND 90 CARS THAT, THAT, FOR A NUMBER OF REASONS, WEREN'T REPLACED ON THE APPROPRIATE CYCLE. AND, AND IT'S TO CATCH UP. AND IT'S TO CATCH UP OVER A THREE-YEAR PERIOD, SO A TOTAL OF \$1.2 MILLION, 30 CARS A YEAR. BECAUSE WE COULDN'T, REALLY, LOGISTICALLY UPGRADE THOSE 90 CARS AT THE SAME TIME, BUT WE FEEL LIKE AS WELL AS KEEPING UP WITH THE OTHER CARS THAT NEED TO BE REPLACED EACH YEAR, WE COULD ADD 30 EACH YEAR, AND THEN AT THE END OF THREE YEARS, BE CAUGHT UP.

>> THE AVERAGE COST OF EACH CAR?

>> I WILL HAVE TO GET BACK TO YOU ON THAT. BECAUSE IT REALLY DEPENDS ON, ON SOME DECISIONS THAT WE MAKE AROUND STRATEGIC SOURCING,

AND WE'LL TALK ABOUT THAT A BIT LATER, ABOUT WHAT KIND OF CARS WE DECIDED TO REPLACE IT WITH.

>> AND IF I CAN JUST MAKE A, A COMMENT, AND I AM NOT QUITE SURE WHO I SAID THIS TO, BECAUSE I'M GETTING OLD AND I FORGET. IS THERE AN EQUITY LENS BEING USED IN TERMS OF HOW WE PURCHASE THOSE CARS, IN TERMS OF IDENTIFYING MINORITY AND WOMEN OWNED DEALERSHIPS WHO CAN, ACTUALLY, PARTICIPATE IN THIS PROCESS, OR IF WE ARE PART OF THE STATE SYSTEM, AND WE'RE GETTING THE BETTER DEAL. I WOULD LIKE TO SEE US SOMEHOW PUT THEM INTO THE QUEUE.

>> YOU DID TALK TO ME ABOUT THIS.

>> OK.

>> AND WE CERTAINLY WILL.

>> AND TONY WILL TALK MORE ABOUT THAT IN A FEW MINUTES, TOO, BUT I THINK THAT THIS IS AN OPPORTUNITY FOR US TO, TO USE SOME NEW CONCEPTS AROUND STRATEGIC SOURCING AND THE HE COULD LENS IN COMBINATION TO MAKE THE BEST CHOICES FOR THE COUNTY.

>> THANK YOU. THANK YOU, DAVE. AND CERTAINLY, WE HEAR WHAT DAVE IS SAYING AND WE ARE MAKING PROGRESS ON A NUMBER OF THE PROJECTS THAT HE MENTIONED, AND WE'LL BE TALKING ABOUT THOSE LATER.

>>> , SO THESE ARE JUST HIGHLIGHTS FROM, FROM THE MAIN AREAS THAT, THAT ARE THE RESPONSIBILITY OF THE DEPARTMENT OF COUNTY ASSETS. WE HAVE FACILITIES, INFORMATION TECHNOLOGY, AND WE HAVE OUR FLEET, WHICH WE JUST MENTIONED, BUT WE HAVE MORE THAN CARS. WE HAVE A LOT OF EQUIPMENT. AND HEAVY EQUIPMENT AND, AND OUR DISTRIBUTION SERVICES TEAM IS, IS -- HAS A LARGE VOLUME OF ARCHIVES OF RECORDS. WE'LL START OFF WITH, WITH OUR MISSION VISION AND VALUES THAT WE TALKED ABOUT, PREVIOUSLY IN THE CAPITAL PROGRAM, I JUST WANT TO HIGHLIGHT, THOUGH, OUR MISSION, AND THAT'S TO ACTIVELY PLAN, ACQUIRE, IMPLEMENT, AND PRESERVE CORE ASSETS TO ADVANCE MULTNOMAH COUNTY SERVICES TO THE COMMUNITY, AND I THINK THAT REALLY IS THE HEART OF WHY OUR DEPARTMENT WAS CREATED.

>> SO YOU HEARD FROM OUR, OUR -- SORRY, CHAIR AND COMMISSIONER, I AM JULIE. YOU HEARD FROM OUR CBAC, AND I WANT TO ADD THAT THEY WERE A LOT OF FUN TO WORK WITH, AND THEY WERE REALLY WELL SUITED, A WELL SUITED GROUP OF FOLKS TO OUR PARTICULAR DEPARTMENTS. DAVE FAILED TO MENTION THAT HE'S AN ACCOUNTANT, AND WORKS FOR A PROPERTY MANAGEMENT FIRM, SO IT'S LIKE A DOUBLE WHAMMY OF

GOODNESS FOR US. SO, THEY WERE JUST -- I WANT TO ADD THAT THEY WERE THOUGHTFUL AND REALLY GAVE US SOME GOOD RECOMMENDATIONS FOR NEXT YEAR.

>> SO, THIS CHART IS REALLY OUR FUNCTIONAL ORGANIZATION STRUCTURE, AND YOU DID SEE IT IN THE CAPITAL PROGRAM, BUT WE HAVE TAKEN AWAY MANY OF THE ACRONYMS. YOU WILL BE HAPPY TO SEE. AND ADDED A DESCRIPTION OF, OF WHAT IS IN EACH BOX. BASICALLY, WE HAVE TWO ROLES. A COUNTY-WIDE ROLE IN INFORMATION TECHNOLOGY FACILITIES AND PROPERTY MANAGEMENT AND FLEET RECORDS, DISTRIBUTION SERVICES AND STRATEGIC SOURCING. THEN WE ALSO HAVE AN ADMINISTRATIVE SERVICES HUB WHERE WE'RE EXPERIMENTING WITH MULTIPLE DEPARTMENTS BEING ABLE TO SHARE RESOURCES AROUND DEPARTMENTAL PROCUREMENT AND CONTRACTING, AND BUDGET AND FINANCE, AND HUMAN RESOURCES, AND WE PROVIDE CURRENTLY THOSE SERVICES FOR THE DEPARTMENT OF COUNTY ASSETS, BUT ALSO, THE DEPARTMENT OF COUNTY MANAGEMENT, THE CHAIR'S OFFICE, THE BOARD, AND OTHER NON DEPARTMENTALS. THIS NEXT SLIDE IS A SUMMARY OF OUR FISCAL YEAR 2014 PROPOSED BUDGET. IT ALSO SHOWS OUR FTE COUNT, AND OUR SPAN OF CONTROL. ENGINE ROLE, WE HAVE \$192 MILLION IN THE TOTAL BUDGET, AND \$311 FTE, AND A SPAN OF CONTROL OF 1-10. OUR BUDGET IS -- OUR BUDGET IS FLAT, EXCEPT FOR \$4 MILLION ADDED FOR THE HEALTH DEPARTMENT HEADQUARTERS IN THE FACILITIES' CAPITAL PROGRAM. OUR SYSTEM OF CARE IS A LITTLE DIFFERENT, YOU MIGHT SEE, THAN MAYBE SOME OF THE OTHER DEPARTMENTS. WE SUPPORT HEALTH CLINICS, AND HUMAN SERVICES OFFICES, ANIMALS, BOOKS. AND WE HAVE DETENTION CENTERS, BRIDGES, PUBLIC SAFETY OF, OF -- IN A NUMBER OF AREAS, AND HEAVY EQUIPMENT. BUT, AGAIN, AT THE HEART OF ALL OF THAT, OUR CUSTOMERS, WHO ARE PROVIDING SERVICES TO THE COMMUNITY. NEXT I WOULD LIKE TO HIGHLIGHT A NUMBER OF OUR ACCOMPLISHMENTS. FROM THE PREVIOUS YEAR. WE HAVE, WE HAVE, WE HAVE EXPANDED OUR ELECTRONIC HEALTH RECORDS INTO A NUMBER OF AREAS, CORRECTIONS HEALTH, DENTAL. MENTAL HEALTH AND ADDICTION SERVICES. THIS SETS US UP STRATEGICALLY TO WORK WITH HEALTH SHARE OREGON ON HEALTH CARE TRANSFORMATION. WE ARE ALSO DOING MANY THINGS IN THE AREA OF ASSET MANAGEMENT. OUR HELP DESK SYSTEM SERVICE NOW HAS AN ASSET MANAGEMENT MODULE WHERE WE'RE STARTING TO TRACK USING BAR CODES, ALL OF OUR COMPUTER SERVERS AND MOBILE DEVICES. YOU HEARD ME SAY A FEW MINUTES AGO, TALK ABOUT STRATEGIC SOURCING, AND TONY WILL SAY SOME MORE ABOUT THAT IN A BIT. WE HAVE DEFINITELY LAUNCHED THAT PROJECT. WE HAVE IMPLEMENTED A SYSTEM CALLED THE MULTCO MARKETPLACE, AND WE HAVE HIRED OUR STAFFING, AND WE HAVE ALSO LAUNCHED A COUNTY-WIDE ADVISORY COUNCIL THAT WILL GUIDE US. WE'RE WORKING ON A NUMBER OF PARTNERSHIPS, AND WE'LL HAVE ANOTHER SLIDE ABOUT THAT LATER, BUT WE HAVE A PILOT GOING ON FOR FLEET

MAINTENANCE WITH THE CITY. AND MICHAEL MENTIONED IN OUR CAPITAL PROGRAM, OF THE WORK THAT HE'S DOING AROUND THE FACILITIES PLANNING, REALLY ON A REGIONAL BASIS. WE'RE WORKING WITH PORTLAND PUBLIC SCHOOLS ON LAPTOP RECYCLING, AND WE'RE PURCHASING OUR PAPER THROUGH PORTLAND PUBLIC SCHOOLS TO GET VOLUME DISCOUNTS, AND THEN FINALLY, WE'RE WORKING WITH HOME FORWARD ON OUR HEALTH DEPARTMENT HEADQUARTERS. AND FINALLY, WE'RE DOING A LOT AROUND WORKFORCE DEVELOPMENT, WITH THIS NEW DEPARTMENT AND BRINGING PEOPLE TOGETHER WHO HAVE NOT WORKED TOGETHER BEFORE, UNDERSTANDING WHAT'S IMPORTANT TO THE COUNTY, WE'RE WORKING ON DIVERSITY AND EQUITY, AND USING THE EQUITY LENS, AND WE'RE WORKING ON SYSTEMIC SUSTAINABILITY, AND I MENTIONED THIS PRIOR, BUT WE'RE REALLY LOOKING AT WHAT DOES THAT MEAN AROUND EQUITY, OUR ENVIRONMENT, AND ECONOMICALLY WHAT DOES IT MEAN TO THE COUNTY, NOT JUST HOW CAN WE BE GREEN BUT HOW CAN WE LOOK HOLISTICALLY AT THESE TOPICS. WE'RE ALSO WORKING ON RETENTION AND RECRUITMENT, AND YOU WILL SEE ONE OF OUR NEW RECRUITMENT VIDEOS AT THE END.

>> GOOD MORNING, CHAIR COGEN AND COMMISSIONERS, I AM TONY, AND WE'RE HIGHLIGHTING STRATEGIC SOURCING AS ONE OF THE ACTIVITIES AS SHERRY HAD MENTIONED. IN THAT STRATEGIC SOURCING PROGRAM, COLLECTIVELY, THERE ARE A NUMBER OF DIFFERENT ELEMENTS TO THAT, ONE OF WHICH IS THE MULTCO MARKETPLACE, AND WE REPLACED THE WAREHOUSE, AND AS YOU HEARD BEFORE WE GENERATE AN ANNUAL SAVINGS OF \$500,000 A YEAR. IN ADDITION THE STRATEGIC SOURCING COUNCIL, THE ADVISORY COUNCIL, THAT'S COUNTY-WIDE, HAS BEEN CREATED, AND WE HAVE HAD SEVERAL MEETINGS, ACTUALLY, AND HAVE IDENTIFIED ABOUT 30 DIFFERENT AREAS THAT STRATEGIC SOURCING PRINCIPLES CAN BE APPLIED IN THE NEXT COUPLE YEARS TO MOVE FORWARD THE COUNTY'S -- SPECIFICALLY THE VALUES AND GOALS AND MAKE SURE THAT THEY ARE ALL CONSIDERED IN A VERY THOUGHTFUL AND VERY INTENTIONAL PROCESS. AND THE INITIAL CATEGORY EVALUATION, I MENTIONED, WE HAVEN'T IDENTIFIED SPECIFICS IN ALL THOSE CATEGORIES, BUT, EVERYTHING IN THE AREAS OF SERVICES AND CAPITAL EXPENDITURES COULD BE AFFECTED BY COST SAVINGS OR SOME KIND OF, OF VALUE-BASED PROPOSITION THAT WOULD ALLOW US TO FOCUS, SPEND IN A DIFFERENT WAY.

>>> ANOTHER PROJECT THAT WE WANT TO HIGHLIGHT FROM AN ACCOMPLISHMENTS' PERSPECTIVE IS, IS THE BUILDOUT AND OPENING OF THE SOUTHEAST HEALTH CENTER. THIS WAS REALLY A UNIQUE OPPORTUNITY TO USE SOME OF WHAT WE LEARNED WITH THE FACILITIES' STRATEGIC PLAN AND WORK WITH THE HEALTH DEPARTMENT, WITH FACILITIES, AND WITH INFORMATION TECHNOLOGY TO DO A HOLISTIC REMODEL OF THIS. WE USED SOME OF THE DOLLARS FROM OUR CIP

PROGRAM TO DO LIFE CYCLE UPGRADES, TO SOME OF THE BUILDING SYSTEMS. AND IT WAS A TOTAL OF \$1.3 MILLION, MOSTLY GRANT FUNDED PROJECTS, BUILDING A NEW PRIMARY CARE CLINIC, I THINK MANY OF YOU WERE THERE, AT THE OPENING. AND AS I SAID, IT WAS A STRONG PARTNERSHIP. IT WAS -- THIS WHOLE REMODEL HAD TO BE DONE WITHOUT DISRUPTING OUR DENTAL AND HIV CLINICS, AND WE ALSO HAD TO MOVE 50 ENVIRONMENTAL HEALTH EMPLOYEES AND FIND A NEW SPACE FOR THEM. AND IT WAS VERY COMPLEX, AND A SHORT TIME FRAME, BUT WAS A SUCCESSFUL PROJECT, AND WE WORK WELL, AS I SAID, WITH ALL OUR PARTNERS.

>>> AND MOBILE ASSET MANAGEMENT. AS MANY OF YOU KNOW, WE ARE, WE ARE FOCUSING ON, ON THAT TYPE OF ASSET, AS WELL. AND THERE ARE THREE TOOLS TO ADDRESS THE 2012 CELL PHONE AUDIT THAT WE ARE APPROACHING AS FAR AS IMPLEMENTATION, AND WE HAVE MOBILE ASSET MANAGEMENT DEVICES. WE HAVE TELECOM EXPENSE MANAGEMENT TO TRACK AND MANAGE THE COSTS, AND MOBILE DEVICE MANAGEMENT TO, ACTUALLY, MANAGE THE DATA AND NETWORK SECURITY OF THOSE DEVICES. THE ACCOMPLISHMENTS TO DATE HAVE ALLOWED US TO, TO, TO CENTRALIZE THE OVERSIGHT MANAGEMENT OF THOSE DEVICES AND, AND WE HAVE, THROUGH CARRIER CONSOLIDATION, MOVED FROM THREE CARRIERS TO, TO, OR MOVING FROM THREE TO ONE. WE'RE HALFWAY THROUGH THE SECOND OF THE CONSOLIDATION. AND, AND THE MONTHLY EXPENSES WE'RE PROJECTING WILL BE, WILL BE REDUCED BY ABOUT HALF, BY \$800,000 A YEAR. AND WE HAVE ALSO, AS PART OF THAT, RECEIVED ONE-TIME REBATES OF, OR WILL HAVE RECEIVED ONE-TIME REBATES, ONCE WE HAVE COMPLETED THE ENTIRE CONVERSION OF ABOUT \$100,000.

>> WE ALSO WANT TO ACKNOWLEDGE STEVE MARCH AND HIS TEAM FOR HELPING US IDENTIFY THE AREAS THAT WE SHOULD FOCUS ON IN HIS RECENT AUDIT.

>> CHAIR COGEN.

>> YES.

>> WHERE DOES THE REBATE COME FROM?

>> Chair Cogen: WHEN WE TRANSFER FROM ONE CARRIER TO ANOTHER -- WE NEGOTIATED A \$100 CREDIT PER ACCOUNT THAT WE MOVE, SO WE GET NOT ONLY FREE PHONES, THAT IS A COMPLETE NEW UPGRADE, BUT WE'RE ALSO GETTING \$100 CREDIT PER ACCOUNT THAT WE, OR PER PHONE NUMBER THAT WE MOVE.

>> OK. GREAT.

>> THE \$800,000, IS AN ONGOING SAVINGS?

>> YES.

>> WOW, THAT'S GREAT.

>> SO HERE ARE SOME OF THE OUR PARTNER HIGHLIGHTS. AS I SAID, MICHAEL AND HIS FACILITIES' TEAM ARE WORKING WITH METRO, PDC AND THE CITY TO LOOK AT HOW CAN WE OPTIMIZE SPACE, MORE REGIONALLY, WE ARE WORKING WITH THE STATE LEGISLATURE TO HELP US FUND A NEW DOWNTOWN COURTHOUSE. WE'RE WORKING WITH PORTLAND PUBLIC SCHOOLS AND, AND CITY FLEET IN A NUMBER OF AREAS. SO, WE HAVE A LOT OF PARTNERSHIPS GOING ON.

>> SO THIS CHART SHOWS OUR DEPARTMENT'S BUDGET BY SPENDING CATEGORIES. THIS IS NOT BY FUND BUT BY CATEGORY. SO, YOU COULD SEE THAT CAPITAL EXPENDITURES ARE THE LARGEST CATEGORY OF SPENDING THAT OUR DEPARTMENT HAS. THAT, THAT BIG CHUNK INCLUDES THE, THE FACILITIES' CAPITAL PROJECTS, BUT ALSO, THE CAPITAL SPENDING THAT WE DISCUSSED EARLIER IN THE FLEET FUND FOR REPLACEMENTS, AND IN THE I.T. FUND FOR REPLACEMENTS, AS WELL. THIS SHOWS SIMILAR NUMBERS, IN A DIFFERENT WAY. THIS SHOWS OUR ENTIRE BUDGET, SORT OF GROUPED TO GO BY TYPE OF FUND. OUR DEPARTMENT HAS A GREAT NUMBER OF FUNDS, SO FOR EXAMPLE, THAT MIDDLE COLUMN, THAT SAYS INTERNAL SERVICE FUNDS, THAT HAS THE FACILITIES' MANAGEMENT FUND, THE I.T. FUND, AND THE FLEET FUND AND THE DISTRIBUTION FUND ARE SEPARATE. BUT, THEY ARE LUMPED TOGETHER IN ONE CATEGORY. THE CAPITAL FUNDS ARE THE, THE CAPITAL IMPROVEMENT FUND AND THE ASSET PRESERVATION FUND. AND, AND IT ALL ADDS UP TO, TO \$192 MILLION. THIS SHOWS OUR REVENUES BY CATEGORY, AND I WILL TALK A BIT MORE ABOUT OUR DEPARTMENT'S REVENUES BECAUSE THERE WAS SOME LINGERING QUESTIONS AFTER THE BRIEFING ABOUT THIS.

