

**Minutes of the Board of Commissioners  
Multnomah Building, Board Room 100  
501 SE Hawthorne Blvd., Portland, Oregon  
Tuesday, February 17, 2015**

**BOARD BRIEFINGS**

Chair Deborah Kafoury called the meeting to order at 10:07 a.m. with Commissioners Loretta Smith, Judy Shiprack, and Diane McKeel present. Vice-Chair Jules Bailey was excused.

Also attending were Jenny Madkour, County Attorney, and Marina Baker, Assistant Board Clerk.

[ALL CAPS TEXT IS THE BYPRODUCT OF CAPTIONING THIS MEETING.]

Chair Kafoury: WE'RE GOING TO GET STARTED IF YOU WANT TO TAKE A SEAT. GOOD MORNING. WELCOME TO BOARD OF MULTNOMAH COUNTY COMMISSIONERS, WE'RE HAVING A BOARD BRIEFING. FIRST UP WE HAVE FROM AN FY 2015 BUDGET NOTE, MARY LI AND HER TEAM FROM THE DEPARTMENT OF COMMUNITY SERVICES. DCHS TALKING ABOUT ONGOING FUNDING FOR HOMELESS YOUTH.

**B.1 Board Briefing on FY2015 Budget Note BN #17 - Adequate Ongoing Funding for the Homeless Youth. Presenters: Mary Li, Community Services Division Manager, DCHS; Homeless Youth Oversight Committee Members: Suzanne Hayden, Executive Director, Citizens' Crime Commission; Beth Burns, Executive Director, P:EAR; Matt Morton, Executive Director, Native American Youth and Family Center; Ric DeLand, Sgt, Central Precinct; Jessica Coshatt, Youth Representative.**

Ms. Li: I'M SO HAPPY TO BE HERE THIS MORNING TO CONTINUE OUR ANNUAL TRADITION OF OUR REPORT TO THE BOARD ABOUT THE HOMELESS YOUTH SYSTEM, AS WELL AS TO RESPOND TO THE BOARD'S BUDGET NOTE REQUESTING INFORMATION ABOUT ADEQUATE FUNDING FOR THE HOMELESS YOUTH SYSTEM. WHAT YOU'RE ABOUT TO HEAR FROM A WONDERFUL PANEL OF MEMBERS OF OUR OVERSIGHT COMMITTEE REFLECTS OUR ONGOING PRACTICE AS A SYSTEM OF CONTINUOUS QUALITY IMPROVEMENT. WE IDENTIFY AREAS OF FOCUS, GATHER DATA RELEVANT TO EACH ONE OF THOSE AREAS, QUALITATIVE AND QUANTITATIVE, AND WE REVIEW BEST PRACTICE RESEARCH IN ORDER TO ENGAGE IN REALLY DEEP DISCUSSIONS ABOUT WHERE THE SYSTEM NEEDS TO GO, WHAT'S WORKING, WHAT'S NOT WORKING, AND THAT IN THE END RESULTS INTO A SYSTEM THAT IS EVOLVING AND CHANGING TO MEET THE NEEDS OF HOMELESS YOUTH IN OUR COMMUNITY AND THE CHANGING ENVIRONMENT IN WHICH THEY LIVE.

THE HOMELESS YOUTH OVERSIGHT COMMITTEE WILL SHARE THE CURRENT STATUS OF THE SYSTEM, SERVICES DELIVERED, OUTCOMES ACHIEVED, THE PROCESS BY WHICH WE'RE GOING THROUGH OUR SIGNIFICANT SYSTEMS REVIEW AND ASSESSMENT, WITH A FOCUS ON OUR RECENT WORK IN THE HOUSING ARENA AND WHAT WE'VE LEARNED ABOUT THAT. AND THEN SPEAK WITH YOU ABOUT EMERGING ISSUES AND NEXT STEPS. IT'S A LOT, AND WE LOOK FORWARD TO A ROBUST DISCUSSION ABOUT IT ALL. AND WITH THAT I'LL TURN IT OVER TO BETS BURNS, THE CHAIR -- BETH BURNS.

Ms. Burns: MY NAME IS BETH, I'M THE EXECUTIVE DIRECTOR AT P:EAR, AND IT'S WITHIN BOTH OF THOSE ROLES THAT I WANT TO SAY THANK YOU FOR ALL YOUR CARE AND ADVOCACY FOR THE YOUNG PEOPLE THAT WE WORK WITH. I'M GOING TO BE -- I'M CHARGED WITH SHARING INFORMATION ABOUT THREE MAIN AREAS TODAY. WE'RE GOING TO LOOK AT THE BACKGROUND ON THE SYSTEM, HOW THE HOMELESS YOUTH SYSTEM IN LINES WITH THE SYSTEM FOR EVERYONE AND CAN'T SYSTEM STATUS AND FEEDBACK AND STATISTICS. SO I WANT TO START BY SAYING THAT THE PRIMARY FOCUS FOR THE HOMELESS YOUTH OVERSIGHT COMMITTEE IS ACCOUNTABILITY. WE USE A VARIETY OF STRUCTURES AND PRACTICES TO ENSURE THE BEST USE OF THE PUBLIC INVESTMENTS. AND I'M GOING TO LIST OFF A FEW, BUT THESE INCLUDE THE HOMELESS YOUTH OVERSIGHT COMMITTEE MEETS TO ENSURE OUR SYSTEM IS CARE IS BUILT UPON CLOSE COORDINATION AND COLLABORATION WITH A SINGLE UNIFIED MISSION AND OUTCOMES. AND IT'S MADE OF REPRESENTATIVES SOME OF WHOM YOU'LL MEET TODAY. THERE'S THE BUSINESS COMMUNITY, LAW ENFORCEMENT, CHILD WELFARE, FAITH COMMUNITY, MENTAL HEALTH AND ADDICTIONS, ELECTED OFFICIALS, AND MULTIPLE OTHER JURISDICTIONS.

THE HOMELESS YOUTH OVERSIGHT COMMITTEE MEETS BI-MONTHLY, AND THESE MEETINGS ARE FORUMS WHERE ISSUES ARE RAISED AND ARE DISCUSSED FOR IMMEDIATE ACTION AS NECESSARY. IT'S ALSO BEEN A REALLY AMAZING PLACE FOR MANY OF US TO LEARN HOW TO BE EFFECTIVE ADVOCATES FOR THE CYST ITEM AND FOR THE YOUNG PEOPLE WE WORK WITH. THE TOOL BY WHICH WE CONTRACT OUT THE SYSTEM IS THE HUMAN SERVICES PARTNERSHIP AGREEMENT. THIS IS A SPECIALIZED CONTRACT THAT REQUIRES THE HIGHEST LEVEL OF PARTICIPATION AND INVESTMENT BETWEEN THE COUNTY AND OUR SYSTEM OF PROVIDERS. THE HOMELESS YOUTH SYSTEM IS THE ONLY SIS THEME USES THE HUMAN SERVICES PARTNERSHIP AGREEMENT. WE ALSO ARE COMMITTED TO A FIDELITY MODEL THAT WE USE FOR OVERALL SYSTEM AND A SCALE ASSESSMENT CONDUCTED BY AN EXTERNALLY EVALUATOR. AND THIS ASSESSES 25 DIFFERENT MEASURES AND ANALYZES OVERALL SYSTEM STRENGTHS IN AREAS FOR IMPROVEMENT RELATED TO THE MODEL.

ANNUALLY WE RE-REVIEW THE SERVICES DELIVERED AND OUTCOMES ACHIEVED TO IMPROVE AND TO ENSURE ONGOING SYSTEM EXPECTATIONS

ARE MET AT THE HIGHEST POTENTIAL POSSIBLE. WHAT'S BEEN REALLY COMPELLING TO ME IS TO -- AS I'VE BEEN DOING WORK ON THE HOME FOR EVERYONE COORDINATING BOARD IS TO SEE HOW MANY OF THE PRACTICES BEING DISCUSSED AND SOUGHT THROUGH THE HOME FOR EVERYONE ARE ALREADY IMPLEMENTED IN THE HOMELESS YOUTH SYSTEM AND HAVE BEEN FOR THE PAST 15 YEARS. WE ARE DEDICATED TO AN ACCOUNTABILITY STRUCTURE AND A COMMITMENT TO A SINGLE INTEGRATED SYSTEM OF CARE FOR HOMELESS YOUTH.

Ms. Burns: I'M GOING TO TALK ABOUT A FEW OF THE COMMONALITIES BETWEEN THE TWO SYSTEMS AND THE ISSUES AND SOLUTIONS. SOME OF THESE INCLUDE THE HOMELESS YOUTH SYSTEM HAS AN ALIGNED SYSTEM LEVEL OF SERVICE DELIVERY, FUNDING AND ALLOCATION ACROSS PROVIDERS. THIS ENSURES EACH PROVIDER HAS A UNIQUE ROLE TO PLAY IN THE SYSTEM AND BUILDS SHARED OWNERSHIP OF THE SYSTEM. WE ALSO HAVE A SIGNIFICANT LEVERAGE OF PRIVATE INVESTMENT TO THE PUBLIC DOLLAR. IT'S A ONE-TO-ONE CASH MATCH, IN ADDITION TO IN KIND AND VOLUNTEER RESOURCES. WE HAVE A COORDINATED ENTRY AND SINGLE SYSTEM SCREENING AND ASSESSMENT, AND THIS IS REGARDLESS OF WHERE A YOUTH ENTERS THE SYSTEM. WE ALSO PRACTICE ENGAGEMENT AND HAVE A RACIAL AND ETHNIC JUSTICE FOCUS. THE HOMELESS YOUTH SYSTEM HAS A SHARED AND OPEN DATA SYSTEM AND WE USE RIGOROUS INTERNAL AND EXTERNAL EVALUATION PRACTICES.

LASTLY, I WANT TO TOUCH UPON SOME CURRENCIES ITEM STATUS. ULTIMATELY THERE ARE TWO GOALS OF THE SYSTEM TO HELP YOUNG PEOPLE ACHIEVE DEVELOPMENTAL OUTCOMES, THESE DEVELOPMENTAL OUTCOMES ARE PASSED ON A POSITIVE YOUTH DEVELOPMENT BEST PRACTICE MODEL. THIS MODEL CALLS FOR COMPETENT, CARING ADULTS, MEANINGFUL OPPORTUNITIES FOR PARTICIPATION, AND CONSISTENT HIGH EXPECTATIONS. AND A SECOND MAIN GOAL IS TO HELP YOUNG PEOPLE ACHIEVE SOCIO AND ECONOMIC EQUITY. THIS IS THROUGH THEIR EDUCATION AND EMPLOYMENT PROGRAMS. THE SYSTEM ITSELF IS A LATE STAGE INTERVENTION. SO WE INTENTIONALLY SCREEN THE SMALLEST NUMBER OF YOUTH BASED ON OUR JILT CRITERIA. AND THE ELIGIBILITY CRITERIA STATES THAT A YOUNG PERSON CAN'T HAVE SPENT MORE THAN ONE NIGHT IN SAFE STABLE HOUSING IN THE LAST 30 DAYS IN ORDER TO BE ENROLLED INTO THE SYSTEM.

I WANT TO CALL OUR ATTENTION TO THE FIRST SLIDE. THIS IS A GREAT OVERVIEW OF THE SERVICE COMPONENTS, AND I'LL BRIEFLY JUST GO THROUGH THIS. THE FOUR MAIN SERVICE COMPONENTS ARE SAFETY, WHICH IS COORDINATED ENTRY AND 24-HOUR SAFETY OFF THE STREETS. THEN THERE'S THE ROSE, WHICH IS RECOVERY ORIENTED SUPPORT, AND THIS IS A YOUTH ENGAGEMENT AND RECOVERY CONNECTION TO TREATMENT AND AFTER-CARE SUPPORT. REALLY CRITICAL PIECE IN WORKING WITH SOME OF

THE YOUNG PEOPLE THAT WE SEE EVERY DAY DOWNTOWN. ANOTHER PART OF THE SERVICE COMPONENT IS A WRAP-AROUND SUPPORT, THIS IS ACCESS AND REFERRAL TO TREATMENT, HEALTH CARE, AND OTHER ALIGNED SERVICE SYSTEMS.

Ms. Burns: AND LASTLY, HOUSING, TRANSITIONAL, INDEPENDENT, AND PERMANENT PLACEMENTS. ASSERTIVE ENGAGEMENT IS THE FOUNDATION FOR ALL OF THE SERVICES DELIVERED, AND ASSERTIVE ENGAGEMENT FOCUSES ON RELATIONSHIPS, DEVELOPMENT, WHICH IS CRUCIAL IN WORKING WITH THESE YOUNG PEOPLE. HIGH EXPECTATION AND PROVIDING MEANINGFUL OPPORTUNITIES FOR ENGAGEMENT TO MEET YOUTH WHERE THEY ARE. THE YOUNG PEOPLE WE SEE DOWNTOWN EVERY DAY ARE IN REALLY VERY DIFFERENT DEVELOPMENTAL PLACES IN THEIR LIVES. AND NEED REALLY HIGH-QUALITY RELATIONSHIPS BUILT THAT HAVE HIGH EXPECTATIONS AND BELIEVE IN THEIR POTENTIAL. AND LASTLY, I WANT TO GO THROUGH SOME SELECT DATA FROM FISCAL YEAR 2014. SO THE SYSTEM -- 1,212 TOTAL YOUTH, 48% OF THE YOUNG PEOPLE WE SEE ARE YOUTH OF COLOR. THERE WERE 22,000 TOTAL SHELTER BEDS, NIGHTS PROVIDED. 89% OF YOUTH PLACED IN HOUSING WERE IN STABLE HOUSING SIX MONTHS AFTER EXITING, AND 40% OF YOUTH WHO ENGAGE IN EDUCATION EMPLOYMENT PROGRAMS ARE EARNED GEDs, ENTERED COLLEGE AND/OR WERE EMPLOYED.

Commissioner Smith: I HAVE A QUICK QUESTION. YOU'RE SAYING 48% OF 1,212 TOTAL YOUTH ARE YOUTH OF COLOR?

Ms. Li: YES.

Commissioner Smith: DO YOU HAVE THE DEMOGRAPHIC BREAKDOWN?

Ms. Li: WE DO. I CAN GET YOU THAT INFORMATION, THE SPECIFICS OF THAT INFORMATION AFTER THE PRESENTATION.

Commissioner Smith: THANK YOU.

Ms. Burns: I'D LIKE TO MOVE ON AND THANK YOU AGAIN FOR YOUR TIME, AND INTRODUCE MATT MORTON.

Mr. Morton: THANK YOU. GOOD MORNING, CHAIR KAFOURY AND COMMISSIONERS. IT'S A PLEASURE TO BE HERE THIS MORNING. I'M FROM THE TRIBE IN WESTERN WASHINGTON, I HAVE THE PLEASURE OF SERVING AS THE EXECUTIVE DIRECTOR OF THE NATIVE AMERICAN YOUTH AND FAMILY CENTER, AND I SERVE AS A MEMBER OF THE HOMELESS YOUTH SYSTEM PROVIDER PARTNERSHIP AND I'M ALSO SERVING ON THE HOME FOR EVERY ONE COORDINATING BOARD. I'M GOING TO TAKE YOU THROUGH COMPARISON DATA WITH OUR HOMELESS SERVICE SYSTEMS. SHARE WITH YOU OUR SELF

ASSESSMENT PROCESS, AND PRESENT OUR STUDY ON HOUSING WITHIN THE HOMELESS YOUTH SYSTEM.

Mr. Morton: LET'S TALK FIRST ABOUT OVERALL FUNDING. THIS CHART SHOWS THE RELATIVE INVESTMENT OF PUBLIC FUNDS PURCHASING HOMELESS SERVICES. AND THIS INCLUDES ALL PUBLIC DOLLARS. SO ALL THE WAY -- THE COUNTY, THE CITY, HOME FORWARD, EVERY PUBLIC DOLLAR IN OUR JURISDICTION IS INCLUDED IN THIS. OF THIS TOTAL IS ABOUT \$42 MILLION, AND THE HOMELESS YOUTH SYSTEM INCLUDES ABOUT 8% OF THAT 42 MILLION. BUT WHAT'S IMPORTANT ABOUT THIS, THOUGH IT GIVES US A GRAND PICTURE OF THE INVESTMENT IN OUR COMMUNITY, IT ALSO IS IMPORTANT TO IDENTIFY THAT EACH OF THESE AREAS REQUIRES A SPECIFIC SERVICE. FOR THE YOUTH IN OUR HOMELESS SYSTEM, THEIR ISSUES WE KNOW ARE VERY, VERY DIFFERENT. THESE ARE YOUTH WHO DON'T HAVE FAMILIES, THEY DON'T HAVE PARENTS OR CAREGIVERS, AND MANY WAYS OUR SYSTEM IS FULFILLING THAT ROLE IN MEETING THEIR NEEDS OF THEIR SAFETY AND ALSO OF SOME STABILITY.

