

BEFORE THE BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON

Recommending Adoption of)
Benchmarks for Multnomah) RESOLUTION 94 - 28
County Government

WHEREAS, benchmarks are quantified targets for specific, quality of life conditions which our community is striving to realize in the future; and

WHEREAS, benchmarks are a powerful tool communities can use to focus efforts for long-term results and to create partnerships to solve problems; and

WHEREAS, benchmarks can guide Multnomah County's policy-making, budgeting, program planning, performance measurement and evaluation efforts; and

WHEREAS, the Board of County Commissioners, Elected Department Heads and managers met in five work sessions over a four month period to develop consensus on a set of benchmarks for Multnomah County and to identify urgent County benchmarks; and

WHEREAS, the broad-based citizen planning process to develop the Multnomah County Visions documents in 1989 and 1992 clarified underlying values, concerns and visions for the community which served as a basis for selecting benchmarks; and

WHEREAS, the Board of County Commissioners received input from citizens during recent benchmarks-related citizen participation efforts coordinated by the Citizen Involvement Committee including citizen meetings, a community television show and surveys; and

WHEREAS, benchmarks development and refinement is a continuous cycle involving clarifying a common vision, defining desired results [benchmarks], agreeing on strategies to achieve results, defining program and budget priorities, establishing performance measures and reporting on progress towards those results;

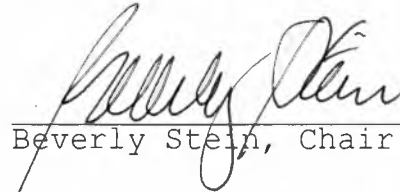
NOW, THEREFORE BE IT RESOLVED that the Board of County Commissioners hereby:

1. Adopts Benchmarks for Multnomah County as presented in Attachment A;
2. Adopts Urgent Benchmarks for Multnomah County as presented in Attachment B;

DATED THIS 17th day of February, 1994.

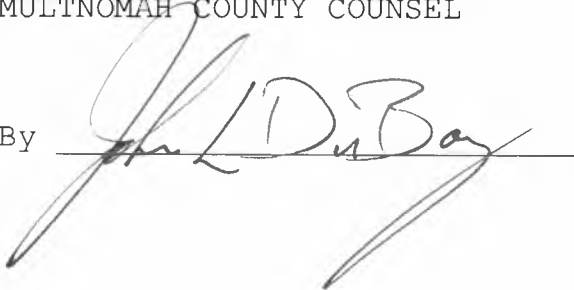


BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON


Beverly Stein, Chair

LAURENCE KRESSEL
MULTNOMAH COUNTY COUNSEL

By



2/8/94	MATRIX OF BENCHMARKS BY COUNTY DEPARTMENTS									
Multnomah County Benchmarks	County Departments With Related Responsibilities									
	CHILDREN & FAMILIES	HEALTH	AGING	JUVENILE JUSTICE	MCSO	D C C	D A	D E S	LIBRARY	OTHER

Teen pregnancy - Pregnancy rate per 1,000 females ages 10 - 17 [by ethnicity]	✓	✓		✓						
Prenatal Care - Percentage of babies whose mothers received adequate prenatal care beginning in the first trimester.	✓	✓		✓	✓	✓				
Drug -Free Babies - Percentage of infants whose mothers did not use illicit drugs, alcohol or tobacco during pregnancy.	✓	✓		✓	✓	✓				
Immunization - Percent of two year olds adequately immunized.	✓	✓		✓						
Health Care Access/ Economic - Percentage of population with economic access to health care [by ethnicity]	✓	✓	✓							
Health Care Access / Geographic - Percent of citizens who have geographic access to basic health care	✓	✓	✓							
Teenagers' Sexually transmitted diseases - rate per 1,000 population ages 10 - 19.	✓	✓		✓						

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HIV and AIDS - annual percentage/ number of HIV cases with an early diagnosis.	✓	✓		✓	✓					
Sexually transmitted disease - rate for adults 20 to 44 years old.	✓	✓								
TB - incidence of tuberculosis per 1,000 population	✓	✓		✓						
Hepatitis - Incidence of hepatitis B per 1,000 population.	✓	✓		✓						
Care of elderly -Percentage of elderly living independently or with adequate support.		✓	✓							
Mental Health Care Access - Percentage of population with access to public or private treatment for mental or emotional problems [by children or adults]	✓	✓	✓	✓	✓	✓	✓			
Mental illness - Percentage living in housing of their choice with adequate support.	✓	✓	✓	✓						
Mental illness - Percentage of citizens with mental illness who are employed.	✓	✓	✓	✓						
Mental illness - Percentage of citizens with mental illness living above poverty.	✓	✓	✓	✓						

