

Situation Report Number: 04.07.20	
Incident Name: COVID-19 - MultCo Coordination	
OERS Number: 2020-0279	
EOC: Activated	Incident Commander: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health
Date: 04.07.2020	Please review the Multnomah County Coronavirus FAQs or call 211 . If you can't find an answer, submit your questions to Multnomah County.
Time: 2230	Situation Reports will be released daily at approximately 8:00 pm. > Purple text reflects new or updated information
<ul style="list-style-type: none"> • > The County COVID-19 website continues to be updated. The website now includes an interactive data dashboard with COVID-19 regional health statistics that is updated in real-time. • Multnomah County hosts an updated website showing which County services/buildings are open or closed. • To submit updates/actions to this report, email the Multnomah County EOC Situation Unit (eoc.situationunit@multco.us) with the subject line: <i>Update for COVID-19 Situation Report</i>. • For resource requests, please use the instructions on this webpage. The page has the form and guidance as to where specific types of requests should be directed. Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19 - not for individuals. • Any offers of goods and services can be directed to complete this form. • Multnomah County and the City of Portland have launched the Joint Volunteer Information Center (JVIC) to coordinate volunteers and donations to support the COVID-19 emergency response. We are accepting volunteer interest form and Personal Protective Equipment, PPE donations. Learn more online or call 503-406-3696 to volunteer, donate supplies and services, or for more information. <p><u>Multnomah County Situation Report</u></p> <ul style="list-style-type: none"> • > Last week Multnomah County's facebook pages had 25,645 unique visitors. • > The Mt. Scott Community Center opened as a homeless shelter with 60 beds. The shelter increases the total to 375 additional shelter beds across Multnomah County created to allow improved physical distancing for existing shelter guests. Guests are expected to begin arriving for dinner this evening. 	

- ➤ In alignment with the [World Health Organization](#) (WHO), Multnomah County is moving toward the terminology: *Physical* Distancing. In addition to being a more accurate term, Physical Distancing also allows for the important focus on [social connection](#).
- ➤ Physical Distancing Shelters to reduce the capacity of existing shelters are currently serving 251 guests. Medical Motels - for shelter guests with undiagnosed respiratory ailments - are currently serving 57 guests.
- ➤ The National Weather Service (NWS) has created a [weather forecast page](#) exclusively for locations of temporary medical facilities to assist in planning.
- ➤ The [Oregon Department of Transportation](#) (ODOT) announced additional daytime closures of the Scenic Highway, due to continued traffic, beginning Wednesday at 8 am.
- ➤ Coordinating culturally-specific resources for domestic and sexual violence survivors, resources for child abuse survivors, and behavioral health resources.
- ➤ Monitored social media for trends, themes, concerns and misinformation in English, Spanish, Vietnamese, Russian, Vietnamese, and Chinese.
- ➤ Completed translations of CDC recommendations for use of cloth face coverings in Spanish, Chinese, Russian and Vietnamese.
- ➤ Monitoring community concerns from African-American and Black, Indigenous and People of Color (BIPOC) communities about risks to physical safety while wearing cloth face coverings or medical masks in public. Working with community liaisons and culturally-specific outreach teams to craft culturally-relevant public information.
- ➤ [1-page handout has been updated in 20-languages and English](#) to reflect current age-specific guidance on high-risk groups for those over age 65.
- ➤ Video guidance for volunteers and neighbors to support vulnerable individuals staying at home (social connection, food/medicine/health care access) are available on Multnomah County social media pages -- [Facebook](#) and [Twitter](#).
- ➤ Prosper Portland's [Small Business Relief Fund](#) will open to loan applications on Wednesday, April 8 at 9:00 a.m. and close Saturday, April 11 at noon. Up to \$50,000 in zero-interest loans will be available for Portland businesses with \$5 million or less in annual gross revenue.
- ➤ A multidisciplinary team (Fire, Emergency Medical Services, Emergency Management, Human Services, Communicable Disease, and Behavioral Health) is being created to assist in prioritizing scarce resources. These disciplines are guided by an equity lens and prioritize requests based on public health guidance.
- The Multnomah County COVID-19 website was [updated to reflect new CDC guidance for cloth face coverings](#).
 - [CDC guidance](#)
 - Includes an FAQ and home-made cloth face coverings tutorial, both sew and no sew.
 - Guidance in Spanish - [Recomendación de los CDC sobre el uso de cubiertas de tela para la cara](#)