>>> YOU COULD SEE THAT BY FAR AND AWAY THE LARGEST SHARE OF OUR REVENUES ARE INTERNAL SERVICE REIMBURSEMENTS. THAT'S WHAT THE DEPARTMENTS PAY FOR THE USE OF THE FACILITIES AND I.T. AND, AND FLEET VEHICLES, AND ETC. THE BEGINNING WORKING CAPITAL CHUNK IS MOSTLY FOUND IN THE CAPITAL FUNDS, AND THAT'S DOLLARS THAT ARE KIND OF SET ASIDE, AND WAITING FOR FUTURE PROJECTS. THAT BIG CHUNK CALLED GRANTS AND CONTRIBUTIONS IS, ACTUALLY, THE, THE MONEY THAT WE EXPECT TO RECEIVE FROM THE PORTLAND DEVELOPMENT COMMISSION FOR THE HEALTH DEPARTMENT HEADQUARTERS BUILDING, AND LIKEWISE, THE FINANCING PROCEEDS IS THE, THE OTHER AMOUNT THAT WE WILL APPLY TO, TO THAT PROJECT. SO, I WANTED TO TALK A BIT MORE ABOUT INTERNAL

SERVICE FUNDS, AND REIMBURSEMENTS JUST BECAUSE I LOVE THEM A LOT. OUR INTERNAL SERVICE REIMBURSEMENTS PAY FOR ALL THE OPERATING COSTS THAT WE INCUR TO OPERATE OUR BUILDINGS, FOR -- TO RUN THE FLEET AND TURN ON EVERYTHING AND FOR ASSET REPLACEMENTS. I THINK THAT THIS WAS THE QUESTION SPECIFICALLY THAT CAME UP LAST TIME. AND THERE ARE WHOLE CATEGORIES OF THINGS THAT WE EXPECT AND NEED TO REPLACE. THE COMPUTERS. THE CARS. SOME OF THE EQUIPMENT USED, FOR EXAMPLE, IN DISTRIBUTION AND RECORDS, AND THOSE THINGS ARE PREDICTABLE, RIGHT. WE HAVE A SEVEN-YEAR LIFE CYCLE FOR FLEET VEHICLES, AND WE HAVE, I THINK, A FOUR-YEAR REPLACEMENT FOR P.C.'S AND ETC., SO, WE CAN FIGURE OUT WHAT WE NEED TO COLLECT IN ORDER TO REPLATE THOSE THINGS IN AN ORDERLY WAY. SO, WE PLAN THAT INTO, INTO THE RATES THAT THE DEPARTMENTS PAY FOR THOSE THINGS. WE EVALUATE THE, THE SERVICE COSTS AND THE RATES, AND WE UPDATE OUR NUMBERS ANNUALLY SO THAT WE CAN MAKE SURE THAT WE CAN DO ALL THE THINGS THAT WE NEED TO DO WITHIN AVAILABLE RESOURCES. SO, THE COSTS OF, OF THE ASSETS THAT WE REPLACE, ARE RECOVERED OVER TIME FOR A CAR OVER A PERIOD OF SEVEN YEARS. AND WE SET THAT ASIDE SO THAT WE CAN DO THAT REPLACEMENT WHEN IT COMES DUE, AND THIS GOES ALONG WITH THE COUNTY SORT OF PAY AS YOU GO PREFERENCE, THAT'S STATED IN THE FINANCIAL POLICIES. BUT, SOMETIMES THERE IS SOMETHING REALLY BIG THAT NEEDS TO BE REPLACED. A COURTHOUSE, A HEALTH DEPARTMENT HEADQUARTERS, A BIG I.T. SYSTEM, AND THAT, WE TYPICALLY DON'T COLLECT FOR THOSE THINGS THROUGH THE RATES BECAUSE IT WOULD BE A BIG, BIG EXPENSE TO, TO OUR PROGRAMS AND OUR DEPARTMENTS EVERY YEAR, SO, FOR THOSE SORTS OF THINGS, WE TYPICALLY SEE BIG, ONE-TIME FUNDING SOURCES. WE ISSUED DEBT. WE SEE IF THERE IS AVAILABLE GENERAL FUND ONE-TIME ONLY MONEY, AND THAT'S HOW WE TEND TO FUND THE BIGGER THINGS. SO, I WANTED TO JUST DO A BIT OF CLARIFICATION AROUND I.T.-SPECIFIC PROJECT FUNDING AS A FOLLOW-UP TO THE CAPITAL PRESENTATION. AND ON THIS SLIDE, I WILL TALK ABOUT THE THREE BULLETS, AND THOSE ARE THE THREE WAYS THAT WE CAN FUND I.T. PROJECTS, AND ON THE NEXT SLIDE, I WILL TRY TO GIVE YOU CLARIFICATION AROUND WHERE WE ARE SPECIFICALLY, CURRENTLY. HOPEFULLY, CLARIFY WHAT THE DIFFERENCE IS. SO, THE FIRST WAY THAT WE, WE CAN FUND I.T. PROJECTS IS THROUGH INTERNAL SERVICE REIMBURSEMENTS, WHICH JULIE HAS TALKED ABOUT, AND LOVES, I THINK. SO, THESE, AS SHE MENTIONED, ARE REALLY FOR ROUTINE SYSTEMS AND HARDWARE MAINTENANCE FOR UPGRADES THAT ARE USUALLY DRIVEN BY VENDORS AND, AND SMALL ENHANCEMENTS. IF IN A GIVEN YEAR THERE ARE EXISTING -- THERE IS AN EXISTING CAPACITY IN INTERNAL SERVICE REIMBURSEMENTS, WE MIGHT ALSO REPLATE A SMALL SYSTEM, OR, OR BUY A NEW SYSTEM THAT'S NEEDED. AGAIN, IF THERE IS CAPACITY. AND WE WORK WITH THE DEPARTMENTS AROUND, YOU KNOW, WHAT ARE THE PROJECTS WE'RE GIVEN AND WHAT KIND OF CAPACITY MIGHT WE HAVE? AND

THEN, WE ALSO DO ASSET REPLACEMENTS THAT ARE ROUTINE THROUGH THESE INTERNAL SERVICE REIMBURSEMENTS. AND IN ANY GIVEN YEAR, REALLY, FOR INTERNAL SERVICE REIMBURSEMENTS, WE COMPLETE HUNDREDS OF PROJECTS. MOST OF THEM ARE SMALL IN NATURE, BUT, I WOULD SAY SMALL TO MEDIUM PROJECTS. WE COMPLETE THOSE. THOSE ARE THE ONES THAT TRACY TALKED ABOUT AT THE CAPITAL PROGRAM PRESENTATION THAT WE MANAGE THROUGH OUR PROJECT AND PORTFOLIO MANAGEMENT SYSTEM, AND YOU HAVE ACCESS TO THAT INFORMATION ON, ON MULTNOMAH COUNTY COMMONS. THE SECOND WAY THAT WE MIGHT FUND AN I.T. PROJECT IS THROUGH GRANT FUNDING. USUALLY, THIS HAPPENS WITH THE DEPARTMENT AND, AND THE DEPARTMENT MIGHT GET A GRANT THAT REQUIRES A NEW SYSTEM, AND THAT GRANT MIGHT FUND THAT NEW SYSTEM. I HAVE TO SAY, IN MY TIME HERE, THAT DOES NOT HAPPEN VERY OFTEN, BUT, IT. AND IT HAS. AND, AND THEN THE THIRD WAY IS THROUGH ONE-TIME ONLY REQUESTS, AND THOSE REQUESTS MIGHT BE FOR GENERAL FUND OR FOR DEBT ISSUE AND, AND AS YOU ALL KNOW, WE HAVE ASKED FOR BOTH THOSE IN THE PAST. THESE SYSTEMS ARE USUALLY LARGE. THEY ARE EXPENSIVE. THEY REQUIRE, IN MOST CASES HARDWARE AND SOFTWARE AND, AND USUALLY, THERE IS NO OTHER FUNDING SOURCE AVAILABLE. SO, WE'RE LOOKING FOR, FOR HOW TO REPLACE THE COMPLEX -- OR HOW TO BUY NEW COMPLEX SYSTEMS. THESE MIGHT BE DEPARTMENTAL OR ENTERPRISE SYSTEMS. SO, ON THE NEXT SLIDE, THROUGH THOSE SAME THREE BULLETS, HOPEFULLY, TOPICS, WE'LL TALK ABOUT IN OUR FY 2014 BUDGET WHAT WE HAVE. SO WE HAVE A NUMBER OF PROGRAM OFFERS, AS YOU COULD SEE, THAT ARE ABOUT OUR INTERNAL SERVICE REIMBURSEMENTS. AND THESE ARE, ARE FOR THE DEPARTMENT, FOR DEPARTMENTAL SUPPORT AND FOR ENTERPRISE SUPPORT. AND FROM AN ENTERPRISE STANDPOINT, THESE ARE, ARE SYSTEMS, AND INFRASTRUCTURE THAT, THAT ARE USED BY THE WHOLE COUNTY. IT ALSO INCLUDES ROUTINE ASSET REPLACEMENTS LIKE P.C.s AND DESKTOP SOFTWARE. FOR FY 2014, WE HAVE NO GRANT PROGRAM OFFERS, SO NO SYSTEMS ARE BEING FUNDED BY GRANTS IN THIS PROPOSED BUDGET. AND FINALLY, WE HAVE ONE-TIME ONLY REQUESTS FOR, FOR EITHER GENERAL FUND OR DEBT ISSUE, AND SPECIFICALLY, WE HAVE NO REQUESTS FOR DEBT ISSUE IN FY 2014. BUT, WE DO HAVE TWO REQUESTS FOR, FOR ONE-TIME ONLY GENERAL FUND. THE FIRST IS THE I.T. INNOVATION AND INVESTMENT FUNDING OFFER. 78013A, AND THIS IS \$6.1 MILLION. WHAT'S DIFFERENT ABOUT THIS IS THAT IT IS FOR PROJECTS THAT ARE IN THE PROCESS THAT WE KNOW ABOUT, OR PROJECTS THAT HAVE BEEN IDENTIFIED AND PLANNED FOR FY 2014. THEN THE I.T. CAPITAL REPLACEMENT PROGRAM OFFER, 78013B, OF \$1 MILLION, THIS IS A ONE-TIME ONLY REQUEST TO REALLY ESTABLISH A FUNDING SOURCE FOR I.T. CAPITAL REPLACEMENTS. AND IN THE CAPITAL PROGRAM WE DID HEAR YOU, THAT YOU WOULD LIKE US TO LOOK AT ALTERNATIVES FOR, ON AN ONGOING BASIS, BUT, WE ARE ASKING FOR ASSISTANCE IN ESTABLISHING THIS FUND, FOR, WITH ONE-TIME ONLY

MONEY, AND THESE ARE FOR ONE-TIME ONLY REQUESTS THAT, THAT WE KNOW WILL OCCUR IN THE FUTURE. WE ARE WORKING WITH THE OPERATIONS COUNCIL, AND IN A NUMBER OF AREAS TO LOOK AT HOW DO WE DO BETTER LIFE CYCLE PLANNING FOR THESE BIG SYSTEMS. BUT, WE KNOW THAT GIVEN ALL THE WORK THAT WE HAVE DONE, TO GET OUR PLATFORMS MODERNIZED, WE'RE GOING TO HAVE TO BE LOOKING AHEAD TO KEEP THEM THAT WAY SO THAT WE DON'T GET -- WE DON'T HAVE PROBLEMS IN THE FUTURE.

>> SO THESE ARE FTE CHANGES BY DIVISION. WE HAVE INCREASED A VERY LITTLE BIT. AND, AND LET'S SEE, SO, JUST GOING STRAIGHT DOWN FROM THE TOP, IN THE FACILITIES AND PROPERTY MANAGEMENT, THERE IS A NET INCREASE OF 3.4 POSITIONS. THE .4 IS A HALF OF A POSITION THAT WE'RE SHARING WITH THE DISTRIBUTION TEAM, AND THE OTHER THREE ARE PROFESSIONAL ENGINEERING POSITIONS IN THE CAPITAL PROGRAM, AND ONE IN THE, IN THE, WITH THE ENGINEERS. AN INFORMATION TECHNOLOGY, THERE IS A NET INCREASE OF SIX. MANY OF THESE YOU HAVE SEEN IN THE FORM OF [INAUDIBLE] THROUGHOUT THE YEAR. THERE WERE THREE POSITIONS THAT WERE CONVERTED FROM LIMITED DURATION TO ONGOING. THERE WERE TWO THAT WE MOVED INTO THE I.T. FUND, HAVING TO DO WITH THE MOBILE DEVICE MANAGEMENT PROGRAM THAT TONY TALKED ABOUT A BIT, AND THERE WAS ONE NET INCREASE FOR A SHARED POSITION FOR THE GENERAL GOVERNMENT GROUPS, DCM, DCA, AND DCS FOR I.T. PLANNING FOR THOSE GROUPS. FLEET DISTRIBUTION RECORDS AND STRATEGIC SOURCING IS DOWN BY 3.8 POSITIONS, AND THAT'S A GROUP THAT IS STILL UNDERGOING SEVERAL MULTNOMAH PROJECTS. THE BIGGEST CHANGE THERE IS IN REDUCING THREE VACANT MECHANIC POSITIONS IN THE FLEET SERVICES GROUP, AND YOU WILL SEE THAT ON THE VACANCY SLIDE, AND THAT'S THE BIGGEST CHANGE, AND THEN THE ADMINISTRATIVE HUB AS WE CONTINUE TO FIGURE OUT KIND OF WHAT DO WE NEED AND, AND WHO SHOULD DO WHAT, AND WE WERE ABLE TO REDUCE A POSITION, A VACANT POSITION IN THAT GROUP, AS WELL. THE BIGGEST REORGANIZATIONS ARE THE ELECTRONIC SERVICES TEAM, IS MOVING INTO THE FACILITIES' GROUP AND, AND FOR BETTER ALIGNMENT WITH THEIR ELECTRONICS, SERVICES STAFF. AND, AND AS I MENTIONED, THE MOBILE DEVICE MANAGEMENT PROGRAM MOVED FROM THE HUB INTO, INTO, INTO I.T.

>>> GOOD MORNING, CHAIR COGEN, AND THE COMMISSIONERS, I AM MARY BETH, THE DCA, H.R. MANAGER. AS YOU COULD SEE, WE HAVE BEEN FORTUNATE THAT WE DO NOT HAVE ANY LONG-STANDING VACANCIES, EXCEPT IN THE AREA OF THE SAP SUPPORT. AND OF COURSE, WE'RE THRILLED THAT WE ARE VIEWED AS AN EMPLOYER OF CHOICE IN THE COUNTY. WE CERTAINLY OFFER MANY OPPORTUNITIES FOR ALL OF OUR COUNTY RESIDENTS, AND THOSE OUTSIDE OF OUR COUNTY AND METRO BORDERS. IN TERMS OF THE SAP HIRING, WHERE YOU WILL SEE WE DO HAVE

A COUPLE OF -- SEVERAL VACANCIES, WE ARE VERY EXCITED THAT WE ARE SEEING SOME MOVEMENT IN THOSE POSITIONS IN THAT WE -- THEY ARE EITHER IN THE INTERVIEW OR THE TESTING PROCESS, AND JUST QUICKLY, THE REASONS FOR THE CHALLENGE IN FILLING THOSE POSITIONS IS THAT SAP IS A HIGHLY SPECIALIZED AND COMPLEX SYSTEM, AND WE GET A LOT OF COMPETITION FROM, FROM THE PRIVATE SECTOR AS, AS NIKE, COLUMBIA SPORTSWEAR AND INTEL ALL USE SAP FOR THEIR, FOR THEIR TECH, THEIR TECH SYSTEM. AND WE ALSO GET COMPETITION FROM OUR FELLOW PUBLIC SECTOR AGENCIES SUCH AS THE CITY OF PORTLAND AND THE CITY OF, OF TACOMA. BUT AGAIN, WE HAVE SEEN SOME BREAKTHROUGH IN THE SAP RECRUITMENT, AND WE HAVE HAD PROACTIVE AND CREATIVE RECRUITING LED BY PATSY AND DORIAN. AND WE HAVE REALLY FOCUSED ON THE COUNTY BENEFITS SUCH AS WORK LIFE BALANCE BENEFITS FOR SAME SEX PARTNERS, BUT MOST OF ALL.

>>> THE OPPORTUNITY TO DO MEANINGFUL AND FULFILLING WORK AND TO BE PART OF AN I.T. ORGANIZATION THAT FOCUSES ON INNOVATION, CREATIVITY, AND PROFESSIONAL GROWTH. SO, THANK YOU.

>> THANK YOU.

>> ON THE SECOND SLIDE, ALSO, IT SHOWS THE, THE VACANCIES THAT, THAT HAVE BEEN, IN FACT, THAT ARE OVER ONE YEAR OLD. AND, AND OVER ALL, THERE ARE ONLY A FEW, BUT, AGAIN, A COUPLE OF THEM ARE RELATED TO SAP, AND IF YOU LOOKED IN TOTAL AT OUR CURRENT SAP VACANCIES, ALTHOUGH IN VOLUME, POSSIBLY NOT TOO HIGH, THEY DO REPRESENT 50% OF THAT PROGRAM. SO, IT'S A SIGNIFICANT NUMBER FOR, FOR THAT TEAM.

>> THANKS.

>> GO AHEAD.

>> I WAS GOING TO SAY AND THAT'S WHY WE'VE BEEN SO, YOU KNOW, AGGRESSIVE ABOUT TRYING TO RECRUIT FOR THESE POSITIONS BECAUSE THE CONTRACTING FEES ARE, ARE SO HIGH, SO, WE HAVE JUST REALLY BEEN MAKING A BIG PUSH, AND AS SHERRY MENTIONED TOWARDS THE END OF OUR PRESENTATION, YOU WILL SEE AN EXAMPLE OF SOME OF THE REALLY CREATIVE RECRUITING THAT WE'VE BEEN DOING, PARTICULARLY, TRYING TO FOCUS ON SOCIAL MEDIA, YOU KNOW, SUCH AS LINKEDIN AND FACEBOOK AND, AND THOSE VEHICLES BECAUSE THEY ARE GREAT FOR EVERYBODY, BUT PARTICULARLY, FOR THE I.T. GROUP, THEY ARE VERY EFFECTIVE.

>> THANK YOU. I AM HAPPY TO HEAR THIS, THIS RECRUITMENT THAT WE ARE DOING AND THE WAY THAT WE ARE DOING IT. AS I'M OUT VISITING IN PRIVATE,

THE PRIVATE SECTOR, I SEE WHAT THEY ARE LOOKING FOR, AROUND HIRING, AND SO, JUST, IT'S IMPORTANT TO ME THAT WE ARE LOOKING FOR THE SAME THINGS AROUND THAT. AND, AND RETENTION, YOU ARE GOING TO TALK A BIT MORE ABOUT RETENTION, AS WELL?

>> YES.

>> OK. I WILL WAIT UNTIL YOU GET THERE.

>> SO TO MOVE ALONG, THIS BOX CONTAINS OUR ONE-TIME ONLY PROGRAM OFFERS AND REQUESTS FOR THE NEXT FISCAL YEAR. YOU HAVE SEEN THESE BEFORE. WE DISCUSSED THESE AT THE CAPITAL BRIEFING, AND WE TALKED ABOUT THE FLEET SERVICES ONE-TIME ONLY OFFER A BIT EARLIER THIS MORNING. OVERALL, OUR FOCUS IN THE UPCOMING YEAR WILL BE ON THE LARGER SCALE COUNTY ASSET PROJECTS. THEY HAVE, THE BIG IMPROVEMENTS AND REPLACEMENTS, AND KIND OF EXTENDED CAPITAL REPLACEMENT PLANS WILL, WILL TAKE UP MOST OF OUR ENERGY FOR NEXT YEAR.

>> DO YOU WANT TO GO BACK THERE?

>> I DO.

>> ONE THING THAT I WANTED TO HIGHLIGHT IS THE HANSEN SITE REDEVELOPMENT. I THINK THIS GIVES US AN OPPORTUNITY TO LOOK AT SOMETHING THAT, THAT ON THE ONE HAND IS A LIABILITY, A FACILITY, A LIABILITY, SITTING ON, ON A SITE THAT, THAT IS AN ASSET, AND WE WANT TO COME BACK TO YOU, IN THIS NEXT YEAR TO LOOK AT AND PROVIDE INPUT ON WHAT'S REALLY THE BEST THING THAT WE CAN DO TO, TO MAXIMIZE THAT ASSET, AND MINIMIZE THAT LIABILITY.

>> JULIE, I HAVE A QUESTION ABOUT, ABOUT THAT. AND IN PROGRAM OFFER 78006A, THE, THE FACILITIES' CAPITAL IMPROVEMENT FUND, I HAVE A FEW QUESTIONS ABOUT THAT, IN THE FOURTH PARAGRAPH OF THE PROGRAM DESCRIPTION IT SAYS THAT THE CURRENT CAPITAL IMPROVEMENT PROGRAM REVENUE ANNUAL INCREASE OF 8% A YEAR, ARE NOT ENOUGH TO ADDRESS THE COUNTY'S RECAPITALIZATION NEEDS. AND SO, MY QUESTION IS, WHAT INCREASE IN REVENUE IS NECESSARY TO MEET THESE NEEDS THAT YOU HAVE IN THE PROGRAM OFFER?

>> THAT'S A VERY GOOD QUESTION. SO, I DON'T KNOW IF YOU CAN REMEMBER IN THE CAPITAL PROGRAM, MICHAEL SHOWED A SLIDE THAT HAD FIVE COLUMNS, RIGHT, FIVE-YEAR CHUNKS OUT TO ABOUT 2032, AND IT SHOWED THE ESTIMATED CAPITAL NEEDS, IN EACH OF THOSE PERIODS. REMEMBER THE FIRST BAR WAS ABOUT THIS TALL AND THE SECOND WAS UP

HERE, AND ANYWAY, THERE IS A LITTLE RED LINE THAT SHOWED OUR ONGOING FUNDING, AND THAT -- IT JUST ABOUT COVERS OUR TIER 1 FACILITIES, AND IT DOES NOT COVER THE NEED THAT WE HAVE IN SOME OF OUR OLDER TIER 2 AND 3 BUILDINGS. THAT'S THE SORT OF THING THAT I WAS JUST TALKING ABOUT WHERE YOU REALLY COULDN'T REASONABLY RAISE YOUR RATE HIGH ENOUGH TO MAKE THAT WORK OUT BECAUSE IT WOULD KIND OF PUT A LOT OF OTHER THINGS OUT OF BUSINESS. SO, THAT'S THE THING THAT FACILITIES WILL BE WORKING ON OVER THE NEXT YEAR IS FIGURING OUT WHAT IS THE RIGHT -- WHAT IS THE RIGHT SPOT. WHAT IS THE AMOUNT THAT WILL TAKE CARE OF MOST EVERYTHING EXCEPT THE BIG STUFF?

>> I DO REMEMBER THAT BECAUSE I WAS TRYING TO GET THE INFORMATION ABOUT WHAT ARE ALL THE PROJECTS BELOW THAT LINE, AND YOU DID NOT HAVE THAT INFORMATION YET IN TERMS OF WHAT MADE IT UP TO THE LINE.