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Developmental Disabilities - Percentage living in community housing of their choice with adequate support.	✓	✓	✓	✓						
Developmental Disabilities - Percentage of citizens with developmental disabilities who are employed.	✓	✓	✓	✓						
Developmental Disabilities - Percentage of citizens with developmental disabilities living above poverty.	✓	✓	✓	✓						
Physical Disabilities - Percentage living independently with adequate support.	✓	✓	✓	✓						
Physical Disabilities - Percentage of citizens with physical disabilities who are employed.	✓	✓	✓	✓						
Physical Disabilities - Percentage of citizens with physical living above poverty.	✓	✓	✓	✓						
Access to Facilities - Percentage of public buildings and facilities accessible to Oregonians with physical disabilities.	✓		✓					✓		

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Homelessness - Number of citizens who were homeless at some time in the last year. [by children and adults]	✓	✓	✓	✓	✓		✓			
Housing - percentage of home owners and renters below median income spending less than 30 percent of their household income on housing and utilities.[by ethnicity]	✓		✓							
Tax Foreclosures - Number of tax foreclosures per 1,000 homes. [by owner occupied v. rental]	✓	✓	✓					✓		
Child Care Quality - percentage of child care facilities which meet established basic standards.	✓	✓								
Child Care Availability - no. of identified child care slots available for every 100 children under age 13.	✓									
Child Abuse - Number of children abused or neglected per 1,000 persons under 18. [by ethnicity]	✓	✓		✓	✓	✓	✓		✓	
Spousal abuse - domestic violence calls per 1,000 households.	✓	✓	✓	✓	✓	✓	✓		✓	
Elder abuse - rate per 1,000 in elderly population.	✓	✓	✓		✓	✓	✓		✓	

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Student Alcohol Use - Percentage of students free of involvement with alcohol in the previous month. [at 8th & 11th grades]	✓	✓		✓	✓	✓	✓			
Student Drug Use - Percentage of students free of involvement with illicit drugs in the previous month. [at 8th & 11th grades]	✓	✓		✓	✓	✓	✓			
Adult Drug abuse -Percentage of adults who use illegal drugs.	✓	✓	✓		✓	✓	✓			
Drug Treatment - percentage of people seeking alcohol or drug treatment who receive it.	✓	✓	✓	✓	✓	✓	✓			
Hate crimes - per 1,000 population.	✓	✓	✓	✓	✓	✓	✓			
Sense of Safety - percentage of citizens who feel safe and secure from crime.	✓		✓	✓	✓	✓	✓			
Violent Crime - crimes against people per 1,000 population. [by juveniles and adults]	✓			✓	✓	✓	✓			
Property Crimes - crimes against property per 1,000 population. [by juveniles and adults]	✓			✓	✓	✓	✓			
Firearm Injuries - firearm injury rate per 1,000 population.	✓	✓	✓	✓	✓	✓	✓			

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Weapons Permits - number of concealed weapons permits issued per 1,000 population [by male /female]				✓	✓	✓	✓			
Weapons Seized in Schools - number of weapons seized in public schools [by high school or below]	✓			✓	✓	✓	✓			
Diversion Programs - percentage of diverted offenders who commit any offense within one year after completing the diversion program. [by juveniles and adults]	✓	✓		✓	✓	✓	✓			
Recidivism - Percentage of felons who commit new felonies within three years of re-entry into the community. [by juveniles and adults]	✓			✓	✓	✓	✓			
Drugs & Crime -rate of arrestees who have one or more drugs in their system at time of arrest.	✓	✓		✓	✓	✓	✓			
Offender drug treatment - percentage of offenders needing drug and alcohol treatment who receive it.	✓	✓		✓	✓	✓	✓			
Community Policing - No. of communities involved in a community-based strategic plan for law enforcement.					✓	✓	✓			

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Victimization: victimization rates for hate crimes, rape , domestic violence and juvenile coerced theft [by ethnicity]	✓	✓	✓	✓	✓	✓	✓			
Community Preparedness - percentage of residences, institutions and businesses which are prepared for an emergency by being able to sustain themselves for 72 hours.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Emergency Losses - Property and person loss due to emergency/ disasters : number of lives lost per 1,000 ; dollar value of loss as a percentage of structure / property exposed.					✓					✓
Emergency Services Preparedness - Percentage of emergency service agencies (defined by ORS 401) with emergency plans and emergency response procedures in place that are regularly exercised and updated per federal standards.					✓					✓
Animal control - Reported incidents of personal injuries from dangerous dogs per 1,000 population.		✓			✓		✓	✓		
Family Wage Jobs - Average annual payroll per worker.	✓		✓						✓	✓

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Poverty - percentages of citizens with incomes above 100% of the Federal poverty level.[by ethnicity]	✓		✓						✓	✓
Children in Poverty - percentage of children living above poverty. [by ethnicity]	✓	✓		✓					✓	✓
Child Support - Percentage of Court ordered child support paid to single parent families.	✓			✓		✓	✓		✓	
Family Wage Jobs - Average annual payroll per worker.	✓		✓						✓	✓
Income - percentages of citizens with incomes above 125% of the Federal poverty level.	✓		✓						✓	✓
High school completion - completed high school or an equivalent program [by ethnicity]	✓			✓					✓	
Workforce Readiness - percentage of people who leave post-secondary programs possessing skill sets to match work force needs.	✓			✓				✓	✓	
Early Childhood Development - Percentage of children entering kindergarten meeting specific developmental standards for their age.	✓	✓		✓					✓	