NEXT I'M GOING TO REVIEW WHERE THE CURRENCIES ITEM INVESTMENTS ARE BY COMPONENT AREA. THESE AMOUNTS REPRESENT BOTH THE PUBLIC AND IT'S VERY IMPORTANT TO RECOGNIZE THE LEVERAGED RESOURCES. SO IF YOU LOOK AT THE CHART, ACROSS THE TOP WE HAVE SAFETY SERVICES, STABILITY SERVICES, AND PERMANENCY SERVICES. EACH OF THOSE AREAS I WON'T GO INTO DETAIL BECAUSE YOU CAN SEE IT IN FRONT OF YOU, THE SECOND ROW IS THE PUBLIC INVESTMENT, SO ROUGHLY PRETTY SIMILAR ACROSS THOSE THREE. 39%, 36%, AND 25%. THE AGENCIES, AGENCY PARTNERS OF THE COUNTY BRING IN ALMOST A ONE-TO-ONE MATCH FOR THOSE DOLLARS. AND WITH THE GRAND TOTAL BEING AT THE BOTTOM THERE WITH A 26% TOTAL INVESTMENT IN SAFETY SERVICES OF 41% OF TOTAL INVESTMENT IN STABILITY, AND A 32% OF TOTAL INVESTMENT IN PERMANENCY SERVICES. GRAND TOTAL, 7.5 MILLION DOLLARS. 3.8 OF THAT FROM PUBLIC INVESTMENT. IT'S IMPORTANT TO RECOGNIZE, AGAIN, THAT THIS IS ALMOST A ONE-TO-ONE MATCH WITH PRIVATE RESOURCES COMING INTO THE SYSTEM. YOU MAY BE INTERESTED IN KNOWING THAT THE COST PER YOUTH OF EACH OF THESE THREE AREAS, WITHIN SAFETY SERVICES, IT'S ABOUT \$1600 PER YOUTH, WITH INSTABILITY SERVICES, IT'S \$9,800 PER YOUTH. AND IN PERMANENCY SERVICES, IT'S \$11,800 PER YOUTH.

THESE ARE NOT EXACT NUMBERS, BUT THERE'S AN ART TO THIS VERSUS A DEFINITIVE SCIENCE, BUT THESE ARE OUR BEST GUESSES. I APOLOGIZE FOR REPEATING MYSELF, IT'S ALSO I THINK IMPORTANT TO UNDERSTAND WHERE THESE YOUTH ARE AT THE PARTICULAR TIME AS THEY ENTER THE SYSTEM. THESE ARE YOUTH, AGAIN, THEY DON'T HAVE FAMILIES, PARENTS, THEY DON'T HAVE CAREGIVERS, AND IN FACT, WE ARE PURCHASING THE SAFETY AND OFFERING THEM SOME SEMBLANCE OF SECURITY AS THEY ENTER INTO OUR SYSTEM. RIGHT NOW WE'RE AT THE MIDPOINT OF OUR HUMAN SERVICES

PARTNERSHIP AGREEMENT. WE'RE ENGAGED IN A SIGNIFICANT SYSTEM ASSESSMENT PROCESS THAT INCLUDES A TOP-TO-BOTTOM REVIEW OF OUR DATA, BEST PRACTICES, OUR COLLECTIVE LEARNINGS, AND OUR STAKEHOLDER ENGAGEMENT.

Mr. Morton: THE COUNTY EXECUTIVE DIRECTORS AND THE HOMELESS YOUTH OVERSIGHT COMMITTEE IDENTIFIED THE MOST PRESSING ISSUES, PRIORITIZED THE ORDER TO WHICH THEY WERE TO BE ADDRESSED AND ARTICULATED GOALS, HIGHLIGHTED WHAT'S WORKING, WHAT'S NEEDED, AND WHERE THE GAPS REMAIN. ONCE WE'RE DONE WITH REVIEWING EACH OF THESE ISSUES, WE'LL LOOK AT THE SYSTEM OVERALL AND COMPLETE AN ACTION PLAN AND PRESENT OUR RECOMMENDATIONS TO THE COUNTY FROM THE HOMELESS YOUTH OVERSIGHT COMMITTEE. FOR NOW, WE'D LIKE TO SHARE WITH YOU A LITTLE BIT ABOUT THE DATA THAT WE'VE DUG UP AROUND HOUSING. WE BEGAN BY EXAMINING AND REAFFIRMING OUR VALUE AND HOUSING, OUR DESIRED OUTCOMES, AS WELL AS WHAT OUR IDEAL HOUSING CONTINUUM MIGHT BE. WHEN WE USE NEW RESEARCH ACTUALLY, THAT SEEKS TO DEFINE FACTORS RELATED TO POTENTIAL YOUTH HOMELESSNESS. OUR GOAL IN THIS IS TO BETTER TARGET THE RIGHT RESOURCE IN THE RIGHT AMOUNT OF TIME TO THE RIGHT YOUTH.

USING DR. ERIC RICE'S RESEARCH ON HOMELESSNESS YOUTH TYPOLOGY, AND FOR THOSE WHO LIKE TO NERD OUT, PAY ATTENTION NOW, THERE ARE SIX CONDITIONS THAT PREDICT THE LIKELIHOOD OF LONG-TERM HOMELESSNESS. THESE ARE VIOLENCE, RELIGIOUS DIFFERENCES, RUNNING AWAY, AGE OF FIRST MARIJUANA USE, AGE OF CONTACT WITH THE JUVENILE JUSTICE SYSTEM, AND PREGNANCY. WE'RE RIGHT NOW IN A CONTINUOUS PROCESS OF EXAMINING RESEARCH LIKE THIS THAT CAN HELP US BEST TARGET OUR PUBLIC RESOURCES AND LEVERAGE OUR OTHER INVESTMENTS. AS A SIDE NOTE, FOR THOSE OF YOU WHO ARE INTERESTED, DR. RICE WILL BE IN PORTLAND IN MARCH. SO IN AN EFFORT TO IMPROVE OUR PRACTICE, WE AND OUR OUTCOMES, AND DEVELOP MULTIFACETED SPECTRUM OF SEVENS THAT OPERATES NOT IN A SILO, BUT AS A KEY ELEMENT OF OUR COMMUNITY SYSTEMIC RESPONSE TO HOMELESSNESS. THIS IS MOST EVIDENT WHEN WE LOOK AT THE CONTRIBUTION THE YOUTH SYSTEM MAKES TO THE HOMELESS ADULT SYSTEM. EACH YEAR, APPROXIMATELY 300 YOUTH SERVED IN THE HOMELESS YOUTH SYSTEM CONTINUE INTO THE ADULT SYSTEM.

THERE'S MUCH THAT WE DON'T KNOW ABOUT THESE YOUTH. DO THEY AGE OUT? WERE THEY HOUSED AND THEY FOUND THE REVOLVING DOOR THAT BROUGHT THEM BACK INTO THE SYSTEM? OUR INVESTIGATION INTO THIS CONTINUES. SO THIS NEXT SLIDE IS AS I MENTIONED YESTERDAY AS WE WERE GOING THROUGH THESE, WE DON'T LIKE TO BURY THE LEAD. THE LEAD IS THAT BEHAVE A GAP OF 275 NEEDS EACH YEAR THAT GO UNMET. AND THAT'S REALLY WHY IT'S HIGHLIGHTED. THAT'S WHY IT'S AT THE TOP OF THE

PAGE. THIS EQUALS ABOUT TWICE OF WHAT WE HAVE AVAILABLE RIGHT NOW. THE COST IS APPROXIMATELY \$2.5 MILLION. VERY IMPORTANTLY, THESE DOLLARS NEED TO BE FLEXIBLE IN ORDER TO MATCH THE YOUTH, AGAIN, IN A RIGHT HOUSING OPTION AT THE RIGHT MOMENT. NOT JUST SIMPLY WHAT MIGHT BE AVAILABLE. BECAUSE OF THE ELIGIBILITY CRITERIA THAT WE HAVE AS YOUTH ENTER THE SYSTEM, WE KNOW THAT IN FACT WE ARE WORKING WITH THOSE YOUTH THAT HAVE THE DEEPEST DISPARITIES, HAVE THE GREATEST NEEDS. AS BETH MENTIONED EARLIER, AS YOU CAN SEE ON THE LEFT-HAND SIDE OF THIS SLIDE, YOUTH DOES NOT MEET ELIGIBILITY CRITERIA IF THEY HAVE BEEN HOUSED AT ALL IN THE LAST 30 DAYS. THIS IS A VERY HIGH THRESHOLD --

Chair Kafoury: SO WHAT HAPPENS TO THOSE 200 KIDS WHO DON'T MEET THE CRITERIA?

Mr. Morton: THAT'S A REALLY GREAT QUESTION.

Ms. Li: THEY ARE REFERRED INTO THE RUNAWAY YOUTH SYSTEM. IF THEY'RE UNDER THE TEMPORARY CUSTODY OF THE CHILD WELFARE SYSTEM, THEY'RE REFERRED BACK THERE. IF THEY ARE YOUTH THAT HAVE ANY OTHER OPTION, MAYBE THEY HAVE AN AUNTIE THEY GOING, TO OR THERE'S STILL SOME CHANCE THEY COULD HAVE ANOTHER PLACEMENT OTHER THAN THE HOMELESS YOUTH SYSTEM, THE SYSTEM WORKS TO MAKE THOSE REFERRALS OUT. IT'S NOT A SIMPLE SHUT THE DOOR YOU DON'T COME IN, THERE'S A SIGNIFICANT AMOUNT OF WORK THAT HAPPENS TO MAKE SURE THERE'S A REFERRAL FOR THOSE YOUTH BECAUSE THEY TEND TO BE YOUNGER, AND THEY TEND TO HAVE OTHER OPTIONS BY VIRTUE OF THE FACT THEY'VE BEEN SOMEPLACE STABLE MORE THAN ONE NIGHT IN THE LAST 30 DAYS.

Commissioner Smith: HOW DO THEY COME IN CONTACT WITH US IN TERMS OF GETTING THESE DIRECT SERVICES IF THEY'RE HOMELESS, HOW DO THEY KNOW TO CONTACT ONE OF OUR SERVICE PROVIDERS AND WHERE TO CONTACT OUR SERVICE PROVIDERS?

Ms. Li: WE HAVE A ROBUST SYSTEM OF OUTREACH THAT INCLUDES OUTREACH WORKERS FROM OUR SYSTEM AND PROVIDER AGENCIES, BUT ALSO WITH LAW ENFORCEMENT, PARTICULARLY PORTLAND POLICE. AND THEN EACH ONE OF THE AGENCIES, WE HAVE FOUR AGENCY PARTNERS, DOES THEIR OWN OUTREACH AND PEOPLE KNOW WHERE THE OUTSIDE IN CLINIC IS, AND PEOPLE KNOW WHERE THE RECEPTION CENTER IS ACROSS THE RIVER, PEOPLE KNOW WHERE NAYA IS, SO THEY DO THEIR OWN CONNECTIONS WITHIN THEIR OWN COMMUNITIES AND CIRCLES TO CONNECT UP WITH THE SYSTEM. WHAT I THINK IS IMPORTANT ABOUT THAT IS REGARDLESS OF THE DOOR THAT A YOUNG PERSON WALKS INTO, THEY RECEIVE THE SAME SCREENING, THE SAME ASSESSMENT, AND THE SAME

PATHWAY INTO THE SERVICE CONTINUUM NO MATTER WHAT. AND THAT'S TO ENSURE CONSISTENCY, BUT ALSO MAKING SURE THERE ISN'T DUPLICATION AND WE'RE DOING OUR BEST USE OF FUNDS TO SERVE THE MOST YOUNG PEOPLE.

Commissioner Smith: ARE THESE DIFFERENT AGENCIES, IS IT SET UP BY GEOGRAPHY, OR IS IT ANYONE CAN SERVE ANYONE WHO LIVES ANYWHERE IN MULTNOMAH COUNTY?

Ms. Li: CORRECT. ANYONE CAN SERVE ANYONE WHO LIVES IN MULTNOMAH COUNTY.

Commissioner Smith: WHO ARE THE FOUR SERVICE PROVIDERS?

Ms. Li: NAYA YOUTH AND FAMILY CENTER, OUTSIDE IN, NEW AVENUES FOR YOUTH, AND JANUS YOUTH PROGRAMS. THOSE ARE OUR FOUR PARTNERS.

Commissioner Smith: JANUS. THEY SERVE THE KIDS WHO ARE HUMAN TRAFFICKED THROUGH THE JANUS --

Ms. Li: YES. THEY ALSO HAVE OUR CHILD COMMERCIAL SEXUAL EXPLOITATION SYSTEM, ALL OF THE PROVIDERS WORK WITH YOUTH WHO HAVE BEEN TRAFFICKED OR WHO ARE ENGAGED IN SURVIVAL SEX IN ORDER TO EAT, HAVE SHELTER, A STABLE -- A PLACE TO STAY.

Commissioner Smith: THANK YOU.

Mr. Morton: IF I CAN ANSWER THAT FIRST QUESTION, JUST MAYBE PIGGYBACK ON MARY'S COMMENT, I THINK WHAT WE SEE, WE SEE WORD OF MOUTH PLAYING A BIG ROLE IN HOW WE ACCESS SERVICES, WHICH ISN'T UNCOMMON, YOU SEE IT IN ALL COMMUNITIES, BUT I THINK WHAT IS IMPORTANT ABOUT THAT IS THAT IT ACTUALLY MEANS THERE'S A GREAT DEAL OF CREDIBILITY THE SERVICE PROVIDERS HAVE ACROSS THE HOMELESS YOUTH COMMUNITY. SO YOU'RE NOT MAKING A REFERRAL, YOU'RE NOT SHARING THAT INFORMATION WITH SOMEONE IF YOU DON'T FEEL LIKE IT'S A SAFE PLACE OR YOU DON'T FEEL LIKE IT'S A PLACE YOU CAN BE SERVED. AND IT'S IMPORTANT --

Commissioner McKeel: I HAVE ONE QUESTION TO PIGGYBACK A LITTLE BIT ON COMMISSIONER SMITH'S GEOGRAPHY QUESTION, IS THIS COUNTYWIDE? THESE NUMBERS, THIS YOUTH --

Ms. Li: YES. IT IS COUNTYWIDE, AND WE ALSO HAVE TO UNDERSTAND THERE IS A DYNAMIC THAT CENTERS AROUND DOWNTOWN PORTLAND. NOT EVEN EAST OF THE RIVER, NOT EVEN TALKING ABOUT EAST COUNTY, ONE LATER IN OUR PRESENTATION WE'RE GOING TO TALK ABOUT EMERGING ISSUES WHICH



ABSOLUTELY IS LOCALIZED IN GRESHAM AND IT'S OUR RECOMMENDATION THAT THE BOARD CONSIDER TAKING ON A PROCESS OF BUILDING A CONVERSATION AMONGST THE PEOPLE WHO LIVE AND WORK IN GRESHAM ABOUT THE ISSUES THERE, WHAT THE POSSIBLE SOLUTIONS ARE, WE DON'T THINK DOWNTOWN PORTLAND SOLUTION IS THE RIGHT THING TO IMPORT INTO GRESHAM.

Ms. Li: CURRENTLY, FOR INSTANCE, THERE'S A CONVERSATION THROUGH THE GRESHAM POLICE BUREAU AND THE OTHER POLICE AGENCIES IN EAST COUNTY AROUND WHAT A POTENTIAL RECEPTION CENTER MIGHT LOOK LIKE FOR YOUNG PEOPLE THAT'S IN GRESHAM. WE DON'T WANT TO FORCE PEOPLE TO HAVE TO DRIVE TO THE RECEPTION CENTER THAT'S HERE ON THE EAST SIDE OF THE RIVER, NOR DO WE WANT THEM TO DRIVE INTO DOWNTOWN PORTLAND, WE WANT TO BE ABLE TO FIGURE OUT WHAT THOSE SOLUTIONS ARE IN GRESHAM AND EAST COUNTY WITH THE PEOPLE WHO ARE LIVING AND WORKING IN EAST COUNTY. IT IS ABSOLUTELY TRUE THAT PEOPLE ARE ABLE TO ACCESS SERVICES, YOU KNOW WE ALL KNOW PEOPLE DON'T DRIVE DOWNTOWN TO DOWNTOWN PORTLAND, AND WE NEED TO HAVE A DISCUSSION ABOUT WHAT THAT LOOKS LIKE IN GRESHAM THAT'S REALLY LOCALIZED FOR EAST COUNTY.

Commissioner McKeel: THANK YOU.

Commissioner Smith: MADAM CHAIR, A COMMENT. I WANT TO ADD TO YOUR CONVERSATION ABOUT THAT, BECAUSE THERE'S A GAP, MY DISTRICT HAS EXPANDED FROM 122nd TO 202nd. THAT COVERS PARKROSE, AND WE'RE TALKING ABOUT DAVID DOUGLAS, IT'S NOT QUITE GRESHAM YET, AND THERE'S A HUGE GAP IN SERVICES FOR FOLKS WHO LIVE IN THOSE AREAS AS WELL. AND AS YOU KNOW, THERE ARE NOT A LOT OF COMMERCIAL BUILDINGS OR SPACES THAT YOU CAN ACTUALLY DO SOCIAL SERVICES, SO I'D LIKE TO SEE HOW WE CAN ALSO HELP MANY OF THOSE FOLKS BECAUSE THEY HAVE MOVED FROM PORTLAND PROPER AND THEY'RE LIVING OUT EAST AND THEY DON'T HAVE THE SERVICES.