>> WE'LL GET THAT BACK TO YOU BECAUSE I THINK THAT WE DID ANSWER THAT QUESTION THAT WAS ASKED AT THE CAPITAL BRIEFING, AND I DON'T HAVE IT WITH ME BUT WE'LL GET THAT FOR YOU.

>> THANK YOU.

>> THE FLEET VEHICLE REPLACEMENT OFFER, IT IS 7.031, AS THEY MENTIONED, IT'S \$1.2 MILLION TO REPLACE ABOUT 90 VEHICLES OVER A THREE-YEAR PERIOD. AND THIS PARTICULAR PROGRAM OFFER, HAS AN OPPORTUNITY FOR US TO CATCH UP WITH SOME OF THE VEHICLE REPLACEMENT, OR SHOULD BE ALL OF THE VEHICLE REPLACEMENT FOR EVERYTHING THAT PASSED ITS USEFUL LIFE. IT WILL ALLOW US TO, TO APPLY OUR STRATEGIC SOURCING PRINCIPLES, AND THIS IS ONE OF THE EARLY ACTIVITIES THROUGH THE STRATEGIC SOURCING PROCESS THAT WILL HELP US TO CLEARLY IDENTIFY WHAT THE COUNTY VALUES ARE, AND THAT NEED TO BE APPLIED TO THIS PARTICULAR ACTIVITY, SO IT WILL, IT WILL CERTAINLY ALLOW US TO MAKE SURE THAT WE ADDRESS THE SUSTAINABILITY, EQUITY, AND OUR MWESB, THE COST STRUCTURE, AND AS COMMISSIONER SMITH MENTIONED, AND THERE MAY BE A SITUATION WHERE, WHERE THE STATE PROGRAMS OFFER US A GOOD COST MODEL BUT IT MAY NOT BE NECESSARILY COMPLETELY IN LINE WITH THE COUNTY'S VALUES. AND, AND THIS, THIS PARTICULAR PROGRAM OFFER WILL ALLOW US TO, TO MAKE SURE THAT, THAT WE ARE VERY CLEARLY AND CONSCIOUSLY IDENTIFYING HOW WE SPEND OUR MONEY AND WHAT WE INTENDED IT ON, AND WITH WHOM, AS THE CASE MAY BE. AND ONE THING THAT I WANTED TO MENTION ABOUT THE FLEET VEHICLE REPLACEMENT, THE CAPITAL FUND ITSELF, IS THAT IT DOES NOT JUST INCLUDE SEDANS AS AN EXAMPLE. IT INCLUDES TRUCKS AND HEAVY EQUIPMENT AND, AND BUSES AND, AND SO, THERE IS -- IT SEEMS LIKE A BIG NUMBER, AND IT IS A BIG NUMBER, BUT THERE IS ALSO A LOT OF

EQUIPMENT IN THERE THAT IS VERY LARGE DOLLARS AND, AND SO, IT'S NOT ABOUT, ABOUT ALL SEDANS THAT ARE IN THAT POOL.

>> SO, DOES THE COUNTY HAVE A USED CAR LOT WHERE, WHERE, WHERE IT SELLS WHAT'S LEFT?

>> YOU KNOW, ODDLY ENOUGH -- ACTUALLY, RIGHT NOW, THE COUNTY'S PRACTICE IS THAT THE CARS THAT, THAT ARE DECOMMISSIONED TO GO TO AUCTION, AND WE'RE CONSIDERING A PROGRAM BY WHICH WE WOULD USE U.S. GOVERNMENT DEALS TO HAVE THEM HELP US TO SURPLUS THE VEHICLES IN A DIFFERENT FASHION, THAT USES A PROGRAM THAT SUPPORTS THE REST OF THE STATE AND OTHER AGENCIES THAT MAY BE INTERESTED, AS WELL.

>> I JUST -- I REALLY AM INTERESTED BECAUSE TRADE-IN VALUE IS, YOU KNOW, KIND OF AN IMPORTANT PART OF THE WHOLE CAR BICKERING PROCESS.

>> RIGHT, AND IN FACT, YOU MENTIONED SOMETHING THAT'S IMPORTANT, AND THAT IS WHY THE GAP IS A CHALLENGE TO US BECAUSE WHEN THE COLLECTION OF THOSE ASSET REPLACEMENT FUNDS OCCURS ON A SEVEN-YEAR LIFE, IT ASSUMES THAT THERE IS A CERTAIN VALUE THAT A VEHICLE WILL BE AT, AT THE TIME OF REPLACEMENT, AND IT ASSUMES THE REPLACEMENT VEHICLE WILL BE A CERTAIN COST, TOO, SO HOLDING A VEHICLE OVER SAY TWO YEARS, IT, IT DESTROYS BOTH THOSE ASSUMPTIONS.

>> THE GAP WIDENS.

>> RIGHT, AND THAT'S WHY WE ARE HERE TO ASK FOR THIS PARTICULAR FUNDING.

>> I AM SORRY, I'M NOT QUITE CATCHING -- I'M A LITTLE SLOW. SO, WE HAVE DOLLARS IN OUR FLEET THAT, THAT GO JUST TO -- THIS IS ABOVE AND BEYOND?

>> YES.

>> OK, AND HOW MUCH MONEY DO WE HAVE IN THAT ACCOUNT TO BUY, TO PURCHASE VEHICLES?

>> FOR NEXT FISCAL YEAR WE THINK THAT WE WILL HAVE \$4.6 MILLION. AND IT IS IDENTIFIED TO REPLACE THE VEHICLES ALREADY ON A SEVEN-YEAR LIFE. IN ADDITION TO THE VEHICLES THAT ARE IDENTIFIED FOR THE 1.2 MILLION. SO, WE HAVE A LIABILITY THAT GOES OUT BEYOND, AND WE HAVE

IDENTIFIED WHAT THE REPLACEMENT COSTS ARE FOR ALL OF THE VEHICLES THAT WE HAVE, AND THAT, THAT \$4.6 MILLION IS, IS SET ASIDE FOR ONES THAT WE KNOW ABOUT. THIS \$1.2 MILLION IS FOR CARS THAT, THAT SHOULD HAVE BEEN REPLACED BUT WEREN'T.

>> SO, WE DID NOT HAVE ANY, ANY INDICATION LAST YEAR OR THE YEAR BEFORE THAT THIS WAS GOING TO BE OCCURRING? THAT WE WERE GOING TO --

>> WE DID, AND IN FACT, WE DID KNOW THAT IT WOULD BE OCCURRING, AND WE TALKED ABOUT IT LAST YEAR, BUT WE DID NOT KNOW THE FULL IMPACT, AND THAT'S WHAT WE HAVE SPENT OUR TIME DOING, IS LOOKING AT, AS WE MOVED THE FLEET INTO THE DEPARTMENT OF COUNTY ASSETS, THAT'S ONE OF THE, ONE OF THE BIG PROJECTS THAT, THAT WE HAVE HAD IS TO LOOK, LOOK AT WHAT IS THE LIABILITY AND HOW BIG IS IT AND HOW CAN WE SHRINK IT.

>> Chair Cogen: ONE OF THE REASONS THAT WE ARE IN THIS SITUATION, WHEN WE WERE HAVING REALLY BAD BUDGET CUTS A FEW YEARS AGO, ONE OF THE WAYS THAT WE DEALT WITH IT WAS BY DEFERRING THE REPLACING OF VEHICLES.

>> WE BOUGHT CARS INSTEAD?

>> YES.

>> AND SO WE ARE, WHAT WE ARE DOING RIGHT NOW IS, IS PAYING THE PRICE FOR NOT PAYING IT THOSE YEARS BEFORE. WE DEFERRED -- WE GOT BEHIND.

>> WE GOT BEHIND.

>> SO, CHAIR COGEN, SO WE ARE GOING TO SPEND DOWN THE \$4.6 MILLION THIS FISCAL YEAR, IN 2014 AND THE \$1.2 MILLION?

>> I WILL SAY THIS, 1/7 OF THE 4.6 BECAUSE IT'S FOR VEHICLES THAT WERE, WERE ON A CYCLE OF SEVEN-YEAR REPLACEMENTS, SO EVERY YEAR OVER THE NEXT SEVEN, WE'LL SPEND DOWN THE \$4.6 ON VEHICLES OTHER THAN THE 90 IN THIS PROGRAM OFFER.

>> SO IT DOES NOT ROLL OVER TO GENERAL FUND?

>> RIGHT.

>> OK.

>> BECAUSE IT'S COLLECTED FOR REPLACING VEHICLES. WE DID THIS VEHICLE BY VEHICLE AND WE HAVE 700 VEHICLES IN THE FLEET, SO IT IS IDENTIFIED FOR THAT THING.

>> OK. I DIDN'T KNOW THAT.

>> ONE LAST THING THAT I WANTED TO MENTION, IS THAT THE DOWNTOWN TRANSPORTATION STUDY THAT WE'RE WORKING ON NOW. DAVE MENTIONED, THE NEED TO RIGHT SIZE THE FLEET, AND THAT'S THE BEGINNING OF THAT PROCESS FOR US. WE'RE USING THAT AS A PILOT TO USE THAT AS A CLEAR ASSESSMENT OF WHAT THE TRANSPORTATION NEEDS ARE, SO WE CAN FIGURE OUT IS MORE MOTOR POOL BETTER OR FLEET BETTER OR SOME COMBINATION, AND WHERE DO WE FIT IN THE ELECTRONIC VEHICLES OR ALTERNATIVE FUEL VEHICLES SO THAT'S PART OF THAT STRATEGY.

>> AND THIS IS JUST AN ACCOUNTANT TALKING, BUT, AS YOU KNOW, WHEN YOU BUY A NEW VEHICLE, AND YOU DRIVE IT OFF THE LOT YOU LOSE 20% OF THE VALUE. DOES THE COUNTY ALWAYS BUY NEW VEHICLES OR LOOK AT ONE-YEAR-OLD VEHICLES THAT ARE STILL UNDER WARRANTY. JUST A QUESTION.

>> AS FAR AS I KNOW THE COUNTY BUYS ONLY NEW VEHICLES, BUT I WOULD HAVE TO CHECK FOR SURE.

>> GOOD QUESTION. THANK YOU.

>> SO, FROM AN OVERALL PERSPECTIVE, OF CUTS AND KEEPS, AS I MENTIONED EARLIER, WE GENERALLY KEPT SERVICE LEVELS AND DID MINOR REORGANIZATIONS WITHIN THE DEPARTMENT OF COUNTY ASSETS, AND THAT JULIE MENTIONED AND, AND ALSO, WHEN WE DO PLANNING WITH THE DEPARTMENTS, WE LOOK AT, WITHIN THEIR INTERNAL SERVICE REIMBURSEMENTS, WHAT PROJECTS ARE GOING ON, AND ARE THERE WAYS TO AGAIN, KEEP CURRENT SERVICE LEVELS WITHOUT ADDING FTEs OR FULL-TIME EQUIVALENCE, EXCUSE ME, AND JUST REALIGNING RESOURCES BETWEEN THE DEPARTMENTS, IF ONE DEPARTMENT HAS, HAS A, A HIGHER VOLUME OF PROJECTS IN ONE YEAR THAN ANOTHER. WE DID CONVERT A NUMBER OF LIMITED DURATION TO REGULAR FOR HARD-TIME -- FOR HARD TO FILL POSITIONS, AS JULIE MENTIONED, ESPECIALLY IN THE AREA OF I.T. PROJECT MANAGERS.

>>> OUR STATE IMPACTS AND FEDERAL IMPACTS ARE REALLY INDIRECT, SO AT THIS POINT, WE'RE WAITING THE DEPARTMENTS TO LET US KNOW IMPACTS THAT THEY WILL HAVE, AND WE WILL ADJUST OUR BUDGET, OUR PROPOSED BUDGET ACCORDINGLY.

>>> THIS YEAR IT IS A BIT UNIQUE THAT WE ARE, WE ARE, IN FACT, PURSUING STATE FUNDING TO SUPPORT THE NEW DOWNTOWN COURTHOUSE. OVER THE NEXT YEAR WE EXPECT TO BE, TO BE TALKING TO YOU ABOUT A NUMBER OF POLICY CHOICES YOU WILL HAVE AND, AND WE'RE LOOKING AT SECURITY AS AN OVERALL TOPIC, PHYSICAL SECURITY IS, IS ONE OF THE FIRST AREAS WE'RE LOOKING AT, IS IN THE MULTNOMAH BUILDING, AND WE CONTINUE TO LOOK AT HOW TO KEEP THE DATA AND THE NETWORKS SECURE AND, AND AS TONY MENTIONED, ASSET UTILIZATION IS, IS GOING TO BE A BIG TOPIC FOR THIS NEXT YEAR, BOTH FOR THE FLEET AND MOTOR POOL, BECAUSE THE, THE, THE MORRISON BRIDGE HEAD IS GOING AWAY, WE HAVE TO LOOK AT, YOU KNOW, HOW DO WE MAXIMIZE THE UTILIZATION OF OUR FLEET AND OUR MOTOR POOL SINCE -- AND WHAT ARE OUR DOWNTOWN TRANSPORTATION NEEDS. THEY MIGHT NOT BE FLEET CARS OR MOTOR CARS BUT ALTERNATIVES. WE'RE ALSO GOING TO BE LOOKING AT SPACE UTILIZATION. WE HAVE A POLICY AROUND THAT, AND WE MAY BE ASKING YOU TO REVIEW SOME CHANGES AND GIVE US YOUR FEEDBACK ON, ON THAT. AND THEN AS WE'VE BEEN TALKING ABOUT, WE'LL BE LOOKING AT CAPITAL INVESTMENTS AND WHAT ARE THE, THE APPROPRIATE FUNDING MECHANISMS AND, AND ASKING YOU TO, TO HELP US WITH THAT.

>> I HAVE A QUESTION ABOUT THE, THE DOWNTOWN TRANSPORTATION. WOULDN'T IT MAKE SENSE TO DO THAT BEFORE WE GO OUT AND BUY ALL THESE NEW CARS?

>> THESE ARE REALLY NOT ABOUT THE, -- THAT IS ABOUT THE DOWNTOWN AND, AND WE ARE WORKING, IN FACT, WITH THE DEPARTMENTS ON THEIR FLEET NEEDS, AND WON'T BE REPLACING ANY THAT, THAT THEY DON'T NEED, BUT THESE, WE HAVE IDENTIFIED A NEED FOR, SPECIFICALLY.

>>> FINALLY, THIS SLIDE SUMMARIZES OUR ISSUES, RISKS AND CHALLENGES. I WON'T GO OVER ALL OF THEM. INDIVIDUALLY, BUT I WILL HIGHLIGHT A COUPLE. WE DID TALK ABOUT E-TIME SHEETS, AND DAVE MENTIONED THAT PROJECT. WE ARE, IN FACT, IN THE PROCESS OF, OF IMPLEMENTING A PILOT WITH MANAGEMENT FOR ANY TIME SHEETS THAT SHOULD GO LIVE BY THE END OF JULY. AND, AND, AND THE MANAGEMENT TEAMS FOR, FOR THE DEPARTMENT OF COUNTY ASSETS, AND THE DEPARTMENT OF COUNTY MANAGEMENT WILL BE, WILL BE USING THAT SYSTEM FIRST, AND THEN WE'LL ROLL IT OUT TO, TO THE REST OF THE MANAGEMENT TEAM. IN ORDER TO MOVE THAT BEYOND MANAGEMENT WILL BE A BIG PROJECT, PRIMARILY DUE TO THE DIFFERENT SCHEDULES THAT WE HAVE, SO WE'LL BE WORKING WITH PAYROLL AND WITH, WITH OUR UNIONS AND, AND WITH EVERYONE TO LOOK AT, YOU KNOW, HOW DO WE MAKE THAT HAPPEN. BUT, WE DO EXPECT IN THE VERY NEAR FUTURE FOR, FOR MANAGEMENT TO BE USING E-TIME SHEETS.

>>> ALSO I HIGHLIGHT THE LAST TWO. WE CONTINUE TO HAVE CHALLENGES THAT ARE REALLY ASSOCIATED WITH THE OPERATIONAL COMPLEXITY OF THE COUNTY. THIS DOES NOT MEAN IT'S FAT. IT JUST MEANS IT'S COMPLEX. IF YOU CONSIDER ALL THE WORK THAT WENT INTO THE SOUTHEAST HEALTH CENTER JUST AS A SMALL EXAMPLE, WE HAD A NUMBER OF DIFFERENT GROUPS WITHIN JUST THE HEALTH DEPARTMENT INVOLVED, TO DIFFERENT CLINICS, AND THEIR ENVIRONMENTAL HEALTH GROUP. AND WE HAD WITHIN DCA, FACILITIES, INFORMATION TECHNOLOGY AND REALLY, PROCUREMENT AND CONTRACTING WAS INVOLVED. SO, EVEN SMALL PROJECTS, BECAUSE OF THE DIFFERENT COMPLEXITIES, BECOME VERY, VERY, VERY OPERATIONALLY COMPLEX, SO, WE CONTINUE TO WORK ON THAT. WE CONTINUE TO, TO REALLY TRAIN OUR PROJECT MANAGERS ON HOW TO UNDERSTAND ALL THESE COMPLEXITIES AND MANAGE THEM ACCORDINGLY TO MINIMIZE THE RISKS AND COSTS TO THE COUNTY.

>>> FINALLY, WE ARE REALLY WORKING WITH OUR MANAGEMENT TEAM AND OUR STAFF TO TAKE THE LONG TERM VIEW AND TO THINK STRATEGICALLY. WE HAVE DONE A LOT OF WORK IN THIS AREA THIS YEAR, AND WE WILL CONTINUE TO. IT'S VERY HARD. IT SOUNDS EASY, BUT, IT'S VERY HARD TO DO WHEN THERE ARE SO MANY SHORT-TERM NEEDS THAT SOMETIMES, COME FIRST. BUT, I THINK THAT, YOU KNOW, OVER ALL THIS IS REALLY WHERE WE'LL SEE THE GAIN IF WE CONTINUE TO DO THIS. AND FINALLY, WE'RE REALLY LOOKING FORWARD TO, TO THE FISCAL YEAR 2014, AND WE'LL BE STARTING A STRATEGIC PLAN FOR THE DEPARTMENT. WE WILL WORK ON ORGANIZATIONAL DEVELOPMENT, ON INNOVATIVE LEADERSHIP, ON USING THE EQUITY LENS, AND ON, ON, ON SYSTEMIC SUSTAINABILITY. AND THEN WE'LL BE ADDING A MID-YEAR BRIEFING FOR I.T. PROJECTS, SO WE CAN, WE CAN TALK TO YOU ABOUT WHERE WE ARE ON THE CURRENT PROJECTS, AND MAKE RECOMMENDATIONS ON HOW TO MOVE FORWARD AND GET YOUR INPUT.

>>> AND, AND AS WE TALKED PREVIOUSLY, WE ARE VERY MUCH FOCUSING ON HOW TO BE PROACTIVE ON RECRUITMENT, BUT ALSO, ON RETENTION. WE'RE ROLLING OUT WHAT WE CALL STAY INTERVIEWS, AND WITH, WITH OUR, WITH CENTRAL H.R. AND OUR H.R. GROUP TO UNDERSTAND WHY PEOPLE STAY AT THE COUNTY AND HOW WE CAN SUPPORT THEM BETTER IN STAYING. WE ARE ALSO DOING SOME BROWN BAGS WITH NEW EMPLOYEES TO UNDERSTAND BETTER WHAT ATTRACTED THEM TO THE COUNTY AND, AND HOW WE CAN DO, HOW WE CAN BE BETTER AT THAT.

>> MR. CHAIR.

>> Chair Cogen: YES.

>> I WANT TO STOP YOU THERE BECAUSE YOU ARRIVED AT A POINT THAT I THINK IS IMPORTANT. IT'S IMPORTANT TO ME, I THINK IT'S IMPORTANT TO ALL OF US, AND I JUST WANT TO UNDERLINE IT, AND I'M NOT SURE THAT THERE IS A WAY THAT WE CAN BRING THE FOCUS ON THIS RIGHT UP TO THE TOP, BUT WE HAVE HAD SOME EXAMPLES OF IT, AND SORT OF FITTING IN WITH RECRUITMENT AND RETENTION OF EMPLOYEES, THE COUNTY USES A WORKFORCE THAT WE TALK ABOUT A LOT. WE WORK WITH OUR PUBLIC EMPLOYEE UNIONS, AND WE ARE PROUD OF THEIR RESULTS. WE PAY THEM A NEGOTIATED WAGE AND, AND THEY GET A, A HEALTH CARE BENEFIT THAT, THAT, YOU KNOW, IS, IS, IS -- WE'RE ALL PROUD OF, AND A RETIREMENT PACKAGE, AND IN RETURN, WE RECEIVE THIS VERY COMMITTED, VERY EXPERIENCED HIGH LEVEL WORKFORCE THAT, THAT HAS SOME LONGEVITY. SO, WE GET REALLY, REALLY GOOD WORK. AND I JUST WANT TO, TO -- I'M HIGHLIGHTING ALL THESE THINGS BECAUSE I KNOW THAT, THAT THERE HAVE BEEN ISSUES ABOUT HOW WE CONTRACT TO RECEIVE QUALIFIED CONTRACTORS FROM THE OUTSIDE WORLD, AND I THINK THAT, THAT ALONG THE LINES OF OUR COUNTY'S CONTINUOUS IMPROVEMENT, IT'S IMPORTANT FOR US TO KEEP IN MIND THAT WHEN WE DO THAT, WE ALSO NEED TO CONSIDER THAT SETTING OUR BIDDING STANDARDS AS WELL AS OUR PERFORMANCE STANDARDS AT A LEVEL THAT ENABLES THE CONTRACTORS THAT WE WORK WITH TO, TO SUPPORT THINGS LIKE HEALTH CARE PLANS AND RETIREMENT BENEFITS. ENOUGH OF A WAGE TO, ACTUALLY, CLOTHE AND FEED THEIR CHILDREN AND, AND, YOU KNOW, THE MEMBERS OF THE SUPPORT, THE SUPPORTIVE MEMBERS OF THE COMMUNITY. THESE ARE THINGS THAT ARE IMPORTANT, SO I ONLY POINT THIS OUT BECAUSE WE KIND OF ARRIVED AT THAT TIME WHERE SOMETIMES I THINK THAT THE VALUE THAT WE APPLY TO, TO OUR OWN WORKFORCE STARTS TO LOSE GROUND, WHEN WE TALK ABOUT THE WORKFORCE THAT WE CONTRACT FOR. AND WE ALSO HAD, YOU KNOW, A COUPLE, A COUPLE OF HICCUPS ALONG THE LINE OF PROCURING A RELATIVELY SMALL CONTRACT TO DO SOME ENERGY AUDITING, ENERGY UPGRADES, IN THE COUNTY, AND I JUST, AGAIN, ALONG THE LINES OF CONTINUOUS IMPROVEMENT, I WANT TO POINT OUT THAT, THAT, THAT I'M CERTAINLY PAYING ATTENTION TO THIS, AND I THINK THAT WE ALL ARE, ARE CONCERNED ABOUT IT.

