

Complaint Form

Solid Waste & Recycling



COMPLAINT INTAKE AND CONFIDENTIALITY POLICY

Under Oregon law, the contents of this complaint become a matter of public record and may be disclosed to the public unless disclosure is prohibited or nondisclosure is authorized by law. Complainants bear the burden to know the law governing disclosure of public records. If complainant elects the opportunity provided below to submit complainant's name, home address, personal telephone number and e-mail address on the condition that such information be kept confidential, Multnomah County will not disclose such information unless disclosure is required by law. See Oregon Revised Statutes (ORS) 192.502 (4).

Complainants concerned with personal safety are directed to ORS 192.445 (1) and Oregon Administrative Rules (OAR) 137-004-0800. Complainants concerned with personal privacy are directed to ORS 192.502 (2).

COMPLAINANT INFORMATION

Name (required): _____

Address (required): _____

Phone (required): _____ Email (optional): _____

☐ I am submitting my name and contact information in confidence (optional).

If requesting confidentiality, reason (required – use additional sheets(s) if needed): _____

ALLEGED VIOLATION INFORMATION

Name of Waste Hauler: _____

Address of Waste Hauler (if known): _____

Nature of Alleged Violation (It is important to provide as much detail as possible, including photographs or other relevant documentation, if available): _____

How long has the alleged violation existed? _____



For Office Use Only



Date Received: _____

Complaint Source:

☐ Web Form

☐ Email

☐ Counter Contact

☐ Phone Message

☐ Mail

Complaint Type:

☐ New Complaint

☐ Additional Complaint on open case file

New Case #: _____

Existing Case #: _____

Prior Compliance Cases: _____