Ms. Li: ONE DISCUSSION WE'RE HAVING WITHIN THE SYSTEM IS HOW DO WE BECOME EVEN MORE MOBILE OUTSIDE OF THE DOWNTOWN CORE. RIGHT NOW THERE IS A HIGH DEGREE OF MOBILITY WHERE STAFF FROM THE AGENCIES ARE OUT MEETING WITH YOUNG PEOPLE, WHEREVER IS COMFORTABLE FOR THEM TO MEET. THE CONVERSATION OF HOW TO EXPAND THAT ACROSS THE RIVER THAT DOESN'T NECESSARILY MEAN THERE HAS TO BE A BUILDING, BUT IT MEANS WE HAVE TO KNOW WHERE YOUNG PEOPLE HANG OUT, WHERE THEY COMFORTABLE BEING AND HOW DO WE GET STAFF PEOPLE ENGAGE WITH THEM, AND HOPEFULLY BUILD THE RELATIONSHIP THAT ALLOWS THEM TO ENGAGE FURTHER WITH SERVICES AND THEN PURSUING EMPLOYMENT, HOUSING, EDUCATION, AND THE OTHER PIECES OF OUR SYSTEM.

Commissioner Shiprack: I'M JUST LOOKING AT A COUPLE THINGS, WHEN IS DR. RICE GOING TO BE IN PORTLAND?

Mr. Morton: EARLY MARCH. DO YOU KNOW THE DATES?

Ms. Li: IN THE FIRST WEEK OF MARCH. WE'RE TRYING TO SCHEDULE A TIME FOR HIM TO DO A PRESENTATION ON HIS RESEARCH FOR THE HOMELESS OVERSIGHT COMMITTEE. HE'S COMING TO MEET WITH THE PROVIDERS AND TALK ABOUT HOW WE CAN EMBED THIS TYPOLOGY RESEARCH INTO OUR ASSESSMENT TOOL SO WE CAN START LOOKING AT THAT. WE WANT TO HAVE HIM DO A STUDY OF OUR CURRENT DATA AND WE WANT TO HAVE HIM DO A PRESENTATION AND WE WOULD BE MAKING SURE THAT YOU AND YOUR STAFF CAN ATTEND THAT.

Commissioner Shiprack: GREAT. I ALSO HAVE A QUESTION IF I COULD JUST CONTINUE WITH THAT. WITH THE TOTAL HOUSING GAP ESTIMATE AND YOUR ESTIMATED COST NUMBER TO FILL THAT GAP, IS THAT THE COST OF THAT CAPITAL INVESTMENT IN THE HOUSING STOCK, OR IS THAT THE ANNUAL COST OF OPERATING TRANSITIONAL LIVING, INDEPENDENT LIVING AND -- WHAT IS PFH?

Ms. Li: PERMANENT SUPPORTIVE HOUSING. IT'S THE ANNUAL OPERATING COST. THIS DOESN'T ASSUME WE'RE BUILDING ANY ADDITIONAL UNITS, THIS ASSUMES IF THE UNITS WERE AVAILABLE THIS IS WHAT WOULD IT COST TO ACCESS THEM AND STAFF THEM FOR ANOTHER 275 YOUNG PEOPLE ANNUALLY. THE ISSUE OF UNIT DEVELOPMENT IS ONE THAT'S COMING THROUGH THE HOME FOR EVERYONE HOUSING WORK GROUP. SO THIS INFORMATION IS GOING TO FEED INTO THAT SET OF RECOMMENDATIONS, MATT IS ALSO ON THAT WORK GROUP, AND THEY WILL BE LOOKING AT SETTING GOALS FOR UNIT EITHER ACQUISITION OR DEVELOPMENT THAT ARE OUTSIDE OF THIS ANALYSIS.

Commissioner Shiprack: IN TERMS OF INFORMING THE CHAIR'S BUDGET PROCESS AND THE LATER PROCESS, THIS BOARD IS GOING TO ENGAGE IN, WE'VE GOT A LITTLE BIT MORE BALANCING TO DO, WHICH IS HOW DOES THE FILLING THE GAP SPREAD BETWEEN PUBLIC RESOURCES AND PRIVATE RESOURCES, AND WHETHER THERE IS THE HOUSING INFRASTRUCTURE IN THE COMMUNITY TO SUSTAIN OR SUPPORT FUNDING ADDITIONAL OPERATING COSTS.

Ms. Li: THERE ARE A LOT OF LEVERS IN THIS HOUSING CONUNDRUM, ASSUMING THERE ARE AVAILABLE UNITS, THE DEMAND FOR THOSE ARE SO HIGH, IN ORDER TO MAKE OUR CLIENTS EVEN GET TO THE PLAYING FIELD, REGARDLESS OF POPULATION, WE'VE GOT TO PROVIDE FINANCIAL INCENTIVES AND THIS IS AN ISSUE AND I HAVE TALKED ABOUT WITH

LANDLORDS AND THE PUBLIC DOLLAR. IF THERE AREN'T UNITS AVAILABLE, WE NEED TO FIGURE OUT HOW TO BUILD THEM AND BUILD THEM QUICKLY, AND AT AFFORDABLE RENT RATE SO OUR PEOPLE CAN AFFORD THEM ON AN ONGOING BASIS. THERE'S A LOT OF THINGS THAT ARE COMING INTO THIS CONVERSATION, THIS IS SOMEWHAT LESS PRECISE, BUT IN THE BALLPARK FOR OUR DISCUSSION TODAY OF ASSUMING THE UNITS ARE AVAILABLE AND ASSUMING WE CAN GET OUR YOUNG PEOPLE INTO THEM THIS, IS WHAT IT WOULD COST TO SUPPORT THEM. IN THAT HOUSING. THERE ARE A LOT OF ASSUMPTIONS IN THAT ANALYSIS.

Commissioner Shiprack: ONE LAST COMMENT, I PROMISE FOR NOW, AND THAT IS WHETHER THERE'S A WAY TO PUSH EVEN FURTHER UPSTREAM FROM WHERE WE ALL WITH SOME OF THESE KIDS AND PROVIDE WRAPAROUND SERVICES IN THE HOME SO THEY DON'T BECOME PART OF THE HOMELESS YOUTH PROGRAM AND ALSO SO WE CAN PROVIDE SOME PROTECTION OR JUST SOME PROTECTIVE KIND OF OVERLAY TO SIBLINGS WHO ARE IN THE SAME HOME.

Ms. Li: ABSOLUTELY. I APPRECIATE THE FOCUS ON PREVENTION. AS BEDS AND MATT HAVE BOTH SAID, WE'RE SO LATE STATE INTERVENTION IN THIS SYSTEM, THAT -- EVEN TRYING TO ADDRESS THOSE FACTORS ARE NOT ON THE TABLE FOR THIS SYSTEM. WE HAVE TO TAKE ON A POVERTY AGENDA, RIGHT? BECAUSE MANY OF THESE CHILDREN ARE HERE BECAUSE OF A LACK OF STABILITY AND HOUSING, AND THE ABILITY OF THEIR FAMILIES TO EARN A LIVING WAGE TO CARE FOR THEM. WE HAVE TO TAKE ON CHILD ABUSE AGENDA, BECAUSE MANY OF THESE CHILDREN ARE LEAVING WHAT ARE VERY UNSAFE SITUATIONS IN THEIR HOMES, FOR WHAT IS SAFER FOR THEM ON THE STREETS. WE HAVE TO TAKE ON HOMOPHOBIA, MANY OF THESE YOUNG CHILDREN ARE LEAVING, THESE CHILDREN ARE LEAVING BECAUSE THEIR HOMES ARE NO LONGER WANTING THEM THERE BECAUSE OF THEIR SEXUAL ORIENTATION AND IDENTITY. IT'S THOSE FACTORS THAT WE HAVE TO FIX SCHOOL ATTENDANCE, BECAUSE IT'S THOSE FACTORS THAT ARE CONTRIBUTING TO YOUNG PEOPLE FINDING THEMSELVES ON THE STREET AS THE BETTER SAFER OPTION FOR THEM IN TERMS OF THEIR LIVING SITUATION. AND I THINK THAT IS A SHOCKING THING FOR US TO UNDERSTAND, THAT BEING ON THE STREET IS A BETTER SAFER OPTION THAN BEING WITH THEIR FAMILIES IN THAT MOMENT IN TIME.

Commissioner Smith: I HAVE A QUESTION. JUST SO WE ARE TALKING ABOUT THE SAME FOLKS, COULD YOU GIVE ME THE AGE OF THE YOUTH THAT YOU'RE TALKING ABOUT?

Ms. Li: SIMILARLY WITH NATIONAL TRENDS, OUR HOMELESS YOUTH SYSTEM HAS BEEN SKEWING OLDER. SO THE MAJORITY OF WHO WE'RE SERVING ARE IN THE 18 TO 25-YEAR-OLD RANGE. WE DO SERVE YOUNGER CHILDREN WHO MEET THAT CRITERIA, BUT AGAIN, IF THEY'RE YOUNGER, THEY DON'T MEET

THE CRITERIA AND WE THINK THEY HAVE ANY OTHER OPTION OF FAMILY REUNIFICATION, ANOTHER STABLE LIVING SITUATION THAT IS NOT OUR SYSTEM, WE WORK TO GET THEM THERE.

Commissioner Smith: SO IF THERE ARE YOUNG PEOPLE WHO ARE, SAY, HIGH SCHOOL AGE AND THEY'RE 16, I KNOW THERE'S SEVERAL KIDS WHO ATTEND ROOSEVELT HIGH SCHOOL WHO ARE HOMELESS, AND WHAT DO WE DO IN THOSE SITUATIONS? DO WE REFER THEM TO THE FOSTER CARE SYSTEM, OR HOW DO WE KIND OF DEAL WITH THOSE KINDS OF SITUATIONS FOR KIDS WHO ARE IN SCHOOL?

Ms. Li: IT WOULD NOT BE SURPRISING TO KNOW THERE ARE A NUMBER OF YOUNG PEOPLE WHO ARE IN OUR SYSTEM WHO ARE IN SCHOOL. SO, AGAIN, IF THEY MEET THE ELIGIBILITY CRITERIA, WE WOULD WORK TO MAKE SURE THEY COULD FIND A STABLE PLACE TO LIVE AND BE SUPPORTED AND CONTINUING TO GO TO SCHOOL.

Commissioner Smith: IS THE CRITERIA A CERTAIN AGE GROUP?

Ms. Li: NO, IT'S THE LESS THAN ONE NIGHT IN A SAFE STABLE LIVING SITUATION WITHIN THE PAST 30 DAYS. THAT IS OUR BIG CUT-OFF. SO, FOR INSTANCE, IF A YOUNG PERSON WHO IS IN SCHOOL 16 YEARS OLD, IS SLEEPING ON COUCHES WITH FRIENDS, BUT IT'S IN A ROTATION, WE WOULD TRY NOT TO HAVE THEM ENTER INTO THE HOMELESS YOUTH SYSTEM, WE WOULD TRY TO GET THEM CONNECTED UP WITH THE RECEPTION CENTER, WITH THE RUNAWAY YOUTH SYSTEM, WITH THE CHILD WELFARE SYSTEM IF THEY WERE UNDER CUSTODY OF THE CHILD WELFARE SYSTEM, TO MAKE SURE -- IT'S NOT -- WE WON'T SAVE THEM, IT'S TRYING TO MAKE SURE THEY GET REFERRED AND CONNECTED TO THE RIGHT SYSTEM OF CARE.

Commissioner Smith: THAT'S WHAT I WAS WONDERING, IF WE HAVE MANDATORY REPORTING, IF WE IDENTIFY CHILDREN WHO COME IN, SAY WHO WERE 16, 17, DON'T WE HAVE TO PASS THEM OVER TO THE CHILD WELFARE AND ACKNOWLEDGE THEY'RE BEING ABUSED, THAT THEY WERE --

Ms. Li: YES. WE HAVE A VERY GOOD RELATIONSHIP WITH OUR LOCAL CHILD WELFARE BRANCHES. WE ACTUALLY HAVE DEDICATED STAFF PEOPLE WHO ARE ASSIGNED TO THE HOMELESS YOUTH SYSTEM FOR IMMEDIATE CONNECTION FOR YOUNG PEOPLE WHO ARE UNDER CUSTODY, TEMPORARY CUSTODY WITH CHILD WELFARE OR NEED TO BE. SO WE HAVE AN ABILITY 24/7 TO MAKE A DIRECT REFERRAL INTO DHS, THEY HAVE WORKERS WHO ARE FAMILIAR WITH OUR SYSTEM, HAVE RELATIONSHIPS WITH OUR -- THE WORK NURSE OUR SYSTEM AND ARE ABLE TO RESPOND APPROPRIATELY IN THOSE SITUATIONS.

Commissioner Smith: THE LAST QUESTION, I WAS LOOKING AT THESE NUMBERS, WERE YOU TALKING ABOUT THE GAP IN TERMS OF AFFORDABILITY. DID YOU FACTOR THAT IN WITH THESE NUMBERS AT THE BOTTOM? BECAUSE I'M NOT SURE WHERE THESE FOLKS ARE GOING TO LIVE FOR A SINGLE PERSON, THERE'S JUST NOT A LOT OF CAPACITY OUT THERE.

Ms. Li: YES. AND --

Chair Kafoury: THAT'S ALL YOU NEED TO SAY.

Ms. Li: AND WE'RE TRYING TO TAKE THAT INTO ACCOUNT. WE HAVE -- WE'RE EXPERIMENTING WITH DIFFERENT HOUSING TYPES AND OPTIONS. I THINK YOU'RE FAMILIAR WITH OUR OXFORD TYPE HOUSING WE JUST OPENED, WHICH IS IN ESSENCE THE SHARED LIVING THAT SOME OF US MAY HAVE DONE WHEN WE WERE IN COLLEGE. RIGHT? WHERE THERE'S FOUR OR FIVE OF YOU SHARING A HOUSE, SHARING CHORES, YOU'RE -- THE RENT IS CHEAP, AND YOU'RE ABLE TO ESTABLISH YOURSELF IN YOUR FIRST HOUSEHOLD. WE HAVE ONE OF THOSE HOUSES THAT HAVE BEEN SET UP FOR YOUTH WHO ARE IN SCHOOL, WHO ARE HOMELESS, OR EMPLOYED AND TRYING TO GET THEMSELVES ON A STABLE TRACK TO A CAREER. WE'RE LOOKING AT DIFFERENT OPTIONS THAT AREN'T NECESSARILY ONE BEDROOM OR STUDIO APARTMENTS, THOUGH WE CERTAINLY LOOK AT THOSE OPTIONS AS WELL, ALSO TAKING INTO ACCOUNT THE DEVELOPMENTAL STAGE READINESS AND MATURITY OF THE INDIVIDUAL PERSON. SO OUR GOAL IS TO BE AS INDIVIDUALLY FOCUSED AND RESPONSIVE AS POSSIBLE.

Mr. Morton: I THINK FINALLY WE'RE TALKING WITH OUR STAKEHOLDERS TOO. WHAT IS THE LIVING CONDITION AND WHAT IS THE CIRCUMSTANCE IN WHICH THEY'RE GOING TO BE THE MOST SUCCESSFUL. THEY HAVE SOMETHING TO SAY IN THIS PROCESS AS WELL, IN FACT SOME MIGHT SAY WHAT THEY SAY THEY NEED IS THAT IN WHICH WE SHOULD BE LISTENING TO THE MOST.

Chair Kafoury: I'M NOT TRYING TO CUT OFF, BECAUSE COULD I TALK ABOUT THIS ALL DAY LONG, BUT WE HAVE TWO OTHER CONVERSATIONS AFTER THIS, SO -- AND WE HAVE ABOUT 20 MINUTES SCHEDULED, BUT IF IT GOES OVER -- I JUST WANTED TO --

Mr. Morton: I WILL SAY ONE MORE THING, 30 SECOND AND I'LL PASS IT ON. I -- IT IS NOT A COINCIDENCE TO ME THAT THE GAP THAT WE SEE WITH OUR AVAILABILITY OF SPACE IS ALMOST EQUAL TO THE 300 YOUTH WHO ARE DRIFTING FROM THE HOMELESS YOUTH SYSTEM INTO THE ADULT SYSTEM. HOME FOR EVERYONE IS AN INTERJURISDICTIONAL ENTITY. IT ALLOWS US AT THIS MOMENT NOT TO THINK ANY DIFFERENTLY THAN WE HAVE, BUT A MECHANISM TO COME TOGETHER AND SEE HOW DO WE AS A HOMELESS YOUTH SYSTEM CONTRIBUTE TO THE ADULT SYSTEM AND WHAT DOES THAT MEAN TO THE ADULT SYSTEM IF WE ELIMINATE THOSE 300 MOVING INTO

THAT, IF WE CREATE TRUE PERMANENCY AND NOT THAT REVOLVING DOOR. I THINK THAT'S WHAT WE'RE LOOKING TO INVESTIGATE AND TO DIG DEEPER. AND THANK YOU FOR YOUR TIME. I'M GOING TO INVITE RIC AND SUZANNE IS GOING TO JOIN US.

Sgt. DeLand: GOOD MORNING. MY NAME IS SERGEANT RIC DELAND, I WAS IN CHARGE OF THE CENTRAL PRECINCT FOOT PATROL THIS YEAR. THE NATURE OF OUR WORK HAD US ENGAGED WITH HOMELESS YOUTH IN PORTLAND ON A DAILY BASIS AND I'M HERE TO SUPPORT THE TESTIMONY OF THE OTHERS, BUT ALSO TALK ABOUT HOW THE FRAMEWORK OF THE HOMELESS YOUTH SYSTEM WAS CRITICAL TO THE SUCCESS THAT WE SAW, HOW IMPORTANT AND INNOVATIVE AND COMPREHENSIVE IT IS HERE IN PORTLAND, IT'S SOMETHING EVERYBODY SHOULD BE PROUD OF. AND I WANT TO SEE IT CONTINUE AND IMPROVE AND GROW. AS IT PERTAINS TO OUR WORK THIS YEAR, WE WENT OUT WITH REQUEST THE PHILOSOPHY IN AN ATTEMPT TO BUILD RELATIONSHIPS AS IT PERTAINS TO THE HOMELESS YOUTH POPULATION HERE WITH GETTING IT AWAY FROM THE TRADITIONAL RELATIONSHIP, OR THEIR TRADITIONAL VIEW OF US IN TERMS OF IT BEING AROUND THEM DOING SOMETHING WRONG.