>> THANK YOU.

>> CHAIR?

>> THANK YOU.

>> BACK TO THE RECRUITMENT AND RETENTION, AND WE DO HAVE SUCH GREAT EMPLOYEES HERE AT THE COUNTY, AND I REALLY LIKE THE STEPS THAT YOU ARE TAKING BECAUSE I THINK THAT TO ME, THIS IS A REALLY,

REALLY IMPORTANT STEP THAT, THAT WE NEED TO, TO REALLY PAY ATTENTION TO. AND IN WHAT WE ARE DOING IN THE AREA OF RECRUITMENT SO I HOPE THAT WE WILL HAVE A FOLLOW-UP. SO, A BRIEFING ON THAT, AND HOW IT'S GOING, AND HOW THOSE STRATEGIES ARE WORKING AND, AND ALL OF THAT.

>> WE'LL BE HAPPY TO DO THAT.

>> YEAH, THANKS.

>> OK.

>> AND LASTLY, WE'RE GOING TO CLOSE, AND GIVE YOU A SNEAK PREVIEW OF OUR YOUTUBE CHANNEL WHERE WE'RE HIGHLIGHTING RECRUITMENT. OUR FIRST HIGHLIGHTING IS, IS FOR OUR SAP TEAM. THAT'S WHAT THIS VIDEO IS ABOUT. BUT, WE ALSO HAVE A COUPLE OF OTHER VIDEOS. ONE IS ON THE DEPARTMENT OF COUNTY ASSETS AS A WHOLE, AND THE SECOND IS ON BENEFITS. AND WE DESIGNED THE BENEFIT VIDEO SO THAT IT COULD BE USED BY ANY DEPARTMENT. IT JUST HIGHLIGHTS THE GREAT BENEFITS THAT WE HAVE HERE AT MULTNOMAH COUNTY. THIS WILL BE ABOUT OUR SAP SUPPORT TEAM AND IN PARTICULAR, ONE OF THE TEAM MEMBERS.

>> TECHNOLOGY HAS ALWAYS BEEN MY PASSION. THAT'S WHAT DRIVES ME TO COME TO WORK EVERY DAY. AND USING THIS TECHNOLOGY, WHILE CONTRIBUTING TO MY OWN COMMUNITY WAS A MOTIVATOR FOR ME TO JOIN THE COUNTY.

>> I AM A SENIOR SPECIALIST HERE AT MULTNOMAH COUNTY. I'VE BEEN WITH THE COUNTY FOR 2.5 YEARS NOW, AND OUR SAP TEAM HERE IS GREAT FUN BUT AT THE SAME TIME, WE ALL SPECIALIZE IN A WIDE SPECTRUM OF SOLUTIONS LIKE OPERATIONS, H.R., MATERIAL, AND ASSET MANAGEMENT. THE DEPTH OF WORK WE DO HERE AT THE COUNTY IS INCREDIBLE. FOR EXAMPLE, CURRENTLY, WE ARE IN THE PROCESS OF REVAMPING OUR ENTIRE APPLICATION SWEEPS BY ENHANCING THE SERVICE AND MANAGE SERVICE, SRM, BUSINESS INTELLIGENCE AND PROCESSING. OUR FUTURE PROJECTS REFLECT THE DEPARTMENT'S GOALS, ALLOWING CLOUD COMPUTING, AND MOBILITY INTELLIGENCE. MULTNOMAH COUNTY IS A GREAT PLACE TO WORK BECAUSE THE PROJECTS ARE ALWAYS IN ALIGNMENT WITH THE MOST CURRENT TRENDS. AND THINGS LIKE THIS REALLY APPEAL TO THE GEEK IN ME. ONE THING THAT REALLY STRUCK ME WHEN I JOIN THE COUNTY WAS EMPLOYEES ARE EMPOWERED TO BRING IN NEW IDEAS AND HAVE QUICK PROJECT TURNAROUNDS. THIS RAISES THE EXCITEMENT OF OUR CULTURE, BUT AT THE SAME TIME, YOU ARE AWARE THAT YOU ARE MAKING AN IMPACT ON A LARGER SCALE BY SERVING GROUPS LIKE HUMAN SERVICES, LIBRARIES, AND JUVENILE CUSTODY. THE COUNTY WORKS WELL

IN STAFF DEVELOPMENT. I AM PARTICIPATING IN THE LEADERSHIP ACADEMY, WHICH IS AN EXTRAORDINARY OPPORTUNITY TO ENHANCE MY LEADERSHIP POTENTIAL. I HAVE ALSO PARTICIPATED IN A NUMBER OF INDUSTRIAL EVENTS, LIKE CONFERENCES. AND ALSO BY WORKING AT THE COUNTY, I AM, I HAVE ACHIEVED A BALANCE BY CUTTING DOWN MY TRAVEL TIME CONSIDERABLY. DCIT IS A GREAT PLACE FOR ANYONE WHO LOVES TECHNOLOGY, IS SELF DRIVEN AND WANTS TO BE A PART OF SHAPING THE DIRECTION WE TAKE OUR BASKETBALL SERVICES -- OUR PUBLIC SERVICES TO.

>> GOOD JOB. [APPLAUSE]

>> NOW WE ARE HAPPY TO ANSWER ANY OTHER QUESTIONS.

>> OK. I HAVE A QUESTION. THIS GOES BACK TO HEALTH CARE TRANSFORMATION. WHEN WE'RE CONTRACTING OUT WITH SOME OF OUR COMMUNITY-BASED ORGANIZATIONS, IN REGARDS TO MENTAL HEALTH SERVICES, DRUG AND ALCOHOL SERVICES, OUR VENDORS, UP TO SPEED, IN TERMS OF THE THEIR ABILITY TO PROTECT THE FILES, IN TERMS OF THE TRANSFORMATION?

>> I CAN'T SPEAK TO OUR CONTRACTORS, SPECIFICALLY. I KNOW THAT THEY ARE UNDER THE SAME HIPPA REGULATIONS THAT WE ARE. AND THAT, THAT THEY DO HAVE TO SPECIFICALLY HAVE CONTROLS IN PLACE.

>> SO THEY KNOW WHAT THE, WHAT THOSE CONTROLS ARE?

>> AS FAR AS I KNOW, YES.

>> AGAIN, I CAN'T SPEAK TO THEM SPECIFICALLY BUT I KNOW WHEN WE BUILD THE INTERFACES WITH THEM, THAT WE DO HAVE DISCUSSIONS WITH THEN, AND THAT THEY GENERALLY UNDERSTAND.

>> AND NOT NECESSARILY THAT, BUT FOLKS THAT WE ARE GOING TO BE SENDING OUR FOLKS TO, DO THEY KNOW -- IS THERE, IS THERE A, A WAY THAT WE CAN FIND OUT IF THEY ARE UP TO SPEED FROM, FROM A, A TECHNOLOGICAL STANDPOINT?

>> I CAN CERTAINLY TALK TO THE DEPARTMENT OF COUNTY HUMAN SERVICES BECAUSE MOST OF THE, THE WORK THAT WE DREW IN THE MENTAL HEALTH AND ADDICTIONS IS, IS WITH, WITH THEIR CONTRACTORS.

>> OK. SO, WHO IS IN CHARGE OF THAT? IS THAT SHERRY? NOT SHERRY, BUT --

>> DAVID IS RESPONSIBLE FOR MENTAL HEALTH AND ADDICTION SERVICES, SO I CAN WORK WITH HIM.

>> Commissioner Smith: AND SO YOU ALL WILL FOLLOW BACK UP WITH ME?

>> YES.

>> Commissioner Smith: THANK YOU.

>> Chair Cogen: QUESTIONS OR COMMENTS?

>> THANK YOU.

>>> SO ON SLIDE 8 WE TALK ABOUT THE CITY FLEET MAINTENANCE PILOT. I ASKED QUESTIONS, I ASK QUESTIONS ABOUT IT A LOT. ARE WE IF YOU HAVE ENOUGH ALONG THAT WE HAVE DATA TO SHOW WHAT'S HAPPENING?

>> YES, WE ARE. WE ARE FIVE MONTHS INTO THE, THE PROJECT, AND WE'RE, ACTUALLY, PUTTING TOGETHER A PRESENTATION ON THAT SO, SO WE'LL BE PROVIDING INPUT AND INFORMATION TO, TO THE MULTNOMAH STEERING COMMITTEE, AND WE CAN FOLLOW UP WITH YOU ON THAT.

>> THANK YOU, AND ON SLIDE 12, WE TALKED ABOUT SOME PARTNER HIGHLIGHTS, AND I NOTICED THAT, THAT MOST OF THEM WERE SORT OF CITY OF PORTLAND ORIENTED. SO, I AM CURIOUS, AS YOU KNOW, THE COUNTY IS BIGGER THAN THE CITY OF PORTLAND, HOW IS THAT TRANSLATING OUT TO EAST COUNTY AND HOW IS THAT, THE PARTNERSHIPS THERE?

>> I THINK THAT AS WE BROADEN -- I THINK PROBABLY THE MOST OPPORTUNITY IS IN THE FACILITIES' AREA, AND AS WE BROADEN OUR LOOK AT REGIONAL FACILITIES, WE'LL BE LOOKING AT THAT. I ALSO, EVEN THOUGH IT IS THE CITY, THEY ARE LOOKING ON THE CITY FLEET SIDE, AND OF BECOMING A REGIONAL PARTNER FOR CITY FLEET AND, AND WE ARE WORKING WITH THEM TO, TO TALK TO, TO THE CITIES IN EAST COUNTY ABOUT, ABOUT PROVIDING THAT AND POSSIBLY, UTILIZING OUR, OUR FACILITY.

>> COULD WE HAVE FOLLOW-UP INFORMATION ON THAT SO WE KNOW HOW THAT'S WORKING COUNTY-WIDE? SO THANK YOU. I APPRECIATE THAT.

>> THANK YOU.

>> THANK YOU.

>> Chair Cogen: COMMISSIONER KAFOURY.

>> Commissioner Kafoury: THANKS. I WANT TO GO BACK TO THE CAPITAL REPLACEMENT, THE \$1 MILLION. AND HOW, HOW -- WHO IS GOING TO BE MAKING THE DECISIONS FOR HOW THAT MONEY IS ALLOCATED? MY CONCERN STILL IS WITH, I THINK WE TALKED ABOUT THIS, THAT PUTTING THIS MONEY ASIDE, WITHOUT -- WHAT'S THE TRANSPARENCY AND THE OVERSIGHT GOING TO BE?

>> WE WILL BRING IT TO THE BOARD. WE'LL WORK WITH OPERATIONS COUNSEL TO GET RECOMMENDATIONS, AND WE ARE GOING TO ADD A MID-YEAR REVIEW, OR MID-YEAR BRIEFING FOR THE BOARD ON I.T. PROJECTS SO WE CAN, AT THAT TIME, BRING YOU UP TO SPEED ON WHAT OUR RECOMMENDATIONS ARE.

>> THANK YOU.

BWS 9-b FY 2014 Budget Work Session on the Library. Presenters: Vailey Oehlke, Multnomah County Library District Director/Budget Officer; Becky Cobb; Library Deputy Director; and Karyne Kieta, Deputy Director, County Management.

Chair Cogen: THANK YOU VERY MUCH. OUR NEXT SESSION IS ON THE LIBRARY BUDGET. WE'RE GOING TO BE SWITCHING HATS MIDWAY THROUGH. THIS IS AN EXCITING ONE. WE'LL START OFF WITH THE CURRENT HATS ON, SO COME ON DOWN.

>> I HAVE GOT MY HAT.

>>> GOOD MORNING. ARE WE STARTING? VAILEY OEHLKE, LIBRARY DIRECTOR WITH A MINT IN MY MOUTH, MY APOLOGIES. I HAVE WITH ME SHAWN CUNNINGHAM, MANNING, THE COMPUTER, AND OUR DEPUTY DIRECTOR AND JOHN POTTER, THE CHAIR OF OUR CBAC, AND WILL BE TALKING TO YOU IN A FEW MINUTES.

>>> AS YOU KNOW, THIS IS A TWO-PART SERIES, AND WE'LL START WITH OUR DEPARTMENTAL BUDGET PRESENTATION. WE HAD SOME WORK THAT WE DID A COUPLE OF YEARS AGO TO TRY TO DETERMINE FOR AN INSTITUTION LIKE A PUBLIC LIBRARY, LIKE SO MANY RIGHT NOW, THAT'S GOING THROUGH SO MANY CHANGES DRIVEN BY A LOT OF FORCES OVER WHICH WE HAVE NO CONTROL, WHAT ARE THE, THE CONSTANTS THAT WILL HOLD TRUE TO THE MISSION OF THE LIBRARY OVER TIME AND TECHNOLOGY AND, AND, AND CHANGES IN THE COMMUNITY. AND WE IDENTIFIED WHAT WE CALLED OUR THREE PILLARS, AND YOU WILL SEE THEM LISTED UP THERE. FREE ACCESS

FOR ALL, A TRUSTED GUIDE FOR LEARNING, AND THAT TRUST IDEA IS REALLY AN IMPORTANT PIECE OF THAT, WE HEARD FROM THE COMMUNITY, AND THE LEADING ADVOCATE FOR READING, AND THOSE WILL REMAIN, THEY ARE IMMUTABLE, BUT ON TOP OF THOSE WE BUILD OUR PRIORITIES. AND THOSE PRIORITIES CHANGE EVERY, APPROXIMATELY THREE YEARS. OUR CURRENT PRIORITIES ARE, WE THINK YES, WHICH IS OUR CUSTOMER SERVICE PRIORITY, AND WE CHAMPION READING FOR ALL, AND WE HELP THE COMMUNITY FLOURISH, AND IN THAT WE TALK A LOT ABOUT PROVIDING PROGRAMS AND SERVICES SPECIFICALLY THAT HELP OUR COMMUNITY BE SUCCESSFUL. A GREAT EXAMPLE OF THAT IS AROUND JOB SKILLS AND EMPLOYMENT AND THAT KIND OF THING. WE PREPARE YOUNG MINDS FOR SUCCESS, AND THAT'S REALLY ADDRESSING THE NEEDS OF YOUNG CHILDREN, EARLY LITERACY, AND ALL THE WAY THROUGH HIGH SCHOOL. WE SPEAK YOUR LANGUAGE, WHICH IS A SIGNIFICANT PRIORITY FOR US ABOUT INSURING THAT WE'RE MEETING THE NEEDS OF THE, OF THE FOLKS IN OUR COMMUNITY FOR WHOM ENGLISH IS NOT THE FIRST LANGUAGE. SO, SO, BEFORE WE GO ON, FURTHER, I'LL INTRODUCE, IN ABSENTIA, OUR LIBRARY ADVISORY BOARD, LISTED UP THERE, AND ON THAT BOARD, FROM THAT BOARD, COMES OUR CITIZEN BUDGET ADVISORY COMMITTEE CHAIRED BY JOHN POTTER, I THINK, FOR THE THIRD TIME THIS YEAR, JOHN? IS THAT CORRECT? AND JOHN WILL BE PRESENTING TO YOU THEIR RECOMMENDATIONS FOR THIS YEAR'S BUDGET.

>> GOOD MORNING. I AM JOHN POTTER. AND I AM HAPPY TO BE HERE TODAY. I'VE BEEN HERE A COUPLE TIMES BEFORE AS SHE MENTIONED, AND IT'S ALWAYS A PLEASURE TO MEET WITH THE COUNTY COMMISSIONERS AND TALK ABOUT THE LIBRARY, ESPECIALLY A PLEASURE THIS YEAR AND, AND I KNOW LAST YEAR, WE WERE REALLY NOT SURE WHAT THE FUTURE OF THE LIBRARY LOOKED LIKE AT ALL, AND IT WAS VERY DISCONCERTING FOR, FOR MANY PEOPLE AND, AND YOU KNOW, THE BUDGET THAT WE RECOMMENDED TO YOU LAST YEAR HAD THINGS LIKE CLOSURES, THE HOURS OF THE LIBRARIES WERE REDUCED AND, AND, AND YOU KNOW, IT WAS CLOSED ON MONDAYS. AND I THOUGHT, AT FIRST I THOUGHT THAT THAT WAS NOT GOING TO BE A, THAT BIG OF A DEAL. BUT, YOU KNOW, I DON'T KNOW HOW MANY TIMES I DROVE UP TO, TO HILLSDALE, THE ONE THAT I GO TO AND, AND IT WAS SO EASY TO FIND A PARKING SPACE. I GOT OUT OF MY CAR AND WALKED UP TO THE LIBRARY, AND THE DOORS WERE SHUT. I FORGOT OH, IT WAS MONDAY TODAY. AND THAT WAS ALWAYS KIND OF A SHOCK. BUT, I GOT USED TO THAT, BUT THEN, YOU KNOW, I WOULD BE DRIVING ON THE WAY HOME, AND I WOULD BE LISTENING TO, TO THE RADIO, AND SOME BOOK REVIEW WOULD COME ON, AND IT WAS MONDAY AFTERNOON, AND I WANTED TO RUN DOWN. I DIDN'T CATCH THE TITLE OR, OR THE AUTHOR RIGHT, AND I NEEDED A LIBRARIAN TO HELP ME FIND THIS. AND, AND I MISSED BEING ABLE TO GO THERE ANY DAY, ANY TIME. BUT, YOU KNOW, IT'S REALLY -- I'M SPEAKING ON BEHALF OF THE LIBRARY ADVISORY BOARD, BUT WE'RE VERY

HAPPY THAT, THAT THINGS LIKE THE HOURS TO THE LIBRARY WILL BE ABLE TO BE RESTORED IN THE CHAIR'S BUDGET THIS YEAR, WHICH MAKES THAT POSSIBLE. WE REALIZE THAT IT'S BECAUSE THAT THERE IS NOW A DEDICATED FUNDING SOURCE FOR, FOR THE LIBRARY, WHICH IS, IS FANTASTIC. ONE OF THE MOST BROADLY USED AND APPRECIATE OFFED CONSTITUTIONS IN THE COUNTY NOW HAS, HAS THE, THE SUPPORT TO, TO REALLY THINK ABOUT WHAT OUR LIBRARY, OUR A GREAT LIBRARY SYSTEM SHOULD LOOK LIKE AND BE FOR THE FUTURE. AND YOU KNOW, SO THIS REALLY IS A TIME TO, TO STRATEGICALLY LOOK TO THE FUTURE FOR THE LIBRARY AND, AND THINK IN TERMS OF FINANCIAL SUSTAINABILITY, BUT ALSO, PROGRAMMATIC SUSTAINABILITY. EVEN THOUGH 63% OF THE VOTERS SUPPORTED THE LIBRARY DISTRICT, WHICH IS OUTSTANDING, AND I KNOW THAT IT WAS LARGELY, IN PART, DUE TO THE LEADERSHIP AND SUPPORT THAT THE COUNTY COMMISSIONER,S SHOWED FOR THAT, EVEN THOUGH THERE WAS SUCH GREAT APPROVAL FOR THE LIBRARY DISTRICT, THE, THE ADVISORY BOARD SUPPORTS A BUDGET AND A POLICY THAT WILL KEEP THE, THE TAX RATE AS LOW AS POSSIBLE FOR AS LONG AS POSSIBLE. WE BELIEVE THAT -- THIS BUDGET DOES THAT. SO, I WANTED TO TALK TODAY WITH YOU ABOUT THREE STRATEGIES THAT, THAT THE ADVISORY BOARD RECOMMENDS AND THINKS IS VERY IMPORTANT FOR YOU TO CONSIDER IN THIS BUDGET AND IN THE, THE NEXT SEVERAL BUDGETS TO COME. THOSE THREE STRATEGIES ARE RESTORING CORE SERVICES, MANAGING GROWTH AND, AND BUILDING A RESERVE FUND. THE FIRST THING, RESTORING THE CORE SERVICES, HOURS AND STAFF, THAT IS, THAT IS A CENTRAL PART TO THE BUDGET THAT, THAT SHE WILL PRESENT TO YOU, AND WE THINK THAT'S WHAT THE VOTERS WERE LOOKING FOR, AND THAT'S WHAT, WHAT, WHAT SHOULD BE, SHOULD BE PUT BACK AS AN EXPECTATION FOR, FOR HOW THE LIBRARY IS, IS OPERATED. THE LIBRARY ADVISORY BOARD WAS VERY PLEASED TO SEE THE STAFF'S APPROACH ON FIGURING OUT HOW TO RESTORE THOSE HOURS AND, AND THEY DID THAT THROUGH SURVEYING THE PATRONS, AND THEY DID AN EXCELLENT SURVEY ONLINE, AND, AND QUITE HIGH RESPONSE RATE ON THAT, AND IT REALLY -- IT INFORMED HOW THEY PUT TOGETHER THE BUDGET, AND THE ADVISORY BOARD WAS VERY HAPPY TO SEE THAT. RESTORING CORE SERVICES. THE SECOND THING, MANAGING GROWTH. SO, THIS IS A TIME WHEN, WHEN, WHEN THERE IS THIS NEW FUNDING SOURCE. THE ADVISORY BOARD BELIEVES THAT, THAT WE NEED TO MAINTAIN REALLY GOOD ACCOUNTABILITY ON, ON THAT LIBRARY DISTRICT FUNDING STREAM, BUT AT THE SAME TIME, ARE URGING YOU AND THE LIBRARY STAFF TO, TO MANAGE GROWTH OVER, OVER THE LONG-TERM, AND THAT'S, THAT'S THE, THE ISSUE THERE IS, IS THAT, THAT THE PROJECTED GROWTH IN EXPENDITURES FOR THE LIBRARY, JUST TO MAINTAIN THE, THE RESTORED LEVEL OF SERVICES, IS, IS PROJECTED HIGHER THAN THE, THE GROWTH IN PROPERTY VALUES. SO, OVER TIME, THERE WILL BE A GAP THAT'S CREATED IN, UNLESS THAT'S MANAGED WELL. WE BELIEVE THAT THIS BUDGET AND THE THINKING OF THE LIBRARY STAFF IS

