

**Minutes of the Board of Commissioners
Multnomah Building, Board Room 100
501 SE Hawthorne Blvd., Portland, Oregon
Thursday, March 6, 2014**

REGULAR MEETING

Chair Marissa Madrigal called the meeting to order at 9:36 a.m. with Vice-Chair Diane McKeel and Commissioners Liesl Wendt and Judy Shiprack present. Commissioner Loretta Smith joined the meeting telephonically and was excused at 11:39 a.m.

Also attending were Jenny M. Madkour, County Attorney, and Marina Baker, Assistant Board Clerk.

CONSENT AGENDA

- C.1 BUDGET MODIFICATION # HD-14-11 Authorizing Five Position Re-classifications within Various Divisions of the Health Department.
- C.2 Renewal of the Intergovernmental Agreement for Oregon Public Works Emergency Response Cooperative Assistance
- C.3 CHANGE OF OWNERSHIP - Full on Premises Sales, Off Premises and Limited on Premises Liquor Licenses for Springdale Pub, 32302 E. Historic Columbia River Hwy. Corbett, OR 97019
- C.4 BUDGET MODIFICATION DCM-08 Reclassifying a Management Assistant to a Budget Analyst Senior as Determined by Central Human Resources Classification Compensation Unit.

Chair Madrigal: GOOD MORNING AND WELCOME TO TODAY'S REGULARLY SCHEDULED MEETING. MAY I HAVE A MOTION ON THE CONSENT AGENDA.

Vice-Chair McKeel: SO MOVED.

Commissioner Shiprack: SECOND.

Chair Madrigal: COMMISSIONER McKEEL MOVES, COMMISSIONER SHIPRACK SECONDS APPROVAL OF THE CONSENT CALENDAR. ALL IN FAVOR?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE CONSENT CALENDAR IS APPROVED.

PUBLIC COMMENT

Opportunity for Public Comment on non-agenda matters. Testimony limited to three minutes per person unless otherwise designated by the presiding officer. This is a time for the Board to hear public testimony, not for Board deliberation.

Board Clerk: MADAM CHAIR, WE HAVE TWO PEOPLE SIGNED UP. IF YOU COULD PLEASE COME FORWARD, MR. LIGHTNING AND MR. JOE WALSH.

Chair Madrigal: GOOD MORNING.

Mr. Lightning: GOOD MORNING. MY COMPANY IS PORTLAND LIGHTNING, A WATCHDOG CREATIVE TANK, MY NAME IS LIGHTNING. ONE OF THE SUBJECTS I'D LIKE TO TALK TODAY ABOUT IS, THEY HAVE A PROJECT OR A PROGRAM IN SEATTLE, WASHINGTON, CALLED THE EAST LAKE BOULEVARD PROGRAM. TO WHERE THEY'VE PUT A BUNCH OF PEOPLE WHO ARE CONSIDERED CHRONIC HOMELESS. AND THEY DID A STUDY AT THIS LOCATION THAT BASICALLY HAS STATED THAT BY HAVING THEM IN THIS PERMANENT SUPPORTIVE HOUSING, THEY HAVE ACTUALLY SAVED PER RESIDENT \$30,000 PER YEAR. SO WHEN YOU START CALCULATING THAT OUT, IF YOU'RE USING A THOUSAND OR A 2,000 NUMBER, WE'RE GETTING INTO SOME BIG NUMBERS HERE ON SAVINGS BY PROVIDING PERMANENT SUPPORTIVE HOUSING. NOW, ONE OF THE ISSUES I'VE STATED, I'D LIKE TO SEE MORE MICROAPARTMENTS BUILT THROUGHOUT PORTLAND AND MULTNOMAH COUNTY. WHAT I'D LIKE TO SEE IS THESE BUILDINGS BEING 50 UNITS, 75,000 PER UNIT, I'D LIKE TO SEE A COST THAT WOULD RANGE ANYWHERE FROM FOUR TO 5 MILLION, INCLUDING THE DEVELOPER'S FEES INCLUDED IN THAT ALSO. AGAIN, WHAT I'D LIKE TO SEE IS MORE PARTICIPATION FROM ESTABLISHED FOUNDATIONS PROVIDING THE FUNDING FOR THESE PROJECTS. AGAIN, WHAT I THINK CAN HAPPEN IF THEY UNDERSTAND -- I'M NOT ASKING FOR A GRANT FROM THESE FOUNDATIONS, WHAT I'M ASKING FOR IS A LOAN THAT WOULD BE PAID BACK AFTER A FIVE-YEAR TIME FRAME, AND WHY I'M ASKING FOR THAT, BECAUSE WHEN YOU CALCULATE THE 50 UNITS TIMES THE 30,000, THAT EQUATES TO 1.5 MILLION DOLLARS. NOW, WHEN YOU HAVE A BUILDING COST OF CLOSE TO 5 MILLION, WITHIN THAT FIRST FIVE-YEAR TIME FRAME, JUST THE SAVINGS ALONE TO THE PUBLICLY FUNDED SERVICES WILL LITERALLY PAY OFF THESE BUILDINGS, AND WHAT I'D LIKE TO SEE IS THE FOUNDATIONS PARTICIPATE IN THIS TO UNDERSTAND THAT WHEN WE GET TO THAT FIVE-YEAR TIME FRAME, WE CAN BEGIN TO PAY THEM BACK INTO THEIR FOUNDATIONS BY USING A STEP-UP PAYMENT PLAN THEREAFTER. SO AGAIN, I'M NOT ASKING FOR GRANTS FROM THE FOUNDATIONS, I'M ASKING FOR A CREATIVE FINANCING TO PLACE YOUR RESOURCES INTO SOMETHING THAT WILL CREATE SAVINGS THROUGHOUT PORTLAND MULTNOMAH COUNTY THAT WE NORMALLY CAN'T SEE, BECAUSE THAT'S A TREMENDOUS SAVINGS WHEN YOU CALCULATE THAT OUT. NOW, AGAIN, ANOTHER ISSUE I'D LIKE TO DISCUSS, IF WE'RE TALKING, SAY, LET'S DO 10 BUILDINGS, 50 UNITS PER BUILDING, HOW DO WE COME UP WITH THAT MONEY IN OTHER AREAS? WHAT I WOULD LIKE TO PROPOSE ALSO IS TO USE WAPATO DECLARED A SURPLUS PROPERTY AND BUILD THESE

MICROAPARTMENTS, AND IN THESE MICROAPARTMENTS ALSO HAVE THE MANAGEMENT IN PLACE THAT IS VERY KNOWLEDGEABLE ON ALCOHOLISM, DRUG TREATMENT, MENTAL ILLNESS, SO WE ACTUALLY HAVE A 50-UNIT BUILDING WITH ONE MANAGER IN THERE THAT HAS A LOT OF QUALIFICATIONS TO TAKE CARE OF THESE PEOPLE IN EACH BUILDING. SO THAT WAY WE ACTUALLY ARE ABLE TO SET IT ALL UP INTO ONE PROPERTY IN VARIOUS PROPERTIES THROUGHOUT THE CITY AND BASICALLY TAKE CARE OF THE HOMELESS. THANK YOU.

Mr. Walsh: GOOD MORNING, MY NAME IS JOE WALSH, I REPRESENT INDIVIDUALS FOR JUSTICE. OBVIOUSLY IF YOU LOOK AT MY SHIRT WE SUPPORT A \$15 AN HOUR MINIMUM WAGE. ABOUT A MONTH AGO OUR GOOD PRESIDENT SHOCKED THE ECONOMIC WORLD BY CALLING FOR A MINIMUM WAGE OF \$10.10. I THOUGHT THAT WAS KIND OF INTERESTING. BUT HERE IN OREGON, WE'RE AT \$9.10. SO WE'RE PRETTY CLOSE TO THE -- WHAT HE WAS TALKING ABOUT. THE NATIONAL MINIMUM WAGE IS \$7.25. NOW, WHEN I FIRST HEARD THE FIGURE OF \$15 AN HOUR, I SAID, WOW, THAT'S A LOT OF MONEY FOR PEOPLE THAT ARE COMING IN STARTING OUT, AND ALL THE ARGUMENTS THAT YOU HEARD IN THE ECONOMIC SYSTEMS THAT WE HAVE RAN THROUGH MY HEAD. BUT I DID SOME OF THE MATH. IF YOU MAKE \$15 AN HOUR, AT 40 HOURS A WEEK, YOU MAKE ABOUT \$30,000 A YEAR. MOST ECONOMISTS WILL TELL YOU THAT WHEN YOU LOOK AT YOUR GROSS INCOME, YOUR RENT, YOUR MORTGAGE SHOULD BE NO MORE THAN 25% OF THAT. SO I DID SOME OF THE MATH WITH MY WIFE AND I, AND IN 1995, ALMOST 20 YEARS AGO, WHEN I RETIRED, I WAS CLASSIFIED AS A UTILITY -- HIGH-VOLTAGE UTILITY SUPERVISOR AT LONG BEACH NAVAL SHIPYARD, AND I MADE \$22 AN HOUR. 20 YEARS AGO. IF YOU DO THE MATH, AT \$15 AN HOUR, SOMEBODY CAN PAY ABOUT \$650 FOR RENT OR MORTGAGE. SO BEING A GOOD HUSBAND, I ASKED MY WIFE, HOW MUCH DO WE PAY FOR RENT? BECAUSE I ACTUALLY DID NOT KNOW. I DON'T PAY THE BILLS, SHE PAYS THE BILLS. AND SHE SAID, WE LIVE IN A ONE-BEDROOM APARTMENT, VERY NICE, IT'S ON DIVISION, EAST TABOR, WE HAVE A SWIMMING POOL, MOST OF THE AMENITIES. IT'S A ONE-BEDROOM APARTMENT. WE PAY \$750 A MONTH. AND OUR ELECTRIC RUNS ABOUT \$100 A MONTH BECAUSE EVERYTHING IS ELECTRIC. SO IT'S \$850 A MONTH. WE PAY FOR ONE-BEDROOM APARTMENT. IF YOU DO WHAT THE PRESIDENT WANTS TO DO, AND DO A 10.10, YOU COULD AFFORD TO PAY \$525 A MONTH FOR AN APARTMENT OR MORTGAGE. MY DAUGHTER LIVES HERE IN PORTLAND, SHE HAS TWO KIDS. SHE LIVES IN A THREE-BEDROOM APARTMENT AND IT COSTS HER OVER A THOUSAND DOLLARS A MONTH. THERE IS NO WAY THAT WE CAN AFFORD TO ACCEPT THE PRESIDENT'S \$10.10. IF HE'S GOING TO DO IT, HE SHOULD HAVE TAKEN A FIGURE OF \$15 AN HOUR. BECAUSE HE'S GOING TO GET THE FLAK ANYWAY. AND THE ECONOMISTS -- THE CONSERVATIVE ECONOMISTS HAVE ALREADY GONE CRAZY AND CALLED HIM EVERYTHING FROM A SOCIALIST TO CRAZY.

Chair Madrigal: THANK YOU.

Mr. Walsh: WE NEED \$15 AN HOUR. AND JUST ONE MORE POINT AND THEN I'LL SHUT UP. RECENTLY THERE WAS AN ELECTION IN SEATTLE. A WOMAN RAN AS A SOCIALIST, AND SHE RAN ON THE PLATFORM OF \$15 AN HOUR. AND SHE BEAT AN INCUMBENT.

Chair Madrigal: THANK YOU.

Mr. Walsh: THERE'S SOMETHING GOING ON. THERE'S A CURRENT GOING ON. SO YOU COULD FACE IT OR JUST IGNORE IT AND IT WILL HIT YOU ON THE SIDE OF THE HEAD LIKE A TWO BY FOUR. THANK YOU FOR EXTENDING THE TIME.

REGULAR AGENDA

R.1 Intergovernmental Agreement (IGA) with the ODOT for Improvements to Northeast 244th Ave at Union Pacific Railroad Crossing. Presenter: Brian Vincent, County Engineer.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Vice-Chair McKeel: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER McKEEL SECONDS THE APPROVAL OF R-1.

Mr. Vincent: GOOD MORNING. BRIAN VINCENT, COUNTY ENGINEER WITH THE DEPARTMENT OF COMMUNITY SERVICES. THIS FIRST REQUEST IS FOR APPROVAL OF THE AGREEMENT WITH ODOT. THIS WILL ENABLE IMPLEMENTATION OF A PROJECT OUT IN EAST COUNTY. IT'S A VERY SIMPLE PROJECT, BUT AN IMPORTANT SAFETY IMPROVEMENT. IT'S AN AT GRADE CROSSING WITH NORTHEAST 244th AVENUE AND THE EXISTING UNION PACIFIC RAIL LINE. CURRENTLY WE HAVE FLASHING LIGHTS, BUT THERE ARE NO GATE ARMS. THIS IMPROVEMENT WILL REPLACE THOSE LIGHTS ADD AN ADDITIONAL LIGHT FOR A NEARBY COMMUNITY AND INSTALL GATE ARMS. MORE TRADITIONAL IN THE URBAN ENVIRONMENT. SO THAT WORK WILL BE CONDUCTED BY THE UNION PACIFIC RAILROAD. THE COUNTY'S PORTION OF THIS WORK WOULD BE TO WIDEN THE ROAD SLIGHTLY AT THAT INTERSECTION WITH THE RAILROAD, AND THEN TO PLACE GUARDRAIL AROUND THESE GATE ARMS AND SIGNALS. AGAIN, IT'S VERY STRAIGHTFORWARD PROJECT, IT'S 100% FUNDED THROUGH ODOT, AND THE COUNTY'S PORTION, AGAIN, 100% FUNDED IS ONLY ABOUT \$60,000.

Chair Madrigal: GREAT, ANY QUESTIONS?

Vice-Chair McKeel: THANK YOU, I HAVE A QUESTION. BRIAN, EXACTLY WHERE IS THAT? GEOGRAPHICALLY?

Mr. Vincent: THANK YOU COMMISSIONER McKEEL. IT'S THE CITY LIMITS IN BETWEEN WOOD VILLAGE AND CITY OF TROUTDALE. AND IT'S ON NORTH OF NORTHEAST HALSEY, IF YOU KNOW WHERE THE EDGEFIELD McMENAMINS PROPERTY IS, IT'S AT THE WEST SIDE OF THAT PROPERTY HEADING NORTH. IT'S BY THE ANIMAL SHELTER, ACTUALLY.

Vice-Chair McKeel: OKAY, THANK YOU.

Chair Madrigal: OTHER QUESTIONS? OKAY. ALL IN FAVOR VOTE AYE?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? APPROVED. THANK YOU.

R.2 Intergovernmental Agreement (IGA) with ODOT for improvements to East Metro Traffic System and Intercommunications. Presenter: Brian Vincent.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Commissioner Wendt: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER WENDT SECONDS APPROVAL. WELCOME BACK.

Mr. Vincent: THANK YOU. THIS PROJECT ALSO IN EAST COUNTY IS A GEOGRAPHIC IMPROVEMENT. THE END RESULT WILL BE A GREATER FACILITATION OF NORTH-SOUTH TRAFFIC FLOW IN BETWEEN I-84 AND U.S. 26 HEADING TOWARDS MT. HOOD. SO PRIMARILY THIS INVOLVES 27 SIGNALS IN THE GRESHAM AREA. YOU PROBABLY KNOW THE COUNTY STILL HAS AN INVENTORY OF SIGNALS THROUGHOUT THE COUNTY, BUT PREDOMINANTLY IN EAST COUNTY. WE HAVE AN AGREEMENT WITH THE CITY OF GRESHAM TO MANAGE THAT SYSTEM FOR US AND MAINTAIN THEM. WE WILL BE COLLABORATING WITH THE CITY ON THIS PROJECT. WHAT THIS PROJECT WILL DO IS THE CITY WORKS WITH ODOT IN A REGIONAL FORM TO UPGRADE THE CURRENT TECHNOLOGY IN THE SIGNALS, PROVIDE FIBER OPTIC CONNECTIVITY IN BETWEEN THESE SIGNALS, ULTIMATELY ALL READING INTO -- LEADING TO A MORE REGIONAL INTERFACE. IT'S AVAILABLE BOTH AT ODOT CENTRAL OPERATIONS AS WELL AS GRESHAM AND CITY OF PORTLAND. IT'S KIND OF A BEHIND THE SCENES IMPROVEMENT, BUT IMPORTANT TECHNOLOGY UPGRADE.

Chair Madrigal: QUESTIONS?

Vice-Chair McKeel: I HAVE A QUESTION. THANK YOU. BRIAN, DOES THIS COME OUT OF OUR EAST METRO CONNECTOR PLAN, THIS PROJECT, OR WAS IT ALREADY UNDERWAY? I'M FAMILIAR WITH THIS PROJECT, BUT I DON'T REMEMBER THE TIMING.

Mr. Vincent: GOOD QUESTION, COMMISSIONER McKEEL. THIS IS SEPARATE, BUT IT TIES IN WITH THAT VERY WELL. SOME OF THE RESULTS OF EAST METRO CONNECTION RELY ON THE UPGRADE.

Vice-Chair McKeel: EXACTLY. I THOUGHT THAT WAS ALREADY ON -- UNDERWAY FROM ODOT WHEN WE STARTED DOING THE EAST METRO CONNECTOR PLAN, BUT IT IS AN IMPORTANT PROJECT CONNECTED TO THE OTHER PROJECTS IN THE EAST METRO CONNECTOR PLAN. THANK YOU.

Chair Madrigal: ADDITIONAL QUESTIONS? OK. ALL IN FAVOR VOTE AYE?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE IGA IS APPROVED.

Mr. Vincent: THANK YOU.

R.3 Intergovernmental Agreement (IGA) with ODOT for Right of Way Services on Cornelius Pass. Presenter: Patrick Hinds, PLS, Right of Way Manager & Matt Ryan, Assistant County Attorney.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Commissioner Wendt: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER WENDT SECONDS APPROVAL OF R-3.

Mr. Hinds: GOOD MORNING, COMMISSIONERS, I'M PATRICK HINDS, THE RIGHT OF WAY MANAGER. IN 2012 MULTNOMAH COUNTY ENTERED INTO A MASTER AGREEMENT WITH STATE OF OREGON THROUGH THE DEPARTMENT OF TRANSPORTATION TO FUND AND SCOPE SAFETY IMPROVEMENT PROJECTS ON NORTHWEST CORNELIUS PASS ROAD. THAT AGREEMENT ALSO REQUIRES THAT MULTNOMAH COUNTY ENTER INTO A SUBSEQUENT AGREEMENT TO IDENTIFY ROLES AND RESPONSIBILITIES ASSOCIATED WITH RIGHT OF WAY ACQUISITION ACTIVITIES. THE IGA BEING CONSIDERED BY THE BOARD TODAY ACHIEVES THAT THAT REQUIREMENT, THE RIGHT OF WAY ACQUISITION

ACTIVITIES WILL BE PERFORMED BY MULTNOMAH COUNTY AND PROFESSIONALS UNDER MULTNOMAH COUNTY UNDER CONTRACT TO MULTNOMAH COUNTY. REGARDLESS OF WHO PERFORMS RIGHT OF WAY ACQUISITION ACTIVITIES, THE REQUIREMENTS FOR COMPLIANCE WITH STATE, FEDERAL, AND LOCAL COUNTY REQUIREMENTS WILL BE MET. THE IGA IS FOR \$5,000 AND PROVIDES THAT ODOT WILL PROVIDE SUPERVISORY ACTIVITIES AND WILL CERTIFY RIGHT OF WAY FOR THE FEDERAL AID PROJECT. ARE THERE ANY QUESTIONS?

Chair Madrigal: COULD YOU GIVE US AN EXAMPLE OF A RIGHT OF WAY ACTIVITY?

Mr. Ryan: MATT RYAN FROM COUNTY ATTORNEY'S OFFICE. IF WE WERE TO ACQUIRE PROPERTY TO WIDEN THE ROAD, WE HAVE TO MAKE OFFER, COME TO THE BOARD, GET THE AUTHORITY TO ACQUIRE THE PROPERTY, AND THEN NEGOTIATE WITH THE PROPERTY OWNER OR THE OTHER PARTIES TO ACQUIRE THE PROPERTY. AND WHAT HAPPENS IS, ODOT REVIEWS WHAT WE'VE DONE FOR COMPLIANCE AT THEIR FEDERAL CERTIFICATION THAT THEY HAVE TO MAINTAIN BECAUSE IT'S A FEDERALLY FUNDED PROJECT.

Mr. Hinds: INITIALLY WE WOULD -- IN THE DESIGN PHASE IDENTIFY PROPERTIES THAT ARE IMPACTED, AND PROVIDE LEGAL DESCRIPTIONS, APPRAISALS AND OTHER ACQUISITION ACTIVITIES.

Chair Madrigal: AND THIS IS ALL RELATED TO THE LARGE PROJECT TO REDO CORNELIUS PASS ROAD?

Mr. Hinds: THERE'S GENERAL -- AT THE MOMENT THERE'S FIVE AREAS THAT ARE -- WILL POTENTIALLY EXPERIENCE AN IMPACT OF SOME SORT. WHETHER IT'S A WIDENING, OR SOME OTHER ACTIVITY. IT'S STILL IN DESIGN PHASE RIGHT AT THE MOMENT.

Chair Madrigal: OK. ANY FURTHER QUESTIONS? ALL IN FAVOR?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE IGA IS APPROVED.

Mr. Hinds: THANK YOU.

R.4 BUDGET MODIFICATION # DCJ-15 Redesigns the Juvenile Residential Alcohol & Drug Program to an Assessment & Evaluation Program and Adds 4.00 FTEs. Presenters: Christina McMahan, Assistant Director; Deena Corso, Senior Manager; Rosa Garcia, Community Justice Manager; Joyce Resare, Business Services Manager, DCJ.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Vice-Chair McKeel: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVED AND COMMISSIONER MCKEEL SECONDED, APPROVAL OF R-4. GOOD MORNING.

Ms. McMahan: GOOD MORNING CHAIR MADRIGAL AND COMMISSIONERS. MY NAME IS CHRISTINA McMAHAN, I AM AN ASSISTANT DIRECTOR FOR DCJ ASSIGNED TO THE JUVENILE SERVICES DIVISION. THIS MORNING I HAVE BROUGHT WITH ME COMMUNITY JUSTICE MANAGER ROSA GARCIA AND SENIOR MANAGER DEENA CORSO. WE'RE HERE TO REQUEST YOUR APPROVAL OF THE BUDGET MODIFICATION FOR DCJ-15 TO REQUEST THAT WE ARE ALLOWED TO ADD FOUR ADDITIONAL FULL-TIME EQUIVALENT POSITIONS INTO OUR BUDGET FOR THIS YEAR. WE ARE DOING THIS TO -- IT WOULD ACTUALLY INVOLVE REALIGNING EXISTING RESOURCES IN THE CURRENT FISCAL YEAR IN ORDER TO CHANGE THE PROGRAM THAT WE'RE OPERATING CURRENTLY IN OUR FACILITY. IT'S CALLED THE RESIDENTIAL ALCOHOL AND DRUG PROGRAM. AND THIS WOULD ALLOW US TO MODIFY THE PROGRAM TYPE AND CHANGE IT TO AN ASSESSMENT AND EVALUATION PROGRAM RATHER THAN A SPECIFIC RESIDENTIAL ALCOHOL AND DRUG PROGRAM. WE HAVE OPERATED THE RAD PROGRAM FOR APPROXIMATELY 13 YEARS, AND IT IS A -- WHAT IS KNOWN AS A BEHAVIORAL REHABILITATIVE SERVICES PROGRAM. WE'RE ALLOWED TO OPERATE IT THROUGH AN INTERAGENCY AGREEMENT WITH THE DEPARTMENT OF HUMAN SERVICES. THERE ARE DIFFERENT LEVELS OF CARE. WE ARE ASKING TO CHANGE THE LEVEL OF CARE SO THAT WE CAN OPERATE THE ASSESSMENT AND EVALUATION PROGRAM. IN ORDER TO DO THAT, AS I SAID, WE'RE REALIGNING RESOURCES. WE HAVE BEEN OPERATING RAD FOR THE LAST 13 YEARS, USING OUR INTERNAL STAFFING AND ALSO THROUGH A CONTRACT WITH MORRISON CHILD AND FAMILY SERVICES. SO WE ARE ENDING THE CONTRACT WITH MORRISON AND PROPOSING TO GO TO THE NEW MODEL WHICH WILL BE RUN COMPLETELY WITH DCJ STAFF. I AM GOING TO TURN IT OVER TO SENIOR MANAGER DEENA CORSO SO SHE CAN EXPLAIN A LITTLE MORE OF THE DETAILS. THANK YOU.

Ms. Corso: GOOD MORNING, COMMISSIONERS, DEENA CORSO. OVER THE PAST SEVERAL MONTHS, WE HAVE BEEN CONDUCTING A THOROUGH REVIEW OF OUR EXISTING PROGRAMS, OR RAD PROGRAMS, AS WELL AS THE OVERALL NEEDS OF YOUTH IN THE JUVENILE JUSTICE SYSTEM, AS THOSE HAVE CHANGED OVER THE 13 YEARS SINCE WE FIRST STARTED THE RAD PROGRAM. WE ANALYZED A WHOLE BUNCH OF DATA, TALKED WITH EMPLOYEES, EXTERNAL STAKEHOLDERS, PARTNERS, WE'VE VISITED OTHER COUNTIES THAT RUN THESE TYPE OF BRS ASSESSMENT EVALUATION PROGRAMS, AND WE'VE MADE A DETERMINATION THAT THE ANE -- ASSESSMENT AND EVALUATION LEVEL OF CARE WILL BETTER MEET OF NEEDS OF KIDS IN OUR SYSTEM AT THIS TIME. THE ANE PROGRAM GIVES US AN OPPORTUNITY TO PROVIDE ASSESSMENT, EVALUATION, STABILIZATION, TREATMENT READINESS, AND TRANSITION SERVICES IN A STAFF SECURE SETTING. THE CURRENT POPULATION IS REALLY GEARED SPECIFICALLY ON YOUTH WITH SEVERE ADDICTION ISSUES. THE NEW PROGRAM WE ANTICIPATE WILL GIVE US THE OPPORTUNITY TO WORK WITH JUVENILE JUSTICE INVOLVED YOUTH WITH A MUCH WIDER ARRAY OF COMPLEX AND VARIED NEEDS. SO SOME OF THE NEEDS THAT WE'RE SEEING THAT AREN'T CURRENTLY MET THROUGH OUR EXISTING PROGRAM ARE KIDS WITH SIGNIFICANT MENTAL HEALTH PROBLEMS, YOUTH WITH SEXUAL OFFENDING BEHAVIORS, COMPLEX TRAUMA, VICTIMS OF FAMILY VIOLENCE, AND OUR COMMERCIALLY SEXUALLY EXPLOITED YOUTH. WE ALSO ANTICIPATE THAT KIDS WHO HAVE SEVERE ADDICTION ISSUES WILL BE ABLE TO ACCESS THIS PROGRAM AND RECEIVE THE STABILIZATION ASSESSMENT TREATMENT READINESS THAT THE KIDS WITH THESE OTHER ISSUES ALSO PRESENT WITH, BUT IT WILL JUST OPEN THE DOOR FOR US TO BE ABLE TO SERVE YOUTH WITH A WIDER ARRAY OF NEEDS.