TYPICALLY THEIR ENCOUNTER WITH POLICE OFFICERS IS BECAUSE WE'VE RESPONDED TO A CALL FOR SERVICE OR WE'VE SEEN SOMEBODY DOING SOMETHING WRONG AND SO WE STOP OUR CAR AND GET OUT TO ADDRESS THAT. BY GETTING OUT ON FOOT AND WALKING THE SIDEWALKS, AND ENGAGING PEOPLE IN CONVERSATIONS THAT HAD NOTHING TO DO WITH ANY VIOLATION OR CRIME THAT WAS BEING COMMITTED, IN TAKING A GENUINE INTEREST IN THEIR SITUATION AND THEIR HISTORY AND THEIR LIVES, AND SHARING OUR OWN STORIES OF OUR OWN LIVES, AND TRYING TO BREAK DOWN THE BARRIER THE UNIFORM AND THE AUTHORITY THAT IT REPRESENTS OFTEN CREATES IN THESE RELATIONSHIPS, WE WERE VERY SUCCESSFUL AT BUILDING IN MANY CASES LONG-TERM -- RIGHT NOW THERE'S PEOPLE THAT ARE ON THE STREET I'VE KNOWN NOW FOR A YEAR, THAT I STOP BY AND VISIT JUST TO SAY HI, OR I BRING COFFEE TO, AND CATCH UP ON WHERE THEY ARE IN THEIR LIFE AND WHAT THEY'RE DOING. THE IMPORTANT PART ABOUT THAT AS IT PERTAINS TO THIS IS THAT WHEN YOU'RE BUILDING THOSE RELATIONSHIPS AND IT'S NOT AROUND THE JUVENILE JUSTICE SYSTEM, BUT AROUND WHAT ALL OF OUR MOTIVATION IS, WHICH IS TO IMPROVE LIVES, THAT WHEN YOU GET THAT PERSON TO THAT POINT WHERE THEY'RE READY TO ACCEPT THAT HELP AND READY TO TRUST YOU, YOU HAVE TO BE ABLE TO PUT YOUR MONEY WHERE YOUR MOUTH IS, OR YOU LOSE CREDIBILITY.

THE SYSTEMS IN PLACE IN THIS COUNTY HAVE BEEN EXTREMELY EFFECTIVE AT SERVING US IN THAT WAY. THAT I COULD CONFIDENTIALLY TELL A YOUTH ON A STREET CORNER, IF YOU'RE READY TO GET HELP TODAY, I CAN GET YOU HELP TODAY. THAT WAS INCREDIBLY IMPORTANT TO OUR MISSION.

THERE'S ROOM FOR IMPROVEMENT THAT I JUST WANT TO SAY AGAIN HOW IMPRESSED I HAVE BEEN WITH THE SYSTEMS IN PLACE RIGHT NOW. AND THE PASSION AND COMPASSION THAT THE PEOPLE INVOLVED IN THESE DIFFERENT AGENCIES SHOW ON A DAILY BASIS IN TRYING TO DO THEIR JOB. IT'S BEEN INCREDIBLY INSPIRING TO ME. WE HAD 10 OFFICERS ASSIGNED TO THE FOOT PATROL, I CAN TALK ABOUT THIS ALL DAY TOO, I'M GOING TO TRY NOT TO, BUT ONE OF THE KEYS IN SHOWING HOW THIS EVOLVED IS THAT THE PORTLAND POLICE BUREAU HAS HAD OFFICERS DESIGNATED AS HOMELESS YOUTH CONTINUUM LIAISON OFFICERS.

Sgt. DeLand: THE FIRST TWO OFFICERS WHO VOLUNTEERED TO BE IN THIS UNIT WERE CENTRAL PRECINCTS TO HOMELESS YOUTH CONTINUUM LIAISON OFFICERS. IT FELL RIGHT INTO THEIR INTEREST AND IN THEIR WHEELHOUSE, IT ALSO BROUGHT SOME IMMEDIATE CREDIBILITY TO US WITH THE AGENCIES IN THE HOMELESS YOUTH SYSTEM. WHEN CASEY AND BRAD WOULD WALK INTO A MEETING AND WE WOULD INTRODUCE OURSELVES, EVERYBODY KNEW WHO THEY WERE AND WHAT THEY WERE ABOUT. AND SO IT HELPED US GET OUR FOOT IN THE DOOR IN THE BEGINNING WHEN WE WERE TRYING TO CONVINCE PEOPLE THAT THIS WAS REAL, AND THIS WAS GENUINE, AND THAT WE WERE GOING TO TRY SOMETHING DIFFERENT THIS YEAR. IN ADDITION TO THAT, THERE'S NOW MANDATORY TRAINING IN THE ADVANCED ACADEMY FOR OFFICERS WHERE THEY LEARN ABOUT THE HOMELESS YOUTH SYSTEM AND THE JUVENILE JUSTICE SYSTEM AND HOW THEY CAN INTERACT WITH THE SYSTEMS IN GETTING THE HELP THEY NEED. THAT TRAINING IS ALSO BEING PROVIDED FOR ALL FIELD TRAINING OFFICERS. AND EVENTUALLY I HOPE TO SEE IT GO BUREAU-WIDE AS PART OF OUR IN-SERVICE TRAINING.

THERE'S ALSO DISCUSSIONS BECAUSE THE IN FACT OUR UNIT IS IN AN EVOLUTION RIGHT NOW AND WE DON'T KNOW HOW LONG WE'RE GOING TO EXIST AS A DEDICATED UNIT BECAUSE THE LONG-TERM GOAL IS TO GET EVERYBODY IN THE POLICE BUREAU OPERATING IN A WAY SIMILAR TO THE WAY THAT WE DID. OUR ATTEMPT THIS YEAR WAS TO PROVE A MODEL. IF WE CONTINUE IN THE FORMAT WE WERE NOW, THERE'S SUPPORT WITHIN THE CHAIN OF COMMAND TO MAKE THE FOOT PATROL UNIT AND/OR UNITS IF WE'RE ABLE TO BUILD MORE, A MANDATORY TRAINING ROTATION FOR RECRUITS WHEN THEY REACH THE STATUS WHERE THEY'RE WORKING ON THEIR OWN TO SPEND TRAINING TIME WORKING WITH US SIDE BY SIDE WATCHING WHAT WE DO AND LEARNING HOW TO DO WHAT WE DO.

THE RELATIONSHIP THAT WE HAD PRIOR TO THAT LAST YEAR WAS A STRONG ONE. THE RELATIONSHIP THAT WE CREATED OVER THE LAST YEAR WITH THE PEOPLE IN THE AGENCIES THEY ARE WORK FOR AND THE SERVICE THEY PROVIDE HAS BEEN INCREDIBLE. EVERYBODY INVOLVED IN THIS ESPECIALLY THE YOUNG PEOPLE ON THE STREET, SHOULD BE PROUD OF THE WORK THEY DID THIS LAST YEAR. IT'S BEEN VERY REWARDING EXPERIENCE FOR ME.

Chair Kafoury: I HAVE HEARD REALLY ACCOLADES FROM EVERYONE INVOLVED FROM YOUTH, FROM PROVIDERS AND FROM RESIDENTS OF MULTNOMAH COUNTY ABOUT THE GREAT WORK THAT YOU AND YOUR TEAM DID. SO I WANT TO THANK YOU.

Ms. Hayden: GOOD MORNING, I'M SUZANNE HAYDEN, I'M THE EXECUTIVE DIRECTOR OF THE CITIZENS CRIME COMMISSION. AND ALSO I AM A MEMBER OF THE HOMELESS YOUTH OVERSIGHT COMMITTEE. AS WELL AS ONE OF MY BOARD MEMBERS DAVE WILLIAMS FROM NORTHWEST NATURAL GAS. I'VE SERVED IN THIS -- ON THIS COMMITTEE FOR ABOUT FIVE YEARS, AND I THINK DAVE HAS SERVED ON THE COMMITTEE MAYBE SEVEN YEARS, MORE THAN THAT. I WAS ASKED TO SPEAK TO A LITTLE BIT ABOUT WHY THE CRIME COMMISSION IS INVOLVED IN THE HOMELESS YOUTH OVERSIGHT COMMITTEE. WHICH WAS FORMED IN 2003. AND THE BYLAWS INCLUDE THE CRIME COMMISSION AND BUSINESS ALLIANCE AS MANDATORY MEMBERS, AND I THINK THAT IS A RECOGNITION THAT A SAFE AND VIBRANT COMMUNITY FOR ALL CITIZEN ASSIST A SHARED MISSION BETWEEN LEADERS IN THE BUSINESS COMMUNITY, AND LEADERS IN THE COUNTY AND THE CITY.

SO WE REALLY, BOTH DAVE AND I, VERY MUCH VALUE THE COMMUNITY THAT THE RELATIONSHIPS THAT WE BUILT WITH THE COUNTY, WITH THE HOMELESS YOUTH PROVIDERS, THE OTHER MEMBERS ON THE COMMITTEE AS WELL AS THE YOUTH WHO ARE INVOLVED IN THE CONTINUUM. THOSE RELATIONSHIPS HAVE PROVED BENEFICIAL PARTICULARLY IN THE LAST FEW YEARS, WHERE WE EXPERIENCE CHALLENGING EVENTS IN OUR COUNTY. AROUND THE YOUTH OF SIDEWALKS, PUBLIC SPACES, PARKS, THE NUMBER OF PEOPLE LIVING UNSHELTERED ON THE STREETS OF PORTLAND INCREASED IN THE RECENT YEARS DESPITE MORE INCREASED EFFORTS AND RESOURCES. AND THAT REQUIRES AN ALL HANDS ON DECK RESPONSE BY THE COMMUNITY. THE HOMELESS YOUTH CONTINUUM IS A TEMPLATE FOR THE TYPE OF PUBLIC-PRIVATE PARTNERSHIP COLLABORATION AND COMMUNICATION SYSTEM TRANSPARENCY AND FIDELITY THAT IS NEEDED ON A LARGER SCALE, AND THAT WAS SPOKEN TO PREVIOUSLY.

THE CONTINUUM'S COORDINATED ACCESS TO SERVICES, SHARED DATA, OUTREACH AND ASSERTIVE ENGAGEMENT ARE ALL ELEMENTS THAT EFFECTIVE LEVERAGE THE PUBLIC AND PRIVATE EFFORTS AROUND THIS SHARED GOAL OF LIFTING YOUTH OFF THE STREET AND ONTO A PATH OF CONTRIBUTING MEMBERS FOR OUR COMMUNITY. THIS CONTINUUM ALSO PROVIDES A PLATFORM FOR IMPORTANT COMMUNITY CONVERSATIONS BETWEEN DOWNTOWN BUSINESS, PEOPLE WHO WORK, LIVE IN PORTLAND, AND YOUTH EXPERIENCING HOMELESSNESS. A YEAR AGO THE CRIME COMMISSION LED A COMMUNITY CONVERSATION, CHAIR KAFOURY BELIEVE YOU WERE PART OF THAT CONVERSATION ABOUT CIVILITY, COMMUNITY VALUES, JUSTICE AND RESPECT. WE BEGAN THAT CONVERSATION WITH THE DESIRE TO MAKE OUR PARKS AND SIDEWALKS AND PUBLIC TRANSPORTATION



AND OTHER PUBLIC SPACES FEEL MORE INVITING, SAFER, AND REFLECT OUR COMMUNITY VALUES. PART OF THE TANGIBLE OUTCOMES FROM THAT CONVERSATION WAS THE SHIFT IN HOW COMMUNITY POLICING IS DONE THAT WAS SPOKEN TO BY SERGEANT DELAND.

Ms. Hayden: ANOTHER VERY IMPORTANT OUTCOME WAS ENGAGING WITH SOME OF THE CONTINUUM YOUTH AROUND COMMUNITY VALUES. THROUGH A SERIES OF SHARED MEALS AND EVENINGS OF EXCHANGING IDEAS AND BELIEFS, WE FOUND A SHARED LANGUAGE AND SHARED VALUES OF MUTUAL RESPECT AND LOVE FOR THE CITY. AT OUR MOST RECENT CIVILITY SUMMIT JUST THIS PAST NOVEMBER, YOUTH FROM OUTSIDE IN AND NEW AVENUES PARTICIPATED AND THEY SHOWED TRUE LEADERSHIP AND COMMITMENT TO BEING PART OF THE SOLUTION FOR A SAFER COMMUNITY. YOU'LL HEAR FROM JESSICA A LITTLE BIT LATER, BUT SHE WAS A MEMBER OF THAT CONTINGENT OF YOUTH. SERGEANT DELAND AT THE NOVEMBER SUMMIT SPOKE TO THE LOSS OF FUNDING BY JANUS YOUTH FOR THE OUTREACH TEAM. AND HE CALLED FOR ACTION. HE SAID IT WAS A DEVASTATING BLOW TO THE OFFICERS THAT WERE TRYING TO UPHOLD THEIR END OF THE BARGAIN WHEN THEY'RE OUT ON THE STREET. AND THE COMMUNITY RESPONDED. FUNDS WERE RAISED NOT ONLY FROM THE PORTLAND POLICE BUREAU, BUT FROM THE BUSINESS COMMUNITY, BUSINESS LEADERS, THE CLEAN AND SAFE BOARD TO RAISE MONEY TO FUND THAT NECESSARY SERVICE. AND IT WAS ECHOED BY THE YOUTH AT THE SUMMIT, WHICH WAS REALLY POWERFUL.

SO COMMUNITY AND COMMUNITY VALUES ARE STRENGTHENED WHEN THE ENTIRE COMMUNITY IS ENGAGED AND HAS A VOICE ABOUT THOSE VALUES. AND THE CONTINUUM PROVIDES THAT OPPORTUNITY FOR HOMELESS YOUTH TO BE PART OF THE COMMUNITY AND FOR THE COMMUNITY TO HAVE MEANINGFUL ENGAGEMENT WITH THE YOUTH AND THE EFFORTS TO HELP THEM GET OFF THE STREET. IT'S THROUGH THIS TYPE OF ENGAGEMENT THAT I SPEAK TO YOU ABOUT SOME OF THE UNMET NEEDS EMERGING ISSUES, AND THE NEXT STEPS. AS YOU'VE HEARD, THERE ARE A VARIETY OF UNMET NEEDS IN THE SYSTEM, AND DESPITE HARD WORK TO EFFECTIVELY USE PUBLIC RESOURCES AND LEVERAGE PRIVATE ONES, THERE'S STILL REMAINS A SIGNIFICANT GAP IN HOW MANY YOUTH CAN BE SERVED IN THE SERVICES THAT ARE OFFERED TO THEM. THE FOLLOWING ARE SOME PRIORITIES. AND THAT IS TO CONTINUE FUNDING FOR THE ROSE, WHICH YOU HEARD ABOUT PREVIOUSLY, WHICH IS THE MENTAL HEALTH AND ADDICTIONS TREATMENT ENGAGEMENT SERVICES. LAST YEAR APPROXIMATELY 500 YOUTH RECEIVED REFERRALS TO TREATMENT AND SUPPORT WHILE IN TREATMENT, AND THE SERVICES REALLY TO MAINTAIN THEIR SOBRIETY POST-TREATMENT.

FLEXIBLE HOUSING FUNDS. THAT'S TO CLOSE THE GAP IN THE AMOUNT IN THE TYPE OF HOUSING PLACEMENTS AVAILABLE TO YOUTH IN THE SYSTEM. SERVICE AND SUPPORTS FOR PREGNANT AND PARENTING YOUTH, WHICH IS

A SUBPOPULATION THAT IS UNFORTUNATELY CONTINUING TO GROW IN THE HOMELESS YOUTH SYSTEM. AND ANOTHER ISSUE WHICH IS SOMETHING I WANT TO FLAG FOR YOU ALL, WHICH IS A VERY IMPORTANT AND SHOWED UP ON THE FIDELITY SCALE THIS YEAR, IT'S VERY CONCERNING AND IT'S 8 ROUND WAGE EQUITY. A LOT OF THE WAGES EARNED BY THE DIRECT SERVICE PROVIDERS ARE STAGNANT OR DIMINISHING IN THIS ECONOMY. AND THOSE ARE THE CONTRACTED NONPROFIT LINE STAFF WHO PROVIDE THE DIRECT SERVICES TO YOUTH, AND IT'S PROVIDED AN INCREASING CHALLENGE TO THOSE NONPROFITS TO BOTH HIRE AND RETAIN QUALITY STAFF. THIS HIGH TURNOVER IMPACTS THE MISSION OF PROVIDING ASSISTANT POSITIVE -- AND THE FIDELITY TO THE ASSERTIVE ENGAGEMENT MODEL WHICH WE FOLLOW.