- Portland Fire and Multnomah County are collaborating on a symptom checker tool called c19oregon.com to support community-based triage in advance of and during a surge of COVID-19 cases.
- [Multnomah County WIC is open to families for telehealth appointments](#). This is an important resource especially for people who are pregnant and breastfeeding, or with young children who are experiencing worsening food or economic security due to COVID19-related job loss or school closures.
- [Domestic violence service providers are still offering protective and emergency services](#).
- LGBTQIA COVID19-Related Resources: [Trevor Project](#), [Trans People & Navigating COVID-19](#), [PDX Trans Housing Coalition](#)
- **Library Cards Online:** Multnomah County Library is [issuing library cards online](#).
- **Public Transit:**
 - TriMet is limiting passengers on buses to 10-15 people to follow physical distancing guidelines. ([TriMet](#))
 - TriMet is [no longer taking cash fares](#) on buses.
 - TriMet has posted physical distance signage on its buses and MAX trains.
 - TriMet will implement service reductions beginning Sunday, April 5. ([TriMet](#))

➤ [Resource Requests as of 1445 - 4.6.20](#)

Agencies and organizations operating in Multnomah County that need resources and have demonstrably exhausted all other avenues for acquiring the resources, can visit our [Resource Request](#) page. Reading and following the directions closely will help ensure that your request is processed in a timely manner. Resource requests are not guaranteed to be filled. Supplies are scarce and will be allocated based on life safety priority.

Resource Request Totals		
Tab Title	Total In	%
Pending	8	3%
In-Work	24	10%
Ordered	5	2%
Closed	200	83%
Continual	5	2%
Total	242	
Type of Request	Total #	%
PPE	138	57%

Shelter	47	19%
EOC	38	16%
County	10	4%
Non-PPE External	11	5%
Total	242	

Donated Inventory I/O Totals	Total In	Total Out	% Allocated	Remaining Stock
N95 Masks & Greater	29,813	26,438	89%	3,375
Non N95 Mask	39,651	26,846	68%	12,805
Handmade Masks	16,680	300	2%	16,380
Gloves	401,604	74,945	19%	326,659
Cleaning Supplies	123	25	20%	98
Equipment Cleaning	383	2	1%	381
Face Shields	702	310	44%	392
Filter Adapter/Retainer	1,466	0	0%	1,466
Flu Kit	100	20	20%	80
Gowns	2,110	1424	67%	686
Hand Sanitizer	998	255	26%	743
Lab Coats	32	19	59%	13
Liquid Disinfectant	231	70	30%	161
Miscellaneous	2,167	12	1%	2,155
Miscellaneous Medical Supplies	487	0	0%	487
Medical	7,883	200	3%	7,683

MISC First Aid	1,147	220	19%	927
Safety-Glasses Goggles	248	205	83%	43
Sanitizing Wipes	951	852	90%	99
Sharps Container	10	0	0%	10
Shoe Cover	3,732	400	11%	3,332
Splash Guards	4	0	0%	4
Suits	3,073	25	1%	3,048
Tissues	326	241	74%	85
Zip Ties	300	0	0%	300

Liaison updates

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Unit Leader.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 23 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

Regularly Scheduled Calls:

- Every Tuesday at 9am, the **Liaison Sector Leaders** have a meeting to share updates related to the EOC, public information, and activities.
- The **Culturally Specific Communities Liaisons** are holding a Communities of Color call on Thursdays 2-3pm.
- **Business Liaisons** participate on the FEMA Regional Grocer calls each Wednesday from 11am-Noon.
- The **School & Childcare Liaison** is holding daily 1pm calls with public K-12 school, a weekly call on Wednesdays at 11am with private K-12 schools, as well as communicating daily with child care providers through email.