IN LINE WITH THAT, BUT IT'S SOMETHING THAT IS GOING TO NEED TO BE CONSIDERED OVER THE NEXT BUDGETS. SO, RESTORING CORE SERVICES, MANAGING GROWTH. THE THIRD THING IS BUILDING A RESERVE. THE RESERVE BUILT IN THE LAST ONE, NOT THE CURRENT ONE BUT THE ONE PREVIOUSLY, REALLY SAVED THE LIBRARY'S SKIN AS WE MOVED INTO THAT VERY DIFFICULT TIME AND DURING THE RECESSION. SO, THE ADVISORY BOARD SEES THAT AS A REALLY GOOD STRATEGY MOVING FORWARD, AS WELL, TO AGAIN, KEEP THAT RATE AS LOW AS POSSIBLE OVER THE LONG-TERM. SO, WE'RE RECOMMENDING THAT, THAT YOU BUILD AS CLOSE TO A 10% RESERVE FUND AS POSSIBLE. THAT'S GOING TO BE A CHALLENGE. IT MAY NOT BE POSSIBLE. IT WILL BE VERY DIFFICULT. BUT, WE BELIEVE THAT WE DON'T, WE DON'T KNOW WHAT'S IN THE FUTURE, WE NEED TO BE PREPARED TO MAINTAIN THIS, THIS FUNDING THAT, THAT IS, IS -- SUCH A GREAT THING BUT MANAGE IT WISING. SO RESTORING CORE SERVICES AND MANAGING THE GROWTH AND, AND BUILDING A RESERVE FUND. THOSE ARE THE THREE RECOMMENDATIONS I WANTED TO EMPHASIZE WITH YOU TODAY. A, OUR REPORT HAS SEVERAL OTHER THINGS THAT WE THINK ARE VERY IMPORTANT ABOUT THE FUTURE OF LIBRARIES, AND OUR LIBRARY, IN PARTICULAR, AND WE HOPE THAT, THAT YOU WILL TAKE A LOOK AT THAT, AS WELL. I THINK THAT MAYBE YOU KNOW, OR YOU WILL PROBABLY TALK BOARD OF DIRECTORS, BUT THE CENTRAL LIBRARY HAS ITS 100TH BIRTHDAY THIS YEAR. THE 100TH ANNIVERSARY OF THE OPENING OF CENTRAL LIBRARY. SO, I WAS INTERESTED IN THAT, AND I STARTED TO READ ABOUT IT A BIT AND LOOK AT THE OLD ARTICLES AND REPORTS ABOUT WHEN THAT LIBRARY OPENED. AND THE THING THAT STRUCK ME WAS THE OPTIMISM AND THE PRIDE THAT PEOPLE HAD IN 1913 ABOUT THE MULTNOMAH COUNTY LIBRARY. AND SO, THE PRIOR, THE PREDECESSOR LIBRARY WAS IN 1892, A BUILDING, IN A HALF BLOCK AREA OVER BY BROADWAY AND STARK, A BIT FURTHER DOWNTOWN. AND THE, THE LIBRARY HAD PURCHASED THE, THE BLOCK OF LAND AT 10th AND TAYLOR FOR THE NEW LIBRARY SEVERAL YEARS BEFORE, AND THEY -- A.E. DOYLE WAS THE ARCHITECT, AND THEY LOOKED AT LIBRARIES ALL OVER THE COUNTRY. THEY BUILT SOMETHING THAT WAS REALLY CUTTING EDGE, YOU KNOW, QUITE TECHNOLOGICALLY -- TECHNOLOGICALLY VERY ADVANCED IN OUR CENTRAL LIBRARY. BUT, ONE OF THE THINGS THAT INTERESTED ME AS I WAS READING UP ON THIS WAS, YOU KNOW, THEY HAD TO MOVE 144,000 VOLUMES OF BOOKS FROM THAT OLD LIBRARY UP TO THE, TO THE NEW ONE. SO, I WAS STRUCK BY THE PICTURES OF THE BIG WOODEN CRATES THAT THEY PACKED FULL OF BOOKS AND LOADED ON THE WAGONS, AND THE HORSES TOOK THEM UP TO, TO THE NEW LIBRARY SITE. BUT, THE THING THAT, THAT -- I WAS READING THE ARTICLE IN THE OREGONIAN, FROM, FROM SEPTEMBER 7, 1913, AND THAT WAS A SUNDAY. AND, AND SO, MOVING ALL THESE BOOKS. IT TOOK WEEKS AND WEEKS TO DO THIS. BUT, THEY FINALLY REPORTED IN THE PAPER THAT, THAT THEY WERE, THEY WERE -- THEY WERE -- IT'S SORT OF CHAGRINED ALMOST, THAT IT WAS THE FIRST DAY IN OVER TEN YEARS, THAT THEY HAD TO CLOSE

THE LIBRARY. THEY HAD TO GET THE NEW ONE -- THEY HAD TO, TO MOVE THE STAFF UP, GET THE, EVERYTHING SETTLED, AND GET IT OPEN, OPEN FOR BUSINESS. AND, AND YOU KNOW, THE, THE EDITORIAL SAID, IT'S PROBABLY THE LAST TIME IN ITS HISTORY THAT, THAT THEY WILL EVER BE CLOSED. THAT OPTIMISM, IT'S JUST FANTASTIC TO, TO READ ABOUT THAT. AND, AND THEN THEY OPENED FOR BUSINESS ON, ON MONDAY, SEPTEMBER 8, 1913. AND, AND YOU KNOW, I KIND OF FEEL -- I THINK THAT PEOPLE SHARE A KIND OF -- SOME OF THAT OPTIMISM TODAY AS WE WILL OPEN, IF YOU APPROVE THIS BUDGET, WE WILL OPEN THE LIBRARY AGAIN ON MONDAY, JULY 1st AND, AND PEOPLE WILL BE VERY, VERY HAPPY ABOUT THAT. SO, THE LIBRARY ADVISORY BOARD SUPPORTS AND RECOMMENDS THIS BUDGET AND HOPES THAT YOU ADOPT IT.

>> Chair Cogen: GREAT. AND THANKS FOR THE HISTORY LESSON, TOO.

>> IT WAS LIKE STORY TIME. [LAUGHTER]

>> THANKS, JOHN.

>> SO, JUST SOME EXAMPLES, AS I THINK THAT YOU ALL KNOW, THE LIBRARY IS REALLY DEPENDENT ON OUR PARTNERS IN THE COMMUNITY AND, AND THESE ARE JUST A SAMPLING, WE'RE TALKING THOUSANDS OF ORGANIZATIONS AND INDIVIDUALS THAT HELP US TO CARRY OUT OUR WORK. WE HAVE, WE HAVE SORT OF ORGANIZED THEM BY, BY AGE GROUPS OR TYPES OF PARTNERSHIP. WE HAVE A LOT OF EARLY CHILDHOOD PARTNERS, AND WE'RE ONE OF THE BIGGEST PROVIDERS OF EARLY LITERACY IN OUR COMMUNITY. OFTEN, WHAT HAPPENS IS WE PROVIDE THOSE EARLY LITERACY SERVICES THROUGH OTHER ORGANIZATIONS LIKE WICK, OR LIKE THE MORRISON CENTER. WE HAVE A REALLY GREAT, GREAT -- SOME SPANISH LANGUAGE, EARLY LITERACY PROGRAMS, AND ALL THOSE THINGS, TO REALLY, REALLY CONNECT US OUT INTO THE COMMUNITY, AND NOT NECESSARILY REQUIRING FOLKS ALWAYS TO COME TO US. AND SO, A LOT OF TIMES YOU WILL HEAR THESE ORGANIZATIONS TALK ABOUT THEIR EARLY LITERACY EFFORTS, WHEN IN FACT, SORT OF BACK OF THE HOUSE, IS, IS, IS OUR LIBRARY, PROVIDING THE RESOURCES, THE SKILLS, AND THE TRAINING, WE DO A LOT OF TRAINING FOR CAREGIVERS, THE MATERIALS THAT THEY NEED, TO BE SUCCESSFUL IN SERVING THE, THE POPULATIONS THAT THEY SERVE, AND WE'RE REALLY PROUD OF THAT.

>>> OUR K-12 PARTNERS, I MADE A GREAT EXAMPLE OF THE PARTNERSHIPS, WE'RE IN ALL EIGHT PUBLIC SCHOOL DISTRICTS IN THE COUNTY. QUITE ACTIVELY. I THINK IT'S PROBABLY NOT FAR FROM THE TRUTH TO SAY THAT WE ARE IN NEARLY EVERY CLASSROOM AND, AND WE ARE VERY ENGAGED WITH, WITH TEACHERS AND, AND THE LIBRARIANS IN ALL EIGHT OF THOSE SCHOOL DISTRICTS. WE ALSO WORK WITH, WITH SEI, AND THEIR AFTER-

SCHOOL PROGRAMS, AND OTHER ONES. WE DO A LOT OF WORK WITH, WITH PARKS AND REC ORGANIZATIONS, IN VARIOUS CITIES AROUND THE COUNTY. AND BOYS AND GIRLS' CLUBS, WE ARE ACTIVE OVER THE SUMMER, WHEN WE KNOW THAT KIDS TEND TO MANY GAPS IN THE SERVICE. WE MAKE SURE THAT'S MAINTAINED OVER THE BREAK. AND WE HAVE A LOT OF COMMUNITY PARTNERS, AS WELL. SOME OF YOU, IN FACT, I THINK ALL OF YOU WERE AT THE SHERMAN ALEXI TALK THIS YEAR. AND THERE ARE OTHER PROJECTS ON THE GROUND AND EFFECTIVE BECAUSE BOTH ORGANIZATIONS ARE ACTIVELY ENGAGED. FOR INSTANCE, THE WORK WE DO WITH PORTLAND COMMUNITY COLLEGE, THE MUSLIM EDUCATION TRUST, AND THE PORTLAND STATE UNIVERSITY MIDEAST STUDIES CENTER. WE ARE PROVIDING SOME BOOK DISCUSSION GROUPS THAT WILL BE POPULAR AROUND THE MUSLIM CULTURE AND LITERATURE. AND THAT'S VERY POPULAR. AND THOSE ARE JUST AGAIN, SOME EXAMPLES OF THE WAYS IN WHICH WE ARE ABLE TO DELIVER A BROAD ARRAY OF SERVICES IN VENUES THAT, ENRICH THE PROGRAMS BECAUSE WE ARE PARTNERING WITH OTHER ORGANIZATIONS. SO HERE'S OUR, OUR ORGANIZATIONAL CHART. THE THING THAT I WOULD EMPHASIZE WITH THIS IS OUR SPAN OF CONTROL EFFORTS HAVE REALLY, I THINK, PAID OFF. YOU WILL SEE WE HAVE A 1-11 HISPANIC CONTROL RATIO, AND I WILL TALK ABOUT THE FTE AT THE LIBRARY AND HOW THE REDUCTIONS FOR THIS YEAR AND THE CBAC REALLY CONTRIBUTE TO THAT SPAN. THOSE ARE OUR MAJOR WORK UNITS. SERVICES. COLLECTIONS, PROGRAMMING AND COMMUNITY OUTREACH, NEIGHBORHOOD LIBRARY CENTRAL, AND YOU WILL NOTE THAT THE VAST MAJORITY OF STAFF, OF COURSE, WORK AT THE CENTRAL LIBRARY, IN THE NEIGHBORHOOD LIBRARIES AND, AND DIRECT PUBLIC SERVICE. FOR OUR FY 2014 PROPOSED BUDGET, I HAVE THREE KEY ACCOMPLISHMENTS. THIS ONE GOES WITHOUT SAYING, AND ONCE AGAIN, THANK YOU TO ALL OF YOU FOR ALL OF THE EFFORT THAT YOU PUT INTO THAT WONDERFUL SUCCESS. WE LAUNCHED A NEW WEBSITE THAT'S PRETTY DARN COOL, IF I DO SAY SO MYSELF. ONE OF THE THINGS THAT'S GREAT ABOUT IT IS IT RELIES ON, ON OPEN SOURCE SOFTWARE, AND WHAT'S EVEN MORE COOL ABOUT IT, IS THAT IT WAS ALL DONE IN-HOUSE WITH COUNTY I.T. FOLKS WHO ARE JUST BRILLIANT. AND OUR FOLKS ON OUR SIDE ARE DOING SOME OF THE WEB DEVELOPMENT PIECE, AND THE PROGRAMMATIC ASPECTS. IT IS GETTING A LOT OF ATTENTION ACROSS THE COUNTRY, AND IT'S A WHOLE NEW WAY OF ACCESSING THE LIBRARY. IT TAKES A LITTLE GETTING USED TO, FOR SURE. BUT, IT'S, IT IS DEFINITELY THE WAVE OF THE FUTURE. NOT JUST FOR PUBLIC LIBRARY WEBSITES BUT IN GENERAL.

>>> AND THEN THE, THE REDUCTIONS, AND THE RESTORATIONS, WHICH HAS BEEN A BIT OF WHIPLASH. BUT, WE'RE HAPPY WITH THE LATTER PIECE OF THAT, IT'S A LOT OF WORK, AND I WILL TALK A BIT MORE ABOUT THAT, BUT, IT HAS AMAZING, AND IT WAS AMAZING THAT OUR ORGANIZATION GOT THROUGH THE REDUCTIONS. A LOT OF STAFF, YOU HEARD ME LAST YEAR, AT THIS TIME, TALKING ABOUT IT. A LOT OF STAFF IMPACTED BY THOSE

REDUCTIONS. LOTS OF FOLKS WITH REDUCED HOURS. MOVING TO LOWER CLASSIFICATIONS AND DIFFERENT LOCATIONS. SOME FOLKS LEAVING ALL TOGETHER. SO, THE OPPORTUNITY TO RESTORE ALL OF THAT HAS BEEN -- WELL, WHILE IT'S COMPLEX AND A BIG JOB, IT HAS BEEN A GREAT SOURCE OF JOY FOR ALL OF US. I WILL GIVE YOU MORE DETAILS IN A FEW MINUTES.

>>> SO THE PROPOSED BUDGET IS \$66.5 MILLION. THAT'S AN INCREASE OF ABOUT 13% FROM FY 2013. WE STILL HAVE SOME FUNDING THAT'S PENDING FROM THE LIBRARY FOUNDATION, AND YOU WILL SEE US BRINGING THAT FORWARD, I THINK, NEXT -- NO, LATER THIS WEEK IN AN AMENDMENT. THE DISTRICT FUNDING IS \$98.6% OF THE REVENUE AND, AND THERE IS NO COUNTY GENERAL FUND GOING TO THAT BUDGET. BECKY REMINDS ME THAT BECAUSE WE GET SO LITTLE STATE AND FEDERAL FUNDING, UNLIKE A LOT OF OUR PARTNERS, OUR COLLEAGUES IN THE COUNTY, THE SEQUESTRATION IS NOT REALLY GOING TO HAVE AN IMPACT ON US. I'M HAPPY TO SAY.

>> CAN I JUST ADD ONE NOTE GOING BACK TO WHAT JOHN WAS MENTIONING ABOUT THE NEED TO BE FINANCIALLY PRUDENT. WE DID NOT TAP INTO ANY, ANY OF THE, OF THE RESERVE FOR THIS NEXT YEAR BUDGET REQUEST.

>> SO, THIS IS THE BUDGET BY DIVISION, AND AGAIN, AS YOU COULD SEE, THE VAST MAJORITY GOES TO, TO OUR, OUR PUBLIC SERVICE STAFF IN OUR BUILDINGS. THE NEIGHBORHOOD LIBRARIES, ABOUT 36%, OF THE BUDGET, AND CENTRAL DOWNTOWN, ABOUT 19%, AND THE OTHER, OTHER AREAS, THE DEPARTMENT ADMINISTRATION, WHICH INCLUDES MY OFFICE, BUSINESS SERVICES, AND MARKETING AND COMMUNICATIONS, AND VOLUNTEER SERVICES, AND OUR SORT CENTER AND DELIVERY AND, AND H.R., AND WHAT WE CALL OUR SWAT TEAM, WHICH IS OUR, OUR SORT OF FLEXIBLE STAFFING THAT FILL IN, AS NEEDED, AROUND THE SYSTEM. COLLECTIONS AND TECHNICAL SERVICES, OF THAT, THAT \$10.5 MILLION, 6.7 MILLION IS THE COLLECTION BUDGET, PAYING FOR BOOKS AND MATERIALS AND, AND ELECTRONIC DATA BASES, THAT KIND OF THING.

>>> THE BUDGET BY SPENDING CATEGORY, JUST, JUST MORE, MORE EMPHASIS ON THE FACT THAT IT'S 64% IS PERSONNEL, AND, AND 19% IS INTERNAL SERVICES, WHICH YOU HAVE HEARD ABOUT RECENTLY. AND, AND THEN, COLLECTIONS, BOOKS AND MATERIALS, AND YOU KNOW, THAT, THAT CHUNK OF, OF THE BUDGET IS, IS, IS THAT 10% IS A GOOD, A GOOD PERCENTAGE FOR US, AND IT'S ALSO AN AREA THAT WE'RE, WE'RE CONTINUALLY ASSESSING IN TERMS OF THE BALANCE OF PRINT VERSUS DIGITAL CONTENT AND WHAT THAT'S GOING TO LOOK LIKE, AND HOW WE SHIFT THOSE RESOURCES TO ADDRESS THOSE CHANGES, AND THEN THE MATERIALS AND SUPPLIES, IS YOU KNOW, KIND OF WHAT IT SAYS. IT'S COPIERS AND GENERAL SUPPLIES, AND IT'S ALSO WE PREPAY TO GET MOST, NOT ALL BUT MOST OF OUR BOOKS AND MATERIALS PROCESSED FROM THE

VENDOR FROM WHICH WE PURCHASED THEM. SO, IT PAYS FOR THAT PROCESSING SO THAT WE'RE NOT HAVING TO DO IT IN-HOUSE. THE CONTRACTUAL SERVICES, MOSTLY, THE TWO BIG THINGS THERE IS THE CONTRACT THAT WE HAVE WITH THE BUSINESS CALLED OCLC, AND THEMSELVES TO DO OUR CATALOGING OF OUR MATERIALS, AND SOME PROCESSING, AND THEN UNIQUE MANAGEMENT SERVICES, WHICH IS OUR, OUR DEBT COLLECTION. THOSE ARE THE BIG PIECES IN THAT CATEGORY. BUDGET BY DIVISION. OH, NO, I AM SKIPPING A PAGE. SO, YES, OUR BUDGET BY FUNDING SOURCE, AND AS I SAID EARLIER, 98.6% OF IT IS THE TRANSIT CENTER OF, OF THE DISTRICT FUNDS THAT WILL BE, WE'LL BE COLLECTING IN NOVEMBER, AND THEN THAT IT IS SLIVER THAT REMAINS IS, IS THE LATE PAYMENTS, THE DELINQUENT PAYMENTS FROM THE LEVY THAT EXPIRES THIS YEAR. THE INTERNAL SERVICE REIMBURSEMENTS, WE PROVIDE SOME SERVICES TO THE JAILS, AND WE GET A REIMBURSEMENT OF \$35,000 A YEAR FROM THE SHERIFF'S DEPARTMENT FOR THOSE PROGRAMS. AND JUST GENERAL INTEREST.