Ms. Hayden: SO RECENT COUNTY DECISIONS RELATED TO HOURLY WAGE STANDARDS HIGHLIGHTS THIS ISSUE AND THE CORRESPONDING IMPACT ON THESE COUNTY CONTRACTED SERVICES. AND EFFORTS NEED TO BE MADE TO REALLY ADDRESS THIS WAGE EQUITY ISSUE ON A THOUGHTFUL AND STRATEGIC WAY. THE USE OF DATA AND MORE REFINED ASSESSMENT TOOLS TO HELP MATCH THE RIGHT SERVICE TO THE RIGHT YOUTH IS AN EMERGING ISSUE THAT MARY SPOKE TO PREVIOUSLY. AGAIN, EAST COUNTY AND GRESHAM ARE EXPERIENCING A GROWING NEED, AND WE NEED TO HELP ADDRESS THE HOMELESSNESS THERE THAT LOOKS DIFFERENT THAN IT IS DOWNTOWN. WE FEEL THAT THE HOMELESS YOUTH OVERSIGHT COMMITTEE CAN PROVIDE LEADERSHIP ON THAT EFFORT. AND CULTURALLY SPECIFIC SERVICES, WE'VE DONE A LOT OF WORK AROUND THAT ISSUE, BUT THERE'S MORE TO BE DONE, PARTICULARLY AS IT RELATES TO SERVICES IN THE EAST PART OF OUR COUNTY WHERE A MAJORITY OF THE HOMELESS YOUTH OF COLOR LIVE. SO NEXT STEPS, CONTINUE THE SYSTEM ASSESSMENT PROCESS, AND BUILD A FINAL HOMELESS YOUTH OVERSIGHT COMMITTEE RECOMMENDATION FOR FUTURE SYSTEM IMPROVEMENT AND DEVELOP THAT NEW SYSTEM ACTION PLAN BY THE END OF JUNE OF 2015. THANK YOU VERY MUCH FOR THE TIME.

Ms. Li: FINALLY YOU'RE GOING HEAR FROM JESSICA COSHATT, A MEMBER OF OUR HOMELESS YOUTH OVERSIGHT COMMITTEE.

Ms. Coshatt: GOOD MORNING, JESSICA COSHATT, YOUTH REPRESENTATIVE OF THE HOMELESS YOUTH OVERSIGHT COMMITTEE. I WANT TO TALK ABOUT HOW THE PEOPLE AND SERVICES OF THE HOMELESS YOUTH CONTINUUM HAVE HELPED ME TURN MY LIFE AROUND. WITH ONE OF THE YELLOW BRICK ROAD OUTREACH TEAMS GAVE ME MY FIRST Q TIPS IN 2008 I FOUND MYSELF AS A FERAL CAT WOMAN THAN A DISADVANTAGED YOUTH. I WAS DIRTY, MEAN, AND HONESTLY CAN'T TELL YOU IF I INVOKED MORE RESPECT OR FEAR. INWARDLY I WAS AFRAID, ALWAYS ON GUARD AND ASHAMED OF WHO I WAS. TODAY I AM EMPLOYED PEER MENTOR, HOMELESS YOUTH REPRESENTATIVE, A MENTAL HEALTH ADVOCATE, AND A CONSUMER

ADVOCATE FOR A COORDINATED CARE ORGANIZATION. I AM BECOMING SLIGHTLY MORE COMFORTABLE WITH PUBLIC SPEAKING, A THOUGHT THAT HAS TERRIFIED ME FOR YEARS --

Chair Kafoury: YOU'RE DOING A GREAT JOB.

Ms. Coshatt: THANK YOU. LAST YEAR I SPOKE AT THE HOMELESS CONFERENCE IN NEW ORLEANS, LAST WEEK I WENT TO SALEM AND SPOKE WITH THE HOUSE REPRESENTATIVES ABOUT WHY STABLE AND FLEXIBLE HOUSING FOR THOSE WITH MENTAL ILLNESS SO IMPORTANT. I'M CLEAN, SOBER, AND EVEN MANAGED TO QUIT SMOKING CIGARETTES AFTER 16 BREATHTAKING YEARS. THE THREE BIGGEST FACTORS HAVE BEEN RESPECT, RELATIONSHIPS, AND HOUSING. THE HOMELESS YOUTH CONTINUUM STAFF, WHERE DO I AGAIN? IT TOOK A LONG TRAIL OF Q TIPS TO GET ME THE EAT LUNCH AND TAKE A SHOWER. I WANTED NOTHING TO DO WITH THOSE PEOPLE. AND THAT WAS OK WITH THEM. THEY TREATED ME AS UNCONDITIONAL RESPECT, COMPASSION, AND DIG TO MY RECOLLECTION EVEN DURING MY FEAR, MASQUERADING AS DISRESPECT. THEY TREATED ME LIKE A REAL PERSON. BECAUSE THEY RESPECTED ME WHEN I CONSTANTLY HEARD, SAW, AND EVEN FELT I WASN'T WORTHY OF RESPECT, I WAS SLOWLY ABLE TO BUILD POSITIVE RELATIONSHIPS WITH CARING AND TRUSTWORTHY ADULTS.

AS TIME WENT ON AND THEY OFFERED CONSISTENT SUPPORT AND ENCOURAGEMENT, I BEGAN TO TRUST THESE PEOPLE WEREN'T OUT TO GET ME, MAYBE THEY DO -- THEY ASKED ME WHAT I NEEDED, THEY ASKED ME WHAT I WANTED AND THEY ASKED ME HOW THEY COULD HELP ME GET THERE. I HAD GIVEN UP ON NEEDS AND DESIRES, AS I LEARNED THESE WERE IMPRACTICAL THOUGHTS. YOU TOOK WHAT YOU GOT AND THAT WAS THAT. LONG STORY VERY SHORT, THEY OFFERED ME HOPE THINGS COULD BE DIFFERENT, THAT I COULD LEARN TO LIKE MY REAL SELF AGAIN AND SNOT JUST THE PERSONA I HAD CREATED TO SURVIVE. THEY HELPED ME SECURE STABLE HOUSING AND MEDICAL CARE, THEY HELPED ME FIND THINGS TO DO BESIDES DRINK AND DO DRUGS.

I ORIGINALLY AGREED TO GET HOUSING SO I COULD COMMIT TO ACROBATICS TRAINING. I TURNED TO VOLUNTEER WORK IN TRYING TO MAKE A DIFFERENCE IN OTHER PEOPLE'S LIVES. THE HOUSING FIRST APPROACH HAS BEEN INVALUABLE FOR ME. THOUGH IT WAS A CHANGE I NEEDED TO ACCLIMATE TO SLOWLY, I WASN'T ABLE TO SLEEP IN MY APARTMENT FOR NEARLY A MONTH AFTER MOVING IN, IT GAVE ME A PLACE WHERE I COULD FIND SAFETY, A PLACE TO JUST BE. I WASN'T READY TO QUIT DRINKING BUT I HAD A PLACE WHERE I COULD GET MY HEAD TOGETHER AND START TO SORT OUT ALL OF THE JUMBLED PIECES, FIND WHERE THE CORNER AND EDGE PIECE WERE AND CREATE A FRAMEWORK.

ONCE I WAS ABLE TO GET THE BASICS ESTABLISHED, FOOD, SHELTER, AND CLOTHING, I WAS ABLE TO START CONTEMPLATING MAKING LARGER CHANGES ADDRESSING MENTAL HEALTH AND ADDICTION CONCERNS AND LOOKING FOR WORK. THEN WHEN I STARTED FEELING MORE AND MORE STABLE, I WAS ABLE TO START PUTTING TIME AND ENERGY BACK INTO MY BELOVED COMMUNITY. I STILL CAN'T SEE THE PICTURE ON THE FRONT OF THE BOX, BUT THE PUZZLE ITSELF LOOKS MORE AND MORE LIKE A COMPLETE LIFE AS MORE PIECES FALL INTO PLACE. I HAVE HERBS, CACTI, AFRICAN VIOLETS, AND OTHER PLANTS THAT I TALK TO REGULARLY, I TALK TO MY SEA MONKEYS AS WELL. I HAVE TWO FULL BOOK SHELVES AND STACKS OF BOOKS. I HAVE COBBLED TOGETHER A FINE WORKING KITCHEN IN A TINY SPACE AND I LOVE COOKING, BAKING, AND CANNING IF I NEED TO TAKE A DAY TO MYSELF I CAN STAY HOME WITHOUT WORRYING HOW TO FIND FOOD, CIGARETTES, MONEY, A PLACE TO SLEEP, OR ANYTHING ELSE. I CAN BREAK OUT THE PANCAKES AND A BOOK AND CALL IT A DAY AT 7:00 IN THE MORNING. AND WHEN THE GOOD FRIEND NEEDS A CUP OF TEA, A CHAIR AND A LOVING EAR, THERE'S A PLACE FOR THAT TOO.

Ms. Coshatt: IT'S BEEN A LONG TRIP, I'VE GONE FROM GETTING QTIPS, TO GETTING MY OWN QTIPS, TO GIVING OTHERS QTIPS SOMETIMES STILL WITH YELLOW BRICK ROAD. I'VE BEEN CLEAN AND SOBER LONG ENOUGH TO BE HIRED AS A PEER MENTOR, JUST LIKE THE FOLKS WHO WERE ABLE TO OFFER ME HOPE ALL THOSE YEARS AGO. I HAVE ADDRESSED ISSUES WITH UNTREATED BIPOLAR DISORDER AND POST TRAUMATIC STRESS DISORDER. I'VE BROKEN UP BLOCKAGES IN MY SOUL, NOTHING IS PERFECT, NATURALLY, BUT WHEN STUFF COMES UP, I KNOW HOW TO BREAK IT INTO MANAGEABLE CHUNKS AND DEAL WITH ONE THING AT A TIME. I KNOW HOW TO SIT WITH MYSELF, BE QUIET AND LISTEN INWARD. OVER THE YEARS THROUGH A LOT OF HARD WORK AND SOUL SEARCH I'VE BECOME COMFORTABLE IN MY OWN SKIN AND IT FEELS LIKE HOME TO ME.

Ms. Li: I DON'T THINK THERE'S ANYTHING MORE FOR ME TO SAY. [APPLAUSE] THIS IS OUR HOMELESS YOUTH SYSTEM. I'LL JUST LET YOU KNOW THAT VIRTUALLY ANYONE HERE CONNECTED WITH THE SYSTEM, WOULD YOU STAND UP SO YOU CAN SEE SOME OF THIS WONDERFUL, WONDERFUL COMMUNITY THAT IS WORKING TOGETHER? TO MAKE STORIES LIKE JESSICA'S POSSIBLE. AND WE THANK YOU FOR YOUR ONGOING SUPPORT. I WANT TO GIVE A SPECIAL SHOUT OUT TO KATLYN CAMPBELL, OUR STAFF PERSON EXTRAORDINAIRE, WITHOUT WHOM THIS SYSTEM COULDN'T WORK AND FUNCTION. SO THANK YOU. AND IF THERE'S ANY QUESTIONS WE'D BE HAPPY TO TAKE THEM.

Chair Kafoury: THANK YOU, AND THANK YOU JESSICA FOR COMING FORWARD. CONGRATULATIONS ON ALL OF YOUR SUCCESS. DO WE HAVE ANY OTHER QUESTIONS OR COMMENTS FROM THE BOARD? I WANT TO THANK YOU ALL FOR COMING TODAY AND THANK YOU IN THE AUDIENCE TOO. I APPRECIATE

ALL THE CONNECTION WITH HOME FOR EVERYONE, BECAUSE I REALLY DO BELIEVE THE WORK THAT YOU HAVE DONE IN THE HOMELESS YOUTH SYSTEM IS SETTING THE BAR AND SETTING THE ROAD FOR ALL THE SYSTEMS COMING TOGETHER, BECAUSE AS YOU'VE TALKED ABOUT SO ELOQUENTLY, EVERYTHING IS INTERRELATED. AND IT IS PROPER TIMING AS WE WILL BE COMING UP WITH BUDGET SOON, SO WE ALL HAVE OUR EARS WIDE OPEN. THANKS AGAIN.

Ms. Li: MANY PEOPLE WOULD LIKE TO HELP YOU WITH THAT. [LAUGHTER]

**B.2 Sellwood Bridge Briefing Update. Presenters: Ian Cannon, Sellwood Program Mgr and Mike Baker, David Evans & Assoc., Owner's Representative.**

Chair Kafoury: THANK YOU. OUR NEXT GUESTS THIS MORNING ARE THE SELLWOOD BRIDGE BRIEFING. IS THE SELLWOOD BRIDGE BRIEFING UPDATE. HARD ACT TO FOLLOW. IT'S GOOD FOR YOU ENGINEER TYPES TO SEE WHAT ELSE IS GOING ON IN THE REST COMMUNITY.

Mr. Baker: APPARENT THERE ARE OTHER BRIDGES BEING BUILT IN THE COMMUNITY.

Chair Kafoury: YES, EXACTLY. IT'S GOOD TO SEE THE OTHER PRESSURES WE HAVE ON OUR BUDGET AS WELL. GOOD MORNING.

Mr. Baker: RIGHT. IT'S ALWAYS A REMINDER FOR ME ABOUT THE BREADTH OF WORK THE COUNTY DOES. IT'S VERY IMPRESSIVE. GOOD MORNING. MIKE BAKER, DAVID EVANS AND ASSOCIATES.

Mr. Cannon: IAN CANNON WITH MULTNOMAH COUNTY SELLWOOD BRIDGE PROGRAM MANAGER.

Mr. Baker: AS WE COMMONLY DO WE'RE GOING TO START WITH THE PROJECT DASHBOARD UPDATE, THE DIVERSITY DASHBOARD, EQUITY DASHBOARD AND COOL NEW PICTURES THIS BRIEFING ABOUT STUFF YOU SEE HAPPENING ABOVE GROUND. SO MUCH OF OUR WORK TO DATE HAS BEEN BELOW THE SURFACE OF THE RIVER AND SOME OF THE EARTH, BUT TODAY YOU'RE GOING TO SEE THE ARCH COMING TO LIFE NEXT. SOME HIGHLIGHTS ON THIS FIRST SLIDE IN TERMS OF PUBLIC INVOLVEMENT. JUST AN AWARENESS THAT WE CONTINUE TO WORK, BY WE I MEAN MIKE PULLEN LEADS THE WAY. BUT IT'S A CAST OF TEAM MEMBERS THAT WORK WITH MIKE TO MAKE SURE THE PUBLIC IS AWARE AND ENGAGED AND FEELS CONNECTED TO THE PROJECT, ASKED HOW THINGS ARE GOING, LISTENED TO AND WE MAKE ALL THE IMPROVEMENTS THAT WE POSSIBLY CAN TO MAKE SURE THEY CAN SAFELY ACCESS THE SITE, GET TO WORK, AND GET THEIR NEEDS MET TO MOVE IN ASK AROUND OUR PROJECT AREA. SO MIKE DOES A FANTASTIC JOB WITH

THAT. AND IT'S A TRIBUTE TO ALL OF THE PAST DEMONSTRATION OF DOING WHAT WE SAID WE WOULD DO THAT WE GET A LOT OF COOPERATION WITH NEARBY RESIDENTS THAT -- WHERE WE HAVE TO GO BACK AND START TO INSTALL NEW PILE, WHICH WE HAVE BEEN DOING, THEY'RE QUITE ACCOMMODATING AND PATIENT WITH US.

Mr. Baker: IN TERMS OF STAKEHOLDER ISSUES, WE HAVE BEEN WORKING CLOSELY WITH BUSINESS OWNERS ON THE EAST SIDE OF THE RIVER WHO ARE HAVING THEIR BUSINESS SIGNS RELOCATED CURRENTLY TO MAKE ROOM FOR NEW SIDEWALKS AND JUST MAKING SURE THAT WE'RE CAREFUL THAT THEIR SIGNS ARE TILTED THE RIGHT DIRECTION, AND VISIBLE AND HELPS THEM BE VIBRANT IN THEIR BUSINESS ACTIVITIES MOVING FORWARD. SOMETIMES THOSE SMALL DETAILS END UP MAKING A BIG DIFFERENCE ALONG THE WAY. THE COUPLE OF THE THEMES I WOULD SAY THAT HAVE PLAYED OUT IN TERMS OF MEDIA INTERESTS SINCE WE MET WITH YOU LAST, HAVE BEEN AROUND ONE SEEING THE FIRST DELIVERY OF STEEL COME DOWN THE RIVER AND SEEING THE ARCH PIECES BEGIN TO BE ERECTED. AND ANOTHER INTEREST AREA HAS BEEN IN TRACKING THE COSTS OF THE PROJECT AND MAKING SURE THAT'S A TRANSPARENT AND UNDERSTOOD ISSUE ON THE PROJECT, WHY ARE THERE COST PRESSURES, WHAT ARE THEY AND WHAT ARE WE DOING TO MANAGE THAT ON AN ONGOING BASIS.

THE RANGE OF PROJECT BUDGET THAT'S LISTED BETWEEN 307 1/2 AND 317 1/2, WE SIT IN THAT RANGE TODAY, WE CONTINUE TO ACTIVELY TRACK THE COST AND MANAGE THEM AND WE'RE WITHIN THAT RANGE. I'D SAY ON THIS SLIDE THE ONE THING I WANT TO FOCUS ON IS WHAT I THINK WILL HAVE CONTINUED PUBLIC INTEREST IN MEDIA INTEREST, WE HAVE A NEXT LARGE DELIVERY OF STEEL COMING DOWN THE RIVER THIS MONTH. LATER THIS MONTH, THE 23rd IS THE DATE, UNLESS IT'S CHANGED. THERE WILL BE ANOTHER LARGE DELIVERY IN MARCH, AND THERE WILL BE SOME PRETTY COOL VIEWING OPPORTUNITIES FOR ANYBODY WHO WANTS TO SEE BARGE CRANES PICKING THE PIECES OF THE ARCH UP AND PUTTING THEM IN PLACE AND STARTING TO SEE THE REMAINDER OF THE STRUCTURE COME TOGETHER.

