



## MULTNOMAH COUNTY AGENDA PLACEMENT REQUEST (revised 09/22/08)

### Board Clerk Use Only

**Meeting Date:** 3/13/12  
**Agenda Item #:** B.2  
**Est. Start Time:** 10:20 am  
**Date Submitted:** 3/7/12

**Agenda  
Title:**

### 25 Years of the Gatekeeper Program

*Note: If Ordinance, Resolution, Order or Proclamation, provide exact title. For all other submissions, provide a clearly written title sufficient to describe the action requested.*

**Requested Meeting Date:** March 13, 2012 **Amount of Time Needed:** 20 minutes  
**Department:** Non Departmental **Division:** Commissioner Shiprack  
**Contact(s):** Matthew Lashua  
**Phone:** 503-988-4105 **Ext.** 84105 **I/O Address:** 503/6  
**Presenter(s):** Lee Girard, Paul Iarbino, Lynn Schemmer-Valleau – ADS; Cheri Hansen, Customer Relations, PGE; invited guests

### General Information

**1. What action are you requesting from the Board?**

Informational Briefing – no action

- 2. Please provide sufficient background information for the Board and the public to understand this issue. Please note which Program Offer this action affects and how it impacts the results.**
- In 1987, The Gatekeeper program began in Multnomah County as a component of Elderlink—a program created to link seniors at risk of losing their independence with health, mental health and social services to sustain them at home. The Gatekeeper Program was designed to provide the entry mechanism to the Elderlink network of services by identifying and reaching out to elderly citizens in need. Key partners in the program included PGE, Fred Meyer Charitable Trust, Human Solutions, and Multnomah County Aging Services.

In the first year, Gatekeepers in the community referred over 300 individuals, 48% of whom were provided or linked with new services. Another 25% were receiving services prior to the referral. Thus, the Gatekeeper's ability to spot changes in an individual's behavior or circumstances alerted the Case Manager assigned to that individual. Over 23 organizations participated in the program within the first year as partners in the project and produced nearly 2,000 Gatekeepers at work in our community.

Now, 25 years later, Gatekeepers in Multnomah County are still paying attention to the red flags and warning signs that their elderly customers, neighbors and fellow community members may be struggling or may be in need of some support or assistance. Ongoing trainings and refresher tips from Multnomah County Aging and Disability Services' Community Services team has helped to keep those Gatekeeper referrals coming in.

This briefing will acknowledge the successful 25 years of the Gatekeeper program and its partners, provide current data, and address trends and the program going forward.

**3. Explain the fiscal impact (current year and ongoing).**

N/A

**4. Explain any legal and/or policy issues involved.**

N/A

**5. Explain any citizen and/or other government participation that has or will take place.**

N/A

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## **Required Signature**

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**Elected Official or  
Department/  
Agency Director:**

**Judy Shiprack //s//**

**Date: 3/7/12**