Ms. McMahan: I'D ALSO LIKE TO INVITE ROSA GARCIA, WHO HAS BEEN THE MASTERMIND OF THIS, TO SHARE WHAT THE PROGRAM DESCRIPTION AND PROGRAM PHILOSOPHY IS.

Ms. Garcia: ROSA GARCIA WITH DCJ. THE PROPOSED PROJECT WILL BE A VOLUNTARY PROGRAM FOR BOTH MALE AND FEMALE YOUTH, AGES 13-17 WHO REQUIRE OUT OF HOME PLACEMENT FOR AN ASSESSMENT EVALUATION, STABILIZATION AND TRANSITION PLANNING. THE AVERAGE LENGTH OF STAY IS GOING TO BE ESTIMATED ABOUT 45 DAYS THAT YOUTH MAY STAY LONGER UP TO 90 DAYS BASED ON INDIVIDUAL NEEDS. WHILE YOUTH ARE IN THE PROGRAM, THEY ARE GOING TO RECEIVE A COMPREHENSIVE ASSESSMENT THAT WILL INCLUDE ALSO IF NEEDED A DRUG AND ALCOHOL ASSESSMENT, PSYCHOLOGICAL, PSYCHIATRIC, AND PSYCHOSEXUAL. SERVICES WILL ALSO INCLUDE INDIVIDUAL AND GROUP COUNSELING, IN A CULTURALLY RESPONSIVE ENVIRONMENT. THERE WILL BE FAMILY COUNSELING, PARENT TRAINING, AND SKILL BUILDING. THE CORE PHILOSOPHY OF THE PROGRAM IS GOING TO BE PROVIDE A HOLISTIC TRAUMA INFORMED CLIENT AND FAMILY FOCUSED SERVICES FOR YOUNG

PEOPLE AND THEIR FAMILIES, ENGAGING YOUTH IN AN ARRAY OF SERVICES WITH CONSIDERATION GIVEN TO THEIR DEVELOPMENTAL LEVELS, GENDER NEEDS, CULTURAL BACKGROUND, COMMUNITY SUPPORT, AND PARENT INVOLVEMENT, AND OTHER SOCIAL SUPPORT. THE PROGRAM WILL FOLLOW BEST PRACTICES FOR TRAUMA INFORMED CARE, AND WILL ADOPT A MODEL WHICH EMPHASIZES STRENGTH BASED AND COGNITIVE BEHAVIOR INTERVENTION.

Ms. McMahan: THANK YOU, ROSA. SO IN SUMMARY, WE BELIEVE CHANGING TO THIS MODEL WILL ALLOW US TO SERVE A GREATER NUMBER OF YOUTH IN OUR COMMUNITY WHO HAVE VARIED AND COMPLEX NEEDS. WE'LL BE ABLE TO DO A BETTER JOB OF SERVING YOUTH OF COLOR, WE ANTICIPATE 60 TO 70% OF THE YOUTH THAT WILL BE IN THIS PROGRAM ARE MOST LIKELY TO BE YOUTH OF COLOR, AND WE'RE VERY EXCITED BECAUSE WE WILL BE ABLE TO ADD MORE BILINGUAL STAFF AND FOR THE FIRST TIME WE WILL HAVE SEVEN-DAY-A-WEEK DURING ALL WAKING HOURS COVERAGE FOR FAMILIES THAT ARE MONO LINGUAL AND YOUTH WHO MIGHT BE PARTICIPATING IN OUR PROGRAM WHO ARE MONO LINGUAL OR PREFER TO SPEAK IN SPANISH. SO WE ARE EXCITED ABOUT OUR OPPORTUNITY HERE TO MEET A GREATER AMOUNT OF NEED AND ENHANCE OUR SERVICE DELIVERY, AND REQUEST YOU APPROVE THE BUDGET MODIFICATION. THANK YOU.

Chair Madrigal: ANY QUESTIONS? COMMISSIONER SHIPRACK.

Commissioner Shiprack: I'M SO IMPRESSED WITH YOUR PRESENTATION. THIS IS A UNANIMOUS WOW. SOME OF YOU NEWSPAPER READERS MAY KNOW THAT COMMISSIONER McKEEL AND I JUST RETURNED FROM A TRIP TO WASHINGTON, DC, AND I WAS ABLE TO MEET WITH SOME OF THE LEADERSHIP AT OJJDP, THE BUREAU OF JUSTICE ASSISTANCE AND SOME OTHER OFFICERS OF THE DEPARTMENT OF JUSTICE, AND THEY KNOW ABOUT US. THEY KNOW ABOUT YOU. THEY ARE VERY IMPRESSED WITH THE WORK YOU'RE DOING, AND I AM REALLY ALWAYS DELIGHTED TO CARRY THAT MESSAGE, AND I THINK THAT WE START -- AT LEAST I GUESS START IS NOT THE APPROPRIATE TERM. WHAT WE DO HERE IS WE BUILD ON A VERY STRONG FOUNDATION AND BASE OF TAKING CARE OF KIDS, WE SERVE MORE YOUTH, WE SERVE MORE YOUTH OF COLOR, WE SERVE MORE FAMILIES WHO NEED TRANSLATION, BILINGUAL SERVICES, AND WE SERVE THEM MORE DAYS OF THE WEEK. BOOM! THANK YOU.

Chair Madrigal: OTHER COMMENTS OR QUESTIONS?

Commissioner Wendt: A QUESTION. THANK YOU COMMISSIONER SHIPRACK FOR THAT EXCLAMATION MARK ON YOUR PRESENTATION. I JUST HAVE A QUESTION. IT'S A SIGNIFICANT CHANGE IN PHILOSOPHY, AND I WAS WONDERING IF YOU COULD SPEAK TO WHERE MORRISON IS IN THIS

TRANSITION AND HOW -- WHAT THAT TIME LINE LOOKS LIKE, AND ANY CONCERNS OR ISSUES THAT MIGHT ARISE FROM THAT TRANSITION PERIOD.

Ms. McMahan: YES. ACTUALLY, WHEN WE DECIDED TO START EXPLORING THIS, IT WAS LAST SPRING, WE SAT DOWN AND MET WITH THE PROGRAM DIRECTOR FOR MORRISON. THE THREE OF US AND THE PROGRAM DIRECTOR, AND SHARED OUR THOUGHTS. SHE WAS IN AGREEMENT IT WAS TIME TO REANALYZE WHERE WE WERE AT WITH MEETING THE NEEDS OF OUR COMMUNITY, AND AS SOON AS THE DECISION WAS MADE TO MOVE FORWARD, WE SAT DOWN WITH HER AND SPOKE WITH HER ABOUT HOW CAN WE PLAN A TRANSITION SO THAT IT OBVIOUSLY IS UPSETTING WHEN YOU LOSE A CONTRACT BECAUSE REAL PEOPLE ARE INVOLVED, AND THEY HAVE STAFF, BUT HOW CAN WE WORK TOGETHER TO MAKE THAT TRANSITION SMOOTH? I WANT TO COMMEND ROSA GARCIA, SHE'S DONE AN INCREDIBLE JOB, SHE'S THE SUPERVISOR FOR THE PROGRAM. AND HAS WORKED VERY COLLABORATIVELY WITH THE PROGRAM DIRECTOR FROM MORRISON. WE CAME UP WITH A STRATEGY, AND WE PLAN TO HAVE ALL THE KIDS TRANSITIONED OUT BY THE END OF MARCH. WE'RE HELPING ASSIST MORRISON CENTER WITH SOME OF THE STAFFING ISSUES BY LETTING BACKFILLING AS THEY HAVE EMPLOYEES WHO ARE LEAVING, BECAUSE THEY KNOW THE CONTRACT IS ENDING AND THEY HAVE OTHER EMPLOYMENT OPPORTUNITIES. ROSA HAS BEEN HELPING BY HAVING OUR STAFF BACKFILL SOME OF THOSE REQUIRED SHIFTS. WE HAVE A WONDERFUL PROGRAM WITH MORRISON, WE WORK WITH THEM ON ANOTHER PROGRAM ROSA OVERSEES AND WE HAVE A LONG-STANDING CONTRACT WITH THEM FOR PROVIDING THE SEXUAL OFFENDING TREATMENT FOR KIDS WHO ARE NOT YET FORMALLY INVOLVED IN THE JUVENILE JUSTICE SYSTEM AND KIDS WHO ARE INVOLVED WITH OUR DEPARTMENT AND WE ARE CONTINUING THAT. SO OBVIOUSLY IT'S A BIG CHANGE, BUT I THINK IT IS GOING AS WELL AS IT COULD BE CONSIDERING SUCH A MONUMENTAL CHANGE.

Vice-Chair McKeel: THANK YOU FOR THIS. I AGREE WITH THE WOW, OBVIOUSLY, AND I ALSO APPRECIATE THAT YOU ARE ALWAYS WILLING TO LOOK AT NEW MODELS THAT REALLY SERVE THE NEEDS OF OUR POPULATION. AND I REALLY APPRECIATE THAT. VERY, VERY MUCH. I WILL JUST SAY COMMISSIONER SHIPRACK SAID THAT WE WERE AT THE NACO CONFERENCE, AND QUITE FRANKLY MULTNOMAH COUNTY LEADS IN MANY, MANY WAYS, AND ALL THE COUNTIES ACROSS THIS NATION LOOK TO US FOR OUR BEST PRACTICES AND OUR LEADERSHIP. SO ANYWAY, THANK YOU SO MUCH FOR LOOKING AT THIS AND BRINGING IT FORWARD. THANK YOU.

Ms. McMahan: THANK YOU COMMISSIONER McKEEL.

Chair Madrigal: THIS IS REALLY EXCELLENT AND COMPASSION AND ACTION, AND I'M JUST -- I THINK WE'RE ALL PROUD TO WORK ALONGSIDE YOU AND TO SEE YOUR ABILITY TO BE FLEXIBLE AND MAKE SURE THAT EVERY PENNY

THAT WE HAVE IS GOING TO BE MAXIMIZED AND GOING TO SERVICES THAT ARE HOLISTIC AND TAKING CARE OF THE WHOLE CHILD, AND OF COURSE I'M SO ECSTATIC THAT WE'RE ADDING BILINGUAL CAPACITY TOO. SO IF THERE ARE NO FURTHER QUESTIONS WE WILL --

Commissioner Smith: I HAVE A QUESTION, MADAM CHAIR.

Chair Madrigal: COMMISSIONER SMITH, HELLO.

Commissioner Smith: SO YOU SAID THERE'S NO CHANGE IN THE OVERALL APPROPRIATION, AND IT LOOKS LIKE THERE'S GOING TO BE AN INCREASE IN THE MEDICAL AND DENTAL INSURANCE. WHERE ARE THOSE DOLLARS COMING FROM?

Ms. McMahan: BY TERMINATING THE CONTRACT THAT WE HAVE WITH MORRISON, THAT FREED UP SOME FUNDING SO THAT WE COULD REALIGN IT TO PAY FOR THE EXTRA PERSONNEL COST INCLUDING THE BENEFITS YOU'VE MENTIONED, COMMISSIONER.

Commissioner Smith: BECAUSE WE'RE GOING TO HAVE FOUR NEW POSITIONS?

Ms. McMahan: RIGHT. AND IT IS JUST ABOUT A BREAK-EVEN MOMENT FOR FISCAL YEAR '15. WE'RE ANTICIPATING IT WILL BE ABOUT A \$10,000 PER YEAR SAVINGS TO GENERAL FUND, EVEN WITH THE INCREASED PERSONNEL COSTS.

Commissioner Smith: I'M LOOKING AT THE APR, AND I DON'T KNOW IF YOU SAW THAT OR NOT, IT SAYS \$18,640. THE MEDICAL AND DENTAL INSURANCE FUND. SO I'M TRYING TO FIGURE OUT HOW YOU'RE GOING TO PUT THOSE NUMBERS WITHIN YOUR CURRENT BUDGET SO IT'S A WASH.

Ms. McMahan: WITHIN OUR CURRENT BUDGET WE WILL HAVE SAVINGS BETWEEN THE BEGINNING OF APRIL WHEN THE CONTRACT WITH MORRISON ENDS, THROUGH JUNE 30th. SO WE'RE GOING TO HAVE I THINK APPROXIMATELY \$130,000 IN SAVINGS. JOYCE RESARE IS HERE, SHE GETS A LITTLE NERVOUS WHEN I START TALKING NUMBERS, BUT --

Commissioner Smith: THERE ARE NO NUMBERS ATTACHED TO IT, THERE'S JUST CHANGING AND WHO'S DELIVERING THE SERVICES, AND SO ON THE APR THAT YOU ALL SUBMITTED, YOU SAID THERE IS NO NET CHANGE IN DCJ OVERALL FISCAL YEAR 2014 APPROPRIATION, BUT WHAT I'M HEARING RIGHT NOW IS THAT THERE IS A DECREASE SO YOU ALL HAVE AN EXTRA \$114,000?

Ms. McMahan: NO, WE DON'T HAVE AN EXTRA, WE WILL HAVE A SAVINGS FROM THE CONTRACT EXPENDITURES THAT WE HAVE WITH MORRISON BECAUSE WE WON'T HAVE THAT THROUGH THE END OF THE -- FROM THE BEGINNING OF

APRIL TO THE END OF JUNE. BUT WE WILL HAVE INCREASED PERSONNEL COSTS DUE TO FOUR NEW FTE COMING ON BOARD.

Commissioner Smith: COULD YOU DO ME A FAVOR? I'M NOT TOTALLY ON BOARD WITH THIS BECAUSE YOU DON'T HAVE THE NUMBERS. IF WE'RE GOING TO DO A BUDGET MODIFICATION, IT HAS TO BE WITH THE NUMBERS, NOT JUST THE PROGRAMMING.

Chair Madrigal: COMMISSIONER SMITH, WE DO --

Commissioner Smith: -- NOT ANSWERED THE QUESTION --

Chair Madrigal: WE DO HAVE FISCAL STAFF HERE THAT JUST STEPPED UP TO THE TABLE, SO MAYBE WE CAN GET A CLEAR -- AN EXPLANATION.

Ms. Resare: CHAIR AND COMMISSIONER, THIS IS JOYCE RESARE, THE BUSINESS SERVICES MANAGER FOR COMMUNITY JUSTICE. SO AS PART OF THE BUDGET MODIFICATION, THERE ARE NUMBERS ATTACHED TO THAT, AND I DON'T HAVE THE DOLLARS IN FRONT OF ME, BUT BASICALLY WHAT WE ARE DOING IS BECAUSE WE ARE CUTTING THE -- ENDING THE CONTRACT WITH MORRISON CENTER, WE ARE USING THE FUNDS THAT ARE FREED UP FROM THAT TO FUND THE FOUR POSITIONS THAT ARE -- THAT WE ARE ADDING. SO WE ARE BASICALLY SHIFTING --

Commissioner Smith: THIS IS MY CONCERN FROM A PUBLIC STANDPOINT. THE APR IS PUBLIC INFORMATION. IF THE PUBLIC IS LOOKING AT THIS DOCUMENT, IT SAYS THERE IS NO NET CHANGE. SO I WOULD LIKE IF YOU GUYS WOULD ANSWER THE QUESTION COMPLETELY AND PUT SPECIFICALLY WHERE THERE'S A SAVINGS SO IT'S IN THIS PARTICULAR QUESTION. THERE'S FIVE QUESTIONS IN THE APR.

Ms. Resare: I CAN GET BACK WITH YOU WITH THE EXACT NUMBERS. THEY ARE SUBMITTED AS PART OF THE AGENDA PLACEMENT REQUEST. I JUST DON'T HAVE THEM ON HAND WITH ME, BUT I CAN GET THOSE TO YOU.

Commissioner Smith: DO YOU SEE WHAT I'M SAYING ON THE APR THAT YOU SUBMITTED TO US? WHERE IT SAYS THERE IS NO NET CHANGE?

Ms. Resare: RIGHT. ON THE TEXT AREA, THERE IS -- IT SAYS THAT. THERE'S ADDITIONAL PAPERWORK THAT IS SUBMITTED AS PART OF THAT THROUGH THE BUDGET OFFICE THAT HAS THE ACTUAL --

Commissioner Smith: -- WHAT I'M SAYING TO YOU, THAT PAPERWORK NEEDS TO MATCH THE QUESTIONS ANSWERED, AND THE QUESTIONS ARE ANSWERED, ALL IT SAYS IS THE DCM MEDICAL, DENTAL INSURANCE FUND HAS INCREASED BY \$18,640.

Ms. Resare: THAT IS PART --

Commissioner Smith: -- TRUTH.

Ms. Resare: THAT IS PART OF ADDING THE POSITION THAT THE INSURANCE BENEFITS FOR THE PERSONNEL. AND ALL OF THAT IS BEING FUNDED THROUGH THE DECREASE OF THE CONTRACT WITH MORRISON CENTER. SO WHEN WE CUT THE CONTRACT WITH MORRISON CENTER, WE --

Commissioner Smith: DO ANY PERSONNEL ACTIONS RESULT FROM THIS BUDGET MODIFICATION? YOUR ANSWER IS NO. THESE FOUR FTEs ARE NEW POSITIONS AND WILL BE FILLED IN ACCORDANCE WITH NO APPOINTMENTS. BUT IT HAS NO DOLLAR VALUE.

Chair Madrigal: COMMISSIONER SMITH, THIS IS MARISSA. LET ME TRY AND SUMMARIZE HERE. DO I UNDERSTAND IT CORRECTLY THAT THERE IS NO NET CHANGE IN THE AMOUNT OF MONEY SPENT IF WE APPROVE THIS BUDGET MODIFICATION?

Ms. Resare: THAT IS CORRECT.

Commissioner Smith: IT IS A SAVINGS, AND IT'S NOT NOTED ON THE APR.

Chair Madrigal: BUT WHAT I'M HEARING FROM FISCAL, COMMISSIONER SMITH, THERE IS NO SAVINGS. ALL THE MONEY WE WERE SPENDING BEFORE ON THE PROGRAM IS GOING TO BE SPENT ON THIS NEW REDESIGN, NO MORE, NO LESS. THE CHANGE WHEREAS BEFORE OUR FUNDING WAS GOING TO BE SPENT ON A CONTRACT AND NONCOUNTY EMPLOYEES, WE WILL NOW BE SPENDING IT ON FOUR COUNTY EMPLOYEES. THAT ACTION REQUIRES A BUDGET MODIFICATION, EVEN THOUGH THERE'S A NET -- NO NET DIFFERENCE IN THE AMOUNT OF MONEY THAT WE'RE SPENDING.

Commissioner Smith: MADAM CHAIR, IT SAYS THERE IS A NET DIFFERENCE ON THE APR. DCM MENTAL AND DENTAL INSURANCE FUND HAS INCREASED BY \$18,640. I'M JUST LOOKING AT THE QUESTIONS THEY ANSWERED, THAT THEY SUBMITTED. AND IT'S NOT COMPLETE.

Chair Madrigal: COMMISSIONER SMITH, I'M LOOKING AT THE SHEET, AND THE EXPENDITURES AND REVENUES, AND IT DOES NET TO ZERO. ALL THE INCREASES -

Commissioner Smith: LOOK AT THE APR. WHEN THEY ANSWER THE QUESTIONS, THEY DON'T MATCH THOSE NUMBERS IN THAT SPREADSHEET.

Chair Madrigal: THAT DECREASE IN THE MEDICAL DENTAL INSURANCE FUND THAT YOU'RE TALKING ABOUT IS JUST A NOTE. IT INCREASES THE FUND BUT IT DOESN'T INCREASE THE OVERALL EXPENDITURE.

Ms. Resare: IF I CAN JUST ADD, I DON'T KNOW IF THIS WILL HELP, BUT I'LL TRY, THE MEDICAL/DENTAL INSURANCE FUND IS PART OF THE RISK PROGRAM, SO IT IS NOT IN OUR BUDGET. SO -- BUT THAT --

Commissioner Smith: IT IS AN INCREASE.

Ms. Resare: IT'S AN INCREASE BECAUSE WE ARE PAYING EMPLOYEE BENEFITS. AND SO THAT'S PART OF THE ADDITIONAL PERSONNEL COSTS, AND WE HAVE TO SHOW THAT IT'S AN INCREASE TO THE RISK FUND, BUT IT IS COVERED BY WHAT -- THE REDUCTIONS THAT WE ARE MAKING IN OUR CONTRACT SERVICES. SO IT INCREASES THAT DEPARTMENT'S BUDGET, BUT IT'S COVERED THROUGH WHAT WE ARE DOING WITH OUR --

Commissioner Smith: -- YOU'RE STILL PAYING AN EXTRA \$18,000.

Chair Madrigal: WE'RE NOT. COMMISSIONER SMITH, WHAT'S HAPPENING IS WHEREAS BEFORE WE WERE SENDING ALL OUR MONEY TO A CONTRACTOR, WE BRING THAT MONEY INTO THE COUNTY AND WE SPEND IT IN DIFFERENT WAYS, THAT TOTAL AMOUNT OF MONEY HAS TO GO IN DIFFERENT BUCKETS AND DIFFERENT FUNDS TO BE SPENT OUT. AND BECAUSE WE'RE HIRING EMPLOYEES NOW, WE HAVE TO PUT THE MONEY INTO DIFFERENT BUCKETS AND ONE OF THOSE BUCKETS IS THE MEDICAL/DENTAL FUND. IT'S NOT AN OVERALL INCREASE OF \$18,000, IT'S PUTTING THAT MONEY FOR THEIR BENEFITS IN THAT SPECIAL BUCKET. WE DO THAT WITH ALL COUNTY EMPLOYEES.

Chair Madrigal: COMMISSIONER SMITH?

Commissioner Smith: I'M STILL HERE.

Chair Madrigal: ANY FURTHER QUESTIONS? OK. ALL IN FAVOR VOTE AYE.

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE BUDGET MODIFICATION IS APPROVED. THANK YOU.

Ms. McMahan: THANK YOU.

R.5 Authorizing the County Attorney to Initiate a Lawsuit Against Colorado CustomWare. Presenters: Lindsay Kandra, Assistant County Attorney and Randy Walruff, County Assessor.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Commissioner Wendt: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER WENDT SECONDS APPROVAL OF R-5.

Ms. Kandra: GOOD MORNING. MY NAME IS LINDSAY KANDRA, AN ADVISORY ATTORNEY FOR DCA/DCM AND THE ASSESSOR'S OFFICE. WE'RE HERE TO REQUEST YOUR PERMISSION TO FILE A BREACH OF CONTRACT AND NEGLIGENCE LAWSUIT AGAINST COLORADO CUSTOMWARE. A LITTLE BACKGROUND ON THE DISPUTE, THEY WERE A SOFTWARE DEVELOPMENT COMPANY WE CONTRACTED WITH IN 2009 TO PRODUCE A NEW ASSESSMENT AND APPRAISAL SOFTWARE PLATFORM FOR THE ASSESSOR'S OFFICE. AFTER WORKING WITH THIS COMPANY FOR APPROXIMATELY TWO YEARS, WE HAD SOME CONSISTENT PERFORMANCE AND DELIVERY PROBLEMS. WE CEASED MAKING PAYMENT ON THE CONTRACT IN 2011, BUT CONTINUED TO WORK WITH CCI, WHICH IS THE ACRONYM FOR COLORADO CUSTOMWARE, UNTIL APPROXIMATELY 10 MONTHS AGO, WHEN IT BECAME CLEAR THEY WEREN'T GOING TO BE ABLE TO PERFORM THEIR OBLIGATIONS UNDER THE AGREEMENT. WE HAVE PRESENTED THIS ONCE BEFORE TO THE BOARD AND RIGHT BEFORE I SOUGHT PERMISSION TO FILE THE LAWSUIT THEY FILED FOR CHAPTER 11 BANKRUPTCY. THAT CHAPTER 11 HAS BEEN CONVERTED TO A CHAPTER 7, AND THE BUSINESS IS NOW SEEKING TO LIQUIDATE ITS ASSETS. HOWEVER, I'M STILL HERE SEEKING PERMISSION TO FILE ONCE THEY COME OUT OF CHAPTER 7 SO WE CAN -- THE DAY THEY COME OUT OF CHAPTER 7 WE CAN GET THIS BREACH OF CONTRACT LAWSUIT IN THE QUEUE AND ON THEIR RADAR. I'M HAPPY TO ANSWER ANY SPECIFIC QUESTIONS AT THIS TIME.

Chair Madrigal: ANY QUESTIONS? OK. ALL IN FAVOR VOTE AYE?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE REQUEST TO INITIATE LAWSUIT IS APPROVED.

Ms. Kandra: THANK YOU.

R.6 NOTICE OF INTENT to Submit an Application for up to \$500,000 per Year to the Mobilization for Health: National Prevention Partnership Awards. Presenters: Alison Frye, Grant Writer; and Jessica Guernsey, Maternal Child Health Director.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Commissioner Wendt: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER WENDT SECONDS APPROVAL OF R-6.

Ms. Guernsey: GOOD MORNING CHAIR AND BOARD, I'M JESSICA GUERNSEY, THE MATERNAL CHILD HEALTH DIRECTOR.

Ms. Frye: I'M ALISON FRYE, THE GRANT WRITER.