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Readiness to Learn - Percent of children having contact with a public library before starting kindergarten.	✓	✓							✓	
Childrens' Library Use - Percentage of children who have library cards and have used them within the last six months. [by selected grades - 1st, 6th and 11th]	✓								✓	
Library Use - Books Borrowed per capita.	✓		✓	✓	✓	✓			✓	
Adult Literacy - Percentage of adults with english literacy skills [detailed by prose literacy, document literacy, and quantitative literacy]	✓	✓		✓	✓	✓			✓	
Water Quality - number of days per year our rivers and streams meet government in-stream water quality standards.								✓		
Recycling & Solid Waste - pounds of solid waste landfilled per capita per year.								✓		
Open Spaces - Acres of parks and protected green spaces per 1,000 population.								✓		✓

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Land Use Planning - Percent of rural lands that are included within a current, approved Rural Area Plan (R.A.P.)								✓		✓
Community Design - percentage of population that lives within one-half mile walk of all of the following: park/open space; transit service; elementary school; neighborhood commercial mode; bike path.								✓		✓
Proximity of Home to Work - Percentage of people who commute [one-way] within 30 minutes between where they live and work.								✓		✓
Transportation Alternatives - percentage of people who commute to and from work and use multiple modes of transportation for commuting.								✓		✓
Infrastructure Investment - Real per capita outlays for public infrastructure.								✓		✓
Clean Streets - percentage of streets rated acceptably clean.								✓		
Streamlined Permits/Licenses - Percent of permits/licenses issued within target time period or less		✓	✓		✓			✓		

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Sense of Community in Neighborhoods - Percentage of people who feels a sense of community in their neighborhood	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Civic Participation - Percent of eligible citizens who vote.								✓		✓
Taxes - total taxes per \$1,000 income.										✓
Cost of Govt. - per capita cost of government.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Financial Capacity & Performance - Multnomah county's general obligation bond rating										✓
Citizen Satisfaction - Percentage of citizens who are satisfied that County services are necessary, responsive and cost-effective. [by type of service]	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Knowledge of Govt. - Percentage of citizens who understand the Oregon governmental system.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Citizen involvement - Percentage of citizens who volunteer at least 50 hours per year to civic, community or non-profit activities. [by age and ethnicity]	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

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Govt. Responsiveness - percent of citizen volunteers in a governmental advisory capacity who are satisfied that their recommendations were carefully and respectfully considered.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
County Workforce and Contractor Diversity - Percent of minorities and women presently employed by the County or its contracted service providers versus percent presently available within the local labor market.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Govt. Accountability - Percentage of agencies that employ results-oriented performance measures.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

MULTNOMAH COUNTY'S URGENT BENCHMARKS

Children & Families

- ◆ **Reduce Teen Pregnancy**
Pregnancy rate per 1,000 females ages 10 - 17[by ethnicity]
- ◆ **Increase Percentage of Drug - Free Babies**
Percentage of infants whose mothers did not use illicit drugs, alcohol or tobacco during pregnancy.
- ◆ **Reduce Domestic Abuse**
 - a. Child Abuse- Number of children abused or neglected per 1,000 persons under 18. [by ethnicity]
 - b. Spousal Abuse - Spouse or domestic abused per 1,000 persons [by ethnicity]
 - c. Elderly Abuse - Elder abuse per 1,000 persons [by ethnicity]
- ◆ **Reduce Student Alcohol & Drug Use**
 - a. Percentage of students free of involvement with alcohol in the previous month.
 - b. Percentage of students free of involvement with illicit drugs in the previous month.
[both of the above measured at 8th and 11th grades]

Public Safety

- ◆ **Reduce Violent Crime**
Crimes against people [by juveniles and adults]
- ◆ **Increase Success of Diversion Programs**
Percentage of diverted offenders who commit any offense within one year after completing the diversion program. [by juveniles and adults]
- ◆ **Reduce Recidivism**
Percentage of felons who commit new felonies within three years of re-entry into the community.
[by juveniles and adults]

Access to Services

- ◆ **Increase Drug Treatment Services**
Percentage of people seeking alcohol or drug treatment who receive it.
- ◆ **Increase Health Care Services**
Percentage of population with economic access to health care [by ethnicity]
- ◆ **Increase Mental Health Care Services**
Percentage of population with access to public or private treatment for mental or emotional problems
[by children and adults]

MULTNOMAH COUNTY'S URGENT BENCHMARKS [CONTINUED]

Good Government

◆ **Increase County Workforce and Contractor Diversity**

Percent of minorities and women presently employed by the County or its contracted service providers versus percent presently available within the local labor market.

◆ **Increase County Government Accountability & Responsiveness**

a. Citizen Satisfaction- Percentage of citizens who are satisfied that County services are necessary, responsive and cost-effective. [by type of service]

b. Government Responsiveness -percent of citizen volunteers in a governmental advisory capacity who are satisfied that their recommendations were carefully and respectfully considered.

c. Cost of Government - per capita cost of government.