

BEFORE THE BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON

RESOLUTION NO. 99-67

Declaring Support for a consolidated City-County Information and Referral Service

The Multnomah County Board of Commissioners Finds:

- a. Both the City of Portland and Multnomah County are committed to providing easy access to citizens and one-stop service to those seeking assistance.
- b. Many callers are unclear which jurisdiction provides the service they seek or has the information they need.
- c. Centralizing the information and referral functions of the two jurisdictions will simplify access for the public and produce efficiencies across local government lines.
- d. The ability to provide timely and accurate information to a broad range of public callers is a skill held in high regard by the City and County and its visibility should be enhanced by consolidating the two existing government functions.
- e. The Healthy Communities Council, the Network of Information and Referral Agencies, and the Alliance of Information and Referral Systems have identified the need for coordinated telephone access to connect citizens to community services. An effort to designate 211 as a national telephone line for citizens to provide a gateway to all information and referral, hot line, and special phone services is being pursued at this time.

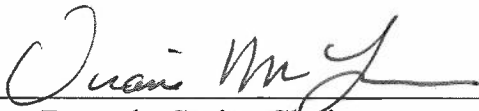
The Multnomah County Board of Commissioners Resolves:

1. To direct staff to join with colleagues from the City of Portland in pursuing a functional consolidation of the Information and Referral operations of the City and County at the City of Portland.
2. To receive a report from County staff on the progress of this consolidation initiative sixty days from passage of this Resolution.

Approved this 29th day of April, 1999.

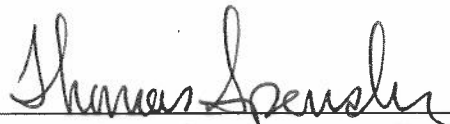


BOARD OF COUNTY COMMISSIONERS
FOR MULTNOMAH COUNTY, OREGON


for Beverly Stein, Chair

REVIEWED:

Thomas Sponsler, County Counsel
For Multnomah County, Oregon

By 
Thomas Sponsler, Assistant County Counsel