>> Commissioner Shiprack: I HAVE TO COMMENT THAT ON, ON -- I DIDN'T REALIZE THE LIBRARY HAD AN ACTIVE DEBT COLLECTION PROGRAM. IT REALLY FEEDS INTO ONE OF MY PERSONAL NIGHTMARES THAT THERE WILL BE A KNOCK ON THE DOOR, AND ONE OF YOUR SWAT TEAMS, THE DEBT COLLECTORS --

>> AND THEY ARE PACKING HEAT.

>> I HAVE SOME OVERDUE LIBRARY BOOKS.

>> AND WE USED IT FOR A LONG TIME. YOU NEED TO GET TO A CERTAIN AMOUNT BEFORE YOU ARE SENT TO THE COLLECTIONS AGENCY, BUT IT REALLY, FROM OUR PERSPECTIVE, IT'S THE BALANCE OF MAKING SURE THAT PEOPLE HAVE ACCESS BUT ALSO BEING GOOD STEWARDS OF PUBLIC PROPERTY. SO, ONCE MATERIALS HAVE GONE MISSING FOR A CERTAIN AMOUNT OF TIME, WE WILL TRY TO RECOUP THAT, THE VALUE OF THOSE MATERIALS.

>> OK.

>> WE HAVE HAD IT FOR, FOR QUITE SOME TIME.

>> A LONG TIME.

>> MANY, MANY YEARS. REALLY, ONE OF THE BIG ASSETS THAT, THAT THE COMPANY PROVIDES FOR US, THEY ARE SUCCESSFUL IN GETTING MATERIALS RETURNED WHICH IS WHAT WE ARE LOOKING FOR.

>> YES.

>> BUT, I DON'T THINK THAT WE'LL SEND ANYONE TO YOUR HOUSE, COMMISSIONER. I CAN'T SAY FOR SURE.

>>> SO, THESE ARE, ARE THE NET FTE CHANGES, AND WE INCLUDED FY 2013 AND THE REDUCTIONS DURING THIS CURRENT FISCAL YEAR, AND THE PROPOSED FY 2014. OR, WHATEVER. IT IS FOR DEMONSTRATE, TO DEMONSTRATE THE ROLLER-COASTER RIDE THAT WE'VE BEEN ON, AND ONE OF THE THINGS, AND ACTUALLY, CHAIR COGEN POINTED THIS OUT IN A MEETING, ONE OF THE THINGS WE ARE PROUD OF, IF YOU LOOK AT THE REDUCTION IN FISCAL YEAR 2014, THE REDUCTIONS IN THE POSITIONS VERSUS MANAGEMENT POSITIONS, WE CUT 8% OF THE REDUCED FTE, REPRESENTED POSITIONS FOR FISCAL YEAR 2013. 16% WERE MANAGEMENT POSITIONS. IF YOU LOOK TO WHAT WE ARE PROPOSING FOR FISCAL YEAR 2014, WE ARE ADDING BACK DOUBLE THE REPRESENTED, THE AMOUNT WE REDUCED, ADD, BACK 16% OF THOSE POSITIONS, AND ONLY ABOUT 5.2% OF THE POSITIONS WE'RE ADDING BACK ARE MANAGEMENT DESPITE HAVING CUT 16% IN THE YEAR BEFORE. SO, YEAH, WHAT THIS SAYS IS, WE ARE REALLY IN OUR FISCAL YEAR 2014 BUDGET REALLY FOCUSING ON, ON ADDING BACK THOSE POSITIONS THAT ARE DIRECT SERVICE TO THE PUBLIC. SO, OUR VACANCIES, WE REALLY DON'T HAVE A LOT. MOST OF THEM TEND TO BE IN OUR ENTRY LEVEL CLASSIFICATIONS PAGE AND CLERK. THAT'S NORMAL TURNOVER. THEY WERE CONSTANTLY RECRUITING FOR THOSE POSITIONS, JUST BECAUSE WE USE THEM AND RELY ON THEM SO HEAVILY. WE ALWAYS HAVE A FEW VACANCIES THERE, BUT, WE TRY TO FILL THEM AS QUICKLY AS POSSIBLE. SHELLIE KENT, OUR H.R. MANAGER, REMINDED ME RECENTLY THAT THE LAST TIME THAT WE DID A, A PAGE RECRUITMENT, WE GOT 1500 APPLICATIONS, AND THESE ARE, ARE VERY, VERY WELL, WELL, WELL DESIRED POSITIONS. SO WE DO, DO A GOOD JOB OF TRYING TO SIFT THROUGH THOSE AND GET PEOPLE IN THOSE, THOSE POSITIONS QUICKLY, AND LARGELY BECAUSE, YOU KNOW, YOU HAVE HEARD ME TALK ABOUT OUR MATERIALS HANDLING ISSUES, AND JUST TRYING TO, TO STAY ON TOP OF MOVING THINGS AROUND, AND THE HEAVY DEMAND ON OUR COLLECTION, AND THOSE ARE THE FOLKS WHO, WHO, IN LARGE PART, ARE MANAGING ALL OF THAT U IN A. SO WE ARE, WE ARE -- IT'S REALLY IMPORTANT TO US TO MAKE SURE THAT THOSE POSITIONS ARE, ARE FILLED, AND WORKING HARD FOR US. THERE ARE A FEW INDIVIDUAL ONES, THE WEB SPECIALIST, WE ARE USING THAT TO FUND PUBLIC SERVICE POSITIONS THIS YEAR. THAT MAY CHANGE. WE ARE UNDERGOING SOME ASSESSMENT ABOUT HOW WE SERVE OUR, OUR BURGEONING VIRTUAL COMMUNITY THROUGH SOCIAL MEDIA AND THROUGH, THROUGH VIRTUAL REMOTE ACCESS, AND WE MAY END UP THEN USING IT AS IT WAS INTENDED, WE'LL SEE. THE PROGRAM COORDINATOR, THIS IS ANOTHER REFLECTION OF, OF HOW OUR WORLD IS CHANGING AND

TRYING TO ADAPT TO, TO THAT WITH EXISTING RESOURCES, WHICH IS A COMMITMENT OF MINE, SO WE, ACTUALLY, RECLASSED A LIBRARIAN -- WE RECLASSED IT TO A LIBRARIAN, AND SPECIFICALLY ELECTRONICALLY SOURCED LIBRARIANS BECAUSE WE NEED SOMEONE TO HELP US MANAGE THE GROWING ELECTRONIC PART OF OUR COLLECTION. AND THE OTHERS, THE LIBRARY MANAGER SENIOR, THAT WAS OUR CENTRAL DIRECTOR VACANCY THAT WE HAVE NOW FILLED, AND THEN THE, THE -- WE HAVE AN INTERIM PERSON IN OUR COLLECTIONS AND TECH SERVICES MANAGEMENT POSITION, AND WE ARE IN THE PROCESS OF RECRUITING FOR THAT POSITION RIGHT NOW. THE OTHER ONE, THE LIBRARY ADMINISTRATOR WAS MID MANAGER POSITION AT CENTRAL THAT WE FILLED BACK IN FEBRUARY. SO, THE VACANCIES OF ONE TO THREE YEARS, WE HAVE A CLERK POSITION, AND AGAIN, TRYING TO TAKE EXISTING RESOURCES AND FIGURE OUT HOW TO USE THEM WHERE THE DEEDS ARE. WE ARE USING THAT POSITION CURRENTLY TO FUND EXTRA HOURS FOR, FOR AN OFFICE ASSISTANT AT THE CENTRAL LIBRARY, WHO IS RESPONSIBLE FOR, FOR TIME SHEETS. SO ONCE WE GET THOSE ELECTRONIC TIME SHEETS, WE MAY SHIFT THOSE RESOURCES, BUT RIGHT NOW IT'S ALL MANUAL AND A HEAVY LOAD FOR FOLKS. THAT'S IT FOR OUR VACANCIES.

>>> AND THEN OUR RESTORATIONS FOR, FOR JULY 1, WHICH IS COMING UP REALLY QUICKLY. AS JOHN MENTIONED, WE'RE VERY EXCITED ABOUT RESTORING MONDAYS AND BEING OPEN SEVEN DAYS A WEEK, I AM EMBARRASSED TO SAY LIKE JOHN I AM ONE OF THOSE PEOPLE WHO HAS SHOWN UP AT THE LIBRARY ON A MONDAY, ONLY TO FIND IT CLOSED. IT'S EMBARRASSING, AND I HAD WITNESSES A COUPLE TIMES.

>> YOU OUGHT TO KNOW BETTER.

>> I KNOW. AND INCREASING OUR HOURS FROM 44, WHICH IS WHAT WE CURRENTLY HAVE, TO 353 OR 57, AND ONE OF THE THINGS I LIKE TO HIGHLIGHT ABOUT, ABOUT THE, THE, THE HOURS RESTORATION IS THAT WHILE THE NUMBER OF HOURS SPECIFICALLY IS, IS 53 TO 57 BECAUSE OF THE WAY THAT WE HAVE ARRANGED SCHEDULE, PEOPLE IN THIS COMMUNITY WILL HAVE ACCESS TO ONE OF OUR FACILITIES ABOUT 63 HOURS A WEEK. IF THEY ARE LOCAL, IF THEIR LOCAL BRANCHES CLOSE THEY CAN GO TO ONE NEARBY THAT, THAT, PERHAPS, HAS EARLY MORNING OR EVENING HOURS THAT THEIR LOCAL BRANCH DOESN'T HAVE, SO WE ARE PROUD OF THAT, AND WE'LL SEE HOW IT GOES IN TERMS OF THE PUBLIC, HOW IT EXPERIENCES THAT.

>>> AND THEN WE HAVE MORE SERVICES FOR SENIORS AND JOB-SEEKERS, BIG EMPHASIS FOR US, THE LAST COUPLE OF YEARS, AND SMALL BUSINESS OWNERS AND NEW RESIDENTS, AND A LOT OF THAT INCREASE SUNSHINE NECESSARILY IN NEW PROGRAMS BUT ABOUT INCREASING THE NUMBER OF

THOSE PROGRAMS THAT WE'RE ABLE TO DO BECAUSE WE'RE OPEN MORE HOURS. AND, AND YOU WILL NOTE, ON THE PROPOSED HOURS, WE'RE NOW GOING TO BE OPEN ON SUNDAY MORNINGS. I THINK IT WILL BE VERY INTERESTING TO SEE, YOU KNOW, HOW THAT IS RECEIVED BY THE PUBLIC. AND THEN WE'RE RESTORING THE \$1 MILLION THAT WE CUT THIS YEAR TO OUR MATERIALS' COLLECTION. SO ISSUES, CHALLENGES AND OPPORTUNITIES. THE SHORT-TERM CHALLENGES, THE CHALLENGE, THAT'S PRETTY MUCH CONSUMING US RIGHT NOW, IS THAT TRANSITION BACK UP TO STAFFING AND HOURS NEEDS. IT'S, IT'S AMAZING -- I GO AROUND AND, AND MEET AROUND THE SYSTEM, AND I AM USUALLY DOING ONE, ONE OR TWO EVERY COUPLE OF WEEKS. AND, AND THE LAST SEVERAL MONTHS, I'VE BEEN BRINGING ONE OF OUR H.R. FOLKS ALONG WITH ME BECAUSE SO MANY QUESTIONS THAT STAFF HAVE ARE ABOUT, YOU KNOW, WHAT HAPPENS, WHAT'S THE PROCESS LIKE AND HOW DO I GET MY HAT IN THE RING FOR A JOB THAT I WANT AND WHAT'S THE TIME LINE. AND, AND IT IS REMARKABLE TO HEAR OUR FOLKS TALK ABOUT THE PROCESS FOR GETTING US BACK UP TO, TO WHAT WE'RE TALKING ABOUT FOR BEING BACK UP TO THESE RESTORED HOURS. IT'S, IT'S COMPLEX, AND I WILL TALK A BIT ABOUT THAT IN JUST A FEW MINUTES. BUT, THAT HAS BEEN PRETTY CONSUMING. WE'RE TALKING ABOUT 157 POSITIONS THAT WILL BE FILLED, AND WE STILL SOMEWHERE 60 MORE TO FILL, AND THEN THERE IS THE WHOLE LATERAL TRANSFER PROCESS. IT'S A GAME OF DOMINOES, OR A STACK OF THEM, ONE PERSON MOVES TO ONE POSITION, AND LEAVES A VACANCY THAT WE THEN HAVE TO FILL, AND WE HAVE AN AMAZING H.R. TEAM THAT'S MANAGING THAT FOR ALL OF US. SO, IN MANY WAYS FOR US, WE ARE STARING AT JULY 1. WE JUST ALL WANT TO GET TO JULY 1. IN THE LONG-TERM CHALLENGES, JUST THE, THE TECHNICALITIES OF TRANSITIONING TO THE LIBRARY DISTRICT AND, AND THAT, I THINK, THAT PROCESS IS THE BIGGEST PIECE OF THAT IS DOING GOOD ANALYSIS SO THAT THE BOARD IS ABLE TO MAKE THE BEST DECISIONS MOVING FORWARD FOR WHAT THAT LOOKS LIKE. CONTAINING COSTS, IS, IS, AS JOHN REMINDED US, THE NEW RATE IS A PERMANENT ONE, AND WE'RE REALLY COMMITTED TO INSURING THAT, THAT WE MANAGE OUR COSTS OVER THE LONG-TERM, TO STAY WITHIN THAT RATE, AND THE RATE THAT WE ARE GOING OUT WITH FOR FY 2014 IS, IS \$1.18, FOR THE, NOT THE \$1.24 THAT THE PUBLIC VOTED ON. WE ARE TRYING TO USE THE FUNDS APPROPRIATELY, AND AS EFFICIENTLY AS POSSIBLE.

>>> OUR INFORMATION TECHNOLOGY NEEDS. I THINK EVERY YEAR I TALK TO YOU ALL ABOUT THAT. SHERRY AND HER FOLKS ARE HEROES. THE I.T., TECHNOLOGY IS OUR OXYGEN, IT'S HOW WE DELIVER SERVICE, AND INCREASINGLY IT'S HOW WE DELIVER THE SERVICE, AND A LOT OF THAT TECHNOLOGY JUST CONTINUES TO CHANGE, CHANGE, CHANGE. AND IT IS CRITICAL TO OUR, OUR RELEVANCE, MOVING INTO THE FUTURE. SO, WE'VE BEEN VERY GRATEFUL TO THE, TO THE REALLY TALENTED PEOPLE AT, AT COUNTY I.T. THAT HELPED US, AND THE FOLKS WITHIN OUR OWN

ORGANIZATION THAT HAVE SOME OF THOSE SKILLS BECAUSE THE FACT OF THE MATTER IS WHEN YOU GO TO LIBRARY SCHOOL, YOU DON'T JUST LEARN ABOUT CATALOGING BOOKS. YOU LEARN ABOUT CREATING META DATA SO THAT -- YOU LEARN ABOUT META DATA SO IT IS DISCOVERABLE ON THE WEBSITE AND HOW TO MANAGE ELECTRONIC RESOURCES, ALL THE SKILLS THAT I WAS NEVER TAUGHT. OUR FOLKS COMING OUT OF LIBRARY SCHOOL HAVE THOSE SKILLS, AND WE BENEFIT FROM THAT.

>>> AND THEN CAPITAL NEEDS, WE, YOU KNOW, I HAVE TOLD YOU ALL BEFORE WE HAVE THE HIGHEST GROUP OF ANY BASKETBALL LIBRARY SYSTEM IN THE COUNTRY SERVING A POPULATION OF OUR SIZE WITH THE FOOTPRINT THAT WE HAVE. WE HAVE A SMALL FOOTPRINT IN TERMS OF THE SIZE OF THE BUILDINGS AND ONE OF THE FAVORITE STATS. YOU HAVE HEARD YOU COULD ADD UP THE SQUARE FOOTAGE OF EVERY ONE OF OUR BUILDINGS, INCLUDING OUR ADMINISTRATION BUILDING, AND IT'S LESS THAN THE SQUARE FOOTAGE OF SEATTLE'S MAIN LIBRARY. WE'RE BUSIER THAN THEY ARE. SO, YOU KNOW, TRYING TO MANAGE ALL OF THAT USE AND DEMAND WITH SMALL SPACES, AND THEN ALSO RECOGNIZING THAT, THAT AS OUR PHYSICAL COLLECTION CHANGES, AND THERE IS A, A GREATER SHIFT TOWARDS ELECTRONIC ACCESS, AND I WOULD SUGGEST A SHIFT TOWARDS EMPHASIZING AND LEVERAGING THE LIBRARY'S ROLE AS A PUBLIC SPACE AND MAKING SURE THAT WE'RE PROVIDING PROGRAMS AND SERVICES IN THOSE SPACES FOR FOLKS, THAT ARE FREE WHO CAN ACCESS US. IT REQUIRES THAT WE START THINKING ABOUT HOW WE MANAGE THOSE SPACES AND HOW WE MIGHT WANT TO, TO DESIGN THEM DIFFERENTLY OVER TIME TO ENSURE THAT, THAT THEY ARE EFFICIENTLY USED AND, AND USED TO, TO SUPPORT THE MISSION OF THE LIBRARY GOING FORWARD. OPPORTUNITIES, AGAIN, TRANSITIONING TO THE LIBRARY DISTRICT, WE'RE EXCITED AND, AND I DON'T KNOW WHAT ELSE TO SAY ABOUT THAT OTHER THAN THIS IS AN AMAZING OPPORTUNITY FOR THIS ORGANIZATION TO HAVE, TO HAVE DEDICATED AND PERMANENT FUNDING, AND IT, IT CREATES SOME GREAT OPPORTUNITIES FOR US MOVING FORWARD. THIS NOTION OF THE 21ST CENTURY LIBRARY, INSURING THAT WE'RE HAVING A REAL POSITIVE IMPACT ON THE COMMUNITY, AND THEN LEVERAGING AS I SAID, THAT FREE OPEN SPACE, IF YOU THINK ABOUT IT, THERE ARE FEW PLACES IN THIS COMMUNITY THAT YOU CAN GO TO AND USE WITH NO FEE ATTACHED OR SOME SORT OF AFFILIATION ATTACHED, PUBLIC LIBRARIES ARE FAIRLY UNIQUE, SO REALLY RECOGNIZING THAT VALUE AND LEVERAGING THAT TO THE BETTERMENT OF OUR COMMUNITY IS REALLY IMPORTANT TO US. ONE GREAT EXAMPLE BEGINNING JUNE, I THINK, IT'S THE 8th, EARLY JUNE, OUR ROCKWOOD BRANCH, WHICH IS IN EAST PORTLAND, ONE OF THE HIGHEST LEVELS OF POVERTY IN OUR COMMUNITY, HUGELY DIVERSE POPULATION, EVERY PERSON AT THAT BRANCH IS BILINGUAL IN ONE OF OUR TARGET LANGUAGES, AND WE JUST ENTERED INTO A PARTNERSHIP WITH VOLUNTEERS OF AMERICA, AND PARTNERS FOR OUR HUNGER-FREE

OREGON, AND TO START SERVING FREE LUNCHES OUT OF THAT BUILDING FOR THE SUMMERTIME BECAUSE WE KNOW THAT THOSE KIDS WHO FREQUENT THAT BRANCH, A LOT, NORMALLY WOULD GET THAT LUNCH FROM SCHOOL, AND WHEN SCHOOL IS OUT, THEY DON'T HAVE THAT ACCESS. SO, WE'RE REALLY HAPPY TO BE PROVIDING THAT SERVICE. IT MAKES SENSE TO ME THAT THE PUBLIC LIBRARY IS A PLACE WHERE THAT HAPPENS. SO THOSE ARE THE THINGS, AS WE THINK THROUGH THE ROLE OF THE PUBLIC LIBRARY AND HOW DO WE LEVERAGE THE UNIQUE VALUE THAT WE HAVE TO THE COMMUNITY'S SUCCESS, I THINK THAT THERE WILL BE GREATER OPPORTUNITIES FOR US.