Ms. Guernsey: WE'RE HERE THIS MORNING TO PRESENT INFORMATION AROUND A NOTICE OF INTENT TO APPLY FOR THE MOBILIZATION FOR HEALTH NATIONAL PREVENTION PARTNERSHIP GRANTS. THIS GRANT IS DESIGNED TO PROMOTE AND ACCELERATE PARTNERSHIPS THAT CATALYZE COLLABORATIONS TO IMPROVE HEALTH THROUGH ACCESS AND THE USE OF PREVENTIVE SERVICES IN THE U.S. FOR THIS GRANT WE'RE PROPOSING A UNIQUE PARTNERSHIP BETWEEN MULTNOMAH, WASHINGTON, AND CLACKAMAS COUNTIES, AND SEVERAL COMMUNITY PARTNERS INCLUDING ROSE COMMUNITY DEVELOPMENT CORPORATION, AND THE OREGON COMMUNITY HEALTH WORKER ASSOCIATION. THIS IS A THREE-YEAR GRANT FOR UP TO \$500,000 A YEAR, OR WE WOULD BE -- WHERE WE WOULD BE WORKING TO DEVELOP HEALTHY EATING AND ACTIVE LIVING TOOLS FOR IN-HOME CHILD CARE PROVIDERS. HOPEFULLY YOU ALL SAW RECENTLY IN THE NEWS THE VERY AMAZING NEWS THAT CHILDHOOD OBESITY NUMBERS HAVE DROPPED DRAMATICALLY. THIS IS IN LARGE PART TO MUCH OF THE WORK WE'VE DONE HERE IN MULTNOMAH COUNTY AROUND HEALTHY EATING, ACTIVE LIVING, SPECIFICALLY WITH CHILD CARE PROVIDERS. THIS GRANT WOULD CONTINUE THIS WORK TO HELP BUILD CAPACITY IN THE TRI-COUNTY REGION, SPECIFICALLY TO REACH IN-HOME PROVIDERS WHO ARE A LITTLE HARDER TO REACH THAN CHILD CARE CENTERS, THROUGH BUILDING CAPACITY WITH COMMUNITY HEALTH WORKERS. DID YOU WANT TO ADD ANYTHING?

Ms. Frye: JUST THAT THIS IS A REALLY BIG NATIONAL AWARD FROM THE OFFICE OF THE ASSISTANT SECRETARY OF HEALTH, SO IT'S SUPER BROAD, SO ALL PREVENTION TOPICS ARE FAIR GAME FOR THIS. AND WE PUT TOGETHER WHAT WE THOUGHT WAS THE MOST COMPETITIVE FOR THE

REGION. MARC HARRIS PRESENTED ON THE STATE INNOVATION MODEL GRANT, WHICH PROPOSED SOMETHING SIMILAR THAT WE DIDN'T FUND WITH THOSE DOLLARS, BUT WE THOUGHT THIS WOULD BE AN INNOVATIVE REGIONAL PARTNERSHIP THAT WOULD -- THEY'RE ONLY MAKING 15 AWARDS NATIONALLY, SO IT'S A BROAD OPPORTUNITY.

Chair Madrigal: ANY QUESTIONS?

Vice-Chair McKeel: I HAVE A QUESTION, CHAIR, THANK YOU. THIS SOUNDS GREAT. GOOD LUCK, I HOPE YOU GET THIS. YOU TALKED ABOUT THIS WORK WITH IN-HOME CARE PROVIDERS, WHICH ARE HARDER TO REACH. HOW DO I KNOW ABOUT THE PROGRAM IF I'M AN IN-HOME CARE PROVIDER?

Ms. Guernsey: THAT'S WHY WE'RE PARTNERING SPECIFICALLY WITH ROSE CDC. THEY ACTUALLY -- IN THEIR DEVELOPMENTS THEY HAVE REGISTERED AND CERTIFIED IN-HOME CHILD CARE PROVIDERS WHICH WE'VE IDENTIFIED AS READY TO PARTNER ON A PROJECT LIKE THIS. THE REAL CHALLENGE IS GOING TO BE DOING MORE BROAD WORK WITH TRAINED COMMUNITY HEALTH WORKERS TO IDENTIFY FOLKS THAT ARE IN AFFORDABLE HOUSING UNITS THAT DO CHILD CARE THAT MIGHT NOT EVEN IDENTIFY AS CHILD CARE PROVIDERS. IT'S WHAT WE CALL FAMILY, FRIENDS, AND NEIGHBORS. THAT'S PART OF THE INTENT OF THIS GRANT, TO BUILD THE CAPACITY TO DO JUST THAT.

Vice-Chair McKeel: AND THE IN-HOME CARE PROVIDER THEN, WHAT DO I -- BECAUSE WE'RE REDUCING CHILDHOOD OBESITY, SO WHAT DO I RECEIVE, THEN, AS A -- ONCE I'M SELECTED TO DO THIS?

Ms. Guernsey: WE'RE WORKING WITH OUR COMMUNITY CAPACITATION CENTER AT THE HEALTH DEPARTMENT TO DEVELOP A CURRICULUM THAT BUILDS OUT THE HEALTHY EATING ACTIVE LIVING COMPONENTS INTO A COMPONENT FOR COMMUNITY HEALTH WORKERS THAT CAN THEN GO AND WORK WITH CHILD CARE PROVIDERS SPECIFICALLY ON ENSURING BREAST-FEEDING SUPPORT FOR BREAST-FEEDING FAMILIES. REDUCING SCREEN TIME, INCLUDING OBVIOUSLY TELEVISION, IPADS, THE WHOLE ASSORTMENT, INCREASING BETTER NUTRITION, AND INCREASING PHYSICAL ACTIVITY. SO THOSE ARE THE FOUR COMPONENTS THAT ARE FOCUSED ON, WE'LL BE DEVELOPING TOOLS AND TRAINING FOR THAT.

Ms. Frye: I THINK -- WHAT DO THEY GET, IS THERE INCENTIVE BUILT IN SO ONCE THEY COMPLETE THIS THEY HAVE MONEY TO HELP THEM BUY THINGS TO IMPLEMENT SOME OF THESE CHANGES SO THERE IS THAT PART OF IT TOO.

Vice-Chair McKeel: SO ONCE THEY LEARN ABOUT WHETHER -- WHAT THEY DOCK TO HELP THERE'S SOME RESOURCES THEY CAN ACTUALLY GO OUT --

Ms. Guernsey: YEAH, AND IT WILL BE VERY MUCH AN -- WHAT YOU WOULD DO IN A CHILD CARE CENTER WHERE THERE ARE MORE RESOURCES, IT'S GOING TO BE DIFFERENT THAN WHAT YOU DO WITH IN-HOME PROVIDERS THAT ARE MUCH SMALLER.

Commissioner Shiprack: IS THERE A WAY THAT PUBLIC HEALTH AGENCIES CAN MEASURE THE MAGNIFIER IMPACT OF HAVING A COMMUNITY HEALTH WORKER COME INTO A HOME FOR A SPECIFIED REASON SUCH AS HEALTHY EATING ACTIVE LIVING AND HAVE MAGNIFIER IMPACT ON THE PEOPLE, THE CHILDREN THAT ARE ENCOUNTERED AND THE PEOPLE WHO WORK WITH THEM?

Ms. Guernsey: YEAH. WE BUILT AN EVALUATION COMPONENT WITH THIS GRANT. IT'S PART OF OUR PRACTICE TO DO THAT. AND WE'VE ACTUALLY DONE SOME PILOTING WITH THIS AROUND BREAST-FEEDING SUPPORT WITH MY PROGRAM EARLY CHILDHOOD SERVICES. AND WE'RE ABLE TO DO PRE AND POST-TEST MEASUREMENTS SPECIFICALLY ON BREAST-FEEDING AND HOW WE WERE ABLE TO SUPPORT IN-HOME CARE PROVIDERS TO ENSURE THEY FELT COMFORTABLE SUPPORTING BREAST-FEEDING FAMILIES, WHETHER THAT'S THROUGH HANDLING OF BREAST MILK OR PROVIDING SPACE FOR WOMEN TO COME AND BREAST-FEED THEIR CHILDREN AT CHILD CARE. SO, YES, ABSOLUTELY.

Commissioner Shiprack: THAT'S HELPFUL. I WOULD THINK THERE ARE OTHER PUBLIC HEALTH IMPACTS --

Ms. Guernsey: YEAH.

Commissioner Shiprack: AS LONG AS THE COMMUNITY HEALTH WORKER IS IN THE HOME, THERE MIGHT BE OTHER QUESTIONS THAT COME UP AND THERE YOU HAVE A VERY TRUSTING RELATIONSHIP WITH -- WITH A HEALTH PROFESSIONAL WHO IS RIGHT THERE TO ASK QUESTIONS AND SEEK HELP IN OTHER WAYS. SO THIS IS A TREMENDOUS PROGRAM. I INTEND TO VOTE YES, AND APPRECIATE YOU BEING HERE AND PRESENTING IT.

Ms. Guernsey: THANK YOU.

Commissioner Wendt: A COMMENT TO FOLLOW ON THAT. IT'S SO EXCITING, BECAUSE I THINK WE THINK ABOUT FRIENDS, FAMILY, AND NEIGHBOR CARE, IT'S OFTEN THE MOST VULNERABLE KIDS IN THAT TYPE OF CARE, SO GOOD LUCK. AND THEN I HAVE A QUESTION ABOUT HOW THIS CONNECTS TO THE EARLY LEARNING HUB. I PRESUME THAT'S UNDER THE UMBRELLA OF SOME OF THE WORK THAT'S HAPPENING THERE.

Ms. Guernsey: WE'RE DEFINITELY MAKING THOSE LINKAGES IN TERMS OF THE COMMITTEES THEY'RE SETTING UP. I THINK THIS IS A UNIQUE ISSUE, SPECIFICALLY AROUND FAMILY, FRIENDS, AND NEIGHBORS THAT NOBODY HAS BEEN ABLE TO WRAP THEIR ARMS AROUND IN FIGURING OUT WHAT IS THE APPROACH. SO WE'RE HOPEFUL THAT THIS WILL HELP INFORM SOME OF THE WORK OF AS IT DEVELOPS.

Chair Madrigal: ANY ADDITIONAL QUESTIONS? OK. ALL IN FAVOR VOTE AYE?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE NOTICE OF INTENT IS APPROVED. THANK YOU.

Commissioner Shiprack: GO GET IT.

Chair Madrigal: YES, GO GET IT.

R.7 NOTICE OF INTENT to Submit an Application for up to \$300,000 per Year for 4 Years to Ryan White Special Projects of National Significance. Presenters: Jodi Davich, HIV Health Services Center Manager; and Alison Frye, Health Services Development Administrator.

Chair Madrigal: DO I HAVE A MOTION?

Vice-Chair McKeel: SO MOVED.

Commissioner Shiprack: SECOND.

Chair Madrigal: COMMISSIONER McKEEL MOVES, COMMISSIONER SHIPRACK SECONDS APPROVAL OF R-7.

Ms. Davich: GOOD MORNING CHAIR MADRIGAL AND COMMISSIONERS, I'M JODI DAVICH AND I MANAGE YOUR HIV CLINIC FOR THE COUNTY. THIS IS ALISON FRYE, WHO IS STILL HERE. SO WE'RE COMING TODAY TO REQUEST PERMISSION TO SUBMIT A GRANT APPLICATION TO THE HEALTH RESOURCES AND SERVICES ADMINISTRATION TO BECOME A NATIONAL DEMONSTRATION SITE. AND THE FOCUS OF THIS BIG NATIONAL PROGRAM IS TO, FOR SOME PEOPLE DEVELOP PRIMARY CARE MEDICAL HOMES, FOR OTHER GROUPS SUCH AS OURS TO IMPROVE WHAT WE'RE DOING AROUND OUR PATIENT-CENTERED PRIMARY CARE HOME. AND I DON'T KNOW IF YOU'RE AWARE OF THIS, BUT SINCE 2006 THE NUMBER OF PATIENTS THAT WE SERVE AT THE HIV CLINIC HAS JUST ABOUT DOUBLED. THIS YEAR WE WILL PROBABLY SERVE CLOSE TO 1,250 PATIENTS, AND THAT'S ALMOST ONE IN THREE PERSONS LIVING WITH HIV IN THE GREATER PORTLAND AREA. AND OUR CLIENTS ARE ALL LOW-INCOME, AND WE REALLY SERVE A DISPROPORTIONATE NUMBER OF PERSONS OF COLOR, OF WOMEN LIVING WITH HIV, AND OUR POPULATION IS

ALSO DISPROPORTIONATELY AFFECTED BY SEVERE MENTAL ILLNESS, BY ADDICTION, BY HOMELESSNESS, AND SO IT'S A VERY HIGH ACUITY POPULATION. AND STARTING LIKE WE WERE ONE OF THE FIRST RYAN WHITE CLINICS WHEN THE RYAN WHITE CARE ACT WAS ENACTED IN 1990.

OVER THE YEARS, THE PERCENT OF OUR PATIENTS WHO SUFFER FROM THESE SEVERE PROBLEMS HAS REALLY INCREASED. YOU MAY REMEMBER A COUPLE YEARS AGO WE BECAME CERTIFIED AS A PATIENT-CENTERED PRIMARY CARE HOME, AND YOU SHOULD BE PROUD, BECAUSE I THINK OUR MODEL IS ONE OF THE STRONGEST IN THE COUNTRY. AND WE'RE REALLY WELL KNOWN FOR THAT. BUT, WE STILL HAVE ROOM TO IMPROVE. AND ONE OF THE ISSUES, THOUGH WE HAVE ALL OF THESE PATIENTS WITH BEHAVIORAL HEALTH PROBLEMS, AND SINCE 2007 WE STILL HAVE THE SAME NUMBER OF CASE MANAGERS, WE STILL HAVE THE SAME AMOUNT OF MENTAL HEALTH COUNSELING TIME. AND THE PROVIDERS ARE ALL TRYING TO DEAL WITH, ESPECIALLY WITH SUBSTANCE ABUSE AND ADDICTION ISSUES. AND THE CASE MANAGERS HAVE REALLY KIND OF BECOME A BOTTLENECK, BECAUSE THEY'RE ALL TRAINED BEHAVIORAL HEALTH SPECIALISTS AND YOU KNOW, ORDINARILY WE'D BE ABLE TO DO MORE AROUND GETTING OUR PATIENTS CONNECTED TO MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES IN THE COMMUNITY, BUT INCREASINGLY THEY'VE HAD TO FOCUS ON KEEPING PEOPLE INSURED, SO WE CAN BILL, SO WE CAN KEEP THE DOORS OPEN.

SO WHAT WE'RE PROPOSING TO DO WITH THIS DEMONSTRATION PROJECT IS TO HIRE SOME COMMUNITY INFORMATION SPECIALISTS WHO WILL WORK WITH THE CASE MANAGERS AND KIND OF TAKE OVER ALL OF THE ADMINISTRATIVE PAPERWORK AROUND GETTING PEOPLE INSURED, AND AS PART OF RYAN WHITE WE HAVE TO TWICE A YEAR, LIKE, REASSESS PEOPLE -- THERE'S A LOT OF PAPERWORK. AND SO WHAT WE'RE HOPING IS THEN THAT'S GOING TO CREATE MORE BANDWIDTH FOR THE CASE MANAGERS TO WORK WITH THE PROVIDERS TO DO MORE OF THE BEHAVIORAL HEALTH SERVICES. AND ALISON DID A LOOK-SEE AT OUR DATA, AND SINCE COVER OREGON CAME TO BE, I MEAN, THE AMOUNT OF TIME THE CASE MANAGERS ARE SPENDING TRYING TO KEEP PEOPLE INSURED HAS DOUBLED. AND SO WE'RE REALLY EXCITED ABOUT THIS. WE ARE CURRENTLY PARTICIPATING IN A NATIONAL DEMONSTRATION PROJECT, AND THE EVALUATION TEAM FOR THAT MULTISITE IS ALSO APPLYING TO BE THE EVALUATION TEAM FOR THIS, AND THEY'RE VERY SUPPORTIVE OF US APPLYING FOR THE GRANT. AND IT WILL PROVIDE A LOT OF MONEY FOR US OVER A FOUR-YEAR PERIOD OF TIME, ABOUT \$1.2 MILLION.

Chair Madrigal: QUESTIONS?

Vice-Chair McKeel: I HAVE ONE QUESTION. SO HOW MANY ADDITIONAL CASEWORKERS WILL YOU BE ABLE TO HIRE?

Ms. Davich: WE WILL -- THEY'RE KIND OF LIKE JUNIOR CASE MANAGERS. AND WE'LL BE ABLE TO HIRE TWO. BECAUSE IT'S A NATIONAL DEMONSTRATION PROJECT, THERE WILL BE MULTIPLE SITES ACROSS THE NATION, SO WE'RE REQUIRED TO ALSO HAVE SOME RESEARCH AND EVALUATION STAFF HIRED WITH GRANT MONEY TO PURCHASE PAID IN THE NATIONAL EVALUATION.

Vice-Chair McKeel: AND AGAIN, IT COVERS A FOUR-YEAR PERIOD?

Ms. Davich: YES.

Vice-Chair Mckeel: WELL, GOOD LUCK.

Ms. Davich: THANK YOU.

Chair Madrigal: ANY ADDITIONAL QUESTIONS? OK. ALL IN FAVOR VOTE AYE?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE NOTICE OF INTENT IS APPROVED. THANK YOU.

R.8 BUDGET MODIFICATION Nond-03, Adding \$100,000 from State Farm for Youth Violence Prevention Efforts in Multnomah County. Presenter: Marc Fernandes, Youth Development Coordinator; Julie Neburka, Budget Office; Kalissa Canyon Scopes, Office of Diversity & Equity.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Commissioner Wendt: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER WENDT SECONDS APPROVAL OF R-8.

Ms. Neburka: GOOD MORNING CHAIR MADRIGAL AND ALL COMMISSIONERS VISIBLE AND INVISIBLE. I AM FROM THE DEPARTMENT OF COUNTY ASSETS, AND WITH ME IS MARC FERNANDES, THE STAFF MEMBER FOR THE MULTNOMAH YOUTH COMMISSION WHO IS THE DIRECTOR OF THE OFFICE OF DIVERSITY. WE'RE HERE FOR THE NEXT THREE ITEMS, BUT WE'RE SEEKING APPROVAL FOR THE FIRST ONE FOR NOND-03, WHICH ADDS \$100,000 FROM THE STATE FARM INSURANCE COMPANY TO THE MULTNOMAH YOUTH COMMISSION BUDGET. AND I'LL ASK MARC FERNANDES TO TALK TO YOU ABOUT WHAT THAT'S FOR.

Mr. Fernandes: GOOD MORNING CHAIR AND COMMISSIONERS. SO THE MONEY IS BASICALLY BROKEN DOWN INTO FIVE ELEMENTS. THE MONEY ALLOWS US TO HIRE THREE PART-TIME PROGRAM AIDES TO SUPPORT YOUTH COMMISSION EFFORTS SPECIFICALLY IN RELATIONSHIP TO OUR ANTIVIOLENCE WORK. IN ADDITION, IT SUPPORTS US PROVIDING FUNDING TO RESOLUTIONS NORTHWEST TO BE ABLE TO PROVIDE CONFLICT RESOLUTION AND RESTORATIVE JUSTICE TRAININGS IN EIGHT SCHOOLS THROUGHOUT MULTNOMAH COUNTY K-12, AND ALSO SUPPORTING THE SERVICE LEARNING PROJECTS THAT WE PROVIDE. WE HAVE AN RFP PROCESS NOW ANNUALLY THAT PROVIDES 14 SCHOOLS THE OPPORTUNITY TO -- FOR YOUTH IN THOSE SCHOOLS TO WRITE AN RFP TO RECEIVE \$500 TO DO ANTIVIOLENCE CAMPAIGNS AND PROJECTS WITHIN THEIR SCHOOLS, AND RESOLUTIONS NORTHWEST ALSO SUPPORTS THOSE PROJECTS AS WELL. IN ADDITION, THE FUNDING COVERS A SIGNIFICANT PORTION OF THE ROB INGRAM YOUTH SUMMIT AGAINST VIOLENCE, WE'RE NOW MOVING INTO OUR THIRD YEAR, WHICH IS HAPPENING APRIL 5th, AND LASTLY ALL OF THE EXPENSES AND COSTS THAT -- FOR THE YOUTH COMMISSION, THE YAV COMMITTEE TO DO ALL THEIR WORK, AND ALL THE RESOURCES THEY NEED TO BE SUCCESSFUL. SO THAT'S THE GIST OF THAT GRANT.

Chair Madrigal: ANY QUESTIONS?

Commissioner Smith: I HAVE A QUESTION, MADAM CHAIR.

Chair Madrigal: Commissioner Smith.

Commissioner Smith: CONGRATULATIONS ON THIS \$100,000 GRANT. IS THIS \$100,000 WE GET EVERY YEAR FROM STATE FARM, OR IS THIS NEW MONEY THAT'S GOING TO BE PUT INTO THE BUDGET?

Ms. Neburka: COMMISSIONER SMITH, THIS IS A GRANT THAT WE HAVE SUCCESSFULLY APPLIED FOR AND RECEIVED IN THE PAST, BUT IT'S SOMETHING WE DO HAVE TO APPLY FOR EVERY YEAR.

Commissioner Smith: SO WAS THIS \$100,000 ALREADY BUDGETED FOR IN FISCAL YEAR '14'S BUDGET?

Ms. Neburka: NO. THAT'S WHY WE'RE HERE WITH A BUDGET MODIFICATION, SO WE CAN ADD IT. WE DID INCLUDE IT BECAUSE WE ARE APPLYING FOR FISCAL YEAR '15. YOU WILL SEE IT IN THE YOUTH COMMISSION'S REQUEST FOR NEXT FISCAL YEAR.

Commissioner Smith: AND THE NEW FOLKS YOU'RE GOING TO BE HIRING, THEY'RE GOING TO BE HIRED AND ACCOUNTED FOR UNTIL JUNE 30th?

Ms. Neburka: YES, THAT'S RIGHT.

Commissioner Smith: OK. AND THEY WERE ALSO PUT INTO YOUR FISCAL YEAR '15 BUDGET?

Ms. Neburka: YES. IN THE EVENT WE GET THE GRANT, WE WOULD USE THE MONEY FOR THEM IN FISCAL YEAR '15. IF WE DON'T, HOWEVER, WE WOULD NOT OF COURSE HIRE THEM.

Commissioner Smith: BUT THEY'RE CURRENTLY IN YOUR BUDGET REQUEST? WITH THE ANTICIPATION THAT THEY'RE GOING TO BE -- THAT YOU'RE GOING TO GET THE GRANT. YOU'RE NOT GOING TO JUST HIRE THESE FOLKS ON AND THEN JUST LET THEM GO ON THE 30th, ARE YOU?

Ms. Neburka: I'LL HAVE TO CHECK WITH MARC, BUT I BELIEVE THAT WE ARE NOTIFIED OF THE GRANT'S AWARD PRIOR TO JUNE 30th. SO HOPEFULLY WE WOULD KNOW AND WOULDN'T HAVE TO LAY ANYONE OFF UNNECESSARILY.

Commissioner Smith: SO WILL YOU KNOW IF YOU GET THE MONEY BEFORE WE ADOPT OUR FISCAL YEAR '15 BUDGET? BECAUSE APPARENTLY YOU ALREADY HAVE IT IN YOUR PROGRAM OFFICE, CORRECT?

Ms. Neburka: YES, WE DO HAVE IT IN THE PROGRAM OFFER IN THE EVENT WE DO GET THE GRANT. DO YOU KNOW WHAT THE AWARD DATE IS?

Mr. Fernandes: SO WE'RE -- IN TERMS OF WE'RE JUST TALKING NOW '15, CORRECT? SO THE -- WE WILL -- WE WILL BE NOTIFIED IF WE RECEIVE THE GRANT BY THE LAST WEEK OF AUGUST, FIRST WEEK OF SEPTEMBER. AT THE SAME TIME, WE'RE CURRENTLY ALSO LOOKING TO SOLIDIFY FUNDS IN OTHER AREAS IN ADDITION TO STATE FARM. SO JUST IN CASE WE DON'T GET A FULL \$100,000 FROM STATE FARM, HOPEFULLY WE'LL BE ABLE TO COME BACK WITH AN ADDITIONAL ASK FOR A BUDGET MODIFICATION FOR OTHER GRANTS THAT WE CAN RECEIVE.

Commissioner Smith: SO YOU'RE AWARE YOU CAN'T PUT STUFF IN THE BUDGET THAT YOU DON'T ALREADY HAVE AND ACCOUNTED FOR WHEN YOU'RE DOING A BUDGET. IT HAS TO BE MONEY THAT IS HERE, NOT WHAT YOU THINK YOU'RE GOING TO GET IN AUGUST.

Chair Madrigal: COMMISSIONER SMITH, THIS IS MARISSA. WE DO PROJECT REVENUES IN OUR BUDGET. WE ESTIMATE WHAT WE THINK WE MAY GET. AND THEN MAKE ADJUSTMENTS THROUGHOUT THE YEAR. SO IT IS APPROPRIATE FOR THEM TO -- IF THEY KNOW THEY WILL BE APPLYING, IT IS APPROPRIATE FOR THEM TO LIST THIS POTENTIAL REVENUE AS OTHER FUNDS IN NEXT YEAR'S BUDGET. DID I GET THAT RIGHT, JULIE?

Commissioner Smith: SO IF THEY DON'T GET THE BUDGET, WHAT I'M SAYING IF THEY DON'T GET IT WE HAVE TO MODIFY THE BUDGET AGAIN, OR BACKFILL THE \$100,000 THAT THEY'VE ALREADY PUT IN THEIR BUDGET.

Chair Madrigal: NO. IT WOULDN'T AUTOMATICALLY BE BACKFILLED, THEY JUST WOULDN'T HAVE IT TO SPEND. THAT DOES BRING UP A --

Commissioner Smith: OK. I'M JUST SAYING WE'RE HIRING NEW PEOPLE, AND SO WITH THE ANTICIPATION THAT WE'RE GOING TO GET A GRANT THAT WE DON'T KNOW IF WE'RE GOING TO GET OR NOT.

Chair Madrigal: THAT ACTUALLY --

County Attorney Jenny Madkour: IT ISN'T APPROPRIATE FOR US TO BE TALKING ABOUT BUDGET MATTERS FOR THE NEXT FISCAL YEAR, BUT ONLY FOR THIS CURRENT FISCAL YEAR BECAUSE THE BUDGET COMMITTEE HAS NOT YET BEEN BROUGHT TOGETHER. SO IF WE COULD LIMIT OUR DISCUSSIONS TO THE BUDGET MODIFICATION OF -- THAT'S CURRENTLY AT HAND.

Chair Madrigal: HAPPY TO. COMMISSIONER SMITH, DID YOU HEAR THAT? WE HAVE TO LIMIT OUR DISCUSSION TO THIS YEAR'S BUDGET AND THE BUDGET MODIFICATION BEFORE US. SO THIS BUDGET MODIFICATION, WERE YOU NOTIFIED LAST SEPTEMBER OF -- OF THIS AWARD?

Ms. Neburka: YES.

Chair Madrigal: OK. SO THIS MONEY HAS BEEN AVAILABLE AND YOU'VE HIRED PEOPLE ALREADY AND WE'RE PAYING FOR THEM NOW.

Ms. Neburka: WE HAVE -- WE DID RECEIVE THIS MONEY LATE LAST FALL. SO IT IS IN THE BANK AND WE RECEIVED IT -- THERE ARE -- THE PROGRAM AIDES ARE PART-TIME ON CALL STAFF, AND SO WE'VE BEEN PICKING THEM UP WITHIN THE NORMAL YOUTH COMMISSION'S BUDGET UNTIL THIS POINT.

