

2017 Service Award Employee Script for Board of Commissioners

COMMISSIONER VEGA PEDERSON

Today I am going to talk a little bit about Dana Scott from the Library. Dana, please stand up.

Twenty years ago, after working a wide variety of jobs which included attorney, meter reader, cab driver, record store clerk, car salesman, and college adjunct faculty, Dana Scott joined Multnomah County Library. He was hired as a page at the St. Johns branch then became a Clerk at Central. He was promoted to the Library Assistant classification within 3 years and spent 10 years in this role in Gresham and the last 7 years at Central library.

Some important milestones for Dana are his involvement in creating and offering the “Build an Effective Job Search Strategy” class series for the public and becoming a certified local coordinator for AARP Tax-Aide at Central Library.

However, Dana feels that the best part of working at the library are the fine people he's met, both staff and patrons. He states that he is most proud when he is able to help colleagues and patrons with their questions and when patrons recognize him and remember their earlier conversations. His favorite library memory is when a patron came back to thank him for helping her with her resume and job application which helped her get a job she loved - a year later!

Thank you, Dana, for your 20 years with Multnomah County.

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CHAIR KAFOURY

And now, could Gary Magnuson, from the Health Department stand up?

Gary Magnuson joined Multnomah County in September 1992 as a Mental Health Consultant. At that time, he was working as a Commitment Discharge Planner for Multnomah County at Dammasch State Hospital as the hospital was beginning to downsize in preparation of closure. This was a big job and an enormous undertaking. Dammasch Hospital closed in 1995 and he continued to oversee discharges for committed persons in local acute psychiatric hospital units, such as Portland Adventist Medical Center.

Gary also worked for a time as a Protective Services Investigator, conducting abuse investigations and providing protective services for adults receiving mental health services. In 2001 he returned to Commitment Monitoring for civilly committed persons, a job he continues to perform.

Gary has been actively involved in AFSCME over the course of his career, both as a Union Steward and as Chief Steward in the past and remains invested in Union activities. Gary is a strong advocate for our Multnomah County clients and has been throughout his time with Multnomah County. His tenure with Multnomah County means he's a piece of living history! He's seen changes in our mental health system at the state and local levels, and has been with the county through many changes: office buildings, commissioners, computers, mobile phones, cars--the list goes on and on. If you have questions, he has answers!

Thank you Gary for your 25 years of service!

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COMMISSIONER SMITH

Mary Nguyen (Nwin) from DCA, can you please stand up?

Mary's life and career could very easily be the story line for an inspirational novel. In 1981, she fled from Vietnam as a young mother with her 18 month old daughter. They might have perished at sea were it not for some Malaysian oil refinery employees, who rescued them from their sinking fishing boat. She lived in a refugee camp in Malaysia until she was reunited with her husband in a refugee community in Germany. They finally immigrated to the United States in 1985 and soon welcomed a second daughter.

Mary quickly set about to learn English and be productive in her new American home. She worked her way through school making contact lenses and in 1991 earned an Electrical Engineering degree from Portland State University.

A year later, Mary began her career with the County as an On-Call Interpreter for the Health Department. Through a training program, she became a health assistant while also providing Vietnamese language translation services and teaching math through a bi-lingual vocational program at Portland Community College. Mary continued to expand her horizons and develop new skills. She attended night school to learn computer aided drafting and worked weekends and evenings under the tutelage of an architect to produce building drawings in AutoCAD. Those new skills landed her a Construction Technician position for the Facilities and Property Management Division in 1998. Over the years, Mary has created and updated drawings for every County facility. After 25 years, Mary still loves her job and is very proud to work for Multnomah County.

Outside of work, Mary is devoted to her family and the Vietnamese community. She arranges events and activities for the Vietnamese Community of Oregon, the Vietnamese Senior Association and the Vietfan Music Club.

Mary has faced many challenges, but she radiates positivity and always seeks to help others. She approaches adversity as an opportunity to rise up to a challenge and become stronger. Please join me in thanking Mary for her 25 years!

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COMMISSIONER MEIERAN

Adult and Juvenile Accountability & Community Service Manager, Travis Gamble, is celebrating 25 years with the Department of Community Justice! Travis, can you please stand up?

Travis started his career at the Department of Community Justice in 1991 working within the Juvenile Services Division. First, he was hired as an on-call Juvenile Groupworker, then in a regular position and as a lead worker for several more years. As a Juvenile Counseling Assistant from 1998-2001, he worked with the Gang Resource Intervention Team as an Outreach Specialist and later as a Truancy Outreach Specialist with the School Attendance Initiative.

In 2001 Travis moved to the Adult Services Division, when he was hired as a Probation/Parole Officer working with the Gang Unit. His 2016 assignment was with the Formal Misdemeanor Supervision Program where he served as Lead Probation /Parole Officer and Acting Community Justice Manager. He was instrumental in propelling this program forward and gaining credibility with the criminal justice partners. He has also served as Survival Skills and Firearms instructor for past 10 years. Travis is a dynamic and natural leader who is also active in his community as a youth football coach and entrepreneur. In 2017 Travis brought his skills to the DCJ management team as a permanent Community Justice Manager.

We congratulate and thanks Travis Gamble on 25 years of service with Multnomah County!!

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COMMISSIONER STEGMANN

And lastly, I have the honor of talking about Gina Oliveros from the Department of County management. Gina, please stand up...

Gina started as an Office Assistant 2 in 1987 in Information Services Divisions located at the former Kelly Building. Gina has been Multnomah County's Procurement Card or P-card Administrator for over 16 years and has aided in leveraging the program into a non-traditional profit center earning rebates year after year. The P-card program is one of the County's most sustainable payment solutions. As the administrator, Gina has inspired and witnessed the receipt of more than \$1 million in rebate revenue to the County through creative P-card payment solutions.

As a trail-blazer for P-card payment solutions, Gina's knowledge, expertise and payment solution portfolio has been the envy of many of our government peers. Our P-card solutions include Procurement Cards, Department P-cards, Department Travel Cards and Virtual Cards for ePayables & Marketplace, to name a few. Few local agencies leverage their P-card program as much as Multnomah County, and Gina is the administrator who keeps those solutions viable and financially in-check (no pun intended).

Among her statewide consortium of peers, the Multco P-card program is second to none, having the highest earnings potential among more than 45 peer agencies including the City of Portland. Gina's recent implementation of an expedited aggregate settlement process has had a positive impact to the County's bottom line making our great P-card program an even better, more sustainable payment solution.

According to Gina, "Our transition to the new ERP will create new opportunities for system enhancements and challenges. Although this may place new demands on my strategic creativity, the P-card program will continue to be an efficient payment method and profit center freeing up CGF for other critical county programs."

Thank you Gina for 30 years of extraordinary work!