>>> AND THEN THE CHANGING COMMUNITY DEMOGRAPHICS, YOU KNOW. YOU ALL KNOW THAT WE, WE HAVE WORKED VERY HARD OVER THE LAST SEVEN TO EIGHT YEARS TO ASSESS OUR COMMUNITY AND DETERMINE WHAT LANGUAGES ARE SPOKEN THAT WE NEED TO BE INSURING THAT WE, WE MEET, IN TERMS OF NOT JUST COLLECTION, BUT STAFFING AND, AND MATERIALS, AND PROGRAMMING. MOST RECENTLY, WE HAD AN INTERN THAT, THAT LOOKED AT, AT THE SOMALI COMMUNITY FOR US BECAUSE ALL THE DATA SUPPORTS THE FACT THAT THAT'S THE NEXT LARGEST LANGUAGE COMMUNITY, EMERGING LANGUAGE COMMUNITY. WE KNOW THAT OUR CAPITOL HILL BRANCH, THERE IS AN ENORMOUS SOMALI COMMUNITY AND, AND WE HAVE GREAT OPPORTUNITIES TO REALLY KECK WITH THAT COMMUNITY AND PROVIDE SOME IMPORTANT PROGRAMS AND SERVICES. SO, IN THIS BUDGET WE'RE, WE'RE TAKING OUR FIRST STEP TOWARDS SERVING THOSE NEEDS AND HIRING A PART-TIME LIBRARY ASSISTANT WHO SPEAKS SOMALI AND IS FROM THAT, FROM THAT COMMUNITY. AND ACTUALLY, THAT'S BEEN ANOTHER GREAT PARTNERSHIP BECAUSE WE ARE IN CONVERSATION WITH ONE OF THE LEADERS IN THAT COMMUNITY TALKING TO US ABOUT HOW BEST TO RECRUIT, AND THAT COMMUNITY AND WHAT WE NEED TO BE THINKING ABOUT IN TERMS OF BRINGING SOMEONE ON AND ENGAGING PEOPLE AND GETTING EXCITED ABOUT THE POSITION. I THOUGHT THAT I WOULD ALSO, ON THAT NOTE, IN TERMS OF THE CHANGING DEMOGRAPHICS, SHARE WITH YOU SOME OF OUR CURRENT OPEN RECRUITMENTS AROUND BILINGUAL AND COMPETENCY POSITIONS FOR THE LIBRARY. IT'S AN AMAZING LIST. WE ARE RECRUITING FOR BILINGUAL SPANISH CLERK AND VIETNAMESE CLERK, LIBRARY ASSISTANT WITH AFRICAN-AMERICAN CULTURAL COMPETENCY, AND BILINGUAL CHINESE AND RUSSIAN AND SOMALI LIBRARY ASSISTANT, SPANISH LIBRARY ASSISTANT, VIETNAMESE, CHINESE, AND SPANISH LIBRARIANS, A TEEN LIBRARIAN WITH AFRICAN-AMERICAN COMMUNITIES, CULTURAL COMPETENCY, BILINGUAL SPANISH PROGRAM COORDINATOR, AND COMPUTER LABS TO COORDINATE THE COMPUTER LABS BECAUSE SO MANY PEOPLE COMING INTO THE BUILDINGS AND WANTING TO LEARN TO USE COMPUTERS SPEAK SPANISH, AND A SPANISH OUTREACH SPECIALIST WHO WILL BE, IN ADDITION TO THE SPANISH SPEAKING COMMUNITY IN MULTNOMAH COUNTY. SO, IT'S REMARKABLE. IT IS VERY

EXCITING, AND WE ARE VERY COMMITTED TO INSURING THAT WE ARE MEETING THE NEEDS OF THOSE CHANGING COMMUNITIES. SO, WE HAVE, AS YOU HEARD FROM JOHN, WE HAVE EXCITING MILESTONES COMING UP FOR THE LIBRARY. OBVIOUSLY, CENTRAL IS, THE 100TH BIRTHDAY, WHICH IS IN SEPTEMBER OF THIS YEAR, AND WE HAVE EXCITING THINGS PLANNED, AND ONE OF THE, ONE OF THE NEAT PROJECTS THAT, THAT COMES FROM THIS CELEBRATION THAT REALLY, REALLY IS AN INTERESTING JUXTAPOSITION FOR ME, THIS IS CELEBRATING, THIS IS CELEBRATING A BUILDING THAT'S 100 YEARS OLD AND SO BELOVED, AND WE HAVE A STAFF WORKING ON A PILOT PROJECT FOR US IN DIGITIZING THE CONTENT, SO THEY ARE CREATING A PROJECT THAT'S DIGITIZING PHOTOS, AND CREATING THE META DATA SO WE WILL POST THAT ONLINE, AND PEOPLE FROM ALL OVER THE COUNTRY, BUT I THINK PROBABLY MOST IMPORTANTLY PEOPLE FROM OUR COMMUNITY, CAN REALLY EXPERIENCE THE RICH HISTORY OF THAT LIBRARY IN THIS COMMUNITY OVER THE LAST 100 YEARS, AND IT'S AN EXCITING PROJECT, AND IT'S COOL THAT, THAT IT'S, IT'S -- IT'S GENERATED BECAUSE OF THE HISTORIC EVENT. AND THEN, OF COURSE, THIS WHOLE SYSTEM TURNS 150, AS YOU ALL KNOW, THIS LIBRARY IS THE OLDEST PUBLIC LIBRARY WEST OF THE MISSISSIPPI. AND IT WILL BE CELEBRATING 150 YEARS NEXT YEAR, THE DAY AFTER VALENTINE'S DAY. SO, WE'LL HAVE SOME THINGS PLANNED FOR THAT, AS WELL, AND WE ARE VERY, VERY EXCITED.

>>> WITH THAT, DO YOU ALL HAVE QUESTIONS FOR ME?

>> Chair Cogen: QUESTIONS OR COMMENTS?

>> THANK YOU. GREAT. I HAVE A QUESTION AROUND, ON SLIDE 15, ON JULY 1 YOU WILL HAVE MORE JOBS FOR SMALL BUSINESS OWNERS AND NEW RESIDENTS, AND THEN ON 16, YOU TALK ABOUT CHANGING COMMUNITY DEMOGRAPHICS, AND I SEE THAT, THAT AS A CHANGING COMMUNITY DEMOGRAPHIC, AS WELL.

>> ABSOLUTELY.

>> SO, COULD YOU TALK A BIT ABOUT THAT?

>> ABSOLUTELY. AND IN FACT, JUST RECENTLY AT OUR LEADERSHIP TEAM WE WERE TALKING ABOUT THE FACT THAT WE HAVE A BURGEONING GROUP OF SENIORS IN THIS COMMUNITY AND, AND THOSE FOLKS ARE STILL BRIGHT AND ENGAGED AND WANT TO LEARN, AND WHAT BETTER OPPORTUNITY THAN THE LIBRARY TO REEL THEM IN, AND NOT JUST USE THEM AS VOLUNTEERS, WHICH WE WOULD LOVE, BUT GIVE THEM ACTIVE OPPORTUNITIES TO LEARN AND ENGAGE, SO REALLY FOCUSING ON THAT IN TERMS OF PLANNING FOR FUTURE PROGRAMS AND SERVICES. ABSOLUTELY. AND I THINK THAT THERE IS A NEAT OPPORTUNITY THERE FOR US, IF WE TALK ABOUT BEING THE

PUBLIC LIBRARY BEING, YOU KNOW, LIFELONG LEARNING, OPPORTUNITY, FROM THE VERY EARLY BABIES, AND ALL THE WAY TO, TO, TO, YOU KNOW, THE SENIOR YEARS.

>> AND THE WORKFORCE OPPORTUNITIES.

>> YES.

>> ABSOLUTELY, COMMISSIONER, YEAH, DEFINITELY.

>> THANK YOU.

>> Commissioner Shiprack: VERY OFTEN I HAVE A QUESTION THAT I WOULD LIKE TO ASK YOU, AND BEFORE I ASK YOU MY QUESTION, I JUST WANT TO CONGRATULATE THE LIBRARY ON THE NEW WEBSITE, AND LET YOU KNOW -- I DON'T WANT TO TAKE ANY WIND OUT OF YOUR SAILS BUT LET YOU KNOW THAT I HAVE DISCOVERED A COUPLE OF THINGS ON YOUR WEBSITE. ONE IS THIS PHENOMENON CALLED "PAGE TURNERS." AND THE LINK THAT COMES UP WITH PAGE TURNERS IN ADDITION TO SOME REALLY JUICY READING LISTS IS THE LINK THAT SAYS, VIEW MORE, READING LISTS. IT'S KIND OF A LITTLE NIRVANA MESSAGE. I DIDN'T REALIZE HOW MUCH A SHORT MESSAGE CAN CREATE JOY. AND THEN THERE IS A PAGE CALLED READING SUGGESTIONS, WHERE YOU CAN TELL THE LIBRARY WHAT YOU HAVE READ LATELY AND WHAT YOU JOAN AND WHAT AUTHORS YOU ENJOY, AND SOMEBODY WILL GET BACK TO YOU WITH A RECOMMENDATION. THAT, IN ADDITION TO THIS FORTUNATELY NAMED LINK, WHICH IS CALLED, LUCKY DAY, SO I JUST WANT TO CONGRATULATE YOU ON ALL OF THAT AND JUST SAY, THIS IS A RESOURCE THAT I FEEL THAT, THAT, THAT YOU ALMOST HAVE TO BE A SENIOR CITIZEN, AND RETIRED TO, TO, TO REALLY FULLY NOW ENTER INTO, INTO, ENTER INTO OUR LIBRARY. IT'S, IT'S SPECTACULAR. SO, HAVING SAID THAT, OH, AND ALSO THE POSSIBILITY OF CREATING A LIST, WHICH IS MAGICAL.

>> AND I WILL JUST TELL YOU AS A TEASER, THAT THERE IS A LOT MORE TO COME. WE JUST GOT A GRANT ALLOWING US TO LOOK AT HOW WE DO WHAT WE CALL READER SERVICES, AND REALLY ENRICHING THE EXPERIENCE YOU ARE DESCRIBING, COMMISSIONER, TO MAKE IT MORE PERSONALIZED, AND SOME OF THAT WILL BE DONE VIRTUALLY BUT, THERE IS A HUMAN BEING AT, AT THE END OF EVERY ONE OF THOSE QUESTIONS, AND IT'S QUITE A REMARKABLE SERVICE.

>> IT'S VERY EXCITING, AND JUST SORT OF TO DO A SERVICE TO MY COLLEAGUES HERE, I'M CUTTING TO THE CHASE, AND ASK YOU IF YOU HAVE READ ANY GOOD BOOKS LATELY.

>> I HAVE, ACTUALLY. RIGHT NOW, I AM ABOUT HALFWAY, MAYBE TWO-THIRDS OF THE WAY THROUGH NIKKI'S NEW COLLECTION OF POETRY, HEAD OFF AND SPLIT, AND IT WON THE 2012 NATIONAL BOOK AWARD. SHE'S AN AFRICAN-AMERICAN POET. I HAPPENED TO SEE HER SPEAK AT THE LITERARY ARTS PROGRAM, AND SHE WAS -- WERE YOU AT THAT ONE? SHE WAS BRILLIANT, ONE OF THE, ONE OF THE BEST OF THEIR SPEAKERS THAT I HAVE SEEN IN A LONG TIME. AND SHE WAS INSPIRING. A FABULOUS READER AND THE POEMS WERE, WERE VERY WELL WRITTEN. SOME VERY PERSONAL ABOUT HER FAMILY AND LIFE, AND OTHERS, JUST MORE GENERALLY ABOUT THE WORLD. I WOULD RECOMMEND HER, AND WE'VE BEEN READING THEM ALOUD, AND IT HAS BEEN A NICE WAY TO EXPERIENCE THEM.

>> AND HER NAME AGAIN?

>> NIKKI FINNEY. AND THE COLLECTION IS CALLED "HEAD OFF AND SPLIT" AND IT HAS A DEAD FISH ON THE COVER. THAT IS THE HEAD OFF AND SPLIT REFERENCE.

>> PERFECT, THANK YOU.

>> YOU ARE WELCOME.

>> Commissioner Smith: THANK YOU FOR YOUR PRESENTATION ABOUT THE LIBRARY. I AM SO IMPRESSED WITH THE NUMBER OF PARTNERSHIPS THAT YOU ALL HAVE DEVELOPED FROM K-12 TO EARLY LEARNING, AND BECAUSE AS YOU KNOW, I'VE BEEN LOOKING OVER THE PAST FEW MONTHS TO TRY TO IDENTIFY OPPORTUNITIES WHERE WE HAVE EARLY LEARNING IN THE COUNTY. YOU ALL ARE IT. YOU ARE DOING SO MANY THINGS, AND I WAS JUST STRUCK BY THE RELATIONSHIPS THAT YOU HAVE. HOW CAN YOU DO MUCH MORE THAN, THAN WHAT YOU ARE DOING? IT'S, IT'S SO MUCH, BUT, I DO WANT TO BE HELPFUL WHERE I CAN. AND I KNOW THAT, THAT THERE ARE SOME, SOME, SOME HOLES IN PLACES THAT, IN THAT WE NEED, THAT WE NEED TO BEEF UP, ESPECIALLY IN THE AFRICAN-AMERICAN COMMUNITY WHO ARE NOT USING OUR SUMMER SERVICES TO THE DEGREE THAT, IN THAT SOME MAY USE IT. AND, AND HOW TO DO GET THOSE KIDS OUT AND INTO THE LIBRARIES, BECAUSE YOU DEFINITELY HAVE THE RELATIONSHIPS, BUT, I THINK THAT, THAT IT, IT -- WE NEED TO GO ONE STEP FURTHER. WE HAVE A GREAT LIBRARY SYSTEM. I AM JUST, JUST LIKE EVERYONE ELSE IN THE CITY, EVEN THE OTHER, THE OTHER, WHAT IS IT, THE 47% OR 57% THAT DID NOT SUPPORT THE LIBRARY DISTRICT, BUT THIS IS HUGE, AND THIS IS AN EXCELLENT OPPORTUNITY FOR US TO BE ON, ON, YOU KNOW, STEADY GROUND.

>>> THE OTHER ISSUE IS, COMMISSIONER SHIPRACK, SHE ALWAYS DOES

THIS, AND YOU HAVE TO BE PREPARED FOR THIS. I HAVE A BOOK CLUB THAT I FOUNDED ABOUT 20 YEARS AGO. WE ARE GOING TO START READING WARMTH OF THE OTHER SIDE, AND CARRIE BOUGHT ISABELLE WILKERSON THROUGH THE HISTORICAL SOCIETY, AND I WAS TOTALLY, TOTALLY FLOORED BY HER, AND I WAS TRYING TO THINK, YOU KNOW, THAT'S WHAT WE NEED, WHO WE NEED TO GET HERE FOR, FOR THE, FOR THE, EVERYBODY READS. SHE HAD SO MUCH INFORMATION, YOU JUST COULD NOT GRASP ALL OF THE THINGS AND, AND ALL OF THE -- THE BOOK IS HUGE. I TOLD MY BOOK CLUB, I SAID LOOK, THIS IS NOT A ONE-MONTH BOOK CLUB. YOU HAVE TO -- IT'S HUGE. IT IS. I DON'T KNOW, I THINK IT'S ABOUT 1,000 PAGES. BUT, WE HAVE TO READ THIS OVER THE COURSE OF TWO MONTHS. TO READ ABOUT THE MIGRATION OF AFRICAN-AMERICANS FROM, FROM, FROM THE SOUTH UP TO THE NORTH, AND HOW THAT WHOLE THING HAPPENED, YOU KNOW AND, AND WE'RE TALKING ABOUT THE HARLEM RENAISSANCE AND, AND ALL THOSE FOLKS WHO, WHO BROUGHT US THE LITERATURE THAT WE KNOW AND LOVE, AND SHE BREAKS IT DOWN IN A WAY THAT, THAT'S REALLY GREAT, SO I WANT OUR YOUNG PEOPLE TO BE ABLE TO EXPERIENCE IT. THAT WAS, THAT WAS THE ONE PIECE MISSING. THERE WERE VERY EDUCATED FOLKS, FOLKS WHO, WHO, WHO THEY READ ON, ON A REGULAR BASIS, AND THERE WERE NO YOUNG PEOPLE THERE SO I WAS LIKE, AND I KNOW THE CHAIR, I SAT NEXT TO THE CHAIR DOING THE EVERYBODY, DURING THE EVERYBODY READS. HE THOUGHT THAT IT WAS VERY FUNNY. I WANTED TO PUT IT ON HIM, I THOUGHT IT WAS FUNNY, TOO. BUT I LAUGHED AFTER HE LAUGHED. I THINK THIS IS GREAT, AND TO FOLLOW UP, WHAT ARE SOME OF THE THINGS THAT WE'RE DOING AS IT RELATES TO JOB-SEEKERS IN THE LIBRARIES? I KNOW THAT WE DID THE, THE LIBRARIES FOR LIVELIHOOD SOMETIME AGO, BUT YOU HAVE TAKEN THAT TO A DIFFERENT LEVEL.

>> WE EXPANDED IT. WE ARE REALLY -- THAT'S ONE OF THE PRIORITIES, AND I HAVE ASKED A GROUP OF OUR STAFF TO DO AN ASSESSMENT NOW THAT WE HAVE HAD THOSE PROGRAMS IN PLACE FOR A COUPLE OF YEARS, AND THE RECESSION IS CHANGING, TO REALLY ASSESS WHAT ABOUT WHAT WE'VE BEEN PROVIDING IS, IS SUCCESSFUL, AND HELPFUL, AND WHAT, WHAT COULD BE SUCCESSFUL, IF WE TWEAKED IT OR CHANGED IT, AND WHAT DO WE -- WHERE COULD WE BETTER PUT RESOURCES.

>> DOES THE COMMUNITY KNOW THAT WE ARE OFFERING THESE KINDS OF SERVICES? IT'S NOT GOING TO BE SUCCESSFUL IF NO ONE KNOWS ABOUT IT. PARTICULARLY, IF YOU ARE GOING HAVE FOLKS NOT TRADITIONALLY IN THE LIBRARIES, PARTICULARLY, FOLKS UNEMPLOYED, THEY DON'T KNOW THAT THEY CAN COME.

>> RIGHT.

>> AND SO --

>> YOU ARE RIGHT, COMMISSIONER. IT'S ALWAYS A CONCERN OF OURS JUST IN GENERAL BUT DEFINITELY, FOR, FOR PEOPLE WHO ARE TRADITIONALLY NON USERS OF THE PUBLIC LIBRARY BUT WHO NEED THOSE SERVICES. WE DO PROMOTE THOSE SERVICES, YOU KNOW, IN TARGETED WAYS. IT REALLY IS, YOU KNOW, IT'S KIND OF -- IT'S HARD TO, TO KNOW FOR CERTAIN KIND OF WHAT DEPTH OF SATURATION WE'RE GETTING THERE. WE HAVE A MILLION FABULOUS STORIES ABOUT PEOPLE, ACTUALLY, FINDING JOBS, AS A RESULT OF COMING TO THE PUBLIC LIBRARY.

>> I WILL HAVE MY STAFF FOLLOW-UP BECAUSE IT WOULD, I AM INTERESTED IN THAT. AND JUST ONE FOOTNOTE, TOO, AND I HOPE THAT, THAT YOU ARE -- LET ME SAY THIS, WHEN YOU TALKED ABOUT FEEDING KIDS IN THE LIBRARIES, AND YOU KNOW, YOU HIT MY COOL BUTTON RIGHT THERE FOR THE KIDS AND, AND THE LUNCH BECAUSE, BECAUSE MANY OF THOSE KIDS, THE ONLY TIME THAT THEY GET LUNCH IS IN SCHOOL, AND SO FOR US, TO KIND OF USE THE LIBRARY IN THAT WAY, I THINK, IT'S HUGE, AND IT GIVES US AN OPPORTUNITY. I WOULD ALSO LIKE TO MAKE SURE THAT, THAT YOU ARE GETTING THE SUBSIDY FROM THE U.S. DEPARTMENT OF AGRICULTURE TO HELP PAY FOR THAT, TOO, BECAUSE THERE ARE RESOURCES THERE.

>> AND WE DID GET A GRANT, WE HAD TO BUY A REFRIGERATOR, AND WE GOT A GRANT FROM, FROM -- I THINK THROUGH ONE OF THE PARTNER ORGANIZATIONS WHO -- THE PARTNER ORGANIZATIONS WHO MAY HAVE GOTTEN IT. I CAN FOLLOW UP ON THAT, COMMISSIONER. AND FOR US, AGAIN, IT'S ABOUT, ABOUT LEVERAGING, YOU KNOW, AND IT'S NOT JUST THE SPACE BUT THE PEOPLE'S UNDERSTANDING OF THE SPACE. IT'S THE LIBRARY. IT'S BENIGN, NOT A SCARY PLACE TO GO. SO, REALLY LEVERAGING THAT, AND IN THE INTEREST OF SERVING PEOPLE WHO NEED IT. THAT KIND OF HELPS.

>> GOOD FOR US.

>> AND WE WOULD WELCOME YOUR HELP IN CONNECTING WITH, YOU KNOW, ORGANIZATIONS THAT MIGHT FILL SOME OF THE GAPS THAT YOU WERE REFERENCING.

>> THANK YOU.

>> WE HAVE ALWAYS APPRECIATED YOUR SUPPORT.

>> Commissioner Kafoury: YOU TALK ABOUT THE NEW POSITIONS IN THIS BUDGET, AND THE MAJORITY OF THEM BEING DEDICATED TO, TO, OR AS A RESULT OF EXPANDED HOURS, CAN WE HAVE A BREAKDOWN OF, OF THE NEW POSITIONS AND WHERE THEY ARE AND WHAT THEY ARE GOING TO BE DOING?

>> AS SOON AS THIS SETTLES, ABSOLUTELY. RIGHT NOW LITERALLY, EVERYTHING IS JUST -- I THINK, SHELLIE TOLD ME THE OTHER DAY ONE PERSON TOOK A POSITION AND THEN APPLIED FOR HOW MANY MORE?

>> SEVEN MORE POSITIONS, WHICH MEANT, YOU KNOW, JUST A LOT, SO ONCE EVERYTHING SETTLES WE ARE HAPPY TO DO THAT. AND STAFF WANT THE SAME THING. SUPER HAPPY TO DO THAT. THAT'S REALLY NICE ABOUT THE, THE CHANGES HAPPENING, IT'S NOT JUST HIRING NEW PEOPLE IN, BUT A LOT OF OUR STAFF FOR THE TIME ARE, ARE GETTING PROMOTIONAL OPPORTUNITIES, WHICH WE HAVE NOT HAD IN A LONG TIME, OR INCREASES IN THEIR FTE, AND THAT'S REALLY EXCITING. THERE IS POSITIVE STUFF HAPPENING FOR FOLKS AFTER A YEAR OF KIND OF, OF A BIT OF A BUMMER. IT'S VERY EXCITING, AND WE CAN GET THAT TO YOU.