Chair Madrigal: OK.

Commissioner Smith: MADAM CHAIR, THIS IS AN ISSUE BECAUSE THERE WAS SOMETHING THAT WAS SENT OUT BY OUR COO THAT IF THEY GET GRANT, THEY SHOULD MODIFY THE BUDGET WITHIN 30 DAYS, SO THIS IS SIX MONTHS LATER. AND THIS IS WHAT I'M SAYING IN TERMS OF BEING ABLE TO IDENTIFY HOW YOU ARE SUPPOSED TO NOTIFY THE BOARD ABOUT DOLLARS THAT WE'RE GOING TO BE RECEIVING. SO IT APPEARS TO ME THAT WE WERE JUST GOING TO HIRE NEW PEOPLE, BUT WE'VE ALREADY HIRED THOSE FOLKS.

Chair Madrigal: MARC, MAYBE YOU COULD CLARIFY THE TIMING OF THIS?

Commissioner Smith: WHY IS IT SIX MONTHS LATER, SEVEN MONTHS LATE?

Ms. Neburka: SO IT'S SIX MONTHS LATE BECAUSE THAT IS MY FAULT. I DO THE BUDGETING FOR ALL OF THE NONDEPARTMENTAL AGENCIES, IN ADDITION TO A COUPLE OF OTHER THINGS, AND SO I JUST SET IT ASIDE. SO I APOLOGIZE FOR THAT. I KNOW IT IS THE POLICY TO BRING THESE TO THE BOARD AS SOON AS WE KNOW WE'VE RECEIVED THEM. AS I SAID, THOUGH, WE HAVE RECEIVED THIS GRANT IN PRIOR YEARS. WE HAD IT LAST YEAR ALSO. SO WE'VE BEEN KIND OF MAINTAINING THE PROGRAM AIDES WHO AGAIN ARE TEMPORARIES, WITH THOSE REMAINING DOLLARS AND WITH THE YOUTH COMMISSION'S GENERAL FUND APPROPRIATIONS.

Chair Madrigal: THANK YOU. COMMISSIONER McKEEL, DID YOU HAVE A QUESTION?

Vice-Chair McKeel: I DO HAVE A QUESTION, MARC, YOU TALKED -- IT WAS ABOUT THE SCHOOLS. YOU TALKED ABOUT THERE IS SOME OF THE FUNDING IS FOR CONFLICT RESOLUTION IN THE SCHOOLS. I DID GET THAT CORRECT? AND THERE'S 14 SCHOOLS NOW?

Mr. Fernandes: THERE ARE -- WELL, THERE ARE MORE THAN THAT. THERE ARE EIGHT SCHOOLS THAT RESOLUTIONS NORTHWEST IS SPECIFICALLY IN DOING TRAINING IN EIGHT SCHOOLS, IN ADDITION, WE HAVE 14 OTHER SCHOOLS, THREE OF WHICH OUT OF THESE EIGHT HAVE RECEIVED EXTRA MONEY. SO THERE'S AN ADDITIONAL 11 SCHOOLS THAT ARE ALSO RECEIVING FUNDING TO DO VIOLENCE PREVENTION PROJECTS IN THEIR SCHOOLS. SO EIGHT SPECIFIC SCHOOLS THROUGH RESOLUTIONS NORTHWEST THAT WE FUND TO DO TRAINING, K-12.

Vice-Chair McKeel: SO THEY'RE IN ALL LEVELS?

Mr. Fernandes: CORRECT. WE HAVE TWO ELEMENTARY SCHOOLS, TWO -- THREE MIDDLE SCHOOLS, AND THREE HIGH SCHOOLS -- I'M SORRY, TWO ELEMENTARY, TWO MIDDLE AND FOUR HIGH SCHOOLS.

Vice-Chair McKeel: GEOGRAPHICALLY HOW ARE THOSE DISTRIBUTED THROUGHOUT THE COUNTY?

Mr. Fernandes: WE HAVE -- I CAN READ THE SCHOOLS. WE HAVE GRANT HIGH SCHOOL, WE HAVE BEAUMONT, HOSFORD, ROSEWAY HEIGHTS, REYNOLDS, FRANKLIN HIGH SCHOOL, EAST GRESHAM, DAVID DOUGLAS, AND RIGLER. LAST YEAR THE MAJORITY OF THE SCHOOLS THAT WE WERE FUNDING WERE ALL IN PPS AND ONE OF OUR CRITERIA FOR THIS YEAR IN WORKING WITH RESOLUTIONS NORTHWEST WAS TO BE REALLY CLEAR WITH THEM WE WANTED TO MOVE EAST AND WE NEEDED TO REPRESENT AS MANY SCHOOL DISTRICTS AS POSSIBLE. AND SO THEY DID THEIR DUE DILIGENCE TO ENSURE THAT WE WERE MOVING EAST. SO NOW WE HAVE -- REYNOLDS SCHOOL

DISTRICT, DAVID DOUGLAS, GRESHAM SCHOOL DISTRICT, AND PPS ARE REPRESENTED AND WE'RE STILL TRYING TO WORK ON CENTENNIAL AND PARKROSE.

Vice-Chair McKeel: GREAT, THANK YOU. I APPRECIATE THAT. I THINK THIS WORK IN THE SCHOOLS IS SO IMPORTANT. THANK YOU.

Commissioner Shiprack: MADAM CHAIR.

Chair Madrigal: COMMISSIONER SHIPRACK.

Commissioner Shiprack: I WANTED TO THANK YOU, AND AGAIN, BECAUSE OCCASIONALLY WE PICK UP BITS OF INFORMATION WHEN WE TRAVEL, THERE IS A LEAGUE OF CITIES PROGRAM THAT IS SPONSORED BY THE WHITE HOUSE, AND IT IS I BELIEVE CALLED THE FORUM ON THE NATIONAL -- THE NATIONAL FORUM ON YOUTH VIOLENCE. AND I THINK THAT THE BEST PRACTICES THAT THEY'RE PURSUING WITH THIS PROGRAMMING IN PORTLAND ISN'T ONE OF THE CITIES, AND I DON'T KNOW IF THAT'S BAD OR GOOD, IF THAT MEANS THERE'S NOT ENOUGH YOUTH VIOLENCE FOR PORTLAND TO POP UP TO THE TOP, THAT'S GOOD, IF WE'RE JUST NOT GETTING NATIONAL RESOURCES, THAT'S A BAD THING. BUT, BORROWING FROM THEM I UNDERSTAND THAT SCHOOL SUCCESS, AVAILABILITY OF EMPLOYMENT, AND THE INCLUSION IN SELF-GOVERNANCE ARE THREE OF THE MODELS FOR PREVENTING YOUTH VIOLENCE. AND YOUR WORK AND THIS PARTNERSHIP WITH STATE FARM THAT YOU'VE PURSUED SUCCESSFULLY FOR SEVERAL YEARS ARE REALLY CONTRIBUTING A LOT TO THE YOUTH IN OUR COMMUNITY, AND I APPRECIATE WHAT IT IS THAT YOU'RE DOING HERE. JULIE, I'M NOT PLANNING ON BEING TOO HOARD ON YOU, I THINK \$100,000 IS \$100,000, IT'S NICE HAVING IT COME INTO OUR BUDGET, ESPECIALLY FOR A PROGRAM THAT'S SO WELL MODELED AND SO EFFECTIVE FOR US.

Chair Madrigal: ANY OTHER QUESTIONS? ALL IN FAVOR VOTE AYE?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE BUDGET MODIFICATION IS APPROVED. THANK YOU.

R.9 BUDGET MODIFICATION # Nond-05, Adding \$10,000 from the Penney Family Fund, a Member of the Common Counsel Foundation. Presenters: Marc Fernandes, Youth Development Coordinator; Julie Neburka, Budget Office; Kalissa Canyon Scopes, Office of Diversity & Equity.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Commissioner Wendt: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER WENDT SECONDS APPROVAL OF R-9.

Ms. Neburka: I'M STILL JULIE NEBURKA FROM THE DEPARTMENT OF COUNTY ASSETS, AND WITH ME IS MARC FERNANDES AND KALISSA CANYON SCOPES AND WE'RE HERE TO ASK YOUR APPROVAL OF NOND-05, WHICH ADDS \$10,000 FROM THE PENNEY FAMILY FOUNDATION TO THE PORTLAND YOUTH COMMISSION. MARC CAN DESCRIBE WHAT THOSE DOLLARS GO FOR.

Mr. Fernandes: THIS IS THE FOURTH YEAR WE'VE RECEIVED THESE FUND DOLLARS. THEY ARE -- THEY KIND OF LOVE US, SO THEY'VE BEEN SUPPORTING US, WHICH WE REALLY APPRECIATE. THIS MONEY GOES TOWARDS OVERALL FUNDING, SO OUR PROGRAM FUNDING. THE YAV FUNDING IS VERY SPECIFIC TO ALL OF THE YOUTH AGAINST VIOLENCE WORK, BUT WE HAVE TWO OTHER COMMITTEES. WE HAVE THE SUSTAINABILITY COMMITTEE AND WE ALSO HAVE THE EDUCATION YOUTH VOICE COMMITTEE. IN WHICH NONE OF THESE DOLLARS CAN GO TO THOSE SPECIFIC COMMITTEES. SO THE PENNEY FAMILY FUND ALLOWS US TO SUPPLEMENT THE OTHER TWO COMMITTEES AND PROVIDE RESOURCES FOR THE YOUTH IN THOSE COMMITTEES TO DO THE WORK THEY'RE DOING CURRENTLY IN PARTNERSHIP WITH EACH HAVE DIFFERENT PARTNERSHIPS OUT IN THE COMMUNITY. SO THIS COVERS PROGRAM COSTS OVERALL, THAT'S SEPARATE FROM THE YAV MONEY.

Chair Madrigal: ANY QUESTIONS?

Commissioner Smith: YES, MADAM CHAIR. WHEN DO WE RECEIVE THIS \$10,000?

Ms. Neburka: WE ALSO RECEIVED THIS LATE LAST FALL.

Commissioner Smith: THANK YOU.

Chair Madrigal: ALL IN FAVOR VOTE AYE?

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE BUDGET MODIFICATION IS APPROVED.

R.10 BUDGET MODIFICATION # Nond-12, Adding \$14,500 in Donation Revenue to the Multnomah Youth Commission for Two Upcoming Youth Summits. Presenters: Marc Fernandes, Youth Development Coordinator; Julie Neburka, Budget Office; Kalissa Canyon Scopes, Office of Diversity & Equity.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Commissioner Wendt: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER WENDT SECONDS APPROVAL OF R-10.

Ms. Neburka: I'M JULIE NEBURKA FROM THE DEPARTMENT OF COUNTY ASSETS, AND WITH ME IS MARC FERNANDES AND KALISSA CANYON SCOPES. WE'RE HERE TO ASK YOUR APPROVAL OF BUDMOD NOND-12 WHICH ADDS \$14,500 IN DONATION REVENUE, SPECIFICALLY TO SUPPORT TWO UPCOMING YOUTH SUMMIT THIS SPRING, WHICH MARC WILL DESCRIBE FOR YOU.

Mr. Fernandes: GOOD MORNING. SO WE HAVE TWO SUMMITS COMING UP, THE YOUTH AGAINST VIOLENCE SUMMIT IS APRIL 5th, WE ALSO HAVE OUR NEW YOUTH SUMMIT ON TRANSIT JUSTICE THAT IS COMING UP MAY 17th. BOTH OF THESE -- IN TERMS OF THE YOUTH AGAINST VIOLENCE SUMMIT, STATE FARM PROVIDES ABOUT TWO-THIRDS OF THE FUNDING FOR THIS SUMMIT. SO THE YOUTH COMMISSION NEEDS TO RAISE ROUGHLY AN ADDITIONAL \$8,000 TO BE ABLE TO PROVIDE THE FULL COMPLEXITY OF THE SUMMIT. SO -- IN ADDITION, WE HAVE THIS NEW SUMMIT THAT WE HAVE NO MONEY ALLOCATED FOR, SO ALL OF THE MONEY THAT NEEDS TO GO TOWARD THIS SUMMIT NEEDS TO BE RAISED BY THE YOUTH COMMISSION. SO THIS IS A REQUEST FOR FUNDING THAT WE CAN BRING IN BETWEEN NOW AND MAY 17th TO SUPPORT THESE TWO SUMMITS.

Chair Madrigal: ANY QUESTIONS?

Commissioner Smith: I HAVE A QUESTION, MADAM CHAIR. THIS IS COMMISSIONER SMITH. MARC, YOU'RE ADDING \$14,500 WE DON'T HAVE YET OR WE DO HAVE?

Mr. Fernandes: WE DO NOT HAVE.

Commissioner Smith: OK. I DON'T UNDERSTAND THIS BUDGET MOD.

Ms. Neburka: THIS IS SO THAT --

Commissioner Smith: HOW CAN YOU ADD SOMETHING THAT'S NOT THERE?

Ms. Neburka: THIS IS MONEY THAT'S ACTIVELY BEING SOUGHT RIGHT NOW. THE YOUTH COMMISSION IS UNDERGOING FUND-RAISING EFFORTS RIGHT AT THE MOMENT, AND IN ORDER FOR US TO BE ABLE TO RECEIVE AND SPEND THOSE DOLLARS IN THIS FISCAL YEAR FOR THE YOUTH SUMMITS THIS SPRING, WE HAVE TO ADD THEM TO THE BUDGET. AND --

Commissioner Smith: WOULDN'T IT MAKE SENSE TO ADD IT ONCE WE GET IT IN HAND, AND NOT WHAT WE THINK?

Ms. Neburka: SO THE YOUTH SUMMITS ARE UPCOMING IN APRIL AND MAY, I BELIEVE. AND WE -- THIS JUST PROVIDES THE SPENDING AUTHORITY. SO WHEN WE RECEIVE IT, WE DON'T HAVE TO BE QUITE AS ON POINT ABOUT TAKING OFFICIAL BOARD ACTION RIGHT AT THE TIME WE RECEIVE THE DOLLARS. WE CAN HAVE THE APPROPRIATION IN PLACE, AND THEN AS THE DOLLARS COME IN WE CAN --

Chair Madrigal: THIS CREATES A BUCKET FOR US.

Commissioner Smith: IF WE MODIFY THE BUDGET AND WE DON'T RAISE THE \$14,500 YOU HAVE TO COME BACK AND PUT IN AN ADDITIONAL MODIFICATION TO REFLECT WHAT YOU ACTUALLY RAISED. CORRECT?

Ms. Neburka: NO. WE JUST WOULDN'T SPEND WHAT WE DON'T HAVE.

Commissioner Smith: NO, BUT WHAT YOU'RE SAYING, YOU WANT TO ADD THIS. WE DON'T HAVE THE MONEY. I'D LIKE TO JUST -- UNTIL WE HAVE THE MONEY, IF YOU WANT TO BORROW THE MONEY FROM A CONTINGENCY UNTIL YOU RAISE THE MONEY, THAT'S ONE QUESTION. AND THAT'S ONE ISSUE. BUT TO ADD SOMETHING THAT'S NOT THERE, I DON'T THINK THAT IT'S APPROPRIATE.

Chair Madrigal: COMMISSIONER SMITH, THIS IS MARISSA. LET ME SEE IF I CAN PUT THIS ANOTHER WAY.

Commissioner Smith: EXPLAIN THAT TO ME, MARISSA.

Chair Madrigal: YES, THIS ACTION CREATES A BUCKET FOR DONATIONS TO FLOW INTO. I IMAGINE WE'LL BE GETTING SOME LARGE ONES AND SOME SMALL ONES, AND TO COME TO THE BOARD EACH TIME IF YOU GOT A \$100 DONATION HERE AND THERE, THAT WOULD TAKE A LOT OF TIME. SO WE'RE CREATING THE BUCKET TO ACCEPT THE DONATIONS INTO. WE DO THE SAME THING FOR OUR CROPS PROGRAM, BECAUSE WE DO RECEIVE BOTH CASH AND IN-KIND DONATIONS FOR THAT PROGRAM. AND -- BUT JULIE IS RIGHT, WE WOULDN'T -- WE WOULD ONLY SPEND WHAT WE RECEIVED. THIS DOESN'T

ADD MONEY TO THE BUDGET, IT JUST CREATES A SPACE IN OUR ACCOUNTING AND IN OUR SYSTEM TO RECEIVE THAT MONEY AND SPEND IT ON THE YOUTH SUMMIT.

Commissioner Smith: YEAH. I THINK I UNDERSTAND WHAT IS HAPPENING HERE, BUT THAT'S NOT WHAT IS SAID IN THE APR.

Chair Madrigal: OK.

Commissioner Smith: I'M JUST SAYING, I AM TRYING TO FIGURE THIS STUFF -- I'M LOOKING AT WHAT'S IN THE APR AND IT'S SOMETHING TOTALLY DIFFERENT FROM WHAT YOU ALL ARE SAYING RIGHT NOW.

Chair Madrigal: WE'RE LOOK AT THE APR TOO. COMMISSIONER WENDT, DID YOU HAVE A QUESTION?

Commissioner Wendt: I DON'T HAVE A QUESTION, BUT I WILL ADD A COMMENT. IF YOU DON'T RECEIVE ALL \$14,500, DO YOU HAVE PLAN A AND PLAN B IN TERMS OF HOW YOU'LL MEET THE ACTUAL EXPENSES FOR THE SUMMITS THAT ARE RIGHT AROUND THE CORNER?

Mr. Fernandes: YES, WE DO. WE WILL CUT BACK ON COSTS THAT WE THINK WE CAN RAISE MONEY FOR, SO, FOR INSTANCE, IF WE DON'T GET FUNDING WE CAN'T PROVIDE T-SHIRTS FOR YOUNG PEOPLE AT THE SECOND SUMMIT. SO THAT MEANS THAT IT'S AN ADDITIONAL \$2,000 WE CAN REMOVE RIGHT OFF THE TOP THAT WE JUST WON'T DO. AT THE SAME TIME, THE CITY OF PORTLAND, OUR PARTNER HAS SOME EXTRA FUNDING IN OUR YOUTH COMMISSION BUDGET FOR FISCAL YEAR '14 SO THEY'VE ALREADY ALLOCATED A CERTAIN AMOUNT OF THAT EXTRA FUNDING TO GO SPECIFICALLY FOR THE SUMMIT. WE HAVE RECEIVED SOME VERBAL NOTIFICATIONS FROM SPONSORS THAT ARE GOING TO BE PROVIDING FUNDING, BUT WE HAVEN'T RECEIVED ANY FUNDING AS OF YET. SO WE DON'T KNOW EXACTLY WHAT WE'RE GOING TO COME, BUT WE DO HAVE SOME FOLKS THAT ARE AT THE TABLE THAT HAVE SAID THEY'RE GOING TO PROVIDE, SO THAT'S WHY WE'RE TRYING TO MAKE SPACE FOR THAT FUNDING. BUT WE DO -- WE NEVER SPEND MORE THAN WE HAVE, AND WE ALWAYS TRY TO WORK WITH THE BUDGET THAT WE HAVE AND WE'RE CONSCIOUS ABOUT WHAT WE'RE ABLE TO SPEND.

Commissioner Wendt: I UNDERSTAND WHERE COMMISSIONER SMITH'S QUESTION IS COMING FROM, BECAUSE ON THE APR IT DOES LOOK LIKE IT'S ADDING DOLLARS TO THE BUDGET, SO IN THE FUTURE, IT MIGHT BE HELPFUL TO SAY ADDING BUDGET AUTHORIZATION TO HAVE THAT POINT OF CLARITY.

Commissioner Smith: CAN YOU TELL ME HOW MUCH WE ACTUALLY HAVE OF THE \$14,500?

Ms. Neburka: MY UNDERSTANDING WE DON'T HAVE ANYTHING IN HAND YET, BUT WE DO HAVE VERBAL COMMITMENTS.

Chair Madrigal: ANY ADDITIONAL QUESTIONS? ALL IN FAVOR VOTE AYE.

[CHORUS OF AYES]

Chair Madrigal: OPPOSED? THE BUDGET MODIFICATION IS APPROVED.

R.11 BUDGET MODIFICATION Nond-13, Requesting \$100,000 from General Fund Contingency for Emergency Food Distribution. Sponsors: Commissioner Wendt, D-1 and Commissioner Shiprack, D-3. Presenters: Commissioners Wendt and Shiprack and Jon Stubenvoll, Oregon Food Bank.

Chair Madrigal: DO I HAVE A MOTION?

Commissioner Shiprack: SO MOVED.

Vice-Chair McKeel: SECOND.

Chair Madrigal: COMMISSIONER SHIPRACK MOVES, COMMISSIONER McKEEL SECONDS APPROVAL OF R-11.

Commissioner Wendt: I'M GOING TO INTRODUCE THE ITEM AND SHARE SOME OPENING WORDS WITH COMMISSIONERS SHIPRACK AND WE HAVE AN INVITED GUEST FROM OREGON FOOD BANK TO SAY A FEW WORDS AS WELL. SO TODAY WE'RE CONSIDERING THIS ITEM BECAUSE IN JANUARY WE HOSTED A BRIEFING ON THE STATE OF HUNGER, AND IN PARTICULAR THE BRIEFING HIGHLIGHTED THE IMPACT OF THE FEDERAL SNAP TEST. AND FOR THOSE NOT NECESSARILY FAMILIAR WITH ACQUISITION ACTIVITIES ROW THEMES, SNAP IS THE SUPPLEMENTAL NUTRITION PROGRAM, THE CUT THAT WENT INTO EFFECT IN NOVEMBER FOR A FAMILY OF FOUR WAS ROUGHLY \$36 A MONTH. A LITTLE MORE THAN A DOLLAR A DAY, BUT REALLY CAME RIGHT ON THE HEELS OF A COLD WINTER, AND THE HOLIDAYS, AND FAMILIES WHO DIDN'T REALLY HAVE TIME TO PREPARE, AND FAMILIES WHO ARE LIVING CLOSE TO THE ECONOMIC EDGE. AND TO MAKE MATTERS WORSE, CONGRESSES PASSED A FARM BILL WHICH PROPOSES \$8.7 BILLION IN CUTS OVER 10 YEARS. SO THAT'S ANOTHER SIGNIFICANT PIECE THAT REALLY IMPACTS FAMILIES WHO -- FAMILIES AND INDIVIDUALS, MANY OF WHOM ARE WORKING BUT WHO CAN'T PROVIDE ALL THE NUTRITIONAL NEEDS FOR THEIR FAMILIES. ONE OF THE STATISTICS THAT WE WERE TOLD THAT JUST STILL REALLY BLOWS MY MIND IS THAT THE SNAP CASE LOAD DOUBLED FROM 2008-2012. DURING THAT BRIEFING, WE WERE LOOKING AT TREND LINES OF THE ECONOMIC FORECAST COMING BACK, BUT THAT LINE FOR SNAP, WE STILL WEREN'T SEEING A DECREASED RECESSION LEVELS UNTIL PAST 2017. WHICH

MEANS WE HAVE A LOT OF PEOPLE WHO ARE DOING A LITTLE BIT BETTER, BUT NOT ENOUGH TO REALLY TAKE CARE OF ALL THEIR FAMILIES. SO I THOUGHT ABOUT WHAT WOULD \$36 A MONTH BE FOR MY OWN BUDGET, WHICH WOULD BE ROUGHLY MY COFFEE BUDGET. WHICH I CAN LIVE WITH THAT. I DON'T KNOW IF MY FAMILY CAN LIVE WITHOUT ME HAVING MY COFFEE, BUT I CAN ENDS MEET. FOR A LOT OF THE FAMILIES WE'RE TALKING ABOUT, THERE IS NO ROOM IN THEIR BUDGET. THEY'RE ALREADY STRETCHED, IN MANY CASES ALREADY RELYING ON PUBLIC ASSISTANCE THROUGH FOOD PANTRIES OR OTHER RESOURCES THE COUNTY PROVIDES. SO LAST YEAR THIS BOARD DID A FORWARD LOOKING THING, IT ACKNOWLEDGED STATE AND FEDERAL GOVERNMENTS WERE GOING THROUGH A LOT OF CHANGE AND SET ASIDE A CONTINGENCY FUND IN ORDER FOR THE COUNTY TO BE RESPONSIVE FOR WHAT THOSE POTENTIAL IMPACTS WOULD BE. TODAY COMMISSIONER SHIPRACK AND I WERE PROPOSING WE DEDICATE \$100,000 FROM THAT FUND AND LEVERAGE THAT WITH AN INVESTMENT WITH OREGON FOOD BANK AND THE REASON WE LOOKED TO OREGON FOOD BANK, THEY'RE ALREADY A PARTNER WITH MULTNOMAH COUNTY THROUGH THE SUN PROGRAM, OTHER PLACES IN THE COMMUNITY, AND THEIR BUYING POWER IS FAR GREATER THAN AN INDIVIDUAL PANTRY OR PROGRAM. AND THEY HAVE GENEROUSLY NOT TAKEN ADMINISTRATIVE FEE ON THIS, THIS -- ALL THESE DOLLARS WILL GO TOWARD PURCHASING FOOD AND GETTING THE RESOURCES OUT TO EVERY FOOD PANTRY IN MULTNOMAH COUNTY, THOUGH IT WILL TARGET THE PLACES WHERE WE SEE HIGH SNAP PARTICIPATION. SO WE'RE GRATEFUL FOR THEIR PARTNERSHIP. AND WITH THAT, I THINK I'LL TURN IT OVER TO COMMISSIONER SHIPRACK.

