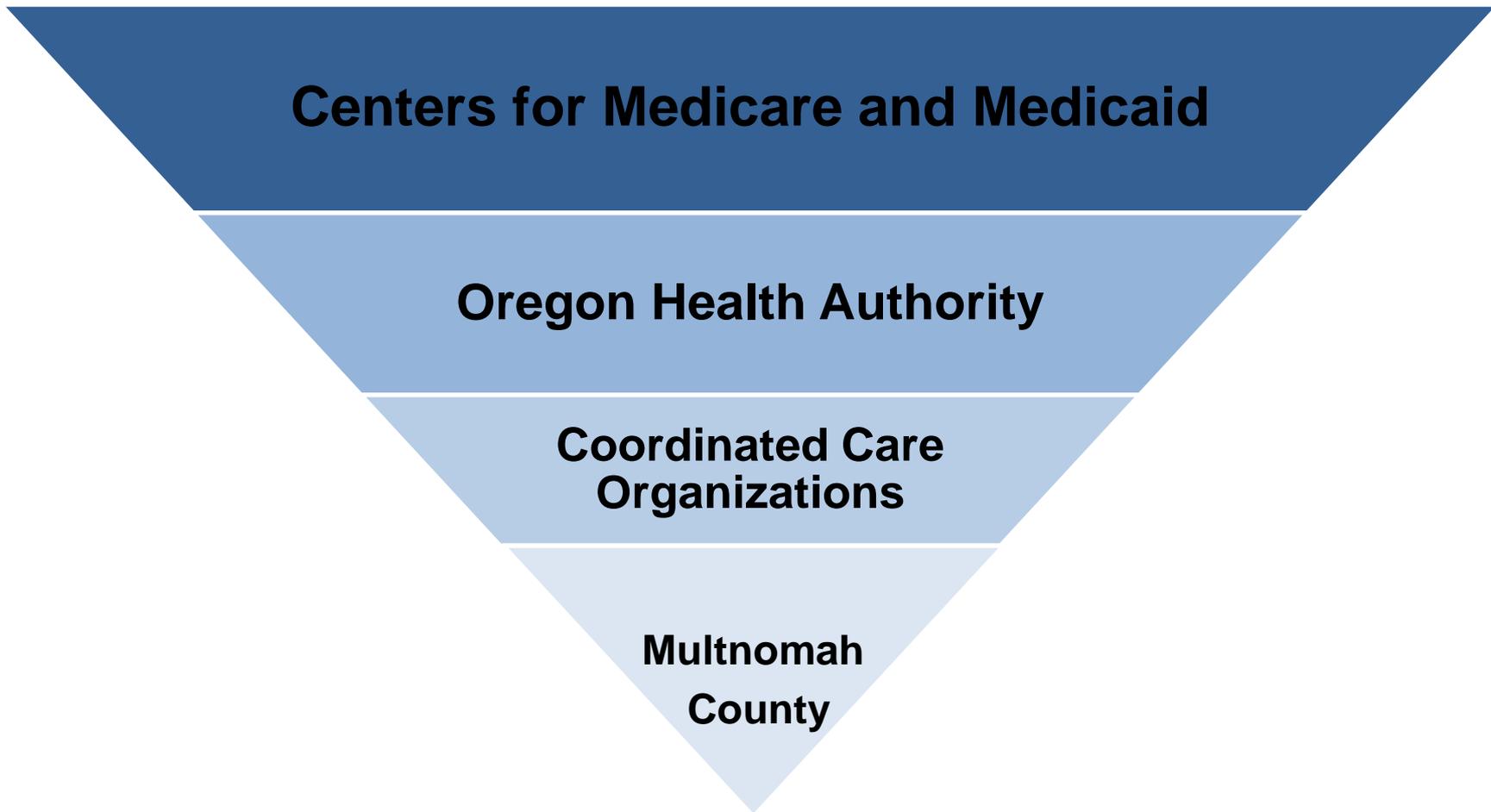




Health Care Transformation

Technology Update

Department of County Assets
Information Technology Division
December 5, 2013



Governing Roles

- Oregon Health Authority
 - Define CCO Requirements
 - Provide Direction on Policy, Standards
 - Send New Client Enrollments and Updates
 - Evaluate CCO Data and Metrics

- Health Share Oregon
 - Define Partner Requirements
 - Provide Forum for Partner Discussions and Decisions
 - Assign Client Enrollments and Updates
 - Evaluate Partner Data and Metrics
 - Send Aggregate Data and Metrics to OHA



Multnomah County Roles

- As a Provider: Physical Health Contract with CareOregon
 - Process Client Enrollments and Updates
 - Track Client Services
 - Access Shared-Patient Data
 - Coordinate Care
 - Process Claims Data for Payment
 - Send Other Required Data and Metrics to CareOregon
- As a Health Plan: Mental Health Contract with HSO
 - Define Contractor Data and Reporting Requirements
 - Process Client Enrollments and Updates
 - Track Services Provided and Case Manage Clients
 - Process Claims Data for Payment
 - Send Other Required Data and Metrics to HSO



Our Existing Systems

- Physical Health EHR
 - OCHIN: Epic
- Claims Processing
 - OCHIN: Epic

The Epic logo is displayed in red, bold, lowercase letters.

- Mental Health EHR
 - Netsmart: Evolv-CS
- Claims Processing
 - PH Tech

The Netsmart logo features a stylized green and blue icon of three figures with arms raised, followed by the word "Netsmart" in blue, lowercase letters.

Challenges

- **External**

- Health Information Exchange: state-wide, across all HSO Partners, and across Epic-based Partners
- State-wide Enabling Infrastructure
- Care Coordination across all CCO's and Community Partners

- **Internal**

- Health Information Exchange across physical and mental health
- Dependencies on OHA and vendors for requirements and modifications
- Reporting



- Where Are We Strategically?
 - HSO Partners Analyzed Current State
 - OHA Analyzed Current State
 - OHA Created the Health Information Technology Task Force
 - OHA and HSO Finalizing Strategies
 - Multnomah County Strategy in Process



- Oregon Health Authority Strategy Evolution
 - HIT/HIE Phase 1.0
 - HIT/HIE Phase 1.5
 - HIT/HIE Phase 2.0



- Health Share Oregon Strategy
 - Leverage Existing and Planned HIE Technology
 - Epic CareEverywhere
 - Private, Enterprise HIEs
 - Meaningful Use HIE Features
 - OHA's Phase 1.5 and 2.0 Strategies
 - Leverage Complementary Solutions



- **Multnomah County's Strategy**
 - Implement Mandates
 - Implement Internal Integration for Epic and Netsmart
 - Leverage Infrastructure Provided by OHA and HSO



- Where Are We Tactically?
 - Via Vendors and Partners:
 - Enabled our Systems to Receive Client Enrollments, Phase I
 - Implementing Revisions for Client Enrollments, Phase II
 - Implemented Standard Discharge Framework
 - Enhancing Effectiveness of Data Sharing via Epic CareEverywhere
 - Meeting OHA, HSO, and our Internal Requirements



Next Steps