Business

The Chair and Dr. Vines attended a virtual town hall for the business community, organized by PBA, on Monday 4/6/2020. The Chair delivered comments on Multnomah County's response to the COVID-19 pandemic, including steps taken to protect the shelter population and the people currently incarcerated in MultCo jails, and how the County fits into the response for the economic outfall from the COVID -19 crisis. Dr. Vines delivered comments on the public health response. Both the Chair and Dr. Vines answered questions, mostly revolving around budget implications of the former, and the duration of stay at home orders for the latter. The meeting was [recorded](#) and can be watched on [Portland Business Alliance's website](#).

Affordable Housing Liaison

- A housing conference call was hosted on Monday, April 6th from 10-11 am.

Aging & Disabilities, Veteran Services, Intellectual & Developmental Disabilities

- Reached out to buildings that have large senior populations, but are not licensed care facilities to provide information and links to resources regarding COVID-19
- Facilitating weekly conference calls with community non-profits who are delivering services to older adults
- [How older adults can stay positive while staying at home](#)

Event Venues Liaison

- Next week, the Event Venue network will connect via phone to discuss recovery planning. For details, contact eventvenues.covid19@multco.us

Government Liaison

- [COVID-19 public awareness videos](#) are now available in 23 languages - thank you City of Portland!
- Portland Water Bureau - Shutoffs for non-payment have been suspended. If service was disconnected for non-payment, you may request to have it restored by calling **503-823-4874** during business hours.

HIV Services Liaison:

- Have you tested positive for COVID-19? You can use this site to notify your contacts about possible exposure to the virus - <https://tellyourpartner.org/>
- Agencies who provide harm reduction and peer recovery services, Syringe Service Programs, community agencies serving people in recovery and Substance Use Disorder treatment programs: <https://register.gotowebinar.com/rt/1354223797914224653>

Law Enforcement Liaison

- Portland Police Bureau have updated their [enforcement of the stay-at-home](#) order to include a section that addresses equitable enforcement of the order.

Outpatient Liaison

- Outpatient Liaisons have been compiling questions from their provider communities to inform a [Health Share provider guidance site](#) linking to various local resources.

Pharmacy Liaison

- Participating in weekly calls with state and pharmacy leadership.
- Chain pharmacies are adapting their policies and protocols to include curbside walk-up, free mail order options, and “senior hours”.

Schools Liaison

- There has been a reduction in child abuse reporting. Please share these ideas to help people who are mandated reporters continue to assess for safety via interactions they have with children or families online, by phone, or in person.
 - [Prompt questions](#) that educators and others can consider asking families to assess safety issues
 - [DHS website](#) with resources for educators and community members on supporting child safety during the time of COVID-19 Schools are beginning to roll out digital learning platforms/technology.
- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Following are links to the school districts:
 - [Corbett](#)
 - [Centennial](#)
 - [David Douglas](#)
 - [Gresham-Barlow](#)
 - [Parkrose](#)
 - [Portland Public Schools](#)
 - [Reynolds](#)
- [Multnomah County Student Health Centers](#) - Parkrose Student Health Center is open during school closures. Other Multnomah County Student Health Centers are closed.

➤ Table Updated 4/7/20

LIAISON GROUP CONTACTS See contact list without names [here](#)

Liaison Unit Leader	Tiffany Collburn	eoc.liaisonofficer@multco.us	971-288-7175
Deputy Liaison Unit Co-Leader	Molly Franks	eoc.liaisonofficer@multco.us	503.806.3946
Deputy Liaison Unit Co-Leader	Devin Wilde	eoc.liaisonofficer@multco.us	501-749-5488
Deputy Liaison Unit Co-Leader	Vanessa Tharp	eoc.liaisonofficer@multco.us	541-913-0762
School Liaison (K-12,	Beth Appert	eoc.liaisonschools@multco.us	971-801-5121