Commissioner Shiprack: THANK YOU. I THINK IT'S IMPORTANT TO ALSO DISCUSS THE IMPACT OF THIS REQUEST FROM A BIG PICTURE PERSPECTIVE. IT'S PROJECTED THAT THIS FUNDING WILL ALLOW FOOD PANTRIES TO DISTRIBUTE AN ADDITIONAL \$158 -- 158,000 POUNDS OF HEALTHY FOOD. THE IMMEDIATE IMPACT OF FOOD FOR STRUGGLING FAMILIES AND INDIVIDUALS IS SIGNIFICANT. THERE'S ALSO POTENTIAL FOR DOWNSTREAM SIGNIFICANCE AND IMPACT. WE KNOW ABOUT THE EFFECTS OF HUNGER ON YOUTH DEVELOPMENT, AND WE KNOW THAT FOOD HAS THE IMPACT OF IMPROVING ACADEMIC PERFORMANCE, AND IF WE CAN PROVIDE KIDS WITH REGULAR MEALS, WE CAN INCREASE THEIR CHANCE TO SUCCEED IN SCHOOL, AND FROM PUBLIC SAFETY OUTLOOK, WE KNOW THAT SUCCESS IN SCHOOL IS A PROTECTIVE FACTOR, AND THIS MAY HELP DIVERT AT-RISK YOUTH FROM INTERACTING WITH THE CRIMINAL JUSTICE SYSTEM. OUR -- ONE OF THE VOICES OF THE PUBLIC CONSCIENCE WHO SPEAKS TO US ON A REGULAR BASIS, MR. JOE WALSH COMMENTED THIS MORNING ABOUT MINIMUM WAGE. FOR WORKING PEOPLE WHO CAN BARELY MAKE ENDS MEET, ACCESS TO FOOD AND REGULAR MEALS CAN HELP WITH THEIR JOB PERFORMANCE. FOR UNEMPLOYED PEOPLE LOOKING FOR WORK, IT'S EASIER TO FILL OUT THAT JOB APPLICATION IF YOU DON'T HAVE A GROWLING TUMMY. AND IT'S

IMPORTANT I THINK THAT WE SIGNAL THAT MULTNOMAH COUNTY AND THAT WE AS THE BOARD OF MULTNOMAH COUNTY COMMISSIONERS ARE READY TO HELP THOSE WHO NEED IT RIGHT NOW. WE'RE NOT GOING TO SOLVE THE PROBLEM OF HUNGER WITH THIS VOTE, AND IT ALSO IS NOT GOING TO CHANGE THE LARGER CHRONIC ISSUES THAT IMPACT OUR ECONOMY, BUT IT WILL HELP MITIGATE THE CONTINUING FEDERAL CUTS TO OUR SOCIAL SAFETY NET. AND IT WILL HELP STRUGGLING FAMILIES AND INDIVIDUALS IN OUR COMMUNITY. SO THANK YOU TO MY COLLEAGUES ON THE BOARD, AND JOHN, COULD YOU PLEASE COME UP AND SPEAK TO US?

Mr. Stubenvoll: GOOD MORNING. THANK YOU VERY MUCH. COMMISSIONERS, MY NAME IS JON STUBENVOLL, THE DIRECTOR OF ADVOCACY FOR OREGON FOOD BANK. I'M PROUD TO LIVE AND WORK IN MULTNOMAH COUNTY. COMMISSIONERS, WE'RE DEEPLY, DEEPLY GRATEFUL FOR YOUR ONGOING PARTNERSHIP AND YOUR ONGOING EFFORTS TO ADDRESS HUNGER IN OUR COUNTY. YOUR COMMITMENT TO THE SUN SCHOOL SYSTEM, FOR EXAMPLE, HAS BEEN EXEMPLARY. AND THE PROPOSAL BEFORE US TODAY IS ANOTHER EXAMPLE OF THE COMMITMENT THIS COUNTY MAKES TO ADDRESSING HUNGER RIGHT HERE IN MULTNOMAH COUNTY. LET ME REPORT TO YOU TODAY A COUPLE OF TRENDS THAT ARE ACTUALLY CONTRADICTIONARY TRENDS.

LAST YEAR FOR THE FIRST TIME SINCE 2007, WE SAW A DECREASE IN THE NUMBER OF FOOD BOXES DISTRIBUTED IN MULTNOMAH COUNTY, OREGON FOOD BANK NOW WORKS THROUGH MULTNOMAH COUNTY, SAW A DECREASE IN THE NUMBER OF FOOD BOXES DISTRIBUTED IN OUR COUNTY. AND THEN IN FOOD BANKING, LESS DEMAND IS A GOOD THING. SO WE WERE DISHEARTENED BY THAT DECREASE IN THE NUMBER OF FOOD BOXES DISTRIBUTED. AT THE SAME TIME, AT THE END OF LAST YEAR, AS COMMISSIONER WENDT JUST SAID, WE WERE VERY TROUBLED BY THE PROPOSAL THAT CAME THROUGH THE CONGRESS TO DECREASE THE FUNDING TO THE SNAP PROGRAM, THE FOOD STAMP PROGRAM. WE WORKED VERY HARD WITH MANY OF OUR FRIENDS TO FIGHT AGAINST THAT CUT. WE FAILED. THAT CUT WENT FORWARD. LIKEWISE, WE FOUGHT VERY HARD WITH OUR FRIENDS TO PREVENT A CUT IN THE FOOD -- THE FARM BILL THAT JUST PASSED. THAT CUT NONETHELESS ALSO WENT THROUGH. SO EVEN THOUGH LAST YEAR WE SAW A DECREASE IN THE FOOD BOXES DISTRIBUTED IN OUR COUNTY, WE JUST REVIEWED THE NUMBERS, THE MONTH OVER MONTH FOOD BOX NUMBERS, JANUARY OVER DECEMBER, AND SUDDENLY WE SAW A SIGNIFICANT UPTURN IN MULTNOMAH COUNTY IN THE NUMBER OF FOOD BOXES DISTRIBUTED, 9.8% INCREASE IN JANUARY OVER DECEMBER. NOW, LET'S BE CLEAR. ONE MONTH IS NOT A TREND MAKER. AND WE DON'T KNOW WHY THAT INCREASE IN FOOD BOX DISTRIBUTION HAPPENED AT THE BEGINNING OF THIS NEW YEAR. BUT THE COINCIDENCE WITH THE FOOD STAMP CUTS CANNOT BE IGNORED, WE THINK, AND WE CONTINUE TO BE VERY FEARFUL OF THAT. VERY FEARFUL OF THE IMPACT TO THAT, OF

HUNGRY RESIDENTS OF OUR COUNTY, AND FRANKLY TO THE IMPACT IN INCREASED DEMAND ON THE FOOD BANK NETWORK THROUGHOUT OUR COUNTY. SO, DEEP BREATH. WE'RE VERY THANKFUL TO YOU TODAY TO BE CONSIDERING THIS PROPOSAL.

LET ME TALK JUST BRIEFLY ABOUT SORT OF WHERE THE MONEY WOULD GO. A CORE VALUE IN FOOD BANKING IS SHARING OF RESOURCES. ONE WAY THAT WE SHARE OUR RESOURCES IN FOOD BANKING IS THROUGH GROUP PURCHASING POWER. SO, FOR EXAMPLE, OREGON FOOD BANK AND THE 68 OR SO FOOD PANTRIES THAT SERVE OUR COUNTY THROUGHOUT THE COUNTY WILL POOL OUR COLLECTIVE DOLLARS GO OUT ON THE MARKET AND BUY LARGE QUANTITIES OF FOOD. WE'LL DO THAT IN A COUPLE DIFFERENT WAYS. WE WILL BUY BULK RICE, PASTA, GRAINS, OATS, AT, SAY, 40,000 POUNDS BULK, AND THEN VOLUNTEERS WILL COME INTO OUR FACILITY, REPACK THAT, THAT POUNDAGE INTO THREE-POUND FAMILY SIZE PORTIONS THAT WILL THEN BE DISTRIBUTED THROUGHOUT THE FOOD PANTRY SYSTEM IN THE COUNTY. AT ABOUT 50 CENTS A POUND, OREGON FOOD BANK WILL CONTRIBUTE ROUGHLY 45 OF THAT 50 CENTS A POUND, THE PANTRIES WILL CONTRIBUTE FIVE TO SIX CENTS PER POUND OF THAT ROUGHLY 50 CENT COST. THAT'S ONE CATEGORY. THE OTHER CATEGORY IS MORE EXPENSIVE ITEMS. ITEMS THAT THE FOOD PANTRIES THEMSELVES AND THAT THE CLIENTS OF THOSE FOOD PANTRIES WANT AND NEED TO ROUND OUT THE BULK RICE AND OATS AND GRAINS THAT WE BUY IN THIS OTHER CATEGORY.

THE MORE EXPENSIVE CATEGORIES THINGS LIKE GROUND TURKEY, CANNED VEGETABLES, LOW-SUGAR CANNED FRUITS, SOME DAIRY ITEMS, CEREAL, PREPACKAGED TYPICALLY SHELF STABLE ITEMS THAT AGAIN, WE CAN BUY IN LARGE QUANTITY ON THE OPEN MARKET THROUGH OUR COLLECTIVE GROUP PURCHASING POWER. THE -- THAT'S THE 63 CENT PER POUND CATEGORY THAT YOU ALL HAVE SEEN AS A RUN UP TO YOUR PROPOSAL. WHAT THIS GIFT FROM THE COUNTY WOULD DO IS ENABLE THE PARTNER AGENCIES THROUGHOUT OUR COUNTY TO USE THE MONEY AS THEIR PORTION OF THIS GROUP PURCHASING POWER. WE'VE GIVEN YOU -- I UNDERSTAND YOU HAVE USED THE 63 CENTS PER POUND AS THE NUMBER THAT GOT TO THE 158,000 POUNDS THAT WOULD BE IN EFFECT PURCHASED THROUGH THIS GIFT. LET ME SAY THAT'S A VERY CONSERVATIVE, VERY CONSERVATIVE NUMBER. BECAUSE AS THE PANTRIES WOULD USE THEIR SHARE OF THIS GIFT, MORE ON THE BULK PURCHASE END, THE FIVE TO SIX CENTS PER POUND END, OBVIOUSLY MORE FOOD WOULD BE PURCHASED THAN AT THE 63 CENTS PER CATEGORY GROUP PURCHASE. SO OREGON FOOD BANK WOULD ALLOCATE THIS MONEY TO THE PARTNER AGENCIES THROUGHOUT MULTNOMAH COUNTY, WE WOULD TARGET THOSE PARTNER AGENCIES SERVING THE HIGHEST NEED AREAS OF OUR COUNTIES, SO, FOR EXAMPLE, EAST MULTNOMAH COUNTY PORTIONS OF SOUTHEAST, NORTHEAST, NORTH PORTLAND, PANTRIES THAT SERVE THOSE AREAS WOULD RECEIVE

ADDITIONAL FUNDING FOR THESE GROUP PURCHASE ACTIVITIES. WITH THAT, COMMISSIONERS, I WOULD BE HAPPY TO RESPOND TO ANY QUESTIONS.

Chair Madrigal: I HAVE A QUESTION ABOUT THE POUNDS VERSUS SERVINGS. IT'S ONE THING WE STARTED TO TRACK WITH OUR CROPS PROGRAM, MEASURING THE POUNDS, HOW MANY SERVINGS OF VEGETABLES IS IT, AND IS IT MORE SERVINGS THAN IT IS POUNDS. DO YOU HAVE A FORMULA THAT YOU USE?

Mr. Stubenvoll: THANK YOU, CHAIR. TYPICALLY A MEAL CONSISTS OF ABOUT 1.2, 1.25 POUNDS. WHICH DOESN'T SEEM LIKE MUCH, BUT THAT'S WHAT USDA TELLS US IS IN A MEAL. SO WE WOULD BE ABLE TO CONVERT -- HELP ME DO THE MATH HERE.

[LAUGHTER]

Chair Madrigal: WE'RE NO HELP. I'M NOT.

[LAUGHTER]

Mr. Stubenvoll: OH, MY.

Chair Madrigal: THE FORMULA ALONE, THAT HELPS PUT IT IN PERSPECTIVE. YOU SAID 1.5 POUNDS A MEAL?

Mr. Stubenvoll: A MEAL IS ROUGHLY 1.2, 1.25 POUNDS.

Chair Madrigal: THAT'S HELPFUL. THAT'S A LOT OF FOOD. THAT'S GREAT. THANK YOU. OTHER QUESTIONS?

Commissioner Shiprack: WE WISH THAT MATH HAD NOT COME UP THIS MORNING. WE'RE JUST GOING TO --

[LAUGHTER]

Mr. Stubenvoll: THERE'S BEEN TOO MUCH MATH AND TOO MANY NUMBERS THIS MORNING, INDEED.

Commissioner Shiprack: WE'RE ALL GETTING LOW BLOOD SUGAR UP HERE. THIS IS SORT OF PROOF POSITIVE OF HOW MUCH IMPACT THAT HAS ON YOUR ABILITY TO DO MATH.

Mr. Stubenvoll: I JUST -- I APOLOGIZE FOR THE NUMBERS HERE, BUT ONE LAST NUMBER. WE KNOW, AND WE ANTICIPATE THIS YEAR WE WILL SERVE ROUGHLY 600-620,000 RESIDENTS IN MULTNOMAH COUNTY. SO YOUR GIFT TODAY, KNOW THAT YOUR GIFT TODAY WILL HELP PUT MEALS ON THE

PLATES OF SEVERAL HUNDRED THOUSAND RESIDENTS OF OUR COUNTY IN THE MONTHS AHEAD.

Commissioner Shiprack: MADAM CHAIR IF I COULD JUST MAKE A POINT OF CLARIFICATION, I APPRECIATE YOUR PERSPECTIVE. I SEE THIS AS A VERY SELF-INTERESTED ACTION THAT WE'RE TAKING THIS MORNING FOR MULTNOMAH COUNTY. SELF-INTERESTED IN THE SENSE THAT WE REPRESENT CONSTITUENTS WHO BOTH NEED THIS SERVICE DIRECTLY, AND WE REPRESENT CONSTITUENTS WHO ARE NOT WILLING TO ACCEPT THAT THERE'S HUNGER IN OUR COMMUNITY. AND SO WITH ACTIONS LIKE THIS, LIKE I SAID, SELF-SERVING, WE IMPROVE THE SUCCESS OF CHILDREN IN OUR SCHOOLS, AND WE REDUCE THE BURDENS DOWNSTREAM ON OTHER COUNTY SERVICES WHICH ARE ULTIMATELY MORE COSTLY. SO WE MAY BE DOING WELL BY DOING GOOD HERE.

Mr. Stubenvoll: IN THIS CASE SELF-INTERESTED COULD ALSO BE DESCRIBED AS EFFECTIVE AND EFFICIENT, COST EFFICIENT LOOKING FORWARD. BECAUSE AS YOU DESCRIBE, YOU'RE PREVENTING PROBLEMS THAT WOULD OTHERWISE OCCUR IN THE FUTURE. AND I THINK FROM OREGON FOOD BANK'S PERSPECTIVE WE ONLY WISH THE CONGRESS WOULD BE AS SELF-INTERESTED AS THE COUNTY'S PREPARED TO BE TODAY.

Commissioner Shiprack: YES. WELL, AMEN TO THAT.

Commissioner Smith: MADAM CHAIR?

Chair Madrigal: COMMISSIONER SMITH.

Commissioner Smith: I'D LIKE TO THANK COMMISSIONER SHIPRACK AND COMMISSIONER WENDT FOR BRINGING THIS FORWARD AND THEIR LEADERSHIP ON THIS ISSUE. I DON'T KNOW HOW I CAN CHIME IN MORE TO SAY THAT THAT \$40 BILLION CONGRESS WAS ATTEMPTING TO TAKE AWAY IN THE FARM BILL WAS GOING TO BE DEVASTATING, AND I DON'T KNOW WHAT THE FINAL NUMBER IS, I THINK IT'S MORE ON THE \$4 BILLION, BUT THIS IS A HUGE HELP FOR MANY FAMILIES, AND MULTNOMAH COUNTY, AND MY DISTRICT AND EVERYONE ELSE THAT IS THERE. AND I JUST WANT TO THANK YOU SO MUCH, JON, FOR MAKING SURE OUR CHILDREN HAVE SOMETHING TO EAT. GOING FORWARD.

Vice-Chair McKeel: I AS WELL WANT TO THANK YOU FOR YOUR WORK AND THANK COMMISSIONER SHIPRACK AND COMMISSIONER WENDT FOR BRINGING THIS FORWARD. I THINK SO OFTEN WE HEAR A LOT ABOUT WORLD HUNGER, AND CERTAINLY THERE'S HUNGER ALL OVER THIS WORLD, BUT I THINK THAT IT'S IMPORTANT THAT WE REALLY REALIZE HOW MUCH HUNGER IS HERE IN OUR OWN COUNTRY. AND THAT'S JUST NOT ACCEPTABLE. PARTICULARLY I THINK WITH CHILDREN. I THINK TO THE STORY OF OUR

ROCKWOOD LIBRARY WHERE THEY RECOGNIZED CHILDREN WERE IN THERE ALL DAY LONG DURING THE SUMMER AND THEY HAD NOTHING TO EAT WITH THEM. AND THOSE ARE JUST VERY HEARTBREAKING AND DISTURBING STORIES, I THINK. AND THEY HAPPEN ALL OVER. SO I THINK -- SO THANK YOU FOR YOUR WORK, THANK YOU FOR BRINGING THIS FORWARD, AND TO COMMISSIONER SHIPRACK'S COMMENTS, I'M NOT A PLEASANT PERSON WHEN I HAVE LOW BLOOD SUGAR EITHER. SO YOU KNOW WHEN THERE'S CHILDREN WHO ARE HUNGRY ALL DAY LONG AND PEOPLE WHO ARE HUNGRY, IT'S REALLY VERY DIFFICULT. SO THANK YOU SO MUCH.

Chair Madrigal: I'D LIKE TO SAY THANK YOU TO YOU COMMISSIONER WENDT AND COMMISSIONER SHIPRACK. TODAY'S MEETING IS A PERFECT EXAMPLE OF HOW HARD -- THE LENGTH MULTNOMAH COUNSEL CITY GOING TO BE RIGHT BY OUR FAMILIES. WHEN FAR AWAY PEOPLE CUT BASIC BENEFITS, IT'S LIKE A PUNCH TO THE GUT. BECAUSE NO MATTER HOW HARD WE TRY, IF OTHER PARTS OF GOVERNMENT ARE UNDERMINING THE WORK WE'RE DOING IN FUNDAMENTAL WAYS LIKE THIS, IT'S JUST SICKENING. AND I'M JUST SO GLAD THAT WE ARE TRYING TO DO SOMETHING ABOUT IT. I UNDERSTAND THAT IT'S NOT FIX CAN THE PROBLEM, BUT -- IT'S NOT FIXING THE PROBLEM, BUT THESE MEALS WILL FILL SOME HUNGRY TUMMIES, AND IT'S -- IT MAKES ME FEEL A LITTLE BETTER.

Commissioner Wendt: JUST A FOLLOW-UP COMMENT. THANK YOU SO MUCH, THIS HAS BEEN A TREMENDOUS PARTNER TO THE COUNTY, AND I CAN'T IMAGINE WHERE THE STATE OF OREGON WOULD BE IN TERMS OF HUNGER WITHOUT THE FOOD BANK NETWORK AND THE MANY, MANY VOLUNTEERS. THE CHAIR DID SOME QUICK MATH, SO MAYBE SHE HAD MORE BREAKFAST --

Chair Madrigal: AND A CALCULATOR ON MY PHONE.

Commissioner Wendt: THAT TRANSLATES TO 126,400 MEALS. ANTI-HUNGER EFFORTS HAVE BEEN A LONG PASSION OF MINE. IT'S SUCH AN INVISIBLE ISSUE, AS COMMISSIONER MCKEEL SAID. WE KNOW PEOPLE ARE HUNGRY, AND WE MAY NOT KNOW WE'RE SITTING RIGHT NEXT TO THEM AND IT DECREASES THE WHOLE COMMUNITY'S CAPACITY FOR SUCCESS. SO THANK YOU FOR YOUR PARTNERSHIP ON THIS. WE APPRECIATE IT.

Mr. Stubenvoll: THANK YOU ALL VERY MUCH.

Board Clerk: WE HAVE ONE PUBLIC TESTIMONY. MR. JOE WALSH.

Mr. Walsh: MY NAME IS JOE WALSH, I REPRESENT INDIVIDUALS FOR JUSTICE. AS A DISCLAIMER, ONE OF THE FOUNDING MEMBERS OF INDIVIDUALS FOR JUSTICE'S WIFE WORKS FOR THE FOOD BANK. SHE'S AN EXECUTIVE, I THINK IT HAS TO DO WITH FUND-RAISING. AS AN ACTIVIST, IT IS IMPORTANT FOR US TO LOOK YOU IN THE EYE AND SAY, GOOD JOB. BECAUSE YOU WILL SEE ME

HERE MANY TIMES SAYING, BAD JOB! BECAUSE THAT'S WHAT ACTIVISTS DO. BUT I THINK WE HAVE A RESPONSIBILITY THAT WHEN YOU DO SOMETHING OUTSTANDING, WE SAY, HEY, THIS IS WHAT WE PREACH. AND YOU'RE DOING IT. BUT I'M ALSO GOING TO PUT YOU ON THE SPOT AND ASK YOU TO DO ONE MORE THING. CONGRESSMAN BLUMENAUER IS GETTING TIRED OF HEARING FROM ME, AND WILLY SMITH, A FRIEND OF MINE ON HIS STAFF, IS TIRED OF HEARING FROM ME. SO HE NEEDS TO HEAR FROM YOU. AND CONGRESSMAN BLUMENAUER NEEDS TO TELL THE SENATE, YOU HAVE TO STOP DOING THIS STUFF. AND YOU ARE ABSOLUTELY RIGHT, SOME OF YOU TALKED ABOUT CONGRESS, AND WE HAVE NOT A CONGRESS, WE HAVE A REPUBLICAN HOUSE OF REPRESENTATIVES THAT IS A DISASTER. I DON'T BELIEVE ANY OF THIS STUFF. I DON'T THINK KIDS GO TO SCHOOL HUNGRY. THEY JUST DON'T. I HAVE A -- I CALL IT A DEFECTIVE HUMAN BEING, THAT THERE'S SOMETHING WRONG WITH SOMEBODY THAT LOOKS AT OUR ECONOMY AND THE KIDS GOING TO SCHOOL HUNGRY AND PEOPLE BEING ON THE STREETS, AND PEOPLE TALKING ABOUT 600,000 NATIONALLY BEING ON OUR STREETS AND 25% OF THOSE ARE VETERANS, AND THIS HOUSE OF REPRESENTATIVES, LED BY THE REPUBLICANS, AND I'M NOT A DEMOCRAT, AND I'M NOT A REPUBLICAN. BUT A FACT IS A FACT. I'M ASKING YOU TO DO ONE MORE THING, AND THAT IS THE WRITE A LETTER TO CONGRESSMAN BLUMENAUER AND OUR TWO SENATORS AND SAY, WE'RE GIVING \$100,000 BECAUSE WE HAVE TO. WE DON'T REALLY HAVE THIS KIND OF MONEY, BUT WE'RE DOING IT BECAUSE WE HAVE HUNGRY KIDS. I APPLAUD YOU FOR WHAT YOU'RE DOING, BUT I'M ASKING YOU TO DO ONE MORE STEP. I CAN MAKE THE PHONE CALLS, WE CAN WRITE AS AN ORGANIZATION, WE CAN FORM COALITIONS, AND HAVE PEOPLE WRITE LETTERS, BUT IT'S ALSO IMPORTANT THAT POLITICIANS DO IT TOO. AND JUST SAY, WE'VE DONE WHAT WE CAN DO. SO I APPLAUD YOU ONCE AGAIN. NEXT WEEK, MAYBE NOT SO MUCH. THIS WEEK, YOU DID AN OUTSTANDING JOB, AND I LOOK FORWARD TO COMMISSIONER SMITH'S RETURN.

R.12 2013 Multnomah County Employee Survey Results. Presenters: Travis Graves, HR Director; Anna Plumb, Research and Evaluation Analyst Sr.

Mr. Graves: HAVE YOU GUYS MOVED?

Chair Madrigal: WE DON'T NEED BECAUSE WE'RE --

Mr. Graves: IT'S A BRIEFING, OKAY. SO I'M TRAVIS GRAVES, THE COUNTY'S HUMAN RESOURCES DIRECTOR AND TO MY RIGHT IS ANNA PLUMB. AND WE ARE EXCITED TODAY TO TALK WITH YOU ABOUT THE RESULTS FROM OUR 2013 EMPLOYEE SURVEY. WE DO AN EMPLOYEE SURVEY EVERY COUPLE OF YEARS. IT WAS TOUCH AND GO WITH THE BUDGET AND WE WEREN'T ABLE TO DO IT BUT I HAVE APPRECIATED THE SUPPORT THAT WE'VE GOTTEN TO ACTUALLY BUILD THIS BACK IN. IT'S REALLY IMPORTANT BECAUSE IT GIVES US THE PULSE OF WHAT'S HAPPENING AND A WAY TO MEASURE WHAT'S

GOING ON WITH EMPLOYEE ENGAGEMENT AND AS YOU GUYS KNOW OUR BIGGEST LINE ITEM IN OUR BUDGET IS ABOUT OUR PEOPLE AND IT'S OUR ENGAGED EMPLOYEES THAT ACTUALLY ARE ABLE TO FILL THE GAP BETWEEN THE NEEDS THAT WE HAVE AND THE SHORTAGE WE HAVE IN RESOURCES. MORE ENGAGED EMPLOYEES ARE MISSION DRIVEN. THEY ARE HERE TO NOT JUST DO A JOB BUT TO SERVE THE COUNTY AND TO SERVE THE PUBLIC. THIS IS ONE OF THE WAYS THAT WE'RE ABLE TO MEASURE THAT. I THINK YOU'LL HEAR FROM ANNA THAT OVER TIME WE CONTINUE TO IMPROVE AS AN ORGANIZATION. THERE ARE STILL PLACES, OF COURSE, THAT WE'RE GOING TO WANT TO PAY PARTICULAR ATTENTION TO AND FOCUS ON. YOU MADE A COMMENT ABOUT MATH. THE GOOD THING IS ANNA'S DONE ALL THE MATH ON THIS AND SHE'S ACTUALLY DONE THE MATH EXTREMELY WELL. WE HAVE BEEN ABLE TO USE STATISTICAL ANALYSIS AND OTHER THINGS TO GO FURTHER IN OUR ANALYSIS THAN WE'VE EVER DONE. WE'VE ALSO HAD THE ABILITY TO BREAK DOWN THE INFORMATION INTO INDIVIDUAL DEPARTMENT REPORTS SO THE DEPARTMENTS ACTUALLY GET INFORMATION DOWN TO THE DIVISION LEVEL THAT THEY CAN USE. WHEN THIS WAS BROUGHT FORTH TO THE DEPARTMENT DIRECTORS, THE CHAIR ASKED DIRECTORS, IT'S IMPORTANT TO SAY WHAT ARE YOU GOING TO DO WITH THIS INFORMATION? WE CAN GATHER INFORMATION BUT WE REALLY NEED TO DO SOMETHING. THE CHAIR HAS ASKED EACH DEPARTMENT TO LOOK THROUGH THEIR REPORTS, GO OVER AREAS OR PLACES THEY WANT TO MAKE IMPROVEMENTS AND COME UP WITH A PLAN FOR HER SO I REALLY APPRECIATE YOUR SUPPORT TO DO THAT MARISSA AND I'M GOING TO TURN IT OVER TO ANNA AND SHE'S GOING TO EXPLAIN.