FROM AN ONGOING DIVERSITY EQUITY STANDPOINT, WE ARE CONTINUING TO MARCH TOWARD OUR GOALS. WE HAVE MET WITH FEDERAL HIGHWAY ADMINISTRATION AND ODOT AND REAFFIRMED OUR 4% FEDERAL COMMITTED DBE GOAL. WE'RE VERY NEAR COMPLETING THAT PLAN WITH OUR PRIME CONTRACTOR, WE SEE THE PATH TO GETTING TO 4% AND THAT WILL COME TO CLOSURE IN THE NEXT FEW WEEKS. WE'RE ALSO CONTINUING TO MARCH TOWARD OUR 20% TARGET FOR OVERALL DMWESB PARTICIPATION, AS THE SLIDE SHOWS HERE, WE'VE CONTRACTED NEARLY 17% TOWARD OUR 20% GOAL TO DATE, SO THERE'S MORE TO GO AND THERE'S MORE THAT WILL BE COMING. BUT WE HAVE CONTACTED A LITTLE OVER \$36 MILLION OF DMWESB WORK SO FAR.

Mr. Baker: THAT REPRESENTS 117 SUBCONTRACTS, SO INDIVIDUAL BUSINESS OWNERS GETTING OPPORTUNITY ON THE PROJECT, THE COMPOSITION AS YOU'LL SEE IN THE UPPER RIGHT QUADRANT, 80 OF THOSE 117 SUBCONTRACTS ARE TO CERTIFIED DISADVANTAGED BUSINESS ENTERPRISE FIRMS. AND YOU CAN SEE THE REMAINDER OF THE SPLIT BETWEEN MINORITY WOMEN AND EMERGING SMALL BUSINESS. THOSE 117 SUBCONTRACTS REPRESENT \$36.2 MILLION, THE MAJORITY OF THAT HAS GONE TO DBE FIRMS, ALMOST \$17.5 MILLION, ANOTHER NEARLY \$10 MILLION TO MINORITY FIRMS. \$7.1 MILLION FOR WOMEN OWNED FIRMS AND SO FORTH. A LOT OF OPPORTUNITY, A LOT OF CAPACITY BUILDING OPPORTUNITY BEING CREATED BY THE PROJECT IN THE WORK FORCE.

Commissioner Smith: I HAVE A QUESTION. GOING BACK TO THE 4%, YOU SAY YOU HAVE A PLAN TO MEET THE 4%. WHAT IS THAT PLAN?

Mr. Baker: SO WHAT IT REPRESENTS IS COMMITTED CONTRACT VALUES TO CERTIFIED DBE FIRMS TO REPRESENT 4% OF THE OVERALL CONTRACTED VALUE OF THE WORK THAT GOES TO OUR PRIME CONTRACTOR. IT'S A VERY WIDE CROSS-SECTION OF WORK FROM CONCRETE TO STEEL, TO A LONG LIST.

Commissioner Smith: WE'RE AT 3.6%, RIGHT?

Mr. Baker: CONTRACTED, SUBCONTRACTED SO FAR.

Commissioner Smith: SO WE ARE OFF JUST BY A TAD. BUT YOU ALL HAVE A PLAN TO GET US OVER THE FINISH LINE WITH THE 4%?

Mr. Baker: ABSOLUTELY. JUST IN THE NEXT FEW WEEKS. SO WE'LL ACHIEVE THE 4%.

Commissioner Smith: THE ISSUE AROUND THE FLAGGERS, ONE OF THE QUESTIONS I'VE BEEN ASKED BY FOLKS IS THAT THAT'S WHERE THE MAJORITY OF THE DMWESBs ARE, IS IN FLAGGING. IS THAT REAL OR IMAGINED?

Mr. Baker: THE LARGEST DMWESB OPPORTUNITY IS ELECTRICAL, THE NEXT LARGEST HAS BEEN WITH PACIFIC MARK, A VARIETY OF CARPENTRY WORK AND CONCRETE WORK AND SO FORTH. AND AFTER THAT HAS BEEN FLAGGING IN TERMS OF THE VOLUME OF DB OPPORTUNITIES. FLAGGING IS SUBSTANTIAL, BUT IT'S NOT THE MOST SUBSTANTIAL OPPORTUNITY. NEXT. WORK FORCE COMPOSITION. WE REMAIN WELL ABOVE OUR 20% GOAL FOR MINORITY COMPOSITION OF THE WORK FORKS WE'RE AT 29%. WE HAVE DIPPED SLIGHTLY BELOW OUR 14% TARGET ON THE WOMEN COMPOSITION OF OUR WORK FORCE. OUR PRIME CONTRACTOR CONTINUES TO EXCEED

THE 14% TARGET, WHERE WE DIPPED IS IN SOME OF OUR MAJOR SUBCONTRACTORS AND PRIME CONTRACTOR CONTINUES TO WORK CLOSELY WITH THE SUBS ON A DAILY BASIS TO MAKE SURE THAT THEY UNDERSTAND THE IMPORTANCE OF THE GOAL AND TO ACTIVELY TALK ABOUT WHAT ARE YOU DOING TO INCREASE THAT PARTICIPATION.

Mr. Baker: SO WE'RE GOING TO MANAGE THAT CLOSELY AND GET BACK UP TO 14% OR MORE. FINALLY ON APPRENTICESHIP, WHICH HAS BEEN AN IMPORTANT COUNTY VALUE AND PROJECT VALUE SINCE THIS BEGAN, WE ARE AT OR ABOVE 20% ALL OVER OUR TRADES WITH THE EXCEPTION OF THE CEMENT MASON WHERE WE SIT AT JUST A HAIR BELOW 20%. SO I KNOW OUR PRIME CONTRACTOR CONTINUES TO WORK WITH OUR SUBS DOING THAT WORK, TO MAKE SURE THEY ARE WORKING EVERY ANGLE TO GET APPRENTICES ON THE PROJECT AND GET THAT NUMBER ABOVE 20% AS WELL. QUESTIONS ON THAT BEFORE WE GO TO THE PICTURES?

Mr. Cannon: I'VE GOT AN UPDATE ON CONSTRUCTION RIGHT NOW WE STAND ABOUT 73% COMPLETE. SO WE'RE MAKING GOOD PROGRESS. WE ANTICIPATE WE'LL HAVE TRAFFIC ON THE NEW SPAN OVER THE RIVER PROBABLY EARLY IN 2016, JANUARY-FEBRUARY TIME FRAME. AND AFTER THAT THE EAST APPROACH, FINISHING THAT, AND OTHER WORK, SO COMPLETING THE PROJECT IN ITS ENTIRETY BY PRETTY MUCH BY THANKSGIVING OF 2016. IN TERMS OF DOLLARS, SEVERAL AREAS WE'RE SUBSTANTIALLY COMPLETE, AREAS WE'RE CONTINUING TO DO WORK, THE OREGON 43 WALL AND THE BRIDGE AND INTERCHANGE, SO TOTAL CONSTRUCTION DOLLARS AS OF THE END OF JANUARY, 158.6 MILLION DOLLARS OF WORK GOING OUT INTO THE COMMUNITY. THIS IS THE SITE AS OF THE MIDDLE OF JANUARY. WE APPRECIATE OREGON DEPARTMENT OF TRANSPORTATION FOR THEIR FLYOVERS EVERY MONTH GIVING US LOTS --

Chair Kafoury: DO THEY LET YOU GO ALONG?

Mr. Cannon: I HAVEN'T VOLUNTEERED FOR THAT. I HEAR THE ALSO HELICOPTER AND IT DOESN'T SOUND TOO SUBSTANTIAL TO ME. [LAUGHTER]

Chair Kafoury: IT IS A GREAT SHOT.

Mr. Cannon: THIS IS A GREAT SHOT. IT SHOWS THE BREADTH OF THE WORK GOING ON. I'LL GET INTO MORE DETAILS OF -- AS I PROGRESS. I'M GOING TO TALK ABOUT THIS, THIS IS MOSTLY FOR PEOPLE WHO ARE LOOKING AT THE PRESENTATION OFFLINE. THIS WAS MILES PLACE ABOUT TWO YEARS AGO. NOT -- POTHOLES, ROUGH SURFACE, IRREGULAR STREET, AND BELOVED BY MANY PEOPLE DOWN THERE, JUST THAT WAY. BUT I THINK WE'VE DONE A GOOD JOB WITH THIS PROJECT ABOUT MAINTAINING THE CHARACTER OF THAT STREET, BUT PUTTING IN A SURFACE THAT WILL SERVE WELL AS IT GETS MORE BICYCLE TRAFFIC.



Commissioner Smith: MADAM CHAIR? IS THAT THE SAME STREET WE SAW PREVIOUSLY?

Mr. Cannon: THAT'S THE SAME STREET.

Commissioner Smith: MAN, THAT'S GREAT.

Mr. Baker: THIS IS ALSO A PACKAGE OF WORK THAT WAS DELIVERED BY ONE OF OUR COMMITTED DBE FIRMS AND THEY WERE MENTORED BY OUR PRIME CONTRACTOR TO SERVE AS A SMALL GENERAL TO INCREASE THEIR CAPABILITY FOR FUTURE WORK. TO BE ABLE TO SERVE IN THAT ROLE.

Chair Kafoury: I WANT TO COMMEND THE FOLKS WHO WORK ORDER THIS AS WELL, AND OUR STAFF, BECAUSE AS YOU SO GENTLY TALKED ABOUT, THIS WAS A VERY CONTENTIOUS FOR MANY OF THE RESIDENTS OF THIS AREA, WHO WERE VERY HAPPY WITH THE WAY THE STREET WAS. AND I THINK THEY DID A NICE JOB OF MAINTAINING THE CHARACTER AND THE FEEL, SO IT DOESN'T SEEM LIKE THERE'S A BIG HIGHWAY DOWN THE MIDDLE OF THEIR LITTLE QUIANT NEIGHBORHOOD.

Mr. Cannon: THANK YOU.

Commissioner Shiprack: CAN YOU JUST TOUCH BACK ON THAT POINT? CAN YOU EXPLAIN WHY IT IS THAT WE TURN A SUBCONTRACTOR INTO A SMALL GENERAL CONTRACTOR?

Mr. Baker: ONE OF THE IDENTIFIED OPPORTUNITIES ON THIS PROJECT WAS TO TAKE SMALL FIRMS THAT WE THOUGHT WERE READY TO TAKE THEIR NEXT STEP UP IN TERMS OF CAPACITY BUILDING AND TAKE ON A LARGER TYPE OF PROJECT, OR ROLE ON A PROJECT, AND MENTOR THEM TO DO SO. SO WE'VE HAD PACIFIC MARK IS ONE OF THE SMALL FIRMS WE'VE MENTORED, TO GO OUT AND COMPETE FOR AND WIN WORK AS A GENERAL CONTRACTOR ON LARGER WORK. THIS WAS JUST ANOTHER OPPORTUNITY TO MENTOR A SMALL FIRM TO GROW THEIR CAPABILITY.

Commissioner Shiprack: SO THIS IS THE NEW GENERAL CONTRACTOR PACIFIC MARK THAT WE ENGAGED?

Mr. Baker: SUBCONTRACTOR.

Mr. Cannon: BUCKET WAS THE FIRM THAT DID THE MILES PLACE WORK, THEY ALSO HAD SOME PEOPLE WORKING UNDER THEM TO HELP COMPLETE THE PROJECT.

Commissioner Shiprack: I'M JUST CURIOUS. THE DISTINCTION BETWEEN BEING A GENERAL CONTRACTOR AND BEING A SUBCONTRACTOR TO OUR GENERAL CONTRACTOR.

Mr. Cannon: FROM OUR POINT OF VIEW, IT'S TRYING TO GET A SMALL FIRM AND INSTEAD OF THEM JUST DOING ONE ASPECT OF WORK, GIVING THEM A LITTLE AREA OF THE PROJECT AND HAVING THEM OVERSEE THAT AREA OF THE PROJECT, SO THEY MIGHT DO SOME OF THE WORK, BUT THEY WOULD ALSO HAVE MAYBE A SUBCONTRACTOR UNDER THEM THAT THEY'RE COORDINATING AND HAVING TO COORDINATE A LITTLE BIT BIGGER PIECE OF WORK THAN THEY'RE USED TO.

Commissioner Shiprack: GREAT.

Mr. Cannon: THIS IS THE RETAINING WALL ALONG THE WEST SIDE OF OREGON 43, ABOUT TWO MONTHS AGO. AND THIS IS ANOTHER VIEW OF THAT WALL, EXCEPT IT HAS THE FASCIA ON THE ENTIRE WALL NOW. AND THIS WAS AT THE 5th OR 6th OF FEBRUARY WHEN WE CHANGED THE TRAFFIC OVER. SO NOW TRAFFIC HAS MOVED TO THE WEST SIDE OF OREGON 43 RIGHT UP AGAINST THAT WALL. AND THAT'S ENABLING US TO DO OTHER WORK. THIS SHOWS THE ALIGNMENT OF THE RAMP IF YOU WERE TO COME OFF THE BRIDGE TO HEAD NORTH, THIS IS WHERE THAT RAMP WILL BE SHORTLY. THIS OVERHEAD VIEW SHOWS A COUPLE THINGS. JUST ON THE TOP SIDE OF THE BRIDGE OR THE NORTH SIDE OF THE BRIDGE, IT'S KIND OF IN SHADOW, BUT THERE'S ALIGNMENT OF A MAJOR WATER LINE THAT CROSSES THE WILLAMETTE PARALLEL WITH THE SELLWOOD BRIDGE. AND THEN IT COMES UP AND IN THE CROOK OF THE BRIDGE IT TURNS AND HEADS UP THE SLIDE, AND I'LL GIVE A COUPLE MORE PHOTOS OF THAT, BUT THIS 36-INCH WATER LINE IS ONE OF THE MAJOR FEEDERS FOR THE CITY, WE'VE BEEN WORKING CLOSELY WITH THE WATER BUREAU TO GET THIS WORK DONE, TO GET IT OUT OF THE WAY OF THE CONSTRUCTION FOR OUR PROJECT, BUT AT THE SAME TIME TO HAVE IT READY TO GO AND PRESERVE THE WATER SERVICE FOR THE CITY. SO IT'S BEEN A REAL CHALLENGE.

THESE ARE A COUPLE OF THE LARGE VAULTS THAT ARE PUT IN TO MANAGE THAT WATER, CONTROL THAT WATER, INVOLVES AND THE FLOW MEASUREMENT DEVICE, THAT SORT OF THING. IT'S A LITTLE TEST TO GET THE SCALE, BUT YOU CAN SEE SOME OF THE PEOPLE STANDING NEXT TO THESE - - IT'S PRETTY BIG STUFF, AND UNLIKE WHAT MIKE WAS TALKING ABOUT, IT'S ALL GOING TO BE BURIED WHEN WE'RE DONE. THIS IS THE PIPE DOWN IN THE TRENCH. SOME OF THE WORKERS DOWN IN THE TRENCH GETTING THINGS READY SO IT CAN BE FILLED BACK IN. CHANGING GEARS NOW, THIS IS THE WEST APPROACH, THE 1st SPAN OF THE WEST APPROACH, PUTTING THE DECK ON THE -- ACTUALLY ON THE STRUCTURE SO IT WILL LOOK LIKE A CONCRETE BRIDGE DECK. SO ABOUT HALFWAY THROUGH THAT POUR. THIS ONE POUR WAS ABOUT 35 CONCRETE TRUCKS, ABOUT 10 HOURS OF WORK

TO GET THAT IN. YOU CAN SEE A LOT OF FOLKS ACTIVE TO GET THAT DOWN RIGHT.

Chair Kafoury: I NOTICED AT MY LAST VISIT HOW MANY MORE PEOPLE AND -- HOW MUCH MORE ACTIVITY THERE WAS ON THE CONSTRUCTION SITE. IT'S REALLY BOOMING.

Mr. Cannon: IT'S BUSY. THERE'S A LOT OF WORK TO DO AND A LOT OF WORK WE'RE PLANNING TO GET DONE THIS YEAR. WE'RE CONTINUING TO BE BUSY ON SITE. THIS IS THE RAMP COMING, IF YOU WERE COMING NORTH ON OREGON 43. THIS IS THE ALIGNMENT IT WOULD TAKE. THIS IS WHAT IT LOOKS LIKE NOW, WE'VE GOT ALL THE GIRDERS IN FOR THAT, AND THE PLACEMENTS FOR THE DECK ON THIS WILL START SHORTLY. SO THAT WILL START TO LOOK MORE LIKE STRUCTURE AND LESS LIKE STICKS. ANOTHER VIEW FROM DOWN BELOW. THIS IS ON THE EAST APPROACH. WE'VE ACTUALLY TAKEN OUT ALL BUT TWO SHORT SPANS OF THE OLD EAST APPROACH, SO IT'S IN THE FAR END, UPPER LEFT OF THIS SLIDE, YOU CAN SEE THE OLD ABUTMENT FOR THE OLD SELLWOOD BRIDGE, AND WE SEE THE NEW EAST APPROACH ON THE RIGHT-HAND SIDE AND WE'LL BE MIRROR IMAGING THAT OVER SO THERE WE CAN SEE REBAR FOR THE COLUMNS IN THE MIDDLE OF THE SLIDE. SO WE'LL BE BUILDING THAT HERE SHORTLY.