Multnomah County Emergency Operations Center

Childcare, Universities)			
Aging and Disabilities, Veteran Services, and Intellectual and Developmental Disabilities	Erin Grahek	advsd.covid@multco.us	503-572-2816
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	971-940-5582
Law Enforcement	Harry Smith	lawenforce.covid19@multco.us	503-793-3963
Fire	Scott Lewis	fire.covid19@multco.us	503-964-1940
Hospitals - primary	Kathryn Richer	kathryn.a.richer@multco.us	503-793-6935
Hospitals - backup	Robin Holm	robin.m.holm@multco.us	503-988-8735
Pharmacies	James Slater	pharm.covid19@multco.us	971-219-4261
Faith-Based/Community Organizations	Pilar Montejo	fbccovid19@multco.us	971-335-9336
	Aly Hoffman	fbccovid19@multco.us	971-335-9336
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-969-4701
Businesses-Grocery	Debbie Herron	business.covid19@multco.us	503-539-5333
	Kristi McFarland		503-332-5788
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	360-241-2505
County Clinics (ICS)	Dawn Shatzel	outpatientclinic@multco.us	503-988-6546
	Ryan Linskey		
Outpatient Clinics	Christine Bernsten	outpatientclinic@multco.us	503-988-6734
	Peg King		
Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-793-3681
Culturally Specific Communities	Regina Ingabire	community.covid19@multco.us	503-209-0549
	Beth Poteet		503-314-3136

Multnomah County Emergency Operations Center

Licensed Residential Facilities	Leticia Sainz	behavioralhlth.covid19@multco.us	503-793-3184
Food, Pools, Lodging, & Hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Governmental & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-505-3746
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5926
HIV Services	Amanda Hurley	hivsvc.covid19@multco.us	503-988-5942
Parks	Tate White	parks.covid19@multco.us	503-988-5928
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Food Access	Jennifer Masotja	foodaccess.covid19@multco.us	503-988-8942

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates

➤ Global :: 4/07/20 3:00 pm ([click here for source](#))

- ➤ Total cases: 1,426,096 (81,048 new)
- ➤ Total deaths: 81,259 (6,783 new)

➤ United States :: 4/07/20 3:00 pm ([click here for source](#))

- ➤ Total cases: 396,223 (29,609 new)
- ➤ Total deaths: 12,291 (1,510 new)

➤ Oregon :: 4/07/20 8:00 am ([click here for source](#))

- ➤ Total cases: 1181 (49 new)
- ➤ Total deaths: 33 (4 new)

➤ Multnomah County :: 4/07/20 8:00 am ([click here for source](#))

- ➤ Total cases: 258 (15 new)
- ➤ Total deaths: 7 (0 new)

Updates from outside the County

State

- Elections Officials Urge Oregonians To Stay Home, Vote By Mail Using Free Postage ([OPB](#))

Federal/National

- The CDC launched [COVIDView](#), a weekly report that summarizes and interprets key indicators from a number of existing surveillance systems.

Media

For media inquiries related to COVID-19 please contact: Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

- Check out our [list](#) of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County Public Information Officers Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

Activated Call Centers

<i>Call Center</i>	<i>Phone Number</i>	<i>Hours</i>
Mental Health Call Center https://multco.us/mhas/mental-health-crisis-intervention	503-988-4888	24/7 Toll-free: 800-716-9769 Hearing-impaired dial: 711
211 help@211info.org	211	7 days a week 8am-11pm https://www.211info.org/corona-virus
Aging & Disabilities Resource Connection adrc@multco.us	503-988-3646	24-hour information and assistance to seniors (older people), people with disabilities, and caregivers. https://multco.us/ads
City County Information and Referral https://www.portlandoregon.gov/civic/28398	503-823-4000	M-F 8am - 5pm

Document Development Information

Prepared By (Name & Position): Stan Johnson/Situation Unit Leader

Date / Time Approved: 04.07.20 / 2230

Date / Time of Next Situation Report: 04.08.20 / 2000