Ms. Plumb: GOOD MORNING, CHAIR AND COMMISSIONERS. I'M WITH THE DEPARTMENT OF COUNTY MANAGEMENT AND I'M HERE TO TALK ABOUT THE SURVEY. AS TRAVIS MENTIONED WE HAVE DONE THE SURVEY SINCE THE LATE 1990s, FOCUSING ON ENGAGEMENT AND SATISFACTION AND PRODUCTIVITY. I'M GOING TO TALK ABOUT THE RESULTS OF THIS YEAR. WE HAD A VERY STRONG RESPONSE THIS YEAR. WE PUT THE SURVEY OUT ELECTRONICALLY FOR THREE WEEKS IN LATE FALL AND WE GOT A RESPONSE RATE OF 59% SO ABOUT 3,000 PEOPLE TOOK THE SURVEY. THAT 59% IS AN 8% INCREASE SINCE THE 2011 SURVEY SO A STRONG INCREASE OF PEOPLE TAKING THE SURVEY. AND THAT 59% IS CALCULATED IF YOU THINK ABOUT ALL 5,100 E-MAILS WE HAD IN OUR SYSTEM, IF YOU THOUGHT ABOUT ALL REGULAR FULL-TIME EMPLOYEES, WHICH IS A SMALLER NUMBER, THE RESPONSE RATE WOULD BE CLOSER TO 73%. YOU CAN SEE THAT MORE THAN 40% OF PEOPLE IN EVERY DEPARTMENT TOOK THE SURVEY. SIMILAR TO PREVIOUS YEARS, THE SURVEY FOCUSED ON FIVE TOPIC AREAS RANGING FROM JOB CHARACTERISTICS TO WORK CLIMATE. IN GENERAL, EACH SECTION WAS SET UP AS A SERIES OF STATEMENTS AND FOLKS WERE ASKED TO SAY STRONGLY DISAGREED, DISAGREED, AGREED OR STRONGLY AGREED AND THERE WAS ALSO A NOT ASKABLE OPTION. WE ASKED 13 DEMOGRAPHIC QUESTIONS AND ONE OPEN ENDED QUESTION.

IN GENERAL WE TRIED TO KEEP THE QUESTIONS THE SAME ACROSS THE YEARS SO WE CAN MEASURE OUR PROGRESS OVER TIME AND YOU'LL SEE ME DOING THAT LATER IN THE PRESENTATION. WE DID MAKE SOME SIGNIFICANT CHANGES THAT I WANT TO NOTE VERY BRIEFLY. WE ADDED SOME MORE QUESTIONS THAT HAVE BEEN CORRELATED IN OTHER STUDIES WITH EMPLOYEE ENGAGEMENT AND EMPLOYEE SATISFACTION. WE ACTUALLY PURPOSELY ASKED THE EXACT SAME QUESTIONS SO WE COULD BENCHMARK OUR RESULTS AGAINST OTHER ORGANIZATIONS AND WE'LL TALK ABOUT THAT LATER IN THE PRESENTATION. AS PART OF THE CHAIR'S INITIATIVE ON INCREASING ACCESS TO RESOURCES WE ASKED ABOUT RESOURCES TO SERVE TWO GROUPS IN OUR COMMUNITY, THOSE WITH LIMITED ENGLISH PROFICIENCY AND THOSE WITH HEARING IMPAIRMENTS AND WE ALSO AS TRAVIS MENTIONED DID SOME MORE ANALYSIS THIS YEAR. WE LOOKED AT THE RESPONSES BY THE COUNTY AS A WHOLE. WE WERE ALSO ABLE TO LOOK AT THE RESPONSES FROM ALL THE DEMOGRAPHIC GROUPS SO WE COULD SEE IF EXPERIENCE AS A COUNTY EMPLOYEE DIFFERS BY YOUR LEVEL IN THE ORGANIZATION, YOUR AGE, RACE, GENDER OR ANY OF THE OTHER THINGS YOU SEE LISTED THERE AND WE ALSO PRODUCED NINE DEPARTMENT REPORTS FOR THE LARGER DEPARTMENTS AND 27 DIVISION REPORTS. THE DIVISION REPORTS WERE EXTENDED BY HOW MANY FOLKS RESPONDED IN EACH DIVISION. YOU HAD TO HAVE AT LEAST 30 PEOPLE IN A DIVISION TO LOOK AT THAT DIVISION'S RESPONSES. THIS PRESENTATION FOCUSES ON THE COUNTYWIDE RESULTS. I'LL MENTION SOME OF THE DIFFERENCES BY DEMOGRAPHIC GROUP OR DEPARTMENT VERY BRIEFLY BUT THERE'S MORE DETAIL IN THE REPORT ABOUT DIFFERENCES BY DEPARTMENT AND YOU CAN ALWAYS LOOK AT THE DEPARTMENT AND DIVISION REPORTS WHICH ARE ALL AVAILABLE ONLINE. I'M GOING TO BRIEFLY GO OVER DEMOGRAPHICS. THIS FOCUSES ON YEARS WITH THE COUNTY AGE AND ANTICIPATED YEARS TO RETIREMENT. I THINK THE MOST INTERESTING THING ON THIS SLIDE IS THAT CHART ABOUT YEARS TO RETIREMENT. YOU CAN SEE THAT ABOUT 3% OF OUR RESPONDENTS SO ABOUT 100 PEOPLE ANTICIPATE RETIRING WITHIN A YEAR. AND IF YOU ADD UP THOSE FIRST THREE CATEGORIES, YOU HAVE ABOUT 19% OF RESPONDENTS WHO ANTICIPATE RETIRING IN THE NEXT FIVE YEARS.

WE ALSO ASKED ABOUT GENDER AND SEXUAL ORIENTATION. I WANT TO MAKE A NOTE, THE OTHER CATEGORY INCLUDES TRANSGENDER AND GENDER QUEER. WE ASKED ABOUT RACE AND ETHNICITY A LITTLE BIT DIFFERENTLY THIS YEAR. WE ACTUALLY FOLLOWED A NEW POLICY FROM THE DEPARTMENT OF COUNTY HUMAN SERVICES THAT ENCOURAGES ASKING ABOUT RACE AND ETHNICITY IN TWO QUESTIONS. THE RESULT OF THE FIRST QUESTION, THIS QUESTION OFFERS A BROADER RANGE OF RACE AND ETHNIC CATEGORIES AND ALLOWS PEOPLE TO SELECT AS MANY AS APPLY TO THEM. YOU CAN SEE THE MULTIPLE RACES OR ETHNICITIES CATEGORY WAS COMPILED BASED ON THE NUMBER OF PEOPLE WHO SELECTED MORE

THAN ONE RACE OR ETHNICITY FOR THE QUESTION. THIS PROVIDES A MORE GRANULAR LOOK AT THE RACE AND ETHNICITY OF OUR EMPLOYEES. YOU CAN SEE THAT 8% OF OUR FOLKS IDENTIFIED AS HAVING MULTIPLE RACES OR ETHNICITIES, 2% IDENTIFIED AS SLAVIC AND ONE PERSON EACH FOR AFRICAN AND MIDDLE EASTERN. THE SECOND RACE QUESTION DID ASK PEOPLE TO CHOOSE ONE RACE OUT OF THE BROADER CATEGORIES USED BY THE STATE AND FEDERAL GOVERNMENT FOR REPORTING. WE DID THIS TO BE SURE TO HAVE A BIG ENOUGH GROUP TO DO OUR ANALYSIS AND THOSE ARE THE GROUPS THAT I DID USE IN THE DATA ANALYSIS. WE AREN'T ABLE TO USE SOME OF THE SMALLER GROUPS HERE SO AS WE MOVE FORWARD IF YOU NOTE ANY DEMOGRAPHIC DIFFERENCES IT WILL BE FROM THOSE BROADER STATE AND FEDERAL CATEGORIES AND THE MULTIPLE RACES OR ETHNICITIES CATEGORY AND I DO WANT TO NOTE BEFORE WE MOVE ON THAT WE DID DO AN ANALYSIS TO SEE IF OUR SURVEY SAMPLE WAS A GOOD MATCH WITH MULTNOMAH COUNTY EMPLOYEES. THERE WERE SOME DIFFERENCES. WHITE PEOPLE AND FEMALES WERE OVERREPRESENTED IN THE SAMPLE WHICH YOU WOULD EXPECT AND SOME OF THE DEPARTMENTS WERE UNDERREPRESENTED, MALES AND AFRICAN-AMERICANS AND ASIANS WERE UNDERREPRESENTED. WE DID DO WEIGHTING TO CORRECT FOR THOSE DIFFERENCES WHICH SORT OF GIVES MORE WEIGHT TO THOSE FOLKS WHO WERE UNDERREPRESENTED AND RERAN ALL OF THE RESPONSES TO SEE IF IT MADE A DIFFERENCE AND IT DID NOT MAKE A NOTICEABLE DIFFERENCE ON EITHER THE PERCENTAGES OR THE AVERAGES FOR THE QUESTION AND THAT TELLS YOU THAT THE SURVEY SAMPLE WAS A GOOD REPRESENTATION OF THE ACTUAL POPULATION OF MULTNOMAH COUNTY EMPLOYEES AND WE DID NOT END UP APPLYING THE WEIGHT IN THE ACTUAL ANALYSIS FOR THAT REASON.

WE LOOKED AT SURVEY RESULTS IN TWO WAYS. WHAT YOU SEE HERE IS AN OVERALL SECTION SCORE FOR EACH SECTION. IN GENERAL, BECAUSE MOST OF THE STATEMENTS WERE POSITIVE AND YOU WOULD WANT SOMEONE TO AGREE, IT WAS DONE ON A SCALE OF ONE TO FOUR SO ONE WOULD BE STRONGLY DISAGREE AND FOUR WOULD BE STRONGLY AGREE. SOME OF THE QUESTIONS WERE NEGATIVE STATEMENTS. FOR EXAMPLE, ONE OF THE STATEMENTS WAS MY GENDER IN THOSE AFFECTS HOW I AM VIEWED IN MY WORK UNIT. YOU WOULD HOPE THAT SOMEONE WOULD DISAGREE WITH THAT STATEMENT AND THAT PARTICULAR QUESTION OF STRONGLY DISAGREE WOULD BE A FOUR BECAUSE THAT WOULD BE THE SCORE THAT YOU WOULD WANT. HIGHER SCORE IS BETTER. SO YOU SEE HERE THAT WORK CLIMATE HAD THE HIGHEST SCORE, MEANING THAT PEOPLE FEEL THE MOST POSITIVE ABOUT ACCEPTANCE AND TOLERANCE AMONG THEIR COWORKERS. YOU DO SEE THAT JOB SATISFACTION IS THE LOWEST SCORE BUT THAT IS IN KEEPING WITH EMPLOYEE SATISFACTION SURVEYS IN GENERAL AND THE HISTORY OF THE SURVEY AT MULTNOMAH COUNTY AND 2.89 IS NOT A BAD SCORE. A SCORE OF THREE IS AN AGREE SO YOU GENERALLY AGREE WITH THE POSITIVE STATEMENT. WITH OVER 47

QUESTIONS AND FIVE AREAS, THERE WAS A LOT OF DETAIL. THE REPORT GOES OVER A LOT OF THAT DETAIL.

I'M GOING TO FOCUS ON SOME OF THE STRENGTHS AND CHALLENGES THAT I SAW COMING OUT OF THE ANALYSIS SINCE IT WOULD BE BURDENSOME TO GO OVER EVERY DETAIL IN A PRESENTATION. SOME OF THE STRENGTHS I SAW IS THAT JOB SATISFACTION IS STEADILY INCREASING. OUR COMMITMENT TO CUSTOMER SERVICE REMAINS STRONG. THERE'S INCREASING SATISFACTION WITH WORK CLIMATE AND OUR COMMUNICATION IS IMPROVING, AS WELL. I'LL GO INTO THESE EACH NOW. FOR JOB SATISFACTION, I WAS HAPPY TO SEE THAT RESPONDENTS' SATISFACTION WITH THEIR JOBS, WITH THEIR DEPARTMENTS, WITH THEIR COMPENSATION AND WITH THE COUNTY OVERALL HAVE ALL INCREASED SINCE 2011. AND, IN FACT, THEY'VE BEEN STEADILY INCREASING SINCE 2009. AND YOU CAN SEE PRETTY BIG JUMPS. A 7% INCREASE IN FOLKS FEELING SATISFIED WITH THE WAY THINGS ARE GOING IN THEIR DEPARTMENT OR THE AGENCY AND A 6% INCREASE IN PEOPLE'S SATISFACTION WITH THEIR COMPENSATION. SO WE SAW A FEW SLIDES AGO THAT JOB SATISFACTION HAD THE LOWEST OVERALL SCORE BUT THIS SHOWS US THAT WE ARE ACTUALLY MOVING STRONGLY IN THE RIGHT DIRECTION IN JOB SATISFACTION, IT'S STEADILY INCREASING ACROSS THE BOARD. COMMITMENT TO CUSTOMER SERVICE REMAINS STRONG. 95% OF FOLKS FEEL THAT SERVICES TO CUSTOMERS ARE A PRIORITY IN THEIR WORK UNIT. THAT IS THE HIGHEST AGREEMENT OF ALL OF THE QUESTIONS. THAT IS NOT AN IMPROVEMENT FROM LAST YEAR, IT STAYED THE SAME BUT YOU CAN'T GO MUCH HIGHER THAN 95%. AND YOU CAN SEE THAT 87% OF PEOPLE FEEL THEY ARE ABLE TO OFFER THEIR CUSTOMERS THE BEST QUALITY SERVICE AND THAT IS A 5% INCREASE SINCE 2011.

WE ALSO SAW STEADY RESULTS FOR SUPERVISION AND COMMUNICATION. THESE ARE NOT THE BIG INCREASES WE SAW WITH JOB SATISFACTION BUT IN GENERAL, THINGS ARE MOVING IN THE RIGHT DIRECTION. YOU SEE A 5% INCREASE IN FOLKS FEELING THEY RECEIVED SUFFICIENT GUIDANCE TO DO THEIR JOBS EFFECTIVELY AND 3% IN PEOPLE SAYING THEY HAVE RECENTLY RECEIVED RECOGNITION OR PRAISE IN DOING GOOD WORK. IT SHOWS WE'RE MOVING IN THE RIGHT DIRECTION SO THAT'S GOOD. I DO WANT TO MAKE A SMALL NOTE ABOUT THAT SECOND QUESTION, YOU CAN SEE IT'S HOVERING UNDER THREE QUARTERS OF PEOPLE SAYING THEY AGREE WITH THAT STATEMENT. THERE'S ANOTHER STATEMENT NOT ON THIS SLIDE THAT ASKS PEOPLE IF THEY UNDERSTAND WHAT IS EXPECTED OF THEM AT WORK AND THAT QUESTION HAD 92% AGREEMENT. SO I WOULD LOOK AT THOSE TWO IN CONJUNCTION BECAUSE I THINK IT'S A LITTLE BIT OF A WORDING DIFFERENCE. PEOPLE UNDERSTAND WHAT'S EXPECTED OF THEM BUT THEY MAY NOT KNOW EXACTLY THE MEASUREMENT OF THEIR SUCCESS, THE SPECIFIC PERFORMANCE MEASURE. AND AS I MENTIONED WORK CLIMATE CONTINUES TO IMPROVE. WE ASKED A LOT OF WORK CLIMATE QUESTIONS

AND WE ANALYZED THEM IN TWO GROUPS. THIS IS THE FIRST GROUP WHICH FOCUSED ON GENERAL ACCEPTANCE AND RESPONSES TO INAPPROPRIATE BEHAVIOR. YOU CAN SEE THAT 94% OF RESPONDENTS FEEL THAT POEM IN THEIR WORK UNITS ARE ACCEPTING OF DIFFERENT RACES, CULTURES AND BACKGROUNDS AND 80% OF THEM WOULD FEEL SAFE SPEAKING UP IF THEY FELT PRACTICES WERE UNETHICAL.

WE SAW GOOD INCREASES IN SUPERVISORS' RESPONSES TO UNETHICAL OR DISCRIMINATORY BEHAVIOR. THE SECOND SET OF WORK CLIMATE QUESTIONS ASKED ABOUT MEMBERSHIP IN A PROTECTED CLASS AND WHETHER OR NOT MEMBERSHIP IN A PROTECTED CLASS AFFECTED HOW SOMEONE WAS VIEWED IN THEIR WORK UNIT. YOU CAN SEE THAT THE VAST MAJORITY OF PEOPLE DO NOT FEEL THAT THEIR RACE, GENDER, SEXUAL ORIENTATION OR RELIGIOUS BELIEFS HAVE A NEGATIVE EFFECT ON HOW THEY'RE VIEWED IN THEIR WORK UNIT AND ON THIS SLIDE YOU WANT AGREEMENT TO BE LOW WITH THESE QUESTIONS. RESULTS WERE SLIGHTLY LESS POSITIVE FOR AGE AND DISABILITY AND 14% OF PEOPLE FEELING THEIR AGE IN THOSE AFFECTS HOW THEY'RE VIEWED IN THEIR WORK UNIT. IF YOU BREAK THAT DOWN BY DIFFERENT AGE GROUP, IT WAS MILLENNIALS AND BABY BOOMERS THAT WERE MORE LIKELY TO FEEL THAT THEIR AGE HAD A NEGATIVE EFFECT ON HOW THEY WERE VIEWED IN THEIR WORK UNIT. YOU'LL NOTICE A BIG JUMP IN THE QUESTION ON THE NEGATIVE EFFECT OF DISABILITY AND I WANT TO BE CLEAR ABOUT WHAT HAPPENED HERE. WE CHANGED THE WAY WE ASKED THE QUESTION THIS YEAR. IN 2011 EVERYONE WHO TOOK THE SURVEY WERE ALLOWED TO ANSWER THAT QUESTION. THIS YEAR WE RESTRICTED IT TO PEOPLE WHO HAD A DISABILITY SO OVERALL, 215 PEOPLE SAID THEY HAD A DISABILITY. AND OF THOSE, 50 OR 23%, SAID THAT THEIR DISABILITY HAD A NEGATIVE EFFECT ON HOW THEY WERE VIEWED SO IT'S A MUCH SMALLER POOL, WHICH IS PART OF THE REASON THE PERCENTAGE INCREASED. I THINK THIS IS A MORE ACCURATE MEASURE BUT I WANT TO BE CLEAR, THIS IS NOT SAYING SOMETHING HAS DRASTICALLY CHANGED IN THE LAST TWO YEARS. WE'RE LOOKING AT THINGS MORE ACCURATELY NOW. I THINK THIS NUMBER IS A GOOD SEGUE INTO CHALLENGES BECAUSE I WOULD VIEW THAT AS A CHALLENGE.

SOME OF THE CHALLENGES I SAW IS WE HAD SOME SMALL DECLINES IN PEOPLE FEELING THEY HAVE ACCESS TO ADEQUATE RESOURCES AND THEY ARE ABLE TO INNOVATE IN THEIR JOBS. THERE WERE SOME DIFFERENCES IN WORK CLIMATE BY PROTECTED CLASSES WITH PROTECTED CLASSES HAVING LOWER SATISFACTION WITH WORK CLIMATE AND THERE WAS SOME FRUSTRATION WITH ADVANCEMENT OPPORTUNITIES AND WITH THE DISTRIBUTION OF WORK LOADS IN WORK UNITS. SO HERE YOU SEE THE QUESTIONS ON RESOURCES AND INNOVATION AND HERE'S WHERE WE SAW SOME SMALL DECLINES. THESE ARE NOT HUGE DECLINES BUT IT IS SOMETHING TO TAKE NOTE OF AS WE MOVE FORWARD AND ANALYZE THE SURVEY RESULTS AND THINK ABOUT THEM. YOU CAN SEE 3% LESS PEOPLE

FELT THEY HAD THE MATERIALS AND EQUIPMENT THEY NEED TO DO THEIR JOB AND 2% LESS PEOPLE FELT THEY WERE ABLE TO BRING NEW WAYS OF DOING THINGS TO THEIR WORKPLACE. SO THOSE ARE THINGS WE CAN THINK ABOUT AS WE MOVE FORWARD AS A COUNTY AND 1% PEOPLE -- FOR THAT QUESTION, THE PEOPLE DISAGREED THAT THEY GOT ADEQUATE TRAINING WE ASKED THEM FOLLOW-UP QUESTIONS. PEOPLE WERE ASKED TO SELECT FROM AN ALREADY EXISTING SET OF BARRIERS TO TRAINING. AND THEY WERE ALLOWED TO SELECT AS MANY AS APPLIED TO THEM. FROM THAT QUESTION, THE HIGHEST RESPONSE WAS PEOPLE HAVING A WORK LOAD THAT WAS TOO HIGH FOR THEM TO ATTEND TRAINING OR THERE NOT BEING FUNDING ALLOCATED FOR THEM TO ATTEND TRAINING AND THE BARRIERS ARE AVAILABLE FOR THE COUNTY, FOR EACH DEPARTMENT AND FOR THOSE 27 DIVISIONS SO YOU CAN COMPARE BARRIERS ACROSS ENTITIES IF YOU CHOOSE TO DO SO. YOU CAN SEE THAT ACCESS TO RESOURCES TO COMMUNICATE WITH PEOPLE WITH LIMITED ENGLISH PROFICIENCY AND HEARING IMPAIRMENT WAS RATHER LOW.

I DO WANT TO MAKE A BRIEF NOTE ABOUT THE ACCESS FOR FOLKS WITH LIMITED ENGLISH PROFICIENCY, THEIR ACCESS TO RESOURCES, THAT DID DIFFER FAIRLY SIGNIFICANTLY BY DEPARTMENT WITH THE DEPARTMENTS THAT HAVE THE HIGHEST LIKELIHOOD OF INTERACTING WITH FOLKS WITH LIMITED ENGLISH PROFICIENCY HAVING THE STRONGEST RESULTS. 78% OF RESPONDENTS FELT THEY HAD THE ADEQUATE RESOURCES. WITHIN THE LIBRARY IT WAS 87%. AND AS I MENTIONED, ONE OF THE CHALLENGES IS DIFFERENCES IN RESPONSES TO THE WORK CLIMATE QUESTION. IN GENERAL, THE NONWHITE RACES AND ETHNICITIES HAD LOWER SATISFACTION. HERE YOU CAN SEE OUR QUESTION ASKING ABOUT ACCEPTANCE OF DIFFERENT RACES, CULTURES AND BACKGROUNDS AND YOU CAN SEE THAT SEVERAL OF OUR RACE AND ETHNICITY GROUPS WERE MORE LIKELY TO DISAGREE THAT PEOPLE WERE ACCEPTING. YOU CAN SEE THAT 16% OF AFRICAN-AMERICANS DISAGREE AND 14% OF AMERICAN INDIANS COMPARED TO 6% IN THE COUNTY OVERALL AND 4% OF WHITE RESPONDENTS. SIMILARLY, IN THE QUESTION SPECIFICALLY ASKING ABOUT RACE AND ETHNICITY, YOU CAN SEE THAT THE RESULTS DIFFER FOR THE MEMBERS OF A NONWHITE RACIAL AND ETHNIC GROUP. AN ASTERISK TELLS YOU THAT PARTICULAR RESPONSE WAS NOT SIGNIFICANTLY DIFFERENT FROM THE COUNTYWIDE RESPONSE SO YOU WOULD JUST FILL IN THE OVERALL COUNTY RESPONSE IF YOU SEE AN ASTERISK. SO HERE, ALL OF OUR NONWHITE RACE AND ETHNICITY GROUPS WERE MORE LIKELY TO AGREE THAT THERE'S A NEGATIVE EFFECT ON THEM BECAUSE OF THEIR RACE OR ETHNICITY. SO WE CAN SEE THAT ENSURING THAT EMPLOYEES, ALL EMPLOYEES FELT RESPECTED IN THE WORKPLACE IS STILL A LITTLE BIT OF A CHALLENGE FOR MULTNOMAH COUNTY BUT I DO HAVE GOOD NEWS IN THAT THESE NUMBERS HAVE IMPROVED SINCE THE 2011 SURVEY AND HERE ARE SOME COMPARISONS TO RESULTS ON THE 2011 SURVEY. YOU'LL NOTICE I DO NOT HAVE ALL THE RACE AND ETHNICITY GROUPS LISTED. THAT IS BECAUSE I

RELIED UPON WHAT WAS PUBLISHED IN THE 2011 REPORT TO DO MY COMPARISONS. I WAS NOT ABLE TO GO BACK AND RECALCULATE THE 2011 DATA BY RACE AND ETHNICITY GROUPS SO I JUST HAD TO RELY ON WHAT WAS PUBLISHED BUT FROM WHAT WE HAVE YOU CAN SEE THERE HAVE BEEN SIGNIFICANT IMPROVEMENTS. A NEGATIVE EFFECT OF RACE AND ETHNICITY -

[DIAL TONE]

Chair Madrigal: WE LOST COMMISSIONER SMITH.

Commissioner Smith was excused at 11:39 a.m.

Ms. Plumb: HOPEFULLY DIDN'T ANGER HER. YOU CAN SEE THAT IN 2011, 30% OF AFRICAN-AMERICANS AGREED THAT THERE WAS A NEGATIVE EFFECT ON THEM BECAUSE OF THEIR RACE AND ETHNICITY. WOULD YOU LIKE ME TO WAIT OR CONTINUE?

Chair Madrigal: GO AHEAD.

Ms. Plumb: AND 26% IS NOT A GOOD NUMBER BUT IT IS IMPROVING, WHICH IS GREAT. SIMILARLY YOU CAN SEE IN THAT SECOND TABLE, THAT 7% MORE LATINO OR HISPANIC RESPONDENTS FEEL THAT PEOPLE RESPOND APPROPRIATELY WHEN THEY WITNESS DISCRIMINATORY BEHAVIOR. YOU DO SEE SOME SMALL DECLINES FOR SOME OF THE OTHER QUESTIONS BUT A DECLINE OF 2% OVER 2 YEARS WITHOUT BEING ABLE TO TEST ACROSS YEARS WHETHER OR NOT THAT'S SIGNIFICANT I WOULD VIEW THAT AS JUST A STEADY RESULT. SO WHILE THE SATISFACTION WAS LOWER FOR SOME OF THOSE GROUPS, IT'S STAYING STEADY OR GETTING BETTER SO WE HOPEFULLY ARE MOVING IN THE RIGHT DIRECTION THERE. THE FINAL CHALLENGE I WANTED TO TALK ABOUT WAS DISTRIBUTION OF WORK LOAD AND OPPORTUNITIES TO ADVANCE. YOU CAN SEE THAT ONLY 64% OF OUR FOLKS FELT THAT THE WORK LOAD IN THEIR UNIT WAS PROPERLY DISTRIBUTED AND ONLY 58% FELT THAT THEY HAVE OPPORTUNITIES TO ADVANCE AND THAT QUESTION ACTUALLY HAD THE LOWEST AGREEMENT OF ALL OF OUR QUESTIONS SO THESE ARE CLEARLY THINGS WE SHOULD BE THINKING ABOUT AS WE MOVE FORWARD BUT AGAIN, I DO HAVE GOOD NEWS. AND THAT IS THAT WE ARE ACTUALLY DOING BETTER ON THESE QUESTIONS THAN OTHER PUBLIC ENTITIES, OUR PEER ENTITIES.