SO THE FULL WIDTH OF THAT EAST APPROACH MINUS TWO SPANS WILL BE COMPLETE BY LATER THIS YEAR. THIS IS KIND OF THE BIG PHOTOGRAPHIC EVENT FOR RECENT LEASE. THE STEAL COMING IN FOR THE FIRST ARCH SPAN. THIS WAS FOR THE FIRST PIECE THEY PICKED, I THINK THESE SEGMENTS OF THE ARCH EACH WAY ABOUT A QUARTER OF A MILLION POUNDS, SO IT WAS PRETTY SUBSTANTIAL STUFF THAT'S GETTING PICKED UP AND MOVED AROUND. AND THE PEOPLE PARTICULARLY THE CRANE OPERATOR DID AMAZING WORK GETTING THIS STUFF IN PLACE. HERE'S WHAT THE WEST END OF THE ARCH LOOKED LIKE WHEN THEY HAD TWO OF THE SEGMENTS IN. AND THEN THE TWO AT THE OTHER END OF THE ARCH LEAVING KIND OF A HOLE IN BETWEEN. AND FINALLY FILLING IN THAT HOLE AND STARTING TO PUT THE BRACING IN.

Chair Kafoury: IT LOOKS SO SMALL FROM THIS ANGLE. YOU CAN CRAWL AROUND IN ONE OF THOSE, OR STAND UP. THEY'RE BIG.

Mr. Cannon: YEAH. THE ARCH PIECES ARE TALL ENOUGH FOR ME TO STAND UP INSIDE. SO THEY'RE PRETTY GOOD SIZED. AND THERE WILL BE TWO MORE SPANS LIKE THIS TO GET ACROSS THE RIVER.

Commissioner Shiprack: I HAVE TO COMMENT, BECAUSE IT'S SO SPECTACULAR, NOT ONLY IS THE BRIDGE SPECTACULAR, BUT THE AMOUNT OF SUNSHINE THAT IS REQUIRED TO GENERATE SUCH CLEAR SHADOWS OF THAT ARCH ON

THE RIVER IS PRETTY SPECTACULAR FOR THE DATE STAMP ON THAT FAUX PHOTOGRAPH. THAT'S SPECTACULAR.

Mr. Cannon: I'M SURE THAT IN SOME WAYS BE PAYING THE PRICE FOR ALL THIS GOOD WEATHER WE'RE HAVING, BUT IN TERMS OF GETTING CONSTRUCTION, IT'S A HUGE BLESSING. IT MAKES THE WORK GO SO MUCH BETTER. AND I THINK THIS IS ANOTHER ANGLE ON THE ARCH. AND THAT'S OUR UPDATE FOR TODAY.

Chair Kafoury: THANK YOU. ANY QUESTIONS OR COMMENTS?

Commissioner Smith: JUST ONE LAST QUESTION. I WANTED TO FIND OUT, ARE WE STILL ON TIME TO FINISH, I KNOW WE SAID WINTER 2016, BARRING ANY UNFORESEEN ISSUES, WE'RE STILL GOING TO BE ON TIME? AND THE LAST PIECE IS, DOES IT LOOK LIKE WE'RE GOING TO HAVE SOME PROBLEMS WITH GOING OVER BUDGET FROM WHAT WE'VE ALREADY SEEN IN THE PAST MONTH?

Mr. Baker: SO ANSWER BOTH OF THOSE, WE'RE STILL TARGETING FALL OF NEXT YEAR, BASICALLY, TO BE COMPLETE WITH THE PROJECT. THE CONTRACT COMPLETION DATE IS I THINK THE DAY BEFORE THANKSGIVING AND WE'RE ON TARGET FOR THAT. AND WE'RE STILL TRACKING WITHIN THE BUDGET RANGE THAT WE'VE BEEN DISCUSSING RECENTLY.

Commissioner Shiprack: IT'S APPROPRIATE TO THAT COMMENT, I WANT TO TAKE THE OPPORTUNITY TO THANK YOU BOTH AND JUST A COMMENT THAT I THINK THAT IT IS THE OWNERS' REP'S JOB TO HOLD EVERYBODY'S FEET TO THE FIRE FOR US ON BEHALF OF THE BOARD, ON BEHALF OF THE TAXPAYERS OF MULTNOMAH COUNTY WHO WE REPRESENT. AND SO I WANT TO LET YOU KNOW THAT I REALLY APPRECIATE THAT WE ARE NOT JUST WRITING CHECKS EVERY TIME A BILL IS SUBMITTED TO US, BUT THAT WE'RE BEING CRITICAL AND CAREFUL AND TRULY VIGILANT ABOUT THE BUILDING OF THE BRIDGE AND IT LOOKS BEAUTIFUL, AND I'M SURE YOU'RE THRILLED, BUT I JUST WANT TO SAY THAT IS EXACTLY WHAT AN OWNER'S REP IN MY OPINION IS HERE TO DO FOR US. SO GOOD WORK.

Mr. Baker: THANK YOU.

Chair Kafoury: THANK YOU. SEE YOU NEXT TIME. OUR LAST BRIEFING OF THE MORNING WE HAVE A TEAM FROM COUNTY ASSETS TALKING TO US ABOUT A PROJECT UPDATE FROM THE ERP ANALYSIS. GOOD MORNING.

**B.3 ERP Analysis Project Update. Presenters: Sherry Swackhamer, DCA Director & CIO; Travis Graves, Central HR Director; Karyne Kieta, Budget Director; and, Mark Campbell, CFO.**

Chair Kafoury: GOOD MORNING.

Chair Kafoury: THIS IS NOT AN INDICATION OF THE LEVEL OF INTEREST FROM THE BOARD. COMMISSIONER SHIPRACK HAS STEPPED OUT FOR A MOMENT AND COMMISSIONER MCKEEL HAD TO LEAVE AT 11:00, UNFORTUNATELY.

Ms. Swackhamer: THAT'S GOOD. GOOD MORNING. CHAIR KAFOURY AND COMMISSIONER SMITH, I'M SHERRY SWACKHAMER, THE CHIEF INFORMATION OFFICER FOR MULTNOMAH COUNTY AND I HAVE WITH ME MARK CAMPBELL, OUR CHIEF FINANCIAL OFFICER AND TRAVIS GRAVES, OUR CENTRAL HUMAN RESOURCES DIRECTOR. AND WE ARE HERE TO TALK TO YOU TODAY ABOUT OUR ERP ANALYSIS PROJECT THAT THE BOARD FUNDED FOR FY 2015. SO JUST BRIEFLY, ERP STAND FOR ENTERPRISE RESOURCE PLANNING, AND REALLY THIS SYSTEM IS THE UNDERPINNING OF ALL THAT WE DO. IT IS OUR FINANCIAL INFORMATION, FACILITIES USES IT FOR PLANT MAINTENANCE, HUMAN RESOURCES, PAYROLL, ETC. SO IT'S A VERY IMPORTANT SYSTEM TO THE COUNTY.

SAP IS OUR CURRENT ERP SYSTEM. IT HELPS US MANAGE OUR PEOPLE, OUR MANY, OUR ASSETS, AND OUR MATERIALS AND SERVICES AND THEN ALSO PROVIDES REPORTING CAPABILITIES FOR DECISION MAKING. SOME EXAMPLES ARE PAYROLL, ACCOUNTS RECEIVABLE, ASSET MANAGEMENT. AS A WAY OF BACKGROUND, THE COUNTY IMPLEMENTED SAP IN 1999 IN RESPONSE TO YEAR 2000 ISSUES. WE HAVE NOT DONE A LIFE CYCLE ANALYSIS SINCE THEN. WE DO HAVE A NUMBER OF COUNTY BUSINESS UNITS THAT NEED SUPPORT THAT THEY CAN'T GET FROM SAP. AND AS I MENTIONED EARLIER, THE BOARD APPROVED FOR FY 2015 A ONE-TIME-ONLY REQUEST OF \$500,000 FOR US TO PERFORM THIS ANALYSIS PROJECT. AND WE HIRED GARTNER CONSULTING IN ORDER TO DO THIS INDEPENDENT ANALYSIS. GARTNER IS THE LEADING INFORMATION TECHNOLOGY RESEARCH COMPANY, THEY'RE WIDELY KNOWN AND REGARDED. THEY DO SPECIALIZE IN STATE AND LOCAL GOVERNMENT. THEY DO ERP ANALYSIS AND CONTRACT REVIEW IN THIS AREA, AND FOR THE CURRENT PROJECT WE HAVE SPENT ABOUT \$383,000.

THIS IS GARTNER'S APPROACH, AND I WON'T GO INTO A GREAT DETAIL, BUT THEY DID SPEND A SIGNIFICANT AMOUNT OF TIME WITH US AND WITH OUR STAKEHOLDERS TO REALLY UNDERSTAND OUR BUSINESS DRIVERS TO DOCUMENT OUR REQUIREMENTS AND ASSESS OUR CURRENT SITUATION. THEY DID A MARKET SCAN TO LOOK AT WHAT OUR ALTERNATIVES ARE, AND THEY HELPED US DEVELOP A ROAD MAP THAT INCLUDED OUR TOTAL COST OF OWNERSHIP FOR THE DIFFERENT OPTIONS. AS FAR AS FUNCTIONALITY, IF

WE START AT THE BOTTOM, YOU CAN SEE THE AREAS, THERE ARE FOUR AREAS, I BELIEVE THAT'S SUPPOSED TO BE PINK. WHERE WE UTILIZE SAP THE MOST -- FINANCE, FACILITIES HUMAN RESOURCES, AND PROCUREMENT. AND THE GRAY ABOVE SHOWS THE CATEGORIES OF OUR CURRENT FUNCTIONALITY, AND THEN THE BLUE HIGHLIGHTS CATEGORIES OF FUTURE FUNCTIONALITY THAT OUR STAKEHOLDERS NEED. YOU CAN SEE THERE'S MORE BLUE THAN GRAY. OVERALL IN MEETING WITH OUR STAKEHOLDERS, WE FOUND 57 REQUESTS FOR FUTURE FUNCTIONALITY AND THIS CHART OUTLINES THEM BY PRIORITY. THERE ARE --

Ms. Swackhamer: IN TOTAL THERE WERE 27 HIGH, 16 MEDIUM, AND 14 LOW. AND YOU CAN SEE THAT HR AND FACILITIES HAD THE MOST FROM A HIGH PRIORITY PERSPECTIVE.

Mr. Graves: I WOULD JUST ADD, ONE OF THE THINGS HR'S PLAN IS AUTOMATING AND STREAMLINING THE FUNCTIONS SO WE GET A BIGGER BANG FOR WHAT WE'RE DOING. THAT'S WHAT THE 15 ARE.

Chair Kafoury: I'M SURE IT'S ALL VERY, VERY IMPORTANT. [LAUGHTER]

Mr. Graves: THANK YOU.

Commissioner Shiprack: IT ONLY LOOKS GREEDY.

Chair Kafoury: AND IT'S GREEN.

Ms. Swackhamer: AS A PART OF THE ANALYSIS GARTNER IDENTIFIED SIX VENDORS THAT COULD POSSIBLY MEET OUR NEEDS FOR THE FUTURE. WE NARROWED THAT SIX DOWN TO THREE, ONE OF THEM YOU'LL SEE IS SAP, BUT WITH THE ADDED FUNCTIONALITY THAT WE NEED. AND THAT WE DON'T CURRENTLY HAVE. THESE ARE --

Chair Kafoury: -- DID YOU SUGGEST WE GO TO ORACLE --

Ms. Swackhamer: I DIDN'T. I TOOK THAT ONE PRETTY QUICKLY OFF THE LIST. YOU CAN SEE THESE RANGE IN PRICE, WE LOOKED AT IMPLEMENTATION TIME LINES, SOFTWARE COSTS, IMPLEMENTATION COSTS, RECURRING COSTS, THESE ARE ALL DIFFERENT PRODUCTS WITH DIFFERENT VENDORS AND THE DIFFERENT SITUATIONS DRIVE THE COST, THE DIFFERENT COSTS.

Chair Kafoury: IT'S REALLY ALL OVER THE MAP.

Ms. Swackhamer: IT IS. AND AT THE BOTTOM YOU CAN SEE THAT SINCE 1999 TO 2014, WE'VE SPENT A LITTLE OVER \$9 MILLION ON THE CURRENT PRODUCT. SO MOST OF YOU HAVE SEEN THIS CHART BEFORE I THINK. OF THE THREE THAT WE PRIORITIZED, THE BOTTOM LINE, THE BOTTOM BLUE LINE IS THE

SAP CURRENT SOLUTIONS. SO THAT CERTAINLY IS THE LEAST EXPENSIVE IF YOU WILL. BUT THAT IS WITHOUT ANY NEW FUNCTIONALITY. AND NOT WHAT OUR STAKEHOLDERS NEED. THE SECOND GREEN LINE IS A PRODUCT CALLED MICROSOFT AX. WHILE THIS IS A POTENTIAL, THIS PRODUCT HAS NO FUTURE ROAD MAP ESTABLISHED CURRENTLY, AND WE BELIEVE IT DOESN'T HAVE ENOUGH STRUCTURE IN ITS BUSINESS PROCESSES TO REALLY MEET OUR NEEDS, AT LEAST AT THIS POINT. WORKDAY IS A CLOUD-BASED PRODUCT, IT'S CERTAINLY THE NEWEST OF THESE PRODUCTS, IT HAS THE MOST CURRENT TECHNOLOGY ROAD MAP.

WE VISITED PIERCE COUNTY AND TACOMA A FEW WEEKS AGO, THEY ARE USING THIS PRODUCT, THEY WENT LIVE TWO YEARS AGO ON THE HR SYSTEM AND THEY GO LIVE NEXT MONTH ON THE FINANCIAL SYSTEM AND THEY'RE CERTAINLY HAPPY WITH THIS PRODUCT, SO IT'S DEFINITELY ONE WE WANT TO KEEP WATCHING. AND THEN THE SAP FUTURE STATE IS THE RED LINE. THIS IS WHAT IT WOULD COST US OVER 10 YEARS TO IMPLEMENT ALL OF THE FUNCTIONALITY THAT WE NEED FROM SAP AND THEN CONTINUE TO MAINTAIN IT. IN THE CHART THAT WE ORIGINALLY DISCUSSED WITH YOU AT THE FIVE-YEAR POINT WE WERE TOLD THERE WOULD BE A MAJOR UPGRADE TO SAP. THEY HAVE SINCE THE TIME THAT WE MET THEY HAVE CHANGED THAT TIME LINE TO BE OVER THE NEXT 10 YEARS. THERE WILL BE A MAJOR UPGRADE THAT WILL COST APPROXIMATELY A HALF MILLION DOLLARS AND ADD 80,000 PER YEAR MAINTENANCE COSTS. SO WE WOULD HAVE TO DO THAT NO MATTER WHAT.

Chair Kafoury: IS THAT JUST TO KEEP US AT THE CURRENT SOLUTION?

Ms. Swackhamer: YES. THIS IS JUST ANOTHER VIEW OF THAT FINANCIAL DATA, NET PRESENT VALUE PERSPECTIVE. AS YOU CAN SEE, THE FUTURE STATE IS A PRETTY BIG INCREASE IN COST. AND THEN SO BASICALLY WE WANTED TO GIVE YOU AN UPDATE ON WHERE WE ARE, LET YOU KNOW WHAT OUR NEXT STEPS ARE GOING TO BE. WE BELIEVE GIVEN THE CURRENT SITUATION THAT WE ARE -- OUR NEXT STEP IS TO GENERATE A REQUEST FOR PROPOSAL. WE WILL BE WORKING WITH GARTNER TO DO THAT. THEY HAVE MUCH EXPERIENCE IN THAT, AND THEY WILL BE ASSISTING US. WE ARE CONTINUING TO MEET AND DISCUSS CONTRACT MODIFICATIONS OR POTENTIAL CONTRACT MODIFICATIONS WITH SAP, WE MET WITH THEM WITHIN THE LAST TWO WEEKS. I'M NOT 100% HOPEFUL WE WILL GET WHAT WE NEED VIA THAT, BUT WE'LL CONTINUE TO PURSUE THAT ROUTE. AS I SAID, WE ARE ALSO DOING OTHER RESEARCH, WE DID VISIT WITH PIERCE COUNTY AND WE HAVE A PHONE CALL WITH ANOTHER GOVERNMENT AGENCY THAT IS USING ALTERNATIVES OTHER THAN SAP. THIS WEEK OR NEXT. SO WE'LL CONTINUE THAT.

Ms. Swackhamer: WE DO NOT ANTICIPATE ANY FUNDING REQUESTS FOR FY 2016, BUT BASED ON THE RESULTS OF THE RFP, WE MAY REQUIRE

ADDITIONAL FUNDING IN 2017. AND THERE'S A COUPLE REASONS WE THINK WE WANT TO DO THE RFP FIRST OF ALL GIVEN ALL THE INFORMATION WE HAVE, WE THINK THAT'S THE PRUDENT NEXT STEP. WE ALSO WANT TO GET A MORE COMPETITIVE PRICING STRUCTURE. SO THE NUMBERS THAT WE'RE LOOKING AT RIGHT NOW ARE VERY CONSERVATIVE, AND SO HOPEFULLY IN A MORE COMPETITIVE ENVIRONMENT WE'LL SEE THOSE NUMBERS COME DOWN. WE'RE HERE TO ANSWER QUESTIONS, BUT THAT'S WHERE WE ARE. AND WE APPRECIATE ALL YOUR SUPPORT FOR THIS PROJECT.