>> THANK YOU.

>>> AND ANOTHER THING IS I HAVE A BUDGET NOTE THAT I'M WORKING ON, AND WE WERE TALKING ABOUT, ABOUT CHANGING DEMOGRAPHICS AND WE'VE BEEN IN CONVERSATIONS ABOUT ANOTHER CHANGING DEMOGRAPHIC, WHICH IS, WHICH IS A TREND THAT WE'RE SEEING IN THE COUNTRY, WHERE, WHERE THE LIBRARIES ARE BECOMING DE FACTO DAY SHELTERS FOR FOLKS WHO ARE HOMELESS AND EXPERIENCING MENTAL HEALTH ISSUES, AND IT WAS REALLY CLEAR TO ME AND MY STAFF THAT THE ONE-NIGHT SHELTER AT THE DOWNTOWN CENTRAL LIBRARY. I USED TO TAKE MY KIDS THERE WHEN THEY WERE LITTLE. I HAD NOT BEEN THERE IN A WHILE. I WAS FLOORED BY THE NUMBER OF, THE SHEER NUMBER OF FOLKS COMING IN WHO, WHO, WHO WERE NOT ABLE TO MAKE EYE CONTACT, AND WHO WERE, OBVIOUSLY, HAD A LOT OF ISSUES GOING ON, AND I KNOW THE LIBRARY STAFF DO AN AMAZING, AMAZING JOB, BUT, IT WOULD BE NICE TO GIVE THEM SPECIAL HELP, SO I'M WORKING ON A BUDGET NOTE, AND I WILL EMAIL THE LANGUAGE OUT. BUT IT'S ALONG THE LINES OF, WORKING WITH DCHS TO FIND OUT, DO SURVEYS OF, OF THE FOLKS WHO ARE, WHO ARE IN OUR LIBRARIES AND, AND OF THE STAFF TO FIND OUT WHAT TYPE OF, OF AN OUTREACH POSITION SHOULD WE HAVE. SHOULD IT BE SOMEONE WHO, WHO CAN HELP TO DIRECT PEOPLE INTO MENTAL HEALTH SERVICES? SOMEBODY WHO CAN HELP THEM IN HOUSING SERVICES? WHAT, WHAT -- SOMEBODY TO HELP THE STAFF DEAL WITH CRISIS, AND THOSE ISSUES.

>> WE'RE, WE'RE REALLY EXCITED ABOUT THAT, AND WE'RE, AND AS YOU SAID, A LOT OF LIBRARIES IN THE COUNTRY, ESPECIALLY LARGE URBAN LIBRARIES AND, AND IN LARGE CITIES, DOWNTOWN LIBRARIES, ARE A DE FACTO DAY SHELTER, AND I DON'T KNOW IF ANY OF YOU READ THE ARTICLE, I THINK YESTERDAY, SUNDAY'S PAPER ABOUT THE GENTLEMAN WHO, WHO, WHO SPENDS MOST OF HIS, HIS -- THEY WERE FEATURING HIM BECAUSE HE'S

AN AMAZING PIANIST, AND HE'S HOMELESS, AND HE SPENDS A LOT OF HIS EVENINGS AT THE JULIA DAVIS HOUSE, AND WHERE DOES HE SPEND HIS DAYS? AT THE PUBLIC LIBRARY. THAT'S, THAT'S COMMON, AND FOR US, YOU KNOW, A PATRON IS A PATRON. YOU ABIDE BY THE BEHAVIORAL RULES, AND WE DON'T DETERMINE WHAT LEVEL OF SERVICE YOU GET BASE THE ON ANY JUDGMENT OTHER THAN, YOU KNOW, TRY TO BEHAVE. WE KNOW FOR A LOT OF FOLKS, AND AGAIN, IT'S -- WE ARE THAT PLACE THAT THEY DON'T HAVE TO PAY AN ADMISSION, YOU KNOW, FEE FOR, AND THEY DON'T HAVE TO BELONG TO SOME, SOME ORGANIZATION. THEY JUST GET TO COME AND MAYBE EVEN HAVE A LITTLE HUMAN DIGNITY OVER THE COURSE OF THE DAY. SO, WE'RE REALLY EXCITED TO HAVE THE POTENTIAL FOR THOSE RESOURCES BECAUSE WE KNOW THAT THAT'S OUR REALITY. OUR FOLKS ARE FABULOUS BUT NOT SOCIAL SERVICE WORKERS. THEY ARE LIBRARIANS, AND I THINK THAT THERE IS -- I KNOW THAT THERE IS AN OPPORTUNITY THERE BASED ON THE LIBRARIES AROUND THE COUNTRY SO THANK YOU.

>> THANK YOU.

>> Commissioner McKeel: COULD I HAVE A POINT OF CLARIFICATION? WOULD THIS BE -- WOULD THIS BE TAKING A LOOK AT ALL THE LIBRARY BRANCHES, OR IS THIS SPECIFIC TO DOWNTOWN, TO CENTRAL LIBRARY?

>> WELL, WE HAVE NOT DECIDED THAT YET. BUT, IT'S, IT'S DEFINITELY EVOLVING.

>> YEAH, I THINK THAT WE KNOW THAT THERE ARE NEEDS IN OTHER BRANCHES, AS WELL. SO, THAT WILL BE IMPORTANT.

Chair Cogen: ANY OTHER QUESTIONS OR COMMENTS? SO WE'RE GOING TO FINISH OUR BRIEFING, AS THE MULTNOMAH COUNTY BOARD OF COMMISSIONERS, AND NOW BECOME WITH OUR NEW HAT, FEE LIBRARY DISTRICT BOARD, AND SOME PEOPLE HAVE THEIR LIBRARY HATS, AND SOME DON'T.

BWS 9-c Fiscal Year 2014 Budget Work Session on the Multnomah County Library District Budget. Presenters: Vailey Oehlke, Multnomah County Library District Director/Budget Officer; Becky Cobb; Library Deputy Director; Karyne Kieta, Deputy Director, County Management

Ms. Oehlke: CHAIR AND COMMISSIONERS OF THE MULTNOMAH COUNTY LIBRARY DISTRICT BOARD, I'M VAILEY OEHLKE, THE DIRECTOR OF THE MULTNOMAH COUNTY LIBRARY. IT'S SO NICE TO SEE YOU.

>>> YOU HAVE HEARD IN THE EARLIER PRESENTATION THE VAST MAJORITY OF WHAT'S IMPORTANT ABOUT OUR BUDGET PRESENTATION, AND WHAT

WE'RE GOING TO HIGHLIGHT WITH THIS PRESENTATION IS A BIT OF A STRUCTURE BEHIND THESE, THE, THE SORT OF DUAL APPROACH TO BUDGETING, AND THEN GIVE YOU ALL THE OPPORTUNITY TO ASK ANY QUESTIONS THAT YOU HAVE ABOUT IT. YOU ARE ALL VERY FAMILIAR WITH THIS TIME LINE, AND THAT'S KIND OF HOW WE GOT HERE MOST RECENTLY. THREE TIMES ON THE BALLOT, AND ABOUT, ABOUT THREE YEARS, IT'S EXHAUSTING JUST TO LOOK AT THAT, FRANKLY. ULTIMATELY, AS YOU KNOW, THERE WAS THE FORMATION OF A LIBRARY DISTRICT. SO, THE FUNDING BEGINS JULY 1, FOR THAT DISTRICT AND, AND YOU ALL WILL SIT AS THE LIBRARY DISTRICT BOARD GOVERNING THE, THE LIBRARY DISTRICT, AND AS YOU KNOW, YOU ALL AND, AND YOU ALL APPROVED AN INTERGOVERNMENTAL AGREEMENT IN MARCH, JUST CODIFYING THE, THE SETUP THAT, THAT WE ARE GOING TO TALK ABOUT TODAY, AND SOME OTHER AGREEMENTS AROUND HOW THE LIBRARY WILL BE RUN. SO, JUST A VERY HIGH LEVEL OVERVIEW. AS YOU KNOW, THE FIRST YEAR THE DISTRICT TAX, IS THIS YEAR, REPLACES THE LOCAL OPTION LEVY. ALL THAT WILL REMAIN IS WHATEVER TAXES COME IN, PETER IN OVER THE NEXT YEAR OR SO. THE BUDGET APPROPRIATED IS A RATE OF 18 PER 1,000 ASSESSED, AND THE BOARD WILL DETERMINE WHAT THAT RATE IS, AND IT RESTORES HOURS AND SERVICES AS I OUTLINED IN THE EARLIER PRESENTATION. I AM GOING TO ASK BECKY TO SPEAK TO THIS SLIDE SINCE SHE WAS ACTIVE IN CREATING IT.

>> YOU HAVE SEEN THIS BEFORE, AND AGAIN, THIS IS CREATED WITH THE HELP OF THE BUDGET OFFICE, AND THIS WAS WHAT WE THOUGHT WOULD WORK THE BEST MOVING FORWARD, SO, THE EXISTING COUNTY LIBRARY FUND IS, IS THE PRESENTATION THAT YOU JUST SAW WITH ALL THE DETAIL ABOUT THE EXPENDITURES THERE. AND THE NEW LIBRARY DISTRICT FUND IS WHAT WE WILL HAVE MOVING FORWARD, AND IT WILL RECEIVE THE REVENUE FOR THE NEW DISTRICT TAX, ALONG WITH ANY CURRENT YEAR FINES, GRANTS, AND OTHER REVENUES, EXCEPT FOR THOSE ONES THAT YOU SAW DETAILED IN THE LIBRARY PRESENTATION. THEN THE ONLY EXPENDITURE IS ONE LINE ITEM THAT JUST SIMPLY REIMBURSES THE COUNTY LIBRARY FUND FOR THE EXPENDITURES, PROBABLY ON A MONTH-TO-MONTH BASIS AS EACH MONTH CLOSSES. SO, THE TOTAL DISTRICT BUDGET IS, ACTUALLY, A BIT LESS THAN THE TOTAL LIBRARY BUDGET BECAUSE ABOUT 900,000 OF REVENUE IS COMING INTO THE LIBRARY FUND OUTSIDE OF THE LIBRARY DISTRICT. THOSE DELINQUENT LEVY TAXES AND THE INTEREST AND SO ON. SO THIS IS THE SLIDE THAT, THAT MAKES US ALL REALLY HAPPY. WHERE YOU SEE THAT BIG REVENUE SOURCE FOR THE LIBRARY DISTRICT TAX, AND THAT'S PROJECTED TO BE ABOUT 62.5 MILLION. NEXT YEAR, AND THEN A BIT OF OTHER NON TAX REVENUES, ALMOST 3 MILLION, AND YOU SEE THE ONES OUTLINED THERE AND WE WILL BRING FORWARD A REVENUE AMENDMENT FROM THE LIBRARY FOUNDATION. YOU WILL SEE THAT BOTH ON THE DISTRICT SIDE BECAUSE WE NEED TO INCREASE THE REVENUE, AND YOU WILL SEE IT ON THE, THE LIBRARY FUND SIDE FOR THE EXPENDITURE PIECE.

>> HIGHLIGHTS. TAG TEAM. STABLE AND DEDICATED FUNDING, SIGNIFICANT, OBVIOUSLY. HIGHLIGHT. SUSTAINABLE SERVICES, OUR COMMITMENT TO MAKING SURE THAT WE CAN MAINTAIN THIS LEVEL OF SERVICES AND OPERATIONS INTO THE FUTURE, AND A FOCUS ON THE FUTURE, I WILL SAY THAT, THAT IT'S QUITE A PLEASURE NOW TO BE ABLE TO FOCUS SO MUCH MORE OF MY TIME AND ENERGY AND PASSION ON WHAT THE LIBRARY WILL LOOK LIKE MOVING FORWARD, IT'S A REALLY EXCITING TIME FOR PUBLIC LIBRARIES AND, AND I THINK THAT, THAT YOU ALL WILL BE, WILL BE EXCITED ABOUT, ABOUT THE SERVICES THAT THIS LIBRARY IS ABLE TO PROVIDE THE COMMUNITY IN THE FUTURE.

>> SO DO YOU HAVE QUESTIONS ABOUT THAT?

>> I DO, CHAIR. THANK YOU.

>>> CAN GO BACK TO SLIDE 6? HOW MANY GRANTS ARE A PART OF THE \$1.2 MILLION FEATURED IN THE PIE CHART, AND WHEN DO THESE GRANTS EXPIRE? AND HOW DO YOU PLAN TO REPLACE THE FUNDING?

>> IT REALLY VARIES. THEY ARE PROBABLY MOSTLY -- SO, THERE IS A, A, AN ORGANIZATION EQUALED THE, THE INSTITUTE FOR MUSEUM AND LIBRARY SERVICES, IT'S A FEDERAL AGENCY. AND, AND, AND EVERY YEAR THEY DISTRIBUTE FUNDS TO STATE LIBRARIES, TO DISTRIBUTE TO LOCAL LIBRARIES. WE CAN APPLY FOR THOSE GRANTS, AND USUALLY, THEY ARE INTENDED TO BE, TO BE SORT OF INNOVATION GRANTS AND MEANT TO BE FUNDING FOR, FOR, FOR A PILOT OR A PROJECT THAT THEN WE CAN CARRY ON ONCE WE FORGOT HOW TO DO IT BEST, AND THEN ALSO, OUR COMMITMENT IS, IS WE HAVE, WE ARE THE LARGEST PUBLIC LIBRARY FROM THE STATE SO WE TRY TO PURSUE GRANTS AND PROJECTS THAT ARE POTENTIALLY REPLICABLE BY OTHER LIBRARIES FROM THE STATE. SO, FOR INSTANCE, THE ASSESSMENT WE DID OF THE COMMUNITY, I THINK SEVEN YEARS AGO NOW, AND AROUND LANGUAGES, OUR TARGET LANGUAGES, THE FUNDING FOR THAT ASSESSMENT IN WHICH WE WENT OUT TO THE RUSSIAN, CHINESE, VIETNAMESE, AND SPANISH SPEAKING COMMUNITIES, WAS FUNDED BY THOSE LSDA FUNDS, SO THAT, THAT PAID FOR THAT, AND THEN ULTIMATELY, WE, WE OPERATIONALIZED THE RECOMMENDATIONS THAT CAME OUT OF THAT ASSESSMENT.

>> Commissioner Smith: SO WE GET ONE EVERY YEAR.

>> WE DO GET ONE OR TWO, AND THEY CAN BE ONE OR TWO YEARS AND SOMETIMES THREE YEARS. IT DEPENDS ON THE PROJECT.

>> ARE THEY GRANTS OR MARKS?

>> GRANTS.

>> YEP.

>> AND I WANT TO --

>> AND I WAS GOING TO SAY WE WOULD BE HAPPY TO SEND YOU THE DETAILS ABOUT THE ONES IN PLACE RIGHT NOW.

>> OK. THANK YOU.

Commissioner Smith: COULD YOU GO INTO MORE DETAIL? WE ORIGINALLY HAD REMARKS FROM THE CBAC FOLKS WHO TALKED ABOUT POSSIBLY HAVING A 10% RESERVE FOR THE BUDGET, BUT I WOULD LIKE TO HEAR SOME OF YOUR CONCERNS AND, AND OPPORTUNITIES TO BE ABLE TO DO THAT.

>> WELL, GO AHEAD.

>> I WAS GOING TO SAY 10% WAS A NUMBER THAT WE SORT OF -- THE CBAC LANDED ON, IN SOME SORT OF EXTERNAL ANALYSIS, AND THEN ALSO MY UNDERSTANDING IS THAT'S WHAT THE COUNTY'S GOAL IS FOR THE GENERAL FUND, A 10% RESERVE, SO THAT'S HOW WE LANDED ON THAT NUMBER. THERE WAS NOT -- DIDN'T SEEM TO BE A SORT OF A BEST PRACTICE FOR LIBRARIES OUT THERE. AND, AND, AND AS JOHN SUGGESTED, WE DON'T ANTICIPATE THAT -- IN FACT, OUR PROJECTIONS THAT, THAT MIKE HAS DONE DON'T GET US TO THAT. WE ASPIRE TO THAT.

>> SO JOHN, WAS THAT ABOUT \$7 MILLION, UNDER THAT, THAT YOU WERE SUGGESTING YOU DID NOT GIVE A DOLLAR AMOUNT.

>> THAT WOULD BE APPROXIMATELY, COMMISSIONER SMITH, WHAT IT WOULD BE. THE PROBLEM IS THAT IN ORDER TO, TO BUILD THAT, IT WILL CUT -- IT WOULD HAVE TO CUT INTO THE SERVICES THAT ARE OFFERED. SO, UNTIL THINGS KIND OF GET SETTLED OVER THIS BUDGET, IN THE, AND THE NEXT BUDGET, I THINK THAT THE LIBRARY STAFF WILL HAVE TO LOOK CAREFULLY AT WHAT THEY ARE GOING TO BE ABLE TO DO WITH THE RESERVE FOR THE NEAR TERM.

>> IF I COULD ADD, I THINK ONE OF THE CRITICAL PIECES THAT WILL BE NEW THIS YEAR, AND WE NEED TO SEE HOW IT PLAYS OUT IS THE, WHAT THE TAX REVENUES ARE BECAUSE, YOU KNOW, AGAIN, MIKE HAS GIVEN US HIS BEST PROJECTION ON WHAT THE COMPRESSION IS GOING TO BE ON THE DISTRICT BUT THIS IS A NEW STRUCTURE OF THE, OF THE \$10 PIE THAT WE'RE TRYING TO FIT INTO, AND SO, I THINK THAT ONCE WE GET A SENSE OF THAT, WE'LL

HAVE A BETTER IDEA MOVING FORWARD AS TO WHAT THE ACTUAL REVENUES WILL BE AND HOW WE CAN, WE CAN WORK ON BUILDING THAT RESERVE.

>> Commissioner Smith: DO WE HAVE ANY RESOURCES IN RESERVE FOR THE LIBRARY?

>> WE DO.

>> Commissioner Smith: HOW MUCH IS THAT?

>> I WANT TO SAY AT 5 MILLION TO 6 MILLION. ABOUT 6, THAT WE ARE CARRYING INTO THE DISTRICT.

>> Commissioner Smith: SO, IS THAT CARRYOVER MONEY OR IS THAT RESERVE MONEY?

>> IT'S BOTH. WE USE THOSE TERMS INTERCHANGEABLY BUT THIS IS MONEY THAT, THAT, THAT WE HAVE BUILT UP OVER THE LAST LEVY, AND THAT WE, WE -- THAT TAPPED INTO FOR THIS YEAR'S BUDGE BECAUSE OF THE REDUCTIONS. WE WILL STILL HAVE AN AMOUNT AS WE MOVE FORWARD. WE DID BUDGET ABOUT \$4 MILLION THIS YEAR OF CARRYOVER REVENUE AS PART OF OUR TOTAL PACKAGE, AND THAT'S WHY I WANTED TO POINT OUT EARLIER WHEN WE WERE TALKING ABOUT THE REVENUES THAT WE ARE NOT TAPPING INTO ANY OF THE RESERVE FOR THIS FY 2014 BUDGET.

Commissioner Smith: BUT YOU ARE TALKING ABOUT SOMETHING DIFFERENT, JOHN, RIGHT? YOU ARE TALKING ABOUT A SEPARATE PIECE?

>> COMMISSIONER SMITH, NO. JUST HAVING THAT, THAT RESERVE THAT GETS CARRIED OVER, SO THAT, THAT IF THE, IF THE RATES DON'T COME IN AS EXPECTED, THAT THEY WILL BE ABLE TO MAINTAIN SERVICES AND GO INTO THAT, AND IN OUT YEARS FROM HERE, SO, REALLY, IT'S THAT SAME THING, IT'S A CARRYOVER AMOUNT THAT THEY WOULD HAVE IN THE BUDGET THAT THEY COULD DRAW ON FOR, FOR FUTURE FISCAL YEARS.

Commissioner Smith: OK.

>> AND RIGHT NOW IT'S BUDGETED IN CONTINGENCY. IN THE FY 2014 BUDGET.

Commissioner Smith: OK. THANK YOU.

>> IS THAT HELPFUL?

Commissioner Smith: YES.

Chair Cogen: OTHER QUESTIONS OR COMMENTS? GREAT. THANKS.

>> THANK YOU ALL VERY MUCH.

Chair Cogen: I BELIEVE THAT IS ALL THAT WE HAVE SCHEDULED. WE HAVE ANOTHER BUDGE WORK SESSION STARTING AT 1:30 THIS AFTERNOON. DO YOU NEED TO ADD ANYTHING? OK. GREAT. THANKS. THERE WILL BE NO OTHER BUSINESS AND WE ARE NOW ADJOURNED.

ADJOURNMENT

The meeting was adjourned at 11:23 a.m.

This transcript was prepared by LNS Captioning and edited by the Board Clerk's office. For access to the video and/or board packet materials, please view at:
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Submitted by:
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Marina Baker, Assistant Board Clerk
Board of County Commissioners
Multnomah County