AS I MENTIONED, WE'VE ASKED SOME QUESTIONS THAT WILL ALLOW US TO BENCHMARK AGAINST OTHER ENTITIES AND THOSE QUESTIONS ON WORK LOAD AND ADVANCEMENT ARE PART OF THOSE QUESTIONS. IN 2012, THE GOVERNING INSTITUTE DID A STUDY ON STATE AND GOVERNMENT EMPLOYEES. THEY INTERVIEWED OR SENT SURVEYS TO 2,200 STATE AND LOCAL GOVERNMENT EMPLOYEES ACROSS THE COUNTRY, ASKING

QUESTIONS ABOUT ENGAGEMENT, SATISFACTION AND PRODUCTIVITY. WE ADDED OUR ALTERED OUR QUESTIONS TO MATCH THOSE QUESTIONS SO THAT WE COULD BENCHMARK OUR RESULTS AGAINST THEIRS AND HERE'S THE RESULTS YOU SEE HERE. YOU CAN SEE THAT MULTNOMAH COUNTY HAD SIMILAR OR HIGHER RESULTS IN EVERY AREA THAT WE COMPARED TO THE GOVERNING INSTITUTE AND THE GOVERNING INSTITUTE STUDY FOUND THAT THOSE SPECIFIC ISSUES OF DISTRIBUTION OF WORK LOAD AND ADVANCEMENT OPPORTUNITIES ARE A CHALLENGE TO PUBLIC SERVICE ACROSS THE NATION. AND SO TAKE AWAY FROM THIS IS THAT THESE ARE NOT ISSUES SPECIFIC TO MULTNOMAH COUNTY, BUT ISSUES SPECIFIC TO PUBLIC SERVICE IN SOME WAYS AND WITHIN THAT REALM, MULTNOMAH COUNTY IS ACTUALLY DOING BETTER THAN SOME OF OUR PEER ENTITIES.

WE WERE ALSO ABLE TO TAKE THE DATA AND LOOK AND SEE WHAT WITHIN MULTNOMAH COUNTY IS SPECIFICALLY LINKED TO JOB SATISFACTION. I TOOK ALL OF THE RESPONSES AND DID A CORRELATION ANALYSIS TO SEE WHAT IS CORRELATED WITH INCREASING JOB SATISFACTION AND SOME OF THE RESULTS ARE HERE. THERE'S MORE DETAIL IN THE REPORT. WITHIN MULTNOMAH COUNTY, JOB SATISFACTION IS LINKED WITH HAVING ADVANCEMENT OPPORTUNITIES, WITH FEELING LIKE YOU'RE MAKING A DIFFERENCE IN YOUR JOB, WITH HAVING OPPORTUNITIES TO LEARN AND GROW IN YOUR WORK AND FEELING LIKE YOUR WORK LOAD IS PROPERLY DISTRIBUTED. THAT THIRD BULLET, OPPORTUNITIES TO LEARN AND GROW WAS HIGHLY CORRELATED WITH THE OTHER BULLETS AND ALSO WITH SUPERVISION AND TRAINING SO IF YOU FOLKS ON HELPING YOUR EMPLOYEES TO LEARN AND GROW THROUGH ADVANCEMENT, YOU WILL INCREASE PRODUCTIVITY AND JOB SATISFACTION. AS I MENTIONED WE ALSO ASKED ONE OPEN ENDED QUESTION AT THE END OF THE SURVEY. THE QUESTION WAS DO YOU HAVE ANY OTHER COMMENTS ABOUT YOUR EXPERIENCE AS A MULTNOMAH COUNTY EMPLOYEE? OUT OF ABOUT 3,000 SURVEYS, WE GOT 800 RESPONSES. AND I WAS ABLE TO GO THROUGH THOSE AND READ THROUGH THE COMMENTS AND COME UP WITH SOME COMMON THEMES. I WANT TO BE CLEAR THAT THIS WAS NOT A FORMAL QUALITATIVE ANALYSIS. THESE ARE NOT LISTED IN ANY ORDER. THESE ARE ME, COMING UP WITH WHAT I THOUGHT WERE THE STRONGEST THEMES THAT HAD THE MOST TO SAY OUT OF THE COMMENTS.

SO ON THE STRENGTHS, PEOPLE REALLY DO BELIEVE IN THE COUNTY'S MISSION AND THEY SUPPORT INCLUSION AND DIVERSITY AND EQUITY. OUR EMPLOYEES ARE COMMITTED TO DOING GOOD WORK IN SERVING THE COMMUNITY. THEY DO BELIEVE THAT THEY ADD VALUE TO THE COMMUNITY AND THEY APPRECIATE THEIR BENEFITS AND COMPENSATION. SOME OF THE CHALLENGES, THERE WERE SOME CONCERNS ABOUT MANAGERS WHO WERE EITHER NOT SETTING EXPECTATIONS FOR BEHAVIOR OR WHO WERE THEMSELVES SETTING A BAD TONE WITH THEIR BEHAVIOR. SORT OF RELATED THERE WERE CONCERNS OVER FAVORITISM AND WORKPLACE

BULLYING AND SOME NOTICE OF FEAR OF RETALIATION IF THEY WERE TO COME FORWARD WITH THINGS THAT WERE GOING WRONG IN THEIR UNITS BUT THAT SHOULD BE BALANCED AGAINST THE RESPONSE OF FEELING SAFE SPEAKING UP. AND AGAIN, THE LACK OF ADVANCEMENT OPPORTUNITY CAME UP IN THE COMMENTS AS WELL AND THERE WERE SOME REQUESTS FOR MORE FLEXIBLE SCHEDULES AND TELECOMMUTING. THAT IS THE GIST OF THE PRESENTATION. THIS IS THE BEAUTIFUL SURVEY COVER REPORT, THE COVER TO THE REPORT THAT WAS DONE BY THE COMMUNICATIONS OFFICE. [LAUGHTER] THAT'S DISTRICT 4. I'M HAPPY TO TAKE ANY QUESTIONS AND I'LL BE AVAILABLE FOR QUESTIONS OUTSIDE OF THIS PRESENTATION, AS WELL.

Chair Madrigal: ANY QUESTIONS?

Vice-Chair McKeel: THANK YOU. THANKS FOR THIS INFORMATION. THIS IS GREAT AND THE PICTURE. I LOVE THAT. SO DID YOU SAY THAT THIS IS BROKEN DOWN BY DEPARTMENT IN THE BIGGER --

Ms. Plumb: THERE IS MENTION OF SOME DEPARTMENTS IN THE BIGGER REPORT. AND EACH DEPARTMENT HAS THEIR OWN REPORT AS WELL WHICH DELVES INTO THE DEPARTMENT'S RESULTS IN MORE DETAIL.

Vice-Chair McKeel: AND THOSE ARE ONLINE FOR OUR ACCESS? OKAY. AND THEN MY OTHER QUESTIONS IS THIS IS ALL GREAT INFORMATION AND APPRECIATE HAVING IT NOW. WHAT DO WE DO WITH IT?

Mr. Graves: I THINK THAT'S A REALLY GOOD QUESTION. SO WE USE IT IN HUMAN RESOURCES TO HELP KIND OF -- I THINK YOU ALL KNOW WE HAVE AN H.R. STRATEGIC PLAN. WE USE THIS TYPE OF INFORMATION AS WELL AS CONVERSATIONS WE HAVE WITH THE BOARD, WITH OUR DIRECTORS, WITH OUR EMPLOYEE RESOURCES GROUPS TO SAY WHAT ARE THE THINGS WE SHOULD BE PAYING ATTENTION TO AS AN EMPLOYER TO MOVE US FORWARD? THE GREAT NEWS ABOUT THIS IS IT LOOKS LIKE THE PLACES WE ARE ACTUALLY SPENDING TIME IS MAKING A DIFFERENCE. WE HAVE REALLY DONE A HUGE EFFORT WITH LEADERSHIP DEVELOPMENT IN THE COUNTY. WE HAVE AN EXECUTIVE LEARNING SERIES THAT WE'VE STARTED OVER THE LAST COUPLE OF YEARS. WE HAVE A LEADERSHIP ACADEMY, WE HAVE A COACHING AND MENTORING PROGRAM FOR OUR SUPERVISORS. THOSE ARE ALL THE THINGS THAT WE WOULD HOPE TO DO TO BE ABLE TO SEE THESE RESULTS CONTINUE TO GROW. THERE ARE GENERAL JUST TRAINING OPPORTUNITIES THAT WE HAVE COUNTYWIDE THAT ARE OPEN TO ALL PEOPLE. HONESTLY, THAT'S THANKS TO YOUR SUPPORT IN ORDER TO CONTINUE TO BUILD THAT CAPACITY. WHEN I FIRST TOOK THIS JOB EIGHT YEARS AGO THERE WAS ONE PERSON IN COUNTYWIDE TRAINING. NOW, WE HAVE A TALENT AND DEVELOPMENT UNIT AND IT'S VERY ROBUST, AND I THINK YOU'RE SEEING IT'S MAKING PROGRESS. OTHER INITIATIVES THAT DEPARTMENTS WILL DO AS WELL WILL BE WHAT THE CHAIR WILL BE TALKING

WITH EACH DIRECTOR ABOUT. SO I KNOW WHAT WE'VE DONE IN THE PAST, MY ORGANIZATION AS DEPARTMENT OF COUNTY MANAGEMENT WE WENT BACK AND LOOK AT OUR DEPARTMENT AND SAID THE AREA ABOUT RECOGNITION, WE'RE NOT GETTING PEOPLE ENOUGH RECOGNITION, WE'RE NOT HEARING WHAT PEOPLE LIKE. WHAT CAN WE DO ABOUT THAT? WE PILOTED A STATE INTERVIEW PROCESS WHERE WE ACTUALLY MET WITH ALL OF OUR EMPLOYEES TO SAY WHY IS IT YOU STAY HERE? WHAT IS IT YOU LIKE ABOUT THIS JOB? WHAT CAN I DO AS YOUR MANAGER TO MAKE YOU NEVER LEAVE, HOW CAN I HELP YOU GROW? AND WE DID THAT AS A PILOT AS A ONE OFF. THESE ARE THE KINDS OF THINGS THAT COME OUT OF THIS. I THINK IT'S IMPORTANT FOR OUR EMPLOYEES TO SEE THAT WE'RE DOING SOMETHING. WE CAN DO THE BEST WE CAN BY PUBLISHING DATA BUT IF THEY'RE NOT SEEING THAT WE'RE MAKING A DIFFERENCE AS LEADERS, IT'S NOT WORTH DOING. I THINK THE RESULTS ARE SHOWING, THE PEOPLE ARE SEEING THAT WE'RE ACTUALLY MOVING FORWARD.

Vice-Chair McKeel: AND WHEN I SAY WE, I DO MEAN WE, NOT SAYING YOU. SO THANK YOU.

Chair Madrigal: ADDITIONAL QUESTIONS?

Commissioner Wendt: I HAD A QUESTION FOR YOU ON THE EXTERNAL SIDE. IF WE LOOK AT SOME OF THAT DATA IN TERMS OF WHERE THERE'S GROWTH AREAS, IN TERMS OF HIRING PEOPLE FROM DIFFERENT RACE AND ETHNICITY GROUPS, WHAT KIND OF OUTREACH HELPS ON THE EXTERNAL SIDE TO SAY THIS IS A GREAT PLACE TO WORK, LOOK AT WHAT WE'RE DOING THAT'S WORKING, HERE'S AREAS THAT WE HAVE NEW OPPORTUNITIES, SO IS THERE KIND OF AN EXTERNAL SIDE TO THE SURVEY RESULTS?

Mr. Graves: WE'VE BEEN SPENDING A LOT OF TIME IN HUMAN RESOURCES IN WORKING ON BRANDING THE COUNTY AND OUR BRAND IS THAT THIS WORK MATTERS. ONE OF THE THINGS THAT WE KNOW ABOUT PUBLIC SECTOR EMPLOYEES IS WHAT ACTUALLY MOTIVATES THEM IS GIVING BACK, IT'S ACTUALLY FEELING THEIR WORK IS MAKING A DIFFERENCE SO WHAT WE'RE DOING AND IT'S ABOUT TO LAUNCH, AS SOON AS OUR EXTERNAL SITE HAPPENS, GETS UPDATED BY I.T., IT WILL BE AN EXTERNAL LAUNCH, WE LAUNCHED INTERNALLY. THAT'S ONE OF THE THINGS WE'LL DO. WE'RE REALLY WANTING TO GO OUT AND SHOW THE COMMUNITY, COME WORK FOR US, THIS WORK REALLY DOES MATTER. OUR RECRUITERS ARE GOING TO DIFFERENT KINDS OF JOBS FAIRS, THEY'RE CREATING NETWORKS, THEY'RE WORKING WITH INTERNSHIP PROGRAMS AND WE'VE HAD A STRONG COMMITMENT AND FOCUS ON ENSURING THAT OUR ORGANIZATION CONTINUES TO DIVERSIFY AND KIND OF IN ALL DIFFERENT WAYS. I THINK WE'VE HAD SUCCESS THERE. THERE ARE AREAS THAT WE CAN CONTINUE TO IMPROVE BUT THERE ARE AREAS THAT ARE REALLY DOING A GREAT JOB.

Commissioner Shiprack: THANKS. YOU KNOW THE TALENT TRAINING OPPORTUNITIES ARE REALLY TREMENDOUS, TRAVIS I THINK THAT'S A TREMENDOUS CONTRIBUTION THAT YOU SHOULD TAKE A LOT OF CREDIT FOR. I'M ALSO CURIOUS ABOUT THE BRANDING AND I'M CURIOUS ABOUT HOW ASSERTIVE WE ARE ABOUT EXPLAINING TO YOUNG PEOPLE, HIGH SCHOOL, COMMUNITY COLLEGE PEOPLE WHAT IT IS THAT THE COUNTY DOES. ONE OF THE QUESTIONS I GET FROM ADULTS ON THE DOOR STEP IS THAT'S NOT NICE, OUR COUNTY COMMISSIONER. WHAT DOES THE COUNTY DO?

Mr. Graves: WE ARE SOMEWHAT OF AN INVISIBLE ORGANIZATION SOMETIMES IN THE COMMUNITY.

Commissioner Shiprack: AND I THINK THAT THERE'S A CONNECTION BETWEEN CORRECTING THAT LEVEL OF INVISIBILITY AND BEING ABLE TO PROMOTE OURSELVES AS AN EMPLOYER. AND TO LET PEOPLE KNOW IN ADVANCE OF THEIR JOB-SEEKING ACTIVITY THAT THIS IS A WORTHWHILE JOB PURSUIT. SO I HEAR THAT YOU'RE STARTING THAT, I JUST WANT TO SEND A REALLY STRONG MESSAGE THAT I'M VERY SUPPORTIVE OF THAT AND I THINK IT HAS BENEFITS THAT GO WAY BEYOND OUR WORKFORCE AND REACH INTO THE COMMUNITY THAT WILL BE A COMMUNITY THAT'S KNOWLEDGEABLE ABOUT THE SERVICES WE PROVIDE AND THAT'S GOT TO BE GOOD FOR THEM AND FOR US.

Mr. Graves: I WOULD COMPLETELY AGREE WITH YOU, COMMISSIONER SHIPRACK. I THINK THE MORE WE CAN DO AND ALL THE DIFFERENT KINDS OF INTERVENTIONS THAT WE CAN TAKE IN ORDER TO REACH OUR YOUNG PEOPLE. I THINK COMMISSIONER SMITH HAS BEEN A BIG ADVOCATE WITH THE INTERNSHIP PROGRAM THAT WE WORKS ON AT THE SUMMERWORKS PROGRAM. THERE'S PROGRAMS IN EACH OF THE DEPARTMENTS THEY'RE DOING, ONE DEPARTMENT ACTUALLY HAS AN OUTREACH INDIVIDUAL THAT THEY'RE SPENDING A LOT OF TIME MAKING THOSE CONNECTIONS AND HELPING TO SHOW, FOLKS WHAT IT IS THAT WE DO HERE, ALL THE DIFFERENT KINDS OF WORKS. WE'VE PRODUCED VIDEOS THAT WE'RE GOING TO BE PUTTING ONLINE THAT SHOW PEOPLE, OUR THIS WORK MATTERS CAMPAIGN IS ACTUALLY MADE UP OF ACTUAL COUNTY EMPLOYEES SO WE DIDN'T TAKE STOCK PHOTOGRAPHY. WE SAID WE WANT TO TAKE SOME PICTURES AND SHOW PEOPLE WHAT IT IS THAT WE DO WITH THE COUNTY. WE'RE CREATING DIFFERENT CHANNELS OF INFORMATION TO BE ABLE TO GET THAT INFORMATION OUT. SO THANKS FOR YOUR SUPPORT.

Commissioner Shiprack: GREAT. THANK YOU.

Chair Madrigal: ANY ADDITIONAL QUESTIONS? JUST PHENOMENAL JOB, THIS IS THE SECOND TIME I'VE HEARD THIS PRESENTATION AND I'M JUST SO IMPRESSED WITH THE ATTENTION TO DETAIL, THE CARE WITH WHICH YOU'VE ANALYZED THE DATA. THE WAY THAT YOU TALK ABOUT IT, REALLY, REALLY

WELL DONE. AND I THINK IT PROVIDES US A GREAT MAP FOR WHERE WE CAN INVEST IN THE FUTURE AND HOW WE CAN DRILL DOWN ON SOME OF THESE CHALLENGES THAT WE HAVE. SO THANK YOU VERY MUCH.

Mr. Graves & Ms. Plumb: THANK YOU.

R.13 Board Briefing on Information Technology Projects Under Way in Fiscal Year 2014. Presenters: Sherry Swackhamer, DCA Director/CIO; Bob Leek, Deputy Chief Information Officer; Julie Neburka, Budget Office.

Chair Madrigal: GOOD MORNING.

Ms. Swackhamer: GOOD MORNING, CHAIR MADRIGAL. I'M SHERRY SWACKHAMER. I'M THE CHIEF INFORMATION OFFICER FOR MULTNOMAH COUNTY AND I'M ALSO THE INTERIM DEPARTMENT DIRECTOR FOR THE DEPARTMENT OF COUNTY MANAGEMENT. AND WE'RE HERE TODAY FOR A BRIEFING. AND BEFORE I DO THAT, THOUGH, SORRY, I'LL INTRODUCE BOB LEK OUR NEW DEPUTY CHIEF INFORMATION OFFICER, WE'RE VERY HAPPY TO HAVE BOB ON BOARD. AND JULIE NEBURKA, OUR BUDGET AND FINANCE PERSON AND ALSO HELPING WITH PROJECTION. SO THE PURPOSE OF THIS IS AS I SAID A MID-YEAR BRIEFING REGARDING THE PROJECTS THAT YOU HEARD ABOUT LAST YEAR DURING OUR BUDGET PROPOSAL AND WE ARE DOING THIS TO LET YOU KNOW THE PROGRESS THAT WE'VE MADE AND ALSO IN PREPARATION FOR 2015 DISCUSSIONS. SO WE HAVE A PORTFOLIO OF ABOUT NINE PROJECTS THAT WE'RE MANAGING TOGETHER IN THIS LARGE GROUP. I WON'T GO OVER ALL OF THEM ONE BY ONE, BUT BOB IS GOING TO TALK ABOUT FIVE OF THEM, AND THEN I'M GOING TO TALK ABOUT FOUR AND WE'RE JUST GOING TO PROVIDE AN UPDATE SO THAT YOU KNOW WHERE WE ARE IN THIS PROCESS.

Mr. Leek: GREAT. THANK YOU. GOOD MORNING. WE WANTED TO START WITH SOME HIGHLIGHTS AND SOME GOOD NEWS. WE HAVE UNDERTAKEN A SIGNIFICANT EFFORT AROUND OUR TELEPHONE SYSTEM. WE HAVE ABOUT 44% OF OUR PHONE DEVICES THAT HAVE BEEN CONVERTED NOW TO THE NEW TECHNOLOGY AND WE STARTED WITH OUR LARGE FACILITIES AND ARE NOW STARTING TO MAKE OUR WAY THROUGH THE REST OF THE SMALLER FACILITIES, THERE'S A TOTAL OF 90 FACILITIES THAT WE NEED TO CHANGE OUT THE TELEPHONE EQUIPMENT WITHIN. AND WHAT WE PREDICTED IS STARTING TO COME TRUE FOR US IN SOME OF OUR OLDER FACILITIES, WE HAVE SOME SYSTEM FAILURES IN OUR OLDER TECHNOLOGY AND SO WE NOTED THAT WHILE WE HAD A LOT OF PLANNED CONVERSIONS WE'VE ALSO DONE TWO EMERGENCY CONVERSIONS WITH THAT SAME GROUP OF FOLKS TO HELP KEEP CONTINUITY OF OPERATIONS WITHIN THE FACILITIES WITH THEIR PHONE SYSTEMS. McCOY IS OUR NEXT BIG FACILITY THAT'S PLANNED FOR LATER THIS MONTH. THAT'S ANOTHER 300 PHONES. AND THEN OUR STRATEGY MOVING FORWARD IS THAT WE'VE TAKEN THE COUNTY,

REGIONALIZED THE VARIOUS BUILDINGS SO THAT WHEN WE GO TO A PARTICULAR AREA WE TAKE CARE OF ALL THE BUILDINGS IN THAT AREA WITH THE SMALL TEAMS THAT WE HAVE ALLOCATED FOR THIS EFFORT. THIS IS ALSO TIED TO, AS SHERRY MENTIONED, PLANNING FOR FISCAL YEAR '15. WE'RE PUTTING FORWARD A PROGRAM OFFER THAT WE'LL SEE SOON.

Chair Madrigal: WE WON'T TALK ABOUT IT RIGHT NOW. [LAUGHTER]

Mr. Leek: EXACTLY, YEP. SO THIS WORK IS TRACKING RIGHT ALONG WITH OUR ORIGINAL SCHEDULE. IT'S A VERY LENGTHY PROJECT. THESE ARE THE TYPES OF INFRASTRUCTURE EFFORTS THAT TAKE A LOT OF TIME AND A LOT OF EFFORT BUT IS MOVING ALONG REALLY WELL FROM OUR PERSPECTIVE.

Ms. Swackhamer: THE MULTNOMAH BUILDING IT WAS THE FIRST BUILDING TO GO LIVE. POSSIBLY HIGH RISK SINCE YOU'RE ALL IN THIS BUILDING. [LAUGHTER]

Mr. Leek: GREAT. THERE ARE A LOT OF HEALTHCARE TRANSFORMATION IMPACTS THAT WE'VE BEEN DEALING WITH AND THE DCHS MENTAL HEALTH REPORTING OPTIMIZATION IS ONE OF THOSE PARTICULAR AREAS. WE'RE WORKING ON A PROJECT AROUND REPORTING OPTIMIZATION. THE REQUIREMENTS THAT THE STATE PASSES ALONG TO US ARE EVOLVING AND THEY'VE CENTERED AROUND OUR ABILITY TO REPORT THE SERVICES THAT WE PROVIDE. SO WE HAVE THREE PROJECTS UNDERWAY. THE STATE COMPASS INTERFACE FROM OUR SYSTEM TO THE STATE SYSTEM AND BACK, TRANSMITTING DATA BACK AND FORTH. A WHOLE BATCH OF REPORTS THAT WE'RE NOW REQUIRED TO PRODUCE AND FOR THAT WE NEED TO DEVELOP THOSE REPORTS OUT OF OUR SYSTEMS, PROVIDE THOSE TO THE REGULATORY AGENCIES PER THEIR REQUIREMENTS, AND THEN THIS THING CALLED THE 834 FILE. THAT IS AN ELECTRONIC FILE OF INFORMATION THAT PASSES FROM OUR SYSTEMS TO THE STATE'S SYSTEMS AND BACK. IT'S OUR MEDICAID ELIGIBILITY FILES, OUR PAYMENT INFORMATION AND THOSE ARE GOING THROUGH SEVERAL UPDATES WITH RESPECT TO THEIR COMPONENTS, THE TYPE OF INFORMATION THAT'S INCLUDED IN THOSE FILES. AND THAT WORK, WE'RE IN THE MIDDLE OF THE FIRST PHASE OF THAT. WE ALREADY KNOW OF TWO ADDITIONAL PHASES THAT WE'RE GOING TO HAVE TO DO AROUND THOSE EFFORTS AS WE KEEP UP WITH THE REGULATIONS THAT ARE CONSTANTLY EVOLVING. SO WE DO ANTICIPATE CONTINUED WORK IN THIS AREA THROUGH THIS FISCAL YEAR, AND THEN ON INTO FISCAL '15.

Ms. Swackhamer: AND JUST AS A REMINDER ON THIS PROJECT, THIS WAS AN EXTENSION OF THE MENTAL HEALTH SYSTEM THAT WE IMPLEMENTED LAST YEAR, AND SO THIS WAS AN EXTENSION OF THAT \$175,000, ADDITIONAL THAT WAS CARRIED FORWARD IN ORDER TO DO THESE THREE KINDS OF PROJECTS.

Commissioner Wendt: CHAIR, QUESTION?

Chair Madrigal: COMMISSIONER WENDT.

Commissioner Wendt: I KNOW THIS ISN'T A POPULAR QUESTION, BUT GIVEN THE CHALLENGES ON THE COVER OREGON SIDE, HAVE THERE BEEN UNINTENDED COSTS, TIMELINES, IMPLICATIONS AROUND THE ELIGIBILITY ISSUES WHICH IMPACTED A PROJECT LIKE THIS OR MAYBE OTHERS?

Ms. Swackhamer: I'M SURE THERE ARE. I THINK SOME OF THE THINGS WE SAW ON THE ISSUES AROUND THE 834 ELIGIBILITY FILE MODIFICATIONS, WE DIDN'T GET REQUIREMENTS AS SOON AS WE WERE -- AT THE TIME WE WERE SUPPOSED TO AND I THINK I MENTIONED THIS IN MY HEALTHCARE TRANSFORMATION PRESENTATION, WE'RE SORT OF MIDDLE PERSON, THE STATE GIVES US REQUIREMENTS AND WE HAVE A VENDOR THAT THEN HAS TO CODE THOSE REQUIREMENTS, AND THEN WE'RE IN THE MIDDLE AND WE HAVE TO TEST BUT WE'RE ON THE HOOK FOR MEETING DEADLINES. AND SO, YOU KNOW, WE HAVE RECEIVED THE REQUIREMENTS LATER THAN ANTICIPATED AND, YOU KNOW, ARE WORKING WITH THE VENDOR ON THIS ONE IN PARTICULAR, YOU KNOW. I WOULD SAY THAT'S PROBABLY THE BIGGEST IMPLICATION, YOU KNOW, THAT WE'VE SEEN AND I CAN'T SAY THAT IT'S DIRECTLY CONNECTED TO COVER OREGON BUT IT'S DIRECTLY CONNECTED TO ALL THE WORK THAT THE STATE'S HAVING TO DO IN HEALTHCARE TRANSFORMATION.