Chair Kafoury: QUESTIONS?

Commissioner Smith: MADAM CHAIR, I HAVE A QUESTION AND A COMMENT. WE TALKED ABOUT THIS A COUPLE WEEKS AGO, I WENT BACK AND LOOKED AT THIS AND I WAS LOOKING AT THE NUMBERS, AND -- CAN YOU GO BACK A COUPLE SLIDES? YES. IT SAID \$444,703, ESTIMATED COSTS. I'M ADDING UP THE NUMBERS, AND I'M THINKING WE GAVE GORDON \$500,000 TO TELL US WHAT WE SHOULD BE DOING. SO WE'VE ALREADY SPENT THAT \$500,000. AND IT DOESN'T SEEM TO ME COST EFFECTIVE TO GO TO A NEW SYSTEM. IF WE HAVE ALREADY SPENT A HALF MILLION DOLLARS, WE'RE GOING TO SPEND ANOTHER HALF MILLION DOLLARS TO HAVE THEM TELL US WHAT WE NEED TO DO AFTER THE RFP, WE'RE SPENDING A LOT MORE MONEY CHANGING OUR SYSTEM THAN WE WOULD BE JUST TO PAY THE 443,000 AND KEEP WHAT WE HAVE, BECAUSE LOOK AT THE GOING UPSTREAM, IT LOOKS LIKE THEY -- SAP HAS EVERYTHING THAT WE NEED.

THE ISSUE IS THEY'RE JUST NOT COMING DOWN ON THEIR PRICE. NO MATTER WHO YOU GET WITH, WE'RE STILL GOING TO BE PAYING A PREMIUM FOR SOFTWARE. AND IT DOESN'T SEEM LIKE THEY'RE LACKING 30 TOOLS THAT WE MAY NEED. WE JUST NEED TO UPGRADE WHAT WE ALREADY HAVE. I GUARANTEE YOU, WE'RE GOING TO HAVE TO FIGURE OUT HOW TO IMPLEMENT THIS NEW PROGRAM, AND WE'RE GOING TO HAVE BUMPS IN THE ROAD, JUST LIKE WE DID WITH OUR BUDGETING SOFTWARE, AND WE COULDN'T GET THAT OUT, WE HAD TO WAIT ALMOST TWO YEARS TO DO THAT. SO THE GROWING PAINS WE'RE GOING TO HAVE TO CHANGE OUR SYSTEM AND IT DOES HAVE THE CAPABILITY TO MEET ALL THE OPTIONS THAT WE HAVE, WE'RE SPENDING MORE MONEY TO CHANGE THAN IT WOULD BE TO GET THE UPGRADE ON THE SYSTEM WE HAVE.

Ms. Swackhamer: I DO WANT TO CLARIFY, THE UPGRADE THAT'S \$444,000, IS JUST AN UPGRADE TO OUR CURRENT PLATFORM. IT PROVIDES NO NEW FUNCTION QUALITY. SO THE DIFFERENCE IN PRICE TO GET TO THE NEW FUNCTIONALITY, THE RED LINE, THAT'S THE DIFFERENCE IN PRICE FROM AN SAP PERSPECTIVE. \$444,000 IS A REQUIREMENT IF WE STAY ON THE PLATFORM JUST TO RUN THEIR PLATFORM AS IS.

Commissioner Smith: AND THAT'S WHAT I'M SAYING. WE SPENT \$500,000 WITH GORDON TO GIVE US A REVIEW. SO WE HAD THAT \$500,000 TO DO UPGRADE



FOR THE SOFTWARE. NOT ONLY THAT, WHEN I GO BACK TO THOSE -- I THINK IT'S THREE OR FOUR BACK, TRAVIS, IT SAYS -- THERE IT IS. I'M NOT SURE WHAT THESE FUNCTIONALITY ISSUES ARE. IF WE DON'T HAVE THEM TODAY, THERE'S A PROBLEM. IF WE DON'T HAVE THOSE 10 OR THOSE 15, WE'RE STILL ABLE TO DO BUSINESS HERE IN MULTNOMAH COUNTY.

Ms. Swackhamer: WE DON'T HAVE THEM TODAY.

Commissioner Smith: IS IT COSTING US -- WHAT IS IT COSTING NEWS.

Chair Kafoury: I THINK THAT'S WHY WE'RE DOING IN ANALYSIS, TO FIGURE OUT WHETHER IT'S WORTH --

Commissioner Smith: I'M TRYING TO FIGURE OUT WHAT THOSE 15 FUNCTIONALITY ISSUES ARE. I DON'T KNOW WHAT THEY ARE. WHAT WE'RE GOING TO BUY. WHATEVER WE HAVE RIGHT NOW, WE'VE BEEN DOING JUST FINE WITH THE FUNCTIONALITY WE HAVE. I'M NOT SURE WHAT THE NEW FUNCTIONALITY WE WOULD NEED THAT WOULDN'T COST US LESS TO MOVE TO A NEW PROGRAM.

Mr. Graves: I CAN TALK ON THE HR PERSPECTIVE. AND I CAN GO BACK HERE A LITTLE BIT AND SHOW YOU, THE VERY TOP LINE IS SOME OF THE ADDITIONAL FUNCTIONALITY WE WERE TALKING ABOUT, ONE OF THE THINGS WE'RE STRUGGLING WITH IS A PAPER-BASED MANAGEMENT SYSTEM, ONE OF OUR GOALS IS TO HAVE ALL EMPLOYEES RECEIVE PERFORMANCE MANAGEMENT EVALUATIONS EVERY YEAR. RIGHT NOW THAT'S A PIECE OF PAPER. WE'RE ALSO TRYING TO STREAMLINE THAT SO OUR MANAGERS, IT TAKES LESS WORK FOR THEM, SO THEY WOULD BE ABLE TO DO IT, AND ALIGN IT WITH THE LEARNING MANAGEMENT SYSTEMS, SO WE'RE ALIGNING IT WITH THE SKILLS AND COMPETENCIES, WHICH WILL BIDDLE BUILD INTO PERFORMANCE MANAGEMENT, IT WILL PUSH US OUT SO THAT WE'LL BE DOING A BRIEFING WITH YOU ON SUCCESSION PLANNING, IT WOULD GIVE US THE ABILITY TO HAVE A MORE SYSTEMATIC VIEW OF WHAT THAT LOOKS LIKE, AND A REAL TIME BASIS. SO THERE'S A FEW --

Commissioner Smith: WE CAN BUY THE SAME FUNCTION WITH SAP.

Mr. Graves: OH, YEAH, WE CAN.

Commissioner Smith: IT'S NOT LIKE THEY DON'T HAVE THE ABILITY TO GIVE US THOSE FUNCTIONS.

Ms. Swackhamer: IT GETS US TO THE RED LINE. AND WE --

Commissioner Smith: EXACTLY.

Ms. Swackhamer: WE DON'T BELIEVE THE RED LINE IS GOING TO COME DOWN.

Chair Kafoury: THIS IS WHY WE'RE HAVING THIS CONVERSATION -- WE'RE GOING TO WEIGH --

Commissioner Smith: THAT'S WHY I'M ASKING THE QUESTIONS.

Chair Kafoury: YEAH. WE'RE GOING TO WEIGH --

Commissioner Smith: TRY TO FIGURE OUT -- WE'RE SPENDING MORE TO CONSULT TO TELL US WHAT TO DO THAN WE WOULD HAVE JUST TO ACTUALLY PAY FOR THE FUNCTIONALITY WITH THE SYSTEM WE ALREADY HAVE. THAT'S ALL I'M SAYING TO YOU GUYS.

Chair Kafoury: WE HAVE SPENT MORE WITH OUR -- APPROXIMATELY THE SAME AMOUNT WITH GARTNER THAT WE WILL HAVE TO SPEND WITH SAP TO KEEP US WHERE WE CURRENTLY ARE. NOT TO DO THE UPGRADES WE'RE LOOKING TO DOING. THAT WE WOULD LIKE TO DO.

Commissioner Smith: IF WE BELIEVE THAT THE SOFTWARE COMPANIES ARE GOING TO KEEP US, BECAUSE THEY LOOK AT US AS A BIG CHECKBOOK, THAT YOU'RE GOING TO GET THE NEXT PERSON THAT COMES IN, OH, THIS IS MULTNOMAH COUNTY, SO I'M GOING TO KEEP OUR PRICES LOW. THEY'RE ALL THE SAME. IT TAKES TOO MUCH TIME TO SWITCH. KEEP THE PROGRAM WE HAVE AND UPGRADE THE FUNCTIONALITY THAT WE HAVE RIGHT NOW. WE'RE SPENDING A LOT OF MONEY TO TELL US TO DO SOMETHING DIFFERENT FOR A FUNCTIONALITY WE ALREADY HAVE, THAT'S CAPABILITY OF GETTING.

Chair Kafoury: COMMISSIONER SHIPRACK?

Commissioner Shiprack: I APPRECIATE THIS LINE OF QUESTIONING, BECAUSE I'M ALWAYS CONCERNED ABOUT WATCHING THE BOTTOM LINE. THE PROPORTIONALITY OF WHAT IT IS THAT WE'RE PAYING FOR CONSULTING ABOUT WHAT OUR SYSTEM NEEDS TO BE LOOKING AHEAD TO YEAR 10, IS I NEED A LITTLE HELP WITH THIS GRAPH, BECAUSE THESE ARE LARGE NUMBERS THAT YOU HAVE DIALED IN UP TO THAT LEFT HAND COLUMN. SO LET ME JUST SEE HOW I CAN DO WITH THIS, BECAUSE SOMETIMES READING TWIN THE LINES IS DIFFICULT. BUT THIS GREEN LINE IS THE MICROSOFT AXE ESTIMATE GIVEN TO US BY GARTNER FOR A 10-YEAR LOOK. AND IT ENDS UP RIGHT UNDERNEATH THIS NUMBER WHICH APPEARS TO BE \$60 MILLION, AND THE CORRESPONDING RED LINE, WHICH IS SAP TO BE AT THE SAME DEGREE OF FUNCTIONALITY AS THE MICROSOFT AX WOULD BE AT IN THAT 10-YEAR TIME FRAME IS -- YOU KNOW, THIS IS REALLY HARD, YOU GUYS. IS \$90 MILLION?

Mr. Graves: CORRECT.

Commissioner Shiprack: OK. SOMETIMES WITHOUT HAVING A LINE THERE AND -- I NEED THESE. IT'S HARD TO TELL. SO THAT -- SO THE DIFFERENCE, THEN, IS \$30 MILLION OVER 10 YEARS. SO JUST TO GET TO THAT FUNCTIONALITY, AND THE SAP CURRENT SOLUTION, WHICH IN 10 YEARS GETS US OUT IN OUR COST HORIZON TO JUST UNDER \$60 MILLION, IS THE SAME AS JUST ABOUT IT LOOKS TO ME THAT MICROSOFT AX, HOWEVER, THAT'S WITHOUT ANY ADDITIONAL -- IS THAT WITH THE \$444,000 PLUS \$80,000 A YEAR MAINTENANCE?

Ms. Swackhamer: IT'S WITHOUT THAT. IT'S JUST AS IS.

Commissioner Smith: MADAM CHAIR, IF I WAS LOOKING AT THIS, I WOULD BE AFRAID TO LOOK AT A 10-YEAR OUTLOOK OF WHAT A SOFTWARE COMPANY IS GOING TO CHARGE US 10 YEARS FROM NOW, BECAUSE THEY HAVE NO IDEA. THE MARKET IS GOING TO CHANGE. IF THEY'RE GOING TO GIVE US A THREE TO FIVE-YEAR KIND OF OUTLOOK, THAT'S FINE. BUT TO GIVE US A 10-YEAR OUTLOOK TO SAY THIS IS WHAT THIS IS GOING TO COST, I'M SUBJECT TO THINK THAT WOULD BE VERY AMBITIOUS OF THEM TO GIVE US A NUMBER THAT FAR OUT INTO THE FUTURE. WE CAN'T EVEN DO A FORECAST WITHIN FIVE YEARS, AND WE KNOW WE'RE EXPECTING TO GET 3% INCREASE FROM OUR PROPERTY TAXES. SO FOR ME, I SEE THAT, AND THAT'S GREAT AND FINE, THOSE NUMBERS WERE GOING TO BE TRUE TO FORM, I'M NOT CONVINCED YET. IT'S YOUR CALL, BUT I'M SAYING, I HAVE CONCERNS ABOUT IT.

Ms. Swackhamer: I THINK THAT IS WHY WE WANT TO TAKE THE NEXT STEP AND DO THE REQUEST FOR PROPOSAL. I AGREE THAT CHANGING COULD BE HARD. OR WOULD BE HARD. WE'LL COME BACK.

Chair Kafoury: THANK YOU. CAN YOU GO TO THE LAST SLIDE? TALK TO ME A LITTLE BIT ABOUT THE RFP AND THE TIME FRAME.

Ms. Swackhamer: WE ARE CURRENTLY IN THE PROCESS OF CONTRACTING FOR THE CONTINUED -- NOT BEYOND THE HALF MILLION DOLLARS WE HAVE BUDGETED, AND WE WILL BE LETTING THE REQUEST FOR PROPOSAL PROBABLY IN THE NEXT FEW MONTHS, AND WE THINK IT WILL TAKE FROM THE TIME WE START THROUGH 2016 TO MAKE THE DECISIONS AND TO DETERMINE IF WE DECIDED TO STAY, WHAT THAT WOULD LOOK LIKE OR IF WE DECIDED TO USE ANOTHER PRODUCT, WHAT THAT WOULD LOOK LIKE. SO WE THINK WE'LL BE IN POSITION FOR 2017.

Chair Kafoury: THANK YOU. I REALLY APPRECIATE YOUR BRIEFING TODAY, AND I APPRECIATE TRYING TO -- I UNDERSTAND 10 YEARS FROM NOW WE COULD ALL BE FLYING ON OUR OWN LITTLE PERSONALIZED AIRCRAFT, SO IT'S HARD TO PROJECTED OUT, BUT IT DOES GIVE YOU A GOOD IDEA OF THE DOLLARS

THAT YOU'RE GOING TO SPEND TODAY AND HOW IMPORTANT THEY ARE FOR THE FUTURE. SO I THINK IT'S IMPORTANT THAT WE'RE TAKING THAT LONG LOOK TO SEE THAT SAP WITH THE UPGRADES IS EXTREMELY EXPENSIVE. AND MORE SO THAN THE OTHER SYSTEMS. I'M ALSO INTRIGUE THERE'D ARE SO FEW OPTIONS OUT THERE.

Ms. Swackhamer: ME TOO.

Mr. Graves: WE ALL WERE.

Chair Kafoury: IT'S NOT LIKE WE'RE TALKING ABOUT OREGON'S UNIQUE TAX SYSTEM, WHICH I UNDERSTAND WHY THERE AREN'T A BUNCH OF PEOPLE LINING UP TO JUMP ON THAT ONE, BUT THIS SEEMS LIKE PRETTY BASIC, EVERY GOVERNMENT AND EVERY COMPANY IN THE WORLD NEEDS ONE OF THESE SYSTEMS.

Commissioner Smith: MADAM CHAIR, I HAVE A QUICK QUESTION. BEFORE SAP, WHAT DID WE HAVE?

Ms. Swackhamer: IN-HOUSE SYSTEMS.

Commissioner Smith: YOU WEREN'T HERE THEN?

Ms. Swackhamer: NO. WE WERE RUNNING ON MAIN FRAME.

Commissioner Smith: WHEN WE TRANSFERRED OVER TO SAP IN 2000, WHAT WAS THAT TRANSITION LIKE IN TERMS OF GETTING EVERYBODY UP TO SPEED, AND HOW LONG DID THAT TAKE FOR US TO GET UP TO SPEED WITH SAP?

Mr. Graves: WE HAD A NINE-MONTH IMPLEMENTATION PROGRAM, BUT WE HAD A GOOD YEAR PROBABLY BEFORE THAT OF PLANNING, LIKE WE'RE DOING NOW. WE DID A VERY RAPID DEPLOYMENT OF NINE MONTHS. NOWADAYS IT WOULD TAKE US LONGER TO DO SOMETHING LIKE THAT. IT WAS A BIG PUSH OF RESOURCES AND WITH THAT CHANGE WE DID GET A HUGE AMOUNT OF INCREASED FUNCTIONALITY THAN WE HAD BEFORE WITH OUR MAIN FRAME SYSTEMS.

Commissioner Smith: THANK YOU.

Chair Kafoury: COMMISSIONER SHIPRACK DID YOU HAVE A COMMENT? THANK YOU VERY MUCH. SEEING WE HAVE NO FURTHER BUSINESS, WE ARE ADJOURNED. [GAVEL POUNDED]

## **ADJOURNMENT**

The meeting was adjourned at 11:46 a.m.

This transcript was prepared by LNS Captioning and edited by the Board Clerk's office.  
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Submitted by:

Lynda J. Grow, Board Clerk and  
Marina Baker, Assistant Board Clerk  
Board of County Commissioners  
Multnomah County