Commissioner Shiprack: AND A QUESTION ABOUT THIS SCREEN? SO THE EXPECTED SEND THROUGH FISCAL YEAR 2014, \$75,000 OF A TOTAL \$175,000 BUDGET, WHAT IS THE SCHEDULE, THE WHOLE SCHEDULE, ARE YOU EXPECTING TO BE COMPLETE IN 2015? AN ADDITIONAL \$100,000 IN 2015?

Ms. Swackhamer: IT'S NOT ADDITIONAL BUT IT'S A CARRY FORWARD.

Commissioner Shiprack: SORRY, THE REMAINDER.

Ms. Swackhamer: THE REMAINDER WILL BE SPENT IN 2015 IS OUR ANTICIPATION AND THAT'S PRIMARILY ON REPORTING, SOME ADDITIONAL REPORTING OUT OF THE MENTAL HEALTH SYSTEM.

Mr. Leek: THE NEXT PROJECT JUST A QUICK HIGHLIGHT AROUND IS OUR COUNTYWIDE BUDGET SYSTEM. THAT SYSTEM WENT LIVE IN NOVEMBER OF 2014, THE FIRST PAYS AND IT'S BEEN RUN IN PARALLEL WITH OUR OLDER BUDGET SYSTEM SO WE CAN MAKE SURE EVERYTHING IS TRANSFERRING CORRECTLY, THAT WE'RE ABLE TO PRODUCE OUR BUDGETS AND ALL OF THAT INFORMATION IS COMING OUT THROUGH THE VARIOUS FINANCE ORGANIZATIONS AND ALL OF US IN OPERATIONS THAT ARE PUTTING OUR

DATA IN THROUGH THAT BUDGET SYSTEM AND PRODUCED THE 2015 BUDGET THAT IS MAKING ITS WAY THROUGH ITS TIMELINE. IN ADDITION WE KNOW THAT THERE'S SOME PHASE TWO WORK ASSOCIATED WITH THAT, PRIMARILY AROUND PRODUCING REPORTS AND DOING THE BUDGETS, THE ACTUALS COMPARISON. SO NOW THAT WE HAVE THE BUDGETS AND THE ABILITY TO PRODUCE THOSE BUDGETS, WE WOULD LIKE TO KNOW HOW WELL WE'RE DOING AGAINST THOSE BUDGETS, AND SO THAT SECOND PHASE OF WORK IS TEED UP THROUGH THE CURRENT TIME FRAME AND EVERYTHING AS FAR AS WE'VE BEEN TRACKING WITH RESPECT TO THAT WORK IS RIGHT ON TRACK.

Ms. Swackhamer: I THINK YOU ALL KNOW THAT THIS WAS A BIG ENDEAVOR AND A BIG REALLY I THINK WIN FOR THE COUNTY TO HAVE A STABLE BUDGET SYSTEM IN PLACE AND WE WERE DOING OUR BUDGET PREVIOUSLY ON A NUMBER OF ACCESS DATABASES AND SPREADSHEETS AND CERTAINLY DIDN'T HAVE THE KIND OF BUDGET SYSTEM THAT WE NEEDED AND, YOU KNOW, THE BUDGET TEAM AND OUR I.T. TEAM HAVE DONE A GREAT JOB OF FINDING A PRODUCT. I THINK IF YOU HAVEN'T BEEN USING IT, WILL, AND I THINK IT'S WORKED REALLY WELL THROUGH THIS FIRST PROCESS. AND, YOU KNOW, WE HAVE THINGS STILL TO DO, ESPECIALLY AROUND MODIFICATIONS AND THINGS THAT BOB MENTIONED THAT I THINK WE'VE MADE A LOT OF PROGRESS.

Commissioner Shiprack: GREAT. AGAIN, TO COMMENT ON THE QUESTION, LOOKING AT THE IMPROVEMENT, THE I.T. IMPROVEMENT, WHAT WE SHOULD SEE QUALITATIVELY WOULD BE GREATER ACCURACY OR GREATER SPEED OR COMBINATION OF SPEED AND ACCURACY IN TERMS OF THE PREPARATION OF THE COUNTYWIDE BUDGET? OR AM I ASKING THE WRONG GROUP? I WANT TO ASK QUALITY AND SORT OF PRODUCTION QUESTIONS AND YOU GUYS ARE MORE THE PIPELINE, RIGHT?

Ms. Swackhamer: BUT I AM RESPONSIBLE FOR THE OTHER PART RIGHT NOW. SO MAYBE -- [LAUGHTER] I CAN PUT MY OTHER HAT ON AND TRY TO HELP. FIRST OF ALL, I THINK YOU SHOULD SEE ADDED STABILITY IN OUR ABILITY TO PRODUCE OUR BUDGET IN A CONSISTENT AND STABLE MANNER. AND LESS PAIN ON KAREN AND HER TEAM IN ORDER TO MAKE THAT HAPPEN. I THINK THAT WHAT THE DEPARTMENTS ARE SEEING AS THE DEPARTMENT HEAD WITH TWO DEPARTMENTS AND THIS BEING MY FIRST TIME, I THINK WE SAW MUCH EASE OF USE IN ENTERING OUR INFORMATION AND BEING ABLE TO REVIEW WHAT WAS THERE AND BEING ABLE TO REALLY KIND OF GET THE BIG PICTURE OF WHAT'S THERE. SO I THINK WE SAW THAT. I THINK YOU SHOULD SEE EASE IN YOUR ABILITY TO REVIEW THAT INFORMATION AND ADDITIONAL ACCURACY IN THAT. I THINK AS WE GO THROUGH THE BUDGET PROCESS OF APPROVAL, WE'LL SEE MORE STABILITY IN THAT PROCESS AND LESS PANIC WHEN THINGS AREN'T WORKING.

Chair Madrigal: I CAN COMMENT A LITTLE BIT ON THAT, TOO. THE BUDGET OFFICE MAKES EVERYTHING LOOK SO EASY AND ALL OF THE PAST YEARS, THEY DON'T BREAK A SWEAT. YOU HAVE NO IDEA, THAT BEHIND THE SCENES, THEY ARE -- THEY HAD THIS LIKE FRANKEN-MONSTER OF BUDGET SYSTEM THAT WAS, YOU KNOW, THAT COULD HAVE CRASHED AT ANY MOMENT AND TOOK DAYS AND DAYS TO SETTLE AND YEAH. AND SO I THINK THAT'S ONE CHANGE THAT MIGHT BE INVISIBLE BUT IS VERY REAL AND THE OTHER I THINK THE REPORTING, I UNDERSTAND THAT WE CAN GET REPORTS ON CHANGES AND VARIOUS THINGS MUCH FASTER AND MUCH EASIER, MORE ACCURATE.

Commissioner Shiprack: THESE ARE CONVERGENCES OF TECHNOLOGY AND PUBLIC POLICY AND ONE OF THE OUTCOMES MAYBE IN ADDITION TO STABILITY ACTUALLY GREATER UNDERSTANDING, A GREATER LEVEL OF UNDERSTANDING OF THE BUDGET ITSELF. THERE WERE A LOT OF BUDGET QUESTIONS TODAY AND THEY HAVE TO DO WITH UNDERSTANDING HOW THE BUDGET WORKS SO WHEN YOU TAKE IT APART AND PUT IT TOGETHER IN DIFFERENT WAYS WHICH WE HAD AN EXAMPLE EARLIER IN THE BOARD, THAT'S HELPFUL TO US TO UNDERSTAND BUT THAT'S ALSO GOING TO CONTRIBUTE TO THE TRANSPARENCY OF OUR BUDGET TO THE PUBLIC, WHICH IS REALLY IMPORTANT BECAUSE THAT BUILDS TRUST IN, YOU KNOW, BETWEEN OUR PARTNERS AND THE TAXPAYERS AND THE PEOPLE WHOSE PROGRAMMING STEWARDSHIP RELATIONSHIP IS SO IMPORTANT HERE, AND SO I DON'T MEAN TO PUT TOO MUCH PRESSURE ON THIS BUT THIS LOOKS LIKE IT POTENTIALLY IS GOING TO HELP US ACQUIRE THESE OTHER QUALITIES INTO OUR WORK.

Ms. Swackhamer: CERTAINLY THINK SO.

Mr. Leek: MY ARRIVAL COINCIDES WITH AN ERP ANALYSIS THAT WE'VE UNDERTAKEN AND ERP IS AN ACRONYM, ENTERPRISE RESOURCE PLANNING SYSTEM, YOU MAY KNOW THAT MORE AS OUR SAP SYSTEM AND THERE WAS A PROJECT THAT WAS FUNDED TO DO AN ANALYSIS OF WHERE WE ARE WITH OUR SAP SYSTEM, AND NOW WHAT'S AVAILABLE OUT IN THE MARKETPLACE, GIVEN THAT WE'VE HAD SAP FOR ABOUT 12 YEARS AS A SYSTEM. YOU CAN SEE THE HIGHLIGHTS OF WHAT THE PROGRESS OF THAT PARTICULAR PROJECT ARE AND NEXT MONTH, WE'LL TAKE THE NEXT STEP FORWARD, HAVING DETERMINED A PARTNER TO WORK WITH FOR THAT EVALUATION AND NEXT STEPS AS FAR AS WHERE WE GO WITH OUR ENTERPRISE RESOURCE PLANNING SYSTEMS ARE GOING TO BE BASED ON THAT EVALUATION AND SO THERE WILL BE MORE UPDATES THAT WILL BE COMING AS THAT EVALUATION MAKES ITS WAY THROUGH ITS NEXT PHASE OF WORK.

Ms. Swackhamer: AS YOU KNOW, PART OF WHAT DROVE THIS IS THE AMOUNT OF MONEY WE ACTUALLY SPEND ON SAP. THE LABOR AND LICENSING SUPPORT AND SO -- AND THE MARKET, IF YOU WILL, HAS CHANGED

SIGNIFICANTLY TOO SO WE FELT THAT IT WAS REALLY TIME TO RELOOK AT ARE WE DOING THE RIGHT THING WITH ONE OF OUR MOST EXPENSIVE SYSTEMS SO WE DO FEEL LIKE WE HAVE FOUND GOOD VENDORS TO ASSIST US, A GOOD PARTNER AND WE'LL BE MOVING FORWARD WITH THAT AND THEN COMING BACK AND LETTING YOU KNOW WHAT WE FIND.

Chair Madrigal: HASN'T IT BEEN DIFFICULT TO RECRUIT FOR THOSE?

Ms. Swackhamer: YES, SIGNIFICANTLY, THANK YOU. I DON'T WANT TO SAY ANYTHING ABOUT -- WE HAVE A LOT OF GOOD PEOPLE RIGHT NOW AND IF I SAY ANYTHING THAT WILL CHANGE BY THE TIME I WALK OUT THE DOOR BUT THAT'S BEEN ONE OF OUR HARDEST AREAS TO RECRUIT FOR.

Mr. Leek: IN THE MEANTIME, WE HAVE SAP. AND THERE ARE CONTINUING NEEDS FOR THAT SYSTEM AND ANY KIND OF A REPLACEMENT EFFORT IS GOING TO BE MEASURED ACROSS A PERIOD OF TIME AND A BUDGET WAS FUNDED JUST -- JUST SHORT OF \$900,000. A STEERING COMMITTEE EXISTS TO MAKE SURE WE SPEND THE APPROPRIATE MONEY ON THAT WORK AND THERE ARE THREE PROJECTS THAT HAVE BEEN DETERMINED TO BE THE HIGHEST PRIORITY BY THAT STEERING COMMITTEE. THE FIRST IS OUR -- AGAIN ANOTHER ACRONYM, SRN OPTIMIZATION. THERE ARE TWO COMPONENTS TO THAT. ONE IS THAT WE NEED TO UPGRADE THAT. THERE'S NEWER FEATURES AND CAPABILITIES AVAILABLE FROM SAP SO IT'S AN UPGRADE EFFORT, AND THEN IN ADDITION THERE ARE WORK FLOWS AND OTHER REQUESTS THAT VARIOUS DEPARTMENTS HAVE MADE OF THAT FUNCTIONALITY IN THE SYSTEM AND SO WE'VE CREATED A SMALL PROJECT TEAM THAT'S GOING TO SPEND SOME OF THAT MONEY ON DOING THAT OPTIMIZATION WORK. THE SECOND EFFORT IS AROUND OUR ELECTRONIC TIMESHEETS. WITH THE LAST PAY PERIOD, WE FULLY ROLLED OUT ELECTRONIC TIME SHEETS TO ALL MANAGEMENT STAFF AND SO THAT'S AROUND 600 PEOPLE THAT ARE SUBMITTING ELECTRONIC TIME SHEETS, GIVEN THAT IT WENT LIVE IN THE LAST PAY PERIOD, THERE'S STILL SOME LESSONS LEARNED THAT ARE BEING PRODUCED OUT OF THAT TO HELP US MAKE SURE THAT WE'VE TUNED EVERYTHING IN APPROPRIATELY AND CORRECTLY. AND THEN THE STEERING COMMITTEE WILL BEGIN SOME DISCUSSIONS ABOUT WHAT A TIME FRAME MIGHT LOOK LIKE TO ROLL OUT ELECTRONIC TIME SHEETS COUNTYWIDE. AND THEN THE LAST PRIORITIZED EFFORT IS AROUND OUR PERFORMANCE MANAGEMENT SYSTEM. THE PRODUCT THAT WE'VE CHOSEN IS A PRODUCT THAT WAS A NON-SAP PRODUCT UNTIL RECENTLY, SAP MADE A PURCHASE OF THIS PARTICULAR SOLUTION. AND SO, EXCUSE ME, WE'RE BEGINNING THE PLANNING PROCESS FOR THAT PARTICULAR EFFORT. IT CURRENTLY IS SCHEDULED TO START IN JULY OF THIS YEAR. ONE REASON THAT WE CHOSE THE PRODUCT, THOUGH, IS THAT IT DOES INTEGRATE TO NON-SAP SOLUTIONS AND SO MAKING THIS INVESTMENT IN THE PERFORMANCE MANAGEMENT SOLUTION DOESN'T TIE US TO FUTURE DECISIONS AROUND SAP. IT PROVIDES US EVEN SOME MORE

FLEXIBILITY WITH RESPECT TO BEING ABLE TO SUPPORT BETTER PERFORMANCE MANAGEMENT. AND KIND OF TIED BACK TO SOME OF THE THINGS THAT TRAVIS WAS TALKING ABOUT EARLIER WITH RESPECT TO FEEDBACK AND DOING THAT IN A TIMELY WAY AND WORKING WITH OUR EMPLOYEES ON THEIR OWN GROWTH. A PERFORMANCE MANAGEMENT SYSTEM IS A KEY PART OF MAKING THOSE IMPROVEMENTS.

Ms. Swackhamer: AND I WOULD ALSO ADD THAT WHEN TRAVIS MENTIONS HIS STRATEGIC PLAN, THE H.R. STRATEGIC PLAN, PERFORMANCE MANAGEMENT AND BEING ABLE TO DO THAT ELECTRONICALLY WAS ONE OF THE MAIN THINGS THAT THEY HEARD WHICH ALSO DROVE THIS PRIORITIZATION. ON THE E-TIMESHEETS PIECE OF THIS, WE'RE STILL LOOKING AT HOW WOULD WE ROLL THIS OUT TO THE WHOLE COUNTY AND IF WE DECIDED TO, WOULD WE REQUIRE ADDITIONAL LICENSING OR ASSISTANCE? AND THAT'S WHY WE WANT TO KEEP SOME MONEY ALLOCATED TO THAT. IF WE DECIDE WE CAN WITHOUT ADDITIONAL LICENSING OR ADDITIONAL HELP, WE'LL COME BACK AND REPRIORITIZE THOSE PICTURES BUT RIGHT NOW, E-TIMESHEETS WAS ONE OF THE KEY INITIATIVES WHEN WE STARTED ALL OF THIS AND WE WANT TO KEEP FOCUS THERE, TOO.

Commissioner Wendt: CHAIR, A QUESTION?

Chair Madrigal: COMMISSIONER WENDT.

Commissioner Wendt: THE SRM DEALS WITH CONTRACTS AND PROCUREMENTS AND A LOT OF OUTSIDE ENTITIES. HAS THERE BEEN EXTERNAL CONVERSATIONS OR IS THERE SOME INCLUSION OF CFOs IN THE WORLD THAT WOULD LIKE TO GET SOME FEEDBACK ON WHAT WOULD MAKE IT EASIER FOR THEM TO DEAL WITH THE CURRENT IN TERMS OF BILLING OR CONTRACTING PROCESSES.

Ms. Swackhamer: THIS PIECE OF SOFTWARE IS AN INTERNAL PIECE OF SOFTWARE THAT HELPS US TRACK ALL OF OUR PROCUREMENTS AND CONTRACTS. THERE IS A PIECE OF THAT THAT COULD BE MADE VISIBLE TO VENDORS FOR VENDOR REGISTRATION BECAUSE INITIALLY THE PRODUCT DIDN'T WORK VERY WELL. WE DECIDED NOT TO INCLUDE THAT INTO OUR IMPLEMENTATION. AND WE'RE STILL STABILIZING OUR IMPLEMENTATION SO WE HAVEN'T REALLY RE-LOOKED AT THAT AND I THINK IT WILL BECOME MORE IMPORTANT AS WE LOOK AHEAD, WILL WE STAY ON SAP OR NOT? SO I THINK THAT IS A PIECE OF IT. SO AT THIS POINT REALLY THE PRODUCT, THE MODULE IS INTERNAL ONLY.

Commissioner Wendt: TO LOOK AT A NEW VENDOR SYSTEM WOULD INCLUDE SOME EXTERNAL FEEDBACK?

Ms. Swackhamer: YES, IF WE WERE GOING TO DO THAT AND WE HAVE TALKED TO OTHER AGENCIES WHO HAVE DONE THE SAME AND THEY, IN FACT, DID INCLUDE A LOT OF THEIR VENDORS IN DISCUSSIONS IN WHAT WOULD WORK AND WHAT THE WORK. DEFINITELY.

Mr. Leek: GREAT AND THEN THE LAST PROJECT THAT I'LL HIGHLIGHT IS AROUND THE HEALTH DEPARTMENT'S HEALTH INSPECTION SYSTEM. YOU MAY KNOW THIS AS THE RESTAURANT INSPECTION SYSTEM AND SO THAT PROJECT'S IN PROCESS. IT'S ON SCHEDULE AND ON TRACK TO GO LIVE IN MAY. AND THIS WAS A PROJECT WHERE THERE WAS SOME REALLOCATED FUNDING FROM ANOTHER APPROVED PROJECT FROM BOARD ACTION THAT ALLOWED US TO TAKE THIS WORK ON AND MOVE FORWARD WITH THE EFFORTS. IN THE VEIN OF MAKING WISE INVESTMENTS, THE TOOL HAS THE POTENTIAL TO BE USED IN OTHER TYPES OF WORK FLOW TYPE REQUIREMENTS OR NEEDS. AND SO THIS WILL BE THE FIRST DEPLOYMENT OF THIS PARTICULAR TOOL IN THAT WORK FLOW AROUND RESTAURANT INSPECTION SYSTEMS AND WE HOPE IT SETS THE STAGE FOR BEING ABLE TO BE USED IN OTHER AREAS AS WE IDENTIFY THOSE.

Ms. Swackhamer: I'M GOING TO TALK REALLY JUST ABOUT THE LAST THREE THAT ARE NOT QUITE AS FAR ALONG AS THE FIRST SIX THAT WE'VE DISCUSSED. SO AS YOU KNOW, DCJ HAS CONTINUED TO LOOK AT HOW TO BE MORE MOBILE IN THE FIELD AND THEY NEED A WAY TO SECURELY GET THEIR DOCUMENTS. AND SO, WE FUNDED A PROJECT, WE DID A PILOT AS A PART OF THAT PROJECT. WE LOOKED AT A PRODUCT, WE PILOTED IT AND IT DIDN'T WORK AS WELL AS WE NEEDED AND WE HAD DIFFICULTIES WITH THE VENDOR. WE JUST DIDN'T FEEL LIKE IT WAS THE RIGHT CHOICE. SO WE HAVE IDENTIFIED A SECOND VENDOR AND WE'RE IN THE PROCESS OF NEGOTIATING A LICENSE AGREEMENT WITH THEM. WE THINK THIS PRODUCT MUCH LIKE BOB SAID ON THE HEALTH AND INSPECTION SYSTEMS, WE THINK IT WILL BE USEFUL IN OTHER AREAS, TOO. AND SO WE'RE HOPEFUL TO IN 2015 CONTINUE AND PROVIDE DCJ WITH THE DOCUMENT MANAGEMENT SYSTEM THAT THEY NEED. AS YOU KNOW, MICHAEL HAS BEEN WORKING IN FACILITIES TO REALLY BRING US TO ANOTHER LEVEL I THINK IN FACILITIES OPERATIONS AND MANAGEMENT AND A PART OF THAT IS WANTING A NEW MANAGEMENT INFORMATION SYSTEM THAT GIVES US MORE VISIBILITY INTO EVERYTHING THAT WE'RE DOING BUT FIRST, HE'S REALLY WORKING THIS YEAR IN 2014 TO LOOK AT HIS BUSINESS PROCESSES AND HOW DO THEY NEED TO BE REALIGNED AND, YOU KNOW, WHAT DO WE NEED TO START DOING OR WHAT DO WE NEED TO STOP DOING? AND THAT WILL REALLY DRIVE THE KIND OF MANAGEMENT INFORMATION SYSTEM THAT HE NEEDS. SO I THINK WE'RE MAKING A LOT OF PROGRESS IN FACILITIES AND THIS WILL BE KIND OF THE NEXT STEP. AND THEN FINALLY AROUND HEALTHCARE TRANSFORMATION, I WAS HERE A FEW MONTHS AGO TO TALK TO YOU ABOUT THAT. WE DO HAVE \$400,000 SET ASIDE AND IDENTIFIED FOR HEALTHCARE TRANSFORMATION. TWO AREAS WHERE WE THINK WE WILL NEED TO COME

BACK AND TALK BACK TO YOU ABOUT USING THOSE DOLLARS ARE IN THE AREA AGAIN, YOU'VE HEARD A LOT ABOUT REPORTING BUT WITH HEALTHCARE TRANSFORMATION BOTH FOR HEALTH AND HUMAN SERVICES, REPORTING IS VERY IMPORTANT AND A SIGNIFICANT AMOUNT OF WORK. SO WE WANT TO LOOK AT SOME NEW TO SCHOOL THAT MAY HELP THEM DO REPORTING MORE EFFECTIVELY, ESPECIALLY AT THE DASHBOARDING LEVEL, AT THE MANAGEMENT, WHAT INFORMATION DOES MANAGEMENT NEED TO BE MAKING DECISIONS AND KNOWING THAT WE ARE ON OR OFF TRACK ON MANY DIFFERENT THINGS FOR THAT MATTER. WE'RE WORKING ON THE ANALYSIS OF HOW WE MIGHT WANT TO DO THAT PROJECT BUT IT WILL BENEFIT BOTH HEALTH AND HUMAN SERVICES. AND THEN BOB MENTIONED EARLIER A COUPLE OF ADDITIONAL PHASES FOR OUR 834 ELIGIBILITY FILE PROCESSING WITH THE STATE. WE'RE WAITING ON REQUIREMENTS FOR THOSE. BUT WE WON'T HAVE THE FUNDING TO DO IT IN THE ORIGINAL BUDGET THAT WE TALKED ABOUT EARLIER SO WE THINK WE WILL NEED TO COME BACK AND TALK TO YOU ABOUT USING THE HEALTHCARE TRANSFORMATION DOLLARS FOR THAT. JUST IN SUMMARY, YOU CAN SEE THAT WE HAVE A SIGNIFICANT NUMBER OF PROJECTS IN PROCESS AND THEY'RE ALL IN DIFFERENT STAGES BUT ALL MOVING FORWARD. AND I BELIEVE, YOU KNOW, IN THE AREAS OF E-TIME SHEETS, THE NEW BUDGET SYSTEM, IMPLEMENTING THE NEW PHONE SYSTEMS, WE MADE REALLY SIGNIFICANT PROGRESS IN THE LAST SIX TO EIGHT MONTHS. AND WE WILL BE BACK AGAIN TO TALK TO YOU ABOUT THIS DURING THE 2015 BUDGET PROCESS AND WE APPRECIATE YOUR TIME AND YOUR SUPPORT. WE'RE HAPPY TO ANSWER ANY QUESTIONS THAT YOU MAY HAVE.

Chair Madrigal: ANY QUESTIONS?

Ms. Swackhamer: I REALIZE I'M BETWEEN YOU AND LUNCH. [LAUGHTER]

Chair Madrigal: WELL PLAYED. [LAUGHTER]

Ms. Swackhamer: BUT THANK YOU SO MUCH FOR YOUR TIME.

BOARD COMMENT

BC.1 Opportunity as time allows, for the Commissioners to provide comment on non-agenda items.

Chair Madrigal: THANK YOU. NOW IS THE TIME WE HAVE FOR BOARD COMMENTS ON NON-AGENDA ITEMS. DOES ANYONE HAVE AN ITEM TO DISCUSS TODAY?

Vice-Chair McKeel: I WANT TO SAY AGAIN THAT THE EVERYBODY READS PROGRAM IS GOING ON AT THE LIBRARY AND IT IS THE SOTOMAYOR BOOK, SHE WILL BE HERE TO SPEAK TOMORROW.

Chair Madrigal: A WISE LATINA.

Vice-Chair McKeel: SO JUST REMEMBER THAT PROGRAM IS ONGOING.

Chair Madrigal: THANK YOU. OKAY. THERE BEING NO FURTHER BUSINESS, WE'RE ADJOURNED. [GAVEL]

ADJOURNMENT

The meeting was adjourned at 12:13 p.m.

This transcript was prepared by LNS Captioning and edited by the Board Clerk's office. For access to the video and/or board packet materials, please view at: http://multnomah.granicus.com/ViewPublisher.php?view_id=3

Submitted by:
Lynda J. Grow, Board Clerk and
Marina Baker, Assistant Board Clerk
Board of County Commissioners
Multnomah County, Oregon